

File No.: 04-1000-20-2023-200

September 13, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am writing regarding your request of April 6, 2023 under the *Freedom of Information and Protection of Privacy Act* for:

Regarding the April 5, 2023 decampment of E Hastings Street between Main and Carrall Street, including:

- 1. Record of correspondence to and from the Mayor's office, Finance, Engineering, Office of the Chief Safety Officer, and VFRS; and**
- 2. Record of correspondence regarding the final sign off on budget, including the total dollar amount of decampment operations.**

Date range: March 1, 2023 to April 5, 2023.

All responsive records are located on an FTP site (FTP instructions are included in the accompanying email). Some information in the records has been severed (blacked out) under s.12(3)(b), s.13(1), s.14, s.15(1)(a), s.15(1)(l) and s.19(1)(b) of the Act. You can read or download these sections here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-200); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

:FTP

:ma

File No.: 04-1000-20-2023-200 – Due Diligence

September 22, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the “Act”)**

I am writing regarding your request of April 6, 2023 under the *Freedom of Information and Protection of Privacy Act* for:

Regarding the April 5, 2023 decampment of E Hastings Street between Main and Carrall Street, including:

- 1. Record of correspondence to and from the Mayor's office, Finance, Engineering, Office of the Chief Safety Officer, and VFRS; and**
- 2. Record of correspondence regarding the final sign off on budget, including the total dollar amount of decampment operations.**

Date range: March 1, 2023 to April 5, 2023.

Further to our initial response to you on September 13, 2023, our office has conducted a due diligence review of the records specific to point two of your request, which was not directly addressed in the previous response letter.

After further review, staff in Engineering Services and Arts, Culture, & Community Services have confirmed there are no records responsive to point two of your request; there was no final sign off on budget, as the costs from both departments came from operating funds which are approved by Finance in the annual budget.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-200); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

:kt

From: [Singh, Sandra](#)
To: [Singh, Sandra](#); [Baker, Sue](#); [MacKenzie, Angela](#); [Mauboules, Celine](#); [McDermott, Jonathan](#); [Melles, Bruk](#); [Zak, MaryClare](#); [Zupan, Mike](#); [CHAPMAN, Don](#)
Subject: ACCS-ENG - GMS - Confidential Briefing Note (Council) - E Hastings Street Encampment_Response to Increased Risk of Violence (2023-03-09)" with you.
Date: Wednesday, March 8, 2023 10:00:21 PM
Attachments: [ACCS-ENG - GMS - Confidential Briefing Note \(Council\) - E Hastings Street Encampment_Response to Increased Risk of Violence \(2023-03-09\).docx](#)
[image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.jpg](#)
[image007.jpg](#)
Importance: High

Hey all,

As per my email earlier this evening, we need to provide an update to Council before next week. I repurposed the briefing note we created for the Mayor and provided a bit more info in it now that we know what the next few weeks will look like.

New info in red. Rest is all the same.

Can you all pls review asap and make any changes? Would like to get to Paul to see before he goes – his flight leaves at 3 pm so perhaps we could say by noon?

Don, attached for you is a draft to review. Could you pls email an changes to Sue and Celine and we can get into the share document?

S

From: Singh, Sandra <no-reply@sharepointonline.com>
Sent: Wednesday, March 8, 2023 9:49 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: [EXT] Singh, Sandra shared "ACCS-ENG - GMS - Confidential Briefing Note (Council) - E Hastings Street Encampment_Response to Increased Risk of Violence (2023-03-09)" with you.

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



Singh, Sandra shared a file with you

Hi all - updated BN for all of Council. Pls review. Updates are in red.

[covoffice-my.sharepoint.com]



[covoffice-my.sharepoint.com]

ACCS-ENG - GMs - Confidential Briefing Note (Council) - E Hastings Street Encampment Response to Increased Risk of Violence (2023-03-09) [covoffice-my.sharepoint.com]



This link only works for the direct recipients of this message.

[covoffice-my.sharepoint.com]

[Privacy Statement \[canadacentralr-notifyp.svc.ms\]](#)

CONFIDENTIAL
BRIEFING NOTE

June 7, 2023

TO: Mayor and Council
Paul Mochrie, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Rosemary Hagiwara, Acting City Clerk
Maria Pontikis, Chief Communications Officer, CEC
Teresa Jong, Administration Services Manager, City Manager's Office
Mellisa Morphy, Acting Chief of Staff, Mayor's Office
Trevor Ford, Director of Operations, Mayor's Office
Iain Dixon, Assistant Director of Legal Services

CC: Paul Mochrie, City Manager

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services
Lon LaClaire, General Manager, Engineering Services

SUBJECT: E Hastings Street Encampment: Response to Increased Risk of Violence

s.13(1), s.19(1)(b)



From: [Singh, Sandra](#)
To: [Baker, Sue](#); [Mauboules, Celine](#); [McDermott, Jonathan](#); [Melles, Bruk](#); [Moss, Bob](#); [Pickstone, Sarah](#); [Scollard, Taryn](#); [Zak, MaryClare](#); [Zupan, Mike](#)
Cc: [CHAPMAN, Don](#)
Subject: Briefing note for the Mayor
Date: Monday, March 6, 2023 11:04:47 PM
Attachments: [image001.png](#)
[image002.png](#)
[image003.png](#)
[image004.png](#)
[image005.png](#)
[image006.jpg](#)
[image007.jpg](#)
Importance: High

Hey all – just resending this with a high priority flag. Paul called me late afternoon and asked for a briefing note by EOD Tues/tomorrow for the Mayor on the need for a new approach to the encampment due to the escalating safety concerns.

Can you pls review and offer your feedback in this doc asap on Tuesday. I'm trying to keep it to two pages and very succinct.

Don – I'll try to add you as well and if not, will send you a separate copy. Can you pls review all references to VPD.

Thanks all,
Sandra

From: Singh, Sandra <no-reply@sharepointonline.com>
Sent: Monday, March 6, 2023 10:59 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Pickstone, Sarah <Sarah.Pickstone@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: [EXT] Singh, Sandra shared "ACCS-ENG - Breifing Note (Mayor) - Hastings St Safety Concerns (2023-03-07)" with you.

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



Singh, Sandra shared a file with you

Hello all!

Paul asked for a briefing note by EOD Tues for the Mayor to put in writing why we need a change in approach to the encampment. I started one and really need your eyes on it asap.

Thanks
S

[covoffice-my.sharepoint.com]_



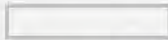
[covoffice-
my.sharepoint.com]

[ACCS-ENG - Breifing Note \(Mayor\) - Hastings St Safety Concerns \(2023-03-07\) \[covoffice-my.sharepoint.com\]](#)

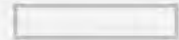


This link only works for the direct recipients of this message.

[\[covoffice-my.sharepoint.com\]](#)



[Privacy Statement \[canadacentralr-notifyp.svc.ms\]](#)



From: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:Celine.Mauboules@vancouver.ca)
To: ["Will, Meghan OHCS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)
["Allison Dunnet" <adunnet@bchousing.org>](mailto:adunnet@bchousing.org)
["Miller, Jennifer E HOUS:EX" <Jennifer.E.Miller@gov.bc.ca>](mailto:Jennifer.E.Miller@gov.bc.ca)
["Henry Glazebrook" <hglazebrook@bchousing.org>](mailto:hglazebrook@bchousing.org)
["Dale McMann" <dmmcmann@bchousing.org>](mailto:dmmcmann@bchousing.org)
CC: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
Date: 3/22/2023 8:25:07 PM
Subject: CONFIDENTIAL Draft Plan for DTES - Week of March 27th

Hi ~

This is the current plans for the week of March 27th and an updated plan for this Friday, March 24th. Please treat as draft and confidential - our Engineering colleagues note that plans are subject to change (we will update you should that occur).

Date: Friday, March 24th 9:00AM

Focus area: 300 blk Gore Ave (WS) and 000 E Hastings (NS)

Date: Tuesday, March 28th 9:00AM

Focus area: 400 Dunlevy Ave (WS) and 300 Dunlevy Ave (ES)

Date: Wednesday, March 29th 9:00AM

Focus area: 300 Main St (WS/ES)

Date: Friday, March 31st 9:00AM

Focus area: 300 Columbia St (WS/ES)

Note:

Homelessness Services Outreach Team:

- *Staff are now doing outreach daily (7 days/week) to both current and previous priority sites, connecting with people both inside and outside of the tents, and offering shelter to those willing to engage.*
- *Outreach staff engage with individuals in order to develop and maintain relationships with clients. Staff are not present during impoundment to ensure role clarity between enforcement and outreach, and to maintain those relationships with clients to further their housing and support needs.*

Engineering

- *All structures in the encampment zone have been given notice of impoundment.*
- *Engineering also routinely goes back to previously cleared areas to maintain those areas*

Celine Mauboules RPP, MCIP
Managing Director, Housing and Homelessness Services
celine.mauboules@vancouver.ca | s.15(1)(l) (cell)
Pronouns: she/her

Assistant: Esfer Morales

Phone: (604)873-7439

E-mail: esfer.morales@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and Sel'íl witulh (Tseil-Waututh) Nations

From: "Jones, Liz \City Protective Services\" <Liz.Jones2@vancouver.ca>

To: "Enfeldt, Magnus" <Magnus.Enfeldt@vancouver.ca>

Date: 6/7/2023 4:13:18 PM

Subject: CPS Operations Plan - Hastings Response CONFIDENTIAL

Attachments: CPS Operations Plan - April 2023 - Hastings Response.pdf

Hi Magnus,

Please find attached our latest CPS Operations Plan for the Hastings Response. This document and contents have only been shared within CPS as it's for our deployment/response.

If you have any questions please let me know, thanks.

Liz Jones CPP RPA | Senior Manager
CITY OF VANCOUVER | City Protective Services
453 W 12th Avenue | Vancouver, BC V5Y 1V4
Cell: s.15(1)(l) | liz.jones2@vancouver.ca



[Report incidents through the COV Currents, Security E-Reporting Web Page](#)

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x m k y m (Musqueam), S w x w i 7 mesh (Squamish), and s i l i w t a (Tsleil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["CHAPMAN, Don" <don.chapman@vpd.ca>](mailto:don.chapman@vpd.ca)

Date: 6/7/2023 4:13:19 PM

Subject: Draft IC briefing re: Hastings

Attachments: t0SELFOO.tr5

s.12(3)(b)

Hi all,

We received some further direction from Paul this aft to keep the IC briefing for Council fairly high-level and not get into too much operational detail.

With that in mind, I moved a few things around and tightened our draft up a bit. Can you pls take a look

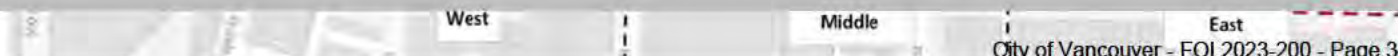
- Jon, I think a lot of your operational detail slides will be really helpful for the tech briefing with the Province on Monday
- Maria, added a placeholder for you in the end on the Comms plan

S

-----< Content Manager Record Information >-----

Record Number: DOC/2023/070047

Title: s.12(3)(b)







From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

To: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)

Date: 3/7/2023 2:21:06 PM

Subject: Draft update

BRIEFING NOTE **CONFIDENTIAL DRAFT** March 6, 2023

TO: Ken Sim,
Mayor
Mellisa
Morphy,
Acting Chief
of Staff,
Mayor's
Office

CC: Paul
Mochrie,
City
Manager

FROM: Sandra Singh,
General
Manager,
Arts, Culture
and
Community
Services
Lon LaClaire,
General
Manager,
Engineering
Services

SUBJECT: E Hastings St
Encampment:
Response to
Increased
Risk of
Violence

s.13(1), s.19(1)(b)



From: "Levitt, Karen" <karen.levitt@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

CC: "City Manager's Correspondence Group - DL" s.15(1)(l)

"Singh, Sandra" <Sandra.Singh@vancouver.ca>

"LaClaire, Lon" <lon.laclaire@vancouver.ca>

Date: 3/14/2023 9:50:30 PM

Subject: E Hastings Street Encampment Update: Response to Increased Risk of Violence - Confidential

Attachments: ACCS-ENG - GMs - Confidential Briefing Note (Council) - E Hastings Street Encampment_Response to Increased Risk of Violence (2023-03-09).pdf

CONFIDENTIAL

Good evening Mayor and Council,

As per the last week's confidential briefing note regarding the work to accelerate a resolve to the encampment along Hastings Street (attached here for easy reference), please find below an update from staff:

- ☐ Staff are continuing to work to develop a modified plan to address the structures that represent the highest risk to staff safety, with a target timeline of early April 2023 to implement the modified approach.
- ☐ As noted in the briefing note, over the next few weeks, in order to accelerate progress, Engineering crews will continue their work using the current approach even when there is significant interference from bystanders or advocates (previously in these instances, staff withdrew and ceased work, thereby limiting progress).
 - o Tomorrow morning will be the first site that Engineering staff will proceed to work through any potential interference from by-standers or resistance.
 - o As in the current approach, VPD will be present to ensure a safe work zone for Engineering staff and to ensure Engineering staff safety.
 - o The Homelessness Services team has done daily, early morning outreach to engage with people both inside and outside of the tents, and offering shelter to those willing to engage. Staff will go back out tomorrow to try again with people in and around both structures.
 - o As noted in the briefing note, because staff are not withdrawing, this will likely mean increased attention and public attention, however, it is important to reduce the number of structures in the encampment as much as possible before implementing the modified approach for sites where there are higher risk occupants.

Staff will provide an update as to progress tomorrow morning.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca telephone (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm/Musqueam, Skwxwú7mesh/Squamish and səlilwətaʔ/Tsleil-Waututh nāʔəns

CONFIDENTIAL
BRIEFING NOTE

March 9, 2023

TO: Mayor and Council

CC: Paul Mochrie, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Rosemary Hagiwara, Acting City Clerk
Maria Pontikis, Chief Communications Officer, CEC
Teresa Jong, Administration Services Manager, City Manager's Office
Mellisa Morphy, Acting Chief of Staff, Mayor's Office
Trevor Ford, Director of Operations, Mayor's Office
Iain Dixon, Assistant Director of Legal Services

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services
Lon LaClaire, General Manager, Engineering Services

SUBJECT: E Hastings Street Encampment: Response to Increased Risk of Violence

s.13(1), s.19(1)(b)



From: "Hope Hart" <hope@communityimpactrealestate.ca>
To: "Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Carr, Adriane" <Adriane.Carr@vancouver.ca>
"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>
"Fry, Pete" <Pete.Fry@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Sim, Ken" <Ken.Sim@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
"Montague, Brian" <Brian.Montague@vancouver.ca>
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
HOUS.minister@gov.bc.ca
premier@gov.bc.ca
jenny.kwan@parl.gc.ca
alyssa.hrenyk@gov.bc.ca
CC: "Doherty, Conor" <Conor.Doherty@vancouver.ca>
"Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>
"Leahy, Kathleen" <kathleen.leahy@ubc.ca>
"Michelle Lackie" <michelle@exchangeped.com>
Date: 4/5/2023 11:52:03 AM
Subject: [EXT] Open Letter from DTES coalitions re: Hasting St. Decampment
Attachments: Open Letter from DTES coalitions.pdf

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello Premier Eby, Ministers, Mayor & City Councillors,

As a coalition of networks in the Downtown Eastside we are sending this open letter regarding the City of Vancouver's current actions of decampment on Hastings St. The CCRN, Exchange Inner City, and Urban Core represent a diverse group of DTES organizations, non-profits, social enterprises, and residents in the neighbourhood. We are concerned about current actions and call on the City of Vancouver and the Province of British Columbia to prioritize the provision of adequate housing and support services for those in need first, rather than displace individuals and continue to perpetuate negative relationships on Hastings St.

Regards,

Hope Hart (she/her) | CED Program Manager | CCRN Coordinator



[Communities where all residents can prosper and live full and rewarding lives. \[communityimpactrealestate.ca\]](https://communityimpactrealestate.ca)

T: 604 416 0318 Ext 2 C: 778-839-4620 | 56 East Cordova St., Vancouver, BC

[\[linkedin.com\]](#) [\[twitter.com\]](#)

CIRTS is located on the unceded, traditional and ancestral x'm k'y'm (Musqueam), S'waxwímesh Úxwumixw (Squamish), and s'liw'ta (Tsleil-Waututh) territories.

Open Letter from DTES coalitions

RE: The City of Vancouver's action on the Decampment of Hastings St.

Unceded xʷməθkʷəy̓ əm (Musqueam), Swx̣ wú7mesh (Squamish), and səliilw̓ ətaʔt (Tsleil-Waututh) Territories

The Coordinated Community Response Network (CCRN), Exchange Inner City, and Vancouver Urban Core Frontline Worker's Association are deeply troubled by the recently leaked documents and current actions from the City of Vancouver outlining a shift in approach to the Hastings Street Encampment. We believe that the City's change of approach, which prioritizes displacing residents over providing adequate housing, is misguided and will only continue to perpetuate current tensions on Hastings St. and in surrounding neighbourhoods.

We understand the complexities of an encampment and it is also our goal to not have individuals sleeping on city streets, but we know that the solution to these concerns is a compassionate and holistic approach that prioritizes providing stable and appropriate housing to those in need and not forcibly displacing individuals to insufficient shelter.

We believe in supporting initiatives that enhance accessibility on the streets, ensure the safety of women and gender-diverse individuals, and promote fire safety to foster a healthy and inclusive community. However, the escalation plan for decampment, without providing suitable housing and support, fails to address these critical concerns in a sustainable, dignified, or compassionate manner.

The plan will only serve to further traumatize the community, perpetuate tensions between police, city workers, and DTES residents, and potentially lead to conflict. **Moreover, the 89 units of housing that the City and Province have promised are not currently available, making the planned decampment a Band-Aid solution that will result in more individuals being forced back onto the streets or relocated to other areas of the city.**

We call on the City of Vancouver and the Province of British Columbia to prioritize the provision of adequate housing and support services for those in need first, rather than displace individuals and continue to perpetuate negative relationships on Hastings St. We urge the City and Province to work with communities, DTES organizations, and residents to find sustainable solutions and adequate housing for citizens living on Hastings St.

Signed,



From: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)
To: ["Wittgens, Margaret" <Margaret.Wittgens@vancouver.ca>](mailto:Margaret.Wittgens@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["Harvie, Taryn" <Taryn.Harvie@vancouver.ca>](mailto:Taryn.Harvie@vancouver.ca)
Date: 4/5/2023 7:07:06 PM
Subject: FW: CONFIDENTIAL – End of day update: work along East Hastings (April 5, 2023)

From: Mochrie, Paul
Sent: April 5, 2023 7:07:00 PM (UTC-08:00) Pacific Time (US & Canada)
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL; Singh, Sandra; LaClaire, Lon; Fry, Karen
Subject: CONFIDENTIAL – End of day update: work along East Hastings (April 5, 2023)

CONFIDENTIAL

Good afternoon Mayor and Council,

I am following up to advise you on activities along East Hastings Street since on my earlier afternoon update.

The 000, 100, 200 and 300 blocks of East Hastings and Carrall Street have been cleared and the work to clear structures on the 300 block of Main Street will continue until approximately 6:30 pm. As of 6 pm, crews have taken down 67 of 81 structures, removed 49 propane tanks and impounded and stored 42 totes. Engineering crews will return to the area tomorrow with VPD support.

Generally, City crews have seen a great deal of compliance and cooperation from the people sheltering on East Hastings and the distribution of backpacks was appreciated. Slower progress was primarily due to protest activity at site. The City and its partners, BC Housing and the Ministry of Housing, can confirm there are shelter spaces available tonight for those sheltering along East Hastings. As of 6 pm today, eight people along East Hastings have requested shelter and have been accommodated. Shelter space availability is fluid in nature and we will continue to work with partners to identify additional capacity for those sheltering along East Hastings as it becomes available. Additional media outlets were given access to the encampment area after 10am this morning. This was to balance the need to protect peoples' privacy and ensure everyone's safety, with the media's desire to access the working area. The general tone of the media coverage ranged from neutral to negative as the day progressed with increased protests in the afternoon. A media roundup follows my email.

Best,
Paul

Paul Mochrie (he/him)
City Manager



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ilw'ta (Tsleil-Waututh) Nations.

East Hastings Media Summary

Link to archived feed of press conference: https://youtube.com/live/qOiTu_fWPrQ

* Event begins at timestamp [04:15](#)

Highlights & key themes

- Broad coverage across all major outlets including Global, CTV, CityNews1130 and CBC, with media in-person attendance from 9 separate outlets.
- Tone of questions during press conference mirrored in coverage; mostly neutral despite sensitive nature of the subject, becoming more negative into the day as protest activity increased
- Topics of note: local traffic cameras being down, lack of shelter space
- Key messages picked up:
 - City requesting support from police to bring the East Hastings encampment to a close following a steady deterioration in public safety
 - Increase in fires in the area and the encampment zone
 - City has reached a turning point where fire and safety risks are too high
- Mayor widely quoted around situation having reached a turning point due to violence and fire safety risks
- City Manager clipped on malfunctioning traffic cameras and operational details
- Fire Chief quoted on fire stats and hazards
- Police Chief quoted on rising crime stats

Media in attendance

MEDIA OUTLET	NAME OF REPORTER
1. CBC	Lyndsay Duncombe & Mike Zimmer (camera)
2. CityNews	Hana Mae Nassar & Allan Chek (camera)
3. CTV	Penny Daflos & Shelley Moore (camera)
4. Fairchild TV	Jason (camera)
5. Glacier Media	Mike Howell
6. Global News	Christa Dao
7. Globe and Mail	Frances Bula

Summary of Media Q&A

CityNews - Hana Mae Nassar: Only one media camera was allowed inside the encampment area and City street cameras were turned off at that intersection for a bit of time. Why wasn't there more transparency?

Paul Mochrie: There was an inadvertent technical error where the traffic camera at Main and Hastings was disabled for roughly half hour at approximately 9:15 a.m. Once that came to our attention, we remedied the situation and the cameras are back online now. We are working to provide as much transparency as possible, including a pool camera that is directly accessible to the work that is happening.

Chief Palmer: There is a pool camera down there for media to monitor what's going on. Lots of people down there with smart phones taking video and coverage right now for main stream and social media.

Follow-up question: We saw tension and clashing last time this happened. Any learnings from the last time? Seems like we are doing the same thing over and over again.

Paul Mochrie: The VPDs presence today has been requested by the City. The primary objective is to ensure that our staff doing this work are safe, and that all the people in the neighbourhood remain safe during the day. There is significant amount of criminal activity there from people who are not seeking homes and the emphasis today is on keeping people safe.

CTV - Penny Daflos: We keep hearing from people at the site there is not enough housing and people have no where to go. If you keep kicking people out, aren't they just going to go around the block – what is the plan?

Paul Mochrie: We continue to encourage people to take any option available to come inside. It is safer, connects people with services and gives them the best chance to move on to more permanent housing. This encampment in its current form is unsafe. That is what we have to deal with today and that is not going to solve the issue of homelessness. That is a long-term challenge and we are going to do our best to keep working to resolve that. In the meantime, it's this particular encampment we're focused on.

Follow-up question: The Premier acknowledged there are deplorable conditions in many SROs, yet that is the path towards permanent housing. What is the City's role to make sure these places are habitable?

Paul Mochrie: The SRO housing stock is a very important, particularity for people with low income. Much of that stock is very old, was constructed for a different purpose as hotels, and needs significant reinvestment and redevelopment. That is a very expensive and long term challenge. Not one the City can resolve on our own. In the meantime, the City inspects SROs on an ongoing basis, along with VFRS and SRO owners. We are also working with private SROs to make sure people living there are adequately supported.

CBC: The National – Lyndsay Duncombe: What tactically is different about what is happening on the ground today as opposed in the summer when people were told to leave?

Chief Palmer: Our role is to support City staff and make sure that people are safe and make sure people in the encampment are safe. There has been a deterioration in public safety in the area. We're there to restore some public safety and protect the City workers while they do their job, and we're there at the City's request.

Paul Mochrie: For months, City staff have been enforcing city by-laws and carrying out tasks under the Fire Chiefs Order. That has been relatively small scale, moving a few structures per day. In many cases people have moved their tents voluntarily. Today the effort is to remove the remaining structures and bring the encampment to a close.

Follow-up question: How will you make sure people don't take the problems and dangers you described to another area if they don't have anywhere to go because there isn't enough housing?

Chief Palmer: Once encampments become entrenched they become dangerous and volatile. Living on the street is a risky endeavor. We are there to help them get to a better place and keep the city safe.

Paul Mochrie: The issues we're dealing with here are due to the size and magnitude of this encampment, and it having been entrenched in one place as long as it has. We will continue to support people who are sheltering outdoors, not only in the DTES but across the city.

Homelessness is a regional problem. It's not a problem that can be solved in Vancouver or the DTES alone. We will continue working with people who are sheltering outside to keep them safe and look to prevent larger, entrenched encampments.

Globe and Mail – Frances Bula: How many shelter spaces are available? How much new housing is coming online and when?

Paul Mochrie: Re: shelter spaces, that's a dynamic picture. Our teams are in touch with BC Housing everyday to know where capacity exists. Efforts have been made over the last eight months to preserve shelter options for people on Hastings St, but day-to-day that number fluctuates. Re: housing coming online, over 300 units are coming over the next couple of months.

Glacier Media – Mike Howell: How many people are currently on the street? Is there enough shelter to accommodate them?

Paul Mochrie: That is a fluid number. Today, if everyone who we understand to be homeless wants to take shelter it's likely we would not have sufficient shelter space for everyone. But we know not everyone is not going to take shelter. Many of those people have been offered shelter for months and have declined that option for various reasons. If someone on Hastings wants shelter today and it's not available we will stay connected to get them indoors as quickly as we can.

Follow-up question: You said the goal today is to shut down the encampment, does this extend to Crab Park? If not, when will you deal with Crab Park?

Paul Mochrie: Today's goal is to remove the structures from East Hastings encampment. No, we are not dealing with Crab Park today. The situation there is different. There is an existing court ruling that applies to Crab Park that allows people to maintain structures during the day in one area of the park. The Park Control By-law allows people to shelter in parks overnight if they have no other options. We don't see permanent, long-term encampments as a solution and we're working with the Province to bring that to an end, it's just not what we're dealing with today.

Global News – Crista Dao: How are you going to reconcile wanting people gone, but you don't have space to house them?

Paul Mochrie: We aren't looking for them to be gone. What we need to do today is remove the structures from the Hastings encampment because the safety risks there are so severe. Optimal situation is they voluntarily take down their structure and move their belongings to a location where it is safe and legal to shelter overnight. We would continue to work with them as housing/shelter space comes online.

Follow-up question: Has everyone been offered shelter? How many spaces are accessible for today?

Paul Mochrie: Outreach staff have been on Hastings for months. We've made every possible effort to provide options for people who are there. For various reasons some have turned them down. We're not solving homelessness here today. That's not what this is about. This is about dealing with a very serious public safety issue.

Postmedia – Derrick Penner: How come your efforts to gain cooperation from people haven't worked?

Paul Mochrie: There has been a lot of voluntary departures. Over 600 structures have been moved. Vast majority of those moved upon request. What we face now is that the people who remain are much less incline to cooperate and we need to bring it to a close in a way that is respectful, non-confrontational and resolves the safety issues.

Follow-up question: Mayor Sim said this represents a turning point. When was the turning point reached?

Mayor Sim: There's a different attitude at the City now where all our team members are supported and this is a City-led initiative. We are one unified team that has a common purpose and we want to see better outcomes, especially in the downtown east side. Since the election this year we've identified public safety, mental health and addictions, and supporting our most vulnerable residents as primary concerns of the city.

Second Round

CityNews - Hana Mae Nassar: What are you getting from province to ensure any rehousing is successful?

Mayor Sim: We have conversations with the Province and it's a priority to provide housing stock for all sectors, including supportive housing. With the Province, we approved a number of new housing units to come online in Vancouver. I believe we will start to see improvements on the

housing front sooner rather than later.

CTV - Penny Daflos: What is your plan to keep people from considering living in a tent or SRO as affordability gets worse? How will you keep them from being left on the street?

Mayor Sim: At the City of Vancouver, we can work to make it easier to get a permit to build more housing. That's the stuff we can do to make it more affordable, less costly and faster to build so we can catch up to provide housing for everyone. We are going to Ottawa to lobby for more social housing and co-ops. We continue to have conversations with all levels of government. These are examples of things we're doing in the short term to triage the situation as we look towards longer term solutions.

Globe and Mail – Frances Bula: What is the long-term plan to ensure the encampment doesn't restart on Hastings or another area?

Paul Mochrie: Engineering crews will continue the work they do everyday to support people who have erected structures on public spaces, and enforce the Street and Traffic By-Law. There may be more of that work in the short term, as necessary. We may need support from VPD again to ensure everyone is safe.

CityNews - Hana Mae Nassar: How long will this work take? How many staff are down there with police officers?

Paul Mochrie: Our hope is to get this done today in a respectful, measured, non-confrontational way. There might be about 50 city staff there today, but I need to confirm that number.

Chief Palmer: We don't release the exact number, but there are dozens of officers there today.

Glacier Media – Mike Howell: Who made the decision to do this work today?

Mayor Sim: This has been an ongoing issue. Today's work is a City-led initiative, supported by VPD and VFRS.

Follow-up question: So it was the City. Was this supported by Council?

Mayor Sim: Everything has been fully supported. The encampment in the DTES is untenable and we want to deal with the situation in an empathetic way, and that's what we are going today.

Media clippings (through to April 5, 2023 4:00 p.m.)

Headline	Source	Author	Sentiment
City of Vancouver plans to remove all tents on East Hastings today	Daily Hive	Amir Ali	Neutral
Vancouver police block East Hastings to bring 'encampment to a close'	City News	Charlie Carey	Negative
Vancouver's East Hastings encampment reaches 'turning point': mayor	City News	Charlie Carey	Negative
Interview w/ Hamish Ballantyne - VANDU Community Organizer: Ongoing DTES encampment sweep	CKNW: The Jill Bennett Show	Jill Bennett	Negative
Interview w/ Union Gospel Mission Spokesperson, Nicole Mucci: Vancouver asks police to help end Hastings Street tent encampment	CKNW: The Jill Bennett Show	Jill Bennett	Neutral

Interview w/ Amanda Burrows, Interim Executive Director, First United Church Community Ministry Society: Council's focus on surveillance of non-profit grantees	CKNW: The Jill Bennett Show	Jill Bennett	Negative
'People don't want to leave': Vancouver shuts down East Hastings encampment	Vancouver is Awesome	Jeremy Hainsworth, Alanna Kelly, Brendan Kergin, Mike Howell, Elana Shepert	Negative
COV moves ahead with clearing DTES encampment: Officials say situation is untenable	City News 1130 (CKWX)	Staff	Negative
Vancouver police deployed to end tent encampment in Downtown Eastside	Vancouver is Awesome Also published in the Toronto Star	Canadian Press	Negative
COV beings to remove DTES tent encampment	CBC One 690AM/88.1FM Radio	Belle Puri	Neutral
Live: Vancouver removing tents on East Hastings Street today	The Province Also published in the Vancouver Sun	Tiffany Crawford	Negative
Vancouver police block East Hastings Street to begin removing encampment	CBC Vancouver	Staff	Negative
Vancouver police deployed to end tent encampment in Downtown Eastside	The Globe and Mail Also published in the following outlets: - The Star Vancouver - CTV Vancouver News	Ashley Joannou and Nono Shen	Negative
Efforts underway to remove 80 tents, structures from Vancouver's Downtown Eastside: city	CTV Vancouver News	Becca Clarkson	Neutral
City of Vancouver has moved in to clear out a stretch of East Hastings on DTES	City News 1130 (CKWX)	Staff	Neutral
Vancouver takes down Hastings tent encampment	Global News BC1	Staff	Negative
Dismantling East Hastings tent encampment: Vancouver staff request help from police	Global News	Amy Judd	Neutral
City of Vancouver begins removal of Hastings Street encampment	Global News	Emily Lazatin	Negative
Vancouver police aid in eviction of Hastings Street encampment	Global News	Staff	Negative
"Welcome to Cruel Vancouver": Former mayor slams "genocidal" East Hastings plan	Daily Hive	Amir Ali	Negative
Vancouver police begin removing East Hastings Street encampment (Ends at 27:00)	CBC Radio: BC Today with Michelle Eliot	Michelle Eliot	Neutral

Interview w/ Mayor Ken Sim: Vancouver moves to take down Hastings street encampment (Starts at 29:14)	CKNW: The Mike Smyth Show	Mike Smyth	Neutral
Protestors on East Hastings Street attack Vancouver Police officers (with updates)	The Indo-Canadian Voice	Staff	Negative
Interview w/ VANDU Community Organizer Hamish Ballantyne: Vancouver clearing the encampment (Time Stamp: 18:00 - 29:10)	CKNW: The Mike Smyth Show	Mike Smyth	Negative
Interview w/ Sarah Blythe, Advocate for the DTES and Executive Director for the Overdose Prevention Society: Vancouver removing tents on East Hastings Street today	CKNW: The Jas Johal Show	Jas Johal	Neutral
Vancouver manager 'couldn't commit' to shelter spaces for all evicted DTES residents	Global News	Elizabeth McSheffrey	Negative

Social coverage from notable accounts (through to April 5, 2023 at 4:00 p.m.)

Link	Account	Followers	Engagement	Comments
Link	@GlobalBC	432,853	277	HAPPENING NOW: East Hastings Street is closed and city staff has requested help from the Vancouver police to remove all tents and structures from the street. https://t.co/Joh1FQKoLw
Link	@GlobalBC	432,845	8	WATCH LIVE: Vancouver's mayor, police constable and fire chief are giving an update on the dismantling of the Hastings Street tent encampment. https://t.co/hXW0VapFBC
Link	@CTVVancouver	355,172	72	Dozens of tents and structures in Vancouver's Downtown Eastside are set to be removed Wednesday, as city staff and police execute plans to bring the Hasting Street encampment to an end. https://t.co/X4vv69cxTD
Link	@cbcnewsbc	318,049	187	Police have moved into Vancouver's Downtown Eastside on Wednesday morning as the city prepares to carry out its plan to remove a street encampment from the neighbourhood. https://t.co/0VeFzrEMFX
Link	@CityNewsVAN	296,323	23	MORE: Vancouver's City Manager acknowledges there are more people seeking housing than the city has available, "that is absolutely correct." https://t.co/YZdJLVdNYD
Link	@CityNewsVAN	296,311	3	Listen live for all major updates on the East Hastings decampment online and on your radio. You can hear @CityNewsVan here: https://t.co/kzatuli22T

Link	@CityNewsVAN	296,304	35	THE LATEST: Vancouver Fire Chief says the "persistent fire risk posed by the encampments and recent fires in the neighborhood has made the situation of East Hastings Street even more precarious since the fire order went in place." https://t.co/YZdJLVdNYD
Link	@CityNewsVAN	296,303	8	WATCH LIVE: Vancouver mayor, police address move to shut down East Hastings encampment https://t.co/X6yULmAYPs
Link	@CityNewsVAN	296,298	277	#BREAKING NEWS: Vancouver police block East Hastings to bring 'encampment to a close' https://t.co/YZdJLVdNYD
Link	@DailyHiveVan	295,405	74	City of #Vancouver plans to remove all tents on East Hastings today #vanpoli https://t.co/aE3CoR5sWc
Link	@VancouverSun	286,917	54	By noon, the sidewalks on the 100-block of Hastings were mostly clear and a street cleaning truck sat at the corner of Main Street waiting to power wash what was left behind. https://t.co/PDxiH3bXnD
Link	@CityofVancouver	255,005	128	@j_mcelroy The feed for Main and Hastings was down from approximately 9 to 9:45 am due to a staff error. We acknowledge and apologize that this was very unfortunate given today's work in the East Hastings encampment. The camera feed is now working as it s
Link	@TransLink	216,291	5	#RiderAlert Update: R5 Hastings St to SFU detour beginning at 12:30 PM. Regular route to Hastings and Seymour, then Seymour, Cordova, Main, Hastings resume regular route due to police incident. ^MR
Link	@TransLink	216,288	4	#RiderAlert R5 Hastings St to Burrard Station detour beginning at 8:00 AM. Regular route to Clark and Hastings, then Clark, Venables-Prior-Georgia Viaducts, Homer, Hastings, resume regular route due to demonstration. ^MR
Link	@VancouverPD	196,044	19	Work is continuing throughout the encampment zone. City crews are now focused on the area of East Hastings between Columbia and Carrall Streets. Traffic remains closed.
Link	@vancouverpd	196,018	75	Chief Palmer: We take this profession seriously and it's no secret it has become increasingly challenging to keep people safe in the Downtown Eastside encampment. https://t.co/uopXPRk8v5
Link	@VancouverPD	195,977	175	To ensure safety and privacy for people within the encampment, we have limited public access. Media and observers can stage at Columbia and East Hastings Street.
Link	@VancouverPD	195,975	98	East Hastings Street is currently closed between Main Street and Columbia. Transit has been rerouted and drivers are encouraged to avoid the area.

Link	@VancouverPD	195,975	557	We have deployed additional officers to the Downtown Eastside this morning as the City of Vancouver continues to work within the Hastings Street encampment. We will provide frequent updates here on Twitter as the work continues.
Link	@theprovince	189,524	13	Follow our ongoing coverage as the City of Vancouver undertakes removing all 80 tents and structures in the DTES area. https://t.co/XX6zN8W3QC
Link	@theprovince	189,519	4	LIVE: Postmedia has a team of reporters as about 140 police and city staff are removing people and tents from along a stretch of East Hastings Street. Follow our coverage: https://t.co/XX6zN8WBGa
Link	@CityNewsTraffic	121,872		12:43 - #VancouverBC - Collision on Hastings St. east of Victoria Dr.
Link	@CKNW	113,230	4	WATCH LIVE: Vancouver's mayor, police constable and fire chief are giving an update on the dismantling of the Hastings Street tent encampment. https://t.co/m0YAloLmn9
Link	@CKNW	113,229	58	HAPPENING NOW: East Hastings Street is closed and city staff has requested help from the Vancouver police to remove all tents and structures from the street. https://t.co/ekvIPZOf6W
Link	@timescolonist	88,985	1	'People don't want to leave': Vancouver shuts down East Hastings encampment https://t.co/haTG16dID2
Link	@CTVNewsVI	78,107	1	Stakeholders in B.C.'s housing market are trying to read through the fine print after a sweeping announcement from the B.C. government. https://t.co/qlhxy5OlP9
Link	@CTVNewsVI	78,107		Stakeholders in B.C.'s housing market are trying to read through the fine print after a sweeping announcement from the B.C. government. https://t.co/bzo9alMHnv
Link	@j_mcelroy	77,872	27	You can watch the city of Vancouver's press conference on the Hastings Street encampment removal here https://t.co/VLa1wA432Q
Link	@j_mcelroy	77,861	2467	curious how in the middle of the clearing of the tent encampment on hastings street the hastings traffic cameras aren't working https://t.co/CGAC03oeiy
Link	@KCTS9	76,425		The Suquamish Tribe has allocated \$15 million from the 2021 American Rescue Plan, to build affordable housing on reservation land and provide financial assistance to their citizens. https://t.co/tXXFSDAjSP
Link	@AM730Traffic	76,407	1	#Vancouver - A police incident has Hastings St closed between Main St & Abbott St ^jj https://t.co/OZlIx71XVN
Link	@CHEK_News	56,248		Vancouver police deployed to end tent encampment in Downtown Eastside https://t.co/yJ4bWPpF6g

Link	@BradPorcellato	36,404	8	The #Vancouver Police didn't close the East Hastings encampment; they simply breached the offenders out of the area. They will soon be welcomed in #NewWest, Surrey and Maple Ridge. I appreciate the effort, but those folks need incarceration, not a free ride to the suburbs.
Link	@AndreaWoo	32,084	59	Holdout tents trashed. City workers shoveling up remaining bits. Police officers slowly advancing. Amazing Grace on bagpipes, drumming, smudging, chants. Asked a guy in path what he's gonna do when crews, 15 feet away, get here. "I hadn't really thought of that."
Link	@AndreaWoo	32,082	22	Police have now formed a line and are directing the crowd to move back (east) along Hastings, away from the holdout tents and city trucks. Behind them, city workers hosing down the street in front of the Pennsylvania Hotel https://t.co/K8LCUBWcAO
Link	@AndreaWoo	32,082	53	Tensions flaring, crowd growing near some of the holdout tents. Crowd also blocking path of city worker trucks https://t.co/WDozfw5SoU
Link	@AndreaWoo	32,070	9	With Main/Hastings generally cleared, operation now moving in from Carrall. Few people blocking row of city trucks trying to move in https://t.co/vilgJoVB7v
Link	@AndreaWoo	32,067	33	.@ChristaDao: So goal is to remove structures but you just said not enough shelter/housing space for ppl, so... ? Mochrie: Not looking for them to be gone. We realize these are residents of Vancouver. They're going to be in Vancouver... Public safety, structures have to be gone
Link	@AndreaWoo	32,066	2	Mochrie asked about deplorable SRO conditions. "SRO housing stock in Vancouver a very important housing asset.. much of that housing stock very old, constructed for diff purpose, in need of sig reinvestment /redevelopment. Expensive long-term challenge city can't resolve on own
Link	@AndreaWoo	32,065	19	City manager asked why traffic cam at Main and Hastings has been shut off. Paul Mochrie says "inadvertent technical error" on part of staff. Says it's now back online.
Link	@AndreaWoo	32,065	2	.@VanFireRescue Chief @Karen_Fry: Since fire chief's order to clear encampment last July, some improvements but overall worse. 1,600 propane tanks have been removed, local businesses damaged. This year alone, 16 tent fires in the area and four injuries to ppl living in tents https://t.co/LKqvMbqrFJ
Link	@AndreaWoo	32,065	63	"We need to restore Hastings as a street that is safe and welcoming to everyone... the days ahead will be challenging, but I know that if we work through this together, we will see a better and safer and more prosperous DTES for everyone." - Mayor @KenSimCity https://t.co/BLeV1xIauG

Link	@AndreaWoo	32,065	34	City workers steadily disposing of structures, entire tents going into garbage trucks. Residents were given large city garbage bins yesterday to store belongings in; bunch of those around. Dozens of police officers, handful of ppl quietly protesting and holding up signs https://t.co/kVzGg80F6N
Link	@AndreaWoo	32,064	21	"The DTES encampment is fraught with serious crime, violence and dangerous weapons, which have proliferated in this neighbourhood. hood.. More than 2x day person in encampment is assaulted, 19 officers assaulted in encampment..." @VancouverPD @ChiefPalmer https://t.co/syu5SBdAy4
Link	@andreawoo	32,063	28	On Hastings now. https://t.co/3vFcfTYZmM
Link	@AndreaWoo	32,060	255	The city of Vancouver's escalation of the clearing of the Hastings Street encampment has begun. Police have shut down a stretch of Hastings, dozens of police officers on site. Mayor and reps from fire, city, police to speak at 10:30 a.m.
Link	@fabulavancouver	26,263	1	Palmer: I strongly support the city of Vancouver's decision to bring the encampment to an end. We're here to keep the peace and maintain orders. Our job is to provide a safe space for city workers to do their job.
Link	@fabulavancouver	26,263	1	Vancouver police chief Adam Palmer: "It has becoming increasingly challenging to keep people safe in the Downtown Eastside." Talks about crime and assaults in the DTES. Nineteen police officers assaulted within the encampment. Almost 20 per cent increase in arsons.
Link	@fabulavancouver	26,263	2	Fry: This year alone, 16 tent fires, four injuries among people living in tents, businesses damaged. Fires are occurring more regularly ... it is untenable and it is unsafe.
Link	@fabulavancouver	26,263	4	Sim: "The days ahead will be challenging but if we work through this together, we will see a better and more prosperous Downtown Eastside for everyone."
Link	@fabulavancouver	26,263	4	Sim: "Listen, we need to restore Hastings as a street that is safe and welcoming for everyone. The challenges ... will not be solved overnight." Thanks Kahlon and Eby for their willingness to take a bold step and take a greater role in leadership (in the DTES)
Link	@fabulavancouver	26,263	1	Sim: My team made the decision to request help from the Vancouver police to bring the encampment to a close.
Link	@fabulavancouver	26,263	5	Sim: Those remaining in tents are refusing to move. Talks about stories re theft, violence, violence against Indigenous women, fires among the tents. "Large, entrenched encampments is not a viable model."

Link	@fabulavancouver	26,263	2	Mayor Ken Sim: Starts by talking about fire chief's order last July to clear structures. Said city teams been working every day to get people to move, work done "with respect," removed more than 600 tents and structures
Link	@fabulavancouver	26,263	27	At city hall, awaiting mayor, fire chief et al re clearing tents from East Hastings https://t.co/IMqc37PkiF
Link	@fabulavancouver	26,262	1	Sim: "Think will see improvements on the housing front sooner rather than later." And talks about provincial co-operation with bringing new stuff on.
Link	@fabulavancouver	26,262	1	Mochrie: Have been a lot of voluntary departures from Hastings. Over 250 have left to move into shelter or housing. The people there now are much less inclined to co-operate. We're not seeing any voluntary compliance and we need to end this.
Link	@fabulavancouver	26,262	1	Mochrie: We've made every possible effort to provide options for people who are there. The vast majority of people in Vancouver who are unsheltered are not on Hastings Street. We're not solving homelessness today. We're dealing with a serious public-safety issue.
Link	@fabulavancouver	26,262	2	Mochrie: We're not looking for people to be gone. But safety risks on Hastings are so severe that those structures have to be gone. "Our staff are doing everything they can to help them pack their belongings." Working to connect them to shelter/housing options.
Link	@fabulavancouver	26,262	1	Q: How do you ensure that this all doesn't just re-appear somewhere else Mochrie: Problem is camp got so big and entrenched. There is a significant amount of housing coming onstream. We have 1,300 people in shelters also waiting for housing.
Link	@fabulavancouver	26,262	1	Mochrie: What's different today -- an effort to remove the remainder of the encampment. A continuation of the work we've done, but to bring it to an end.
Link	@fabulavancouver	26,262	1	I've asked about numbers on shelter spaces and new housing coming on. Mochrie: Shelter availability fluctuates. Around 300 units coming along in next few months.
Link	@fabulavancouver	26,262	22	Mochrie: Acknowledges there is not enough housing, that some people will continue to have to shelter outside.
Link	@fabulavancouver	26,262	9	Q: Keep hearing that there is no housing. Where supposed to go Mochrie: Have encouraged people to go to shelters to connect to services. Going to continue to work with everyone there who is interested in coming inside. But this encampment is clearly unsafe.

