

Our File No.: 04-1000-20-2023-205

September 19, 2023

s.22(1)

Dear

s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am writing regarding your request of April 6, 2023 under the ***Freedom of Information and Protection of Privacy Act*** for:

Records discussing the planning and availability of housing or shelter space to accommodate residents moved from the Hastings Street encampment (excluding media records). Date range: March 30, 2023 to April 5, 2023.

All responsive records are located on an FTP site (FTP instructions are included in the accompanying email). Some information in the records has been severed (blacked out) under s.13(1), s.15(1)(a) & (l), s.18.1, s.19(1), s.22(1), and s.22(2)(f) of the Act. You can read or download these sections here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-205); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

:FTP

:ma

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["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)

Date: 5/4/2023 1:09:43 PM

Subject: CONFIDENTIAL - Hastings Response Situation Report - April 25 - May 1

Attachments: 2023-05-02 - Situation Report - Hastings Response.pdf

Hi everyone,

Please see attached Hastings Response - Situation report for April 25 - May 1.

Outlook and Situational Awareness

Sanitation

- ☐ Average 1,950 kg material removed per day.
- ☐ Average 29 structures set up nightly along Hastings between Abbott Street and Gore Street
- ☐ All structures come down daily, the majority through compliance
- ☐ Two impoundments occurred during reporting period

Parks:

- ☐ Fifty-eight (58) Tents in North Area of Crab Park, two tents identified in the morning at other DTES parks.

VFRS:

- ☐ Nineteen (19) outdoor fires responded to by Strathcona and DTES Fire Halls April 25th – May 1st.

VFRS Metrics	April 25	April 26
# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	6	0

Note: There were seven additional fires responded to by FH 8: Yaletown in and around the downtown south area

ACCS:

- ☐ Nineteen (19) individuals housed during reporting period; currently 30 active allocations
- ☐ Four individuals accepted offer of shelter during reporting period. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.

Thanks,

Dustin

Dustin Lupick

Social Planner

Housing and Homelessness Services | Arts, Culture & Community Services

City of Vancouver

Office: 604-404-0230

Pronouns: he/him/his

Acknowledging that I work and live on the unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) nations.

Situation Report

Event Name	Hastings Response
Date	May 2, 2023 (Week 30)
Time	N/A
Reporting Period	April 25 – May 1
EOC Activation Level	N/A
EMBC Task #	N/A
Reviewed By	Dustin Lupick, Social Planner
Authorized by	Bruc Melles, Director, Homelessness Services

This document may be distributed within your municipality or agency

This document may not be distributed outside of your agency.

ACCS CONTACT INFO	Email: bruk.melles@vancouver.ca
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Sanitation

- Average 1,950 kg material removed per day.
- Average 29 structures set up nightly along Hastings between Abbott and Gore
- All structures come down daily, the majority through compliance
- Two impoundments occurred during reporting period

Parks:

- Fifty-eight (58) Tents in North Area of Crab Park, two tents identified in the morning at other DTES parks.

VFRS:

- Nineteen (19) outdoor fires responded to by Strathcona and DTES Fire Halls April 25th – May 2nd.

VFRS Metrics	April 25	April 26	April 27	April 28	April 29	April 30	May 1
# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	6	0	0	2	3	3	5

- Note: There were seven additional fires responded to by FH 8: Yaletown in and around the downtown south area

ACCS:

- Nineteen (19) individuals housed during reporting period; currently 30 active allocations
- Four individuals accepted offer of shelter during reporting period. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.

Additional Shelter Information

- Specific shelters are holding beds for individuals from Hastings and Crab Park through a direct referral process.
- Process: BC Housing connects with shelter providers daily and informs the City's Homelessness Services Outreach Team where there are bed vacancies. If outreach identifies individuals that have accepted a shelter offer, they will notify BC Housing and contact shelter provider to access the bed.
- There are nine additional sites that are holding beds specifically for Hastings and Crab Park, as outlined below:

Provider	Shelter	Beds Available	Beds held until
PHS	New Fountain Shelter	As available	10 PM
CBG	1 st Ave	As available	3 PM
CBG	Metson	As available	3 PM
CBG	Hornby	As available	3 PM
First United	First United (Women's side)	As available	3PM
VAFCS	1660 E. Hastings	30 beds	2 PM
Lu'ma Native Housing Society	Klahowya Tillicum Lalum	20 beds 10 cots	n/a
Lookout	Yukon Shelter	As available	3 PM
Lookout	Al Mitchell Shelter	As available	3 PM

Historical Progress Metrics: Structures

August 17, 2022 - April 4, 2023

Destructuring

21/21

of priority sites cleared

Total (Since Aug 17)

N/A

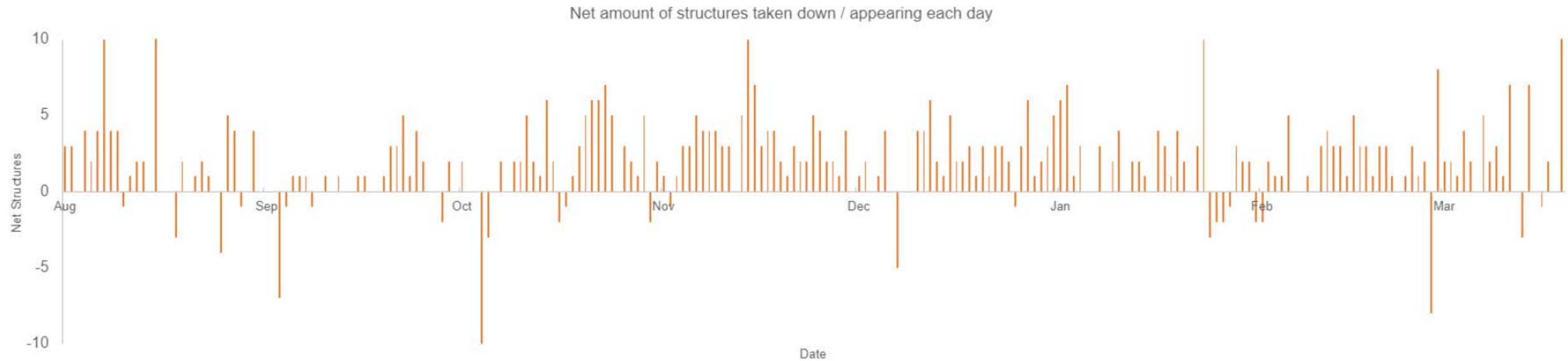
638

of tents and structures taken down (removed/ and or collapsed)

N/A

218

of new tents and structures on Hastings (b/w Abbott & Gore)



Shelter Beds

Average 15
Available spaces
each day

This data represents the range of shelter spaces available daily. The data will fluctuate as people move in/out of shelters. There are spaces that have been reserved at one shelter for individuals who are currently staying outside on Hastings Street; they are accessed through direct referral from the City's Outreach team. Individuals who are staying in a shelter with reserved beds may stay for a short or long time. Individuals may leave a shelter due to receiving housing, returning to unsheltered homelessness, or many other reasons. There are plans to increase shelter capacity.

203
Accepted*
(Aug 17- May 1)

This data represents the total number of people who have been connected to a shelter space. Outreach staff contact the shelter, reserve a bed for individuals, and support individuals with intake at the shelter. Individual stays or length of stay are not tracked by City Outreach staff. While a cumulative number is reported, it does not necessarily reflect the number of people currently staying in shelter as people may leave or transition out of shelter.

Carnegie Outreach	April 25	April 26	April 27	April 28	April 29	April 30	May 1
Accepted offers of shelter*	2	0	0	0	N/A	N/A	2

Individuals who are accepting an offer of shelter have often previously accepted shelter offers.

Housing Metrics Snapshot – Current State

	Active	Cumulative	Data current to May 2	Definition of Cumulative is data between July 25th and reporting date
Number of people needing housing/shelter*	138	477	Active: The number of individuals in needs of housing/shelter on reporting date.	Cumulative: The number of individuals that have at any point been in need of housing/shelter since July 25. If someone cycles in and out of housing/shelter they are only counted one time.
Allocations: Present housing units available for occupancy	28	Unclear	Active: The current number of housing rooms/units available for occupancy as of the reporting date.	N/A
Allocations: Unit has been brought to allocation table as ready but is currently in question due to the service provider not able to tenant the unit for a variety of reasons	2	Unclear	Active: Rooms are currently delayed either due to repairs not being completed or other reasons provided by the service provider.	N/A
TOTAL ALLOCATIONS in process. Includes units ready for occupancy and 'units in question'	30	168	Active: The current number of individuals who have been allocated an available room/unit as of reporting date. This number cannot be higher than present rooms/units available as all allocations are tied directly to a unit.	Cumulative: The number of individuals who have been allocated a housing room/unit since the process began July 25th (regardless of outcome).
<i>Allocations waiting for housing provider ROOM READINESS input/interview</i>	7	N/A	Active: Individuals that have been allocated housing room/unit and are waiting to meet the service provider and have a housing interview as of reporting date.	N/A
<i>Allocations waiting for more information on client from Outreach before interview</i>	2	N/A	Active: Individuals that have been allocated a housing room/unit and conducted an interview. Carnegie is providing service provider with more information regarding the client.	N/A
<i>Allocations waiting for client to attend interview</i>	11	N/A	Active: Individuals that have been allocated a room/unit and are currently waiting to have an interview with housing provider	N/A
<i>Interview offers being considered by clients</i>	6	N/A	Active: Individuals that conducted an interview, are considering if they want to move into specific housing room/unit.	N/A
<i>Allocation offers being considered by clients</i>	1	N/A	Active: Individuals who have already had a successful interview and are currently deciding if they want to move into the specific housing room/unit	N/A
<i>Units offers accepted, waiting for room to be ready</i>	3	N/A	Active: The number of clients that accepted a housing room/unit during reporting period, but have NOT moved in yet.	N/A
	During Reporting Period	Cumulative (Since July 25)	Data during reporting period	Definition of Cumulative is data between July 25th and reporting date
Housing rooms/units offers made to clients by housing provider	21	140	Active: The number of people who have received housing offers from service provider as of the reporting period date	The number of housing rooms/units that have been offered to a client by a housing provider
Housing rooms/units offer rejections (client)	2	22	Active: The number of housing rooms/units that were rejected by a client during reporting period	The number of housing rooms/units that a client has rejected after receiving an offer from a housing provider
Housing rooms/units offers accepted, moved in	19	118	Active: The number of clients that accepted a housing room/unit during reporting period, and have moved in.	The number of housing rooms/units where a client has accepted and offer, and client HAS moved in.
Housing room/unit offer rejections resulting in clients needing re-allocation (housing provider or BCH)	0	68	Active: The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.	The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.

*This number includes individuals who may still be staying outside in the general Hastings 'area', including individuals who are not directly on Hastings St and who may have been in or in and around the encampment over recent months.

This will include individuals that are putting up structures nightly and taking them down and other individuals who are staying outside.

At the end of February there were 117 people sleeping overnight in the Hastings Area:

- 95 of 117 were engaged with outreach (81%)
- 70 of the 95 were there in October or prior and were open to shelter/ housing options
- 25 of the 95 were people engaged with outreach since October and were open to shelter/ housing options
- 22 people (in tents) of the 117 did not want to engage with outreach (19%)

Destructuring

De-construction Metrics	April 25	April 26	April 27	April 28	April 29	April 30	May 1	Total (Since Aug 17)
# of priority sites cleared	21/21	21/21	21/21	21/21	21/21	21/21	21/21	21/21
# of tents and structures taken down (removed/ and or collapsed)	27	36	31	31	34	25	16	N/A
# of impoundments	1	1	0	0	0	0	0	TBC
# of structures between Abbott & Gore (daily overnight count from crew)	28	36	31	31	14	25	16	N/A
Tonnage of material removed (kg)	2190	1440	2550	2000	1600	2020	1830	773,513 kg
# propane tanks removed	6	8	10	6	7	5	7	2,020
# of Evelyne Saller meal tickets distributed by ENG teams	0	0	0	0	0	4	7	1,268
# of carts distributed by Sanitation	2	2	0	1	0	4	10	692
# of Operations Workers (i.e. ops workers, drivers, etc.) deployed for Urban Issues by ENG (may include areas outside Hastings operational area)	12	13	12	12	10	9	13	N/A
# of Supervisors deployed in-field by ENG (i.e. sub-foreman)	3	3	4	3	3	2	3	N/A
# of Managers deployed in-field by ENG (i.e. exempt)	1	1	1	1	1	1	1	N/A
# of VFRS Inspectors deployed	0	0	0	0	0	0	0	N/A

Monitoring Parks

	New Sheltering In DTES Parks (Weekly)															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Feb 6	0	0	0	N/A	0	0	0	0	0	0	2	0	0	3	2	3
Feb 13	2	6	0	N/A	1	0	0	0	0	1	1	0	2	3	6	10
Feb 20	1	0	0	N/A	0	0	0	0	0	1	0	0	0	0	1	1
Feb 27	0	0	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0
March 7	1	1	1	N/A	0	0	0	0	0	0	0	0	0	1	2	2
March 13	0	0	1	N/A	0	1	0	0	0	0	0	0	0	4	1	5
March 20	0	0	0	N/A	0	0	0	0	0	0	0	0	2	5	2	5
March 27	1	1	0	N/A	1	0	0	0	0	0	0	0	0	0	2	1
April 3	0	N/A	0	N/A	1	N/A	0	N/A	0	N/A	0	N/A	1	N/A	2	N/A
April 10	2	N/A	1	N/A	2	N/A	0	N/A	0	N/A	0	N/A	4	N/A	9	N/A
April 17	1	N/A	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A	1	N/A	2	N/A
April 24	0	N/A	0	N/A	0	N/A	1	N/A	0	N/A	0	N/A	0	N/A	1	N/A
May 1	1	N/A	0	N/A	0	N/A	0	N/A	0	N/A	0	N/A	1	N/A	2	N/A

Reference: Status of Community Supports

Support type	Location	Status
Outreach operations	N/A	Operational
Storage in partnership with the Aboriginal Front Door Society	390 Main	Operational
Storage in partnership with Atira	101 Cordova	Operational
Short term storage in partnership with PHS	27 W Hastings	Pending
Long term storage (CoV)	987 Cordova	Operational
Drop in space	320 Alexander	Semi-Operational
Automated Public Toilet (APT)	Pigeon Park	Operational
Kiosk for APT	Pigeon Park	Operational
Mobile Washroom Trailer	Gore & Hastings	Delayed

End of document

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Date: 5/4/2023 9:24:45 AM

Subject: RE: CONFIDENTIAL Hastings Ops Call - mtg notes May 4

Hi Everyone, meeting notes from this morning's meeting.

Reminder to all that we are not providing any information externally on dates and deadlines.

Action Items & outcomes: [Hastings Project AM meeting Action Items.docx](#)

I. Land Acknowledgement

II. Staff Health & Wellness (no attendance today)

- I. no update today

III. Situation update & plan going forward

☐ **ENG (Jon)**

- I. Still clearing approximately 30 tents per day; count is done at 4:00 a.m. and by the time the crews come in around 8:00-9:00 a.m. many of the tents are packed up voluntarily
- II. Still a number of people with large carts which can create accessibility issues on the sidewalks; usually the same individuals; working with people to downsize

☐ **ACCS Housing and Homelessness Services (Bruk, Dustin)**

- I. Nothing new to report today; team busy working on allocations

☐ **BCH - Shelter and Housing Allocations (no attendance today)**

- I. No report today

☐ **VPB (no attendance today)**

- I. No report today

☐ **VFRS (no attendance today)**

- I. No report today

☐ **VPD (no attendance today)**

- I. No report today

☐ **VCH (Mina)**

- I. nothing new to report today

☐ **Communications and Messaging (Godfrey)**

- I. Communications is aware of media article around CP this weekend; follow up with Engineering as appropriate
- II. Jon- communications from CCRN re: vending and removal- will follow up on the need to address accessibility issues created by vending with large footprints

IV. Other Updates, Supports and Events (no updates today)

- I. Community meetings:
- II. Other:

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwx̱w̱7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

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["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)
["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)
["Allison Dunnet" <adunnet@bchousing.org>](mailto:adunnet@bchousing.org)
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["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)
["Will Valenciano \wvalenciano@bchousing.org\" <wvalenciano@bchousing.org>](mailto:wvalenciano@bchousing.org)
Mina.Molavi@vch.ca
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)

Date: 5/2/2023 9:48:23 AM

Subject: RE: CONFIDENTIAL Hastings Ops Call - mtg notes May 2

Hi Everyone, meeting notes from this morning's meeting.

Reminder to all that we are not providing any information externally on dates and deadlines.

Action Items & outcomes: [Hastings Project AM meeting Action Items.docx](#)

I. Land Acknowledgement

II. Staff Health & Wellness (no attendance today)

- I. no new updates today

III. Situation update & plan going forward

☐ **ENG (Mike, Jon)**

- I. Saturday & Sunday – full team of 8 staff out both days; 6 urban issues crews working on areas outside of DES; both days averaged approx. 2000 kgs of material removed
 - a. Sat: 34 structures, all removed/collapsed and packed up under compliance; returned 2 storage totes to individual at the Flint Hotel, 7 propane tanks; also assisted with general clean up at CRAB Park
 - b. Sun: 25 structures, all removed and/or packed up, 4 personal storage totes given out, 5 propane tanks, and 1400kg materials removed
 - c. No impoundments on weekend; reducing footprint, still working with folk to move away from hydrants or fire exits
 - d. Mon: 25 structures, all removed or packed up, 7 propane tanks, 1 tote given out, removed 1800 kgs of material
 - e. Still responding to increased number of structures North of Cordova- continuing to work with them daily; structures on Railway removed and working with individuals on Jackson
 - f. Jon- typical engineering work that was put on hold during decampment is about to start up; includes work on handwashing, fountains and misting stations; impacts to business and non-profits in the area; crews will talk to those affected but wanted to let community know that the work will start ramping up as preparation for heat response (expansion to some new locations potentially)

☐ **ACCS Housing and Homelessness Services (Bruk, Dustin)**

- I. A lot more allocations; outreach team working with folks to get to appointments and to move people in; very positive for team to see results of housing offers and move ins

☐ **BCH - Shelter and Housing Allocations (Carmen)**

- I. As of Friday 112 completed offers and move ins
- II. 41 allocations currently in progress

III. 25 folks have moved into the Gastown (10 directly from original Hastings list)

☐ **VPB (Betty)**

- I. Not seeing a huge increase in structures at other parks and compliance is high
- II. Just over 60 structures at CP with about 20-25 people
- III. Joint clean up today at CP
- IV. Situation on the weekend where individual asked for belongings to be delivered to CP; not standard practice and it has been corrected

☐ **VFRS (Dave)**

- I. Metrics are improving in terms of fires; March 22 outdoor fires and 12 in April; tent fire on Dunlevy last week (no injuries reported)

☐ **VPD (Tim)**

- I. nothing new to report today

☐ **VCH (Mina)**

- I. Indigenous outreach program will engage and collaborate with other indigenous service providers; will continue to see individual referrals

☐ **Communications and Messaging (Phoenix)**

- I. Communications is aware of social media posts around CP this weekend
- II. Communications will look to create some messaging around increased water infrastructure and work to resume on Hastings

IV. Other Updates, Supports and Events (no updates today)

- I. Community meetings: City Staff will not attend in person CCRN meeting this week (at request of organizers)
- II. Other:

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwxw̓u817_wú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
vtong@bchousing.org
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/6/2023 5:55:00 PM
Subject: Situation Update: Last Report

Hello Teri, Meghan, and Vincent,

Please find below the EOD report for today and the cumulative total for the two days.

☐ Everyone one wanted shelter was provided with shelter.

Totals for Apr 5 and Apr 6

	Apr 5	Apr 6	Both Days
# structures down (of original 81)	67	27	94
# people impacted (estimate)	36	20	56
# propane tanks removed	49	1	50
# people whose items impounded	20	10	30
# totes impounded and stored (estimate)	61	16	77
# oversize items impounded and stored	31	9	40
# shelter beds allocated	10 people	10 people (2 people from April 5)	18 unique people
Material removed (kg)	7050 kg (5850 kg packers, 1200 kg sweepers)	Data not available yet	

# totes distributed	75	Data not available yet	
Meal tickets distributed	57	40	97

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
vtong@bchousing.org
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/6/2023 3:05:00 PM
Subject: Situation Update 3: April 6, 3:00 pm

Hello Teri, Meghan, and Vincent,

Please find below the information from the 1:00 pm update. My apologies again for the tardiness; we continue to be managing a lot of items right now.

- ☐ Time period: 11 am – 12:45 pm; Cumulative: Since 9:00 am this morning
- ☐ Protesters being verbally abusive to City staff

Metrics

	For this time period	Cumulative
# structures down (of 81)	6 of 6 (100 blk E Hastings)	14
# people impacted (estimate) (10:30-12:30)	7	10
# propane tanks removed (10:30-12:30)	1 (1 big)	1 (1 big)
# people whose items impounded (10:30-12:30)	4	4
# totes impounded and stored (estimate) (10:30-12:30)	3	3
# shelter beds allocated (of 7) Note: Counts today will be for number of people.	3 people	4 people

Updated Day 1 Cumulative metrics (based on PEO EOD impoundment summary, [s.15\(1\)\(l\)](#) storage EOD counts)

	Cumulative
# structures down (of 81)	67
# people impacted (estimate)	36
# propane tanks removed	49
# people whose items impounded	20
# totes impounded and stored	61
# shelter beds allocated (of 18)	10 people, 8 beds (i.e. includes 2 couples)

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
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To: ["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
vtong@bchousing.org
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/6/2023 1:14:00 PM
Subject: Situation Update 2: April 6, 11:00 am

Hello Teri, Meghan, and Vincent,

Please find below the information from the 11:00 am update. My apologies for the tardiness; we are managing a lot of items right now.

- ☐ Time period: 9 am – 11:00 am; Cumulative: Since 9:00 am this morning
- ☐ Approx 10-15 new structures set up overnight (#s not included in total below)
- ☐ Shelter spaces available as of 9:00 am: 7 spaces

Metrics

	For this time period	Cumulative
# structures down (of 81)	8 (6 on 200 E.Hastings, 2 on Main)	8
# people impacted (estimate)	3	3
# propane tanks removed	0	0
# people whose items impounded	0	0
# totes impounded and stored (estimate)	0	0
# shelter beds allocated (of 7) Note: Counts today will be for number of people.	1 person	1 person

Updated Day 1 Cumulative metrics (based on PEO EOD impoundment summary, s.15(1)(l) storage EOD counts)

	Cumulative
# structures down (of 81)	67
# people impacted (estimate)	36
# propane tanks removed	49
# people whose items impounded	20
# totes impounded and stored	61
# shelter beds allocated (of 18)	10 people, 8 beds (i.e. includes 2 couples)

Sandra Singh | General Manager

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604.871.6858 | sandra.singh@vancouver.ca
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To: ["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
vtong@bchousing.org
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/6/2023 10:35:00 AM
Subject: Situation Update: April 6, 9:00 am

Good morning Teri, Meghan, and Vincent,

- ☐ The crews are out again this morning.
- ☐ We will send you a mid-day, mid-afternoon, and end-day update.
- ☐ Approximately 12 structures set up again last night, a number of them were tents handed out by advocates.
- ☐ Yesterday we had a number of incidents in which people who had accepted shelter and were ready to leave were convinced by an advocate to reject the shelter option.

Sandra

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Assistant: Sarah Pickstone
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From: ["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)

To: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)

["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)

["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)

["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)

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["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)

["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)

["Rosa, Donnie" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)

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["Dixon, Iain" <iain.dixon@vancouver.ca>](mailto:iain.dixon@vancouver.ca)

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["MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>](mailto:Angela.MacKenzie@vancouver.ca)

["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

CC: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)

Date: 4/5/2023 6:45:29 PM

Subject: RE: End Of Day Update

And from Parks

- Andy Livingstone
 - 10 ppl experiencing homelessness around the washrooms
 - Drug usage in men's washrooms
 - Rangers picking up 2 x needles
 - Locked public washrooms
 - Drug dealer on overpass
- Linear to Strathcona
 - 1 grey and orange tent with canopy, complied with packing down tent
- Thornton
 - 1 vendor, 0 tents
- Victory Square
 - 1 tent reported on the south side
- Wendy Poole
 - 1 sleeper under a tarp, complied
- Pigeon
 - Rangers onsite, but staying in vehicles as per SOP

NOTE: Parks will update internally every 4 hrs overnight. ENG DOC will send update with overnight Parks impacts first thing morning of Apr. 6/23

From: McDermott, Jonathan

Sent: Wednesday, April 5, 2023 6:32 PM

To: LaClaire, Lon <lon.laclaire@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>;

Mauboules, Celine <celine.mauboules@vancouver.ca>; Scollard, Taryn

<taryn.scollard@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Fry, Karen

<Karen.Fry@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Vajanto, Laura <Laura.Vajanto@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Dixon, Iain <iain.dixon@vancouver.ca>; Davidson, Catherine <Catherine.Davidson@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Zupan, Mike <mike.zupan@vancouver.ca>
Subject: End Of Day Update

Hi All

End of day update

- ☐ Stats below are up to date
- ☐ Map below is up to date (green complete)
- ☐ Cleared 67 of 81 structures
- ☐ VPD and COV field crews stood down and leaving encampment zone

Thanks!!!

