

File No.: 04-1000-20-2023-452

January 25, 2024

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of July 25, 2023 under the ***Freedom of Information and Protection of Privacy Act*** for:

Record of all correspondence, reports, presentations, memos, briefing notes, meeting minutes, and email transcripts regarding the Thomas Donaghy overdose prevention site from the following individuals:

- 1. Sandra Singh; and**
- 2. Councillor Meiszner and their staff.**

Date range: April 1, 2023 to July 25, 2023.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.13(1), s.14, s.15(1)(l), s.22(1), and s.22(3)(d) of the Act. You can read or download these sections here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-452); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm

From: [Kier Junos](#)
To: [Meiszner, Peter](#)
Subject: [EXT] Re: CityNews story: on 1101 Seymour St. OPS
Date: Monday, July 24, 2023 12:52:13 PM
Attachments: [image001.png](#)

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks!

Get [Outlook for iOS \[aka.ms\]](#)

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Monday, July 24, 2023 12:51:46 PM
To: Kier Junos <Kier.Junos@rci.rogers.com>
Subject: Re: CityNews story: on 1101 Seymour St. OPS
Hi, just finished live radio invu. Be down in 5

Councillor Peter Meiszner (he/him)

City of Vancouver

453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

e. peter.meiszner@vancouver.ca

Twitter: [@PeterMeiszner \[twitter.com\]](#)

Links: [Linktree: Facebook, LinkedIn, Instagram \[linktr.ee\]](#)

Assistant

Olivia Hui

e: Oliva.Hui@vancouver.ca

t: 604-871-6711

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples..

From: Kier Junos <Kier.Junos@rci.rogers.com>
Sent: Monday, July 24, 2023 12:38:17 PM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Subject: [EXT] Re: CityNews story: on 1101 Seymour St. OPS

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Hi Peter — a couple of us cameras are in the media room ready to go whenever you are.

Kier

Get [Outlook for iOS \[aka.ms\]](#)

From: Kier Junos
Sent: Monday, July 24, 2023 11:04:02 AM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Subject: CityNews story: on 1101 Seymour St. OPS

Hi Peter,

Kier Junos here with CityNews on Citytv – hope you’re doing well. Do you have time for a brief on-cam interview today to discuss the OPS at 1101 Seymour St.? What’s the plan/is there an alternative site/how and why the operator failed to mitigate impacts.

The latest I can meet up today for an in-person interview is 2:30 pm. If you might only be able to meet remotely over Zoom, 3 p.m. is likely the latest I could do.

Kindly let me know what might be possible, thanks.

Kier Junos (pronouns: he/him)

Video Journalist

CityNews Vancouver

180 West 2nd Avenue

Vancouver, B.C. V5Y 3T9

kier.junos@rci.rogers.com

604-360-2899

Twitter: @kierjunos

CITYNEWS



[\[citynews.ca\]](http://citynews.ca)

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From: s.22(1)

To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 7/25/2023 1:00:14 PM

Subject: [EXT] Re: [EXT] Re: [EXT] 1101 Seymour overdose injection site

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Hi Peter

I did see this!! Thank you for letting me know of this decision. Hopefully they will put the site in an area that does not affect the neighbourhood negatively. Somewhere that has the infrastructure to meet the issues demands.

Please keep me posted of any developments if possible. Thanks again for your vigilance on this matter.

s.22(1)

On Tuesday, July 25, 2023 at 11:47:14 a.m. PDT, Meiszner, Peter <peter.meiszner@vancouver.ca> wrote:

Hi s.22(1)

Hope all is well. I trust you saw the news coverage yesterday regarding the OPS: [City of Vancouver nixes lease renewal for Seymour OD prevention site | Vancouver Sun \[vancouver.sun.com\]](#)

Forwarding just in case.

Thanks,
Peter

Councillor Peter Meiszner (he/him)

City of Vancouver

453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

e: peter.meiszner@vancouver.ca

Twitter: [@PeterMeiszner \[twitter.com\]](https://twitter.com/PeterMeiszner)

Links: [Linktree: Facebook, LinkedIn, Instagram \[linktr.ee\]](#)

Assistant

Olivia Hui

e: Olivia.Hui@vancouver.ca

t: 604-871-6711

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

From: s.22(1)

Sent: Thursday, July 13, 2023 10:01 AM

To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Subject: [EXT] Re: [EXT] 1101 Seymour overdose injection site

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks for your prompt reply Peter. I appreciate the work you are doing to mitigate the problems to health and safety this site is bringing into the neighbourhood. Is there anyway I can add my voice to a

petition to have this site removed as quickly as possible? Any advice would help.

thanks again,

s.22(1)

On Thursday, July 13, 2023 at 09:11:13 a.m. PDT, Meiszner, Peter <peter.meiszner@vancouver.ca> wrote:

Hi s.22(1)

Thanks for the note. I understand the frustration - I am frustrated as well. I am also a Yaletown resident not too far from the site. I am doing what I can to improve conditions around the site, in terms of increased cleaning resources and corporate security attendance, with escalation to VPD as necessary. Several changes to the exterior of the site are to be made as well. In addition, the lease ends in March 2024 and the city has indicated to the operator that it's unlikely to be renewed.

I agree that the operator does not have the resources or expertise to successfully manage the public realm outside the site, and staff are meeting with them (Raincity) regularly, as well as Vancouver Coastal Health (co-operator), regarding the city's and neighbourhood's concerns over the management of the public realm.

I was not on council at the time that this particular OPS location was approved - to be clear, I would not have supported it at this location as I did not think it was suitable in terms of size and location and was vocal about my concerns as a nearby resident.

Peter

Councillor Peter Meiszner (he/him)

City of Vancouver

453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

e. peter.meiszner@vancouver.ca

Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner) [twitter.com]

Links: [Linktree](#): [Facebook](#), [LinkedIn](#), [Instagram](#) [linktr.ee]

Assistant

Olivia Hui

e: Olivia.Hui@vancouver.ca

t: 604-871-6711

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

From: s.22(1)

Sent: Wednesday, July 12, 2023 4:58:05 PM

To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Subject: [EXT] 1101 Seymour overdose injection site

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello Peter

I found your name as a city representative in an article about 1101 Seymour St.

I am writing to add my voice to the growing level of concern over the 1101 injection site. It is obvious that the organization is unable to provide the resources necessary to deal with this problem. I am a yaletown home owner and do not feel that the city has taken into consideration the negative effects this site has had on our neighbourhood and the well being of the residents. Compassion fatigue has replaced empathy. The Increased crime, damages, graffiti, needles, garbage, and tents, not to mention the ever present visible drug use and its effects on the people using, is both frustrating and disheartening.

Where are our rights to a safe and clean community? I want to feel proud of my neighbourhood again.

Thank you for listening,
s.22(1)

From: s.22(1)
To: [Meiszner, Peter](#)
Subject: [EXT] Re: [EXT] Re: [EXT] New Vancouver park forced to replace slide due to noise - Vancouver Is Awesome
Date: Wednesday, June 28, 2023 7:43:18 PM

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Hi,

I have not contacted the agencies you mentioned. I have requested that the strata corporation join the class action lawsuit.

I am trying to gain contact with Best Western the operators of the Chateau Granville Hotel to have them join/support the lawsuit against the city.

Thanks

s.22(1)

Sent from my iPhone

> On Jun 28, 2023, at 7:12 PM, Meiszner, Peter <Peter.Meiszner@vancouver.ca> wrote:

> Hi s.22(1)

>

> I understand, and no, I do not believe we can wait until the lease expires to see improvement in the public realm. I am doing what I can on the city's side, but it is a challenging situation - I am by there several times a week and would agree that the measures are having a limited impact, despite being fairly substantive from the city compared to what has been done previously.

>

> Have you or your neighbours contacted Vancouver Coastal Health or RainCity (the operators) with your concerns?

>

> Peter

>

> Councillor Peter Meiszner (he/him)

> City of Vancouver

> 453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

> e. peter.meiszner@vancouver.ca

> Twitter: @PeterMeiszner

> Links: Linktree: Facebook, LinkedIn, Instagram

>

> Assistant

>

> Maria Rojas (she/her)

> City of Vancouver | Mayor & Council Support

> 604-871-6710 | maria.rojas@vancouver.ca

>

> The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

>

>

> -----Original Message-----

> From: s.22(1)

> Sent: Tuesday, June 20, 2023 4:18 PM

> To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

> Subject: [EXT] Re: [EXT] New Vancouver park forced to replace slide due to noise - Vancouver Is Awesome

>

>

> City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

>

>

> Hi Peter,

> I appreciate the response and outlined actions taken....news flash it's not working. Most days last week there were at least a dozen structures set up and garbage across the sidewalks.

>

> I see that on a regular basis, maybe twice weekly the area around the building is power washed, but it's comical to watch, yes, I regularly go out to observe that these drug users don't usually move to allow the cleaners to do their job, and when they do they gather across the back of my building and wait for the work to finish and quickly go back to erect their structures.

>

> s.22(1) as well as the garbage including the garbage and people gathered in the laneway behind our building. Most days it has become problematic to s.22(1) s.22(1) due to the overflow of people and objects across the lane way and sidewalk. I should not be worried about my vehicle being damaged when trying to exit or enter my place of residence which I own and pay taxes which support the city.

>

> Our building Manager had to post notices in the elevator for all residents to utilize the 311 app as well as call police for all this unwanted activity around the building which all stems from 1101 Seymour Street.

>

> I'm not sure if you are suggesting that we must wait until the lease expires to get some resolution, but that cannot be the answer.

>

> Sent from my iPhone

>

>> On Jun 20, 2023, at 3:02 PM, Meiszner, Peter <Peter.Meiszner@vancouver.ca> wrote:

>>

>> Hi s.22(1)

>>

>> Nice to hear from you. I haven't been apart of the slide discussions as it's a Park Board matter, so I don't have any context on what was behind that decision to replace the slide.

>>

>> I sympathize with your frustration around the continuing street disorder around the OPS and want to assure you that we are actively discussing it with staff, Vancouver Coastal Health and the Province.

>>

>> There have been additional new steps taken recently, here are some more specifics:

>>

>> - City of Vancouver Corporate Protective Services (CPS) staff are called in regularly during day time hours. A progressive community member engagement strategy is employed prior to activating an escalation process that involves CPS.

>> - During the day, a Resident Assistant and/or Resident Manager is on site. A Community Navigator has been contracted (Mission Possible) to support the engagement of people around the building during peak hours (targeting 8am-6pm Monday through Friday & 10am-6pm on weekends where resources are available). If structures are erected etc., and people are unresponsive to engagement by operations staff and/or the Community Navigator, issues are escalated to CPS. Based on recent activity, CPS have attended the site at least once and often multiple times a day, in addition to VPD.

>> - Over night, Resident Assistants float between four buildings including 1105 Seymour. CPS (through a third party contractor) performs mobile rounds at (or about) 11pm - after OPS closes, 1am to support structure removal and crowd management, as well at 6am to help clear sites before the Resident Assistant arrives at 7:30am for the day shift.

>> - Additionally, the City has contracted First Trauma Scene to address bio-hazards and clean up support at 11AM each day Monday to Friday as well performs a pressure rinse twice a week as well as pressure washing every

other week.

>>

>> Hopefully this information is helpful. I will add that the lease ends in Spring 2024 as believe you're aware.

>>

>> I understand that despite the steps taken above, we are still seeing street disorder in and around the site, and we are doing what we can to address that.

>>

>> Any comments or questions about the above, please do let me know.

>>

>> Thanks,

>> Peter

>>

>> Councillor Peter Meiszner (he/him)

>> City of Vancouver

>> 453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8 e.

>> peter.meiszner@vancouver.ca

>> Twitter: @PeterMeiszner

>> Links: Linktree: Facebook, LinkedIn, Instagram

>>

>> Assistant

>>

>> Maria Rojas (she/her)

>> City of Vancouver | Mayor & Council Support

>> 604-871-6710 | maria.rojas@vancouver.ca

>>

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>>

>> -----Original Message-----

>> From: s.22(1)

>> Sent: Tuesday, June 20, 2023 1:14 PM

>> To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

>> Subject: [EXT] New Vancouver park forced to replace slide due to noise

>> - Vancouver Is Awesome

>>

>> Hi Peter,

>> This is absolutely insane. How can this be addressed so quickly and our neighborhood has been complaining for the last two years about the drug injection site at 1101 Seymour Street and we get nothing. We continue to live within this dangerous environment and the noise all through the night and still nothing gets done.

>> s.22(1)

>> [https://urldefense.com/v3/_https://www.vancouverisawesome.com/local-n](https://urldefense.com/v3/_https://www.vancouverisawesome.com/local-news/vancouver-park-slide-removed-noise-complaints-7170952_!!E3YeXkmu)

>> ews/vancouver-park-slide-removed-noise-complaints-7170952_!!E3YeXkmu

>> nRgu!3ov4jBnKUgS-QtZIXTBldjsIcE5zwmm2h_NLwMTulv9aZHLW0_tNn5NN9yZ0X6t1s

>> -Su1S1cbzbXoWCwLlgUaWXdtUk\$

>>

>>

>> Sent from my iPhone

From: "Verrall, Taylor" <Taylor.Verrall@vancouver.ca>

To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 4/26/2023 11:17:04 AM

Subject: FW: Issues Note OPS

Attachments: COM - ACCS - IN - Complaints against people who use drugs - 9 Sept.docx

fyi

Taylor Verrall (he/him) | Director of Communications
Office of the Mayor | City of Vancouver
604.404.5651 | taylor.verrall@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

From: Lam, Phoenix <Phoenix.Lam@vancouver.ca>

Sent: Wednesday, April 26, 2023 10:39 AM

To: Verrall, Taylor <Taylor.Verrall@vancouver.ca>

Subject: Issues Note OPS

Let me know if you have questions?

s.13(1)



s.13(1)



s.13(1)



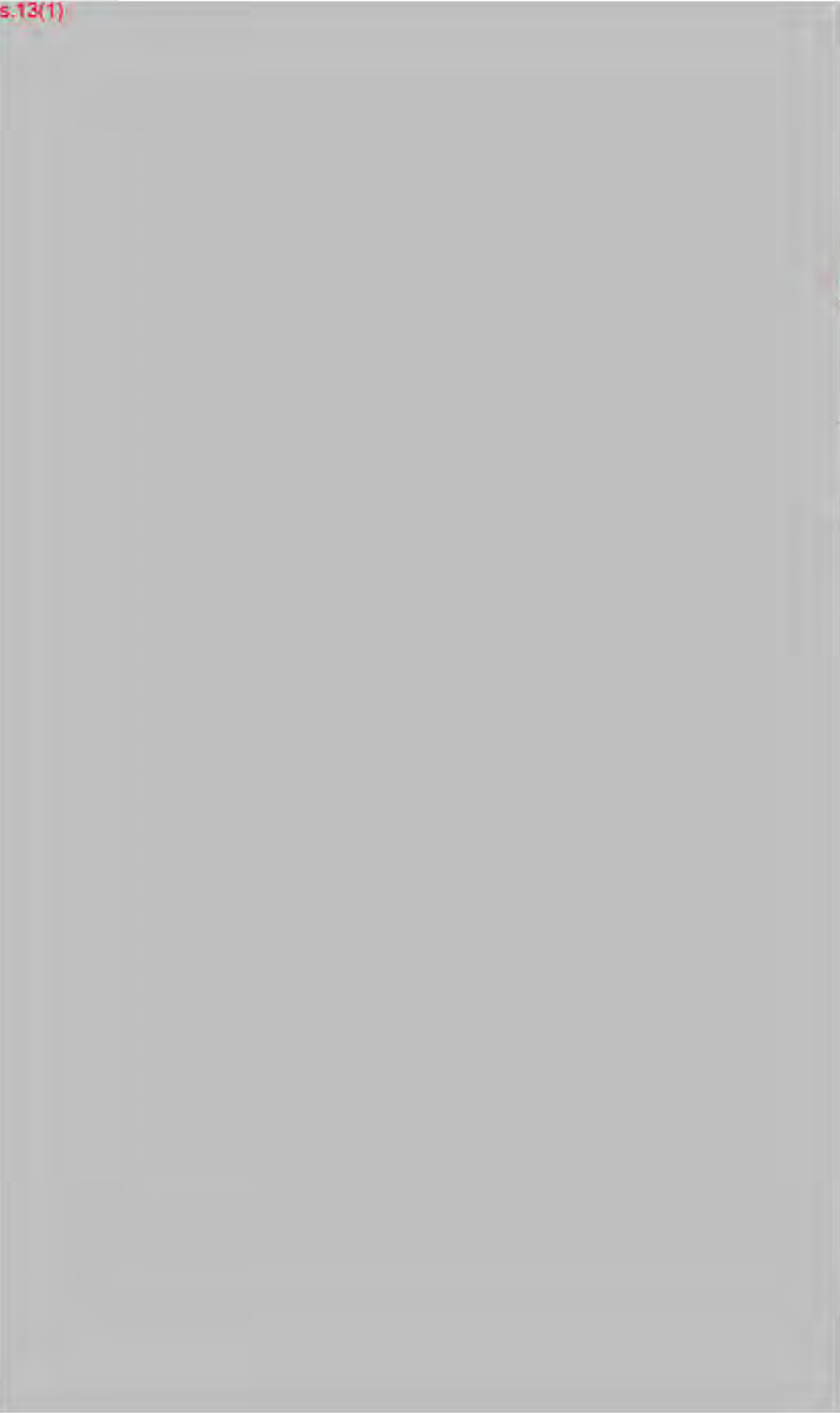
s.13(1)



s.13(1)

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s.13(1)



s.13(1)



From: ["Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>](mailto:Rebecca.Bligh@vancouver.ca)
To: ["Meiszner, Peter" <Peter.Meiszner@vancouver.ca>](mailto:Peter.Meiszner@vancouver.ca)
Date: 4/24/2023 2:40:50 PM
Subject: FW: OPS meeting follow up
Attachments: ACCS - GM - Letter (1101 Seymour NPO Tenants) - New Safety Measures (2023-04-06).pdf

Councillor Rebecca Bligh
CITY OF VANCOUVER
453 W. 12 Ave., Vancouver, BC V5Y 1V4
E: CLRbligh@vancouver.ca P: 604-873-7249
Twitter @rebeccaleeblich

Assistant
Julie Emmerson
E: julie.emmerson@vancouver.ca
T: 604-871-6714

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Friday, April 21, 2023 5:24 PM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Subject: RE: OPS meeting follow up

Thanks Cllr,

Thanks for the discussion the other day. As discussed, please find attached for the letter I sent, as requested.

Success is being monitored by our on-the-ground housing team who are there every day; I connect with them on a weekly basis to hear how things are going.

Asking people to report to 311 is still good as that is how we also gather our metrics.

s.13(1)

s.13(1)

I'm not sure if that is what you are looking for?

Thanks,

Sandra

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Sent: Friday, April 21, 2023 1:44 PM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>

Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>

Subject: RE: OPS meeting follow up

Hi Sandra,

Please ignore the language in this tweet, but it is an example of the public disorder issues we discussed yesterday:

[@SaveOurCityVan on Twitter:](#)

["@raincityhsg @VCHhealthcare @CityofVancouver @KenSimCity @Dave_Eby @mikefarnworthbc @ChiefPalmer @DeputyC how All is fine in the neighbourhood - nothing to see \(sarcasm\). STOP enabling & remove them! #vanpoli #bcpoli https://t.co/aEpyji9xN2" / Twitter](#)

Looks like a photo from today.

In terms of process, how we can be sure that those interventions we discussed yesterday (the increased assertiveness by security) is happening? What does that workflow look like?

And how would you suggest we respond to constituents when they share photos like this?

I've been asking people to report via 3-1-1 but I realize that doesn't result in immediate action.

Thanks,
Peter

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)
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Assistant

Maria Rojas (*she/her*)
City of Vancouver | Mayor & Council Support
604-871-6710 | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

From: Meiszner, Peter
Sent: Thursday, April 20, 2023 11:29 AM
To: Sandra Singh (sandra.singh@vancouver.ca) <sandra.singh@vancouver.ca>
Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>
Subject: OPS meeting follow up

Hi Sandra,

Thanks for the time this morning re: OPS concerns.

As we discussed could you please send me:

- Letter to NP tenants
- Background on the patio relocation from Seymour to Helmcken

It's encouraging to hear that there is recognition that the current disorder outside the site is not acceptable and that there will be earlier intervention by security and MP.

As well, that VCH are aware of that the lease is unlikely to be renewed and that they should be looking for a new location in advance.

Please do send an update every two weeks as we discussed about how the public realm is being managed outside the site, and any other information around the operation/NP that you think would be helpful for us to know.

In the meantime, I will continue to flag issues as they come up.

Thanks,
Peter

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)
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Assistant

Maria Rojas (*she/her*)

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

April 6, 2023

Via email:

Sarah Chown, AIDS Vancouver
Angela Wu, SWAN Vancouver
Alison Clancey, SWAN Vancouver
Craig Lenske, Aunt Leah's
Sarah Stewart, Aunt Leah's
Amelia Ridgway, Raincity Housing
Sylvana Hof, WAVAW
Dalya Israel, WAVAW
Elizabeth Holliday, VCH
Jason Pinto, AIDS Vancouver

Dear non-profit tenant colleagues:

RE: 1101 & 1105 Seymour – City's Response to Safety and Security Challenges

I am writing today to update you on some immediate changes in our approach as landlord to managing the outdoor area around this City-owned property: 1101 & 1105 Seymour Street.

Over the past decade, this neighbourhood along with other areas of Vancouver has experienced increases in people without housing and many who are struggling with mental health and/or substance use. Over time, we have worked together with you as neighbours to identify ways to support these residents while maintaining safety for tenants, clients, City staff, neighbours and the public.

The security and safety of our staff, residents, non-profit tenants, and building is the highest priority for the City. Since November 2022, we have been piloting the use of a Community Navigator to help mitigate these issues. We have had some notable success with this partnership still in its early days; however, the scale of challenges have increased over recent months.

Issues like abandoned waste, biohazards, erection of structures, littering, and loitering around the building continue to pose significant safety risks for residential and non-profit building tenants and their staff and the public, in particular around entrances, the accessibility ramp, and fire-escapes. Instances of verbal harassment and intimidation around the building directed towards building tenants the public and staff persists.

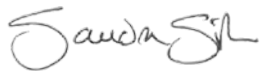
On April 2, 2023, a violent incident occurred outside 1105/1101 Seymour that impacted staff from Housing Operations, Gathering Place and the Overdose Prevention Site. As a result, we have instituted additional interim safety measures while a sustainable and effective safety program is established.

Some of these interim measures include:

- Additional onsite Corporate Security and more frequent building rounds to de-escalate disputes around the building, address problematic congregating, and excessive by-law infractions, particularly around building entrances, the accessibility ramp, and fire escapes;
- Structured integration of daily biohazard cleanups by bio-recovery technicians who will focus on exterior walkways and sidewalk areas;
- Earlier involvement of City sanitation crews to address excessive litter, abandoned waste, and structures around the building to better mitigate fire safety and health risks;
- Engaging the City's Homelessness Services Outreach team to connect with individuals around the building experiencing homelessness and who maybe seeking shelter within the immediate vicinity;
- Support for regular check-ins with the VPD Community Officer and utilization of escalation pathways through 911, as required.

These measures are intended to address the ongoing and evolving conditions that are having significant detrimental impacts on our Housing Operations team, our tenants, and neighbours. As we develop a more robust program to ensure safety for all of our tenants, staff, and public, we'll be sure to engage non-profit tenants for feedback. Staff will be in touch soon to discuss how we might move forward in developing a new safety program for this building.

Regards,



Sandra Sign, General Manager,
Arts Culture and Community Services

Cc: Ryan Bigelow, Managing Director, Non-Market Housing Development and Operations
Mary Clare Zak, Managing Director, Social Policy
Jody Bourgeau, Director, Non-Market Housing Development and Operations
Crystal Brisson, Manager, Non-Market Housing Development and Operations
Dianna Hurford, Senior Planner, Social Policy
Andrea Cornborough, Social Planner, Social Policy
Joanne Franko, Social Planner, Social Policy

From: "Ford, Trevor" <Trevor.Ford@vancouver.ca>
To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Dominato, Lisa" <Lisa.Dominato@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Montague, Brian" <Brian.Montague@vancouver.ca>
"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
Date: 7/25/2023 1:21:25 PM
Subject: FW: Yaletown OPS Closure: closed call

FYI

Best,

Trevor Ford | Interim Chief of Staff
Office of the Mayor | City of Vancouver
office: 604.873.7232 | mobile: s.15(1)(l)



The City of Vancouver acknowledges that it is situated on the traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

From: Pontikis, Maria <Maria.Pontikis@vancouver.ca>
Sent: Monday, July 24, 2023 3:14 PM
To: Ford, Trevor <Trevor.Ford@vancouver.ca>
Subject: Yaletown OPS Closure: closed call

Hi Trevor, please see below our closed calls on the Yaletown OPS that also will be included in today's daily closed call summary.

Maria Pontikis she/her
Chief Communications Officer
City of Vancouver
maria.pontikis@vancouver.ca
604.218.6319

The City of Vancouver is on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

Subject: CLOSED: Multiple Outlets - Yaletown OPS Closure

The following statement was provided to all reporters, as well as the additional details below:
The City of Vancouver remains very concerned about the high level of overdose deaths in Vancouver and is very supportive of harm reduction services such as overdose prevention sites. We recognize the important life safety and security these services provide to people who use substances and have a long history of supporting harm reduction approaches in partnership with Vancouver Coastal Health and community organizations.

Last week, the City confirmed for VCH that we will not be renewing the lease at 1101 Seymour Street when it expires in March 2024. We provided this early confirmation to ensure VCH has sufficient time to explore other options for overdose prevention services in the downtown south, an area of significant need. While it is unfortunate that 1101 Seymour Street has proven unviable for sustained operations for this service, we will continue to work with VCH to support responses to the overdose crisis in this neighbourhood and across the city.

The City is thankful for the partnership with VCH and the numerous non-profit service providers who operate services at 1101 Seymour St.

Joel Ballard – CBC

Any word on why the site wasn't viable?

We have been challenged to manage the extensive congregation outside of this location. Many of the people who gather at this site are not clients of or associated with the OPS, however the outdoor socialization draws many others to the area, the cumulative effect resulting in significant operating challenges for current and neighbouring operations and services.

Dan Fumano – Vancouver Sun | The Province

1. Will the City try to find another location to operate this facility? Will it be in the same neighbourhood, or is there a chance that it would be in a different part of town?

2. I see that Coun. Peter Meiszner wrote on Twitter [twitter.com] that the reason for the decision to not renew the lease was because the operator of the OPS “refused to take responsibility and issues continue” – can I please get some more details about the operator’s conduct here and how that contributed to this decision? From the City’s perspective, what were the problems with what the operators did or failed to do? Did the City issue warnings that were not acted upon? Were there breaches of the good neighbour agreement or other problems? How would the City characterize its relationship with RainCity and Vancouver Coastal Health, and their operation of this site?

3. Sorry, I have a quick follow-up request: can I please get a copy of the lease agreement with VCH for #101 – 1101 Seymour Street?

Staff sent the general statement, provided the link to the public document, and referred to Vancouver Coastal Health for more information on relocation plans.

Kier Junos – CityNews Vancouver

I’m working on a report about the OPS at 1101 Seymour St. A councillor has said the lease is not being renewed to VCH because the operator refused to take measures to “mitigate negative impacts.”

I’m wondering if a spokesperson can discuss the plan for this OPS closing – will there be an alternative site, etc. The latest I can do a video interview in Vancouver is 2:30 p.m. – if remotely, perhaps 3 p.m. over Zoom chat.

StaStaff declined interview and provided general statement.

Frances Bula – State of Vancouver

Is there a staff person who can speak to the OPS notice about not renewing the lease in Yaletown? Or should I just talk to the politicians?

StaStaff directed reporter to reach out to politicians directly and provided General Written Statement.

Isabella Zavarise – CTV

I’m working on a story today about the future of the Yaletown OPS after the city sent a letter stating it would no longer be in a position to renew the lease to VCH.

Here's the letter in a tweet posted by a Coun. Boyle for reference: <https://twitter.com/christineeboyle/status/168348891499922278>

Would Sandra Singh be free to comment on how this decision was made? I'd also like to request an interview with Mayor Sim for his thoughts.

StaStaff provided General Statement.

From: "O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>

To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>

CC: "Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>

"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>

"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>

"Klassen, Mike" <Mike.Klassen@vancouver.ca>

"Montague, Brian" <Brian.Montague@vancouver.ca>

"Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>

"Doherty, Conor" <Conor.Doherty@vancouver.ca>

"Ford, Trevor" <Trevor.Ford@vancouver.ca>

"Qiu, Chris" <Chris.Qiu@vancouver.ca>

"O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>

"Grewal, David" <David.Grewal@vancouver.ca>

"Verrall, Taylor" <Taylor.Verrall@vancouver.ca>

Date: 4/14/2023 2:02:23 PM

Subject: OPS at 1101 Seymour - BACKGROUND MATERIAL - COUNCIL DIRECTION from October 2020

Attachments: EXTRACTED FROM Minutes - Council_ 2020 Oct 20 - Lease for RainCity Housing and Support Society for Seymour Street OPS.pdf
05-31-2021-update-regarding-the-overdose-prevention-site.pdf
10-06-2020-report-6-leases-for-swan-and-rain-city-at-1101-seymour-st.pdf
04-06-2021-2020-annual-council-correspondence-report.pdf

Hi Peter & Rebecca,

I took a look back at the direction Council gave **re: the OPS at 1101 Seymour Street** on October 20, 2020 (it was dealt with under "**Unfinished Business**" and there were a number of amendments added to the staff recommendations). ... I've extracted the relevant pages from the meeting minutes and attached them as a PDF for reference (as well: here's a link to the meeting minutes online: <https://council.vancouver.ca/20201020/documents/regu20201020min.pdf>).

· **Council Meeting Minutes, October 20, 2020 (UNFINISHED BUSINESS)**

1. Modification of Lease for Supporting Women's Alternatives Network (SWAN Vancouver) Society, and Lease for RainCity Housing and Support Society for Overdose Prevention Site, both at 1101 Seymour Street

- **Core Staff recommendation:** THAT Council authorize the Director of Real Estate Services to negotiate and execute the modification of an existing lease (the "SWAN Lease") with Supporting Women's Alternatives Network (SWAN Vancouver) Society ("SWAN") for premises located on the 1st floor at #101 - 1101 Seymour Street (the "Leased Premises"),

The section that is relevant to the concerns expressed by the community is amendment "E" (**moved by Sarah**) which variously speaks to the requirements for "exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior," etc. ... **Here's what "E" specifically states in the final amended motion:**

- E. THAT Council direct staff to attach conditions to the proposed lease for Vancouver Coastal Health

Authority (VCH) for an Overdose Prevention Site at 1101 Seymour Street that addresses requirements for exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior, and provides ventilation in relation to adjacent residences, businesses and public realm;

FURTHER THAT staff report back by the end of November 2020 on measures that can be taken by the City in order to mitigate any impact on neighbouring residents and businesses, including increased sanitation services to deal with any increase in discarded needles, feces and waste in the public realm, and including specific attention to Emery Barnes Park in consultation with the Vancouver Park Board;

AND FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health regarding measures that would best support smooth operation of the new OPS, including monitoring of the site in order to identify and respond to issues.

- o **NOTE:** "E" in its final form as amended was carried unanimously (".... E to F was put and CARRIED UNANIMOUSLY (Vote No. 06518) with Councillors Boyle and Swanson abstaining from the vote.)

I've also attached a couple of related staff memos; notably the **2020 Annual City Clerk's Correspondence Report City Clerk's Office - March 19, 2021** which specifically references 1101 Seymour (see: <https://vancouver.ca/files/cov/04-06-2021-2020-annual-council-correspondence-report.pdf>).

- The Correspondence Report notes on page 9: *"The most popular topic across the majority of the neighbourhoods was the 2020 Cultural Grants. However, Table 2 shows the other most popular topic was usually local to the neighbourhood. For example, West Point Grey residents were most concerned about the use of the Jericho Hostel to house unsheltered residents; Strathcona residents were most concerned about the homeless encampment at Strathcona Park; and Downtown residents were most concerned about the lease for an overdose prevention site at 1101 Seymour Street."*

Table 2 - 2020 Top Correspondence Topics by Neighbourhood

Neighbourhoods	Most Popular Topic	Second Most Popular Topic
West Point Grey	Jericho Hostel (172)	2020 Cultural Grants (65)
Strathcona	Strathcona Park Encampment (69)	2020 Cultural Grants (64)
Downtown	Lease for Overdose Prevention Site at 1101 Seymour Street (141)	2020 Cultural Grants (46)
Mount Pleasant	2020 Cultural Grants (185)	Decriminalizing Poverty and Supporting Community-led Safety Initiatives (55)
Kitsilano	2020 Cultural Grants (160)	Recalibrating the Housing Vancouver Strategy post COVID-19 (63)
Grandview-Woodland	2020 Cultural Grants (151)	Ending Street Checks in Vancouver (43)



These materials should provide the background context for further discussion of the questions raised by community members. Let's chat more on this next week. Perhaps an update memo could be requested because it doesn't appear to have been anything formal in nature since May of 2021.

Patrick

Patrick O'Connor | Director of Legislative Affairs
Office of the Mayor | City of Vancouver
s.15(1)(l) Patrick.O'Connor@vancouver.ca



UNFINISHED BUSINESS

1. **Modification of Lease for Supporting Women's Alternatives Network (SWAN Vancouver) Society, and Lease for RainCity Housing and Support Society for Overdose Prevention Site, both at 1101 Seymour Street**

At the reconvened Council meeting on October 13, 2020, Council heard from speakers and referred questions to staff, debate and decision on the report dated September 8, 2020, to the Council meeting on October 20, 2020, as Unfinished Business.

Council also had before a Memorandum from Sandra Singh, General Manager, Arts, Culture and Community Services, dated October 19, 2020, that informed Council that based on what was heard at Council on October 13, 2020, the Funder has requested an amendment in the report to allow for a direct lease with the City for this site to address public concerns. Based upon discussions with the Funder, staff recommended changes to the report for Recommendations B, C and D only pertaining to RainCity Housing and Support Society.

MOVED by Councillor Kirby-Yung

SECONDED by Councillor Hardwick

- A. THAT Council authorize the Director of Real Estate Services to negotiate and execute the modification of an existing lease (the "SWAN Lease") with Supporting Women's Alternatives Network (SWAN Vancouver) Society ("SWAN") for premises located on the 1st floor at #101 - 1101 Seymour Street (the "Leased Premises"), to incorporate any required changes to the SWAN Lease to effect the following modifications:
 - i. Removing the current 1st floor unit 101 (580 square feet of exclusive use area) from the Leased Premises, and replacing it with unit 325 on the 3rd floor (1,654 square feet of exclusive use area), as shown on Appendix A, thereby increasing the total exclusive use area of the Leased Premises by 1,074 square feet for a new total of 1,654 square feet. The increased floor area results in a commensurate increase in the amount payable at the current rate as "Building Operating Costs" as provided for in Sections 1.08 and 1.09 of the SWAN Lease (from currently \$4,930/annum to \$14,059/annum, plus applicable sales taxes);
 - ii. The modification of lease (the "Modification"), including for clarity the increase to Building Operating Costs referenced in Recommendation A.i above, shall take effect on November 1, 2020 (the "Effective Date"). SWAN shall be permitted early possession of the new location of the Leased Premises beginning October 16, 2020, to accommodate the move and transition of operations by SWAN from their current unit 101; and
 - iii. The Modification shall incorporate any changes to the SWAN Lease as deemed necessary to effect the provisions as set out in this Recommendation A, but shall otherwise be on the same terms and conditions set out in the SWAN Lease, and upon such other terms and conditions to the satisfaction of the Director of Legal Services in

consultation with the General Manager of Real Estate and Facilities Management and the General Manager of Arts, Culture, and Community Services;

FURTHER THAT as the rent for the additional floor area to be included in the Leased Premises will be below the applicable market rate and includes rent-in-lieu of property taxes, Recommendation A constitutes a grant valued at approximately \$42,423 per annum for the incremental floor area of 1,074 sq ft, and approximately \$65,333 per annum for the new total floor area of 1,654 sq ft, based on the current year of the Term.

- B. THAT Council approve the following government health agency to occupy and be the leaseholder #101 – 1101 Seymour Street, being a 580 square foot portion on the 1st floor of the social service centre (the “Centre”) at 1101 Seymour Street, legally described as Parcel Identifier: 029-321-808; Lot 1 Block 93 Plan EPP40740 District Lot 541 NWD Group 1 (the “Property”):

Vancouver Coastal Health Authority (“VCH”).

- C. THAT Council authorize the Director of Real Estate Services to negotiate and execute a lease agreement with VCH for #101 – 1101 Seymour Street (the “VCH Lease”). The VCH Lease shall be based on the following terms and conditions, and upon such other terms and conditions to the satisfaction of the General Manager of Real Estate and Facilities Management, the General Manager of Arts, Culture and Community Services and the Director of Legal Services:
- i. Term and Renewal Options: One year and 5 months commencing November 1, 2020, plus one renewal option for a further two (2) years;
 - ii. Rent and Operating Costs: Total Rent of \$27,840 per annum, inclusive of payment in lieu of property taxes, plus applicable sales taxes.
- D. THAT no legal rights or obligations be created or arise by Council's adoption of Recommendations A, B and C unless and until the Modification and the VCH Lease have been executed and delivered by the respective parties.

amended

AMENDMENT MOVED by Councillor Kirby-Yung

THAT the following be added as E, F and G:

- E. THAT Council affirms its support for prioritizing an overdose prevention site in the Downtown South area as an important component of a balanced four pillars approach and response to the overdose public health emergency.
- F. THAT Council refer Recommendations B, C and D relating to a proposed lease for Vancouver Coastal Health Authority (VCH) for an Overdose Prevention Site at

1101 Seymour Street to staff to explore alternate city-owned locations that are not directly adjacent to a park, children's playground or school, including consideration for locations that have outdoor space for safe inhalation, and to undertake a public notification process with respect to any proposed site; or for VCH to explore non city-owned locations noting Council's express desire that VCH give consideration to similar siting considerations;

FURTHER THAT, if an alternate city-owned site can be identified, the staff report back include a Good Neighbour Agreement with VCH that addresses requirements for building and site cleanliness, expectations for minimizing discarded needles and drug equipment, detailing of proposed services, hours of operation, how any queuing outside the building exterior might be managed, and ventilation in relation to adjacent residences, businesses and public realm.

- G. THAT the report back include information on increased City sanitation services that could be put in place to mitigate possible related neighbourhood area impacts including discarded needles, feces and waste in the public realm, including specific attention to Emery Barnes Park if the final site is nearby, in consultation with the Vancouver Park Board;

FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health as appropriate regarding measures that would best support a smooth launch of a new OPS, including provisions for ongoing monitoring of the site in order to identify and respond to issues.

out of order

* * * * *

Prior to the amendment receiving a seconder, it was

MOVED by Councillor De Genova
SECONDED by Councillor Wiebe

THAT, although a motion is on the floor, under section 5.5 of the *Procedure By-law* Council allow for an additional round of questions to staff.

CARRIED UNANIMOUSLY AND
BY THE REQUIRED MAJORITY

* * * * *

Following a round of questions, the amendment proposed by Councillor Kirby-Yung above was
SECONDED by Councillor De Genova.

* * * * *

During debate on the amendment, Councillor Boyle rose on a Point of Order, and noted the amendment is directing an external organization and Council cannot direct an external organization. The Mayor consulted with staff and the City Manager and ruled the motion out of

order under section 8.7F of the *Procedure By-law*, noting that Council cannot direct another body to do work, and that if the external organization, referenced in the amendment, did secure a second location then Council would not have a decision to make.

* * * * *

AMENDMENT MOVED by Councillor Kirby-Yung
SECONDED by Councillor De Genova

THAT the following be added as E, F and G:

- E. THAT Council affirms its support for prioritizing an overdose prevention site in the Downtown South area as an important component of a balanced four pillars approach and response to the overdose public health emergency.
- F. THAT Council refer Recommendations B, C and D relating to a proposed lease for Vancouver Coastal Health Authority (VCH) for an Overdose Prevention Site at 1101 Seymour Street to staff to explore alternate city-owned locations that are not directly adjacent to a park, children's playground or school, including consideration for locations that have outdoor space for safe inhalation, and to undertake a public notification process with respect to any proposed site; or for staff to ask VCH to explore non city-owned locations noting Council's express desire that VCH give consideration to similar siting considerations;

FURTHER THAT, if an alternate city-owned site can be identified, the staff report back include a Good Neighbour Agreement with VCH that addresses requirements for building and site cleanliness, expectations for minimizing discarded needles and drug equipment, detailing of proposed services, hours of operation, how any queuing outside the building exterior might be managed, and ventilation in relation to adjacent residences, businesses and public realm.

