

File No.: 04-1000-20-2023-476

August 16, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of July 31, 2023 under the ***Freedom of Information and Protection of Privacy Act (the Act)*** for:

Records regarding complex care sites, specifically:

- 1. Current municipal policies regarding the implementation and operation of complex care, including sample resident or occupant agreements; and**
- 2. List of current complex care sites in the City, and the number of units at each site.**

All responsive information is noted below, as provided by the City's Housing and Homelessness Services:

For point one, Housing and Homelessness Services has confirmed that Complex Care Sites fall under the Provincial Complex Care Housing Program, and the City of Vancouver does not have any jurisdiction over them. The City's only involvement with Complex Care Sites is that they are at times situated on City land, and therefore has no municipal policies regarding the implementation and operation of complex care, including sample resident or occupant agreements.

For point two, Housing and Homelessness Services has provided the following list of complex care sites as reflected in City records, but notes that you should contact Vancouver Coastal Health directly to verify and guarantee its accuracy.

- Jim Green Residence: 46 complex care housing-funded units (2 considered transitional or respite beds);
- Naomi Place: 14 complex care housing-funded units;
- Granville Villa: 12 complex care housing-funded beds (transitional or respite).

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-476); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

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If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

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