Jon

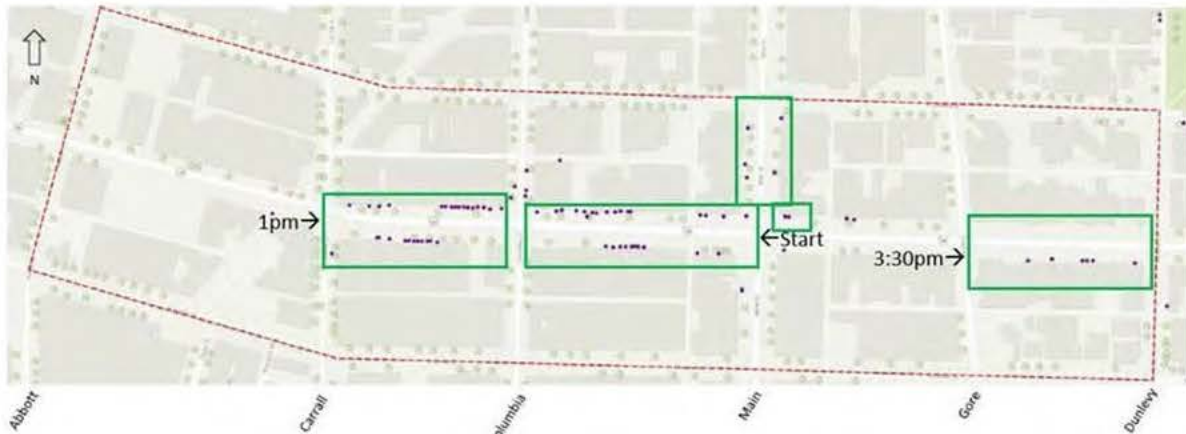
ENG SitRep

Note: COV media scan reported separately

Day	Apr. 5, 2023 (as of 6:30pm)
-----	-----------------------------

End of Day Metrics

# structures down (of 81)	67 000 blk, 100 blk, 300 blk E Hastings → all clear 200 blk E Hastings → 2 of 5 cleared Main St N of Hastings → 4 of 5 cleared
# people impacted (estimate)	35
# propane tanks removed	49 (13 big, 36 small)
# people whose items impounded	13
# totes impounded and stored	42 (39 x 360L, 3 x 1000L)
# shelter beds allocated (of 18)	8
Material removed (tonnes)	Data not yet available
# totes distributed	Data not yet available
# meal tickets distributed	57



From: McDermott, Jonathan

Sent: Wednesday, April 5, 2023 5:13 PM

To: LaClaire, Lon <lon.laclaire@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Vajanto, Laura <Laura.Vajanto@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Dixon, Iain <iain.dixon@vancouver.ca>; Davidson, Catherine <Catherine.Davidson@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>

Cc: Zupan, Mike <mike.zupan@vancouver.ca>

Subject: 5pm Update

5pm update

- ☐ Stats below are up to 4:30pm
- ☐ Map below is up to 4:45pm (green complete)
- ☐ Both 000, 100, 300 blocks and Carrall st. now cleared of structures (61 of 81)

Thanks

Jon

ENG SitRep

Note: COV media scan reported separately

Time period	2:45pm – 4:30pm (some metrics 2:30-4:30pm)
Location/Focus area	300 block E Hastings
Day	April 5, 2023

Key Operational Challenges (none vs. describe challenges)

Urban Issues team (UI) (on Hastings)	<ul style="list-style-type: none"> Slow going on 300 block Protesters on east side of 300 block (in front of Vanguard), but less disruptive than previous protest on Columbia
ACCs liaison team (ALT) (on Hastings)	<ul style="list-style-type: none"> Still confirming possible additional shelter spaces from BC Housing, might be 6 additional for total of 18 (but unclear if new spaces includes extreme winter response beds)
Impound & Staging team (IS) s.15(1)(l)	<ul style="list-style-type: none"> First season full (1 of 4): 14 totes and 17 oversized loose items

Employee Wellness Check (OK vs. not OK + comments)

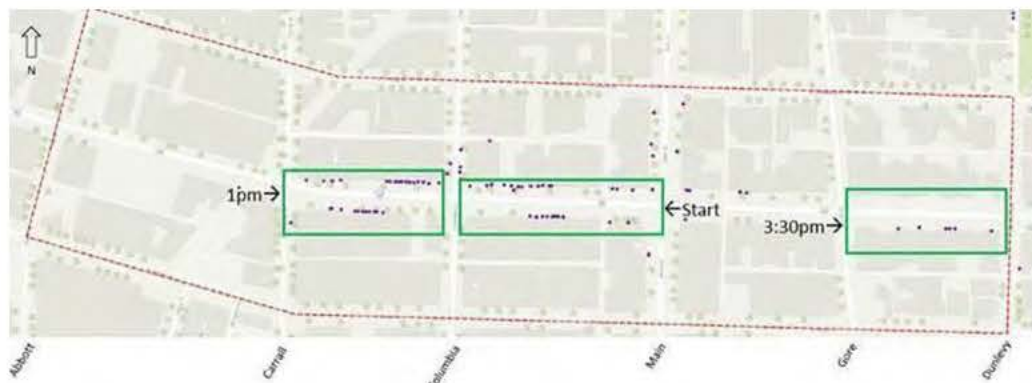
Urban Issues team (UI) (on Hastings)	OK	*
ACCs liaison team (ALT) (on Hastings)	OK	*
Impound & Staging team (IS) s.15(1)(l)	OK	*

Known Impacts to City and Park Board Sites (none vs. describe impacts)

Carnegie CC	<ul style="list-style-type: none"> None
DTES Parks / facilities	<ul style="list-style-type: none"> Oppenheimer <ul style="list-style-type: none"> Gathering has fully dispersed, no tents/no issues Linear to Strathcona <ul style="list-style-type: none"> 1 tent, Rangers currently working with occupant. Occupant complaint and packing up belongings. Activists on-site with Rangers. Crab Park (south) <ul style="list-style-type: none"> No issues, chain on gate was cut but has been replaced Pigeon <ul style="list-style-type: none"> Rangers onsite, but staying in vehicles as per SOP Sun Yat Sen <ul style="list-style-type: none"> Gardens have been locked, no tents/no issues

Metrics

	For this time period	Cumulative
# structures down (of 81)	6 (6 SS)	61 (33 NS, 27 SS, 1 on Carrall)
# people impacted (estimate) (2:30-4:30)	4	30
# propane tanks removed (2:30-4:30)	4 (0 big, 4 small)	49 (13 big, 36 small)
# people whose items impounded	2	8
# totes impounded and stored (estimate)	9 (6 x 360L, 3 x 1000L)	26 (23 x 360L, 3 x 1000L)
# shelter beds allocated (of 12)	1	6



From: McDermott, Jonathan

Sent: Wednesday, April 5, 2023 3:05 PM

To: LaClaire, Lon <lon.laclaire@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>;

Mauboules, Celine <celine.mauboules@vancouver.ca>; Scollard, Taryn

<taryn.scollard@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Fry, Karen

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<Paul.Mochrie@vancouver.ca>; Dixon, Iain <iain.dixon@vancouver.ca>; Davidson, Catherine

<Catherine.Davidson@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Singh,

Sandra <Sandra.Singh@vancouver.ca>

Cc: Zupan, Mike <mike.zupan@vancouver.ca>

Subject: 3pm Update

3pm update

- ☐ Stats below are up to 2:45pm
- ☐ Map below is up to 3:00pm (green complete)
- ☐ Both unit and 100 blocks and Carrall st. now cleared of structures (55 of 81)

Thanks

Jon

Time period	12:30pm – 2:45pm
Location/Focus area	000 block E Hastings; 300 Carrall St
Day	April 5, 2023

Key Operational Challenges (none vs. describe challenges)

Urban Issues team (UI) (on Hastings)	<ul style="list-style-type: none"> Protests on Columbia St
ACCS liaison team (ALT) (on Hastings)	<ul style="list-style-type: none"> EMS called for client in critical condition, but EMS is at Gore/didn't show up Confirming ~30 possible additional shelter spaces from BC Housing Positive feedback from occupants about distribution of backpacks 2:25pm: Mood seems to be calming down
Impound & Staging team (IS) s.15(1)(l)	<ul style="list-style-type: none"> none

Employee Wellness Check (OK vs. not OK + comments)

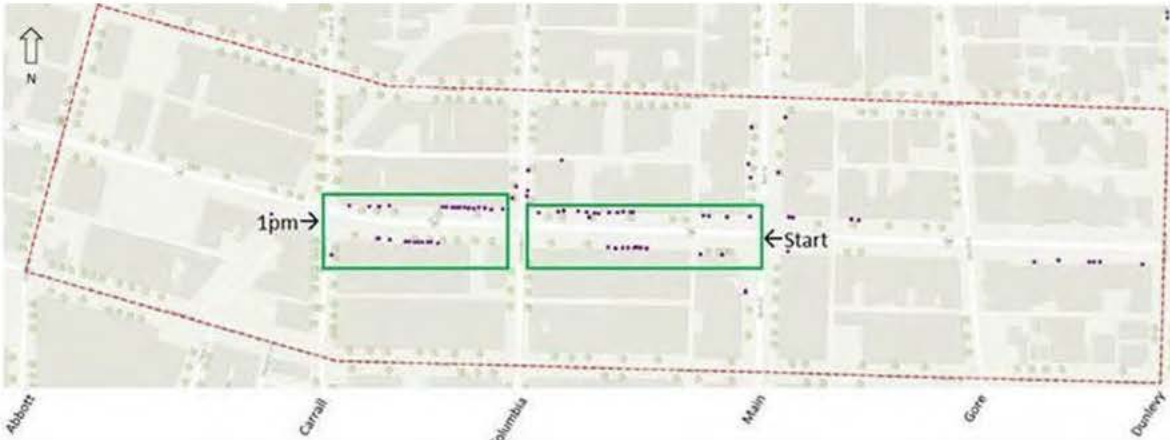
Urban Issues team (UI) (on Hastings)	OK	•
ACCS liaison team (ALT) (on Hastings)	OK	•
Impound & Staging team (IS) s.15(1)(l)	OK	•

Known Impacts to City and Park Board Sites (none vs. describe impacts)

Carnegie CC	<ul style="list-style-type: none"> None
DTES Parks / facilities	<ul style="list-style-type: none"> Oppenheimer <ul style="list-style-type: none"> Approx. 40 people gathering Gathering is peaceful so far. Mood is light with drumming and singing. 2:25pm: ceremonial gathering finished, people dispersing Strathcona CC, Creekside, and Victory Square <ul style="list-style-type: none"> People that were gathering at these sites left to join gathering at Oppenheimer Thornton <ul style="list-style-type: none"> 6 people arrived at site, but quiet at this time. They are gathering on nearby transit property, and rangers are working with transit police. Pigeon <ul style="list-style-type: none"> Rangers onsite, but staying in vehicles as per SOP

Metrics

	For this time period	Cumulative
# structures down (of 81)	19 (12 NS, 7 SS)	55 (33 NS, 21 SS, 1 on Carrall)
# people impacted (estimate)	10	26
# propane tanks removed	6 (0 big, 6 small)	45 (13 big, 32 small)
# people whose items impounded	1	6
# totes impounded and stored (estimate)	4	17
# shelter beds allocated (of 12)	0	5



From: McDermott, Jonathan

Sent: Wednesday, April 5, 2023 12:57 PM

To: LaClaire, Lon <lon.laclaire@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>;
 Mauboules, Celine <celine.mauboules@vancouver.ca>; Scollard, Taryn
 <taryn.scollard@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Fry, Karen
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 <Catherine.Davidson@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>

Cc: Zupan, Mike <mike.zupan@vancouver.ca>

Subject: 1pm Update

1pm update

- ☐ Stats below are up to 12:30am.
- ☐ Map below is up to 12:45pm
- ☐ Protestors currently preventing advancement of crews on unit block, work underway but limited to west end of block – slow moving.

Thanks

Jon

ENG SitRep

Note: COV media scan reported separately

Time period	10:30am – 12:30pm
Location/Focus area	100 block E Hastings; Moved to unit block ~11:40am
Day	April 5, 2023

Key Operational Challenges (none vs. describe challenges)

Urban Issues team (UI) (on Hastings)	<ul style="list-style-type: none"> Protests on Columbia St.
ACCS liaison team (ALT) (on Hastings)	<ul style="list-style-type: none"> An additional 6 shelter beds available, increasing total from 6 to 12
Impound & Staging team (IS) s.15(1)(l)	<ul style="list-style-type: none"> none

Employee Wellness Check (OK vs. not OK + comments)

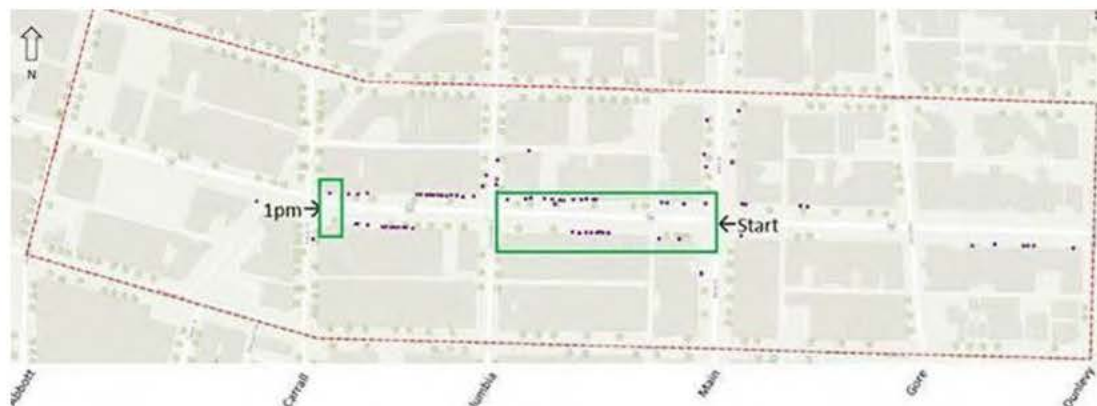
Urban Issues team (UI) (on Hastings)	OK	<ul style="list-style-type: none">
ACCS liaison team (ALT) (on Hastings)	OK	<ul style="list-style-type: none"> Some video filming of ALT staff Some service providers in the area approached ALT staff to say they are upset/should have been given more notice
Impound & Staging team (IS) s.15(1)(l)	OK	<ul style="list-style-type: none">

Known Impacts to City and Park Board Sites (none vs. describe impacts)

Carnegie CC	<ul style="list-style-type: none"> None
DTES Parks (CRAB, Andy Liv, Sun Yet Sen, Trillium, etc.)	<ul style="list-style-type: none"> Clearing tents: <ul style="list-style-type: none"> Pigeon – 14 patrons, 3 shopping carts, but no tents, sleepers or significant debris All other DTES parks clear of any tents or structures
RayCam	<ul style="list-style-type: none"> Paladin guard approached by lone male asking how many guards on site & hours of operation Site supervisor monitoring for any increase in people around the building

Metrics

	For this time period	Cumulative
# structures down (of 81)	15 (12 NS, 3 SS)	27 (17 NS, 10 SS)
# people impacted (estimate)	3	16
# propane tanks removed	8 (3 big, 5 small)	39 (13 big, 26 small)
# people whose items impounded	3	5
# totes impounded and stored (estimate)	7	13 (note: 10:30am count should have been 6)
# shelter beds allocated (of 12)	4	5



From: McDermott, Jonathan

Sent: Wednesday, April 5, 2023 10:53 AM

To: LaClaire, Lon <lon.laclaire@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Vajanto, Laura <Laura.Vajanto@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Dixon, Iain <iain.dixon@vancouver.ca>; Davidson, Catherine <Catherine.Davidson@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>

Cc: Zupan, Mike <mike.zupan@vancouver.ca>

Subject: 11am Update

11am update

- ☐ Stats below are up to 10:30am.
- ☐ Map below is up to 10:45am...we now have the 100 block fully cleared of all but one structure.

Thanks

Jon

ENG SitRep

Note: COV media scan reported separately

Time period	8:30am – 10:30am
Location/Focus area	100 block E Hastings
Day	April 5, 2023

Key Operational Challenges (none vs. describe challenges)

Urban Issues team (UI) (on Hastings)	• none
ACCS liaison team (ALT) (on Hastings)	• none
Impound & Staging team (IS) s.15(1)(l)	• none

Employee Wellness Check (OK vs. not OK + comments)

Urban Issues team (UI) (on Hastings)	OK	•
ACCS liaison team (ALT) (on Hastings)	OK	•
Impound & Staging team (IS) s.15(1)(l)	OK	•

Known Impacts to City and Park Board Sites (none vs. describe impacts)

Carnegie Community Centre	<ul style="list-style-type: none"> Moving Oppenheimer staff to Carnegie CC (due to anticipated protest at noon) Library and Learning Centre have chosen to close, rest of Centre is open Senior citizen volunteers' shifts cancelled for the day
DTES Parks (CRAB, Andy Liv, Sun Yet Sen, Trillium, etc.)	<ul style="list-style-type: none"> Oppenheimer - potential protest Clearing tents: <ul style="list-style-type: none"> CRAB South cleared 2 tents Sun Yet Sen cleared 1 tent Andy Liv cleared 1 tent + 1 truck load of items Trillium clearing 2 tents (in progress)

Metrics

	For this time period	Cumulative
# structures down (of 81)	12 (5 NS, 7 SS)	12 (5 NS, 7 SS)
# people impacted (estimate)	13	13
# propane tanks removed	31 (10 big, 21 small)	31 (10 big, 21 small)
# people whose items impounded	2	2
# totes impounded and stored (estimate)	8	8
# shelter beds allocated (of 6)	1	1



From: McDermott, Jonathan

Sent: Wednesday, April 5, 2023 9:24 AM

To: LaClaire, Lon <lon.laclaire@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Vajanto, Laura <Laura.Vajanto@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Dixon, Iain <iain.dixon@vancouver.ca>; Davidson, Catherine <Catherine.Davidson@vancouver.ca>

Cc: Zupan, Mike <mike.zupan@vancouver.ca>

Subject: 9am Update

Morning All - See below, any questions just let me know

Jon

Time period	9am
Location/Focus area	National Yards
Day	1 (Wed Apr 5)

Key Operational Challenges (none vs. describe challenges)

Urban Issues team (UI) (on Hastings)	• None
ACCS liaison team (ALT) (on Hastings)	• None
Impound & Staging team (IS) s.15(1)(l)	• None

Employee Wellness Check (OK vs. not OK + comments)

Urban Issues team (UI) (on Hastings)	OK	• 50 staff on-site (46 Eng, 4 VFRS)
ACCS liaison team (ALT) (on Hastings)	OK	• 4 staff on-site
Impound & Staging team (IS) s.15(1)(l)	OK	• 7 staff on-site

Known Impacts to City and Park Board Sites (none vs. describe impacts)

Carnegie Community Centre	• None
CRAB Park	• None
Other:	•
Other:	•

Metrics

	For this time period	Cumulative
# structures down (of 81)	0	0
# people impacted (estimate)	0	0
# propane tanks removed	0	0
# people whose items impounded	0	0
# totes impounded and stored	0	0
# shelter beds allocated (of X)	0	0



Jonathan McDermott, P.Eng (he/him)
Acting Director, Solid Waste Management
Engineering Services | City of Vancouver
jonathan.mcdermott@vancouver.ca
604.871.6241



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
vtong@bchousing.org
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/5/2023 6:41:00 PM
Subject: Situation Update: Last EOD Update

Hello Teri, Meghan, and Vincent,

6:40 pm update (pls note: this really is the last update for the day)

- ☐ Shelter availability exceeded accepted shelter offers: i.e., we did not run out of shelter spaces.

Request for BC Housing for tomorrow: Please provide Outreach the list of available beds as early as possible tomorrow morning, by 9:00 am if at all possible.

End of Day Metrics

# structures down (of 81)	67 000 blk, 100 blk, 300 blk E Hastings à all clear 200 blk E Hastings à 2 of 5 cleared Main St N of Hastings à 4 of 5 cleared
# people impacted (estimate)	35
# propane tanks removed	49 (13 big, 36 small)
# people whose items impounded	13
# totes impounded and stored	42 (39 x 360L, 3 x 1000L)
# shelter beds allocated (of 18)	8
Material removed (tonnes)	Data not yet available
# totes distributed	Data not yet available
# meal tickets distributed	57

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm

(Musqueam), Skwxwú7mesh (Squamish), and Selilwitulh (Tsleil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
vtong@bchousing.org
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/5/2023 6:02:00 PM
Subject: Situation Update 3: End of Day

Hello Teri, Meghan, and Vincent,

5pm update (pls note: this is the last update for the day)

- ☐ Time period below is 2:45-4:30 pm; Cumulative is since 9:00 am this morning
- ☐ 000, 100, 300 blocks and Carrall St. now cleared of structures (61 of 81)
- ☐ Shelter availability exceeded accepted shelter offers: i.e., we did not run out of shelter spaces.

Request for BC Housing for tomorrow: Please provide Outreach the list of available beds as early as possible tomorrow morning, by 9:00 am if at all possible.

Metrics

	For this time period	Cumulative
# structures down (of 81)	6 (6 SS)	61 (33 NS, 27 SS, 1 on Carrall)
# people impacted (estimate) (2:30-4:30)	4	30
# propane tanks removed (2:30-4:30)	4 (0 big, 4 small)	49 (13 big, 36 small)
# people whose items impounded	2	8
# totes impounded and stored (estimate)	9 (6 x 360L, 3 x 1000L)	26 (23 x 360L, 3 x 1000L)
# shelter beds allocated (of 18)	1	6

****Note: 18 shelter spaces reserved for E Hastings.***

From: ["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Coldwell, Molly" <Molly.Coldwell@vancouver.ca>](mailto:Molly.Coldwell@vancouver.ca)
Date: 4/5/2023 3:48:57 PM
Subject: RE: List of shelters??!!

I would imagine that we would be providing a list of interested people to Lookout. That's the way it would go, and they would hold those beds for some period of time after they open, and then they would be released.

The shelter opens later tonight. We can wait to pass along a list. And we don't have any names for it yet.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Wednesday, April 5, 2023 3:47 PM
To: Moss, Bob <bob.moss@vancouver.ca>; Coldwell, Molly <Molly.Coldwell@vancouver.ca>
Subject: RE: List of shelters??!!

I've emailed Heidi to confirm whether or not they are being held for E. Hastings.

From: Moss, Bob <bob.moss@vancouver.ca>
Sent: Wednesday, April 5, 2023 3:38 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Coldwell, Molly <Molly.Coldwell@vancouver.ca>
Subject: RE: List of shelters??!!

Sort of a shoulder shrug.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Wednesday, April 5, 2023 3:36 PM
To: Moss, Bob <bob.moss@vancouver.ca>; Coldwell, Molly <Molly.Coldwell@vancouver.ca>
Subject: RE: List of shelters??!!

I totally agree. I think they just added them to make the numbers look good. Has Will said anything about the EWR beds?

From: Moss, Bob <bob.moss@vancouver.ca>
Sent: Wednesday, April 5, 2023 3:32 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Coldwell, Molly <Molly.Coldwell@vancouver.ca>
Subject: RE: List of shelters??!!

Also... If they are holding the EWR beds, that means they will be turning away the 20 people who used those beds yesterday, to keep them empty for folks that may or may not show up.

This is a tough one, as we will need to: send a list to the operator with names of folks who have said they are interested, and then select a time this evening to release the beds back to general public so that they don't stay empty.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Wednesday, April 5, 2023 3:30 PM
To: Moss, Bob <bob.moss@vancouver.ca>; Coldwell, Molly <Molly.Coldwell@vancouver.ca>
Subject: RE: List of shelters??!!

Can you look at my list and see if my numbers jive? I am following up with Heidi re: EWR and if they are holding those beds for us (unless you already know the answer?)

From: Moss, Bob <bob.moss@vancouver.ca>
Sent: Wednesday, April 5, 2023 2:16 PM
To: Coldwell, Molly <Molly.Coldwell@vancouver.ca>; Mauboules, Celine

<celine.mauboules@vancouver.ca>

Subject: Fwd: List of shelters??!!

These are the same shelter beds from earlier!

And we can't access those 20 with lookout as they were completely full last night.

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: Wednesday, April 5, 2023 1:51 PM

To: Moss, Bob <bob.moss@vancouver.ca>

Subject: List of shelters??!!

Hey, here is a note Meghan Will (ADM Ministry of Housing) sent to Sandra on the beds BCH has secured to compare with your list.

There are more than 35 shelter spaces available. The shelter spaces available include:

- 20 spaces at Lookout EWR shelter, 1738 East Hastings
- 3 spaces at Walton, 261B East Hastings – held for E Hastings
- 3 spaces at Al Mitchell, 346 Alexander – held for E Hastings
- 3 spaces at Yukon, 2088 Yukon – held for E Hastings
- 1 space at Klayhowya Tilicum, 875 Terminal – held for E Hastings
- 3 spaces at First United, 1648 East 1st. (women only) – held for E Hastings
- 5 spaces at Belkin House, 555 Homer St. – held for E Hastings

Celine Mauboules RPP, MCIP

Managing Director, Housing and Homelessness Services

celine.mauboules@vancouver.ca | s.15(1)(l) (cell)

Pronouns: she/her

Assistant: Esfer Morales

Phone: (604)873-7439

E-mail: esfer.morales@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>](mailto:Mellisa.Morphy@vancouver.ca)
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 4/5/2023 2:15:00 PM
Subject: Follow-up: Totes and Pets

Hello Mellisa,

I can confirm the following for you:

- **Totes:** we are asking people if they need totes for their belongings and if they do, we provide up to 2 totes. The rest of the belongings are either impounded or - if we have permission from the person - disposed of.
 - o Generally people already have totes from previous times they have been provided notice that their structures need to be removed.
 - o We also have backpacks that we are offering people in case they need something to pack their most immediate personal items in such as medication, wallets, etc.
 - o We continue to support the operations of the storage facility at 390 Main St, operated by Aboriginal Front Door on behalf of the City.
- **Pets:** We are not separating people from pets; we understand that pets are important and beloved.
 - o As well, as standard practice, when someone has a pet and needs shelter or housing, we work to find them a shelter space that accepts pets.

I hope that helps,

Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

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From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
["Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>](mailto:Mellisa.Morphy@vancouver.ca)
Date: 4/5/2023 1:54:00 PM
Subject: FW: List of EWR beds open tonight

Hello Paul and Mellisa,

I can confirm that the Extreme Weather Response sites are activated for tonight and tomorrow:
<https://vancouver.ca/images/web/shelters/vancouver-ewr.pdf>

It is the combination of the cooler overnight temperature plus the expected rainfall combined.

Sandra

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Will, Meghan HOUS:EX" <Meghan.Will@gov.bc.ca>](mailto:Meghan.Will@gov.bc.ca)
["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
["Collins, Teri HOUS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
Date: 4/5/2023 1:46:00 PM
Subject: RE: Situation Report 1: April 5, to 12:30 pm

Hi Meghan,

Cumulative is since we started at 9:00 am

Thanks for update on BC Housing's work to identify more shelter spaces. I'll forward onto Celine but trust they are communicating this directly to the Outreach team as well. Thanks for mobilizing on this Meghan – it's good to have the extra help from the Ministry on ensuring that the every shelter option is explored and advanced assertively.

Sandra

From: Will, Meghan HOUS:EX <Meghan.Will@gov.bc.ca>
Sent: Wednesday, April 5, 2023 1:38 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Collins, Teri HOUS:EX <Teri.Collins@gov.bc.ca>
Subject: [EXT] RE: Situation Report 1: April 5, to 12:30 pm
Importance: High

Thanks for this Sandra, so I'm clear, the cumulative column is over which time period?

Also, BCH has pulled an update on available shelter spaces, wanted to share this with you so you can relay to your teams on the ground:

There are more than 35 shelter spaces available. The shelter spaces available include:

- 20 spaces at Lookout EWR shelter, 1738 East Hastings
- 3 spaces at Walton, 261B East Hastings – held for E Hastings
- 3 spaces at Al Mitchell, 346 Alexander – held for E Hastings
- 3 spaces at Yukon, 2088 Yukon – held for E Hastings
- 1 space at Klayhowya Tilicum, 875 Terminal – held for E Hastings
- 3 spaces at First United, 1648 East 1st. (women only) – held for E Hastings
- 5 spaces at Belkin House, 555 Homer St. – held for E Hastings

Meghan

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Wednesday, April 5, 2023 1:30 PM

To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Collins, Teri HOUS:EX <Teri.Collins@gov.bc.ca>; Will, Meghan HOUS:EX <Meghan.Will@gov.bc.ca>
Subject: Situation Report 1: April 5, to 12:30 pm

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hello Paul, Teri, and Meghan

Please find below the 1pm update

- Stats below are up to 12:30pm.
- Time Period in first column is 10:30-12:30
- As you can see below, we added the 6 additional shelter beds to our cumulative number that we were able to arrange directly ourselves.
- BC Housing is now calling around and we hope to hear there are more soon.
- Next update shortly after 3 pm

Metrics

	For this time period	Cumulative
# structures down (of 81)	15 (12 NS, 3 SS)	27 (17 NS, 10 SS)
# people impacted (estimate)	3	16
# propane tanks removed	8 (3 big, 5 small)	39 (13 big, 26 small)
# people whose items impounded	3	5
# totes impounded and stored (estimate)	7	13 (note: 10:30am count should have been 6)
# shelter beds allocated (of 12)	4	5

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
["Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>](mailto:Mellisa.Morphy@vancouver.ca)
Date: 4/5/2023 1:27:00 PM
Subject: FW: metrics as of 1pm

Hello Paul and Mellisa,

Please find below the 1pm update

- ☐ Stats below are up to 12:30pm.
- ☐ Time Period in first column is 10:30-12:30
- ☐ Protestors currently preventing advancement of crews on unit block, work underway but limited to west end of block – slow moving.
- ☐ As you can see below, we added the 6 additional shelter beds to our cumulative number that we were able to arrange directly ourselves.
- ☐ BC Housing is now calling around and we hope to hear there are more soon.
- ☐ Next update shortly after 3 pm

Metrics

	For this time period	Cumulative
# structures down (of 81)	15 (12 NS, 3 SS)	27 (17 NS, 10 SS)
# people impacted (estimate)	3	16
# propane tanks removed	8 (3 big, 5 small)	39 (13 big, 26 small)
# people whose items impounded	3	5
# totes impounded and stored (estimate)	7	13 (note: 10:30am count should been 6)
# shelter beds allocated (of 12)	4	5

From: ["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 4/5/2023 12:39:52 PM
Subject: [EXT] RE: Additional shelter beds

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Celine,

We have more beds on hold and will send through to Carnegie.

Heidi

From: Heidi Hartman
Sent: April 5, 2023 11:11 AM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Additional shelter beds

Hi Celine,

We are working on what is available and will get to you once we confirm.

Good news on folks being receptive to shelter.
Heidi

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: April 5, 2023 10:11 AM
To: Heidi Hartman <hhartman@bchousing.org>
Subject: Additional shelter beds

Hi Heidi ~

I understand there are 6 beds reserved for today – do you anticipate any additional beds being added?

We are an hour into the operation and two people have already expressed interest in a shelter bed. Any additional beds you could bring into play would be very helpful. Please let me know.

Thank you,
Celine

Celine Mauboules RPP, MCIP
Managing Director, Housing and Homelessness Services
celine.mauboules@vancouver.ca | s.15(1)(l) (cell)

Pronouns: she/her

Assistant: Esfer Morales

Phone: (604)873-7439

E-mail: esfer.morales@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.

