

File No.: 04-1000-20-2023-197

May 15, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of April 5, 2023 under the ***Freedom of Information and Protection of Privacy Act*** for:

**City Hall Communications, Technology Services, and Engineering (Transportation Division and Street Activities) records regarding the Main St. and E. Hastings St. traffic camera images on the City website, specifically:**

- 1. Record of the work order and correspondence about taking the cameras temporarily out of service and temporarily removing the images from public view during the morning of April 5, 2023;**
- 2. Records about restoring the camera service for public view during the same day; and,**
- 3. Record of the policy and procedures regarding temporary removal of traffic camera images from service and public view.**

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Please note, the Transportation Division and Street Activities branch confirm they have no records responsive to this request. Additionally, Technology Services confirms they have no responsive records; no service requests to remove traffic camera feeds were received during the month of April.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-197); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

*[Signed by Kevin Tuerlings]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:kt

**From:** ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
**To:** ["Domes, Krystyna" <Krystyna.Domes@vancouver.ca>](mailto:Krystyna.Domes@vancouver.ca)  
**Date:** 4/5/2023 10:48:26 AM  
**Subject:** FW: Cameras

To add to closed calls.

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**From:** Tait, Godfrey  
**Sent:** Wednesday, April 5, 2023 10:44 AM  
**To:** 'Crawford, Tiffany' <[ticrawford@postmedia.com](mailto:ticrawford@postmedia.com)>  
**Subject:** RE: Cameras

Hi Tiffany,

Hope you're doing well.

The feed for Main and Hastings was down from approximately 9 to 9:45 am due to a staff error. We acknowledge and apologize that this was very unfortunate given today's work in the East Hastings encampment. The camera feed is now working as it should. [Main St and E Hastings St | Traffic Camera Images \(vancouver.ca\)](#)

Godfrey

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**From:** Crawford, Tiffany <[ticrawford@postmedia.com](mailto:ticrawford@postmedia.com)>  
**Sent:** Wednesday, April 5, 2023 10:28 AM  
**To:** Media <[media@vancouver.ca](mailto:media@vancouver.ca)>  
**Subject:** [EXT] Cameras

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Can you please explain this? Why has the city closed off the cameras on East Hastings while the the camp removal is happening?

<https://twitter.com/dorianbanks/status/1643654023910920192> [twitter.com]


**TIFFANY CRAWFORD**

Reporter, Van Live  
Vancouver Sun \u9474The Province  
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Vancouver, BC V5M 4X7  
Phone: 604-605-2118 | Mobile: 778-229-8935  
Twitter: @TiffyCrawford13

*Pronouns are she/her/hers*



**The Province**

 **POSTMEDIA**

The information contained in this email is strictly confidential, and is only intended for the party(ies) to whom it is addressed. Any other use, dissemination, distribution, disclosure or copying is prohibited. If you have received this email in error please so advise by reply email. Thank you.

**From:** ["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
**To:** ["Siemens, Ali" <Ali.Siemens@vancouver.ca>](mailto:Ali.Siemens@vancouver.ca)  
**Date:** 4/5/2023 4:03:00 PM  
**Subject:** RE: CLOSED: Multiple Reporters - DTES Decampment  
**Attachments:** RE: Why are the traffic cameras offline?.msg

Ok! See attached

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From: Siemens, Ali <Ali.Siemens@vancouver.ca>  
Sent: Wednesday, April 5, 2023 4:03 PM  
To: Tait, Godfrey <Godfrey.Tait@vancouver.ca>  
Subject: RE: CLOSED: Multiple Reporters - DTES Decampment

No problem! I can send it directly to Alex?

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From: Tait, Godfrey <Godfrey.Tait@vancouver.ca>  
Sent: Wednesday, April 5, 2023 4:02 PM  
To: Siemens, Ali <Ali.Siemens@vancouver.ca>  
Subject: RE: CLOSED: Multiple Reporters - DTES Decampment

Darn, sorry we're missing Mike MacDonald re. the cameras. I responded to him.

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From: Siemens, Ali <Ali.Siemens@vancouver.ca>  
Sent: Wednesday, April 5, 2023 3:58 PM  
To: Media <media@vancouver.ca>  
Subject: CLOSED: Multiple Reporters - DTES Decampment

**Emily Lazatin – Global – Subject**

Can we please get a statement on the DTES decampment. What is the plan?  
Is there enough housing? How will items be stored? Etc  
[Staff advised reporter that an IB and MA had just been sent. Offered to resend if needed.](#)

**Alanna Kelly – Glacier Media – Hastings statement**

Any statement you can provide is greatly appreciated regarding the tent removal on the DTES.  
[Staff shared a link to the IB and the MA.](#)

**Tiffany Crawford – Vancouver Sun – Traffic Cameras**

Can you please explain this? Why has the city closed off the cameras on East Hastings while the the camp removal is happening?  
<https://twitter.com/dorianbanks/status/1643654023910920192> [twitter.com]  
[The feed for Main and Hastings was down from approximately 9 to 9:45 am due to a staff error. We acknowledge and apologize that this was very unfortunate given today's work in the East Hastings encampment. The camera feed is now working as it should. Main St and E Hastings St | Traffic Camera Images \(vancouver.ca\)](#)

### **Jennifer Wilson – CBC On The Coast – DTES Encampment**

This request is for On the Coast with Gloria Macarenko- today at 3:12pm or 5:05pm live for 6 minutes for an update on the Hastings encampment removal. If Mr. Mochrie is not available, is a city staffer with knowledge of how operations will continue this week available to join us?

