

s.18.1



From: Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>  
Sent: Wednesday, March 29, 2023 11:42 AM  
To: Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; s.18.1  
Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
Cc: Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>  
Subject: s.18.1  
Importance: High

s.18.1



Sandra

**Sandra Singh** | General Manager  
Arts, Culture & Community Services  
604.871.6858 | [sandra.singh@vancouver.ca](mailto:sandra.singh@vancouver.ca)  
Pronouns: she/her

Assistant: Sarah Pickstone  
Phone: (604) 873-7408  
E-mail: [sarah.pickstone@vancouver.ca](mailto:sarah.pickstone@vancouver.ca)

*The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam),  
Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.*

From: ["Allison Dunnet" <adunnet@bchousing.org>](mailto:adunnet@bchousing.org)  
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Will Valenciano" <wvalenci@bchousing.org>](mailto:wvalenci@bchousing.org)  
["Carmen Hall" <chall@bchousing.org>](mailto:chall@bchousing.org)  
["Caitlin Etherington" <caitlin.etherington@vch.ca>](mailto:caitlin.etherington@vch.ca)  
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
[Shandelle.billows@vch.ca <shandelle.billows@vch.ca>](mailto:shandelle.billows@vch.ca)  
["Lepps, Betty" <Betty.Lepps@vancouver.ca>](mailto:Betty.Lepps@vancouver.ca)  
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)  
CC: ["Dexter Charlebois-Holmes" <dcholmes@bchousing.org>](mailto:dcholmes@bchousing.org)  
["Heidi Hartman" <hhartman@bchousing.org>](mailto:hhartman@bchousing.org)  
["Nicole O'Connor" <noconnor@bchousing.org>](mailto:noconnor@bchousing.org)  
["Tegenfeldt, Karl \[VCH\]" <karl.tegenfeldt@vch.ca>](mailto:karl.tegenfeldt@vch.ca)  
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
Date: 3/30/2023 11:06:38 AM  
Subject: [EXT] RE: (In Person) Hastings Plan Implementation Meeting BCH/COV /VCH

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks Celine for the update and appreciate how much work is underway and the work on your team's shoulders.

We think it would be valuable to rebook for tomorrow afternoon to ensure the Operational teams have a shared understanding going into the weekend. Can you send the times your side is available so we can rebook and get as many folks there as possible?

FYI – I intend to cancel the 2:30 pm Provincial Meeting given the three times a week 9 am Provincial calls we now have in place.

Cheers,  
Allison

From: Mauboules, Celine <celine.mauboules@vancouver.ca>  
Sent: March 30, 2023 10:39 AM  
To: Will Valenciano <wvalenci@bchousing.org>; Allison Dunnet <adunnet@bchousing.org>; Carmen Hall <chall@bchousing.org>; Caitlin Etherington <caitlin.etherington@vch.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Shandelle.billows@vch.ca; Lepps, Betty <Betty.Lepps@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>



---

Cc: Dexter Charlebois-Holmes <dcholmes@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Tegenfeldt, Karl [VCH] <karl.tegenfeldt@vch.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>  
Subject: RE: (In Person) Hastings Plan Implementation Meeting BCH/COV/VCH

Hello ~

Unfortunately, Bruk, Sue and I need to send our regrets (Allison, we won't make the partner meeting either). We need more time to work through internal details. Appreciate your ongoing support - in particular in securing additional shelter beds and expediting allocations. We can update at the 9am meeting and I spoke with Sandra and we could set aside some time tomorrow afternoon if that works.

Let me know.

Cheers,

Celine

---

From: Will Valenciano <wvalenci@bchousing.org>  
Sent: Wednesday, March 29, 2023 4:06 PM  
To: Allison Dunnet <adunnet@bchousing.org>; Carmen Hall <chall@bchousing.org>; Caitlin Etherington <caitlin.etherington@vch.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Shandelle Billows <Shandelle.billows@vch.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>  
Cc: Dexter Charlebois-Holmes <dcholmes@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Tegenfeldt, Karl [VCH] <karl.tegenfeldt@vch.ca>  
Subject: [EXT] RE: (In Person) Hastings Plan Implementation Meeting BCH/COV/VCH

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---

Hi Celine and Bruk,

We are hoping to use the first part of the Hastings Implementation Plan meeting tomorrow to get an understanding of the next phase approach by COV and what that will look like on an operational level. Heidi/Allison have provided a verbal update but wondering if the slide deck shared with partners on Monday might be shared with this small team. Can we put that first on the agenda? Also open to any additions your team may have and also from Caitlin and Betty (for VCH and PB).

Proposed agenda:

1. Understanding of next phase approach – COV
2. How do partners support
3. Shelter holds and allocations
4. others

Due to the importance of this planning, in-person at Orange Hall is recommended, however, we will have call in option.



Thanks,  
Will

-----Original Appointment-----

**From:** Ayla Duncan On Behalf Of Will Valenciano

**Sent:** January 12, 2023 9:03 AM

**To:** Will Valenciano; Allison Dunnet; Carmen Hall; Caitlin Etherington; Mauboules, Celine; Bruk Melles;  
[Shandelle.billows@vch.ca](mailto:Shandelle.billows@vch.ca); [betty.lepps@vancouver.ca](mailto:betty.lepps@vancouver.ca); [bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)

**Cc:** Dexter Charlebois-Holmes; Heidi Hartman; Nicole O'Connor; Tegenfeldt, Karl [VCH]

**Subject:** (In Person) Hastings Plan Implementation Meeting BCH/COV/VCH

**When:** March 30, 2023 3:30 PM-4:30 PM (UTC-08:00) Pacific Time (US & Canada).

**Where:** 329 Gore Ave, Vancouver British Columbia V6A 2Z3, Canada

Hello Everyone,

Tomorrow's meeting will be moved to in-person at our AAC Boardroom (329 Gore Ave).

Team's meeting invite will still be available for those unable to join in-person with details below.

Thank you,

---

## Microsoft Teams meeting

### Join on your computer, mobile app or room device

Click here to join the meeting [[teams.microsoft.com](https://teams.microsoft.com)]

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+1 604-359-9959, **s.15(1)(l)** Canada, New Westminster

(833) 272-5609, **s.15(1)(l)** Canada (Toll-free)

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---

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
Date: 3/30/2023 10:32:27 AM  
Subject: FW: (In Person) Hastings Plan Implementation Meeting BCH/COV/VCH

Hi, will you be responding to Will re our attendance?

Sorry I just wanted to make sure one of us does (or maybe Sandra is?)

---

**From:** Will Valenciano <wvalenci@bchousing.org>  
**Sent:** Wednesday, March 29, 2023 4:06 PM  
**To:** Allison Dunnet <adunnet@bchousing.org>; Carmen Hall <chall@bchousing.org>; Caitlin Etherington <caitlin.etherington@vch.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Shandelle.billows@vch.ca; Lepps, Betty <Betty.Lepps@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>  
**Cc:** Dexter Charlebois-Holmes <dcholmes@bchousing.org>; Heidi Hartman <hhartman@bchousing.org>; Nicole O'Connor <noconnor@bchousing.org>; Tegenfeldt, Karl [VCH] <karl.tegenfeldt@vch.ca>  
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**Sent:** January 12, 2023 9:03 AM

**To:** Will Valenciano; Allison Dunnet; Carmen Hall; Caitlin Etherington; Mauboules, Celine; Bruk Melles; [Shandelle.billows@vch.ca](mailto:Shandelle.billows@vch.ca); [betty.lepps@vancouver.ca](mailto:betty.lepps@vancouver.ca); [bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)

**Cc:** Dexter Charlebois-Holmes; Heidi Hartman; Nicole O'Connor; Tegenfeldt, Karl [VCH]

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---

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Passcode: **s.15(1)(l)**

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### Or call in (audio only)

+1 604-359-9959 **s.15(1)(l)** Canada, New Westminster

(833) 272-5609 **s.15(1)(l)** Canada (Toll-free)

Phone Conference ID: **s.15(1)(l)**

[Find a local number \[dialin.teams.microsoft.com\]](#) | [Reset PIN \[dialin.teams.microsoft.com\]](#)



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From: ["EWR Coordinator" <EWRcoordinator@hsa-bc.ca>](mailto:EWRcoordinator@hsa-bc.ca)  
To: [EWRAAlerts@bchousing.org](mailto:EWRAAlerts@bchousing.org)  
["Chloe Good" <chloe.good@hsa-bc.ca>](mailto:Chloe.Good@hsa-bc.ca)  
[dstaplet@bchousing.org](mailto:dstaplet@bchousing.org)  
["Leung, Gloria" <Gloria.Leung@vancouver.ca>](mailto:Gloria.Leung@vancouver.ca)  
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)  
["Brunn, Lani" <Lani.Brunn@vancouver.ca>](mailto:Lani.Brunn@vancouver.ca)  
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Jung, Andrea" <Andrea.Jung@vancouver.ca>](mailto:Andrea.Jung@vancouver.ca)  
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)  
["McElroy, Jeremy" <Jeremy.McElroy@vancouver.ca>](mailto:Jeremy.McElroy@vancouver.ca)  
["Glover, Mary Ellen" <MaryEllen.Glover@vancouver.ca>](mailto:MaryEllen.Glover@vancouver.ca)  
["Proust, Jamie" <jamie.proust@vpd.ca>](mailto:jamie.proust@vpd.ca)  
["Operational Command Centre \ \(VPD\\)" <OCC@vpd.ca>](mailto:OCC@vpd.ca)  
["YUNG, Terry" <terry.yung@vpd.ca>](mailto:terry.yung@vpd.ca)  
[vpdcd@ecomm911.ca](mailto:vpdcd@ecomm911.ca)  
["EWR Coordinator" <EWRcoordinator@hsa-bc.ca>](mailto:EWRcoordinator@hsa-bc.ca)  
Date: 3/30/2023 9:52:07 AM  
Subject: [EXT] Municipality of Vancouver - Extreme Weather Alert - Location Amendment, March 30, 2023

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**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

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Hello,

I have been designated under the Assistance to Shelter Act as the Community Representative for the municipality of Vancouver, British Columbia.

On March 23, 2023, I issued an Extreme Weather Alert (EWA) for the municipality of Vancouver, British Columbia.

