

From: **"Singh, Sandra"**
To: **"Direct to Mayor and Council - DL"**
Date: 1/12/2024 6:25:58 PM
Subject: Update: Cold Weather Response
Attachments: 24-01-10-Shelters-Postcard.pdf
Vancouver EWR Notification, UPDATED January 12, 2024.pdf

Good evening Mayor and Council,

Thank you for your patience with information responses today with regard to our cold weather response for people without housing. There are a number of updates from the ACCS team below.

Activations: January 12-15

First, please find attached a list of open Emergency Weather Response (EWR) and Warming Centres in Vancouver for the nights of January 12-15 (inclusive) and the City of Vancouver Shelter Postcard. Important Updates:

- Kiwassa Neighbourhood House EWR (2425 Oxford Street) and Commercial Hastings EWR (1726 East Hastings Street) are now open.
- The Nest (320 Alexander Street) is open 24 hours on Friday the 12th, Saturday the 13th, and Sunday the 14th
- Carnegie Community Centre will open at 7am on Friday the 12th, Saturday the 13th, Sunday the 14th, and Monday the 15th
- West End Community Centre will open 9pm to 6am on Friday the 12th, 5pm to 6am on Saturday the 13th, and 5pm to 6am on Sunday the 14th

Notable Changes

We would like to express our appreciation to Recreation team for their work to extend hours at WECC and Creekside so that they open earlier so that the Warming Centres open once the Centres close. In addition to the Homelessness Services Warming Centre team, all of these extensions above are made possible because existing operational staff agreed to work additional hours to enable the facilities to be open when they would normally close.

WECC

Friday: opening 9pm (originally 11pm)

Saturday: opening 5pm (originally 11pm)

Sunday: opening 5pm (originally 11pm)

Creekside:

Friday: opening 8:30pm (originally 1030pm)

Carnegie Community Centre has also been able to extend their 7am opening through to Tuesday, Jan 16th.

Communications Update

- City communications have been updated to remind people that public libraries and community centres welcome people to come inside to be warm during the day.
 - Park Board have clarified for facility staff that patrons can use the community centre as place to stay warm during facility hours (and warming centre hours).
- Social media plan has been developed to inform the public of daytime warming areas (VPL, Social Operations, and Community Centres during operating hours). Regular posts will go out from Friday to Sunday
- A print poster with a map has been created to use at Community Centres and other locations to remind the public of daytime warming areas

Utilization: January 11

Please Note:

- Warming Centres generally do not have the same capacity issues as shelters because they do not provide beds or mats like shelters do. People come and go as they please and the goal is to accommodate everyone.
- The only event where someone is asked to leave is for a violent incident.
- Of note, OPS was not able to accommodate a max of 30 people on Jan 11 due to staff capacity, but they are referred to other Warming Centres and EWRs in the neighbourhood. Fortunately, there are a number of options in the DTES between the Nest, AFD, PSG and Chinatown Peace Church.

Please find below EWR and Warming Centre utilization from January 11.

SITE	# PEOPLE	CAPACITY
EWR		
The Nest	12	20
Covenant House	7	10
Directions	4	10
Marpole	18	30
Aboriginal Front Door	40	42
Belkin House	21	25
Kiwassa Neighbourhood House	TBA	20
Commercial Hastings	10	15
<i>Total # visitors</i>	102	172
Warming Centre		
Powell Street Getaway	30	25
Chinatown peace Church	23	15
Odd Fellows Lodge	20	20
West End Community Centre	6	16
Creekside Community Centre	11	20
St. Mary's	6	20
Overdose Prevention Society	23	30
<i>Total # visitors</i>	119	146

Carnegie Early Opening

Carnegie staff provided an update on their first early opening (today):

- 50+ individual community members accessed the warming space
- 30+ average people per hour
- 1 Individual showed up hypothermia/shock ambulance attended, and was taken to hospital
- No negative or concerning interactions

Final Remarks

We will aim to provide Council with utilization numbers for the weekend early next week. Staff continue to explore spaces to activate as Warming Centres and EWRs in anticipation of future cold events. Please feel free to share the attachments as needed.

Thank you,

Sandra

Sandra Singh | Deputy City Manager

Pronouns: she/her

Assistant: Stacey Crawford

Phone: 604-871-6135

E-mail: stacey.crawford@vancouver.ca

Pronouns: she/her

The City of Vancouver acknowledges the unceded homelands of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and Selilwitulh (Tsleil-Waututh) Nations.