From: ["Ryan Lai" <rylai@bchousing.org>](mailto:rylai@bchousing.org)
To: ["Prabath Pullay" <Prabath.Pullay@salvationarmy.ca>](mailto:Prabath.Pullay@salvationarmy.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
CC: ["Eastman Kollie" <Eastman.Kollie@salvationarmy.ca>](mailto:Eastman.Kollie@salvationarmy.ca)
["Will Valenciano" <wvalenci@bchousing.org>](mailto:wvalenci@bchousing.org)
Date: 4/5/2023 11:58:01 AM
Subject: [EXT] RE: EWR 5 beds for April 5-6

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Hello Prabath,

Bruk from the CoV should be able to provide you with more details.
From what I know, they're hoping that 5 beds will be held for tonight and tomorrow night.

Hi Bruk,
Prabath is the ED of Belkin House. Eastman is the manager. They have confirmed to hold 5 shelter beds for the CoV.
Please connect with them to confirm details on bed holds.

With thanks
Ryan

From: Prabath Pullay <Prabath.Pullay@salvationarmy.ca>
Sent: April 5, 2023 10:07 AM
To: Ryan Lai <rylai@bchousing.org>
Cc: Eastman Kollie <Eastman.Kollie@salvationarmy.ca>
Subject: Re: EWR 5 beds for April 5-6

Hi Ryan,

Yes, we can do this.

I have copied Eastman, our Shelter Manager. Please send the details to him and copy me.

Thanks,

Prabath Pullay, MBA
Executive Director

The Salvation Army
Belkin House, Grace Mansion, Illuminate and Richmond House
555, Homer Street
Vancouver BC V6B 1K8
Phone: [604-694-6630](tel:604-694-6630)
Fax: [604-681-3005](tel:604-681-3005)

E-mail: Prabath_Pullay@can.salvationarmy.org



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BELKIN HOUSE**
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[http: \[salvationarmy.ca\]/](http://salvationarmy.ca/)
[/w \[salvationarmy.ca\]w \[salvationarmy.ca\]w.SalvationArmy.ca \[salvationarmy.ca\]](http://www.salvationarmy.ca)
[http://www.belkinhouseSA.ca \[belkinhousesa.ca\]](http://www.belkinhouseSA.ca)
[/ www.gracemansion.com \[gracemansion.com\]](http://www.gracemansion.com)

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From: Ryan Lai <rylai@bchousing.org>
Sent: April 4, 2023 2:53 PM
To: Prabath Pullay <Prabath.Pullay@salvationarmy.ca>
Subject: EWR 5 beds for April 5-6

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MISE EN GARDE: Ce courriel provient de l'extérieur du réseau de l'Armée du Salut. Méfiez-vous des pièces jointes ou des liens qu'il pourrait contenir.

Hi Prabath,

Hope you're doing well.

I wanted to check whether you could hold 5 beds in Belkin EWR for tomorrow night and the night after (April 5-6) for Carnegie?

With Thanks,
Ryan



Ryan Lai (he/him) | Supportive Housing Advisor | Shelter and Supportive Housing Operations,
Vancouver Coastal

Cell: (236) 989-5886 | rylai@bchousing.org | www.bchousing.org [bchnews.bchousing.org]

Unceded Traditional Coast Salish Territory of the Sk̓wxwú7mesh (Squamish), Stó:lō and Səl̓ílwəta?
/Selilwitulh (Tsleil-Waututh) and xʷməθkʷəy̓əm (Musqueam) First Nations
297 E. Hastings St. Vancouver BC V6A 1P2

Upcoming Out of Office from April 7th to May 26th

From: ["Lepps, Betty" <Betty.Lepps@vancouver.ca>](mailto:Betty.Lepps@vancouver.ca)
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 4/5/2023 11:40:06 AM
Subject: FW: Shelter Bed Count - Apr 5 2023

From: Emily Johnson <ejohnson@bchousing.org>
Sent: Wednesday, April 5, 2023 9:56 AM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Carmen Hall <chall@bchousing.org>; Dale McMann <dmmcman@bchousing.org>; Moss, Bob <bob.moss@vancouver.ca>; Henry Glazebrook <hglazebrook@bchousing.org>; Gandha, Amit <Amit.Gandha@vancouver.ca>; Dejong, Uultsje <Uultsje.Dejong@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Tim Chamberlin <tchamberli@bchousing.org>; Matthew Borghese <mborghese@bchousing.org>; Baker, Sue <Sue.Baker@vancouver.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Carter, Stacey <Stacey.Carter@vancouver.ca>; Allison Dunnet <adunnet@bchousing.org>; Christie Knodel <cknodel@bchousing.org>; Aine Bradley <abradley@bchousing.org>
Subject: [EXT] Shelter Bed Count - Apr 5 2023

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Please see the shelter numbers for April 5, 2023:

Non Profit	Shelter	Total Beds	Breakdown	Notes
24 HR SHELTERS				
CBG	1st Ave - 604-225-9552 Hornby - 604-620-9253 Metson - 604-428-3686	0	0 - First Ave 0 - Hornby Shelter 0 - Metson shelter	Held until 3pm
Lookout	Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680	6	3 - Al Mitchell 3 - Yukon	
Lu'ma	Klahowya Tillicum Shelter 236-484-0544	0	0 - Klahowya Tillicum Lalum 0 - Klahowya Tillicum Lalum (overflow)	

PHS	New fountain - 604-669-3306 Osborn 778-222-8988	0	0 – Osborn 0 – New Fountain	
Rain City	Triage 604-254-3700	0	0 – Triage	
Salvation Army	Belkin -604-694-6636 Beacon - 604-646-6846 Haven - 604-646-6806	1	0 – Beacon 1F – Belkin 0 – Haven	
First United	First United Church – 604-839-6880	0	0 – First United	
WOMEN-ONLY SHELTERS				
Atira	The Sisterhood – 604-681-7916	0	0 – The Sisterhood	
DEWC	412 Shelter – 604-423-4807	0	0 – 412 Shelter	
Bloom Group	Powell Place – 604-606-0403	0	0 – Powell Place	
YOUTH SHELTERS				
Covenant House	Covenant House – Male Youth 604-685-5437 Covenant House – Female Youth 604-685-5437	0	0 – Male Youth 0 – Female Youth	
Directions	Youth Haven – 778-800-3300 FSGV Safe House 604-877-1234	5	4 – Youth Haven 1 – FSGV Safe House	
LINE UP SHELTERS				
Aboriginal Friendship Centre	Aboriginal Shelter 604-682-5556	50M		Intake 3PM. No intakes after 12AM. Currently only accepting male guests.
Catholic Charities	Catholic Charities Men's Shelter 604-443-3292	1M		Intake 4PM-8PM; curfew 10PM

DEWC	DEWC Women's Warming and Respite 604-564-9331	N/A		Open 11:30PM – 6PM. First come first serve.
Lookout	Walton EWR - 604-688-9129	12		Shelter hours 3:30PM-6:30AM
Atira	Sisters Shelter 604-602-9463	16F		Women Only. Hours open 6PM-9AM
UGM	UGM Emergency Shelter for Men – 604-253-3323 ext 305	72M		Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army	The Crosswalk – 604-646-6875	32M		Intake 9:30PM-2:00AM
Directions	Directions Temporary Youth Shelter 604-633-1472	12		Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.
WINTER ONLY SHELTERS				
COV	Gathering Place 609 Helmcken St 604-665-2391	34		Nov 1- April 30, 2023 8:30pm to 7:30am
TOTAL SHELTER BEDS		241		

Emily Johnson, BA Hons. (they/them)

Access & Assessment Coordinator | Shelter and Supportive Housing Operations, Lower Mainland

Cell: 778.689.2516 www.bchousing.org [bchousing.org]

297 E Hastings, Vancouver, BC V6A2P2 Canada



My work occurs on the ancestral, traditional, and unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ (Tseil-Waututh) peoples to whom I offer my respect and commitment to working in good relations.

From: Emily Johnson

Sent: April 4, 2023 10:20 AM

To: 'Melles, Bruk' <Bruk.Melles@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Carmen Hall <chall@bchousing.org>; Dale McMann <dmcmann@bchousing.org>; 'Moss, Bob' <bob.moss@vancouver.ca>; Henry Glazebrook <hglazebrook@bchousing.org>; 'Gandha, Amit' <Amit.Gandha@vancouver.ca>; 'Dejong, Uultsje' <Uultsje.Dejong@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Tim Chamberlin

<tchamberli@bchousing.org>; Matthew Borghese <mborghese@bchousing.org>; 'Baker, Sue' <Sue.Baker@vancouver.ca>; 'Lepps, Betty' <Betty.Lepps@vancouver.ca>; 'Lupick, Dustin' <Dustin.Lupick@vancouver.ca>; 'stacey.carter@vancouver.ca' <stacey.carter@vancouver.ca>; Allison Dunnet <adunnet@bchousing.org>; Christie Knodel <cknodel@bchousing.org>; Aine Bradley <abradley@bchousing.org>

Subject: Shelter Bed Count - Apr 4 2023

Please see the shelter numbers for April 4, 2023:

Non Profit	Shelter	Total Beds	Breakdown	Notes
24 HR SHELTERS				
CBG	1st Ave - 604-225-9552 Hornby - 604-620-9253 Metson - 604-428-3686	0	0 - First Ave 0 - Hornby Shelter 0 - Metson shelter	Held until 3pm
Lookout	Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680	2	2 - Al Mitchell 0 - Yukon	
Lu'ma	Klahowya Tillicum Shelter 236-484-0544	0	0 - Klahowya Tillicum Lalum 0 - Klahowya Tillicum Lalum (overflow)	
PHS	New fountain - 604-669-3306 Osborn 778-222-8988	0	0 - Osborn 0 - New Fountain	
Rain City	Triage 604-254-3700	0	0 - Triage	
Salvation Army	Belkin - 604-694-6636 Beacon - 604-646-6846 Haven - 604-646-6806	1	0 - Beacon 0 - Belkin 1 - Haven	
First United	First United Church - 604-839-6880	1	1M - First United	
WOMEN-ONLY SHELTERS				
Atira	The Sisterhood - 604-681-7916	0	0 - The Sisterhood	

DEWC	412 Shelter – 604-423-4807	0	0 – 412 Shelter	
Bloom Group	Powell Place – 604-606-0403	0	0 – Powell Place	
YOUTH SHELTERS				
Covenant House	Covenant House – Male Youth 604-685-5437 Covenant House – Female Youth 604-685-5437	0	0 – Male Youth 0 – Female Youth	
Directions	Youth Haven – 778-800-3300 FSGV Safe House 604-877-1234	5	4 – Youth Haven 1 – FSGV Safe House	
LINE UP SHELTERS				
Aboriginal Friendship Centre	Aboriginal Shelter 604-682-5556	50M		Intake 3PM. No intakes after 12AM. Currently only accepting male guests.
Catholic Charities	Catholic Charities Men's Shelter 604-443-3292	1M		Intake 4PM-8PM; curfew 10PM
DEWC	DEWC Women's Warming and Respite 604-564-9331	N/A		Open 11:30PM – 6PM. First come first serve.
Lookout	Walton EWR - 604-688-9129	12		Shelter hours 3:30PM-6:30AM
Atira	Sisters Shelter 604-602-9463	16F		Women Only. Hours open 6PM-9AM
UGM	UGM Emergency Shelter for Men – 604-253-3323 ext 305	72M		Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army	The Crosswalk – 604-646-6875	32M		Intake 9:30PM-2:00AM
Directions	Directions Temporary Youth Shelter 604-633-1472	12		Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.

WINTER ONLY SHELTERS				
COV	Gathering Place 609 Helmcken St 604-665-2391	34		Nov 1- April 30, 2023 8:30pm to 7:30am
TOTAL SHELTER BEDS		238		

Emily Johnson, BA Hons. (they/them)

Access & Assessment Coordinator | Shelter and Supportive Housing Operations, Lower Mainland

Cell: 778.689.2516 www.bchousing.org [bchousing.org]

297 E Hastings, Vancouver, BC V6A2P2 Canada



My work occurs on the ancestral, traditional, and unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔt (Tsleil-Waututh) peoples to whom I offer my respect and commitment to working in good relations.

From: Emily Johnson

Sent: April 3, 2023 11:03 AM

To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Carmen Hall <chall@bchousing.org>; Dale McMann <dmmcmann@bchousing.org>; Moss, Bob <bob.moss@vancouver.ca>; Henry Glazebrook <hglazebrook@bchousing.org>; Gandha, Amit <Amit.Gandha@vancouver.ca>; Dejong, Uultsje <Uultsje.Dejong@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Tim Chamberlin <tchamberli@bchousing.org>; Matthew Borghese <mborghese@bchousing.org>; Baker, Sue <Sue.Baker@vancouver.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; Lupick, Dustin <Dustin.Lupick@vancouver.ca>; stacey.carter@vancouver.ca; Allison Dunnet <adunnet@bchousing.org>; Christie Knodel <cknodel@bchousing.org>; Aine Bradley <abradley@bchousing.org>

Subject: Shelter Bed Count - Apr 3 2023

Please see the shelter numbers for April 3, 2023:

Non Profit	Shelter	Total Beds	Breakdown	Notes
24 HR SHELTERS				
CBG	1st Ave - 604-225-9552 Hornby - 604-620-9253 Metson - 604-428-3686	0	0 - First Ave 0 - Hornby Shelter 0 - Metson shelter	Held until 3pm
Lookout	Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680	0	0 - Al Mitchell 0 - Yukon	

Lu'ma	Klahowya Tillicum Shelter 236-484-0544	0	0 - Klahowya Tillicum Lalum 0 - Klahowya Tillicum Lalum (overflow)	
PHS	New fountain - 604-669-3306 Osborn 778-222-8988	0	0 - Osborn 0 - New Fountain	
Rain City	Triage 604-254-3700	0	0 - Triage	
Salvation Army	Belkin - 604-694-6636 Beacon - 604-646-6846 Haven - 604-646-6806	2	0 - Beacon 2F - Belkin 0 - Haven	
First United	First United Church - 604-839-6880	0	0 - First United	
WOMEN-ONLY SHELTERS				
Atira	The Sisterhood - 604-681-7916	0	0 - The Sisterhood	
DEWC	412 Shelter - 604-423-4807	0	0 - 412 Shelter	
Bloom Group	Powell Place - 604-606-0403	0	0 - Powell Place	
YOUTH SHELTERS				
Covenant House	Covenant House - Male Youth 604-685-5437 Covenant House - Female Youth 604-685-5437	0	0 - Male Youth 0 - Female Youth	
Directions	Youth Haven - 778-800-3300 FSGV Safe House 604-877-1234	5	4 - Youth Haven 1 - FSGV Safe House	
LINE UP SHELTERS				
Aboriginal Friendship Centre	Aboriginal Shelter 604-682-5556	3M		Intake 3PM. No intakes after 12AM. Currently only accepting male guests.

Catholic Charities	Catholic Charities Men's Shelter 604-443-3292	85M		Intake 4PM-8PM; curfew 10PM
DEWC	DEWC Women's Warming and Respite 604-564-9331	N/A		Open 11:30PM – 6PM. First come first serve.
Lookout	Walton EWR - 604-688-9129	12		Shelter hours 3:30PM-6:30AM
Atira	Sisters Shelter 604-602-9463	16F		Women Only. Hours open 6PM-9AM
UGM	UGM Emergency Shelter for Men – 604-253-3323 ext 305	72M		Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army	The Crosswalk – 604-646-6875	32M		Intake 9:30PM-2:00AM
Directions	Directions Temporary Youth Shelter 604-633-1472	12		Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.
WINTER ONLY SHELTERS				
PHS	Bud Osborn Shelter (Added Capacity) 27 West Hastings St 604-681-2806	18		Nov 1 – Apr 3, 2023 24 hours, 7 days a week
COV	Gathering Place 609 Helmcken St 604-665-2391	34		Nov 1- April 30, 2023 8:30pm to 7:30am
TOTAL SHELTER BEDS		291		

Emily Johnson, BA Hons. (they/them)

Access & Assessment Coordinator | Shelter and Supportive Housing Operations, Lower Mainland

Cell: 778.689.2516 www.bchousing.org [\[bchousing.org\]](http://bchousing.org)

297 E Hastings, Vancouver, BC V6A2P2 Canada



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From: Emily Johnson <ejohnson@bchousing.org>

Sent: April 2, 2023 2:58 PM

To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Carmen Hall <chall@bchousing.org>; Dale McMann <dcmann@bchousing.org>; Moss, Bob <bob.moss@vancouver.ca>; Henry Glazebrook <hglazebrook@bchousing.org>; Gandha, Amit <Amit.Gandha@vancouver.ca>; Dejong, Uultsje <Uultsje.Dejong@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Tim Chamberlin <tchamberli@bchousing.org>; Matthew Borghese <mborghese@bchousing.org>; Baker, Sue <Sue.Baker@vancouver.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; Lupick, Dustin <Dustin.Lupick@vancouver.ca>; stacey.carter@vancouver.ca; Allison Dunnet <adunnet@bchousing.org>; Christie Knodel <cknodel@bchousing.org>; Aine Bradley <abradley@bchousing.org>

Subject: Shelter Bed Count - Apr 2 2023

Please see the shelter numbers for April 2, 2023:

Non Profit	Shelter	Total Beds	Breakdown	Notes
24 HR SHELTERS				
CBG	1st Ave - 604-225-9552 Hornby - 604-620-9253 Metson - 604-428-3686	0	0 - First Ave 0 - Hornby Shelter 0 - Metson shelter	Held until 3pm
Lookout	Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680	0	0 - Al Mitchell 0 - Yukon	
Lu'ma	Klahowya Tillicum Shelter 236-484-0544	0	0 - Klahowya Tillicum Lalum N/A - Klahowya Tillicum Lalum (overflow)	
PHS	New fountain - 604-669-3306 Osborn 778-222-8988	3	0 - Osborn 3 - New Fountain	
Rain City	Triage 604-254-3700	0	0 - Triage	
Salvation Army	Belkin - 604-694-6636 Beacon - 604-646-6846 Haven - 604-646-6806	0	0 - Beacon 0 - Belkin 0 - Haven	

First United	First United Church – 604-839-6880	0	0 – First United	
WOMEN-ONLY SHELTERS				
Atira	The Sisterhood – 604-681-7916	0	0 – The Sisterhood	
DEWC	412 Shelter – 604-423-4807	0	0 – 412 Shelter	
Bloom Group	Powell Place – 604-606-0403	0	0 – Powell Place	
YOUTH SHELTERS				
Covenant House	Covenant House – Male Youth 604-685-5437 Covenant House – Female Youth 604-685-5437	0	0 – Male Youth 0 – Female Youth	
Directions	Youth Haven – 778-800-3300 FSGV Safe House 604-877-1234	5	4 – Youth Haven 1 – FSGV Safe House	
LINE UP SHELTERS				
Aboriginal Friendship Centre	Aboriginal Shelter 604-682-5556	50M		Intake 3PM. No intakes after 12AM. Currently only accepting male guests.
Catholic Charities	Catholic Charities Men's Shelter 604-443-3292	85M		Intake 4PM-8PM; curfew 10PM
DEWC	DEWC Women's Warming and Respite 604-564-9331	N/A		Open 11:30PM – 6PM. First come first serve.
Lookout	Walton EWR - 604-688-9129	12		Shelter hours 3:30PM-6:30AM
Atira	Sisters Shelter 604-602-9463	16F		Women Only. Hours open 6PM-9AM

UGM	UGM Emergency Shelter for Men – 604-253-3323 ext 305	72M		Intake at 5PM. Shelter opens at 9PM. No intake after 12AM
Salvation Army	The Crosswalk – 604-646-6875	32M		Intake 9:30PM-2:00AM
Directions	Directions Temporary Youth Shelter 604-633-1472	12		Youth 19-24. Open 9PM-9AM. Lottery for beds at 8PM.
WINTER ONLY SHELTERS				
PHS	Bud Osborn Shelter (Added Capacity) 27 West Hastings St 604-681-2806	18		Nov 1 – Apr 3, 2023 24 hours, 7 days a week
City of Vancouver	Evelyn Saller Centre 124 Dunlevy 604-665-3075	42		Nov 21 – April 30, 2023 11:00pm-8:00am Weekdays; 10:00pm-8:00am Weekends
COV	Gathering Place 609 Helmcken St 604-665-2391	34		Nov 1- April 30, 2023 8:30pm to 7:30am
TOTAL SHELTER BEDS		381		

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From: Emily Johnson

Sent: Saturday, April 1, 2023 12:22:03 PM

To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Carmen Hall <chall@bchousing.org>; Dale McMann <dmcmann@bchousing.org>; Moss, Bob <bob.moss@vancouver.ca>; Henry Glazebrook <hglazebrook@bchousing.org>; Gandha, Amit <Amit.Gandha@vancouver.ca>; Dejong, Uultsje <Uultsje.Dejong@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Tim Chamberlin <tchamberli@bchousing.org>; Matthew Borghese <mborghese@bchousing.org>; Baker, Sue <Sue.Baker@vancouver.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; Lupick, Dustin <Dustin.Lupick@vancouver.ca>; stacey.carter@vancouver.ca <stacey.carter@vancouver.ca>; Allison Dunnet <adunnet@bchousing.org>; Christie Knodel <cknodel@bchousing.org>; Aine Bradley <abradley@bchousing.org>

Subject: Shelter Bed Count - Apr 1 2023

Please see the shelter numbers for April 1, 2023:

Non Profit	Shelter	Total Beds	Breakdown	Notes
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24 HR SHELTERS

CBG	1st Ave - 604-225-9552 Hornby - 604-620-9253 Metson - 604-428-3686	0	0 - First Ave 0 - Hornby Shelter 0 - Metson shelter	Held until 3p
Lookout	Al Mitchell Shelter 604-681-9126 Yukon Shelter 604-264-1680	0	0 - Al Mitchell 0 - Yukon	
Lu'ma	Klahowya Tillicum Shelter 236-484-0544	0	0 - Klahowya Tillicum Lalum N/A - Klahowya Tillicum Lalum (overflow)	
PHS	New fountain - 604-669-3306 Osborn 778-222-8988	0	0 - Osborn 0 - New Fountain	
Rain City	Triage 604-254-3700	0	0 - Triage	
Salvation Army	Belkin - 604-694-6636 Beacon - 604-646-6846 Haven - 604-646-6806	1	0 - Beacon 1F - Belkin 0 - Haven	
First United	First United Church - 604-839-6880	0	0 - First United	

WOMEN-ONLY SHELTERS

Atira	The Sisterhood - 604-681-7916	0	0 - The Sisterhood	
DEWC	412 Shelter - 604-423-4807	0	0 - 412 Shelter	
Bloom Group	Powell Place - 604-606-0403	0	0 - Powell Place	

YOUTH SHELTERS

Covenant House	Covenant House - Male Youth 604-685-5437 Covenant House - Female Youth 604-685-5437	0	0 - Male Youth 0 - Female Youth	
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Directions	Youth Haven – 778-800-3300 FSGV Safe House 604-877-1234	5	4 – Youth Haven 1 – FSGV Safe House	
LINE UP SHELTERS				
Aboriginal Friendship Centre	Aboriginal Shelter 604-682-5556	50M		Intake 3PM. after 12AM. accepting m
Catholic Charities	Catholic Charities Men's Shelter 604-443-3292	85M		Intake 4PM-8 curfew 10PM
DEWC	DEWC Women's Warming and Respite 604-564-9331	N/A		Open 11:30P come first se
Lookout	Walton EWR - 604-688-9129	12		Shelter hours 3:30PM
Atira	Sisters Shelter 604-602-9463	16F		Women Only open 6PM-9P
UGM	UGM Emergency Shelter for Men – 604-253-3323 ext 305	72M		Intake at 5PM opens at 9PM after 12AM
Salvation Army	The Crosswalk – 604-646-6875	32M		Intake 9:30PM
Directions	Directions Temporary Youth Shelter 604-633-1472	12		Youth 19-24. Open Lottery for b
WINTER ONLY SHELTERS				
PHS	Bud Osborn Shelter (Added Capacity) 27 West Hastings St 604-681-2806	18		Nov 1 – Apr 24 hours, 7 c
City of Vancouver	Evelyne Saller Centre 124 Dunlevy 604-665-3075	42		Nov 21 – Apr 11:00pm-8:0 10:00pm-8:0
COV	Gathering Place 609 Helmcken St 604-665-2391	34		Nov 1- April 8:30pm to 7:
TOTAL SHELTER BEDS		379		

Emily Johnson, BA Hons. (they/them)

Access & Assessment Coordinator | Shelter and Supportive Housing Operations, Lower Mainland

Cell: 778.689.2516 www.bchousing.org [bchousing.org]

297 E Hastings, Vancouver, BC V6A2P2 Canada



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From: ["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
To: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)
["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)
["Rosa, Donnie" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)
["Vajanto, Laura" <Laura.Vajanto@vancouver.ca>](mailto:Laura.Vajanto@vancouver.ca)
["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
["Dixon, Iain" <iain.dixon@vancouver.ca>](mailto:iain.dixon@vancouver.ca)
["Davidson, Catherine" <Catherine.Davidson@vancouver.ca>](mailto:Catherine.Davidson@vancouver.ca)
CC: ["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
Date: 4/5/2023 9:24:22 AM
Subject: 9am Update

Morning All - See below, any questions just let me know
Jon

Time period	9am
Location/Focus area	National Yards
Day	1 (Wed Apr 5)

Key Operational Challenges (none vs. describe challenges)

Urban Issues team (UI) (on Hastings)	• None
ACCS liaison team (ALT) (on Hastings)	• None
Impound & Staging team (IS) s.15(1)(l)	• None

Employee Wellness Check (OK vs. not OK + comments)

Urban Issues team (UI) (on Hastings)	OK	• 50 staff on-site (46 Eng, 4 VFRS)
ACCS liaison team (ALT) (on Hastings)	OK	• 4 staff on-site
Impound & Staging team (IS) s.15(1)(l)	OK	• 7 staff on-site

Known Impacts to City and Park Board Sites (none vs. describe impacts)

Carnegie Community Centre	• None
CRAB Park	• None
Other:	•
Other:	•

Metrics

	For this time period	Cumulative
# structures down (of 81)	0	0
# people impacted (estimate)	0	0
# propane tanks removed	0	0
# people whose items impounded	0	0
# totes impounded and stored	0	0
# shelter beds allocated (of X)	0	0



Jonathan McDermott, P.Eng (he/him)
Acting Director, Solid Waste Management
Engineering Services | City of Vancouver
jonathan.mcdermott@vancouver.ca

604.871.6241



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations

From: ["Jensen, Megan" <Megan.Jensen@vancouver.ca>](mailto:Megan.Jensen@vancouver.ca)

To: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)

["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)

Date: 4/5/2023 9:20:51 AM

Subject: FW: Notice of tent and structure removal on East Hastings Street – April 5, 2023

Hi Bruk and Sue,

FYI – this went out to community. Sandra and Celine were bcc'd.

Thanks,
Megan

From: DTES Updates

Sent: Wednesday, April 5, 2023 9:08 AM

Subject: Notice of tent and structure removal on East Hastings Street – April 5, 2023

Dear Community Member,

City of Vancouver staff, with assistance from members of the Vancouver Police Department (VPD), will be working to remove the remaining tents and structures from the East Hastings encampment today. The City of Vancouver has requested support from the VPD to remove the remaining structures following a steady deterioration in public safety and an increase in fires in the area and the encampment zone.

KEY INFORMATION

- ☐ In July 2022, the Vancouver Fire Chief issued an Order (FCO) to remove structures along East Hastings Street due to the extreme fire risk posed by structures adjacent to buildings.\u8239
- ☐ Since last August, City staff have been engaged in daily work to seek compliance with the Street and Traffic By-law 2849, Section 71A, and encourage the voluntary removal of structures from the East Hastings encampment.
- ☐ On April 5, 2023, the City staff, with assistance from VPD, will be working to remove the remaining tents and structures from the East Hastings encampment.
- ☐ VPD will be present to ensure staff safety as they do their work and enforce the Streets and Traffic by-law, as necessary.

- In collaboration with BC Housing and service providers, the City's Homelessness Services Outreach team has been offering shelter spaces daily, and SROs when available. Where individuals are required to remove their structures and have indicated that they do not have other housing, efforts will be made to connect them with a shelter bed.

- Outreach will continue to remain connected with people as housing becomes available in the future.

The safety of everyone, including businesses, people who are sheltering outdoors, and the broader community is our priority. We appreciate the cooperation and understanding of the community during this process, as we work towards a compassionate resolution that reflects the City's commitment to public safety.