Effective March 30, 2023, the following changes have been made to the sites that are open for the current EWA:

**EWR Shelter Sites Open:**

- Langara YMCA: 282 W 49<sup>th</sup> Ave, 9:30pm to 7:00am (NOW OPEN)
- Cascades Church: 3833 Boundary Road (West side of Boundary), 9:30pm to 9am

- Hastings Commercial EWR: 1738 East Hastings Street, 10:00pm and 9:00am
- Salvation Army Belkin House: 555 Homer St, 9:00pm to 7:00am
- Bud Osborn EWR: 27 West Hastings Street, 7:00pm to 7:00am
- Directions Youth Services Centre: 1138 Burrard St, 10pm to 7am

It would be appreciated if the police department in receipt of this e-mail acknowledged receipt of this message to me only – no other recipients need to reply. You will be advised via e-mail when the EWA has been cancelled.

EWA Location Amendment issued at 9:45am by: Chloe Good, Community Representative for the municipality of Vancouver, British Columbia

Thank you for your assistance,

Tembra-Lynn Pattengale-Blair  
On behalf of-

--

Chloe Good  
Project and Program Lead  
Homelessness Services Association of BC  
4445 Norfolk Street  
Burnaby, BC V5G 0A7  
Tel: (778) 945-7791  
Cell: (778) 855-2575  
[www.hsa-bc.ca](http://www.hsa-bc.ca) [[hsa-bc.ca](http://hsa-bc.ca)]

*HSABC respectfully acknowledges that its office is located on the unceded, traditional, ancestral territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and sə́lilwətaʔt (Tsleil-Waututh) Nations.*



From: ["Jensen, Megan" <Megan.Jensen@vancouver.ca>](mailto:Megan.Jensen@vancouver.ca)  
To: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
["MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>](mailto:Angela.MacKenzie@vancouver.ca)  
CC: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Jung, Andrea" <Andrea.Jung@vancouver.ca>](mailto:Andrea.Jung@vancouver.ca)  
Date: 3/30/2023 8:59:33 AM  
Subject: RE: change in format for handout to those in structures

Thanks Sue, that makes sense. Will see what we can do and I'll be in touch soon.

Megan

---

From: Baker, Sue <Sue.Baker@vancouver.ca>  
Sent: Thursday, March 30, 2023 8:57 AM  
To: Jensen, Megan <Megan.Jensen@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>  
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>; Jung, Andrea <Andrea.Jung@vancouver.ca>  
Subject: RE: change in format for handout to those in structures

If we can combine 1 & 2 into one document somehow that would be great (might not be possible).  
Bruk's recent document she submitted has most of what I was looking for in a word document when we spoke yesterday. Ideally we are handing them one or max two pieces of paper.  
Feel free to give me a call if it isn't clear.

Sue Baker | Manager, Homelessness Response Coordination  
Housing & Homelessness Services | City of Vancouver

---

From: Jensen, Megan <[Megan.Jensen@vancouver.ca](mailto:Megan.Jensen@vancouver.ca)>  
Sent: Thursday, March 30, 2023 8:52 AM  
To: Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; MacKenzie, Angela <[Angela.MacKenzie@vancouver.ca](mailto:Angela.MacKenzie@vancouver.ca)>  
Cc: Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Jung, Andrea <[Andrea.Jung@vancouver.ca](mailto:Andrea.Jung@vancouver.ca)>  
Subject: RE: change in format for handout to those in structures

Good morning,

Thanks for the updates. I can prioritize working on this today/tomorrow for ministry review Monday.  
To confirm what we need:

- ☐ Handout(s) for people experiencing homelessness (day of):
  1. Word/PDF with general information to explain what is happening, where to find resources, etc, - I will create the first draft and send to Sue



2. ACCS Local Access to Services Map (from Bruk) – Andrea to confirm any updates
3. Available shelter map – I'll ask graphics for a map similar to the services map and we can add the shelters once finalized. If they aren't finalized until closer to Wednesday, we can list them out in the chart template only – does that work?

I also have a separate handout letter for community orgs/business in the area. The information is a little different (mirrors the Information Bulletin). I'll share with this group for review as well.

Thanks!  
Megan

---

**From:** Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
**Sent:** Thursday, March 30, 2023 7:49 AM  
**To:** Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; MacKenzie, Angela <[Angela.MacKenzie@vancouver.ca](mailto:Angela.MacKenzie@vancouver.ca)>; Jensen, Megan <[Megan.Jensen@vancouver.ca](mailto:Megan.Jensen@vancouver.ca)>  
**Cc:** Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Jung, Andrea <[Andrea.Jung@vancouver.ca](mailto:Andrea.Jung@vancouver.ca)>  
**Subject:** RE: change in format for handout to those in structures

Thanks Bruk. I forgot all about this handout. Of course this is great.

**Sue Baker | Manager, Homelessness Response Coordination**  
Housing & Homelessness Services | City of Vancouver

---

**From:** Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>  
**Sent:** Thursday, March 30, 2023 12:46 AM  
**To:** Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>; MacKenzie, Angela <[Angela.MacKenzie@vancouver.ca](mailto:Angela.MacKenzie@vancouver.ca)>; Jensen, Megan <[Megan.Jensen@vancouver.ca](mailto:Megan.Jensen@vancouver.ca)>  
**Cc:** Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Jung, Andrea <[Andrea.Jung@vancouver.ca](mailto:Andrea.Jung@vancouver.ca)>  
**Subject:** RE: change in format for handout to those in structures

Thanks Sue!

Angela and Megan, I've attached an earlier postcard we used for outside sleepers in Crab Park. This in addition to providing a shelter list. Andrea from our team is also reviewing content to ensure it's up to date. See what you think...I think it's a good template to work from.

Thank you,  
Bruk

---

**From:** Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
**Sent:** Wednesday, March 29, 2023 6:06 PM  
**To:** MacKenzie, Angela <[Angela.MacKenzie@vancouver.ca](mailto:Angela.MacKenzie@vancouver.ca)>; Jensen, Megan <[Megan.Jensen@vancouver.ca](mailto:Megan.Jensen@vancouver.ca)>  
**Cc:** Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Mauboules, Celine

---

<[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

**Subject:** change in format for handout to those in structures

Hi Megan and Angela; in terms of follow up for our handout to folks for day of operation.

From provincial ministry : "Also, would really appreciate if we would be able to review the CoV information pamphlet that will be provided to those being displaced. I know that Sarah provided an example from Victoria and trust that was helpful."

This is from the province and I have attached the doc they are referencing. Thinking we will need to go with a pamphlet style handout and we may need to have a separate shelter handout. I will focus on this tomorrow and this weekend and make sure we get it right. It will need to be ready for Monday so province can review. We are still working with BC housing to finalize shelter availability.

**Sue Baker | Manager, Homelessness Response Coordination**

Housing & Homelessness Services | City of Vancouver

[Sue.Baker@Vancouver.ca](mailto:Sue.Baker@Vancouver.ca)

(778) 834-1287

Pronouns: she/her/hers



*This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwx̱w̱817\_wú7mesh (Squamish), and səlilwətał (Tsleil-Waututh)*

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
To: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)  
CC: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
Date: 3/30/2023 7:49:28 AM  
Subject: Re: FOR REVIEW: Hastings Situation Report March 21-27

Ty!

Sent from my iPhone

On Mar 30, 2023, at 12:37 AM, Lupick, Dustin  
<Dustin.Lupick@vancouver.ca> wrote:

\u-257 ?  
Thanks!

Confirmed with Bruk that currently 10-15 individuals staying in Crab Park over night. Added to notes and will send.

---

From: Singh, Sandra <Sandra.Singh@vancouver.ca>  
Sent: Wednesday, March 29, 2023 9:27 PM  
To: Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Mauboules, Celine  
<celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue  
<Sue.Baker@vancouver.ca>  
Subject: RE: FOR REVIEW: Hastings Situation Report March 21-27

Thanks Dustin – this is great.

Any chance to add estimated number of people sleeping overnight in CP? If not, no worries. OK to go

---

From: Lupick, Dustin <Dustin.Lupick@vancouver.ca>  
Sent: Wednesday, March 29, 2023 4:38 PM  
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine  
<celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue  
<Sue.Baker@vancouver.ca>  
Subject: FOR REVIEW: Hastings Situation Report March 21-27

Hi Sandra,



Please see below Situation Report for review for March 21-27<sup>th</sup>.

[2023-03-28 - Situation Report - Hastings Destructuring.pptx](#)

## Outlook at Situational Awareness

### Sanitation

#### Impoundments

- March 21st      000 blk W Hastings (South Side) and 400 blk E Hastings (South Side)
- ☐ Five (5) impounds (personal belongings were taken into temporary
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## Significant Changes/ Updates

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# of outdoor fires responded to by Fire Halls 1: Strathcona, and #2: DTES	6	5

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## Additional Shelter Info

- Specific shelters are holding beds for individuals from Hastings and Crab Park

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**Dustin Lupick**

Social Planner

Housing and Homelessness Services | Arts, Culture & Community Services

City of Vancouver

Office: 604-404-0230

Pronouns: he/him/his

*Acknowledging that I work and live on the unceded territories of the x<sup>w</sup>məθk<sup>w</sup>əyəm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətaʔ (Tsleil-Waututh) nations.*



From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
To: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)  
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)  
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
Date: 3/30/2023 1:25:56 AM  
Subject: RE: March 28: hastings allocation and shelter numbers

the 2 people who accepted housing but still staying outside almost deserve their own column now (could be just for us) because I believe we are up to 4, maybe 5 people that fit this category now. Something to consider...and of course I'm curious where there housing is.

Interesting about the repeat shelter requests!

---

From: Lupick, Dustin <Dustin.Lupick@vancouver.ca>  
Sent: Wednesday, March 29, 2023 2:07 PM  
To: Moss, Bob <bob.moss@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>  
Subject: RE: March 28: hastings allocation and shelter numbers

Thanks Bob – for active allocations can I take the two people who have keys and include them with the active allocations to move the total to 22?

That way they are accounted for in the process, as they are not 'housed' yet.

I will make a note on the shelter numbers to make it explicit this does not represent unique individuals.

---

From: Moss, Bob <[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)>  
Sent: Wednesday, March 29, 2023 1:29 PM  
To: Lupick, Dustin <[Dustin.Lupick@vancouver.ca](mailto:Dustin.Lupick@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>  
Subject: March 28: hastings allocation and shelter numbers

There were 6 units allocated last Thursday. 4 to new people, s.13(1)  
s.13(1)

6 people moved in.

2 people were denied an interview by the service provider. Only one of these people were assigned a new building, the other mentioned above was a historical denial.

There are now 8 placements at the stage of people having been accepted as tenants.