Link	@fabulavancouver	26,262	5	Now questions from media: City cameras have been turned off, only one media camera allowed. You said you wanted transparency? Mochrie: Was an inadvertent technical error where Main and Hastings camera disabled, that was a mistake. That camera is now online.
Link	@fabulavancouver	26,262	1	Mochrie: We do know there are individuals on the street who have declined housing. Shelters provide a critical opportunity for people to connect with services.
Link	@fabulavancouver	26,262	26	Vancouver announces it is clearing out East Hastings. People on the ground tell me media being kept out of key blocks? Confirm? https://t.co/qodhA20MSj
Link	@MikeSmythNews	25,539	16	We have live coverage right now of the Vancouver police operation to remove tents and structures from Hastings Street. The street is blocked off as police move in to remove the encampment. @CKNW AM-980 on your radio. Stream live at https://t.co/GCfuw0QuWS
Link	@irplawyer	24,136		@GregTearle88 Is there any evidence that shows that incident was connected to the encampment? I haven't seen any.
Link	@PennyDaflos	22,326	3	"We're not solving homelessness here today" Mochrie says most people have left voluntarily but those left now have refused multiple offers of housing and "we do need to bring this to an end" and trying to be respectful and non-confrontational
Link	@PennyDaflos	22,326	7	Mochrie again, saying they don't expect people to leave but their tents do have to be removed They accept people will move elsewhere in the city but he keeps emphasizing the long term plan is housing Outreach staff have been on street since august making "every possible effort"
Link	@PennyDaflos	22,326	5	He says they can't just prioritize housing for people on Hastings when there are homeless everywhere in city Vancouver has 75% of shelters & supportive housing in region but 25% of population Mochrie says not spaces for everyone but doesn't think they'll all accept it
Link	@PennyDaflos	22,323	9	I asked about people just getting displaced to other parts of the city because there's not enough housing and they expect that'll happen When I asked about the city's role in SRO inspections and conditions, Mochrie acknowledged they're "bad" and old and province needs to help fix
Link	@PennyDaflos	22,323	1	Mochrie says police presence about safety and they'd rather not need them there "Highly unstable and unsafe" situation at encampment

Link	@PennyDaflos	22,322	2	He says vancouver is shouldering more of the burden to care for homeless than other cities in the region "Shelters are not a substitute for permanently housing" but Mochrie insists they're safer and connect people w services Questions starting now
Link	@PennyDaflos	22,322	5	City manager says more than 600 tents removed and dozens have accepted housing offers to leave He says city had taken a "people first approach" and acknowledged day to day challenges, hardship to move from shelter to shelter Paul Mochrie insists steps are about safety
Link	@PennyDaflos	22,321	4	He says the VPD is there to help people who fall through the cracks and are victimized He says at least 2 assaults a day in the encampment, 19 police assaulted there 67% increase in robberies but he doesn't cite time frame Now reiterating Atira stats on violence against women
Link	@PennyDaflos	22,321	6	He's now talking about fire risk and that the encampment is "not a viable model" and is raising risk of loss of life and homes. Sim says this didn't happen overnight and won't be solved overnight but calls this a step in the right direction.
Link	@PennyDaflos	22,321	70	A press conference is getting underway right now with Vancouver's mayor, fire and police chiefs about the decampment of the DTES I'll be tweeting updates here, more on Hastings action here: https://t.co/bJCZgimlvB #vanpoli #bcpoli @CTVVancouver https://t.co/sOS0yWtOWA
Link	@KennedyStewart	21,245	251	On October 15, 2022, 85,732 of you voted to elect a new mayor and council who today abandoned our attempts to reconcile with Indigenous people and resume traditional genocidal practices. Welcome to Cruel Vancouver. #Vanpoli #UNDRIP
Link	@pivotlegal	19,635	35	Call out for support! Please note emphasis on NOT ESCALATING THE SITUATION. Supporters are being called on to hold space for unhoused folks. Location: Hastings & Columbia https://t.co/pDLy1RaunW
Link	@KelownaNow	19,207		There have been several recent fires at the camp, and the city says Vancouver police have reported a nine per cent increase in assaults in the area since the encampment began. https://t.co/KMdiDOAfC6
Link	@City604Van	18,412	24	@EmilyLazatin @jillreports @GlobalBC Hey @VPDTrafficUnit TY for ending the tent encampment. Many citizens are proud of the work that #VPD is doing to keep our city safe EVERY Day Their/Our Safety is Paramount #Vancouver #Police @VanPoliceBoard @KenSimCity
Link	@City604Van	18,411	3	@EmilyLazatin @jillreports @GlobalBC @VPDTrafficUnit @VanPoliceBoard @KenSimCity Over 400 times the #Vancouver #FireDept attended the tent encampment on #Hastings St. in the last 8 months. 1st responders, citizens & staff all facing violence, +several sta

Link	@AlexisDVyne	17,589	1	@AndreaWoo @KenSimCity That's bull! They have developers itching to gentrify the area! This is 100% about kicking out the homeless to make way for more condos! The developers own the mayor! Zero plans to relocate people to housing just a plan to clear it
Link	@JenStDen	14,124	73	A couple more photos of Hastings between Carrall and Columbia. I couldn't get information about whether the decampment/police crews would start on this block next. https://t.co/fE1HTddo6w
Link	@JenStDen	14,123	74	I spoke to Isaac, the man sitting on the car seat in the street. He was there to observe the situation: he said he has mixed feelings about the decampment, because he's supported people who live in tents on Hastings but has also seen people victimized in the encampment. https://t.co/DEi44IFR7I
Link	@jenstden	14,116	52	Just outside the decampment zone, people are now throwing belongings and tents onto Hastings https://t.co/KRXBaW4wq3
Link	@JenStDen	14,112	213	Police have closed off Hastings from Carrall to Main to clear tents from the sidewalk #dtes https://t.co/wAA6pbcji4
Link	@iamkennethchan	13,652	2	At the Vancouver Real Estate Forum: In his pre-recorded remarks, BC minister of housing Ravi Kahlon makes it clear he is glad Vancouver City Council quashed its "Pace of Change" policy for the Broadway Plan. #vanpoli #vanre https://t.co/BeJMQTedRs
Link	@iamkennethchan	13,652	287	JUST IN... Today, City of Vancouver crews will be moving in on the Hastings Street encampment, with the assistance of the VPD, to remove ALL remaining tents and structures -- about 80. Campers are being encouraged to accept shelter offers. #DTES #vanpoli
Link	@iamkennethchan	13,651	3	At the BC Real Estate Forum: In his pre-recorded remarks, BC minister of housing Ravi Kahlon makes it clear he is glad Vancouver City Council quashed its "Pace of Change" policy for the Broadway Plan. #vanpoli #vanre https://t.co/v9LTF0X0dk
Link	@KenSimCity	12,800	900	To ensure the life and safety of all residents and the surrounding community, the decision has been made to bring the East Hastings encampment to a close today. Shelter space is available to those currently residing on Hastings St. As we move forward, we will continue to work... https://t.co/N1UyrOdwPU
Link	@bobmackin	11,198	55	Vancouver traffic camera at Main and Hastings, looking west, appears to show police on-scene with a temporary street closure as efforts continue to end the #DTES sidewalk tent city. #vanpoli #bcpoli https://t.co/Qtmjr7Z5BN
Link	@InsiteVan	11,062	18	#dtes Vpd now clearing the 000 block e Hastings #vanpoli https://t.co/AXqgT64QLS

Link	@VANDUpeople	10,640	54	VPD has produced a speaker, likely to tell supporters to dissipate. We say again: There is no housing. There are no emergency shelter spaces. This is banishment. https://t.co/PpSdW1xaid
Link	@pacesociety	10,632	21	Local military are set up on roof tops taking pictures on Hastings today. #vanpoli #stopthesweeps
Link	@vandupeople	10,590	42	Decampment has moved to Hastings and Carrall. https://t.co/sbleXczYi3
Link	@VANDUpeople	10,561	81	Councillor Pete Fry is here. Residents demanding answers as to why there is no housing being offered. https://t.co/8mb5dSOKpn
Link	@vandupeople	10,541	116	Resident Sandra speaks: "I've lived here for 7 years. I don't feel safe anywhere but the Downtown Eastside." https://t.co/SvXulX0Hmt
Link	@vandupeople	10,541	155	Residents, supporters, and VANDU members are gathering at Hastings and Columbia. Residents to VPD: "We live here, you only work here." https://t.co/JWZBNQ9i5T
Link	@VANDUpeople	10,504	103	Chris Livingstone, former WAHRS board member, VANDU leader, and COPE candidate for Park Board is turned away from Hastings along with other DTES residents. "The block is closed." https://t.co/3ckVCX0TAm
Link	@VANDUpeople	10,502	130	MEDIA ADVISORY April 5th, 2023: The #StopTheSweeps Coalition is holding an emergency press conference at the intersection of Hastings and Columbia at 10:45am. Residents and organizers will be present for comment. https://t.co/8YoLZmFdLM
Link	@VANDUpeople	10,482	271	Premier @Dave_Eby is at the UBCM Housing Summit in downtown Vancouver. Why doesn't David Eby come and speak to the residents of the Hastings Tent City who have nowhere to go?
Link	@VANDUpeople	10,467	547	There are now approx. 100 constables on Hastings. @VancouverPD are creating an 'exclusion zone' barring community & legal observers from entering, waiting for @CityofVancouver to arrive. This paramilitary tactic was used against Wet'suwet'en land defenders & at Fairy Creek. https://t.co/en4UEE06St
Link	@VANDUpeople	10,466	1131	BREAKING: @VancouverPD have descended upon East Hastings Street to enclose the community and begin decampment. Police vans are blocking the street from Main to Columbia. Approximately 50 constables on the ground. https://t.co/c5WdQu7cFC
Link	@MikePHager	8,975	20	Dozens of @VancouverPD officers blocking off traffic on unit block of East Hastings Street as tents are cleared from the heart of #Vancouver's #DTES. #vanpoli #VanRE https://t.co/xs8UYLfUqA
Link	@Lidsville	7,772	19	@KahlonRav Meanwhile, can you confirm this @KahlonRav? You're the Minister of Housing - are you OK with this? https://t.co/zjE1oXwp8V

Link	@Lidsville	7,772	3	@JennXForests @KahlonRav The shelters aren't safe in a number of ways. Meanwhile the province is also trying to coerce people into them by making social housing inaccessible to you if you're not in a shelter first - despite the dangers and bedbugs.
Link	@lidsville	7,772	114	Where the hell are all those living on the street in the Downtown Eastside supposed to go exactly? There aren't even enough shelter spots to house them all, which the Sim govt - both authoritarian & incompetent - didn't even bother to address. Comment @KahlonRav? #vanpoli #bcpoli
Link	@TrafficVancity	7,749		Vancouver - bothways Hastings St between Columbia St and Main St police activity
Link	@PGCitizen	7,678		The city says it has requested support from police to bring the East Hastings encampment to a close "following a steady deterioration in public safety and an increase in fires in the area and the encampment zone." https://t.co/aRdbesFVuL
Link	@PGCitizen	7,677		"BC Housing is wanting to be responsive to the changes that we're seeing with the folks we serve and the communities that we serve as well." https://t.co/z7EUBUQ9vR
Link	@JeanSwanson_	7,461	26	Vpd and city set to move Hastings st campers to nowhere. Meanwhile folks being evicted from 98 units of good housing with bathrooms kitchenettes and I think AC. #vanpoli #bcpoli I bet campers would love to move in there. City needs to find site for these modules asap
Link	@REBGV	7,394	1	Check out these market highlights for the Metro Vancouver housing market in March. For the March monthly market report, visit https://t.co/d68ALJnJd6 #REBGV #vanre #marketupdate https://t.co/BzvjN2dJzx
Link	@EmilyLazatin	7,120	70	Vancouver city crews/police have moved into the #DTES —blocking a stretch of Hastings. Mayor @KenSimCity says the city has reached a turning point where the risk of fire and violence in the encampment can no longer be tolerated. Watch @GlobalBC at noon and BC1 for the latest https://t.co/1KPTFoLGuh
Link	@EmilyLazatin	7,097	799	Vancouver #DTES being cleared right now. Those one the streets are stuffing as much as they can into bins—I've seen tents and belongings thrown into garbage trucks—advocates calling it cruel and inhumane. No clashing so far. @GlobalBC https://t.co/F7MCdH2Zp8
Link	@EmilyLazatin	7,096	199	Happening now. Vancouver City crews and police moving in to clear tents and structures on east hasting — between Columbia and Main and working through blk by blk. Full decampment. @GlobalBC https://t.co/f1C5QmmFSC

Link	@pqpolitics	7,013	15	"We see most of these fires in SRO's not in tents, & been blamed on people in tents. Have been trainings by @VANDUpeople on dealing with fires in tents & we gave fire extinguishers Then city cut funding for both" @VANDUpeople's Hamish Ballantine on CKNW 12:20-8 #vanpoli #DTES
Link	@pqpolitics	7,013	2	@whiten0iz it's just gaslighting & pretending we care optics. Hope reporters covering Ken Sim and ABC's eviction of the homeless people camping together for safety in DTES b/c #bcndp refuse to provide housing, do fact check Sim's claims of shelter space &
Link	@pqpolitics	7,011	14	Because a while back @sqwabb was talking about the Ken Sim/David Eby gaslighting shell game of supportive housing for #homeless people Announcement of X many new ones, but not mentioning the REMOVAL /expiry of other sup'd housing. #vanpoli #vanRE #bcpoli
Link	@pqpolitics	7,011	42	I encourage Vancouverites & media to listen to @MikeSmythNews interview with @VANDUpeople's Hamish Ballantine fact checking ABC's Mayor @KenSimCity claims about real housing capacity for the homeless people he's evicting from #DTES Hope reporters interview @sqwabb too #vanpoli
Link	@pqpolitics	7,010	1	Listen to city press conference live on mayor Ken Sim's Hastings street #DTES sweep out homeless people now doing Q and A. Don't know if there is a live video stream https://t.co/uehOzHBstX #vanpoli
Link	@DawnRoseTurner	6,832	15	"There are clear #HumanRights standards for what constitutes adequate #housing. These standards are overwhelmingly not being met by the city & the province..." @bccla, @pivotlegal allege violations occurring in #DTES @globalnews #EVERY1DeservesAHome https://t.co/upLogKRCTt
Link	@haroldmunro	6,272	1	Vancouver removing tents on East Hastings Street starting today https://t.co/dmvMHuXvZP via @VancouverSun
Link	@Poisonflats	6,140	5	@patriot_vi @culture_myth they said they are offered housing, so there is some sort of plan. but for all of them? Perhaps not.
Link	Simonplittle	6,594	543	The City of Vancouver is blaming a "very unfortunate" "staff error" for traffic cameras going down just as police and city crews begin evicting homeless campers from East Hastings Street.
Link	EnglishBarge	4,807	8	#BREAKING WHITE ACADEMIC EMERGES FROM HIS IVORY TOWER TO SAY LET THE INDIGENOUS PPL CONTINUE TO LIVE IN TENTS AND DTES SQUALOR YOU RACIST PRICK KENNEDY STEWART !!! #LANDBACK

Link	Bkergin	1,652	1,078	Things are getting a little more heated; someone just used a fire extinguisher #DTES
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Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x m k y m (Musqueam), S wxwú7mesh (Squamish), and s lilw ta (Tseil-Waututh) Nations.

From: "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
To: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
CC: "Scollard, Taryn" <taryn.scollard@vancouver.ca>
Date: 3/31/2023 1:59:04 PM
Subject: FW: Construction activities

I'll let you know what Don's response is when I get it. I'll bring it up at our 4pm if I don't hear back.

This followed a discussion I had with Mark Simpson about their Balmoral construction project and potential implications on event day. Mark's looking for info on what they should do in terms of no fika on to their contractor. He's looking for direction no later than Monday morning as the 2-day notice would be a minimum. He mentioned that financial implications of a full shut down would likely be in the \$30k/day range.

From: McDermott, Jonathan
Sent: Friday, March 31, 2023 1:16 PM
To: CHAPMAN, Don <don.chapman@vpd.ca>
Subject: Construction activities

Hi Don

Give me a call if it's easier to chat.

What are your thoughts on event day impacts to the variety of active construction projects on Hastings?

One example, which is a City project, is the work being done on the Balmoral site, there's upwards of 30 people onsite and they've got a section of 100blk E Hastings closed off for waste bins, staging, parking, security, cranes, deliveries, etc. Lots of activity.

There's a number of other similar big sites on and off Hastings that come to mind that are a hub of construction activity, including Hastings @Colombia, 130 E Cordova, etc.

Thinking about notification which could range from: No notification, notification on event day, or some advance notification for City vs non-city projects, or a combination of one or all of these?

Jon
604-218-5032

Jonathan McDermott, P.Eng (he/him)
Acting Director, Solid Waste Management
Engineering Services | City of Vancouver
jonathan.mcdermott@vancouver.ca
604.871.6241



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From: ["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
To: ["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
Date: 3/24/2023 2:28:20 PM
Subject: FW: Day of planning
Attachments: image00001.png

McDermott, Jonathan has shared a OneDrive for Business file with you. To view it, click the link below.

 [ACCS - HHS - Hastings Deconstructing Operational Plan - March 2023 DRAFT.docx](#)

Fyi – accs has been working on the overarching plan

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 24, 2023 2:02 PM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>; Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: Day of planning

Hi Jon: totally support VEMA's assistance. Attached is the draft ops plan that we have been working on (essentially took pieces from last year's plan where it made sense for our upcoming operation). All of the work is on the shared site.

In terms of the meeting for Monday- Celine, Bruk & I had discussed the need to go over the following:

- Plans on day of operation
- Communications
- Sustainment planning
- Coordinating response- who does what?
- Scenario planning on day of – what happens if?

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Friday, March 24, 2023 1:16 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>; Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Subject: Day of planning

Hi Sue

In our planning session the other day it became apparent there's a number of questions on who's doing what.

As such, we've reached out to VEMA to see if there's a possibility of them playing some coordination/supporting role. We've briefed Kirsten and Daniel and I've just sent them the invite to our Monday morning day of planning session.

Do you have an agenda for that meeting yet? Also, do you have an ACCS operational plan you're working on that could be shared?

Thanks

Jon

Jonathan McDermott, P.Eng (he/him)
Acting Director, Solid Waste Management
Engineering Services | City of Vancouver
jonathan.mcdermott@vancouver.ca
604.871.6241



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ḵ'y̱m̱ (Musqueam), S̱wx̱w̱ú7mesh (Squamish), and s̱lilw̱'ta̱ (Tseil-Waututh) Nations

From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Fry, Karen" <Karen.Fry@vancouver.ca>

Date: 4/5/2023 10:06:20 AM

Subject: FW: DOC Sit Rep #2 Hastings Street Decampment- 20230405

Attachments: VPD DOC SITREP 2 - Hastings Street Decampment - 20230405.pdf

For your information—VPD Sit Rep #2

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 10:01 AM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.rai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer s.15(1)(l) >; Operational Command Centre (VPD) s.15(1)(l) >; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

Cc: BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Lawson, Cam <cam.lawson@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>; DYKMAN, Hans <hans.dykman@vpd.ca>; FLEWELLING, James <james.flewelling@vpd.ca>; Galbraith, Christian <christian.galbraith@vpd.ca>; RICH, Timothy <TIM.RICH@vpd.ca>; VISINTIN, Tania <Tania.VISINTIN@vpd.ca>; Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; 'Brian.Jensen@bcehs.ca' <Brian.Jensen@bcehs.ca>; WOODS, Christopher <chris.woods@vpd.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; HOWELL, Jason <jason.howell@vpd.ca>; HARTY, Matthew <matthew.harty@vpd.ca>

Subject: RE: DOC Sit Rep #2 Hastings Street Decampment- 20230405

Please see attached Sit Rep #2.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C: s.15(1)(l) | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

The purpose of this form is to summarize new and ongoing details of the emergency event as they pertain to the VPD Department Operations Centre (DOC); to be completed at end of each ops period

Indicate N/A if field is not applicable

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23- 50928

Date: 2023-04-05

Time: 1000 hrs

Operational Period: 2

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

Current Weather: 7C, overcast

Forecasted Weather: High of 10C, 10% chance of rain

SITUATION – OPS Period 2 s.15(1)(a)

Operations Update:

- Phase 2 –Decampment
- s.15(1)(a)



VPD @ 0925hrs

City of Vancouver:

- City vehicles and personnel on scene
- Tents in 100 East Hastings starting to be removed by CoV staff, without incident.
- CoV statistics not available.

CIC: no change

EHS:

- On-going coordination with VPD. EHS has various extraction plans in the decampment zone
- One call in 300 East Hastings, unrelated to encampment.

Media:

- Global News on scene in the 100 East Hastings with VPD media relations
- VPD pro active messaging on social media on current situations
- Some live streaming on social media of police deployment

Next SITREP at **s.15(1)(a)** or as necessary

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Authorized by: Insp Elvis BELLIA

Position: DOC Planning Chief

Position: DOC Silver Commander

3. DISTRIBUTION

Internal	External
s.15(1)(a)	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

This document may be distributed within the VPD

Any distribution outside of VPD requires prior approval from the DOC Silver Commander

DOC CONTACT INFO

Email: ryan.kenny@vpd.ca **Phone:** 604-717-9505 **Fax:**

From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Fry, Karen" <Karen.Fry@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

Date: 4/5/2023 11:16:22 AM

Subject: FW: DOC Sit Rep #3Hastings Street Decampment- 20230405

Attachments: VPD DOC SITREP 3 - Hastings Street Decampment - 20230405.pdf

More updates. Sit Rep #3 attached.

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 11:10 AM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.raai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer s.15(1)(l) >; Operational Command Centre (VPD) s.15(1)(l) >; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

Cc: BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Lawson, Cam <cam.lawson@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>; DYKMAN, Hans <hans.dykman@vpd.ca>; FLEWELLING, James <james.flewelling@vpd.ca>; Galbraith, Christian <christian.galbraith@vpd.ca>; RICH, Timothy <TIM.RICH@vpd.ca>; VISINTIN, Tania <Tania.VISINTIN@vpd.ca>; Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; 'Brian.Jensen@bcehs.ca' <Brian.Jensen@bcehs.ca>; WOODS, Christopher <chris.woods@vpd.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; HOWELL, Jason <jason.howell@vpd.ca>; HARTY, Matthew <matthew.harty@vpd.ca>; Veronesi, Marco <marco.veronesi@vpd.ca>

Subject: RE: DOC Sit Rep #3Hastings Street Decampment- 20230405

Please see attached Sit Rep #3.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C: s.15(1)(l) | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

*The purpose of this form is to summarize new and ongoing details of the emergency event as they pertain to the VPD Department Operations Centre (DOC); to be completed at end of each ops period
Indicate N/A if field is not applicable*

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23- 50928

Date: 2023-04-05

Time: 1100 hrs

Operational Period: 3

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

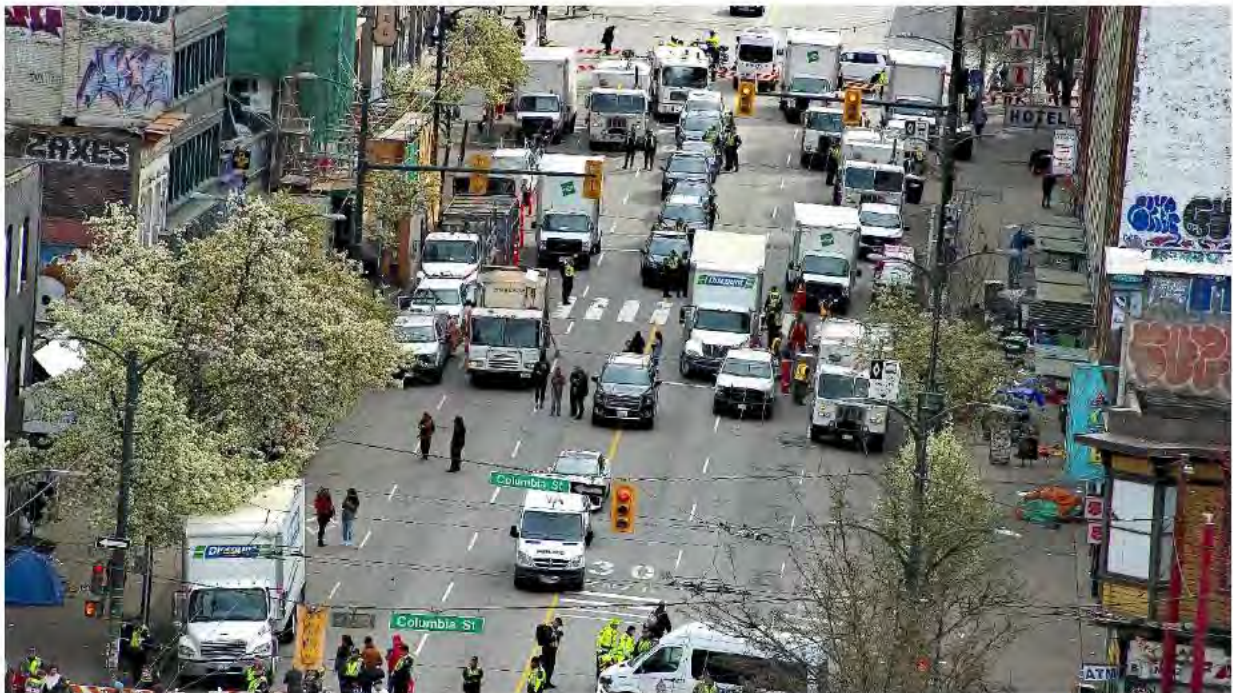
Current Weather: 9C, overcast

Forecasted Weather: High of 10C, 10% chance of rain

SITUATION – OPS Period 3 s.15(1)(a)

Operations Update:

- Phase 2 –Decampment
- Protest gathered in the middle of East Hastings and Columbia, approximately 25 non violent
- VPD members at East Hastings and Columbia getting beer cans thrown at them from above. No injuries.
- Police presence in the area to support CoV removals, in the 100 East Hastings.



VPD @ 1024hrs



VPD 1059hrs

EHS: 3 calls in the area unrelated to decampment

City of Vancouver:

- All structures down in the 100 East Hastings
- DTES Parks:
 - Crab South cleared 2 tents
 - Sun Yet Sent cleared 1 tent
 - Andy Livingston 1 tent and 1 truck load of items
- Estimate of 13 people impacted
- 31 propane tanks removed (10 large, 21 small)
- 8 totes impound
- CoV is moving Oppenheimer Community Centre staff to Carnegie Centre due to information they received of an anticipated protest at noon

Media:

- 1030hrs live press conference with Chief, Mayor, VFRS Chief
- 1045hrs was scheduled #StopTheSweeps Coalition press conference at East Hastings and Columbia.

Next SITREP at 1200hrs or as necessary

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Position: DOC Planning Chief

Authorized by: Insp Elvis BELLIA

Position: DOC Silver Commander

3. DISTRIBUTION

Internal	External
s.15(1)(a)	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

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DOC CONTACT INFO

Email: ryan.kenny@vpd.ca **Phone:** 604-717-9505 **Fax:**

From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Fry, Karen" <Karen.Fry@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

Date: 4/5/2023 12:02:44 PM

Subject: FW: DOC Sit Rep #4 Hastings Street Decampment- 20230405

Attachments: VPD DOC SITREP 4 - Hastings Street Decampment - 20230405.pdf

Ongoing updates.

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 12:00 PM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.rai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer **s.15(1)(l)** >; Operational Command Centre (VPD) <**s.15(1)(l)** >; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

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Subject: DOC Sit Rep #4 Hastings Street Decampment- 20230405

Please see attached Sit Rep #4.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C: **s.15(1)(l)** | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

The purpose of this form is to summarize new and ongoing details of the emergency event as they pertain to the VPD Department Operations Centre (DOC); to be completed at end of each ops period

Indicate N/A if field is not applicable

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23-50928

Date: 2023-04-05

Time: 1200 hrs

Operational Period: 4

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

Current Weather: 9C, overcast

Forecasted Weather: High of 10C, 10% chance of rain

SITUATION – OPS Period 4

s.15(1)(a)

Operations Update:

Phase 2 –Decampment

- CoV crews entered Unit block East Hastings at 1155hrs, some being impeded by protestors
- Protests:
 - Columbia and East Hastings, and in Unit East protest of 30+ ,non violent



VPD @1151hrs

EHS:

- 1 call in the area; unrelated to decampment

City of Vancouver:

- No statistics available
- No reported issues with CoV staff during the removals

Media:

- Social media live streaming continues
- VPD continues to proactively messaging on social media

Next SITREP at 1300hrs or as necessary.

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Authorized by: Insp Elvis BELLIA

Position: DOC Planning Chief

Position: DOC Silver Commander

3. DISTRIBUTION

Internal	External
s.15(1)(a)	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

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DOC CONTACT INFO

Email: ryan.kenny@vpd.ca **Phone:** 604-717-9505 **Fax:**

From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Fry, Karen" <Karen.Fry@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

Date: 4/5/2023 1:01:54 PM

Subject: FW: DOC Sit Rep #5 Hastings Street Decampment- 20230405

Attachments: VPD DOC SITREP 5 - Hastings Street Decampment - 20230405.pdf

Update #5.

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 12:59 PM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.rai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer <s.15(1)(l)>; Operational Command Centre (VPD) <s.15(1)(l)>; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

Cc: BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Lawson, Cam <cam.lawson@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>; DYKMAN, Hans <hans.dykman@vpd.ca>; FLEWELLING, James <james.flewelling@vpd.ca>; Galbraith, Christian <christian.galbraith@vpd.ca>; RICH, Timothy <TIM.RICH@vpd.ca>; VISINTIN, Tania <Tania.VISINTIN@vpd.ca>; Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; 'Brian.Jensen@bcehs.ca' <Brian.Jensen@bcehs.ca>; WOODS, Christopher <chris.woods@vpd.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; HOWELL, Jason <jason.howell@vpd.ca>; HARTY, Matthew <matthew.harty@vpd.ca>; Veronesi, Marco <marco.veronesi@vpd.ca>

Subject: RE: DOC Sit Rep #5 Hastings Street Decampment- 20230405

Please see attached Sit Rep #5.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C: <s.15(1)(l)> | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

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Indicate N/A if field is not applicable

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23-50928

Date: 2023-04-05

Time: 1300 hrs

Operational Period: 5

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

Forecasted Weather: High of 10C, 10% chance of rain

SITUATION – OPS Period 5 s.15(1)(a)

Operations Update:

Phase 2 –Decampment

- Unit block East Hastings: on going clearing operations, protestors have thinned out and some remain in the middle of the street.



VPD 1225hrs

- Unknown person threw a wrench at VPD members when they first entered the Unit East Hastings. No injuries, no one identified.
- Call regarding a man with a gun on his person, at East Hastings and Gore area. Detained by call out members. Determined unfounded, replica 22(3)(b)

- 100 block East Hastings remains clear



VPD 1212hrs

EHS:

- 4 calls in the area; unrelated to decampment
- Crew in 20 West Hastings treating a patient reports some pedestrians filming them, requesting VPD presence (1252hrs).

City of Vancouver:

- Total today: 27 tents removed
- Total today: 39 propane tanks removed (13 big, 26 small)
- DTES Parks: Pigeon Park 3 shopping carts removed, all DTES parks cleared of tents and structures.

Media:

- Social media continues to have posts referencing incident

Next SITREP at 1400hrs or as necessary

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Position: DOC Planning Chief

Authorized by: Insp Elvis BELLIA

Position: DOC Silver Commander

3. DISTRIBUTION

s.15(1)(a) Internal	External
	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

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DOC CONTACT INFO

Email: ryan.kenny@vpd.ca **Phone:** 604-717-9505 **Fax:**

From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Fry, Karen" <Karen.Fry@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

Date: 4/5/2023 2:08:14 PM

Subject: FW: DOC Sit Rep #6 Hastings Street Decampment- 20230405

Attachments: VPD DOC SITREP 6 - Hastings Street Decampment - 20230405.pdf

More updates.

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 1:57 PM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.rai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer s.15(1)(l) >; Operational Command Centre (VPD) s.15(1)(l) >; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

Cc: BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Lawson, Cam <cam.lawson@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>; DYKMAN, Hans <hans.dykman@vpd.ca>; FLEWELLING, James <james.flewelling@vpd.ca>; Galbraith, Christian <christian.galbraith@vpd.ca>; RICH, Timothy <TIM.RICH@vpd.ca>; VISINTIN, Tania <Tania.VISINTIN@vpd.ca>; Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; 'Brian.Jensen@bcehs.ca' <Brian.Jensen@bcehs.ca>; WOODS, Christopher <chris.woods@vpd.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; HOWELL, Jason <jason.howell@vpd.ca>; HARTY, Matthew <matthew.harty@vpd.ca>; Veronesi, Marco <marco.veronesi@vpd.ca>

Subject: DOC Sit Rep #6 Hastings Street Decampment- 20230405

Please see attached Sit Rep #6.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C: s.15(1)(l) | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

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Indicate N/A if field is not applicable

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23-50928

Date: 2023-04-05

Time: 1400 hrs

Operational Period: 6

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

Current Weather: 10C, overcast

Forecasted Weather: High of 11C, 10% chance of rain

SITUATION – OPS Period 6 s.15(1)(a)

Phase 2 –Decampment

- Unit block East Hastings: 1/3 of block cleared, approximately 60 protestors and by standers in the block
- Items thrown from windows of 40 East Hastings (1338hrs)
- Some items thrown at members from crowd
- One arrest @ 1350hrs (details on next sit rep)



Unit East Hastings 1302hrs



Openheimer Park, 30-40 gathered (VPD 1346hrs)



Unit East Hastings VPD @ 1333hrs

City of Vancouver

- No statistics available

EHS

- No calls to service related to decampment, call load for the day remains typical

Media:

- Social media continues to have posts referencing incident supporting both sides of the issue.
- Pro active VPD messaging about activities continues

Next SITREP at 1500hrs or as necessary

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Position: DOC Planning Chief

Authorized by: Insp Elvis BELLIA

Position: DOC Silver Commander

3. DISTRIBUTION

Internal	External
s.15(1)(a)	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

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DOC CONTACT INFO

Email: ryan.kenny@vpd.ca **Phone:** 604-717-9505 **Fax:**

From: ["Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>](mailto:Mellisa.Morphy@vancouver.ca)

To: ["Doherty, Conor" <Conor.Doherty@vancouver.ca>](mailto:Conor.Doherty@vancouver.ca)

Date: 6/7/2023 4:13:19 PM

Subject: FW: E Hastings Street Encampment: Response to Increased Risk of Violence

Attachments: image001.png

ACCS-ENG - GMs - Confidential Briefing Note (Council) - E Hastings Street
Encampment_Response to Increased Risk of Violence (2023-03-09).pdf

For updates

MM

From: Singh, Sandra <Sandra.Singh@vancouver.ca>

Sent: Thursday, March 9, 2023 3:47 PM

To: Morphy, Mellisa <Mellisa.Morphy@vancouver.ca>

Subject: Fwd: E Hastings Street Encampment: Response to Increased Risk of Violence

Hi Mellisa

Please note Engineering provided an updated structure count this morning so this has that updated data

My apologies - we were trying to get the briefing note to you quickly and issued in advance of the data updates

Sandra

Sent from my iPhone

Begin forwarded message:

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

Date: March 9, 2023 at 3:41:22 PM PST

To: Direct to Mayor and Council - DL s.15(1)(l)

Cc: City Manager's Correspondence Group - DL s.15(1)(l) "Singh, Sandra"

<Sandra.Singh@vancouver.ca>, "LaClaire, Lon" <lon.laclaire@vancouver.ca>

Subject: E Hastings Street Encampment: Response to Increased Risk of Violence

Dear Mayor & Council,

Attached please find a confidential briefing note from Sandra Singh, GM, Arts, Culture & Community Services and Lon LaClaire, GM, Engineering Services regarding an update on the need for a modified approach to addressing the encampment along E Hastings Street. Of note:

s.13(1), s.19(1)(b)

If you have any further questions or concerns regarding this matter, please email either Sandra Singh or Lon LaClaire and they will ensure a response through the weekly Q&A.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ílwl'ta (Tseil-Waututh) Nations.

CONFIDENTIAL
BRIEFING NOTE

March 9, 2023

TO: Mayor and Council

CC: Paul Mochrie, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Rosemary Hagiwara, Acting City Clerk
Maria Pontikis, Chief Communications Officer, CEC
Teresa Jong, Administration Services Manager, City Manager's Office
Mellisa Morphy, Acting Chief of Staff, Mayor's Office
Trevor Ford, Director of Operations, Mayor's Office
Iain Dixon, Assistant Director of Legal Services

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services
Lon LaClaire, General Manager, Engineering Services

SUBJECT: E Hastings Street Encampment: Response to Increased Risk of Violence

s.13(1), s.19(1)(b)





From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Fry, Karen" <Karen.Fry@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

Date: 4/5/2023 7:14:23 PM

Subject: FW: FINAL: DOC Sit Rep #11 Hastings Street Decampment- DAY 1-20230405

Attachments: VPD DOC SITREP 11 - Hastings Street Decampment - 20230405.pdf

Final update for the evening.

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 7:00 PM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.raai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer s.15(1)(l) >; Operational Command Centre (VPD) s.15(1)(l) >; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

Cc: BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Lawson, Cam <cam.lawson@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>; DYKMAN, Hans <hans.dykman@vpd.ca>; FLEWELLING, James <james.flewelling@vpd.ca>; Galbraith, Christian <christian.galbraith@vpd.ca>; RICH, Timothy <TIM.RICH@vpd.ca>; VISINTIN, Tania <Tania.VISINTIN@vpd.ca>; Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; 'Brian.Jensen@bcehs.ca' <Brian.Jensen@bcehs.ca>; WOODS, Christopher <chris.woods@vpd.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; HOWELL, Jason <jason.howell@vpd.ca>; HARTY, Matthew <matthew.harty@vpd.ca>; Veronesi, Marco <marco.veronesi@vpd.ca>

Subject: FINAL: DOC Sit Rep #11 Hastings Street Decampment- DAY 1-20230405

Please see attached final Sit Rep #11.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C: s.15(1)(l) | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

*The purpose of this form is to summarize new and ongoing details of the emergency event as they pertain to the VPD Department Operations Centre (DOC); to be completed at end of each ops period
Indicate N/A if field is not applicable*

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23-50928

Date: 2023-04-05

Time: 1900 hrs

Operational Period: 11

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

Current Weather: 10C, overcast

Forecasted Weather: High of 11C, 10% chance of rain

SITUATION – OPS Period 11

s.15(1)(a)

Phase 3 –Decampment

- Two arrested persons released from City Jail, no charge
- VPD deployment stood down at 1830hrs; QRT will be under command of Car 10



VPD @ 1841hrs

City of Vancouver (day totals)

- Confirmed 67 structures of 81 removed in the area.
 1. 000 blk, 100 blk, 300 blk E Hastings → all clear
 2. 200 blk E Hastings → 2 of 5 cleared
 3. Main St N of Hastings → 4 of 5 cleared
- Approximately 10-15 tents remains in the area.
- Two tents were placed back up and subsequently removed again.
- 49 propane tanks removed (13 large, 36 small)
- 57 meal tickets provided
- 8 out of 18 shelter beds allocated
- 42 totes impounded and stored (39 x 360L, 3 x 1000L)

EHS

- 22 calls in the area for the day; none related to decampment

Media:

- The decampment was lead story in local and national TV news



<https://twitter.com/dustbobgod/status/1643788521344491520> (posted this hour, from earlier in the day)

*****FINAL SIT REP***** END EVENT*****

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Position: DOC Planning Chief

Authorized by: Insp Elvis BELLIA

Position: DOC Silver Commander

3. DISTRIBUTION

Internal	External
s.15(1)(a)	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

This document may be distributed within the VPD

Any distribution outside of VPD requires prior approval from the DOC Silver Commander

DOC CONTACT INFO

Email: ryan.kenny@vpd.ca **Phone:** 604-717-9505 **Fax:**

From: "McKenzie, Andrea" <Andrea.McKenzie@vancouver.ca>
To: "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
Date: 4/3/2023 9:00:05 PM
Subject: FW: Hastings project - City generic email + day of group chats

Hi Jon – good news: a generic email address already exists: dtesupdates@vancouver.ca

Angela says CEC staff can send the message for us. OK to proceed with this approach?

Andrea McKenzie
604-873-7777

From: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>
Sent: Monday, April 3, 2023 7:22 PM
To: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings project - City generic email + day of group chats

Ok, the email address is dtesupdates@vancouver.ca. I can find out if we can grant you access? Otherwise, we have folks in CEC who have the ability to send from that address. Let me know what would work best.

Angela

Angela MacKenzie (she/her)
Associate Director

Civic Engagement & Communications
City of Vancouver
c.s.15(1)(l)

The City of Vancouver is on the unceded traditional territories of the x m k y m (Musqueam), S wxwú7mesh (Squamish), and s lilw ta (Tsleil-Waututh) Nations.

From: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>
Sent: Monday, April 3, 2023 5:38 PM
To: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings project - City generic email + day of group chats

Awesome, thank you

Andrea McKenzie
604-873-7777

From: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>
Sent: Monday, April 3, 2023 5:16 PM
To: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings project - City generic email + day of group chats

I think we did set up an email address last summer to update orgs. Let me confirm and loop back.

Angela MacKenzie (she/her)
Associate Director

The City of Vancouver is on the unceded traditional territories of the x m k y m (Musqueam), S wxwú7mesh (Squamish), and s lilw ta (Tsleil-Waututh) Nations.

From: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>

Sent: Monday, April 3, 2023 4:48 PM

To: Stevens, Daniel <Daniel.Stevens@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>

Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>

Subject: RE: Hastings project - City generic email + day of group chats

Thanks Daniel.

Angela – please let me know if there is something existing we can use. If no, we need to submit the request to create it asap.

The request is for something that isn't tied to a specific department. E.g. it's a City project, not just an engineering initiative, so even if there is a generic ENG inbox, we'd prefer not to use that (I'm also not aware that one that already exists).

Andrea McKenzie

604-873-7777

From: Stevens, Daniel <Daniel.Stevens@vancouver.ca>

Sent: Monday, April 3, 2023 4:40 PM

To: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>

Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>

Subject: RE: Hastings project - City generic email + day of group chats

Hi Andrea,

Yes, I'll setup the group chats tomorrow, by end of day.

In terms of a generic e-mail address, you may want to check with Angela in CEC (I've cc'ed her). We have some that we use in the emergency operations centre, but I'm hesitant to use those for broad community distribution.

Is there something that Engineering uses for public notifications? That might be appropriate.

Daniel

From: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>

Sent: Monday, April 3, 2023 3:58 PM

To: Stevens, Daniel <Daniel.Stevens@vancouver.ca>

Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>

Subject: Hastings project - City generic email + day of group chats

Hi Daniel,

I'm working with Stephanie to get a few last details in place for Hastings project this week. Can you advise re:

- 1) Are you setting up the day-of group chats?
- 2) We need to inform various orgs in the area on the morning of (9am). The updated plan is to send a message from a generic City email address to all orgs (on BCC). What would you recommend to get this done? E.g. is there already a generic email address like this that you've used in the past? Seeking your advice on this.

Andrea McKenzie, P.Eng. | she/her | Senior Engineer, Solid Waste Strategic Services
Engineering Services | City of Vancouver
andrea.mckenzie@vancouver.ca
604-873-7777

I am humbly thankful that I live and work on the territories of the x m k y m (Musqueam), S wxwú7mesh (Squamish), and
s l ilw ta / sel il witulh (Tseil-Waututh) na ons.

From: ["Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>](mailto:Morphy.Mellisa@vancouver.ca)

To: ["Doherty, Conor" <Conor.Doherty@vancouver.ca>](mailto:Doherty.Conor@vancouver.ca)

Date: 6/7/2023 4:13:19 PM

Subject: FW: Hastings St encampment - briefing note

Attachments: ACCS-ENG - GMs - Confidential Briefing Note (Council) - E Hastings Street Encampment_Response to Increased Risk of Violence (2023-03-08).pdf

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Wednesday, March 8, 2023 3:50 PM

To: Sim, Ken <Ken.Sim@vancouver.ca>; Morphy, Mellisa <Mellisa.Morphy@vancouver.ca>

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; LaClaire, Lon <lon.laclaire@vancouver.ca>

Subject: RE: Hastings St encampment - briefing note

Ken and Mellisa,

Please find attached an updated version of the briefing note shared yesterday. The update reflects the most recent count of folks staying in the encampment (ref. page 1).

Best,
Paul

From: Mochrie, Paul

Sent: Tuesday, March 07, 2023 5:34 PM

To: Sim, Ken <Ken.Sim@vancouver.ca>; Morphy, Mellisa <Mellisa.Morphy@vancouver.ca>

Cc: Singh, Sandra <sandra.singh@vancouver.ca>; LaClaire, Lon <lon.laclaire@vancouver.ca>

Subject: Hastings St encampment - briefing note

Importance: High

Hi Ken and Mellisa,

Further to our discussion yesterday morning, attached please find a confidential briefing note prepared by Sandra and Lon. The note includes data from VPD, as per Mellisa's request.

If there is anything else we can do to support you with/in meetings with Provincial officials or staff, please let us know.

Best,
Paul

Paul Mochrie (he/him)

City Manager

City of Vancouver

paul.mochrie@vancouver.ca

604.873.7666



CONFIDENTIAL
BRIEFING NOTE

March 8, 2023

TO: Ken Sim, Mayor
Mellisa Morphy, Acting Chief of Staff, Mayor's Office

CC: Paul Mochrie, City Manager

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services
Lon LaClaire, General Manager, Engineering Services

SUBJECT: E Hastings Street Encampment: Response to Increased Risk of Violence

s.13(1), s.19(1)(b)



From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "LaClaire, Lon" <lon.laclaire@vancouver.ca>
Date: 3/16/2023 6:15:13 PM
Subject: FW: Key Messages for E Hastings Street Encampment: Response to Increased Risk of Violence

From: Levitt, Karen <karen.levitt@vancouver.ca>
Sent: Thursday, March 16, 2023 6:04 PM
To: Direct to Mayor and Council - DL s.15(1)(l)
Cc: City Manager's Correspondence Group - DL s.15(1)(l) Singh, Sandra <Sandra.Singh@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>
Subject: Key Messages for E Hastings Street Encampment: Response to Increased Risk of Violence

Dear Mayor and Council,

As a follow-up to the Hastings encampment briefing note, please see the following key messages you may wish to use, should you receive questions from your constituents as work advances over the next few weeks. As usual, we encourage you to send media inquiries to media@vancouver.ca

- City Engineering crews have been engaged in daily work to seek compliance with the Street and Traffic By-law 2849, Section 71A and the Fire Chief's Order and encourage the voluntary removal of structures from the E. Hastings encampment
- There has been a noticeable increase in violence and tension associated with the encampment zone, which is currently occupied by a wide range of people for a variety of purposes. While there are people in the encampment who are vulnerable and without housing, many others are not there for shelter alone and are there engaging in commercial and/or illicit activities.
- City Engineering staff are also encountering increased aggression and harassment from people in the encampment and advocates as they do their work. It is important City staff can do their cleaning and by-law enforcement work safely and address the Fire Order and life safety risks that are present because of structures.
- At the request of the City, the VPD is present to assist our Engineering crews in ensuring their safety as they work.
- The work – while very difficult – is critical in terms of addressing life safety risk and returning the street to diverse activities.
- The City's Homelessness Services Outreach staff have also been visiting every day to connect with individuals sleeping overnight in the encampment and working with BC Housing and Vancouver Coast Health to connect them with supports, shelter and housing where available.

- Where individuals are required to remove their structures and have indicated that they do not have other housing, they are being offered personal storage options, and access to shelter spaces or SRO rooms when available.

If you have questions, please email Sandra Singh, General Manager, Arts Culture, and Community Services Sandra.Singh@vancouver.ca or Angela MacKenzie, Associate Director, Civic Engagement & Communications Angela.MacKenzie@vancouver.ca.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x m k y m/Musqueam, S wxwú7mesh/Squamish and s lilw ta /Tseil-Waututh na ons

From: "Pontikis, Maria" <Maria.Pontikis@vancouver.ca>

To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Impey, Patrice" <Patrice.Impey@vancouver.ca>
"Levitt, Karen" <karen.levitt@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
"LaClaire, Lon" <lon.laclaire@vancouver.ca>

Date: 4/3/2023 11:05:38 AM

Subject: FW: Mayor's Media Q&A on Monday, April 3

FYI—Q&A focus was task force and encampment document.

From: Chang, Johann <Johann.Chang@vancouver.ca>

Sent: Monday, April 3, 2023 11:03 AM

To: Pontikis, Maria <Maria.Pontikis@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Tait, Godfrey <Godfrey.Tait@vancouver.ca>; Langan, Kirsten <Kirsten.Langan@vancouver.ca>

Cc: Qereshniku, Natasha <Natasha.Qereshniku@vancouver.ca>

Subject: Mayor's Media Q&A on Monday, April 3

Hello all,

Below is the transcript of this morning's media Q&A at the mayor's presser.

Mayor's Budget Task Force

Mike Howell – Glacier Media

Q: The City has an Auditor General, a Finance Department, and a team at the City that does audits as well. How does this task force fit in?

A: The team at the City and the AG do incredible work. The task force is bringing a different perspective and skill set to look at what we are doing. This is also a commitment we made during the election. We said we are going to find solutions, not just in the business community but also in the arts community, housing, local businesses, to find ways to make Vancouver a better city. We also welcome the community to give their inputs.

Q: Does that mean the City will reduce the tax increase?

A: Large tax increases are not sustainable. We have this incredible team to give us recommendations on what we can do to get finances in better shape and also to make better decisions.

Jus n McElroy – CBC

Q: What's the cost of this task force?

A: The cost is minimal besides some coffee and maybe occasional donuts. All these individuals are giving us the gifts of their experience and me. I can't overstate how fortunate we are. If Bridge e says we can't afford the coffees and donuts, I will personally pay for them as well. The task force will work for free.

Q: What's the process here?

A: At the end of the day, the recommendations will be very clear and the whole city will be able to see it. We are waiting for the report, we will publish the report. And we will look at all the recommendations and probably implement a lot of them. We will preserve the right to, if we have a sound argument on why we are not implementing a recommendation, we will have that discussion.

Frances Bula – Globe and Mail

Q: It seems very unusual to me to bring in a task force to a huge operation that has a Finance Department that costs hundreds of thousands of dollars. Have we seen this before?

A: We are bringing a fresh perspective to the City Hall. When we are elected, we have a lot of challenges we want to address. We are going to be bold and we are going to do things differently. Hope we will ask the critical questions and learn about the recommendations and implement the ones that make sense. And for the ones that may not fit into the context of running a City, we will have those discussions.

DTEs

Dan Fumano – Vancouver Sun/The Province

Q: The Sun reports that some City documents outline the decampment along Hastings Street, including what they describe “an escalation of removing tents and structures”. Just want to clarify if this direction comes from City Council, from the Mayor’s Office, the City Manager’s Office, or the VPD? And if it’s not coming from City Council, was the Council briefed on this?

A: Large entrenched encampments is not an acceptable model going forward. What we are seeing on the street right now is...we have been working as a City in a very empathetic way to help people off the street, to be in situations. And that has been going on since July, led by Engineering Services. What we are seeing on the streets now is an increased level of violence. The area has become less safe. We are seeing fires in tents. It’s not just affecting the people living in the tents. There were propane tanks blowing up which put our first responders at risk. It also brings risks to the structure the camps lean against. On top of that, a survey found that every single one of the 50 women living in the area has been sexually assaulted and they do not feel safe on the street. The City of Vancouver’s perspective is that we will continue the work we have been doing since July to find an empathetic way to find people housing and to make the community safer for everyone.

Frances Bula – Globe and Mail

Q: Can you answer Dan’s question. Did Council give this direction, were you briefed on this? Where did this come from?

A: We get briefed on many things. These recommendations, like all recommendations, they come from City staff and we talk about them.

Unknown reporter

Q: On the Hastings decampment plan, if you are not planning to guarantee permanent shelter rate housing and you are going to force people off Hastings, where do you expect people to set up tents next?

