

File No.: 04-1000-20-2023-361

July 25, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of June 19, 2023 under the *Freedom of Information and Protection of Privacy Act* for:

Records regarding the Sakura So Residence, specifically:

- 1. Complaints made through 3-1-1 calls and messages to the Van311 app; and**
- 2. Record of inspections conducted.**

Date range: January 1, 2023 to June 19, 2023.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-361); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:dl

Case Summary

Case ID: 201000303909

Case creation date: 1/2/2023, 7:54:15 AM

Location and request details:

Location:	376 POWELL ST
Type of request:	Fire door - blocked
Provide details:	<p>s.22(1) calling to report fire hazard / safety concern at this SRO. s.22(1)</p> <p>s.22(1)</p> <p>s.22(1)</p> <p>s.22(1) the fire escape to the back alley runs through the garbage room which is overflowing with garbage s.22(1)</p> <p>s.22(1)</p> <p>s.22(1) there is still garbage piling up and all over the floor. The garbage is a tripping hazard, flammable, and close to completely blocking access. s.22(1)</p> <p>s.22(1) Caller is reporting this for assistance/enforcement.</p>
(Don't ask just record, does the customer require contact?):	No

Contact information:

Name: s.22(1)

Email address: s.22(1)

Phone number: s.22(1)

Street number: 376

Street name: POWELL ST

City: Vancouver

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*(printable version)***Case 201000303909**History: All [Forms](#) [Events](#) [Interactions](#) [Notes](#)

<u>Type</u>	<u>Description</u>	<u>Raised by</u>	<u>Created by</u>	<u>Created</u>
Initial Contact	Phone - 201000292719/l	s.22(1)	Jasmin Bhungal	Jan 2 2023 07:44
Event	Agent Created Case	(No Interaction)	Jasmin Bhungal	Jan 2 2023 07:54
Form	vfrs_csrr_firesafetyhaza	(No Interaction)	Jasmin Bhungal	Jan 2 2023 07:54
Event	Online Form Updated by System	(No Interaction)	311 WEB Service	Jan 2 2023 07:54
Event	Agent Updated Case Details - Title updated to: Fire Safety Hazards Case - Fire door - blocked	(No Interaction)	Service Account	Jan 2 2023 07:54
Note	Citizen called back to request that this case be cancelled. s.22(1)	(No Interaction)	Darvi Ortiz	Jan 2 2023 10:40
Event	Agent Finished - Case Closed. Closed date : Tue Jan 03 10:00:00 PST 2023 Assigned to inspector Assigned to problem buildings team	(No Interaction)	Fire Prevention Office Captain	Jan 3 2023 10:00

7 items found.

Case Details

Case Ref	201000303909 [HMX724T3]
Classification	VFRS - Community Safety and Risk Reduction >> Fire Prevention and Public Education >> Fire Safety Hazards Case
Associated with	376 POWELL ST
Title	Fire Safety Hazards Case - Fire door - blocked
Description	Report concerns related to fire safety hazards.
Status	closed (Assigned to inspector)
Closed Reason	Assigned to problem buildings team

Closed Date Jan 3 2023 10:00 (169 days ago)

Created Date Jan 2 2023 07:54 (170 days ago)

Created by Jasmin Bhungal

Raised by s.22(1)

Priority Medium

Severity Medium

Internal Only

Forms [vfrs_csrr_firesafetyhaza](#)



Case Summary

Case ID: 201000346444

Case creation date: 1/22/2023, 9:05:46 AM

Location and request details:

Location:	376 POWELL ST
(Is this request from VPD?):	No
Indicate number of structures and/or tents at location:	1
Are there aggressive people or dogs at the site?	No
Provide details:	Caller said that tent is blocking the sidewalk entirely and you can't get by.
(Don't ask just record, does the customer require contact?):	No

Contact information:

Name:

Email address:

Phone number:

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[\(printable version\)](#)**Case 201000346444**History: All [Forms](#) [Events](#) [Interactions](#) [Notes](#)

<u>Type</u>	<u>Description</u>	<u>Raised by</u>	<u>Created by</u>	<u>Created</u>
Initial Contact	Phone - 201000332755/I	(Unspecified Client)	John Newman	Jan 22 2023 09:01
Event	Agent Created Case	(No Interaction)	John Newman	Jan 22 2023 09:05
Form	eng_sto_urbanissues	(No Interaction)	John Newman	Jan 22 2023 09:05
Event	Agent Updated Case Details - Hansen URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000346444&page=hansen	(No Interaction)	Service Account	Jan 22 2023 09:05
Event	Online Form Updated by System	(No Interaction)	311 WEB Service	Jan 22 2023 09:05
Event	Hansen Case Created - Case Reference 2088503	(No Interaction)	Service Account	Jan 22 2023 09:06
Event	Agent Finished - Case Closed. Closed date : Thu Mar 09 14:14:13 PST 2023 Service provided Service provided	(No Interaction)	Service Account	Mar 9 2023 14:14

7 items found.

Case Details

Case Ref	201000346444 [HLN8L7U3, 2088503]
Classification	ENG - Streets Operations >> Service, Construction and Maintenance >> Urban Issues on City Property Case

Associated with [376 POWELL ST](#)

Title Urban Issues on City Property Case

Description Report encampments and structures on City streets, lanes and sidewalks.