\u8194 \u8194 \u8194 \u8194 \u8194 \u8194 With 2 people, they have not occupied the unit, preferring so far to staying outside.

\u8194 \u8194 \u8194 \u8194 \u8194 \u8194 In the 6 other instances, the room is not ready to occupy.

As for the shelter stuff... we are now regularly running into the same people we have taken to shelter.. asking to be taken back after they left. This has happened about 5 times.

If you need some clarification... call before 2:30. I'm off line completely after that.

Bob Moss  
Outreach Coordinator  
Carnegie Community Centre  
City of Vancouver

[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)

604.665.3318 Office

s.15(1)(l) Mobile

---

From: Moss, Bob <[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)>

Sent: Tuesday, March 21, 2023 8:51 PM

To: Lupick, Dustin <[Dustin.Lupick@vancouver.ca](mailto:Dustin.Lupick@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>;  
Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>

Subject: March 21: hastings allocation and shelter numbers

In the allocations this week;

4 people moved in.

there were 8 allocated units at coordinated access last thursday.

2 people were removed from their allocation by the service provider, 1 who was turned down by the service provider hours after the allocation, so really, there were 7 allocations.

BCH pulled from 4 allocations from folks when it/we took too long to connect the client to an interview for placement. We can't find those people right now.

The main takeaway from the attachment should be that of the 22 active allocations, 7 are waiting for a room to be made ready for occupancy. The interview is done... the person has been accepted, but the unit isn't ready.

There are 3 people with keys.. 1 of whom should go tomorrow as part of a normal process, and 2 who have chosen so far to remain outside.

The shelter numbers are included and update aspects reported last week.

Bob Moss  
Outreach Coordinator  
Carnegie Community Centre  
City of Vancouver

[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)

604.665.3318 Office  
s.15(1)(l) Mobile

---

**From:** Moss, Bob  
**Sent:** Tuesday, March 14, 2023 4:54 PM  
**To:** Lupick, Dustin <[Dustin.Lupick@vancouver.ca](mailto:Dustin.Lupick@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>;  
Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>  
**Subject:** March 14: hastings allocation numbers

There were 7 allocations last week s.13(1)  
s.13(1) however one was for a person  
displaced by the Orwell fire, which I am not including.

3 move in's last week

I mention it because BCH might include it.

Bob Moss  
Outreach Coordinator  
Carnegie Community Centre  
City of Vancouver

[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)

604.665.3318 Office  
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---

**From:** Moss, Bob  
**Sent:** Tuesday, March 7, 2023 7:25 PM  
**To:** Lupick, Dustin <[Dustin.Lupick@vancouver.ca](mailto:Dustin.Lupick@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>;  
Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>  
**Subject:** hastings allocation numbers

I am correcting an error in counting, which reduces our count of placements by one. I am unsure when or why this occurred.



There were two placements this past week.

There are two people, with keys and rent paid.... Not moving in, staying in their tent. I was unsure where to put them in this picture, so I made a new row...

As always.. look at the yellow cells for oddities.

Shelter numbers can wait till sometime tomorrow.

Bob Moss  
Outreach Coordinator  
Carnegie Community Centre  
City of Vancouver

[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)

604.665.3318 Office  
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From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
To: ["Bob Moss \(bob.moss@vancouver.ca\)" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)  
["Coldwell, Molly" <Molly.Coldwell@vancouver.ca>](mailto:Molly.Coldwell@vancouver.ca)  
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
["Andrea Jung \ \(andrea.jung@vancouver.ca\)" <andrea.jung@vancouver.ca>](mailto:andrea.jung@vancouver.ca)  
Date: 3/30/2023 1:12:00 AM  
Subject: ACCS Liaison Team and Outreach Team - clarifying roles/responsibilities

Per my email wondering if we can this new time work so that Molly can also attend.

\*Kindly please overcome any conflicts in your calendar for this time\*

Hi Everyone,

This is an opportunity to get together and clarify roles and responsibilities btwn the two distinct teams supporting Hastings operations.

As this work is ramping up quickly and intensifying(!) I'd like us to have an opportunity to discuss, clarify and confirm a few items.

My suggested agenda and please suggest other agenda items if I've missed anything:

- Roles
- Responsibilities
- Communications
  - o With our key stakeholders (clients on the blocks)
  - o Between the two teams (what do we share, how best to share)
  - o With ENG, other stakeholders?
- Problem solving/resolving issues that may arise
  - o Prior to action days
  - o On action days

---

## Microsoft Teams meeting

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+1 604-665-6000, s.15(1)(l) Canada, Vancouver

Phone Conference ID: s.15(1)(l)

[Find a local number](#) | [Reset PIN](#)

Personal Information collected via MS365 Teams Mtgs will be used by the City of Vancouver for managing mtg attendance and collaboration under the authority of s.26(c) of FIPPA. Questions may be emailed to the Director, ATIP, [privacy@vancouver.ca](mailto:privacy@vancouver.ca)

[Learn More](#) | [Meeting options](#)

---



From: ["Lupick, Dustin" <Dustin.Lupick@vancouver.ca>](mailto:Dustin.Lupick@vancouver.ca)

To: ["Tran, Tan" <tan.tran@vpd.ca>](mailto:tan.tran@vpd.ca)  
["LEE, Rich" <rich.lee@vpd.ca>](mailto:rich.lee@vpd.ca)  
["Gailus, Ali" <ali.gailus@vpd.ca>](mailto:ali.gailus@vpd.ca)  
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["Allison Dunnet" <adunnet@bchousing.org>](mailto:adunnet@bchousing.org)  
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["Carmen Hall" <chall@bchousing.org>](mailto:chall@bchousing.org)  
["Nicole O'Connor" <noconnor@bchousing.org>](mailto:noconnor@bchousing.org)  
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["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)

["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)

["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)

["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)

Date: 3/30/2023 12:41:30 AM

Subject: CONFIDENTIAL - Situation Report - March 21-27

Attachments: 2023-03-28 - Situation Report - Hastings Destructuring.pdf

Hi everyone,

Please see attached situation report for March 21-27.

## Outlook at Situational Awareness

### Sanitation

#### Impoundments

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### Parks:

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- Continue to working with campers re guidelines and processes in the park and continue to attend once per week
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- Outreach were out on weekend both days connecting with individuals

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- Bi-weekly outreach metrics regarding the number of clients seen during health walks. Reporting is for multiple days; data does not indicate unique individuals.

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### Dustin Lupick

Social Planner

Housing and Homelessness Services | Arts, Culture & Community Services

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# Situation Report

<b>Event Name</b>	<b>Hastings De-Structuring</b>
<b>Date</b>	March 28, 2023 (Week 25)
<b>Time</b>	N/A
<b>Reporting Period</b>	March 21 – March 27
<b>EOC Activation Level</b>	N/A
<b>EMBC Task #</b>	N/A
<b>Reviewed By</b>	Dustin Lupick, Social Planner
<b>Authorized by</b>	Bruc Melles, Director, Homelessness Services

***This document may be distributed within your municipality or agency***

This document may not be distributed outside of your agency.

<b>ACCS CONTACT INFO</b>	<b>Email: <a href="mailto:bruk.melles@vancouver.ca">bruk.melles@vancouver.ca</a></b>
--------------------------	--

## Sanitation

- Impoundments

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<b>Lookout *NEW*</b>	Yukon Shelter	As available	3 PM
<b>Lookout *NEW*</b>	Al Mitchell Shelter	As available	3 PM

## Weekly Metric (March 21-27)

### Destructuring

21/21

# of priority sites cleared

March 21-27

Total (Since Aug 17)

21

615

# of tents and structures taken down

4

207

# of new tents and structures on Hastings (b/w Abbott & Gore)

Net amount of structures taken down / appearing each day



### Structures and people in parks

	For Mar 27	
	Structures	People
Andy Livingstone Park	1	1
Crab Park	0	N/A
Oppenheimer Park	1	0
Strathcona Park	0	0
McLean Park	0	0
Pigeon Park	0	0
Other Parks	0	0



Updated Mar 28st, 2023

85



## Map Legend

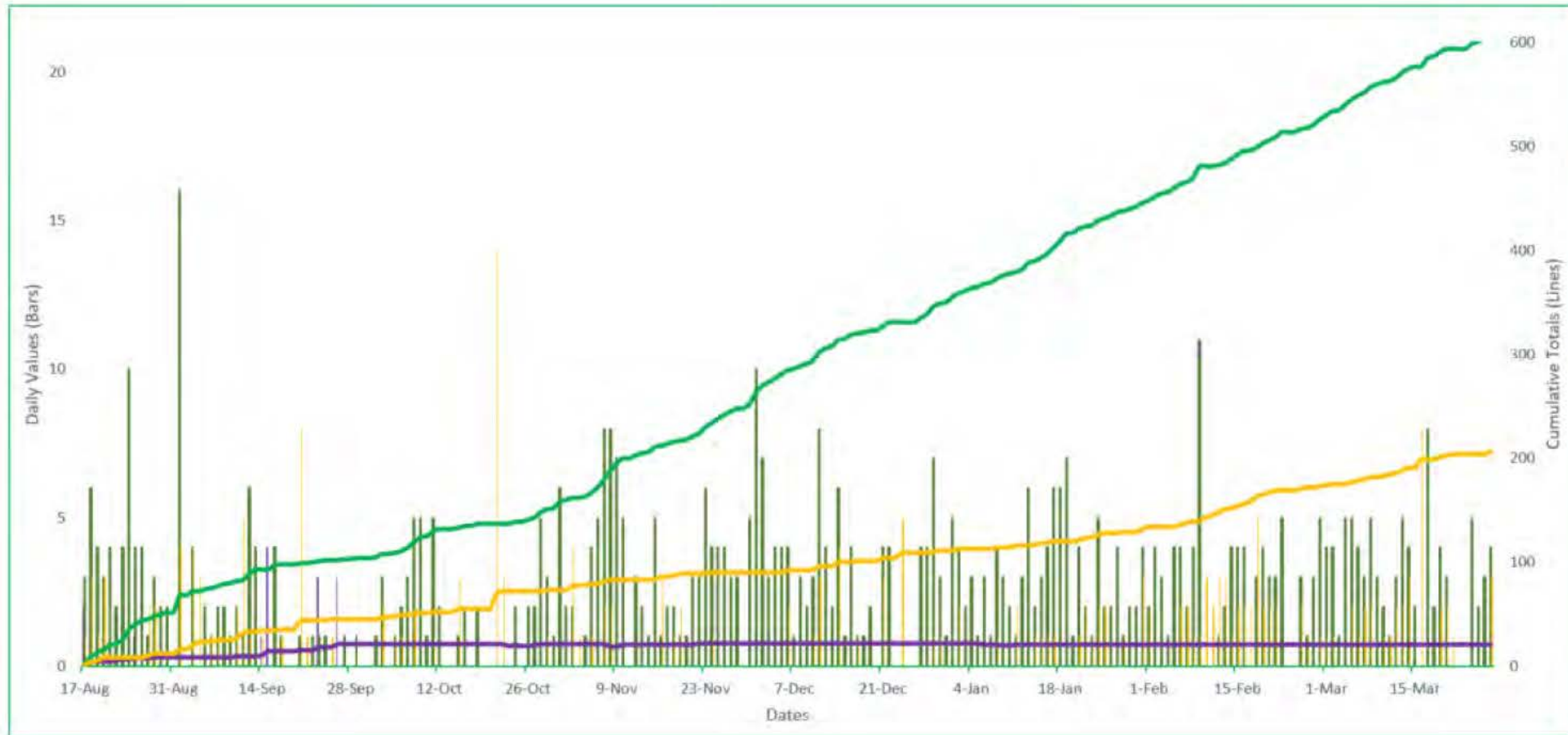


*This map shows structures within the operational area as captured by the structures mapping team periodically. The number of structures shown on this map may not match the total of the daily removed/erected structures reported by Engineering crews and shown elsewhere. The periodic snapshot captured by the structures mapping team shown here should be understood as the definitive number of structures remaining.*



