

File No.: 04-1000-20-2023-429

August 10, 2023

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of July 18, 2023 under the *Freedom of Information and Protection of Privacy Act* for:

Records (including paper records and voice recordings) regarding public complaints, reports, and/or requests for parking enforcement in the 1300 block of E 8th Avenue, including the alley between 7th and 8th Avenue. Date range: January 1, 2023 to July 17, 2023.

All responsive records are attached*. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

*Please note, one audio recording of a citizen complaint relating to Service Request 2149888 (page 8 of 9) has also been withheld under s.22(1) of the Act.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-429); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm

Classification Hierarchy - Type	Case ID	Neighbourhood	Location	Sub Type	Main Case Details	Channel	Client	Client Phone	Create Date	Close Date	Closure Reason	SLA Status	Queue
City Services Feedback Case	201000357737	Grandview-Woodland	§.22(1)	Complaint	<p>Location §.22(1)</p> <p>Type of feedback: Complaint</p> <p>Department: Engineering Services</p> <p>Business Unit: Parking Enforcement</p> <p>Provide details: Citizen states there is a black f150 truck that has been parked for two months without moving. Citizen states they have made several requests to parking enforcement and abandoned vehicles to have this vehicle moved but no action has been taken. Tomorrow, COVID is due to perform street cleaning and signs have been posted to move all vehicles. Citizen is frustrated and worried because the black f150 truck has yet to move. Citizen states the street is a mess and needs to be cleaned, they feel they will be extremely upset if the vehicle is not towed so that street cleaning can take place. Vehicle information: BlackFord license plate: §.22(1)</p> <p>(Don't ask just record, does the customer require contact?): Yes</p>	Phone	§.22(1)	§.22(1)	26-Jan-23	20230126	Referred to another service group	Attained - Case Closed	311_Contact Centre - Feedback
Abandoned or Uninsured Vehicle Case	201000600092	Grandview-Woodland	§.22(1)		<p>Location §.22(1)</p> <p>License plate jurisdiction: British Columbia</p> <p>Vehicle license plate number: Unknown</p> <p>License plate expiry date: 2023-05-22</p> <p>Vehicle make: Ford</p> <p>Vehicle colour: Red</p> <p>Location of vehicle §.22(1)</p> <p>Provide details: The vehicle has been parked there for a few months now. Doesn't have plates on it. Tires are flat, it doesn't seem to be in working condition. Some individuals come and put personal belongings in the vehicle once in a while. They use cardboard to hide what is inside of the vehicle. Can't see inside.</p>	WEB	§.22(1)	§.22(1)	22-May-23	20230605	Service provided	Attained - Case Closed	ENG_Parking Enforcement and Operations - Abandoned Vehicles
