

File No.: 04-1000-20-2023-484

October 20, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of August 1, 2023 under the *Freedom of Information and Protection of Privacy Act* for:

**Current contract with Buster's Towing for towing and impounding parked vehicles.**

All responsive records are attached.\* Some information in the records has been severed (blacked out) under s.21(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

\*The attached records include the recent amendment to the Busters Towing contract. The full current contract is publicly available on the City of Vancouver website at the following location: <https://vancouver.ca/files/cov/2021-324-release.pdf>.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-484); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

:dl

## AMENDING AGREEMENT

THIS AGREEMENT (this "Amending Agreement") is made as of August 1, 2023

AMONG:

**ALL TECH. TRANSPORT LTD. DBA BUSTERS TOWING**, a corporation organized under the laws of British Columbia and having an office at 455 Industrial Avenue, Vancouver, British Columbia, V6A 2P8

(the "Supplier")

AND:

**CITY OF VANCOUVER**, a municipal corporation continued under the *Vancouver Charter* (British Columbia) and having an office at 453 West 12<sup>th</sup> Avenue, Vancouver, British Columbia, V5Y 1V4

(the "City of Vancouver")

AND: **VANCOUVER PUBLIC LIBRARY BOARD**, having an office at 350 West Georgia Street, Vancouver, British Columbia, V6B 6B1

("VPL")

AND **VANCOUVER BOARD OF PARKS AND RECREATION**, having an office at 2099 Beach Avenue, Vancouver, British Columbia, V6G 1Z4

("VPB")

AND: **VANCOUVER POLICE BOARD**, having an office at 2120 Cambie Street, Vancouver, British Columbia, V5Z 4N6

("VPD" and, along with the City of Vancouver, VPL, and VPB, the "City")

WHEREAS the Supplier and the City have entered into a Services Agreement relating to Towing Services dated February 1, 2020, as amending by an amending agreement dated July 14, 2020 and as amended and restated by an amended and restated services agreement dated March 29, 2021 (collectively, the "Towing Service Agreement");

AND WHEREAS the Supplier and the City wish to again amend the Towing Service Agreement,

NOW THEREFORE, in consideration of the premises and the covenants herein contained, the Parties agree as set forth herein.

**1. AMENDMENTS**

- (a) **Schedule A - Section 5.2 (I)(ii) - Service Requirement for By Law Impounded Vehicle is deleted in its entirety and replaced with the following:**

“During the term of the Agreement, the Supplier shall pay to the City a monthly license fee to use the Bylaw Impounded Vehicle Storage Site for the provision of the services. Effective immediately at the commencement of the term of this Agreement, the monthly license fee will be no less than s.21(1) s.21(1) at the current Bylaw Impounded Vehicle Storage Site at 425 Industrial Avenue and no less than s.21(1) s.21(1) at the current Bylaw Impounded Vehicle Storage Site at 455 Industrial Avenue.”

- (b) **In Schedule B - PRICES FOR SERVICES, License Fees, Items (a) and (b) are deleted in their entirety and replaced with the following:**

Description	New Rate
<b>License Fees:</b>	
a) ByLaw Impounded Vehicle Storage Site 425 Industrial Avenue	s.21(1) per month
b) ByLaw Impounded Vehicle Storage Site 455 Industrial Avenue	s.21(1) per month

- (c.) Following the Vancouver City Council approval of the 2023 towing fees (as set out in Appendix 1, the new rates will be applied. All other fees not mentioned in the 2023 towing fees will remain the same.

**2. FURTHER PROVISIONS OF THIS AMENDING AGREEMENT**

- (a) This Amending Agreement shall be effective during the term of the Towing Service Agreement (as amended hereby, if applicable) and shall terminate at the end of such term.
- (b) Unless otherwise defined in this Amending Agreement, capitalized terms used herein shall have the meanings ascribed thereto in the Towing Service Agreement.

**3. RATIFICATION OF TERMS**

The parties hereby ratify the terms and conditions of the Towing Service Agreement, except as varied hereby, and agree that except as amended by this Amending Agreement, the Towing Service Agreement will continue in full force and effect.