# Cumulative and Daily Metrics Tracking

Visual representation of deconstructing operations expressed by daily values (left y-axis; bars) and cumulative momentum of progress (right y-axis; trend lines).



*\*Note: The number of priority sites changes frequently as the operation evolves*



## Shelter Beds

Average 10  
Available spaces  
each day

*This data represents the range of shelter spaces available daily. The data will fluctuate as people move in/out of shelters. There are spaces that have been reserved at one shelter for individuals who are currently staying outside on Hastings Street; they are accessed through direct referral from the City's Outreach team. Individuals who are staying in a shelter with reserved beds may stay for a short or long time. Individuals may leave a shelter due to receiving housing, returning to unsheltered homelessness, or many other reasons. There are plans to increase shelter capacity.*

152  
Accepted\*  
(Aug 17- March 28)

*This data represents the total number of people who have been connected to a shelter space. Outreach staff contact the shelter, reserve a bed for individuals, and support individuals with intake at the shelter. Individual stays or length of stay are not tracked by City Outreach staff. While a cumulative number is reported, it does not necessarily reflect the number of people currently staying in shelter as people may leave or transition out of shelter.*

Carnegie Outreach	Mar 21	Mar 22	Mar 23	Mar 24	Mar 25	Mar 26	Mar 27
Accepted offers of shelter*	0	2	5	0	3	6	0

\*This does not represent unique accepted offers of shelter. The same individuals may accept multiple offers of shelter.



# Housing Metrics Snapshot – Current State

	Active	Cumulative	Data current to March 28	Defintion of Cummulative is data between July 25th and reporting date
Number of people needing housing/shelter	109	448	Active: The number of individuals in needs of housing/shelter on reporting date.	Cumulative: The number of individuals that have at any point been in need of housing/shelter since July 25. If someone cycles in and out of housing/shelter they are only counted one time.
<b>Allocations:</b> Present housing units available for occupancy	14	Unclear	Active: The current number of housing rooms/units available for occupancy as of the reporting date.	Cumulative: The number of housing rooms/units that have been brought forward to the allocations table since July 25.
<b>Allocations:</b> Unit has been brought to allocation table as ready but is currently in question due to the service provider not able to tenant the unit for a variety of reasons	6	Unclear	Active: Rooms are currently delayed either due to repairs not being completed or other reasons provided by the service provider.	
<b>TOTAL ALLOCATIONS in process. Includes units ready for occupancy and 'units in question'</b>	<b>20</b>	<b>114</b>	Active: The current number of individuals who have been allocated an available room/unit as of reporting date. This number cannot be higher than present rooms/units available as all allocations are tied directly to a unit.	Cumulative: The number of individuals who have been allocated a housing room/unit since the process began July 25th (regardless of outcome).
<i>Allocations waiting for housing provider <b>ROOM READINESS</b> input/interview</i>	7	N/A	Active: Individuals that have been allocated housing room/unit and are waiting to meet the service provider and have a housing interview as of reporting date.	N/A
<i>Allocations waiting for more information on client from Outreach before interview</i>	0	N/A	Active: Individuals that have been allocated a housing room/unit and conducted an interview. Carnegie is providing service provider with more information regarding the client.	N/A
<i>Allocations waiting for client to attend interview</i>	5	N/A	Active: Individuals that have been allocated a room/unit and are currently waiting to have an interview with housing provider	N/A
<i>Interview offers being considered by clients</i>	0	N/A	Active: Individuals that conducted an interview, are considering if they want to move into specific housing room/unit.	N/A
<i>Allocation offers being considered by clients</i>	0	N/A	Active: Individuals who have already had a succesful interview and are currently deciding if they want to move into the specific housing room/unit	N/A
<i><b>Units offers accepted, waiting for room to be ready</b></i>	<b>6</b>	N/A	Active: The number of clients that accepted a housing room/unit during reporting period, but have NOT moved in yet.	N/A
<i><b>Unit offers accepted, client has keys, rent paid, waiting for client to move in</b></i>	<b>2</b>	N/A	Active: The number of clients that accepted a housing room/unit during reporting period, but have NOT moved in yet.	N/A

	During Reporting Period	Cumulative (Since July 25)	Data during reporting period	Defintion of Cummulative is data between July 25th and reporting date
Housing rooms/units offers made to clients by housing provider	6	105	Active: The number of people who have received housing offers from service provider as of the reporting period date	The number of housing rooms/units that have been offered to a client by a housing provider
Housing rooms/units offer rejections (client)	0	18	Active: The number of housing rooms/units that were rejected by a client during reporting period	The number of housing rooms/units that a client has rejected after receiving an offer from a housing provider
Housing rooms/units offers accepted, moved in	6	87	Active: The number of clients that accepted a housing room/unit during reporting period, but have moved in yet. There has been a historical error in placements where one person has been recorded as having moved in, when this was not the case. This count has reduced the overall number by one which we now believe to be correct.	The number of housing rooms/units where a client has accepted and offer, and client HAS moved in.
Housing room/unit offer rejections resulting in clients needing re-allocation (housing provider or BCH)	2	56	Active: The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.	The number of clients that did not obtain housing/ unit at some point during the process during reporting period. Their file will be returned to allocations table.

## Destructuring

De-construction Metrics	Mar 21	Mar 22	Mar 23	Mar 24	Mar 25	Mar 26	Mar 27	Total (Since Aug 17)
# of priority sites cleared	21/21	21/21	21/21	21/21	21/21	21/21	21/21	21/21
# of tents and structures taken down	5	2	0	5	2	3	4	615
# of new tents and structures on Hastings between Abbott and Gore	1	0	0	0	0	0	3	207
Tonnage of material removed (kg)	3770	2990	4160	4170	4115	3005	3150	683,720 kg
# propane tanks removed	4	15	4	10	4	7	4	1,627
# of Evelyne Saller meal tickets distributed by ENG teams	6	10	4	10	4	4	0	1,088
# of carts distributed by Sanitation	5	0	0	16	2	2	0	462
# of Operations Workers (i.e. ops workers, drivers, etc.) deployed for Urban Issues by ENG (may include areas outside Hastings operational area)	9	8	6	10	7	7	10	N/A
# of Supervisors deployed in-field by ENG (i.e. sub-foreman)	5	4	2	6	5	5	4	N/A
# of Managers deployed in-field by ENG (i.e. exempt)	1	1	1	1	1	1	1	N/A
# of VFRS Inspectors deployed	4	2	3	3	0	0	3	N/A



## Monitoring Parks

	New Sheltering In DTES Parks (Weekly)															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Jan 2	0	1	12	N/A	0	0	0	0	0	0	1	0	0	0	13	1
Jan 9	0	0	10	N/A	0	0	0	0	0	0	0	0	0	0	10	0
Jan 16	0	0	7	N/A	0	0	0	0	0	0	0	0	1	0	8	0
Jan 23	1	1	0	N/A	1	0	1	0	0	0	1	0	1	0	5	0
Jan 30	0	0	0	N/A	0	0	0	0	1	0	1	0	0	0	2	0
Feb 6	0	0	0	N/A	0	0	0	0	0	0	2	0	0	3	2	3
Feb 13	2	6	0	N/A	1	0	0	0	0	1	1	0	2	3	6	10
Feb 20	1	0	0	N/A	0	0	0	0	0	1	0	0	0	0	1	1
Feb 27	0	0	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0
March 7	1	1	1	N/A	0	0	0	0	0	0	0	0	0	1	2	2
March 13	0	0	1	N/A	0	1	0	0	0	0	0	0	0	4	1	5
March 20	0	0	0	N/A	0	0	0	0	0	0	0	0	2	5	2	5
March 27	1	1	0	N/A	1	0	0	0	0	0	0	0	0	0	2	1



Support type	Location	Status
Outreach operations	N/A	Operational
Storage in partnership with the Aboriginal Front Door Society	390 Main	Operational
Storage in partnership with Atira	101 Cordova	Operational
Short term storage in partnership with PHS	27 W Hastings	Pending
Long term storage (CoV)	987 Cordova	Operational
Drop in space	320 Alexander	Semi-Operational
Automated Public Toilet (APT)	Pigeon Park	Operational
Kiosk for APT	Pigeon Park	Operational
Mobile Washroom Trailer	Gore & Hastings	Delayed

End of document

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
To: ["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
Date: 3/30/2023 12:36:04 AM  
Subject: RE: any word from BCH?

Hi Celine,

I just wanted to give you an Interim update of what's transpired since I followed up with BCH; hopefully more to come tomorrow:

- BCH has asked Lookout to submit a budget to keep operating at 1738.
- We've received approvals internally to stall a further decision on Britannia using the space. In fact the letter Sandra wrote them already says we may need the space for emerging priorities so that dovetails nicely. Mary ellen will let Britannia know tomorrow.
- We've connected with all impacted parties internally to extend the permit use.
- Mary Ellen will officially reach out to permits in the morning to request extension
- This space would provide 20 dedicated spaces **IF it's confirmed**
- You've seen the email from Heidi where she said they're also talking to Belkin and PHS. I imagine we can get an update at tomorrow afternoon's meeting.