Abandoned or Uninsured Vehicle Case	201000507024	Grandview-Woodland	§.22(1)		<p>Location §.22(1)</p> <p>License plate jurisdiction: British Columbia</p> <p>Vehicle license plate number: Unknown</p> <p>License plate expiry date: 2023-04-12</p> <p>Vehicle make: Other</p> <p>If other: A big ol' camper trailer</p> <p>Vehicle colour: White</p> <p>Location of vehicle §.22(1)</p> <p>Provide details: It is not abandoned, I think. The owners just never move it and it takes up three cars worth of parking on the street.</p>	Mobile App	§.22(1)		12-Apr-23	20230414	Service provided	Attained - Case Closed	ENG_Parking Enforcement and Operations - Abandoned Vehicles
Parking Enforcement Request Case	201000584297	Grandview-Woodland	§.22(1)	17.2D blocked driveway	<p>Location §.22(1)</p> <p>Additional location details: §.22(1) but nothing change §.22(1)</p> <p>I need help from city of Vancouver to problem solving , I hope city of Vancouver to put the sign no parking there , that only one they don't park there & §.22(1) . Thank you & have great weekend</p> <p>Type of request: 17.2D blocked driveway</p> <p>Specify property type: §.22(1)</p> <p>Is the vehicle blocking your driveway? Yes</p> <p>Is the vehicle completely or partially blocking the entrance/exit? Completely blocking</p> <p>License plate number: §.22(1)</p> <p>Vehicle colour: RED & WHITE</p> <p>Vehicle make: MAZDA / TOROTA</p> <p>Provide details: §.22(1) hard for Garbage truck drive not easy to pick up garbage too, Thank you so much !</p>	WEB	§.22(1)		14-May-23	20230515	Service provided	Attained - Case Closed	ENG_Parking Enforcement and Operations
Abandoned or Uninsured Vehicle Case	201000599341	Grandview-Woodland	§.22(1)		<p>Location §.22(1)</p> <p>Additional location details: There's is a red Ford Focus, no plates on it and cardboard covering all windows for approximately 1 month now.</p> <p>License plate jurisdiction: Other</p> <p>If other: Unknown</p> <p>Vehicle license plate number: Unknown</p> <p>License plate expiry date: 2023-05-21</p> <p>Vehicle make: Ford</p> <p>Vehicle colour: Red</p> <p>Location of vehicle §.22(1)</p> <p>Provide details: Vehicle has been parked for over a month, no plates, has not moved, and cardboard is covering all windows.</p>	WEB	§.22(1)	§.22(1)	21-May-23	20230525	Duplicate request	Attained - Case Closed	ENG_Parking Enforcement and Operations - Abandoned Vehicles
Parking Enforcement Request Case	201000681595	Grandview-Woodland	§.22(1)	17.2D blocked driveway	<p>Location §.22(1)</p> <p>Type of request: 17.2D blocked driveway</p> <p>Specify property type: §.22(1)</p> <p>Is the vehicle blocking your driveway? Yes</p> <p>Is the vehicle completely or partially blocking the entrance/exit? Completely blocking</p> <p>License plate number: §.22(1)</p> <p>Vehicle colour: TOYOTA / SUBARU</p> <p>Vehicle make: WHITE / BLUE</p> <p>Provide details: HI , good afternoon §.22(1) the vehicle §.22(1) §.22(1) I just don't want to §.22(1) spot , please I need to help from City to problem solving & I hope City of Vancouver to help me, hope to hear back from City as soon as possible , thank you so much and have a nice day</p>	WEB	§.22(1)		23-Jun-23	20230624	Service provided	Attained - Case Closed	ENG_Parking Enforcement and Operations