- G. THAT the report back include information on increased City sanitation services that could be put in place to mitigate possible related neighbourhood area impacts including discarded needles, feces and waste in the public realm, including specific attention to Emery Barnes Park if the final site is nearby, in consultation with the Vancouver Park Board;

FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health as appropriate regarding measures that would best support a smooth launch of a new OPS, including provisions for ongoing monitoring of the site in order to identify and respond to issues.

out of order

AMENDMENT TO AMENDMENT MOVED by Councillor De Genova
SECONDED by Councillor Kirby-Yung

THAT the following be added as H:

- H. THAT, concurrent to the consultation outlined above, Council direct staff to work with VCH, VPD, and relevant stakeholders, and consider prioritizing OPS locations in neighborhoods with the greatest need and risk of overdoses, informed by data including recent overdose deaths;

FURTHER THAT through the lens of the Four Pillars Drug Strategy, Council also direct staff to work with and request VCH to consider the feasibility of deploying a number of mobile OPS locations, in addition to, one permanent location, with consideration for moving forward with the shared goal of preventing overdose deaths citywide.

not put

* * * * *

During debate on the amendment to the amendment, the Mayor ruled Councillor Kirby-Yung's amendment out of order under section 8.7F of the *Procedure By-law*, noting that if the external organization, referenced in the amendment, did secure a second location then Council would not have a decision to make. Subsequently, the amendment to the amendment was not put, as the amendment was ruled out of order.

* * * * *

Subsequent to the ruling of the Chair, it was

MOVED by Councillor Dominato
SECONDED by Councillor De Genova

THAT the ruling of the Chair be challenged.

LOST

(Councillors Bligh, Boyle, Carr, Fry, Swanson, Wiebe and Mayor Stewart opposed)
(Councillor De Genova abstained from the vote)

* * * * *

AMENDMENT MOVED by Councillor Kirby-Yung
SECONDED by Councillor De Genova

THAT the following be added as E:

- E. THAT Council direct staff to attach conditions to the proposed lease for Vancouver Coastal Health Authority (VCH) for an Overdose Prevention Site at 1101 Seymour Street and require a Good Neighbour Agreement that addresses

requirements for exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior, and provides ventilation in relation to adjacent residences, businesses and public realm;

FURTHER THAT staff report back by the end of November 2020 on measures that can be taken by the City in order to mitigate any impact on neighbouring residents and businesses, including increased sanitation services to deal with any increase in discarded needles, feces and waste in the public realm, and including specific attention to Emery Barnes Park in consultation with the Vancouver Park Board;

AND FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health regarding measures that would best support smooth operation of the new OPS, including monitoring of the site in order to identify and respond to issues.

amended

* * * * *

During debate on the amendment, Councillor Fry rose on a Point of Order to inquire if there was a limit on the number of amendments a Councillor could submit. The Mayor advised there was not a limit, however, only one amendment, and an amendment to the amendment, could be dealt with at a time. Councillor Carr also rose on a point of order to inquire if the language regarding the Good Neighbour Agreement, in the amendment, was correct. The Mayor advised the language was correct, however, staff were advising against a good neighbour agreement, and instead suggesting that additional components being requested be incorporated directly into the lease agreement.

* * * * *

AMENDMENT TO AMENDMENT MOVED by Councillor De Genova
SECONDED by Councillor Kirby-Yung

THAT the following be added as F:

- F. THAT, concurrent to the consultation outlined above, Council direct staff to work with Vancouver Coastal Health Authority (VCH), VPD, and relevant stakeholders, and consider prioritizing OPS locations in neighborhoods with the greatest need and risk of overdoses, informed by data including recent overdose deaths;

FURTHER THAT through the lens of the Four Pillars Drug Strategy, Council also direct staff to work with and request VCH to consider the feasibility of deploying a number of mobile OPS locations, in addition to, one permanent location, with consideration for moving forward with the shared goal of preventing overdose deaths citywide.

carried

* * * * *

At noon, it was

MOVED by Councillor Carr

THAT Council extend the meeting past noon to complete agenda item UB-1.

withdrawn

Prior to receiving a seconder, Councillor Carr withdrew the motion.

* * * * *

Council recessed at 11:57 am and reconvened at 3:10 pm.

* * * * *

After the recess, and during discussion on the amendment to the amendment, Councillor Boyle rose on a Point of Order to inquire if the amendment to the amendment was in order, under section 8.7f of the *Procedure By-law*, as this work is already being done through the work of the Mayor's Overdose Task Force. The Mayor consulted staff and the City Manager, and ruled the motion in order as the work of the Task Force has not dealt specifically on overdose prevention sites and their locations.

* * * * *

Following debate, the amendment to the amendment was put and CARRIED (Vote No. 06512), with Councillor Swanson opposed and Councillor Boyle abstaining from the vote. The amended amendment was then put and CARRIED (Vote No. 06513) with Councillor Boyle opposed and Councillor Swanson abstaining from the vote.

AMENDMENT MOVED by Councillor Kirby-Yung
SECONDED by Councillor De Genova

THAT the words "and require a Good Neighbour Agreement" be stuck in the first paragraph of E.

CARRIED (Vote No. 06514)
(Councillor De Genova opposed)

AMENDMENT MOVED by Councillor Bligh
SECONDED by Councillor Wiebe

THAT the following be added as G:

G. THAT Council direct staff to work with Vancouver Coastal Health and the operator of the Overdose Prevention Site at 1101 Seymour Street to enable and

accelerate access to safer supply in accordance with new powers granted by the Province of BC including, but not limited to, provisions allowing the prescription of safe supply by nurses outside of a medicalized setting.

CARRIED UNANIMOUSLY (Vote No. 06515)

Council agreed to sever the vote on the components of the motion. A was put and CARRIED AND BY THE REQUIRED MAJORITY (Vote No. 06516) with Councillors De Genova and Hardwick opposed. B to D was put and CARRIED AND C BY THE REQUIRED MAJORITY (Vote No. 06517) with Councillors De Genova, Dominato, Hardwick and Kirby-Yung opposed. E to F was put and CARRIED UNANIMOUSLY (Vote No. 06518) with Councillors Boyle and Swanson abstaining from the vote.

FINAL MOTION AS APPROVED

- A. THAT Council authorize the Director of Real Estate Services to negotiate and execute the modification of an existing lease (the “SWAN Lease”) with Supporting Women’s Alternatives Network (SWAN Vancouver) Society (“SWAN”) for premises located on the 1st floor at #101 - 1101 Seymour Street (the “Leased Premises”), to incorporate any required changes to the SWAN Lease to effect the following modifications:
- i. Removing the current 1st floor unit 101 (580 square feet of exclusive use area) from the Leased Premises, and replacing it with unit 325 on the 3^d floor (1,654 square feet of exclusive use area), as shown on Appendix A of the Report dated September 8, 2020, entitled “Modification of Lease for Supporting Women’s Alternatives Network (SWAN Vancouver) Society, and Lease for RainCity Housing and Support Society for Overdose Prevention Site, both at 1101 Seymour Street”, thereby increasing the total exclusive use area of the Leased Premises by 1,074 square feet for a new total of 1,654 square feet. The increased floor area results in a commensurate increase in the amount payable at the current rate as “Building Operating Costs” as provided for in Sections 1.08 and 1.09 of the SWAN Lease (from currently \$4,930/annum to \$14,059/annum, plus applicable sales taxes);
 - ii. The modification of lease (the “Modification”), including for clarity the increase to Building Operating Costs referenced in A.i above, shall take effect on November 1, 2020 (the “Effective Date”). SWAN shall be permitted early possession of the new location of the Leased Premises beginning October 16, 2020, to accommodate the move and transition of operations by SWAN from their current unit 101; and
 - iii. The Modification shall incorporate any changes to the SWAN Lease as deemed necessary to effect the provisions as set out in A of this resolution, but shall otherwise be on the same terms and conditions set out in the SWAN Lease, and upon such other terms and conditions to the

satisfaction of the Director of Legal Services in consultation with the General Manager of Real Estate and Facilities Management and the General Manager of Arts, Culture, and Community Services;

FURTHER THAT as the rent for the additional floor area to be included in the Leased Premises will be below the applicable market rate and includes rent-in-lieu of property taxes, Resolution A constitutes a grant valued at approximately \$42,423 per annum for the incremental floor area of 1,074 sq ft, and approximately \$65,333 per annum for the new total floor area of 1,654 sq ft, based on the current year of the Term.

- B. THAT Council approve the following government health agency to occupy and be the leaseholder #101 – 1101 Seymour Street, being a 580 square foot portion on the 1st floor of the social service centre (the “Centre”) at 1101 Seymour Street, legally described as Parcel Identifier: 029-321-808; Lot 1 Block 93 Plan EPP40740 District Lot 541 NWD Group 1 (the “Property”):

Vancouver Coastal Health Authority (“VCH”).

- C. THAT Council authorize the Director of Real Estate Services to negotiate and execute a lease agreement with Vancouver Coastal Health Authority (“VCH”) for #101 – 1101 Seymour Street (the “VCH Lease”). The VCH Lease shall be based on the following terms and conditions, and upon such other terms and conditions to the satisfaction of the General Manager of Real Estate and Facilities Management, the General Manager of Arts, Culture and Community Services and the Director of Legal Services:
- i. Term and Renewal Options: One year and 5 months commencing November 1, 2020, plus one renewal option for a further two (2) years;
 - ii. Rent and Operating Costs: Total Rent of \$27,840 per annum, inclusive of payment in lieu of property taxes, plus applicable sales taxes.
- D. THAT no legal rights or obligations be created or arise by Council’s adoption of A, B and C above unless and until the Modification and the Vancouver Coastal Health Authority Lease have been executed and delivered by the respective parties.
- E. THAT Council direct staff to attach conditions to the proposed lease for Vancouver Coastal Health Authority (VCH) for an Overdose Prevention Site at 1101 Seymour Street that addresses requirements for exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior, and provides ventilation in relation to adjacent residences, businesses and public realm;

FURTHER THAT staff report back by the end of November 2020 on measures that can be taken by the City in order to mitigate any impact on neighbouring residents and businesses, including increased sanitation services to deal with

any increase in discarded needles, feces and waste in the public realm, and including specific attention to Emery Barnes Park in consultation with the Vancouver Park Board;

AND FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health regarding measures that would best support smooth operation of the new OPS, including monitoring of the site in order to identify and respond to issues.

- F. THAT, concurrent to the consultation outlined in E above, Council direct staff to work with Vancouver Coastal Health (VCH), VPD, and relevant stakeholders, and consider prioritizing OPS locations in neighborhoods with the greatest need and risk of overdoses, informed by data including recent overdose deaths;

FURTHER THAT through the lens of the Four Pillars Drug Strategy, Council also direct staff to work with and request VCH to consider the feasibility of deploying a number of mobile OPS locations, in addition to, one permanent location, with consideration for moving forward with the shared goal of preventing overdose deaths citywide.

- G. THAT Council direct staff to work with Vancouver Coastal Health and the operator of the Overdose Prevention Site at 1101 Seymour Street to enable and accelerate access to safer supply in accordance with new powers granted by the Province of BC including, but not limited to, provisions allowing the prescription of safe supply by nurses outside of a medicalized setting.

COMMUNICATIONS

1. 2021 Council Meetings Schedule

MOVED by Councillor Carr
SECONDED by Councillor Bligh

THAT meetings of Council be held on the following dates and times:

JANUARY		
	19	Council (9:30 am) Public Hearing (6 pm)
	20	Standing Committee on City Finance and Services (9:30 am)
	21	Public Hearing (6 pm)
	26	Business Licence Hearing (9:30 am) Council / Public Hearing Reserve (3 pm)
	27	Business Licence Hearing (6 pm)
	28	Council / Public Hearing Reserve (3 pm)
NOTE: January 1 – New Year's Day		
FEBRUARY		
	9	Council (9:30 am)

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
CC: ["City Manager's Correspondence Group - DL"](#)
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](#)
Date: 5/31/2021 2:16:24 PM
Subject: Memo: Update regarding the Overdose Prevention Site at 1101 Seymour Street - RTS 14040
Attachments: ACCS - GM - Memo (Mayor & Council) - Update re Overdose Prevention Site at 1101 Seymour Street RTS 14040 (2021-05-28).pdf
ACCS - GM - Memo (Mayor & Council) Update re Overdose Prevention Site at 1101 Seymour Street RTS 14040 (2021-03-03).pdf

Dear Mayor and Council,

The attached memo from Sandra Singh, General Manager, Arts, Culture and Community Services, provides an update regarding the Overdose Prevention Site at 1101 Seymour Street (RTS 144040). Highlights include:

- ⦿Background: The City signed a lease agreement with VCH for an Overdose Prevention Site (OPS) at 1101 Seymour Street as per Council's approval on October 20, 2020. The operator of 1101 Seymour is Raincity Housing and Support Society and the OPS opened on Tuesday, March 2, 2021;
- ⦿Considerable community concern was raised during the 1101 Seymour Council meeting in regards to safety and cleanliness in and around the area with a new OPS at this location. Council added recommendations to the staff report to address community concerns. Staff, VCH, and Raincity Housing Support Society continue to work collaboratively to address any site issues that arise at the new OPS;
- ⦿Staff are organizing a tour in June for Mayor and Council of the OPS at 1101 Seymour so that elected officials can meet with the operator and Vancouver Coastal Health directly and ask questions and clarify concerns.

Should you have any questions, please contact Sandra at Sandra.Singh@vancouver.ca and she will ensure they are responded to through the weekly Council questions process.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməŋəm (Musqueam), ləwəw 7mesh (Squamish), and səliwətaʔ (Tsleil-Waututh) Nations.

MEMORANDUM

May 28, 2021

TO: Mayor & Council

CC: Paul Mochrie, City Manager
Karen Levitt, Deputy City Manager
Lynda Graves, Administration Services Manager, City Manager's Office
Maria Pontikis, Director, Civic Engagement and Communications
Katrina Leckovic, City Clerk
Anita Zaenker, Chief of Staff, Mayor's Office
Neil Monckton, Chief of Staff, Mayor's Office
Alvin Singh, Communications Director, Mayor's Office
Mary Clare Zak, Managing Director, Social Policy & Projects
Mark Pickersgill, Senior Planner, Social Policy & Projects

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services

SUBJECT: Update re Overdose Prevention Site at 1101 Seymour Street RTS 14040

PURPOSE

The purpose of this email is to provide an update regarding the Overdose Prevention Site at 1101 Seymour Street.

The City signed a lease agreement with VCH for an Overdose Prevention Site (OPS) at 1101 Seymour Street as per Council's approval on October 20, 2020. The operator of 1101 Seymour is Raincity Housing and Support Society and the OPS opened on Tuesday, March 2, 2021.

Staff worked with Vancouver Coastal Health to create a set of operational conditions, incorporated within the lease to meet the set requirements outlined in the Council report addressing: building cleanliness, hours of operation, a plan for managing queuing, and ventilation. This memo provides a further update on OPS data for 1101 Seymour within the first 3 months, steps taken to address issues, and future opportunities to mitigate community concerns.

BACKGROUND

In April 2016, following a significant increase in opioid-related overdose deaths from drug poisoning, a public health emergency was declared in BC. During the COVID-19 pandemic,

overdose death rates in Vancouver and BC have increased, counteracting progress in reducing deaths in 2019. There were over 400 overdose deaths in Vancouver in 2020, with an average of 6 deaths per week reported by the VPD and an average of approximately 100 calls the VFRS responds to per week. The situation has worsened. As of mid May, based on VPD and Coroner reports 161 people have died from overdose in the city this year, which is an average of 8-9 deaths per week, and 1,770 have died since the Public Health Emergency was declared in April 2016.

No one has died at an OPS— these services remain critical life-saving services in Vancouver.

In October 2020, staff brought the recommendation for decision to Council due to 1101 Seymour being a City-owned site – other OPS services open and operate without Council decision in the DTES and at St. Paul's Hospital.

In February 2021, VCH signed the lease for 1101 Seymour who sub lease to Raincity Housing Support Society. The site, named the Thomas Donaghy OPS, has operated since March 2, 2021 from 10am – 10pm, 7 days a week.

DISCUSSION

Considerable community concern was raised during the 1101 Seymour Council meeting in regards to safety and cleanliness in and around the area with a new OPS at this location.

Council added recommendations to the staff report to address community concerns (see Appendix A, below). Staff, VCH, and Raincity Housing Support Society continue to work collaboratively to address any site issues that arise at the new OPS.

- The operating conditions were integrated into the lease with Vancouver Coastal Health addressing: building cleanliness, hours of operation, a plan for managing queuing, and ventilation (see Appendix A);
- The operator is in contact, and collaborates with, other building tenants to address any issues;
- The operator (RainCity) monitors, to a reasonable extent and during operating hours (10am-10pm), the state of the sidewalk on the exterior of the building, and clean up discarded harm reduction materials as needed.
 - This includes 30 minute safety and access checks, which includes monitoring of any accumulated garbage on the sidewalk outside of the OPS/
 - At times, if staff are responding to a crisis such as an overdose, they will not be able to do their 30 minute check but will do so at the next available opportunity
 - The operator has shared that they support 50-70 site visits daily, and provide 1-5 overdose reversals/week
- Staff experience is that during the first year of opening new initiatives like supportive housing and overdose prevention sites operators need time to settle operations into the neighbourhood. Operators also experience heightened surveillance and scrutiny during this time which tends to decrease after the first year of operation.

- To date staff have followed up on 8 complaints, including inquiry emails from Council. Staff are establishing baseline data to monitor the difference in the number of complaints and issues over time
- A City working group including, but not limited to: Engineering Sanitation Services, Social Policy, Homelessness Services, and other site specific departments as needed for high profile sites such as OPS and washroom trailer program sites.

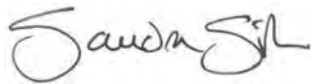
NEXT STEPS

Staff are organizing a tour in June for Mayor and Council of the OPS at 1101 Seymour so that elected officials can meet with the operator and Vancouver Coastal Health directly and ask questions and clarify concerns.

FINAL REMARKS

In conclusion, staff, VCH, and Raincity Housing Support Society will continue to respond to community concerns, while ensuring crucial life-saving supports continue.

If Council has any further questions or needs additional information, please feel free to contact Sandra Singh directly at sandra.singh@vancouver.ca.



Sandra Singh, General Manager
Arts, Culture, and Community Services

tel: 604.871.6858

sandra.singh@vancouver.ca

Appendix A:

Council directions regarding the lease conditions are below:

- E. THAT Council direct staff to attach conditions to the proposed lease for Vancouver Coastal Health Authority (VCH) for an Overdose Prevention Site at 1101 Seymour Street that addresses requirements for exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior, and provides ventilation in relation to adjacent residences, businesses and public realm;

FURTHER THAT staff report back by the end of November 2020 on measures that can be taken by the City in order to mitigate any impact on neighbouring residents and businesses, including increased sanitation services to deal with any increase in discarded needles, feces and waste in the public realm, and including specific attention to Emery Barnes Park in consultation with the Vancouver Park Board;

AND FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health regarding measures that would best support smooth operation of the new OPS, including monitoring of the site in order to identify and respond to issues.

The lease conditions integrated into the lease are:

Section 4.04 Additional Requirements Related to Use of Premises

- (a) Notwithstanding the Permitted Use, the Tenant shall not permit substance inhalation within the Premises. The Tenant shall refer clients requiring this type of support to a facility that offers this service.
- (b) The Tenant shall limit the hours of operations for the Premises to between 10:00am to 10:00pm daily.
- (c) The Tenant shall determine the maximum number of clients it can safely accommodate within the Premises at a given time and shall post such limitation at visible locations within and/or about the Premises.
- (d) If at any time the maximum capacity for the Premises has been reached, the Tenant shall:
 - i. facilitate in/out access and egress through the front entrance of the Building;
 - ii. ensure clients that are above the maximum capacity are escorted out of the Building; and
 - iii. ensure safe and orderly queuing along the outside perimeter of the Building.
- (e) The Tenant shall supervise clients to ensure that clients remain within the Premises, unless a client is accessing services from another Tenant within the Building.
- (f) In addition to the requirements of Sections 5.01 and 6.01, the Tenant shall be responsible for periodic inspection of the Licensed Areas and sidewalks adjacent to the Building to ensure safe pick up and disposal of any discarded drugs and needles/drug paraphernalia.

MEMORANDUM

March 3, 2021

TO: Mayor & Council

CC: Paul Mochrie, Acting City Manager
Karen Levitt, Deputy City Manager
Lynda Graves, Administration Services Manager, City Manager's Office
Maria Pontikis, Director, Civic Engagement and Communications
Rosemary Hagiwara, Acting City Clerk
Anita Zaenker, Chief of Staff, Mayor's Office
Neil Monckton, Chief of Staff, Mayor's Office
Alvin Singh, Communications Director, Mayor's Office
Mary Clare Zak, Managing Director, Social Policy & Projects Division
Dianna Hurford, Senior Planner, Social Policy & Projects Division

FROM: Sandra Singh, General Manager, Arts, Culture and Community Services

SUBJECT: Update re: Overdose Prevention Site at 1101 Seymour Street RTS# 14040

PURPOSE

The purpose of this memo is to provide an update on the conditions for the proposed lease to Vancouver Coastal Health (VCH) for the Overdose Prevention Site at 1101 Seymour Street.

The City signed a lease agreement with VCH for an Overdose Prevention Site at 1101 Seymour Street as per Council's approval on October 20, 2020. Item E requests that Council direct staff to attach conditions to the proposed lease that addresses requirements for building cleanliness, hours of operation, a plan for managing the queuing, and ventilation. Staff worked with Vancouver Coastal Health to create a set of conditions that met the requirements as per Council's request. This memo describes the conditions of the lease and the process in which they were developed.

BACKGROUND

In April 2016, following a significant increase in opioid-related overdose deaths from drug poisoning, a public health emergency was declared in BC. During the COVID-19 pandemic, overdose death rates in Vancouver and BC have increased, counteracting progress in reducing deaths in 2019. In recognition of the increased number of overdose deaths as well as increased street activity in the Granville area that has arisen since the start of the pandemic, VCH and the

City continue to work together to address the gap in harm reduction and overdose prevention services in the neighbourhood. VCH identified the need for another overdose prevention site in this neighbourhood that will provide people who use illicit drugs with a safe and life-saving space to use and access to other social supports.

Since summer of 2020, a mobile overdose prevention service has been operating near 1101 Seymour, and feedback from the operator and overdose surveillance indicates that was a suitable location to meet the demand for services in the downtown core. A more permanent, indoor location on the 1st floor of 1101 Seymour will better enable service delivery for people at risk in the area.

At a Council meeting on October 13, 2020, Council heard from speakers and referred questions to staff, debate and decision on the report dated September 8, 2020 to lease a space at #101-1101 Seymour to RainCity Housing and Support Society (RainCity) to operate an overdose prevention site, funded by VCH. The October 13th Council meeting was reconvened on October 20th, and VCH (the Funder) requested an amendment in the report to allow for a direct lease with the City for this site to address complex neighbourhood relations. On October 22, 2020 Council considered and approved staff recommendations for the City to directly lease the space at #101-1101 Seymour to VCH for an Overdose Prevention Site operated by RainCity Housing and Support Service Society.

During the Council meeting the need for an additional space for supervised inhalation was identified. Staff are working with VCH to create an inhalation tent connected to the washroom trailer site at the Murray Hotel.

The approved Council recommendation directed staff to:

- a) attach conditions to the proposed lease that addresses requirements for exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior, and provides ventilation in relation to adjacent residences, businesses and public realm;
- b) report back to Council by end of November 2020 on measures that that can be taken by the City in order to mitigate any impact on neighbouring residents and businesses, including increased sanitation services to deal with any increase in discarded needles, feces and waste in the public realm, and including specific attention to Emery Barnes Park in consultation with the Vancouver Park Board; and
- c) consult with VPD and VCH regarding measures that would best support smooth operation of the new OPS, including monitoring of the site in order to identify and respond to issues.

DISCUSSION

Staff met with VCH to discuss and draft conditions to the lease, outlined in Appendix B. The lease was signed by VCH and the site will be operational in early March 2021. In order to satisfy the Council's request to report back on the conditions of the lease, the work to date is described below.

Opening of Seymour OPS

- The lease has been signed and the OPS is scheduled to open in early March, 2021 with date to be determined due to COVID-19 vaccinations.
- VCH will be doing a “soft opening” where operations will be fully implemented and services will be targeted to drug users by word of mouth versus a wide-scale public promotion.

Site Monitoring

VCH shared their commitments and perspectives regarding these conditions. According to the VCH team:

- The operator (RainCity) will monitor, to a reasonable extent and during operating hours, the state of the sidewalk on the exterior of the building, and clean up discarded harm reduction materials as needed.
- Although minimal queuing is anticipated, decals may be placed to support physical distancing in the queue, and staff and peers will be assigned to deal with crowd control. VCH will be reviewing the operator’s COVID-19 safety plan closely, as is the norm with all VCH Overdose Prevention Site contracts.
- It is not anticipated that the new Overdose Prevention Site will result in increased discarded needles in the public realm, including Emery Barnes Park. However, VCH contracts a range of needle sweep programs the neighbourhood.
- Perceptions of police surveillance can act as a barrier to accessing health services. Therefore, VCH is recommending that there be no exceptional police monitoring of the new site. Instead, VCH and the operator will work with the VPD’s neighbourhood liaison to proactively resolve any emerging issues, and phone the police in the case of emergencies.

In addition, staff will monitor existing data routinely collected on requests for needle pickup and cleaning re: feces for any changes or increases and will respond as needed.

Consultation with Tenants

In December 2020, a community engagement session for the Granville area hosted by BC Housing and involving COV, VCH and the DVBI, discussed the Seymour OPS as part of their agenda. The majority of participants were pleased with improvements to the area because of increased needle pick up by Spikes on Bikes (run by PHS) and Street Youth Job Action (run by Directions). Only one member disagreed with this assessment.

In addition, staff hosted a meeting specifically about the Seymour OPS with VCH, RainCity and the tenants of 1108 Seymour on December 9, 2020. The purpose of the meeting was to provide tenants with the opportunity to hear more about the OPS and to ask questions or share any concerns. The meeting was attended by representatives from AIDS Vancouver, SWAN Vancouver, and Aunt Leah’s Place, VCH, RainCity and the City. The tenants raised issues related to security, privacy, and hours of operation, and VCH, RainCity and City staff discussed current and potential solutions to mitigate risks. All tenants each expressed their support of the OPS and recognized the necessity and importance of the work to the wider community and to

their respective program participants. As an outcome of the meeting, the tenants agreed to coordinate regular meetings amongst themselves to exchange information as well as build relationships through events such as a community potluck.

Additional Consultation

Staff have been and are currently engaged in conversations with the following City departments regarding various aspects of the OPS at Seymour and future considerations:

- VPD – for considerations related to monitoring, security and safety around the OPS. Staff have followed up with Superintendent Howard Tran and Sgt. Chris Burnham. Some of their concerns include:
 - Boundaries of the area to be cleaned by the site , including sidewalks, lane, Emery Barnes; and
 - Frequency of cleaning as per above.VPD has also confirmed they will be in the area to assist with issues and will encourage people to use at the OPS.
- Parks – for considerations related to Emery Barnes Park. Staff from Parks have expressed the following concerns:
 - Concern about potential increase in garbage, camps and human waste requiring an increased workload for Operations in Emery Barnes Parks; and
 - Will provide Enforcement Officers with an option to help engage people at risk or at odds with Park users.
- Engineering – for considerations related to sanitation:
 - May be potential increase in need for cleaning, and the frequency and breadth of cleaning provided by the OPS; and
 - Engineering will track 311 requests for needle pickup up, street cleanup, and will liaise with DVBI during bi-weekly calls.

TIMELINE

The Indoor OPS officially opened on March 1, 2021.

Staff will continue to engage City departments and to work with VCH to integrate any feedback into relevant aspects of the OPS moving forward.

NEXT STEPS

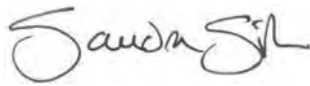
- Request Parks to monitor debris/garbage and issues in Emery Barnes park to inform whether additional service is needed.
- Request to Housing to monitor any complaints or issues from tenants of 1101 Seymour (City-owned site) related to the OPS and work with VCH and Housing to respond appropriately if needed.

- Staff to monitor City data on requests for needle pick up and cleaning re: feces, as well as monitoring of DVBI data, and will respond if any increase is noted.
- Inhalation tent/outdoor OPS to open end of March 2021, operated by Atira at Murray Hotel washroom trailer site.

FINAL REMARKS

In conclusion, the City has completed the lease agreement, VCH tenants in 1101 have been consulted, mechanisms have been set up to support future risk mitigation, and the indoor OPS site is now open. City staff will continue to work with VCH and City departments to monitor the site and surrounding area and to address any emerging concerns.

If Council has any further questions or needs additional information, please feel free to contact Sandra Singh directly at sandra.singh@vancouver.ca.



Sandra Singh, General Manager
Arts, Culture, and Community Services

tel: 604.871.6858

sandra.singh@vancouver.ca

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Direct to Mayor and Council - DL"
CC: "City Manager's Correspondence Group - DL"
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
Date: 10/6/2020 9:22:07 AM
Subject: Report 6 - Leases for SWAN and Rain City at 1101 Seymour St.

Good morning Mayor and Council,

As Dr. Daly is not available to speak to the above-referenced report today, she has asked me to convey the following message regarding the proposed overdose prevention site.

Best,
Paul

From: Daly, Patty [VCH] [mailto:Patricia.Daly@vch.ca]
Sent: Tuesday, October 06, 2020 9:00 AM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Cc: VanVeen, Chris [VCH] <chris.vanveen@vch.ca>; Bell, Erika [VCH] <Erika.Bell@vch.ca>
Subject: Statement for Mayor and Council
Importance: High

Hi Paul – can you please forward this statement to Mayor and Council:

Unfortunately I am not able to attend today's council meeting. However, I would like to voice strong support for the staff recommendation to provide the RainCity Housing and Support Society with a lease to operate an overdose prevention site at 1101 Seymour Street.

We are still in the midst of two public health emergencies: the opioid overdose emergency and the COVID-19 pandemic. For people living with substance use disorder in Vancouver using illegal substances, the risk of overdose death is greater than their risk of severe COVID-19. The Vancouver Police Department reported that there were 14 suspected overdose deaths in Vancouver last week, the second-highest weekly total since City staff started tracking VPD-reported deaths in 2016. The city centre has consistently seen the second highest number of overdose deaths in our region after the downtown eastside (DTES). Historically people at risk of overdose who live downtown have had few options for supervised consumption, often being forced to use alone, in parks or alleyways, or to travel to the DTES to visit Insite. The new overdose prevention site that is being proposed for 1101 Seymour St will provide an important, life-saving opportunity for people to use their drugs in a safe environment. It will also offer opportunities for access to treatments and supports when through referrals to our VCH Overdose Outreach Team.

Overdose Prevention Sites operate under a provincial ministerial order, which permits their operation without exemption under section 56.1 of the federal Controlled Drugs and Substances Act. Due to the nature of the emergency, which requires public health to move quickly to establish services, the order does not require community consultation. However, we have full confidence in RainCity as a service provider, and our staff will work closely with stakeholders to ensure impacts to the surrounding community are minimal.

Analysis from the BC Centre for Disease Control clearly demonstrates that overdose prevention services have saved lives, and I would remind Mayor and Council that they are an essential component the work required to address the opioid overdose crisis as outlined in my Chief Medical Health Officer Report of 2018 (<http://www.vch.ca/Documents/CMHO-report.pdf>).

Thank you for your ongoing support in addressing the opioid overdose emergency in Vancouver.

Sincerely,

Patricia Daly, MD, FRCPC

Vice-President, Public Health & Chief Medical Health Officer

Vancouver Coastal Health

office 604 675 3924

e-mail patricia.daly@vch.ca

Erika Bell

Executive Assistant

office 604 675 3918

e-mail erika.bell@vch.ca

I acknowledge that my place of work lies on the unceded traditional homelands of the Musqueam, Squamish and Tsleil-Waututh Nations.

The content of this e-mail is confidential and may be privileged. If you receive this e-mail in error, please contact the sender and delete it immediately.

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
CC: ["City Manager's Correspondence Group - DL"](#)
Date: 4/6/2021 3:03:41 PM
Subject: 2020 Annual Council Correspondence Report
Attachments: 2020 Annual Council Correspondence Report.pdf

Dear Mayor and Council,

Attached for your information is the 2020 Annual Council Correspondence Report, which summarizes the correspondence data received between January and December 2020.

The correspondence data covered in the report includes feedback on Council agenda items, service requests, enquiries, complaints, comments, and petitions. In addition to Council correspondence, the City Clerk's Office also processes Public Hearing correspondence, speaker requests, legal documents, risk management claims, and event invitations. Other services also include City Hall tours/official visits, the City Hall Illumination Program, half-mastings, events, and ceremonies.

A full summary of the correspondence data is provided within the 2020 Annual Correspondence Report and key highlights from the report include:

- ☐ A total of **11,331** correspondence items received by Mayor and Council in 2020 through the [Contact Council web form](#), 3-1-1, City Clerk's Office, and the councillors' individual emails (when councillors requested for them to be tracked)
- ☐ Popular topics:
 1. **2020 Cultural Grants:** 1,909 correspondence items
 2. **COVID-19 Pandemic:** 751 correspondence items
 3. **Climate Emergency Action Plan:** 535 correspondence items
 4. **Prohibition of "No Pets" Clauses in Rental Contracts:** 514 correspondence items
 5. **Decriminalizing Poverty and Supporting Community-led Safety Initiatives:** 424 correspondence items
- ☐ Top neighbourhoods (by number correspondence received):
 1. **Downtown:** 1,614 correspondence items
 2. **Kitsilano:** 1,033 correspondence items
 3. **Mount Pleasant:** 796 correspondence items
 4. **West End:** 741 correspondence items
 5. **Grandview-Woodland:** 632 correspondence items

□ Response rates:

- 90% of correspondence received personalized responses
 - ⊙ A total of 10,189 responses were sent, 9,234 from the Council Correspondence Coordinator and 955 from departmental staff
- Cases were closed within an average of 8 business days

If you have any questions, please contact Rosemary Hagiwara, Deputy City Clerk, at 604-873-7177 or Rosemary.Hagiwara@vancouver.ca.

Best,
Paul

Paul Mochrie (he/him)
Acting City Manager
City of Vancouver
paul.mochrie@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməŋəm (Musqueam), ləwəw 7mesh (Squamish), and səlilwətał (Tsleil-Waututh) Nations.



2020 Annual City Clerk's Correspondence Report

City Clerk's Office

March 19, 2021

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1. Introduction

The purpose of this report is to provide an annual review of the correspondence received in the City Clerk's Office by the Election and Business Services, Mayor's Office, Legislative Operations, and External Relations and Protocol groups in 2020. This excludes correspondence by other branches such as Access to Information and Archives as they report their own metrics annually, and Board of Variance as their correspondence data is not currently tracked. The data provided in this report also excludes correspondence that were sent directly to the Mayor and Councillors' unique email addresses unless they were requested to be entered into the case management system.

The majority of correspondence covered in this report relates to Mayor and Council correspondence, which includes feedback on Council agenda items, service requests, enquiries, complaints, comments, and petitions. In addition to Council correspondence, the City Clerk's Office also processes Public Hearing correspondence, speaker requests, legal documents, risk management claims, and event invitations. Other services also include City Hall tours/official visits, the City Hall Illumination Program, half-mastings, events, and ceremonies. Data from 2020 has been collected for these services and will be discussed in further sections. Comparisons with data collected in previous years will also be provided if the information is available.

2. Summary of 2020 Correspondence Trends

With the onset of the COVID-19 pandemic in March 2020, this unprecedented situation became a central topic of concern throughout the majority of the year. This significantly increased Mayor and Council correspondence volumes as well as decreased the amount of events as in-person gatherings were limited to ensure the safety of the public and City staff. A high-level summary of the data collected in 2020 is displayed in Table 1 below.