---

From: Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>  
Sent: Monday, March 27, 2023 12:51 PM  
To: Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>  
Cc: Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
Subject: RE: any word from BCH?  
Importance: High

Hi Bruk,

I am so very sorry – I think I dropped the ball on this follow-up item myself related to day of space.

Celine, I am a bit backed up on items – could you pls follow-up with Heidi?

Re: the Health Services Coordinators – Bruk, I don't see a problem asking them if you think it would be helpful. Could you ask through Will?

S

---

From: Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>  
Sent: Monday, March 27, 2023 12:35 PM  
To: Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>  
Cc: Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
Subject: any word from BCH?

Hi Sandra,



I haven't heard any updates from BCH and wondering if you have regarding our ask for some Hastings dedicated spaces for the action days?

Wondering your thoughts on if we consider asking BCH Health services coordinators to be a part of the 'on the ground team' that day as well. given their level of engagement to date, I imagine it will be a no.

On the ground at this point we have:

- Sue
- Amanda
- Bruk
- (Celine, not sure where you plan to be on the days of?)
- We could use a couple more people to be the 'people' liaisons between ENG and folks with structures (this could be where BCH health services could support, for example)

As mentioned previous, Outreach will be available behind the scenes if we have any dedicated spaces to coordinate for folks with structures.

Thanks,  
Bruk

**Bruk Melles** | Director, Homelessness Services  
Housing & Homelessness Services  
Arts, Culture & Community Services | City of Vancouver  
[bruk.melles@vancouver.ca](mailto:bruk.melles@vancouver.ca)  
Mobile: s.15(1)(l)  
Pronouns: she/her/hers

*I am humbly thankful that I live and work on the unceded homelands of the xʷməθkʷəy̓əm ([Musqueam](#)),  
Skwx̱w̱ú7mesh ([Squamish](#)), and səlilwətaʔ ([Tsleil-Waututh](#)) Peoples*

From: ["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
Date: 3/30/2023 12:24:00 AM  
Subject: RE: s.18.1

Hi Sandra, I've asked Bob to have a team member meet s.18.1 and team on Friday morning.  
Thanks,  
Bruk

---

From: Singh, Sandra <Sandra.Singh@vancouver.ca>  
Sent: Wednesday, March 29, 2023 11:44 AM  
To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>  
Subject: FW: s.18.1  
Importance: High

Hi all,

To confirm, I did not share a date or timeframe but just said it is timely that we need to bring the encampment to a close , especially given the life safety risks and the weather warming.

Sandra

---

From: Singh, Sandra  
Sent: Wednesday, March 29, 2023 11:42 AM  
To: Mauboules, Celine ([celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)) <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; s.18.1  
s.18.1 Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
Cc: Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>  
Subject: s.18.1  
Importance: High

s.18.1

Sandra

**Sandra Singh** | General Manager  
Arts, Culture & Community Services  
604.871.6858 | [sandra.singh@vancouver.ca](mailto:sandra.singh@vancouver.ca)  
Pronouns: she/her

Assistant: Sarah Pickstone  
Phone: (604) 873-7408  
E-mail: [sarah.pickstone@vancouver.ca](mailto:sarah.pickstone@vancouver.ca)

*The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam),  
Skwxwú7mesh (Squamish), and Sel̓ilwítulh (Tsleil-Waututh) Nations.*



Thu, Mar 30, 11:33 AM

Any Al Mitchell beds?

Emily Johnson

EJ One couch at Al Mitchell

Okay... thank you

Emily Johnson

EJ Anyone happen to have chatted with Tillicum today?

Jenn Wong

JW No, but I can check in on anything you need Emily

Emily Johnson

EJ Just looking for their bed numbers

Jenn Wong

JW Ok, I'll try to find out for you!

Emily Johnson

EJ 3 beds at Tillicum yal! 🛏️ 🛏️ 🛏️

Fri, Mar 31, 9:43 AM

Gabi T

GT JW LG  
BCH Shelter Bed Holds >

Sat, Apr 1, 7:44 AM

Gabi T

GT

Hello everyone good morning! Are there any beds available for today?

Sat, Apr 1, 12:08 PM

Emily Johnson

EJ

I haven't received any bed updates yet today. Aside from hearing there are 0 beds at Al Mitchell

Gabi T

GT

Thank you!

Sun, Apr 2, 8:51 AM

Keep us posted on any shelter updates, em!

Sun, Apr 2, 9:56 AM

Emily Johnson

EJ

Will do! Nothing at Al Mitchell today

Mon, Apr 3, 9:42 AM

Emily Johnson

EJ

Working on finding some shelter beds! So far no luck

Tue, Apr 4, 8:21 AM

Emily Johnson

2 available beds upstairs at Al Mitchell. Guests must be able to climb a flight of stairs. We will hold the beds until 3pm.

Contact the front desk @ [604-681-9126 ext. 1](tel:604-681-9126) to make a referral.

EJ

Lora G

LG

Thank you!

Tue, Apr 4, 10:31 AM

Lora G

Reserved a bed at Al Mitchell for s.22(1)

LG

Tue, Apr 4, 11:33 AM

Emma McFarlane

Reserved a bed for s.22(1)  
s.22(1) )

EM

Tue, Apr 4, 1:24 PM

Emma McFarlane

Reserved a bed for s.22(1) at Al Mitchell

EM



GT

Hello everyone, Gabi from Carnegie here. Just checking in to see what beds are available for today? We already have a female interested in shelter

Emily Johnson



We have 2 available beds upstairs at Al Mitchell. Guests must be able to climb a flight of stairs. We will hold the beds until 3pm.

EJ

Contact the front desk @ [604-681-9126 ext. 1](tel:604-681-9126) to make a referral.



NFS:  
Current beds available

Womens side:

1 top bunk

1 bottom bunk

Co-ed side:

2 solo beds

1 bottom bunk

Quiet side:

Wed, Apr 5, 8:56 AM

Emily Johnson

EJ

We have 3 available beds upstairs at Al Mitchell. Guests must be able to climb a flight of stairs. We will hold the beds until 3pm.

EJ

Yukon shelter has 3 beds available at the moment for intakes if need be. Please connect with me if you want with my cell below

[604.834.3750](tel:604.834.3750)

Wed, Apr 5, 10:08 AM

are the Al Mitchell beds all make?

\*male

Emily Johnson

EJ

They didn't specify



there are 3 female beds at FUC

Emily Johnson

EJ

1 male bed at Tillicum

GT JW LG  
BCH Shelter Bed Holds >

Wed, Apr 5, 11:45 AM

Emily Johnson added Carmen Hall to the conversation.

Wed, Apr 5, 1:45 PM

Emily Johnson

EJ 3 beds being held at Walton EWR

Carmen Hall

Excellent

CH Thank you

Any gender?

Emily Johnson

correct

EJ Any and all genders

Wed, Apr 5, 3:59 PM

Do we need to call  
Someone at the Walton to hold a  
bed?

Emily Johnson

EJ I know Raven @ the Walton is up to  
speed: [604-803-5284](tel:604-803-5284)



EJ

3 beds being held at Walton LVR

Carmen Hall

Excellent

CH

Thank you

Any gender?

Emily Johnson

correct

EJ

Any and all genders

Wed, Apr 5, 3:59 PM

Do we need to call  
Someone at the Walton to hold a  
bed?

Emily Johnson

EJ

I know Raven @ the Walton is up to  
speed: s.15(1)(l)

Aine Bradley



AB

Raeven isn't specifically over shelter  
but should be able to direct

Emily Johnson

EJ

Thanks Aine

W EM  
SHELTER OFFERS >

Thu, Mar 30, 1:22 PM

Gabi T

GT

Offered s.22(1) a bed at first united shelter outside of OPS- accepted

GT

Offered 2 people shelter in a orange tent east of the Brandiz -both declined

Gabi T

GT

Offered s.22(1) shelter-accepted Tillicum (unclear if he will make it on his own- he did not want a ride. Still reserved him a bed)

Gabi T

GT

Outside of culture saves lives

Gabi T

GT

Offered s.22(1) shelter on market block - declined

Offered s.22(1) on SW corner of Columbia and Hastings- accepted  
Tillicum said will go on his own

W EM  
SHELTER OFFERS >

GT Offered s.22(1) s.22(1) on SW corner of Columbia and Hastings- accepted Tillicum (said will go on his own unsure if he will get there)

Fri, Mar 31, 10:25 AM

Bob Moss

BM s.22(1) Gonna need you two at the office for 1045 or so to meet some Squamish nation folks who do dtes outreach for their folks

Fri, Mar 31, 12:30 PM

Gabi T

GT Offered s.22(1) s.22(1) shelter outside the afton- accepted

[1 Reply](#)

GT Offered 2 peeps outside OPS shelter- declined

GT Offered s.22(1) shelter outside Osborn- accepted NFS

Gabi T

Offered s.22(1) shelter outside Denman- accepted



W EM  
SHELTER OFFERS >

Lora G

LG s.22(1) would like a bed at Tillicum.

Emma McFarlane

EM s.22(1)

Bob Moss

BM s.22(1) is barred from there too.

Emma McFarlane

EM s.22(1)

EM We also saw s.22(1) and let IHOT know

Lora G

LG FUC said to call back in 10min.

Emma McFarlane

EM We saw s.22(1) yesterday. We're heading back there to see if he's still around

Lora G

W EM  
SHELTER OFFERS >

Bob Moss

BM Which shelter?

GT Offered s.22(1) shelter outside Pennsylvania-accepted

Gabi T

GT Terminal

GT Offered s.22(1) shelter outside the area-accepted

Gabi T

GT Terminal

Gabi T

GT Offered s.22(1) shelter-accepted NFS

Sat, Apr 1, 12:13 PM

Gabi T

s.22(1)  
offered shelter on market block-accepted Tillicum s.22(1) just

W EM  
SHELTER OFFERS >

Lora G

LG

Offered s.22(1) at Pender and Dunlevy shelter. Accepted Yukon.

Mon, Apr 3, 9:11 AM

Bob Moss

If you folks see s.22(1) s.22( - call IHOT or their friends right away.

BM

Or s.22(1) ... as well

Wanky

W

Calling now

Bob Moss

BM

Thanks. Who do you have?

Lora G

LG

s.22(1)

Emma McFarlane

EM

We can probably find s.22(1)

Bob Moss

BM


See if she wants shelter... s.22(1) s.22(1)



W EM  
SHELTER OFFERS >

LG Ya!