A: That’s an operational question for BC Housing. What I can tell you is, we are looking for empathetic solutions to provide people with housing options as we look into decamping Hastings. But make no mistake, the large entrenched encampments are not an acceptable model going forward. They are not safe for the people living there and surrounding communities. We will continue to find solutions.

Q: Do you think that once the decampment plan is carried out, there will be no one living on the street in Vancouver?

A: The reality is, like many cities in North America, even if all stars align, you will have people living on the street. It’s been going on forever. What we can’t have is the entrenched encampments in a small area on the street. It’s not safe.

Others

Allan Chek – CityNews

Q: Can you react to the incident that happened at the transgender rally recently?

A: It’s an unfortunate incident. Right now the incident is still under investigation...and more to come on that.

Johann Chang (he/him) | Senior Communications Specialist – Media Relations
Civic Engagement and Communications | City of Vancouver
johann.chang@vancouver.ca
Mobile s.15(1)(l)



I am grateful to live and work on the traditional, ancestral and unceded territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ililw'ta (Tsleil-Waututh) nations.

From: ["Baynham, Calum" <Calum.Baynham@vancouver.ca>](mailto:Calum.Baynham@vancouver.ca)
To: ["Sidwell, Amy" <Amy.Sidwell@vancouver.ca>](mailto:Amy.Sidwell@vancouver.ca)
Date: 4/4/2023 12:40:24 PM
Subject: FW: National Yard - Additional Parking

This was the only email I received about this week.

From: Khan, Hussain <Hussain.Khan@vancouver.ca>
Sent: Friday, March 31, 2023 10:11 AM
To: Baynham, Calum <Calum.Baynham@vancouver.ca>
Subject: FW: National Yard - Additional Parking

FYI

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Friday, March 31, 2023 9:59 AM
To: Chapman, Evan <Evan.Chapman@vancouver.ca>; Ledo, George <George.Ledo@vancouver.ca>; Khan, Hussain <Hussain.Khan@vancouver.ca>; Todd, Blair <Blair.Todd@vancouver.ca>
Cc: Chima, Parvinder <Parvinder.Chima@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>
Subject: Re: National Yard - Additional Parking

I need to stress that this is confidential regarding the dates. Please and thanks.

Mike

From: Chapman, Evan <Evan.Chapman@vancouver.ca>
Sent: Friday, March 31, 2023 8:30:59 AM
To: Ledo, George <George.Ledo@vancouver.ca>; Khan, Hussain <Hussain.Khan@vancouver.ca>; Todd, Blair <Blair.Todd@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>; Chima, Parvinder <Parvinder.Chima@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>
Subject: National Yard - Additional Parking

Good Morning,

We will be hosting a much larger Hastings debriefing at National Yard on Wednesday April 5th & 6th. As there will be significantly more staff there will also be more vehicles. Would there any issues with us reserving parking along National Avenue? On these 2 days?



Thank-you

Evan Chapman

Sanitation Operations – Equipment & Daytime Street Cleaning Superintendent

Superintendent I

City of Vancouver

T: 604-562-9084

E: evan.chapman@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the m k y m (Musqueam), S wxwú7mesh (Squamish), and s lilw ta (Tsleil-Waututh) Nations.

From: "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
To: "Scollard, Taryn" <taryn.scollard@vancouver.ca>
Date: 3/27/2023 3:49:05 PM
Subject: FW: Plan for Ops Hasting Meeting tomorrow @ 9:30AM

Fyi – we should chat quickly

From: Tolnai, Dave <Dave.Tolnai@vancouver.ca>
Sent: Monday, March 27, 2023 3:44 PM
To: Zupan, Mike <mike.zupan@vancouver.ca>; Chima, Parvinder <Parvinder.Chima@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>; MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>; Chapman, Evan <Evan.Chapman@vancouver.ca>; Lopez Garcia, Cristina <Cristina.lopezGarcia@vancouver.ca>; Dhesi, Steevie <Steevie.Dhesi@vancouver.ca>
Cc: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Subject: Plan for Ops Hasting Meeting tomorrow @ 9:30AM

Hi All:

We have a lot of information going around right now! Just wanted to put out one more e-mail about what we will be talking about tomorrow at 9:30AM. Some key points:

- 1) There's a lot of work to be done and we can't possibly accomplish it as a group. Now is a great time to run with things that are in your wheelhouse. The goal tomorrow is to allocate tasks and discuss overall strategy, not to solve each issue.
- 2) Speak up if you can help or if you're in over your head.
- 3) It's not going to be perfect. Let's start by making it good enough, and we'll refine from there.

Key areas of discussion.

Equipment

Evan, you probably don't have much of a picture of what is happening. We will have a heavy need of equipment and vehicles next week at specific times and you will play a part in this. Right now, our wish list is:

- 2x Supervisor vehicles – truck or car
- 4x pickups for sub-foremen and crews
- 6-8x Cube Vans, flatdecks or other, for hauling empty and loaded carts
- 4x 20 Yard Rear Loaders
- 1x Sweeper
- 1x Flusher
- 1x TDG vehicle
- Enough equipment to ensure every crew member has a ride in an emergency – vans? Trucks?

Supplies

I think we need to start with identifying what we need and how many, then we can work on sourcing.

- Carts – what size and how many
- Hand tools
- PPE
- Garbage bags

Plus larger things like shipping containers. Do we have enough for what we think we will need for storage?

Communications

I'm working right now to dig what I can out of old procedures for emergency communications in the event of an emergency,

who gives the call and what will it be. Beyond that, We need to discuss inter and intra crew communication. How are we going to communicate from Mike to Parv/Rick to Sub-foremen to crews and back up the line? What tools do we have at our disposal?

Locations

Start of day, end of day – Na onal Yard

Crew Breaks – s.15(1)(l)

Emergency Muster point – s.15(1)(l)

s.15(1)(l)

Cart storage – s.15(1)(l) – I have e-mailed Facilities to enquire about this location – nothing yet

Any other locations we need to consider?

Cart Storage Documentation

Stephanie is working on putting together what we have and solidifying this procedure, as needed.

Procedures and Training

What do we have, what do we need?

Staffing

I've left this for last because it's really large and more of a Mike item for now. So, mostly a question for Mike – what do you need from the team on this? Ignoring Sups/Sub-Foremen, we have 37 positions identified right now.

Dave

From: ["Enfeldt, Magnus" <Magnus.Enfeldt@vancouver.ca>](mailto:Magnus.Enfeldt@vancouver.ca)
To: ["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
CC: ["Peng, Vanco" <Vanco.Peng@vancouver.ca>](mailto:Vanco.Peng@vancouver.ca)
Date: 4/3/2023 3:27:00 PM
Subject: FW: Policy group meetings "day of"

Hi Taryn,

I understand from Daniel that you are scheduling the Policy Group meetings for this week. With Kim away (last week of her MBA program) the Safety lead is Catherine Davidson so I'll ask Vanco to include her

Thanks
Magnus

Magnus Enfeldt
Chief Safety Officer & Executive Lead Covid Response
City of Vancouver
magnus.enfeldt@vancouver.ca
phone 604-871-6268 cell s.15(1)(l)

This email message is for the sole use of the intended recipient(s) and may be confidential and may be subject to solicitor client privilege. Only the intended recipient may use it. If you are not the intended recipient, please notify the sender and delete this email.

From: Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Sent: April 3, 2023 3:01 PM
To: Enfeldt, Magnus <Magnus.Enfeldt@vancouver.ca>
Subject: FW: Policy group meetings "day of"

[Policy Group info below.](#)

From: Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Sent: Monday, April 3, 2023 11:00 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>
Subject: Policy group meetings "day of"

Hi Taryn and Sandra,

The current plan for Wed/Thur contemplates three Policy Group check-ins per day (noon; 15:30, and end of day).

Sandra, please confirm you're OK with the membership.

Taryn, I suggest you schedule these from your calendar as DOC Director so you can manage them. I also suggest you replicate for Thursday. You may want to change the end-of-day time to whatever you/Mike anticipate is appropriate.

Subject: Hastings Policy Group
Text: Standing check-in on Hastings street work. Meetings will be kept brief and may be cancelled or adjusted if needed.

Mark invitations as private.

Meeting times:
12:00
15:30
End of day (18:00?)

Policy Group membership:

Paul Mochrie

Lon LaClaire

Sandra Singh

Donnie Rosa

Howard Chow

Karen Fry

Maria Pontikis

Kim Kennedy

Laura Vajanto

Iain Dixon

Taryn Scollard, DOC Director

Daniel

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)
["CHAPMAN, Don" <don.chapman@vpd.ca>](mailto:don.chapman@vpd.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)
["MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>](mailto:Angela.MacKenzie@vancouver.ca)
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)
Date: 3/30/2023 6:41:49 PM
Subject: FW: Update: Schedule for Phase 2

As discussed

From: Singh, Sandra
Sent: Thursday, March 30, 2023 5:57 PM
To: Will, Meghan OHCS:EX <Meghan.Will@gov.bc.ca>; Dale McMann <dmcman@bchousing.org>; Heidi Hartman (hhartman@bchousing.org) <hhartman@bchousing.org>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Cc: Mauboules, Celine (celine.mauboules@vancouver.ca) <celine.mauboules@vancouver.ca>
Subject: Update: Schedule for Phase 2
Importance: High

Dear Meghan, Dale, Heidi, Allison, and Caitlin,

Yesterday and today, we have heard some information from within the encampment zone that indicates that there is some awareness of our planned schedule. VPD is assessing the situation and it is possible that we may need to adjust our schedule for moving to address the high risk sites. Accordingly, timing for when we move to this next phase is now uncertain, although we still recognize the high public and staff safety risk combined with the accelerating regrowth of the encampment necessitates timely action.

For now, we would request that BC Housing continue to accelerate work to ready rooms, seek to identify and plan to hold as many shelter spaces vacant as possible, and activate the EWR spaces if feasible so we are ready with sufficient shelter spaces when we need to advance to the next phase given the continued urgency to bring the encampment to a close. As well, Homelessness Services staff will continue to share information about people in the encampment by name with BC Housing and SDPR to support ongoing work and to ensure readiness for when we move to the next phase.

As requested, I have also scheduled us some time tomorrow afternoon that I hope works for you.

Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and Sel'íl witulh (Tseil-Waututh) Nations

From: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>

To: "Fry, Karen" <Karen.Fry@vancouver.ca>

"Connelly, Trevor" <trevor.connelly@vancouver.ca>

"Hesse, Bradley" <Bradley.Hesse@vancouver.ca>

Date: 4/5/2023 4:19:19 PM

Subject: Fwd: DOC Sit Rep #8 Hastings Street Decampment- 20230405

Attachments: VPD DOC SITREP 8 - Hastings Street Decampment - 20230405.pdf

More updates.

From: KENNY, Ryan <ryan.kenny@vpd.ca>

Sent: Wednesday, April 5, 2023 4:04:40 PM

To: ATHANS, Ken <ken.athans@vpd.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>; BERNARDIN, Kevin <kevin.bernardin@vpd.ca>; BURMACHUK, Trevor <trevor.burmachuk@vpd.ca>; BYRNE, Lisa <lisa.byrne@vpd.ca>; CHAN, Andrew <andrew.chan@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>; DEANS, Shaun <shaun.deans@vpd.ca>; ENG, Nancy (VPD) <Nancy.Eng@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; HEARD, Philip <Phil.HEARD@vpd.ca>; HORNE, Shelley <shelley.horne@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Laurin, Alison <alison.laurin@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; Palmer, Adam <adam.palmer@vpd.ca>; Rai, Steve <steve.raai@vpd.ca>; Sideroff, Tyrone <tyrone.sideroff@vpd.ca>; Thiagarajah, Sharmini <Sharmini.Thiagarajah@vpd.ca>; Tran, Howard <howard.tran@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; Car 10 Duty Officer <s.15(1)(l)>; Operational Command Centre (VPD) <s.15(1)(l)>; WEIDMAN, Dale <dale.weidman@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>; Wilson, Fiona (VPD) <fiona.wilson@vpd.ca>; YEE, Colleen <colleen.yee@vpd.ca>

Cc: BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Lawson, Cam <cam.lawson@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>; DYKMAN, Hans <hans.dykman@vpd.ca>; FLEWELLING, James <james.flewelling@vpd.ca>; Galbraith, Christian <christian.galbraith@vpd.ca>; RICH, Timothy <TIM.RICH@vpd.ca>; VISINTIN, Tania <Tania.VISINTIN@vpd.ca>; Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; 'Brian.Jensen@bcehs.ca' <Brian.Jensen@bcehs.ca>; WOODS, Christopher <chris.woods@vpd.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; HOWELL, Jason <jason.howell@vpd.ca>; HARTY, Matthew <matthew.harty@vpd.ca>; Veronesi, Marco <marco.veronesi@vpd.ca>

Subject: DOC Sit Rep #8 Hastings Street Decampment- 20230405

Please see attached Sit Rep #8.

Sergeant Ryan Kenny

Planning Chief -Departmental Operations Centre

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

DOC: 604-717-9505

C <s.15(1)(l)> | E: ryan.kenny@vpd.ca

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VPD Department Operations Centre Situation Report

Silver Command

*The purpose of this form is to summarize new and ongoing details of the emergency event as they pertain to the VPD Department Operations Centre (DOC); to be completed at end of each ops period
Indicate N/A if field is not applicable*

1. INCIDENT

Event Name: Hastings Street Decampment - Day 1

GO#: 23-50928

Date: 2023-04-05

Time: 1600 hrs

Operational Period: 8

EMBC Task # (if applic): N/A

s.15(1)(a)

COV Incident # (if applic): N/A

Current Weather: 11C, overcast

Forecasted Weather: High of 11C, 10% chance of rain

SITUATION – OPS Period 8 s.15(1)(a)

Phase 2 –Decampment

- Unit East Hastings was cleared. One tent erected in the middle of street and was removed. (1521hrs);
- Approximately 40 protestors marched in a circuitous route from Main and Hastings Street to the 300 East Hastings
- Decampment in progress at 300 East Hastings; 30-40 protestors being kept back by police.





VPD @ 1548hrs

City of Vancouver

- No statistics available in this reporting period

EHS

- Two calls in this area in this reporting period, not related to decampment

Media:

- media monitoring continues, nothing noteworthy

Next SITREP at 1700hrs or as necessary

2. APPROVALS

Reviewed by: Sgt Ryan KENNY

Position: DOC Planning Chief

Authorized by: Insp Tan TRAN

Position: DOC Silver Commander

3. DISTRIBUTION

Internal	External
s.15(1)(a)	<input checked="" type="checkbox"/> COV: VPD LIAISON IN OPS <input checked="" type="checkbox"/> EHS: LIAISON IN OPS <input checked="" type="checkbox"/> Others: VFRS

This document may be distributed within the VPD

Any distribution outside of VPD requires prior approval from the DOC Silver Commander

DOC CONTACT INFO

Email: ryan.kenny@vpd.ca Phone: 604-717-9505 Fax:

From: "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
To: "Scollard, Taryn" <taryn.scollard@vancouver.ca>
Date: 3/21/2023 8:17:28 AM
Subject: Fwd: Review requested: E Hastings Communications Plan

FYI

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Monday, March 20, 2023 9:48 PM
To: Pontikis, Maria <Maria.Pontikis@vancouver.ca>
Cc: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Subject: Re: Review requested: E Hastings Communications Plan

Excellent - ty!

Sent from my iPhone

On Mar 20, 2023, at 9:43 PM, Pontikis, Maria <Maria.Pontikis@vancouver.ca> wrote:

Many thanks, Jon.

Sandra/Celine, if it works for you, we can leave highlighted placeholders for the #s from outreach and pull the latest if/when we get requests, given they are dynamic?

I'll take a final pass through and share with Paul in the morning.

Thanks again, everyone.
Maria

On Mar 20, 2023, at 9:39 PM, Singh, Sandra <Sandra.Singh@vancouver.ca> wrote:

Thanks Jon – appreciate the review – your revisions looks good.

Celine, we just need a few updated numbers from Outreach I believe ...

S

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Monday, March 20, 2023 8:58 PM
To: Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Cc: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Subject: RE: Review requested: E Hastings Communications Plan

Hi All,
Sorry for the delay, I've made a few revisions using track changes.
Otherwise looks really great!
Thanks
Jon

From: Pontikis, Maria <Maria.Pontikis@vancouver.ca>
Sent: Monday, March 20, 2023 5:27 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>;
McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Subject: RE: Review requested: E Hastings Communications Plan

Thanks, Celine and Sandra. Jon—let us know if you'll have changes. Thank you again for making the time.

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Monday, March 20, 2023 3:44 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>;
McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Subject: RE: Review requested: E Hastings Communications Plan

Celine's revisions look good to me - ty

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Monday, March 20, 2023 3:23 PM
To: Pontikis, Maria <Maria.Pontikis@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: RE: Review requested: E Hastings Communications Plan

Thanks Maria. Please see my suggested edits and let me know if you have any questions.

From: Pontikis, Maria <Maria.Pontikis@vancouver.ca>
Sent: Monday, March 20, 2023 12:41 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: Review requested: E Hastings Communications Plan

Hi Celine and Jon,

Sandra has asked if you both can review the E. Hastings communications plan before it's provided to Paul (ideally by close of day).

Appreciating both of your time is very limited, be advised that substantive changes to this version are minimal to what you previously reviewed. **Mostly seeking to confirm accuracy and any changes in ops planning that would affect approach.**

If you are able to take a peek today, that would be appreciated. I can brief Paul verbally until you've reviewed, if you need more time.

Saved on the sharepoint at this direct link: s.15(1)(l)

Thank you,

Maria Pontikis she/her
Chief Communications Officer
City of Vancouver
maria.pontikis@vancouver.ca
s.15(1)(l)

The City of Vancouver is on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and selilwətat (Tsleil-Waututh) Nations.

From: "Jones, Liz \City Protective Services\" <Liz.Jones2@vancouver.ca>

To: "Enfeldt, Magnus" <Magnus.Enfeldt@vancouver.ca>

Date: 6/7/2023 4:13:18 PM

Subject: Hastings Response EOD Update 05 April 2023

Hi Magnus,

Please see below update for today and tomorrow plan, let me know if you have any questions.

05 April 2023

- VPD and ENG made good progress today in the field. See below tables and map.
- Groups were active on social media and had presence on Hastings as well as in Oppenheimer Park.
- 1900 was the last sit-rep from ENG.
- VPD presence will remain overnight in a limited capacity for safety of the ENG street crews continuing to clean the streets and remove the remaining debris.
- ENG DOC will re-open at 0800 on the 5th of April, and continue with bi-hourly sit-reps
- s.15(1)(a) VPD and ENG will return to Hastings to continue clearing structures with 1/3 of the presence from today.
- Progress will be monitored and next steps will be determined at the end of the day (to maintain presence and progress on the streets).

ENG SitRep

Note: COV media scan reported separately

Day	Apr. 5, 2023 (as of 6:30pm)
-----	-----------------------------

End of Day Metrics

# structures down (of 81)	67 000 blk, 100 blk, 300 blk E Hastings → all clear 200 blk E Hastings → 2 of 5 cleared Main St N of Hastings → 4 of 5 cleared
# people impacted (estimate)	35
# propane tanks removed	49 (13 big, 36 small)
# people whose items impounded	13
# totes impounded and stored	42 (39 x 360L, 3 x 1000L)
# shelter beds allocated (of 18)	8
Material removed (tonnes)	Data not yet available
# totes distributed	Data not yet available
# meal tickets distributed	57



City Hall

- Press Conference with Mayor Sim, Karen Fry (VFRS), Adam Palmer (VPD) and Paul Mochrie (COV) occurred at 1030am, media invited, no issues.
- Additional Security deployed at City Hall, no incidents occurred. Additional Security has been scheduled overnight.

06 April 2023

Deployment

ENG DOC: Gary Bradley @ shift start for briefing

CPS DOC @ City Hall: Liz Jones 7am start. Kim Sheridan providing sit-reps and intelligence updates (virtually), with Daniel Namdari supporting. Stuart Drysdale (virtual), providing support to Paladin.

SOC at City Hall: Tom Gornall, relief coverage by Anthony Cavrlj

City Hall Security: Additional Guards scheduled

Field Support: CPS Anthony Cavrlj, and PSG Nick Khoja.

Staging and Impound, s.15(1)(l) : No change to Guard Deployment

Regent Hotel: Fire Watch in place.

STAT/Long weekend coverage

CPS Manager: Tom Gornall on call

PSG Manager: Josh Deitch if-field

Others available: TBD

SIT-REP's

Will continue at 30 minutes past the hour, after the VPD's and ENG's have been released; s.15(1)(a) ,
s.15(1)(a) hours.

Team Meeting / EOD Debrief

- Progress will be monitored throughout the day
- Meeting will be scheduled in the afternoon for CPS and PSG via MS Teams
- Deployment for the week of 11th of April TBD

I'll provide an update to you at the end of the day. Thanks,

Liz Jones, Senior Manager
City Protective Services

From: "Fry, Karen" <Karen.Fry@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
"LaClaire, Lon" <lon.laclaire@vancouver.ca>
CC: "Levitt, Karen" <karen.levitt@vancouver.ca>
Date: 3/13/2023 1:44:56 PM
Subject: Hastings Street Fire Chiefs Order

Good afternoon,

In light of this weekend's fire related events on Hastings Street, I want to express my grave concerns over the imminent risk in the area. Firstly, our VFRS crews responded to a fire in the 400 block of E Hastings St, where one tent was destroyed and another damaged, large propane tanks were involved and damage to a building from the fire occurred. Next, a fire in a tent in the 140 hundred block of East Hastings that was out on arrival. Crews discovered a deceased female in (or beside) the tent. In the tent there was also propane and a propane heater (so now I am wondering about Carbon Monoxide poisoning), the coroner will determine the COD. This morning, another tent fire with propane heaters and propane bottles on Main St (just off Hastings) was totally destroyed. This is just a cursory overview and only from this weekend.

I write this email to seek your assistance on our ongoing risks with the current encampment in the DTES, specifically the Fire Chiefs Order. While there has been some improvement and reduction in risks to the encampment zone, we continue to see large build up of combustibles against structures, blocked fire department connections and storage of flammable liquids. I appreciate all of the work that the Engineering and Outreach staff have been undertaking since August, but it appears to not lessen the risk in the area and no sooner are items removed, new items are brought in.

In the first two months of 2023, we have seen an increase of almost 20% of outdoor fires with damage in Hall 2's area, compared to last year. This is also a 340% increase in outdoor fires over the same time period (first two months of the year) since 2019. This year to date, we have had 4 fire related injuries and 1 death (cause to be determined) in Hall 2's area. Last year, after the Fire Chief's order was issued, we reported 6 fire related injuries and 1 death between Aug-Dec 2022. The situation is not getting better.

We have been extremely patient and understand the systematic approach through a trauma informed process that has been taken so far, but I continue to be gravely concerned about the risks to the community, the building occupants and especially those in the encampment. I understand that there continues to be a housing first approach, but in the meantime, the ongoing risks with items located within the fire chiefs order need to be addressed.

Thanks,
Karen



Karen Fry (she/her)

Karen Fry | Fire Chief/General Manager
Vancouver Fire Rescue Services

(604.665.6051 | : karen.fry@vancouver.ca
<http://vancouver.ca>

I am humbly thankful that I live and work on the territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish) and s'ílwl'ta' / sel'íl witulh (Tsleil-Waututh) Nations.

From: "City of Vancouver Communications Office"
<CityofVancouver.CommunicationsOffice@vancouver.ca>
To: "Mayor's Office Staff - DL" s.15(1)(l)
Date: 4/5/2023 9:12:03 AM
Subject: Media Advisory: City of Vancouver media availability regarding East Hastings

City of Vancouver
Media advisory
April 5, 2023

City of Vancouver media availability regarding East Hastings

Due to the growing public safety risk posed by the East Hastings encampment, the City of Vancouver has requested support from the Vancouver Police Department (VPD) to bring the encampment to a close.

Members of the media are invited to hear from the Mayor and representatives from the City, Vancouver Police Department and Vancouver Fire and Rescue Services.

The following representatives will be available for questions at 10:30 am today, April 05, 2023.

- Ken Sim, Mayor of Vancouver
- Chief Karen Fry, Vancouver Fire and Rescue Services
- Chief Constable Adam Palmer, Vancouver Police Department
- Paul Mochrie, City Manager, City of Vancouver
- Sandra Singh, General Manager of Arts, Culture, and Community Services, City of Vancouver

Please email media@vancouver.ca for location information.

The media availability will also be live streamed on the City's YouTube: https://www.youtube.com/live/qOiTu_fWPrQ?feature=share

-30-

Media contact:
Civic Engagement and Communications
media@vancouver.ca

You're receiving this email because you are subscribed to our newsletter with MASTAFF@vancouver.ca.

Contact us here: <http://vancouver.ca/your-government/tell-us-online.aspx>.

You can unsubscribe at any time: [unsubscribe](#).

Thank you,
City of Vancouver

453 W 12th Avenue
Vancouver, BC V5Y 1V4

From: "City of Vancouver Communications Office"
<CityofVancouver.CommunicationsOffice@vancouver.ca>
To: "City Leadership Team - DL" s.15(1)(l)
Date: 4/5/2023 9:13:35 AM
Subject: Media Advisory: City of Vancouver media availability regarding East Hastings

City of Vancouver
Media advisory
April 5, 2023

City of Vancouver media availability regarding East Hastings

Due to the growing public safety risk posed by the East Hastings encampment, the City of Vancouver has requested support from the Vancouver Police Department (VPD) to bring the encampment to a close.

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- Paul Mochrie, City Manager, City of Vancouver
- Sandra Singh, General Manager of Arts, Culture, and Community Services, City of Vancouver

Please email media@vancouver.ca for location information.

The media availability will also be live streamed on the City's YouTube: https://www.youtube.com/live/qOiTu_fWPrQ?feature=share

-30-

Media contact:
Civic Engagement and Communications
media@vancouver.ca

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Contact us here: <http://vancouver.ca/your-government/tell-us-online.aspx>.

You can unsubscribe at any time: [unsubscribe](#).

Thank you,
City of Vancouver

453 W 12th Avenue
Vancouver, BC V5Y 1V4

From: ["Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>](mailto:Sarah.Kirby-Yung@vancouver.ca)

To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)

CC: ["Direct to Mayor and Council - DL" s.15\(1\)\(l\)](#)

["City Manager's Correspondence Group - DL" s.15\(1\)\(l\)](#)

["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)

["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)

Date: 4/5/2023 8:47:41 PM

Subject: Re: CONFIDENTIAL – End of day update: work along East Hastings (April 5, 2023)

Thanks Paul.

I know it's been a difficult day for all the staff and difficult work.

I'm grateful to all the teams for working through it in a stressful environment.

Thank you. The professionalism and calm maintained by everyone is noticed and sincerely appreciated.

Sarah

Sarah Kirby-Yung, MBA she/her

Councillor – City of Vancouver

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I am humbly thankful that I live and work on the territories of the xʷməθkʷəy̓əm ([Musqueam](#)), Skwxwú7mesh ([Squamish](#)) and səłəl wətaʔ / səłəl wítulh ([Tsleil-Waututh](#)) Nations.

On Apr 5, 2023, at 7:07 PM, Mochrie, Paul <Paul.Mochrie@vancouver.ca> wrote:

CONFIDENTIAL

Good afternoon Mayor and Council,

I am following up to advise you on activities along East Hastings Street since on my earlier afternoon update.

The 000, 100, 200 and 300 blocks of East Hastings and Carrall Street have been cleared and the work to clear structures on the 300 block of Main Street will continue until approximately 6:30 pm. As of 6 pm, crews have taken down 67 of 81 structures, removed 49 propane tanks and impounded and stored 42 totes. Engineering crews will return to the area tomorrow with VPD support.

Generally, City crews have seen a great deal of compliance and cooperation from the people sheltering on East Hastings and the distribution of backpacks was appreciated. Slower progress was primarily due to protest activity at site.

The City and its partners, BC Housing and the Ministry of Housing, can confirm there are shelter spaces available tonight for those sheltering along East Hastings. As of 6 pm today, eight people along East Hastings have requested shelter and have been accommodated. Shelter space availability is fluid in nature and we will continue to work with partners to identify additional capacity for those sheltering along East Hastings as it becomes available.

Additional media outlets were given access to the encampment area at 10 am this morning. This was to balance the need to protect peoples' privacy and ensure everyone's safety, with the media's desire to access the working area. The general tone of the media coverage ranged from neutral to negative as the day progressed with increased protests in the afternoon. A media roundup follows my email.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ilw'at'a (Tseil-Waututh) Nations.

East Hastings Media Summary

Link to archived feed of press conference: https://youtube.com/live/qOiTu_fWPrQ

* Event begins at timestamp [04:15](#)

Highlights & key themes

- Broad coverage across all major outlets including Global, CTV, CityNews1130 and CBC, with media in-person attendance from 9 separate outlets.
- Tone of questions during press conference mirrored in coverage; mostly neutral despite sensitive nature of the subject, becoming more negative into the day as protest activity increased
- Topics of note: local traffic cameras being down, lack of shelter space
- Key messages picked up:
 - City requesting support from police to bring the East Hastings encampment to a close following a steady deterioration in public safety
 - Increase in fires in the area and the encampment zone
 - City has reached a turning point where fire and safety risks are too high
- Mayor widely quoted around situation having reached a turning point due to violence and fire safety risks
- City Manager clipped on malfunctioning traffic cameras and operational details
- Fire Chief quoted on fire stats and hazards
- Police Chief quoted on rising crime stats

Media in attendance

MEDIA OUTLET	NAME OF REPORTER
1. CBC	Lyndsay Duncombe & Mike Zimmer (camera)
2. CityNews	Hana Mae Nassar & Allan Chek (camera)
3. CTV	Penny Daflos & Shelley Moore (camera)
4. Fairchild TV	Jason (camera)
5. Glacier Media	Mike Howell
6. Global News	Christa Dao
7. Globe and Mail	Frances Bula
8. Vancouver Sun/The Province	Derrick Penner & Georgian Francis (camera)

Summary of Media Q&A

CityNews - Hana Mae Nassar: Only one media camera was allowed inside the encampment area and City street cameras were turned off at that intersection for a bit of time. Why wasn't there more transparency?

Paul Mochrie: There was an inadvertent technical error where the traffic camera at Main and Hastings was disabled for roughly half hour at approximately 9:15 a.m. Once that came to our attention, we remedied the situation and the cameras are back online now. We are working to provide as much transparency as possible, including a pool camera that is directly accessible to the work that is happening.

Chief Palmer: There is a pool camera down there for media to monitor what's going on. Lots of people down there with smart phones taking video and coverage right now for main stream and social media.

Follow-up question: We saw tension and clashing last time this happened. Any learnings from the last time? Seems like we are doing the same thing over and over again.

Paul Mochrie: The VPDs presence today has been requested by the City. The primary objective is to ensure that our staff doing this work are safe, and that all the people in the neighbourhood remain safe during the day. There is significant amount of criminal activity there from people who are not seeking homes and the emphasis today is on keeping people safe.

CTV - Penny Daflos: We keep hearing from people at the site there is not enough housing and people have no where to go. If you keep kicking people out, aren't they just going to go around the block – what is the plan?

Paul Mochrie: We continue to encourage people to take any option available to come inside. It is safer, connects people with services and gives them the best chance to move on to more permanent housing. This encampment in its current form is unsafe. That is what we have to deal with today and that is not going to solve the issue of homelessness. That is a long-term challenge and we are going to do our best to keep working to resolve that. In the meantime, it's this particular encampment we're focused on.

Follow-up question: The Premier acknowledged there are deplorable conditions in many SROs, yet that is the path towards permanent housing. What is the City's role to make sure these places are habitable?

Paul Mochrie: The SRO housing stock is a very important, particularity for people with low income. Much of that stock is very old, was constructed for a different purpose as hotels, and needs significant reinvestment and redevelopment. That is a very expensive and long term challenge. Not one the City can resolve on our own. In the meantime, the City inspects SROs on an ongoing basis, along with VFRS and SRO owners. We are also working with private SROs to make sure people living there are adequately supported.

CBC: The National – Lyndsay Duncombe: What tactically is different about what is happening on the ground today as opposed in the summer when people were told to leave?

Chief Palmer: Our role is to support City staff and make sure that people are safe and make sure people in the encampment are safe. There has been a deterioration in public safety in the area. We're there to restore some public safety and protect the City workers while they do their job, and we're there at the City's request.

Paul Mochrie: For months, City staff have been enforcing city by-laws and carrying out tasks under the Fire Chiefs Order. That has been relatively small scale, moving a few structures per day. In many cases people have moved their tents voluntarily. Today the effort is to remove the remaining structures and bring the encampment to a close.

Follow-up question: How will you make sure people don't take the problems and dangers you described to another area if they don't have anywhere to go because there isn't enough housing?

Chief Palmer: Once encampments become entrenched they become dangerous and volatile. Living on the street is a risky endeavor. We are there to help them get to a better place and keep the city safe.

Paul Mochrie: The issues we're dealing with here are due to the size and magnitude of this encampment, and it having been entrenched in one place as long as it has. We will continue to support people who are sheltering outdoors, not only in the DTES but across the city. Homelessness is a regional problem. It's not a problem that can be solved in Vancouver or the DTES alone. We will continue working with people who are sheltering outside to keep them safe and look to prevent larger, entrenched encampments.

Globe and Mail – Frances Bula: How many shelter spaces are available? How much new housing is coming online and when?

Paul Mochrie: Re: shelter spaces, that's a dynamic picture. Our teams are in touch with BC Housing everyday to know where capacity exists. Efforts have been made over the last eight months to preserve shelter options for people on Hastings St, but day-to-day that number fluctuates. Re: housing coming online, over 300 units are coming over the next couple of months.

Glacier Media – Mike Howell: How many people are currently on the street? Is there enough shelter to accommodate them?

Paul Mochrie: That is a fluid number. Today, if everyone who we understand to be homeless wants to take shelter it's likely we would not have sufficient shelter space for everyone. But we know not everyone is not going to take shelter. Many of those people have been offered shelter for months and have declined that option for various reasons. If someone on Hastings wants shelter today and it's not available we will stay connected to get them indoors as quickly as we can.

Follow-up question: You said the goal today is to shut down the encampment, does this extend to Crab Park? If not, when will you deal with Crab Park?

Paul Mochrie: Today's goal is to remove the structures from East Hastings encampment. No, we are not dealing with Crab Park today.

The situation there is different. There is an existing court ruling that applies to Crab Park that allows people to maintain structures during the day in one area of the park. The Park Control By-law allows people to shelter in parks overnight if they have no other options. We don't see permanent, long-term encampments as a solution and we're working with the Province to bring that to an end, it's just not what we're dealing with today.

Global News – Crista Dao: How are you going to reconcile wanting people gone, but you don't have space to house them?

Paul Mochrie: We aren't looking for them to be gone. What we need to do today is remove the structures from the Hastings encampment because the safety risks there are so severe. Optimal situation is they voluntarily take down their structure and move their belongings to a location where it is safe and legal to shelter overnight. We would continue to work with them as housing/shelter space comes online.

Follow-up question: Has everyone been offered shelter? How many spaces are accessible for today?

Paul Mochrie: Outreach staff have been on Hastings for months. We've made every possible effort to provide options for people who are there. For various reasons some have turned them down. We're not solving homelessness here today. That's not what this is about. This is about dealing with a very serious public safety issue.

Postmedia – Derrick Penner: How come your efforts to gain cooperation from people haven't worked?

Paul Mochrie: There has been a lot of voluntary departures. Over 600 structures have been moved. Vast majority of those moved upon request. What we face now is that the people who remain are much less incline to cooperate and we need to bring it to a close in a way that is respectful, non-confrontational and resolves the safety issues.

Follow-up question: Mayor Sim said this represents a turning point. When was the turning point reached?

Mayor Sim: There's a different attitude at the City now where all our team members are supported and this is a City-led initiative. We are one unified team that has a common purpose and we want to see better outcomes, especially in the downtown east side. Since the election this year we've identified public safety, mental health and addictions, and supporting our most vulnerable residents as primary concerns of the city.

Second Round

CityNews - Hana Mae Nassar: What are you getting from province to ensure any rehousing is successful?

Mayor Sim: We have conversations with the Province and it's a priority to provide housing stock for all sectors, including supportive housing. With the Province, we approved a number of new housing units to come online in Vancouver. I believe we will start to see improvements on the housing front sooner rather than later.

CTV - Penny Daflos: What is your plan to keep people from considering living in a tent or SRO as affordability gets worse? How will you keep them from being left on the street?

Mayor Sim: At the City of Vancouver, we can work to make it easier to get a permit to build more housing. That's the stuff we can do to make it more affordable, less costly and faster to build so we can catch up to provide housing for everyone. We are going to Ottawa to lobby for more social housing and co-ops. We continue to have conversations with all levels of government. These are examples of things we're doing in the short term to triage the situation as we look towards longer term solutions.

Globe and Mail – Frances Bula: What is the long-term plan to ensure the encampment doesn't restart on Hastings or another area?

Paul Mochrie: Engineering crews will continue the work they do everyday to support people who have erected structures on public spaces, and enforce the Street and Traffic By-Law. There may be more of that work in the short term, as necessary. We may need support from VPD again to ensure everyone is safe.

CityNews - Hana Mae Nassar: How long will this work take? How many staff are down there with police officers?

Paul Mochrie: Our hope is to get this done today in a respectful, measured, non-confrontational way. There might be about 50 city staff there today, but I need to confirm that number.

Chief Palmer: We don't release the exact number, but there are dozens of officers there today.

Glacier Media – Mike Howell: Who made the decision to do this work today?

Mayor Sim: This has been an ongoing issue. Today's work is a City-led initiative, supported by VPD and VFRS.

Follow-up question: So it was the City. Was this supported by Council?

Mayor Sim: Everything has been fully supported. The encampment in the DTES is untenable and we want to deal with the situation in an empathetic way, and that's what we are going today.

Media clippings (through to April 5, 2023 4:00 p.m.)

Headline	Source	Author	Sentiment
City of Vancouver plans to remove all tents on East Hastings today	Daily Hive	Amir Ali	Neutral
Vancouver police block East Hastings to bring 'encampment to a close'	City News	Charlie Carey	Negative
Vancouver's East Hastings encampment reaches 'turning point': mayor	City News	Charlie Carey	Negative
Interview w/ Hamish Ballantyne - VANDU Community Organizer: Ongoing DTES encampment sweep	CKNW: The Jill Bennett Show	Jill Bennett	Negative
Interview w/ Union Gospel Mission Spokesperson, Nicole Mucci: Vancouver asks police to help end Hastings Street tent encampment	CKNW: The Jill Bennett Show	Jill Bennett	Neutral
Interview w/ Amanda Burrows, Interim Executive Director, First United Church Community Ministry Society: Council's focus on surveillance of non-profit grantees	CKNW: The Jill Bennett Show	Jill Bennett	Negative
'People don't want to leave': Vancouver shuts down East Hastings encampment	Vancouver is Awesome	Jeremy Hainsworth, Alanna Kelly, Brendan Kergin, Mike Howell, Elana Shepert	Negative
COV moves ahead with clearing DTES encampment: Officials say situation is untenable	City News 1130 (CKWX)	Staff	Negative
Vancouver police deployed to end tent encampment in Downtown Eastside	Vancouver is Awesome Also published in the Toronto Star	Canadian Press	Negative
COV beings to remove DTES tent encampment	CBC One 690AM/88.1FM Radio	Belle Puri	Neutral

Live: Vancouver removing tents on East Hastings Street today	The Province Also published in the Vancouver Sun	Tiffany Crawford	Negative
Vancouver police block East Hastings Street to begin removing encampment	CBC Vancouver	Staff	Negative
Vancouver police deployed to end tent encampment in Downtown Eastside	The Globe and Mail Also published in the following outlets: - The Star Vancouver - CTV Vancouver News	Ashley Joannou and Nono Shen	Negative
Efforts underway to remove 80 tents, structures from Vancouver's Downtown Eastside: city	CTV Vancouver News	Becca Clarkson	Neutral
City of Vancouver has moved in to clear out a stretch of East Hastings on DTES	City News 1130 (CKWX)	Staff	Neutral
Vancouver takes down Hastings tent encampment	Global News BC1	Staff	Negative
Dismantling East Hastings tent encampment: Vancouver staff request help from police	Global News	Amy Judd	Neutral
City of Vancouver begins removal of Hastings Street encampment	Global News	Emily Lazatin	Negative
Vancouver police aid in eviction of Hastings Street encampment	Global News	Staff	Negative
"Welcome to Cruel Vancouver": Former mayor slams "genocidal" East Hastings plan	Daily Hive	Amir Ali	Negative
Vancouver police begin removing East Hastings Street encampment (Ends at 27:00)	CBC Radio: BC Today with Michelle Eliot	Michelle Eliot	Neutral
Interview w/ Mayor Ken Sim: Vancouver moves to take down Hastings street encampment (Starts at 29:14)	CKNW: The Mike Smyth Show	Mike Smyth	Neutral
Protestors on East Hastings Street attack Vancouver Police officers (with updates)	The Indo-Canadian Voice	Staff	Negative
Interview w/ VANDU Community Organizer Hamish Ballantyne: Vancouver clearing the encampment (Time Stamp: 18:00 - 29:10)	CKNW: The Mike Smyth Show	Mike Smyth	Negative
Interview w/ Sarah Blythe, Advocate for the DTES and Executive Director for the Overdose Prevention Society: Vancouver removing tents on East Hastings Street today	CKNW: The Jas Johal Show	Jas Johal	Neutral
Vancouver manager 'couldn't commit' to shelter spaces for all evicted DTES residents	Global News	Elizabeth McSheffrey	Negative

Social coverage from notable accounts (through to April 5, 2023 at 4:00 p.m.)

Link	Account	Followers	Engagement	Comments
Link	@GlobalBC	432,853	277	HAPPENING NOW: East Hastings Street is closed and city staff has requested help from the Vancouver police to remove all tents and structures from the street. https://t.co/Joh1FQKoLw
Link	@GlobalBC	432,845	8	WATCH LIVE: Vancouver's mayor, police constable and fire chief are giving an update on the dismantling of the Hastings Street tent encampment. https://t.co/hXW0VapFBC
Link	@CTVVancouver	355,172	72	Dozens of tents and structures in Vancouver's Downtown Eastside are set to be removed Wednesday, as city staff and police execute plans to bring the Hasting Street encampment to an end. https://t.co/X4vv69cxTD
Link	@cbcnewsbc	318,049	187	Police have moved into Vancouver's Downtown Eastside on Wednesday morning as the city prepares to carry out its plan to remove a street encampment from the neighbourhood. https://t.co/0VeFzrEMFX
Link	@CityNewsVAN	296,323	23	MORE: Vancouver's City Manager acknowledges there are more people seeking housing than the city has available, "that is absolutely correct." https://t.co/YZdJLVdNYD
Link	@CityNewsVAN	296,311	3	Listen live for all major updates on the East Hastings decampment online and on your radio. You can hear @CityNewsVan here: https://t.co/kzatuli22T
Link	@CityNewsVAN	296,304	35	THE LATEST: Vancouver Fire Chief says the "persistent fire risk posed by the encampments and recent fires in the neighborhood has made the situation of East Hastings Street even more precarious since the fire order went in place." https://t.co/YZdJLVdNYD
Link	@CityNewsVAN	296,303	8	WATCH LIVE: Vancouver mayor, police address move to shut down East Hastings encampment https://t.co/X6yULmAYPs
Link	@CityNewsVAN	296,298	277	#BREAKING NEWS: Vancouver police block East Hastings to bring 'encampment to a close' https://t.co/YZdJLVdNYD
Link	@DailyHiveVan	295,405	74	City of #Vancouver plans to remove all tents on East Hastings today #vanpoli https://t.co/aE3CoR5sWc
Link	@VancouverSun	286,917	54	By noon, the sidewalks on the 100-block of Hastings were mostly clear and a street cleaning truck sat at the corner of Main Street waiting to power wash what was left behind. https://t.co/PDxiH3bXnD

Link	@CityofVancouver	255,005	128	@j_mcelroy The feed for Main and Hastings was down from approximately 9 to 9:45 am due to a staff error. We acknowledge and apologize that this was very unfortunate given today's work in the East Hastings encampment. The camera feed is now working as it s
Link	@TransLink	216,291	5	#RiderAlert Update: R5 Hastings St to SFU detour beginning at 12:30 PM. Regular route to Hastings and Seymour, then Seymour, Cordova, Main, Hastings resume regular route due to police incident. ^MR
Link	@TransLink	216,288	4	#RiderAlert R5 Hastings St to Burrard Station detour beginning at 8:00 AM. Regular route to Clark and Hastings, then Clark, Venables-Prior-Georgia Viaducts, Homer, Hastings, resume regular route due to demonstration. ^MR
Link	@VancouverPD	196,044	19	Work is continuing throughout the encampment zone. City crews are now focused on the area of East Hastings between Columbia and Carrall Streets. Traffic remains closed.
Link	@vancouverpd	196,018	75	Chief Palmer: We take this profession seriously and it's no secret it has become increasingly challenging to keep people safe in the Downtown Eastside encampment. https://t.co/uopXPRk8v5
Link	@VancouverPD	195,977	175	To ensure safety and privacy for people within the encampment, we have limited public access. Media and observers can stage at Columbia and East Hastings Street.
Link	@VancouverPD	195,975	98	East Hastings Street is currently closed between Main Street and Columbia. Transit has been rerouted and drivers are encouraged to avoid the area.
Link	@VancouverPD	195,975	557	We have deployed additional officers to the Downtown Eastside this morning as the City of Vancouver continues to work within the Hastings Street encampment. We will provide frequent updates here on Twitter as the work continues.
Link	@theprovince	189,524	13	Follow our ongoing coverage as the City of Vancouver undertakes removing all 80 tents and structures in the DTES area. https://t.co/XX6zN8W3QC
Link	@theprovince	189,519	4	LIVE: Postmedia has a team of reporters as about 140 police and city staff are removing people and tents from along a stretch of East Hastings Street. Follow our coverage: https://t.co/XX6zN8WBGa
Link	@CityNewsTraffic	121,872		12:43 - #VancouverBC - Collision on Hastings St. east of Victoria Dr.
Link	@CKNW	113,230	4	WATCH LIVE: Vancouver's mayor, police constable and fire chief are giving an update on the dismantling of the Hastings Street tent encampment. https://t.co/m0YAloLmn9

Link	@CKNW	113,229	58	HAPPENING NOW: East Hastings Street is closed and city staff has requested help from the Vancouver police to remove all tents and structures from the street. https://t.co/ekvIPZO6W
Link	@timescolonist	88,985	1	'People don't want to leave': Vancouver shuts down East Hastings encampment https://t.co/haTG16dID2
Link	@CTVNewsVI	78,107	1	Stakeholders in B.C.'s housing market are trying to read through the fine print after a sweeping announcement from the B.C. government. https://t.co/qlhxy5Olp9
Link	@CTVNewsVI	78,107		Stakeholders in B.C.'s housing market are trying to read through the fine print after a sweeping announcement from the B.C. government. https://t.co/bzo9alMHnv
Link	@j_mcelroy	77,872	27	You can watch the city of Vancouver's press conference on the Hastings Street encampment removal here https://t.co/VLa1wA432Q
Link	@j_mcelroy	77,861	2467	curious how in the middle of the clearing of the tent encampment on hastings street the hastings traffic cameras aren't working https://t.co/CGAC03oeiy
Link	@KCTS9	76,425		The Suquamish Tribe has allocated \$15 million from the 2021 American Rescue Plan, to build affordable housing on reservation land and provide financial assistance to their citizens. https://t.co/tXXFSDAjSP
Link	@AM730Traffic	76,407	1	#Vancouver - A police incident has Hastings St closed between Main St & Abbott St ^jj https://t.co/OZIlx71XVN
Link	@CHEK_News	56,248		Vancouver police deployed to end tent encampment in Downtown Eastside https://t.co/yJ4bWPpF6g
Link	@BradPorcellato	36,404	8	The #Vancouver Police didn't close the East Hastings encampment; they simply breached the offenders out of the area. They will soon be welcomed in #NewWest, Surrey and Maple Ridge. I appreciate the effort, but those folks need incarceration, not a free ride to the suburbs.
Link	@AndreaWoo	32,084	59	Holdout tents trashed. City workers shoveling up remaining bits. Police officers slowly advancing. Amazing Grace on bagpipes, drumming, smudging, chants. Asked a guy in path what he's gonna do when crews, 15 feet away, get here. "I hadn't really thought of that."
Link	@AndreaWoo	32,082	22	Police have now formed a line and are directing the crowd to move back (east) along Hastings, away from the holdout tents and city trucks. Behind them, city workers hosing down the street in front of the Pennsylvania Hotel https://t.co/K8LCUBWcAO

Link	@AndreaWoo	32,082	53	Tensions flaring, crowd growing near some of the holdout tents. Crowd also blocking path of city worker trucks https://t.co/WDozfw5SoU
Link	@AndreaWoo	32,070	9	With Main/Hastings generally cleared, operation now moving in from Carrall. Few people blocking row of city trucks trying to move in https://t.co/vilqJoVB7v
Link	@AndreaWoo	32,067	33	.@ChristaDao: So goal is to remove structures but you just said not enough shelter/housing space for ppl, so... ? Mochrie: Not looking for them to be gone. We realize these are residents of Vancouver. They're going to be in Vancouver... Public safety, structures have to be gone
Link	@AndreaWoo	32,066	2	Mochrie asked about deplorable SRO conditions. "SRO housing stock in Vancouver a very important housing asset.. much of that housing stock very old, constructed for diff purpose, in need of sig reinvestment /redevelopment. Expensive long-term challenge city can't resolve on own
Link	@AndreaWoo	32,065	19	City manager asked why traffic cam at Main and Hastings has been shut off. Paul Mochrie says "inadvertent technical error" on part of staff. Says it's now back online.
Link	@AndreaWoo	32,065	2	.@VanFireRescue Chief @Karen_Fry: Since fire chief's order to clear encampment last July, some improvements but overall worse. 1,600 propane tanks have been removed, local businesses damaged. This year alone, 16 tent fires in the area and four injuries to ppl living in tents https://t.co/LKqvMbqrFJ
Link	@AndreaWoo	32,065	63	"We need to restore Hastings as a street that is safe and welcoming to everyone... the days ahead will be challenging, but I know that if we work through this together, we will see a better and safer and more prosperous DTES for everyone." - Mayor @KenSimCity https://t.co/BLeV1xlauG
Link	@AndreaWoo	32,065	34	City workers steadily disposing of structures, entire tents going into garbage trucks. Residents were given large city garbage bins yesterday to store belongings in; bunch of those around. Dozens of police officers, handful of ppl quietly protesting and holding up signs https://t.co/kVzGq80F6N
Link	@AndreaWoo	32,064	21	"The DTES encampment is fraught with serious crime, violence and dangerous weapons, which have proliferated in this neighbourhood. hood.. More than 2x day person in encampment is assaulted, 19 officers assaulted in encampment..." @VancouverPD @ChiefPalmer https://t.co/syu5SBdAy4
Link	@andreawoo	32,063	28	On Hastings now. https://t.co/3vFcfTYZmM

Link	@AndreaWoo	32,060	255	The city of Vancouver's escalation of the clearing of the Hastings Street encampment has begun. Police have shut down a stretch of Hastings, dozens of police officers on site. Mayor and reps from fire, city, police to speak at 10:30 a.m.
Link	@fabulavancouver	26,263	1	Palmer: I strongly support the city of Vancouver's decision to bring the encampment to an end. We're here to keep the peace and maintain orders. Our job is to provide a safe space for city workers to do their job.
Link	@fabulavancouver	26,263	1	Vancouver police chief Adam Palmer: "It has becoming increasingly challenging to keep people safe in the Downtown Eastside." Talks about crime and assaults in the DTES. Nineteen police officers assaulted within the encampment. Almost 20 per cent increase in arsons.
Link	@fabulavancouver	26,263	2	Fry: This year alone, 16 tent fires, four injuries among people living in tents, businesses damaged. Fires are occurring more regularly ... it is untenable and it is unsafe.
Link	@fabulavancouver	26,263	4	Sim: "The days ahead will be challenging but if we work through this together, we will see a better and more prosperous Downtown Eastside for everyone."
Link	@fabulavancouver	26,263	4	Sim: "Listen, we need to restore Hastings as a street that is safe and welcoming for everyone. The challenges ... will not be solved overnight." Thanks Kahlon and Eby for their willingness to take a bold step and take a greater role in leadership (in the DTES)
Link	@fabulavancouver	26,263	1	Sim: My team made the decision to request help from the Vancouver police to bring the encampment to a close.
Link	@fabulavancouver	26,263	5	Sim: Those remaining in tents are refusing to move. Talks about stories re theft, violence, violence against Indigenous women, fires among the tents. "Large, entrenched encampments is not a viable model."
Link	@fabulavancouver	26,263	2	Mayor Ken Sim: Starts by talking about fire chief's order last July to clear structures. Said city teams been working every day to get people to move, work done "with respect," removed more than 600 tents and structures
Link	@fabulavancouver	26,263	27	At city hall, awaiting mayor, fire chief et al re clearing tents from East Hastings https://t.co/IMqc37PkiF
Link	@fabulavancouver	26,262	1	Sim: "Think will see improvements on the housing front sooner rather than later." And talks about provincial co-operation with bringing new stuff on.

