

File No.: 04-1000-20-2023-132

May 12, 2023

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am writing regarding your request of March 6, 2023 under the ***Freedom of Information and Protection of Privacy Act*** for:

Record of information on identified safety issues, and statistics on accidents and injuries, that have occurred on the Seawall in False Creek South (the portion of the Seawall on the south shore of False Creek between Burrard and Cambie Bridges). Date range: January 1, 2017 to December 31, 2022.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Please note, the Traffic & Data Management branch has indicated there are no records in relation to statistics on accidents and injuries.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-132); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

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RequestType	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AdditionalDetails	CONTACTNAME	PHONENUM	DATECREATED	closeddate	Preferred_Duesie		
Transportation Planning - General Inquiries Case	101009618023	Phone	1800		SPYGLASS PLACE		VSZ 4K8		<p>1. Type of Inquiry Cycling Caution Sign</p> <p>2. Describe Inquiry in detail There are a set of stairs that lead from the Cambie bridge down towards the seawall and bike lane. Caller states that there many times that he sees pedestrians turn the corner and almost collide with a cyclist. Is it possible to put up a cycling sign to remind people that there is a bike lane there?</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>			s.22(1)	s.22(1)	5/30/17 13 54	7/20/17 16 55	Eng_Transportation Planning	
Pavement Markings Request - New/Modify Case	101009752896	Phone	1800		SPYGLASS PLACE		VSZ 4K8		<p>1. Type of Request Modify Existing Markings</p> <p>2. If Other, Provide Details</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	The new bike lane exit markings for the seawall, directly in front of 1800 Spyglass Place, is misleading motorists into thinking they could drive onto the seawall. There have been a number of cases where cyclists and pedestrians have had to frantically stop motorists from entering. A cone has been placed in front to deter motorists. Please modify the markings by closing the seawall circle.			s.22(1)	s.22(1)	6/24/17 18 26	6/28/17 11 17	Eng_Traffic and Data Management
Transportation Planning - General Inquiries Case	101009753003	Phone	1800		SPYGLASS PLACE		VSZ 4K8		<p>1. Type of Inquiry Vehicles on Seawall</p> <p>2. Describe Inquiry in detail The new bike lane exit markings for the seawall, directly in front of 1800 Spyglass Place, is misleading motorists into thinking they could drive onto the seawall. There have been a number of cases where cyclists and pedestrians have had to frantically stop motorists from entering. A cone has been placed in front to deter motorists. Please modify the markings by closing the seawall circle or by installing a sign that deters motorist from trying to drive onto the seawall.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>			s.22(1)	s.22(1)	6/24/17 19 11	6/26/17 9 47	Eng_Transportation Planning	
Transportation Planning - General Inquiries Case	101010030133	Phone	1015		IRONWORK PASSAGE		V6H 3R4		<p>1. Type of Inquiry Shared pathway sign needed</p> <p>2. Describe Inquiry in detail Via VanConnect City needs to provide alternate signed safe pedestrian bypass when private Spruce Harbour Marina walkway along False Creek South seawall is closed. Right now the obvious alternative is the on the roadway/cycle path.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	<p>PS ID 3039533</p> <p>This is when you are travelling eastbound along the pathway. The pedestrian pathway ends to the private path which is now blocked off. See picture</p> <p>https://d17aqt7n7chbm.cloudfront.net/uploads/medium_e305d5bae7e076af8e66531d8476d9c</p>			s.22(1)	s.22(1)	8/17/17 12 53	8/18/17 9 06	Eng_Transportation Planning
Traffic & Pedestrian Signal - New Case	101010525163	WEB	1098		SCANTLINGS			SCANTLINGS, VANCOUVER, BC	<p>1. Type of signal Pedestrian signal</p> <p>2. If other type of signal, provide details 2 signals required 1)Lamey's Mill road driveway east of Sitka Square; 2) School Green just west of entrance to False Creek Elementary School.</p> <p>3. Reason Other</p> <p>4. If Other, provide details Seawall closure has significantly increased pedestrian (walking and running) traffic along Lamey's Mill Road. The False Creek Housing Co-operative has 2 parking entrances, partially hidden by hedges and fencing, one on Lamey's Mill the other slightly east on School Green.</p> <p>app version 2.31 original address s.22(1)</p> <p>We have had several close calls with pedestrians not noticing vehicles entering/leaving the two parking entrances. While vehicle drivers are asked to go dead slow and honk, the traffic volume especially on nice days is significant. We require City pedestrian signage facing both east and west, at both entrances, please.</p> <p>5. What time of day is the problem the worst? Other</p>	<p>PS Description While our Housing Co-op needs to install mirrors for exiting vehicles, the City could assist if mirror installation falls within your purview.</p> <p>Please contact s.22(1) Chairperson Parking Committee, False Creek Co-op, tel: s.22(1)</p> <p>Thank you -p/>PS# 3511413<p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/3511413<p/></p>			s.22(1)	s.22(1)	12/4/17 21 50	9/9/19 14 40	Eng_Traffic and Data Management
Pavement Markings Request - New/Modify Case	101011032161	VanConnect	311		UNADDRESSED LOCATION		VAN 311		<p>app version 2.31 original address s.22(1)</p> <p>1. Pavement Markings Request New marking request</p> <p>2. If Other, provide details</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	<p>PS Description Need cycle/predestination signs on new Seawall pathway also speed limit signs on lampposts for cyclists to obey. -p/>PS# 3946392<p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/3946392<p/></p>			s.22(1)	s.22(1)	3/25/18 15 20	4/6/18 9 00	Eng_Traffic and Data Management