**4. COUNTERPARTS**

This Amending Agreement may be executed in any number of counterparts. All counterparts, taken together, constitute one instrument. A party may execute this Amending Agreement by signing any counterpart.

**5. ELECTRONIC EXECUTION**

Delivery of an executed signature page to this Amending Agreement by either party by electronic transmission shall be as effective as delivery of a manually executed copy of this Amending Agreement by such party.

IN WITNESS WHEREOF this Amending Agreement has been executed as of the day and year first above written by and on behalf of the parties by their duly authorized signatories:

**ALL TECH. TRANSPORT LTD DBA BUSTER TOWING**

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**SPENCER SCHRUMP**  
President and Director

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**MARY SCHRUMP**  
Director

**CITY OF VANCOUVER**

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**ALEX RALPH**

Chief Procurement Officer  
Supply Chain Management

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**LON LACLAIRE**

General Manager  
Engineering Services

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**FRANCIE CONNELL**

Director  
Legal Services

**VANCOUVER PUBLIC LIBRARY BOARD**

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**JULIA MORRISON**

Director  
Corporate Services & Facilities

**VANCOUVER BOARD OF PARKS AND RECREATION**

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**STEVE JACKSON**

General Manager

**VANCOUVER POLICE BOARD**

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**ADAM PALMER**

Chief Constable

# APPENDIX 1 - 2023 TOWING FEES

## Schedule A

### **Impounding Expenses for Vehicles (GST will be added to towing charges)**

#### **1. Towing fees**

- (a) Vehicle with a gross vehicle weight of 2,999 kg or less
- (i) regular tow .....\$79.78
  - (ii) tow with dolly .....\$114.78
- Plus, for a towing distance greater than 6 km.....\$2.41 per km
- Plus fuel surcharge of 27% on the above rates
- (b) Vehicle with a gross vehicle weight of 3,000 kg to 6,300 kg
- (i) regular tow .....\$84.25
  - (ii) tow with dolly .....\$119.25
- Plus, for a towing distance greater than 6 km .....\$3.02 per km
- Plus fuel surcharge of 27% on the above rates
- (c) Vehicle with a gross vehicle weight of 6,301 kg to 9,072 kg
- Regular tow .....\$133.56
- Plus, for a towing distance greater than 6 km.....\$3.41 per km
- Plus fuel surcharge of 27% on the above rates
- (d) Vehicle with a gross vehicle weight of 9,073 kg and over
- Regular tow.....\$177.64
- Plus, for a towing distance greater than 6 km.....\$7.26 per km
- Plus fuel surcharge of 27% on the above rates

#### **2. Release (unhooking) fees**

Where towing service has commenced hook-up and the owner or person in charge requests delivery of the vehicle before it is towed.

- (a) Vehicle with a gross vehicle weight of 2,999 kg or less
  - (i) regular tow.....\$39.89
  - (ii) tow with dolly.....\$57.39

Plus fuel surcharge of 27% on the above rates
- (b) Vehicle with a gross vehicle weight of 3,000 kg to 6,300 kg
  - (i) regular tow ..... \$42.13
  - (ii) tow with dolly .....\$59.63

Plus fuel surcharge of 27% on the above rates
- (c) Vehicle with a gross vehicle weight of 6,301 kg to 9,072 kg
 

Regular tow ..... \$66.78

Plus fuel surcharge of 27% on the above rate
- (d) Vehicle with a gross vehicle weight of 9,073 kg and over
 

Regular tow ..... \$88.82

Plus fuel surcharge of 27% on the above rate

**3. Storage charges**

For the first day, or portion thereof, and each subsequent day, or portion thereof, that the vehicle is impounded and stored:

- (a) for vehicles up to and including 20 feet in length (6.1 m).....\$23.98
- (b) for vehicles more than 20 feet in length (6.1 metres) up to and including 35 feet in length (10.7 metres).....\$47.96
- (c) for vehicles more than 35 feet in length (10.7 m) .....\$71.94
- (d) for motorcycles .....\$11.99