Parking Enforcement Request Case	201000713658	Grandview-Woodland	s.22(1)	17.2D blocked driveway	<p>Location: s.22(1)</p> <p>Type of request: 17.2D blocked driveway</p> <p>Specify property type: s.22(1)</p> <p>Is the vehicle blocking your driveway? Yes</p> <p>Is the vehicle completely or partially blocking the entrance/exit? Completely blocking</p> <p>Licence plate number: s.22(1)</p> <p>Vehicle colour: White / red / silver/ Burgundy</p> <p>Vehicle make: Subaru Mazda Toyota / Subaru</p> <p>Provide details: Hi I Good afternoon, s.22(1) today is garbage pick up day s.22(1) in the morning we can't get out from my parking go to work, s.22(1) I hope city of Vancouver to help , we need a sign No Parking in this area if not they still parking here , I update some pictures today when the truck driver hard to pick up the garbage truck driver has to get off the truck to move the garbage bin because he cannot pick up , no space for truck</p>	WEB	s.22(1)			07-Jul-23	20230708	Service provided	Attained - Case Closed	ENG_Parking Enforcement and Operations
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Entry Date	Side/Lane	Block	Street	Bylaw	Section	Infraction Text
7/8/2023	WL	1300	E 8TH AVE	2849	19.1(D)	STOP ON A LANE IN SUCH A MANNER AS TO LEAVE AVAILABLE LESS THAN 3M OF USABLE LANE FOR FREE MOVEMENT OF VEHICLES
6/20/2023	SS	1300	E 8TH AVE	2849	20.3	BE PARKED ON A STREET WITHOUT THE MOTIVE POWER UNIT ATTACHED
6/19/2023	SS	1300	E 8TH AVE	2849	20.3	BE PARKED ON A STREET WITHOUT THE MOTIVE POWER UNIT ATTACHED
6/8/2023	SS	1300	E 8TH AVE	2849	20.2	LARGE VEHICLE - BE PARKED ON A STREET ABUTTING PROPERTY USED FOR A PUBLIC PARK,SCHOOL,CHURCH OR RESIDENTIAL PURPOSES
6/1/2023	NS	1300	E 8TH AVE	2849	72A(1)	NO PERSON SHALL PLACE, LEAVE, ABANDON ANY DERELICT MOTOR VEHICLE ON ANY STREET
5/17/2023	NS	1300	E 8TH AVE	2849	18.1(B)(ii)	STOP OR PARK OTHER THAN HEADED IN THE DIRECTION OF TRAFFIC
5/15/2023	NS	1300	E 8TH AVE	2849	19.1(D)	STOP ON A LANE IN SUCH A MANNER AS TO LEAVE AVAILABLE LESS THAN 3M OF USABLE LANE FOR FREE MOVEMENT OF VEHICLES
4/14/2023	SS	1300	E 8TH AVE	2849	20.2	LARGE VEHICLE - BE PARKED ON A STREET ABUTTING PROPERTY USED FOR A PUBLIC PARK,SCHOOL,CHURCH OR RESIDENTIAL PURPOSES
4/14/2023	SS	1300	E 8TH AVE	2849	20.2	LARGE VEHICLE - BE PARKED ON A STREET ABUTTING PROPERTY USED FOR A PUBLIC PARK,SCHOOL,CHURCH OR RESIDENTIAL PURPOSES
3/23/2023	NS	1300	E 8TH AVE	2849	17.2(A)(ii)	STOP WITHIN 6 METRES OF THE APPROACH SIDE OF A STOP SIGN
3/16/2023	SS	1300	E 8TH AVE	2849	17.5(C)(ii)	STOP WITHIN 6 METRES OF THE NEAREST EDGE OF THE CLOSEST SIDEWALK ON AN INTERSECTING STREET
3/6/2023	SS	1300	E 8TH AVE	2849	18.1(C)(ii)	STOP OR PARK OTHER THAN WITH THE CURBSIDE WHEELS OF THE VEHICLE WITHIN 30 CM OF THE CURB OR EDGE OF THE ROADWAY
2/17/2023	NS	1300	E 8TH AVE	2849	72A(1)	NO PERSON SHALL PLACE, LEAVE, ABANDON ANY DERELICT MOTOR VEHICLE ON ANY STREET