Emma McFarlane

EM Secured an AI Mitchell bed for s.22(1) 

Wed, Apr 5, 7:59 AM

Bob Moss

BM Any news?

Nothing yet!


Bob Moss

BM Do we have shelter numbers yet?

Lora G

LG No

Bob Moss

Let me know when you do... and what they are. They are supposed to come early today. 

BM

Emma McFarlane

EM Just heard 3 at AI Mitchell

held till 3

Yukon 2 beds

W EM  
SHELTER OFFERS >

Lora G

LG FUC said nothing atm and to check back at 3pm.

LG IHOT knows about s.22(1) now.

Tue, Apr 4, 9:52 AM

Bob Moss

BM How do things look this morning?

Emma McFarlane

EM Normal so far, but lots of advocates

Lora G

LG 2 Al Mitchell beds available

LG Offered s.22(1) shelter. Accepted Al Mitchell.

Emma McFarlane

EM Offered s.22(1) Shelter. Accepted FUC

EM She was in s.22(1). He has a bed at Tillicum

Tue, Apr 4, 11:41 AM

W EM  
SHELTER OFFERS >

EM Just heard 3 at Al Mitchell

held till 3

Yukon 3 beds

Emma McFarlane

EM Hastings is closed. 11 cops at Pender and Columbia

Bob Moss

BM Where are you guys?

Wanky

And Powell and Columbia

W \*On

Lora G

LG Hoping to pop into the Persepolis

Wed, Apr 5, 10:38 AM

Lora G

LG 1 male bed just came up at Tillicum.

Wed, Apr 5, 1:45 PM

3 beds being held at Walton EWR



2 People >

Tue, Apr 4, 2:29 PM

Bruk Melles

BM

Hi Both, just pinning this text group chat for tomorrow!

BM

From Will:  
Emily will send shelter report as of 8am tomorrow and ongoing updates if not all providers respond on time

Wed, Apr 5, 9:10 AM

Bruk Melles

BM

Morning, dumb question but what's your estimate on how long it might take to confirm and register a person once I send a name

Bob Moss

BM

You send a name... we decide on the shelter offer. You make the offer. They accept it decline. We make arrangements with shelter operators.. people go right away?

Molly? Correct?

well if someone accepts, we need to call the shelter first to make sure that person doesn't have a no-go

2 People

Bob Moss

BM So an added step.

Bruk Melles

BM Moving in now. Wish us luck

good luck. starting west going east?

Bob Moss

BM Other way around.

Bruk Melles

BM East to west starting main. U don't t know this of course

Bob Moss

BM No. Those 257 police are there for a raffle.

Bruk Melles

BM s.22(1) would like shelter bed.

BM You likely know this s.22(1) s.22(1)

Bob Moss

So s.22(1) has a tent?

2 People >

BM

We haven't found him previously.

Brak Melles

BM

Waiting to hear back from south side team

Bob Moss



Lookout Al Mitchell staff are in a meeting and we can't speak to them for 30 minutes. That would be the best shelter option for s.22(1). But to move this on we are asking Yukon.

BM

There are rules. You will need to discuss those with him.

Brak Melles

BM

Confirmed has tent s.22(1) today

Bob Moss

2 small bags only  
Bed bug protocols - needs give up his clothes for laundry  
Shower

BM

Brak Melles

BM

Is that it? Share now?



2 People >

There is a secured bed for s.22(1) at the Yukon shelter. As per bobs earlier note, there are those guidelines!

Bruk Melles

BM Ok sharing now stay tuned.

BM Do we have any female beds? If yes where Please?

Bob Moss

BM Females can use those usually.

The ones at Yukon are all males

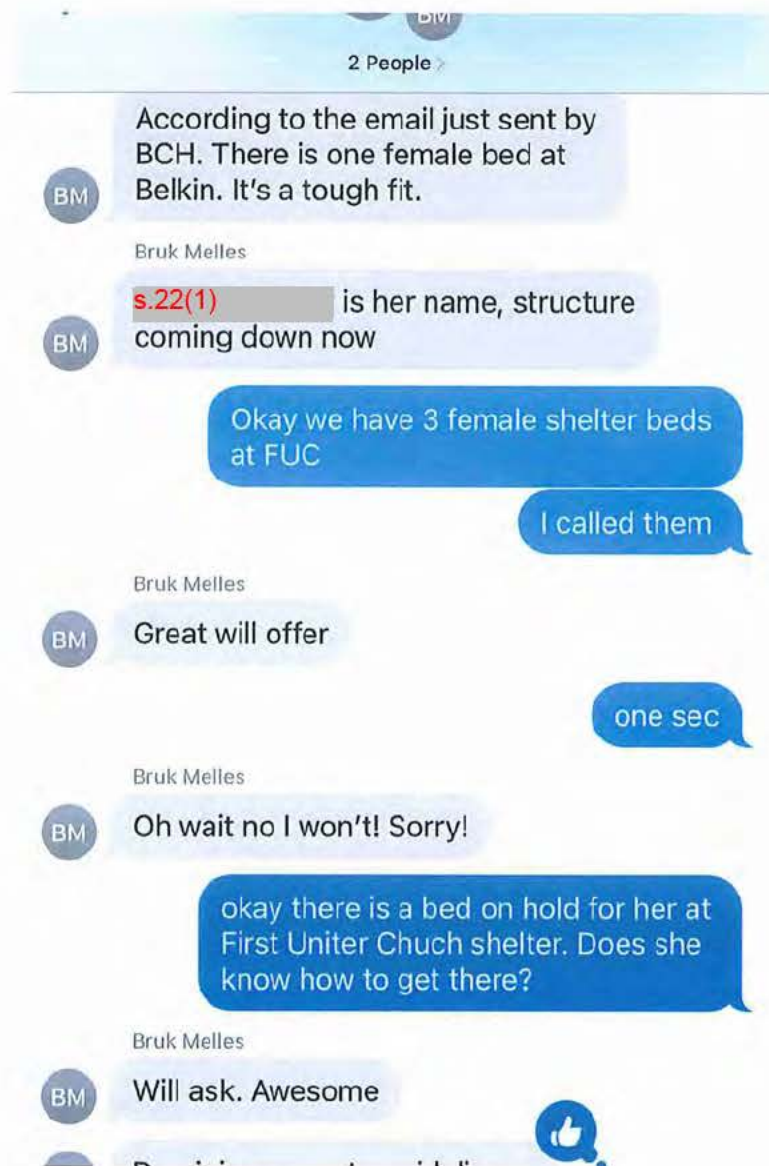
BC Housing didn't specify if the beds were male/ female at al Mitchell. that I won't know until the manager is avail

Bruk Melles

BM Ok. any of the 6 for women? May have someone shortly

So right now I am saying NO female beds on hold

Bob Moss



2 People >

They got him a bottom bunk too

Brak Melles

I can let him know. Because it's Yukon should we send him your way for transport, or?

BM

Also is there a cut off for arrival for him

If he needs?

BM

Sorry if he needs transport I mean

I thought we weren't getting involved in the transport ?

Bob Moss

BM

We aren't.

Brak Melles

BM

Ok Roger that

Bob Moss

Set up for this to go t now.

Right now.

BM

We can deliver some bus tickets?



2 People >

Bruk Melles

BM

FU C is 467 Alexander?

Yes! But you enter the shelter  
through the alleyway

Bruk Melles

BM

s.22(1) wants to go get food etc.  
until what time will his bed be held  
I'm being asked.



before 6PM!

Bob Moss

BM

They will feed him there!

1 Reply

Bruk Melles

BM

s.22(1)  
s.22(1)

Couple in tent would like to stay  
together

1 Reply

BM

They will feed him there!

2 People >

BM

Apparently he may come by Carnegie to get his ID. Heads up.

Bob Moss

BM

That's fine.

BM

s.22(1)  
s.22(1)  
Couple in tent would like to stay together

Okay their names are on the waitlist for New Fountain. The only shelter they will be able to stay together. They need to be there BEFORE 10PM, but no earlier than 7PM

Bruk Melles

BM

So waitlist not registered ?

It's pretty much good to go if they are "waitlisted"... but they need to show up between those times

Bruk Melles

BM

Ok address?

2 People >

356 East Hastings

next to Vandu, Pigeon Park,  
Hazelwood

BM  
Bruk Melles



BM Ok they'll both take it.

BM Shelter offer for s.22(1) please?

Mobility is OK? Can manage stairs?

BM  
Bob Moss

BM Bruk. We are going to pick you up  
some bus tickets.

BM  
Bruk Melles

BM Ok thx Bob.

Bed at Al Mitchell for s.22(1)

he needs to be there before 2PM

BM  
Bruk Melles

BM His mobility is fine and first name  
actually s.22(1)



2 People >

He's stayed there before.. hopefully that works for him

BM

Brak Melles

Celine can you keep track of the shelter beds confirmed and accepted for me please?

BM

s.22(1) - apparently she's banned from all shelters? Tent coming down



waiting for a call back from FUC

BM

Bob Moss



Molly is keeping track of the beds. She has to so that she can make the right call.

BM

She will keep you informed.

Bed for s.22(1) at FUC

one more female bed at FUC

1 Reply

BM

Brak Melles

Just in time thx





one left\*\*



Ok thx . Now back in vehicles to roll out of current zone. Stay tuned . The woman with s.22(1) had housing so she's going home. Wish us luck getting out of here

Where are you rolling to?



Not sure yet. We did 2 blocks starting from main. Both sides . Will keep u posted



Quite the production to get out,  
going to be a bit



To confirm only one shelter bed left at the moment , for 1 women?

- 1 FUC (female)
- 2 Al Mitchell (men only)
- 2 Yukon (men only)
- NFS.. not entirely clear.. case by case

2 People >

1 Tillicum (male only)

Bruk Melles

Ok so I'll just share the 6 with the team for now, thx Molly.

Next big structure is a guy named

s.22(1)

s.22(1) Doubt he'll want shelter but a heads up

Ok next up - s.22(1) will take shelter.

He's from south side of the block

how's his mobility?

where is the structure?

are we sure that's his real name?

Bruk Melles

on the Pennsylvania side, near liberty market and the dental clinic.

Disregard, s.22(1)

s.22(1)

2 People >

BM

it's getting 'hot' up in here .

are you on the market block?

Bruk Melles

Across the street from Pennsylvania.

s.22(1)

We did this big Detour so I got turned around.

