

2406 W 15th Av - 2023

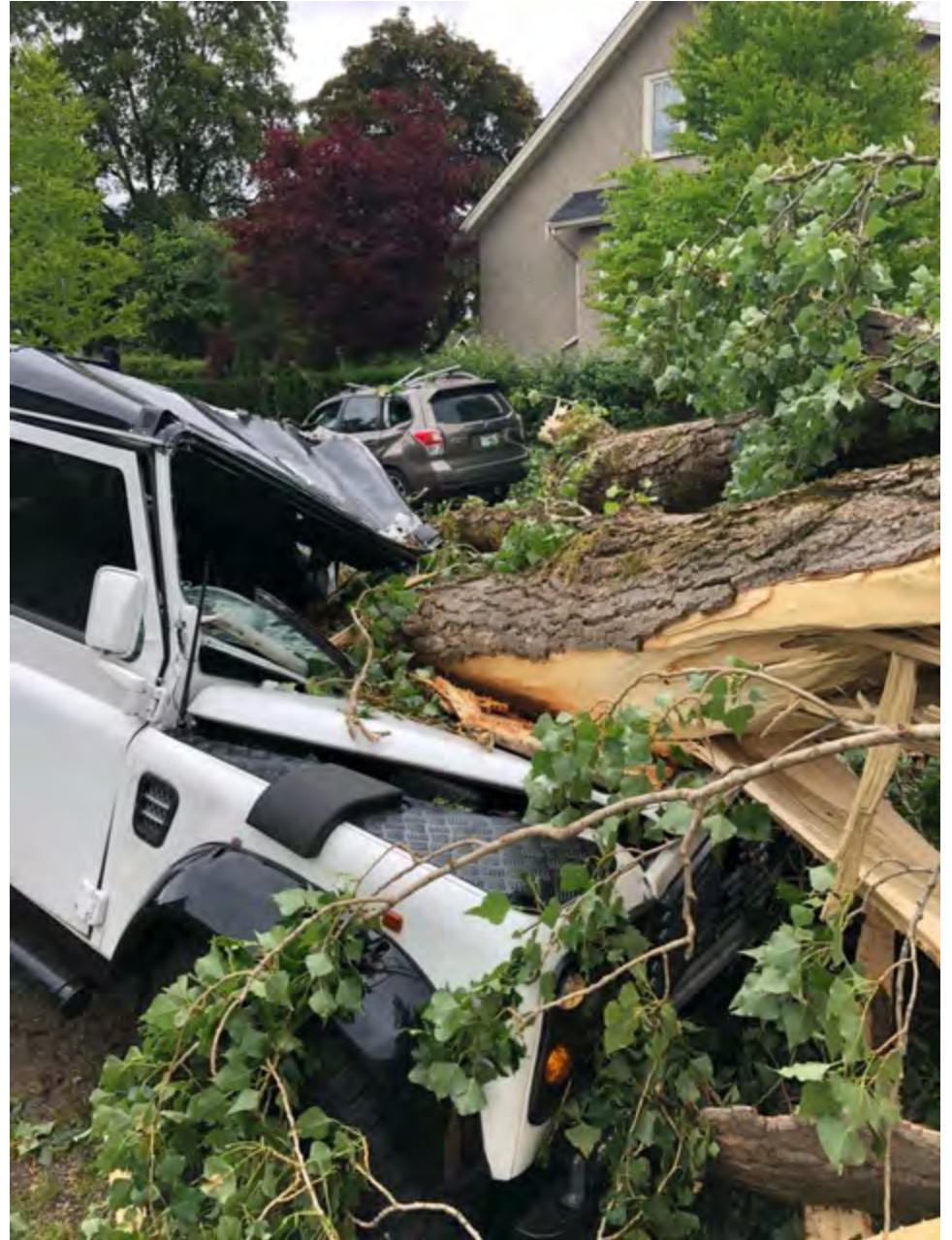
Dessureault, Sophie

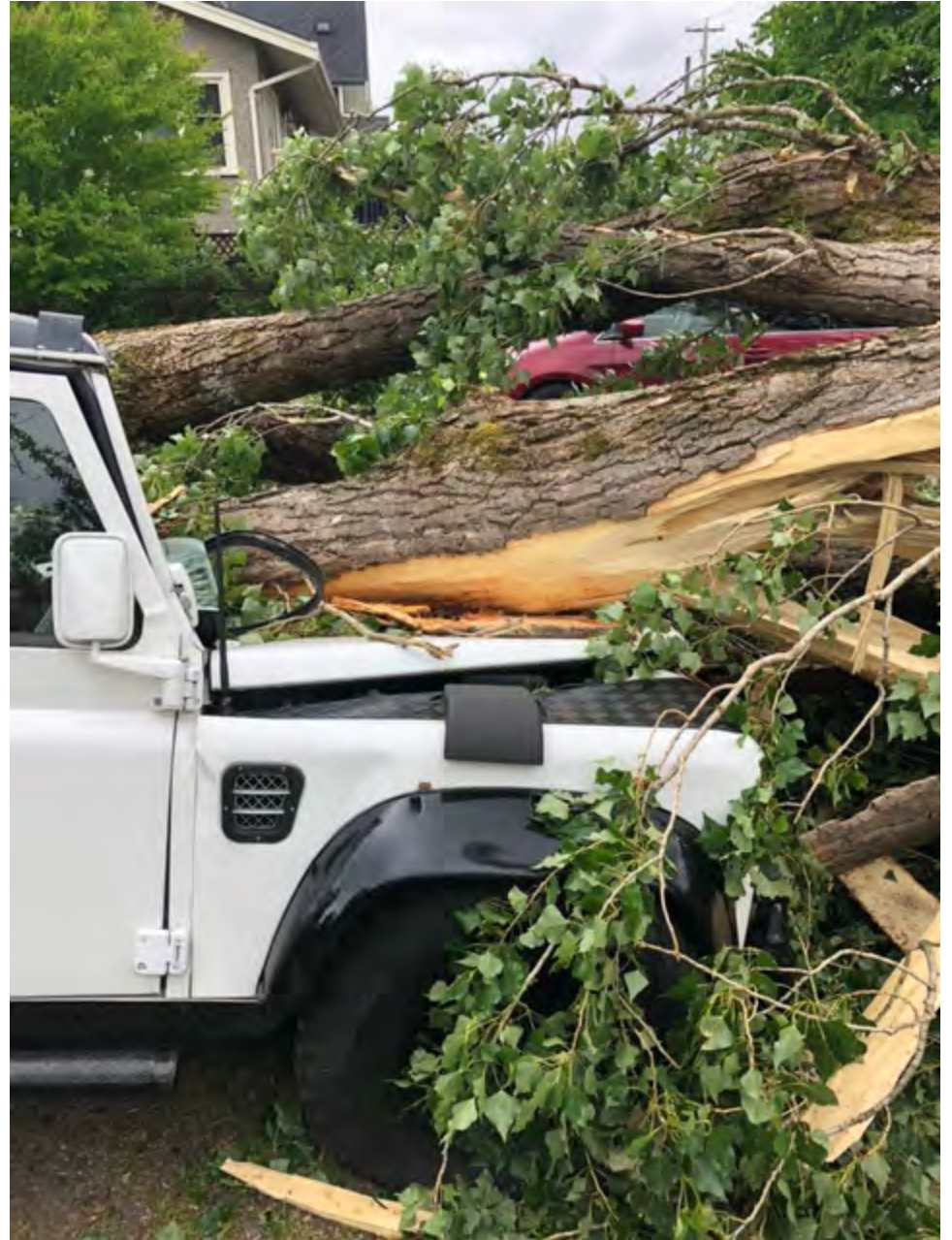
From: Parks - Urban Forestry - Truck Phone - A5856
Sent: Thursday, June 15, 2023 7:26 AM
To: PB Street Trees
Subject: 2406 W15 .3



