Status closed (Service provided)

Closed Reason Service provided

Closed Date Mar 9 2023 14:14 (103 days ago)

Created Date Jan 22 2023 09:05 (150 days ago)

Created by John Newman

Raised by [\(Phone\)](#)

Priority Medium

Severity Medium

Internal Only

Forms [eng_sto_urbanissues](#)

Case Form

Hansen URL https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000346444&page=hansen



Case Summary

Case ID:	201000605775
Case creation date:	5/25/2023, 8:35:39 AM
Case created by:	Service Account
Channel:	WEB

Location and request details:

Location:	376 POWELL ST
Type(s) of garbage at location:	Clothing, Construction waste, Garbage bags, Other
If other:	random garbage outside food service establishment
Provide details:	please send a garbage truck crew to remove

Contact information:

Name: s.22(1) [REDACTED]

Email address: s.22(1) [REDACTED]

Phone number: s.22(1) [REDACTED]

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[\(printable version\)](#)**Case 201000605775**History: All [Forms](#) [Events](#) [Interactions](#) [Notes](#)

<u>Type</u>	<u>Description</u>	<u>Raised by</u>	<u>Created by</u>	<u>Created</u>
Initial Contact	Web - 201000580934/I	s.22(1)	Service Account	May 2023 08:3
Event	Agent Created Case	(No Interaction)	Service Account	May 2023 08:3
Form	eng_san_abgarbage	(No Interaction)	Service Account	May 2023 08:3
Event	Agent Updated Case Details - Hansen URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000605775&page=hansen	(No Interaction)	Service Account	May 2023 08:3
Event	Online Form Updated by System	(No Interaction)	311 WEB Service	May 2023 08:3
Event	Hansen Case Created - Case Reference 2145844	(No Interaction)	Service Account	May 2023 08:3
Event	Agent Finished - Case Closed. Closed date : Fri May 26 11:10:23 PDT 2023 Service provided Service provided	(No Interaction)	Service Account	May 2023 11:1

7 items found.

Case Details

Case Ref	201000605775 [2145844, Z6139A25]
Classification	ENG - Sanitation Services >> Street Cleaning >> Abandoned Non-Recyclables-Small Case
Associated with	376 POWELL ST

Title Abandoned Non-Recyclables-Small Case

Description Report abandoned garbage.

Status closed (Service provided)

Closed Reason Service provided

Closed Date May 26 2023 11:10 (26 days ago)

Created Date May 25 2023 08:35 (27 days ago)

Created by Service Account

Raised by s.22(1) [Redacted]

Priority Medium

Severity Medium

Internal Only

Forms [eng_san_abgarbage](#)

Case Form

Hansen URL https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000605775&page=hansen



Process Type	Inspection Type	Outcome	Scheduled Start Date	Completed Date	Description	Requestor Comments	Inspector Comments	Completed By
Progress Inspection	Field Inspection	Extend	Dec 02, 2021	Dec 03, 2021	Progress Inspection	Inspection created by the system for purpose of expiration or extension	EP work to complete	Adrian Cashato
Progress Inspection	Field Inspection	Extend	Feb 09, 2022	Feb 09, 2022	Progress Inspection	Inspection created by the system for purpose of expiration or extension	Electrical final = failed Coordinated F/A test required	Adrian Cashato
Building Inspection	P9 - Field Review	Not Ready	Mar 10, 2022	Mar 10, 2022	P9 - Field Review	Progress check?	Deficiencies not yet corrected. New Appendix "C" required	Adrian Cashato
Building Inspection	P3 - Final	Not Ready	Jun 13, 2022	Jun 13, 2022	P3 - Final	Please call to let us know what time and if anyone other than our technician who preformed the work is required for the inspection.	CLSD book June 16th, info given.	Adrian Cashato
Progress Inspection	Field Inspection	Extend	Jun 16, 2022	Jun 16, 2022	Progress Inspection	Inspection created by the system for purpose of expiration or extension	Update requested..... CLSD booked	Adrian Cashato
Building Inspection	Coordinated Life Safety - Building	Partial Pass	Jun 16, 2022	Jun 16, 2022	Coordinated Life Safety - Building	coordinated at 1000HRS	test = OK final documents required	Adrian Cashato
Building Inspection	Coordinated Life Safety - Fire	Passed	Jun 16, 2022	Jun 16, 2022	Coordinated Life Safety - Fire	coordinated at 1000HRS		Colin Macaulay
Progress Inspection	Field Inspection	Extend	Sep 07, 2022	Sep 15, 2022	Progress Inspection	Inspection created by the system for purpose of expiration or extension	Update requested	Adrian Cashato
Building Inspection	P3 - Final	Cancelled	Oct 12, 2022	Oct 11, 2022	P3 - Final	Inspection has been completed, this is just a submittal of the Final Schedule CB from the Certified Professional we have been waiting for.		s.22(1)
Building Inspection	P3 - Final	Not Ready	Oct 18, 2022	Oct 18, 2022	P3 - Final	Inspection has been completed. This request is to submit the documents that we have been waiting for from the engineer. Please call if we need another on site inspection, or for anything further holding up this permit.	documents required	Adrian Cashato
Building Inspection	P3 - Final	Not Ready	Nov 17, 2022	Nov 17, 2022	P3 - Final		Where's the paper work?	Adrian Cashato
Progress Inspection	Field Inspection	Extend	Oct 03, 2022	Nov 28, 2022	Progress Inspection	Inspection created by the system for purpose of expiration or extension		Adrian Cashato
Building Inspection	P3 - Final	Final Inspection Performed	Feb 02, 2023	Feb 02, 2023	P3 - Final 1000hrs	s.22(1)	Final = Accepted - received final documents	Adrian Cashato