Sincerely,

City of Vancouver

From: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)

To: ["Tran, Tan" <tan.tran@vpd.ca>](mailto:tan.tran@vpd.ca)
["LEE, Rich" <rich.lee@vpd.ca>](mailto:rich.lee@vpd.ca)
["Gailus, Ali" <ali.gailus@vpd.ca>](mailto:ali.gailus@vpd.ca)
[WHYSKER, Tanya <tanya.whysker@vpd.ca>](mailto:tanya.whysker@vpd.ca)
["CHAPMAN, Don" <don.chapman@vpd.ca>](mailto:don.chapman@vpd.ca)
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Caitlin.Etherington@vch.ca
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Elizabeth.Holliday@vch.ca
Verena.Weigle@vch.ca
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)
["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)
["Shames, Albert" <Albert.Shames@vancouver.ca>](mailto:Albert.Shames@vancouver.ca)
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["Sidwell, Amy" <Amy.Sidwell@vancouver.ca>](mailto:Amy.Sidwell@vancouver.ca)
["Parker, Lisa" <Lisa.Parker@vancouver.ca>](mailto:Lisa.Parker@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
["Lepps, Betty" <Betty.Lepps@vancouver.ca>](mailto:Betty.Lepps@vancouver.ca)
["Peterson, Darren" <darren.peterson@vancouver.ca>](mailto:darren.peterson@vancouver.ca)
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Rana, Preet" <Preet.Rana@vancouver.ca>](mailto:Preet.Rana@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Amrolia, Armin" <Armin.Amrolia@vancouver.ca>](mailto:Armin.Amrolia@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)
["Allison Dunnet" <adunnet@bchousing.org>](mailto:adunnet@bchousing.org)
wvalenci@bchousing.org
["Carmen Hall" <chall@bchousing.org>](mailto:chall@bchousing.org)
["Nicole O'Connor" <noconnor@bchousing.org>](mailto:noconnor@bchousing.org)
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)
["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)

["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)

["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)

["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)

Date: 4/4/2023 9:41:49 PM

Subject: CONFIDENTIAL - Situation Report - March 28 - April 3

Attachments: 2023-04-04 - Situation Report - Hastings Destructuring.pdf

Hi everyone,

Please see attached situation report for March 28- April 3rd.

Outlook at Situational Awareness

Sanitation

Impoundments

March 28th	000 blk E Hastings (North Side) and 300 Dunlevy Ave <ul style="list-style-type: none"><input type="checkbox"/> Six (6) impounds (belongings were taken into temporary storage)<input type="checkbox"/> On the Unit blk E Hastings the crew focused on the west side, spec Providence Crosstown Clinic
March 29th	300 blk Main St (West Side/ East Side) <ul style="list-style-type: none"><input type="checkbox"/> Three (3) impounds (belongings were taken into temporary storag<input type="checkbox"/> One (1) structure remained; occupant was working on putting belc<input type="checkbox"/> Advocate groups were present
March 31st	300 blk Columbia St (West Side/ East Side) <ul style="list-style-type: none"><input type="checkbox"/> Six (6) impounds (belongings were taken into temporary storage)<input type="checkbox"/> Cleared patio on the East Side of Columbia St<input type="checkbox"/> Advocate groups were present

- ☐ As of April 4th, there are **81** structures remaining along Hastings St.
- ☐ Average **3,200 kg** material removed per day

Parks:

- ☐ Forty-eight (48) Tents in North Area of Crab Park, two tents identified in other DTES parks
- ☐ Currently 10-15 individuals staying in Crab Park overnight

Significant Changes/ Updates

VFRS:

- Twenty-four (24) Outdoor fires along and around Hastings Street encampment responded to by Strathcona and DTES Fire Halls between March 28th- April 3rd.

VFRS Metrics	Mar 28	Mar 29
# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	5	4

Note: There were eight additional fires responded to by FH 8: Yaletown in and around the downtown south area

ACCS:

- Four (4) individuals housed during reporting period; 14 additional individuals accepted offers of shelter during reporting period. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.
- Currently 20 active allocations; six of the 20 are waiting for room to be ready after accepting offer.
- Outreach were out on weekend both days connecting with individuals

Thanks,
Dustin

Dustin Lupick

Social Planner

Housing and Homelessness Services | Arts, Culture & Community Services

City of Vancouver

Office: 604-404-0230

Pronouns: he/him/his

Acknowledging that I work and live on the unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) nations.

Situation Report

Event Name	Hastings De-Structuring
Date	April 4, 2023 (Week 26)
Time	N/A
Reporting Period	March 28 – April 3
EOC Activation Level	N/A
EMBC Task #	N/A
Reviewed By	Dustin Lupick, Social Planner
Authorized by	Bruk Melles, Director, Homelessness Services

This document may be distributed within your municipality or agency

This document may not be distributed outside of your agency.

ACCS CONTACT INFO	Email: bruk.melles@vancouver.ca
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Sanitation

- Impoundments

March 28th	000 blk E Hastings (North Side) and 300 Dunlevy Ave <ul style="list-style-type: none"> • Six (6) impounds (belongings were taken into temporary storage) • On the Unit blk E Hastings the crew focused on the west side, specifically clearing the entrance to Providence Crosstown Clinic
March 29th	300 blk Main St (West Side/ East Side) <ul style="list-style-type: none"> • Three (3) impounds (belongings were taken into temporary storage) • One (1) structure remained; occupant was working on putting belongings into carts • Advocate groups were present
March 31st	300 blk Columbia St (WS/ES) <ul style="list-style-type: none"> • Six (6) impounds (belongings were taken into temporary storage) • Cleared patio on the East Side of Columbia St • Advocate groups were present

- As of April 4th, there are **81** structures remaining along Hastings St.
- Average **3,200 kg** material removed per day

Parks:

- Forty-eight (48) Tents in North Area of Crab Park, two tents identified in other DTES parks
- Currently 10-15 individuals staying in Crab Park overnight

- VFRS:**

- Twenty-four (24) Outdoor fires along and around Hastings Street encampment responded to by Strathcona and DTES Fire Halls between March 28th- April 3rd.

VFRS Metrics	Mar 28	Mar 29	Mar 30	Mar 31	April 1	April 2	April 3
# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	5	4	4	4	2	2	3

Note: There were eight additional fires responded to by FH 8: Yaletown in and around the downtown south area

- ACCS:**

- Four (4) individuals housed during reporting period; 14 additional individuals accepted offers of shelter during reporting period. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.
- Currently **20** active allocations; **six** of the **20** are waiting for room to be ready after accepting offer.
- Outreach were out on weekend both days connecting with individuals

- Specific shelters are holding beds for individuals from Hastings and Crab Park through a direct referral process.
- Process: BC Housing connects with shelter providers daily and informs the City's Homelessness Services Outreach Team where there are bed vacancies. If outreach identifies individuals that have accepted a shelter offer, they will notify BC Housing and contact shelter provider to access the bed.
- In addition to the 20 beds at 875 Terminal, there are eight additional sites that are holding beds specifically for Hastings and Crab Park, as outlined below:

Provider	Shelter	Beds Available	Beds held until
PHS	New Fountain Shelter	As available	10 PM
CBG	1 st Ave	As available	3 PM
CBG	Metson	As available	3 PM
CBG	Hornby	As available	3 PM
First United	First United (Women's side)	As available	3PM
VAFCS	1660 E. Hastings	30 beds	2 PM
Lu'ma Native Housing Society	Klahowya Tillicum Lalum	20 beds	n/a
Lookout	Yukon Shelter	As available	3 PM
Lookout	Al Mitchell Shelter	As available	3 PM

Weekly Metric (March 28- April 3)

Destructuring

21/21

of priority sites cleared

March 28 - April 3 Total (Since Aug 17)

22

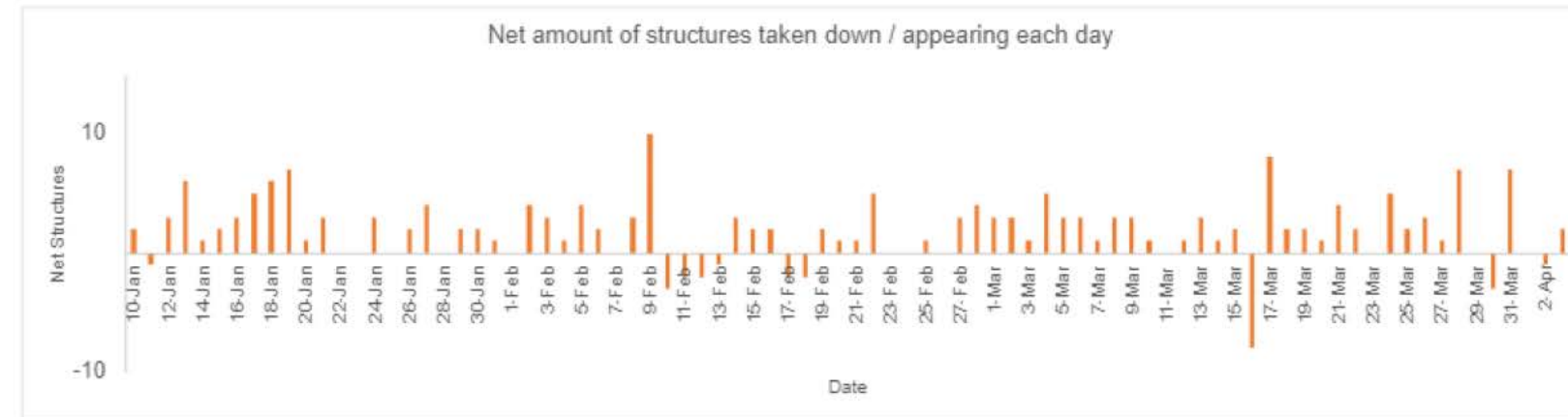
637

of tents and structures taken down

10

217

of new tents and structures on Hastings (b/w Abbott & Gore)



Structures and people in parks

	For Apr 3	
	Structures	People
Andy Livingstone Park	0	N/A
Crab Park	0	N/A
Oppenheimer Park	1	N/A
Strathcona Park	0	N/A
McLean Park	0	N/A
Pigeon Park	0	N/A
Other Parks	1	N/A

Updated April 4th, 2023

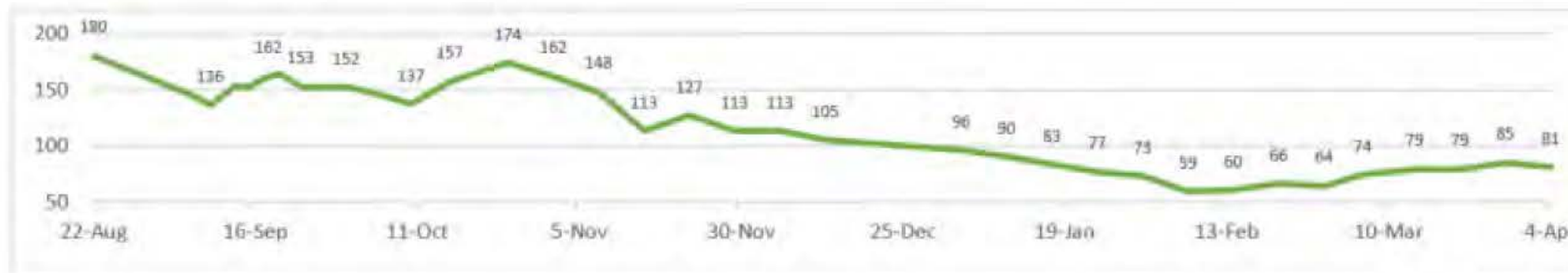
81



Map Legend

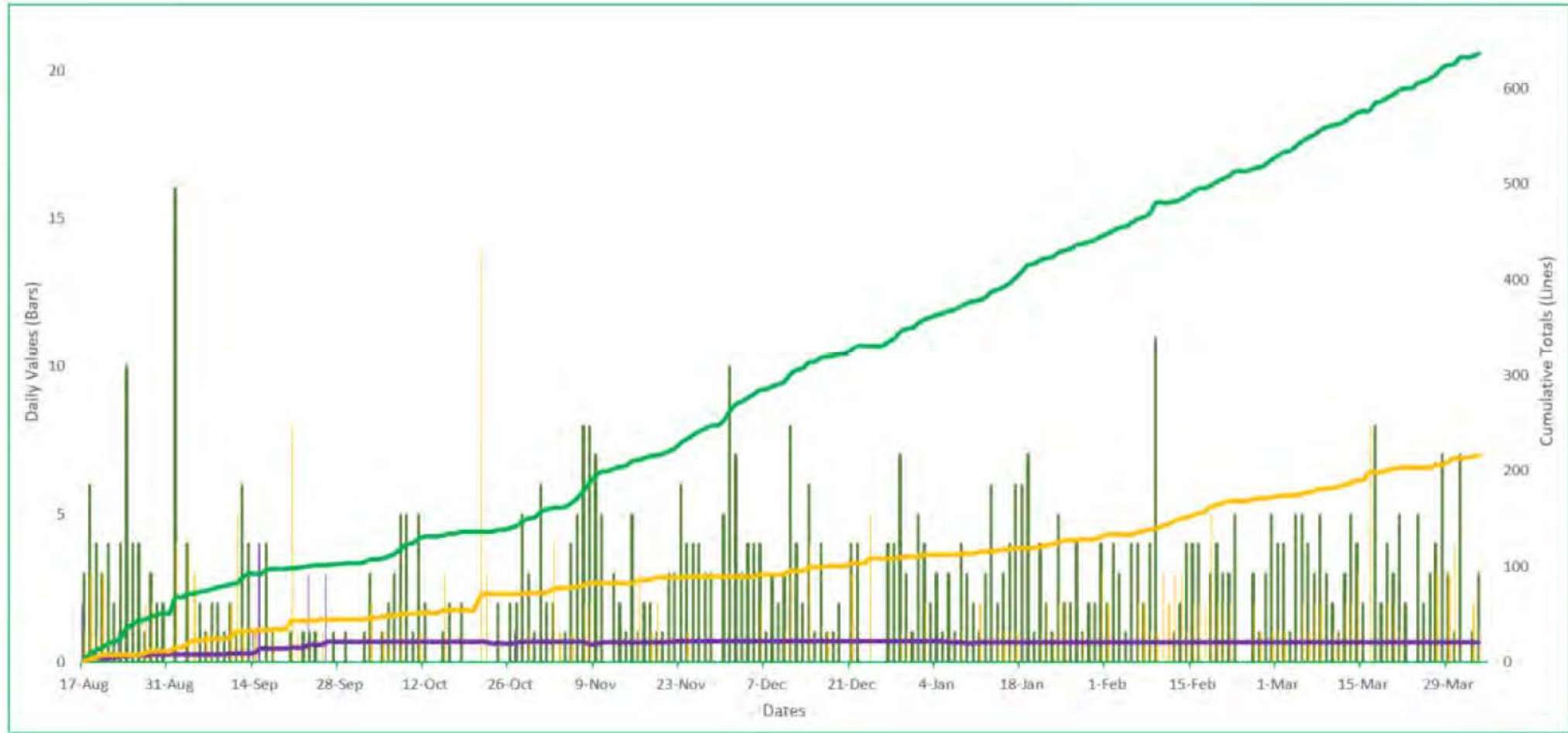


This map shows structures within the operational area as captured by the structures mapping team periodically. The number of structures shown on this map may not match the total of the daily removed/erected structures reported by Engineering crews and shown elsewhere. The periodic snapshot captured by the structures mapping team shown here should be understood as the definitive number of structures remaining.



Cumulative and Daily Metrics Tracking

Visual representation of deconstructing operations expressed by daily values (left y-axis; bars) and cumulative momentum of progress (right y-axis; trend lines).



**Note: The number of priority sites changes frequently as the operation evolves*

Shelter Beds

Average 13
Available spaces
each day

This data represents the range of shelter spaces available daily. The data will fluctuate as people move in/out of shelters. There are spaces that have been reserved at one shelter for individuals who are currently staying outside on Hastings Street; they are accessed through direct referral from the City's Outreach team. Individuals who are staying in a shelter with reserved beds may stay for a short or long time. Individuals may leave a shelter due to receiving housing, returning to unsheltered homelessness, or many other reasons. There are plans to increase shelter capacity.

166
Accepted*
(Aug 17- April 3)

This data represents the total number of people who have been connected to a shelter space. Outreach staff contact the shelter, reserve a bed for individuals, and support individuals with intake at the shelter. Individual stays or length of stay are not tracked by City Outreach staff. While a cumulative number is reported, it does not necessarily reflect the number of people currently staying in shelter as people may leave or transition out of shelter.

Carnegie Outreach	Mar 28	Mar 29	Mar 30	Mar 31	April 1	April 2	April 3
Accepted offers of shelter*	0	2	4	4	2	1	1

*This does not represent unique accepted offers of shelter. The same individuals may accept multiple offers of shelter.

Housing Metrics Snapshot – Current State

	Active	Cumulative	Data current to April 4	Defintion of Cummulative is data between July 25th and reporting date
Number of people needing housing/shelter	128	467	Active: The number of individuals in needs of housing/shelter on reporting date.	Cumulative: The number of individuals that have at any point been in need of housing/shelter since July 25. If someone cycles in and out of housing/shelter they are only counted one time.
Allocations: Present housing units available for occupancy	17	Unclear	Active: The current number of housing rooms/units available for occupancy as of the reporting date.	Cumulative: The number of housing rooms/units that have been brought forward to the allocations table since July 25.
Allocations: Unit has been brought to allocation table as ready but is currently in question due to the service provider not able to tenant the unit for a variety of reasons	3	Unclear	Active: Rooms are currently delayed either due to repairs not being completed or other reasons provided by the service provider.	
TOTAL ALLOCATIONS in process. Includes units ready for occupancy and 'units in question'	20	119	Active: The current number of individuals who have been allocated an available room/unit as of reporting date. This number cannot be higher than present rooms/units available as all allocations are tied directly to a unit.	Cumulative: The number of individuals who have been allocated a housing room/unit since the process began July 25th (regardless of outcome).
<i>Allocations waiting for housing provider ROOM READINESS input/interview</i>	10	N/A	Active: Individuals that have been allocated housing room/unit and are waiting to meet the service provider and have a housing interview as of reporting date.	N/A
<i>Allocations waiting for more information on client from Outreach before interview</i>	1	N/A	Active: Individuals that have been allocated a housing room/unit and conducted an interview. Carnegie is providing service provider with more information regarding the client.	N/A
<i>Allocations waiting for client to attend interview</i>	2	N/A	Active: Individuals that have been allocated a room/unit and are currently waiting to have an interview with housing provider	N/A
<i>Interview offers being considered by clients</i>	1	N/A	Active: Individuals that conducted an interview, are considering if they want to move into specific housing room/unit.	N/A
<i>Allocation offers being considered by clients</i>	0	N/A	Active: Individuals who have already had a succesful interview and are currently deciding if they want to move into the specific housing room/unit	N/A
<i>Units offers accepted, waiting for room to be ready</i>	6	N/A	Active: The number of clients that accepted a housing room/unit during reporting period, but have NOT moved in yet.	The number of housing rooms/units where a client has accepted and offer, but HAS NOT moved in yet.
	During Reporting Period	Cumulative (Since July 25)	Data during reporting period	Defintion of Cummulative is data between July 25th and reporting date
Housing rooms/units offers made to clients by housing provider	4	109	Active: The number of-people who have received housing offers from service provider as of the reporting period date	The number of housing rooms/units that have been offered to a client by a housing provider
Housing rooms/units offer rejections (client)	0	18	Active: The number of housing rooms/units that were rejected by a client during reporting period	The number of housing rooms/units that a client has rejected after receiving an offer from a housing provider
Housing rooms/units offers accepted, moved in	4	91	Active: The number of clients that accepted a housing room/unit during reporting period and client HAS moved in.	The number of housing rooms/units where a client has accepted and offer, and client HAS moved in.
Housing room/unit offer rejections resulting in clients needing re-allocation (housing provider or BCH)	1	57	Active: The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.	The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.

Destructuring

De-construction Metrics	Mar 28	Mar 29	Mar 30	Mar 31	April 1	April 2	April 3	Total (Since Aug 17)
# of priority sites cleared	21/21	21/21	21/21	21/21	21/21	21/21	21/21	21/21
# of tents and structures taken down	7	3	1	7	0	1	3	637
# of new tents and structures on Hastings between Abbott and Gore	0	3	4	0	0	2	1	217
Tonnage of material removed (kg)	2100	3160	3360	4350	2400	4270	2730	706,090 kg
# propane tanks removed	1	13	3	11	7	7	13	1,727
# of Evelyne Saller meal tickets distributed by ENG teams	5	10	2	4	0	5	0	1,114
# of carts distributed by Sanitation	19	10	0	15	0	0	0	506
# of Operations Workers (i.e. ops workers, drivers, etc.) deployed for Urban Issues by ENG (may include areas outside Hastings operational area)	14	12	11	9	9	9	10	N/A
# of Supervisors deployed in-field by ENG (i.e. sub-foreman)	4	6	5	5	4	4	4	N/A
# of Managers deployed in-field by ENG (i.e. exempt)	1	1	1	1	1	1	1	N/A
# of VFRS Inspectors deployed	2	2	2	2	2	2	2	N/A

Monitoring Parks

	New Sheltering In DTES Parks (Weekly)															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Jan 9	0	0	10	N/A	0	0	0	0	0	0	0	0	0	0	10	0
Jan 16	0	0	7	N/A	0	0	0	0	0	0	0	0	1	0	8	0
Jan 23	1	1	0	N/A	1	0	1	0	0	0	1	0	1	0	5	0
Jan 30	0	0	0	N/A	0	0	0	0	1	0	1	0	0	0	2	0
Feb 6	0	0	0	N/A	0	0	0	0	0	0	2	0	0	3	2	3
Feb 13	2	6	0	N/A	1	0	0	0	0	1	1	0	2	3	6	10
Feb 20	1	0	0	N/A	0	0	0	0	0	1	0	0	0	0	1	1
Feb 27	0	0	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0
March 7	1	1	1	N/A	0	0	0	0	0	0	0	0	0	1	2	2
March 13	0	0	1	N/A	0	1	0	0	0	0	0	0	0	4	1	5
March 20	0	0	0	N/A	0	0	0	0	0	0	0	0	2	5	2	5
March 27	1	1	0	N/A	1	0	0	0	0	0	0	0	0	0	2	1
April 3	0	N/A	0	N/A	1	N/A	0	N/A	0	N/A	0	N/A	1	N/A	2	N/A

Support type	Location	Status
Outreach operations	N/A	Operational
Storage in partnership with the Aboriginal Front Door Society	390 Main	Operational
Storage in partnership with Atira	101 Cordova	Operational
Short term storage in partnership with PHS	27 W Hastings	Pending
Long term storage (CoV)	987 Cordova	Operational
Drop in space	320 Alexander	Semi-Operational
Automated Public Toilet (APT)	Pigeon Park	Operational
Kiosk for APT	Pigeon Park	Operational
Mobile Washroom Trailer	Gore & Hastings	Delayed

End of document

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Glover, Mary Ellen" <MaryEllen.Glover@vancouver.ca>](mailto:MaryEllen.Glover@vancouver.ca)
CC: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 4/4/2023 6:36:23 PM
Subject: FW: Shelter beds over last 3 years?
Attachments: Net New Shelter Beds 2020-2023.xlsx

Amazing

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Tuesday, April 4, 2023 5:06 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: Shelter beds over last 3 years?

Hi Sandra ~ There were 443 shelters beds brought on over the last three years. Thanks to ME.

From: Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>
Sent: Tuesday, April 4, 2023 2:09 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: RE: Shelter beds over last 3 years?

Hi Celine,

Attached is the list of shelter spaces (not EWR or WC) brought on over the last three years.

Net new beds from 2020, 2021, 2023: Total is 443

Please note:

- ☐ some of the funding is temporary, seasonal, etc but these are all currently online.

Thanks,
Mary Ellen

From: Glover, Mary Ellen
Sent: Tuesday, April 4, 2023 11:38 AM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Shelter beds over last 3 years?

Roger that.
of net new shelter beds in 2020 -2023

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Tuesday, April 4, 2023 11:37 AM

To: Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>
Subject: RE: Shelter beds over last 3 years?

EoD?

From: Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>
Sent: Tuesday, April 4, 2023 11:36 AM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Shelter beds over last 3 years?

Hi Celine,

I can create this from what I have. When do you need it by?

Thanks,
ME

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Tuesday, April 4, 2023 11:16 AM
To: Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>
Subject: Shelter beds over last 3 years?

Hi ME ~

Any chance you have a list of shelter spaces (not EWR or WC) brought on over the last three years?

Sandra is hoping to add to her speaking notes re: hastings encampment.

Cheers,
Celine

Celine Mauboules RPP, MCIP

Managing Director, Housing and Homelessness Services

celine.mauboules@vancouver.ca | **s.15(1)(l)** (cell)

Pronouns: she/her

Assistant: Esfer Morales

Phone: (604)873-7439

E-mail: esfer.morales@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.