Sent from A5856 on a iPhone



2406 W 15th Av - 2023

Dessureault, Sophie

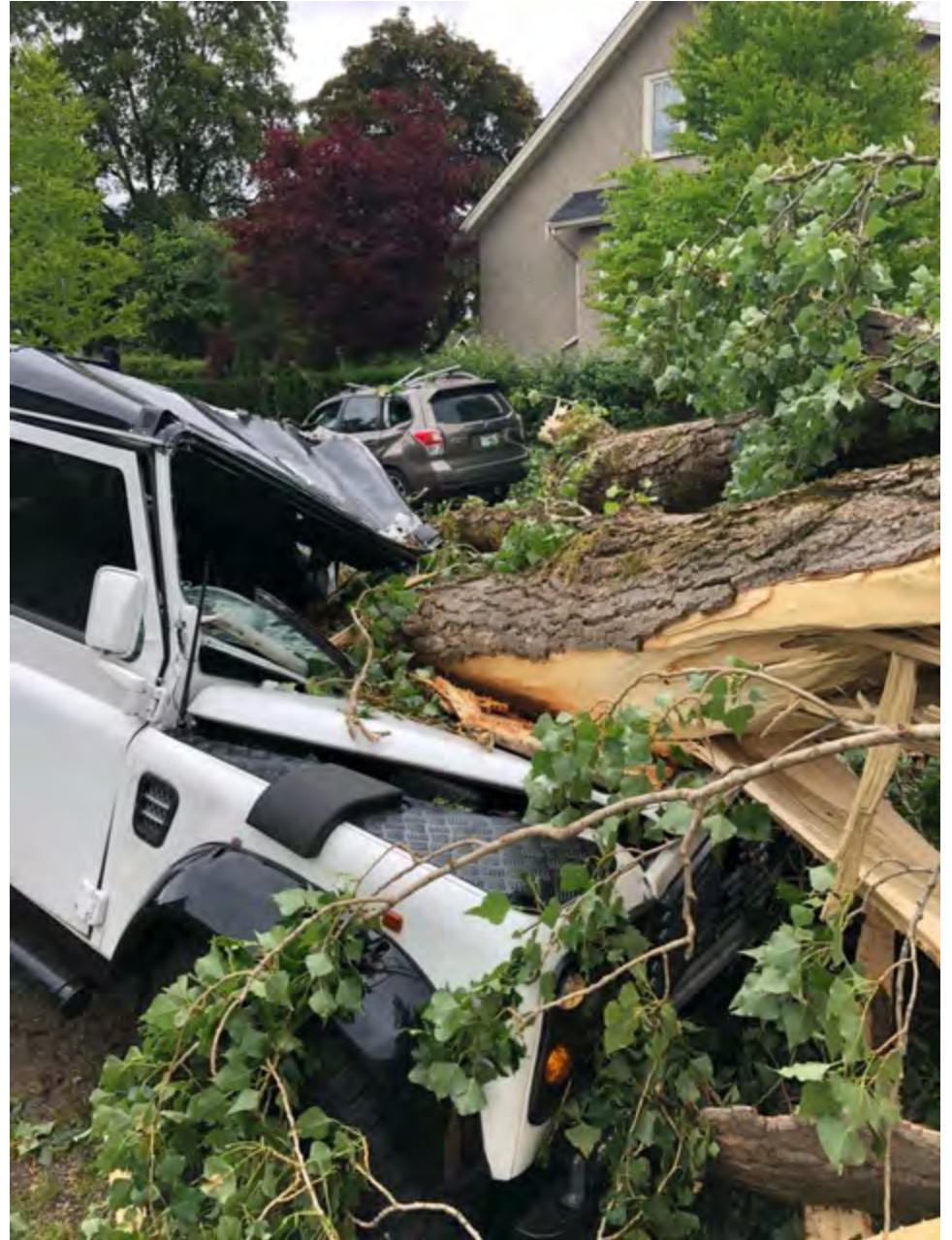
From:
Sent:
To:
Subject:

Parks - Urban Forestry - Truck Phone - A5856
Thursday, June 15, 2023 7:26 AM
PB Street Trees
2406 W15 .3



















Sent from A5856 on a iPhone



Dessureault, Sophie

From: Parks - Urban Forestry - Truck Phone - A5856
Sent: Thursday, June 15, 2023 7:28 AM
To: PB Street Trees
Subject: 2406 W15.5



2406 W 15th Av - 2023

















Sent from A5856 on a iPhone



Dessureault, Sophie

From: Parks - Urban Forestry - Truck Phone - A5856
Sent: Thursday, June 15, 2023 7:29 AM
To: PB Street Trees
Subject: 2406 W15.6