Table 1 - 2020 Correspondence Data Summary

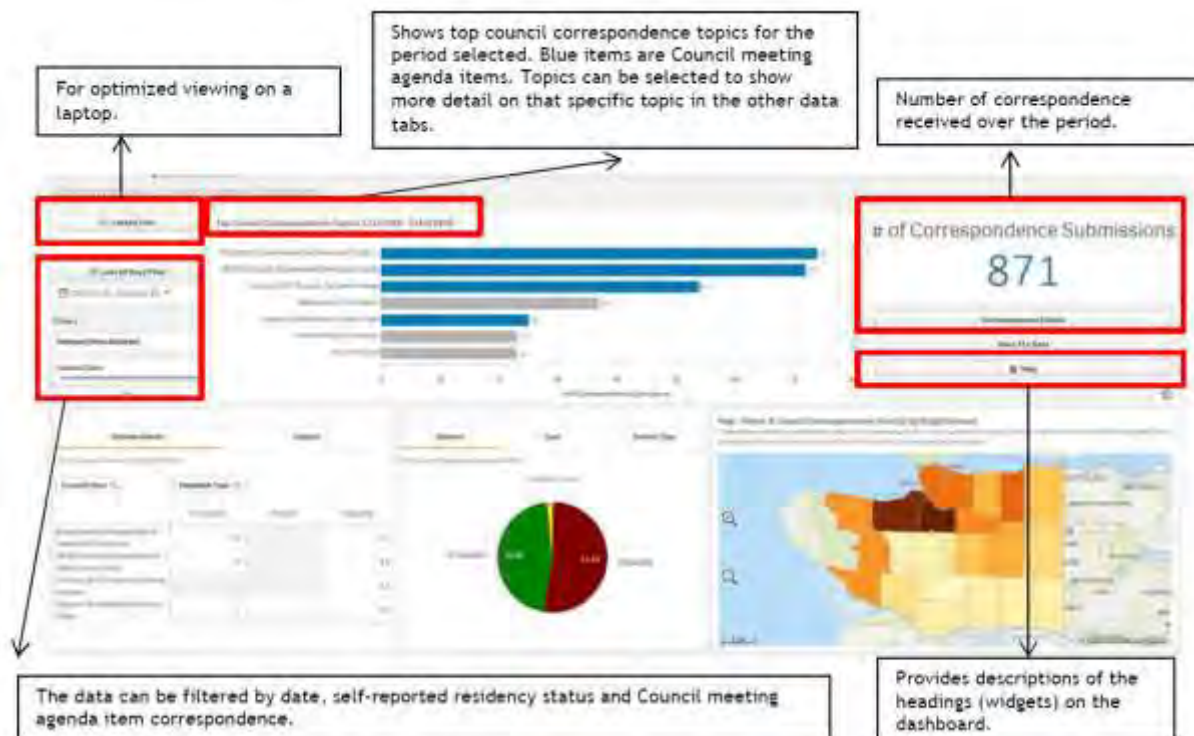
Mayor and Council Correspondence	Volumes and Sources	<ul style="list-style-type: none">• 11,331 correspondence items received in total (75% increase from 2019)<ul style="list-style-type: none">○ 9,481 submitted on the Contact Council web form○ 1,080 received from 3-1-1○ 422 received individually from councillors*○ 348 received by the City Clerk's Office<i>*These emails are only tracked when a councillor requests for them to be entered into the case management system.</i>
	Popular Topics	<ol style="list-style-type: none">1. 2020 Cultural Grants: 1,9092. COVID-19 Pandemic: 7513. Climate Emergency Action Plan: 5354. Prohibition of "No Pets" Clauses in Rental Contracts: 5145. Decriminalizing Poverty and Supporting Community-led Safety Initiatives: 424

Mayor and Council Correspondence	Top Neighbourhoods (by number of correspondence received)	<ol style="list-style-type: none"> Downtown: 1,614 Kitsilano: 1,033 Mount Pleasant: 796 West End: 741 Grandview-Woodland: 632
	Response Rates	<ul style="list-style-type: none"> 90% of correspondence received personalized responses <ul style="list-style-type: none"> 10,189 responses were sent <ul style="list-style-type: none"> 9,234 from the Correspondence Coordinator 955 from department staff 1,142 cases were closed with acknowledgement Cases were closed within an average of 8 business days
Mayor's Office Correspondence		<ul style="list-style-type: none"> 8,101 correspondence items (received through 3-1-1 and the Mayor's web form)
Public Hearing Correspondence		<ul style="list-style-type: none"> 3,253 public hearing correspondence items 4 petitions with 6,107 signatures in total 522 speakers registered 458 speakers heard
Council and Standing Committee Meeting Speakers		<ul style="list-style-type: none"> 233 speakers registered for Council meetings 147 speakers heard during Council meetings 1,040 speakers registered for Standing Committee meetings 502 speakers heard during Standing Committee meetings
Legals, Risk Claims, Event Invitations, and Tours		<ul style="list-style-type: none"> 103 legal documents 814 risk management claims 109 event invitations 4 City Hall tours attended by 65 people in total
External Relations and Protocol		<ul style="list-style-type: none"> 5 official visits 11 events, ceremonies, and recognitions 60 micro-weddings 61 City Hall Illuminations 10 half-mastings

3. Correspondence Improvements in 2020

In 2020, the City Clerk's Office implemented the following improvements to the correspondence process:

- **New Council Correspondence Dashboard**
 - A new [interactive dashboard](#) was created to display high-level correspondence data to help Mayor and Council with their decision making process. A screenshot of the dashboard is below:



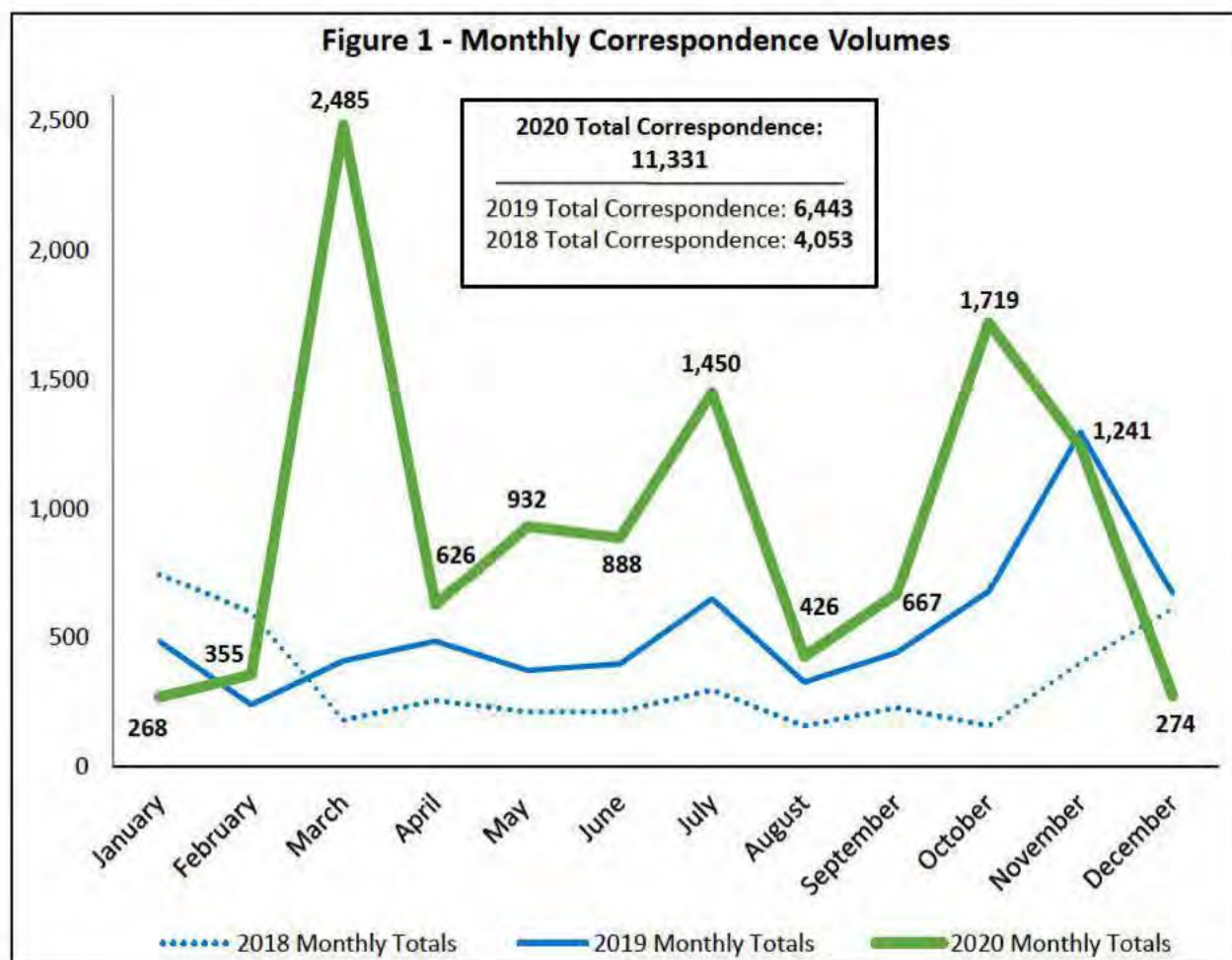
- **New Public Hearing Web Form**
 - A new Public Hearing web form was launched to replace the publichearing@vancouver.ca email. This reduced the amount of resources previously required to review emails and prepare them for distribution.
- **Website Improvements**
 - The rezoning and Public Hearing web pages on the City's website were updated to clarify the feedback submission process and to provide more education on the rezoning process.

4. 2020 Mayor and Council Correspondence

Mayor and Council correspondence is managed by the Council Correspondence Coordinator from the Business and Election Services group (more information is provided in Appendix A). **In 2020, Council received a total of 11,331 correspondence items, which was a 75% increase from the 6,443 correspondence items received in 2019.** Correspondence volumes typically increase during the weeks Council meetings are held and when there are specific topics of interest. As shown in Figure 1, volumes usually decrease during Council breaks in August and between December and January. Correspondence volume trends in recent years have been similar, where the volumes typically increase in July before the summer break in August as well as from September to November.

With the onset of the COVID-19 pandemic in March 2020, Council received an unprecedented amount of correspondence and increased volumes throughout the rest of the year. Most of the comments in

March were related to COVID-19 and approximately 1,900 comments were received over a one-week period through an organized campaign regarding the 2020 Cultural Grants.



4.1 Categories and Topic Trends

Similar to previous years, the highest volume of correspondence in 2020 fell under the City Administration category (as shown in Figure 2), which includes correspondence related to the 2020 Cultural Grants, lease for an overdose prevention site at 1101 Seymour St, and 2021 Capital and Operating Budget. At the end of March, approximately 1,900 comments regarding the 2020 Cultural Grants were received through the Contact Council web form within a one-week period. The majority of these comments were part of a campaign from BC Alliance for Arts + Culture, whose members submitted template letters urging Council to approve the grants.

With the onset of the COVID-19 pandemic, the City had to adjust its services to adhere to public health orders and ensure the safety of its residents. As this became a significant issue in Vancouver and across the world, there were a variety of concerns related to service/industry closures, physical distancing enforcement, housing/homelessness support, and financial relief. Comments relating to COVID-19 fell under the Police, Fire, and Public Safety category, which was the second most popular category for 2020.

In 2020, the Defund the Police movement was a significant event, which led to the Vancouver Police Department (VPD) receiving increased scrutiny by the public. As a result, Council received a high volume of comments relating to the Decriminalizing Poverty and Supporting Community-led Safety Initiatives motion, Ending Street Checks in Vancouver motion, and the VPD's 2020 Operating Budget.

Other important topics received were related to the Climate Emergency Action Plan and Prohibition of "No Pets" Clauses in Rental Contracts motion. A complete list of the popular topics from 2020 is provided in Figure 3.

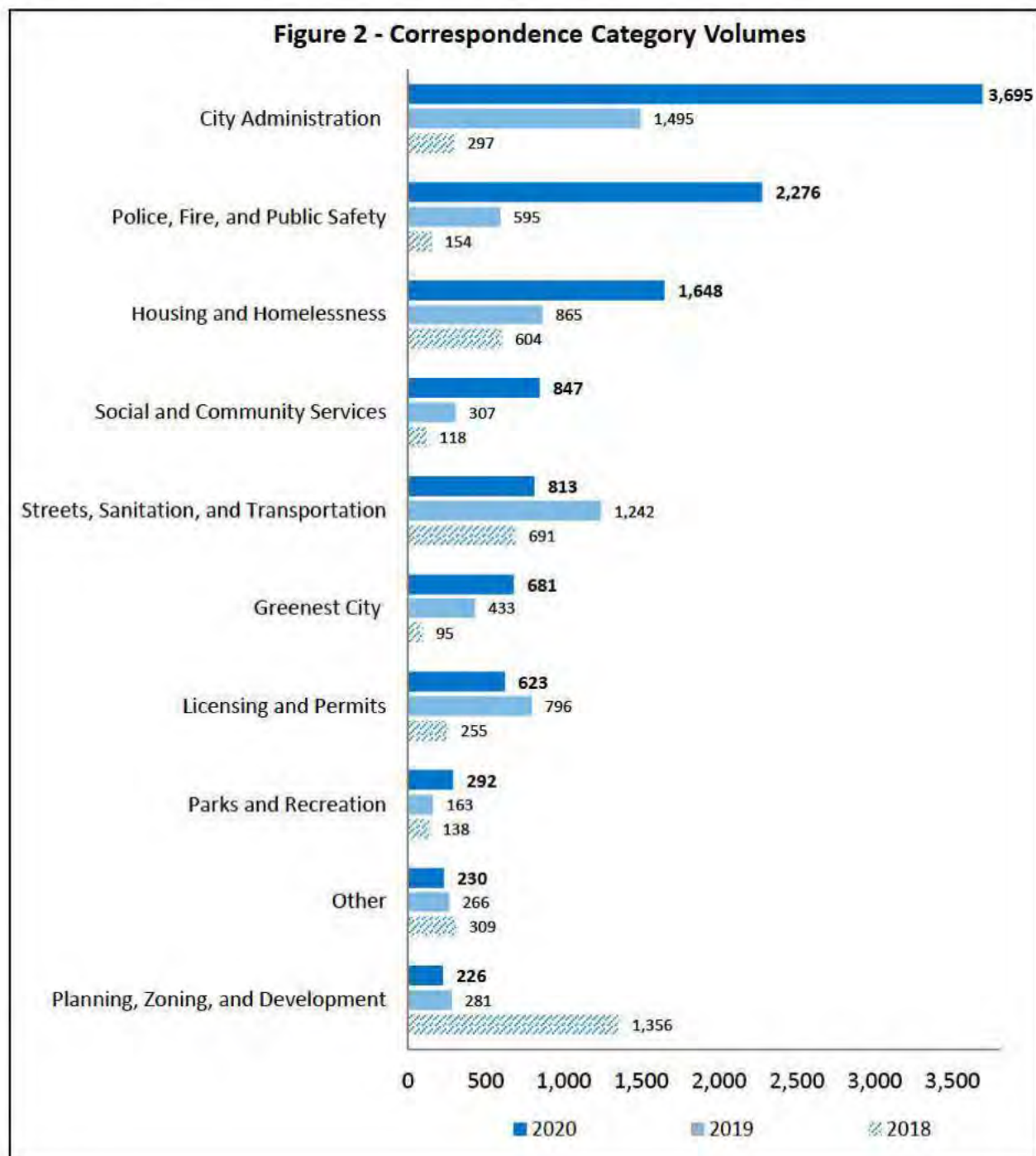
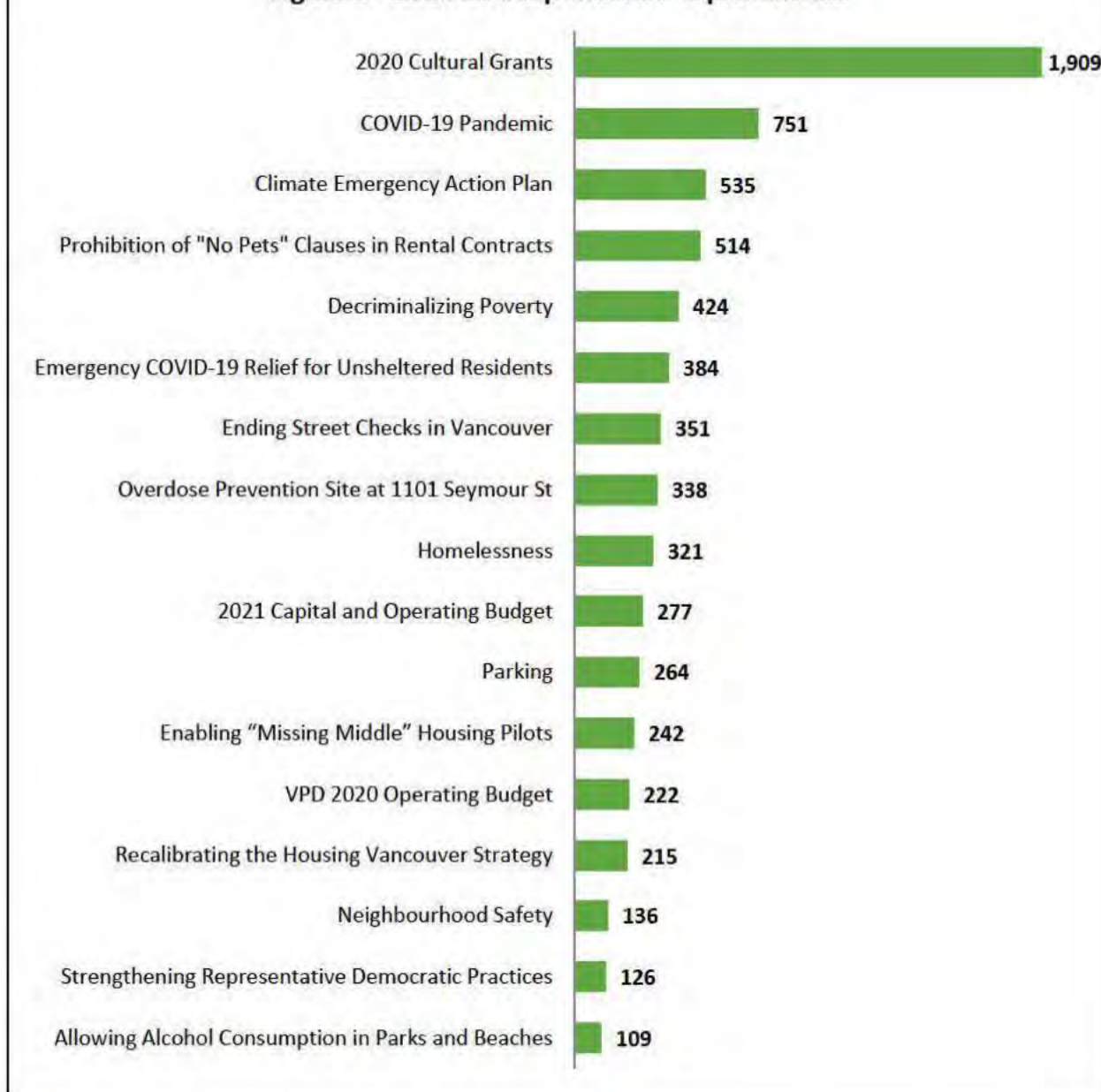


Figure 3 - 2020 Correspondence Topics Trends



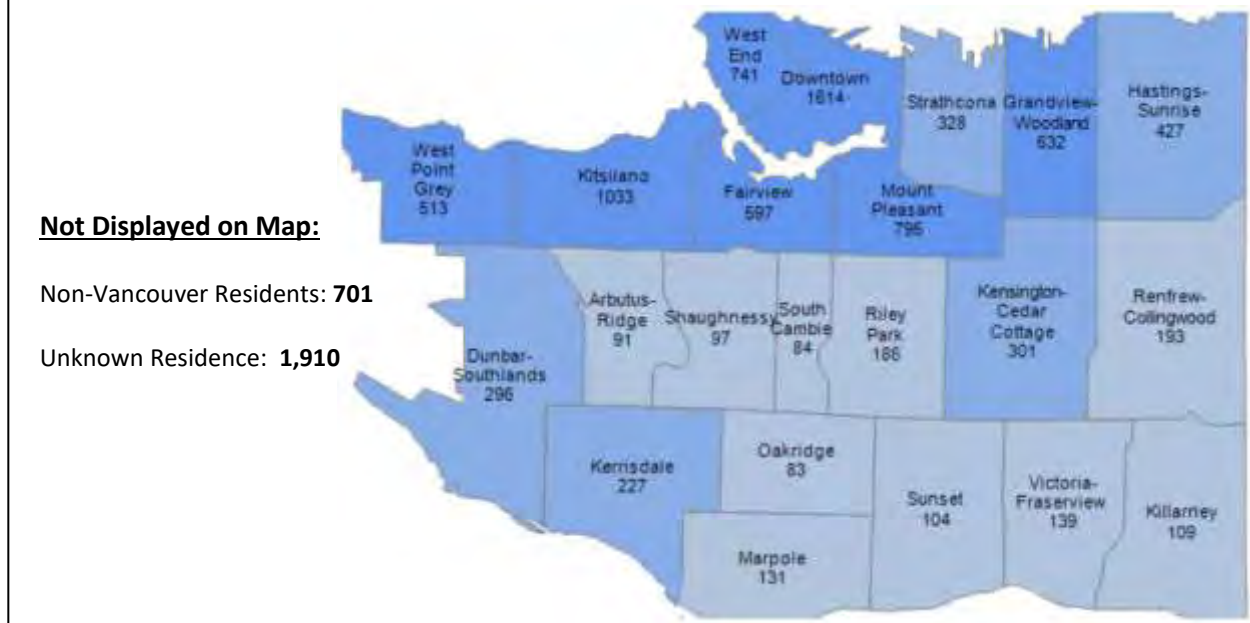
4.2 Local Area (Neighbourhood) Volumes and Trends

Local areas (neighbourhoods) are identified by the constituent's residence as well as two other classifications below:

- *Non-Vancouver Residents*: Residents who do not live in Vancouver.
- *Unknown*: No address or neighbourhood provided.

Similar to 2019, the neighbourhoods with the highest volume of correspondence in 2020 were Downtown, Kitsilano, Mount Pleasant, West End, and Grandview-Woodland (Figure 4).

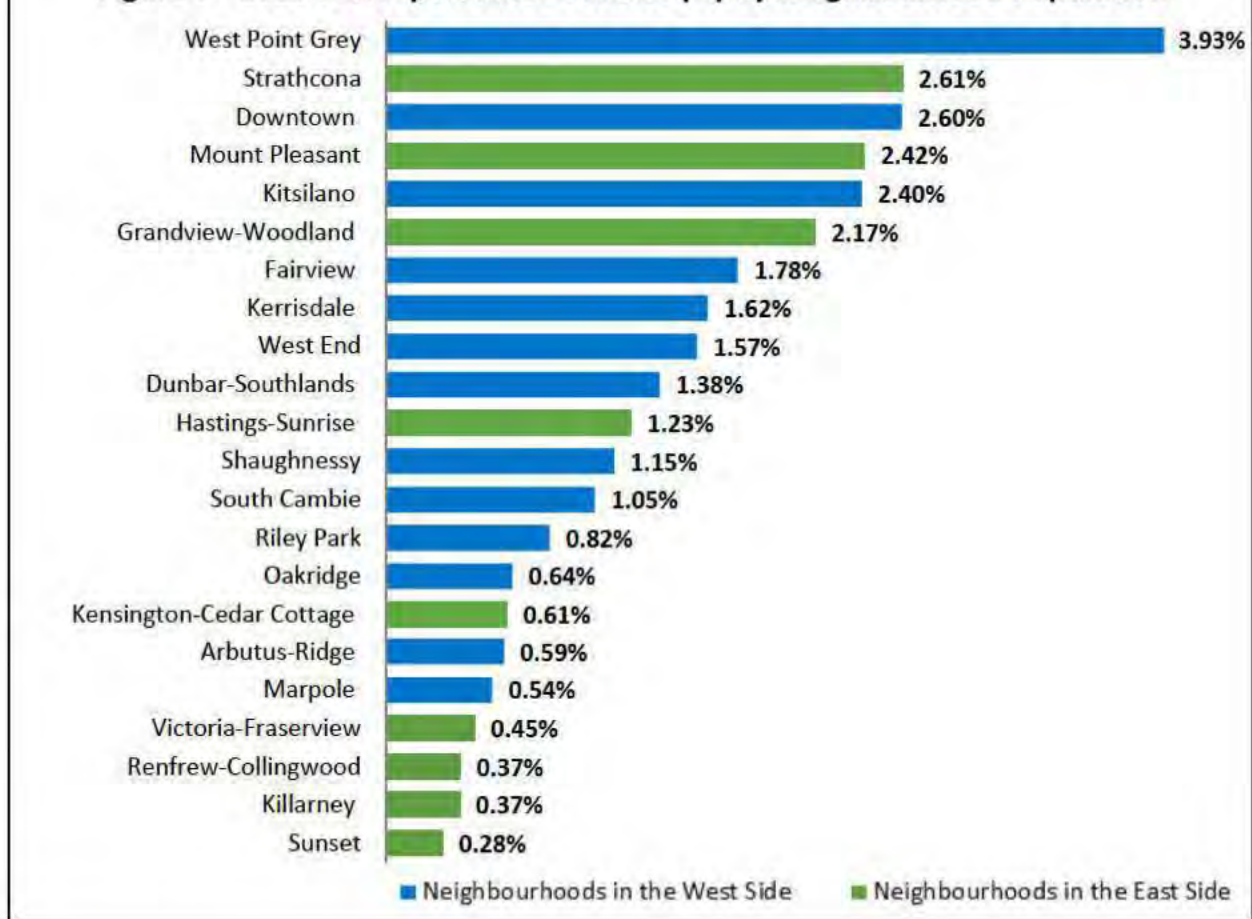
Figure 4 - 2020 Neighbourhood Volumes



The neighbourhoods that had the most correspondence based on their population size, however, were West Point Grey, Strathcona, Downtown, Mount Pleasant, and Kitsilano. As displayed in Figure 5, 3.93% of West Point Grey residents wrote to Mayor and Council in comparison to 2.60% of Downtown residents (which had the highest number of actual correspondence received).

With a few exceptions, Figure 5 also illustrates that those residing in the north-western neighbourhoods of Vancouver generally write to Mayor and Council more often than residents of the south-eastern neighbourhoods.

Figure 5 - 2020 Correspondence Volume (%) by Neighbourhood Population



The most popular topic across the majority of the neighbourhoods was the 2020 Cultural Grants. However, Table 2 shows the other most popular topic was usually local to the neighbourhood. For example, West Point Grey residents were most concerned about the use of the Jericho Hostel to house unsheltered residents; Strathcona residents were most concerned about the homeless encampment at Strathcona Park; and Downtown residents were most concerned about the lease for an overdose prevention site at 1101 Seymour Street.

Table 2 - 2020 Top Correspondence Topics by Neighbourhood

Neighbourhoods	Most Popular Topic	Second Most Popular Topic
West Point Grey	Jericho Hostel (172)	2020 Cultural Grants (65)
Strathcona	Strathcona Park Encampment (69)	2020 Cultural Grants (64)
Downtown	Lease for Overdose Prevention Site at 1101 Seymour Street (141)	2020 Cultural Grants (46)
Mount Pleasant	2020 Cultural Grants (185)	Decriminalizing Poverty and Supporting Community-led Safety Initiatives (55)
Kitsilano	2020 Cultural Grants (160)	Recalibrating the Housing Vancouver Strategy post COVID-19 (63)
Grandview-Woodland	2020 Cultural Grants (151)	Ending Street Checks in Vancouver (43)

Fairview	2020 Cultural Grants (97)	Climate Emergency Action Plan (58)
Kerrisdale	2020 Cultural Grants (38)	Recalibrating the Housing Vancouver Strategy post COVID-19 (20)
West End	2020 Cultural Grants (136)	COVID-19 Closures and Enforcement (64)
Dunbar-Southlands	2020 Cultural Grants (49)	Climate Emergency Action Plan (19)
Hastings-Sunrise	2020 Cultural Grants (81)	Ending Street Checks in Vancouver (35)
Shaughnessy	2020 Cultural Grants (24)	COVID-19 Closures and Enforcement (9)
South Cambie	2020 Cultural Grants (23)	Ending Street Checks in Vancouver (8)
Riley Park	2020 Cultural Grants (52)	Ending Street Checks in Vancouver (14)
Oakridge	2020 Cultural Grants (11)	Climate Emergency Action Plan (6)
Kensington-Cedar Cottage	2020 Cultural Grants (54)	Decriminalizing Poverty and Supporting Community-led Safety Initiatives (31)
Arbutus-Ridge	2020 Cultural Grants (20)	Recalibrating the Housing Vancouver Strategy post COVID-19 (14)
Marpole	2020 Cultural Grants (17)	Prohibition of "No Pets" Clauses in Rental Contracts (13)
Victoria-Fraserview	2020 Cultural Grants (21)	Prohibition of "No Pets" Clauses in Rental Contracts (11)
Renfrew-Collingwood	2020 Cultural Grants (33)	Decriminalizing Poverty and Supporting Community-led Safety Initiatives (17)
Killarney	2020 Cultural Grants (19)	Prohibition of "No Pets" Clauses in Rental Contracts (15)
Sunset	Climate Emergency Action Plan (16)	2020 Cultural Grants (11) / Prohibition of "No Pets" Clauses in Rental Contracts (11)

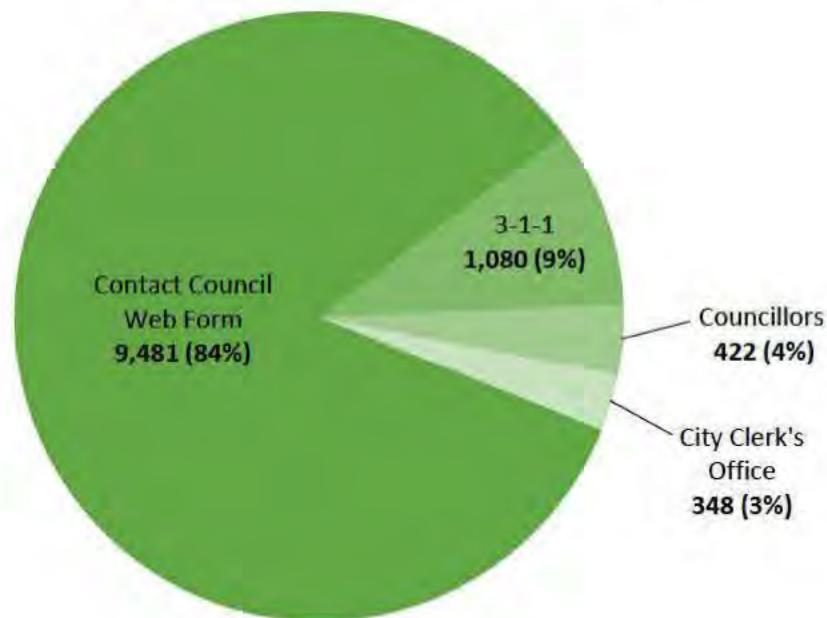
4.3 Correspondence Sources

Mayor and Council correspondence is received through the following channels:

- [Contact Council Web Form](#)
- **3-1-1**
 - Phone calls
 - Live chat
 - [Tell Us Online web form](#)
 - Social media
- **City Clerk's Office**
 - Physical mail
 - Phone calls
 - In-person inquiries
- **Councillors (only tracked when requested by the Councillor)**
 - Individual emails
 - Phone calls
 - Physical mail

As displayed in Figure 6, **84% (9,481)** of correspondence items were received through the Contact Council web form in 2020. As 2020 is the third year the web form has replaced the mayorandcouncil@vancouver.ca email, constituents are becoming more familiar with the web form and email campaigns have also begun using it as well. The City Clerk's correspondenceclerk@vancouver.ca email also stopped receiving Council Correspondence in April 2020, and began redirecting constituents to use the web form, contributing to the higher use of the web form.

Figure 6 - 2020 Correspondence Sources

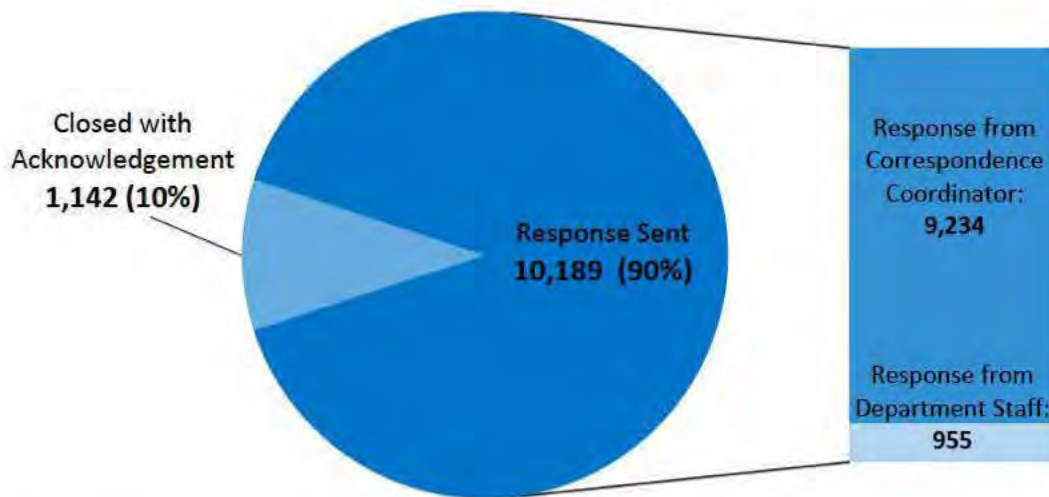


4.4 Correspondence Response Rates

All constituents receive an acknowledgement confirming receipt of their feedback when they use the Contact Council web form or call 3-1-1. However, not all constituents provide their contact information or may provide invalid/incorrect contact information. Some constituents also prefer not to be contacted and want their identity to be anonymous. Therefore, it is impossible to respond to 100% of all comments received.

In 2020, **90% (10,189 correspondence items)** received a personalized response addressing the topic of concern, some including links for more information and additional contacts. This exceeded the goal set for 2020 to respond to at least 80% of correspondence, and is also a 15% increase to the 75% response rate in 2019.

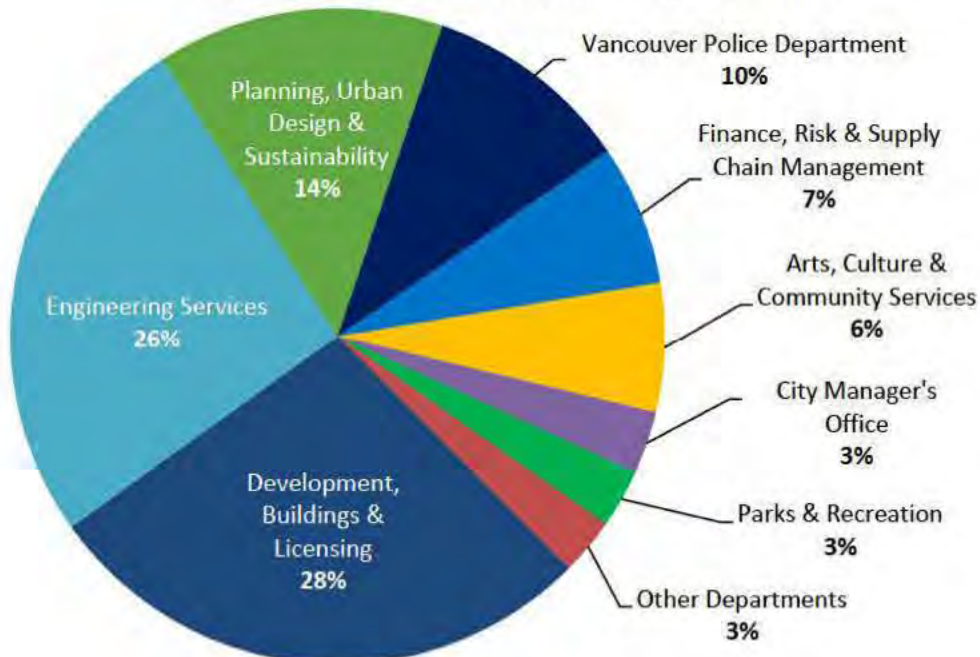
Figure 7 - 2020 Response Rates



The majority of responses are provided by the Council Correspondence Coordinator, unless information is required from department staff, typically when the topic is of a complex or specific nature. Since 2017, the Correspondence Coordinator has developed a response repository consisting of information collected from the Civic Engagement & Communications department, City's website, past staff responses, information bulletins, news releases, and daily media summaries. These response templates are used to respond to common or hot topic items.

Similar to previous years, the majority of correspondence that required staff response fell under the Development, Buildings & Licensing (28%), Engineering Services (26%), and Planning, Urban Design, & Sustainability (14%) departments as the correspondence specified certain projects, sites, and locations.

Figure 8 - 2020 Staff Responses by Department

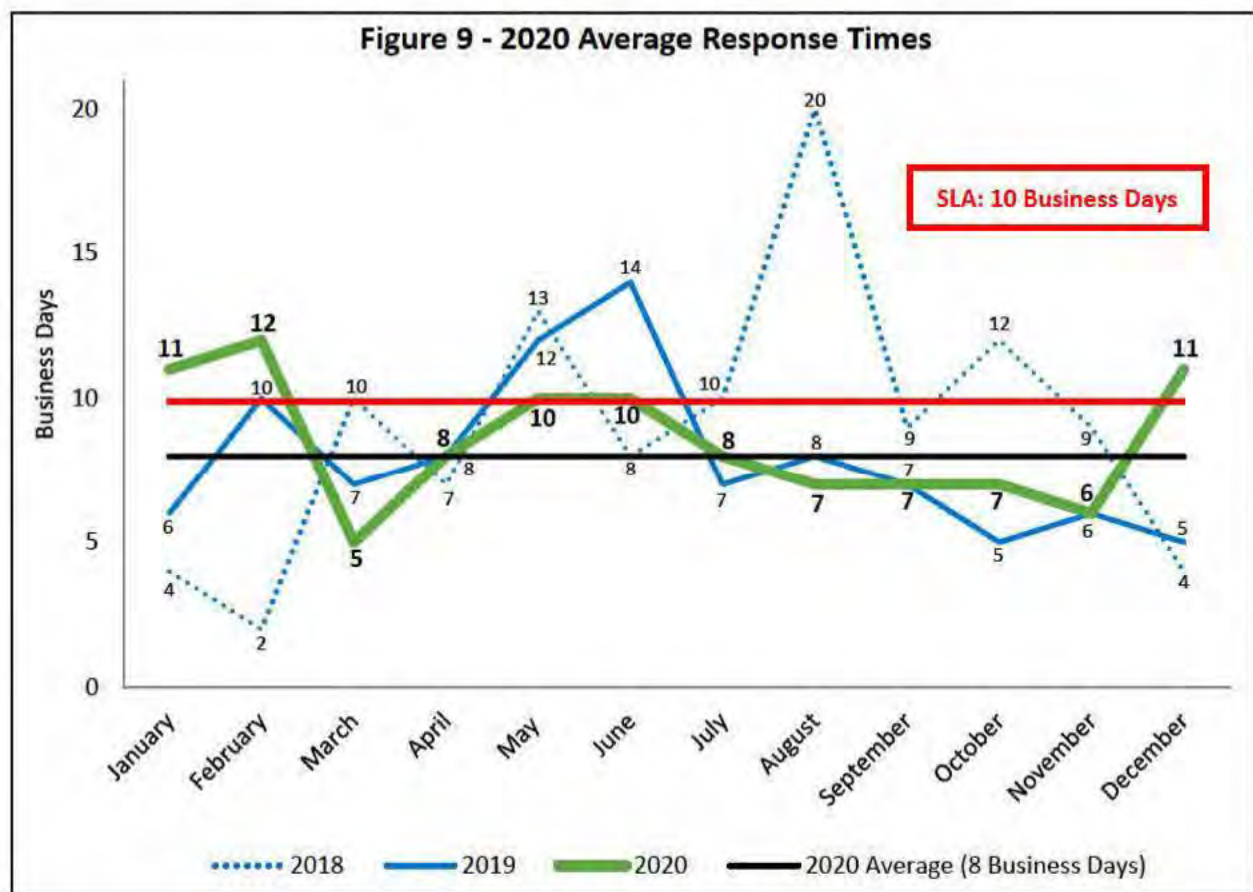


Similar to 2019, the average correspondence case response time was eight business days in 2020, which is within the 10 business day Service Level Agreement (SLA).

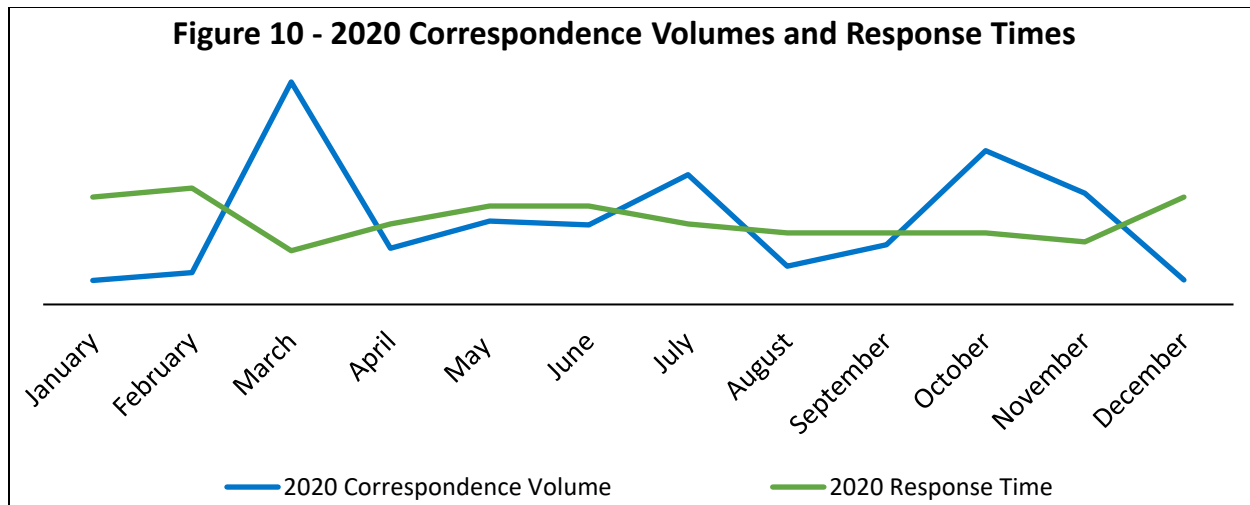
As shown in Figure 9, response times were the shortest in March and from August to November 2020 as most correspondence received were regarding the Council agenda items that had email response templates already prepared by the Correspondence Coordinator.

The response times were highest in February 2020 as Council received a high volume of correspondence related to the Wet'suwet'en protests. Information was requested from the VPD's Emergency Operations and Planning Section (EOPS) to create a response template on this topic. However, since the EOPS was busy managing the protests as they were happening, which took place over several weeks, the information to prepare the response was received after the SLA had already passed.

Response times also exceeded the SLA in January and December 2020 as more staff were away during the winter break and the correspondence was responded to following their return.



As displayed in Figure 10, the response times and correspondence volumes in 2020 had an inverse relationship where response times decreased when volumes increased. When correspondence volumes increased, they were mostly related to hot topics or Council agenda times, which had response templates already prepared. Therefore, responses were sent out quicker when Council received high volumes on the same topic as opposed to when volumes were lower and more specific responses had to be prepared.



5. Mayor's Office Correspondence

The Mayor's Office manages correspondence received through 3-1-1 and the [Mayor's online contact form](#). In 2020, a total of 8,101 correspondence items were received, 56% (4,501 correspondence items) of which were from the same resident. The Mayor also receives correspondence from the public through the Kennedy.Stewart@vancouver.ca email and by physical mail, but the volumes and topics are not tracked. The correspondence topics received by the Mayor's Office tend to be similar to the correspondence received by Mayor and Council.

6. Public Hearing Correspondence

Public Hearing correspondence is managed by the Meeting Coordinators from the Legislative Operations group. Public Hearing correspondence is processed differently than other Mayor and Council correspondence as the constituent's full name and comments are made publicly available on the City's website.

In March 2020, the new [Public Hearing correspondence web form](#) launched to replace the publichearing@vancouver.ca email, which was fully discontinued in September. Prior to the web form, processing emails (especially for high profile items) was challenging for the Meeting Coordinators to distribute to Council in a timely manner. The web form was created to reduce the amount of resources required to review emails and prepare them for distribution.

In 2020, 3,253 Public Hearing correspondence items and 4 petitions with 6,107 signatures were received by the City Clerk's Office. The volumes of correspondence usually vary in each Public Hearing, but increase for rezoning applications that are of interest to residents. The correspondence volumes based on the Public Hearings scheduled in 2020 are displayed in Figure 11 and the most popular Public Hearing items are listed by date in Table 3 below. Due to the COVID-19 pandemic in 2020, Public Hearings were cancelled at the end of February to April. When Public Hearings resumed in May, they were convened electronically.