Link	@fabulavancouver	26,262	1	Mochrie: Have been a lot of voluntary departures from Hastings. Over 250 have left to move into shelter or housing. The people there now are much less inclined to co-operate. We're not seeing any voluntary compliance and we need to end this.
Link	@fabulavancouver	26,262	1	Mochrie: We've made every possible effort to provide options for people who are there. The vast majority of people in Vancouver who are unsheltered are not on Hastings Street. We're not solving homelessness today. We're dealing with a serious public-safety issue.
Link	@fabulavancouver	26,262	2	Mochrie: We're not looking for people to be gone. But safety risks on Hastings are so severe that those structures have to be gone. "Our staff are doing everything they can to help them pack their belongings." Working to connect them to shelter/housing options.
Link	@fabulavancouver	26,262	1	Q: How do you ensure that this all doesn't just re-appear somewhere else Mochrie: Problem is camp got so big and entrenched. There is a significant amount of housing coming onstream. We have 1,300 people in shelters also waiting for housing.
Link	@fabulavancouver	26,262	1	Mochrie: What's different today -- an effort to remove the remainder of the encampment. A continuation of the work we've done, but to bring it to an end.
Link	@fabulavancouver	26,262	1	I've asked about numbers on shelter spaces and new housing coming on. Mochrie: Shelter availability fluctuates. Around 300 units coming along in next few months.
Link	@fabulavancouver	26,262	22	Mochrie: Acknowledges there is not enough housing, that some people will continue to have to shelter outside.
Link	@fabulavancouver	26,262	9	Q: Keep hearing that there is no housing. Where supposed to go Mochrie: Have encouraged people to go to shelters to connect to services. Going to continue to work with everyone there who is interested in coming inside. But this encampment is clearly unsafe.
Link	@fabulavancouver	26,262	5	Now questions from media: City cameras have been turned off, only one media camera allowed. You said you wanted transparency? Mochrie: Was an inadvertent technical error where Main and Hastings camera disabled, that was a mistake. That camera is now online.
Link	@fabulavancouver	26,262	1	Mochrie: We do know there are individuals on the street who have declined housing. Shelters provide a critical opportunity for people to connect with services.

Link	@fabulavancouver	26,262	26	Vancouver announces it is clearing out East Hastings. People on the ground tell me media being kept out of key blocks? Confirm? https://t.co/qodhA20MSj
Link	@MikeSmythNews	25,539	16	We have live coverage right now of the Vancouver police operation to remove tents and structures from Hastings Street. The street is blocked off as police move in to remove the encampment. @CKNW AM-980 on your radio. Stream live at https://t.co/GCfuw0QuWS
Link	@irplawyer	24,136		@GregTearle88 Is there any evidence that shows that incident was connected to the encampment? I haven't seen any.
Link	@PennyDaflos	22,326	3	"We're not solving homelessness here today" Mochrie says most people have left voluntarily but those left now have refused multiple offers of housing and "we do need to bring this to an end" and trying to be respectful and non-confrontational
Link	@PennyDaflos	22,326	7	Mochrie again, saying they don't expect people to leave but their tents do have to be removed They accept people will move elsewhere in the city but he keeps emphasizing the long term plan is housing Outreach staff have been on street since august making "every possible effort"
Link	@PennyDaflos	22,326	5	He says they can't just prioritize housing for people on Hastings when there are homeless everywhere in city Vancouver has 75% of shelters & supportive housing in region but 25% of population Mochrie says not spaces for everyone but doesn't think they'll all accept it
Link	@PennyDaflos	22,323	9	I asked about people just getting displaced to other parts of the city because there's not enough housing and they expect that'll happen When I asked about the city's role in SRO inspections and conditions, Mochrie acknowledged they're "bad" and old and province needs to help fix
Link	@PennyDaflos	22,323	1	Mochrie says police presence about safety and they'd rather not need them there "Highly unstable and unsafe" situation at encampment
Link	@PennyDaflos	22,322	2	He says vancouver is shouldering more of the burden to care for homeless than other cities in the region "Shelters are not a substitute for permanently housing" but Mochrie insists they're safer and connect people w services Questions starting now
Link	@PennyDaflos	22,322	5	City manager says more than 600 tents removed and dozens have accepted housing offers to leave He says city had taken a "people first approach" and acknowledged day to day challenges, hardship to move from shelter to shelter Paul Mochrie insists steps are about safety

Link	@PennyDaflos	22,321	4	He says the VPD is there to help people who fall through the cracks and are victimized He says at least 2 assaults a day in the encampment, 19 police assaulted there 67% increase in robberies but he doesn't cite time frame Now reiterating Atira stats on violence against women
Link	@PennyDaflos	22,321	6	He's now talking about fire risk and that the encampment is "not a viable model" and is raising risk of loss of life and homes. Sim says this didn't happen overnight and won't be solved overnight but calls this a step in the right direction.
Link	@PennyDaflos	22,321	70	A press conference is getting underway right now with Vancouver's mayor, fire and police chiefs about the decampment of the DTES I'll be tweeting updates here, more on Hastings action here: https://t.co/bJCZgimlvB #vanpoli #bcpoli @CTVVancouver https://t.co/sOS0yWtOWA
Link	@KennedyStewart	21,245	251	On October 15, 2022, 85,732 of you voted to elect a new mayor and council who today abandoned our attempts to reconcile with Indigenous people and resume traditional genocidal practices. Welcome to Cruel Vancouver. #Vanpoli #UNDRIP
Link	@pivotlegal	19,635	35	Call out for support! Please note emphasis on NOT ESCALATING THE SITUATION. Supporters are being called on to hold space for unhoused folks. Location: Hastings & Columbia https://t.co/pDLy1RaunW
Link	@KelownaNow	19,207		There have been several recent fires at the camp, and the city says Vancouver police have reported a nine per cent increase in assaults in the area since the encampment began. https://t.co/KMdiDOAfC6
Link	@City604Van	18,412	24	@EmilyLazatin @jillreports @GlobalBC Hey @VPDTrafficUnit TY for ending the tent encampment. Many citizens are proud of the work that #VPD is doing to keep our city safe EVERY Day Their/Our Safety is Paramount #Vancouver #Police @VanPoliceBoard @KenSimCity
Link	@City604Van	18,411	3	@EmilyLazatin @jillreports @GlobalBC @VPDTrafficUnit @VanPoliceBoard @KenSimCity Over 400 times the #Vancouver #FireDept attended the tent encampment on #Hastings St. in the last 8 months. 1st responders, citizens & staff all facing violence, +several sta
Link	@AlexisDVyne	17,589	1	@AndreaWoo @KenSimCity That's bull! They have developers itching to gentrify the area! This is 100% about kicking out the homeless to make way for more condos! The developers own the mayor! Zero plans to relocate people to housing just a plan to clear it
Link	@JenStDen	14,124	73	A couple more photos of Hastings between Carrall and Columbia. I couldn't get information about whether the decampment/police crews would start on this block next. https://t.co/fE1HTddo6w

Link	@JenStDen	14,123	74	I spoke to Isaac, the man sitting on the car seat in the street. He was there to observe the situation: he said he has mixed feelings about the decampment, because he's supported people who live in tents on Hastings but has also seen people victimized in the encampment. https://t.co/DEi44IFR7I
Link	@jenstden	14,116	52	Just outside the decampment zone, people are now throwing belongings and tents onto Hastings https://t.co/KRxBaW4wq3
Link	@JenStDen	14,112	213	Police have closed off Hastings from Carrall to Main to clear tents from the sidewalk #dtes https://t.co/wAA6pbcji4
Link	@iamkennethchan	13,652	2	At the Vancouver Real Estate Forum: In his pre-recorded remarks, BC minister of housing Ravi Kahlon makes it clear he is glad Vancouver City Council quashed its "Pace of Change" policy for the Broadway Plan. #vanpoli #vanre https://t.co/BeJMQTedRs
Link	@iamkennethchan	13,652	287	JUST IN... Today, City of Vancouver crews will be moving in on the Hastings Street encampment, with the assistance of the VPD, to remove ALL remaining tents and structures -- about 80. Campers are being encouraged to accept shelter offers. #DTES #vanpoli
Link	@iamkennethchan	13,651	3	At the BC Real Estate Forum: In his pre-recorded remarks, BC minister of housing Ravi Kahlon makes it clear he is glad Vancouver City Council quashed its "Pace of Change" policy for the Broadway Plan. #vanpoli #vanre https://t.co/v9LTF0X0dk
Link	@KenSimCity	12,800	900	To ensure the life and safety of all residents and the surrounding community, the decision has been made to bring the East Hastings encampment to a close today. Shelter space is available to those currently residing on Hastings St. As we move forward, we will continue to work... https://t.co/N1UyrOdwPU
Link	@bobmackin	11,198	55	Vancouver traffic camera at Main and Hastings, looking west, appears to show police on-scene with a temporary street closure as efforts continue to end the #DTES sidewalk tent city. #vanpoli #bcpoli https://t.co/Qtmjr7Z5BN
Link	@InsiteVan	11,062	18	#dtes Vpd now clearing the 000 block e Hastings #vanpoli https://t.co/AXqgT64QLS
Link	@VANDUpeople	10,640	54	VPD has produced a speaker, likely to tell supporters to dissipate. We say again: There is no housing. There are no emergency shelter spaces. This is banishment. https://t.co/PpSdW1xaId
Link	@pacesociety	10,632	21	Local military are set up on roof tops taking pictures on Hastings today. #vanpoli #stopthesweeps
Link	@vandupeople	10,590	42	Decampment has moved to Hastings and Carrall. https://t.co/sbleXczYi3

Link	@VANDUpeople	10,561	81	Councillor Pete Fry is here. Residents demanding answers as to why there is no housing being offered. https://t.co/8mb5dSOKpn
Link	@vandupeople	10,541	116	Resident Sandra speaks: "I've lived here for 7 years. I don't feel safe anywhere but the Downtown Eastside." https://t.co/SvXulX0Hmt
Link	@vandupeople	10,541	155	Residents, supporters, and VANDU members are gathering at Hastings and Columbia. Residents to VPD: "We live here, you only work here." https://t.co/JWZBNQ9i5T
Link	@VANDUpeople	10,504	103	Chris Livingstone, former WAHRS board member, VANDU leader, and COPE candidate for Park Board is turned away from Hastings along with other DTES residents. "The block is closed." https://t.co/3ckVCX0TAm
Link	@VANDUpeople	10,502	130	MEDIA ADVISORY April 5th, 2023: The #StopTheSweeps Coalition is holding an emergency press conference at the intersection of Hastings and Columbia at 10:45am. Residents and organizers will be present for comment. https://t.co/8YoLZmFdLM
Link	@VANDUpeople	10,482	271	Premier @Dave_Eby is at the UBCM Housing Summit in downtown Vancouver. Why doesn't David Eby come and speak to the residents of the Hastings Tent City who have nowhere to go?
Link	@VANDUpeople	10,467	547	There are now approx. 100 constables on Hastings. @VancouverPD are creating an 'exclusion zone' barring community & legal observers from entering, waiting for @CityofVancouver to arrive. This paramilitary tactic was used against Wet'suwet'en land defenders & at Fairy Creek. https://t.co/en4UEE06St
Link	@VANDUpeople	10,466	1131	BREAKING: @VancouverPD have descended upon East Hastings Street to enclose the community and begin decampment. Police vans are blocking the street from Main to Columbia. Approximately 50 constables on the ground. https://t.co/c5WdQu7cFC
Link	@MikePHager	8,975	20	Dozens of @VancouverPD officers blocking off traffic on unit block of East Hastings Street as tents are cleared from the heart of #Vancouver's #DTES. #vanpoli #VanRE https://t.co/xs8UYLfUqA
Link	@Lidsville	7,772	19	@KahlonRav Meanwhile, can you confirm this @KahlonRav? You're the Minister of Housing - are you OK with this? https://t.co/zjE1oXwp8V
Link	@Lidsville	7,772	3	@JennXForests @KahlonRav The shelters aren't safe in a number of ways. Meanwhile the province is also trying to coerce people into them by making social housing inaccessible to you if you're not in a shelter first - despite the dangers and bedbugs.

Link	@lidsville	7,772	114	Where the hell are all those living on the street in the Downtown Eastside supposed to go exactly? There aren't even enough shelter spots to house them all, which the Sim govt - both authoritarian & incompetent - didn't even bother to address. Comment @KahlonRav? #vanpoli #bcpoli
Link	@TrafficVancity	7,749		Vancouver - bothways Hastings St between Columbia St and Main St police activity
Link	@PGCitizen	7,678		The city says it has requested support from police to bring the East Hastings encampment to a close "following a steady deterioration in public safety and an increase in fires in the area and the encampment zone." https://t.co/aRdbesFVuL
Link	@PGCitizen	7,677		"BC Housing is wanting to be responsive to the changes that we're seeing with the folks we serve and the communities that we serve as well." https://t.co/z7EUBUQ9vR
Link	@JeanSwanson_	7,461	26	Vpd and city set to move Hastings st campers to nowhere. Meanwhile folks being evicted from 98 units of good housing with bathrooms kitchenettes and I think AC. #vanpoli #bcpoli I bet campers would love to move in there. City needs to find site for these modules asap
Link	@REBGV	7,394	1	Check out these market highlights for the Metro Vancouver housing market in March. For the March monthly market report, visit https://t.co/d68ALJnJd6 #REBGV #vanre #marketupdate https://t.co/BzvjN2dJzx
Link	@EmilyLazatin	7,120	70	Vancouver city crews/police have moved into the #DTES —blocking a stretch of Hastings. Mayor @KenSimCity says the city has reached a turning point where the risk of fire and violence in the encampment can no longer be tolerated. Watch @GlobalBC at noon and BC1 for the latest https://t.co/1KPTFoLGuh
Link	@EmilyLazatin	7,097	799	Vancouver #DTES being cleared right now. Those one the streets are stuffing as much as they can into bins—I've seen tents and belongings thrown into garbage trucks—advocates calling it cruel and inhumane. No clashing so far. @GlobalBC https://t.co/F7MCdH2Zp8
Link	@EmilyLazatin	7,096	199	Happening now. Vancouver City crews and police moving in to clear tents and structures on east hasting — between Columbia and Main and working through blk by blk. Full decampment. @GlobalBC https://t.co/f1C5QmmFSC
Link	@ppolitics	7,013	15	"We see most of these fires in SRO's not in tents, & been blamed on people in tents. Have been trainings by @VANDUpeople on dealing with fires in tents & we gave fire extinguishers Then city cut funding for both" @VANDUpeople's Hamish Ballantine on CKNW 12:20-8 #vanpoli #DTES

Link	@pqpolitics	7,013	2	@whiten0iz it's just gaslighting & pretending we care optics. Hope reporters covering Ken Sim and ABC's eviction of the homeless people camping together for safety in DTES b/c #bcndp refuse to provide housing, do fact check Sim's claims of shelter space &
Link	@pqpolitics	7,011	14	Because a while back @sqwabb was talking about the Ken Sim/David Eby gaslighting shell game of supportive housing for #homeless people Announcement of X many new ones, but not mentioning the REMOVAL /expiry of other sup'd housing. #vanpoli #vanRE #bcpoli
Link	@pqpolitics	7,011	42	I encourage Vancouverites & media to listen to @MikeSmythNews interview with @VANDUpeople's Hamish Ballantine fact checking ABC's Mayor @KenSimCity claims about real housing capacity for the homeless people he's evicting from #DTES Hope reporters interview @sqwabb too #vanpoli
Link	@pqpolitics	7,010	1	Listen to city press conference live on mayor Ken Sim's Hastings street #DTES sweep out homeless people now doing Q and A. Don't know if there is a live video stream https://t.co/uehOzHBstX #vanpoli
Link	@DawnRoseTurner	6,832	15	"There are clear #HumanRights standards for what constitutes adequate #housing. These standards are overwhelmingly not being met by the city & the province..." @bccla, @pivotlegal allege violations occurring in #DTES @globalnews #EVERY1DeservesAHome https://t.co/upLogKRCTt
Link	@haroldmunro	6,272	1	Vancouver removing tents on East Hastings Street starting today https://t.co/dmvMHuXvZP via @VancouverSun
Link	@Poisonflats	6,140	5	@patriot_vi @culture_myth they said they are offered housing, so there is some sort of plan. but for all of them? Perhaps not.
Link	Simonplittle	6,594	543	The City of Vancouver is blaming a "very unfortunate" "staff error" for traffic cameras going down just as police and city crews begin evicting homeless campers from East Hastings Street.
Link	EnglishBarge	4,807	8	#BREAKING WHITE ACADEMIC EMERGES FROM HIS IVORY TOWER TO SAY LET THE INDIGENOUS PPL CONTINUE TO LIVE IN TENTS AND DTES SQUALOR YOU RACIST PRICK KENNEDY STEWART !!! #LANDBACK
Link	Bkergin	1,652	1,078	Things are getting a little more heated; someone just used a fire extinguisher #DTES

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ ḵ y̱ m̱ (Musqueam), S̱ wxwú7mesh (Squamish), and s̱ lilw̱ ta (Tsleil-Waututh) Nations.

From: "Susanthan, Charmaine" <charmaine.susanthan@vancouver.ca>
To: "Alec Lazenby" <alec@britishcolumbiatoday.ca>
Date: 3/26/2023 2:40:00 PM
Subject: RE: [EXT] MEDIA ENQUIRY: Decampment of Downtown Eastside

Hi Alec,

Unfortunately, Chief Fry is not available. I will forward your email to our On-duty Assistant Chief who if not involved in any operational duties, may be able to respond to you.

Best,
Charmaine

From: Alec Lazenby <alec@britishcolumbiatoday.ca>
Sent: Sunday, March 26, 2023 1:52 PM
To: Susanthan, Charmaine <charmaine.susanthan@vancouver.ca>
Subject: [EXT] MEDIA ENQUIRY: Decampment of Downtown Eastside

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello Charmaine,

My name is Alec Lazenby and I am a reporter with BC Today. I was wondering if Chief Fry has any time this afternoon to discuss the progress in getting encampments along East Hastings Street cleared, and the continued fires in the neighbourhood.

If she doesn't have time, a statement would be good too.

Kind Regards,
Alec Lazenby

--

Alec Lazenby | Reporter | BC Today
Twitter: [@LazenbyAlec](https://twitter.com/LazenbyAlec) [[twitter.com](https://twitter.com/LazenbyAlec)]
Website: politicstoday.news [politicstoday.news]
Phone: 604-366-5610
Email: alec@britishcolumbiatoday.ca

Your Daily Report on BC's Provincial Legislature
BCTODAY

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["LaClaire, Lon" <lon.lacaire@vancouver.ca>](mailto:lon.lacaire@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)

Date: 3/31/2023 10:03:51 AM

Subject: RE: CCRN Questions to the City

Attachments: ACCS-ENG - Hastings - CCRN Responses (2023-03) - Draft.docx

Thanks so much Sue,

Celine – I have taken a stab at starting to draft some response – can you pls share to the Share site so everyone can suggest responses and revisions

Eng colleagues, there is a real mix in here.

S

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Thursday, March 16, 2023 5:42 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; LaClaire, Lon <lon.lacaire@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: Fwd: CCRN Questions to the City

Forwarding as both MC and I are off this week. Wanted to give you a chance to review prior to Lon and Sandra's attendance at the CCRN meeting

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

[\(778\) 834-1287](tel:(778)834-1287)

Pronouns: she/her/hers



This email is being sent from the unceded territory of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'liw'ta (Tsleil-Waututh)

From: Hope Hart <hope@communityimpactrealestate.ca>
Sent: Thursday, March 16, 2023 1:51:50 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Cc: Steve Johnston <steve@communityimpactrealestate.ca>
Subject: [EXT] CCRN Questions to the City

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Sue and MaryClare,

I hope you are both enjoying time away. Upon your return, the CCRN has put together some specific follow up questions we have for the city re: Hastings St. Encampment. This stems from some community conversations that have taken place. They are mainly clarification questions re: the process and more long term focused questions on planning. We would love for you to review these questions and prepare answers for an upcoming CCRN meeting. Please let us know if you need any clarifications.

Thank you,

Hope Hart (she/her) | CED Program Manager | CCRN Coordinator



[Communities where all residents can prosper and live full and rewarding lives. \[communityimpactrealestate.ca\]](https://communityimpactrealestate.ca)

T: 604 416 0318 Ext 2 C: 778-839-4620 | 56 East Cordova St., Vancouver, BC

 [\[linkedin.com\]](#)  [\[twitter.com\]](#)

CIRE is located on the unceded, traditional and ancestral x'm k'y'm (Musqueam), S'wam'7mesh Úxwumixw (Squamish), and s'ílwl'ta (Tseil-Waututh) territories.



s.13(1)



From: ["Dominato, Lisa" <Lisa.Dominato@vancouver.ca>](mailto:Lisa.Dominato@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
CC: ["Direct to Mayor and Council - DL" s.15\(1\)\(l\)](#)
["City Manager's Correspondence Group - DL" s.15\(1\)\(l\)](#)
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
Date: 4/5/2023 6:02:42 PM
Subject: Re: CONFIDENTIAL - Midday update: work along East Hastings (April 5, 2023)

Thanks Paul.

Would it be possible to clarify how many shelter spaces total we currently have available?(in addition to the anticipated 35 you reference below)

Sincerely,

Lisa Dominato, Councillor
City of Vancouver
M: 604-754-7290

Sent from my iPhone

On Apr 5, 2023, at 2:10 PM, Mochrie, Paul <Paul.Mochrie@vancouver.ca> wrote:

CONFIDENTIAL

Good afternoon Mayor and Council,

I am writing to update you on activities along East Hastings as of 1 PM today.

City Engineering crews accompanied by the Vancouver Police Department began clearing structures along East Hastings this morning at approximately 9 AM. As of 1 PM, the 100 and 200 blocks of East Hastings have been cleared. Work is continuing, but movement of crews has been slowed due to an increase in protest activity.

Crews have taken down 27 of 81 structures, removed 39 propane tanks and impounded and stored 13 totes.

Shelter beds have been allocated to five people. We understand from conversations with the Ministry of Housing that 35 additional shelter beds will be available later today.

All major outlets attended the media conference this morning, with approximately 15 media in attendance. A [link to the media conference](#) is here. The tone of the coverage so far has been fair/neutral across print, radio and television. Similarly, sentiment on social media has also been fair/neutral. Please be advised that an independent CP camera is in the work zone to document and share footage. The needs of privacy and safety are being balanced with media's clear and appropriate desire to access the worksite.

Staff will provide a follow-up updated at close of day. A media roundup will be provided alongside that update.

Best,
Paul

Paul Mochrie (he/him)

City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'íilw'áta (Tseil-Waututh) Nations.

From: "Dominated, Lisa" <Lisa.Dominated@vancouver.ca>

To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

CC: "Direct to Mayor and Council - DL" s.15(1)(l)
"City Manager's Correspondence Group - DL" s.15(1)(l)
"Singh, Sandra" <Sandra.Singh@vancouver.ca>

Date: 4/5/2023 6:44:09 PM

Subject: Re: CONFIDENTIAL - Midday update: work along East Hastings (April 5, 2023)

Paul - one additional question - what is the status of the tiny homes construction? I met the builder yesterday and he said they are pre-fab panels, easily put together. What's the status?

Sincerely,

Lisa Dominato, Councillor
City of Vancouver
M: 604-754-7290

Sent from my iPhone

On Apr 5, 2023, at 2:10 PM, Mochrie, Paul <Paul.Mochrie@vancouver.ca> wrote:

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Staff will provide a follow-up updated at close of day. A media roundup will be provided alongside that update.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver

paul.mochrie@vancouver.ca

604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ḵ'y̱m̱ (Musqueam), S wwxwú7mesh (Squamish), and s̱lilw̱ṯa̱ (Tseil-Waututh) Nations.

From: "Enfeldt, Magnus" <Magnus.Enfeldt@vancouver.ca>
To: "Jones, Liz (City Protective Services)" <Liz.Jones2@vancouver.ca>
Date: 4/5/2023 8:29:00 AM
Subject: RE: CPS Operations Plan - Hastings Response CONFIDENTIAL

I don't think I need the ongoing updates, so the EOD report is sufficient. That said, if anything out of the ordinary happens, I know you'll let me know.

Thx

Magnus Enfeldt
Chief Safety Officer & Executive Lead Covid Response
City of Vancouver
magnus.enfeldt@vancouver.ca
phone 604-871-6268 cell s.15(1)(l)

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From: Jones, Liz (City Protective Services) <Liz.Jones2@vancouver.ca>
Sent: April 5, 2023 8:25 AM
To: Enfeldt, Magnus <Magnus.Enfeldt@vancouver.ca>
Subject: RE: CPS Operations Plan - Hastings Response CONFIDENTIAL

Will do. I'm on site at City Hall all week, starting at s.15(1)(a) hours. We're sending SIT-REP's between CPS only every s.15(1)(a), let me know if you also wanted to receive these, or I can just send an EOD report to you.

Liz Jones CPP RPA | Senior Manager
CITY OF VANCOUVER | City Protective Services

From: Enfeldt, Magnus <Magnus.Enfeldt@vancouver.ca>
Sent: Wednesday, April 5, 2023 8:17 AM
To: Jones, Liz (City Protective Services) <Liz.Jones2@vancouver.ca>
Subject: RE: CPS Operations Plan - Hastings Response CONFIDENTIAL

Many thanks Liz.

Please keep me posted and let me know if there is anything I can do to support you and the team

Thx
Magnus

Magnus Enfeldt
Chief Safety Officer & Executive Lead Covid Response
City of Vancouver
magnus.enfeldt@vancouver.ca
phone 604-871-6268 cell s.15(1)(l)

This email message is for the sole use of the intended recipient(s) and may be confidential and may be subject to solicitor client privilege. Only the intended recipient may use it. If you are not the intended recipient, please notify the sender and delete this email.

From: Jones, Liz (City Protective Services) <Liz.Jones2@vancouver.ca>
Sent: April 4, 2023 10:30 PM

To: Enfeldt, Magnus <Magnus.Enfeldt@vancouver.ca>
Subject: CPS Operations Plan - Hastings Response CONFIDENTIAL

Hi Magnus,

Please find attached our latest CPS Operations Plan for the Hastings Response. This document and contents have only been shared within CPS as it's for our deployment/response.

If you have any questions please let me know, thanks.

Liz Jones CPP RPA | Senior Manager
CITY OF VANCOUVER | City Protective Services
453 W 12th Avenue | Vancouver, BC V5Y 1V4
Cell: s.15(1)(l) | liz.jones2@vancouver.ca



[Report incidents through the COV Currents, Security E-Reporting Web Page](#)

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ililw'ta (Tseil-Waututh) Nations.

From: "CHAPMAN, Don" <don.chapman@vpd.ca>
To: "Pontikis, Maria" <Maria.Pontikis@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
CC: "Scollard, Taryn" <taryn.scollard@vancouver.ca>
"McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>

Date: 3/24/2023 12:43:45 PM

Subject: RE: Draft IC briefing re: Hastings

Attachments: s.12(3)(b)

Hi Maria,

I have no issues with the communication slides that you and Steve came up with. Looks good.

Don



Superintendent Don Chapman

Support Services Division Gold Command - POG
VANCOUVER POLICE DEPARTMENT

Beyond the Call

Mailing Address: 3585 Graveley Street Vancouver BC V5K 5J5
T: 604.717.2703 | C: s.15(1)(l)
E: don.chapman@vpd.ca

From: Pontikis, Maria <Maria.Pontikis@vancouver.ca>
Sent: Friday, March 24, 2023 12:04 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Scollard, Taryn <taryn.scollard@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Subject: RE: Draft IC briefing re: Hastings

Hi Sandra,

Communications slides attached. I've kept them tight and just to key messages and strategic approach.

Don—strategic approach and day-of activities reflect a call I had with Steve earlier today to ensure we're aligned in our planning and respective lanes.

Glad to discuss,
Maria

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Thursday, March 23, 2023 6:15 PM
To: Scollard, Taryn <taryn.scollard@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Subject: Draft IC briefing re: Hastings
Importance: High

Hi all,

We received some further direction from Paul this aft to keep the IC briefing for Council fairly high-level and not get into to much operational detail.

With that in mind, I moved a few things around and tightened our draft up a bit. Can you pls take a look

- Jon, I think a lot of your operational detail slides will be really helpful for the tech briefing with the Province on Monday

- Maria, added a placeholder for you in the end on the Comms plan

S

-----< Content Manager Record Information >-----

Record Number: DOC/2023/070047

Title: s.12(3)(b)

From: "Montague, Brian" <Brian.Montague@vancouver.ca>

To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

"Direct to Mayor and Council - DL" s.15(1)(l)

CC: "City Manager's Correspondence Group - DL" s.15(1)(l)

"Singh, Sandra" <Sandra.Singh@vancouver.ca>

"LaClaire, Lon" <lon.laclaire@vancouver.ca>

Date: 3/9/2023 4:31:37 PM

Subject: RE: E Hastings Street Encampment: Response to Increased Risk of Violence

Thank you for the updated details and specifics Paul. All I will say is that I think this shows that the City would be negligent if we continue to drag our feet on this. The events around crime, assaults, and predatory behaviour in the memo are not a surprise to me and are issues I have raised to staff more than once. Knowing that the encampment is a contributing factor to sexual assaults and other violence, we are obligated to move on this quickly.

Brian

Councillor Brian Montague

City of Vancouver

453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

brian.montague@vancouver.ca

Assistant

Wanda Bradbury

e: wanda.bradbury@vancouver.ca

t: 604.871.6711

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Thursday, March 9, 2023 3:41 PM

To: Direct to Mayor and Council - DL s.15(1)(l)

Cc: City Manager's Correspondence Group - DL s.15(1)(l); Singh, Sandra <Sandra.Singh@vancouver.ca>;
LaClaire, Lon <lon.laclaire@vancouver.ca>

Subject: E Hastings Street Encampment: Response to Increased Risk of Violence

Importance: High

Dear Mayor & Council,

Attached please find a confidential briefing note from Sandra Singh, GM, Arts, Culture & Community Services and Lon LaClaire, GM, Engineering Services regarding an update on the need for a modified approach to addressing the encampment along E Hastings Street. Of note:

s.13(1), s.19(1)(b)



If you have any further questions or concerns regarding this matter, please email either Sandra Singh or Lon LaClaire and they will ensure a response through the weekly Q&A.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'íilw'á (Tseil-Waututh) Nations.

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>

CC: "Direct to Mayor and Council - DL" s.15(1)(l)
"City Manager's Correspondence Group - DL" s.15(1)(l)
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
"LaClaire, Lon" <lon.laclaire@vancouver.ca>

Date: 3/9/2023 4:38:59 PM

Subject: Re: E Hastings Street Encampment: Response to Increased Risk of Violence

Attachments: image001.png

Many thanks for that, Rebecca. Your point regarding confidentiality is entirely value and critically important. The implications of unmanaged disclosure for our staff and overall public safety are significant.

As noted, we will provide Council with a comprehensive briefing on this matter in camera on March 28, reflecting the above consideration.

Best,
Paul

On Mar 9, 2023, at 4:16 PM, Bligh, Rebecca <Rebecca.Bligh@vancouver.ca> wrote:

□

Hi Paul,

Thank you for the update.

This is a very difficult time for everyone involved including our staff team trying to protect the broader public and also those who have been impacted by the increased risk with the escalating violence. I appreciate your sensitivity around the difficult time this will be for those who are currently unhoused in this area.

It strikes me that with this update and an anticipated affirmative action in early April AND the time between being what it is, it is critically important this information remain confidential. Can you please offer any further comments regarding the compounded risks posed if confidentiality is breached, particularly to our staff and the broader public safety aspect?

Thank you,
Rebecca

Councillor Rebecca Bligh

CITY OF VANCOUVER

453 W. 12 Ave., Vancouver, BC V5Y 1V4

E: CLRbligh@vancouver.ca P: 604-873-7249

Twitter [@rebeccaleeblich](https://twitter.com/rebeccaleeblich)

Assistant

Julie Emmerson

E: julie.emmerson@vancouver.ca

T: 604-871-6714

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Thursday, March 9, 2023 3:41 PM

To: Direct to Mayor and Council - DL s.15(1)(l)

Cc: City Manager's Correspondence Group - DL s.15(1)(l); Singh, Sandra <Sandra.Singh@vancouver.ca>;

LaClaire, Lon <lon.laclaire@vancouver.ca>

Subject: E Hastings Street Encampment: Response to Increased Risk of Violence

Importance: High

Dear Mayor & Council,

Attached please find a confidential briefing note from Sandra Singh, GM, Arts, Culture & Community Services and Lon LaClaire, GM, Engineering Services regarding an update on the need for a modified approach to addressing the encampment along E Hastings Street. Of note:

s.13(1), s.19(1)(b)



If you have any further questions or concerns regarding this matter, please email either Sandra Singh or Lon LaClaire and they will ensure a response through the weekly Q&A.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666

<image001.png>

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ilw'ta' (Tseil-Waututh) Nations.

From: "Levitt, Karen" <karen.levitt@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

CC: "City Manager's Correspondence Group - DL" s.15(1)(l)
"MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>

Date: 3/15/2023 6:02:02 PM

Subject: Hastings Street Encampment Update: Response to Increased Risk of Violence - Confidential

CONFIDENTIAL

Dear Mayor and Council,

Staff have reported that Engineering Services' work on Hastings Street today has been completed and it went very smoothly.

Recognizing that this phase of work will continue over the next few weeks, the Director of Civic Engagement and Communications is working to finalize some recommended key messages for your consideration/use should you find yourself in discussions requiring comment. We will send those out before the end of the week.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca telephone (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x\u695?m\u501?!\u00c2\u0095?\u501?y\u787?\u501?m/Musqueam, S\u7733?wx\u817?w~27mesh/Squamish and s\u601?lilw\u601?ta\u620?/Tsleil-Waututh nations

From: "Hope Hart" <hope@communityimpactrealestate.ca>

To: "Bligh, Rebecca ;" <Rebecca.Bligh@vancouver.ca>

"Boyle, Christine ;" <Christine.Boyle@vancouver.ca>

"Carr, Adriane ;" <Adriane.Carr@vancouver.ca>

"Dominato, Lisa ;" <Lisa.Dominato@vancouver.ca>

"Fry, Pete ;" <Pete.Fry@vancouver.ca>

"Kirby-Yung, Sarah ;" <Sarah.Kirby-Yung@vancouver.ca>

"Sim, Ken ;" <Ken.Sim@vancouver.ca>

"Klassen, Mike ;" <Mike.Klassen@vancouver.ca>

"Meiszner, Peter ;" <Peter.Meiszner@vancouver.ca>

"Montague, Brian ;" <Brian.Montague@vancouver.ca>

"Zhou, Lenny <Lenny.Zhou@vancouver.ca>;HOUS.minister@gov.bc.ca;premier@gov.bc.ca;

CC: "Doherty, Conor ;" <Conor.Doherty@vancouver.ca>

"Morphy, Mellisa ;" <Mellisa.Morphy@vancouver.ca>

"Leahy, Kathleen ;" <kathleen.leahy@ubc.ca>

"Michelle Lackie" <michelle@exchange.cd.com>

Date: 4/5/2023 11:52:03 AM

Subject: [EXT] Open Letter from DTES coalitions re: Hasting St. Decampment

Attachments: Open Letter from DTES coalitions.pdf

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

\qdtth

Hello Premier Eby, Ministers, Mayor & City Councillors,

As a coalition of networks in the Downtown Eastside we are sending this open letter regarding the City of Vancouver's current actions of decampment on Hastings St. The CCRN, Exchange Inner City, and Urban Core represent a diverse group of DTES organizations, non-profits, social enterprises, and residents in the neighbourhood. We are concerned about current actions and call on the City of Vancouver and the Province of British Columbia to prioritize the provision of adequate housing and support services for those in need first, rather than displace individuals and continue to perpetuate negative relationships on Hastings St.

Regards,

Hope Hart (she/her) | CED Program Manager | CCRN Coordinator



\objattph

[Communities where all residents can prosper and live full and rewarding lives. \[communityimpactrealestate.ca\]](https://communityimpactrealestate.ca)

T: 604 416 0318 Ext 2 C: 778-839-4620 | 56 East Cordova St., Vancouver, BC

[\objattph \[linkedin.com\]](#) [\objattph \[twitter.com\]](#)

li CIRES is located on the unceded, traditional and ancestral x\u695?m\u601?lu952?k\u695?lu601?y\u787?lu601?m (Musqueam), slu7733?wx\u817?wu7mesh Uxwumixw (Squamish), and slu601?lu787?lu787?lu601?ta\u660?lu620? (Tsleil-Waututh) territories.

Open Letter from DTES coalitions

RE: The City of Vancouver's action on the Decampment of Hastings St.

Unceded xʷməθkʷəy̓əm (Musqueam), Swx̣ wú7mesh (Squamish), and səliilw̓ ətaʔt (Tsleil-Waututh) Territories

The Coordinated Community Response Network (CCRN), Exchange Inner City, and Vancouver Urban Core Frontline Worker's Association are deeply troubled by the recently leaked documents and current actions from the City of Vancouver outlining a shift in approach to the Hastings Street Encampment. We believe that the City's change of approach, which prioritizes displacing residents over providing adequate housing, is misguided and will only continue to perpetuate current tensions on Hastings St. and in surrounding neighbourhoods.

We understand the complexities of an encampment and it is also our goal to not have individuals sleeping on city streets, but we know that the solution to these concerns is a compassionate and holistic approach that prioritizes providing stable and appropriate housing to those in need and not forcibly displacing individuals to insufficient shelter.

We believe in supporting initiatives that enhance accessibility on the streets, ensure the safety of women and gender-diverse individuals, and promote fire safety to foster a healthy and inclusive community. However, the escalation plan for decampment, without providing suitable housing and support, fails to address these critical concerns in a sustainable, dignified, or compassionate manner.

The plan will only serve to further traumatize the community, perpetuate tensions between police, city workers, and DTES residents, and potentially lead to conflict. **Moreover, the 89 units of housing that the City and Province have promised are not currently available, making the planned decampment a Band-Aid solution that will result in more individuals being forced back onto the streets or relocated to other areas of the city.**

We call on the City of Vancouver and the Province of British Columbia to prioritize the provision of adequate housing and support services for those in need first, rather than displace individuals and continue to perpetuate negative relationships on Hastings St. We urge the City and Province to work with communities, DTES organizations, and residents to find sustainable solutions and adequate housing for citizens living on Hastings St.

Signed,



From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)
CC: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
Date: 4/5/2023 2:01:09 PM
Subject: RE: FOR CMO REVIEW: East Hastings Update for M&C

Many thanks, Maria.

Cheryl – can you please send on my behalf as soon as possible.

Paul

From: Pontikis, Maria <Maria.Pontikis@vancouver.ca>
Sent: Wednesday, April 05, 2023 1:49 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>
Subject: FOR CMO REVIEW: East Hastings Update for M&C
Importance: High

Hi Paul,

Below is a draft M&C update for your review and circulation. The numbers included are based on the 1 PM sit report. I've added a line about shelter supports coming online based on a verbal with Sandra for your consideration.

Thank you,
Maria

s.13(1)



From: "Zupan, Mike" <mike.zupan@vancouver.ca>
To: "CHAPMAN, Don" <don.chapman@vpd.ca>
"McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
CC: "NEUMAN, Jeff" <jeff.neuman@vpd.ca>
"MacDonald, Keith" <Keith.MacDonald@vpd.ca>
"BLONDEAU, Nathan" <NATE.BLONDEAU@vpd.ca>
"Keller, Mike" <mike.keller@vpd.ca>
Date: 3/9/2023 5:08:23 PM
Subject: RE: Hasting Street Decampment Dates - April 5

Thanks Don.

April 5/6 should work. I will check with my team regarding Good Friday and Easter Monday and get back to you asap.

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office [604-326-4706](tel:604-326-4706)
Mobile [**s.15\(1\)\(l\)**](tel:s.15(1)(l))

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Thursday, March 9, 2023 4:31 PM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>
Cc: NEUMAN, Jeff <jeff.neuman@vpd.ca>; MacDonald, Keith <Keith.MacDonald@vpd.ca>; BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>
Subject: Hasting Street Decampment Dates - April 5

Given the recent ask, I've checked with EOPS and our staffing availability for the week of April 3. That being said, we can commit to Day#1 of the larger Decampment on Wednesday April 5 and Thursday April 6 (if needed).

Can you advise if your staff will be working on Good Friday or Easter Monday as we have to also make plans for the QRT follow-up response.

Thanks

Don

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "CHAPMAN, Don" <don.chapman@vpd.ca>
"LaClaire, Lon" <lon.laclaire@vancouver.ca>
"MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>
CC: "Ford, Trevor" <Trevor.Ford@vancouver.ca>
"CHOW, Howard (VPD)" <howard.chow@vpd.ca>
Date: 4/2/2023 3:00:27 PM
Subject: RE: Hastings Decampment - Mayor's Attendance

Hi Don,

Good Morning – I was just reviewing this:

- ☐ The Mayor is anticipated to be at the Wed media briefing at WW
- ☐ Howard is supposed to be there as well to speak for VPD
- ☐ the current hold in my calendar for that is 10-noon

Currently, speakers re: Mayor, me, Howard, and Karen

S

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Sunday, April 2, 2023 1:23 PM
To: LaClaire, Lon <lon.laclaire@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Ford, Trevor <Trevor.Ford@vancouver.ca>; CHOW, Howard (VPD) <howard.chow@vpd.ca>
Subject: Hastings Decampment - Mayor's Attendance

Good afternoon,

Last week there was some discussion about Mayor Sim attending the April 5 decampment briefing. We left off that discussion with the fact that the Mayor was welcome to attend the VPD briefing s.15(1)(a) s.15(1)(a).

I just want to confirm that the Mayor will attend the police briefing? He is more than welcome to attend and it would be appreciated by our members.

Also, I'm looking to confirm if the Mayor will be attending the off-site media center briefing later in the day s.15(1)(l) and be available for comments?

If someone can confirm both for me that would be appreciated as our Chief may also want to be in attendance at each of those venues.

Thanks very much.

Don Chapman
Supt. #1831
VPD

Sent from my Bell Samsung device over Canada's largest network.

From: "Renning, Rob" <rob.renning@vancouver.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
"CHAPMAN, Don" <don.chapman@vpd.ca>
CC: "Mulcahy, Justin" <Justin.Mulcahy@vancouver.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
Date: 3/31/2023 12:31:12 PM
Subject: RE: Hastings Street Decampment - VFRS Members

Hello Don,

The four Prevention Inspection staff that will be on site for April 5th operations day (pending any unforeseen changes) , are:

Hart, Owen <Owen.Hart@vancouver.ca>; Lee, Jay <Jay.Lee@vancouver.ca>; Thomas, Steve <Steve.Thomas@vancouver.ca>;
Wolf, Naomi <naomi.wolf@vancouver.ca>

Please reach out if you have any questions,

Thank you,

Rob Renning (He/Him) | Deputy Fire Chief
VANCOUVER FIRE RESCUE SERVICES
Community Safety & Risk Reduction Division
Fire Prevention, Community Safety, and Public Education

Mail and Courier:
600 – 575 West 8th Avenue
Vancouver, BC V5Z 0C



"WAKE UP VANCOUVER!" Working Smoke Alarms and CO alarms Save Lives. Statistics don't lie. Are your alarms working?
Will they wake you and your family up when you need them?

I humbly acknowledge that I am a se ller on the unceded land and territory of the x m k y m ([Musqueam](#)),
S wxwú7mesh ([Squamish](#)) and s l ilw ta / sel il witulh ([Tsleil-Waututh](#)) Nations.

From: Fry, Karen <Karen.Fry@vancouver.ca>
Sent: Friday, March 31, 2023 10:48 AM
To: CHAPMAN, Don <don.chapman@vpd.ca>
Cc: Mulcahy, Justin <Justin.Mulcahy@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>
Subject: Re: Hastings Street Decampment - VFRS Members

Hi Don,

The replacement is Justin Mulcahy our new AC in charge of PSU and CANTF1. Deputy Chief Rob Renning also oversees the inspectors, so will be able to provide those names.
I've copied both of them.

thanks for all your doing to get this done,
Karen

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Friday, March 31, 2023 10:45 AM
To: Fry, Karen <Karen.Fry@vancouver.ca>
Subject: Hastings Street Decampment - VFRS Members

Chief Fry,

My apologies for reaching out to you but with the retirement of Dave Boone from VFRS, I was not sure who to contact with this question.

I'm looking to find out the names of the four VFRS Inspectors that will be assigned to the Decampment on April 5 and 6...as well as the names of those VFRS members who will be embedded within our PSU ranks.

I can't recall who replaced Dave but I'm sure they could be of assistance.

Thanks

Don Chapman
Supt. #1831
VPD

From: ["MacKinnon, Stephanie" <Stephanie.MacKinnon@vancouver.ca>](mailto:Stephanie.MacKinnon@vancouver.ca)
To: ["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Hogan, Paul \ \(eng\\)" <Paul.Hogan@vancouver.ca>](mailto:Paul.Hogan@vancouver.ca)
Date: 3/9/2023 4:49:52 PM
Subject: RE: Hastings Street Decampment Date

Hi,

Sounds good – I currently have weekly meetings set up with VPD for the following:

- Tuesday, March 14th (Teams)
- Tuesday, March 21st (Teams)
- Friday, March 24th **s.15(1)(l)**

Pending the confirmation, should I push the Friday, March 24th in-person meeting out to the following week so it's closer to Decampment Date?