Transportation Planning - General Inquiries Case	101011350663 Phone	INTERSECTION	LEG-IN-BOOT SQUARE	MILLBANK	<p>1. Type of Inquiry Bikes going too fast down the hill on the seawall</p> <p>2. Describe Inquiry in detail Citizen wants to know if there could be some signs added on the seawall to tell cyclists to slow down. The issue is at the new seawall by Millbank and Leg-in-boot square. Cyclists come down the hill from Charleson Park and go way too fast toward Leg-in-boot. Please do something before someone gets hit by a bike.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	§ 22(1)	§ 22(1)	6/1/18 11 16	6/1/18 13 01 Eng_Transportation Planning
Traffic Management - General Inquiries Case	101011585299 Phone	600	699 MILLBANK		<p>1. Type of Inquiry Crosswalk for dangerous bike path</p> <p>2. Describe Inquiry in detail 600 - 800 Millbank. Bike path is closer to the seawall and the pedestrians path is on the south side closer to the residential area. People need to cross the bike path in order to get to the pedestrian path. Cyclists often speed down the bike path and they often don't expect people to cross. This is a community with seniors and children. It is very dangerous. We need to have pedestrian crossing at each intersection like Bucketwheel, Market Hill, Ferry Row and Stamp's Landing to protect pedestrians from being hit. Please contact § 22(1) for an update.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) Yes</p>	§ 22(1)	§ 22(1)	7/17/18 12 49	11/7/18 8 44 Eng_Traffic and Data Management
Traffic Management - General Inquiries Case	101012220594 Phone	1015	IRONWORK PASSAGE	VGH 3R4	<p>1. Type of Inquiry No vehicle access sign</p> <p>2. Describe Inquiry in detail Caller witnessed cab drivers on bike on seawall on Ironwork Passage. Caller is unsure how vehicles access the seawall however signs are not clear no vehicles allowed on seawall from Scantlings to Ironwork Passage. Caller mentioned vehicles having access from the roundabout on the west side of the Marina where bridge walkway and bikepath meet. CSR was not able to find vehicle access on Vanmap and caller had to hang up § 22(1) when the area was getting redone about 2 years ago § 22(1) § 22(1)</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>Please contact the citizen.</p>	§ 22(1)	§ 22(1)	12/7/18 10 55	12/7/18 11 25 Eng_Traffic and Data Management
Traffic & Pedestrian Signal - New Case	101012948780 WEB	842	GREENCHAIN	V5Z 3Z6	<p>1. Type of signal Traffic signal</p> <p>2.31 original address § 22(1)</p> <p>3. Reason Other</p> <p>4. If Other, provide details Signage not clear, cyclists do not realize that this is a road shared with cyclists and not just for cyclists.</p> <p>5. What time of day is the problem the worst? Other</p> <p>app version 2.31 original address § 22(1) full 842 GREENCHAIN, VANCOUVER, BC</p> <p>2019/09/04 17 01 42 -- Asha Sharda -- Email communication § 22(1) . Please email citizen with further details as to the action of possibly getting a new signal and when this will be reviewed. &#x2D;Please note - Advised citizen if she doesn't hear from department within 5 business days to call back and we will escalate this with a feedback case for department to email the citizen back. &#x2D;PS Description § 22(1) § 22(1) at the junction of Greenchain and Millbank by irate and angry cyclists who are convinced that there should be no cars on this road. The signage indicates no-entry at the Millbank end and "cyclists only" on the bicycle path from the north end of Greenchain. Please add a "Share the road" sign at the point where the cycle path turns from the seawall onto Greenchain.<p>PS# 6154869</p><p>Click images below to expand</p><a href "http //maps.googleapis.com/maps/api/staticmap?markers 49.2678837%2C-123.1217104&size 600x300&key AlzaSyDchI_DVw7N-5SscsAxDhrf1hK1UyVxIc&signature G-9iB62tq-tKkY4zEpVOoFty24 "><p><a href "http //www.publicstuff.com/request/view/6154869">http //www.publicstuff.com/request/view/6154869</p></p>	No Name No Name (ps)		5/31/19 15 18	11/28/19 10 05 Eng_Traffic and Data Management
Traffic Management - General Inquiries Case	101013137105 Phone	1200	1299 ISLAND PARK WALK		<p>1. Type of Inquiry Crosswalk needed for location</p> <p>2. Describe Inquiry in detail Citizen in the area called in to report that cyclists accessing the seawall are travelling at high speeds in this area. A cross walk markings would be needed for motorists walking out of the parkade. Citizen had a couple of encounters that could have resulted in injuries.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	§ 22(1)	§ 22(1)	7/16/19 12 00	7/17/19 9 39 Eng_Traffic and Data Management