Figure 11 - 2020 Public Hearing Correspondence Volumes

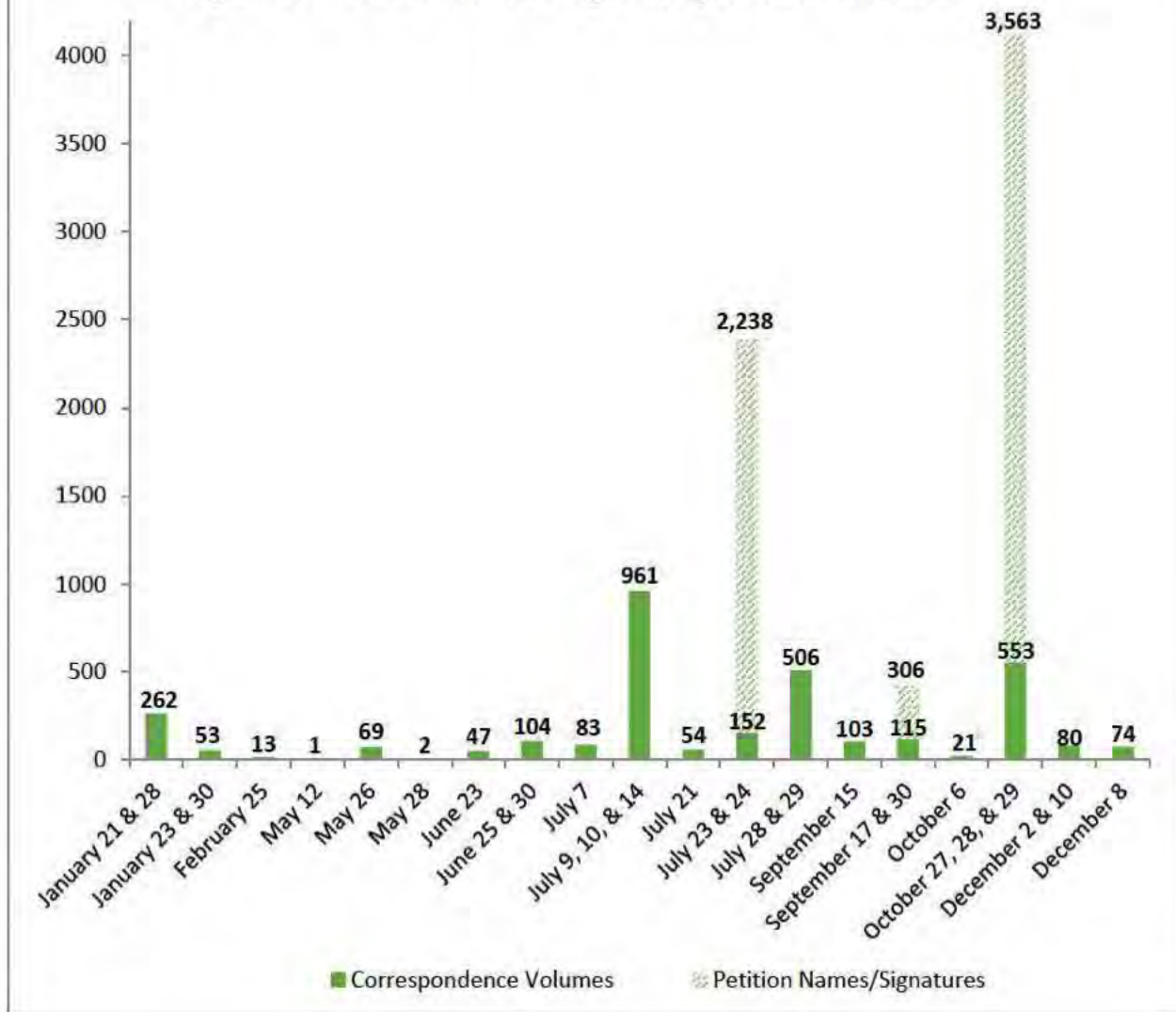


Table 3 - 2020 Top Public Hearing Items

Public Hearing Date & Item	Support	Opposed	Other
January 21 & 28 – REZONING: 3600 East Hastings Street	56	14	3
January 21 & 28 – REZONING: 3680 East Hastings Street	60	71	3
July 7 – CD-1 REZONING: 1111-1123 Kingsway	37	13	1
July 9, 10, & 14 – CD-1 AMENDMENT: 2538 Birch Street (formerly 1296 West Broadway)	542	417	2
July 23 & 24 – Amendments to the Zoning and Development By-law to Increase Rental Housing in the C-2, C-2B, C-2C, and C-2C1 Commercial Districts	30	86 + 1 Petition (2,238 Signatures)	1

July 28 & 29 – CD-1 REZONING: 4750 Granville Street & 1494 West 32nd Avenue	236	229	4
September 15 – CD-1 Rezoning: 2336-2366 Charles Street	57	33	4
September 17 & 30 – CD-1 Rezoning: 601 Beach Crescent	39	68 + 2 Petitions (306 Names)	4
October 27, 28, & 29 – CD-1 Rezoning: 3701-3743 West Broadway	236	276 + 1 Petition (139 Comments & 3,563 Names)	2
December 2 & 10 – CD-1 Rezoning: 349 East 6th Avenue	43	24	2

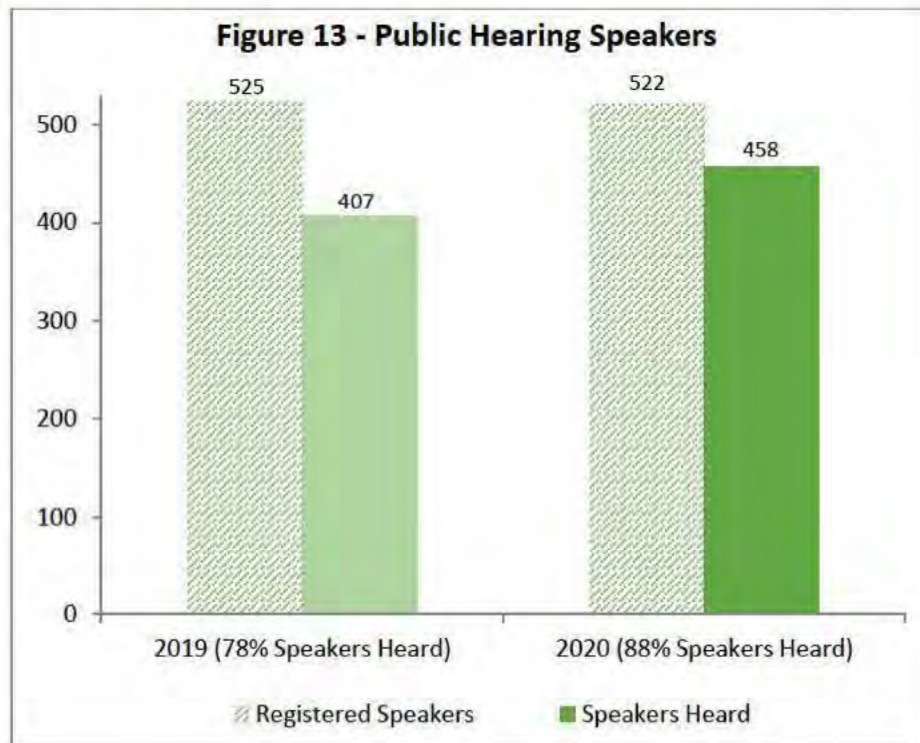
Speakers are also accepted for Public Hearings and the volume of speakers typically correlate with the volume of correspondence as there were more speakers during the Public Hearings in January, July, September, and October. In 2020, 522 speakers were registered and 458 speakers were heard.

After registered speakers have been heard, the Mayor or Chair of the meeting calls for additional speakers. If there are additional speakers, the number of speakers heard may exceed the number of registered speakers. As shown in Figure 12, the number of speakers heard exceeded the number of speakers registered during some Public Hearings in May, June, and October.

Typically, the number of speakers heard are lower than the number of registered speakers as some speakers do not end up attending. Prior to the COVID-19 pandemic, speakers attended Public Hearings in person. However, when Public Hearings convened electronically beginning in May 2020, a new phone-in option using Telus Portal was introduced which enabled speakers to participate remotely.



As displayed in Figure 13, there was a 10% increase in the number of speakers heard in 2020 in comparison to 2019. This may be due to the introduction of the phone option as speakers did not have to commute to City Hall and could phone in from a location convenient to them.

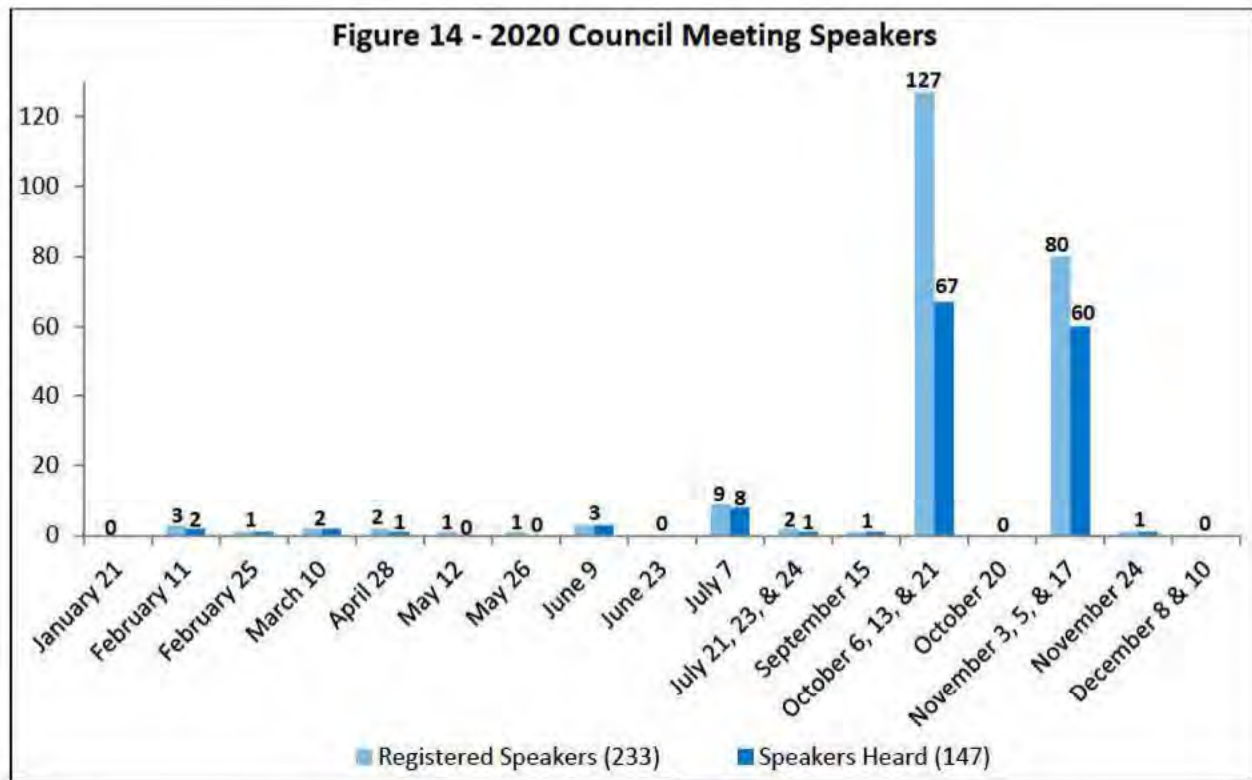


7. Council and Standing Committee Meeting Speakers

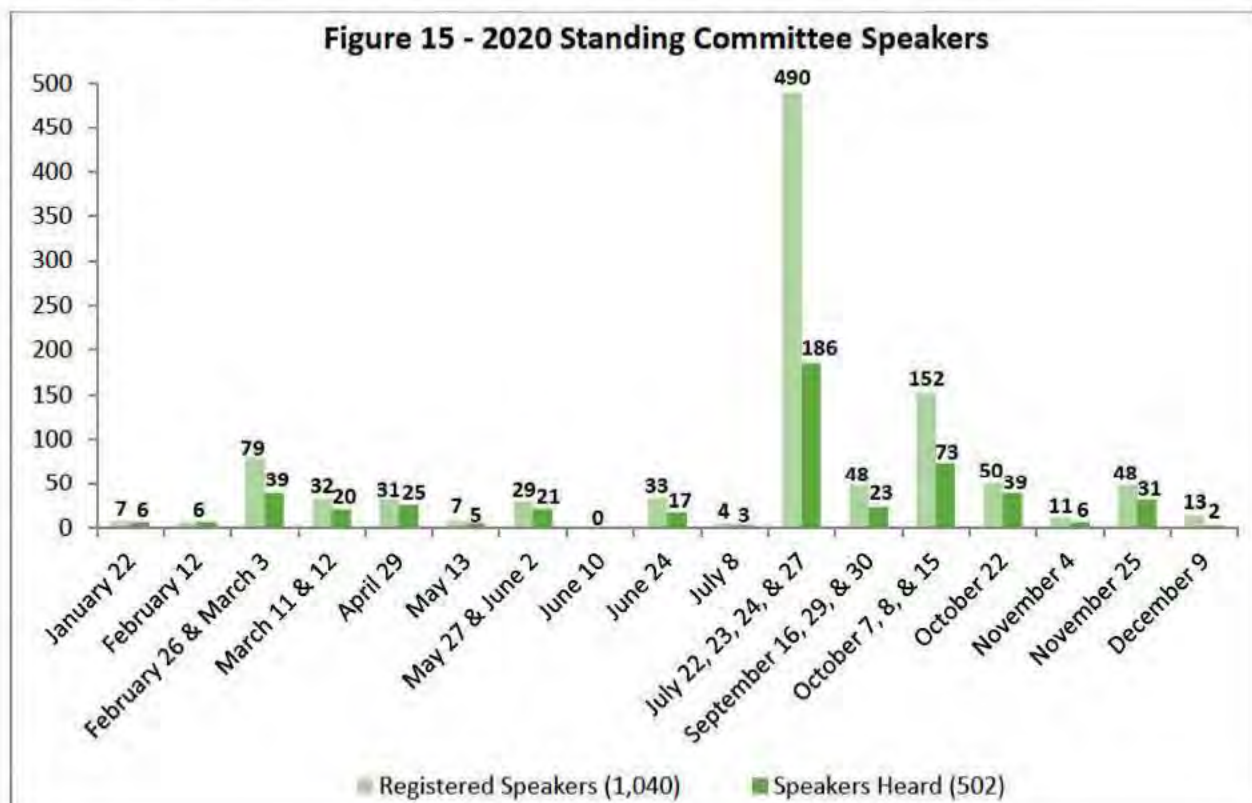
Speaker requests for Council and Standing Committee meetings are managed by the Meeting Coordinators from the Legislative Operations group. The public can register to speak up until one hour before the meeting is scheduled to begin.

Similar to Public Hearings, the number of speakers vary depending on the topic. Council and Standing Committee meetings are normally held in-person; but due to the COVID-19 pandemic in 2020, the meetings were convened electronically from April to December and speakers attended by phone.

In 2020, 233 speakers were registered and 147 speakers were heard during Council meetings (Figure 14).



In 2020, there were 1,040 registered speakers and 502 speakers heard during Standing Committee meetings (Figure 15).

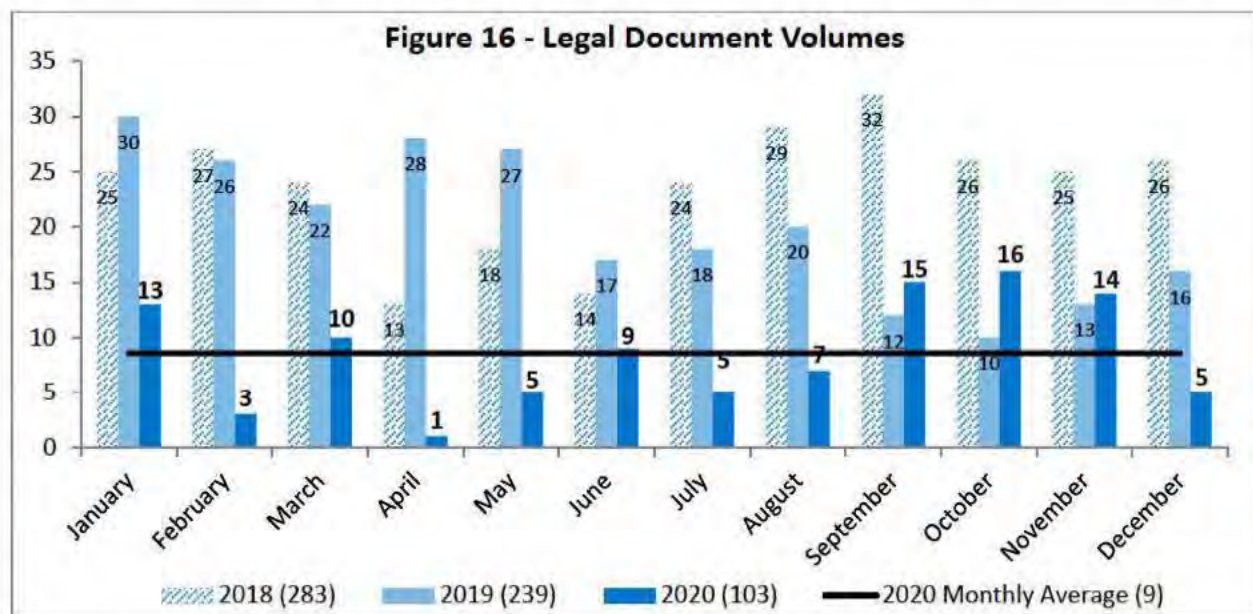


In February 2020, Council directed staff to implement a pilot initiative that would allow registered speakers who missed their speaking time to have an opportunity to speak after the registered speaker's list concluded. During the pilot project, 51% of speakers were heard at Council and Standing Committee meetings. Out of the 649 speakers heard, 94% (611) spoke during their turn and 6% (38) missed their turn, but were able to speak when the Chair of the meeting went over the registered speaker's list again. Whether the speakers accidentally missed their turn or chose to speak at the second opportunity, the pilot made it more convenient for speakers to participate in the meeting.

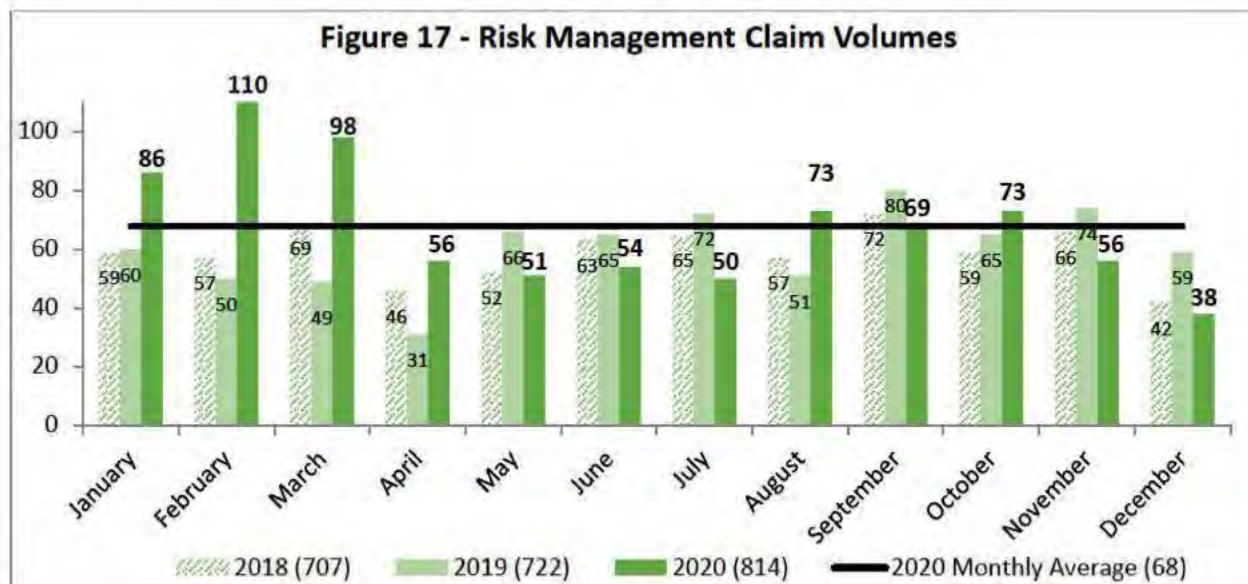
8. Legals, Risk Claims, Invitations, and Tours

The City Clerk's Office receives a variety of other documents unrelated to the correspondence addressed to Mayor and Council. These include legal documents, risk management claims, and event invitations, which are managed by the administrative staff from the Business and Election Services group.

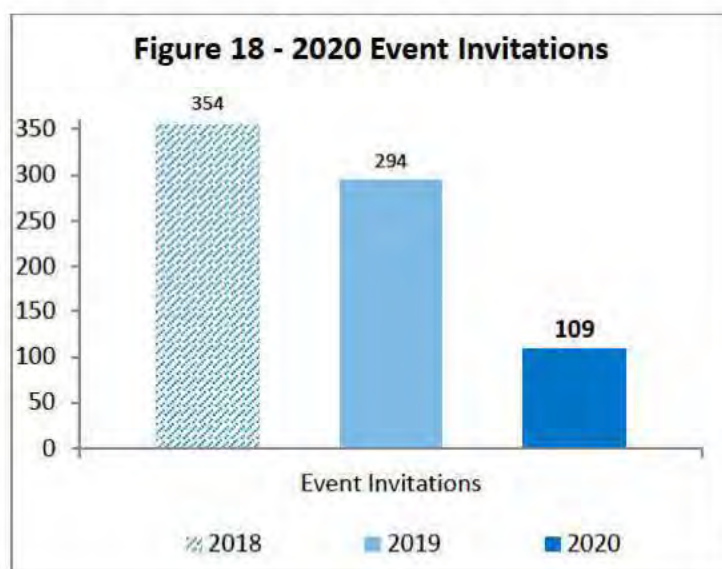
In 2020, the City Clerk's Office received 103 legal documents, which is a 57% decrease from the 239 legal documents received in 2019 (Figure 16).



The City Clerk's Office receives two types of claims: Charter Notices and ICBC claims. In 2020, 814 risk management claims were received, which is a 13% increase from the 722 risk claims received in 2019 (Figure 17).



In 2020, 109 event invitations were received by the City Clerk's Office, which is a 63% decrease from the 294 invitations received in 2019 (Figure 18). The volume of event invitations decreased significantly due to the COVID-19 pandemic as public health orders limited in-person social gatherings and large events.



City Hall campus tours are normally provided to new City of Vancouver employees, school groups, and community organizations by the administrative staff. In 2020, 65 attendees participated in four tours between January and February, which was significantly less than the 46 tours attended by 1,211 people in 2019. Two of the tours were for new employee onboarding and the other two tours were for post-secondary school groups. Due to the COVID-19 pandemic, all tours were cancelled from March to December as public access to City Hall was restricted and social gatherings were limited.

9. External Relations and Protocol

External Relations and Protocol (ERP) is responsible for arranging official visits, managing international relationships, managing the City Hall Illumination Program and half-mastings, as well as organizing Council awards, honours, events and ceremonies.

With COVID-19, ERP's work changed significantly in 2020 and the following data demonstrates ERP's accomplishments for the year.

- Arranged **five official visits** including a visit by the Governor General of Canada, the Government of Sweden, Ambassadors, and Consuls General. Typically, between 15 and 20 official visits are organized per year; however, visits were discontinued in March 2020 when the COVID-19 global pandemic was declared by the World Health Organization.
- Organized **11 events, ceremonies, and recognitions** to honour the City's Official Celebrations and Observances: 3 in-person events including Lunar New Year, Black History Month, International Women's Day, 3 hybrid events including Italian Heritage Month, Remembrance Day and Pride Launch, and 5 online recognitions for World Refugee Day, National Indigenous Day, Eid, Diwali, and International Day for Persons with Disabilities. ERP normally organizes in-person events; however, all in-person events were cancelled in March due to restrictions on public gatherings and physical distancing measures. ERP quickly transitioned to hybrid events and virtual acknowledgements.
- Organized **60 micro-wedding ceremonies** as part of the City Hall pilot wedding program.
- Organized **61 City Hall Illuminations** for a wide range of significant days, and directed the **Canadian flag be lowered for 10 Council approved observances**.

10. Looking Ahead to 2021

Building on the improvements made in 2020, staff will work towards implementing the following goals in 2021:

- Successfully migrate from the current case management system for Mayor and Council correspondence (Lagan) to the new Engagement Management Professional (EM Pro). With the launch of EM Pro, there will also be opportunities to improve the current reporting system. EM Pro is scheduled to launch in October 2021, and City Clerk's staff will be working on the new system with 3-1-1 and the Digital Team over the summer.
- Work with Intergovernmental Relations Office to streamline the Mayor and Council enquiry response process. Council enquiries originating from constituents are tracked by the City Clerk's Office and Council enquiries to staff are tracked by Intergovernmental Relations.
- Continue to improve the average response times for Council correspondence, ensuring all months fall within the 10 business day SLA.

Appendix A. Mayor and Council Correspondence Project Background

Prior to 2016, correspondence directed to Vancouver Mayor and Council was primarily received through the mayorandcouncil@vancouver.ca email account and all emails were forwarded directly to all members of Council. Under this model, however, responses to constituents could not be tracked and there was no clarity as to who would be responding. Members of the public could also receive different responses if members of Council requested different staff to respond, resulting in a duplication of work and inconsistencies.

In order to remedy these issues identified by members of Council and the City Manager, City Clerk's staff introduced a new, more centralized model for receiving, tracking, and responding to Council correspondence.

In 2016, the City Clerk's Office hired a Council Correspondence Coordinator who would be responsible for receiving, preparing, responding to, and reporting out on all correspondence received to Council. Shortly thereafter, a new case management system, Lagan (the same system as used by the 3-1-1 Contact Centre), was implemented to track and report out on correspondence.

The role and responsibilities of the Correspondence Coordinator include:

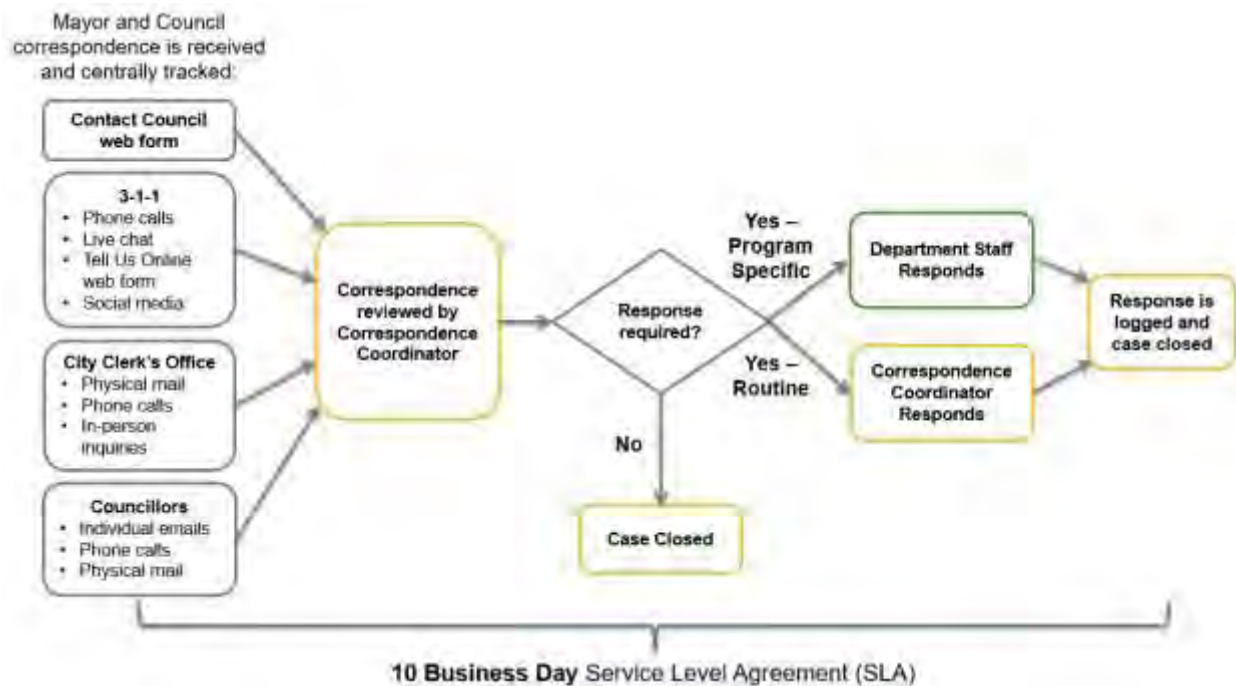
- Reviewing all correspondence and setting standard classifications for categories and topics
- Responding to correspondence and coordinating responses from department staff, while ensuring the 10 business day service level agreement (SLA) is met
 - Work with Civic Engagement and Communications as well as other City departments to develop hot topic response templates to respond to in-the-moment issues
- Reviewing, preparing, and sending out reports:
 - *Daily Feedback Report* – Details of feedback received from the previous day
 - *Council Item Report* – Provided just before council meetings (includes correspondence relating to items on the agenda, which were received after the last Daily Feedback Report was sent, as well as a tally for how much correspondence are in support, neutral, or opposed to the Council items)
 - *Biweekly Dashboard* – High level report outlining trends prior to a Council meeting
 - *Monthly Report* – Internal report with an overview of correspondence trends, sources, response rates, and department volumes/response times
 - *Annual Report* – Summary of correspondence from the previous year

In mid-2017, the mayorandcouncil@vancouver.ca email was replaced by the '[Contact Council](#)' web form, which directly integrated with Lagan. All correspondence directed to Council have been tracked in Lagan since then. A single point of contact from each department was also identified to funnel cases requiring a response from staff. These department leads coordinate responses with staff within their department and ensure that the Correspondence Coordinator is made aware when a response has been provided so that the response can be captured and the case can be closed. Staff also implemented a service level standard, which is to respond back to all correspondence received by Council within 10 business days.

This new process allowed for:

- Increased accountability and efficiency when responding to citizens;
- Valuable data trends that can be reported out to help Council with decision-making;
- Streamlining the process for coordinating responses from staff; and
- Improvements to the administrative process for managing, tracking, reporting on, and responding to correspondence.

As a result of these new processes and the classification work that the Correspondence Coordinator does, staff can now provide more detailed reports on Council correspondence volumes, trends, and issues. Below is an overview of the current Council correspondence process:



Note: Correspondence items from Councillors are only tracked when requested by the Councillor.

From: "Hui, Olivia" <Olivia.Hui@vancouver.ca>
To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
Date: 7/25/2023 9:49:30 AM
Subject: RE: BC Centre for Substance Use "BCCSU" / "The Road to Recovery" Initiative / Mtg with Councillor Peter Meiszner, City of Vancouver

Thanks Councillor Meiszner, I've calendared this discussion.

You had a focused discussion at the Mayor's Office that would have conflicted, so I'll send regrets to Trevor Ford.

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Tuesday, July 25, 2023 9:45 AM
To: John Evans <john@trilogypacific.com>
Cc: Cheyenne Johnson <cheyenne.johnson@bccsu.ubc.ca>; s.22(1) Hui, Olivia <Olivia.Hui@vancouver.ca>
Subject: RE: BC Centre for Substance Use "BCCSU" / "The Road to Recovery" Initiative / Mtg with Councillor Peter Meiszner, City of Vancouver

Hi John,

Thanks for following up. Yes, that time/date will work.

Copying my assistant Olivia for my calendar. Look forward to our discussion.

Thanks,
Peter

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e: peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)
Links: [Linktree](#): [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Olivia Hui
e: Olivia.Hui@vancouver.ca
t: 604-871-6711

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

From: John Evans <john@trilogypacific.com>
Sent: Tuesday, July 25, 2023 9:11 AM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Cc: Cheyenne Johnson <cheyenne.johnson@bccsu.ubc.ca>; s.22(1) John Evans <john@trilogypacific.com>
Subject: [EXT] BC Centre for Substance Use "BCCSU" / "The Road to Recovery" Initiative / Mtg with Councillor Peter Meiszner, City of Vancouver

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Peter;

Thanks for engaging with me following our Twitter exchange regarding the City's decisions to not renew the lease of #101 - 1101 Seymour at Helmcken to Vancouver Coastal Health at the end of March 2024.

I appreciate your willingness to meet with me so that I can outline the Road to Recovery Initiative of the BC Centre for Substance Use that has now received some \$30 Million in private donations and a further \$62 Million from the Province and that is going to provide a pathway to sobriety for those looking to get clean.

Might I suggest that we meet on Thursday, September 14th at the the BCCSU offices at Suite 400 - 1045 Howe Street at 9:15 a.m. Please let me know if that is workable for you.

Cheyenne Johnson, the Executor Director of the Centre and Guy Felicella, an knowledgeable colleague will hopefully be able to join us.

Regards, John

John deC. Evans
President & Founder
Trilogy Group of Companies &
OPUS Hotel Corporation
Suite 700 Jameson House
838 West Hastings St.
Vancouver, BC, V6C0A6

Mobile: +1 604 322 349 2566

Email: john@trilogypacific.com

From: "O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>
To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
"Ford, Trevor" <Trevor.Ford@vancouver.ca>
"Montague, Brian" <Brian.Montague@vancouver.ca>
CC: "O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>
Date: 6/27/2023 9:15:45 AM
Subject: RE: [EXT] Re: [EXT] New Vancouver park forced to replace slide due to noise - Vancouver Is Awesome

Hi Peter,

I read from the bottom up and the same line stood out for me when I reached the top: "I'm not sure if you are suggesting that we must wait until the lease expires to get some resolution, but that cannot be the answer."

Patrick

-----Original Message-----

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Tuesday, June 27, 2023 9:08 AM
To: Ford, Trevor <Trevor.Ford@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Montague, Brian <Brian.Montague@vancouver.ca>
Subject: FW: [EXT] Re: [EXT] New Vancouver park forced to replace slide due to noise - Vancouver Is Awesome

From a s.22(1) [REDACTED].

Obviously frustrated, but this line stands out: "I'm not sure if you are suggesting that we must wait until the lease expires to get some resolution, but that cannot be the answer."

Councillor Peter Meiszner (he/him)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8 e. peter.meiszner@vancouver.ca
Twitter: @PeterMeiszner
Links: Linktree: Facebook, LinkedIn, Instagram

Assistant

Maria Rojas (she/her)
City of Vancouver | Mayor & Council Support
604-871-6710 | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

-----Original Message-----

From: s.22(1) [REDACTED]
Sent: Tuesday, June 20, 2023 4:18 PM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Subject: [EXT] Re: [EXT] New Vancouver park forced to replace slide due to noise - Vancouver Is Awesome

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Peter,

I appreciate the response and outlined actions taken....news flash it's not working. Most days last week there were at least a dozen structures set up and garbage across the sidewalks.

I see that on a regular basis, maybe twice weekly the area around the building is power washed, but it's comical to watch, yes, I regularly go out to observe that these drug users don't usually move to allow the cleaners to do their job, and when they do they gather across the back of my building and wait for the work to finish and quickly go back to erect their structures.

s.22(1) as well as the garbage including the garbage and people gathered in the laneway behind our building. Most days it has become problematic s.22(1) due to the overflow of people and objects across the lane way and sidewalk. I should not be worried about my vehicle being damaged when trying to exit or enter my place of residence which I own and pay taxes which support the city.

Our building Manager had to post notices in the elevator for all residents to utilize the 311 app as well as call police for all this unwanted activity around the building which all stems from 1101 Seymour Street.

I'm not sure if you are suggesting that we must wait until the lease expires to get some resolution, but that cannot be the answer.

Sent from my iPhone

> On Jun 20, 2023, at 3:02 PM, Meiszner, Peter <Peter.Meiszner@vancouver.ca> wrote:

>

> Hi s.22(1)

>

> Nice to hear from you. I haven't been apart of the slide discussions as it's a Park Board matter, so I don't have any context on what was behind that decision to replace the slide.

>

> I sympathize with your frustration around the continuing street disorder around the OPS and want to assure you that we are actively discussing it with staff, Vancouver Coastal Health and the Province.

>

> There have been additional new steps taken recently, here are some more specifics:

>

> - City of Vancouver Corporate Protective Services (CPS) staff are called in regularly during day time hours. A progressive community member engagement strategy is employed prior to activating an escalation process that involves CPS.

> - During the day, a Resident Assistant and/or Resident Manager is on site. A Community Navigator has been contracted (Mission Possible) to support the engagement of people around the building during peak hours (targeting 8am-6pm Monday through Friday & 10am-6pm on weekends where resources are available). If structures are erected etc., and people are unresponsive to engagement by operations staff and/or the Community Navigator, issues are escalated to CPS. Based on recent activity, CPS have attended the site at least once and often multiple times a day, in addition to VPD.

> - Over night, Resident Assistants float between four buildings including 1105 Seymour. CPS (through a third party contractor) performs mobile rounds at (or about) 11pm - after OPS closes, 1am to support structure removal and crowd management, as well at 6am to help clear sites before the Resident Assistant arrives at 7:30am for the day shift.

> - Additionally, the City has contracted First Trauma Scene to address bio-hazards and clean up

support at 11AM each day Monday to Friday as well performs a pressure rinse twice a week as well as pressure washing every other week.

>

> Hopefully this information is helpful. I will add that the lease ends in Spring 2024 as believe you're aware.

>

> I understand that despite the steps taken above, we are still seeing street disorder in and around the site, and we are doing what we can to address that.

>

> Any comments or questions about the above, please do let me know.

>

> Thanks,

> Peter

>

> Councillor Peter Meiszner (he/him)

> City of Vancouver

> 453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8 e.

> peter.meiszner@vancouver.ca

> Twitter: @PeterMeiszner

> Links: Linktree: Facebook, LinkedIn, Instagram

>

> Assistant

>

> Maria Rojas (she/her)

> City of Vancouver | Mayor & Council Support

> 604-871-6710 | maria.rojas@vancouver.ca

>

> The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

>

> -----Original Message-----

> From: s.22(1)

> Sent: Tuesday, June 20, 2023 1:14 PM

> To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

> Subject: [EXT] New Vancouver park forced to replace slide due to noise

> - Vancouver Is Awesome

>

> Hi Peter,

> This is absolutely insane. How can this be addressed so quickly and our neighborhood has been complaining for the last two years about the drug injection site at 1101 Seymour Street and we get nothing. We continue to live within this dangerous environment and the noise all through the night and still nothing gets done.

> s.22(1)

> [https://urldefense.com/v3/__https://www.vancouverisawesome.com/local-n](https://urldefense.com/v3/__https://www.vancouverisawesome.com/local-news/vancouver-park-slide-removed-noise-complaints-7170952__;!!E3YeXkmu)

> [ews/vancouver-park-slide-removed-noise-complaints-7170952__](https://urldefense.com/v3/__https://www.vancouverisawesome.com/local-news/vancouver-park-slide-removed-noise-complaints-7170952__;!!E3YeXkmu);!!E3YeXkmu

> nRgu!3ov4jBnKUgS-QtZIXTBLdjslcE5zwmm2h_NLwMTulv9aZHLW0_tNn5NN9yZ0X6t1s

> -Su1S1cbzbXoWCwLlgUaWXdtUk\$

>

>

> Sent from my iPhone

From: "O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>
To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
"Montague, Brian" <Brian.Montague@vancouver.ca>
CC: "Ford, Trevor" <Trevor.Ford@vancouver.ca>
"Morphy, Mellisa" <Mellisa.Morphy@vancouver.ca>
"O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>
Date: 7/5/2023 9:21:52 AM
Subject: RE: I did a really deep dive into the history and timelines related to the OPS in Yaletown

Hi Peter,

Yes, agreed. ... The potential accountability tool I've identified from Sandra's October 19, 2020 memo is the fact that VCH appears to be the leaseholder and the accountability rests with them not RainCity. It would therefore be interesting to see that actual lease and what they are required to do.

- o Memo from Sandra Singh, General Manager, Arts, Culture and Community Services, dated October 19, 2020 <https://council.vancouver.ca/20201020/documents/ub1memo.pdf>

§ "... Therefore, Staff support the **accountability of operations at #101-1101 Seymour falling under the Funder, Vancouver Coastal Health, given their direct mandate for health services**, with the City's ongoing partnership to address community concern raised for additional health services in the Yaletown/Downtown South neighbourhood.

"The VCH requested amendment has two key implications in the report recommendations:

- 1) The City would lease #101-1101 Seymour directly to the Funder, Vancouver Coastal Health rather than the Operator, RainCity Housing and Support Society; and,

Patrick

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Tuesday, July 4, 2023 4:47 PM
To: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Montague, Brian <Brian.Montague@vancouver.ca>
Cc: Ford, Trevor <Trevor.Ford@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Morphy, Mellisa <Mellisa.Morphy@vancouver.ca>
Subject: Re: I did a really deep dive into the history and timelines related to the OPS in Yaletown

Thanks for this Patrick. I think we may need to regroup on this item soon as I am continuing to hear from neighbours about the difficulties and disruption the operators' poor management of the public realm is causing. Despite our increased resources around cleaning and security, it does not appear to be helping to improve things.