Thanks,
Stephanie

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Thursday, March 9, 2023 3:17 PM
To: Zupan, Mike <mike.zupan@vancouver.ca>; MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>; Hogan, Paul (eng) <Paul.Hogan@vancouver.ca>
Subject: FW: Hastings Street Decampment Date

FYI – now pushing to April 4-5th, subject to confirmation. So we have an extra week.

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Wednesday, March 8, 2023 6:45 PM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>
Cc: NEUMAN, Jeff <jeff.neuman@vpd.ca>; BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; MacDonald, Keith <Keith.MacDonald@vpd.ca>
Subject: Hastings Street Decampment Date

Hi Jonathan and Mike,

My good friends in VPD EOPS did a deeper dive into our staffing capabilities for the upcoming month end decampment project. Based on a number of factors including shift rotation and other callout commitments/events happening in the City, Day #1 is now going to have to be **Tuesday, March 28** and if necessary Wednesday March 29 (Full Callout deployment). Monday March 27 will not work on our end based on the numbers that we require.

After that we will move to our QRT model as discussed.

We can talk more tomorrow but I wanted to get this info to you as soon as I got it.

Thanks

Don



Superintendent Don Chapman

Support Services Division\9474\ Gold Command - POG
VANCOUVER POLICE DEPARTMENT\

Beyond the Call

Mailing Address: 3585 Graveley Street \9474\Vancouver BC \9474\V5K 5J5

T: 604.717.2703 | C: **s.15(1)(l)**

E: don.chapman@vpd.ca

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)
Date: 3/22/2023 9:16:03 AM
Subject: RE: Q&A for Lon re: this morning's meeting
Attachments: ACCS-ENG - Hastings - CCRN Responses (2023-03) - Draft.docx

Hi Lon – you should have access through the share drive

s.15(1)(l)

If not, attached

From: Pickstone, Sarah <Sarah.Pickstone@vancouver.ca>
Sent: Wednesday, March 22, 2023 9:14 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: Q&A for Lon re: this morning's meeting

Good Morning Sandra,

Taryn tells me that Lon told her that you were going to send him some notes/Q&A for this mornings meeting at 9:30.

Just checking on that.

Thanks!
S

s.13(1)



s.13(1)



s.13(1)



From: "Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>
To: "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
CC: "Zupan, Mike" <mike.zupan@vancouver.ca>
Date: 3/28/2023 12:44:08 PM
Subject: RE: QRT Decampment Response Teams

Thanks Jon

If we can ensure the SITREP content captures all or most of what we think we'll need to share with VDP Exec and COV Policy Group & Ops leads, I would recommend we have only one SITREP for this event from the VPD DOC (and we don't follow with a second or separate update). It might require VPD to include a bit more info than they would normally share but for simplicity's sake and to reduce potential for conflicting info, would be best if they can do this as they are the event lead. We could feed info over to you from ENG DOC, plus you'll be getting on the ground info from Mike in real time. What do you think?

What would you guys add to the following list of items to report on every 2hr or so:

- General update on status of decamp
- Safety & security issues
- Key metrics
 - Structures down (nom/denom)
 - Shelter beds assigned (n/d)
 - Arrests (cumulative)
 - Impoundments (cumulative by owner)
 - Other?
- Impact to city programs and facilities (i.e from ENG DOC – any impacts reported by ACCS, REFM, CPS)
- Impact to parks (from ENG DOC – update from Beauty and Rangers)
- Media scan (from VPD and ENG DOC/CEC)

We can talk further about this at tomorrow's response coordination meeting. I'll have a discussion deck organized.

KJ

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Tuesday, March 28, 2023 12:29 PM
To: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>
Subject: RE: QRT Decampment Response Teams

FYI

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Tuesday, March 28, 2023 10:46 AM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: BELLIA, Elvis <elvis.bellia@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>; MacDonald, Keith <Keith.MacDonald@vpd.ca>; COLLINS, Karen <Karen.COLLINS@vpd.ca>
Subject: FW: QRT Decampment Response Teams

Hi Jonathan,

The pace/frequency of the Sit Rep that we produce commonly goes out on s.15(1)(a). However, that is dependent upon the Silver Commander in the DOC after consulting with their team. The Sit Rep is designed to paint a picture of what is going on, progress made, challenges to overcome, resources used and required, health and wellness updates if required, etc.

The distribution generally goes s.15(1)(a)

s.15(1)(a) It is easy to add people and in this case it would make sense to include a select group of people from the CoV.

With respect to you adding an Engineering piece, that should be easy to do (you write it and we will cut and paste it in).

Keith and Nate,

Can you confirm the start time in the DOC and then ensure that there is someone who can meet Jonathan at the Graveley Street Public Information Counter and walk him to the DOC.

Also, can we ensure that he has access to the internet for his computer.

Thanks

Don

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Sent: Tuesday, March 28, 2023 9:08 AM

To: CHAPMAN, Don <don.chapman@vpd.ca>

Cc: NEUMAN, Jeff <jeff.neuman@vpd.ca>; KELLER, Mike <mike.keller@vpd.ca>; Zupan, Mike <mike.zupan@vancouver.ca>

Subject: RE: QRT Decampment Response Teams

Couple non-urgent questions back at you Don:

April 5/6 SIT Report

s.15(1)(a)

- Content?
- Distribution (who receives and presumably we can add more – any restrictions around this?)
- Format (will there be a section I can add to for Eng related updates?)

April 5/6 DOC

- Location?
- Arrival Time?
- Computer station (I can bring my laptop, presumably I'll have somewhere to plug in?)

Thanks

Jon

From: CHAPMAN, Don <don.chapman@vpd.ca>

Sent: Tuesday, March 28, 2023 8:43 AM

To: Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: NEUMAN, Jeff <jeff.neuman@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>

Subject: RE: QRT Decampment Response Teams

Copy that thanks Mike.

Don

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: "Zupan, Mike" <mike.zupan@vancouver.ca>

Date: 2023-03-28 11:41 (GMT-05:00)

To: "CHAPMAN, Don" <don.chapman@vpd.ca>, "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>

Cc: "NEUMAN, Jeff" <jeff.neuman@vpd.ca>, "KELLER, Mike" <mike.keller@vpd.ca>

Subject: RE: QRT Decampment Response Teams

Hi Don,

Yes, we will have Urban Issues crews out on April 7, April 8, April 9 and April 10.

We are confirming numbers today, however, we expect s.15(1)(a)

We will start at regular time of s.15(1)(a)

Essentially we'll have the same team/equipment structure as we have currently day to day on E. Hastings

Mike

Mike Zupan

Manager, Sanitation Services

Engineering Services | CITY OF VANCOUVER

t. 604-326-4706 | m. s.15(1)(l)

From: CHAPMAN, Don <don.chapman@vpd.ca>

Sent: Tuesday, March 28, 2023 8:13 AM

To: Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: NEUMAN, Jeff <jeff.neuman@vpd.ca>; Keller, Mike <mike.keller@vpd.ca>

Subject: QRT Decampment Response Teams

Hi Mike and Jonathan,

With respect to the Quick Response Teams that we plan to deploy after the larger decampment....can you provide updates with respect to:

- Will you be deploying QRT response on Friday April 7 (Good Friday), Saturday April 8, Sunday April 9 and Monday April 10 (Easter Monday)
- Start Time for QRT
- How many City people will be deployed.

Thanks

Don

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
"CHAPMAN, Don" <don.chapman@vpd.ca>
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Scollard, Taryn" <taryn.scollard@vancouver.ca>
Date: 3/24/2023 1:01:27 PM
Subject: RE: Trying again - Draft PESc presentation

Yes – I can add that in – let me see where

From: Fry, Karen <Karen.Fry@vancouver.ca>
Sent: Friday, March 24, 2023 12:58 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>
Subject: RE: Trying again - Draft PESc presentation

Looks good to me. s.13(1)
s.13(1)

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Friday, March 24, 2023 12:55 PM
To: CHAPMAN, Don <don.chapman@vpd.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>
Subject: RE: Trying again - Draft PESc presentation

Thanks for catching that!

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Friday, March 24, 2023 12:53 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>
Subject: RE: Trying again - Draft PESc presentation

s.13(1) I flagged it on the presentation.

Don



Superintendent Don Chapman

Support Services Division Discipline Authority Services
VANCOUVER POLICE DEPARTMENT

Beyond the Call

Mailing Address: 3585 Graveley Street Vancouver BC V5K 5J5
T: 604.717.2703 | C: s.15(1)(l)
E: don.chapman@vpd.ca

n

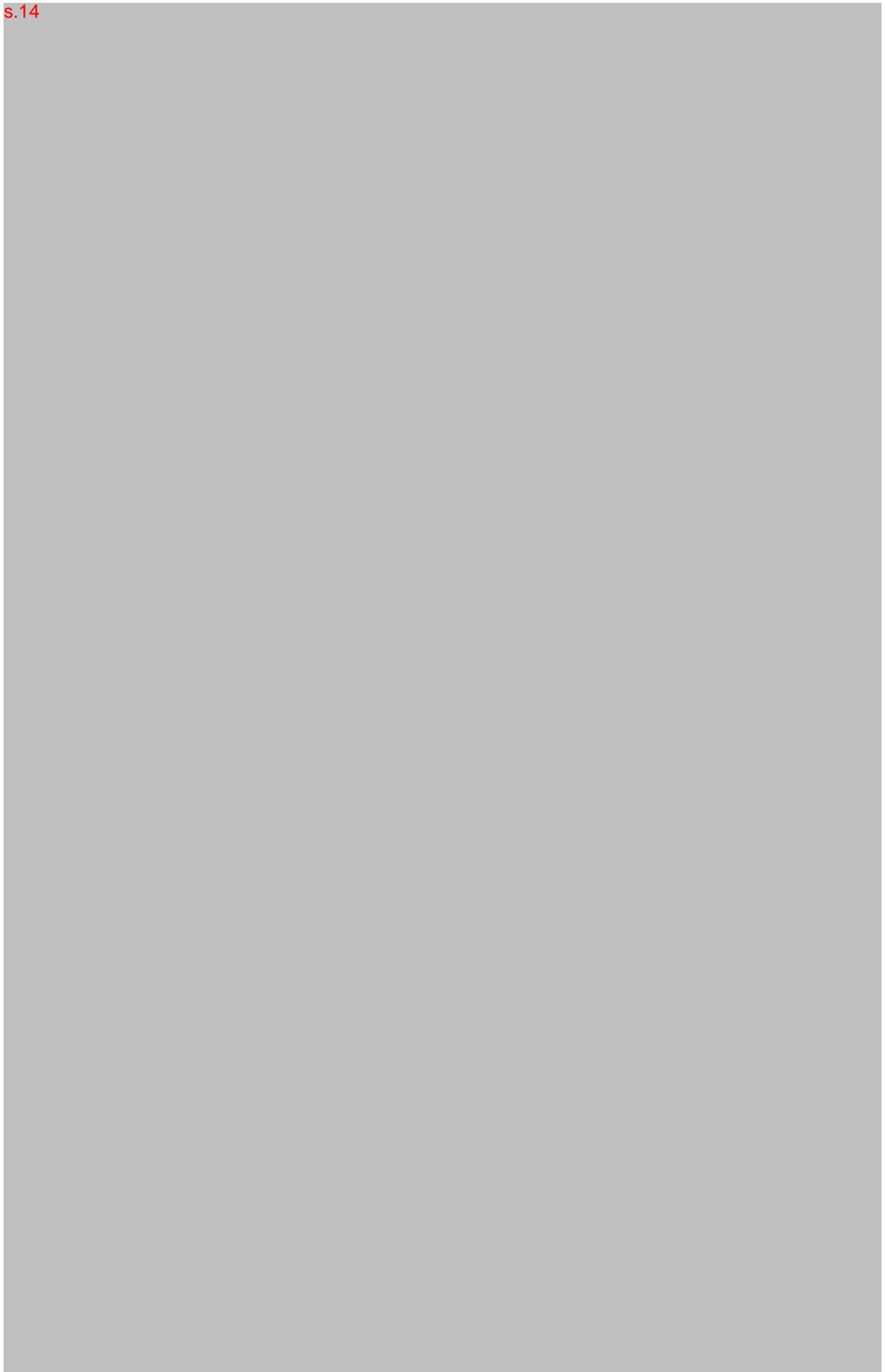
From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Friday, March 24, 2023 12:44 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>; Fry, Karen <Karen.Fry@vancouver.ca>

Subject: Trying again - Draft PESC presentation

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

*The City of Vancouver acknowledges the unceded homelands of the x m k y m (Musqueam), S w w u 7 mesh (Squamish),
and Sel il witulh (Tseil-Waututh) Nations*





From: "Stevens, Daniel" <Daniel.Stevens@vancouver.ca>
To: "McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
"Scollard, Taryn" <taryn.scollard@vancouver.ca>
"Zupan, Mike" <mike.zupan@vancouver.ca>
"Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>
Date: 3/24/2023 2:33:38 PM
Subject: RE: VPD Plan

I'm happy to be part of that call, probably worth Kirsten or I being part of it.

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Friday, March 24, 2023 2:31 PM
To: Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Subject: RE: VPD Plan

Yes, these few bullets together with the plan ACCS has been updating. I'm feeling better too. Not comfortable yet but better.

Would anyone here like to be part of the call with VPD?

From: Scollard, Taryn <taryn.scollard@vancouver.ca>
Sent: Friday, March 24, 2023 2:18 PM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Subject: RE: VPD Plan

Those few bullets make me feel a little better – think a call might be easiest to bounce off our other items we had concerns over preparing for.

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Friday, March 24, 2023 1:41 PM
To: Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>; Stevens, Daniel <Daniel.Stevens@vancouver.ca>
Subject: FW: VPD Plan

Any thoughts on how to approach this?

From: CHAPMAN, Don <don.chapman@vpd.ca>
Sent: Friday, March 24, 2023 1:36 PM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; BELLIA, Elvis <elvis.bellia@vpd.ca>
Subject: RE: VPD Plan

Happy to chat....and I would also bring in Elvis Bellia into that conversation (Silver Commander for the operation).

I also hope that I can answer a few of your questions right off the bat.

On the day of, the VPD DOC will make notification to the following agencies:

- Transit
- BCEHS
- News Media Outlets regarding traffic issues
- Hospitals

We do have Mass Arrest Plans as part of any large operational plan. In such a circumstance or circumstance of heightened unrest, VPD Members would escort City Crews out of the immediate area, send them to a designated staging point s.15(1)(l) and wait until called back or stood down. I have no issue with VEMA being stood up as long as their involvement did not interject with the operational movement of the day. If they want to “disaster plan” for lack of a better word....that’s fine with me.

Don

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
 Sent: Friday, March 24, 2023 1:10 PM
 To: CHAPMAN, Don <don.chapman@vpd.ca>
 Cc: Zupan, Mike <mike.zupan@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>
 Subject: VPD Plan

Hi Don,

We’re trying to understand who’s doing what in terms of May 5/6 planning to make sure there’s no gaps (i.e. what’s in scope for VPD vs Eng vs ACCS vs others).

Thinking about issues like transit impacts, emergency health services, shelter response, worst-case scenario planning, etc. It seems like everyone is working on some aspect but it’d be good to pull everything together and we’re thinking there may be a role for VEMA to support with overall coordination.

Can we set something up quickly to chat or are you able to share your plan yet so we can see what you’re covering?

Thanks

Jon

Jonathan McDermott, P.Eng (he/him)
 Acting Director, Solid Waste Management
 Engineering Services | City of Vancouver
jonathan.mcdermott@vancouver.ca
 604.871.6241



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ ḵ y̱ m̱ (Musqueam), S̱ w̱ w̱ u̱ 7̱ mesh (Squamish), and s̱ ḻ i̱ w̱ ṯ a̱ (Tseil-Waututh) Nations

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

CC: "City Manager's Correspondence Group - DL" s.15(1)(l)

"Singh, Sandra" <Sandra.Singh@vancouver.ca>

"LaClaire, Lon" <lon.laclaire@vancouver.ca>

"Fry, Karen" <Karen.Fry@vancouver.ca>

Date: 4/5/2023 9:02:12 AM

Subject: Upcoming information bulletin: City of Vancouver to bring East Hastings encampment to a close (April 5, 2023)

CONFIDENTIAL

Good morning Mayor and Council,

As you are aware, the operation to bring the East Hastings encampment to a close will begin today. The City will be issuing the below information bulletin shortly. Please keep this information bulletin embargoed until it goes live from the City media email account this morning, sometime between 9-9:30 am.

A media availability is scheduled to take place at 10:30 am at City Hall to hear from the Mayor and representatives from the City, the Vancouver Police Department and Vancouver Fire and Rescue Services.

The media availability will be live streamed on the City's YouTube channel: https://www.youtube.com/live/qOiTu_fWPrQ?feature=share (link will go live when media availability begins)

Best,
Paul

City of Vancouver
Information bulletin
April 5, 2023

City of Vancouver to bring East Hastings encampment to a close

The City of Vancouver has requested support from the Vancouver Police Department (VPD) to bring the East Hastings encampment to a close, following a steady deterioration in public safety and an increase in fires in the area and the encampment zone.

Today, City staff, with assistance from members of the VPD, will be working to remove all remaining entrenched tents and structures in the area, approximately 80 in total. The VPD will be present to ensure staff safety as they do their work and enforce the Streets and Traffic Bylaw as necessary.

City crews have been working along East Hastings daily to address fire, life and safety concerns as identified by the July 2022 Fire Chief's Order. The persistent fire risk posed by the encampment and recent fires in neighbouring buildings has made the situation on East Hastings even more precarious. Fires are occurring too regularly in the area and with escalating intensity due to an accumulation of materials and propane tanks. More than 400 outdoor fires on East Hastings have occurred over the last eight months. Four people have already been injured this year.

Additionally, the VPD has reported a nine per cent increase in assaults in the Downtown Eastside (DTES) since last August when the encampment began, with the encampment zone accounting for 28 per cent of all assaults. The VPD also has noted an increase in weapons from tents in the zone being used in the commission of crimes.

The VPD has also identified concerns about sexual violence in the area. This alarming trend is reflected in the results of a recent Atira Women's Society survey in which all respondents reported feeling unsafe and having experienced violence including sexual assault.

Where individuals are required to remove their structures and have indicated that they do not have housing, and want shelter, the City will continue efforts to connect them with available beds. The City's Homelessness Services Outreach Team will remain connected with people from the encampment zone with whom they have been working and support them with access shelter, and housing as it becomes available.

The City appreciates the cooperation and understanding of the community during this time, as we work towards a compassionate resolution that reflects the City's commitment to public safety.

As longer-term housing options come online, the City encourages those sheltering along East Hastings to accept shelter offers. While shelters are far from ideal, they provide a safer option than sheltering in an entrenched encampment.

Background

In July 2022, the Vancouver Fire Chief issued an Order (FCO) to remove structures along East Hastings due to the extreme fire risk posed by structures adjacent to buildings.

Since last August, City staff have been engaged in daily work to seek compliance with the FCO and the Street and Traffic Bylaw 2849, Section 71A, and encourage the voluntary removal of structures from the East Hastings encampment, which at its height numbered 180 structures. Since August, more than 600 structures have been removed from the area. Despite these efforts, there are still approximately 80 tents and structures remaining in the area as of April 4, 2023.

The City of Vancouver has been working since August to connect those without housing to appropriate supports and housing options, and outreach teams have made multiple contacts and offered housing and shelter options to those in need. The City also added two City owned spaces for daytime use and programming, storage, and additional washroom options.

To date, more than 90 people have been able to accept and move into housing, and more than 165 people have accepted referrals to shelter.

Note to Editors on filming on East Hastings

Media should coordinate access to the work zone perimeter via media@vpd.ca

We ask that media be sensitive to the needs of those sheltering outdoors as well as staff and community partners in the area as they attend the site. If gathering footage, media are asked to respect requests for distance and/or instructions by City staff or police while filming.

Media are advised that interviews with staff on the ground are not available as they will be engaged in the work.

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)

CC: ["Rowley, Cheryl" <Cheryl.Rowley@vancouver.ca>](mailto:Cheryl.Rowley@vancouver.ca)

["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)

Date: 3/8/2023 1:36:51 PM

Subject: Updated Briefing Note: New Homelessness Services Numbers

Attachments: ACCS-ENG - GMs - Confidential Briefing Note (Council) - E Hastings Street
Encampment_Response to Increased Risk of Violence (2023-03-08).pdf

Hey Paul,

The Homelessness Services team were just able to provide some updated numbers yesterday evening.

Pls find attached an updated briefing note with the new data (first section)

S

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

*The City of Vancouver acknowledges the unceded homelands of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish),
and Sel'íl witulh (Tseil-Waututh) Nations*

CONFIDENTIAL
BRIEFING NOTE

March 8, 2023

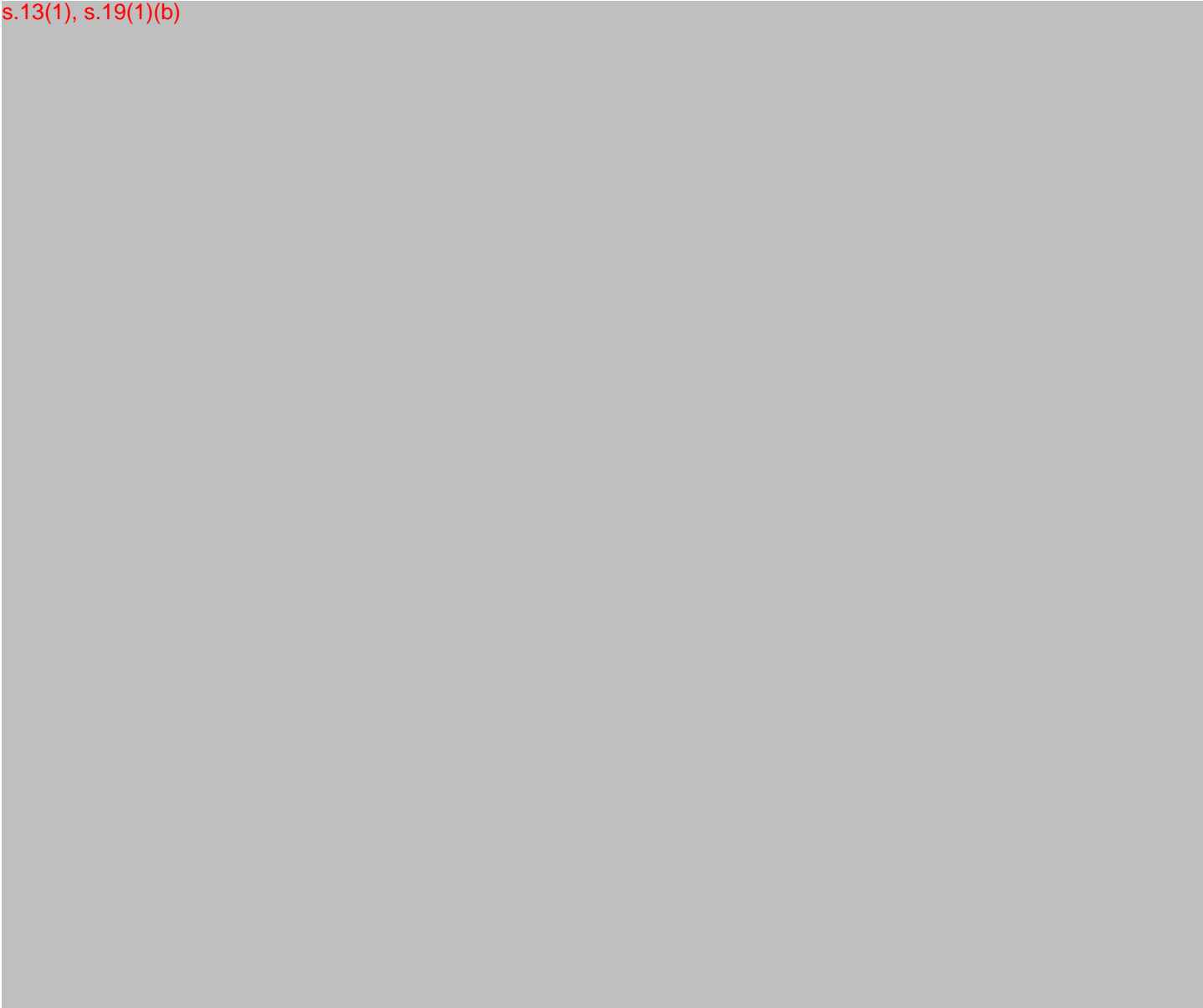
TO: Ken Sim, Mayor
Mellisa Morphy, Acting Chief of Staff, Mayor's Office

CC: Paul Mochrie, City Manager

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services
Lon LaClaire, General Manager, Engineering Services

SUBJECT: E Hastings Street Encampment: Response to Increased Risk of Violence

s.13(1), s.19(1)(b)



From: ["Lopez Garcia, Cristina" <Cristina.lopezGarcia@vancouver.ca>](mailto:Cristina.lopezGarcia@vancouver.ca)
To: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Sidwell, Amy" <Amy.Sidwell@vancouver.ca>](mailto:Amy.Sidwell@vancouver.ca)
["Hogan, Paul \ \(eng\\)" <Paul.Hogan@vancouver.ca>](mailto:Paul.Hogan@vancouver.ca)
["Todd, Blair" <Blair.Todd@vancouver.ca>](mailto:Blair.Todd@vancouver.ca)
["Biagini, Marco" <marco.biagini@vancouver.ca>](mailto:marco.biagini@vancouver.ca)
["Clark, Rick" <Rick.Clark@vancouver.ca>](mailto:Rick.Clark@vancouver.ca)
["Chima, Parvinder" <Parvinder.Chima@vancouver.ca>](mailto:Parvinder.Chima@vancouver.ca)
["Dhesi, Steevie" <Steevie.Dhesi@vancouver.ca>](mailto:Steevie.Dhesi@vancouver.ca)
["Chapman, Evan" <Evan.Chapman@vancouver.ca>](mailto:Evan.Chapman@vancouver.ca)
CC: ["Irwin, Jennifer" <Jennifer.Irwin@vancouver.ca>](mailto:Jennifer.Irwin@vancouver.ca)
["Ho, Micah" <Micah.Ho@vancouver.ca>](mailto:Micah.Ho@vancouver.ca)
["Rana, Preet" <Preet.Rana@vancouver.ca>](mailto:Preet.Rana@vancouver.ca)
["Davidson, Catherine" <Catherine.Davidson@vancouver.ca>](mailto:Catherine.Davidson@vancouver.ca)
["Bradley, Gary" <Gary.Bradley@vancouver.ca>](mailto:Gary.Bradley@vancouver.ca)
["Jones, Liz \ \(City Protective Services\\)" <Liz.Jones2@vancouver.ca>](mailto:Liz.Jones2@vancouver.ca)

Date: 4/4/2023 6:17:56 PM

Subject: UPDATED DOCS: Hastings Clean-Up Project - Phase 2

Attachments: ENG - Sanitation STO - OHS - First Aid Assessment - East Hastings Clean-Up - Phase 2 - 2023-04.tr5
ENG - Sanitation - East Hastings - Sanitation & Urban Issues Interim Workplace Violence Risk Assessment - Phase 2 - 2023-04.tr5
ENG - OHS - Sanitation STO - Urban Issues - HSP Health Safety and Emergency Plan East Hastings Clean Up - Phase 1 AND Phase 2 - 2023-04.tr5
ENG - Sanitation STO - OHS - First Aid Assessment - East Hastings Clean-Up - Phase 2 - 2023-04-04.pdf
ENG - OHS - Sanitation STO - Urban Issues - HSP Health Safety and Emergency Plan East Hastings Clean Up - Phase 1 AND Phase 2 - 2023-04-04.pdf
ENG - Sanitation - East Hastings - Sanitation & Urban Issues Interim Workplace Violence Risk Assessment - Phase 2 - 2023-04-04.pdf

Afternoon,

Sorry about the late email.

The *'Sanitation and Urban Issues Interim Violence Risk Assessment'*, the *'First Aid Assessment'*, and the *'Health and Safety and Emergency Plan'* for the East Hastings Street Clean-up have been updated with Phase 2 starting tomorrow, April 5.

Updates to the Safety Plan:

- Edits to capture Phase 2 details in the document (VPD accompaniment, encounter with animal, muster station, on-site provisions, on-site mental wellness support, updated PPE table with optional PPE (coveralls, face shield)).
- Procedures, tools, and equipment stay the same for Phase 2.

Updates to the Violence Risk Assessment:

- Edits through the document to capture Phase 2 details.

- For Phase 2, risk increased from 'moderate' to 'high' for violence against City staff, due to increased animosity directed at City staff and associated with the removal of structures and personal belongings (similar to Impoundments).
- Additional controls listed for Phase 2: increased VPD presence; worksite blocked off/ fully closed to the public, with limited in/out privileges, by VPD; disengage and leave the area, VPD (on site, with the crew) to take over the situation; additional staffing to expedite the task.

Updates to the First Aid Assessment:

- New requirement for field – Level 2 attendant and Level 2 FA kit
- Each crew will also have Level 1 attendant and Level 1 FA kit

@ Jennifer, Catherine – FYI and to keep you in the loop.

@ Micah, Preet – FYI and to keep you in the loop.

@ Gary, Liz – FYI and to keep you in the loop.

Thank you,

Cristina Lopez Garcia | OHS Superintendent
Workplace Safety | Office of the Chief Safety Officer
604-326-4725 | cristina.lopezgarcia@vancouver.ca

Pronouns: she, her, hers



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

Location:	East Hastings Clean-up Project (Phase 2)	Date:	March 29, 2023
Conducted By:	Steevie Dhesi, Rick Clark, Parvinder Chima, Cristina Lopez Garcia		
Branches:	Sanitation, STO		

East Hastings Clean-up Project - Phase 2

Summary of Minimum Levels of Occupational First Aid (20 minutes or less surface travel time away from a hospital)

Location	Date	Hours	# of staff	Level of first aid (certificate & kit)	Risk	Facility
Field crew <i>4 crews working in same area, up to 10 people each; + 2 Ops Supts + 1 Senior Manager</i>	April 5 th & 6 th	7:00am – 7:00pm	~30	<ul style="list-style-type: none"> Designated OFA Level 2 Attendant; AND OFA Level 2 Kit (as per Step 8 in First Aid Assessment) <p>*****</p> <p>In addition with each crew:</p> <ul style="list-style-type: none"> Designated OFA Level 1 Attendant; AND OFA Level 1 Kit 	Moderate risk of injury	Fully equipped Level 2 First Aid Room at National Yard – 6min drive
NY ICP and DOC <i>OFA Level 2 attendant available at NY 7:00-3:30pm</i>	April 5 th & 6 th	7:00am – 7:00pm	If > 10 and up to 50	<ul style="list-style-type: none"> Designated OFA Level 1 Attendant; AND OFA Level 1 Kit 	Low risk of injury	n/a
Quebec Street & Prior Street Lot	April 5 th & 6 th	7:00am – 7:00pm	6	n/a	Low risk of injury	n/a
s.15(1)(l)	April 5 th & 6 th	7:00am – 7:00pm	When crew comes: > 10 and up to 50	<ul style="list-style-type: none"> Designated OFA Level 1 Attendant (already with the crew); AND OFA Level 1 Kit (already with the crew) 	Low risk of injury	n/a

* * * * *

Field Crew – Phase 2

Step 1: Determine the number of workers who may require first aid at any given time

Workers per shift: (including management)	See table below <ul style="list-style-type: none"> All staff arrive/depart at Incident Command Post (ICP) at National Yard (NY). Workers dispatched from ICP to East Hastings Street; and back to ICP at the end of the shift. Workers in pairs or crews at all times. <p>ENG Sanitation / STO crews:</p> <ul style="list-style-type: none"> 1 ENG Sub-Foreperson 5-7 ENG Ops workers ACCS (1 staff member) VFRS (1 staff member) 	<p>4 crews working in same area, up to 10 people each; + 2 Ops Supts + 2 Senior Managers</p>
		44
Other work site considerations: (include contractors, dispatched workers, and workers <20 minutes from the central work site)	NOTE: VPD in the perimeter and moving along with each of the four ENG Sanitation / STO crews.	Max total number of workers (ENG crews with ACCS, VFRS)

Step 2: Determine the job functions as “low”, “moderate” or “high” risk and identify the types of injuries likely to occur

(*) OHS Guidelines, Part 3 - Classification Industry; assigned hazard rating for the purpose of first aid assessment (formerly Assigned Hazard Rating List)

<https://www.worksafebc.com/en/insurance/know-coverage-costs/find-classification-industry-rate>

No	Types of Job Functions	Low Risk	Mod Risk	High Risk	Types of Injuries
Field Crews:					
1	Street Cleaning (*) <i>Street Cleaning - Classification Unit: 723008</i> (*) <i>Garbage, Debris, Industrial Waste, or Recyclable Material Removal - Classification Unit: 732018</i> <ul style="list-style-type: none"> Driving motor litter cart, litter can truck, sweeper, pickup Working with and around mobile equipment Wheeling totes / handling tipped totes Manual & semi-auto litter/recycle can dumping Cycling hopper - to stay on the side of the truck Working around traffic; frequent in/out of vehicle. 	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	Sprains, strains; other MSI Lacerations, wounds, cuts Slips, trips, falls Threats, assaults Motor vehicle accident (MVA)
2	Performing pre/post trip inspections	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

3	Bending/ lifting/ shoveling and racking garbage / putting objects into containers	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	BBP exposure (needle; feces) Eye injuries (flying debris)
4	Awkward lifting/moving (abandoned garbage, mattresses, coaches, ...) (*) Moving and storage - Classification Unit: 732030	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
5	Manual litter picking with presence of needles, other sharp objects – with tools; low hazard rating for the purpose of defining first aid-related requirements and based on number of past incidents that required first aid	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
6	Set up traffic control devices (*)Traffic Control (includes 'directing traffic') - Classification Unit: 723009. See NOTE 1.	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	NOTE 1: For Phase 2, VPD to set up traffic control and secure perimeter. No risk to ENG staff. NOTE 2: Engagement with occupants that have been identified as higher risk. Engagement to happen with VPD presence only.
7	Interactions with occupants / members of the public (workplace violence) – environment (active encampment). See NOTE 2.	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
8	Working around vehicles / mobile equipment	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
9	Animal bites	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
10	Walking the street overseeing the clean-up, monitoring work – other than interactions with occupants	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Step 3: Determine preliminary work site hazard rating

☐ LOW HAZARD RATING ☒ MODERATE HAZARD RATING ☐ HIGH HAZARD RATING

Step 4: Analyze the job functions

Are there “low risk” job functions or activities? ☒ Yes ☐ No
 For what percentage of workers? 100 %
 What percent of time exposed to “low risk”? 25 %

Are there “high risk” job functions or activities? ☒ Yes ☐ No
 For what percentage of workers? 100 %
 What percent of time exposed to “high risk”? 75 %

Step 5: Rating adjustment factors (if applicable)

INCREASE LOW HAZARD RATING to MODERATE HAZARD RATING if you answered “Yes” to either one of the two questions below.

Are 30% or more of the workers exposed to “high risk” job functions for more than 20% of the time? or ☐ Yes ☒ No
 Are 50% or more of the workers exposed to “high risk” job functions for more than 10% of the time? ☐ Yes ☒ No

INCREASE MODERATE HAZARD RATING to HIGH HAZARD RATING if you answered “Yes” to either one of the two questions below.

Are 30% or more of the workers exposed to “high risk” job functions for more than 75 % of the time? or ☐ Yes ☒ No

Are 50% or more of the workers exposed to “high risk” job functions for more than 50% of the time? ☐ Yes ☒ No

DECREASE HIGH HAZARD RATING to MODERATE HAZARD RATING if you answered “Yes” to both of the two questions below.

Are 70% or more of the workers exposed to “high risk” job functions for 75 % or less of the time? ☐ Yes ☒ No

Are 50% or more of the workers exposed to “high risk” job functions for 50% or less of the time? ☐ Yes ☒ No

DECREASE MODERATE HAZARD RATING to LOW HAZARD RATING if you answered “Yes” to both of the two questions below.

Are 70% or more of the workers exposed to “high risk” job functions for 20% or less of the time? ☐ Yes ☒ No

Are 50% or more of the workers exposed to “high risk” job functions for 10% or less of the time? ☐ Yes ☒ No

Step 6: Determine work site hazard rating

☐ LOW HAZARD RATING ☒ MODERATE HAZARD RATING ☐ HIGH HAZARD RATING

Step 7: Assess response and transportation needs

Travel time (work site to hospital) < 20 minutes

Emergency Service response time (BC Ambulance, Fire & Rescue) < 7 minutes

Are there any obstructions or barriers? (e.g. railway lines, road closures, etc.) ☐ Yes ☒ No

If yes, what obstructions? *All sites within the city of Vancouver; no permanent obstructions or barriers*

Field crew – moderate risk of injury, 20 minutes or less surface travel time away from a hospital:

Step 8: Assessment results (refer to Appendix)

Level of first aid attendants and Supplies / equipment required:

- **If > 26 and up to 75 staff on site →**
OFA Level 2 Attendant and OFA Level 2 Kit
- OFA Level 2 attendant to be designated and documented in daily field safety talk

Facility required: Dressing station. *NOTE: Fully equipped Level 2 First Aid Room at NY instead.*

NY ICP & Impound Lot s.15(1)(l)

Step 1: Determine the number of workers who may require first aid at any given time

Staff per day (including management):

Location	Date	Time	# of staff	Activity
NY ICP	April 5 th & 6 th	7:00am-8:00am	>50	Daily Safety briefing
NY ICP and DOC	April 5 th & 6 th	7:00am – 7:00pm	> 10 and up to 50	DOC
Impound Lot	April 5 th & 6 th	7:00am – 7:00pm	s.15(1)(l)	Staging and impound
Impound Lot	April 5 th & 6 th	7:00am – 7:00pm	s.15(1)(l)	<ul style="list-style-type: none"> • Staging and impound • Crews breaks

Step 2: Determine the job functions as “low”, “moderate” or “high” risk and identify the types of injuries likely to occur

No	Types of Job Functions	Low Risk	Mod Risk	High Risk	Types of Injuries
NY ICP:					
1	Incident Command Post: Project coordination and supervision; daily debriefs; meetings; breaks	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
Impound Lot:					
1	Washrooms, muster point , crew break	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
2	Staging and impound storage	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Step 3: Determine preliminary work site hazard rating

☒ LOW HAZARD RATING ☐ MODERATE HAZARD RATING ☐ HIGH HAZARD RATING

Step 4: Analyze the job functions

Are there "low risk" job functions or activities? ☒ Yes ☐ No
For what percentage of workers? 100 %
What percent of time exposed to "low risk"? 100 %

Are there "high risk" job functions or activities? ☐ Yes ☒ No
For what percentage of workers? 0 %
What percent of time exposed to "high risk"? 0 %

Step 5: Rating adjustment factors (if applicable)

n/a

Step 6: Determine work site hazard rating

☒ LOW HAZARD RATING ☐ MODERATE HAZARD RATING ☐ HIGH HAZARD RATING

Step 7: Assess response and transportation needs

Travel time (work site to hospital) < 20 minutes
Emergency Service response time (BC Ambulance, Fire & Rescue) < 7 minutes
Are there any obstructions or barriers? (e.g. railway lines, road closures, etc.) ☐ Yes ☒ No
If yes, what obstructions? *All sites within the city of Vancouver; no permanent obstructions or barriers*

NY ICP – low risk of injury, 20 minutes or less surface travel time away from a hospital:

Step 8: Assessment results (refer to Appendix)

Level of first aid attendants and Supplies / equipment required:

- **If > 10 and up to 50 staff on site →**
OFA Level 1 Attendant and OFA Level 1 Kit
- OFA Level 1 attendant to be designated for the NY ICP

Facility required: n/a

Impoundment Lot s.15(1)(l) – low risk of injury, 20 minutes or less surface travel time away from a hospital:

Step 8: Assessment results (refer to Appendix)

Level of first aid attendants and Supplies / equipment required:

- **If > 10 and up to 50 staff on site →**
OFA Level 1 Attendant and OFA Level 1 Kit
- OFA Level 1 attendant to be designated for the NY ICP

Facility required: n/a

Comments:

- One (1) OFA Level 2 attendant to be physically within the crews.
- One (1) OFA Level 1 attendant to be physically with each field crew.
- All crew members to know who the OFA Level 2 attendant is and who is the designated OFA Level 1 attendant for their crew. All staff to know how to contact OFA Level 2 and their crew OFA Level 1 attendant. This information is to be documented in the crew daily safety talk.
- In addition to provide treatment as per COV procedures, field OFA Level attendants will have to complete a FA record and have the injured worker to fill a 6A form.
- Communicable disease protocols for OFA attendants.

Date of assessment: March 29, 2023

Reviewed on: April 4, 2023 / Mike Zupan

Appendix – Minimum Levels of First Aid; low risk of injury, 20 minutes or less surface travel time away from a hospital

<https://www.worksafebc.com/en/law-policy/occupational-health-safety/searchable-ohs-regulation/ohs-regulation/part-03-rights-and-responsibilities#Schedule3A>

Schedule 3-A Minimum Levels of First Aid

Table 2: This table applies to a workplace that an employer determines under section 3.16 (2)(b) of the Regulation creates a low risk of injury and that is 20 minutes or less surface travel time away from a hospital.

Item	Column 1 Number of workers per shift	Column 2 Supplies, equipment, and facility	Column 3 Level of first aid certificate for attendant	Column 4 Transportation
1	1			
2	2-10	<ul style="list-style-type: none"> Basic first aid kit 		
3	11-50	<ul style="list-style-type: none"> Level 1 first aid kit 	Level 1 certificate	
4	51-100	<ul style="list-style-type: none"> Level 2 first aid kit Dressing station 	*Level 2 certificate	
5	101 or more	<ul style="list-style-type: none"> Level 2 first aid kit First aid room 	*Level 2 certificate	

Appendix – Minimum Levels of First Aid; moderate risk of injury, 20 minutes or less surface travel time away from a hospital

<https://www.worksafebc.com/en/law-policy/occupational-health-safety/searchable-ohs-regulation/ohs-regulation/part-03-rights-and-responsibilities#Schedule3A>

Schedule 3-A Minimum Levels of First Aid

Table 4: This table applies to a workplace that an employer determines under section 3.16 (2)(b) of the Regulation creates a moderate risk of injury and that is 20 minutes or less surface travel time away from a hospital.

Item	Column 1 Number of workers per shift	Column 2 Supplies, equipment, and facility	Column 3 Level of first aid certificate for attendant	Column 4 Transportation
1	1	<ul style="list-style-type: none"> Personal first aid kit 		
2	2-5	<ul style="list-style-type: none"> Basic first aid kit 		
3	6-25	<ul style="list-style-type: none"> Level 1 first aid kit 	Level 1 certificate	
4	26-75	<ul style="list-style-type: none"> Level 2 first aid kit Dressing station 	* Level 2 certificate	
5	76 or more	<ul style="list-style-type: none"> Level 2 first aid kit First aid room 	* Level 2 certificate	

Sanitation Operations, Engineering Services
STO, Engineering Services

HEALTH AND SAFETY & EMERGENCY PLAN
(August 2022)

East Hastings Street Clean-Up
(DOC/2023/083448)

SIGN OFF DATE	SIGNATORY POSITION	SIGNATORY NAME
Aug 10, 2022	Sanitation Branch Manager - Version 1.0	Mike Zupan
Oct 21, 2022	Sanitation Branch Manager - Version 2.0	Mike Zupan
Jan 17, 2023	Sanitation Branch Manager - Version 3.0	Mike Zupan
April 4, 2023	Sanitation Branch Manager – Version 4.0	Mike Zupan

REVISION DATE	CHANGE MADE	ACKNOWLEDGEMENTS/ AUTHOR
Aug 8, 2022	Version 1.0	Cristina Lopez Garcia
Sep 1, 2022	Version 1.1 (<i>no sign-off required</i>) Added Appendix with form being used for daily Safety Talk	Cristina Lopez Garcia
Sep 2, 2022	Version 1.2 (<i>no sign-off required</i>) Added to list of 'Other Support Documentation': HR - Safety Talk - Downtown Eastside – Psychological wellbeing	Cristina Lopez Garcia
Oct 20, 2022	Version 2.0 Geographical location of the project extended from Gore St to Dunlevy St. Phase 1 split in Phase 1a and Phase 1b (on-going).	Cristina Lopez Garcia
Oct 25, 2022	Version 2.1 (<i>no sign-off required</i>) Added POEB to Phase 1b (on-going).	Cristina Lopez Garcia, Mike Zupan
Jan 14, 2023	Version 3.0 Expanded 'Impoundments' section under Phase 1b. Added sections 'Communication to Occupants' and 'Issue of Warning Notice and Impoundment'.	Parvinder Chima, Rick Clark, Stevie Dhesi, Cristina Lopez Garcia
Jan 19, 2023	Version 3.1 (<i>no sign-off required</i>) Added to the list of PPE: full length pants, or coveralls, or overalls	Cristina Lopez Garcia, Parvinder Chima, Rick Clark, Mike Zupan
Mar 28, 2023	Version 4.0 Added Phase 2 for VPD involvement. Updated muster station, first aid requirements, incident reporting and roles & responsibilities. Updated COVID references to communicable diseases plan.	Steevie Dhesi, Parvinder Chima, Rick Clark, Mike Zupan
April 4, 2023	Version 4.0 Identified paragraphs applicable to Phase 1 only. Updated PPE table. Updated Traffic Management Arrangements section. Added Section on Encounter with Animal. Updated On-Site provisions and Mental Wellness Support Sections. Updated table Roles and Responsibilities in an Emergency. Updated documentation tables with Phase 2 documents.	Mike Zupan, Cristina Lopez Garcia

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Pledge to Safety

This City of Vancouver Health and Safety Plan (HSP) defines the health and safety requirements for the **East Hastings Street Clean-Up** and provides the Project team members with documented information on the OHS Management System applicable to the project.

The HSP defines the relationship between the City of Vancouver's management policies, Safety Excellence Program and associated procedures.

The HSP details the OHS management activities required to ensure the work is planned and implemented such that the risks to health and safety of personnel are as low as reasonably achievable, and that the risk of negative impact on the environment is minimised.

This document:

- Defines how the **East Hastings Street Clean-Up** intends to achieve the requirements and expectations defined in the City of Vancouver's Safety Management System; and
- Addresses interactions interdepartmentally on the work site.
- Ensures compliance with WSBC OHS Regulation requirements, departmental and branch procedures, and policies on site.

Project Description

Project Organizational Chart

The East Hastings Street Clean-Up Operational Plan outlines the Organizational Chart.

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan

s.15(1)(l)

List of Key Personnel

The East Hastings Street Clean-Up Operational Plan includes the list of project key personnel.

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan.

s.15(1)(l)

Description of Fieldwork

The in-scope geographical location of the clean-up project is East Hastings Street, from Dunlevy to Abbott Street. The East Hastings Street Clean-Up Operational Plan outlines the description and timescales of fieldwork.

Sanitation Street Cleaning crews and Urban Issues Crews (Sanitation and STO) had been picking up garbage daily along the curbside and collecting and servicing litter cans on East Hastings Street during day shift, afternoon shift, and night shift up to July 30, 2022.

For the duration of the East Hastings Clean-Up Project, tote collection and litter cans collection in geographical location of the project will be completed by the same crew assigned to the project. **Street cleaning and totes collection and litter cans collection by other crews and shifts are on hold until the East Hastings Clean-Up project is complete.**

Phase 1a: Fire Chief's Order enacted – Specific locations (August 9-August 15):

- Lane 1 and Lane 2 closure (Sanitation).
- One crew (Sanitation, VFRS).
- VPD presence in the area for safety and conflict prevention and resolution.
- Conduct safety inspections identifying key hazards to be abated (VFRS, and Sanitation) in ten (10) specific locations previously identified by VFRS as high risk locations for occupants and members of the public.
- Direct engagement with occupants to voluntarily leave the specific locations (VFRS and Sanitation):
 - Abatement of key hazards identified during the safety inspections prior to clean-up activities.
 - Abatement of structures voluntarily abandoned. Removal of abandoned items and waste.
 - Clean up of debris.
 - Totes collection and litter cans collection.
- Provision of totes for temporary storage and transport of personal items (Sanitation). Removal of totes for temporary storage (Clean Start – 3rd party working with ACCS).
- Placement and removal of roll-off bins (Sanitation).

Phase 1b: Fire Chief's Order enacted – East Hastings Street, from Dunlevy St to Abbott Street (August 15-On-going):

- VPD presence in the area for safety and conflict prevention and resolution.
- Engagement Crew (Sanitation, STO, VFRS, ACCS)
 - Direct engagement with occupants to voluntarily move (lead by Sanitation and STO).
 - Identification of hazards during the safety inspections prior to clean-up activities (lead by VFRS, Sanitation, STO).
 - Education on resources and support available to occupants (lead by ACCS).
- Clean up Crew (Sanitation, STO):

- Abatement of key hazards identified prior to clean-up activity.
- Abatement of structures voluntarily abandoned. Removal of abandoned items and waste.
- Clean up of debris.
- Totes collection and litter cans collection.
- Provision of totes for temporary storage and transport of personal items (Sanitation). Removal of totes for temporary storage (Clean Start – 3rd party working with ACCS).
- Placement and removal of roll-off bins (Sanitation).
- Impoundments to ensure pedestrian and mobility access as well as access to specific locations (e.g. entrance/exit to buildings, fire exits, fire connections, construction sites, transit lanes).
 - Notices served by Field Crew Supervisor (Sanitation) working with Engagement Crew.
 - POEB support and ACCS support.
 - Daily engagement with occupants between the day the first warning notice is issued and impoundment day by Engagement Crew (Sanitation, STO, VFRS, ACCS).
 - On the day and time of the impoundment at the specific location, VPD presence with the crew and coordinated in advance.
 - Lane closures and sidewalk closures as needed.
 - Abatement of structures and removal of items and waste (Sanitation/STO).
 - Clean up of debris (Sanitation/STO).