Sent from A5856 on a iPhone



requestType	CASID	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AdditionalDetails	CONTACTNAME	PHONENUM	DATCREATED	closedate	Preferred_Queue	Event/Notes
Street Tree Work Request - Urban Forestry Case	101015540645	6-20	6-22(1)			6-22(1)	app version: 2.31 original address: 3103 Balsam St alias: 6-22(1) ST FULL: VANCOUVER, BC	1. Type of tree request: Inspect 2. Provide details: Large tree in alley has loose looking branches over high voltage wires. 3. Confirm tree location: 2400 West 15th Avenue Vancouver BC 4. (Don't ask, just record - did caller indicate they want a call back?): No 7. Flag for Immediate Action? No	PSR: 11171257-01-Click images below to expand-q1-q2 s.22(1) alt="imageurl" width="300" height="300">Click images below to expand-q1-q2 href="http://maps.google.ca/maps/api/staticmap?markers=49.257671N2C-123.1605248E&size=600x300&key=Atz5yDckU_DVw7N-SSicaADhrT1N3UUV6d&signature=Cuqstbdr2gX2RcaciEKRO1w=>=img src="http://maps.google.ca/maps/api/staticmap?markers=49.257671N2C-123.1605248E&size=600x300&key=Atz5yDckU_DVw7N-SSicaADhrT1N3UUV6d&signature=Cuqstbdr2gX2RcaciEKRO1w=> alt="imageurl" width="300" height="300">Click images below to expand-q1-q2 href="http://www.publicstuff.com/request/view/11171257">http://www.publicstuff.com/request/view/11171257-01-q1-q2	No Name No Name [redacted]		11/23/21 18:46	11/30/21 2:57	PRB - Street Tree Work Request	Event/Notes Case added to VanTree's Queue; Case added to VanTree's 311 Incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2021-11-24 06:36:37.98 Accepted by Parks Department and closed VanTree Service Request #: 204466 at 11/24/2021 6:34:07 AM Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:04:22.94 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:27:35.843 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:37:19.797 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:47:17.737 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:57:13.843 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Street Tree Work Request - Urban Forestry Case	101015543724	6-20	6-22(1)			6-22(1)	app version: 2.31 original address: 3103 Balsam St alias: 6-22(1) ST FULL: VANCOUVER, BC	1. Type of tree request: Inspect 2. Provide details: Tall tree in alley has loose looking branches over high voltage wires. 3. Confirm tree location: 2400 West 15th ave Vancouver BC 4. (Don't ask, just record - did caller indicate they want a call back?): No 7. Flag for Immediate Action? No	PSR: 11175614-01-Click images below to expand-q1-q2 s.22(1) alt="imageurl" width="300" height="300">Click images below to expand-q1-q2 href="http://maps.google.ca/maps/api/staticmap?markers=49.257671N2C-123.1605248E&size=600x300&key=Atz5yDckU_DVw7N-SSicaADhrT1N3UUV6d&signature=Cuqstbdr2gX2RcaciEKRO1w=>=img src="http://maps.google.ca/maps/api/staticmap?markers=49.257671N2C-123.1605248E&size=600x300&key=Atz5yDckU_DVw7N-SSicaADhrT1N3UUV6d&signature=Cuqstbdr2gX2RcaciEKRO1w=> alt="imageurl" width="300" height="300">Click images below to expand-q1-q2 href="http://www.publicstuff.com/request/view/11175614">http://www.publicstuff.com/request/view/11175614-01-q1-q2	6-22(1)	6-22(1)	11/24/21 17:11	11/30/21 2:57	PRB - Street Tree Work Request	Event/Notes Case added to VanTree's Queue; Case added to VanTree's 311 Incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2021-11-25 06:40:38.107 Accepted by Parks Department and closed VanTree Service Request #: 204546 at 11/25/2021 6:39:41 AM Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:05:01.898 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:28:06.07 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:37:48.623 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:47:47.51 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Staff Feedback Agent Finished: Case Closed. Closed date : 2021-11-30 02:57:44.283 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Street Tree Work Request - Urban Forestry Case	101016301322	6-20	6-22(1)			6-22(1)	app version: 2.31 original address: 3103 Balsam St alias: 6-22(1) TULL: VANCOUVER, BC	1. Type of tree request: Inspect 2. Provide details: Large loose branch in tree over Hydro wires. PUBLIC SAFETY ISSUE. 3. Confirm tree location: North side of alley between W 16th and W 15th ave. Over hydro wires. 4. (Don't ask, just record - did caller indicate they want a call back?): No 7. Flag for Immediate Action? No	PSR: 12893248-01-Click images below to expand-q1-q2 s.22(1) alt="imageurl" width="300" height="300">Click images below to expand-q1-q2 href="http://maps.google.ca/maps/api/staticmap?markers=49.257671N2C-123.1605248E&size=600x300&key=Atz5yDckU_DVw7N-SSicaADhrT1N3UUV6d&signature=Cuqstbdr2gX2RcaciEKRO1w=>=img src="http://maps.google.ca/maps/api/staticmap?markers=49.257671N2C-123.1605248E&size=600x300&key=Atz5yDckU_DVw7N-SSicaADhrT1N3UUV6d&signature=Cuqstbdr2gX2RcaciEKRO1w=> alt="imageurl" width="300" height="300">Click images below to expand-q1-q2 href="http://www.publicstuff.com/request/view/12893248">http://www.publicstuff.com/request/view/12893248-01-q1-q2	6-22(1)	6-22(1)	11/8/22 13:59	11/9/22 14:45	PRB - Street Tree Work Request	Agent Created Case: Public Staff request id: PS012893248 Case added to VanTree's Queue; Case added to VanTree's 311 Incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2022-11-08 14:45:01.713 Accepted by Parks Department and closed VanTree Service Request #: 221761 at 11/8/2022 2:44:41 PM