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)
Links: [Linktree](#): [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Maria Rojas (*she/her*)
City of Vancouver | Mayor & Council Support
604-871-6710 | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

From: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>
Sent: Friday, June 30, 2023 4:40:40 PM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>; Montague, Brian <Brian.Montague@vancouver.ca>
Cc: Ford, Trevor <Trevor.Ford@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Morphy, Mellisa <Mellisa.Morphy@vancouver.ca>
Subject: I did a really deep dive into the history and timelines related to the OPS in Yaletown

Hi Peter and Brian,

I did a really deep dive into the history and timelines related to the **OPS in Yaletown** and the property in general. There is an interesting development history on the property and also several parallel threads that all come together as the OPS (e.g., the prior OPS at St. Paul's, the Howard Johnson opening and Oppenheimer Park decampment, and PHS operating a Mobile Overdose Prevention Unit van in the area around 2020)... **Ultimately, it all leads to the OPS being located there in the present.**

Bear with me here because I've gleaned some things from various reports etc. that might prove helpful in better understanding things and also might offer some potential actions we could propose.

The short version is that **the building at 1101 Seymour Street was built as an in-kind CAC contribution from the Wall Corporation** as part of their redevelopment at 1300-1320 Richards Street.

...

If you go back a decade or so, and before the 1101 Seymour Street site was redeveloped, there was a 2-story building located on the property that housed Positive Living BC, and AIDS Vancouver as its sub-tenant. During the rezoning process in 2012/2013, both of these organizations expressed a desire to return to the new building once it was complete. They were **joined by SWAN** (and possibly a few others in the 4-stories that were dedicated in the new building for social service provision.

In October 2020, **Council approved a "lease modification" for SWAN** that moved them upstairs in the building and **cleared the way for RainCity to use that space on the ground level for the OPS.**

- **SUBJECT: Modification of Lease for Supporting Women's Alternatives Network (SWAN Vancouver) Society, and Lease for RainCity Housing and Support Society for Overdose Prevention Site, both at 1101 Seymour Street** <https://council.vancouver.ca/20201006/documents/r6.pdf>

- **Meeting Date: October 6, 2020**

1. **s.13(1)**

2. **s.13(1)**

See below for a very detailed analysis of the timeline and core facts that surround the OPS question.

Patrick

HISTORY & TIMELINE:

- Generally the Pre-2012 context: A 2-story building was located at 1107 Seymour Street with two existing tenants, namely **Positive Living BC and its sub-tenant AIDS Vancouver** (providing essential services to the HIV and AIDS communities in the area).
- Then around ~ 2012 / 2013: SUBJECT: **CD-1 Rezoning – 1300-1320 Richards Street ...** (Meeting Date: April 23, 2013) <https://council.vancouver.ca/20130423/documents/p2.pdf>
 - An application (by Wall Corporation) came forward to rezone the properties at 1300-1320 Richards Street for a mixed-use development with a 43-storey residential tower, with commercial uses at grade, and **an in-kind CAC toward the construction of social housing and social service space at a site located at 1107 Seymour Street** which would achieve key social objectives in the Downtown South neighbourhood.

§ **BUILDING WEBSITE 1300 - 1320 Richards, Vancouver, BC, V6B 3G6**, corner of Drake and Richards Street. 258 suites, 43 levels by Wall Financial Corporation.
http://www.sonjapedersen.com/1300richards/bldghome_print-41134.html

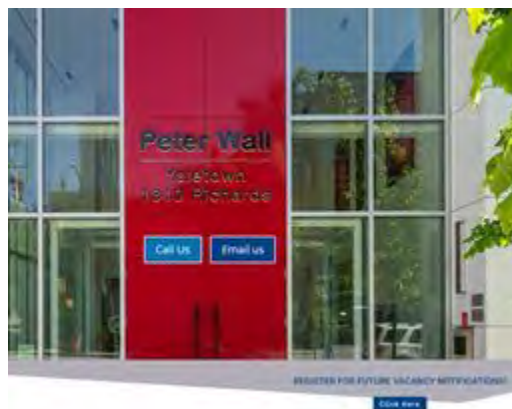


Figure 1 This is what was built on Richards

§ **The CAC was a stand-alone fifteen-storey building** with four storeys of social


service space and eleven storeys of social housing (81 units) to be located at a site at 1107 Seymour Street.

- ***upon completion, the ownership of the land at 1107 Seymour Street, as well as the constructed building, were to be transferred in “turn-key” condition to the City***
- The proposed “social housing and services” building at **1107 Seymour Street** would be constructed by the property owner (Wall) and the total project, including the building and land, **had an estimated value of \$28,284,000.**
 - The CAC contribution from the property owner of 1300-1320 Richards Street of **\$23,643,750** (of which \$5,050,000 represents the value of the Seymour Street land parcel) would be augmented by a City contribution of \$4,640,250 from its existing DCL funds which are earmarked for affordable housing purposes.
 - The social housing on the Seymour Street site would be operated by a non-profit operator, and the social service space is proposed to be used by the current tenants of the building now existing at 1107 Seymour Street, namely Positive Living BC and AIDS Vancouver.
- Parallel around ~ 2012 / 2013: SUBJECT: **CD-1 Rezoning – 1107 Seymour Street** ... (Meeting Date: April 23, 2013) <https://council.vancouver.ca/20130423/documents/p3.pdf>
 - This was the parallel rezoning to rezone the site at 1107 Seymour Street to allow for the 15-storey building containing social housing and social service space (which is where the OPS is now currently located).
 - **The proposed funding for this project was tied, in part, to the Community Amenity Contribution (CAC) associated with a concurrent rezoning application for a site at 1300-1320 Richards Street.**

§ **NOTE:** application by Endall Elliot Associates, on behalf of 0920346 B.C. Ltd. (**Wall Financial Corporation**), to rezone 1107 Seymour Street.... plans prepared by Endall Associates, received August 10, 2012

- In total, 81 social housing units which are to be operated by a non-profit operator are proposed.
- [some of] The social service centre space is proposed to be leased to the current tenants of the building, Positive Living BC and AIDS Vancouver.
 - Staff Report: “.... an innovative opportunity and partnership which will renew and increase social housing units in the Downtown South neighbourhood of Vancouver through the construction of a 81 turn-key social housing units along with significant non-profit space, delivered by the developer of a nearby development in the Downtown South which generated a \$23 million CAC.”
 - Staff Report: “... The absence of a national housing strategy, the lack of federal social and affordable housing programs and the constrained resources at the provincial level require the City to find new and creative ways to continue to move ahead on our housing targets — this is another example of how the City can achieve the delivery of new and incremental social housing through a combination of strategic

partnerships, responsible leverage of City assets and opportunities, regulation and policy, and a due diligence approach.”

- Staff Report: “**Social Housing**: The cost of land and the building, including 81 units of turn-key social housing and 2,230 m² (24,000 sq. ft.) of social service space, are estimated at \$28,284,000. The source of funding would be \$23,643,750 CAC from the rezoning at 1300-1320 Richards Street (subject to Council approval of the rezoning application) and \$4,640,250 Downtown South DCLs for housing. Upon completion, the land and the building would be transferred to the City. The social housing would be operated by a non-profit operator. Following a competitive RFP process, staff would return to Council to seek approval to appoint the nonprofit operator of the social housing units and to enter into a lease with that operator.”
- Staff Report: “The two existing tenants in the building at 1107 Seymour Street, namely Positive Living BC (its sub-tenant AIDS Vancouver) are providing essential services to the HIV and AIDS communities in the area. These non-profit groups have indicated that, upon completion of the proposed building, they would like to return to the site as tenants, which would allow them to remain close to their clients, including the St. Paul’s BC Centre for Excellence in HIV/AIDS and the Dr. Peter Centre.”
- In 2016 and 2017, Council approved **leases with the following four tenants in the social service centre** (at 1107 Seymour Street):
 - Positive Living British Columbia, serving people with HIV/AIDS
 - AIDS Vancouver, (AV) serving people with HIV/AIDS
 - **SWAN Vancouver**, serving sex workers
 - Aunt Leah’s Place, serving youth in foster care
- § s.13(1) 
- 2018: “RainCity partners with St Paul’s Hospital and VCH to open the first Overdose Prevention Site outside Vancouver’s Downtown Eastside in May, 2018.” <https://www.raincityhousing.org/timeline-post/ops-at-st-pauls-hospital/>
 - “The OPS opened on May 8, 2018, and is the first OPS in Vancouver outside of the Downtown Eastside. The site originally opened in a walled tent in a St. Paul’s Hospital parking lot and has since moved into the basement of a building on the St. Paul’s Hospital campus.” <https://www.catie.ca/programming-connection/overdose-prevention-site-at-st-pauls-hospital>
- May 2020: Oppenheimer Park encampment was cleared and people relocated to housing.
 - **Vancouver’s Oppenheimer Park empty of people and tents, officials clean site: Province has extended deadline to move people from camps in Victoria to May 20** (CBC News · Posted: May 10, 2020 3:05 PM PDT | Last Updated: May 10, 2020) <https://www.cbc.ca/news/canada/british-columbia/vancouver-s-oppenheimer-park-empty-of-people-and-tents-officials-clean-site-1.5563919>
- June 2020: **Province purchases properties in Vancouver to provide more affordable housing** (News Release – Vancouver – Wednesday, June 24, 2020 2:45 PM) <https://news.gov.bc.ca>

- "... The Province, through BC Housing, has purchased the 110-room Howard Johnson Hotel at 1176 Granville St. as part of a long-term plan to build a mix of affordable homes for people in Vancouver. In the interim, the Howard Johnson site will operate as temporary supportive housing while long-term plans are developed. BC Housing will connect with partners and the community to begin the conversation about how the site and the adjacent parking lot can be used to tackle the housing crisis and build a mix of homes for people in Vancouver...."

§ **Province purchases Howard Johnson and Buchan hotels in bid to create affordable housing: Purchase is part of a wider plan to make temporary housing solutions during pandemic more permanent** (CBC News · Posted: Jun 24, 2020 7:08 PM PDT | Last Updated: June 24, 2020) <https://www.cbc.ca/news/canada/british-columbia/province-purchases-howard-johnson-and-buchan-hotels-in-bid-to-create-affordable-housing-1.5626171>

- **SUMMER 2020:** "Since the summer of 2020, PHS had been operating **mobile overdose prevention services** near 1101 Seymour."

- **NOTE:** from PHS website re: **Mobile Overdose Prevention Unit** <https://www.phs.ca/program/mobile-ops-van/>

§ "Another response to the opioid epidemic is our **mobile OPS van**, which operates like our other overdose prevention sites, only portable so that it can be deployed throughout the Vancouver Coastal Health catchment to assist community members in need of witnessed injection."

§ "**Funded by Vancouver Coastal Health**, with a generous donation from the Telus Foundation, the Mobile Overdose Prevention Unit is a state-of-the-art customized 24-foot Sprinter van serving as a needle depot with access to clean supplies and a witnessed injection site."



§ "People can access the mobile OPS to inject drugs safely under witness by staff trained to respond in case of overdose. **The service parks for the day at a specific location where those in need** are provided sterile harm reduction supplies and be supported by a PHS staff member and peer who can also provide resources. Prime response locations are determined from evaluations of Coroner's Reports and emergency response data made available to Vancouver Coastal Health."

s.13(1)

- **Province purchases Howard Johnson and Buchan hotels in bid to create affordable housing: Purchase is part of a wider plan to make temporary housing solutions during pandemic more permanent** (CBC News · Posted: Jun 24, 2020 7:08 PM PDT | Last Updated: June 24, 2020) <https://www.cbc.ca/news/canada/british-columbia/province-purchases-howard-johnson-and-buchan-hotels-in->

- Around ~ 2020: **RainCity** was still delivering overdose prevention services from **St Paul's Hospital**. However, they were also seeking a more permanent, indoor location from which to offer services. ... s.13(1)
- RainCity's overdose prevention services included (as cited in the City staff report):
 - § providing a place where a person can be **safely monitored while using drugs** and treated immediately if they overdose
 - § **drug testing**
 - § **providing harm reduction supplies and education**
 - § giving **referrals to health services, addictions services, and other social supports**
- Around ~ 2020: **RainCity Housing** and **VCH** identified the area around 1100 Seymour as a "suitable location to meet the demand for services in the **Granville corridor and West End**."
- s.13(1)
- June 2020: **The Province purchases Howard Johnson and Buchan hotels in bid to create affordable housing: Purchase is part of a wider plan to make temporary housing solutions during pandemic more permanent** (CBC News · Posted: Jun 24, 2020 7:08 PM PDT | Last Updated: June 24, 2020) <https://www.cbc.ca/news/canada/british-columbia/province-purchases-howard-johnson-and-buchan-hotels-in-bid-to-create-affordable-housing-1.5626171>
- October 2020: The staff report from October 2020 recommended that **the unit 101 that was at that time leased to SWAN, be leased to RainCity Housing beginning November 1, 2020**, to serve as a location for an overdose prevention site (**NOTE**: SWAN was moving upstairs to a larger space).
 - **NOTE**: The City owns this 15 storey facility at 1101/1105 Seymour Street. It was built in 2017 and was "achieved through a community amenity contribution (CAC)."
 - § It includes the first **4 floors of social service centre space** (1101 Seymour Street)
 - § with 81 units of non-market rental housing above (1105 Seymour Street)
 - § In 2016 and 2017, Council approved leases with the following four tenants in the social service centre:
 - Positive Living British Columbia, serving people with HIV/AIDS
 - AIDS Vancouver, (AV) serving people with HIV/AIDS
 - SWAN Vancouver, serving sex workers
 - Aunt Leah's Place, serving youth in foster care
 - Memo from Sandra Singh, General Manager, Arts, Culture and Community Services, dated October 19, 2020 <https://council.vancouver.ca/20201020/documents/ub1memo.pdf>

§ "... Therefore, Staff support the **accountability of operations at #101-1101 Seymour falling under the Funder, Vancouver Coastal Health, given their direct mandate for health services**, with the City's ongoing partnership to address community concern raised for additional health services in the Yaletown/Downtown South neighbourhood.

"The VCH requested amendment has two key implications in the report recommendations:

- 1) The City would lease #101-1101 Seymour directly to the Funder, Vancouver Coastal Health rather than the Operator, RainCity Housing and Support Society; and,
- 2) VCH is a government health agency and, as such, is not eligible for a City grant; accordingly, the lease rate would be at market rate.

§ **Council Meeting Minutes, October 20, 2020** <https://council.vancouver.ca/20201020/documents/regu20201020min.pdf>

AMENDMENT MOVED by Councillor Kirby-Yung SECONDED by Councillor De Genova THAT the following be added as E:

E. **THAT Council direct staff to attach conditions to the proposed lease for Vancouver Coastal Health Authority (VCH) for an Overdose Prevention Site at 1101 Seymour Street that addresses requirements for exterior building and site cleanliness, expectations for minimizing discarded needles and drug equipment outside the OPS, lists expected hours of operation, provides a plan for managing any queuing outside the building exterior, and provides ventilation in relation to adjacent residences, businesses and public realm;**

FURTHER THAT staff report back by the end of November 2020 on measures that can be taken by the City in order to mitigate any impact on neighbouring residents and businesses, including increased sanitation services to deal with any increase in discarded needles, feces and waste in the public realm, and including specific attention to Emery Barnes Park in consultation with the Vancouver Park Board;

AND FURTHER THAT staff also consult with the VPD and Vancouver Coastal Health regarding measures that would best support smooth operation of the new OPS, including monitoring of the site in order to identify and respond to issues.

s.13(1)



AMENDMENT TO AMENDMENT MOVED by Councillor De Genova SECONDED by Councillor Kirby-Yung THAT the following be added as F:

F. THAT, concurrent to the consultation outlined in E above, Council direct staff to work with Vancouver Coastal Health (VCH), VPD, and relevant stakeholders, and consider prioritizing OPS locations in neighborhoods with the greatest need and risk of overdoses, informed by data including recent overdose deaths;

FURTHER THAT through the lens of the Four Pillars Drug Strategy, Council also direct staff to work with and request VCH to consider the feasibility of deploying a number of mobile OPS locations, in addition to, one permanent location, with consideration for moving forward with the shared goal of preventing overdose deaths citywide.

Here are some additional background points from the staff report:

- Creating Space for Overdose Prevention Services: In April 2016, following a significant increase in opioid-related overdose deaths from drug poisoning, a public health emergency was declared in BC.
- During the COVID-19 pandemic, overdose death rates in Vancouver and BC have increased, counteracting progress in reducing deaths in 2019.
- The increase of overdose deaths is due to a number of factors, including social isolation and an increase in the toxicity of the illegal drug supply.
- To create safer spaces and prevent overdose deaths, the City works in collaboration with Vancouver VCH to support and advocate for a safe supply of drugs, and to support overdose prevention sites where there is supervised consumption, peer witnessing, and provision of harm reduction services.
- In recognition of the increased street activity in the Granville area that has arisen since the start of the pandemic, VCH and the City continue to work together to address the gap in harm reduction and overdose prevention services in the neighbourhood.
- The people who use in the Granville area represent a different demographic than in the Downtown Eastside, where most overdose prevention services are currently located.
- VCH has identified the need for another overdose response service in this neighbourhood that will provide people who are addicted to illicit drugs with a safe and life-saving space to use and access to other social supports.
- Working with VCH to create an additional overdose prevention site in the Granville area is therefore in alignment with the work of the Mayor's Overdose Emergency Task Force and is a potentially effective initiative for preventing overdose deaths, increasing access to services, treatment and safe supply

Patrick O'Connor | Director of Legislative Affairs
Office of the Mayor | City of Vancouver
s.15(1)(l) | Patrick.O'Connor@vancouver.ca



From: "Montague, Brian" <Brian.Montague@vancouver.ca>

To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

"Ford, Trevor" <Trevor.Ford@vancouver.ca>

"Grewal, David" <David.Grewal@vancouver.ca>

Date: 5/14/2023 5:31:42 PM

Subject: RE: OPS lease details

Glad to see that last sentence in Paul's response.

Councillor Brian Montague
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
brian.montague@vancouver.ca

Assistant

Wanda Bradbury
e: wanda.bradbury@vancouver.ca
t: 604.871.6711

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Sent: Sunday, May 14, 2023 10:07 AM

To: Ford, Trevor <Trevor.Ford@vancouver.ca>; Grewal, David <David.Grewal@vancouver.ca>; Montague, Brian <Brian.Montague@vancouver.ca>

Cc: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Subject: OPS lease details

Good morning,

s.13(1)



Thanks,
Peter

Get [Outlook for iOS](#)

From: "O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>
To: "Montague, Brian" <Brian.Montague@vancouver.ca>
"Ford, Trevor" <Trevor.Ford@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
"O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>
Date: 6/20/2023 10:20:20 AM
Subject: RE: Seymour St OPS

Hi All,

Here's some of the documentation / background to the Yaletown OPS for reference. ... see below. I was curious to dig a bit deeper into the thinking and the rationale back in 2020.

Patrick

1. **On October 20, 2020 (RTS 14040)**, Council approved the Modification of Lease for Supporting Women's Alternatives Network (SWAN Vancouver) Society ("SWAN") for a larger portion (1,654 sq ft) on the 3rd floor of 1101 Seymour St., that had been vacated by Aunt Leah's (unit #325). Council also approved Vancouver Coastal Health Authority ("VCH") to occupy and enter into a lease agreement for 580 sq.ft. on the 1st floor (unit #101), to be operated by RainCity Housing and Support Society ("RainCity") to serve as an overdose prevention site.

- a. **Council Meeting Minutes, October 6, 13 and 21, 2020** <https://council.vancouver.ca/20201006/documents/regu20201006min.pdf>

On October 13, 2020, at 9:58 pm, it was MOVED by Councillor De Genova SECONDED by Councillor Hardwick THAT questions to staff, debate and decision for Report 6 dated September 8, 2020, entitled "Modification of Lease for Supporting Women's Alternatives Network (SWAN Vancouver) Society, and Lease for RainCity Housing and Support Society for Overdose Prevention Site, both at 1101 Seymour Street", be referred to the Council meeting on October 20, 2020, as Unfinished Business; FURTHER THAT Council recess and reconvene on October 21, 2020. CARRIED UNANIMOUSLY

2. **Meeting Date: October 6, 2020** <https://council.vancouver.ca/20201006/documents/r6.pdf>

- a. **SUBJECT:** Modification of Lease for Supporting Women's Alternatives Network (SWAN Vancouver) Society, and Lease for RainCity Housing and Support Society for Overdose Prevention Site, both at 1101 Seymour Street – RTS 14040

· **RECOMMENDATION**

B. THAT Council approve the following non-profit organization to occupy and operate #101 – 1101 Seymour Street, being a 580 square foot portion on the 1st floor of the social service centre (the "Centre") at 1101 Seymour Street, legally described as Parcel Identifier: 029-321-808; Lot 1 Block 93 Plan EPP40740 District Lot 541 NWD Group 1 (the "Property"): RainCity Housing and Support Society ("RainCity").

C. THAT Council authorize the Director of Real Estate Services to negotiate and execute a lease agreement with RainCity for #101 – 1101 Seymour Street (the "RainCity Lease"). The RainCity Lease shall be based on the City's Precedent Lease for Non-profit Entities (Cultural/Social), on the following terms and conditions, and upon

such other terms and conditions to the satisfaction of the General Manager of Real Estate and Facilities Management, the General Manager of Arts, Culture and Community Services and the Director of Legal Services:

· **Background/Context – Creating Space for Overdose Prevention Services**

In April 2016, following a significant increase in opioid-related overdose deaths from drug poisoning, a public health emergency was declared in BC. During the COVID-19 pandemic, overdose death rates in Vancouver and BC have increased, counteracting progress in reducing deaths in 2019. From January 1 to July 31, 2020, the BC Coroners Service reported 223 overdose deaths in the City of Vancouver. In May, June and July 2020 more than 170 deaths across BC, were recorded; the highest since the onset of the pandemic. Our current climate is now shaped by dual public health emergencies: the ongoing overdose crisis, and the COVID-19 pandemic. The increase of overdose deaths is due to a number of factors, including social isolation and an increase in the toxicity of the illegal drug supply.

City staff have been working to implement over 31 actions from the Mayor's Overdose Emergency Task Force, approved in 2018. In partnership with a range of frontline organizations including Vancouver Coastal Health ("VCH"), Indigenous partners and people with lived experience, Mayor and Council have advocated for changes to save lives. To create safer spaces and prevent overdose deaths, the City works in collaboration with Vancouver VCH to support and advocate for a safe supply of drugs, and to support overdose prevention sites where there is supervised consumption, peer witnessing, and provision of harm reduction services.

The decline in overdose deaths prior to COVID-19 was seen in part due to the increase of overdose response and prevention services, including overdose prevention sites as well as take home naloxone kits and improved emergency response. This demonstrates the effectiveness and necessity of continuing to advocate and collaborate with partners for additional overdose prevention sites and services in underserved areas where people are at high risk for overdose and overdose death. Through implementing the Task Force recommendations, the City has taken actions such as advocating to senior government partners for increased funding to create additional overdose prevention sites and expand the hours for existing sites and services.

In recognition of the increased street activity in the Granville area that has arisen since the start of the pandemic, VCH and the City continue to work together to address the gap in harm reduction and overdose prevention services in the neighbourhood. The people who use in the Granville area represent a different demographic than in the Downtown Eastside, where most overdose prevention services are currently located. VCH has identified the need for another overdose response service in this neighbourhood that will provide people who are addicted to illicit drugs with a safe and life-saving space to use and access to other social supports. Working with VCH to create an additional overdose prevention site in the Granville area is therefore in alignment with the work of the Mayor's Overdose Emergency Task Force and is a potentially effective initiative for preventing overdose deaths, increasing access to services, treatment and safe supply.

3. **RainCity Housing** <https://www.raincityhousing.org/timeline-post/our-overdose-prevention-site-opens-in-yaletown/>

- Our Overdose Prevention Site opens in Yaletown – We moved into Yaletown from St Paul's Hospital to have more space and provide services to more people. The new location has been named the Thomus Donaghy Overdose Prevention Site. Thomus, a Peer Worker, died in July 2020. The artwork in the mural featuring Thomus was done by Vancouver Graffiti Artist Smokey D.

4. **RAINCITY 2022 Annual Report** <https://www.raincityhousing.org/wp-content/uploads/2023/04/2022-Annual-Report.pdf>

- A letter from our Co-Executive Directors – Over the past year, in response to the poisoning epidemic, the Peer Services Department has expanded our harm reduction and overdose prevention services and supports in both the Vancouver Coastal and Fraser Health areas...

From: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>
Sent: Tuesday, June 20, 2023 9:07 AM
To: Montague, Brian <Brian.Montague@vancouver.ca>; Ford, Trevor <Trevor.Ford@vancouver.ca>; Meiszner, Peter <Peter.Meisner@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>
Subject: RE: Seymour St OPS

The argument against returning to the mobile OPS is the likely fact that it did not work well; hence the need to create a bricks & mortar space. I will dig back for the staff report that created the OPS site.

Patrick

From: Montague, Brian <Brian.Montague@vancouver.ca>
Sent: Monday, June 19, 2023 10:49 PM
To: Ford, Trevor <Trevor.Ford@vancouver.ca>; Meiszner, Peter <Peter.Meisner@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>
Subject: RE: Seymour St OPS

s.13(1)

Councillor Brian Montague
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
brian.montague@vancouver.ca

Assistant

Wanda Bradbury
e: wanda.bradbury@vancouver.ca
t: 604.871.6711

From: Ford, Trevor <Trevor.Ford@vancouver.ca>
Sent: Monday, June 19, 2023 7:34 PM
To: Meiszner, Peter <Peter.Meisner@vancouver.ca>; Montague, Brian <Brian.Montague@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>
Subject: RE: Seymour St OPS

s.13(1)

Let's chat more about this tomorrow.

Best,

Trevor Ford | Interim Chief of Staff
Office of the Mayor | City of Vancouver
office: 604.873.7232 | mobile: s.15(1)(l)



The City of Vancouver acknowledges that it is situated on the traditional territories of the Musqueam, Squamish, and Tsleil-

Waututh peoples.

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Monday, June 19, 2023 6:55 PM
To: Montague, Brian <Brian.Montague@vancouver.ca>; O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Ford, Trevor <Trevor.Ford@vancouver.ca>
Subject: Fwd: Seymour St OPS

FYI

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner) [[twitter.com](https://twitter.com/PeterMeiszner)]
Links: [Linktree](#): [Facebook](#), [LinkedIn](#), [Instagram](#) [linktr.ee]

Assistant

Maria Rojas (*she/her*)
City of Vancouver | Mayor & Council Support
[604-871-6710](tel:604-871-6710) | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

This email was sent from my mobile device, please excuse typos.

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Monday, June 19, 2023 6:51:45 PM
To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Subject: Seymour St OPS

Good afternoon Peter,

Per your request, I am writing in follow up to my call with Patty Daly and Miranda Compton on Friday afternoon regarding the above matter. Unfortunately, Sandra s.22(1) was unable to join the call.

I can confirm that Patty and Miranda are cognizant of the circumstances occurring in the public realm adjacent to this service and acknowledge the problem. There are some specific tactical measures that Sandra and her team have been discussing internally and with VCH; Sandra is drafting a note with more detail in that regard that we will forward shortly.

s.13(1)

Pending the additional information from Sandra, please let me know if you have any immediate questions. I appreciate that this situation continues to present real challenges for all parties involved and the identification of effective, practical solutions has been elusive.

Best,

Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ḵ'y̱m̱ (Musqueam), S̱wx̱w̱ú7mesh (Squamish), and s̱lilw̱'ta̱ (Tseil-Waututh) Nations.

From: [Sad Sousa Santos, Amanda](#) on behalf of [Singh, Sandra](#)
To: sarahc@aidsvancouver.org; angela@swanvancouver.ca; info@swanvancouver.ca; clenske@auntleahs.org; aridgway@raincityhousing.org; sylvana@wavaw.ca; [Dalya Israel](#); elizabeth.holiday@vch.ca; jasonp@aidsvancouver.org; sstewart@auntleahs.org
Cc: [Bigelow, Ryan](#); [Zak, MaryClare](#); [Hurford, Dianna](#); [Brisson, Crystal](#); [Bourgeau, Jody](#); [Cornborough, Andrea](#); [Franko, Joanne](#); [Singh, Sandra](#)
Subject: ACCS - GM - Letter (1101 Seymour NPO Tenants) - New Safety Measures (2023-04-06)
Date: Thursday, April 6, 2023 6:14:20 PM
Attachments: [ACCS - GM - Letter \(1101 Seymour NPO Tenants\) - New Safety Measures \(2023-04-06\).pdf](#)
[image001.png](#)

Hello,

Sending the attached correspondence on behalf of Sandra Singh – ACCS General Manager.

Best regards,

Amanda Santos

Administrative Assistant III

Cultural Services

6th Floor, Woodward's Building, 111 West Hastings Street

amanda.sadsousasantos@vancouver.ca

Pronouns: she/her/hers

CoV



I am grateful for the opportunity to live, work, play, and learn on the traditional, ancestral, and unceded Homelands of the xʷməθkʷəṽəm (Musqueam), skwxwú7mesh (Squamish), and səliłwətaʔ (Tsleil Waututh) Nations.

April 6, 2023

Via email:

Sarah Chown, AIDS Vancouver
Angela Wu, SWAN Vancouver
Alison Clancey, SWAN Vancouver
Craig Lenske, Aunt Leah's
Sarah Stewart, Aunt Leah's
Amelia Ridgway, Raincity Housing
Sylvana Hof, WAVAW
Dalya Israel, WAVAW
Elizabeth Holliday, VCH
Jason Pinto, AIDS Vancouver

Dear non-profit tenant colleagues:

RE: 1101 & 1105 Seymour – City's Response to Safety and Security Challenges

I am writing today to update you on some immediate changes in our approach as landlord to managing the outdoor area around this City-owned property: 1101 & 1105 Seymour Street.

Over the past decade, this neighbourhood along with other areas of Vancouver has experienced increases in people without housing and many who are struggling with mental health and/or substance use. Over time, we have worked together with you as neighbours to identify ways to support these residents while maintaining safety for tenants, clients, City staff, neighbours and the public.

The security and safety of our staff, residents, non-profit tenants, and building is the highest priority for the City. Since November 2022, we have been piloting the use of a Community Navigator to help mitigate these issues. We have had some notable success with this partnership still in its early days; however, the scale of challenges have increased over recent months.

Issues like abandoned waste, biohazards, erection of structures, littering, and loitering around the building continue to pose significant safety risks for residential and non-profit building tenants and their staff and the public, in particular around entrances, the accessibility ramp, and fire-escapes. Instances of verbal harassment and intimidation around the building directed towards building tenants the public and staff persists.

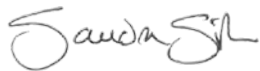
On April 2, 2023, a violent incident occurred outside 1105/1101 Seymour that impacted staff from Housing Operations, Gathering Place and the Overdose Prevention Site. As a result, we have instituted additional interim safety measures while a sustainable and effective safety program is established.

Some of these interim measures include:

- Additional onsite Corporate Security and more frequent building rounds to de-escalate disputes around the building, address problematic congregating, and excessive by-law infractions, particularly around building entrances, the accessibility ramp, and fire escapes;
- Structured integration of daily biohazard cleanups by bio-recovery technicians who will focus on exterior walkways and sidewalk areas;
- Earlier involvement of City sanitation crews to address excessive litter, abandoned waste, and structures around the building to better mitigate fire safety and health risks;
- Engaging the City's Homelessness Services Outreach team to connect with individuals around the building experiencing homelessness and who maybe seeking shelter within the immediate vicinity;
- Support for regular check-ins with the VPD Community Officer and utilization of escalation pathways through 911, as required.

These measures are intended to address the ongoing and evolving conditions that are having significant detrimental impacts on our Housing Operations team, our tenants, and neighbours. As we develop a more robust program to ensure safety for all of our tenants, staff, and public, we'll be sure to engage non-profit tenants for feedback. Staff will be in touch soon to discuss how we might move forward in developing a new safety program for this building.

Regards,



Sandra Sign, General Manager,
Arts Culture and Community Services

Cc: Ryan Bigelow, Managing Director, Non-Market Housing Development and Operations
Mary Clare Zak, Managing Director, Social Policy
Jody Bourgeau, Director, Non-Market Housing Development and Operations
Crystal Brisson, Manager, Non-Market Housing Development and Operations
Dianna Hurford, Senior Planner, Social Policy
Andrea Cornborough, Social Planner, Social Policy
Joanne Franko, Social Planner, Social Policy

July 19, 2023

Miranda Compton
Executive Director, Substance Use & Priority Populations
Regional Program Director, Addiction
Office of the Chief Medical Health Officer
Vancouver Coastal Health
via email

Dear Miranda,

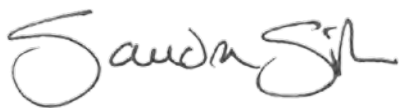
Re: Lease of #101 - 1101 Seymour Street

As per recent discussions between us and your recent conversation with City Manager Paul Mochrie, please accept this letter as formal confirmation that the City will not be in a position to renew the lease to VCH at #101 - 1101 Seymour Street at lease end in March 2024. We trust that this notice does not diminish VCH and your operator's participation in working with the City and site partners to attempt to manage congregation and the impacts thereof on the adjacent sidewalks at this location for the remainder of the lease term.

As you know, the City is very supportive of harm reduction services such as OPSes and the life safety and security they provide to people who use illicit substances and recognizes the significant role they play in reducing risk of death due to overdose. While this location has proven unviable for sustained operations, we look forward to continuing to support VCH Public Health and VCH Community in finding locations to site key health services across the city as feasible.

If you have any questions about the contents in this letter, please feel free to reach out to me at sandra.singh@vancouver.ca.

Sincerely,



Sandra Singh
General Manager
Arts, Culture and Community Services

cc: Paul Mochrie, City Manager
Wilma Clarke, Acting Managing Director, Arts, Culture, and Community Services
Sue Doi, Manager, Partner Agreements, Arts, Culture, and Community Services

Dear Miranda,

Re: Lease of 1101 Seymour Ave

As per recent discussions between us and your recent conversation with City Manager Paul Mochrie, please accept this letter as formal confirmation that the City will not be in a position to renew the lease to VCH at 1101 Seymour Ave at lease end in March 2024. We trust that this notice does not diminish VCH and your operator's participation in attempting to manage the outdoor realm at this location for the remainder of the lease term.

As you know, the City is very supportive of harm reduction services such as OPSes and the life safety and security they provide to people who use illicit substances and recognize the significant role they play in reducing risk of death due to overdose. While this location has proven unviable for sustained operations, we look forward to continuing to support VCH Public Health and VCH Community in finding locations to site key health services as feasible.

If you have any questions about the contents in this letter, please feel free to reach out to me at Sandra.singh@vancouver.ca.

Sincerely,

Sandra

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>

To: "Zak, MaryClare" <MaryClare.Zak@vancouver.ca>

"Robbins, Judy" <judy.robbins@vancouver.ca>

Date: 6/23/2023 2:53:00 PM

Subject: Facilitation Services contract: Ideaspace (Seymour site)

Attachments: Ideaspace Estimate OPS City of Vancouver June 23, 2023.pdf

Hi Judy and MC,

I need to initiate this contract – it's related to facilitating dialogue between NMHO tenants, SP, and NMHO at the Seymour site.

Judy – fyi re: cost – we'll need to assign this to the GM consulting budget.

Mary Clare, can we handle this through SP procurement processes?

Sandra

From: Diana Bulley <dbulley@bigideaspace.ca>

Sent: Friday, June 23, 2023 2:10 PM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>

Subject: Re: Proposal for Services

Hi Sandra,

Yes, no problem. I have reduced some of the preliminary work and think we could still achieve the project goals.

Please find my revised approach attached.

Best,
Diana

Diana Bulley
President, Ideaspace
604-418-6135

570 - 355 Burrard Street
Vancouver, BC
V6C 2G8

The Ideaspace head office is situated within the shared, unceded, ancestral territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ilw'ta (Tsleil-Waututh) Nations that have been stewarded by them since time immemorial.

We acknowledge that we carry out our work on the unceded, ancestral, and traditional territories of many Indigenous Peoples from across Turtle Island.



June 23, 2023

Sandra Singh
General Manager of Arts, Culture, and Community Services
City of Vancouver
Sandra.Singh@vancouver.ca

Dear Sandra,

Thank you for the opportunity to submit a proposal to provide facilitation, communication, and planning services to support the development of an outdoor management plan at 1101 Seymour Street. This building is currently occupied by a range of medical and social support services on the lower floors with affordable housing above, managed by the City of Vancouver's Non-Market Housing Operations (NMHO) group.

To inform the development of the outdoor management plan, the City is seeking to convene an interagency working group to review and find solutions for the challenges associated with people congregating on the street outside the building. The group would include representatives from the City's NMHO, Arts Culture and Community Services (ACCS), Vancouver Coastal Health, Vancouver Police Department, and the non-profit service providers who deliver services in the building.

The Working Group could meet between three to five times to:

- Share perspectives on the current situation
- Identify challenges / issues that need to be addressed and benefits that should be preserved
- Consider other operating models / approaches and identify what's working well
- Identify what needs to be in place to develop an effective outdoor management plan
- Establish the framework for an outdoor management plan
- Identify roles and responsibilities for an outdoor management plan
- Establish an ongoing communications protocol to ensure clear, open lines of communication
- Review and provide feedback on a draft outdoor management plan

While the outcomes of this outdoor management plan would be site-specific, the lessons learned, critical success factors, and key elements of the plan can be applied to other similar sites.

To support these objectives, Ideaspace can provide facilitation, communication, and planning services as described below. Services would be led by Ideaspace President Diana Bulley, with support from Communications Coordinator Guila Abad.

1

This proposal is proprietary and confidential. No part of this document may be disclosed to a third party without the prior written consent of Ideaspace.

Ideaspace
570 – 355 Burrard St
Vancouver, BC V6C 2G8

t. 604-418-6135
e. info@bigideaspace.ca
www.bigideaspace.ca

Cost Estimate

We have provided an estimate to deliver our proposed scope of services in the table below. Please note we only invoice for time spent and any work to be performed outside of the scope listed below would only be completed with written permission from you.

Task	DB	GA	Totals
Review background materials	1		
Hold planning meeting with project team	2	2	
Develop a brief describing the purpose and intent of an Outdoor Management Plan and the process for its development that can be shared with partners and potential Working Group participants	2		
Confirm the list of potential Working Group participants	1	1	
Develop a short Working Group Terms of Reference	2		
Draft and distribute an invite for participants to join the Working Group	2	2	
Meet one-on-one and interview potential Working Group members to understand concerns, challenges, ideas for solutions (up to 6 x 1/2 hour interviews) or a variation of this	3		
Develop the first Working Group meeting agenda	2		
Prepare for the first Working Group meeting with project team (contribute to supporting materials, work with City staff on logistics)	4	2	
Facilitate and provide notetaking for the first Working Group meeting (recommend in person only) 1.5 hr meeting + .5 set up	2	2	
Review notes and outcomes of the Working Group meeting and confirm next steps	2	2	
Prepare for, facilitate, provide notetaking and notes to two more Working Group meetings)	8	6	
Work with the project team to develop the framework for an outdoor management plan	4		
Work with the project team to incorporate Working Group input and develop the outdoor management plan	8		
Participate in planning meetings with the project team, as needed	4		
Estimated Hours	47	17	64
Estimated Fees	\$8,225.00	\$1,700.00	\$9,925.00

2

This proposal is proprietary and confidential. No part of this document may be disclosed to a third party without the prior written consent of Ideaspace.

Ideaspace
570 – 355 Burrard St
Vancouver, BC V6C 2G8

t. 604-418-6135
e. info@bigideaspace.ca
www.bigideaspace.ca

Please note this figure is a proposal, not a contract, and is based on the information provided. It is open to negotiation and may shift based on any additional information or a change in specifications. It does not include GST.

Please contact me if you have any questions about this estimate or require additional information. Thank you for engaging Ideaspac to support this important initiative.

Sincerely,



Diana Bulley, President
Ideaspac Consulting Inc

3

This proposal is proprietary and confidential. No part of this document may be disclosed to a third party without the prior written consent of Ideaspac.

Ideaspac
570 – 355 Burrard St
Vancouver, BC V6C 2G8

t. 604-418-6135
e. info@bigideaspac.ca
www.bigideaspac.ca

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)

CC: ["Rowley, Cheryl" <Cheryl.Rowley@vancouver.ca>](mailto:Cheryl.Rowley@vancouver.ca)

Date: 7/20/2023 11:54:00 AM

Subject: For M&C: Lease of #101 - 1101 Seymour Street

Attachments: ACCS - GM - Letter (Miranda Compton, VCH) - Lease of 101 - 1101 Seymour Street (2023-07-19).pdf

Hello Mayor and Council,

Please note Sandra sent the attached letter to VCH Public Health yesterday confirming for them that the lease of 101-1101 Seymour would not be renewed at lease end.