Phase 2: Enforcement of Fire Chief's Order – Block by block Dunlevy St. to Abbott St., including side streets between E. Cordova ST. and E. Pender St. (April 5th onward):

s.15(1)(a)

- ENG will have engagement with no-go campers with VPD support.
 - Area by area removal of all remaining structures from encampment zone.
 - Clean up of debris.
 - Totes collection and litter cans collection.
- Engineering enforcement of the Fire Chief's Order:
 - Abatement of structures and removal of items and waste (Sanitation/STO).
 - Clean up of debris (Sanitation/STO).

- Provision of totes for temporary storage and transport of personal items (Sanitation).
Removal of totes for temporary storage (Sanitation and PEOB).

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan for details on description and timescales of fieldwork.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan or details on description and timescales of fieldwork.

s.15(1)(l)

On-site Organization and Coordination

Incident Commander: The Incident Commander will be the Sanitation Branch Manager (or their designate). The Incident Commander will share time between the Incident Command post at National Yard and in the field on Hastings Street and is responsible for overall coordination and support to staff working on site in East Hastings Street to complete the clean-up.

Clean-up Lead: The Clean-up Lead will be the Sanitation Superintendent on site.

Field Crew Supervisor: The Sanitation Supervisor (Sub-Foreperson) will be the Field Crew Supervisor for combined teams (e.g. Sanitation, STO, ACCS).

VFRS will be on site to support the identification and abatement of key hazards prohibited under the Fire Chief's Order.

VPD presence:

- Phase 1 will be completed with VPD presence in the area for safety and conflict prevention and resolution.
- Phase 2 will be led by VPD, under ENG triggered Street & Traffic By-Law and the Fire Chief Order. It involves larger staff deployment from both ENG and VPD. Area by area removal of all remaining structures from encampment zone fully closed to the public by VPD, with limited in/out privileges.

Deputy Incident Commander:

- *Phase 1 only: The Deputy Incident Commander will be the Manager, Homeless Services or their Designate on the site. Supported by the Clean-up Lead, who will be the Sanitation Superintendent on site, the Deputy Incident Commander will be at s.15(1)(l) and will coordinate with all City staff assigned to the work.*

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan for details on description and timescales of fieldwork.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan for details on description and timescales of fieldwork.

s.15(1)(l)

On-site Control

OHS Orientation

Crews on site must be knowledgeable on blood borne pathogens exposure, needle pick up, personal security/ security awareness, and how to de-escalate/ disengage from potential violent incidents. Crews supporting the abatement will also be knowledgeable on hazardous materials and WHMIS.

In addition, staff must be oriented in the requirements of:

- Operational plan;
- Health and safety and emergency plan; and
- Applicable risk assessments.

Staff must be knowledgeable on:

- Applicable Standard Operating Procedures for each stage of work as listed in documentation section.

Contractors on site will have to be oriented in the applicable parts of the documentation listed above.

Operations and Safety Daily Briefing

All staff are required to attend the daily s.15(1)(a) briefing delivered by the Incident Commander at the National Yard Incident Command Post.

Teams will wrap up work for the day and return to National Yard Incident Command Post for a short debrief by the Incident Commander.

All staff to sign in and out on the Check-In/Out sheets provided at the beginning and before leaving for the day.

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan.

s.15(1)(l)

Pre-Deployment Field Assessment

The Field Crew Supervisor (Sanitation Supervisor) or Clean-up Lead (Sanitation Superintendent on site), and someone else from the crew that is driving them, will perform an observational hazard assessment of violence and aggression risks (Appendix A - Field Level Pre-Deployment Risk Assessment) for the blocks to clean up before deploying the rest of crew members. If from the findings of the hazard assessment the clean-up work is not to proceed on a specific block, the Superintendent and the Supervisor are to connect on the specific circumstances and next steps with VPD.

The findings of the initial hazard assessment are to be reviewed with the crew prior to their deployment.

City crews may return to the block later that day or the following day and be deployed as long as a new observational hazard assessment has been completed and hazards are confirmed to no longer be present.

Phase 2 update: s.15(1)(a)

Daily Safety Talk

The purpose of pre-planning is to break the job down and think through each task from start to finish. The Sanitation branch manager (Sanitation Superintendent on site) will conduct daily safety talk meetings to review daily work activities and identify hazards and controls (including hazards that may impact occupants from work being performed). The crew Supervisor/ Superintendent will address interactions interdepartmentally on the work site.

The Safety Talk will emphasize: awareness of surroundings, not focusing on the ground and keeping head up; keeping distance from people if possible; mental wellness, support and resources available. Communicable diseases protocols, extreme heat response plan, and how to engage/ disengage with occupants and other members of the public safety will also be covered daily in the safety talk.

The Safety Talk will also cover the review of findings of the initial hazard assessment performed for the blocks to clean up. The daily Safety Talk must also review emergency protocols, the location of the site muster station for the crew and the plan in case the crew has to immediately leave the area (e.g. vehicles available and location, who goes in which vehicle, code to make the crew aware they are to leave) due to an unforeseen unsafe situation.

The name and how to contact the designated COV first aid attendant will be documented in the daily safety talk form too.

If crews are going to be working together or for combined teams (e.g. VFRS, Sanitation/STO, ACCS), the daily safety talk meeting must be held together. All swamper and operators (e.g. packer, flusher, sweeper) must be present for the Safety Talk.

Non-regular crews (e.g. Parking Enforcement, Traffic Operations) to the site must review the identified hazards and controls related to the specific stage of project in which they have joined, overview of the on-going work, and have the daily safety meeting delivered by their site contact.

Staff and contractors will sign off on the daily safety talk signifying they have been alerted to the hazards and controls of the site.

Radio Check

Complete a radio check between all the vehicles deployed to the site (e.g. supervisor's vehicle, crew's vehicle, packer, flusher, sweeper) at the beginning of the task.

Shadow Vehicles

Vehicles on site immediately with the crew on foot along East Hastings must be enough in number to evacuate the area in case of an emergency.

In addition, an additional vehicle following behind the crew on foot is required for the duration of the work to assess the surroundings as the crew on foot moves along and will continuously compare the current situation to what is considered 'normal' sounds, behaviours, and sights for this environment and task. It will also serve as an additional means to evacuate the area in case of an emergency.

Phase 2 update: s.15(1)(a)

Personal Protective Equipment (PPE)

All personnel on site are required to wear the following as outlined in the table:

PPE	When Required	By Whom	Additional Inspection Required	Additional Training Required
Full length pants, or coveralls, or overalls	Worksite	All	Daily – visual	None
Safety footwear as per departmental/ branch policy	Worksite	All	Daily – visual	None
Hi-Visibility Apparel	Worksite	All	Daily – visual	None
Safety eyewear – glasses	Active Worksite	Worker completing the task	Daily – visual	None
Face shield	Optional	Worker completing the task	Daily – visual	None
Puncture Resistant Gloves	Active Worksite	Worker completing the task	Before each use – visual	None
Hard Hat	Optional	Worker completing the task	Daily – visual	None
Coverall Phase 2 update: spare coveralls available on site	Optional	Worker completing the task	Daily – visual	None
Disposable Gloves (underneath gloves)	Optional	Worker completing the task	Before each use – visual	None

PPE	When Required	By Whom	Additional Inspection Required	Additional Training Required
Cloth mask, disposable procedure mask <i>COVID-19 control / Communicable Disease Plan</i>	Optional	All	Daily – visual	None

Additional PPE that is required for specialized tasks will be specified in the respective Risk Assessment or Standard Operating Procedure. COV employees will be provided with the PPE required on as needed basis. Contractors and site visitors are required to provide their own PPE.

Hygiene - Hand Cleaning

Hand washing protocol: frequent and thorough hand washing with soap and water for 20 seconds (Appendix B – Hygiene: Hand Washing) is the primary communicable disease control method. Hand sanitizer is a secondary measure.

Wash/ sanitize your hands each time after removing your gloves.

Avoid touching your eyes, nose, or mouth with unwashed hands.

Site Access

All personnel must ensure they always follow the relevant traffic laws and regulations while driving and parking around East Hastings Street.

Public access and media crews are not allowed in the active work zone where a hazard may be present to them or they may create additional hazards to COV staff during the clean-up process and enforced by VPD.

For Phase 1, a description of where and how staff enter the location in a coordinated matter is included in Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan.

s.15(1)(l)

Site Rules

All staff to work in pairs of two or more. Crew members must remain in view of each other and avoid crowding. The distance between work pairs should allow easy verbal communication. Always report to Crew Supervisor if you are leaving the group with a partner and report when back.

Crew Supervisors equipped cell phones to communicate with other COV groups working in the clean-up (VFRS, VPD, Sanitation/STO).

Do not engage with media, legal observers or member of the public. If your de-escalating techniques are not working, remove yourself of the situation an immediately report the incident to the Field Crew Supervisor.

Traffic Management Arrangements

Each day, departments and/or branches will determine and set up traffic control, prior consultation with the Clean-up Lead and/or the Field Crew Supervisor for identification and addressing of the interactions interdepartmentally on the work site.

If a formal Traffic Management Plan is not required for the day, protocols for site access, barrier locations, emergency vehicle entry/egress, traffic routing and management, and employee transportation will be defined by the operational departments and/or branches prior consultation with the Field Crew Superintendent/Supervisor.

If a formal Traffic Management Plan is required, a Traffic Control Supervisor has to be designated for the site.

Phase 2 update: All traffic control will be handled and led by VPD. ENG will supply traffic control devices when necessary.

Site Security

Access to the site will vary based on the stage of the project and particular section/location of the site being worked.

Due to people camping on the sidewalk, occupants will be within close proximity while crews are working. Where necessary, temporary fencing, delineation, or barricades will be used to secure the work zone (VPD led for Phase 2).

The City must identify hazards that may impact street occupants from work being performed. Assessing the risk of these hazards, and where applicable, implementing control measures that must eliminate any risk to the public. Documenting, tracking, and maintaining any required control measures and reporting and investigating public safety incidents must be recorded and submitted to the Incident Commander and Risk Management.

Crews will take every reasonable step to leave the site in a controlled, safe condition that will not cause harm to members of the public before leaving at the end of each work day.

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan

s.15(1)(l)

Communication with Occupants

Staff to remain calm and respectful in all situations when interacting with the public. Ensure your own safety by maintaining awareness of surroundings and people in the area, not focusing on the ground and keeping head up, and de-escalating from confrontation including removing yourself from the area if required.

Disengagement

At any point, if you feel your defusing techniques are not working and you are in an escalating situation, remove yourself from the confrontation. Disengagement can be done by using an excuse (e.g. "I'm just going to ask my supervisor about that"), or by simply leaving.

If you feel your safety is threatened, immediately remove yourself from the situation. If necessary, find a secure area and call 911.

Report all incidents of verbal or physical violence to Field Crew Supervisor and the Clean-up Lead.

Phase 2 update: Engagement with no-go campers with VPD support on site. ENG crews escorted by VPD to keep the peace, conflict prevention, and immediate response as needed.

Encounter with Animal

Phase 2 update: Animal Services Dpt. on call for distressed animals or abandoned animals found.

If animals are a concern, contact the Animal Services Dpt. Do not proceed until the animal(s) are no longer a potential threat or hazard.

Issue of Warning Notice and Impoundment

During the development of the project, impoundments lead by Sanitation may happen to ensure pedestrian and mobility access on city sidewalks and access to specific locations for fire/life safety (e.g. entrance/exit to buildings, fire exits, fire connections) as well as other examples such as access for construction projects, transit concerns, etc.

The Sanitation Superintendent will give verbal and written notice to the occupants within a structure or tent and outline a time to decamp and remove structures along with information on storage options

On the day, time, and location of the impoundment, Engineering crews (Sanitation, STO, POEB) are escorted by VPD to keep the peace, conflict prevention, and immediate response as needed.

Crews follow the Urban Issues SOP: 'Responding to Non-Permanent Encampments' as per below, with the addition of daily engagement with occupants between the day the first warning notice is issued and impoundment day by Engagement Crew (Sanitation, STO, VFRS, ACCS):

- *Initial hazard assessment*
- *Request VPD presence*
- *[guidelines for] Interactions with encampment occupants*
- *Issue warning notice [to occupants] (Appendix H)*
- *Post warning follow-up at encampment with occupants*
- *Post warning follow-up at encampment with no occupants*
- *Site clean-up and dismantling*
- *Crew, vehicle, and equipment de-contamination*

ACCS support on site with information on resources available to occupants on the days prior to the impoundment day and day of full removal.

POEB support with documenting final verbal notice (24h or 48h from scheduled impoundment) and final impoundment notice and inventory (on scheduled impoundment day). POEB does not engage with the public. Notices served by Sanitation Superintendent or Supervisor.

Lane closures and sidewalk closures as needed.

Emergency procedures as per the East Hastings Street Clean-up Project Safety Plan & Emergency Plan (Appendix E).

Environmental Requirements

All work will be conducted in a manner that minimizes or eliminates any impacts to the environment.

On-site Provisions

Welfare Facilities

Incident Command Post (ICP)

An Incident Command Post (ICP) will be set up at National Yard with tents, toilets, hand washing station, and hand sanitizer dispensers.

s.15(1)(l)

Phase 1 only: s.15(1)(l)

s.15(1)(l)

. COV staff will be able to access washrooms, lunchroom, and breakout/ cool down rooms. There will also be supply of drinking water and food for COV staff.

Impound Lot s.15(1)(l)

Phase 2 update: In addition to the Incident Command Post, the impound lot on s.15(1)(l)

s.15(1)(l)

s.15(1)(l)

. COV staff will be able to access washrooms, WI-FI, power (generator), and critical incident support. There will also be supply of drinking water and food for COV staff.

Miscellaneous

In addition,

- Access to eyewash bottles and fire extinguishers is in operational department and/or branch vehicles on site. These items are kept current by the departments and/or branches.
- Items used for cleaning such as paper towel / disposable rags, QUAT disinfectant spray bottles, water and soap and/or hand sanitizer will be provided on-site by each operational department and/or branch.
- Access to water in branch vehicles on site.

Controlled Products

The operational departments and/or branches will need to compile a list and related SDS of controlled products. The operational departmental and/or branch supervision will verify the controls needed to be in place for handling, storage, and disposal.

Equipment - Mechanical Inspections Verification

All equipment prior to coming to site must adhere to the equipment inspection requirements. It is the responsibility of the operational departments and/or branches and contractors. The operational superintendent must verify the items and inspection has been completed prior to start of work. Eyewash bottle and fire extinguisher must be in the vehicles and current.

Extreme Heat Response Plan

The Engineering Heat Response Program is the framework for STO and Sanitation crews working on the East Hastings Clean-Up project.

During a heat event, hourly monitoring of humidex (heat & humidity) starting at 06:50AM at four (4) different locations (National Yard, Manitoba Yard, the Road Weather Information System (RWIS) at Granville St & W 37th & Boundary Rd & E 45th) are done by a centralized group in Engineering and announced to the operations branches.

The Clean-Up Lead (Sanitation Superintendent on site) will do the following:

1. Take the reported humidex at National Yard (closest monitored location) and add the relevant adjustment factor (as per Appendix C - Field Heat Response Plan) to get the adjusted humidex.
2. Follow the heat-related controls that are associated with the adjusted humidex (as per Appendix C - Field Heat Response Plan).

Emergency Response Procedures

Muster Station

Phase 1 only: The site muster station is located at the s.15(1)(l)
s.15(1)(l)

Phase 2 update: s.15(1)(l)
and secured by VPD.

For Phase 1, refer to Vandocs DOC/2022/190833 for the East Hastings Street Clean-Up Operational Plan for details.

For Phase 2, refer to the following document for the East Hastings Street Clean-Up Operational Plan for details.

s.15(1)(l)

Immediate Incident Response

In case of an incident or after witnessing a traumatic or emotional event, follow the plan outlined during the Tailgate Talk to immediately leave the area and muster at the site muster station.

A debrief on the incident and a check on the wellbeing of the crew will happen with the Field Crew Supervisor and the Clean-up Lead (Sanitation Superintendent on site). After talking to the crew, the Supervisor and the Superintendent will determine the emotional readiness of the crew and will decide if they are to shut down for the day or assign alternate work.

Mental Wellness Support

If Critical Incident Support is required as a response to an incident or an emotional or traumatic event, the Incident Commander (Sanitation Branch Manager or their designate) will debrief the incident with staff too and arrange to have counselling available to the impacted crews and/or all staff as needed.

If Departmental and/or branch managers identify a need for defusing debriefings or Critical Incident Support, they are to direct their request to the Incident Commander.

Departmental and/or branch supervisors are to check in with the crews during the daily safety talk about their mental wellness. Staff members in distress are to be encouraged to talk to their direct managers for support and access to available resources.

Regular counselling is available to staff through Homewood Health Employee Family Assistance Program (EFAP) 24/7 at 800.663.1142.

Homewood's Key Person Advise Line at 1-800-663-1142 is available to assist leaders 24/7 with support and guidance to respond to distressing events or critical incidents that require leaders to respond immediately to ensure employees are physically and psychologically safe.

Phase 2 update: On-site mental wellness support available at the impound lot, **s.15(1)(l)** St.

First Aid

Phase 1 only: First aid requirements for COV locations are detailed in the East Hastings Street Clean-Up First Aid Assessment (DOC/2022/196362). Field crews will require one (1) designated Level 1 first aid attendant and OFA Level 1 kit on site.

Phase 2 update: First aid requirements for COV locations are detailed in the East Hastings Street Clean-Up First Aid Assessment (DOC/2023/083407). Field crews will require one (1) designated Level 2 first aid attendant and OFA Level 2 kit on site. In addition, each crew will have one (1) designated Level 1 first aid attendant and OFA Level 1 kit on site.

ALL COV STAFF are to get first aid from one of the designated COV first aid attendants. The name and how to contact the designated COV first aid attendants will be documented in the daily safety talk form.

In addition to provide treatment as per COV procedures, the OFA attendants will have to complete a FA record and have the injured worker to fill a 6A form.

NOTE: The VFRS medic on-site is to provide first aid and medical support to VFRS team.

Medical assistance to occupants will be sought via 911.

See Appendix D for hospitals and clinics hours and locations.

Roles and Responsibilities in an Emergency

Role	Responsibility
Field Crew Members	<ul style="list-style-type: none"> • Inform Field Crew Supervisor of the event. • Secure area and equipment if safe to do so. • Muster at the site muster station. • Go to at NY ICP (if instructed).
Field Crew Supervisor <i>(For combined teams (e.g. Sanitation, STO, ACCS), the Sanitation Supervisor with the crew will be the Field Crew Supervisor)</i>	<ul style="list-style-type: none"> • Call 911 as per Appendix E. • Order crew evacuation as per Appendix E. • Order evacuation and muster at the site muster station. • Account for all crew members at the site muster station and report to the Clean-Up Lead. • Order crew to regroup at NY ICP (if instructed).
Clean-Up Lead <i>(Sanitation Superintendent on site)</i>	<ul style="list-style-type: none"> • Order evacuation and regroup at NY Incident Command Post (ICP). • Inform Deputy Incident Commander (Phase 1) OR Incident Commander (Phase 2). • Inform VFRS on site as per Appendix E. • Debrief incident with crew.
Phase 1 only: Deputy Incident Commander (at s.15(1)(l)) <i>(Manager, Homeless Services or their designate)</i>	<ul style="list-style-type: none"> • Command the emergency response from the site.
Incident Commander (at the ICP or in the field) <i>(Sanitation Branch Manager or their designate)</i>	<ul style="list-style-type: none"> • Command the emergency response. • Debrief incident with crew.
Other department and/or branch Supervisors	If they are part of a combined team, their responsibility is to inform their Management (e.g. Ops Superintendent) of the event asap.
Other department and/or branch Supervisors	If they are not part of a combined team, their role is 'Field Crew Supervisor'.
Other department and/or branch Management <i>(e.g. Other branch Ops Superintendents)</i>	<ul style="list-style-type: none"> • Meet the crew at the site muster station or NY ICP. • Debrief incident and plan for additional support as needed. • Lead incident investigation as per department and/or branch procedures.

Emergency Contact List

For hospitals' and clinics' hours and locations see Appendix D.

EMERGENCY ASSISTANCE (Ambulance, Fire, Police) 911

Service	Number
Crisis Line (Fraser Health)	604-951-8855
Critical Incident Response (WSBC service)	1-888-922-3700
Environmental Emergencies (BC Government)	1-800-663-3456
HealthLink BC	8-1-1
Vancouver General Hospital (VGH) (4km - 4.5 km from East Hastings Street) Emergency Department	604-875-4995
Mount Saint Joseph Hospital (4km - 4.5 km from East Hastings Street) Emergency Department	604-877-8320
St Paul's Hospital (4km - 4.5 km from East Hastings Street) Emergency Department	604-806-8016
ICBC	604-520-8222
Poison Control	604-682-5050
WorkSafe BC (for safety-related concerns)	604-276-3100
FortisBC Emergency (24hr)	1-800-663-9911
BC Hydro Emergency (24hr)	1-888-769-3766

Emergency Response

For Emergency Response Procedures, refer to Appendix E.

Incident Reporting

All near misses and incidents must be reported as documented below to the site supervisor and in turn the Incident Commander.

Incidents Requiring Investigation:

- Injury requiring medical treatment beyond first aid
- Workplace conduct (worker to worker)
- Workplace violence (member of public to worker)
- Utility strike (underground or overhead)
- Equipment failure or malfunction
- Near miss with potential for serious injury
- Any incident which is *immediately reportable to WorksafeBC, as per WCA, Part 2, Div. 10, Sec. 68*
- Refusal of unsafe work
- Report of an event/condition/exposure
- Regulation or Safety Policy violation

For City's Communicable Disease Plan response, follow:

<https://currents.vancouver.ca/About/Teams/Human-Resources/Organizational-Health-Safety/communicable-disease-plan.pdf>

Meetings, Reporting and Documentation

Health and Safety Reporting

The requirements for reporting, investigation and follow-up of all accidents, incidents and near misses throughout the City of Vancouver are defined in both the Flash/Issue Standard and Incident Investigation Standard. Prompt notification of ALL incidents and serious near-misses will be required.

The City of Vancouver uses "Parklane", an online system to track WorkSafeBC claims and manage incident investigations. its own internal 'Incident Investigation Tracking System' as a tool for reporting and follow-up of undesirable events, hazardous conditions and lost time injuries.

All accidents, incidents, and near misses are to be discussed at the departmental and/or branch specific safety committee meeting. If an accident, incident, or near-miss is relevant to other groups, a debrief will be provided by the Incident Commander or their designate at the Operations and Safety Daily Briefing.

Report Types

Report Type	Overview and Purpose	Frequency and/or Date	Responsible Party	Submitted To	Comments (Breakdown, Format, etc)
Flash Report	Email sent to notify of emerging issue or incident.	Adhoc	Lead Investigator or OHS Superintendent	Per the standard. Add Incident Commander	Reference the Flash and Issue Report Standard for format.
Issue Report	Email report with validated information following incident or issue.	Adhoc	Lead Investigator or OHS Superintendent	Per the standard. Add Incident Commander	Reference the Flash and Issue Report Standard for format.
Incident Investigation	Investigation to document incident (or near miss) facts, causes and recommendations to prevent recurrence. Required by regulation following an incident.	48hrs from incident (preliminary) 30 days (complete)	Operations Superintendent; Employee Representative; OHS Superintendent	Per the COV incident investigation database and Engineering / Org Safety standard	Per the COV incident investigation database (Parklane) and Engineering/ Org Safety standard.
First Aid Report	Required by regulation following first aid treatment.	Adhoc	First Aid Attendant	Operations Superintendent	Standard COV first aid record book.

Meeting Requirements

Meeting Name/Type	Purpose	Frequency and/or Date	Responsible Party	Chair / Conducted by	Outputs
Operations and Safety Daily Briefing	Operational review of how work will be conducted and hazards and controls to follow	Twice daily (beginning and end of shift)	Deputy Incident Commander	ENG lead/Sanitation Branch Manager	Action items Completed Check-In/Out sheets
Daily Safety Talk	Identify hazards of work being conducted during a process or set time period by specific work group; identify hazards from changing conditions	Daily and as conditions change	Clean-Up Lead OR Applicable department and/or branch for non-regular crews (e.g. Parking Enforcement, Traffic Operations)	Clean-Up Lead OR Applicable department and/or branch for non-regular crews (e.g. Parking Enforcement, Traffic Operations)	Action items Completed Tailgate Task Form

Inspection Requirements

Meeting Name/Type	Purpose	Frequency and/or Date	Responsible Party	Chair / Conducted by	Outputs
Pre-Deployment Field Risk Assessment	Observational hazard assessment of violence and aggression risks or the blocks to clean	Before deploying each crew and after circumstances changed	Field Crew Supervisor or Clean-up Lead	Field Crew Supervisor or Clean-up Lead	Pre-Deployment Field Risk Assessment Form
Vehicle Trip Inspection Report (VTIR)	Ensure equipment is in safe working condition	Daily and/or prior to use and end of use	Operator	Operator	Daily/ Adhoc inspection report

Documentation - Site Specific

Document	Location	Responsible Party
Hastings Clean-Up: Operational Plan – Phase 1	DOC/2022/190833	Incident Commander
Hastings Clean-Up: Operational Plan – Phase 2	s.15(1)(l)	Incident Commander
East Hastings Street Clean-Up: Health and Safety and Emergency Plan (Phase 1 & Phase 2)	DOC/ 2023/083448	ENG – Sanitation / STO
Interim Violence Risk Assessment: East Hastings (Phase 1 & Phase 2)	DOC/2023/083450	ENG – Sanitation / STO
East Hastings Street Clean Up: Task Hazard Analysis (Phase 1 & Phase 2)	DOC/2022/197134	ENG – Sanitation / STO
East Hastings Street Clean Up: OFA Assessment – Phase 1	DOC/2022/196362	ENG – Sanitation / STO
East Hastings Street Clean Up: OFA Assessment – Phase 2	DOC/2023/083407	ENG – Sanitation / STO
Check-In/Out sheets	Deputy Incident Commander	Deputy Incident Commander
Pre-Deployment Field Risk Assessment	DOC/2022/188180	Field Crew Supervisor or Clean-up Lead

Document	Location	Responsible Party
Daily Safety Talk Form	DOC/2022/197540	Clean-Up Lead OR Applicable department and/or branch for non-regular crews (e.g. Parking Enforcement, Traffic Operations)
Incident Report Form	Parklane database	Applicable branch

Documentation - Task Specific

Document	Location	Responsible Party
ENG – Urban Issues Risk Assessment	DOC/2019/251249	ENG – Sanitation / STO
ENG – Urban Issues Violence Prevention Risk Assessment	DOC/2020/120598	ENG – Sanitation / STO
ENG – STEOB – SOP – Responding to Non-Permanent Encampments	DOC/2016/318885	ENG – Sanitation / STO
ENG – STEOB – SOP – Pepper Spray Response	DOC/2019/222293	ENG – Sanitation / STO
ENG – STEOB – SOP – Controlling Exposure to Bed Bugs	DOC/2017/292275	ENG – Sanitation / STO
ENG – Sanitation – SOP – Finding Suspect Explosive Device or Firearm	DOC/2018/434875	ENG – Sanitation / STO
ENG – STEOB – Hazard Alert - Discarded Cylinders	DOC/2018/006749	ENG – Sanitation / STO
ENG – STEOB – SWG: Mobile Equipment	DOC/2015/086329	ENG – Sanitation / STO
ENG – OHS – Safety Talk – Working Around Mobile Equipment	DOC/2022/007377	ENG – Sanitation / STO
ENG – STEOB – OHS – Safety Talk – Fentanyl Awareness	DOC/2016/340587	ENG – Sanitation / STO
ENG – STO – SWG – Inspection, Care & Maintenance of Spike Vests	(not in Vandocs)	ENG – STO
ENG – STEOB – SOP – Abandoned Needle Pickup	DOC/2016/053457	ENG – Sanitation / STO

Document	Location	Responsible Party
Safety Program, Blood Borne Pathogens	DOC/2015/159608	ENG – Sanitation / STO
Safety Program, First Aid	DOC/2019/032175	ENG – Sanitation / STO
Safety Program, Workplace Violence Prevention	DOC/2020/229528	ENG – Sanitation / STO
HR – REFM – Plumbing – Waste Water [...] – ECP	DOC/2018/215685	Adopted by: ENG – Sanitation / STO for PPE decontamination procedures
ENG – Sanitation – SOP – Litter Pick Up	DOC/2022/189727	ENG – Sanitation / STO
Other Sanitation SOPs specific to Street Cleaning (e.g. packer, flusher, sweeper, litter cans)	—	ENG – Sanitation
ENG - POEB - PE - Safe Work Procedure SWP #1 - Preparing for Violence	DOC/2019/003948	ENG - POEB
ENG - POEB - PE - Safe Work Procedure SWP #2 - Encountering Threats or Assault	DOC/2019/003883	ENG - POEB
ENG - Parking Enforcement Violence Risk Assessment - 2023	DOC/2023/013727	ENG - POEB

Other Support Documentation

Document	Location	Responsible Party
Interim SWG: ENG – Sanitation – East Hastings Tote Collection and Litter Pick-up	DOC/2022/188180	ENG – Sanitation / STO
HR - Safety Talk - Downtown Eastside – Psychological wellbeing	DOC/2022/216080	ENG – Sanitation / STO
PB – RAN – Risk Assessment – Strathcona Park – Rangers with VPD and VFRS Walk	DOC/2021/034637	Parks Board
PB – RAN – Risk Assessment – Strathcona Park – Rangers with BC Housing	DOC/2021/034636	Parks Board
East Hastings Street Clean-Up: Health and Safety and Emergency Plan (Phase 1 only)	DOC/2022/195071	ENG – Sanitation / STO
Interim Violence Risk Assessment: East Hastings (Phase 1 only)	DOC/2022/194557	ENG – Sanitation / STO

COVID-19 Protocols and Assessments

Document	Location	Responsible Party
COVID19 Safety: Communicable Disease Plan, Standards, Protocols, Information, Safety Tasks, Mental Wellness, First Aid Procedure	https://currents.vancouver.ca/About/Teams/Human-Resources/SitePages/covid-19-information-for-staff.aspx?web=1	ENG – Sanitation / STO
ENG - Urban Issues COVID-19 Urban Issues & Street Cleaning Risk Assessment	DOC/2020/080888	ENG – Sanitation / STO

Appendix A

Field Level Pre-Deployment Risk Assessment Form

(from DOC/2022/188180)

Date:	Time:	Location:
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Supervisor Name:

	Items to Consider	Notes / Observations
<input type="checkbox"/>	Reports of any planned or impromptu protests related to encampments, by-law enforcement, or anti-City causes.	
<input type="checkbox"/>	Indications of a general increased agitation on the part of individuals encamped or in the area. (e.g., congregation of groups of people, aggressive body language, yelling and verbal threats, presence of weapons, excessive partying or drug use).	
<input type="checkbox"/>	Indications of any increased aggression or violence between members of the public on the street (e.g. fights, aggressive posturing, yelling and verbal threats, use and presence of weapons, posturing and indications of potential imminent fight).	
<input type="checkbox"/>	Individuals that appear in "crisis" and are acting out in a way that suggest they may pose a risk to themselves or others. (e.g. throwing of objects, threatening others, in possession of weapon of opportunity, random negative interactions with others)	
<input type="checkbox"/>	Directed animosity towards Engineering staff when driving or parked in the area. (e.g. insults and threats directed at Engineering staff, threats of violence, attempts to bully and intimidate staff)	
<input type="checkbox"/>	The congregation of groups of individuals of concern or gang/criminal related activity. (E.g. grouping of individuals, non-verbal communication indicating ownership of territory, wearing gang or group related clothing, indications of street level drug dealing or criminal activity).	
<input type="checkbox"/>	The presence of signage or symbols that suggest for violence, criminality, or anti-City beliefs (e.g. tagging, signage, clothing suggesting affiliation to groups of concern or gang activity)	

Appendix B

Hygiene: Hand Cleaning

Help prevent the spread of COVID-19

Wash your hands frequently.



Source: Public Health Agency of Canada | canada.ca/coronavirus

Appendix C

Field Heat Response Plan: Moderate Work, No Radiant Heat Impact

ADJUSTMENT Factor (e.g. for clothing/PPE worn):

Sanitation

adjustment +9 (direct sunlight and gloves worn and full coverall worn); OR
adjustment +6 (direct sunlight and gloves worn and bib coverall worn); OR
adjustment +5 (direct sunlight and gloves worn and HV vest worn)

STO

adjustment +10 (direct sunlight and gloves worn and full coverall worn and resistant vest); OR
adjustment +7 (direct sunlight and gloves worn and bib coverall worn and resistant vest); OR
adjustment +6 (direct sunlight and gloves worn and HV vest worn and resistant vest)

Instructions:

1. Activation of heat monitoring will be announced by your Superintendent
2. Measure temperature and humidity HOURLY
3. Determine AIR HUMIDEX using table provided
4. Add the applicable ADJUSTMENT to get ADJUSTED HUMIDEX
5. Implement *Response Controls* based on the following table
6. If *Response Controls* cannot be maintained, contact your Superintendent

****Work reassignment may be necessary****

ADJUSTED Humidex	Response Controls ¹
32-35	<u>Required</u> : Supply water as needed.
36-39	<u>Required</u> : Post heat stress alert notice, encourage workers to drink extra water, start recording hourly temperature and relative humidity.
40-42	<u>Required</u> : Post heat stress warning notice, notify workers that they need to drink extra water. Remind workers to monitor and flag if they experience symptoms.
43-44	<u>Required</u> : 15 minutes relief per hour, cool water, at least 1 cup every 20 minutes. Seek medical attention for symptoms.
45-46	<u>Required</u> : 30 minutes relief per hour, cool water, at least 1 cup every 20 minutes. Seek medical attention for symptoms.
47-49	<u>Required</u> : If feasible 45 minutes relief per hour, cool water, at least 1 cup every 20 minutes. Seek medical attention for symptoms.
50+	Only medically supervised work can continue.

¹ For additional options for control, see the CoV Heat Stress Program (2019).

Appendix D

Hospitals and clinics hours and locations

(excerpt from COV First Aid Safety Program, DOC/2019/032175)

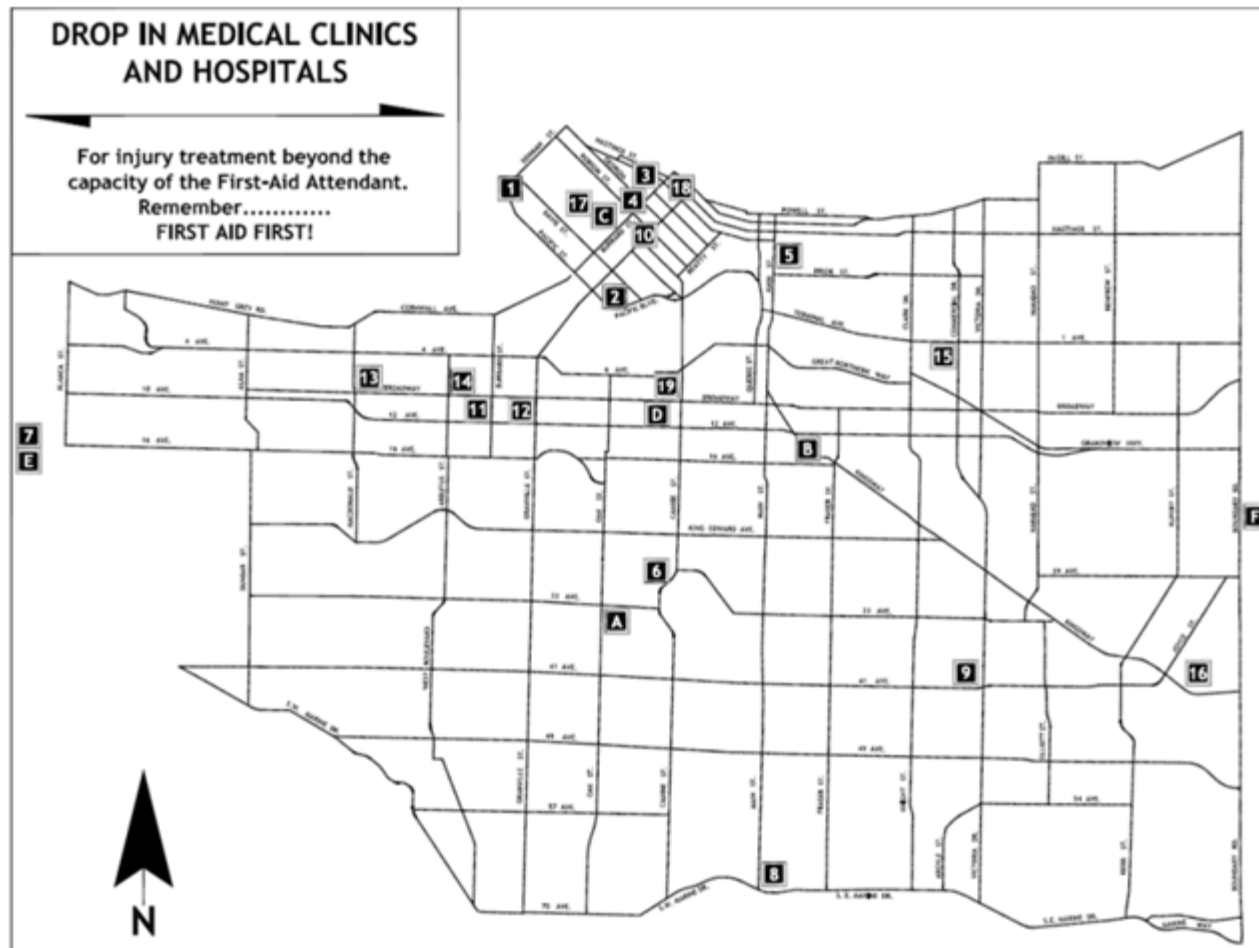
HOSPITALS

Map	Location	Hours	Map	Location	Hours
A	Children's Hospital Emergency Dept. 4480 Oak Street Ph: 604.875.2045 Fx: 604.875.2946	24 Hours	D	Vancouver General Hospital Emergency Dept. 920 W. 10 th Avenue Ph: 604.875.4995 Fx: 604.875.5848	24 Hours
B	Mount Saint Joseph's Emergency Dept. 3080 Prince Edward Street Ph: 604.877.8320 Fx: 604.877.8103	8:30am to 8:00pm Everyday	E	UBC Hospital Urgent care only 2211 Westbrook Mall Ph: 604.822.7662 Fx: 604.822.7902	8:00am to 10:00pm Everyday
C	St. Paul's Hospital Emergency Dept. 1081 Burrard Street Ph: 604.806.8016 Fx: 604.806.8424	24 Hours	F	Burnaby Hospital 3935 Kincaid Street General line: 604.434.4211 ER Fax: 604.412.5173 No direct line to ER	24 hours

DROP IN MEDICAL CLINICS

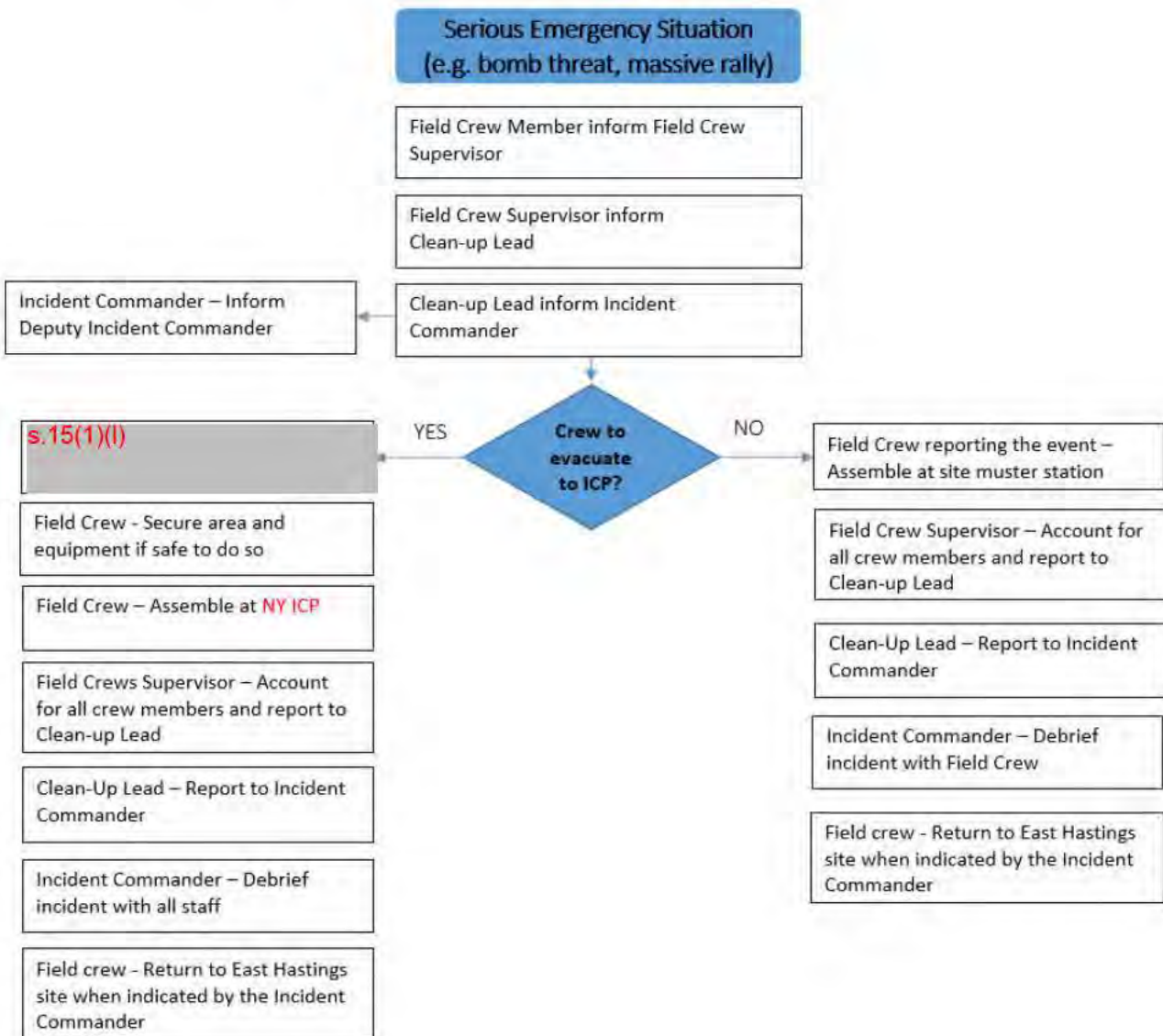
Map	Location	Hours	Map	Location	Hours
1	Care Point Medical Centre - Denman 1175 Denman Street Ph: 604.681.5338/604.878.1000 Fx: 604.681.0425	9:00am to 7:00pm (Mon-Fri) 9:00am to 8:00pm (Fri, Sat, Sun, & Holidays)	11	Broadway & Burrard Clinic 1816 W. Broadway Ph: 604.736.1888 Fx: 604.736.5544	9:00am to 9:00pm (Mon-Fri) 9:00am to 9:00pm (Sat, Sun, & Holidays)
2	Yaletown Medical Clinic 1295 Pacific Boulevard Ph: 604.633.2474 Fx: 604.633.2475	9:00am to 9:00pm (Mon-Fri) 10:00am to 6:00pm (Sat, Sun, & Holidays)	12	Granville Medical Centre 2576 Granville Street (at Broadway) Ph: 604.733.4700 Fx: 604.731.3411	8:00am to 8:00pm (Mon-Fri) 10:00am to 4:00pm (Sat, Sun, & Holidays)
3	Ultima Medical Centre 1095 Dunsmuir Street (Bentall 4) Ph: 604.683.8138 Fx: 604.683.8128	8:00am to 4:30pm (Mon-Fri) (Closed Weekends)	13	Khatsatano Medical Clinic 2689 W. Broadway Avenue Ph: 604.731.9185 Fx: 604.731.9132	8:00am to 8:45pm (Mon-Fri) 9:00am to 8:45pm (Sat, Sun, & Holidays)
4	Royal Centre Medical (lower level near the food court) 238-1055 W. Georgia Street Ph: 604.682.6886 Fx: 604.682.6880	8:00am to 5:30pm (Mon-Fri) (Closed Weekends)	14	Maple Medical Clinic 103-2025 W. Broadway Avenue Ph: 604.730.9769 Fx: 604.730.0110	9:00am to 8:30pm (Mon-Fri) 10:00am to 4:00pm (Sat, Sun, & Holidays)
5	Chinatown Centre Medical Clinic 165-288 E. Georgia Street Ph: 604.605.3382 Fx: 604.605.8826	9:00am to 4:00pm (Mon/Wed/Thurs) 9:00am to 5:00pm (Tues/Fri) 10:00am to 2:00pm (Sat) Holiday hours undecided	15	Care Point Medical Centre - Commercial 1623 Commercial Drive Ph: 604.254.5554/604.878.1000 Fx: 604.254.9177	9:00am to 9:00pm (Mon-Sat) 9:00am to 6:00pm (Sun) 9:00am to 9:00pm (Holidays)
6	QE Park Medical Clinic 4060 Cambie Street Ph: 604.874.4060 Fx: 604.874.4068	9:00am to 7:00pm (Mon-Fri) 10:00am to 4:00pm (Sat/Sun/holidays)	16	Care Point Medical Centre - Kingsway 5138 Joyce Street Ph: 604.436.0800/604.878.1000 Fx: 604.436.0803	9:00am to 9:00pm (Mon-Fri) 10:00am to 5:00pm (Sat, Sun, & Holidays)
7	University Village Medical & Dental Clinic #228-2155 Allison Road Ph: 604.222.2273 Fx: 604.222.3403	8:00am to 6:00pm (Mon-Fri) 10:30am to 4:00pm (Sat) (Closed Sunday and Holidays)	17	Care Point Medical Centre - Davie 1123 Davie Street (at Thurlow) Ph: 604.915.9517/604.878.1000 Fx: 604.915.9512	9:00am to 9:00pm (Mon-Sun & Holidays)
8	Real Canadian Superstore 350 S.E. Marine Drive Ph: 604.322.3702 Fx: 604.322.2827	7:00am to 11:00pm (Mon-Sat) 6:00am to 11:00pm (Sun) 10:00am to 5:00pm (Holidays)	18	Care Point Medical Centre - W. Pender 711 W. Pender Street Ph: 604.687.4858/604.878.1000 Fx: 604.687.4860	8:00am to 5:00pm (Mon-Fri) 8:00am to 4:00pm (Fri) 9:00am to 1:00pm (Sat) Closed Sundays
9	Care Point Medical Centre - Victoria 5619 Victoria Drive Ph: 604.656.2090/604.878.1000 Fx: 604.656.2091	9:00am to 9:00pm (Mon-Sat) 9:00am to 8:00pm (Sun & Holidays)	19	Crossroads Clinic - Broadway Suite 350- 907 West Broadway Ph: 604.568.7229 Fx: 604.568.7255	8:00am to 9pm (Mon-Sat) 10:00am to 5:00pm (Sun & Stats)
10	Khatsatano Medical Clinic (Yaletown) 920 Seymour Street Ph: 604.257.2630 Fx: 604.685.2700	8:00am to 8:00pm (Mon-Fri) 9:00am to 5:00pm (holidays) Closed (Sat, Sun)			