Net New Shelter Beds 2020-2023

(included are Temporary Shelter)

not included are Extremew Weather Response Shelters, Warming Centres

Year Round Shelter Beds (New)

DATE OPENED	Funding	SITE NAME (OPERATOR)	Neighbourhood/Address	HOURS OF OPERATION	Dates of Operations	DETAILS	Confirmed beds 2022-2023)	Womens Beds	Mens Beds	Beds saved for hastings	Net New Beds
Feb-23	VCH - Hospital Referral	Granville Villa Respite (CBG)	DT - 1025 Granville St				15				
Jan-23	BCH	1660 East Hastings St (VACFS)	Grandview-Woodland - 1660 East Hastings St	Open mid- Dec 2022, 24/7	N/A	Fully accessible. More details to come. 30-40 beds earmarked for closure of VACFS gym shelter site	100	10+	90		60-70
Aug-22	BCH	Klahowya Tillicum Lalum (added capacity) (Lu'ma)	Grandview- Woodlands- 875 Terminal Ave	Added Capacity	N/A		20				
Jun-21	BCH	Klahowya Tillicum Lalum (Lu'ma)	Grandview- Woodlands- 875 Terminal Ave	24/7 year round	N/A	Fully accessible. Pets welcome.	60	10+	70	20	
May-21	BCH	Bud Osborn Shelter (PHS)	DTES - 27 W Hastings St	24/7	Extended (as per bruk)	Accessible. Pets OK. Storage available, but no carts in the sheltering area	60	All genders beds	All genders beds	Y	
Dec-20	BCH	Walton Shelter (LOOKOUT)	DTES - 265 B East Hastings				15				
Aug-20	BCH	WISH (WISH)	DTES - 340 Alexander ST				23				
Oct-20	BCH	Sisterhood (ATIRA)	DTES - 342 Alexander ST				21				
COVID 2020	BCH	DEWC Women's Overflow Shelter (DEWC)	DTES - 265 East Hastings				32				
Covid 2020	BCH	DEWC Warming and Respite Shelter (DEWC)	DTES - 398 Powell St				10				
Covid 2020	BCH	Key7e (ATIRA internal referrals only, not on any shelter lists)	DTES				10				
Covid 2020	BCH	The Lark (PHS internal referrals only - not on shelter lists)	DTES				16				

					BCH Funded	Net New/Year Round Shelter beds	331				
					VCH Funded		15				
					TOTAL		346				

Seasonal Shelter Beds (New) - Funded approx Nov - April 15 annually

		SITE NAME (OPERATOR)	Neighbourhood/Address	HOURS OF OPERATION	Dates of Operations	DETAILS	Confirmed beds 2022-2023)	Womens Beds	Mens Beds	Beds saved for hastings	
Nov-23		Evelyn Saller Centre (City of Vancouver)	DTES - 404 Alexander St	11pm-7:30am	Nov 21 - April 21,	Fully accessible. No pets. No carts.	42	All genders beds	All genders beds		
Nov-23		First Avenue Shelter (Community Builders)	Grandview-Woodland - 1648 East 1st Ave	9pm-8am	Nov 14 - March 31	Not accessible. Pets welcome. Limited Space for carts.	20	All genders beds	All genders beds		
Nov-23		Tenth Avenue Church (Lookout Society)	Mount Pleasant - 11 10th Ave W	Open until March 31, 10:30-6:30am	Nov 9 - March 31	Accessible. Pets OK. Small carts OK.	15	All genders beds	All genders beds		
Nov-22		Bud Osborn Shelter (PHS)	DTES - 27 W Hastings St	24/7	Extended (as per bruk)	Accessible. Pets OK. Storage available, but no carts in the sheltering area	20	All genders beds	All genders beds	Y	
					BCH Funded	Confirmed Temporary Winter Shelter beds	97				

Net NEW Year Round and Seasonal Combined 2020-2023 As of April 4, 2023			
GRAND TOTAL	BCH & VCH Funded	TOTAL NET NEW TEMPORARY YEAR ROUND & SEASONAL BEDS	(Sum of 443, 346, 97)

Extreme Weather Response Beds 2022-2023

Extreme Weather Response									
SITE NAME (OPERATOR)	ADDRESS	HOURS OF OPERATION	Dates of Operations	DETAILS	Confirmed beds 2022-2023)	Womens Beds	Mens Beds	Beds saved for hastings	
Directions Youth Services Shelter	Downtown - 1138 Burrard St	EWR Alert only: 10pm-7am	Oct 15 - April 15	19-24 years. Accessible. Pets OK. No carts.	10	All genders beds	All genders beds		
Langara YMCA (Lookout Society)	Oakridge - 282 West 49th (enter via gym)	EWR Alert only: 9:30pm-7am	Oct 15 - April 15	Fully accessible. Meal at arrival and exit. No pets.	30	All genders beds	All genders beds		
Cascades Church (Lookout Society)	Joyce-Collingwood - 3833 Boundary Rd	EWR Alert only: 9:30pm-9am	Oct 15 - April 15	Not accessible. Meal at arrival and exit. No pets.	10	All genders beds	All genders beds		
Bud Osborn Shelter (PHS)	DTES - 27 W Hastings St	7:30pm-7:30am	Oct 15 - April 15	Accessible. Pets OK. Storage available, but no carts in the sheltering area	18	All genders beds	All genders beds		
Belkin House (Salvation Army)	DT - 555 Homer St	9pm-7am	Oct 15 - April 15	Not accessible. Breakfast served at 7:30am. No pets	20	5	15		
Commercial & Hastings EWR	Grandview Woodland - 1738 East Hastings	10pm- 9am	Feb 13 - April 15	Not accessible. Light refreshments. Pets OK. No cart Storage	20	All genders beds	All genders beds		
				Confirmed EWR BEDS	108				

Extreme Weather Response Beds 2022-2023

Warming Centres									
SITE NAME (OPERATOR)	ADDRESS	HOURS OF OPERATION		DETAILS	Confirmed Spaces 2022-2023)	Womens Spaces	Mens Spaces	Beds saved for hastings	
Powell Street Getaway (Lookout Society)	DTES - 450 E Hastings St	Open under EWR Alert: 9pm-7:30 am		Accessible. Pets OK. Carts OK. Includes an Overdose Prevention Site. No reservation required. Phone: 604-255-7026 ext 1	25	N/A	N/A		
Odd Fellows Hall (COV)	Fairview - 1443 West 8th Ave	Warming centre Alert only: 9:30 pm-8:30am		Not accessible. No pets. Carts OK.	20	Womens only area			
West End Community Centre (COV)	West End - 870 Denman St (enter Haro St)	Warming centre Alert only: 11pm-6am		Accessible. Pets OK. Carts OK.	16	N/A	N/A		
Mount Pleasant Community Centre (COV)	Mount Pleasant - 1 Kingsway	Warming Centre Alert only: 10:30pm - 6:30am		Accessible. Pets OK. Carts OK.	15	N/A	N/A		
Marpole Neighbourhood Centre	Marpole - 8585 H	Warming Centre Alert Only: 10:00pm - 8:30am		Accessible. Pets OK. Carts storage outside	40	N/A	N/A		
Gathering Place (COV)	Downtown - 609 Helmcken	Warming Centre Alert Only: 8:30pm - 7:30am		Fully accessible. Mat program. Pets OK. No carts.	10	N/A	N/A		
Aboriginal Front Door	DTES - 390 Main St	Warming Centre Alert Only - 11:00pm - 7am		Accessible. Pets OK. Carts ok outside.	30	N/A	N/A		
Overdose Prevention Centre	DTES - 141 East Hastings	Warming Centre Alert Only - 11:00pm - 8am		Accessible. Pets OK. Carts ok outside.	30	N/A	N/A		
Bette's Boutique (COV)	DTES - 305 Main St	Warming Centre Alert Only - 24/7 During Periods of inclement weather		Accessible. Pets OK. Carts ok outside.	25	N/A	N/A		
Carnegie Community Centre	DTES - 401 Main St	Warming Centre Back Up Only - WC alert only: 11pm - 6am		Accessible. Pets ok, Carts okay	40				
Britannia Community Centre	Grandview Woodland	Warming Centre alerty only 8:30pm - 8:30am		Accessible, pets ok. Carts ok. Bikes ok. Couples ok.	25	N/A	N/A		
				Confirmed WC Spaces	276				
				Usual Sites (omit Brit, Betties)	186				
Daytime Services									
SITE NAME (OPERATOR)	ADDRESS	HOURS OF OPERATION		DETAILS					
Gathering Place (COV)	Downtown - 609 Helmcken	9:00 am to 8:00pm. Washroom access: 9:00 am-midnight 7 days/week		Accessible. No pets. Low-cost meals. Free laundry. Warm Showers.	N/A				
Evelyn Saller Centre (COV)	DTES - 320 Alexander St	M-F 9:00am to 10:30pm Sat-Sun 10:00am to 9:30pm		Accessible. No pets. Low-cost meals. Free laundry. Warm showers.	N/A				
Carnegie Community Centre (COV)	DTES - 401 Main St	9:00am to 11:00pm, 7 days/week		Accessible. No pets. Low-cost meals. Place to get warm.	N/A				

Beds Lost between 2020-2023

DATE CLOSED OR REDUCTION	SITE NAME (OPERATOR)	Neighbourhood/Address	Former Bed Count	Year changed	Revised Bed Count as of April 4, 2023	Reason	Net Reduction in Beds	Womens Beds	Mens Beds	Beds saved for Hastings	Net New Beds
	First United Church	DTES	60	2021	25	Redevelopment (new smaller site - temporary)	35				
	Anchor of Hope		31	2022	0	Redevelopment (new smaller site - temporary)	31				
	Sutherland		17	2022	0	Redevelopment (new smaller site - temporary)	17				
	Catholic Charities		111	2021	88	Sold site (new site)	23				
	1648 East 1st Ave		40	2020	32	Got Pods	8				
	201 Central		100	2020	50	COVID	50				
						Net Loss	164				

From: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
Date: 4/4/2023 4:22:36 PM
Subject: FOR REVIEW: Hastings Situation Report March 28 - April 3

Hi Sandra,

Please see below Situation Report for review for March 28- April 3rd. Phoenix is hoping to get this information for 4 pm. Can I send her the info below right away?

[2023-04-04 - Situation Report - Hastings Destructuring.pptx](#)

Outlook at Situational Awareness

Sanitation

Impoundments

March 28th	000 blk E Hastings (North Side) and 300 Dunlevy Ave <ul style="list-style-type: none"><input type="checkbox"/> Six (6) impounds (belongings were taken into temporary storage)<input type="checkbox"/> On the Unit blk E Hastings the crew focused on the west side, spec Providence Crosstown Clinic
March 29th	300 blk Main St (West Side/ East Side) <ul style="list-style-type: none"><input type="checkbox"/> Three (3) impounds (belongings were taken into temporary storag<input type="checkbox"/> One (1) structure remained; occupant was working on putting belc<input type="checkbox"/> Advocate groups were present
March 31st	300 blk Columbia St (WS/ES) <ul style="list-style-type: none"><input type="checkbox"/> Six (6) impounds (belongings were taken into temporary storage)<input type="checkbox"/> Cleared patio on the East Side of Columbia St<input type="checkbox"/> Advocate groups were present

- ☐ As of April 4th, there are **81** structures remaining along Hastings St.
- ☐ Average **3,200** kg material removed per day

Parks:

- ☐ Forty-eight (48) Tents in North Area of Crab Park, two tents identified in other DTES parks
- ☐ Currently 10-15 individuals staying in Crab Park overnight

Significant Changes/ Updates

VFRS:

- Twenty-four (24) Outdoor fires along and around Hastings Street encampment responded to by Strathcona and DTES Fire Halls between March 28th- April 3rd.

VFRS Metrics	Mar 28	Mar 29
# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	5	4

Note: There were eight additional fires responded to by FH 8: Yaletown in and around the downtown south area

ACCS:

- Four (4) individuals housed during reporting period; 14 additional individuals accepted offers of shelter during reporting period. Individuals who are accepting an offer of shelter have often previously accepted shelter offers.
- Currently 20 active allocations; six of the 20 are waiting for room to be ready after accepting offer.
- Outreach were out on weekend both days connecting with individuals

Thanks,
Dustin

Dustin Lupick

Social Planner

Housing and Homelessness Services | Arts, Culture & Community Services

City of Vancouver

Office: 604-404-0230

Pronouns: he/him/his

Acknowledging that I work and live on the unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) nations.

From: ["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)
To: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 4/4/2023 4:10:08 PM
Subject: Apr 4: hastings shelter numbers
Attachments: Copy of Shelter Metrics Oct 3 - Apr 4.xlsx

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob
Sent: Tuesday, April 4, 2023 3:35 PM
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: Apr 4: hastings allocation numbers

There were 5 units allocated last Thursday

1 allocation was pulled from an existing allocation

4 people moved in, including the two we have been waiting over a month for, who were camped on Gore.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob <bob.moss@vancouver.ca>

Sent: Wednesday, March 29, 2023 1:29 PM

To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>

Subject: March 28: hastings allocation and shelter numbers

There were 6 units allocated last Thursday. 4 to new people, 2 people who had been previously been denied an interview by the service provider were assigned different buildings.

6 people moved in.

2 people were denied an interview by the service provider. Only one of these people were assigned a new building, the other mentioned above was a historical denial.

There are now 8 placements at the stage of people having been accepted as tenants.

\u8194 \u8194 \u8194 \u8194 \u8194 \u8194 With 2 people, they have not occupied the unit, preferring so far to staying outside.

\u8194 \u8194 \u8194 \u8194 \u8194 \u8194 In the 6 other instances, the room is not ready to occupy.

As for the shelter stuff... we are now regularly running into the same people we have taken to shelter.. asking to be taken back after they left. This has happened about 5 times.

If you need some clarification... call before 2:30. I'm off line completely after that.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office

s.15(1)(l) Mobile

From: Moss, Bob <bob.moss@vancouver.ca>

Sent: Tuesday, March 21, 2023 8:51 PM

To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>

Subject: March 21: hastings allocation and shelter numbers

In the allocations this week;

4 people moved in.

there were 8 allocated units at coordinated access last thursday.

2 people were removed from their allocation by the service provider, 1 who was turned down by the service provider hours after the allocation, so really, there were 7 allocations.

BCH pulled from 4 allocations from folks when it/we took too long to connect the client to an interview for placement. We can't find those people right now.

The main takeaway from the attachment should be that of the 22 active allocations, 7 are waiting for a room to be made ready for occupancy. The interview is done... the person has been accepted, but the unit isn't ready.

There are 3 people with keys.. 1 of whom should go tomorrow as part of a normal process, and 2 who have chosen so far to remain outside.

The shelter numbers are included and update aspects reported last week.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob
Sent: Tuesday, March 14, 2023 4:54 PM
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: March 14: hastings allocation numbers

There were 7 allocations last week s.13(1)
s.13(1) however one was for a person
displaced by the Orwell fire, which I am not including.

3 move in's last week

I mention it because BCH might include it.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office

s.15(1)(l) Mobile

From: Moss, Bob

Sent: Tuesday, March 7, 2023 7:25 PM

To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;

Mauboules, Celine <celine.mauboules@vancouver.ca>

Subject: hastings allocation numbers

I am correcting an error in counting, which reduces our count of placements by one. I am unsure when or why this occurred.

There were two placements this past week.

There are two people, with keys and rent paid.... Not moving in, staying in their tent. I was unsure where to put them in this picture, so I made a new row...

As always.. look at the yellow cells for oddities.

Shelter numbers can wait till sometime tomorrow.

Bob Moss

Outreach Coordinator

Carnegie Community Centre

City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office

s.15(1)(l) Mobile

Shelters Metrics	3-Oct	4-Oct	5-Oct	6-Oct	7-Oct	8-Oct	9-Oct	10-Oct	11-Oct	12-Oct	13-Oct	14-Oct	15-Oct	16-Oct	17-Oct	18-Oct	19-Oct	20-Oct	21-Oct	22-Oct	23-Oct	24-Oct	25-Oct	26-Oct	27-Oct	28-Oct	29-Oct	30-Oct	31-Oct	1-Nov	2-Nov	3-Nov	4-Nov	5-Nov	6-Nov	7-Nov	8-Nov	9-Nov	10-Nov	11-Nov	12-Nov	13-Nov	14-Nov	15-Nov
# of people offered shelter space	0	0	0	4	6	3	X	5	5	2	4	2	X	X	5	3	3	0	2	X	X	0	4	5	6	11	X	X	6	3	7	4	4	X	X	4	5	2	3	4	X	X	9	7
# of people who have accepted shelter space	0	0	0	1	0	0	X	0	0	0	0	0	X	X	2	0	0	0	1	X	X	0	0	2	1	3	X	X	1	1	2	2	1	X	X	1	0	2	0	X	X	X	3	2

128
25

	16-Nov	17-Nov	18-Nov	19-Nov	20-Nov	21-Nov	22-Nov	23-Nov	24-Nov	25-Nov	26-Nov	27-Nov	28-Nov	29-Nov	30-Nov	1-Dec	2-Dec	3-Dec	4-Dec	5-Dec	6-Dec	7-Dec	8-Dec	9-Dec	10-Dec	11-Dec	12-Dec	13-Dec	14-Dec	15-Dec	16-Dec	17-Dec	18-Dec	19-Dec	20-Dec	21-Dec	22-Dec	23-Dec	24-Dec	25-Dec	26-Dec	27-Dec	28-Dec	29-Dec
# of people offered shelter space	3	2	4	X	X	2	2	4	3	0	X	X	2	7	4	5	5	X	X	6	4	4	5	3	X	X	4	3	5	2	5	X	X	8	12	7	8	0	X	X	X	0	2	3
# of people who have accepted shelter space	0	0	1	X	X	1	0	1	0	0	X	X	0	1	0	1	1	X	X	1	2	2	2	0	X	X	1	0	0	2	0	X	X	1	1	1	3	0	X	X	X	0	1	0

	30-Dec	31-Dec	1-Jan	2-Jan	3-Jan	4-Jan	5-Jan	6-Jan	7-Jan	8-Jan	9-Jan	10-Jan	11-Jan	12-Jan	13-Jan	14-Jan	15-Jan	16-Jan	17-Jan	18-Jan	19-Jan	20-Jan	21-Jan	22-Jan	23-Jan	24-Jan	25-Jan	26-Jan	27-Jan	28-Jan	29-Jan	30-Jan	31-Jan	1-Feb	2-Feb	3-Feb	4-Feb	5-Feb	6-Feb	7-Feb	8-Feb	9-Feb	10-Feb	11-Feb
# of people offered shelter space	1	X	X	X	3	5	7	7	X	X	6	9	12	19	4	X	X	7	11	8	16	13	X	X	9	4	6	10	4	X	X	7	0	7	7	0	X	X	7	3	0	13	2	X
# of people who have accepted shelter space	1	X	X	X	0	1	4	2	X	X	2	4	2	5	1	X	X	0	3	0	0	2	X	X	1	1	1	1	1	X	X	1	0	4	1	0	X	X	1	2	0	4	0	X

	12-Feb	13-Feb	14-Feb	15-Feb	16-Feb	17-Feb	18-Feb	19-Feb	20-Feb	21-Feb	22-Feb	23-Feb	24-Feb	25-Feb	26-Feb	27-Feb	28-Feb	1-Mar	2-Mar	3-Mar	4-Mar	5-Mar	6-Mar	7-Mar	8-Mar	9-Mar	10-Mar	11-Mar	12-Mar	13-Mar	14-Mar	15-Mar	16-Mar	17-Mar	18-Mar	19-Mar	20-Mar	21-Mar	22-Mar	23-Mar	24-Mar	25-Mar	26-Mar	27-Mar	28-Mar
# of people offered shelter space	X	7	5	9	0	0	X	X	X	2	1	8	0	X	X	6	7	4	2	3	X	X	1	9	2	5	2	X	X	X	5	8	4	1	X	X	8	0	5	14	3	13	13	0	1
# of people who have accepted shelter space	X	2	3	2	0	0	X	X	X	2	1	0	0	X	X	1	0	2	2	3	X	X	0	0	0	0	0	X	X	X	1	0	1	1	X	X	3	0	2	5	0	3	6	0	0

	29-Mar	30-Mar	31-Mar	1-Apr	2-Apr	3-Apr	4-Apr
# of people offered shelter space	8	8	6	2	1	2	2
# of people who have accepted shelter space	2	4	4	2	1	1	2

From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
To: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
CC: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
Date: 4/4/2023 4:04:54 PM
Subject: FW: VCH Supports

Fyi.

From: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>
Sent: Tuesday, April 4, 2023 7:48 AM
To: Baker, Sue <Sue.Baker@vancouver.ca>
Cc: Hamilton, Heather [VCH] <Heather.Hamilton@vch.ca>; Partridge, Stephane [VCH] <Stephane.Partridge@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: [EXT] VCH Supports

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Sue.

Here are the names, contact #'s and scenarios of who VCH can support and how. Let me know if you have any questions!

VCH Supports During April 5th + 6th CoV/VPD Walkthrough

Urgent Medical Needs

Should a client present with *medical concerns and be seeking support*, attempts should be made to direct them to their care provider or, in emergency situation, to hospital.

If resident is not connected to care or does not know who their care provider is, contact Shandelle@236-889-3209 with resident name and date of birth.

Pender Community Health Centre will support residents with no attachment to care for urgent issues not requiring hospital visit or emergency assessment, as below.

- ☐ Recently acquired laceration or abrasion requiring dressing
- ☐ Abdominal or GI symptoms (nausea, vomiting, diarrhea)
- ☐ Respiratory illness- chest infection or new cough

Urgent Mental Health and Substance Use Needs

Should a resident present with *mental health & substance use concerns that require urgent*

consultation, please call 604-366-0329 and ask to speak to Heather or Jay

The Mental Health/Police partnership programs will consult with CoV staff by phone to triage calls and develop an action plan if required. This plan may include any of the following based on need and resource availability:

- ☐ Determine if resident is connected to team (name and DOB needed) and help coordinate connection if possible
- ☐ Discuss needs of resident over phone and determine if in-person assessment is appropriate and safe for VCH/VPD partners to attend
- ☐ Provide support to staff member to determine best health strategy for the resident
- ☐ In-person assessment, (requires resident be directable and accompanied to a neutral area to ensure privacy and shared safety during assessment).

From: ["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)
To: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 4/4/2023 3:34:41 PM
Subject: Apr 4: hastings allocation numbers
Attachments: Hastings Allocation Overview APR-04-2023.xlsx

There were 5 units allocated last Thursday

1 allocation was pulled from an existing allocation

4 people moved in, including the two we have been waiting over a month for, who were camped on Gore.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob <bob.moss@vancouver.ca>
Sent: Wednesday, March 29, 2023 1:29 PM
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: March 28: hastings allocation and shelter numbers

There were 6 units allocated last Thursday. 4 to new people, 2 people who had been previously been denied an interview by the service provider were assigned different buildings.

6 people moved in.

2 people were denied an interview by the service provider. Only one of these people were assigned a new building, the other mentioned above was a historical denial.

There are now 8 placements at the stage of people having been accepted as tenants.

\u8194 \u8194 \u8194 \u8194 \u8194 \u8194 With 2 people, they have not occupied the unit, preferring so far to staying outside.

\u8194 \u8194 \u8194 \u8194 \u8194 \u8194 In the 6 other instances, the room is not ready to occupy.

As for the shelter stuff... we are now regularly running into the same people we have taken to shelter.. asking to be taken back after they left. This has happened about 5 times.

If you need some clarification... call before 2:30. I'm off line completely after that.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob <bob.moss@vancouver.ca>
Sent: Tuesday, March 21, 2023 8:51 PM
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: March 21: hastings allocation and shelter numbers

In the allocations this week;

4 people moved in.

there were 8 allocated units at coordinated access last thursday.

2 people were removed from their allocation by the service provider, 1 who was turned down by the service provider hours after the allocation, so really, there were 7 allocations.

BCH pulled from 4 allocations from folks when it/we took too long to connect the client to an interview for placement. We can't find those people right now.

The main takeaway from the attachment should be that of the 22 active allocations, 7 are waiting for a room to be made ready for occupancy. The interview is done... the person has been accepted, but the unit isn't ready.

There are 3 people with keys.. 1 of whom should go tomorrow as part of a normal process, and 2 who have chosen so far to remain outside.

The shelter numbers are included and update aspects reported last week.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob
Sent: Tuesday, March 14, 2023 4:54 PM
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: March 14: hastings allocation numbers

There were 7 allocations last week (with 2 people being reallocated a new unit when they were not allowed to go to their original allocation or the room did not exist), however one was for a person displaced by the Orwell fire, which I am not including.

3 move in's last week

I mention it because BCH might include it.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

From: Moss, Bob
Sent: Tuesday, March 7, 2023 7:25 PM
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>;
Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: hastings allocation numbers

I am correcting an error in counting, which reduces our count of placements by one. I am unsure when or why this occurred.

There were two placements this past week.

There are two people, with keys and rent paid.... Not moving in, staying in their tent. I was unsure where to put them in this picture, so I made a new row...

As always.. look at the yellow cells for oddities.

Shelter numbers can wait till sometime tomorrow.

Bob Moss
Outreach Coordinator
Carnegie Community Centre
City of Vancouver

bob.moss@vancouver.ca

604.665.3318 Office
s.15(1)(l) Mobile

4-Apr				
	Active	Cumulative	Data current to December 20	Definition of Cumulative is data between July 25th and reporting date
Number of people needing housing/shelter	128	467	Active: The number of individuals in needs of housing/shelter on reporting date.	Cumulative: The number of individuals that have at any point been in need of housing/shelter since July 25. If someone cycles in and out of housing/shelter they are only counted one time.
Allocations: Present housing units available for occupancy (but 3 aren't ready to occupy... So is this 177)	20	Unable to tell without room #'s	Active: The current number of housing rooms/units available for occupancy as of the reporting date.	Cumulative: The number of housing rooms/units that have been brought forward to the allocations table since July 25.
Allocations: Unit has been brought to allocation table as ready but is currently in question due to the service provider not able to tenant the unit for a variety of reasons	3	Unable to tell without room #'s	Active: Rooms are currently delayed either due to repairs not being completed or other reasons provided by the service provider.	
TOTAL ALLOCATIONS in process. Includes units ready for occupancy and 'units in question'	20	119	Active: The current number of individuals who have been allocated an available room/unit as of reporting date. This number cannot be higher than present rooms/units available as all allocations are tied directly to a unit.	Cumulative: The number of individuals who have been allocated a housing room/unit since the process began July 25th (regardless of outcome).
Allocations waiting for housing provider ROOM READINESS input/Interview	10	N/A	Active: Individuals that have been allocated housing room/unit and are waiting to meet the service provider and have a housing interview as of reporting date.	N/A
Allocations waiting for more information on client from Outreach before interview	1	N/A	Active: Individuals that have been allocated a housing room/unit and conducted an interview. Carnegie is providing service provider with more information regarding the client.	N/A
Allocations waiting for client to attend interview	2	N/A	Active: Individuals that have been allocated a room/unit and are currently waiting to have an interview with housing provider	N/A
Interview offers being considered by clients	1	N/A	Active: Individuals that conducted an interview, are considering if they want to move into specific housing room/unit.	N/A
Allocation offers being considered by clients	0	N/A	Active: Individuals who have already had a successful interview and are currently deciding if they want to move into the specific housing room/unit	N/A
Units offers accepted, waiting for room to be ready (3 of these 6 ARE included in the in row 6)	6	N/A	Active: The number of clients that accepted a housing room/unit during reporting period, but have NOT moved in yet.	The number of housing rooms/units where a client has accepted and offer, but HAS NOT moved in yet.
Unit offers accepted, client has keys, rent paid, waiting for client	0			
	During Reporting Period	Cumulative (Since July 25)	Data during reporting period	Definition of Cumulative is data between July 25th and reporting date
Housing rooms/units offers made to clients by housing provider	4	104	Active: The number of people who have received housing offers from service provider as of the reporting period date	The number of housing rooms/units that have been offered to a client by a housing provider
Housing rooms/units offer rejections (client)	0	18	Active: The number of housing rooms/units that were rejected by a client during reporting period	The number of housing rooms/units that a client has rejected after receiving an offer from a housing provider
Housing rooms/units offers accepted, moved in	4	91	Active: The number of clients that accepted a housing room/unit during reporting period, but have moved in yet. There has been a historical error in placements where one person has been recorded as having moved in, when this was not the case. This count has reduced the overall number by one which we now believe to be correct.	The number of housing rooms/units where a client has accepted and offer, and client HAS moved in.
Housing room/unit offer rejections resulting in clients needing re-allocation (housing provider or BCH)	1	57	Active: The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.	The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.

Definition:

Active: The current snapshot of individuals who are in this stage.

Cumulative: The total number of individuals who have ever been in this stage. If someone enters a stage more than one time they will only be counted once.

From: ["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Dempster, Celeste" <Celeste.Dempster@vancouver.ca>](mailto:Celeste.Dempster@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
CC: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Nikolic, Sandra" <Sandra.Nikolic@vancouver.ca>](mailto:Sandra.Nikolic@vancouver.ca)
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)
Date: 4/4/2023 2:51:12 PM
Subject: RE: Request from the Mayor's Office: Info on DTES encampment for meeting with Minister Whiteside

Thx Sandra – in addition to what you said:

More mental health outreach. Watari has limited capacity and we likely need to triple up on this effort. It is also preventative, so that people don't get into a crisis situation.

Safe housing for women outside of the DTES, for women fleeing violent situations, including other parts of the region (not just Vancouver).

More low barrier shelter

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Tuesday, April 4, 2023 2:45 PM
To: Dempster, Celeste <Celeste.Dempster@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Nikolic, Sandra <Sandra.Nikolic@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Subject: RE: Request from the Mayor's Office: Info on DTES encampment for meeting with Minister Whiteside

Hi Celeste,

Thanks for this – looping in Phoenix and Mary Clare as MH is MC's policy area

The Mayor is very up-to-date on the encampment and has had a recent briefing so I'm not sure he needs new docs at this point; everything he has is up-to-date

As to MH supports being provided,

- VCH MH outreach teams have been doing MH outreach on a biweekly basis in the encampment zone
- The City has provided funding for Watari to provide culturally-informed supports to people in the encampment.
- BC Housing is providing funding to operate both a women's drop-in and storage and drop-in at two City-owned locations in the DTES in response to the encampment.

We need:

- Provincial financial support for more drop-in spaces in the DTES to bring people inside off of sidewalks into spaces where they can have connection and belonging
- Financial support for more community-based MH services, such as those provided through Watari.

Mary Clare, anything else to add re: MH supports?

S

From: Dempster, Celeste <Celeste.Dempster@vancouver.ca>

Sent: Tuesday, April 4, 2023 11:39 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>

Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Nikolic, Sandra <Sandra.Nikolic@vancouver.ca>

Subject: Request from the Mayor's Office: Info on DTES encampment for meeting with Minister Whiteside

Hi Sandra and Celine,

The Mayor will be meeting with Minister Whiteside (BC Mental Health and Addictions) on April 6, 2023.

The Mayor's Office has learned that Minister Whiteside will likely want to talk about the DTES encampment and may ask a particular question about the mental supports being provided to people who the City is assisting to find alternate housing. The Mayor's Office is looking for some background information for the Mayor to support the conversation at the meeting.

I've pulled together what I've seen most recently but there is some information that is out of date and I'm sure there is additional information that needs to be added.

Could ACCS please take a look and update the document as needed. The Mayor will need this on April 6th so it would be great if it could be ready on April 5th. I realize that this is a short turnaround, let me know if you have any concerns.

Thanks for your help,
Celeste

Celeste Dempster (she/her)

Senior Director, Intergovernmental Relations & Strategic Partnerships

City of Vancouver

celeste.dempster@vancouver.ca

s.15(1)(l)

The City of Vancouver acknowledges that it is situated on the traditional, ancestral unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and salilwətaʔ (Tsleil-Waututh) Nations.

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
To: ["McKenzie, Andrea" <Andrea.McKenzie@vancouver.ca>](mailto:Andrea.McKenzie@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
CC: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
Date: 4/4/2023 1:17:13 PM
Subject: RE: ALT metrics and info for SitRep

Hi All,

Please see below.