**4. Other charges**

- (a) discharge of any outstanding liens \$12.50-\$26 per lien
- (b) registered owner search BC \$12.50 per search
- (c) registered owner search outside BC \$12.50 -\$19.00 per search
- (d) registered mail \$10.82
- (e) clearing of grey/black water tanks \$19.47



**Schedule B**

**Impounding Expenses for Chattels**

**1. Removal Charges**

- (a) removal that requires one person and no special equipment  
..... \$100.00
- (b) removal that requires two people and no special equipment  
..... \$200.00
- (c) removal that requires more than two people, or special equipment, or both  
..... \$300.00
- (d) removal that requires the use of a towing service  
.....the towing fees set out in section 1 of Schedule A apply

**2. Storage Charges**

For the storage of an impounded solid waste container, the charge for:

- (a) the first day, or portion thereof, that the solid waste container is impounded shall be .....\$8.00
- (b) each day after the first day, or portion thereof, that the solid waste container remains impounded shall be.....\$8.00

**Schedule "C"**

**Rates and fees for private impounded vehicles (towing fees will have GST added)**

**1. Towing fees**

- (a) Vehicle with a gross vehicle weight of up to 3,000 kg or less
  - Regular tow.....\$79.78
  - Plus, for a towing distance greater than 6 km.....\$2.41 per km
  - Plus fuel surcharge of 27% on the above rates
  - Plus, for a tow that requires a dolly .....\$35
  - Plus, for a tow in a multi-level parkade .....\$10
  
- (b) Vehicle with a gross vehicle weight of between 3,000 kg to 6,300 kg
  - Regular tow.....\$84.25
  - Plus, for a towing distance greater than 6 km.....\$3.02 per km
  - Plus fuel surcharge of 27% on the above rates
  - Plus, for a tow that requires a dolly .....\$35
  - Plus, for a tow in a multi-level parkade.....\$10
  
- (c) Vehicle with a gross vehicle weight of between 6,300 kg to 9,072 kg
  - Regular tow.....\$133.56
  - Plus, for a towing distance greater than 6 km.....\$3.41 per km
  - Plus fuel surcharge of 27% on the above rates
  
- (d) Vehicle with a gross vehicle weight greater than 9,072 kg
  - Regular tow.....\$177.64
  - Plus, for a towing distance greater than 6 km.....\$7.26 per km
  - Plus fuel surcharge of 27% on the above rates

## 2. Release (unhooking) fees

Where towing service has commenced hook-up and the owner or person in charge requests delivery of the vehicle before it is towed:

- (a) Vehicle with a gross vehicle weight of up to 3,000 kg or less
  - (i) Regular tow..... \$39.89  
Plus fuel surcharge of 27% on the above rate
  - (ii) Tow with dolly.....\$68.16
  - (iii) Tow in multi-level parkade .....\$55.66
  - (iv) Tow with dolly in multi-level parkade.....\$73.16
- (b) Vehicle with a gross vehicle weight of between 3,000 kg to 6,300 kg
  - (i) Regular tow.....\$42.13  
Plus fuel surcharge of 27% on the above rate
  - (ii) Tow with dolly .....\$71.01
  - (iii) Tow in multi-level parkade .....\$58.51
  - (iv) Tow with dolly in multi-level parkade.....\$76.01
- (c) Vehicle with a gross vehicle weight of between 6,300 kg to 9,072 kg
  - Regular tow..... \$66.78  
Plus fuel surcharge of 27% on the above rate
- (d) Vehicle with a gross vehicle weight greater than 9,072 kg
  - Regular tow.....\$88.82  
Plus fuel surcharge of 27% on the above rate

## 3. Storage fees

The daily fee for storage of a vehicle at a storage facility before it is released to its owner:

Length of vehicle

- (a) Up to 20' (6.1m) .....\$23.98
- (b) > 20' (6.1m) to 35' (10.7m)..... \$47.96
- (c) > 35' (10.7m) ..... \$71.94
- (d) Motorcycles..... \$11.99