Best,

Paul

July 19, 2023

Miranda Compton
Executive Director, Substance Use & Priority Populations
Regional Program Director, Addiction
Office of the Chief Medical Health Officer
Vancouver Coastal Health
via email

Dear Miranda,

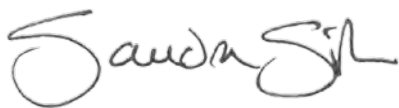
Re: Lease of #101 - 1101 Seymour Street

As per recent discussions between us and your recent conversation with City Manager Paul Mochrie, please accept this letter as formal confirmation that the City will not be in a position to renew the lease to VCH at #101 - 1101 Seymour Street at lease end in March 2024. We trust that this notice does not diminish VCH and your operator's participation in working with the City and site partners to attempt to manage congregation and the impacts thereof on the adjacent sidewalks at this location for the remainder of the lease term.

As you know, the City is very supportive of harm reduction services such as OPSes and the life safety and security they provide to people who use illicit substances and recognizes the significant role they play in reducing risk of death due to overdose. While this location has proven unviable for sustained operations, we look forward to continuing to support VCH Public Health and VCH Community in finding locations to site key health services across the city as feasible.

If you have any questions about the contents in this letter, please feel free to reach out to me at sandra.singh@vancouver.ca.

Sincerely,



Sandra Singh
General Manager
Arts, Culture and Community Services

cc: Paul Mochrie, City Manager
Wilma Clarke, Acting Managing Director, Arts, Culture, and Community Services
Sue Doi, Manager, Partner Agreements, Arts, Culture, and Community Services



From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
Date: 5/9/2023 11:51:00 AM
Subject: FW: s.22(3)(d)

Hi Mary Clare,

Pls see below. As discussed.

Sandra

On May 5, 2023, at 1:22 PM, Bigelow, Ryan <Ryan.Bigelow@vancouver.ca> wrote:

\u-257 ?

Hi Sandra:

s.22(3)(d)



Happy to discuss more.

Ryan

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

From: Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>
Sent: Tuesday, April 04, 2023 12:27 PM
To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Subject: FW: s.22(3)(d)
Importance: High

s.22(3)(d)



Is there no incident reporting structure at this OPS as seems by this info there is not a formal process to document events or near misses.

Jody

From: Simmons, Jaiden <Jaiden.Simmons@vancouver.ca>
Sent: Tuesday, April 4, 2023 11:23 AM
To: Brisson, Crystal <Crystal.Brisson@vancouver.ca>
Subject: s.22(3)(d)

Hello,

So below is a message from s.22(1) Comments are quite concerning. I don't know what the City can do in this situation, but I hope this can at the very least open discussion on the issue.

Thanks,
Jaiden

s.22(1)



s.22(1)



From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)
Date: 4/28/2023 3:45:00 PM
Subject: FW: draft: yaletown OPs

Hi Phoenix,

I suggest tightening it up a bit – could you ask MC to review?

S

s.13(1)



From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Contreras, Fabian" <Fabian.Contreras@vancouver.ca>](mailto:Fabian.Contreras@vancouver.ca)
Date: 5/9/2023 5:29:00 PM
Subject: FW: GM Sign-off needed: Council Q&A: OPS YT lease

Y and N

Question: Can I get clarity on what day the OPS lease ends and if there is an automatic renewal or not, and/or if it continues on a month-to-month basis after?
Would a renewal need to come before council?

s.13(1)



From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 7/20/2023 7:45:00 PM
Subject: FW: Lease of #101 - 1101 Seymour Street

Hi Paul,

s.13(1)

S

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>
Sent: Thursday, July 20, 2023 7:40 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: Re: Lease of #101 - 1101 Seymour Street

So I have one further question Paul please. Do we have any indication from VCH if their planning is to re site the OPS?
Thx

Sarah

Get [Outlook for iOS](#)

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Thursday, July 20, 2023 7:36:48 PM
To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: Re: Lease of #101 - 1101 Seymour Street

Hello Sarah,

Further to my response to Councillor Meiszner, we are not intending to issue any communication to the neighbourhood.

Best,
Paul

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Sent: Thursday, July 20, 2023 6:56 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: RE: Lease of #101 - 1101 Seymour Street

Thanks for the update Paul.

Further to Councillor Meizner's question, confirming that this isn't confidential and Councillors are free to reference this, is that correct?

I'd also like to know if the City will be doing any neighbourhood notification or communications on this?

Thanks,

Sarah Kirby-Yung, MBA she/her
Councillor – City of Vancouver
453 W. 12th Avenue, Vancouver, BC V5Y 1V4
e: CLRKirby-yung@vancouver.ca
t: 604-873-7247
T: @sarahkirby_yung

Assistant
Olivia Hui
e: Olivia.Hui@vancouver.ca
t: 604-871-6710

I am humbly thankful that I live and work on the territories of the x'm k'y'm (Musqueam), S'wx'u817_wú7mesh (Squamish) and s'ilw'ta' / sel'íl witulh (Tseil-Waututh) Nations.

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Thursday, July 20, 2023 6:03 PM
To: Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: Lease of #101 - 1101 Seymour Street

Dear Mayor and Council,

For your information, the attached letter was sent by Sandra Singh to VCH Public Health yesterday confirming that the lease of 101-1101 Seymour would not be renewed at lease end.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wx'u7mesh (Squamish), and s'ilw'ta' (Tseil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Chan Russell, Ada" <Ada.ChanRussell@vancouver.ca>](mailto:Ada.ChanRussell@vancouver.ca)
["Ali, Shabna" <Shabna.Ali@vancouver.ca>](mailto:Shabna.Ali@vancouver.ca)
["Southard, Rose" <Rose.Southard@vancouver.ca>](mailto:Rose.Southard@vancouver.ca)
["Clarke, Wilma" <wilma.clarke@vancouver.ca>](mailto:wilma.clarke@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>](mailto:Ryan.Bigelow@vancouver.ca)
["Bourgeau, Jody" <Jody.Bourgeau@vancouver.ca>](mailto:Jody.Bourgeau@vancouver.ca)
["Cornborough, Andrea" <Andrea.Cornborough@vancouver.ca>](mailto:Andrea.Cornborough@vancouver.ca)
CC: ["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)
Date: 7/21/2023 8:05:00 AM
Subject: FW: Lease of #101 - 1101 Seymour Street
Attachments: ACCS - GM - Letter (Miranda Compton, VCH) - Lease of 101 - 1101 Seymour Street (2023-07-19).pdf

Hello all,

Some of you received a cc, however to bring this to your attention. This won't be a surprise as we have discussed this situation before internally and everyone was aware we had come to this conclusion and had verbally communicated to VCH, but we sent the attached letter the other day so VCH has the formal notification in writing.

It's a really unfortunate situation. Happy to schedule a call to discuss in-person as this is complex and it is better to discuss in person.

Pls let Sarah know if you'd like a meeting.

Sandra

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Friday, July 21, 2023 7:18 AM
To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: RE: Lease of #101 - 1101 Seymour Street

Good morning Sarah,

From our conversations with Dr. Daly and her team, we understand that there continues to be a high need for safe consumption services in the downtown south neighbourhood. We do not have further information at this point about their progress in identifying an alternate site.

It is possible that should they not be able to find an actual physical site, VCH may need to revert back to the mobile van that was used to provide this service prior to the commissioning of the OPS on Seymour St. As we understand, Providence Health Care is not amenable to re-establish this service on the St. Paul's Hospital site.

We will remain in contact with VCH regarding this matter and will share updates as we receive them. In the event this information becomes public and Council members are asked about VCH plans, we recommend that you refer members of the public and media to VCH.

Best,

Paul

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>

Sent: Thursday, July 20, 2023 7:40 PM

To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Re: Lease of #101 - 1101 Seymour Street

So I have one further question Paul please. Do we have any indication from VCH if their planning is to re site the OPS?

Thx

Sarah

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From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Thursday, July 20, 2023 7:36:48 PM

To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Re: Lease of #101 - 1101 Seymour Street

Hello Sarah,

Further to my response to Councillor Meiszner, we are not intending to issue any communication to the neighbourhood.

Best,
Paul

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>

Sent: Thursday, July 20, 2023 6:56 PM

To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: RE: Lease of #101 - 1101 Seymour Street

Thanks for the update Paul.

Further to Councillor Meizner's ques on, confirming that this isn't confiden al and Councillors are free to reference this, is that correct?

I'd also like to know if the City will be doing any neighbourhood no fica on or communica ons on this?

Thanks,

Sarah Kirby-Yung, MBA she/her

Councillor – City of Vancouver

453 W. 12th Avenue, Vancouver, BC V5Y 1V4

e: CLRKirby-yung@vancouver.ca

t: 604-873-7247

T: @sarahkirby_yung

Assistant
Olivia Hui
e: Olivia.Hui@vancouver.ca
t: 604-871-6710

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From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Thursday, July 20, 2023 6:03 PM
To: Direct to Mayor and Council - DL [s.15\(1\)\(l\)](#)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL [s.15\(1\)\(l\)](#)
Subject: Lease of #101 - 1101 Seymour Street

Dear Mayor and Council,

For you information, the attached letter was sent by Sandra Singh to VCH Public Health yesterday confirming that the lease of 101-1101 Seymour would not be renewed at lease end.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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July 19, 2023

Miranda Compton
Executive Director, Substance Use & Priority Populations
Regional Program Director, Addiction
Office of the Chief Medical Health Officer
Vancouver Coastal Health
via email

Dear Miranda,

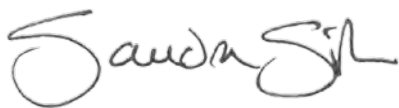
Re: Lease of #101 - 1101 Seymour Street

As per recent discussions between us and your recent conversation with City Manager Paul Mochrie, please accept this letter as formal confirmation that the City will not be in a position to renew the lease to VCH at #101 - 1101 Seymour Street at lease end in March 2024. We trust that this notice does not diminish VCH and your operator's participation in working with the City and site partners to attempt to manage congregation and the impacts thereof on the adjacent sidewalks at this location for the remainder of the lease term.

As you know, the City is very supportive of harm reduction services such as OPSes and the life safety and security they provide to people who use illicit substances and recognizes the significant role they play in reducing risk of death due to overdose. While this location has proven unviable for sustained operations, we look forward to continuing to support VCH Public Health and VCH Community in finding locations to site key health services across the city as feasible.

If you have any questions about the contents in this letter, please feel free to reach out to me at sandra.singh@vancouver.ca.

Sincerely,



Sandra Singh
General Manager
Arts, Culture and Community Services

cc: Paul Mochrie, City Manager
Wilma Clarke, Acting Managing Director, Arts, Culture, and Community Services
Sue Doi, Manager, Partner Agreements, Arts, Culture, and Community Services

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Contreras, Fabian" <Fabian.Contreras@vancouver.ca>
CC: "Hou, Meggie" <meggie.hou@vancouver.ca>
Date: 7/23/2023 5:02:00 PM
Subject: FW: Lease of #101 - 1101 Seymour Street

For the weekly Q&A

From: Boyle, Christine <Christine.Boyle@vancouver.ca>
Sent: Friday, July 21, 2023 7:05 AM
To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: Re: Lease of #101 - 1101 Seymour Street

Hi Paul,

I have many questions about this.

1. What are the city's reasons for not renewing the lease? Noting there has been both support and opposition from neighbours and we are still seeing high numbers of drug poisoning deaths.
2. What have the discussions with VCH been about finding a new site?
3. Could staff share any data we have on the number of people served at this site?
4. What do we expect the impact to be on people who use drugs and use the site in the neighbourhood? Where will people go, or will they have no where to go? My memory is that the site was created because Yaletown had the highest rates of drug poisoning deaths outside the DTES?

I assume this will be in the media soon, so any additional info would be helpful.

Christine

Councillor Christine Boyle (she/her)
CITY OF VANCOUVER
phone 604-873-7242 email CLRboyle@vancouver.ca
address 453 W 12 Ave Vancouver, BC V5Y 1V4
[twitter](#) | [facebook](#) | [e-newsletter](#)

The City of Vancouver is on the unceded territories of the x m k y m (Musqueam), S wxlu817_wu7mesh (Squamish), and s lilw ta (Tsleil-Waututh) Nations.

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>
Sent: Thursday, July 20, 2023 7:39:34 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: Re: Lease of #101 - 1101 Seymour Street

So I have one further question Paul please. Do we have any indication from VCH if their planning is to re site the OPS?

Thx

Sarah

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Sent: Thursday, July 20, 2023 7:36:48 PM

To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Re: Lease of #101 - 1101 Seymour Street

Hello Sarah,

Further to my response to Councillor Meiszner, we are not intending to issue any communication to the neighbourhood.

Best,
Paul

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>

Sent: Thursday, July 20, 2023 6:56 PM

To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL

s.15(1)(l)

Subject: RE: Lease of #101 - 1101 Seymour Street

Thanks for the update Paul.

Further to Councillor Meiszner's question, confirming that this isn't confidential and Councillors are free to reference this, is that correct?

I'd also like to know if the City will be doing any neighbourhood notification or communications on this?

Thanks,

Sarah Kirby-Yung, MBA she/her

Councillor – City of Vancouver

453 W. 12th Avenue, Vancouver, BC V5Y 1V4

e: CLRKirby-yung@vancouver.ca

t: 604-873-7247

T: @sarahkirby_yung

Assistant

Olivia Hui

e: Olivia.Hui@vancouver.ca

t: 604-871-6710

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Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Lease of #101 - 1101 Seymour Street

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of 101-1101 Seymour would not be renewed at lease end.

Best,
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Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 7/20/2023 7:24:00 PM
Subject: FW: Lease of #101 - 1101 Seymour Street

Hi Paul,

I would suggest this is not confidential. We do not plan to do any neighbourhood notification.

S

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>
Sent: Thursday, July 20, 2023 6:57 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: RE: Lease of #101 - 1101 Seymour Street

Thanks for the update Paul.

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Councillor – City of Vancouver
453 W. 12th Avenue, Vancouver, BC V5Y 1V4
e: CLRKirby-yung@vancouver.ca
t: 604-873-7247
T: @sarahkirby_yung

Assistant
Olivia Hui
e: Olivia.Hui@vancouver.ca
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City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

To: ["Cornborough, Andrea" <Andrea.Cornborough@vancouver.ca>](mailto:Andrea.Cornborough@vancouver.ca)

CC: ["Chan Russell, Ada" <Ada.ChanRussell@vancouver.ca>](mailto:Ada.ChanRussell@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)

Date: 7/10/2023 3:20:00 PM

Subject: Ideaspace proposal: 1101

Attachments: Ideaspace Estimate OPS City of Vancouver June 23, 2023.pdf

Hi Andrea,

Thanks so much for your follow up w/ SCM. My apologies – attached is Diana's proposal – it is under \$10K.

Sandra

From: Singh, Sandra

Sent: Friday, June 23, 2023 2:51 PM

To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>

Subject: FW: Proposal for Services

FYI below and attached.

S



June 23, 2023

Sandra Singh
General Manager of Arts, Culture, and Community Services
City of Vancouver
Sandra.Singh@vancouver.ca

Dear Sandra,

Thank you for the opportunity to submit a proposal to provide facilitation, communication, and planning services to support the development of an outdoor management plan at 1101 Seymour Street. This building is currently occupied by a range of medical and social support services on the lower floors with affordable housing above, managed by the City of Vancouver's Non-Market Housing Operations (NMHO) group.

To inform the development of the outdoor management plan, the City is seeking to convene an interagency working group to review and find solutions for the challenges associated with people congregating on the street outside the building. The group would include representatives from the City's NMHO, Arts Culture and Community Services (ACCS), Vancouver Coastal Health, Vancouver Police Department, and the non-profit service providers who deliver services in the building.

The Working Group could meet between three to five times to:

- Share perspectives on the current situation
- Identify challenges / issues that need to be addressed and benefits that should be preserved
- Consider other operating models / approaches and identify what's working well
- Identify what needs to be in place to develop an effective outdoor management plan
- Establish the framework for an outdoor management plan
- Identify roles and responsibilities for an outdoor management plan
- Establish an ongoing communications protocol to ensure clear, open lines of communication
- Review and provide feedback on a draft outdoor management plan

While the outcomes of this outdoor management plan would be site-specific, the lessons learned, critical success factors, and key elements of the plan can be applied to other similar sites.

To support these objectives, Ideaspace can provide facilitation, communication, and planning services as described below. Services would be led by Ideaspace President Diana Bulley, with support from Communications Coordinator Guila Abad.

1

This proposal is proprietary and confidential. No part of this document may be disclosed to a third party without the prior written consent of Ideaspace.

Ideaspace
570 – 355 Burrard St
Vancouver, BC V6C 2G8

t. 604-418-6135
e. info@bigideaspace.ca
www.bigideaspace.ca

Cost Estimate

We have provided an estimate to deliver our proposed scope of services in the table below. Please note we only invoice for time spent and any work to be performed outside of the scope listed below would only be completed with written permission from you.

Task	DB	GA	Totals
Review background materials	1		
Hold planning meeting with project team	2	2	
Develop a brief describing the purpose and intent of an Outdoor Management Plan and the process for its development that can be shared with partners and potential Working Group participants	2		
Confirm the list of potential Working Group participants	1	1	
Develop a short Working Group Terms of Reference	2		
Draft and distribute an invite for participants to join the Working Group	2	2	
Meet one-on-one and interview potential Working Group members to understand concerns, challenges, ideas for solutions (up to 6 x 1/2 hour interviews) or a variation of this	3		
Develop the first Working Group meeting agenda	2		
Prepare for the first Working Group meeting with project team (contribute to supporting materials, work with City staff on logistics)	4	2	
Facilitate and provide notetaking for the first Working Group meeting (recommend in person only) 1.5 hr meeting + .5 set up	2	2	
Review notes and outcomes of the Working Group meeting and confirm next steps	2	2	
Prepare for, facilitate, provide notetaking and notes to two more Working Group meetings)	8	6	
Work with the project team to develop the framework for an outdoor management plan	4		
Work with the project team to incorporate Working Group input and develop the outdoor management plan	8		
Participate in planning meetings with the project team, as needed	4		
Estimated Hours	47	17	64
Estimated Fees	\$8,225.00	\$1,700.00	\$9,925.00

2

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570 – 355 Burrard St
Vancouver, BC V6C 2G8

t. 604-418-6135
e. info@bigideaspace.ca
www.bigideaspace.ca

Please note this figure is a proposal, not a contract, and is based on the information provided. It is open to negotiation and may shift based on any additional information or a change in specifications. It does not include GST.

Please contact me if you have any questions about this estimate or require additional information. Thank you for engaging Ideaspac to support this important initiative.

Sincerely,



Diana Bulley, President
Ideaspac Consulting Inc

3

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Ideaspac
570 – 355 Burrard St
Vancouver, BC V6C 2G8

t. 604-418-6135
e. info@bigideaspac.ca
www.bigideaspac.ca

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Compton, Miranda \[VCH\]" <Miranda.Compton@vch.ca>](mailto:Miranda.Compton@vch.ca)
CC: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
["Clarke, Wilma"](#)
["Doi, Sue" <Sue.Doi@vancouver.ca>](mailto:Sue.Doi@vancouver.ca)
["Johal, Roni \[VCH\]" <roni.johal@vch.ca>](mailto:roni.johal@vch.ca)

Date: 7/19/2023 2:57:00 PM

Subject: Lease of #101 - 1101 Seymour Street

Attachments: ACCS - GM - Letter (Miranda Compton, VCH) - Lease of 101 - 1101 Seymour Street (2023-07-19).pdf

Hello Miranda,

Attached please find a letter regarding the Lease of #101 - 1101 Seymour Street. Should you have any questions, please don't hesitate to let me know.

Sincerely,
Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and Sel'íl witulh (Tseil-Waututh) Nations

July 19, 2023

Miranda Compton
Executive Director, Substance Use & Priority Populations
Regional Program Director, Addiction
Office of the Chief Medical Health Officer
Vancouver Coastal Health
via email

Dear Miranda,

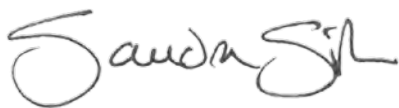
Re: Lease of #101 - 1101 Seymour Street

As per recent discussions between us and your recent conversation with City Manager Paul Mochrie, please accept this letter as formal confirmation that the City will not be in a position to renew the lease to VCH at #101 - 1101 Seymour Street at lease end in March 2024. We trust that this notice does not diminish VCH and your operator's participation in working with the City and site partners to attempt to manage congregation and the impacts thereof on the adjacent sidewalks at this location for the remainder of the lease term.

As you know, the City is very supportive of harm reduction services such as OPSes and the life safety and security they provide to people who use illicit substances and recognizes the significant role they play in reducing risk of death due to overdose. While this location has proven unviable for sustained operations, we look forward to continuing to support VCH Public Health and VCH Community in finding locations to site key health services across the city as feasible.

If you have any questions about the contents in this letter, please feel free to reach out to me at sandra.singh@vancouver.ca.

Sincerely,



Sandra Singh
General Manager
Arts, Culture and Community Services

cc: Paul Mochrie, City Manager
Wilma Clarke, Acting Managing Director, Arts, Culture, and Community Services
Sue Doi, Manager, Partner Agreements, Arts, Culture, and Community Services

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>

To: "Sad Sousa Santos, Amanda" <Amanda.SadSousaSantos@vancouver.ca>

Date: 4/6/2023 1:19:00 PM

Subject: Letter for today

Attachments: ACCS - GM - Letter (1101 Seymour NPO Tenants) - New Safety Measures (2023-04-06).docx

Hi Amanda,

Could you pls complete the dra le er for me – I made some forma ng notes.

ssewart@auntleahs.org is Sarah Stewart

ty!
S

From: Hurford, Dianna <Dianna.Hurford@vancouver.ca>

Sent: Thursday, April 6, 2023 10:14 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>

Subject: RE: [EXT] Hurford, Dianna left a comment in "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04"

Hi Sandra – Please see below (with sta on NPO Tenant circula on list):

Sarah Chown <sarahc@aidsvancouver.org>;

Angela Wu <angela@swanvancouver.ca>;

Alison Clancey <info@swanvancouver.ca>

Craig <clenske@auntleahs.org>;

Amelia Ridgway Raincity <aridgway@raincityhousing.org>;

Sylvana WAVAW <sylvana@wavaw.ca>;

Dalya Israel <dalya@wavaw.ca>;

Elizabeth Holliday <elizabeth.holliday@vch.ca>;

Jason Pinto <jasonp@aidsvancouver.org>;

ssewart@auntleahs.org;

City Staff:

Brisson, Crystal <Crystal.Brisson@vancouver.ca>;

Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>;

Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>;

Franko, Joanne <Joanne.Franko@vancouver.ca>;

Kind Regards,
Dianna

From: Singh, Sandra <Sandra.Singh@vancouver.ca>

Sent: Thursday, April 6, 2023 9:44 AM

To: Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>

Subject: RE: [EXT] Hurford, Dianna left a comment in "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04"

Thank you all for your work on this letter. It's looking really good.

I'll get it sent out today. Dianna, can you pls send me a list of the NPO tenants and their contact email.

Thanks

S

From: Hurford, Dianna <no-reply@sharepointonline.com>

Sent: Thursday, April 6, 2023 9:20 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>

Subject: [EXT] Hurford, Dianna left a comment in "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04"

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



[\[covoffice-my.sharepoint.com\]](#)

ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT



Hurford, Dianna added a comment

s.13(1)

[Redacted comment content]

s.13(1)

[Redacted comment content]

[\[covoffice-my.sharepoint.com\]](#)

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[\[covoffice-my.sharepoint.com\]](#)

s.13(1)



s.13(1)



Page 2 of 2

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)

To: ["Sarah Pickstone \(sarah.pickstone@vancouver.ca\)" <sarah.pickstone@vancouver.ca>](mailto:sarah.pickstone@vancouver.ca)

CC: ["Doi, Sue" <Sue.Doi@vancouver.ca>](mailto:Sue.Doi@vancouver.ca)

["Clarke, Wilma" <wilma.clarke@vancouver.ca>](mailto:wilma.clarke@vancouver.ca)

Date: 7/19/2023 12:34:00 PM

Subject: Letter for VCH

Hey Sarah

Can you pls prep this for me. To Miranda Compton, via email

July X, 2023

Dear Miranda,

Re: Lease of #101 - 1101 Seymour Street

s.13(1)



s.13(1)



Cc: Paul Mochrie, City Manager
Wilma Clarke, Acting Managing Director, Arts, Culture, and Community Services
Sue Doi, Manager, Partner Agreements, Arts, Culture, and Community Services

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Holliday, Elizabeth \[VCH\]" <Elizabeth.Holliday@vch.ca>](mailto:Elizabeth.Holliday@vch.ca)
CC: ["Compton, Miranda \[VCH\]" <Miranda.Compton@vch.ca>](mailto:Miranda.Compton@vch.ca)
["Cornborough, Andrea" <Andrea.Cornborough@vancouver.ca>](mailto:Andrea.Cornborough@vancouver.ca)
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)
["Chan Russell, Ada" <Ada.ChanRussell@vancouver.ca>](mailto:Ada.ChanRussell@vancouver.ca)
["Bourgeau, Jody" <Jody.Bourgeau@vancouver.ca>](mailto:Jody.Bourgeau@vancouver.ca)
["Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>](mailto:Ryan.Bigelow@vancouver.ca)
Date: 7/20/2023 12:59:00 PM
Subject: RE: 1101 Seymour - impacts of removal of outdoor space at the Gathering Place

Thanks Elizabeth,

I appreciate your flagging this.

Sandra

From: Holliday, Elizabeth [VCH] <Elizabeth.Holliday@vch.ca>
Sent: Thursday, July 20, 2023 12:55 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Compton, Miranda [VCH] <Miranda.Compton@vch.ca>
Subject: 1101 Seymour - impacts of removal of outdoor space at the Gathering Place

Hi Sandra,

I hope that this email finds you well. I wanted to let you know that since the removal of part of the outdoor space at the Gathering Place earlier this week, there has been a noticeable increase in congregation around 1101 Seymour. AIDS Vancouver and RainCity staff have informed us that there is quite an uptick in congregation along the ramp and out front as well as along the side of the building on Helmcken.

We are anticipating an increase in complaints as a consequence of this change and wanted to make sure that you were aware that this increase is not the consequence of any changes or actions or inactions on the part of existing building tenants. The tenants continue to support as best they are able including increasing cleaning outside during operating hours.

Thanks,

Elizabeth
Director, Overdose Emergency Response & Harm Reduction Programs
Substance Use and Priority Populations
Office of the Chief Medical Health Officer
Vancouver Coastal Health

Mobile: 604-657-5483
Email: Elizabeth.holliday@vch.ca

I acknowledge that my place of work lies on the unceded traditional homelands of the Musqueam, Squamish and Tsleil-Waututh Nations.
The content of this e-mail is confidential and may be privileged. If you receive this e-mail in error, please contact the sender and delete it immediately.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>](mailto:Ryan.Bigelow@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
Date: 5/25/2023 12:11:00 PM
Subject: RE: 1101 Seymour Street

Ty!

From: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Sent: Thursday, May 25, 2023 12:04 PM
To: Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: RE: 1101 Seymour Street

Thx. I've let David know we need to coordinate if/before he reaches out to VCH and the NPs.

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

From: Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Sent: Thursday, May 25, 2023 11:32 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Subject: RE: 1101 Seymour Street

Thx also, Ryan. I do think that this could create some duplication and potentially confusion – and agree w/Sandra that he needs to know we are going to have a process around this.

mc

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Thursday, May 25, 2023 9:36 AM
To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: RE: 1101 Seymour Street

Hi Ryan, thanks for looping me in. Including MC.

I've asked for the meeting to be scheduled to later in the day on Monday

Can you advise him that we have had discussions with the NP lessees and are planning a process. Perhaps we can use the time on Monday with him to discuss his findings and ensure we are not duplicating efforts and/or creating confusion. I've asked for the meeting to be moved to a time that I can attend.

Thanks

S

From: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Sent: Thursday, May 25, 2023 9:22 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: FW: 1101 Seymour Street

Fyi. Continuing to keep you in the loop on this. David has outlined below the intent of the call next Monday.

I think this is good, but if David intends to convene VCH, RainCity, AIDS Vancouver, etc it may overlap with some of the engagement MC has initiated and may confuse the NPs.

Ryan Bigelow, CPA, CA

T: 604-673-8151 | ryan.bigelow@vancouver.ca

From: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>

Sent: Thursday, May 25, 2023 9:19 AM

To: Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>

Cc: Holmes, Alexandra <alexandra.holmes@vancouver.ca>; Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>;

Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>

Subject: RE: 1101 Seymour Street

Hello Jody,

Here is a link to the VanDocs file I was referencing:

[DOC/2022/150122 - ACCS - 1101 Seymour - Issues & Mitigation - June 7 2022](#)

The purpose of the meeting on Monday is to simply gather more up to date information on this property from different COV lenses. Once that is done, I wanted to connect some (or all) of the Monday meeting attendees to Cristina Branco with the VPD. She is the new Problem Premise Coordinator with the VPD and has flagged this building as a concern over the last few months. I also wanted to have Elizabeth Holliday (VCH), Amelia Ridgway (RainCity), and Sarah Chown (AIDS Vancouver) attend this second meeting to have all parties discuss collaborative solutions for the property and have everyone on the same page.

Please let me know if you have any further questions or if there are any issues.

Thanks,

David Gherghinoiu (He/Him)
Property Compliance Inspector

Proactive Enforcement
City of Vancouver | 515 W 10th Ave
David.Gherghinoiu@vancouver.ca
(Office) 604-707-5362
(Cell) **s.15(1)(l)**

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ilw'ta' (Tsleil-Waututh) Nations.

From: Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>

Sent: Wednesday, May 24, 2023 7:17 PM

To: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>

Cc: Holmes, Alexandra <alexandra.holmes@vancouver.ca>; Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>;

Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>

Subject: RE: 1101 Seymour Street

Hello David

I have accepted your invite for Monday.

Are you able to share the VD file you reference in your first email, I would like to review that reference point.

Thanks,
Jody

Jody Bourgeau (she, her), M.A., RI
Director, Non Market Housing Operations
Arts, Culture and Community Services | City of Vancouver
O: 604.871.6122 | E: jody.bourgeau@vancouver.ca



With humility and gratitude, I acknowledge the privilege to live and work on the territories of the xʷməθkʷəy̓əm ([Musqueam](#)), Skwx̌u817_wú7mesh ([Squamish](#)), and səliwətaʔ ([Tsleil-Waututh](#)) nations.

From: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>
Sent: Wednesday, May 24, 2023 4:30 PM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>;
Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Cc: Holmes, Alexandra <alexandra.holmes@vancouver.ca>
Subject: RE: 1101 Seymour Street

Hello everyone,

I am hoping to have a short meeting with you on Monday morning (appears to be the best day availability wise) to discuss some of the challenges at 1101 and 1105 Seymour Street. This would be a primer before having a meeting with VCH, VPD, and staff from the NPOs in the coming week.

I will send a calendar invitation as well, please let me know if this date works or if we should re-schedule.

Thanks,

David Gherghinoiu (He/Him)
Property Compliance Inspector

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From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Wednesday, May 17, 2023 1:34 PM
To: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>
Cc: Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: RE: 1101 Seymour Street

Hi David

Thanks for your note.

If you'd like to connect directly with non-market housing regarding questions about the building please email Jody Borgeau Jody.Bourgeau@vancouver.ca and Ryan Bigelow Ryan.Bigelow@vancouver.ca

If you could give me a heads up if you're planning to visit the site again that would be most appreciated.

Thanks
Andrea

Andrea Cornborough (*she/her*)

Social Planner | Social Policy & Projects

Arts, Culture, and Community Services | City of Vancouver

T: 604-829-2026 E: andrea.cornborough@vancouver.ca

Days of Work | Monday - Thursday

Unceded x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish) and s'ilw'ta' (Tseil-Waututh) territories

From: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>

Sent: Wednesday, May 17, 2023 10:53 AM

To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>

Subject: RE: 1101 Seymour Street

Hi Andrea,

Thank you again for the phone call earlier today. Although brief, it was very informative and valuable for me.

My site visit went quite well. Jay Vidler (VCH), Elizabeth Holliday (VCH), and Amelia Ridgway (RainCity) were in attendance. They had all expressed interest in having a meeting with the VPD contact I had mentioned in our conversation to address their concerns.

During our conversation this morning I believe you had mentioned that you can forward me the best contact for someone on the Non-Market Housing side of things with the City who can speak to the concerns/issues to work through on their end. If you could provide that to me I would be grateful. It would help me present a more holistic picture of this building for my upcoming meetings. Further to that, I believe you had mentioned another contact within your department who would be willing to meet with my VPD contact as well.

Regards,

David Gherghinoiu (He/Him)
Property Compliance Inspector

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From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>

Sent: Wednesday, May 17, 2023 5:54 AM

To: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>
Subject: RE: 1101 Seymour Street

Hi David
I can talk briefly at 8:00 if helpful, but I only have until 8:15

Thanks
Andrea

From: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>
Sent: Tuesday, May 16, 2023 6:19 PM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Subject: Re: 1101 Seymour Street

Hi Andrea,

Thanks for getting back to me on this. Would 8 or 830 tomorrow morning work with you?

The reason for the early time is because I will be visiting the building at 9AM tomorrow.

I will send a calendar invitation as well.

Regards,
David

From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Tuesday, May 16, 2023 6:09:16 PM
To: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>
Subject: RE: 1101 Seymour Street

Hi David
If you want to set up a time to chat I can provide some context.
Thanks
Andrea

From: Gherghinoiu, David <David.Gherghinoiu@vancouver.ca>
Sent: Tuesday, May 16, 2023 3:28 PM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Subject: 1101 Seymour Street

Hello Andrea,

I am the new Property Compliance Inspector with Proactive Enforcement. Part of my role is identifying, researching, and helping to find solutions for buildings that require extra attention, like SRAs. A building that has come up in recent months is 1101 Seymour Street.

I was told by Chris Puzio at Housing & Homelessness Services that you would be a good person to follow up with regarding this property and the OPS within.

I am going to visit the site tomorrow with a VCH representative to gain a better understanding of the issues within and immediately outside the building. I was hoping that you may be able to shed some light on what recent discussions/actions have been had to address the issues at this building. I have read through the attached VanDocs document, but seeing as it is almost a year old, I figure there have been more recent developments to note. I am also aware of the recent news articles and Councillor Meizner's comments regarding this building.

Any further insight you might have regarding this building would be greatly appreciated. Furthermore, if you would like me to provide any updates on my end after the visit, I would be more than happy to.

Regards,

David Gherghinoiu (He/Him)
Property Compliance Inspector

Proactive Enforcement
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David.Gherghinoiu@vancouver.ca
(Office) 604-707-5362
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From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>](mailto:Ryan.Bigelow@vancouver.ca)
Date: 5/24/2023 4:49:00 PM
Subject: RE: 1101 Seymour Street

Hi Ryan,

Thanks for the heads up - I need to be in this meeting. Can you pls include me?

S

From: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Sent: Wednesday, May 24, 2023 4:35 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: FW: 1101 Seymour Street

fyi

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

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Days of Work | Monday - Thursday

Unceded x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish) and s'ilw'ta' (Tsleil-Waututh) territories

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Property Compliance Inspector

Proactive Enforcement
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I am the new Property Compliance Inspector with Proactive Enforcement. Part of my role is identifying, researching, and helping to find solutions for buildings that require extra attention, like SRAs. A building that has come up in recent months is 1101 Seymour Street.

I was told by Chris Puzio at Housing & Homelessness Services that you would be a good person to follow up with regarding this property and the OPS within.

I am going to visit the site tomorrow with a VCH representative to gain a better understanding of the issues within and immediately outside the building. I was hoping that you may be able to shed some light on what recent discussions/actions have been had to address the issues at this building. I have read through the attached VanDocs document, but seeing as it is almost a year old, I figure there have been more recent developments to note. I am also aware of the recent news articles and Councillor Meizner's comments regarding this building.

Any further insight you might have regarding this building would be greatly appreciated. Furthermore, if you would like me to provide any updates on my end after the visit, I would be more than happy to.

Regards,

David Gherghinoiu (He/Him)
Property Compliance Inspector

Proactive Enforcement
City of Vancouver | 515 W 10th Ave
David.Gherghinoiu@vancouver.ca
(Office) 604-707-5362
(Cell) s.15(1)(l)

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and s'ilw'áta (Tsleil-Waututh) Nations.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>](mailto:Ryan.Bigelow@vancouver.ca)
Date: 5/8/2023 1:16:53 PM
Subject: Re: s.22(3)(d)

Thanks Ryan - it would be helpful to find out

Sent from my iPhone

On May 8, 2023, at 12:57 PM, Bigelow, Ryan <Ryan.Bigelow@vancouver.ca> wrote:

\u-257 ?

Hi Sandra: Yes, Police did attend this incident. s.22(3)(d)

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Saturday, May 06, 2023 11:17 AM
To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Subject: Re: s.22(3)(d)

Thanks so much Ryan - this is helpful.

My recollection was the Police attended this incident, did they not? If so, there must be a police incident report that states s.22(1)

S

Sent from my iPhone

On May 5, 2023, at 1:22 PM, Bigelow, Ryan <Ryan.Bigelow@vancouver.ca> wrote:

\u-257 ?

Hi Sandra:

s.22(3)(d)

s.22(3)(d)



Happy to discuss more.

Ryan

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

From: Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>
Sent: Tuesday, April 04, 2023 12:27 PM
To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Subject: FW: s.22(3)(d)
Importance: High

s.22(3)(d)



Is there no incident reporting structure at this OPS as seems by this info there is not a formal process to document events or near misses.

Jody

From: Simmons, Jaiden <Jaiden.Simmons@vancouver.ca>

Sent: Tuesday, April 4, 2023 11:23 AM
To: Brisson, Crystal <Crystal.Brisson@vancouver.ca>
Subject: s.22(3)(d) [REDACTED]

Hello,

So below is a message from s.22(1) [REDACTED]. Comments are quite concerning. I don't know what the City can do in this situation, but I hope this can at the very least open discussion on the issue.

Thanks,
Jaiden

s.22(1) [REDACTED]

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>

To: "Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>

Date: 5/6/2023 11:10:14 AM

Subject: Re: [EXT] #12980618) Mobile - Incident Report / Disturbance / Vandalism / M - T23-002
- 1105 Seymour Residence / 2023-05-05

Attachments: image001.jpg

Ok thanks Ryan

Sent from my iPhone

On May 6, 2023, at 9:38 AM, Bigelow, Ryan <Ryan.Bigelow@vancouver.ca> wrote:

\u-257 ?

FYI. more activity at 1101 than usual, so stepping up the cleaning with Mike Z's team.

From: Zupan, Mike <mike.zupan@vancouver.ca>

Sent: Saturday, May 6, 2023 9:24 AM

To: Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>

Cc: Brisson, Crystal <Crystal.Brisson@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>

Subject: RE: [EXT] #12980618) Mobile - Incident Report / Disturbance / Vandalism / M - T23-002 -
1105 Seymour Residence / 2023-05-05

Hi Jody,

I'm good thanks, hope you're doing ok as well.

Thanks for the info. I do know our Urban Issues Crews attend on a regular basis, however, I will ask our Street Cleaning team to increase the level of service (visits and checks) to clean the area.

I've asked our UI team to work with the campers more often and encourage a pack up of tent/possessions on a daily basis. We'll monitor.

Thanks

Mike

Mike Zupan

Manager, Sanitation Services

Engineering Services | City of Vancouver

Office [604-326-4706](tel:604-326-4706)

Mobile [**s.15\(1\)\(l\)**](tel:s.15(1)(l))

From: Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>

Sent: Friday, May 5, 2023 10:35 AM

To: Zupan, Mike <mike.zupan@vancouver.ca>

Cc: Brisson, Crystal <Crystal.Brisson@vancouver.ca>

Subject: FW: [EXT] #12980618) Mobile - Incident Report / Disturbance / Vandalism / M - T23-002 - 1105 Seymour Residence / 2023-05-05
Importance: High

Hi Mike,

I hope you are well.

Can you please send a crew to 1105 Seymour street to attend to the structures and debris there. Due to service provisions at this site (OPS) we experience significant increasing risks if we do not attend to these readily. Currently the occupants have been uncooperative with CPS when attending in person to assist in relocations. VPD Non-emerge also made aware of the unsafe conditions. We have children and seniors that live at this site and express feeling very unsafe.

Are you able to assist? Kindly advise.