BM

I better save battery now!

the s.22(1)

Bruk Melles

Ah. s.22(1) is pissed shall we say

BM

I'm staying back , not offering anything

Wed, Apr 5, 1:45 PM

3 additional beds at the Walton EWR

Bruk Melles

BM

Thx any gender?

Yes

2 People >

Wed, Apr 5, 3:06 PM

Bob Moss

BM

What's going on?

Bruk Melles

Just getting ready to move again. I think we are going to 300 block next. Takes a bit to cargo all the vehicles. Will let you know when we land.

BM

BM

Landing on 300 block

BM

Not good , VPD didn't set perimeter quickly enough.

BM

s.22(2)(f)

s.22(2)(f) It's the Vandu block

BM

s.22(1)

s.22(1)

but

complying . The activists though

BM

Just re confirming that we still have 1 women's bed at FUC?

I'll make sure they are still held



2 People >



Still one avail

Bruk Melles

BM

She's housed at the s.22(1)

BM

So no need yet

BM

s.22(1) Open to try Walton ,  
not a fan of women only.

first united isn't women only

it's coed... but with a womens side

if that changes things

Bruk Melles

I explained she said no, s.22(1)  
s.22(1)

BM

So Walton



Okay! I've asked BC Housing who I  
need to speak with to hold the bed

Bruk Melles

2 People

BM  
Bruk Melles

BM Thx and address cuz I sick at that and it's not on our resource list

BM Can we registers.22(1) for FUC bed? She's working with s.22(1) s.22(1)

Waiting for a call back from FUC

Bruk Melles

BM Kk. We are done on this block otherwise , standing by on those 2!

s.22(1) beds is on hold at the Walton. 261 East Hastings... open anytime now until 6AM but she needs to be there before 7

Bruk Melles

BM Ok s.22(1) accepted!

BM She said she'll see how there rules are and will give it a go.

Thank you. s.22(1)  
s.22(1)  
s.22(1)

2 People >

Bed on hold for s.22(1)

Bruk Melles

BM Sorry what time does s.22(1) have to be there by?



She has until 8PM!

Bruk Melles

BM Sorry molly what's left for women now, just Walton right?

we can use the 2 at the Walton... and 2 "waitlist" spots at NFS

Bruk Melles

BM Ok thx.

I'm going to be offline here soon! this is the number to call for Walton  
[604-803-5284](tel:604-803-5284)

and NFS [+1 \(778\) 554-8892](tel:+1(778)554-8892)

Bruk Melles

BM Ok thx.

2 People >

we can use the 2 at the Walton... and 2 "waitlist" spots at NFS

Bruk Melles

BM

Ok thx.

I'm going to be offline here soon! this is the number to call for Walton  
604-803-5284

and NFS +1 (778) 554-8892

Bruk Melles

BM

Ok thx.

Sorry molly, what's the summary remaining? We still have 1 tillicum and a few from the 2nd list you sent?

BM

Thx for everything today

Wed, Apr 5, 9:26 PM

Bruk Melles

Sorry I forgot to share that s.22(1)  
s.22(1)

BM

registered at the Walton . They are a couple and they were the last 2 to accept shelter at about 6pm.



- 6 BED
- 1 F4 (9)
  - 2 AL H.C. (new area)
  - 2 YOUNG (new area)
  - 1 TILLICUT (new area)
- 

POST CARD  
1)

NEEDS MAJOR WORK  
CARE - VCM

1) [REDACTED] - WALTER

2) [REDACTED]  
(TBC) 4:55  
4:57

3) [REDACTED]  
6 PM (COUPLE)



APRIL 5

900 AM START  
s.22(1)

- POSITIONS KNOWN
- PARTNERS

s.22(1)

- NEW TO GET INTO APPOINTMENT
- UPD ESCORT
- MAY BE ISSUE
- AGAIN?

6 BEDS. SHELTER APRIL 5.

s.22(1)

- LOOK OUT

s.22(1)

- GOING @ 10:30

s.22(1)

- FCU

s.22(1)

- NEW FURT

s.22(1)

- AL MITCH

s.22(1)


~~Walter Ben~~

Date

20 ~~year~~ ~~for~~ ~~DEFERALS~~  
100 ~~PERCENT~~

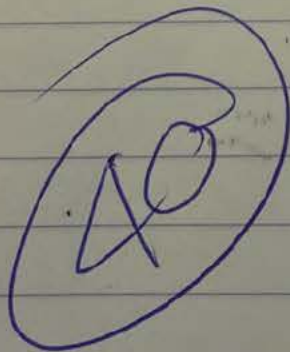
APRIL 6 ~~MARK~~ TICKETS

LAWI 37 TICKETS  
MINUS 7

 SUE X TICKETS  
MINUS 100 21

BREK 4


ARCADE 8



10 ~~SHELL~~ ~~FOR~~  
~~DEFERALS~~

Page



 = already reported

Date

April 6

✓1)

s.22(1)

~~fu~~ - ~~cast~~ (12)

✓2)

s.22(1)

- WALTON

(12:43)

(DIDNT HAVE IT  
THOSE LAST NIGHT

✓3)

s.22(1)

~~TRUCK~~

(10:30  
REPORT  
\$0

✓4)

s.22(1)

s.22(1)

(12:43)

B-DAY

- WALTON

✓5)

s.22(1)

s.22(1)

~~+~~ - ~~8:45~~

(12)

NFS

- FU

6)

s.22(1)

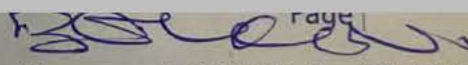
③

11 = 1  
NEXT = 3

⑦

s.22(1)

s.22(1)





Date May 30

SHELTER BED CAPACITIES  
USUALLY HAPPEN @ 9  
→ BCH TO DO @ 7?  
→ HOLD FROM DAY BEFORE

HSG COORD, YUP (C) ~~CO~~  
WORKING w/ ~~COORD~~

- 2 ROLLY BINS?
- TRANSPORTATION?
- SHELTER - WANT TAKE?
- GO TO AFD - STORE
- BACKPACK

~ 50 BEDS  
· HASTINGS  
· SELKIRK  
· OSBURN

+ DAILY REFERRALS  
(~ 5)

100 BACKPACKS





BM

MC



2 People &gt;

Tue, Apr 4 at 2:29 PM

Hi Both, just pinning this text group chat for tomorrow!

From Will:  
Emily will send shelter report as of 8am tomorrow and ongoing updates if not all providers respond on time

Wed, Apr 5 at 9:10 AM

Morning, dumb question but what's your estimate on how long it might take to confirm and register a



iMessage







BM

MC



2 People &gt;

Wed, Apr 5 at 9:10 AM

Morning, dumb question but what's your estimate on how long it might take to confirm and register a person once I send a name

Bob Moss

You send a name... we decide on the shelter offer. You make the offer. They accept it decline. We make arrangements with shelter operators.. people go right away?

Molly? Correct?



iMessage







BM

MC



2 People &gt;

Molly Coldwell

well if someone accepts,  
we need to call the shel-  
ter first to make sure that  
person doesn't have a  
no-go

Bob Moss

So an added step.

Moving in now. Wish us  
luck

Molly Coldwell

good luck. starting west  
going east?

Bob Moss



iMessage







BM

MC



2 People &gt;

BM Other way around.

East to west starting main. U don't t know this of course

Bob Moss

BM No. Those 257 police are there for a raffle.

s.22(1)

[REDACTED] would like shelter bed.

s.22(1) You likely know this he [REDACTED] and hoping for a 24 hr shelter

Bob Moss



iMessage







BM

MC



2 People &gt;

Bob Moss

So <sup>s.22(1)</sup> [REDACTED] has a tent?

We haven't found him previously.

Waiting to hear back from south side team

Bob Moss



Lookout Al Mitchell staff are in a meeting and we can't speak to them for 30 minutes. That would be the best shelter option for <sup>s.22(1)</sup> [REDACTED] But to move this on we are asking Yukon.



iMessage







BM

MC



2 People &gt;

Bob Moss



Lookout Al Mitchell staff are in a meeting and we can't speak to them for 30 minutes. That would be the best shelter option for <sup>s.22(1)</sup> [REDACTED] But to move this on we are asking Yukon.

There are rules. You will need to discuss those with him.

BM

Confirmed has tent in front of insite today

Bob Moss



iMessage







BM

MC



2 People &gt;

Bob Moss

2 small bags only  
Bed bug protocols -  
needs give up his clothes  
for laundry  
Shower

BM

Is that it? Share now?

Molly Coldwell

There is a secured bed  
for <sup>s.22(1)</sup> [REDACTED] at the Yukon  
shelter. As per bobs ear-  
lier note, there are those  
guidelines!

MC

Ok sharing now stay



iMessage







BM

MC



2 People &gt;

Ok sharing now stay tuned.

Do we have any female beds? If yes where Please?

Bob Moss

Females can use those usually.

Molly Coldwell

The ones at Yukon are all males

BC Housing didn't specify if the beds were male/female at al Mitchell. that



iMessage







BM

MC



2 People &gt;

BC Housing didn't specify if the beds were male/female at al Mitchell. that I won't know until the manager is avail

MC

Ok. any of the 6 for women? May have someone shortly

Molly Coldwell

So right now I am saying NO female beds on hold

MC

Bob Moss

According to the email just sent by BCH. There is one female bed at



iMessage







BM

MC



2 People &gt;

Bob Moss

According to the email just sent by BCH. There is one female bed at Belkin. It's a tough fit.

BM

s.22(1)

[REDACTED] is her name, structure coming down now

Molly Coldwell

Okay we have 3 female shelter beds at FUC

I called them

MC

Great will offer

Molly Coldwell



iMessage







BM

MC




2 People &gt;

Molly Coldwell

 one sec

Oh wait no I won't! Sorry!

Molly Coldwell

 okay there is a bed on hold for her at First Uniter Chuch shelter. Does she know how to get there?

Will ask. Awesome



s.22(1)

 agrees to guidelines.

Molly Coldwell



iMessage







BM

MC



2 People &gt;

Molly Coldwell

They got him a bottom bunk too

MC

I can let him know. Because it's Yukon should we send him your way for transport, or?

Also is there a cut off for arrival for him

If he needs?

Sorry if he needs transport I mean

Molly Coldwell



iMessage







BM

MC



2 People &gt;

Molly Coldwell

I thought we weren't getting involved in the transport ?

MC

Bob Moss

We aren't.

BM

Ok Roger that

Bob Moss

Set up for this to go t now.