SR # 2107208 Last 311 Update [Redacted]

Request Type* PEnforcement Parking Enforcement Request Emergency - Safety Hazard or Infrastru

Sub Type [Redacted] Incident Date / / :

Class [Redacted] Crew Assign Date / / :

Call Date 2023/03/06 14:01 Crew ID P_929 Cameron Scherk

Request Date 2023/03/06 14:01 Crew Contact s.22(1) CHRISTOPHER NICHOLLS

Reviewed / / : Alt Crew Contact s.22(1) SEAN CORMIER

Initiated By [Redacted] Follow-Up Date / / :

Alert State Nonr No Alert Boundary No Not within Senakw boundary Charges Explained

- Information**
- Call Details
- Inspection
- Log
- Attachments
- Associations
- Request Details
- Schedules
- Audit Log
- Lagan eForm

Information

Zone [Redacted] Due Date / / :

Sub-area [Redacted] Ext Reference # [Redacted]

Beat [Redacted] Ref Type [Redacted]

Auto Beat [Redacted] Method [Redacted]

Designation [Redacted] Source [Redacted]

Frequency [Redacted] Cleaning Zone [Redacted]

Responsibility* PO Parking Ops & Enforcement Work Group [Redacted]

Project [Redacted]

Request Location

Location

Street #	Pre Dir	Street Name	Suffix	Post Dir	Subdesignation
Range 1300 to 1399		E 8TH AV	-Range		COVAV
Cross Street					
Cross Street					
City, Province, Postal Code		Vancouver	BC	-	

Location
181Cit. s.22(1) s.22(1)

SR # 2124261 Last 311 Update [Redacted]

Request Type* PEnforcement Parking Enforcement Request Emergency - Safety Hazard or Infrastructure No

Sub Type [Redacted] Incident Date 2023/04/12 20:06

Class [Redacted] Crew Assign Date // :

Call Date 2023/04/12 20:07 Crew ID [Redacted]

Request Date 2023/04/12 20:07 Crew Contact [Redacted]

Reviewed // : Alt Crew Contact s.22(1) ALEX WONG

Initiated By [Redacted] Follow-Up Date // :

Alert State None No Alert Boundary No Not within Senakw boundary Charges Explained

- Information
- Call Details
- Inspection
- Log
- Attachments
- Associations
- Request Details
- Schedules
- Audit Log
- Lagan eForm

Information

Zone [Redacted] Due Date // :

Sub-area [Redacted] Ext Reference # [Redacted]

Beat [Redacted] Ref Type [Redacted]

Auto Beat [Redacted] Method [Redacted]

Designation [Redacted] Source [Redacted]

Frequency [Redacted] Cleaning Zone [Redacted]

Responsibility* PO Parking Ops & Enforcement Work Group [Redacted]

Project [Redacted]

Request Location

Location

Street #	Pre Dir	Street Name	Suffix	Post Dir	Subdesignation
s.22(1)		E 8TH AV	(MA)		
Cross Street					
Cross Street					
City, Province, Postal Code		Vancouver	BC		

Location
202 o/s, White camper trailer (no plate), s.22(1) no # (online)

[Asset](#)

SR # 2139785 Last 311 Update [Redacted]

Request Type* PEnforcement Parking Enforcement Request Emergency - Safety Hazard or Infrastructure Yes

Sub Type [Redacted] Incident Date 2023/05/14 14:59

Class [Redacted] Crew Assign Date / / :

Call Date 2023/05/14 15:00 Crew ID [Redacted] Priority 1 Emergency

Request Date 2023/05/14 15:00 Crew Contact s.22(1) DAREL CULLEY Creator

Reviewed / / : Alt Crew Contact s.22(1) DAREL CULLEY Dispatcher

Initiated By [Redacted] Follow-Up Date / / : Alt Dispatcher

Alert State Non No Alert Boundary No Not within Senakw boundary Charges Explained

- Information
- Call Details
- Inspection
- Log
- Attachments
- Associations
- Request Details
- Schedules
- Audit Log
- Lagan eForm

Information

Zone [Redacted] Due Date 2023/05/18 08:30

Sub-area [Redacted] Ext Reference # [Redacted]

Beat [Redacted] Ref Type [Redacted]

Auto Beat [Redacted] Method [Redacted]

Designation [Redacted] Source [Redacted]

Frequency [Redacted] Cleaning Zone [Redacted]

Responsibility* PO Parking Ops & Enforcement Work Group [Redacted]

Project [Redacted]

Request Location

Location

Address	Street #	Pre Dir	Street Name	Suffix	Post Dir	Subdesignation
	s.22(1)		E 8TH AV	(MA)		
	Cross Street					
	Cross Street					
City, Province, Postal Code	Vancouver		BC			

Location 191D 3m s.22(1) (online) no #

[Asset](#)

SR # 2144404 Last 311 Update

Request Type* PAbandonedVeh Parking Abandoned Vehicle Emergency - Safety Hazard or Infrastructure No

Sub Type Incident Date 2023/05/22 14:10

Class Crew Assign Date / /

Call Date 2023/05/22 14:11 Crew ID

Request Date 2023/05/22 14:11 Crew Contact

Reviewed / / Alt Crew Contact

Initiated By Follow-Up Date / /

Alert State None No Alert Boundary No Not within Senakw boundary Charges Explained