Thanks
Jody

Jody Bourgeau (she, her), M.A., RI
Director, Non Market Housing Operations
Arts, Culture and Community Services | City of Vancouver
O: 604.871.6122 | E: jody.bourgeau@vancouver.ca
<image001.jpg>

With humility and gratitude, I acknowledge the privilege to live and work on the territories of the xʷməθkʷəy̓əm ([Musqueam](#)), Skwx̱w̱817 _wú7mesh ([Squamish](#)), and səliłwətał ([Tseil-Waututh](#)) nations.

From: Automatic Alert <no-reply@staffr.com>

Sent: Friday, May 5, 2023 5:56 AM

To: Coggles, David <David.Coggles@vancouver.ca>; Brisson, Crystal <Crystal.Brisson@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>; Cavrlj, Anthony <Anthony.Cavrlj@vancouver.ca>

Subject: [EXT] #12980618) Mobile - Incident Report / Disturbance / Vandalism / M - T23-002 - 1105 Seymour Residence / 2023-05-05

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



Paladin Security Group Ltd.

Good Day,

Please find an attached report in regards to the work performed at your facilities.

Best Regards,

The Paladin Security Group Ltd. Team
Phone: (604) 677-8700
Email: van_mobilemgr@paladinsecurity.com

201-3001 Wayburne Drive

Burnaby British Columbia V5G 4W3



From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Singh, Sandra" <sandra.singh@vancouver.ca>
"Bigelow, Ryan" <ryan.bigelow@vancouver.ca>
"Bourgeau, Jody" <jody.bourgeau@vancouver.ca>
"Hurford, Dianna" <dianna.hurford@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>

Date: 4/5/2023 3:56:00 PM

Subject: RE: [EXT] Singh, Sandra shared "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04" with you.

Hey all – pls see below for the draft. Can you pls take a look and suggest any revisions

Also, thinking about who the right contact should be for this. Maybe me, but I won't have capacity to engage with each person individually. Thoughts?

S

From: Singh, Sandra <no-reply@sharepointonline.com>

Sent: Wednesday, April 5, 2023 3:52 PM

To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>

Subject: [EXT] Singh, Sandra shared "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04" with you.

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



Singh, Sandra shared a file with you

Here's the document that Singh, Sandra shared with you.

[covoffice-my.sharepoint.com] ACCS
-
 [covoffice-my.sharepoint.com] GM
-

Correspondence

(

NP

Tenants

)

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1101

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Safety

Measures

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DRAFT

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2023-04-04

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covoffice

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my

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sharepoint

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com

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This link
only
works for
the direct
recipients
of this
message.



Open

s.15(1)(l)

1



[Privacy Statement \[canadaeastr-notifyp.svc.ms\]](#)

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
["Cornborough, Andrea" <andrea.cornborough@vancouver.ca>](mailto:andrea.cornborough@vancouver.ca)
Date: 5/8/2023 11:46:00 AM
Subject: RE: Fire starting outside of 1101 last night

Thanks – I agree MC – Car 87 seems like the right fit here. Thanks for following up with Howard T

From: Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Sent: Monday, May 8, 2023 10:25 AM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: RE: Fire starting outside of 1101 last night

Andrea, thank you for sharing this. Sandra, I'm really curious as to why in this instance car 87 was not called... I can follow up w/Howard Tran and get back to you.

mc

From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Monday, May 8, 2023 10:23 AM
To: Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: FW: Fire starting outside of 1101 last night
Importance: High

From: Amelia Ridgway <aridgway@raincityhousing.org>
Sent: Monday, May 8, 2023 10:22 AM
To: Sarah Chown <sarahc@aidsvancouver.org>; Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Cc: Holliday, Elizabeth [VCH] <Elizabeth.Holliday@vch.ca>; Ilesha Henderson <ihenderson@raincityhousing.org>
Subject: [EXT] Fire starting outside of 1101 last night

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi everyone,

Just wanted to update you on an incident that happened yesterday in the early evening. TD OPS staff noticed that there was an s.22(1) outside of 1101 and s.22(1) had started a small fire. Our staff went out to put it out with the fire extinguisher and tried to ask s.22(1) to leave the area but s.22(1) refused. We called fire department and they attended. The s.22(1) was stating that s.22(1) was going to continue to light fires and became escalated with our staff. When FD attended, they called for police back up because s.22(1) was escalated. The police arrived and the other fire s.22(1) was attempting to start was put out but s.22(1) was refusing to leave the area still. Police were not very helpful in the situation and were telling our staff that there was nothing more that they could do. Eventually after some advocacy from our on call management the police were able to ask s.22(1) to stay away from the outside of the building for the night.

Please let me know if you have any questions.

Thanks,

Amelia Ridgway (she/hers)
Associate Director
RainCity Housing and Support Society
Direct Line: 604 215 5995
Cell: s.15(1)(l)

RainCity Housing operates on the stolen, ancestral and traditional homelands of the Səlilwətaʔ, Xməlkwəyən, & Səwəlu817_wú7mesh peoples in Vancouver, and the shíshálh, Kwikwetlem, qíc̓ y, Kwantlen, Qayqayt, Tsawwassen, Semiahmoo, and Sto:lo Nations of the Lower Mainland.

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Hou, Meggie" <meggie.hou@vancouver.ca>](mailto:meggie.hou@vancouver.ca)
Date: 5/5/2023 3:31:00 PM
Subject: RE: GM Sign-off needed: Council Q&A

Thanks Meggie! I signed off on the first one in the file but not the 2nd one re: the lease. I need to discuss with Paul – ty!

From: Hou, Meggie <Meggie.Hou@vancouver.ca>
Sent: Friday, May 5, 2023 12:44 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: GM Sign-off needed: Council Q&A

Hi, Sandra,
Do you sign-off the answer proposed below? Please also indicate whether it's confidential:

1. Formal inquiry:

Q: RE: ENQUIRY - Availability of Naloxone

Councillor Boyle enquired about the availability of Naloxone and what the City could do to make Naloxone more available to residents in order to assist with the overdose crisis. The City Manager provided a brief update and agreed to provide a response.

Answer:

s.13(1)




2. Informal Question:

RE: OPS YT/Cllr Meiszner (May2 2023)

Can I get clarity on what day the OPS lease ends and if there is an automatic renewal or not, and/or if it continues on a month-to-month basis after?

Would a renewal need to come before council?

Answer: s.13(1)



s.13(1)



Thank you,
Meggie

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 5/5/2023 2:43:00 PM
Subject: RE: GM Sign-off needed: Council Q&A: OPS YT lease

Hey Paul,

Trying to figure out how to respond to this question given sensitivity:

Question: Can I get clarity on what day the OPS lease ends and if there is an automatic renewal or not, and/or if it continues on a month-to-month basis after?
Would a renewal need to come before council?

s.13(1)



From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Cornborough, Andrea" <Andrea.Cornborough@vancouver.ca>](mailto:Andrea.Cornborough@vancouver.ca)
CC: ["Chan Russell, Ada" <Ada.ChanRussell@vancouver.ca>](mailto:Ada.ChanRussell@vancouver.ca)
Date: 7/11/2023 9:56:00 AM
Subject: RE: Ideaspac proposal: 1101

Thanks so much Andrea – I appreciate that. My apologies – I thought you were more involved to date. I appreciate your support on the procurement.

Yes, if you could pls follow-up with Diana to see what she needs for next steps, that would be great.

This is for the facilitated discussion between 1101 tenants, Social Policy, NMHO and VCH re: the management of the outdoor space outside of 1101.

Thanks,

Sandra

From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Tuesday, July 11, 2023 9:54 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

Hi Sandra

Apart from ge ng the PO set up, I haven't been involved.

Is the group Ryan, Jody, MC (now me) for City and then the non-profit tenants?

I think MC sent Diana contact info. for the non-profit tenants. MC told me Diana would be in touch with me but I haven't heard from her. I'll send her a note and see what she needs etc.

Thanks
Andrea

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Tuesday, July 11, 2023 9:49 AM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

Thanks Andrea – that would be great. Could you confirm for her that the PO is being issued.

Do you know if she has been introduced to the group or not?

S

From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Tuesday, July 11, 2023 9:35 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

No I haven't, but I can reach out today if you'd like me to check in.

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Tuesday, July 11, 2023 9:31 AM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

Wonderful – thanks Andrea. Have you been in touch with her by any chance?

From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Tuesday, July 11, 2023 9:11 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

Diana has received the PO for invoicing so all good for her to begin.

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Monday, July 10, 2023 3:27 PM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

Yes – that works

ty

From: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Sent: Monday, July 10, 2023 3:22 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: RE: Ideaspac proposal: 1101

Yes – I have the documents...just wanted to confirm that you are okay without a services contract which is the typical SCM approach for under \$10k

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Monday, July 10, 2023 3:20 PM
To: Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>
Cc: Chan Russell, Ada <Ada.ChanRussell@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>
Subject: Ideaspac proposal: 1101
Importance: High

Hi Andrea,

Thanks so much for your follow up w/ SCM. My apologies – attached is Diana's proposal – it is under \$10K.

Sandra

From: Singh, Sandra
Sent: Friday, June 23, 2023 2:51 PM
To: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: FW: Proposal for Services

FYI below and attached.

S

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Doi, Sue" <Sue.Doi@vancouver.ca>
"Southard, Rose" <Rose.Southard@vancouver.ca>
"Gosal, Jaeten" <Jaeten.Gosal@vancouver.ca>
"Ali, Shabna" <Shabna.Ali@vancouver.ca>
CC: "Clarke, Wilma" <Wilma.Clarke@vancouver.ca>
Date: 7/5/2023 3:38:00 PM
Subject: RE: Lease non-renewal draft letter

Thanks Sue – appreciate this excerpt from the lease Sue. This is the Council direction below that resulted in that section for historical context:

s.13(1)

A large rectangular area of the document has been redacted with a solid grey fill.

s.13(1)

A large rectangular area of the document has been redacted with a solid grey fill.

The outdoor realm management is an ongoing discussion w/ VCH. I can provide more context on a phone call Rose. Suffice to say, I understand their assertion even if I don't entirely agree with it (we would disagree that people camped and hung out in front of the site to the extent they are now prior to the OPS moving in) and understand why people are there.

S

From: Doi, Sue <Sue.Doi@vancouver.ca>
Sent: Wednesday, July 5, 2023 3:33 PM
To: Southard, Rose <Rose.Southard@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Gosal, Jaeten <Jaeten.Gosal@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>
Cc: Clarke, Wilma <Wilma.Clarke@vancouver.ca>
Subject: RE: Lease non-renewal draft letter

Thanks, Sandra and Rose. As far as I can tell, most of us weren't aware that this decision had been made, so we are providing these comments without the benefit of context. Please forgive if some of our comments seem out of place in the right context.

I spoke with Dino DiFonzo in REFM and Jaeten about the letter. We have made small changes to the address on the letter, added the date and provided an option for language re: outdoor areas.

I also wanted to pass on the following info in response to Rose's email:

s.13(1)



s.13(1)



Thanks again,

Sue

s.13(1)



s.13(1)



s.13(1)



From: Southard, Rose <Rose.Southard@vancouver.ca>

Sent: Wednesday, July 5, 2023 10:31 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Gosal, Jaeten <Jaeten.Gosal@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>
Cc: Clarke, Wilma <Wilma.Clarke@vancouver.ca>; Doi, Sue <Sue.Doi@vancouver.ca>
Subject: RE: Lease non-renewal draft letter

Hi Sandra,

s.13(1)

Rose Southard (she/her/hers)
Social Planner II - Mental Health and Addictions
Social Policy & Projects | City of Vancouver
rose.southard@vancouver.ca | (604) 673-8410

*I live and work on the unceded homelands of the x m k y m (Musqueam),
S wxlu817_wú7mesh (Squamish), and s lilw ta (Tseil-Wautut) Nations*

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Tuesday, July 4, 2023 6:42 AM
To: Southard, Rose <Rose.Southard@vancouver.ca>; Gosal, Jaeten <Jaeten.Gosal@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>
Cc: Clarke, Wilma <Wilma.Clarke@vancouver.ca>; Doi, Sue <Sue.Doi@vancouver.ca>
Subject: Lease non-renewal draft letter

Hello all,

Hope you all got a good break this past long weekend

I have drafted a brief letter for VCH re: the lease at 1101 Seymour.

Can you pls review. Suggestions welcome

s.15(1)(l)

S

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

*The City of Vancouver acknowledges the unceded homelands of the x m k y m (Musqueam), S wxwú7mesh (Squamish),
and Sel il wítlh (Tseil-Waututh) Nations*

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 7/21/2023 9:20:00 AM
Subject: RE: Lease of #101 - 1101 Seymour Street

Thanks Paul - Some suggestions for your consideration below

S

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Friday, July 21, 2023 7:39 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: RE: Lease of #101 - 1101 Seymour Street
Importance: High

Hi Sandra,

I would appreciate if you could have a look at my draft response to Clr Boyle and suggest any edits/improvements.

Many thanks,
Paul

Good morning Christine.

s.13(1)



From: Boyle, Christine <Christine.Boyle@vancouver.ca>

Sent: Friday, July 21, 2023 7:05 AM

To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Re: Lease of #101 - 1101 Seymour Street

Hi Paul,

I have many questions about this.

1. What are the city's reasons for not renewing the lease? Noting there has been both support and opposition from neighbours and we are still seeing high numbers of drug poisoning deaths.
2. What have the discussions with VCH been about finding a new site?
3. Could staff share any data we have on the number of people served at this site?
4. What do we expect the impact to be on people who use drugs and use the site in the neighbourhood? Where will people go, or will they have nowhere to go? My memory is that the site was created because Yaletown had the highest rates of drug poisoning deaths outside the DTES?

I assume this will be in the media soon, so any additional info would be helpful.

Christine

Councillor Christine Boyle (she/her)

CITY OF VANCOUVER

phone 604-873-7242 email CLRboyle@vancouver.ca

address 453 W 12 Ave Vancouver, BC V5Y 1V4

[twitter](#) | [facebook](#) | [e-newsletter](#)

The City of Vancouver is on the unceded territories of the x m k y m (Musqueam), S wxlu817_wu7mesh (Squamish), and s lilw ta (Tsleil-Waututh) Nations.

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>

Sent: Thursday, July 20, 2023 7:39:34 PM

To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Re: Lease of #101 - 1101 Seymour Street

So I have one further question Paul please. Do we have any indication from VCH if their planning is to re site the OPS?

Thx

Sarah

Get [Outlook for iOS](#)

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Thursday, July 20, 2023 7:36:48 PM

To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)

Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)

Subject: Re: Lease of #101 - 1101 Seymour Street

Hello Sarah,

Further to my response to Councillor Meiszner, we are not intending to issue any communication to the

neighbourhood.

Best,
Paul

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>
Sent: Thursday, July 20, 2023 6:56 PM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: RE: Lease of #101 - 1101 Seymour Street

Thanks for the update Paul.

Further to Councillor Meizner's question, confirming that this isn't confidential and Councillors are free to reference this, is that correct?

I'd also like to know if the City will be doing any neighbourhood notification or communications on this?

Thanks,

Sarah Kirby-Yung, MBA she/her
Councillor – City of Vancouver
453 W. 12th Avenue, Vancouver, BC V5Y 1V4
e: CLRKirby-yung@vancouver.ca
t: 604-873-7247
T: @sarahkirby_yung

Assistant
Olivia Hui
e: Olivia.Hui@vancouver.ca
t: 604-871-6710

I am humbly thankful that I live and work on the territories of the x'm k'y'm ([Musqueam](#)), S'wx'u817_wú7mesh ([Squamish](#)) and s'ilw'ta' / sel'íl wítulh ([Tleil-Waututh](#)) Nations.

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Sent: Thursday, July 20, 2023 6:03 PM
To: Direct to Mayor and Council - DL s.15(1)(l)
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>; City Manager's Correspondence Group - DL s.15(1)(l)
Subject: Lease of #101 - 1101 Seymour Street

Dear Mayor and Council,

For your information, the attached letter was sent by Sandra Singh to VCH Public Health yesterday confirming that the lease of 101-1101 Seymour would not be renewed at lease end.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca

604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ḵ'y̱m̱ (Musqueam), S̱w̱x̱w̱7mesh (Squamish), and s̱ḻḻw̱'̱ṯa̱ (Tseil-Waututh) Nations.

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>

To: "Sad Sousa Santos, Amanda" <Amanda.SadSousaSantos@vancouver.ca>

Date: 4/6/2023 2:54:00 PM

Subject: RE: Letter for today

Attachments: ACCS - GM - Letter (1101 Seymour NPO Tenants) - New Safety Measures (2023-04-06).docx

Thanks so much Amanda!

I updated the date, took "org" o of the NP names and made the font across the document consistent.

Can you pls re-pdf for me and then send to the organizations on my behalf with a cc: to all the folks on the cc:, including me.

Sarah Chown <sarahc@aidsvancouver.org>;

Angela Wu <angela@swanvancouver.ca>;

Alison Clancey <info@swanvancouver.ca>

Craig <clenske@auntleahs.org>;

Amelia Ridgway Raincity <aridgway@raincityhousing.org>;

Sylvana WAVAW <sylvana@wavaw.ca>;

Dalya Israel <dalya@wavaw.ca>;

Elizabeth Holliday <elizabeth.holliday@vch.ca>;

Jason Pinto <jasonp@aidsvancouver.org>;

sstewart@auntleahs.org;

City Staff:

Brisson, Crystal <Crystal.Brisson@vancouver.ca>;

Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>;

Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>;

Franko, Joanne <Joanne.Franko@vancouver.ca>;

S

From: Sad Sousa Santos, Amanda <Amanda.SadSousaSantos@vancouver.ca>

Sent: Thursday, April 6, 2023 2:27 PM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>

Subject: RE: Letter for today

Hi Sandra,

Attached the letter. Wasn't sure if you needed it signed as well, so I'm sending both formats.

Let me know if anything.

Regards,

Amanda Santos

Administrative Assistant III

Cultural Services

6th Floor, Woodward Building, 111 West Hastings Street

amanda.sadsousasantos@vancouver.ca

Pronouns: she/her/hers



I am grateful for the opportunity to live, work, play, and learn on the traditional, ancestral, and unceded Homelands of the x'm k'y'm (Musqueam), s'wxlu817_wú7mesh (Squamish), and s'ilw'ta (Tsleil'Waututh) Nations.

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Thursday, April 6, 2023 1:19 PM
To: Sad Sousa Santos, Amanda <Amanda.SadSousaSantos@vancouver.ca>
Subject: Letter for today
Importance: High

Hi Amanda,

Could you pls complete the dra le er for me – I made some forma ng notes.

ssewart@auntleahs.org is Sarah Stewart

ty!
S

From: Hurford, Dianna <Dianna.Hurford@vancouver.ca>
Sent: Thursday, April 6, 2023 10:14 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>
Subject: RE: [EXT] Hurford, Dianna left a comment in "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04"

Hi Sandra – Please see below (with sta on NPO Tenant circula on list):

Sarah Chown <sarahc@aidsvancouver.org>;
Angela Wu <angela@swanvancouver.ca>;
Alison Clancey <info@swanvancouver.ca>
Craig <clenske@auntleahs.org>;
Amelia Ridgway Raincity <aridgway@raincityhousing.org>;
Sylvana WAVAW <sylvana@wavaw.ca>;
Dalya Israel <dalya@wavaw.ca>;
Elizabeth Holliday <elizabeth.holliday@vch.ca>;
Jason Pinto <jasonp@aidsvancouver.org>;
ssewart@auntleahs.org;

City Staff:

Brisson, Crystal <Crystal.Brisson@vancouver.ca>;
Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>;
Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>;
Franko, Joanne <Joanne.Franko@vancouver.ca>;

Kind Regards,
Dianna

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Thursday, April 6, 2023 9:44 AM
To: Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>
Subject: RE: [EXT] Hurford, Dianna left a comment in "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04"

Thank you all for your work on this letter. It's looking really good.

I'll get it sent out today. Dianna, can you please send me a list of the NPO tenants and their contact email.

Thanks

S

From: Hurford, Dianna <no-reply@sharepointonline.com>
Sent: Thursday, April 6, 2023 9:20 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: [EXT] Hurford, Dianna left a comment in "ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT - 2023-04-04"

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



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ACCS - GM - Correspondence (NP Tenants) - 1101 NPO Safety Measures - DRAFT



Hurford, Dianna added a comment

s.13(1)

s.13(1)

...n pathways through 911, as required.

s.13(1)

Regards,

Go to comment

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April 6, 2023

Via email:

Sarah Chown, AIDS Vancouver
Angela Wu, SWAN Vancouver
Alison Clancey, SWAN Vancouver
Craig Lenske, Aunt Leah's
Sarah Stewart, Aunt Leah's
Amelia Ridgway, Raincity Housing
Sylvana Hof, WAVAW
Dalya Israel, WAVAW
Elizabeth Holliday, VCH
Jason Pinto, AIDS Vancouver

Dear non-profit tenant colleagues:

RE: 1101 & 1105 Seymour – City's Response to Safety and Security Challenges

I am writing today to update you on some immediate changes in our approach as landlord to managing the outdoor area around this City-owned property: 1101 & 1105 Seymour Street.

Over the past decade, this neighbourhood along with other areas of Vancouver has experienced increases in people without housing and many who are struggling with mental health and/or substance use. Over time, we have worked together with you as neighbours to identify ways to support these residents while maintaining safety for tenants, clients, City staff, neighbours and the public.

The security and safety of our staff, residents, non-profit tenants, and building is the highest priority for the City. Since November 2022, we have been piloting the use of a Community Navigator to help mitigate these issues. We have had some notable success with this partnership still in its early days; however, the scale of challenges have increased over recent months.

Issues like abandoned waste, biohazards, erection of structures, littering, and loitering around the building continue to pose significant safety risks for residential and non-profit building tenants and their staff and the public, in particular around entrances, the accessibility ramp, and fire-escapes. Instances of verbal harassment and intimidation around the building directed towards building tenants the public and staff persists.

On April 2, 2023, a violent incident occurred outside 1105/1101 Seymour that impacted staff from Housing Operations, Gathering Place and the Overdose Prevention Site. As a result, we have instituted additional interim safety measures while a sustainable and effective safety program is established.

Some of these interim measures include:

- Additional onsite Corporate Security and more frequent building rounds to de-escalate disputes around the building, address problematic congregating, and excessive by-law infractions, particularly around building entrances, the accessibility ramp, and fire escapes;
- Structured integration of daily biohazard cleanups by bio-recovery technicians who will focus on exterior walkways and sidewalk areas;
- Earlier involvement of City sanitation crews to address excessive litter, abandoned waste, and structures around the building to better mitigate fire safety and health risks;
- Engaging the City's Homelessness Services Outreach team to connect with individuals around the building experiencing homelessness and who maybe seeking shelter within the immediate vicinity;
- Support for regular check-ins with the VPD Community Officer and utilization of escalation pathways through 911, as required.

These measures are intended to address the ongoing and evolving conditions that are having significant detrimental impacts on our Housing Operations team, our tenants, and neighbours. As we develop a more robust program to ensure safety for all of our tenants, staff, and public, we'll be sure to engage non-profit tenants for feedback. Staff will be in touch soon to discuss how we might move forward in developing a new safety program for this building.

Regards,

Sandra Sign, General Manager,
Arts Culture and Community Services

Cc: Ryan Bigelow, Managing Director, Non-Market Housing Development and Operations
Mary Clare Zak, Managing Director, Social Policy
Jody Bourgeau, Director, Non-Market Housing Development and Operations
Crystal Brisson, Manager, Non-Market Housing Development and Operations
Dianna Hurford, Senior Planner, Social Policy
Andrea Cornborough, Social Planner, Social Policy
Joanne Franko, Social Planner, Social Policy

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
CC: ["Southard, Rose" <Rose.Southard@vancouver.ca>](mailto:Rose.Southard@vancouver.ca)
Date: 6/5/2023 6:08:00 PM
Subject: RE: Mayor & Council Feedback – Case ID 201000605394 – Unsheltered and open air drug use

Hey MC – I think we can note that we are in discussions with the site tenants about managing the outdoor spaces outside of the service Hub and also in discussions with VCH about the OPS. I think your notes below look good. Brief is fine on this one.

S

From: Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Sent: Monday, June 5, 2023 6:01 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Southard, Rose <Rose.Southard@vancouver.ca>
Subject: FW: Mayor & Council Feedback – Case ID 201000605394 – Unsheltered and open air drug use

Hi Sandra –

What do you suggest that staff message about 1101 Seymour given Council has already come out publicly that the lease will not be renewed?.

Thoughts?

Rose, this individual is asking a lot of questions – I'm hoping we have some already drafted responses re 4 Pillars approach and reminder this is senior government responsibility; we should also add in the 8M for VCH nurse/responder program.

mc

From: Pickstone, Sarah <Sarah.Pickstone@vancouver.ca>
Sent: Monday, June 5, 2023 5:12 PM
To: Southard, Rose <Rose.Southard@vancouver.ca>
Cc: Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Tang, Cathy <Cathy.Tang@vancouver.ca>
Subject: Mayor & Council Feedback – Case ID 201000605394 – Unsheltered and open air drug use

Hi Rose,

Council received correspondence from a resident with several concerns regarding drug use in the city.

Could you please respond back to the resident and BCC myself and CouncilCorrespondence@vancouver.ca in the email response?

Thanks so much,
Sarah

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Compton, Miranda [VCH]" <Miranda.Compton@vch.ca>
Date: 7/21/2023 2:49:00 PM
Subject: RE: New space in downtown south

Hi Miranda,

Perhaps if we can find you a large enough space that there is indoor lounge area for hang-out and also we can help you advocate to MOH for \$ for community-based security outside to help manage the outdoors, we could try again?

I've already flagged for MO Health and MO Housing sta that we need their help with the outdoors and flagged this site and other social service sites that are experiencing the same issues of significant outdoor congrega on as a significant concern – we need to figure out how to land these services and integrate them effectively in community or we will have increasingly harder times with all social and health services, etc.

Sandra

From: Compton, Miranda [VCH] <Miranda.Compton@vch.ca>
Sent: Friday, July 21, 2023 2:23 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: [EXT] Re: New space in downtown south

We appreciate it Sandra.

Unfortunately, our facilities folks are pretty pessimistic about us finding another viable spot in the area.

Given the vocal community members regarding the current location, it is hard to imagine that the response will be any different in another location.

We will keep working on it, though - given the needs of our population in that neighborhood.

Will let you know if we locate something!

M

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Friday, July 21, 2023 12:56 PM
To: Compton, Miranda [VCH]
Subject: New space in downtown south

EXTERNAL SENDER. If you suspect this message is malicious, please forward to spam@phsa.ca and **do not** open attachments or click on links.

Hi Miranda,

As you and your team look to identify new space in the downtown south, our infrastructure staff are happy to support you with any space use or zoning analysis etc. We can also keep an eye out for other spaces that may come to our attention and that might work if you can provide any updated info on square footage, etc. If you need that, please feel free to let me know who to connect our team to.

I am truly sorry things could not work out at 1101. I feel like we are all caught in various shades of untenable situations.

Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

The City of Vancouver acknowledges the unceded homelands of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish), and Sel'il witulh (Tseil-Waututh) Nations

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>

To: "Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 4/25/2023 1:53:00 PM

Subject: RE: OPS meeting follow up

Attachments: ACCS - GM - Letter (1101 Seymour NPO Tenants) - New Safety Measures (2023-04-06).pdf

Hi Cllr,

The letter is attached.

Thank you,

S

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Sent: Monday, April 24, 2023 1:23 PM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>

Subject: RE: OPS meeting follow up

Hi again Sandra,

This can wait until you're back, but I accidentally deleted the email with the attachment and I can't seem to recover it. Could you please resend?

Thanks,
Peter

Councillor Peter Meiszner (*he/him*)

City of Vancouver

453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

e. peter.meiszner@vancouver.ca

Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)

Links: [Linktree](#); [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Maria Rojas (*she/her*)

City of Vancouver | Mayor & Council Support

604-871-6710 | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

From: Singh, Sandra <Sandra.Singh@vancouver.ca>

Sent: Sunday, April 23, 2023 12:49 PM

To: Meiszner, Peter <Peter.Meiszner@vancouver.ca>

Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Subject: RE: OPS meeting follow up

Thanks Cllr,

I have sent the inquiry re: the patio to staff and will add the info to the weekly Q&As.

As per your request for regular updates, I'll also provide a bi-weekly update on Seymour site through the weekly Q&A as well. Looping in Paul so he is aware.

Hopefully, you saw the letter attached to the other email response I sent.

Thanks,

Sandra

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Thursday, April 20, 2023 11:29 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>
Subject: OPS meeting follow up

Hi Sandra,

Thanks for the time this morning re: OPS concerns.

As we discussed could you please send me:

- Letter to NP tenants
- Background on the patio relocation from Seymour to Helmcken

It's encouraging to hear that there is recognition that the current disorder outside the site is not acceptable and that there will be earlier intervention by security and MP.

As well, that VCH are aware of that the lease is unlikely to be renewed and that they should be looking for a new location in advance.

Please do send an update every two weeks as we discussed about how the public realm is being managed outside the site, and any other information around the operation/NP that you think would be helpful for us to know.

In the meantime, I will continue to flag issues as they come up.

Thanks,

Peter

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)
Links: [Linktree](#), [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Maria Rojas (*she/her*)
City of Vancouver | Mayor & Council Support
604-871-6710 | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

April 6, 2023

Via email:

Sarah Chown, AIDS Vancouver
Angela Wu, SWAN Vancouver
Alison Clancey, SWAN Vancouver
Craig Lenske, Aunt Leah's
Sarah Stewart, Aunt Leah's
Amelia Ridgway, Raincity Housing
Sylvana Hof, WAVAW
Dalya Israel, WAVAW
Elizabeth Holliday, VCH
Jason Pinto, AIDS Vancouver

Dear non-profit tenant colleagues:

RE: 1101 & 1105 Seymour – City's Response to Safety and Security Challenges

I am writing today to update you on some immediate changes in our approach as landlord to managing the outdoor area around this City-owned property: 1101 & 1105 Seymour Street.

Over the past decade, this neighbourhood along with other areas of Vancouver has experienced increases in people without housing and many who are struggling with mental health and/or substance use. Over time, we have worked together with you as neighbours to identify ways to support these residents while maintaining safety for tenants, clients, City staff, neighbours and the public.

The security and safety of our staff, residents, non-profit tenants, and building is the highest priority for the City. Since November 2022, we have been piloting the use of a Community Navigator to help mitigate these issues. We have had some notable success with this partnership still in its early days; however, the scale of challenges have increased over recent months.

Issues like abandoned waste, biohazards, erection of structures, littering, and loitering around the building continue to pose significant safety risks for residential and non-profit building tenants and their staff and the public, in particular around entrances, the accessibility ramp, and fire-escapes. Instances of verbal harassment and intimidation around the building directed towards building tenants the public and staff persists.

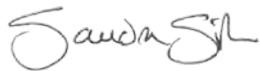
On April 2, 2023, a violent incident occurred outside 1105/1101 Seymour that impacted staff from Housing Operations, Gathering Place and the Overdose Prevention Site. As a result, we have instituted additional interim safety measures while a sustainable and effective safety program is established.

Some of these interim measures include:

- Additional onsite Corporate Security and more frequent building rounds to de-escalate disputes around the building, address problematic congregating, and excessive by-law infractions, particularly around building entrances, the accessibility ramp, and fire escapes;
- Structured integration of daily biohazard cleanups by bio-recovery technicians who will focus on exterior walkways and sidewalk areas;
- Earlier involvement of City sanitation crews to address excessive litter, abandoned waste, and structures around the building to better mitigate fire safety and health risks;
- Engaging the City's Homelessness Services Outreach team to connect with individuals around the building experiencing homelessness and who maybe seeking shelter within the immediate vicinity;
- Support for regular check-ins with the VPD Community Officer and utilization of escalation pathways through 911, as required.

These measures are intended to address the ongoing and evolving conditions that are having significant detrimental impacts on our Housing Operations team, our tenants, and neighbours. As we develop a more robust program to ensure safety for all of our tenants, staff, and public, we'll be sure to engage non-profit tenants for feedback. Staff will be in touch soon to discuss how we might move forward in developing a new safety program for this building.

Regards,



Sandra Sign, General Manager,
Arts Culture and Community Services

Cc: Ryan Bigelow, Managing Director, Non-Market Housing Development and Operations
Mary Clare Zak, Managing Director, Social Policy
Jody Bourgeau, Director, Non-Market Housing Development and Operations
Crystal Brisson, Manager, Non-Market Housing Development and Operations
Dianna Hurford, Senior Planner, Social Policy
Andrea Cornborough, Social Planner, Social Policy
Joanne Franko, Social Planner, Social Policy

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Meiszner, Peter" <Peter.Meiszner@vancouver.ca>](mailto:Peter.Meiszner@vancouver.ca)
CC: ["O'Connor, Patrick" <Patrick.O'Connor@vancouver.ca>](mailto:Patrick.O'Connor@vancouver.ca)
["Klassen, Mike" <Mike.Klassen@vancouver.ca>](mailto:Mike.Klassen@vancouver.ca)
["Bligh, Rebecca" <rebecca.bligh@vancouver.ca>](mailto:rebecca.bligh@vancouver.ca)
["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)

Date: 4/21/2023 5:24:00 PM

Subject: RE: OPS meeting follow up

Attachments: ACCS - GM - Letter (1101 Seymour NPO Tenants) - New Safety Measures (2023-04-06).pdf

Thanks Cllr,

Thanks for the discussion the other day. As discussed, please find attached for the letter I sent, as requested.

Success is being monitored by our on-the-ground housing team who are there every day; I connect with them on a weekly basis to hear how things are going.

Asking people to report to 311 is still good as that is how we also gather our metrics.

s.13(1)

A large rectangular area of the document is redacted with a solid grey fill.

s.13(1)

A very large rectangular area of the document is redacted with a solid grey fill, covering the majority of the lower half of the page.

I'm not sure if that is what you are looking for?

Thanks,

Sandra

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Friday, April 21, 2023 1:44 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>
Subject: RE: OPS meeting follow up

Hi Sandra,

Please ignore the language in this tweet, but it is an example of the public disorder issues we discussed yesterday:
[@SaveOurCityVan on Twitter:](#)
["@raincityhsg @VCHhealthcare @CityofVancouver @KenSimCity @Dave Eby @mikefarnworthbc @ChiefPalmer @DeputyC how All is fine in the neighbourhood - nothing to see \(sarcasm\). STOP enabling & remove them! #vanpoli #bcpoli https://t.co/aEpyji9xN2" / Twitter](#)

Looks like a photo from today.

In terms of process, how we can be sure that those interventions we discussed yesterday (the increased assertiveness by security) is happening? What does that workflow look like?

And how would you suggest we respond to constituents when they share photos like this?

I've been asking people to report via 3-1-1 but I realize that doesn't result in immediate action.

Thanks,
Peter

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](#)
Links: [Linktree](#): [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Maria Rojas (*she/her*)
City of Vancouver | Mayor & Council Support
604-871-6710 | maria.rojas@vancouver.ca

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From: Meiszner, Peter
Sent: Thursday, April 20, 2023 11:29 AM
To: Sandra Singh (sandra.singh@vancouver.ca) <sandra.singh@vancouver.ca>
Cc: O'Connor, Patrick <Patrick.O'Connor@vancouver.ca>; Klassen, Mike <Mike.Klassen@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>
Subject: OPS meeting follow up

Hi Sandra,

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As we discussed could you please send me:

- Letter to NP tenants
- Background on the patio relocation from Seymour to Helmcken

It's encouraging to hear that there is recognition that the current disorder outside the site is not acceptable and that there will be earlier intervention by security and MP.

As well, that VCH are aware of that the lease is unlikely to be renewed and that they should be looking for a new location in advance.

Please do send an update every two weeks as we discussed about how the public realm is being managed outside the site, and any other information around the operation/NP that you think would be helpful for us to know.

In the meantime, I will continue to flag issues as they come up.

Thanks,
Peter

Councillor Peter Meiszner (*he/him*)
City of Vancouver
453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8
e. peter.meiszner@vancouver.ca
Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)
Links: [Linktree](#): [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Maria Rojas (*she/her*)
City of Vancouver | Mayor & Council Support
604-871-6710 | maria.rojas@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Peoples.

April 6, 2023

Via email:

Sarah Chown, AIDS Vancouver
Angela Wu, SWAN Vancouver
Alison Clancey, SWAN Vancouver
Craig Lenske, Aunt Leah's
Sarah Stewart, Aunt Leah's
Amelia Ridgway, Raincity Housing
Sylvana Hof, WAVAW
Dalya Israel, WAVAW
Elizabeth Holliday, VCH
Jason Pinto, AIDS Vancouver

Dear non-profit tenant colleagues:

RE: 1101 & 1105 Seymour – City's Response to Safety and Security Challenges

I am writing today to update you on some immediate changes in our approach as landlord to managing the outdoor area around this City-owned property: 1101 & 1105 Seymour Street.

Over the past decade, this neighbourhood along with other areas of Vancouver has experienced increases in people without housing and many who are struggling with mental health and/or substance use. Over time, we have worked together with you as neighbours to identify ways to support these residents while maintaining safety for tenants, clients, City staff, neighbours and the public.

The security and safety of our staff, residents, non-profit tenants, and building is the highest priority for the City. Since November 2022, we have been piloting the use of a Community Navigator to help mitigate these issues. We have had some notable success with this partnership still in its early days; however, the scale of challenges have increased over recent months.

Issues like abandoned waste, biohazards, erection of structures, littering, and loitering around the building continue to pose significant safety risks for residential and non-profit building tenants and their staff and the public, in particular around entrances, the accessibility ramp, and fire-escapes. Instances of verbal harassment and intimidation around the building directed towards building tenants the public and staff persists.

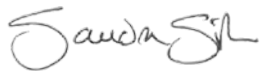
On April 2, 2023, a violent incident occurred outside 1105/1101 Seymour that impacted staff from Housing Operations, Gathering Place and the Overdose Prevention Site. As a result, we have instituted additional interim safety measures while a sustainable and effective safety program is established.

Some of these interim measures include:

- Additional onsite Corporate Security and more frequent building rounds to de-escalate disputes around the building, address problematic congregating, and excessive by-law infractions, particularly around building entrances, the accessibility ramp, and fire escapes;
- Structured integration of daily biohazard cleanups by bio-recovery technicians who will focus on exterior walkways and sidewalk areas;
- Earlier involvement of City sanitation crews to address excessive litter, abandoned waste, and structures around the building to better mitigate fire safety and health risks;
- Engaging the City's Homelessness Services Outreach team to connect with individuals around the building experiencing homelessness and who maybe seeking shelter within the immediate vicinity;
- Support for regular check-ins with the VPD Community Officer and utilization of escalation pathways through 911, as required.

These measures are intended to address the ongoing and evolving conditions that are having significant detrimental impacts on our Housing Operations team, our tenants, and neighbours. As we develop a more robust program to ensure safety for all of our tenants, staff, and public, we'll be sure to engage non-profit tenants for feedback. Staff will be in touch soon to discuss how we might move forward in developing a new safety program for this building.

Regards,



Sandra Sign, General Manager,
Arts Culture and Community Services

Cc: Ryan Bigelow, Managing Director, Non-Market Housing Development and Operations
Mary Clare Zak, Managing Director, Social Policy
Jody Bourgeau, Director, Non-Market Housing Development and Operations
Crystal Brisson, Manager, Non-Market Housing Development and Operations
Dianna Hurford, Senior Planner, Social Policy
Andrea Cornborough, Social Planner, Social Policy
Joanne Franko, Social Planner, Social Policy

From: [Singh, Sandra](#)
To: [Meiszner, Peter](#)
Cc: [Mochrie, Paul](#); [Contreras, Fabian](#)
Bcc: [Singh, Sandra](#)
Subject: RE: OPS
Date: Tuesday, April 25, 2023 3:22:00 PM
Attachments: [OPS.msg](#)

Hi Cllr,

Cc:ing IGR so they can include this response in the weekly Q&A. (I sent them a response re: Nova's request as well).

For the observances around the site this morning as noted below:

- Please see <http://www.vancouver.ca/graffiti> for information on graffiti management. In this case, because it is our building (i.e., public property), we take care of it. Action had already been initiated by staff.
- Even though we are proactively managing this site with help of Mission Possible and Corporate Security, we are not able to be there every moment 24/7 – we are doing periodic checks of the site so it is possible that between checks and asking people to remove structures, new ones get set up. (It is likely this will happen as it does in other areas of the downtown.)
- The site is on Engineering's Urban Issues crew daily route and people can also call 311 to report any structures, etc. for removal.
- While we have implemented this new approach to respond to the immediate safety concerns, we will be meeting with the NP site tenants to see if we can work together to create and implement a collaborative and sustainable approach to outdoor site management.