Right now.

We can deliver some bus tickets?

BM



iMessage







BM

MC



2 People &gt;

FU C is 467 Alexander?

Molly Coldwell

Yes! But you enter the shelter through the alleyway

s.22(1) [REDACTED] wants to go get food etc. until what time will his bed be held I'm being asked.

Molly Coldwell

before 6PM!

Bob Moss

They will feed him there!

iMessage

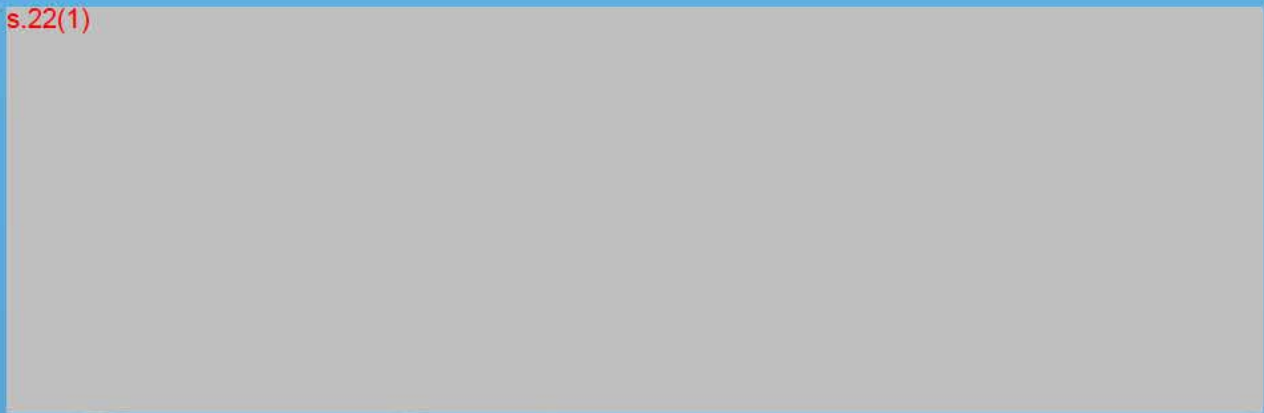






2 People >

s.22(1)



Couple in tent would like to stay together

1 Reply

BM

They will feed him there!

1 Reply

Apparently he may come by Carnegie to get his ID. Heads up.

Bob Moss

BM

That's fine.



iMessage







BM

MC



2 People &gt;

s.22(1)

Couple in tent would like to stay t...

1 Reply

Molly Coldwell

Okay their names are on the waitlist for New Fountain. The only shelter they will be able to stay together. They need to be there **BEFORE** 10PM, but no earlier than 7PM

MC

So waitlist not registered ?



iMessage







BM

MC



2 People &gt;

Molly Coldwell

It's pretty much good to go if they are "waitlisted"... but they need to show up between those times

MC

Ok address?

Molly Coldwell

356 East Hastings

next to Vandu, Pigeon Park, Hazelwood

MC



Ok they'll both take it.

Shelter offer for

s.22(1)

s.22(1)



message







BM

MC



2 People &gt;

Shelter offer for  
please?

s.22(1)

s.22(1)

Molly Coldwell

Mobility is OK? Can  
manage stairs?

MC

Bob Moss

Bruck. We are going to  
pick you up some bus  
tickets.

BM

Ok thx Bob.

Molly Coldwell

Bed at Al Mitchell for

s.22(1)



iMessage







BM

MC



2 People &gt;

Molly Coldwell

Bed at Al Mitchell for

s.22(1)

he needs to be there before 2PM

MC

His mobility is fine and first name actually

s.22(1)

s.22(1)

Molly Coldwell

Yep!

He's stayed there before.. hopefully that works for him

MC



iMessage







BM

MC



2 People &gt;

Celine can you keep track of the shelter beds confirmed and accepted for me please?

s.22(1)

[REDACTED] - apparently she's banned from all shelters? Tent coming down

Molly Coldwell



waiting for a call back from FUC

MC

Bob Moss



Molly is keeping track of the beds. She has to so that she can make the



iMessage







BM

MC



2 People &gt;

Bob Moss



Molly is keeping track of the beds. She has to so that she can make the right call.

She will keep you informed.

BM

Molly Coldwell

Bed for <sup>s.22(1)</sup> [REDACTED] at FUC

MC

Molly Coldwell

one more female bed at FUC

MC

1 Reply

Just in time thx



iMessage







BM

MC



2 People &gt;

MC

one more female bed at FUC

1 Reply

Molly Coldwell

one left\*\*

Ok thx . Now back in vehicles to roll out of current zone. Stay tuned .  
The woman with s.22(1) had housing so she's going home. Wish us luck getting out of here

Molly Coldwell

Where are you rolling to?



iMessage







BM

MC



2 People &gt;

Molly Coldwell

MC

Where are you rolling to?

Not sure yet. We did 2 blocks starting from main. Both sides . Will keep u posted

Quite the production to get out, going to be a bit

To confirm only one shelter bed left at the moment , for 1 women?

Molly Coldwell

1 FUC (female)  
2 Al Mitchell (men only)



iMessage







BM

MC



2 People &gt;

Molly Coldwell

1 FUC (female)  
2 AI Mitchell (men only)  
2 Yukon (men only)  
NFS.. not entirely clear..  
case by case

1 Tillicum (male only)

Ok so I'll just share the 6  
with the team for now,  
thx Molly.

Next big structure is a  
guy named

s.22(1)

s.22(1)

Doubt he'll want

shelter but a heads up



iMessage







BM

MC



2 People &gt;

Next big structure is a  
guy named [REDACTED]

s.22(1)

s.22(1)

Doubt he'll want  
shelter but a heads up

Ok next up - [REDACTED]

s.22(1)

[REDACTED] will take  
shelter.

s.22(1)

He's from south side of  
the block

Molly Coldwell

how's his mobility?

where is the structure?

are we sure that's his real



iMessage







BM

MC



2 People &gt;

are we sure that's his real name?

MC

on the Pennsylvania side,  
near liberty market and  
the dental clinic.

s.22(1)

it's getting 'hot' up in  
here .

Molly Coldwell

are you on the market  
block?

MC



iMessage







BM

MC



2 People &gt;

Across the street from  
Pennsylvania.

s.22(1)

s.22(1)

We did this big Detour so  
I got turned around.

I better save battery  
now!

Molly Coldwell

the

s.22(1)

Ah [REDACTED] is pissed  
shall we say

I'm staying back , not of-  
fering anything



iMessage







BM

MC



2 People &gt;

Wed, Apr 5 at 1:45 PM

Molly Coldwell

3 additional beds at the  
Walton EWR

MC

Thx any gender?

Molly Coldwell

Yep!

MC

Wed, Apr 5 at 3:06 PM

Bob Moss

What's going on?

BM

Just getting ready to  
move again. I think we  
are going to 300 block



iMessage







BM



MC



2 People &gt;

Wed, Apr 5 at 3:06 PM

Bob Moss

 What's going on? Just getting ready to move again. I think we are going to 300 block next . Takes a bit to cargo all the vehicles. Will let you know when we land. Landing on 300 block Not good , VPD didn't set perimeter quickly enough. s.22(2)(f)

iMessage







BM

MC



2 People &gt;

s.22(2)(f)

s.22(2)(f)

[REDACTED] It's the  
Vandu block

s.22(1)

s.22(1)

[REDACTED] but  
complying. The activists  
though

Just re confirming that  
we still have 1 women's  
bed at FUC?

Molly Coldwell

I'll make sure they are  
still held

MC



iMessage







BM

MC



2 People &gt;

MC Still one avail

She's housed at the Patricia

So no need yet

s.22(1)

Open to try  
Walton, not a fan of  
women only.

Molly Coldwell

first united isn't women  
only

it's coed... but with a  
womens side



iMessage







BM

MC



2 People &gt;

MC if that changes things

I explained she said no,

s.22(1)

So Walton

Molly Coldwell



MC Okay! I've asked BC Housing who I need to speak with to hold the bed

Thx and address cuz I sick at that and it's not on our resource list

Can we register

s.22(1)

s.22(1)

iMessage







BM

MC



2 People &gt;

Can we register [REDACTED]  
[REDACTED] for FUC bed? She's  
working with [REDACTED]  
[REDACTED]  
[REDACTED]

Molly Coldwell

Waiting for a call back  
from FUC

Kk. We are done on this  
block otherwise , stand-  
ing by on those 2!

Molly Coldwell

[REDACTED] beds is  
on hold at the Walton.  
261 East Hastings... open



iMessage







BM

MC



2 People &gt;

Molly Coldwell

s.22(1)

[REDACTED] beds is  
on hold at the Walton.  
261 East Hastings... open  
anytime now until 6AM  
but she needs to be  
there before 7

MC

s.22(1)

Ok [REDACTED] accepted!

She said she'll see how  
there rules are and will  
give it a go.

s.22(1)

Thank you.

s.22(1)



iMessage







BM

MC



2 People &gt;


300 main is next stop.  
We have <sup>s.22(1)</sup> [REDACTED]  
number to confirm shelter  
with her

Molly Coldwell

MC Bed on hold for <sup>s.22(1)</sup> [REDACTED]

Sorry what time does  
<sup>s.22(1)</sup> [REDACTED] have to be  
there by?

Molly Coldwell

MC She has until 8PM! 

Sorry molly what's left for  
women now, just Walton  
right?



iMessage







BM

MC



2 People &gt;

Sorry molly what's left for women now, just Walton right?

Molly Coldwell

we can use the 2 at the Walton... and 2 "waitlist" spots at NFS

Ok thx.

Molly Coldwell

I'm going to be offline here soon! this is the number to call for Walton [604-803-5284](tel:604-803-5284)

and NFS +1 (778)

iMessage







BM

MC



2 People &gt;

and NFS +1 (778).  
554-8892

Ok thx.

Sorry molly, what's the summary remaining? We still have 1 tillicum and a few from the 2nd list you sent?

Thx for everything today

Wed, Apr 5 at 9:26 PM

Sorry I forgot to share that

s.22(1)

s.22(1)



iMessage







BM

MC



2 People &gt;

Sorry molly, what's the summary remaining? We still have 1 tillicum and a few from the 2nd list you sent?

Thx for everything today

Wed, Apr 5 at 9:26 PM

Sorry I forgot to share that

s.22(1)

registered at the Walton . They are a couple and they were the last 2 to accept shelter at about 6pm.



iMessage