Case ID	Classification Hierarchy - Type	Neighbourhood	Location	Sub Type	Main Case Details	Channel	Client	Client Phone	Create Date	Close Date	Closure Reason	SLA Status	Queue	Last Event Title	Last Event Note
201000591671	City and Park Trees Maintenance Case	Kitsilano	s.22(1)		s.22(1) Type of request: 12 Provide details: The City tree in front of this address is overgrown and deteriorating. The citizen would like it removed. It is a walnut tree that drops branches and walnuts. It makes a big mess that the City does not clean up. Please let the citizen know if this can be removed. Note: there is also a City tree on Vine St that is overgrown s.22(1) would also like this tree maintained or removed. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	s.22(1)	s.22(1)	17-May-2023	20230519	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000591671&page=vantree
201000050417	City and Park Trees Maintenance Case	Kitsilano	s.22(1)		Location s.22(1) type of request: 3 Provide details: The walnut tree in front of citizen's house is overgrown and hasn't been pruned in years, citizen s.22(1) and has to go out twice a day with broom to sweep up as walnuts are all over the sidewalk/road and even inside the front yard. Citizen said s.22(1) submitted multiple request for pruning but nothing has been done, and s.22(1) and would like to know when the tree will be pruned or even if possible removed and replant another type of tree.(Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?): Yes	Phone	s.22(1)	s.22(1)	25-Aug-2022	20220908	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000050417&page=vantree
201000419037	City and Park Trees Maintenance Case	Kitsilano	s.22(1)		s.22(1) Type of request: 2 Provide details: Big Tree branch broken from snow fall and blocking road. (Is this an immediate action request?): Yes** Neighbourhood: KITSILANO After hours superintendent area:	WEB	s.22(1)	s.22(1)	26-Feb-2023	20230227	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000419037&page=vantree
201000578307	City and Park Trees Maintenance Case	Kitsilano	s.22(1)		s.22(1) Type of request: 2 Provide details: VPD File: VA 23-774942300 block of W 14th Ave Tree branch large one that has fallen over several cars across the road blocking both directions of traffic. No power lines down (Is this an immediate action request?): Yes** Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	Organization VPD Dispatch / Ecomm	6042154912, 6042154934	10-May-2023	20230512	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000578307&page=vantree
201000421081	City and Park Trees Maintenance Case	Kitsilano	s.22(1)		s.22(1) Type of request: 2 Provide details: Long branch about 20 ft long and 6 to 8 inches in diameter hanging above the City sidewalk. The branch is not affecting sidewalk access but appears to be a hazard. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?): Yes	Phone	s.22(1)	s.22(1)	27-Feb-2023	20230228	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000421081&page=vantree