Winter Shelters & Warming Centres 2023-2024



Find a shelter space:
shelters.bc.211.ca
Call: 2-1-1



See if Extreme Weather
Response Shelters are open:
[vancouver.ca/files/cov/
vancouver-ewr.pdf](http://vancouver.ca/files/cov/vancouver-ewr.pdf)

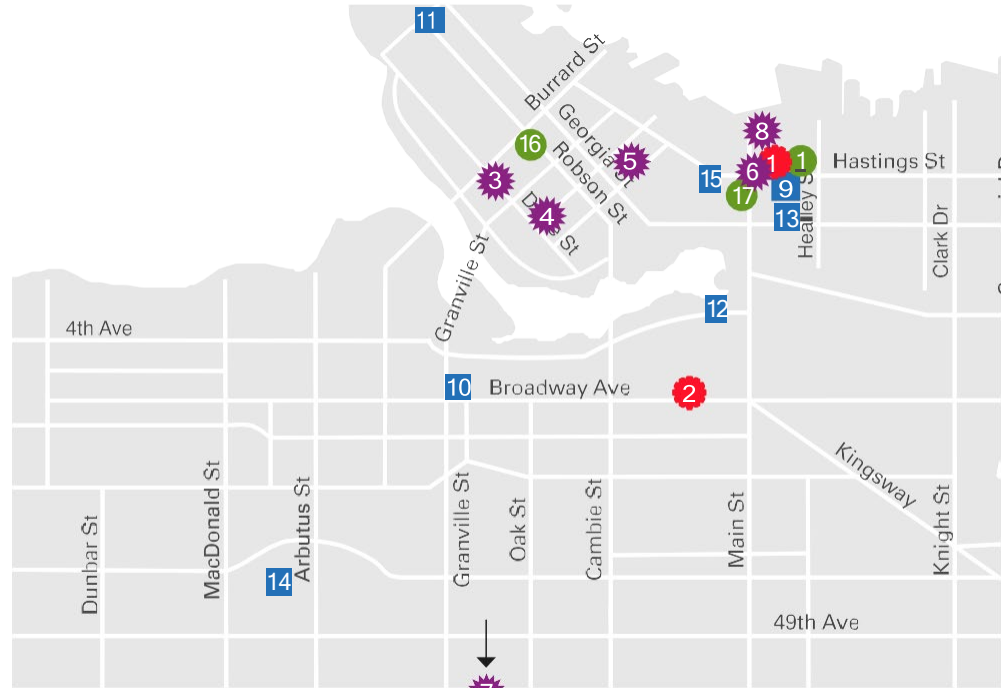
For more information and support
accessing shelter, contact:

Carnegie Outreach


- 604-665-3318
- carnegie.outreach@vancouver.ca
- Visit the office:
392 Powell Street
Monday - Friday, 9am-4pm

Visit a Daytime Service Centre:

- Carnegie Centre
- Evelynne Saller Centre
- Gathering Place




Winter
Temporary Shelter
(open every night
November 1 - March 31)


Extreme Weather
Response Shelter
(extreme rain, wind,
snow or feels like 0°C)


Warming
Centre
(feels like -4°C)


Daytime
Service Centre

Temporary Shelters

1 Evelyne Saller Centre (COV)

DTES – 404 Alexander St
Open Nightly, 11pm-7:30am
Details: Accessible. Mat Program. No pets. No carts.

2 Tenth Avenue Church (Lookout Society)

Mount Pleasant – 11 10th Ave W
Open Nightly, 10:30pm-6:30am
Details: Accessible. Mat Program. Pets OK. Small carts OK.

Extreme Weather Response Shelters

EWB shelters are opened during extreme rain, wind, snow or feels like 0°C. While sites are accessible, these are generally mat programs.

3 Directions Youth

Services Shelter
Downtown – 1138 Burrard St
EWB Alert only: 10pm-7am
Details: Youth 13-24 years. Accessible. Pets OK. No carts.

4 Covenant House

Downtown – 1280 Seymour St
EWB Alert only: 10:30 pm-9am
Final intake: 12:00am
Details: Youth 13-24 years. Accessible. No pets. No carts.

5 Belkin House (EWR)

Downtown – 555 Homer St
EWB Alert only: 9pm-7am
Details: Not accessible. No pets. Breakfast served at 7:30am.

6 Aboriginal

Front Door
390 Main St
EWB Alert Only: Open 11pm-7am
Details: Pets OK. No carts. Accessible.