Thank you for your inquiry. Please note that our staff is currently engaged in this work and are not available to respond at this time.

### **Simi Sara – CKNW – Interview request for Sandra, DTES**

We're discussing the Hastings encampment closure and are very interested in having General Manager Sandra Singh share her perspective on tomorrow's show.

We were wondering if Sandra would be willing to participate in a live, 7-minute phone interview with Simi Sara tomorrow, April 6th, at either 8:15 or 8:35 am PST to discuss the reasons behind the encampment closure and what services will be provided to the unhoused community of the Downtown Eastside.

Thank you for your inquiry. Please note that our staff is currently engaged in this work and are not available to interview at this time.

### **Kristen Robinson – Global News – DTES, New Tents**

Just checking to see what the plan is in the event activists supply people with new tents to set up on Hastings Street after the decampment? How will the city keep Hastings clear of new tents and structures?

This may happen and crews will be connecting with people in any structures set up to ensure the structures are taken down as per the Fire Chief's Order and the by-law. The City and BC Housing continue to work with our partners on a variety of options to meet the needs of individuals experiencing homelessness in Vancouver, including longer term options, such as the expedited creation of more social and supportive housing.

To prevent re-establishment of structures in the short-term, VPD and crews will deploy quick response teams (QRTs) to remove structures at a smaller scale under the authority of the Street and Traffic by-law and the Fire Chief's Order.

### **Bianca Rego – 980 CKNW Simi Sara Show – Chief Fry interview request**

We're discussing the Hastings encampment closure and are very interested in having Chief Karen Fry share her perspective on tomorrow's show.

We were wondering if Chief Fry would be willing to participate in a live, 7-minute phone interview with Simi Sara tomorrow, April 6th, at 8:15 am PST to discuss why the encampment posed a risk to public safety and how City Staff handled the closure. Please let me know if Chief Fry is interested and, if so, the best way to reach her for the interview.

Staff offered interview with Chief Fry, show turned down the opportunity.

### **Ali Siemens (she/her) | Senior Communications Specialist**

Civic Engagement and Communications | City of Vancouver

o. 604.829.9274 m. s.15(1)(l)

[ali.siemens@vancouver.ca](mailto:ali.siemens@vancouver.ca)

I am humbly thankful to live and work on the unceded Homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətaʔ (Tseil-Waututh) Nations

**From:** "Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
**To:** "Mike MacDonald" <Mike.MacDonald@globalnews.ca>  
**CC:** "Christa Dao" <Christa.Dao@globalnews.ca>  
**Date:** 4/5/2023 10:17:00 AM  
**Subject:** RE: Why are the traffic cameras offline?

Hi Mike and Christa:

The feed for Main and Hastings was down from approximately 9 to 9:45 am due to a staff error. We acknowledge and apologize that this was very unfortunate given today's work in the East Hastings encampment. The camera feed is now working as it should. [Main St and E Hastings St | Traffic Camera Images \(vancouver.ca\)](#)

Godfrey

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**From:** Mike MacDonald <Mike.MacDonald@globalnews.ca>  
**Sent:** Wednesday, April 5, 2023 9:40 AM  
**To:** Tait, Godfrey <Godfrey.Tait@vancouver.ca>  
**Cc:** Christa Dao <Christa.Dao@globalnews.ca>  
**Subject:** [EXT] RE: Why are the traffic cameras offline?

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Thank you! Keeping our reporter Christa in the loop on this as well.

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**From:** Tait, Godfrey <Godfrey.Tait@vancouver.ca>  
**Sent:** Wednesday, April 5, 2023 9:37 AM  
**To:** Mike MacDonald <Mike.MacDonald@globalnews.ca>  
**Subject:** RE: Why are the traffic cameras offline?

**This email is from an EXTERNAL SENDER | Ce courriel provient d'un EXPÉDITEUR EXTERNE**

Hi Mike,

We're looking into this.

Thanks,  
Godfrey



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**From:** Mike MacDonald <[Mike.MacDonald@globalnews.ca](mailto:Mike.MacDonald@globalnews.ca)>  
**Sent:** Wednesday, April 5, 2023 9:28 AM  
**To:** Media <[media@vancouver.ca](mailto:media@vancouver.ca)>  
**Cc:** Christa Dao <[Christa.Dao@globalnews.ca](mailto:Christa.Dao@globalnews.ca)>  
**Subject:** [EXT] Why are the traffic cameras offline?

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What's the reasoning?

<https://trafficcams.vancouver.ca/MainHastings.htm>

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