Priority 4 Medium

Creator

Dispatcher

Alt Dispatcher

- Information**
- Call Details
- Inspection
- Log
- Attachments
- Associations
- Request Details
- Schedules
- Audit Log
- Lagan eForm

Information

Zone Due Date 2023/06/09 08:30

Sub-area Ext Reference #

Beat Ref Type

Auto Beat Method

Designation Source

Frequency Cleaning Zone

Responsibility* PO Parking Ops & Enforcement Work Group

Project

Request Location

Location

Street #	Pre Dir	Street Name	Suffix	Post Dir	Subdesignation
s.22(1)		E 8TH AV	(MA)		
Cross Street					
Cross Street					
City, Province, Postal Code	Vancouver		BC		

Location

Asset

SR # 2149888 Last 311 Update [Redacted]

Request Type* PAbandonedVeh Parking Abandoned Vehicle Emergency - Safety Hazard or Infrastructure No

Sub Type [Redacted] Incident Date / / :

Class [Redacted] Crew Assign Date / / :

Call Date 2023/06/01 12:56 Crew ID P_266 Linsy Brickell

Request Date 2023/06/01 12:56 Crew Contact [Redacted]

Reviewed / / : Alt Crew Contact [Redacted]

Initiated By [Redacted] Follow-Up Date / / :

Alert State None No Alert Boundary No Not within Senakw boundary Charges Explained

Priority 5 Low

Creator [Redacted]

Dispatcher [Redacted]

Alt Dispatcher [Redacted]

- Information
- Call Details
- Inspection
- Log
- Attachments
- Associations
- Request Details
- Schedules
- Audit Log
- Lagan eForm

Information

Zone [Redacted] Due Date / / :

Sub-area [Redacted] Ext Reference # [Redacted]

Beat [Redacted] Ref Type [Redacted]

Auto Beat [Redacted] Method [Redacted]

Designation [Redacted] Source [Redacted]

Frequency [Redacted] Cleaning Zone [Redacted]

Responsibility* PO Parking Ops & Enforcement Work Group [Redacted]

Project [Redacted]

Request Location

Location

Street #	Pre Dir	Street Name	Suffix	Post Dir	Subdesignation
s.22(1)		E 8TH AV	(MA)		
Cross Street					
Cross Street					
City, Province, Postal Code	Vancouver		BC		

Location

72A1 , vehicle on Mclean , Motor home , Temp insurance expired , s.22(1)

[Asset](#)

SR # 2169461 Last 311 Update

Request Type* PEnforcement Parking Enforcement Request Emergency - Safety Hazard or Infra

Sub Type Incident Date 2023/07/07 14:46

Class Crew Assign Date / / Priority 1 Emerger

Call Date 2023/07/07 14:47 Crew ID

Request Date 2023/07/07 14:47 Crew Contact s.22(1) ZAIN ISMAIL Creator

Reviewed / / Alt Crew Contact s.22(1) ZAIN ISMAIL Dispatcher

Initiated By Follow-Up Date / / Alt Dispatcher

Alert State None No Alert Boundary No Not within Senakw boundary Charges Explained

- Information
- Call Details
- Inspection
- Log
- Attachments
- Associations
- Request Details
- Schedules
- Audit Log
- Lagan eForm

Information

Zone Due Date 2023/07/12 08:30

Sub-area Ext Reference #

Beat Ref Type

Auto Beat Method

Designation Source

Frequency Cleaning Zone

Responsibility* PO Parking Ops & Enforcement Work Group

Project

Request Location

Location

Street #	Pre Dir	Street Name	Suffix	Post Dir	Subdesignation
s.22(1)		E 8TH AV	(MA)		
Cross Street					
Cross Street					
City, Province, Postal Code	Vancouver		BC		

Location

191G MULTIPLE VEHICLES *ONLINE*

Asset