7 Marpole Neighbourhood House

Marpole – 8585 Hudson St
EWB Alert Only: 10pm-8:30am
Details: Accessible, Pets OK. Carts storage available outside.

8 The Nest

320 Alexander Street
EWB Alert Only: 8pm-7:30am
Details: Shelter services are for Transgender, gender diverse, and two-spirit people only Accessible, Pets OK. Carts storage available outside.

Warming Centres (Feels like -4°C)

Updated Warming Centre list with current activations is available at: twitter.com/EWRMetroVan

9 Powell Street

Getaway
(Lookout Society)
DTES – 450 E Hastings St
Open under EWR Alert:
9pm-7:30am
Details: Accessible. Pets OK. Carts OK. Includes an Overdose Prevention Site. Phone: 604-255-7026 ext 1

10 Odd Fellows Hall

Fairview – 1443 W 8th Ave
Warming Centre Alert only:
9:30pm-8:30am
Details: Not accessible. No pets. Carts OK.

11 West End

Community Centre
West End – 870 Denman St
(enter Haro St)
Warming Centre Alert only: 11pm-6am
Details: Accessible. Pets OK. Carts OK.

12 Creekside

Community Centre
Mount Pleasant –
1 Athletes Way
Warming Centre Alert only: 10:30pm-6:30am
Details: Accessible. Pets OK. Carts OK.

13 Chinatown Peace Church

DTES – 375 E Pender St.
Warming Centre Alert only: 9:30pm-7:30am
Details: Bikes and carts OK. Accessible.

14 St. Mary's Church

Kerrisdale – 2490 W 37th Ave
Warming Centre Alert only: 9pm-6:30am
Details: Bikes and carts OK. Accessible.

15 Overdose Prevention Society

DTES – 141 E Hastings
Warming Centre Alert only: 11pm-8:00am
Details: Pets OK, No carts Accessible.

Daytime Service Centres

1 Evelyne Saller Centre (COV)

DTES – 404 Alexander St
Mon-Fri 9am-11pm
Sat-Sun 10am-10pm
Details: Accessible. No pets. Low-cost meals. Free laundry. Warm showers.

16 Gathering Place (COV)

Downtown –
609 Helmcken St
10am-8pm, 7 days/week
Details: Accessible. No pets. Low-cost meals. Free laundry. Warm showers.

17 Carnegie Community Centre (COV)

DTES – 401 Main St
9am-11pm, 7 days/week
Details: Accessible. No pets. Low-cost meals. Place to get warm.

For Year Round Shelters and More Information:
2-1-1

shelters.bc211.ca
[@bc211help](https://bc211help.org)

VANCOUVER EXTREME WEATHER RESPONSE (Page 1)



ALERT: An Extreme Weather Alert has been extended through January 15, 2024
due to: feels like temperatures at or below 0°C

Extra shelter spaces will open at:

Site	Friday Jan 12	Saturday Jan 13	Sunday Jan 14	Monday Jan 15	# of Mats
Directions Youth Services Centre – 1138 Burrard St Will provide overnight accommodation to 10 individuals (24 years of age and under). Operates between 10pm and 8am. Sign up is at 10:00 pm for EWR program. Mats provided after midnight. EWR mats are put away at 8:00 am. Pets accepted with a maximum of four (4) animals. Phone: 604-633-1472 Press 1	OPEN	OPEN	OPEN	OPEN	10 (24 years and under)
Aboriginal Front Door – 390 Main St Operates between 11pm and 7am. Entrance at 205 East Hastings Street. Drinks and snacks served. Storage daily, please check in before 11pm for storage options. Couples welcome. Wheelchair Accessible. No pets. Phone: 604-428-1908	OPEN	OPEN	OPEN	OPEN	42 Adult 19+
The Salvation Army Belkin House – 555 Homer St Operates between 9:00pm and 7:00am. Breakfast is served at 7:30am. Can accommodate 18 men and 7 women. Not wheelchair accessible. No pets. Phone: 604-681-3405	OPEN	OPEN	OPEN	OPEN	18 Men 7 Women Adult 19+
The Nest – 320 Alexandar Street Entrance at white gate. Ring buzzer for access. Can accommodate 20 individuals. <u>Shelter services are for Transgender, gender diverse, and two-spirit people only.</u> Site is fully accessible and pet friendly. Dinner and a cold breakfast served. No cart storage. Showers and transit tickets available. Cannot accommodate couples. Phone: 236-235-1434	OPEN 24 hours	OPEN 24 hours	OPEN 24 hours	OPEN 8pm to 7:30am	20 Adult 19+ (Transgender, gender diverse, two- spirit people only)