Traffic & Pedestrian Signal - New Case	101013218991	VanConnect	1800	SPYGLASS PLACE	V5Z 4K8	<p>app version 1. Type of signal 2.31 original Other address 2. If other type of signal, provide details Cambie St 3. Reason alias CAMBIE Poor visibility ST full 1800 4. If Other, provide details SPYGLASS PL. 5. What time of day is the problem the worst? VANCOUVER, BC 4 00 - 7 00pm</p>	<p>PS Description We saw a bike and pedestrian accident when a jogger coming off the bridge ran into cyclist (she was wearing ear buds). This seawall junction needs some sign for the pedestrians coming down the stairs to be aware of the immediate bike lane. I see « almost accidents » often. Thank you<p>PS# 6578933<p>Click images below to expand<p>-<a href 'http //maps.googleapis.com/maps/api/staticmap?markers 49.271153%2C-123.114649&size 600x300&key AtzaSyDchll_DVw7N-5SscsAxDhrf1hK1UyVxlc&signature 30TH_6lxar8aSou05qszSIEF9E '><p>-<a href 'http //www.publicstuff.com/request/view/6578933'>http //www.publicstuff.com/request/view/6578933<p></p>	No Name No Name (ps)	8/11/19 10 10	9/13/19 16 50	Eng_Traffic and Data Management	
Traffic & Pedestrian Signal - New Case	101013923273	VanConnect	1602	ANDERSON ST	BC	<p>app version 1. Type of signal 2.31 original s.22(1) Pedestrian signal address s.22(1) 2. If other type of signal, provide details 1602 3. Reason ANDERSON ST, Poor visibility VANCOUVER, BC 4. If Other, provide details 5. What time of day is the problem the worst? Other</p>	<p>PS Description Most important spot in all of Vancouver the crossing on the seawall of the access road to Granville Island - needs quick flashing lights like by Stanley Park causeway for bikes approaching. <p>PS# 7762762<p>Click images below to expand<p>-<a href 'http //maps.googleapis.com/maps/api/staticmap?markers 49.269749%2C-123.136983&size 600x300&key AtzaSyDchll_DVw7N-5SscsAxDhrf1hK1UyVxlc&signature pOCqdpDFWFSQyBOxsMfeW_KU4w '><p>-<a href 'http //www.publicstuff.com/request/view/7762762'>http //www.publicstuff.com/request/view/7762762<p></p>	s.22(1)	s.22(1)	4/12/20 20 42	4/14/20 15 55	Eng_Traffic and Data Management
Transportation Design General Inquiries Case	101014117455	Phone	1450	CREEKSIDE DRIVE	V6J 5B3	<p>1. Type of Inquiry Bike lane/Seawall pavement markings 2. Describe Inquiry in detail Caller believes that there is a very dangerous situation at the north end of this long property where the shared bike/pedestrian path has no pavement markings indicating such. She and her neighbours have been requesting for years to have the city implement signage and markings in this location. There have been several incidents/accidents in the stretch of seawall that lines this property on both sides (east and west). One incident recently where someone was injured. See previous case 01011534736 that was directed to David Rawsthorne in 2018. This location is has an extremely high volume of pedestrian tourists who walk out into racing cyclists daily. She has rescued people repeatedly within second of a possible fatal crash. She would like the pavement and stairs at the north end of this property to have clear pavement markings indicating cyclist/pedestrian. It is a blind corner where cyclist are racing and she cannot believe that with what she witnesses daily that there has not been very serious collision. Please make this stretch of seawall safer for pedestrian. The "hidden driveway" sign that the city installed is nowhere near enough. There is a separate current request for traffic calming measures on the west side of the building as well, but the stair area where unknowing pedestrians step into high speed cyclists is the area she is requesting immediate action. 3. (Don't ask, just record - did caller indicate they want a call back?) Yes</p>	s.22(1)	s.22(1)	6/23/20 10 01	6/26/20 13 09	Eng_Transportation Design	
Traffic Management - General Inquiries Case	101014412098	Phone	1128	IRONWORK PASSAGE	V6H 3P1	<p>1. Type of Inquiry New sign request to caution cyclists 2. Describe Inquiry in detail There is a driveway to the building located at 1128 Ironwork passage, there is a bike path along Ironwork passage re routed off the seawall and the bike path cuts across the building driveway. Caller has witnessed multiple accidents with cyclists and pedestrians and vehicles. The cyclists come around the corner zooming fast not knowing there is a driveway to the building, delivery trucks go in and out of the building, by the time you check from both directions as a pedestrian or driver, and you make your way through the driveway a cyclists will come by super fast and its too late, you try to get out of their way but you cannot. s.22(1) was hit, they looked no cyclist approaching s.22(1) and got caught and hit. Today a senior was crossing the driveway, he checked no sign of cyclist approaching and was hit, bleeding from 8 different places on his body. Caller is requesting sign to caution cyclists to slow down driveway approaching on either end of the building. Its a corner they turn and cannot see until its too late. The worst is approaching from the round a bout at forge walk to the building, but still bad from the opposite side also. 3. (Don't ask, just record - did caller indicate they want a call back?) Yes</p>	<p>2021/06/29 17 22 53 ~ Michelle Thandi ~ Citizen calling to follow-up as she witnessed another accident yesterday. She would like a call back asap otherwise says she will go to the media. Created a feedback case and linked. &#D;#A;2021/02/17 16 40 57 ~ Susan Picha ~ Another citizen from Spruce Harbour Marina inquired about this area as well. Cyclists seem to fly around the corner and its creating a hazard for pedestrians.</p>	s.22(1)	s.22(1)	10/1/20 13 20	7/8/21 8 46	Eng_Traffic and Data Management
Pavement Markings Request - New/Modify Case	101015244550	Phone	600	649 MILLBANK		<p>1. Type of Request New Marking Request 2. If Other, Provide Details 3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	<p>Citizen is looking for painted lines indicating pedestrians crossing in the 600 block of Millbank. 633 Bucketwheel is a building where many seniors live s.22(1) and is concerned about cyclists speeding on the seawall. He has already spoken to VPD about enforcement, however would like some safety measure to allow seniors s.22(1) to cross to the pedestrian pathway on the seawall, and to indicate to cyclists there are pedestrians crossing.</p>	s.22(1)	s.22(1)	7/29/21 8 57	10/8/21 12 29	Eng_Traffic and Data Management