Thanks,
Bruk

From: McKenzie, Andrea <Andrea.McKenzie@vancouver.ca>
Sent: Tuesday, April 4, 2023 10:42 AM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: ALT metrics and info for SitRep

Hi all,

I thought it would be a good idea to capture the plan for ALT metrics in one place, as there's been a few convos here and there.

Celine will relay this info to me at the ENG DOC:

Start of day:

- ☐ Confirm total shelter beds available to be allocated - will need to report this in the morning when we receive
- ☐ Confirm total meal tickets available to be distributed - 220 meal tickets (50 per ALT member, 5 for each ENG lead, per request this morning)

Every 2 hours, starting at 10:30am:

- ☐ ALT wellness check – OK or Not OK
 - If not OK, give a few short bullets to describe the issue, which can include an injury, psychological impact, etc.
- ☐ Number of shelter beds allocated (over the past 2 hours)
- ☐ ALT key operational challenges
 - None, or a few bullets to describe

End of day:

- ☐ Confirm how many meal tickets remaining with ALT

Andrea McKenzie, P.Eng. | she/her | Senior Engineer, Solid Waste Strategic Services
Engineering Services | City of Vancouver

andrea.mckenzie@vancouver.ca

604-873-7777

I am humbly thankful that I live and work on the territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətaʔt / səlilwitulh (Tsleil-Waututh) nations.

From: ["Dempster, Celeste" <Celeste.Dempster@vancouver.ca>](mailto:Celeste.Dempster@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
CC: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Nikolic, Sandra" <Sandra.Nikolic@vancouver.ca>](mailto:Sandra.Nikolic@vancouver.ca)
Date: 4/4/2023 11:39:03 AM
Subject: Request from the Mayor's Office: Info on DTES encampment for meeting with Minister Whiteside
Attachments: Update DTES Encampment.docx

Hi Sandra and Celine,

The Mayor will be meeting with Minister Whiteside (BC Mental Health and Addictions) on April 6, 2023.

The Mayor's Office has learned that Minister Whiteside will likely want to talk about the DTES encampment and may ask a particular question about the mental supports being provided to people who the City is assisting to find alternate housing. The Mayor's Office is looking for some background information for the Mayor to support the conversation at the meeting.

I've pulled together what I've seen most recently but there is some information that is out of date and I'm sure there is additional information that needs to be added.

Could ACCS please take a look and update the document as needed. The Mayor will need this on April 6th so it would be great if it could be ready on April 5th. I realize that this is a short turnaround, let me know if you have any concerns.

Thanks for your help,
Celeste

Celeste Dempster (she/her)
Senior Director, Intergovernmental Relations & Strategic Partnerships
City of Vancouver
celeste.dempster@vancouver.ca
s.15(1)(l)

The City of Vancouver acknowledges that it is situated on the traditional, ancestral unceded territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and salilwətaʔ (Tsleil-Waututh) Nations.

Meeting with Minister Whiteside – April 6, 2023
Briefing for Mayor Sim
(for internal use only)

s.13(1)



s.13(1)



From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)
Date: 4/4/2023 8:45:56 AM
Subject: FW: Vancouver Extreme Weather Response Update (HEADS UP):
April 3, 2023
Attachments: Spot Wx April 3, 2023 NAM.jpg
Vancouver 7 day, April 3, 2023.jpg

EWR will be activated ...

From: Leung, Gloria <Gloria.Leung@vancouver.ca>
Sent: Tuesday, April 4, 2023 8:43 AM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: FW: Vancouver Extreme Weather Response Update (HEADS UP): April3, 2023

HSABC should be sending out the poster by this afternoon.

From: EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Sent: Monday, April 3, 2023 3:20 PM
To: mike.lawson@lookoutsociety.ca; jana.sasaki@lookoutsociety.ca; Owen.Hynes@lookoutsociety.ca; megan.bowers@lookoutsociety.ca; alex@cascadeschurch.ca; interpreterlee@hotmail.com; marshapiechnik@gmail.com; cens@fsgv.ca; msmak@fsgv.ca; Leung, Gloria <Gloria.Leung@vancouver.ca>; Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Jung, Andrea <Andrea.Jung@vancouver.ca>; Siemens, Ali <Ali.Siemens@vancouver.ca>; ekollie@belkinhouse.ca; David.Burrows@salvationarmy.ca; Prabath.Pullay@salvationarmy.ca; nadine.horwood@lookoutsociety.ca; Elaine.Beaudry@lookoutsociety.ca; amy.widmer@phs.ca; nicolas.des.lauriers@phs.ca; Duncan.Higgon@phs.ca; Chloe Good <chloe.good@hsa-bc.ca>; EWR Coordinator <EWRcoordinator@hsa-bc.ca>
Subject: [EXT] Vancouver Extreme Weather Response Update (HEADS UP): April3, 2023

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello,

This email is to confirm that the current Alert will be extended through Thursday night (April 6).

- As a reminder, the current Alert will remain in effect tonight (April 3) as scheduled.
- The EW Alert will be extended for Tuesday (April 4), Wednesday (April 5), and

- **Thursday (April 6) nights.**
- Public notification regarding this extension will be sent tomorrow (Tuesday) morning.

Please feel free to reach out anytime if you have questions.

As a reminder, this email is a 'Heads Up' notification we send to social service providers, managers or site leads ahead of alerts, extensions, and deactivations. Please take a moment to review the 'to' field in this email and let us know if any contacts are missing or if you no longer wish to receive 'Heads Up' notifications for EW Alerts in Vancouver.

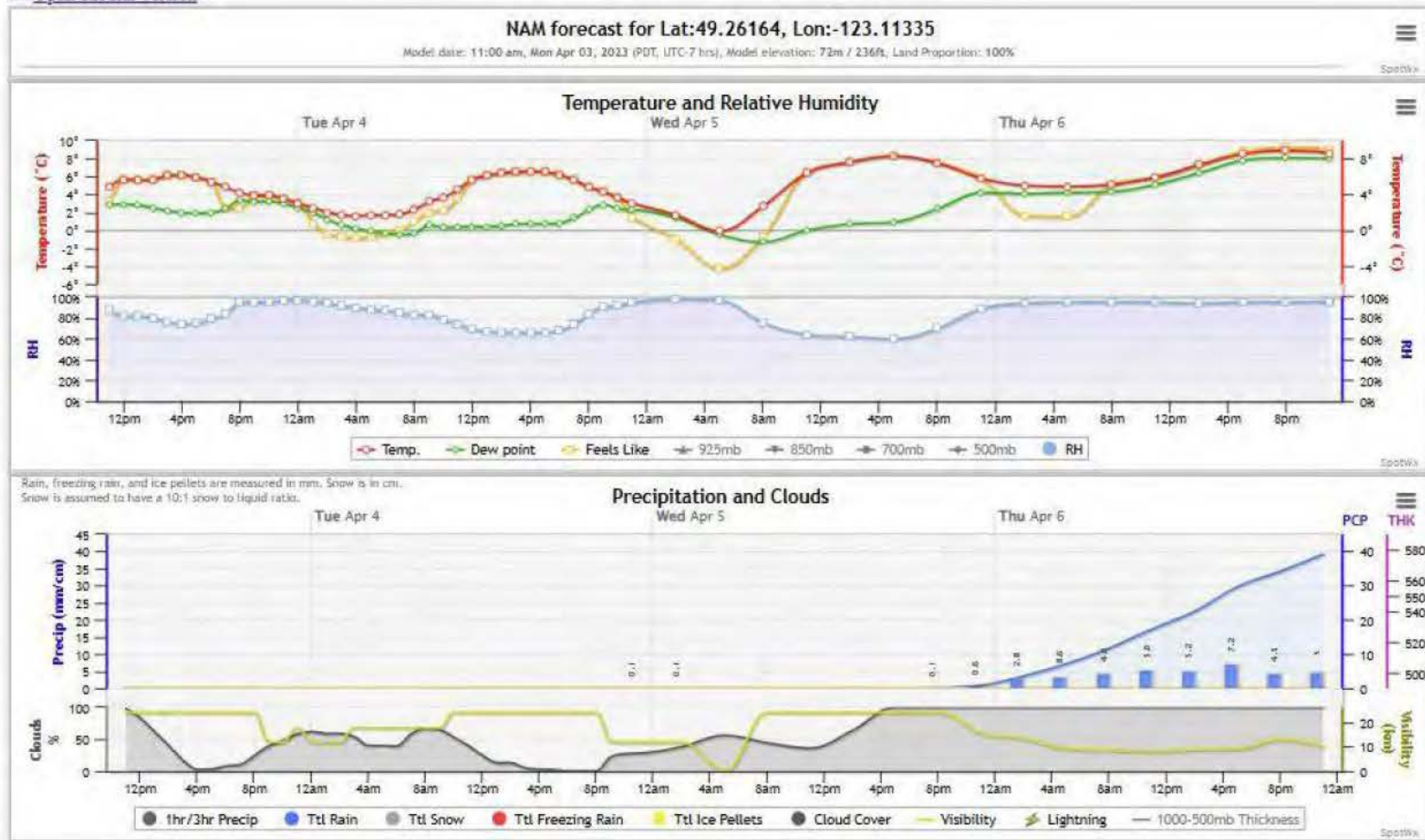
Thank you so much,

Tembra-Lynn Pattengale-Blair
On behalf of-

Chloe Good
Project and Program Lead
Homelessness Services Association of BC
4445 Norfolk Street
Burnaby, BC V5G 0A7
Tel: (778) 945-7791
Cell: (778) 855-2575
www.hsa-bc.ca [hsa-bc.ca]

HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlílwətaʔt (Tsleil-Waututh) Nations.

City of Vancouver - FOI 2023-205



Next 7 Days



	Tue 04/04 Partly cloudy	Wed 04/05 Rain	Thu 04/06 Rain	Fri 04/07 Cloudy with clear breaks	Sat 04/08 Light rain	Sun 04/09 Cloudy with showers	Mon 04/10 Mainly cloudy
							
	2°	4°	7°	6°	6°	8°	7°
Feels like	-1	1	5	3	4	7	5
Day	9°	10°	7°	10°	12°	13°	15°
POP	20 %	80 %	80 %	30 %	70 %	40 %	30 %
Wind (km/h)	10 NE	16 E	12 E	12 NE	11 SE	9 E	10 E
Wind gust (km/h)	15	24	18	18	17	14	15
24 Hr Rain	<1 mm	~5 mm	25 - 30 mm	~1 mm	1-3 mm	~5 mm	1-3 mm

From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
To: ["Jensen, Megan" <Megan.Jensen@vancouver.ca>](mailto:Megan.Jensen@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
Date: 4/4/2023 8:40:37 AM
Subject: Re: For Review: Info Sheet for Community (re: East Hastings)

Yes this is good to go. Thank you. I will pick up as soon as they are ready.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver
Sue.Baker@Vancouver.ca
[\(778\) 834-1287](tel:(778)834-1287)
Pronouns: she/her/hers

*This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam),
Skwxw̓u817_wú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)*

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Tuesday, April 4, 2023 8:32:58AM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk
<Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: For Review: Info Sheet for Community (re: East Hastings)

Good morning – sorry to bug you again. Is the **resource handout** (with local services and shelter lists /maps) good to go to print this morning? See attached 😊

Thanks!
Megan

From: Jensen, Megan
Sent: Monday, April 3, 2023 5:05 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk
<Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Perfect! Yes, I'll work with Phoenix to get sign off from Sandra and Lon on the Info Sheet.

I've also attached the updated Resource Handout with the fixed typo. Does anyone else need to review this piece? I'm hoping to send this to the printer asap tomorrow morning so please let me know 😊

Thanks,
Megan

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Monday, April 3, 2023 5:00 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Jensen, Megan <Megan.Jensen@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Looks great! I've accepted changes and removed your comment, Bruk. Megan, it should be signed off by Sandra and Lon. Will you coordinate?

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Monday, April 3, 2023 4:39 PM
To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

This is looking really good!

Just one small typo on #14 please. DECW should be DEWC

Thanks!

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Monday, April 3, 2023 4:15 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Thanks, Celine – happy to include those edits. I've suggested different placement for the updated bullet about the City's Homelessness Services Outreach to help with the flow of the messaging. Will Sandra review this document? [HAP Work Docs - All Documents \(vancouver.ca\)](#)

Action: Please see the latest resource handout attached, includes shelter map and larger font. It should print on 3 sheets of paper. If you are happy with this, I will send to print asap. (sorry for all the emails, just got this now).

Thank you!
Megan

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: Monday, April 3, 2023 3:17 PM

To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>

Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Thanks Megan. Added it to the SP site with some suggested edits. [HAP Work Docs - All Documents \(vancouver.ca\)](#)

From: Jensen, Megan <Megan.Jensen@vancouver.ca>

Sent: Monday, April 3, 2023 3:02 PM

To: Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>

Subject: For Review: Info Sheet for Community (re: East Hastings)

Hi all,

Please find the attached info sheet for community (businesses, partner orgs, etc.) for review. Phoenix has reviewed this as well. This is in addition/separate to the resource handout for those who are sheltering outdoors.

Please let me know if you have any questions.

Best,
Megan

Megan Jensen (she/her)
Senior Communications Specialist
Civic Engagement and Communications | City of Vancouver
megan.jensen@vancouver.ca
s.15(1)(l)



I am humbly thankful that I live and work on the territories of the xʷməθkʷəy̓əm ([Musqueam](#)), Skwx̱w̱ú7mesh ([Squamish](#)), and səliłwətał ([Tsleil-Waututh](#)) Peoples.

From: ["Jensen, Megan" <Megan.Jensen@vancouver.ca>](mailto:Megan.Jensen@vancouver.ca)
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:Celine.mauboules@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
Date: 4/4/2023 8:33:05 AM
Subject: For Review: Info Sheet for Community (re: East Hastings)
Attachments: 23-119-ACCS-LocalServices-Handout-Apr3.pdf

Good morning – sorry to bug you again. Is the resource handout (with local services and shelter lists /maps) good to go to print this morning? See attached 😊

Thanks!
Megan

From: Jensen, Megan
Sent: Monday, April 3, 2023 5:05 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Perfect! Yes, I'll work with Phoenix to get sign off from Sandra and Lon on the Info Sheet.

I've also attached the updated Resource Handout with the fixed typo. Does anyone else need to review this piece? I'm hoping to send this to the printer asap tomorrow morning so please let me know 😊

Thanks,
Megan

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Monday, April 3, 2023 5:00 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Jensen, Megan <Megan.Jensen@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Looks great! I've accepted changes and removed your comment, Bruk. Megan, it should be signed off by Sandra and Lon. Will you coordinate?

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Monday, April 3, 2023 4:39 PM
To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

This is looking really good!

Just one small typo on #14 please. DECW should be DEWC

Thanks!

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Monday, April 3, 2023 4:15 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Thanks, Celine – happy to include those edits. I've suggested different placement for the updated bullet about the City's Homelessness Services Outreach to help with the flow of the messaging. Will Sandra review this document? [HAP Work Docs - All Documents \(vancouver.ca\)](#)

Action: Please see the latest resource handout attached, includes shelter map and larger font. It should print on 3 sheets of paper. If you are happy with this, I will send to print asap. (sorry for all the emails, just got this now).

Thank you!
Megan

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Monday, April 3, 2023 3:17 PM
To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Thanks Megan. Added it to the SP site with some suggested edits. [HAP Work Docs - All Documents \(vancouver.ca\)](#)

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Monday, April 3, 2023 3:02 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: For Review: Info Sheet for Community (re: East Hastings)

Hi all,

Please find the attached info sheet for community (businesses, partner orgs, etc.) for review. Phoenix has reviewed this as well. This is in addition/separate to the resource handout for those who are sheltering outdoors.

Please let me know if you have any questions.

Best,
Megan

Megan Jensen (she/her)
Senior Communications Specialist
Civic Engagement and Communications | City of Vancouver
megan.jensen@vancouver.ca

s.15(1)(l)



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Sḵwx̱̓w̓ _wú7mesh ([Squamish](#)), and səlilwətaɫ ([Tsleil-Waututh](#)) Peoples.

IMPORTANT INFORMATION

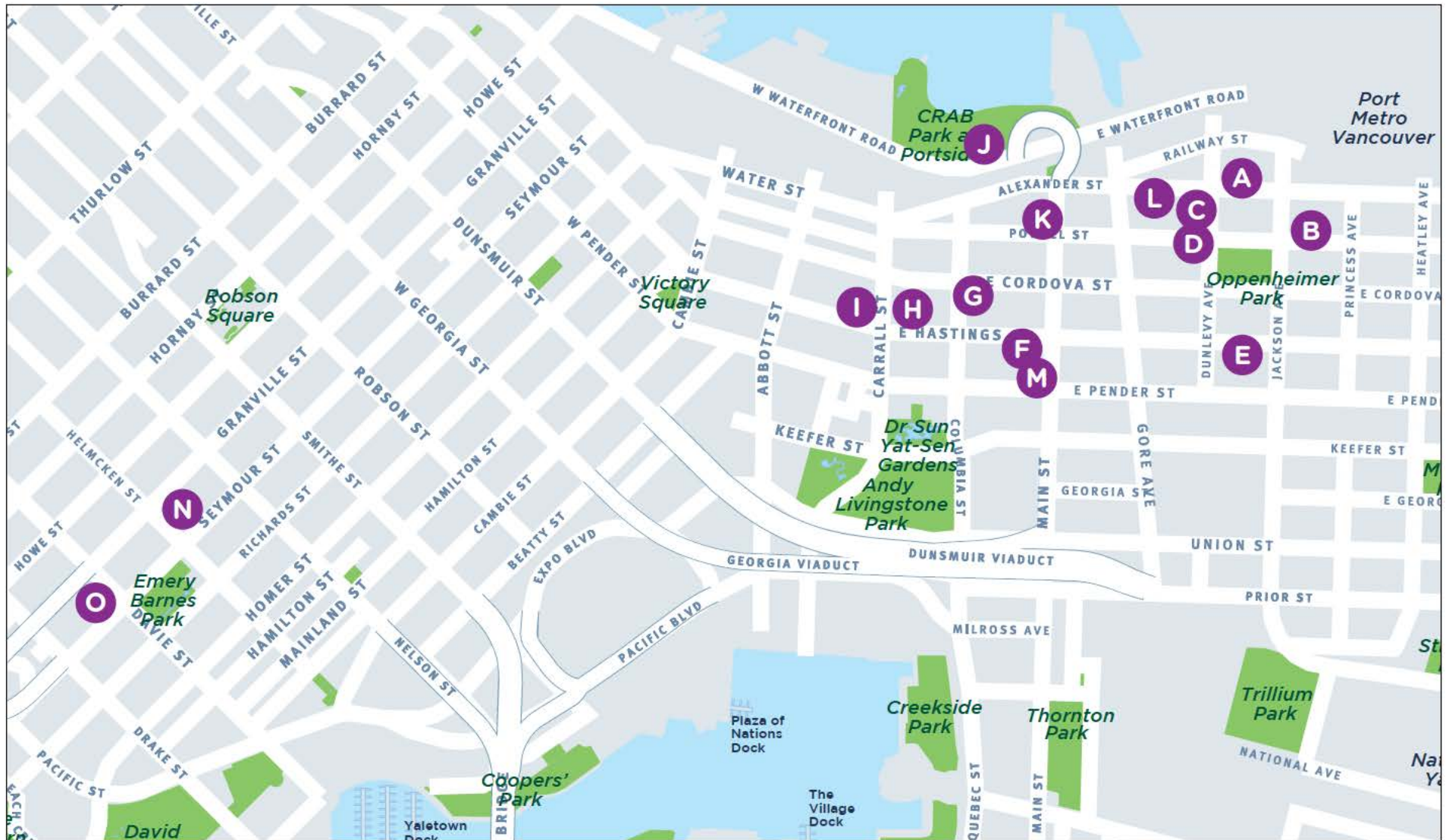
- The City is continuing our work removing structures along East Hastings Street in order to comply with the Fire Chief's Order and the Street & Traffic Control By-Law.
- Shelter is the best option to get into more permanent housing (see shelter list and map below).
- A list of local access to showers, laundry and public washrooms are included here too.

Local Access to Showers, Laundry & Public Washrooms

DOWNTOWN EASTSIDE			
OPERATOR	SERVICES OFFERED	HOURS	ADDITIONAL INFORMATION
A. Evelyn Saller Centre (The "44") 404 Alexander St 604-665-3075	Showers, Washrooms & Laundry	Mon - Fri: 9am - 11pm Sat/Sun: 10am - 10pm	Open to all. 7 days/week.
B. Atira SisterSquare 525 Powell St	Showers & Washrooms	24 hours	Open to all self-identifying women. 7 days/week.
C. Atira SisterSpace 135 Dunlevy St	Washrooms	6pm - 12pm (overnight)	Open to all self-identifying women. 7 days/week
D. Oppenheimer Park Public Toilets 400 Powell St	Washrooms Only	8:30am - 5pm	Open to all. 7 days/week.
E. Powell Street Getaway Resource Centre 450 E Hastings St 604-255-7026	Showers, Washrooms & Laundry	9am - 9pm	Open to all. 7 days/week.
F. Carnegie Community Centre 401 Main St 604-665-2220	Washrooms Only	9am - 11pm	Open to all. 7 days/week.
G. DEWC 302 Columbia Drop-in 302 Columbia St 604-681-8480	Showers & Washrooms	10am - 4pm	Open to all self-identifying women. 11am-4pm Wednesdays.
H. DEWC 25 E Hastings Drop-in Centre 25 E Hastings 604-638-0316	Showers & Washrooms	Mon-Fri: 12:30pm - 9:30pm	Open to all self-identifying women.
I. Pigeon Park Public Toilet 399 Carrall St	Washrooms Only	9am - 9pm	Open to all. 7 days/week.
J. Crab Park Public Toilets 101 E Waterfront Rd	Washrooms Only	24 hours	Open to all. 7 days/week.
K. Powell St @ Main St Public Toilet 199 Main St	Washrooms Only	24 hours	Open to all. 7 days/week.
L. WISH Drop-In Centre 330 Alexander St 604-681-9244	Showers & Washrooms	6pm - 12pm (Overnight)	Services are for women & gender diverse current and former sex workers. 7 days/week.
M. Main & Hastings Comfort Station 401 Main St	Washrooms Only	Men: 5am - 1am Women: 5am - 1am	7 days/week

DOWNTOWN SOUTH

OPERATOR	SERVICES OFFERED	HOURS	ADDITIONAL INFORMATION
N. Gathering Place Community Centre 609 Helmcken St 604-665-2391	Showers, Washrooms & Laundry	9:00am - 8:00pm Washrooms: 9am - 12am	Open to all. 7 days/week.
O. Coast Resource Drop-In Centre 1225 Seymour St 604-683-3787	Showers, Washrooms & Laundry	8:30am - 4:30pm	Services are for Coast members Closed Sunday & Monday.



WINTER ONLY SHELTERS

SHELTER	OPERATOR	GENDERS	AGES	DETAILS	INTAKE INFO
1. Evelyn Saller Centre 124 Dunlevy St 604-665-3075	City of Vancouver	All	19+	All genders. Accessible, but sleeping mats only. No pets. No carts.	Nov. 21 – April 30, 2023 Weekdays: 11:00pm-8:00am. Weekends: 10:00pm-8:00am.
2. The Gathering Place 609 Helmcken St 9am-8pm: 604-665-2391 8:30pm-7:30am: 604-257-3846	City of Vancouver	All	19+	Partly wheelchair accessible (walkers, canes). Mats only. Pets ok. No carts.	Nov. 1 – May 31, 2023 8:30pm – 7:30am

YEAR ROUND SHELTERS

SHELTER	OPERATOR	GENDERS	AGES	DETAILS	INTAKE INFO
3. Aboriginal Shelter 201 Central St 604-682-5556	Vancouver Aboriginal Friendship Centre Society	Male	19+	Accessible. Pets ok. Arrive before midnight. Cannot be under the influence	Lineup at 2pm, intake at 3pm (possibly earlier in extreme weather). No intakes after 12am.
4. 1660 East Hastings Shelter 604-428-3625	Vancouver Aboriginal Friendship Centre Society	All	19+	Accessible. Pets ok.	Self-referral 8am – 11pm. Sign in daily to keep spot in the book-in-book-out-wing.
5. Aboriginal Youth Safe house (ASH) Address confidential 604-254-5147	Urban Native Youth Association (UNYA)	All	16 to 18		24 hour, 7 days a week
6. Al Mitchell Place 346 Alexander St 604-681-9126 ext 1	Lookout Housing and Health Society	Men only	19+	Fully accessible. Pets ok.	24 hour, 7 days a week
7. Beacon Shelter 108 E Hastings St 604-646-6846	Salvation Army	Men only	19+	No holds over the phone. Guests pre-screened at door. Need to be sober/clean. Entry not guaranteed. Curfew at 10:30pm. 24 hr. shelter	Intake 8am to 11:30pm. Curfew 10:30pm.
8. Belkin House Men's Only Shelter 555 Homer St 604-694-6636	Salvation Army	Men only	19+	Accessible.	24 hour, 7 days a week. Curfew at 11pm.
9. Belkin House Women's & Children Shelter 555 Homer St 604-694-6623	Salvation Army	Female and children	19+ or w/ children	Accessible	Intake 8:30am - 4am. No intake from 4am to 8:30am
10. Catholic Charities Men's Shelter 1056 Comox (alley entrance) 604-443-3292	Catholic Charities	Men	19+	Men only. Accessible. No pets. Some cart storage. 10pm curfew.	Intake 4pm - 11pm, 7 days per week (24 hours for people with health issues). Bed reserved until 10pm curfew for returning guests. Overnight shelter: 4pm- 7am.
11. Covenant House - Female Youth 1208 Seymour St 604-685-7474 Toll free: 1-877-685-7474	Covenant House	Female youth only	16 to 24	Accessible.	24 hour, 7 days a week. Must call first, COVID- 19 screening

YEAR ROUND SHELTERS

SHELTER	OPERATOR	GENDERS	AGES	DETAILS	INTAKE INFO
12. Covenant House – Male Youth 1280 Seymour Street 604-685-5437 Toll free: 1-877-685-7474	Covenant House	Male youth only	16 to 24	Accessible.	24 hour, 7 days a week. Must call first, COVID- 19 screening in place.
13. DEWC Women’s Overflow Shelter 265 E Hastings 604-564-9331 604-723-5675	Downtown Eastside Women’s Centre	Women only	19+	Accessible. Pets ok.	Open from 11:30pm-6pm, 7 days a week. First come, first serve. Closed 6pm -11:30pm.
14. DEWC Warming and Respite Space 398 Powell St 604-423-4216	Downtown Eastside Women’s Centre	Women only	19+		Open 2:30pm - 9am, 7 days a week.
15. Directions Temporary Youth Shelter 1138 Burrard St 604-633-1472	Directions Youth Services, FSGV	All	19 to 24	Pets ok.	9pm - 9am, 7 days a week. Lottery for beds at 8pm with prior intake if not a client.
16. Directions Youth Haven Address confidential 778-800-3300 or text 604-367-5204	Directions Youth Services, FSGV	All	16 to 18	Low barrier shelter.	24 hour, 7 days a week.
17. FSGV Safe House (Directions) Address confidential 604-877-1234	Directions Youth Services, FSGV	All	16 to 18 with exceptions	Not fully accessible. Bunkbeds. Pets ok (max 4). No carts.	24hr
18. First United Church 467 Alexander St 604-839-6880	First United	All	25+ with exceptions	Accessible. Not currently taking pets. Carts ok.	8am - 4pm
19. First Avenue Shelter 1648 East 1st Ave 604-225-9552	Community Builders Group	All	19+	Accessible. Pets ok. Carts ok.	24 hour, 7 days a week. Call for availability.
20. Klahowya Tillicum Lalum 875 Terminal Ave 236-484-0544	Lu’uma Native Housing Society	All, women only room	19+	Accessible. Wifi for guests. Pets ok. Carts OK. Storage Lockers.	24 hour, 7 days a week.
21. Hornby Shelter 1401 Hornby St 604-620-9253	Community Builders Group	All	19+	Not fully accessible. Pets ok. Carts ok.	24 hour, 7 days a week Call for availability.
22. Marc’s Place Address Confidential Day: 604-660-9376; Night: 604-660-4927	MCFD	All	13 to 15		Referral from social worker. Requires guardian consent.
23. Metson Shelter 1060 Howe St 604-428-3686	Community Builders Group	All	19+	Partially accessible for canes and walkers. Pets ok. Carts ok.	Overnight shelter, open 4pm-10am with beds saved for returning guests. Intake 11am-4pm Monday to Friday.