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

VANCOUVER EXTREME WEATHER RESPONSE (Page 2)



ALERT: An Extreme Weather Alert has been extended through January 15, 2024

due to: feels like temperatures at or below 0°C

Site	Friday Jan 12	Saturday Jan 13	Sunday Jan 14	Monday Jan 15	# of Mats
Covenant House – 1280 Seymour Street Corner of Drake & Seymour - Brightly lit entrance with a Covenant House sign. Open 10:30pm to 9am. Can accommodate 10 youth (aged 16 to 24). <u>Final intake is at 12am.</u> Wheelchair accessible. Hygiene products, showers, soup, snacks, and juice boxes available. No pets. No cart storage. Cannot accommodate couples. Small lockers provided for personal belongings. Phone: 604-685-7474	OPEN	OPEN	OPEN	OPEN	10 Youth (16 to 24 years)
Marpole Neighbourhood House EWR Shelter – 8585 Hudson Street Site entrance is through courtyard door (South facing). Open 9:30pm to 7:15am. Dinner, breakfast, and snacks served. Site is wheelchair accessible and pet friendly. No cart storage. Can accommodate couples. Phone: 604-317-4307	OPEN	OPEN	OPEN	OPEN	30 Adult 19+
Kiwassa Neighbourhood House EWR Shelter – 2425 Oxford Street NEW SITE Site entrance is on the right side of the building (East facing). Open 8:30pm to 7:30am. Dinner, breakfast, and snacks served. Site is wheelchair accessible and pet friendly. No cart storage. Can accommodate couples. Phone: 778-792-3276	OPEN	OPEN	OPEN	OPEN	20 Adult 19+
Commercial/Hastings EWR – 1726 East Hastings Street NEW SITE Site entrance is through the front gate. Open 8:00pm to 8:00am. Snacks served. Site is not wheelchair accessible. No cart storage. No pets. Can accommodate couples. Phone: 236-877-6311	OPEN	OPEN	OPEN	OPEN	15 Adult 19+

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!

For more information about shelter availability, please contact 211 British Columbia. Call or text 2-1-1, or visit bc.211.ca

To receive Extreme Weather Alert notifications for Vancouver, please email EWCoordinator@hsa-bc.ca

Produced by the Homelessness Services Association of BC

WARMING CENTRE ACTIVATION (Page 3)

January 12, 2024 through January 14, 2024

Site	Friday Jan 12	Saturday Jan 13	Sunday Jan 14
Powell Street Getaway – 450 E. Hastings Open 9:00pm and 7:30am. Entrance is through front of building. No access to alley or back lot during Warming Centre hours. Pets OK. All genders, couples are welcome. Hot beverages and snacks are available. Includes an Overdose Prevention Site. Accessible. Phone: 604-255-7026 ext 1	OPEN	OPEN	OPEN
Odd Fellows Hall –1443 W 8th Ave. Open 9:30pm to 8:30am. Drop-in site, cannot accommodate carts. Cannot accept pets. All genders, couples are welcome. Hot beverages and snacks are available. Not accessible.	OPEN	OPEN	OPEN
Chinatown Peace Church –375 E Pender Street. Open 9:30pm to 7:30am. Drop-in site. All genders, couples are welcome. Accessible, pets OK, bikes OK, carts OK. Hot beverages and snacks	OPEN	CLOSED	OPEN
Parish of St. Mary’s Kerrisdale –2490 West 37th Ave. Open 8:30pm to 7:30am. All genders, couples are welcome. Accessible, pets OK. Hot beverages and snacks.	OPEN	OPEN	OPEN
West End Community Centre– 870 Denman (entrance off Haro St) Open 9pm to 6am on Friday. Open 5pm-6am on Saturday and Sunday. All genders, couples are welcome. Can accommodate pets and carts. Hot beverages and snacks available. Accessible. No reservation required.	OPEN 9pm-6am	OPEN 5pm-6am	OPEN 5pm-6am
Creekside Community Centre – 1 Athletes (entrance on seawall) Open 10:30pm-6:00am All genders, couples are welcome. Accessible, Hot beverages and snacks.	OPEN	OPEN	OPEN
Overdose Prevention Society – 141 E Hastings Open 11:00pm-8:00am All genders, pets OK, no Carts	OPEN	OPEN	OPEN

IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE WARMING CENTRES!