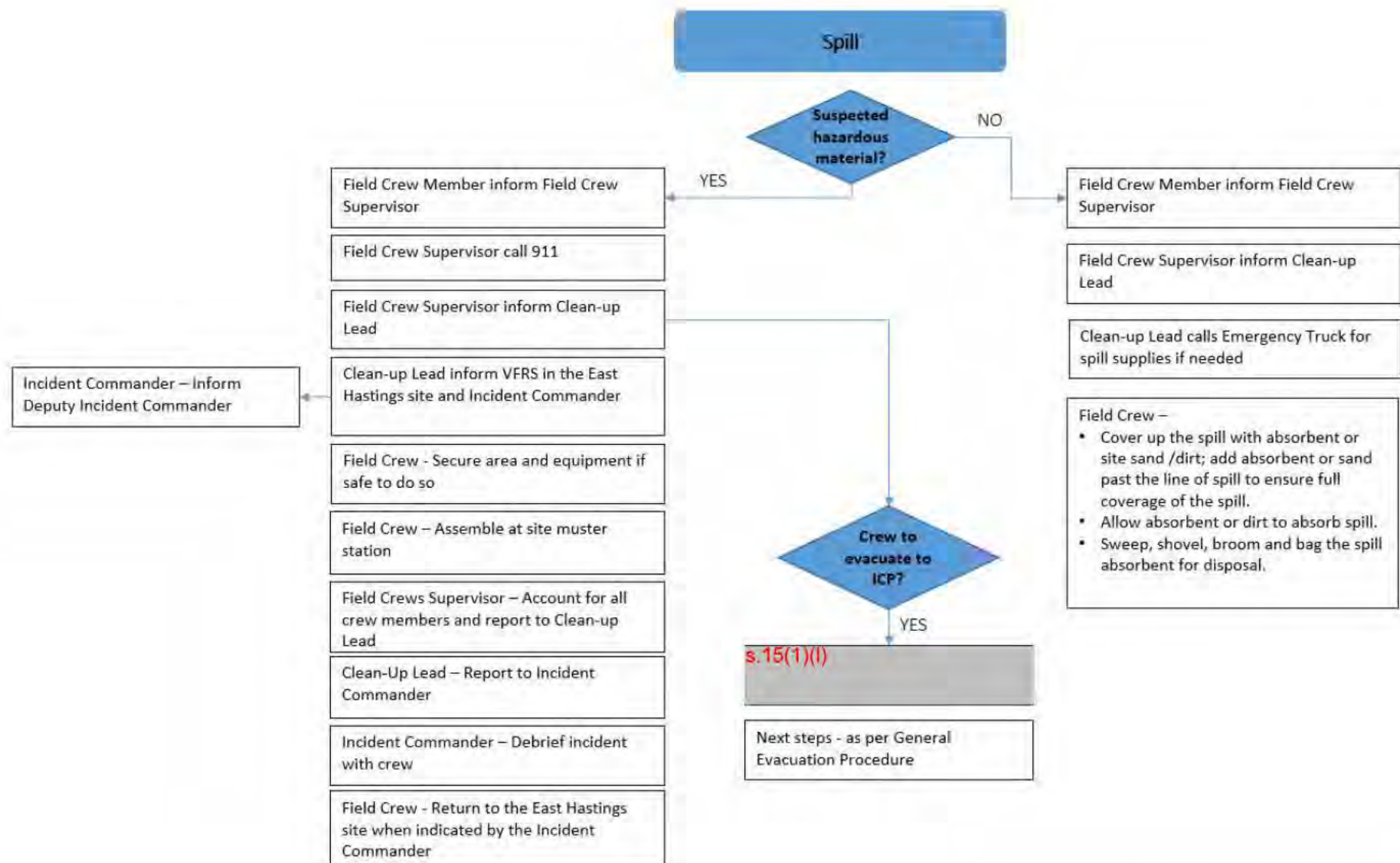
BC Health Nurse Hotline (24 Hrs): 604.215.4700

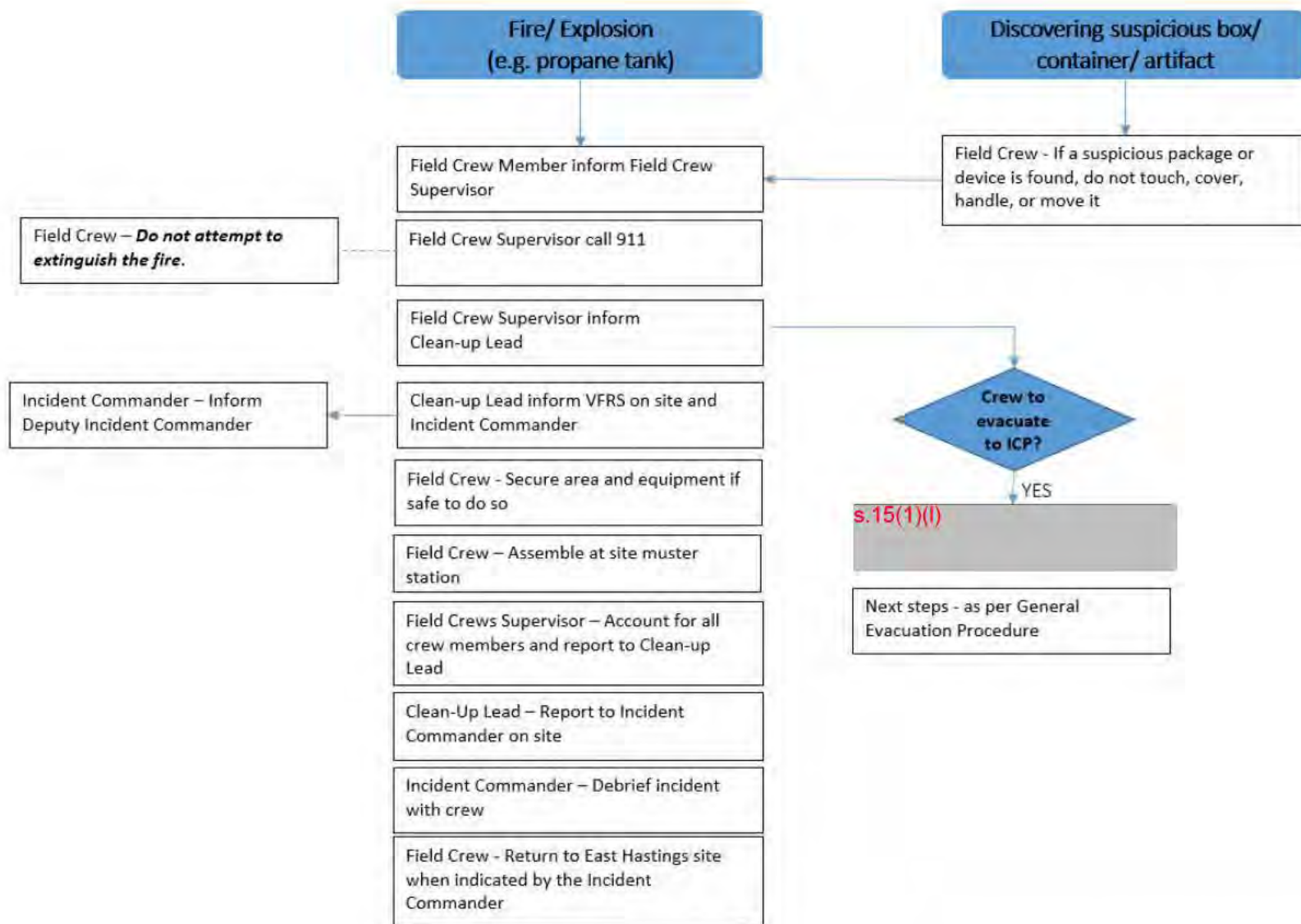


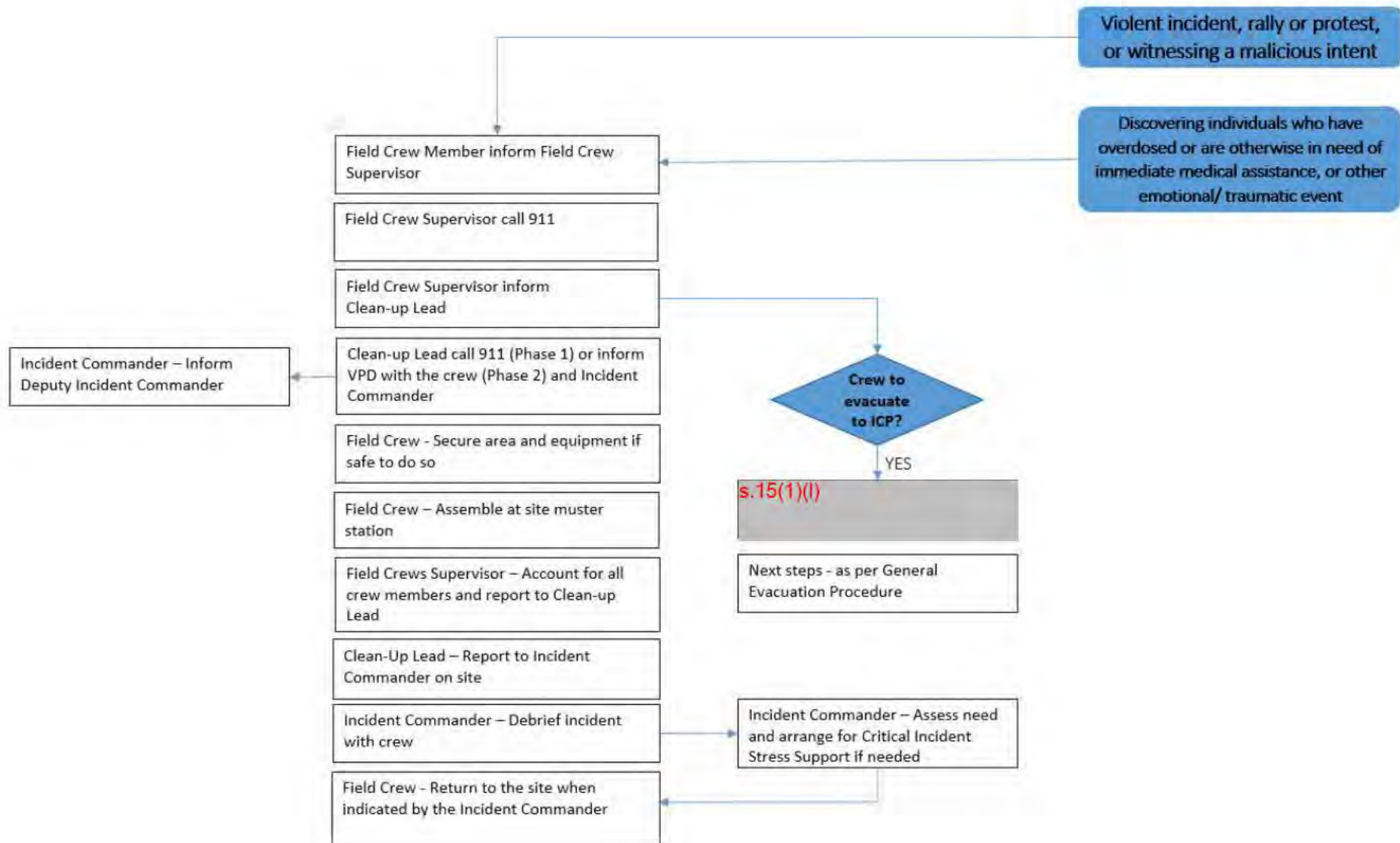
Appendix E

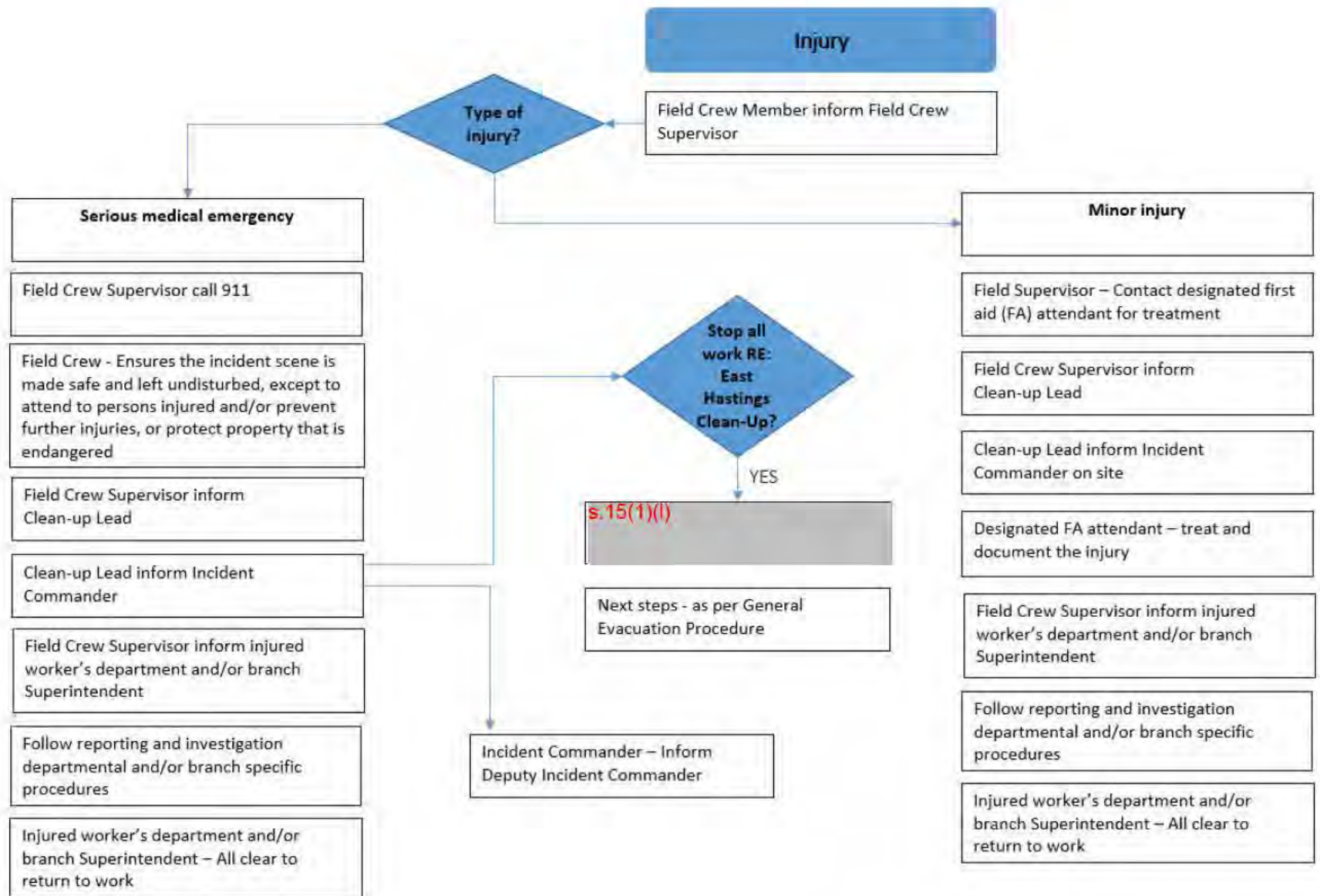
Emergency Response Procedures - Phase 1 (DOC/2022/196885)

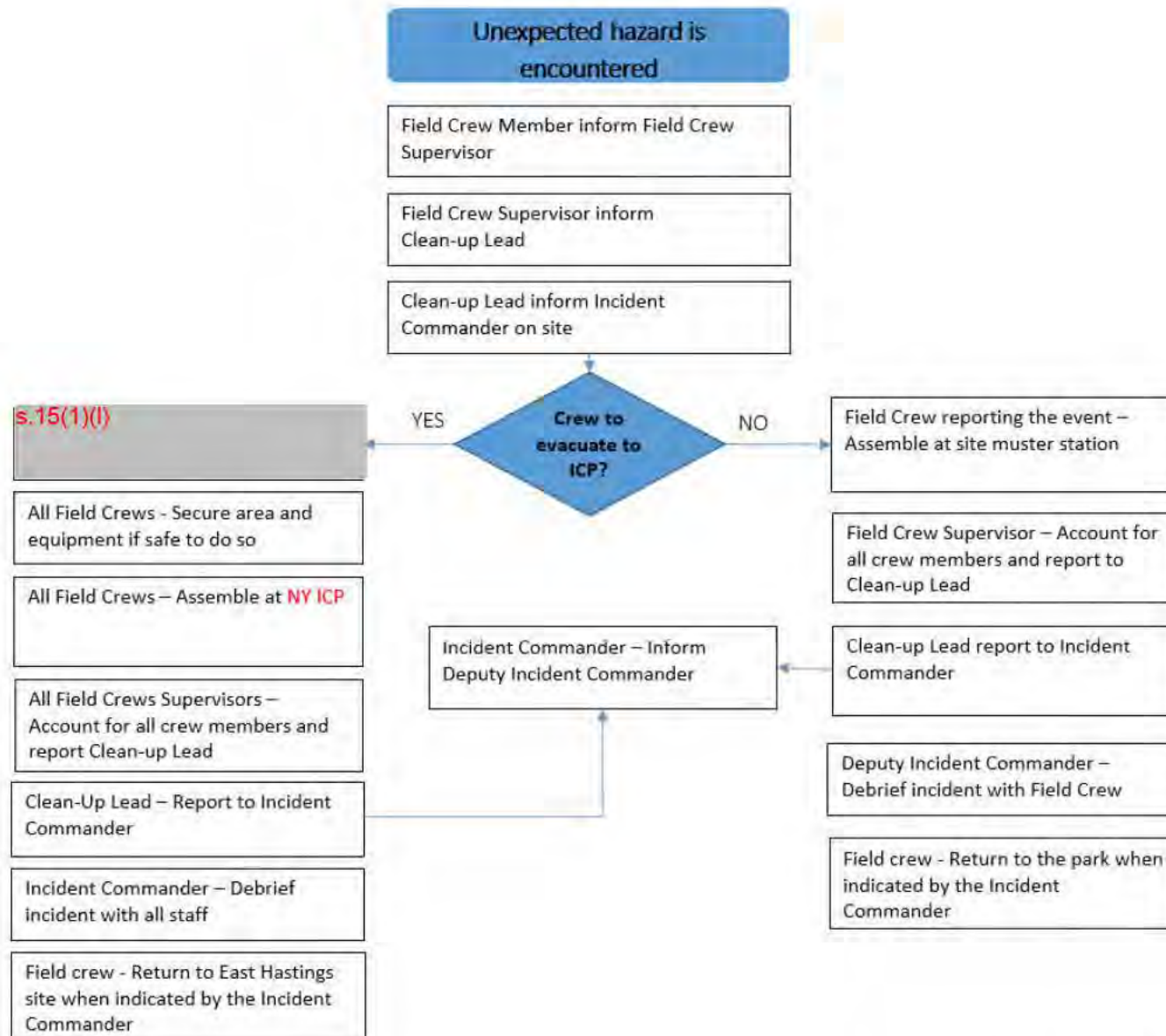













Appendix G

Safety Talk Form (from DOC/2022/197540)

		HASTINGS CLEAN UP DAILY TAILGATE TALK					
Date Location		Time		Site Supervisor Signature Crew			
CONDITIONS		TEMP		CLEAR OVERCAST RAIN SNOW WINDY			
SAFETY ISSUES							
Traffic Plan Discussed: Y N		Pedestrian Concerns: Y N		Cyclist Concerns: Y N			
PPE: High Vis (vest), Safety Toes, Hard Hat, Protective Eye Wear		Concerns: Y N		First Aid Attendant's Name:			
Respiratory Hazards, Asbestos, Silica, Other: Y N		First Aid Attendant required on site		First Aid Certificate #:			
SCOPE OF PROJECT / INFO REVIEWED & DISCUSSED							
_____ _____ _____ _____ _____ _____ _____ _____ _____ _____							
IN ATTENDANCE							
1 _____ 2 _____ 3 _____ 4 _____ 5 _____ 6 _____ 7 _____ 8 _____							
ADDITIONAL INFORMATION/INSTRUCTIONS							
<ul style="list-style-type: none"> <i>Hastings Clean members are reminded not to engage citizens homeless or otherwise who are being aggressive</i> <i>Any safety concerns are to be brought to site Sub-Forman immediately</i> <i>Do not take items that have been claimed as personal belonging, unless there is a safety issue with the item</i> <i>s.15(1)(l) _____ Communicate with Gate attendants if assistance is needed immediately if supervisor not present</i> <i>Any concerns, bring to attention of supervisor, step away and take a moment if needed</i> 							

CHANGES / ADDITIONS (Change in Conditions)

HIRED EQUIPMENT (Backhoes, Trucks, etc) / OUTSIDE CONTRACTOR / CONSAW / TRAFFIC CONTROL/ ACT
Visitors and workers new to the site must be oriented to hazards and procedures.

	PRINT NAME and COMPANY	ARRIVED ON SITE	SIGNATURE
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			

ADDITIONAL INFORMATION/INSTRUCTIONS

Appendix H

Example of Warning Notice



NOTICE OF CONTRAVENTION

This notice contains important information that may affect you. Please ask someone to translate it for you.

此通知包含可能影響您的重要資訊。請向他人尋求翻譯。

Thông báo này có tin tức quan trọng có thể ảnh hưởng đến quý vị. Xin nhờ người phiên dịch hỗ trợ.

Cette notice contient l'information importante qui pourrait vous concerner. Veuillez demander à quelqu'un de vous le traduire.

In addition to health and safety concerns for those sheltering outdoors, the accumulation of structures and personal belongings on sidewalks contravenes the City's Street and Traffic By-law and presents very real public safety risks in this dense urban environment. Issues include structures spilling into travel lanes, challenges with pedestrian and wheelchair access to the sidewalk, and blocking access for fire control.

Structures and personal belongings are not permitted on City streets, except when receiving a delivery or with permission by way of permit from the City of Vancouver. Under the *Street and Traffic By-law 2849, Section 71A*: A person must not build, construct, place, maintain, occupy, or cause to be built, constructed, placed, maintained or occupied in any street, any structure, object, or substance which is an obstruction to the free use of such street, or which may encroach thereon, without having first obtained a permit issued by the City Engineer.

When this notice was issued, your belongings/structure were in contravention of:

- ☐ Street and Traffic Bylaw 71A - Obstructing the free use of the street/sidewalk
- ☐ Vancouver Fire Department Order issued on July 25th, 2022
- ☐ Other: _____

We encourage you to work with organizations for voluntary storage and access to your belongings. Should the belongings remain in contravention as noted above, they will be impounded by the City of Vancouver.

For more information: www.vancouver.ca | Phone: 604-681-3111 | TTY: 604-681-3111

Urban Issues & Sanitation Street Cleaning

PHASE 2

Interim Workplace Violence Risk Assessment

(Specific to East Hastings Street between Dunlevy Street and Abbott Street)

Last update: March 29, 2023

CONFIDENTIAL

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Executive summary

The interim workplace violence risk assessment (VRA) was completed on August 3, 2022 for the in-scope activity of picking up of garbage and street cleaning in the identified area on East Hastings Street. In January 14, 2023, while extensive by-law enforcement along East Hastings Street is still suspended, the assessment was updated to include selective impoundments at specific locations, which are in contravention of by-laws and Vancouver Fire Department Order issued July 2022, to ensure pedestrian and traffic mobility as well as access to e.g. entrance/exit to buildings, fire exits, fire connections, construction sites, transit lanes.

As of April 5th 2023, a full removal event led by VPD will involve significantly larger ENG and VPD staff deployment. This assessment has been updated to reflect any increase in potential violence on City staff as a result.

The assessment was guided by WorkSafeBC workplace violence-related regulations, policies, and guidelines. However, this VRA should not be considered a full assessment, due to the need for the timely review and implementation of additional safe work procedures. This interim violence risk assessment does not consider issues related to extended removal of tents and associated items other than selective impoundments as described in paragraph above.

The threat sources faced by City staff fulfilling their responsibilities on the East Hastings Street Clean-up Project are 'violence targeted to City staff', 'collateral violence', 'impromptu protests or disruption', and 'organized and planned protests'.

Edged weapons and firearms have been discovered by VPD in the East Hastings Street encampment. The presence of firearms, while very concerning, it increases the nature and extent of violence risk and not the likelihood of violence occurring.

Community crime statistics were considered when assessing the risk to staff. An analysis of available data from historical incidents and from stakeholders also informed the assessment. The risk of collateral violence is present and cannot be eliminated. There have been violent events not directed at but witnessed by Sanitation crews.

The risk level is influenced by the combination of mental health, substance abuse and street-entrenched behaviours associated with members of the public. The in-scope portion of East Hastings Street and the surrounding neighbourhood experiences a high level of violence and criminality. The level of violence directly influences the risk of workplace violence posed to Engineering workers when performing sanitation work in the area. The current "encampment" and the increased number of "campers" on East Hastings Street have resulted in a higher density of people and an increase in reports of violence, including shootings and stabbings. The increased risk has resulted in the completion of this assessment and the change in interim safe work procedures.

A second contributor to violence risk is the current animosity directed at City staff due to the historical by-law enforcement along East Hastings Street. The by-law enforcement involving Engineering Urban Issues staff was suspended on July 1, 2022. The suspension of the by-law enforcement has resulted in an increase in the number of tents/structures on East Hastings Street and the establishment of the current "encampment". Members of the public and "campers" in the neighbourhood have angrily challenged Engineering workers involved in street cleaning and garbage pick-up due to the anger associated with the

enforcement issue. It is important to note that these incidents have not escalated to physical violence, however, the risk cannot be eliminated.

During the in-scope activity of picking up of garbage and street cleaning in the identified area on East Hastings Street, the risk of verbal abuse is more likely than that of an escalation to physical violence. However, the risk of physical violence cannot be eliminated.

- Violence targeted to City staff is moderate for 'physical violence' and high for 'verbal abuse, intimidation, and threats (posturing, verbal)'.
- The risk for 'collateral violence' (not targeted to City staff) faced by City staff is moderate. There have been violent events not directed at but witnessed by Sanitation crews.
- The risk for 'impromptu protests or disruption' that may create a response targeted to City staff is high.
- The risk for 'organized and planned event' that may create a response targeted to City staff is high.

During selective impoundments in the identified area on East Hastings Street, the risk of verbal abuse and escalation to physical violence is higher than compared to picking up garbage and street cleaning, due to increased animosity directed at City staff and associated with the removal of structures and personal belongings.

- Violence targeted to City staff is high for 'physical violence' and high for 'verbal abuse, intimidation, and threats (posturing, verbal)'.
- The risk for 'collateral violence' (not targeted to City staff) faced by City staff is moderate.
- The risk for 'impromptu protests or disruption' that may create a response targeted to City staff is high.
- The risk for 'organized and planned event' that may create a response targeted to City staff is high.

During the VPD led removal event in the identified area of East Hastings Street, the risk of verbal abuse is higher along with heightened potential for physical violence on access and egress routes to the worksite blocked off by VPD during the event.

- Violence targeted to City staff is high for 'physical violence' and high for 'verbal abuse, intimidation, and threats (posturing, verbal)'.
- The risk for 'collateral violence' (not targeted to City staff) faced by City staff is moderate.
- The risk for 'impromptu protests or disruption' that may create a response targeted to City staff is high.
- The risk for 'organized and planned event' that may create a response targeted to City staff is high.

The risks are mitigated through increased situational awareness, proactive daily risk assessments and instruction to disengage and leave the area if deemed necessary, and the delay on crew's deployment during scheduled protests. The risks are mitigated too by presence of VPD higher than in other parts of the city and readily available to deploy as 911 responders when needed; or VPD presence with the crews on the day and time of the impoundment at the specific location, and during the full removal event. Increased Clean-up crews staffing on the day of the impoundment and full removal event to expedite the task to decrease exposure time.

Out of nine (9) events reported by Sanitation crews between January 2021 and July 2022 for the in-scope geographic area, seven (7) reports were associated with Street Cleaning Night Shift crews and two (2) reports were associated with Urban Issues crews; there are no reports associated with Street Cleaning Day Shift or Afternoon Shift for this area. Four (4) out of nine (9) events have no nexus to violence to City's crews (graffiti in vehicle (1), violent traumatic event witnessed but not directed to the crew (3)). Five (5) out of the nine (9) incidents have a nexus to potential workplace violence.

Since the beginning of the East Hastings Street Clean-up Project, out of five (5) events reported by Sanitation and STO Urban Issues crews between August 2022 and March 31 2023 for the in-scope geographic area, two (2) events have no nexus to violence to City's crews (violent traumatic event witnessed but not directed to the crew). Three (3) out of the five (5) incidents have a nexus to potential workplace violence, and one (1) of the (3) resulted in court conditions.

None of the events did escalate to physical violence, which could be credited to City workers not emotionally reacting to comments and disengaging quickly.

High priority recommendations are:

- Review the staffing levels for the garbage clean-up on East Hastings Streets and the times crews attend the area daily by Sanitation Street Cleaning and Urban Issues.
- Review, development, and implementation of a pre-deployment checklist of assessment considerations (focused on violence or aggression risk) for use by the Supt/Supervisor before staff are deployed on East Hastings Street.
- Review, development, and implementation of a Safe Working Guideline specific to the work to be completed in the in-scope area of East Hastings Street, prioritizing situational awareness and ongoing risk assessment by all staff while working on East Hastings, and outlining to disengage, to leave the area, or reschedule the service if the crew (prior to deployment or during).
- Development and delivery of Violence Prevention and Situational Awareness workshops.

Regulatory summary

The Workplace Risk Assessment was prepared using a systematic process that meets the requirements of the British Columbia Workers' Compensation Act and workplace violence-related regulations and policy.

Occupational Health and Safety (OHS) Policy related to 4.28

In addition to section 4.28, the assessment considered the items listed for consideration in the associated OHS policy. Information and subsequent analysis considered the following:

- Number, location, nature, severity, timing, and frequency of violent incidents
- Environmental considerations identified during the environmental walkthrough
- Extent and nature of contact with individuals other than fellow workers

- The potential for use of alcohol or drugs
- Existing policies and procedures for interacting with members of the public or other non-workers
- Existing violence prevention programs and initiatives
- Communication methods are to include risk communication, incidents, or threats of violence, and how to request assistance
- Presence of signage and emergency procedures
- Staff scheduling, including the extent that people work at night or work alone, taking into consideration check-in processes and availability of support

The definition of violence used as a reference in this assessment is that outlined in the WorkSafeBC Occupational Health and Safety Regulation, section 4.27:

“Violence” means the attempted or actual exercise by a person, other than a worker, of any physical force so as to cause injury to a worker and includes any threatening statement or behaviour, which gives a worker a reasonable cause to believe that he or she is a risk of injury.

The initial workplace violence risk assessment was completed by:

- Kevin Calder, City Protective Services, Manager Threat Management and Investigations
- Cristina Lopez Garcia, OHS Supt. Sanitation Operations

The January 14, 2023 update was completed by:

- Parvinder Chima, Engineering Services, Sanitation Supt. I
- Rick Clark, Engineering Services, Sanitation Supt. I
- Steevie Dhesi, OHS Supt. STO Operations
- Cristina Lopez Garcia, OHS Supt. Sanitation Operations

The March 29, 2023 update was completed by:

- Parvinder Chima, Engineering Services, Sanitation Supt. I
- Rick Clark, Engineering Services, Sanitation Supt. I
- Steevie Dhesi, OHS Supt. STO Operations

Specific data and information-gathering activities included:

- Conducting environmental walkthrough at the in-scope area.
- Qualitative analysis of the risk of criminal activity in the surrounding neighbourhood.
- Review of historical incident reports and any previous workplace violence risk assessment reports.
- Consultation with stakeholders and workers with specific work process knowledge. Staff attending Situational Awareness sessions also provided anecdotal descriptions of their experience working in the in-scope area.
- Reviewing violence prevention and operational policies and procedures, and conducting a gap analysis.
- Reviewing violence risk assessment training and identifying the need for immediate training options.

Location and circumstances of work

East Hastings Street between Abbott Street (west boundary) and Dunlevy Street (east boundary) are prioritized in this assessment.

The area in this report's focus is located in the DTES neighbourhood of Vancouver. The population of the DTES is estimated at approximately 7,000. The DTES is known for high levels of pedestrian and vehicle traffic 24 hours a day. Multi-storey apartments, single-room occupancy hotels (SROs), restaurants, bars, convenience stores, and vacant buildings line both the north and south sides of the street.

East Hastings Street is a major east-west artery in Vancouver. Both the north and south sides of the street have had challenges with individuals erecting tents and other impromptu structures. Until June 30th, 2022, Urban Issues workers would enforce and remove tents and other structures on a daily basis on East Hastings Street, and the Vancouver Police (VPD) would provide an escort during this work. As of July 1, 2022, VPD no longer escorted the Urban Issues crews, and as a result, the by-law enforcement and associated activity were suspended due to the potential for violence associated to by-law enforcement by Sanitation and STO Urban Issues crews. With the suspension it came an increase in tents and impromptu structures on the sidewalks in the area.

The interim workplace violence risk assessment (VRA) was completed on August 3, 2022 for the in-scope activity of picking up of garbage and street cleaning in the identified area on East Hastings Street. Thus, the higher risk task of removing tents and other belonging was on hold.

Due to the current density of tents and people, more totes have been deployed and community-based clean-up crews move the garbage to the curbside or bag it and dispose of the bags in designated street corners for pick-up by City crews. City crews are dumping street garbage totes and bags and picking up curbside litter on a daily basis.

Prior to the beginning of the East Hastings Clean-up Project, both Sanitation Street Cleaning crews and Urban Issues crews attended the area multiple times a day.

Mon-Fri

- STO Urban Issues in the morning
- STO Urban Issues in the morning
- Sanitation nightshift (3:40am)

Sat-Sun

- Sanitation Urban Issues in the morning
- Sanitation around noon
- Sanitation nightshift (3:40am)

In the last week of July 2022, Vancouver Fire Rescue ordered the removal of the tents and impromptu structures due to an associated fire risk. Discussion regarding the return to extensive by-law enforcement and past activity is out of the scope of this assessment.

As of March 29, 2023, the task of dismantling non-permanent encampments on East Hastings Street was still suspended, and Urban Issues crews (STO and Sanitation) were no longer doing extensive by-law enforcement on East Hastings Street but selective impoundments at specific locations to ensure pedestrian and traffic mobility as well as access to e.g. entrance/exit to buildings, fire exits, fire connections, construction sites, transit lanes. The activity of picking up of garbage and street cleaning is on-going.

As of April 5, 2023, the dismantling of non-permanent encampments on East Hastings Street will resume via VPD led full removal operation. Area-by-area removal of all remaining structures from the encampment zone. Sections of block to be fully closed by VPD to the public with limited in/out privileges.

Crime statistics January 2021-July 2022

The DTES neighbourhood of Vancouver experiences a high level of poverty, street entrenched behaviour, homelessness, and residents/visitors with mental health, substance abuse, and addiction challenges. There is a high likelihood of the presence of edged weapons in the area and, to a lesser degree, firearms. The DTES experiences higher levels of crime compared to other neighbourhoods in the City of Vancouver. VPD provides policing and law enforcement services. The area has a high level of police patrols (vehicle and foot).

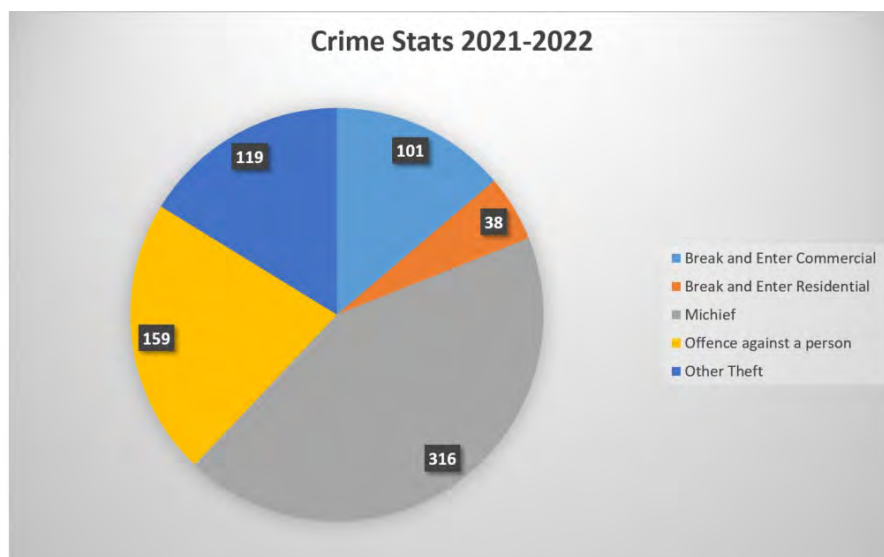
Perimeter streets:

Abbott Street, Gore Street, East Hastings Street, Alexander Street, Water Street

Crime Stat Search Results:

- Break and Enter Commercial: 101
- Break and Enter Residential/Other: 38
- Mischief: 316
- Offence Against a Person: 159
- Other Theft: 119

Total 733



Historical incident review

January 2021 to July 2022

The following table is an overview of incident reports related to the Sanitation Street Cleaning crews and Sanitation Urban Issues crews between January 2021 and July 2022 for the in-scope geographic area of the East Hastings Clean-up Project. Reports from Streets Operations Urban Issues crews were reviewed.

Out of nine (9) events reported between January 2021 and July 2022 for the in-scope geographic area, seven (7) reports were associated with Street Cleaning Night Shift crews and two (2) reports were associated with Urban Issues crews, there are no reports associated with Street Cleaning Day Shift or Afternoon Shift for this area.

Four (4) out of nine (9) events have no nexus to violence to City's crews (graffiti in vehicle (1; 1 of 1 night shift), violent traumatic event witnessed but not directed to the crew (3; 2 of 3 night shift)). Five (5) out of the nine (9) incidents have a nexus to potential workplace violence.

August 2022 to March 29 2023

Since the beginning of the East Hastings Street Clean-up Project to date, out of five (5) events reported by Sanitation and STO Urban Issues crews between August 2022 and January 2023 for the in-scope geographic area of the East Hastings Clean-up Project, two (2) events have no nexus to violence to City's crews (violent traumatic event witnessed but not directed to the crew). Three (3) out of the five (5) events have a nexus to potential workplace violence, and one (1) of the (3) resulted in court conditions.

In all cases reported from January 2021 to March 29 2023, staff responded appropriately to aggressors and no staff injuries were indicated.

<i>By section</i>	<i>Reports Jan-Dec 2021</i>	<i>Reports Jan-Jul 2022</i>	<i>Reports¹ Aug 1 2022 - Jan 14 2023</i>	<i>Reports² Jan 15 - Mar 29 2023</i>
Urban Issues	0	2	5	0
Street Cleaning Day Shift	0	0	0	0
Street Cleaning Afternoon Shift	0	0	0	0
Street Cleaning Night Shift	3	4	0	0
Reports Reviewed	3	6	5	0
Total Reports Reviewed (Jan 2021 - Mar 29, 2023)	14			

¹ Sanitation and STO Urban Issues Crews assigned to the East Hastings Clean-up Project only.

² Sanitation and STO Urban Issues Crews assigned to the East Hastings Clean-up Project only.

Nature of incident	Reports Jan-Dec 2021	Reports Jan-Jul 2022	Reports³ Aug 1 2022 - Jan 14 2023	Reports⁴ Jan 15 - Mar 29 2023
Vandalism (graffiti in City's vehicle)	1	0	0	0
Traumatic event (collateral violence not related to crew)	1	2	2	0
Verbal threat (without VPD response)	0	0	0	0
Verbal threat (VPD responded)	0	0	3	0
First Aid or health call to 911	0	0	0	0
Attempted to open vehicle's door	0	1	0	0
Thrown object	1	1	0	0
Chased staff	0	1	0	0
Chased staff and thrown object	0	1	0	0
Reports Reviewed	3	6	5	0
Total Reports Reviewed (Jan 2021 - Mar 29, 2023)	14			

Anecdotal reports of aggression

When conducting the initial VRA, interviewees advised that acts of verbal abuse and aggression that occurred were relatively common. No stakeholders providing feedback reported a physical assault of a worker. Reported aggression was from members of the public or street-entrenched individuals. They described the users as being upset with the presence of Engineering workers and the perceived association with by-law enforcement, and anti-City policy resentment. In some cases, there was no nexus to work. Mental health or substance abuse often fueled aggression.

Stakeholders identified that some aggressors are territorial and defend what they perceive as an intrusion ("mob mentality"). Disengagement and de-escalation skills have been successfully used to defuse concerning situations.

Staff has expressed an increase in verbal conflict with the impoundments.

³ Sanitation and STO Urban Issues Crews assigned to the East Hastings Clean-up Project only.

⁴ Sanitation and STO Urban Issues Crews assigned to the East Hastings Clean-up Project only.

Education and training review

Street Cleaning crews and Urban Issues crew members are enrolled in Prevention of Workplace Violence training course prior to working in the field and are enrolled in refresher courses.

City Protective Services, in consultation with Engineering Department, delivered three (3) Violence Prevention and Situational Awareness workshops on July 28 and July 29, 2022. In addition, updated SOPs have been shared and discussed with staff with a focus on worker safety and changes in how the work is completed in the area of concern.

Safe working guideline review

The current practices for staff are defined in the newly implemented *"Safe Working Guideline - East Hastings Tote Collection and Litter Pick-up (interim guideline)"* (DOC/2022/188180).

Site clean-up in the in-scope area of East Hastings are always to be performed working in crews (no working alone).

Policy and procedural review

The City of Vancouver Violence Prevention Program provides direction and guidance for all City of Vancouver staff engaging members of the public in their daily work. The expectation is that staff do not accept abuse or acts of physical violence and, when incidents do occur, staff should report the incident.

The incidents are divided into three categories:

- Verbal - excessive verbal harassment
- Threat - verbal threat to worker or a threatening gesture
- Assault - contact made with the worker by a person or object (includes damage to vehicle while employees occupy it or when an individual spits at an employee)

The methodology of the incident reporting program dictates that the most severe aspect of an incident perceived by the employee is chosen as the incident type. This is to prevent the duplication of statistics; for example, an employee being yelled at by a member of the public who is using profanity and then threatens to attack the employee. The member of the public then pushes the employee in the shoulder. This would be classified as an assault in the incident reporting program as the physical contact is the most severe aspect.

Street Cleaning crews and Urban Issues crews have the expectation that all staff will utilize the violent incident reporting program where crew members are instructed to report all significant events (excessive verbal abuse, harassment, threats).

Review of incidents

Each incident is documented in a Violence Incident Report Form and significant events are logged in the database (Parklane). All incidents are followed up with the affected worker by the Operations Supervisor/ Superintendent.

Significant events are reviewed by the JHSC and recommendations from JHSC are shared with management and staff.

COV City Protective Services support

The City Protective Services (CPS) Threat Management Framework provides additional direction on workplace violence-related employer-based responses to concerns of workplace violence. CPS Threat Management Specialists work closely with Engineering stakeholders and CPS security operations staff in the investigation, assessment, and management of potential workplace violence.

Engineering CPS Manager, Security Programs is looped in as needed for support and follow up on significant events.

Threat sources

The threat sources faced by City staff fulfilling their responsibilities on the East Hastings Street Clean-up Project are 'violence targeted to City staff', 'collateral violence', 'impromptu protests or disruption', and 'organized and planned protests'.

Violence to City staff

Staff may have contact with aggressive individuals with specific issues with City of Vancouver or with the issue of the VFRS order. Verbal abuse, intimidation, and threats happens regularly. The potential for physical violence directed to staff exists, but incidents have not escalated to physical violence. However, the risk cannot be eliminated.

- Violence targeted to City staff is moderate for 'physical violence' and high for 'verbal abuse, intimidation, and threats (posturing, verbal)'.
- During selective impoundments and the VPD led removal event, violence targeted to City staff is high for 'physical violence' and high for 'verbal abuse, intimidation, and threats (posturing, verbal)'. The risk of verbal abuse and escalation to physical violence is higher than compared to picking up garbage and street cleaning, due to increased animosity directed at City staff and associated with the removal of structures and personal belongings.

The associated risk is mitigated through proactive daily risk assessments and VPD presence as appropriate (911 responders).

Specifically for impoundments, VPD presence requested in advance to support the crews on the day, time, and location of the impoundment. VPD presence during impoundments has

been sufficient to de-escalate animosity towards Sanitation and STO Urban Issues crews. Also during impoundments, increased staff support on the final day to expedite the clean-up task.

For the VPD led removal event, increased VPD presence to support the crews on the day and time of the removal event, and higher levels of staffing from ENG. The increase in staff results in expedited efforts thus reducing exposure time to clean up efforts.

Collateral violence (not targeted to City staff)

The risk of collateral violence exists with no reported incidents of physical violence impacting Sanitation crews or Urban Issues crews.

- The risk for 'collateral violence' (not targeted to City staff) faced by City staff is moderate. There have been violent events not directed at but witnessed by Sanitation crews.

The associated risk is mitigated through proactive daily risk assessments and VPD support as appropriate.

Impromptu protests or disruption

There is a risk of impromptu protests or disruption. An example is the incident at Carnegie Center on August 11, 2022 that attracted interest and ended in aggression to VPD by bystanders and advocates of the encampment. This was not a planned event but triggered by a request for VPD assistance at the Carnegie Center facility for an aggressive patron.

The risk of this type of incident occurring in the future exists. It will only take a triggering event (e.g. conflict with employee, aggression by an individual, VPD assistance) to create a "group" response targeted to City staff fulfilling their responsibilities on the East Hastings Project.

- The risk for 'impromptu protests or disruption' that may create a response targeted to City staff is high.

The associated risk is mitigated through proactive daily risk assessments and VPD support as appropriate (911 responders).

Organized and planned

An example of an organized, planned, and advertised protest occurred on August 16, 2022 outside of the Balmoral Hotel. VPD planned an appropriate public safety response to monitor and deployed as appropriate. The East Hastings Clean-up Project working group was aware and crew's work cancelled.

The risk of this type of incident occurring in the future exists. Historically, the organizers of these events claim to prioritize peaceful civil disobedience, but these type of protests could escalate quickly into individual impromptu aggression.

- The risk for 'organized and planned event' that may create a response targeted to City staff is high.

The associated risk is mitigated through proactive daily risk assessments and the decision to delay any deployment during scheduled events.

Task analysis

Pick-up of garbage and street cleaning

The level of risk associated with the activity of pick-up of garbage and street cleaning in the identified area on East Hastings Street, from a task analysis perspective, is similar to that experienced by other public sector workers in the DTES.

<i>Task</i>	<i>Risk</i>	<i>Context of Risk</i>	<i>Primary Controls</i>
Pre-deployment assessment	Low	Supervisor will arrive prior to deployment of the crew and complete an initial assessment	<ul style="list-style-type: none"> • Violence prevention training • Situational awareness • Assessment is completed in a vehicle • Call 911 (VPD support)
Engagement with occupants: <ul style="list-style-type: none"> • Direct engagement with occupants to voluntarily move (lead by Sanitation and STO). • Identification of hazards during the safety inspections prior to clean-up activities (lead by VFRS, Sanitation, STO). • Education on resources and support available to occupants (ACCS) 	Moderate	<p>Contact with aggressive individuals (general):</p> <ul style="list-style-type: none"> • Staff may encounter individuals who act aggressively. <p>Contact with aggressive individuals (specific issues with City of Vancouver):</p> <ul style="list-style-type: none"> • Staff may encounter individuals who have issues with the City of Vancouver or the issue of by-law enforcement and the pending VFRS order. 	<ul style="list-style-type: none"> • Violence prevention training • Increased situational awareness • Proactive daily risk assessments • Additional staff support • Safe work guidelines • Disengage and leave the area • Call 911 (VPD support)
Collection of curbside garbage: <ul style="list-style-type: none"> • Staff will deliver services associated with delivery of totes, pick-up of garbage, and street cleaning (Sanitation, STO) 	Low	<p>Contact with aggressive individuals (general):</p> <ul style="list-style-type: none"> • Staff may encounter individuals who act aggressively. <p>Contact with aggressive individuals (specific issues with City of Vancouver):</p> <ul style="list-style-type: none"> • Staff may encounter individuals who have issues with the City of Vancouver or the issue of by-law enforcement and the pending VFRS order. 	<ul style="list-style-type: none"> • Violence prevention training • Increased situational awareness • Proactive daily risk assessments • Additional staff support • Safe work guidelines • Disengage and leave the area • Call 911 (VPD support)

Impoundments

During selective impoundments in the identified area on East Hastings Street, City staff may encounter individuals who have issues with the City of Vancouver or with the VFRS order issued back in July 2022. From a task analysis perspective, the risk of verbal abuse and escalation to physical violence is higher than compared to the activity of picking up garbage and street cleaning, due to increased animosity directed at City staff and associated with the removal of structures and personal belongings.

The level of risk associated with impoundments is higher to that experienced by other public sector workers in the DTES too due to:

- The potential “group” response targeted to City staff fulfilling their responsibilities on the East Hastings Project.
- The potential for protests that could escalate quickly into individual impromptu aggression.

Task	Context of Risk	Primary Controls	
Pre-deployment assessment	Low	Supervisor will arrive prior to deployment of the crew and complete an initial assessment	<ul style="list-style-type: none"> • Violence prevention training • Situational awareness • Assessment is completed in a vehicle • Call 911 (VPD support)
Engagement with occupants: <ul style="list-style-type: none"> • Serve notice (lead by Sanitation and STO). • Direct engagement with occupants to voluntarily move (lead by Sanitation and STO). • Identification of hazards during the safety inspections prior to clean-up activities (lead by VFRS, Sanitation, STO). • Education on resources and support available to occupants (ACCS). 	High	Contact with aggressive individuals (general): <ul style="list-style-type: none"> • Staff may encounter individuals who act aggressively. Contact with aggressive individuals (specific issues with City of Vancouver): <ul style="list-style-type: none"> • Staff may encounter individuals who have issues with the City of Vancouver or the issue of by-law enforcement and the pending VFRS order. 	<ul style="list-style-type: none"> • VPD presence (not as a 911 responder) • Delay any deployment during scheduled events/ protests • Proactive daily risk assessments • Disengage and leave the area, VPD (on-site, with the crew) to take over the situation • Increased situational awareness • Additional staff support • Violence prevention training • Safe work guidelines

Collection of curbside garbage: <ul style="list-style-type: none"> • Staff will deliver services associated with removal of structures and personal belongings, pick-up of garbage, and street cleaning (Sanitation, STO) 	High	Contact with aggressive individuals (general): <ul style="list-style-type: none"> • Staff may encounter individuals who act aggressively. Contact with aggressive individuals (specific issues with City of Vancouver): <ul style="list-style-type: none"> • Staff may encounter individuals who have issues with the City of Vancouver or the issue of by-law enforcement and the pending VFRS order. 	<ul style="list-style-type: none"> • VPD presence (not as a 911 responder) • Delay any deployment during scheduled events/ protests • Proactive daily risk assessments • Increased staff support to expedite task • Disengage and leave the area. VPD (on-site, with the crew) to take over the situation • Increased situational awareness • Violence prevention training • Safe work guidelines
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Full Removal Event

During VPD led removal event of the identified area on East Hastings Street, City staff may encounter individuals who have issues with the City of Vancouver or with the VFRS order issued back in July 2022. Because they did not move despite the daily engagement by ENG crews, these individuals have been identified as ‘no-go campers’. From a task analysis perspective, the risk of verbal abuse and escalation to physical violence is higher than compared to the activity of picking up garbage and street cleaning, due to increased animosity directed at City staff and associated with the removal of structures and personal belongings.