YEAR ROUND SHELTERS

SHELTER	OPERATOR	GENDERS	AGES	DETAILS	INTAKE INFO
24. New Fountain Shelter 356 E Hastings St 604-669-3306	PHS	All	15+ with exceptions	Accessible. Pets ok. Carts ok.	Intake at 7pm, beds assigned at 10pm.
25. Powell Place Shelter for Women 329 Powell St 604-606-0403	Bloom Group	Women only	19+	Only one bed is accessible.	24 hour, 7 days a week.
26. Sisters Shelter 131 Dunlevy Ave 604-602-9463	Atira Women's Resource Society	Women only	19+	Not fully accessible. Walkers, canes ok. Bunkbeds. No pets. No carts.	6pm - 9am, 7 days a week.
27. Springhouse Family Shelter Address confidential 604-606-0412	Bloom Group	Women and children	19+ or w/ children	Accessible. Pets ok.	24 hour, 7 days a week.
28. The Crosswalk Shelter 108 E Hastings St 604-646-6875	Salvation Army	Men only	19+		Intake 9:30pm - 2am, in admissions after 2am.
29. The Haven 108 E Hastings St 604-646-6806	Salvation Army	Men only	19+	No holds over the phone. First come first serve.	24 hr. intake only 8am to 11:30pm. 1030pm curfew
30. The Osborn Shelter 27 W Hastings St 604-681-2806	PHS	All, may accept couples	19+	Accessible. Pets ok. Carts ok. Storage area.	24 hour, 7 days a week. Low barrier shelter. May be able to accept couples.
31. The Sisterhood 342 Alexander St 604-681-7916	Atira Women's Resource Society	Women and gender diverse	19+	Partially accessible, walkers, canes ok. Pets ok (with restrictions). No carts.	24 hour, 7 days a week.

Shelter Space in Vancouver

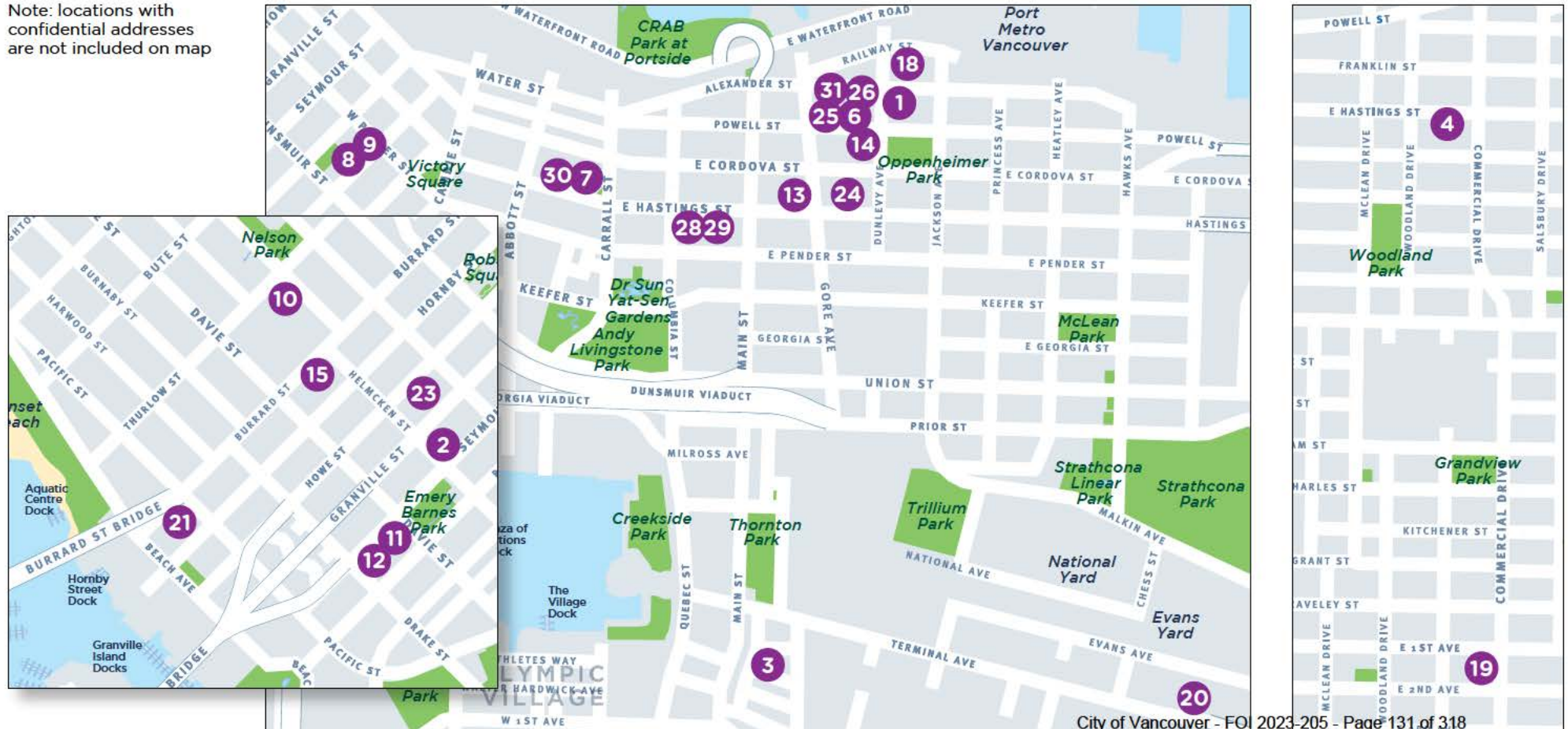
WINTER ONLY SHELTERS

1. Evelyne Saller Centre
2. The Gathering Place

YEAR ROUND SHELTERS

3. Aboriginal Shelter
4. 1660 East Hastings Shelter
6. Al Mitchell Place
7. Beacon Shelter
8. Belkin House Men's Only Shelter
9. Belkin House Women's & Children Shelter
10. Catholic Charities Men's Shelter
11. Covenant House - Female Youth
12. Covenant House - Male Youth
13. DEWC Women's Overflow Shelter
14. DEWC Warming and Respite Space
15. Directions Temporary Youth Shelter
18. First United Church
19. First Avenue Shelter
20. Klahowya Tillicum Lalum
21. Hornby Shelter
23. Metson Shelter
24. New Fountain Shelter
25. Powell Place Shelter for Women
26. Sisters Shelter
28. The Crosswalk Shelter
29. The Haven
30. The Osborn Shelter
31. The Sisterhood

Note: locations with confidential addresses are not included on map



From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)
CC: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
Date: 4/3/2023 3:19:18 PM
Subject: FW: For Review: Info Sheet for Community (re: East Hastings)

Hi both: not sure who else needs to review the community partner document? Can you please have a look and let me know if you want me to include others?

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Monday, April 3, 2023 3:17 PM
To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: RE: For Review: Info Sheet for Community (re: East Hastings)

Thanks Megan. Added it to the SP site with some suggested edits. [HAP Work Docs - All Documents \(vancouver.ca\)](#)

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Monday, April 3, 2023 3:02 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: For Review: Info Sheet for Community (re: East Hastings)

Hi all,

Please find the attached info sheet for community (businesses, partner orgs, etc.) for review. Phoenix has reviewed this as well. This is in addition/separate to the resource handout for those who are sheltering outdoors.

Please let me know if you have any questions.

Best,
Megan

Megan Jensen (she/her)
Senior Communications Specialist
Civic Engagement and Communications | City of Vancouver
megan.jensen@vancouver.ca

s.15(1)(l)



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From: ["Jensen, Megan" <Megan.Jensen@vancouver.ca>](mailto:Megan.Jensen@vancouver.ca)
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
Date: 4/3/2023 3:02:09 PM
Subject: For Review: Info Sheet for Community (re: East Hastings)
Attachments: Important-Information-Community-Info-Sheet-draft.docx

Hi all,

Please find the attached info sheet for community (businesses, partner orgs, etc.) for review. Phoenix has reviewed this as well. This is in addition/separate to the resource handout for those who are sheltering outdoors.

Please let me know if you have any questions.

Best,
Megan

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megan.jensen@vancouver.ca
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From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
Date: 4/3/2023 2:57:14 PM
Subject: RE: ACCS Resources Roles Action Plan March 31.23.pptx _CM edits.pptx

Script is done and printed on business cards; VCH will be on standby and in a VCH site for calls; NY meeting with ALT staff at 7:00 a.m. on Wednesday as big briefing is at 7:30; flyers ready and being printed

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Monday, April 3, 2023 2:54 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: ACCS Resources Roles Action Plan March 31.23.pptx _CM edits.pptx

I didn't bother with track changes/comments given the timeline - moved some stuff around and made a couple of suggested edits/deletions.

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)

To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)

["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)

Date: 4/3/2023 2:23:26 PM

Subject: latest version - ACCS Resources, Roles, Action Plan March
31.23.pptx

Attachments: ACCS Resources, Roles, Action Plan March 31.23.pptx

Can you edit from this one Celine?







Question: How many ENG teams will be working concurrently?







From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
CC: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 4/3/2023 10:41:13 AM
Subject: FW: thank you!
Attachments: LocalServices-Handout-draft-April 3.pdf

Sandra: please see below. This is the handout we plan to give out on Wednesday to folks.

I am not forwarding to BC Housing, ministry or et al as per our discussion this morning.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Monday, April 3, 2023 10:12 AM
To: Baker, Sue <Sue.Baker@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: thank you!

Good morning,

Here is the latest version of the handout. The team is working on updating the local services map, creating the shelter map now and will increase the font size.

I don't think that will be ready until later on today though, so not sure if you want to send the attached to ministry and note the shelter map will be added, increased font size.

Thank you,
Megan

From: Jensen, Megan
Sent: Friday, March 31, 2023 3:51 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: thank you!

Great. The team is working on a map and we will make the font larger. Do you anticipate including additional shelters at all? The map might not be ready until later Monday. Can the doc go to ministry without it and let them know that will be added?

Thank you,
Megan

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 3:36 PM
To: Jensen, Megan <Megan.Jensen@vancouver.ca>
Cc: Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: FW: thank you!

Hi Megan- please see revised minor revisions. Everything else is good.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Friday, March 31, 2023 3:35 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>
Subject: thank you!

Edits attached!
And we asked for bigger font,
And adding separate shelter map,
And stapled ☺

Bruk Melles | Director, Homelessness Services
Housing & Homelessness Services
Arts, Culture & Community Services | City of Vancouver
bruk.melles@vancouver.ca
Mobile: s.15(1)(l)
Pronouns: she/her/hers

*I am humbly thankful that I live and work on the unceded homelands of the xʷməθkʷəy̓əm ([Musqueam](#)),
Skwx̣ẉu817_wú7mesh ([Squamish](#)), and səliłwətaʔ ([Tsleil-Waututh](#)) Peoples*



From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
To: ["Will Valenciano" <wvalenci@bchousing.org>](mailto:wvalenci@bchousing.org)
["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)
CC: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)
Date: 4/3/2023 10:03:02 AM
Subject: Re: Shelter options for Hastings

Good morning Will and Heidi,
Thanks for the heads up and Appreciate the continued efforts.

As an interim measure is BCH able to ask the below EWR providers to open for two nights for Hastings response?

We would follow the same process as the referral program and register people in advance if so. Even if they could open a few hours prior then typical EWR hours that would be immensely helpful. Please let us know your thoughts.

Also BCH CEO has shared with Sandra that shelters in general are not full , believe it was stated they are at about 85% capacity. If there are any ideas as to how we might access more beds for an interim 48 hr period , appreciate your thoughts on that as well!

Many thanks,
Bruk

From: Will Valenciano <wvalenci@bchousing.org>
Sent: Friday, March 31, 2023 12:35:29PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Heidi Hartman <hhartman@bchousing.org>
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: [EXT] RE: Shelter options for Hastings

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Hi Bruk,

Just want to update you on the efforts to extend EWR spaces:

- a. Belkin (20 spaces)
- b. 1738 E. Hastings (20)

c. Osborn EWR (18 spaces)

We have heard back from providers on the difficulty to have a temp model ready in short notice due to staffing challenges and change to daily operation and extended hours. We are working individually with each site to see how we can support this ask, however, this will not be ready in short notice. For now, these sites can stay open for weather dependent until end of EWR season – April 15th.

We will continue to work with providers over the coming days to support the ask for temporary model.

Thanks,
Will

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: March 28, 2023 10:29 AM
To: Heidi Hartman <hhartman@bchousing.org>
Cc: Will Valenciano <wvalenci@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Shelter options for Hastings

[External]

Thanks very much Heidi.

Yes, the City is fully supportive of utilising 1738 E. Hastings. At this time our permits allow the temporary shelter use until April 20th.

We are now working on getting that extended to May 31st but we can move forward with the April 20th date to start.

From: Heidi Hartman <hhartman@bchousing.org>
Sent: Monday, March 27, 2023 8:04 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>
Cc: Will Valenciano <wvalenci@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: [EXT] RE: Shelter options for Hastings

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Hi Bruk,

We had previously checked in with PHS and the Osbourne, and there was not the receptiveness to continue at their current capacity. We have checked in again and they have taken it back to their team for another discussion.

Belkin is open to this and we hope to hear back from them later this week.

We have also just recently heard back from Look Out and they mentioned they could consider if the city is supportive of them continuing in the location of: 1738 E Hastings Street

Thanks,
Heidi

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: March 27, 2023 6:42 PM
To: Heidi Hartman <hhartman@bchousing.org>
Cc: Will Valenciano <wvalenci@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Shelter options for Hastings

Thanks very much Heidi.

Just a quick email to a smaller group. I heard from Celine today that BCH is talking to EWR providers about extending their operations to daily.
This is good news and hope that they can accommodate!

In my original email below on March 7th, this was one of our asks to specifically support Hastings (highlighted here for reference).

3. Extending some EWR sites as temp sites (this one I don't think we discussed?)
 - a. Osborn EWR (18 spaces)
 - b. Belkin (20 spaces)
 - c. 1738 E. Hastings (20)

Are you able to clarify/confirm Heidi if these units will be activated specifically and only for Hastings supports, and therefore available only to a small team to refer folks specifically from Hastings? As is currently happening through our joint direct referral process to shelters.

For this to work, they would need to activate *on the day of and not before*. Then we would follow our current direct referral process to shelter by registering unhoused folks with the shelter provider in advance of the person arriving. The current system we have in place with BCH and the shelters is working very well and allows for some appropriate matching work as well. It also ensures that the spaces are being allocated to folks from Hastings who have agreed to accept shelter.

Look forward to hearing back, thank you so much.

Respectfully,
Bruk

From: Heidi Hartman <hhartman@bchousing.org>
Sent: Sunday, March 26, 2023 3:11 PM

To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Eliza Li <eli@bchousing.org>; Daisy Stapleton <dstaplet@bchousing.org>
Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>
Subject: [EXT] RE: Shelter options for Hastings

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Hi Bruk,

Thank you for the update. As this is an AHMA site, the process looks different in different of administration and support for us.

I will check with Will V on how best to move forward with discussions with the society and AHMA.
Heidi

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: March 25, 2023 1:27 PM
To: Heidi Hartman <hhartman@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Eliza Li <eli@bchousing.org>; Daisy Stapleton <dstaplet@bchousing.org>
Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Glover, Mary Ellen <MaryEllen.Glover@vancouver.ca>
Subject: RE: Shelter options for Hastings

Hi Heidi et al,

We met with VAFCS yesterday and heard the following:

- Last 2 weeks they've had an avg. of 75 shelter guests (of note, the night of the shelter count, March 8, staff were informed they had 45 guests)
- they are now considering moving folks to the 30 day program so they don't have to leave daily. We encouraged them to do so as this will increase incentive for folks to stay.
- Very few from Hastings choose to stay given current model
- The women's section is full at 11
- Seeing an increase in younger people, early 20s, but they don't typically come back
- They have more guests using on site, in the bathrooms so they are working on training staff and making some adjustments such as installing blue lights in the washrooms

We encouraged them to move to a 30 day model for all guests (currently only for the folks who came over from their covid program at their gym) so folks have incentive to stay and not

have to take their belongings with them every morning. That may help them to fill the 25 extra beds. If BCH can also encourage same that would be very helpful as they are currently not even meeting the minimum 30 beds that are designated for Hastings.

Of note, Kaila (program coordinator at VAFCS) is in the midst of starting a new role at AMHA so she is hoping to finalize any program adjustments before she is full time at AMHA (currently splitting her week between the 2 organizations).

Hope we can connect early next week!

Respectfully,
Bruk

From: Heidi Hartman <hhartman@bchousing.org>
Sent: Wednesday, March 22, 2023 8:00 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Eliza Li <eli@bchousing.org>; Daisy Stapleton <dstaplet@bchousing.org>
Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: [EXT] RE: Shelter options for Hastings

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Hi and welcome back Bruk,

@Daisy Stapleton/SHP team, kindly review the occupancy of the shelter and advise of what the operator is reporting.
[1660 E. Hastings shelter.](#)

Once we hear back from Daisy on the occupancy and yourself on the discussion with the operator, we can reconvene and discuss.

We greatly appreciate creative ideas such as this to increase opportunities to bring folks inside.

Heidi

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: March 22, 2023 6:28 PM
To: Heidi Hartman <hhartman@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Eliza Li <eli@bchousing.org>
Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Mauboules, Celine <celine.mauboules@vancouver.ca>

Subject: RE: Shelter options for Hastings

Hi BCH team,

s.22(1) and wanted to follow up if there are further updates on the ask below, please?

- Re-purposing the 3 EWR spaces as temp/interim shelter space would be the most ideal situation given they will be empty spaces to work with and offer up to 58 spaces (provided the weather is cooperative!)

I wanted to raise a new thought related to 1660 E. Hastings shelter.

- We are hearing anecdotally that they only about 50% full. Not sure if they are using HIFIS and BCH is able to confirm this?
- I've reached out to VAFCS requesting an update as to how operations is going.
- If they are only at 50% capacity, is there a creative way we can ask them to hold the other 50 beds to utilize as temp space designated for Hastings?

This would provide (58 + 50) 108 spaces designated for Hastings response on a short term basis.

Please let us know what you think and happy to set up a quick meeting to discuss as well.

Thank you for the continued partnership!

Respectfully,
Bruk

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: Thursday, March 16, 2023 4:41 PM

To: Maria Rodrigo <mrodrigo@bchousing.org>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Will Valenciano <wvalenci@bchousing.org>

Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Eliza Li <eli@bchousing.org>

Subject: RE: Shelter options for Hastings

Thanks Maria. Also appreciate the additional daily holds at Al Mitchel and Yukon that are now in place!

Can you confirm the number of beds for me? Also wondering if you have any updates re: support to extend funding for winter shelter options noted below?

Cheers,
Celine

From: Maria Rodrigo <mrodrigo@bchousing.org>

Sent: Tuesday, March 14, 2023 4:46 PM

To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Will Valenciano <wvalenci@bchousing.org>

Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Eliza Li <eli@bchousing.org>

Subject: [EXT] RE: Shelter options for Hastings

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Hi Celine.

Only beds at the basement of 1st Ave shelter will be closing end of March.

The temp shelter 1st Ave (not basement) is expected to stay open til June when the lease is set to end.

Thanks.
Maria

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: March 14, 2023 4:28 PM

To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Will Valenciano <wvalenci@bchousing.org>

Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Eliza Li <eli@bchousing.org>

Subject: RE: Shelter options for Hastings

[External]

Thanks again Will! I was on the CRAB Park call with Nicole this morning. I think I misunderstood the CBG closure – and it's only the EWR beds in basement that are closing at the end of March. Can you clarify/confirm?

From: Melles, Bruk <Bruk.Melles@vancouver.ca>

Sent: Saturday, March 11, 2023 6:28 PM

To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Will Valenciano <wvalenci@bchousing.org>

Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Eliza Li <eli@bchousing.org>

Subject: Re: Shelter options for Hastings

Also echoing thanks Will and team! And confirming that our lease on 1st Ave is extended to June 30 per original email in this chain.

Thanks,
Bruk

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Saturday, March 11, 2023 2:50:15 PM
To: Will Valenciano <wvalenci@bchousing.org>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Cc: Moss, Bob <bob.moss@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Eliza Li <eli@bchousing.org>
Subject: RE: Shelter options for Hastings

Thanks Will. Really appreciate the support! Is there any chance of keeping CBG's 1st Ave shelter open to end of April? I will check with Mary Ellen because I don't think our lease us up until June.

From: Will Valenciano <wvalenci@bchousing.org>
Sent: Friday, March 10, 2023 3:14 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>
Cc: Moss, Bob <bob.moss@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Maria Rodrigo <mrodrigo@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Eliza Li <eli@bchousing.org>
Subject: [EXT] RE: Shelter options for Hastings

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Hi Bruk,

Sorry for the delay. Here is a brief summary on anticipated options for Hastings:

- Daily shelter bed holds:
 - Yukon & Al Mitchell
 - Nicole to follow up with Lookout to include Yukon & Al Mitchell in the daily shelter bed holds process moving forward
 - Klayhowya Tillicum
 - Carnegie/Lu'ma continue to have access to the 20 beds at Tillicum. There are frequently shelter beds available through this process already so we are not sure there is a need to extend the shelter bed holds at Tillicum further.
 - CBG shelters
 - 1st Ave winter shelter (25 beds) is closing March 31st. CBG has requested support from CAA for the shelter closure. The CBG shelter bed holds will be redirected to support the closure of these beds. Timing is still TBD but likely will begin this process next week.
- BCH working on securing funding for Winter shelter extensions for:
 - PHS Osborn (40 beds)
 - COV GP & ESC (76 beds)
 - Extending some EWR sites as temp sites
 - Osborn EWR (18 spaces)
 - Belkin (20 spaces)

- 1738 E. Hastings (20)
- Expediting Allocations (24 active allocations)
 - We are doing everything we can to expedite allocations as fast as possible
- Anticipated housing options (72)
 - Temp mods
 - At least 20 individuals from Hastings will be offered spots at the temporary mods and this number will likely be higher
 - Gastown
 - 20 units are earmarked for Hastings when the building reopens ~April 1st. Returning tenants will be tenanted first and then Hastings approx. May
 - SRO Renovations
 - 32 units are under renovation that will come through CAA for Hastings

I've copied BCH team to advise as we work on these options.

Will

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
 Sent: March 7, 2023 12:27 PM
 To: Will Valenciano <wvalenci@bchousing.org>
 Cc: Moss, Bob <bob.moss@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
 Subject: RE: Shelter options for Hastings

[External]

Hello again,

I'm just adding the upcoming closures so we can see everything in one place. Apologies I didn't remember that some are already open beyond March 31.

- ES and GP are open to April 21 and May 31 already so that's great.
- First Ave Shelter lease is extended on our end. Mary Ellen let folks at BCH know that we can extend with the landlord until June 30 and month to month option for July and August as the owner has some delays. Can BCH approve operating for the year round and temp shelter there beyond March 31?
- I've highlighted in yellow other options that could be considered from the seasonal programs

Thanks,
 Bruk

Temporary Winter Shelters, EWR, WC, Daytime Services				
SITE NAME (OPERATOR)	Neighbourhood/Address	HOURS OF OPERATION	Dates of Operations	DETAILS
Evelyn Saller Centre (City of Vancouver)	DTES - 404 Alexander St	11pm-7:30am	Nov 21 - April 21,	Fully acce: carts.

Gathering Place (City of Vancouver)	Downtown - 609 Helmcken	8:30pm-7:30am, 7 days/week	Nov 1 - May 31	Fully accessible Pets OK. No
First Avenue Shelter (Community Builders)	Grandview-Woodland - 1648 East 1st Ave	9pm-8am	Nov 14 - March 31	Not accessible Limited space
Tenth Avenue Church (Lookout Society)	Mount Pleasant - 11 10th Ave W	Open until March 31, 10:30-6:30am	Nov 9 - March 31	Accessible OK.
Bud Osborn Shelter (PHS)	DTES - 27 W Hastings St	24/7	Extended (as per BCH)	Accessible available, sheltering
				Confirmed Shelter bed

Extreme Weather Response				
SITE NAME (OPERATOR)	ADDRESS	HOURS OF OPERATION	Dates of Operations	DETAILS
Directions Youth Services Shelter	Downtown - 1138 Burrard St	EWR Alert only: 10pm-7am	Oct 15 - April 15	19-24 years. Accessible No carts.
Langara YMCA (Lookout Society)	Oakridge - 282 West 49th (enter via gym)	EWR Alert only: 9:30pm-7am	Oct 15 - April 15	Fully accessible. Meal and exit. No pets.
Cascades Church (Lookout Society)	Joyce-Collingwood - 3833 Boundary Rd	EWR Alert only: 9:30pm-9am	Oct 15 - April 15	Not accessible. Meal and exit. No pets.
Bud Osborn Shelter (PHS)	DTES - 27 W Hastings St	7:30pm-7:30am	Oct 15 - April 15	Accessible. Pets OK. available, but no car sheltering area
Belkin House (Salvation Army)	DT - 555 Homer St	9pm-7am	Oct 15 - April 15	Not accessible. Breakfast at 7:30am. No pets
Commercial & Hastings EWR	Grandview Woodland - 1738 East Hastings	10pm- 9am	Feb 13 - April 15	Not accessible. Light refreshments. Pets OK Storage
				Confirmed EWR BED

From: Melles, Bruk

Sent: Tuesday, March 7, 2023 10:02 AM

To: Will Valenciano (wvalenciano@bchousing.org) <wvalenciano@bchousing.org>

Cc: Bob Moss (bob.moss@vancouver.ca) <bob.moss@vancouver.ca>; Mauboules, Celine
<celine.mauboules@vancouver.ca>

Subject: Shelter options for Hastings

Importance: High

Hi Will,

Thanks for checking in yesterday (and copying Celine and Bob for awareness). I'm sending some notes through on what we discussed re making further movement with Hastings given the growing safety concerns for all and as such, the need to bring further structures down safely later this month.

It would be super helpful to have more shelter spaces available to have on offer for folks, and if there's anyway to further expedite the 22 folks who are in allocations process now.

Discussed options:

Immediate Options (March 2023)

1. The direct referral program has been working well
 - a. Could outreach (CoV and Lu'ma) have access to more beds at the current direct referral sites
 - b. Could we extend the direct referral program to include Al Mitchell, Yukon and Klahowya shelters? For Klayhowya, regular shelter beds so women can also access.
2. Extending temp winter shelters that end March 31 – can some be extended for up to 4 weeks to allow for room in the system?
 - a. Osborne shelter – BCH already considering extending the downstairs temp winter
 - b. Evelyn Saller and GP shelters – could these be considered as well?
 - i. If so, we'd have to let ES and GP know soon so they can extend staffing offers who are on contract.
3. Extending some EWR sites as temp sites (this one I don't think we discussed?)
 - a. Osborn EWR (18 spaces)
 - b. Belkin (20 spaces)
 - c. 1738 E. Hastings (20)
4. Further expediting the 22 people currently within the allocations process. Based on our records:
 - a. 3 accepted unit offers waiting for room to be ready (BCH to follow up with provider)
 - b. 8 units – allocations waiting for housing provider room readiness input (BCH to follow up with provider)
 - c. 6 units – allocations waiting for client to attend interview (Outreach to follow up)
 - d. 5 units – interview offers being considered by clients (Outreach to follow up)

Longer Term Options (Spring 2023 but not before March 31)

1. Tiny Shelters – 18-20 people @ Klahowya Tillicum
2. Backfill opportunities once Stanley New Fountain is complete and folks move in. BCH and partners would need at least a month to refurbish the emptied SRO rooms
3. 162 Main – portion of units allocated to Larwell residents

Thanks Will, please advise if I've missed/misspoke on any options.

Great if you/your team can advise soon on what we can do together to make some/all of this happen!

Celine and Bob may have further thoughts!

Respectfully,
Bruk

Bruk Melles | Director, Homelessness Services
Housing & Homelessness Services
Arts, Culture & Community Services | City of Vancouver
bruk.melles@vancouver.ca
Mobile: s.15(1)(l)
Pronouns: she/her/hers

I am humbly thankful that I live and work on the unceded homelands of the xʷməθkʷəy̓əm ([Musqueam \[musqueam.bc.ca\]](https://musqueam.bc.ca/)), Skwx̱wú7mesh ([Squamish \[squamish.net\]](https://squamish.net/)), and səlilwətaɬ ([Tsleil-Waututh \[twnation.ca\]](https://tsleil-waututh.ca/)) Peoples

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
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["Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>](mailto:Kirsten.Jasper@vancouver.ca)
["Stevens, Daniel" <Daniel.Stevens@vancouver.ca>](mailto:Daniel.Stevens@vancouver.ca)
["CHAPMAN, Don" <don.chapman@vpd.ca>](mailto:don.chapman@vpd.ca)

Date: 5/31/2023 10:30:27 AM

Subject: Draft Hastings Plan PESC presentation

Attachments: IMG_4410.jpg
IMG_4409.jpg

Hi all,

These are images we received from a reporter today. They are from the confidential briefing we did for the Provincial Executive Steering Committee on the considerations leading to a modified approach and a high-level overview of what that would likely entail in terms of a draft plan. We have received these images of a few slides; I think we should assume the whole deck has been shared.