201000439674	City and Park Trees Maintenance Case	Kitsilano	s.22(1)	Location: s.22(1) Type of request: 59 Provide details: Part of the tree is hanging and partially blocking the sidewalk. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	s.22(1)	s.22(1)	7-Mar-2023	20230308	Duplicate request	Attained - Case Closed	311 - Contact Centre	Rejected by VanTree	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000439674&page=van-tree
201000419730	City and Park Trees Maintenance Case	Kitsilano	s.22(1)	Location: s.22(1) Type of request: 2 Provide details: Main branch of boulevard tree broken by heavy snow and lying on sidewalk. There is another one same block at east end of the street. While you are here could you remove a dead Rowan tree from s.22(1) (Is this an immediate action request?): Yes** Neighbourhood: KITSILANO After hours superintendent area:	WEB	s.22(1)	s.22(1)	26-Feb-2023	20230228	Further action	Attained - Case Closed	PR - Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000419730&page=van-tree
201000666979	City and Park Trees Maintenance Case	Kitsilano	s.22(1)	Location: s.22(1) Type of request: 59 Provide details: A large tree had fallen on W 15th Avenue earlier this week and the City crew had come by to remove some debris. There is still a large amount of debris that remains (e.g., a mound of wood) on the City boulevard and s.22(1) would like to know when the City will come by to clean the rest up. Please contact. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	s.22(1)	s.22(1)	16-Jun-2023	20230620	Further action	Attained - Case Closed	PR - Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000666979&page=van-tree
201000665826	City Services Feedback Case	Kitsilano	s.22(1)	Type of feedback: Complaint Department: Parks and Recreation Business Unit: Urban Forestry (Street Trees) Were any other cases created as a result of this feedback? 201000660524 Provide details: Citizen wishes to make a complaint regarding the tree issues behind the above address. There is s.22(1) that had large branches fall (and crush two vehicles and take out power lines). The fire department and City attended. A city official stated that the tree is rotted out on the inside and would be removed in a few days. It has been a few days and this has not been done. They have also asked what the status of the tree is (and what is going to be done) to the Urban forestry department and they have yet to hear back. They are concerned that the remaining half of the tree is going to fall. At this point large portions of the tree have fallen over twice (Once this week and s.22(1) due to the dropped power lines from the tree branches falling over). They have also heard that there have been other issues with the tree in the past (that they have heard from other neighbours s.22(1)). They wish to speak to a supervisor in the department regarding this tree and would like to know what is happening with this tree ASAP. Citizen also expressed it is a safety hazard. (Don't ask just record, does the customer require contact?):	Phone	s.22(1)	s.22(1)	16-Jun-2023	20230616	Closed automa	Attained - Case Closed	311 - Contact Centre - Feedback	Online Form Updated by System	Title updated to: City Services Feedback Case - Complaint

				§ 22(1) Type of request: 2 Provide details: Crews are on site working on a gigantic tree whose branches fell and cause an evacuation. § 22(1) § 22(1) Fire Department said a huge portion is rotted. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	§ 22(1)	§ 22(1)	14-Jun-2023	20230616	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_yof_search_by_user?requestid=201000660524&page=van-tree
201000154001	City and Park Trees Maintenance Case	Kitilano	§ 22(1)	Location: § 22(1) Type of request: 11 Provide details: Large tree on boulevard is over grown and roots are damaging our front garden and neighbours. Rain water is not reaching front yard plants. Multiple 6" diameter large branches need removal. Neighbourhood: KITSILANO After hours superintendent area: North	WEB	§ 22(1)	§ 22(1)	19-Oct-2022	20221024	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_yof_search_by_user?requestid=201000154001&page=van-tree
				§ 22(1) Type of request: 9 Provide details: We are writing to ask that you please deal with the aphids on the cherry blossom directly outside of our house. We're worried the aphids will now infect the pants on our property too. Also, the upper branches need trimming. They are impeding on our property and in the way of the growth of the trees on our property. Thanks so much. (Is this an immediate action request?): No	WEB	§ 22(1)	§ 22(1)	1-Jun-2023		N/A	Over Due - Work Pending	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_yof_search_by_user?requestid=201000631387&page=van-tree
				§ 22(1) Type of request: 2 Provide details: Citizen said about 10 min ago there was a loud crash and looked outside and there is a large tree branch that's fallen on their car and dented it. The branch is about two car lengths and the truck is about a volleyball size. Large tree branch that's on top of the car. Please have it removed and advised citizen to call ICBC. (Is this an immediate action request?): Yes** Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?): No	Phone	§ 22(1)	§ 22(1)	7-Jun-2023	20230609	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_yof_search_by_user?requestid=201000646811&page=van-tree
				§ 22(1) Type of request: 2 Provide details: Broken branch impeding the sidewalk in front of this house. (Is this an immediate action request?): Yes** Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	§ 22(1)	§ 22(1)	26-Feb-2023	20230227	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_yof_search_by_user?requestid=201000419075&page=van-tree