Access and egress routes may also be impacted by planned or unplanned protesters.

The level of risk associated with the full removal event is higher to that experienced by other public sector workers in the DTES too due to:

- The potential “group” response targeted to City staff fulfilling their responsibilities on the East Hastings Project.
- The potential for protests that could escalate quickly into individual impromptu aggression.

Task	Context of Risk	Primary Controls	
Engagement with occupants: <ul style="list-style-type: none">• Direct engagement with occupants to voluntarily move (lead by Sanitation and STO).• Identification of hazards during the safety inspections prior to clean-up activities (lead by VFRS, Sanitation, STO).• Education on resources and support available to occupants (ACCS).	High	Contact with aggressive individuals (general): <ul style="list-style-type: none">• Staff may encounter individuals who act aggressively. Contact with aggressive individuals (specific issues with City of Vancouver): <ul style="list-style-type: none">• Staff may encounter individuals who have issues with the City of Vancouver or the issue of by-law enforcement and the pending VFRS order.	<ul style="list-style-type: none">• Increased VPD presence (not as a 911 responder)• Worksite blocked off/ fully closed to the public, with limited in/out privileges, by VPD• Delay any deployment during scheduled events/ protests• Proactive daily risk assessments• Disengage and leave the area. VPD (on-site, with the crew) to take over the situation• Increased situational awareness• Additional staff support• Violence prevention training• Safe work guidelines
Collection of curbside garbage: <ul style="list-style-type: none">• Staff will deliver services associated with removal of structures and personal belongings, pick-up of garbage, and street cleaning (Sanitation, STO)	High	Contact with aggressive individuals (general): <ul style="list-style-type: none">• Staff may encounter individuals who act aggressively. Contact with aggressive individuals (specific issues with City of Vancouver): <ul style="list-style-type: none">• Staff may encounter individuals who have issues with the City of Vancouver or the issue of by-law enforcement and the pending VFRS order.	<ul style="list-style-type: none">• Increased VPD presence (not as a 911 responder)• Worksite blocked off/ fully closed to the public, with limited in/out privileges, by VPD• Delay any deployment during scheduled events/ protests• Proactive daily risk assessments• Increased staff support to expedite task• Disengage and leave the area. VPD (on-site, with the crew) to take over the situation

			<ul style="list-style-type: none"> • Increased situational awareness • Violence prevention training • Safe work guidelines
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Summary of findings

The risk of workplace violence is inherent due to a combination of factors, which include mental health, substance abuse, street-entrenched behaviours, and animosity directed toward the Engineering staff. The risk of collateral violence not directed to City workers is also present.

Verbal abuse is more likely than that of an escalation to physical violence. Staff has expressed an increase in verbal conflict with the impoundments.

There is no indication that the actions of staff contribute to the risk of workplace violence. None of the events related to workplace violence for the in-scope geographic area of the East Hastings Clean-up Project did escalate to physical violence, which could be credited to City workers not emotionally reacting to comments and disengaging quickly.

The risk cannot be fully eliminated but mitigation strategies include the combination of: violence prevention and situational awareness training; implementation of pre-deployment and on-going field assessments; guidance from safe work procedures, guidelines, and policies; and the clear direction that workers may disengage, or leave the area, or reschedule the service (during field assessment prior to deployment or at any time during the work) if they feel that it is appropriate.

The challenges of the DTES have been present for decades. It appears that the current encampment, the increase of street-entrenched individuals, and the increase of criminality in the area have all increased the nature and extent of violence risk. What the impact of bylaw enforcement will have on overall violence risk to staff is unknown at this point.

Recommendations

- Review the staffing levels for the garbage clean-up on East Hastings Streets and the times crews attend the area daily by Sanitation Street Cleaning and Urban Issues.
- Review, development, and implementation of a pre-deployment checklist of assessment considerations (focused on violence or aggression risk) for use by the Supt/Supervisor before staff are deployed on East Hastings Street.
- Review, development, and implementation of a Safe Working Guideline specific to the work to be completed in the in-scope area of East Hastings Street, prioritizing situational awareness and ongoing risk assessment by all staff while working on East

Hastings, and outlining to disengage, to leave the area, or reschedule the service (prior to deployment or during).

- Development and delivery of Violence Prevention and Situational Awareness workshops.
- Complete a review of the previous workplace violence risk assessment for Urban Issues and for Sanitation Street Cleaning crews once determined future state of Urban Issues crews and how/if by-law enforcement will be within their scope of work.
- All staff should be provided with violence prevention training at regular intervals. Training should include a review of safe operating procedures, situational awareness, how to call for assistance, how to safely leave the area, pre-deployment assessment, and reporting and documenting incidents of workplace violence.
- Staff should be provided with an overview of what concerns might arise from community members. This could include awareness training associated with the Indigenous community, the DTES neighbourhood, harm reduction, and other topics to assist with building bridges with residents of the neighbourhood.

Document Reviews

REVISION DATE	CHANGE MADE	AUTHORS / ACKNOWLEDGEMENTS
Aug 3, 2022	Creation of Sanitation Street Cleaning and Urban Issues Interim Workplace Violence Risk Assessment. <i>UPDATE Aug 3, 2022: Sent to Sanitation Operations, STO Operations, CPS, and OSSB for review. Feedback incorporated.</i>	Kevin Calder, Cristina Lopez Garcia
Aug 30, 2022 (2:30pm)	Creation of Addendum. <i>UPDATE Aug 31, 2022: Sent to Sanitation Operations, STO Operations, CPS, and OSSB for review. No comments/ edits.</i>	Kevin Calder, Steevie Dhesi, Cristina Lopez Garcia
Sep 8, 2022	Safety Plan and Violence Risk assessment for the project reviewed with OHS worker rep. No changes/ edits needed. Both documents to be reviewed at next Sanitation OHS Committee too.	Brent Dickson, Cristina Lopez Garcia
Sep 27, 2022	Safety Plan and Violence Risk assessment for the project reviewed with OHS Committee. Documents built from findings and actions/ controls identified by Sanitation night shift crews from past incidents. No changes/ edits needed.	Sanitation OHS Committee
Sep 29, 2022 (1:45pm)	<ul style="list-style-type: none"> • No incidents or concerns by crews or management working in the Project. • In alignment with ACCS Outrage Team Violence Risk Assessment for the Hastings Clean-up Project. • No changes needed. 	Kevin Calder, Steevie Dhesi, Preet Rana, Cristina Lopez Garcia

<p>Oct 13, 2022 (2:30pm)</p>	<ul style="list-style-type: none"> Considered in review of Addendum: <ul style="list-style-type: none"> Anecdotic info by BC Housing that people from encampments in Abbotsford and Surrey have moved to Vancouver DTES. <i>Number of people has an impact on volume of occupants to engage with by crews to voluntarily leave; but risk levels do not change because number of people has increased.</i> Incident on Oct 8, 10:30am, verbal threat by member of the public while conducting Urban Issues engagement work to three (3) crew members. <i>Risk level already identified as high for 'verbal abuse, intimidation, and threats'.</i> Incident on Oct 8, 4:00pm, near E Hastings and Carrall St, where a man was shot in the chest with a crossbow. Crews had already left for the day and did not witness the incident. <i>Risk levels stay the same.</i> Information reorganized under new section: 'Violence to City staff'. New section: 'Incident Review'. 	<p>Kevin Calder, Steevie Dhesi, Preet Rana, Cristina Lopez Garcia</p>
<p>Oct 17, 2022 (3:30pm)</p>	<ul style="list-style-type: none"> Group made aware of increased pressure on City crews by legal observers. <i>Issue taken to the attention of Sanitation Branch manager. Confirmed talked this morning at the project briefing. Crews to leave the area and/or reschedule task if necessary. In addition, issue will be taken to the attention of PIVOT and VANDU by Sanitation Branch Manager. Risk levels stay the same.</i> Two impoundments as of October 17, 2022. Both tasks completed with VPD presence (requested in advance) and following Urban Issues SOP: 'Responding to Non-Permanent Encampments'. <i>Staff has expressed an increase in verbal conflict with the impoundments. No incidents of physical violence. Risk levels stay the same.</i> 	<p>Mike Zupan, Calum Baynham, Steevie Dhesi, Cristina Lopez Garcia</p>
<p>Oct 20, 2022</p>	<ul style="list-style-type: none"> Safety Plan and Violence Risk assessment for the project reviewed with OHS worker rep. No changes/ edits needed. Reviewed events involving verbal threats reported on Oct 8 and Oct 18 (what happened, actions taken and existing controls). Reviewed response after the event on Aug 27 (crew witnessed stabbing). Burnaby RCMP officer fatally injured. Only information available is from the news. Briefing on Oct 19 acknowledged the Oct 18 violent incidents (Hastings Project incident, Urban Issues incident (different location), Burnaby RCMP fatal injury). Counsellor attended the morning briefing and available to the crews after. Crew members offered paid day off to reset. Hastings crew members always have had the option to request a transfer to a Sanitation crew/ STO crew if in need of a break from Hastings Project. Section: 'Incident Review' updated with Oct 18 event. 	<p>Eric Ince, Cristina Lopez Garcia</p>

Oct 25, 2022 (11:00am)	<ul style="list-style-type: none"> Geographical location of the project extended to Abbott St-Dunleavy St (instead of Abbott St-Gore St). Reviewed event involving verbal threat to COV crew and reported on Oct 18. <i>Member involved identified as activist. Issue taken to the attention of the Managing Director, Social Policy and Projects Division.// Recommended 'threat assessment report' by CPS.</i> Burnaby RCMP officer fatally injured on Oct 18: Municipalities of Surrey, Burnaby, New Westminster, and Vancouver meeting on October 27 to discuss existing urban issues protocols. 	Kevin Calder, Steevie Dhesi, Preet Rana, Cristina Lopez Garcia
Nov 3, 2022 (2:00pm)	<ul style="list-style-type: none"> Oct 18 verbal threat to COV crew → Safety Alert created by CPS. Sanitation Branch Manager to share Safety Alert with Hastings Clean-up Project staff (ENG and non-ENG) and ENG branch managers. Reported at EOC meeting that a patron (not belonging to advocacy group?) following COV staff. Anecdotic info at this point for group reviewing Addendum). To be followed up on with Sanitation Branch Manager No other new incidents reported. <i>Risk levels stay the same.</i> 	Kevin Calder, Steevie Dhesi, Preet Rana, Cristina Lopez Garcia
Nov 4, 2022 (12:00pm)	<ul style="list-style-type: none"> Safety Alert by CPS (Oct 18 verbal threat to COV crew): <ul style="list-style-type: none"> Current Hastings Clean-up Project staff already aware. Sanitation Branch Manager to have it crew talked again during briefing on Nov 5, 2022 and posted until everybody gone after the morning briefing. Moving forward, new Hastings Clean-up Project staff (ENG and non-ENG) being informed during project's Orientation. Safety alert will be shared with ENG branch managers at the ENG Branch Managers meeting on Nov 24, 2022. Sanitation Branch Manager to gather further info on patron (not belonging to advocacy group?) following COV staff. 	Mike Zupan, Cristina Lopez Garcia
Nov 17, 2022 (10:00am)	<ul style="list-style-type: none"> No updates/changes reported regarding the project to this working group. No incidents or concerns shared by crews or management working in the Project. <i>Risk levels stay the same.</i> 	Kevin Calder, Steevie Dhesi, Preet Rana, Cristina Lopez Garcia
Nov 23, 2022 (3:30pm)	<ul style="list-style-type: none"> Nov 18 verbal threat to COV crew. VPD attended and de-escalated the situation. No arrests made. <i>Risk levels stay the same.</i> No updates/changes reported regarding the project to this working group. 	Kevin Calder, Steevie Dhesi, Cristina Lopez Garcia
Dec 6, 2022 (1:00pm)	<ul style="list-style-type: none"> No incidents or concerns shared by crews or management working in the Project. Anecdotic info shared at the EOC morning meeting that newer people have moved to Vancouver DTES; risk levels do not change. No updates/changes reported regarding the project to this working group. 	Kevin Calder, Preet Rana, Cristina Lopez Garcia

Jan 5, 2023 (2:30pm)	<ul style="list-style-type: none"> • One incident (emotional/ traumatic event) reported from Dec 14, 2022. • No concerns shared by crews or management working in the Project. <i>Risk levels stay the same.</i> • Anecdotic info shared that crew's focus shifted temporally in late December to snow/weather response. • No updates/changes reported regarding the project to this working group. 	Kevin Calder, Steevie Dhesi, Cristina Lopez Garcia
Jan 14-16, 2023	Updated Sanitation Street Cleaning and Urban Issues Interim Workplace Violence Risk Assessment with new section: 'Impoundments'. Threat sources and risk rates in Addendum incorporated to core of the document.	Parvinder Chima, Rick Clark, Steevie Dhesi, Cristina Lopez Garcia
Jan 18, 2023	Sent to Sanitation Operations, STO Operations, CPS, and Workplace Safety for review. Feedback requested.	Cristina Lopez Garcia
Mar 29, 2023	Updated with Full Removal Event (VPD led). Violent incident report summary updated for Jan 15- Mar 29 (no violent incidents reported). Risk rates updated for 'Violence to City Staff' during Full Removal Event.	Parvinder Chima, Rick Clark, Steevie Dhesi

Appendix A: Summary of workplace incidents (East Hastings Street Clean-up Project)

The following table is an overview of incident reports related to the crews assigned to the E Hastings Clean-up Project starting August 9 2022 and for the duration of the project.

Year	Mth	DATE	DAY	TIME	LOCATION	CLASSIFICATION	DESCRIPTION	MECHANISM OF INJURY	SECTION
2022	Aug	08/27	Sat	9:40 am	57 E Hastings	Traumatic event/ Emotional event	Crew witnessed stabbing – member of the public injured. The crew was setting up their work zone on the unit block of E Hastings when 2 members of the public engaged in an altercation. One person was stabbed as a result. Sanitation Superintendent called 911 and VPD immediately responded (Parklane #6371).	No Injury	Urban Issues
2022	Oct	10/08	Sat	10:30 am	123 E Hastings	Violence/ Verbal threat	Verbal threat by member of the public - While conducting Urban Issues engagement work, three (3) crew members were threatened by two (2) members of the public (by-standers standing next to one of the tents). Crew reported the incident to VPD patrol that happened to be across the street. VPD responded. No injuries occurred (Parklane #6383).	No Injury	Urban Issues
2022	Oct	10/18	Tue	10:15am	300 . Hastings St and Gore (northside)	Violence/ Verbal threat	Verbal threat by member of the public - While conducting Urban Issues engagement work, three (3) crew members were threatened by one member of the public ('came running across Hastings street yelling to get away from his tent'). Reported to VPD liaison for the Hastings Project. VPD responded. No injuries occurred (Parklane #6373).	No Injury	Urban Issues
2022	Nov	11/18	Fri	9:45 am	East Hastings	Violence/ Verbal threat	Verbal threats of violence from a member of the public. Member of the public came into the workers personal space. VPD was called to scene. VPD were able to de-escalate the situation. No arrests were made (Parklane #6451).	No Injury	Urban Issues
2022	Dec	12/14	Wed	11:20am	Hastings St and Columbia	Traumatic event/ Emotional event	Citizen seriously injured by another citizen - Two sanitation workers first on scene and attempted to apply pressure on the wound with the citizen's jacket. A citizen ran towards the two workers asking for help and to call 911. The citizen had received a stab wound to the back of the head/neck and was bleeding heavily. VPD and ambulance attended scene. Citizen transported to hospital (Parklane #).	No Injury	Urban Issues

Appendix B: Summary of workplace incidents (Specific to East Hastings Street between Abbott Street and Gore Street; from January 2021 to July 2022)

Year	Mth	DATE	DAY	TIME	LOCATION	CLASSIFICATION	DESCRIPTION	MECHANISM OF INJURY	SECTION
2022	Jul	2022/07/30	Sat	8:30	DTES – NWC Hastings/ Columbia	Traumatic event/ Emotional event	Hastings - gun shots by VPD patrolling same area, not working with crew (not to Sanitation staff)	No Injury	Urban Issues
2022	Jul	2022/07/07	Fri	4:20	DTES – SEC Hastings/ Carrall	Traumatic event/ Emotional event	Hastings - gun shots heard (not to Sanitation staff)	No Injury	Street Cleaning Night
2021	Mar	2021/03/12	Fri	4:30	Carrall St (between Hastings and Pender)	Traumatic event/ Emotional event	The crew witnessed two individuals having an argument and one of the individuals stabbed the other individual in their left upper arm.	No Injury	Street Cleaning Night
2022	Feb	2022/02/26	Sat	11:05	Hastings and Carrall street NEC	Violence	Upset citizen was rummaging through their belongings and threw a needle in the direction of one employee. VPD was present and immediately removed the citizen from the scene (VPD - # 22 - 29784 File number).	No Injury	Urban Issues
2022	Mar	2022/03/27	Sun	22:30	Hastings and Dunlevy (near Patricia Hotel)	Violence	A male citizen was yelling and screaming at the city employees. Male citizen took the rake and shovel from the back of the truck. Employee caught in the truck and left the scene. The male citizen was chasing the truck and then approached the second city vehicle which was about 20 yards away and attempted to chase the second truck as well.	No Injury	Street Cleaning Night

Year	Mth	DATE	DAY	TIME	LOCATION	CLASSIFICATION	DESCRIPTION	MECHANISM OF INJURY	SECTION
2022	May	2022/05/22	Sun	4:45	Hastings and Columbia, South East corner	Violence	During the Hastings clean up, the two crew members were followed on Hastings between Main and Columbia by a male citizen. The citizen approached the crew at Columbia, by their trucks. The two members were walking back to their trucks when the citizen started yelling at them. The citizen had a metal pipe or pole in their hand. The citizen continue to make allegations against EE2 and hit another object with the pipe or pole at the same time, which broke it. The workers proceeded to their vehicles, got in, and drove off. As they were driving off, the citizen threw the metal pipe at EE2's vehicle.	No Injury	Street Cleaning Night
2022	Jun	2022/06/26	Sun	22:30	Hastings lane South, Main to Columbia	Violence	EE was driving flusher down the lane (not flushing) when a citizen got in front of flusher and started "fingering" the EE and yelling at him. EE tried to drive around him while trying to gesture that he wasn't going to flush. The Citizen then got beside the truck and tried to open the driver's side door. Door was locked, so citizen then punched the mirror and kicked the door.	No Injury	Street Cleaning Night
2021	Apr	2021/04/21	Wed	23:20	Hastings/Cordova lane between Columbia and Carrall	Violence	Sanitation truck had gasoline tossed at it from an upper window of building. One of the employees was sprayed with the gasoline mist as it splashed off the top of the truck.	No Injury	Street Cleaning Night

Appendix C: Workplace Violence Matrix

VRA Priority Matrix

		MOST LIKELY CONSEQUENCES				
PROBABILITY	EMPLOYEES	Injuries or ailments not requiring medical treatment (incident report may or may not be completed)	Minor injury or First Aid treatment (incident report completed)	Serious injury causing hospitalization or multiple medical treatment cases	Life-threatening injury or multiple serious injuries causing hospitalization	Death or multiple life-threatening injuries
	REPUTATION	Internal Review at local departmental level	Scrutiny by JOHS Committee, Workplace Health or Management	Scrutiny by Options Senior Management or WorkSafeBC	Intense public, political and media scrutiny, e.g., front page, TV, etc.	Formal inquiry or commission or adverse national media
	Is expected to occur in most circumstances	2	2	1	1	1
	Will probably occur based on current practice	2	2	2	1	1
	Might occur at some time in the future based on current practice	3	3	2	2	1
	Could occur, but doubtful	3	3	2	2	1
	May occur, but only in exceptional circumstances	3	3	3	2	2

Adapted from the Provincial VRA Standard Guidebook

From: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
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["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 3/30/2023 8:39:00 AM
Subject: RE: 100 Block E Hastings

Thanks Sandra,

I realized a er I sent it that Mark is the Mark Simpson I know. Knee jerk reac on on my part, just don't want the rumour mill to grow. I saw Sue's response to Mark, all good.

Mike

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Thursday, March 30, 2023 7:55 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>
Cc: CHAPMAN, Don <don.chapman@vpd.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: Re: 100 Block E Hastings

Hi Mike -

Mark is an ACCS Project Manager who is managing the demolition of the Balmoral - let me find out what he knows - from below, it looks like he just knows generalities - sometime next week and 100 block

Looping in Celine

S

Sent from my iPhone

On Mar 29, 2023, at 10:13 PM, Zupan, Mike <mike.zupan@vancouver.ca> wrote:

\u-257 ?
FYI - word is out.

Mike

From: Simpson, Mark <Mark.Simpson@vancouver.ca>
Sent: Wednesday, March 29, 2023 10:01 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Gornall, Tom <Tom.Gornall@vancouver.ca>
Subject: 100 Block E Hastings

Hi Sue, Mike and Tom,

It has come to my attention that city led activities involving VPD are proposed to occur next week within the 100 Block E Hastings St. and surrounding area.

I would appreciate it if you can provide a brief update regarding proposed activities to Tom and myself including any information you are at liberty to share at this time.

As you are aware we have both security services personnel, contractors and consultants deployed at multiple sites along the 100 Block E Hastings and their safety is a top priority.

Thanks for your time and efforts and I look forward to your responses.

Regards,

Mark

s.15(1)(l)

From: "Zupan, Mike" <mike.zupan@vancouver.ca>
To: "MacDonald, Keith" <Keith.MacDonald@vpd.ca>
"CHAPMAN, Don" <don.chapman@vpd.ca>
CC: "HEMPHILL, Kristyanne" <Kristyanne.hemphill@vpd.ca>
Date: 3/29/2023 3:54:42 PM
Subject: Re: April 7,8,9,10 decampment teams

Thanks Keith.

From: MACDONALD, Keith <Keith.MacDonald@vpd.ca>
Sent: Wednesday, March 29, 2023 3:52:48 PM
To: Zupan, Mike <mike.zupan@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Cc: HEMPHILL, Kristyanne <Kristyanne.hemphill@vpd.ca>
Subject: RE: April 7,8,9,10 decampment teams

Hi Mike,

Thanks for that info. If there is no specific decampment actions going on overnight we won't be putting out a callout overnight. I spoke with Sgt. Travis Fraser, he is the Sergeant in the DTES that night, and if your crews have any issues, or are getting harassed, he told me that your crews can call him directly and his team will assist them.

His numbers are:

s.15(1)(l)
s.15(1)(l)

Thanks,

Keith



Staff Sergeant 2192 Keith MacDonald
Emergency Operational & Planning Section
Vancouver Police Department
3585 Graveley Street
Vancouver, BC, V5K 5J5
Email: keith.macdonald@vpd.ca
Phone: 604-717-3128

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From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Wednesday, March 29, 2023 3:24 PM
To: MACDONALD, Keith <Keith.MacDonald@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Cc: HEMPHILL, Kristyanne <Kristyanne.hemphill@vpd.ca>

Subject: RE: April 7,8,9,10 decampment teams

Hi Keith,

We are planning to have Sanitation Street Cleaning crews out powerwashing, sweeping and flushing to ensure there is activity going on. We don't remove structures overnight for safety reasons primarily, however, we are looking at what kind of engagement we can do. With that we should talk about what VPD presence could be set up overnight to assist with supporting Sanitation staff. We may see activism overnight and potential for negative interaction with our crews.

Yes, we'll do all our briefings out of s.15(1)(a)

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office [604-326-4706](tel:604-326-4706)
Mobile s.15(1)(l)

From: MACDONALD, Keith <Keith.MacDonald@vpd.ca>
Sent: Wednesday, March 29, 2023 10:53 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Cc: HEMPHILL, Kristyanne <Kristyanne.hemphill@vpd.ca>
Subject: RE: April 7,8,9,10 decampment teams

Hi Mike,

Thanks for the quick response, I did forget to ask you one question, overnight on the night of the 5th and 6th are you planning on having a team out to deal with any tents that pop back up in the areas that we clear during the day. If so we will try and get a team to support that deployment as well or are you planning on dealing with anything the next day?

April 7-10 QRT are being filled as we speak. I will staff QRT for the week of April 10-15 as well and then we can touch base during that week for any dates beyond the 15th. Does the same briefing times at National yards work for those dates as well.

Thanks,

Keith



Staff Sergeant 2192 Keith MacDonald
Emergency Operational & Planning Section
Vancouver Police Department
3585 Graveley Street
Vancouver, BC, V5K 5J5
Email: keith.macdonald@vpd.ca
Phone: 604-717-3128

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From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Wednesday, March 29, 2023 10:46 AM
To: MACDONALD, Keith <Keith.MacDonald@vpd.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Subject: RE: April 7,8,9,10 decampment teams

Hi Keith,

First, want to thank you for the support.

Yes, we will be out April 7 to 10 and would require VPD's Quick Response Team to assist with structures being set up on E. Hastings.

Speaking with Don and team the expectation is that VPD's QRT would support our Urban Issues team for a few weeks after the 5th to ensure we stay on top of new structures and establish new expectations for folks on the street. I would say we would need QRT scheduled for the week of April 10- 15 as well. We anticipate a push to re occupy sections of the street after the 5th so we need to stay on top of it. Ideally we can wind down the QRT support after 2 to 3 weeks and we are into a rhythm with the one off structure and tents popping up.

I'll be on the 5pm call.

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office [604-326-4706](tel:604-326-4706)
Mobile [**s.15\(1\)\(l\)**](tel:s.15(1)(l))

From: MACDONALD, Keith <Keith.MacDonald@vpd.ca>
Sent: Wednesday, March 29, 2023 10:11 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>; CHAPMAN, Don <don.chapman@vpd.ca>
Subject: April 7,8,9,10 decampment teams

Hi Mike,

I have received word that you will be putting teams out on April 7,8,9,10 to deal with any pop up tents/structures on these days. We will be putting out our usual teams to compliment your teams. As it is a long weekend, we will not have any staff in on Monday to staff a shift for Tuesday if there is an appetite for that. I'm not sure what the plan is going forward for the week of April 10-15, but we would need to know before the Easter weekend to staff for the 11th.

From my meeting with Stephanie yesterday, she mentioned that your crews would likely be using [**s.15\(1\)\(l\)**](tel:s.15(1)(l))
[**s.15\(1\)\(l\)**](tel:s.15(1)(l)) Is this confirmed?

[**s.15\(1\)\(a\)**](tel:s.15(1)(a))

Thanks,

Keith



Staff Sergeant 2192 Keith MacDonald
Emergency Operational & Planning Section
Vancouver Police Department
3585 Graveley Street
Vancouver, BC, V5K 5J5
Email: keith.macdonald@vpd.ca
Phone: 604-717-3128

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From: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
To: ["Tolnai, Dave" <Dave.Tolnai@vancouver.ca>](mailto:Dave.Tolnai@vancouver.ca)
["Dhillon, Norm" <norm.dhillon@vancouver.ca>](mailto:norm.dhillon@vancouver.ca)
Date: 3/30/2023 4:21:00 PM
Subject: RE: Dangerous Goods Vehicle + Driver next Wednesday/Thursday

Thanks Dave.

Hi Norm, would you be able to confirm Dave's request below? We would need to transport a larger number of propane bottles which would be beyond our capabilities.

Thanks
Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office [604-326-4706](tel:604-326-4706)
Mobile [604-326-4706](tel:604-326-4706)

From: Tolnai, Dave <Dave.Tolnai@vancouver.ca>
Sent: Wednesday, March 29, 2023 2:42 PM
To: Dhillon, Norm <norm.dhillon@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>
Subject: Dangerous Goods Vehicle + Driver next Wednesday/Thursday

Hi Norm:

For the Hastings project we have a need for a Dangerous Goods Vehicle + Driver next Wednesday and Thursday. Mike is copied on this e-mail if you have specific questions. Why we need it is in the event that we have a number of propane tanks to haul away from Hastings encampments. We don't have the capability to do that. It has been suggested that you have an F150 outfitted for TDG? Would it be possible to borrow that and a driver next Weds/Thurs?

Thanks,
Dave

From: "MacKinnon, Stephanie" <Stephanie.MacKinnon@vancouver.ca>
To: "Cheung, David (POEB)" <David.Cheung2@vancouver.ca>
"Chima, Parvinder" <Parvinder.Chima@vancouver.ca>
"Clark, Rick" <Rick.Clark@vancouver.ca>
"Ling, Crystal" <Crystal.Ling@vancouver.ca>
"Taylor, James" <James.Taylor@vancouver.ca>
CC: "Zupan, Mike" <mike.zupan@vancouver.ca>
"McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>
"Hogan, Paul (eng)" <Paul.Hogan@vancouver.ca>
Date: 3/20/2023 8:16:07 PM
Subject: Re: Final Verbal - Hasting Encampment Area

Hi Everyone,

We will be delaying our final notice to the whole encampment area. I will give an update when I confirm a new date for this. So, for tomorrow we will just be focusing on the 000 W Hastings south side.

Thanks,
Steph

From: Cheung, David (POEB) <David.Cheung2@vancouver.ca>
Sent: Monday, March 20, 2023 12:04 PM
To: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>; Chima, Parvinder <Parvinder.Chima@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>; Ling, Crystal <Crystal.Ling@vancouver.ca>; Taylor, James <James.Taylor@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Hogan, Paul (eng) <Paul.Hogan@vancouver.ca>
Subject: RE: Final Verbal - Hasting Encampment Area

Hi Stephanie,

Our OTF – RV Outreach started today with the involvement of both Crystal and James. They'll be available to assist with your impoundment and final verbals tomorrow with James to assist on Friday.

We can discuss options for staying on the following weeks once you've set some possible dates.

Thanks,

dave

From: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Sent: Monday, March 20, 2023 10:29 AM
To: Chima, Parvinder <Parvinder.Chima@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>; Ling, Crystal <Crystal.Ling@vancouver.ca>; Taylor, James <James.Taylor@vancouver.ca>; Cheung, David (POEB) <David.Cheung2@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Hogan, Paul (eng) <Paul.Hogan@vancouver.ca>
Subject: Final Verbal - Hasting Encampment Area

Hi Everyone,

I just wanted send out a reminder that tomorrow we will start giving final verbal notice to the whole encampment area. This is going to take some time as there are currently 79 structures in the area and we want record of notice for each structure. We are going to work with VPD and have them support our teams walking through the area, specifically when we are giving notice in the no-go zones. I talked to Crystal and James a bit about this on Friday and we believe this is going to take more than one day to complete. We will start giving notice out after our impoundment on 000 W Hastings South Side tomorrow as there is currently only three tents on that block.

Let me know if you have any questions.

Thanks,
Steph

From: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
To: ["Dhesi, Steevie" <Steevie.Dhesi@vancouver.ca>](mailto:Steevie.Dhesi@vancouver.ca)
CC: ["Lopez Garcia, Cristina" <Cristina.lopezGarcia@vancouver.ca>](mailto:Cristina.lopezGarcia@vancouver.ca)
Date: 3/28/2023 8:42:00 AM
Subject: RE: Hastings Operations Plan

Thanks Steevie, I'll send over what we have.

Mike

From: Dhesi, Steevie <Steevie.Dhesi@vancouver.ca>
Sent: Tuesday, March 28, 2023 8:40 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>
Cc: Lopez Garcia, Cristina <Cristina.lopezGarcia@vancouver.ca>
Subject: Hastings Operations Plan

Hi Mike,

In order to create an accurate task hazard analysis and risk assessment for next week, Cristina mentioned that information from the operations plan is necessary for us to cover all required controls.

We understand that it's a confidential plan, and won't be shared with anyone else.

But if you could share that document (if you have it) that would be very helpful to us.

I'm scheduled to meet with Rick and Parv tomorrow afternoon to discuss updated documents.

Thank you!

Steevie Dhesi | OHS Superintendent
Workplace Safety | Office of the Chief Safety Officer
604.603.0987 | steevie.dhesi@vancouver.ca



From: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
To: ["Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>](mailto:Kirsten.Jasper@vancouver.ca)
Date: 3/30/2023 10:33:00 AM
Subject: RE: Hastings Project - s.15(1)(l)

Great I'll get back to you with a key

From: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Sent: Thursday, March 30, 2023 10:33 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Ok – lets get the key and see if we can get someone from VEMA and Evan down there to day to look. I'll connect with evan on generators as a backup

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Thursday, March 30, 2023 10:32 AM
To: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

It's locked and I'll find a key, I think VPD has it.

From: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Sent: Thursday, March 30, 2023 10:29 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Maybe. Is Quebec gated right now? We can go down and have a look.

Generators – can they be provided via EQS or do we need to rent?

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Thursday, March 30, 2023 10:24 AM
To: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Generators!???

From: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Sent: Thursday, March 30, 2023 10:21 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

This isn't helpful. L

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Thursday, March 30, 2023 10:20 AM
To: Jasper, Kirsten <Kirsten.Jasper@vancouver.ca>
Subject: FW: Hastings Project - s.15(1)(l)

FYI

From: Beveridge, Justin <Justin.Beveridge@vancouver.ca>
Sent: Thursday, March 30, 2023 10:11 AM
To: Zupan, Mike <mike.zupan@vancouver.ca>; Tolnai, Dave <Dave.Tolnai@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Hi Mike,

Bike Share wanted to connect to power so I submitted a request to BC Hydro last year. Attached is the response I received.

I would recommend contacting Eric (Eric.Gutierrez2@bchydro.com, 604 528-7817) to confirm details and potential options.

Regards,

Justin Beveridge
Property Negotiator | Real Estate Services | Real Estate and Facilities Management
CITY OF VANCOUVER 507 West Broadway, Suite 400 Vancouver BC V5Z OB4
t: 604.873.7409 | e: justin.beveridge@vancouver.ca

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Thursday, March 30, 2023 9:59 AM
To: Beveridge, Justin <Justin.Beveridge@vancouver.ca>; Tolnai, Dave <Dave.Tolnai@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Hi Justin.

Do we know what power is available onsite? 120 v? etc?

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | CITY OF VANCOUVER
t. 604-326-4706 | m. s.15(1)(l)

From: Beveridge, Justin <Justin.Beveridge@vancouver.ca>
Sent: Wednesday, March 29, 2023 11:54 AM
To: Tolnai, Dave <Dave.Tolnai@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Hi Dave,

OK to proceed if VPD provide approval. Attached shows the south east quarter (¼) of the lot that we currently have rented to Vancouver Bike Share for a fee. The Licence Area for bike share is exactly one quarter of the fenced lot, if it were divided into 4 equal quarters by drawing a line down the north-south middle and east-west middle.

Regards,

Justin Beveridge

Property Negotiator | Real Estate Services | Real Estate and Facilities Management

CITY OF VANCOUVER 507 West Broadway, Suite 400 Vancouver BC V5Z 0B4

t: 604.873.7409 | e: justin.beveridge@vancouver.ca

From: Tolnai, Dave <Dave.Tolnai@vancouver.ca>

Sent: Wednesday, March 29, 2023 11:21 AM

To: Beveridge, Justin <Justin.Beveridge@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>

Subject: RE: Hastings Project - s.15(1)(l)

Thanks. We will get in touch with him. Do you need anything else from us, or are we sorted once we figure this out with VPD?

Thanks,
Dave

From: Beveridge, Justin <Justin.Beveridge@vancouver.ca>

Sent: Wednesday, March 29, 2023 11:19 AM

To: Tolnai, Dave <Dave.Tolnai@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>

Subject: RE: Hastings Project - s.15(1)(l)

Hi Dave,

VPD contact is: Justin Hull, 604-717-2711, justin.hull@vpd.ca

Regards,

Justin Beveridge

Property Negotiator | Real Estate Services | Real Estate and Facilities Management

CITY OF VANCOUVER 507 West Broadway, Suite 400 Vancouver BC V5Z 0B4

t: 604.873.7409 | e: justin.beveridge@vancouver.ca

From: Tolnai, Dave <Dave.Tolnai@vancouver.ca>

Sent: Wednesday, March 29, 2023 11:13 AM

To: Beveridge, Justin <Justin.Beveridge@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>

Subject: RE: Hastings Project - s.15(1)(l)

Thanks Justin:

Just looping Mike and Jonathan in here. If this area is controlled by VPD that shouldn't be a problem. Are you able to share the VPD contact?

Dave

From: Beveridge, Justin <Justin.Beveridge@vancouver.ca>
Sent: Wednesday, March 29, 2023 10:21 AM
To: Tolnai, Dave <Dave.Tolnai@vancouver.ca>; Henry, Gaelen <Gaelen.Henry@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Hi Dave,

This fenced lot is addressed as s.15(1)(l). There are 2 vehicle entrances for this lot that have challenges for shipping containers:

Quebec St. Entrance

When looking on StreetView (attached), Quebec Street has a separated bike lane with concrete barriers. Delivery of shipping containers would require street closure, traffic plan, and moving barriers for each drop off and pick up.

Prior St. Entrance

The Prior St. vehicle entrance has a height restriction (attachment 2), and Bike Share were able to use a "Tilt Bed" truck (attachment 3) for off-loading, which worked for their Licence Area in close proximity to that vehicle entrance.

VPD hold the keys for s.15(1)(l), as this property is still in their portfolio. I'm in Real Estate Services and I manage the licence agreement we have with the bike share operator. Can you please provide some further context of the activities that will take place at this property and how frequently access is required? I will then check with VPD that they are OK with the proposed use.

Thank you,

Justin Beveridge
Property Negotiator | Real Estate Services | Real Estate and Facilities Management
CITY OF VANCOUVER 507 West Broadway, Suite 400 Vancouver BC V5Z 0B4
t: 604.873.7409 | e: justin.beveridge@vancouver.ca

From: Tolnai, Dave <Dave.Tolnai@vancouver.ca>
Sent: Tuesday, March 28, 2023 11:27 AM
To: Henry, Gaelen <Gaelen.Henry@vancouver.ca>; Beveridge, Justin <Justin.Beveridge@vancouver.ca>
Cc: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Thanks Gaelen:

Copying Stephanie on this as well, just so she's up to speed. I have more information now. Here is the location that Ops is thinking about. s.15(1)(l)



There would be some crews working there and staging vehicles next Weds/Thurs, and then a couple of shipping containers stored there for a month or so.

Thanks!
Dave

From: Henry, Gaelen <Gaelen.Henry@vancouver.ca>
Sent: Monday, March 27, 2023 5:03 PM
To: Tolnai, Dave <Dave.Tolnai@vancouver.ca>; Beveridge, Justin <Justin.Beveridge@vancouver.ca>
Subject: RE: Hastings Project - s.15(1)(l)

Hi Dave,

I believe that Justin would be the best person to speak with about this, but he is away until Wednesday of this week. In the meantime, are you able to send me a map outlining the area that you have in mind?

Thanks,

Gaelen Henry, BA, DULE (she/her)
Property Negotiator | Real Estate Services | Real Estate and Facilities Management
CITY OF VANCOUVER 507 West Broadway, Suite 320 Vancouver BC V5Z OB4
t: 604.873.7130 | f: 604.873-7064 | e: gaelen.henry@vancouver.ca

For tenants of City-owned buildings, click on this link for resources related to your tenancy:
[Resources for Tenants of City-Owned Buildings](#)

From: Tolnai, Dave <Dave.Tolnai@vancouver.ca>
Sent: Monday, March 27, 2023 2:18 PM
To: Beveridge, Justin <Justin.Beveridge@vancouver.ca>
Cc: Henry, Gaelen <Gaelen.Henry@vancouver.ca>
Subject: Hastings Project - s.15(1)(l)

Hi Justin (and Gaelen):

I'm an engineer in Solid Waste Programs. Jonathan McDermo suggested you would be the person to start with for this request. This is quite urgent and a high priority.

We're involved in the ongoing work taking place on Hastings right now, assisting Sanita on Ops in their work removing structures. We have a relatively urgent need for some more space down there for storing carts allocated to residents camping on Hastings for their possessions. s.15(1)(l)

s.15(1)(l) I don't know the exact location, but it was mentioned it is in and around where Mobi is storing some equipment? Apparently there is another spot nearby/next to that, that looked promising.

Just wanted to open up the conversation to see what is possible, who we should be talking to, what information you would need, etc. We're somewhat limited in exactly what information we can share on this right now, but it's an extremely high priority for the city right now. We anticipate needing the location starting early next week and continuing for a month or so after that. Happy to hop on the phone or set a meeting up, as needed.

Thanks,
Dave

From: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
To: ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
CC: ["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)
Date: 3/15/2023 5:28:00 PM
Subject: RE: Hastings tent update March 15, 2023

Thanks for the heads up Dave.

I'd like to have our teams review these locations in the morning to ensure we are all on the same page. The info from the team is that we didn't have any major blockages, however, debris does pile up in between our cleaning schedules.

It's fine to talk about it to highlight the fact that conditions change overnight despite our efforts and adds to the urgency to move into another phased approach.

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office [604-326-4706](tel:604-326-4706)
Mobile [s.15\(1\)\(l\)](tel:604-326-4706)

From: Meers, Dave <dave.meers@vancouver.ca>
Sent: Wednesday, March 15, 2023 4:26 PM
To: Zupan, Mike <mike.zupan@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Cc: Renning, Rob <rob.renning@vancouver.ca>
Subject: FW: Hastings tent update March 15, 2023

Hi Mike and John,

Chief Renning will be on the 5:00 call tonight with the other City Exempt Staff in place of Chief Fry. He asked for an update on any blocked FDC's and entrances along the Hastings Encampment and this was what Captain Lee reported back. I texted both of you to give you a heads up that he may meet with them tonight on the meeting. We just don't want you to feel like you were blindsided if he makes mention of them.



Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

Dave.meers@vancouver.ca

604-665-6045

From: Fire Prev. Problem Building Captain <FRPBC@vancouver.ca>
Sent: Wednesday, March 15, 2023 2:49 PM
To: Renning, Rob <rob.renning@vancouver.ca>
Cc: Meers, Dave <dave.meers@vancouver.ca>; Lee, Jay <Jay.Lee@vancouver.ca>; Thomas, Steve <Steve.Thomas@vancouver.ca>; Wolf, Naomi <naomi.wolf@vancouver.ca>
Subject: Hastings tent update March 15, 2023

Attn: Chief Renning,

Hastings tent update as of Wednesday, March 15, 2023, at 13:30.

Between Gore and Carrall on Hastings, aprox 45 tents and 25 propane tanks.

Locations with blocked access to front door are as follows,

- 15 E Hastings
- 7 E Hastings
- 140 E Hastings
- 146 E Hastings
- 148 E Hastings

Locations with restricted access to FDC are,

- 139 E Hastings
- 77 E Hastings
- 65 E Hastings
- 12 E Hastings
- 40 E Hastings
- 166 E Hastings
- 237 E Hastings

Location with egress door blocked,
65 E Hastings

Thank you.

Cliff Lee, LAFC 2849

Captain, Problem Buildings Team\ H.A.R.T

Community Safety Division

Vancouver Fire & Rescue Services

C: s.15(1)(l)

E: cliff.lee@vancouver.ca

www.vancouver.ca/fire



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From: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
To: ["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)
CC: ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)
Date: 3/29/2023 5:01:00 PM
Subject: RE: Planning conversation

Thanks Gentlemen.

From: Renning, Rob <rob.renning@vancouver.ca>
Sent: Wednesday, March 29, 2023 4:55 PM
To: Zupan, Mike <mike.zupan@vancouver.ca>
Cc: Meers, Dave <dave.meers@vancouver.ca>
Subject: Re: Planning conversation

Thanks Mike,

I was just talking to our Staff about this today and figured we would be talking soon.
330 also works for me.

Sent from my iPhone

On Mar 29, 2023, at 4:48 PM, Meers, Dave <dave.meers@vancouver.ca> wrote:

\u-257 ?
Hi Mike,

After 3:30 works for me. It would be good to have Rob join us as well. I will let him chime in with his availability and then send you a meeting request hopefully for 3:30 tomorrow.



<Picture (Device Independent Bitmap) 1.jpg>

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

Dave.meers@vancouver.ca

604-665-6045

[website](#) [VanConnect](#) [twitter](#) [facebook](#) [Talk Vancouver](#) [LinkedIn](#) [Instagram](#) 3-1-1

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Wednesday, March 29, 2023 4:46 PM
To: Meers, Dave <dave.meers@vancouver.ca>
Cc: Renning, Rob <rob.renning@vancouver.ca>
Subject: RE: Planning conversation

No worries, this meeting could be an email!

Essentially I need to talk about VFRS role for our Ops plan coming up next week. With the FCO along with our Street and Traffic ByLaw being enforced, I need to understand what VFRS has in mind in regards to availability of Inspectors, role on day of (identifying haz material, etc), communications and role for VFRS in the DOC and other items to consider.

I'm basing this on previous encampment issues where VFRS has differing roles and then how we work together in the field for the Has ngs work. I've copied Rob as well to bring this in scope.

We can also do a phone call some me a er 3pm tomorrow (I'm booked most of the day un l 3)

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office [604-326-4706](tel:604-326-4706)
Mobile [**s.15\(1\)\(l\)**](tel:s.15(1)(l))

-----Original Appointment-----

From: Meers, Dave <dave.meers@vancouver.ca>
Sent: Wednesday, March 29, 2023 4:39 PM
To: Zupan, Mike
Subject: New Time Proposed: Planning conversation
When: Thursday, March 30, 2023 8:30 AM-9:00 AM (UTC-08:00) Pacific Time (US & Canada).
Where: Microsoft Teams Meeting

Hi Mike,

I am sorry, 08:30 will not work tomorrow. !1:00 or 2:00 will work.



Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

Dave.meers@vancouver.ca

604-665-6045

From: ["MacKinnon, Stephanie" <Stephanie.MacKinnon@vancouver.ca>](mailto:Stephanie.MacKinnon@vancouver.ca)
To: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Clark, Rick" <Rick.Clark@vancouver.ca>](mailto:Rick.Clark@vancouver.ca)
["Chima, Parvinder" <Parvinder.Chima@vancouver.ca>](mailto:Parvinder.Chima@vancouver.ca)
Date: 3/20/2023 10:56:44 AM
Subject: RE: Removals - Week of March 27th

Hi Mike,

Thanks for the heads up, Celine did mention that they were making an announcement that week but I will see if she has a scheduled date yet.

As well, I just got off the phone with Dave from Parking Enforcement and I was wondering if I can give him a heads up about April 5th/6th for decampment days? His team is going to be busy with their outreach to RVs that week so I would like to give him as much notice as possible.

Thanks again,
Steph

From: Zupan, Mike <mike.zupan@vancouver.ca>
Sent: Monday, March 20, 2023 10:43 AM
To: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>; Chima, Parvinder <Parvinder.Chima@vancouver.ca>
Subject: RE: Removals - Week of March 27th

Hi. Thanks Steph.

The only possibly conflict is the timing of the Province announcing a housing plan next week. Can we try to get a better idea if any presser will happen on the 27th or not. I think it would be prudent to work around that date. Perhaps Celine has a better idea.

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | CITY OF VANCOUVER
t. 604-326-4706 | m. s.15(1)(l)

From: MacKinnon, Stephanie <Stephanie.MacKinnon@vancouver.ca>
Sent: Monday, March 20, 2023 10:34 AM
To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Clark, Rick <Rick.Clark@vancouver.ca>; Chima, Parvinder <Parvinder.Chima@vancouver.ca>
Subject: Removals - Week of March 27th

Hi Everyone,

Before I start asking for resources I wanted to reach out and see if anyone has conflicts with the following dates for next

weeks removals. I'm going into Woodward's today at lunch to chat with Parv about what areas we want to tackle next week but I wanted to get an idea of meline before sending out emails. I'm thinking the following dates for removals next week:

1. Monday, March 27th
2. Wednesday, March 29th
3. Friday, March 31st

If no one has any conflicts I will go ahead and start reaching out for assistance on these removals.

Thanks,
Steph

VRA Priority Matrix

The VRA Priority Matrix is used to prioritize recommendations included in the final workplace violence risk assessment report. The departmental management team determines the priority level based on the probability of an event occurring and the most likely impact of an event occurring.

The Priority Matrix determines the priority of recommendations by identifying the number and nature of incidents in the last year or more (vertical column) and the severity of the most likely outcome by its consequences (horizontal row). Where there are no past incidences, the team can consider how often the task occurs and the interaction of all the factors above and estimate the risk level. Where these columns and rows intersect will determine the general level of risk in the department.

The levels are:

Priority Level 1

- Immediate action is required to address risks: these risks are unacceptable.
- The site administration and the H&S representative should be notified immediately.
- Interim improvements in risk-control measures are necessary so that the risk is immediately reduced.
- Risk controls are to be implemented promptly to reduce the risk so that it is no longer a Priority Level 1.
- If it is not possible to reduce the risk, the work should be restricted to eliminate the risk temporarily.

Priority Level 2

- Risk-reduction measures are urgently needed and should be implemented within a defined period.
- Substantial and purposeful efforts should be made to reduce the risk: a specific plan is required to address risks.
- It may be necessary to consider restricting the activity or to apply interim control measures until this has been completed.

Priority Level 3

Address identified risks that require additional controls through normal work processes. For example, update the safe work procedures with additional information found in the VRA process.