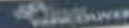
I've scheduled an 8:00 am Policy Group meeting and then will schedule a follow-up for us all after that.

Sue, for the morning call tomorrow morning at 9:00 am with partners, can we cancel it and use that time as we all have it booked already? If we can't cancel it, I'll join to help answer any questions that may arise from today's media.

Thanks,

Sandra

Post Plan: Homelessness Services Outreach



- Staff developing plan to ensure individuals leaving the encampment zone who are without shelter or housing are connected to Outreach with a means of contact for further follow-up.
- Staff will continue to do street outreach in the area.
- Staff are working with BC Housing to identify additional shelter and housing options.
- Staff continue to respond to people across the city.

Post Plan: Roving Enforcement & Removals (2/2)



Mid-term

- Goal to shift to Engineering only team with VPD on-call and brought in as necessary
- Timeline uncertain - situation dependent

Longer term

- New sustainment model in-development supported by BPPS
 - Increased cross departmental/jurisdictional collaboration
 - Consistent approach and dedicated resources
 - Address structures before encampments begin

- Focus on re-opening those risk sites
- Enforcement during those important events
 - Enforcement events focused outside of high risk zones
 - With VPD support, Eng crews will no longer shut down whole business risk or pedestrian sidewalks because too disruptive
 - Signals set up outside of high risk zones
 - Enforcement events focused outside of high risk zones
- Homelessness Services intensifies outreach, encouraging people to accept shelter or housing offers and reinforcing the deadline
- Asked VCH to do further outreach in area



Post Plan: Roving Enforcement & Removals (1/2)

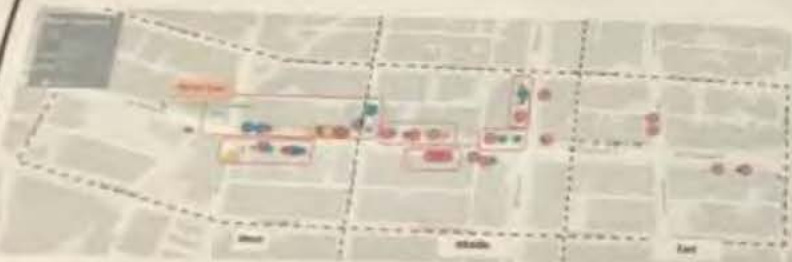
First weeks after

- Quick Response Teams (QRT) comprised of Eng and VPD staff will shift to roving enforcement/removal of structures - no full area shutdowns
- Anticipate daily deployment to start - Frequency and make-up of team will be assessed weekly and reduced as appropriate
- Will also cover areas outside of Hastings encampment zone as needed
- May take several weeks or longer to re-set behavior (i.e., no structures on sidewalks)

New Plan: Two Stage Approach to Ending Encampment

Identified High Risk zones/structures

- Combative/aggressive - higher safety concern for Engineering crews
- Reappearing structures - previously cleared 2-4 times
- Primarily commercial & social activity; heightened criminal element and risk to staff
- Save these sites until the end
- Over next few weeks



Stage 2: Public Safety Led Approach for High Risk sites

- Public Safety led approach to High Risk sites
 - VPD led operation, under Engineering
 - Authorizes: Street and Traffic By-Law, Fire Chief's Order
- Will involve significantly larger Eng and VPD staff deployment
- Area-by-area removal of all remaining structures from encampment zone
- Goal is to complete in 1 day but resourcing for 2 days
- Sections of block to be fully closed to public - limited in/out privileges
- All individuals/structures in encampment area to be provided with "notice of non-compliance" - 7 day voluntary compliance
 - Voluntary compliance period: Homelessness Services will reach out to everyone with whom they are working and encourage them to pack up and accept shelter offers and/or any housing that may be available
- Homelessness and other services
 - Homelessness Services will be behind the scenes supporting people to connect to shelter
 - Anticipate sufficient shelter beds will be available
 - Hope to have VCH on standby for mental health supports (in discussions)

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["McDermott, Jonathan" <Jonathan.McDermott@vancouver.ca>](mailto:Jonathan.McDermott@vancouver.ca)
CC: ["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["CHAPMAN, Don" <don.chapman@vpd.ca>](mailto:don.chapman@vpd.ca)
Date: 4/2/2023 12:15:04 PM
Subject: RE: Construction activities

Hi Jon and Don,

s.13(1), s.15(1)(a)



s.13(1), s.15(1)(a)



s.13(1), s.15(1)(a)



Sandra

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Friday, March 31, 2023 3:28 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Scollard, Taryn <taryn.scollard@vancouver.ca>
Subject: FW: Construction activities

s.13(1), s.15(1)(a)



From: McDermott, Jonathan
Sent: Friday, March 31, 2023 2:54 PM
To: CHAPMAN, Don <don.chapman@vpd.ca>
Cc: BELLIA, Elvis <elvis.bellia@vpd.ca>; WEIDMAN, Dale <dale.weidman@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; MacDonald, Keith <Keith.MacDonald@vpd.ca>; BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>

Subject: RE: Construction activities

All that sounds totally reasonable to me. Thanks Don
Jon

From: CHAPMAN, Don <don.chapman@vpd.ca>

Sent: Friday, March 31, 2023 2:04 PM

To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: BELLIA, Elvis <elvis.bellia@vpd.ca>; WEIDMAN, Dale <dale.weidman@vpd.ca>; HEARD, Michael <Mike.HEARD@vpd.ca>; Kenney, Jim <jim.kenney@vpd.ca>; Tran, Tan <tan.tran@vpd.ca>; NEUMAN, Jeff <jeff.neuman@vpd.ca>; MacDonald, Keith <Keith.MacDonald@vpd.ca>; BLONDEAU, Nathan <NATE.BLONDEAU@vpd.ca>

Subject: RE: Construction activities

Hi Jonathan,

s.13(1), s.15(1)(a)

A large rectangular area of the email body is redacted with a solid grey background.

s.13(1), s.15(1)(a)

A large rectangular area of the email body is redacted with a solid grey background.

Thx

Don

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Sent: Friday, March 31, 2023 1:16 PM

To: CHAPMAN, Don <don.chapman@vpd.ca>

Subject: Construction activities

Hi Don

Give me a call if it's easier to chat.

s.13(1), s.15(1)(a)

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s.13(1), s.15(1)(a)

s.13(1), s.15(1)(a)

s.13(1), s.15(1)(a)

Jon

s.15(1)(l)

Jonathan McDermott, P.Eng (he/him)
Acting Director, Solid Waste Management
Engineering Services | City of Vancouver
jonathan.mcdermott@vancouver.ca
604.871.6241



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 3/31/2023 3:32:19 PM
Subject: RE: Key Message script draft

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 2:57 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Cc: Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: Key Message script draft

s.13(1)



Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 3/31/2023 2:17:44 PM
Subject: RE: Hastings - IHOT Clients

The way Caitlin was talking is all.....

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 2:16 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Hastings - IHOT Clients

Oh don't worry they have made it clear that they will not be anywhere near the operation the day of.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Friday, March 31, 2023 2:10 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Hastings - IHOT Clients

And we may not have any shelter beds at all!
Anyone they want to get into shelter now they should access the vch shelter beds at triage and elsewhere. They need to understand nothing special can be negotiated that day.

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 1:37 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: FW: Hastings - IHOT Clients

Fyi this is the 4 clients discussion.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>
Sent: Friday, March 31, 2023 12:11 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: [EXT] RE: Hastings - IHOT Clients

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Okay, thanks Sue.

Shandelle Billows
236-889-3209

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 11:57 AM
To: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: RE: Hastings - IHOT Clients

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and do not open attachments or click on links.

Hi Shandelle- yes we will have access to shelter beds but once they are full we do not have access to anything further. As mentioned, unfortunately this is a safety operation and not tied to a housing operation. However, we hope to encourage folks to accept shelter. We will be offering folks a package and trying to assist them to get to shelters. The police will be in the background securing the area and unless someone refuses to leave they will not be involved in the actual structure removal.

Feel free to touch base with me further to discuss.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>
Sent: Friday, March 31, 2023 11:52 AM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: [EXT] Hastings - IHOT Clients

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Hi Sue.

Good to meet yesterday and hear more about what the plan is for next weeks decampment.

s.13(1)

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s.13(1)

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s.13(1)

In our meeting yesterday there was subtle mention of housing for complex clients on Hastings. There may also be access to a few shelter beds. Is this something we could explore further?

Thx!

Shandelle Billows, MSW (she/her)
Manager – IHOT
Vancouver Coastal Health
mobile 236-889-3209

I humbly acknowledge that my place of work lies on the unceded traditional homelands of the Skwxwú7mesh (Squamish), xʷməθkwəy̓əm (Musqueam), and Səlilwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
Date: 3/31/2023 2:17:31 PM
Subject: RE: Hastings - IHOT Clients

I'm worried they have expectation of us to prioritize them that day. As long as they don't all good!

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 2:16 PM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Hastings - IHOT Clients

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Housing & Homelessness Services | City of Vancouver

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From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 1:37 PM
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: FW: Hastings - IHOT Clients

Fyi this is the 4 clients discussion.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>
Sent: Friday, March 31, 2023 12:11 PM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: [EXT] RE: Hastings - IHOT Clients

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236-889-3209

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Friday, March 31, 2023 11:57 AM
To: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: RE: Hastings - IHOT Clients

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Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Billows, Shandelle [VCH] <shandelle.billows@vch.ca>
Sent: Friday, March 31, 2023 11:52 AM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Subject: [EXT] Hastings - IHOT Clients

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Hi Sue.

Good to meet yesterday and hear more about what the plan is for next weeks decampment.

s.13(1)

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Thx!

Shandelle Billows, MSW (she/her)
Manager – IHOT
Vancouver Coastal Health
mobile 236-889-3209

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From: ["Jensen, Megan" <Megan.Jensen@vancouver.ca>](mailto:Megan.Jensen@vancouver.ca)
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
CC: ["Jung, Andrea" <Andrea.Jung@vancouver.ca>](mailto:Andrea.Jung@vancouver.ca)
Date: 3/31/2023 1:21:53 PM
Subject: For Review: resource handout
Attachments: 23-119-ACCS-LocalServices-Handout-draft-Mar31B-v1.docx
23-119-ACCS-LocalServices-Handout-draft-Mar31B-v1.pdf

Hi all,

Please find the first draft of the handout attached for review. It can be printed on 8.5x11 paper (smallest font size is 8pt). PDF version attached as well.

This handout includes:

- ☐ updated local access to showers, laundry & public washrooms
- ☐ detailed list of shelter beds in Vancouver

Thanks to Andrea for updating these lists. Please note, Main and Hastings Comfort Station will be updated on the next version. Other considerations:

- ☐ Local services are currently listed before shelters. Let me know if you'd like the order reversed
- ☐ Would you like a map for shelters? We can start working on that, but it probably won't be ready today
- ☐ Please confirm the details in the shelter list are ok to include

Thanks very much,
Megan

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Thursday, March 30, 2023 9:54 AM
To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Jung, Andrea <Andrea.Jung@vancouver.ca>
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: change in format for handout to those in structures

Thanks everyone.

With the shelter list, it can't be a map alone as there's much detail about which ones allow pets, for example.

Please see link below as example. I will leave with your creative minds as to how to incorporate all of this!

@Andrea, I think we should remove and update the 'winter only' shelters from the list. it should only include ESC and GP. The rest look fine to me.

Shelter Bed List – Vancouver March 23, 2023

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Thursday, March 30, 2023 8:52 AM
To: Baker, Sue <Sue.Baker@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>; Jung, Andrea <Andrea.Jung@vancouver.ca>
Subject: RE: change in format for handout to those in structures

Good morning,

Thanks for the updates. I can prioritize working on this today/tomorrow for ministry review Monday. To confirm what we need:

- ☐ Handout(s) for people experiencing homelessness (day of):
 1. Word/PDF with general information to explain what is happening, where to find resources, etc, - **I will create the first draft and send to Sue**
 2. ACCS Local Access to Services Map (from Bruk) – **Andrea to confirm any updates**
 3. Available shelter map – I'll ask graphics for a map similar to the services map and we can add the shelters once finalized. If they aren't finalized until closer to Wednesday, we can list them out in the chart template only – **does that work?**

I also have a separate handout letter for community orgs/business in the area. The information is a little different (mirrors the Information Bulletin). I'll share with this group for review as well.

Thanks!
Megan

From: Baker, Sue <Sue.Baker@vancouver.ca>
Sent: Thursday, March 30, 2023 7:49 AM
To: Melles, Bruk <Bruk.Melles@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Jensen, Megan <Megan.Jensen@vancouver.ca>
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>; Jung, Andrea <Andrea.Jung@vancouver.ca>
Subject: RE: change in format for handout to those in structures

Thanks Bruk. I forgot all about this handout. Of course this is great.

Sue Baker | Manager, Homelessness Response Coordination
Housing & Homelessness Services | City of Vancouver

From: Melles, Bruk <Bruk.Melles@vancouver.ca>

Sent: Thursday, March 30, 2023 12:46 AM

To: Baker, Sue <Sue.Baker@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Jensen, Megan <Megan.Jensen@vancouver.ca>

Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>; Jung, Andrea <Andrea.Jung@vancouver.ca>

Subject: RE: change in format for handout to those in structures

Thanks Sue!

Angela and Megan, I've attached an earlier postcard we used for outside sleepers in Crab Park. This in addition to providing a shelter list. Andrea from our team is also reviewing content to ensure it's up to date. See what you think...I think it's a good template to work from.

Thank you,
Bruk

From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Wednesday, March 29, 2023 6:06 PM

To: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>; Jensen, Megan <Megan.Jensen@vancouver.ca>

Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>

Subject: change in format for handout to those in structures

Hi Megan and Angela; in terms of follow up for our handout to folks for day of operation.

From provincial ministry : "Also, would really appreciate if we would be able to review the CoV information pamphlet that will be provided to those being displaced. I know that Sarah provided an example from Victoria and trust that was helpful."

This is from the province and I have attached the doc they are referencing. Thinking we will need to go with a pamphlet style handout and we may need to have a separate shelter handout. I will focus on this tomorrow and this weekend and make sure we get it right. It will need to be ready for Monday so province can review. We are still working with BC housing to finalize shelter availability.

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

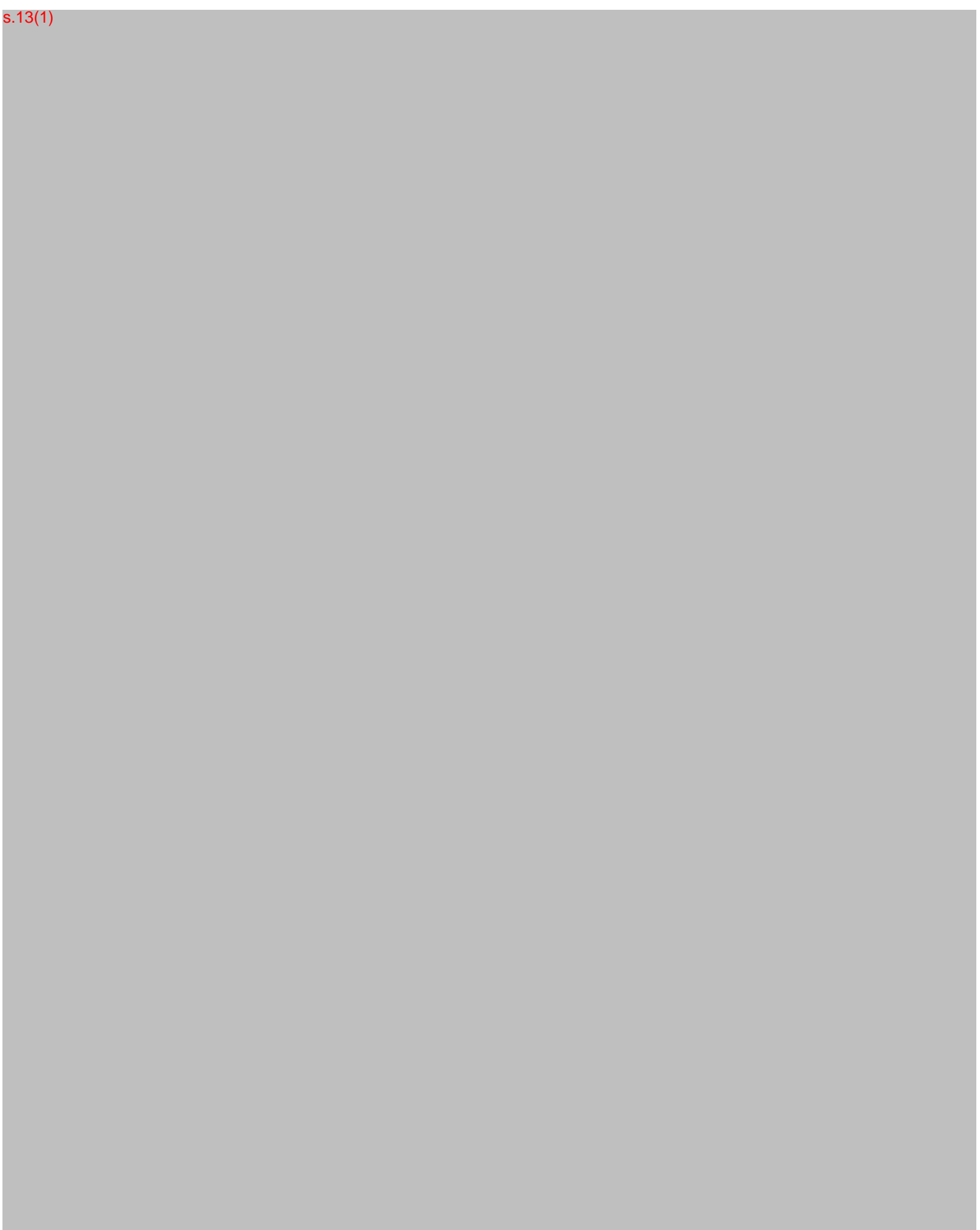
Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam),

Skwx̓w̓817_wú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)







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HARD S
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From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)

To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)

["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)

["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)

Date: 3/31/2023 1:03:09 PM

Subject: ACCS Resources, Roles, Action Plan March 31.23.pptx

Attachments: ACCS Resources, Roles, Action Plan March 31.23.pptx

I put our plan into a PPT deck per Celine's request.

Please advise if anything missing, some tweaks still but coming together.













From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)

To: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Tran, Tan" <tan.tran@vpd.ca>](mailto:tan.tran@vpd.ca)
["DOBRECI, Besnik" <besnik.dobreci@vpd.ca>](mailto:besnik.dobreci@vpd.ca)
["Lawson, Cam" <cam.lawson@vpd.ca>](mailto:cam.lawson@vpd.ca)
["IRVING, Ryan" <ryan.irving@vpd.ca>](mailto:ryan.irving@vpd.ca)
["Proust, Jamie" <jamie.proust@vpd.ca>](mailto:jamie.proust@vpd.ca)
[WHYSKER, Tanya <tanya.whysker@vpd.ca>](mailto:tanya.whysker@vpd.ca)
["CHAPMAN, Don" <don.chapman@vpd.ca>](mailto:don.chapman@vpd.ca)
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)
["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)
["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)
["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)
["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)
["Allison Dunnet" <adunnet@bchousing.org>](mailto:adunnet@bchousing.org)
["Will Valenciano" <wvalenci@bchousing.org>](mailto:wvalenci@bchousing.org)
["Carmen Hall" <chall@bchousing.org>](mailto:chall@bchousing.org)
["Etherington, Caitlin \[VCH\]" <Caitlin.Etherington@vch.ca>](mailto:Caitlin.Etherington@vch.ca)
["Partridge, Stephane \[VCH\]" <Stephane.Partridge@vch.ca>](mailto:Stephane.Partridge@vch.ca)
["Holliday, Elizabeth \[VCH\]" <Elizabeth.Holliday@vch.ca>](mailto:Elizabeth.Holliday@vch.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
["Weigle, Verena \[VCH\]" <Verena.Weigle@vch.ca>](mailto:Verena.Weigle@vch.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
["Sidwell, Amy" <Amy.Sidwell@vancouver.ca>](mailto:Amy.Sidwell@vancouver.ca)
["Parker, Lisa" <Lisa.Parker@vancouver.ca>](mailto:Lisa.Parker@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
["Lepps, Betty" <Betty.Lepps@vancouver.ca>](mailto:Betty.Lepps@vancouver.ca)
["Peterson, Darren" <darren.peterson@vancouver.ca>](mailto:darren.peterson@vancouver.ca)
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Rana, Preet" <Preet.Rana@vancouver.ca>](mailto:Preet.Rana@vancouver.ca)
["Domes, Krystyna" <Krystyna.Domes@vancouver.ca>](mailto:Krystyna.Domes@vancouver.ca)
["Mital, Eric" <Eric.Mital@vancouver.ca>](mailto:Eric.Mital@vancouver.ca)
["Mcgregor, Jamie" <Jamie.Mcgregor@vancouver.ca>](mailto:Jamie.Mcgregor@vancouver.ca)
["Nicole O'Connor" <noconnor@bchousing.org>](mailto:noconnor@bchousing.org)

["Davidson, Catherine" <Catherine.Davidson@vancouver.ca>](mailto:Catherine.Davidson@vancouver.ca)

["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)

["McMillan, Tim" <Tim.McMillan@vancouver.ca>](mailto:Tim.McMillan@vancouver.ca)

["Chima, Parvinder" <Parvinder.Chima@vancouver.ca>](mailto:Parvinder.Chima@vancouver.ca)

["Uto, Rika" <rika.uto@vancouver.ca>](mailto:rika.uto@vancouver.ca)

Mina.Molavi@vch.ca

Date: 3/31/2023 10:52:12 AM

Subject: RE: CONFIDENTIAL Hastings Ops Call - mtg notes (March 31)

Hi everyone,

Reminder to all that we are not providing any information externally on dates and deadlines.

Action Items & outcomes: [Hastings Project AM meeting Action Items.docx](#)

I. Land Acknowledgement

II. Staff Health & Wellness (no attendance today)

- I. No report today

III. Situation update & today's plan

☐ **ENG (Jon)**

- I. Wednesday- impound on 300 block of Main- 4 removals; another two removals on the unit block; 13 propane tanks removed; 3100 kgs of material removed
- II. Thursday- no impounds; 3 propane tanks removed; 1 tent removed; a number of new tents noted; 3300 kgs of material removed

☐ **ACCS Homelessness Services (Sue)**

- I. 2 staff out today and they will be out this weekend
- II. Informed this morning of a fire at the Walton & adjacent DEWC building- providers were able to relocate and support with placement internally
- III. Total housed-87 and 6 new during last reporting period

☐ **BCH - Housing and Allocations (Carmen & Nicole)**

- I. Updated numbers of people housed is 90 and 21 active allocations in process
- II. Doing everything we can to expedite renovations and referrals; the Flint & Murray fire impacted some allocations

☐ **VPB (Betty)**

- I. CRAB park sitting at around 52 tents- still estimate between 15 & 20 people, moved washrooms for safety for lighting; continue to work on guidelines for park

- ☐ **VFRS (no attendance today)**
 - I. No report today
- ☐ **VPD (no attendance today)**
 - I. No report today
- ☐ **VCH (no attendance today)**
 - I. No report today
- ☐ **Communications and Messaging (Godfrey)**
 - I. Godfrey on media duty this weekend.

iv. Other Updates, Supports and Events

- I. Community meetings:

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwx̱w̱817_wú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 3/30/2023 6:42:00 PM
Subject: FW: Request re: existing shelters

Just fyi below

From: Singh, Sandra
Sent: Thursday, March 30, 2023 9:26 AM
To: Heidi Hartman (hhartman@bchousing.org) <hhartman@bchousing.org>; Dale McMann <dmmcmann@bchousing.org>
Cc: Mauboules, Celine (celine.mauboules@vancouver.ca) <celine.mauboules@vancouver.ca>
Subject: Request re: existing shelters

Hello Heidi and Dale,

In discussions with Celine yesterday, she updated me that she was not expecting more than the usual daily allotment of shelters to be available when we move to Phase 2, which is 10-15 spaces/day.

When I briefly spoke with Vincent recently (last Friday I think it was, but it may have been the Friday before), he updated me that there is an assessment that current shelters across Vancouver are at roughly 75-80% capacity. If this is indeed the case, then we would ask BC Housing hold that shelter capacity vacant to support this operation and that assignments. Even if they are all at 90% capacity, that is still 120 spaces at least available to support any operation along Hastings St.

In terms of the support we need most urgently from BC Housing re: Hastings St, it remains access to shelter spaces, housing units, and accelerated placements. We are hoping that BC Housing can do the following:

- ☐ Please hold all vacant shelter beds across the city
- ☐ Extend the EWR beds for 24/7 for limited amount of time – I know you are working on this Heidi, so thank you for your efforts here
- ☐ Expedite current allocations so we can move people out of the encampment and into SRO units faster

Thank you,

Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone

Phone: (604) 873-7408

E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
["Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>](mailto:Mellisa.Morphy@vancouver.ca)
Date: 3/30/2023 5:57:00 PM
Subject: FW: Update: Schedule for Phase 2

Hello Paul and Mellisa,

Pls see below

Sandra

From: Singh, Sandra
Sent: Thursday, March 30, 2023 5:57 PM
To: Will, Meghan OHCS:EX <Meghan.Will@gov.bc.ca>; Dale McMann <dmcmann@bchousing.org>; Heidi Hartman (hhartman@bchousing.org) <hhartman@bchousing.org>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>
Cc: Mauboules, Celine (celine.mauboules@vancouver.ca) <celine.mauboules@vancouver.ca>
Subject: Update: Schedule for Phase 2
Importance: High

Dear Meghan, Dale, Heidi, Allison, and Caitlin,

Yesterday and today, we have heard some information from within the encampment zone that indicates that there is some awareness of our planned schedule. VPD is assessing the situation and it is possible that we may need to adjust our schedule for moving to address the high risk sites. Accordingly, timing for when we move to this next phase is now uncertain, although we still recognize the high public and staff safety risk combined with the accelerating regrowth of the encampment necessitates timely action.

For now, we would request that BC Housing continue to accelerate work to ready rooms, seek to identify and plan to hold as many shelter spaces vacant as possible, and activate the EWR spaces if feasible so we are ready with sufficient shelter spaces when we need to advance to the next phase given the continued urgency to bring the encampment to a close. As well, Homelessness Services staff will continue to share information about people in the encampment by name with BC Housing and SDPR to support ongoing work and to ensure readiness for when we move to the next phase.

As requested, I have also scheduled us some time tomorrow afternoon that I hope works for you.

Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services

604.871.6858 | sandra.singh@vancouver.ca

Pronouns: she/her

Assistant: Sarah Pickstone

Phone: (604) 873-7408

E-mail: sarah.pickstone@vancouver.ca

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From: s.18.1
To: "Melles, Bruk" <Bruk.Melles@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>
"Baker, Sue" <Sue.Baker@vancouver.ca>
CC: "Moss, Bob" <bob.moss@vancouver.ca>
Date: 3/30/2023 4:35:14 PM
Subject: [EXT] RE: s.18.1 s
s.18.1

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s.18.1

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Thursday, March 30, 2023 10:06 AM
To: s.18.1 t>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Cc: Moss, Bob <bob.moss@vancouver.ca>
Subject: RE: s.18.1

s.18.1

s.18.1

Bruk Melles | Director, Homelessness Services
Housing & Homelessness Services
Arts, Culture & Community Services | City of Vancouver
bruk.melles@vancouver.ca
Mobile: s.15(1)(l)
Pronouns: she/her/hers

I am humbly thankful that I live and work on the unceded homelands of the xʷməθkʷəy̓əm (Musqueam [\[linkprotect.cudasvc.com\]](#)), Skwx̱u817_wú7mesh (Squamish [\[linkprotect.cudasvc.com\]](#)), and səliłwətaʔ (Tsleil-Waututh [\[linkprotect.cudasvc.com\]](#)) Peoples

From: s.18.1
Sent: Wednesday, March 29, 2023 10:17 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: [EXT] RE: s.18.1

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s.18.1