					<p>1. Type of Traffic Calming Measure Request Multiway Stop Signs</p> <p>2. If Other, provide details</p> <p>3. Is there an existing traffic calming device at this location? Yes</p> <p>4. Describe in detail traffic concerns in your area Crosswalk only. PSID 10621009 - The seawall in Olympic village is a wonderful, safe place to ride bikes. § 22(1) and is greatly appreciated and enjoyed by our family. The one problematic point is crossing the entrance to Granville island, where pedestrian and bike traffic have a stop sign while cars have the right of way. This crossing feels dangerous on a regular basis. I would really appreciate a more balanced traffic pattern here - e.g. a light or a four way stop.</p> <p>5. (Don't ask, just record - did caller indicate they want a call back?) No</p> <p>6. Name</p> <p>7. Address</p> <p>8. Phone number</p> <p>9. Email address</p>	VanConnect, VanConnect	8/14/21 20 35	8/23/21 9 10 Eng_Traffic and Data Management
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Transportation Planning - General Inquiries Case	101016172768 Social Media	0	0 BURRARD BRIDGE	<p>1. Type of Inquiry Came in through Tell Us Online Case 16172761.</p> <p>2. Describe Inquiry in detail Good morning. Would you be able to improve the visibility of the pedestrian crosswalks crossing the bike lanes near the Burrard Bridge, by the seawall and other heavy traffic areas? It appears they are being largely ignored by the faster cyclists. I am writing today because I (as a pedestrian) was almost run over a couple of days ago, plus insulted without provocation (This young woman did not seem to understand the meaning of the crosswalk, and I can see that overall, many cyclists are in need of education, and better signage will also help them keep others safe. Perhaps it is time for license plates? Thank you very much for your consideration.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?) No</p>	§ 22(1)	7/6/22 18 38	7/8/22 8 24 Eng_Transportation Planning
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