Hope that helps,

Sandra

From: Meiszner, Peter <Peter.Meiszner@vancouver.ca>
Sent: Tuesday, April 25, 2023 9:36 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Subject: OPS

Hi Sandra,

Welcome back.

I am tagged in this tweet: [s.22\(1\)](#) on Twitter: "They are smoking fentanyl under my [s.22\(1\)](#). @KenSimCity @PeterMeiszner @VCHhealthcare @VancouverPD @DiannaHurford @Granvillecpc1 @downtownvan I don't feel safe walking around

the injection site at 1101 Seymour st. Downtown/Yaletown s.22(1)

Could you please forward to the appropriate person and report the new graffiti as well as the need for cleaning/MP this morning?

Also, just a heads up, I plan to ask about the enhanced security assertiveness and cleaning, etc. during new enquiries to ensure constituents know we are taking action.

Thanks,
Peter

Councillor Peter Meiszner *(he/him)*

City of Vancouver

453 W. 12th Ave, Vancouver, B.C., Canada V5L 4Y8

e. peter.meiszner@vancouver.ca

Twitter: [@PeterMeiszner](https://twitter.com/PeterMeiszner)

Links: [Linktree](#), [Facebook](#), [LinkedIn](#), [Instagram](#)

Assistant

Maria Rojas *(she/her)*

City of Vancouver | Mayor & Council Support

604-871-6710 | maria.rojas@vancouver.ca

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From: [Meiszner, Peter](#)
To: [Singh, Sandra](#)
Cc: [Mochrie, Paul](#)
Subject: OPS
Date: Tuesday, April 25, 2023 9:36:01 AM

Hi Sandra,

Welcome back.

I am tagged in this tweet: [s.22\(1\)](#) on Twitter: [s.22\(1\)](#)
[s.22\(1\)](#) [@KenSimCity](#) [@PeterMeiszner](#) [@VCHhealthcare](#)
[@VancouverPD](#) [@DiannaHurford](#) [@Granvillecpc1](#) [@downtownvan](#) I don't feel safe walking around
the injection site at 1101 Seymour st. Downtown/Yaletown [s.22\(1\)](#)

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City of Vancouver

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604-871-6710 | maria.rojas@vancouver.ca

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From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>](mailto:Ryan.Bigelow@vancouver.ca)
CC: ["Dixon, Iain" <iain.dixon@vancouver.ca>](mailto:iain.dixon@vancouver.ca)
["Pickstone, Sarah" <Sarah.Pickstone@vancouver.ca>](mailto:Sarah.Pickstone@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
["Bourgeau, Jody" <Jody.Bourgeau@vancouver.ca>](mailto:Jody.Bourgeau@vancouver.ca)
Date: 5/30/2023 11:09:49 AM
Subject: Re: Petition to the Court + Affidavits; 1111 Seymour Residences Ltd. v COV and Vancouver Coastal Health Authority; SCBC Action No. S233735; Lawson Lundell LLP

Excellent - thanks for reviewing and confirming Ryan. Really appreciate this.

From: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Sent: Tuesday, May 30, 2023 10:51:52 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Dixon, Iain <iain.dixon@vancouver.ca>; Pickstone, Sarah <Sarah.Pickstone@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Bourgeau, Jody <Jody.Bourgeau@vancouver.ca>
Subject: RE: Petition to the Court + Affidavits; 1111 Seymour Residences Ltd. v COV and Vancouver Coastal Health Authority; SCBC Action No. S233735; Lawson Lundell LLP

Thanks Sandra.

s.13(1)



I hope this clarifies things for you Sandra. Happy to discuss further or provide more information related to the information provided in the petition.

Ryan

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

s. 14





From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Hou, Meggie" <meggie.hou@vancouver.ca>](mailto:meggie.hou@vancouver.ca)
CC: ["Law, Connie" <Connie.Law@vancouver.ca>](mailto:Connie.Law@vancouver.ca)
["Southard, Rose" <Rose.Southard@vancouver.ca>](mailto:Rose.Southard@vancouver.ca)
["Pickstone, Sarah" <sarah.pickstone@vancouver.ca>](mailto:sarah.pickstone@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
Date: 4/12/2023 9:51:00 AM
Subject: RE: Response re: Cllr Meiszner: OPS meeting - 1101 Seymour

Hi Meggie – just connecting with MC

From: Hou, Meggie <Meggie.Hou@vancouver.ca>
Sent: Wednesday, April 12, 2023 9:14 AM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Law, Connie <Connie.Law@vancouver.ca>; Southard, Rose <Rose.Southard@vancouver.ca>; Pickstone, Sarah <Sarah.Pickstone@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: RE: Response re: Cllr Meiszner: OPS meeting - 1101 Seymour

Hi, Sandra,
Could you please sign-off this as confidential response?

s.13(1)

Meggie

From: Zak, MaryClare <MaryClare.Zak@vancouver.ca <mailto:MaryClare.Zak@vancouver.ca> >
Sent: Wednesday, April 12, 2023 9:10 AM
To: Hou, Meggie <Meggie.Hou@vancouver.ca <mailto:Meggie.Hou@vancouver.ca> >
Cc: Law, Connie <Connie.Law@vancouver.ca <mailto:Connie.Law@vancouver.ca> >; Southard, Rose <Rose.Southard@vancouver.ca <mailto:Rose.Southard@vancouver.ca> >; Pickstone, Sarah <Sarah.Pickstone@vancouver.ca <mailto:Sarah.Pickstone@vancouver.ca> >; Singh, Sandra <Sandra.Singh@vancouver.ca <mailto:Sandra.Singh@vancouver.ca> >
Subject: Response re: Cllr Meiszner: OPS meeting - 1101 Seymour

Hi Meggie, here is a draft response. This will require meeting set up, and I am flagging for Sandra as well given sensitivities.

Sandra, should this be internal, or do we invite VCH into this?

s.13(1)

Sandra, anything further? mc

From: Hou, Meggie <Meggie.Hou@vancouver.ca <mailto:Meggie.Hou@vancouver.ca> >
Sent: Wednesday, April 12, 2023 9:06 AM
To: Zak, MaryClare <MaryClare.Zak@vancouver.ca <mailto:MaryClare.Zak@vancouver.ca> >
Cc: Law, Connie <Connie.Law@vancouver.ca <mailto:Connie.Law@vancouver.ca> >; Southard, Rose

<Rose.Southard@vancouver.ca <mailto:Rose.Southard@vancouver.ca> >
Subject: Cllr Meiszner: OPS meeting

Does your team have a draft response for this one?

4/6/2023 N/A Cllr Meiszner RE: OPS meeting

Could we please set up a meeting in the next week or two re: Yaletown OPS.

I have received several emails this long weekend regarding the disorder outside and was also stopped in the neighbourhood by a resident who shared their concerns/experiences living next door – I want to see us find an interim solution asap to manage the disorder – whether that's security or MP resources, etc.

Thank you,
Meggie

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Parker, Lisa" <Lisa.Parker@vancouver.ca>
Date: 5/24/2023 2:06:00 PM
Subject: RE: Waste receptacles

Ty!

From: Parker, Lisa <Lisa.Parker@vancouver.ca>
Sent: Wednesday, May 24, 2023 2:05 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: RE: Waste receptacles

I'll ask Jonathan to see what ENG can do.

[Lisa Parker](#)

Director of Public Space and Street Use
604.871.6185

From: Singh, Sandra <Sandra.Singh@vancouver.ca>
Sent: Wednesday, May 24, 2023 2:04 PM
To: Parker, Lisa <Lisa.Parker@vancouver.ca>
Subject: Waste receptacles

Hi Lisa,

Might it be possible to have waste bins installed in-front of the Dugout on Powell St and the 1101/7 Seymour OPS?

S

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

*The City of Vancouver acknowledges the unceded homelands of the x'm k'y'm (Musqueam), S'wxwú7mesh (Squamish),
and Sel'íl witulh (Tseil-Waututh) Nations*

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Dixon, Iain" <iain.dixon@vancouver.ca>
Date: 5/23/2023 8:22:00 AM
Subject: Yaletown OPS challenge

Hey Iain,

I hope you had a good long weekend.

This article just caught my eye – I missed it last week. Has this come across your desk yet?

<https://vancouversun.com/news/local-news/yaletown-residents-react-push-to-close-ops>

Bruno Wall has launched a B.C. Supreme Court lawsuit, alleging that its current use contravenes a municipal zoning bylaw and has caused a host of problems for his nearby tenants at Seymour Residences.

"Use of the city site as an OPS is not a use authorized by Bylaw No. 10996," claims Wall.

The president of Wall Financial is asking the court to rule on council's decision to lease 1101 Seymour Street to Coastal Health for the overdose prevention site. Wall argues council "fundamentally changed the character of what was otherwise a relatively quiet, predominantly residential street."

Sandra

Sandra Singh | General Manager
Arts, Culture & Community Services
604.871.6858 | sandra.singh@vancouver.ca
Pronouns: she/her

Assistant: Sarah Pickstone
Phone: (604) 873-7408
E-mail: sarah.pickstone@vancouver.ca

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From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, June 5, 2023 8:38:25 PM

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Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Catharine Hume, Co-Executive Director, Raincity Housing
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

Hello!

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site, which directly serves many of my clients.

As a s.22(1), I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the

most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

- increasing OPS operating hours to be open 24/7
- introducing safe inhalation sites to the West End/Yaletown
- additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)

To: ["Sim, Ken" <Ken.Sim@vancouver.ca>](mailto:Ken.Sim@vancouver.ca)
["Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>](mailto:Rebecca.Bligh@vancouver.ca)
["Boyle, Christine" <Christine.Boyle@vancouver.ca>](mailto:Christine.Boyle@vancouver.ca)
["Carr, Adriane" <Adriane.Carr@vancouver.ca>](mailto:Adriane.Carr@vancouver.ca)
["Dominato, Lisa" <Lisa.Dominato@vancouver.ca>](mailto:Lisa.Dominato@vancouver.ca)
["Fry, Pete" <Pete.Fry@vancouver.ca>](mailto:Pete.Fry@vancouver.ca)
["Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>](mailto:Sarah.Kirby-Yung@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
jill.murray@gov.bc.ca
miranda.compton@vch.ca
hedy.fry@parl.gc.ca
brenda.bailey.MLA@leg.bc.ca
jennifer.whiteside.MLA@leg.bc.ca
Christine.Massey@gov.bc.ca
["Zhou, Lenny" <Lenny.Zhou@vancouver.ca>](mailto:Lenny.Zhou@vancouver.ca)
["Klassen, Mike" <Mike.Klassen@vancouver.ca>](mailto:Mike.Klassen@vancouver.ca)
["Meiszner, Peter" <Peter.Meiszner@vancouver.ca>](mailto:Peter.Meiszner@vancouver.ca)

Date: 6/2/2023 5:55:43 AM

Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

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Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia

Hello!

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As a frontline worker s.22(1) I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver's West End, making this OPS space even more vital.

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I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

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introducing safe inhalation sites to the West End/Yaletown

additional OPS services open to the public around the city

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Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); elenore.sturko.mla@leg.bc.ca; [Mochrie, Paul](#); [Singh, Sandra](#)
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, July 24, 2023 5:35:31 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

I am writing as a registered social worker and an extremely worried member of the community to express unwavering support for a vital service in the Yaletown community—Thomus Donaghy Overdose Prevention Site. The growing numbers and demand for the site speak to the need for more sites in the region, not fewer, nor a minor capacity increase.

In roles similar to mine, labour done under a polycrisis context – housing, drug toxicity and COVID-19 – we are incredibly appreciative of the services offered at Thomus Donaghy OPS, including, but not limited to the following:

Staff administering first-aid and overdose response to people in and around the building—this includes people who may inhale substances and must use outside of the building. The B.C. Coroners Service reports show the majority of toxic-drug overdoses are [now \[google.com\]](#) occurring via inhalation, and there are no safe inhalation spaces in the area.

The site offers access to harm reduction gear, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services reduce rates of bloodborne infections.

The site provides a sense of community—drug users are able to access a space where they are less likely to be discriminated against for their drug use.

Snacks and beverages are available to people in need of nourishment

We especially express gratitude to our underpaid frontline worker colleagues who operate the site.

These workers are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, and the OPS is one of few places employing drug users.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

It is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

Directing resources to build capacity for the deployment of a non-prescriber

regulated supply at OPS sites

Permitting OPS to operate 24/7 hours per day

Introducing multiple safe inhalation sites across the city

We are also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Harm reduction will not solve the crisis - it will keep people alive. But we need all levels of government to unpoison the drug supply via a consistent, regulated and demedicalized supply of drugs accessible to all. Until then, the OPS will remain more than a community service - and instead a life-saving intervention.

Signed,

s.22(1)



--

Unceded (stolen) xʷməθkwə́yəm (Musqueam), Skwxwú7mesh (Squamish), and Səl̓íl̓wətaʔ/Selilwitulh (Tsleil-Waututh) territories.

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.qc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Sunday, June 4, 2023 11:14:54 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO:

Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Catharine Hume, Co-Executive Director, Raincity Housing
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia
Elenore Sturko, MLA, Shadow Minister for Mental Health, Addiction, Recovery & Education, BC United Party

Hello!

My name is s.22(1)

s.22(1)

s.22(1) and I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site. As a West End resident, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

1. Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.
2. The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.

3. Overdose prevention services mitigate collective risk of bloodborne infections
4. The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
5. Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

1. increasing OPS operating hours to be open 24/7
2. introducing safe inhalation sites to the West End/Yaletown
3. additional OPS services open to the public around the city
4. I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, June 12, 2023 8:40:25 AM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO:

Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Catharine Hume, Co-Executive Director, Raincity Housing
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia
Elenore Sturko, MLA, Shadow Minister for Mental Health, Addiction, Recovery & Education, BC United Party

Hello!

My name is s.22(1) I am writing you today to express my unwavering support for a vital service in the Yaletown community: the **Thomus Donaghy Overdose Prevention Site (OPS)**.

As a community member (living in close proximity to the Yaletown OPS), Master of Public Health candidate at the University of British Columbia, and current frontline worker in healthcare, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

- Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use

outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver's West End, making this OPS space even more vital.

- The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.
- Overdose prevention services mitigate collective risk of bloodborne infections
- The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
- Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases its commitment to safeguarding lives during a drug toxicity crisis. **To shutter it would present the opposite.**

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS but expand the operation of these vital sites, including, but not limited to:

- increasing OPS operating hours to be open 24/7
- introducing safe inhalation sites to the West End/Yaletown
- additional OPS services open to the public around the city
- I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

With the acknowledgment that I live and work on unceded, traditional, and ancestral xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Səlilwəta/Selilwitulh (Tsleil-Waututh) land.

From: [s.22\(1\)](#) <[REDACTED]@[REDACTED].com>

To: ["Sim, Ken" <Ken.Sim@vancouver.ca>](#)
["Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>](#)
["Boyle, Christine" <Christine.Boyle@vancouver.ca>](#)
["Carr, Adriane" <Adriane.Carr@vancouver.ca>](#)
["Dominated, Lisa" <Lisa.Dominated@vancouver.ca>](#)
["Fry, Pete" <Pete.Fry@vancouver.ca>](#)
["Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>](#)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](#)
[jill.murray@gov.bc.ca](#)
[miranda.compton@vch.ca](#)
[hedy.fry@parl.gc.ca](#)
[brenda.bailey.MLA@leg.bc.ca](#)
[jennifer.whiteside.MLA@leg.bc.ca](#)
[Christine.Massey@gov.bc.ca](#)
["Zhou, Lenny" <Lenny.Zhou@vancouver.ca>](#)
["Klassen, Mike" <Mike.Klassen@vancouver.ca>](#)
["Meiszner, Peter" <Peter.Meiszner@vancouver.ca>](#)
[chume@raincityhousing.org](#)
[elenore.sturko.mla@leg.bc.ca](#)
["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](#)
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](#)

Date: 7/24/2023 10:51:04 AM

Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello!

My name is [s.22\(1\)](#) <[REDACTED]>. I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As a (resident/community member/drug user/frontline worker/etc), I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics—this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the recent majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc...

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

increasing OPS operating hours to be open 24/7 introducing safe inhalation sites to the West End /Yaletown additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is NOT an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)

To: "Sim, Ken" <Ken.Sim@vancouver.ca>
"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Carr, Adriane" <Adriane.Carr@vancouver.ca>
"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>
"Fry, Pete" <Pete.Fry@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
jill.murray@gov.bc.ca
miranda.compton@vch.ca
hedy.fry@parl.gc.ca
brenda.bailey.MLA@leg.bc.ca
jennifer.whiteside.MLA@leg.bc.ca
Christine.Massey@gov.bc.ca
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
chume@raincityhousing.org
elenore.sturko.mla@leg.bc.ca
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>

Date: 7/24/2023 10:39:36 AM

Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello,

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomas Donaghy Overdose Prevention Site.

As a resident, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics—this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the recent majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver's West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely

to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

increasing OPS operating hours to be open 24/7

introducing safe inhalation sites to the West End/Yaletown

additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is NOT an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: **s.22(1)**
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominato, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca; [Mochrie, Paul](#); [Singh, Sandra](#)
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Tuesday, July 25, 2023 5:45:37 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

As frontline health and social service workers to express unwavering support for a vital service in the Yaletown community—Thomus Donaghy Overdose Prevention Site. The growing numbers and demand for the site speak to the need for more sites in the region, not fewer, nor a minor capacity increase.

In our roles, labour done under a polycrisis context – housing, drug toxicity and COVID-19 – we are incredibly appreciative of the services offered at Thomus Donaghy OPS, including, but not limited to the following:

Staff administering first-aid and overdose response to people in and around the building—this includes people who may inhale substances and must use outside of the building. The B.C. Coroners Service reports show the majority of toxic-drug overdoses are [now \[google.com\]](#) occurring via inhalation, and there are no safe inhalation spaces in the area.

The site offers access to harm reduction gear, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services reduce rates of bloodborne infections.

The site provides a sense of community—drug users are able to access a space where they are less likely to be discriminated against for their drug use.

Snacks and beverages are available to people in need of nourishment

We especially express gratitude to our underpaid frontline worker colleagues who operate the site.

These workers are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, and the OPS is one of few places employing drug users.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

It is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

Directing resources to build capacity for the deployment of a non-prescriber regulated supply at OPS sites

Permitting OPS to operate 24/7 hours per day
Introducing multiple safe inhalation sites across the city
We are also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Harm reduction will not solve the crisis - it will keep people alive. But we need all levels of government to unpoison the drug supply via a consistent, regulated and demedicalized supply of drugs accessible to all. Until then, the OPS will remain more than a community service - and instead a life-saving intervention.

Signed,

s.22(1)

From: s.22(1)

To: "Sim, Ken" <Ken.Sim@vancouver.ca>
"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Carr, Adriane" <Adriane.Carr@vancouver.ca>
"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>
"Fry, Pete" <Pete.Fry@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
jill.murray@gov.bc.ca
miranda.compton@vch.ca
hedy.fry@parl.gc.ca
brenda.bailey.MLA@leg.bc.ca
jennifer.whiteside.MLA@leg.bc.ca
Christine.Massey@gov.bc.ca
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 6/1/2023 2:21:11 PM

Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO: Ken Sim, Mayor, City of Vancouver, Rebecca Bligh, City Councillor, City of Vancouver, Christine Boyle, City Councillor, City of Vancouver, Adrienne Carr, City Councillor, City of Vancouver, Lisa Dominato, City Councillor, City of Vancouver, Pete Fry, City Councillor, City of Vancouver, Sarah-Kirby Yung, City Councillor, City of Vancouver, Mike Klassen, City Councillor, City of Vancouver, Peter Meiszner, City Councillor, City of Vancouver, Lenny Zhou, City Councillor, City of Vancouver, Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver, Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC: Hon. Hedy Fry, Member of Parliament, Vancouver Centre, Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek, Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia, Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia, Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia

Hello!

My name is s.22(1) . I am writing to express unwavering support for a vital service in the Yaletown community - the Thomus Donaghy Overdose Prevention Site.

As a Registered Nurse working in community based care and harm reduction, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

1. Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver's West End, making this OPS space even more vital.
2. The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.
3. Overdose prevention services mitigate collective risk of bloodborne infections
4. The site provides a sense of community–drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
5. Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—**and not die**. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

1. increasing OPS operating hours to be open 24/7
2. introducing safe inhalation sites to the West End/Yaletown
3. additional OPS services open to the public around the city
4. I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to **keeping people alive** during this crisis. And, to ground this email in reality and as a blaring reminder: this is NOT an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, June 12, 2023 8:06:26 AM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello!

My name is s.22(1) and I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As an occupational therapist who has community experience, and as a frontline meal delivery volunteer in the community, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

1. Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.
2. The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.
3. Overdose prevention services mitigate collective risk of bloodborne infections
4. The site provides a sense of community–drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
5. Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. I almost lost my best friend due to the level of burnout and mental health challenges she gained in a role similar to this, and I urge that these important staff are supported properly. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

1. increasing OPS operating hours to be open 24/7
2. introducing safe inhalation sites to the West End/Yaletown
3. additional OPS services open to the public around the city
4. I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomas Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominato, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, June 12, 2023 4:19:53 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello!

My name is s.22(1) I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As a resident of Yaletown, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

1. Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.
2. The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.
3. Overdose prevention services mitigate collective risk of bloodborne infections
4. The site provides a sense of community–drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
5. Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

1. increasing OPS operating hours to be open 24/7
2. introducing safe inhalation sites to the West End/Yaletown

3. additional OPS services open to the public around the city

4. I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca; [Mochrie, Paul](#); [Singh, Sandra](#)
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, July 24, 2023 6:15:38 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO:
Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Sandra Singh, General Manager, Arts, Culture and Community Service, City of Vancouver
Paul Mochrie, City Manager, City of Vancouver
Catharine Hume, Co-Executive Director, Raincity Housing
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health
CC:
Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia
Elenore Sturko, MLA, Shadow Minister for Mental Health, Addiction, Recovery & Education, BC United Party
Hello!

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomas Donaghy Overdose Prevention Site.

As a resident, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections
The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

- increasing OPS operating hours to be open 24/7
- introducing safe inhalation sites to the West End/Yaletown
- additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Additionally, this helps address usage in spaces like schoolyards, parks, recreational areas, bus stops, train stations, alleyways, AND ON PUBLIC TRANSIT, where there are captive members of society who cannot intervene.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, June 5, 2023 12:17:08 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO:

Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Catharine Hume, Co-Executive Director, Raincity Housing
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia
Elenore Sturko, MLA, Shadow Minister for Mental Health, Addiction, Recovery & Education, BC United Party

Hello!

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site. I heard about this news on TV just now and felt the need to try and find the petition to support this cause. I was able to find this template created by Jasmine Veark, an outreach worker and advocate, to show my support for the cause.

As a community member and s.22(1), I am incredibly appreciative of the services I have heard about being provided at this OPS, such as the following:

1. Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making

this OPS space even more vital.

2. The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.
3. Overdose prevention services mitigate collective risk of bloodborne infections
4. The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.
5. Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

- Increasing OPS operating hours to be open 24/7
- Introducing safe inhalation sites to the West End/Yaletown
- Additional OPS services open to the public around the city
- I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)

To: "Sim, Ken" <Ken.Sim@vancouver.ca>
"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Carr, Adriane" <Adriane.Carr@vancouver.ca>
"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>
"Fry, Pete" <Pete.Fry@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
jill.murray@gov.bc.ca
miranda.compton@vch.ca
hedy.fry@parl.gc.ca
brenda.bailey.MLA@leg.bc.ca
jennifer.whiteside.MLA@leg.bc.ca
Christine.Massey@gov.bc.ca
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 6/1/2023 11:47:57 AM

Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE
PREVENTION SITE IN YALETOWN

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO:

Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia

Hello!

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As a **frontline worker**, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver's West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community–drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

increasing OPS operating hours to be open 24/7

introducing safe inhalation sites to the West End/Yaletown

additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: "susan davis" <susan.1968@hotmail.com>

To: "Sim, Ken" <Ken.Sim@vancouver.ca>

"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>

"Boyle, Christine" <Christine.Boyle@vancouver.ca>

"Carr, Adriane" <Adriane.Carr@vancouver.ca>

"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>

"Fry, Pete" <Pete.Fry@vancouver.ca>

"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>

"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>

jill.murray@gov.bc.ca

miranda.compton@vch.ca

hedy.fry@parl.gc.ca

brenda.bailey.MLA@leg.bc.ca

jennifer.whiteside.MLA@leg.bc.ca

Christine.Massey@gov.bc.ca

"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>

"Klassen, Mike" <Mike.Klassen@vancouver.ca>

"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 6/1/2023 10:55:23 PM

Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

My name is Susan Davis and I am a Director of the BC Coalition of Experiential Communities.

Who We Are

The **BC Coalition of Experiential Communities** are a consortium of sex workers who are activists mandated as a mechanism for the voices of experiential people to support the development of legislation and policies; peer driven programs and services; and work toward the elimination of oppressive systems and forces that create harm within the sex industry.

I am writing to express unwavering support for a vital service in the Yaletown community—the Thomas Donaghy Overdose Prevention Site.

As a sex worker and social justice advocate, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital. The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc. Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

- increasing OPS operating hours to be open 24/7
- introducing safe inhalation sites to the West End/Yaletown
- additional OPS services open to the public around the city
- I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,
Susan Davis
Director
BC Coalition of Experiential Communities

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominated, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, June 5, 2023 6:25:11 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good evening,

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomas Donaghy Overdose Prevention Site.

As a front line worker, and more importantly, as a mom whose children have used/continue to use drugs, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the recent majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomas Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

- Increasing Yale Town OPS operating hours to be open 24/7
- Introducing safe inhalation sites to the West End/Yaletown, and any other location opened.
- Additional OPS services open to the public around the city. The city really needs to operate these sites in every neighbourhood. The people are not only dying in the DTES. They are dying everywhere in BC/Vancouver/LMD etc.

- With the legalization of 2.5 grams, I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating, maybe even community inspired/led entertainment.

Until the drug supply is unpoisoned, services like the Thomas Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis.

As citizens, and for you as leaders, it is so very important that everyone (opposed or not) remember that people are dying from poisoned drugs. More so, people are dying of poisoned drugs and not enough is being done.

If this was poisoned Tylenol, what would we do? Poisoned Vodka? Poisoned Cigarettes? Poisoned insulin? Poisoned candy?

We would rally, we would join together, and we would do everything possible to save lives. Let's save lives together.

Addiction is not a social issue, it's a medical issue. And the people who are using (because like alcohol, smoking, even caffeine; we all have our ways of coping) shouldn't have to die; because someone doesn't want to be confronted by their pain and trauma.

It's six years. This crisis, this emergency of unregulated drug supply poisonings in the face of government responding to those who NIMBY instead of those dying and losing friends and family - is simply - shameful.

We need a consistent, regulated and demedicalized supply of drugs accessible to all those who - for the time they need it - use it. Let's save lives. Let's really, actually care, about saving lives. One of those lives could end up being someone you love. You never really know.

Sincerely,

s.22(1)

A grey rectangular box redacting the signature of the sender.

From: s.22(1)
To: Sim, Ken; Bligh, Rebecca; Boyle, Christine; Carr, Adriane; Dominato, Lisa; Fry, Pete; Kirby-Yung, Sarah; Zak, MaryClare; jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; Zhou, Lenny; Klassen, Mike; Meiszner, Peter; chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca
Subject: [EXT] In support of Thomus Donaghy Overdose Prevention Site
Date: Friday, June 16, 2023 9:41:22 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello!

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As a resident and healthcare worker, I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics –this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the [recent \[google.com\]](#) majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver’s West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia;sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

increasing OPS operating hours to be open 24/7

introducing safe inhalation sites to the West End/Yaletown

additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don’t resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is **NOT** an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: [Sim, Ken](#); [Bligh, Rebecca](#); [Boyle, Christine](#); [Carr, Adriane](#); [Dominato, Lisa](#); [Fry, Pete](#); [Kirby-Yung, Sarah](#); [Zak, MaryClare](#); jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; [Zhou, Lenny](#); [Klassen, Mike](#); [Meiszner, Peter](#); chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca; [Mochrie, Paul](#); [Singh, Sandra](#)
Subject: [EXT] Please respond: IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, July 24, 2023 5:55:52 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

TO:

Sandra Singh, General Manager, Arts, Culture and Community Service, City of Vancouver

Paul Mochrie, City Manager, City of Vancouver

Ken Sim, Mayor, City of Vancouver

Rebecca Bligh, City Councillor, City of Vancouver

Christine Boyle, City Councillor, City of Vancouver

Adrienne Carr, City Councillor, City of Vancouver

Lisa Dominato, City Councillor, City of Vancouver

Pete Fry, City Councillor, City of Vancouver

Sarah-Kirby Yung, City Councillor, City of Vancouver

Mike Klassen, City Councillor, City of Vancouver

Peter Meiszner, City Councillor, City of Vancouver

Lenny Zhou, City Councillor, City of Vancouver

Catharine Hume, Co-Executive Director, Raincity Housing

Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver

Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre

Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek

Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia

Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia

Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia

Elenore Sturko, MLA, Shadow Minister for Mental Health, Addiction, Recovery & Education, BC United Party

As frontline health and social service workers to express unwavering support for a vital service in the Yaletown community—Thomus Donaghy Overdose Prevention Site. The growing numbers and demand for the site speak to the need for more sites in the region, not fewer, nor a minor capacity increase.

In our roles, labour done under a polycrisis context – housing, drug toxicity and COVID-19 – we are incredibly appreciative of the services offered at Thomus Donaghy OPS, including, but not limited to the following:

Staff administering first-aid and overdose response to people in and around the building—this includes people who may inhale substances and must use outside of the building. The B.C. Coroners Service reports show the majority of toxic-drug overdoses are now occurring via inhalation, and there are no safe inhalation spaces in the area.

The site offers access to harm reduction gear, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services reduce rates of bloodborne infections.

The site provides a sense of community—drug users are able to access a space where they are less likely to be discriminated against for their drug use.

Snacks and beverages are available to people in need of nourishment

We especially express gratitude to our underpaid frontline worker colleagues who operate the site.

These workers are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, and the OPS is one of few places employing drug users.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity

crisis. To shutter it would present the opposite.

It is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

Directing resources to build capacity for the deployment of a non-prescriber regulated supply at OPS sites

Permitting OPS to operate 24/7 hours per day

Introducing multiple safe inhalation sites across the city

We are also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Harm reduction will not solve the crisis - it will keep people alive. But we need all levels of government to unpoison the drug supply via a consistent, regulated and demedicalized supply of drugs accessible to all. Until then, the OPS will remain more than a community service - and instead a life-saving intervention.

Signed,

s.22(1)

From: s.22(1)

To: "Sim, Ken" <Ken.Sim@vancouver.ca>
"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Carr, Adriane" <Adriane.Carr@vancouver.ca>
"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>
"Fry, Pete" <Pete.Fry@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
jill.murray@gov.bc.ca
hedy.fry@parl.gc.ca
brenda.bailey.MLA@leg.bc.ca
"Whiteside.MLA, Jennifer" <jennifer.whiteside.MLA@leg.bc.ca>
Christine.Massey@gov.bc.ca
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>

Date: 6/1/2023 7:14:53 PM

Subject: [EXT] Re: Yaletown OPS concerns

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

IN SUPPORT OF THE LIFE-SAVING THOMAS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

TO:

Ken Sim, Mayor, City of Vancouver
Rebecca Bligh, City Councillor, City of Vancouver
Christine Boyle, City Councillor, City of Vancouver
Adrienne Carr, City Councillor, City of Vancouver
Lisa Dominato, City Councillor, City of Vancouver
Pete Fry, City Councillor, City of Vancouver
Sarah-Kirby Yung, City Councillor, City of Vancouver
Mike Klassen, City Councillor, City of Vancouver
Peter Meiszner, City Councillor, City of Vancouver
Lenny Zhou, City Councillor, City of Vancouver
Mary Clare Zak, Managing Director, Social Policy & Projects, City of Vancouver
Miranda Compton, Executive Director, Substance Use & Priority Populations, Vancouver Coastal Health

CC:

Hon. Hedy Fry, Member of Parliament, Vancouver Centre
Hon. Brenda Bailey, Member of the Legislative Assembly, Vancouver-False Creek
Hon. Jennifer Whiteside, Minister of Mental Health and Addictions, British Columbia
Christine Massey, Deputy Minister Mental Health and Addictions, British Columbia
Jill Murray, Director, Overdose Strategic Priorities, Ministry of Mental Health and Addictions, British Columbia

We are writing as frontline health and social service workers to express unwavering support for a vital service in the Yaletown community—Thomus Donaghy Overdose Prevention Site.

The growing numbers and demand for the site speak to the need for more sites in the region, not fewer, nor a minor capacity increase.

In our roles, labour done under a polycrisis context – housing, drug toxicity and COVID-19 – we are incredibly appreciative of the services offered at Thomus Donaghy OPS, including, but not limited to the following:

1. \sa0*\pn\pnlvbody\pndec\pnstart1\pnindent360\pnql\pntxta.Staff administering first-aid and overdose response to people in and around the building—this includes people who may inhale substances and must use outside of the building. The B.C. Coroners Service reports show the majority of toxic-drug overdoses are [now](#) [\[cbc.ca\]](#) occurring via inhalation, and there are no safe inhalation spaces in the area.
2. \sa0*\pn\pnlvbody\pndec\pnstart2\pnindent360\pnql\pntxta.The site offers access to harm reduction gear, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.
3. \sa0*\pn\pnlvbody\pndec\pnstart3\pnindent360\pnql\pntxta.Overdose prevention services reduce rates of bloodborne infections.
4. \sa0*\pn\pnlvbody\pndec\pnstart4\pnindent360\pnql\pntxta.The site provides a sense of community—drug users are able to access a space where they are less likely to be discriminated against for their drug use.
5. \sa0*\pn\pnlvbody\pndec\pnstart5\pnindent360\pnql\pntxta.Snacks and beverages are available to people in need of nourishment

We especially express gratitude to our underpaid frontline worker colleagues who operate the site.

These workers are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, and the OPS is one of few places employing drug users.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

It is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

1. *\pn\pnlv\body\pndec\pnstart1\pnindent360\pnql\pntxta.Directing resources to build capacity for the deployment of a non-prescriber regulated supply at OPS sites
2. *\pn\pnlv\body\pndec\pnstart2\pnindent360\pnql\pntxta.Permitting OPS to operate 24/7 hours per day
3. *\pn\pnlv\body\pndec\pnstart3\pnindent360\pnql\pntxta.Introducing multiple safe inhalation sites across the city
4. \sa0*\pn\pnlv\body\pndec\pnstart4\pnindent360\pnql\pntxta.We are also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Harm reduction will not solve the crisis - it will keep people alive. But we need all levels of government to unpoison the drug supply via a consistent, regulated and demedicalized supply of drugs accessible to all. Until then, the OPS will remain more than a community service - and instead a life-saving intervention.

Signed,

s.22(1)



From: s.22(1)

To: "Sim, Ken" <Ken.Sim@vancouver.ca>
"Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>
"Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Carr, Adriane" <Adriane.Carr@vancouver.ca>
"Dominated, Lisa" <Lisa.Dominated@vancouver.ca>
"Fry, Pete" <Pete.Fry@vancouver.ca>
"Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
jill.murray@gov.bc.ca
miranda.compton@vch.ca
hedy.fry@parl.gc.ca
brenda.bailey.MLA@leg.bc.ca
jennifer.whiteside.MLA@leg.bc.ca
Christine.Massey@gov.bc.ca
"Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
"Klassen, Mike" <Mike.Klassen@vancouver.ca>
"Meiszner, Peter" <Peter.Meiszner@vancouver.ca>
chume@raincityhousing.org
elenore.sturko.mla@leg.bc.ca
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
adrian.dix.MLA@leg.bc.ca
Don.Davies@parl.gc.ca

Date: 7/24/2023 11:46:00 PM

Subject: [EXT] STRONGLY IN SUPPORT OF THE LIFE-SAVING THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

My name is s.22(1). I am writing to express unwavering support for a vital service in the Yaletown community—the Thomus Donaghy Overdose Prevention Site.

As a resident I am incredibly appreciative of the services I have witnessed being provided at this OPS, such as the following:

Staff are able to provide first-aid to folks in and around the building, reducing pressures on paramedics—this includes people who may inhale (smoke) substances and must use outside of the building. It is important to note that B.C. Coroners Service reports show the recent majority of toxic-drug overdoses are increasingly occurring via inhalation, and there are no safe inhalation spaces in Vancouver's West End, making this OPS space even more vital.

The site offers access to harm reduction tools, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services mitigate collective risk of bloodborne infections

The site provides a sense of community—drug users are able to access a space where they are unlikely to be discriminated against for their drug use.

Snacks and beverages are available to folks in need of nourishment

I also wish to express gratitude to the underpaid workers who operate the site—they are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, which coincides with how the OPS is one of few places employing drug users as peer staff—meaning the folks the City of Vancouver should be following leadership from as they have the most intimate and nuanced understanding of the toxic drug crisis.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

I believe, with the demand for overdose prevention services on the rise and overcrowding occurring, it is imperative that we not only maintain the Thomus Donaghy OPS, but expand operation of these vital sites, including, but not limited to:

- increasing OPS operating hours to be open 24/7
- introducing safe inhalation sites to the West End/Yaletown
- additional OPS services open to the public around the city

I am also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Until the drug supply is unpoisoned, services like the Thomus Donaghy OPS in Yaletown are a vital component to keeping people alive during this crisis. And, to ground this email in reality and as a blaring reminder: this is NOT an addictions issue, it is an emergency of unregulated drug supply poisonings in the face of government inaction when we need a consistent, regulated and demedicalized supply of drugs accessible to all.

Sincerely,

s.22(1)

From: s.22(1)
To: Sim, Ken; Bligh, Rebecca; Boyle, Christine; Carr, Adriane; Dominato, Lisa; Fry, Pete; Kirby-Yung, Sarah; Zak, MaryClare; jill.murray@gov.bc.ca; miranda.compton@vch.ca; hedy.fry@parl.gc.ca; brenda.bailey.MLA@leg.bc.ca; jennifer.whiteside.MLA@leg.bc.ca; Christine.Massey@gov.bc.ca; Zhou, Lenny; Klassen, Mike; Meiszner, Peter; chume@raincityhousing.org; elenore.sturko.mla@leg.bc.ca; Mochrie, Paul; Singh, Sandra
Subject: [EXT] THOMUS DONAGHY OVERDOSE PREVENTION SITE IN YALETOWN
Date: Monday, July 24, 2023 5:21:42 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good evening,

As a social worker s.22(1) I'd like to express my unwavering support for a vital service in the Yaletown community—Thomus Donaghy Overdose Prevention Site. The growing numbers and demand for safe injection sites speaks to the need for more sites in the region, not fewer, nor a minor capacity increase.

In our roles, labour done under a polycrisis context – housing, drug toxicity and COVID-19 – we are incredibly appreciative of the services offered at Thomus Donaghy OPS, including, but not limited to the following:

Staff administering first-aid and overdose response to people in and around the building—this includes people who may inhale substances and must use outside of the building. The B.C. Coroners Service reports show the majority of toxic-drug overdoses are [now \[google.com\]](https://www.google.com) occurring via inhalation, and there are no safe inhalation spaces in the area.

The site offers access to harm reduction gear, including sharps containers for safe disposal of drug paraphernalia; sterile drug-use equipment; respite from extreme weather; etc.

Overdose prevention services reduce rates of bloodborne infections.

The site provides a sense of community—drug users are able to access a space where they are less likely to be discriminated against for their drug use.

Snacks and beverages are available to people in need of nourishment

We especially express gratitude to our underpaid frontline worker colleagues who operate the site.

These workers are doing life-saving work that often comes with the burden of trauma and loss of people they work in relation with. The staff are incredibly knowledgeable and foster a welcoming environment, and the OPS is one of few places employing drug users.

The Yaletown OPS offers a space where people who use drugs can use under supervision—and not die. Its existence showcases commitment to safeguarding lives during a drug toxicity crisis. To shutter it would present the opposite.

It is imperative that we not only maintain the Thomus Donaghy OPS, but expand

operation of these vital sites, including, but not limited to:

Directing resources to build capacity for the deployment of a non-prescriber regulated supply at OPS sites

Permitting OPS to operate 24/7 hours per day

Introducing multiple safe inhalation sites across the city

We are also advocating for more accessible, enjoyable OPS facilities, i.e. spaces that don't resemble medical facilities (fluorescent lights, cubicles), much like Pubs and Bars with comfortable seating and entertainment.

Harm reduction will not solve the crisis - it will keep people alive. But we need all levels of government to unpoison the drug supply via a consistent, regulated and demedicalized supply of drugs accessible to all. Until then, the OPS will remain more than a community service - and instead a life-saving intervention.

Signed,

s.22(1)

Sent from my Galaxy