201000249029	City and Park Trees Maintenance Case	Kitsilano	3100 to 3100 BALSAM ST	Location: 3100 BALSAM ST (BLOCK) Type of request: 12 Provide details: Large lombardy poplar in North side of alleyway. Large branches over hydro lines. Also many branches fall during wind storms. Has caused dangerous situation last year when large branch took down high voltage lines and caused fire. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area:	Mobile App	s.22(1)		8-Dec-2022	20221213	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000249029&pg=envantree
201000666126	City and Park Trees Maintenance Case	Kitsilano	s.22(1)	Location: s.22(1) Type of request: 12 Provide details: Diameter - approximately 4 feet or more. Length approximately 50 ft. On s.22(1) (Is this an immediate action request?): Yes** Neighbourhood: KITSILANO After hours superintendent area:	Mobile App	s.22(1)		16-Jun-2023	20230620	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000666126&pg=envantree
201000665706	City and Park Trees Maintenance Case	Kitsilano	s.22(1)	Location: s.22(1) Type of request: 12 Provide details: Related to case # 201000660524The large tree that came down this week still hasn't been removed and citizen would like to know when the clean up will be done as the lane between W 15th Ave to W 16th Ave along Balsam St is still closed and there are temporary no parking signs in front of citizen's house, also large portion of the tree is still standing and citizen would like to know will the tree be removed. (Is this an immediate action request?): No Neighbourhood: KITSILANO After hours superintendent area: North (Don't ask just record, does the customer require contact?):	Phone	s.22(1)	s.22(1)	16-Jun-2023	20230620	Further action	Attained - Case Closed	PR_Urban Forestry - Street Tree Work Request	VanTree Case Created	VanTree URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_user?requestid=201000665706&pg=envantree

2023-365 - Tree Maintenance Records

Truncated Work History comments

FOI Page #	Serial #	Date Worked	Work Type	Crew Leader	Code	IPM Infestation Level	Comment
	8	193143	10/19/2021	INSPECT	BC	R-DEAD	Tree needs to be removed but is not in advanced state of decay for cell 6. Superintendent will have to schedule the work.
	8	193143	3/8/2022	INSPECT	BC	R-DEAD	Tree is listed as a removal. s.22(1) has been waiting patiently. WO generated.
	14	223706	11/9/2021	SYS LARGE	MC		Removed deadwood and reduced a couple of scaffold limbs.
	14	223706	11/25/2021	INSPECT	RAB		No loose looking branches at this time.Has adequate clearance from hydro wires and no visible hazards in crown.

Truncated Caller Comments

FOI Page #	Request ID #	Caller comments
10	198731	s.22(1) has concerns about the health of the large cedar tree located on the s.22(1) Isn't sure if City tree or private tree. It's on the private property side of the sidewalk. You can see it using Google Street View. It was difficult to determine whether this was a private tree by using VanMap and the Street Tree Open Data catalogue did have a cedar type of tree listed for that property. s.22(1) s.22(1) mentioned it is very dry and dead and is concerned it is a fire hazard during this dry weather. Please contact citizen to advise, either way, whether it's City or private responsibility
18	243882	Related to case # 201000660524 The large tree that came down this week still hasn't been removed and citizen would like to know when the clean up will be done as the lane between W 15th Ave to W 16th Ave along Balsam St is still closed and there are temporary no parking signs in front of citizen's house, also large portion of the tree is still standing and citizen would like to know will the tree be removed.
19	243884	*Complaint- Wishes to make a complaint re: the tree issues s.22(1) s.22(1) There is a 7 storey high tree in front of the above address that had large branches fall (and crush 2 vehicles and take out power lines). The fire dept attended and stated the tree is rotted out on the inside and would be removed in a few days. It has been a few days and this has not been done. They have also asked what the status of the tree is (and what is going to be done) to the UF departand they have yet to hear back. They wish to speak to a supervisor in the department regarding this tree and would like to know what is happening with this tree ASAP.