

From: **"Mochrie, Paul"**

To: **"Direct to Mayor and Council - DL"**

Date: 1/13/2024 2:07:12 PM

Subject: Winter weather response - daytime indoor spaces

Attachments: 24-01-10-Shelters-Postcard.pdf

---

Good afternoon Mayor and Council,

I am writing in follow up to questions regarding options for unhoused residents in the DTES to come inside during daytime hours. The attached postcard, also included with the update provided by Sandra on Friday evening, indicates the locations of services, including EWR shelters, warming centres and daytime service centres across the downtown and outside the downtown core. Our warming centres and daytime service centres are not subject to the same capacity restrictions as shelters and have been able to accommodate demands.

Additionally, we are making every effort with media and through our social channels to reinforce the message that community centres and libraries are also accessible during daytime hours for folks to stay warm. For individuals staying in and around the DTES, that includes VPL's náča?mat ct Strathcona Branch as well as Strathcona and Creekside Community Centres.

If you have any additional questions or concerns in this regard, please let me or Sandra know.

Best,  
Paul

**Paul Mochrie** (he/him)  
City Manager  
City of Vancouver



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Sḵwx̱w̱á7mesh (Squamish), and səliwətaʔ (Tsleil-Waututh) Nations.

# Winter Shelters & Warming Centres 2023-2024



Find a shelter space:

[shelters.bc.211.ca](http://shelters.bc.211.ca)

Call: 2-1-1



See if Extreme Weather  
Response Shelters are open:

[vancouver.ca/files/cov/  
vancouver-ewr.pdf](http://vancouver.ca/files/cov/vancouver-ewr.pdf)

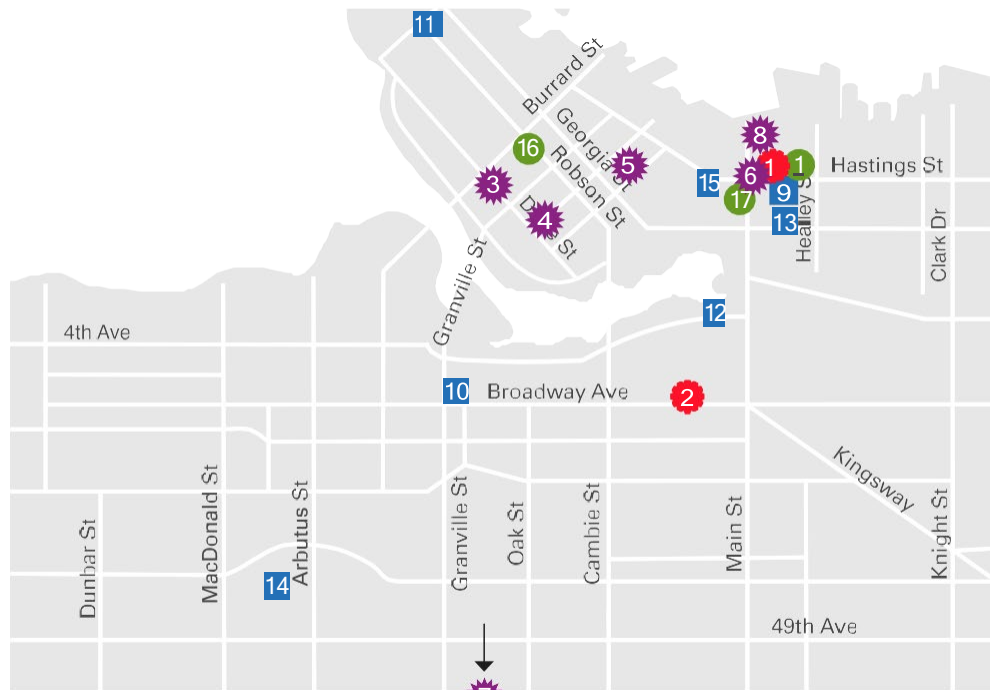
For more information and support  
accessing shelter, contact:

## Carnegie Outreach

- 604-665-3318
- [carnegie.outreach@vancouver.ca](mailto:carnegie.outreach@vancouver.ca)
- Visit the office:  
392 Powell Street  
Monday - Friday, 9am-4pm

## Visit a Daytime Service Centre:

- Carnegie Centre
- Evelynne Saller Centre
- Gathering Place



Winter  
Temporary Shelter  
(open every night  
November 1 - March 31)



Extreme Weather  
Response Shelter  
(extreme rain, wind,  
snow or feels like 0°C)



Warming  
Centre  
(feels like -4°C)



Daytime  
Service Centre

## Temporary Shelters

### 1 Evelyne Saller Centre (COV)

DTES – 404 Alexander St  
Open Nightly, 11pm-7:30am  
*Details: Accessible. Mat Program. No pets. No carts.*

### 2 Tenth Avenue Church (Lookout Society)

Mount Pleasant – 11 10th Ave W  
Open Nightly, 10:30pm-6:30am  
*Details: Accessible. Mat Program. Pets OK. Small carts OK.*

## Extreme Weather Response Shelters

EWR shelters are opened during extreme rain, wind, snow or feels like 0°C. While sites are accessible, these are generally mat programs.

### 3 Directions Youth

Services Shelter  
Downtown – 1138 Burrard St  
EWR Alert only: 10pm-7am  
*Details: Youth 13-24 years. Accessible. Pets OK. No carts.*

### 4 Covenant House

Downtown – 1280 Seymour St  
EWR Alert only: 10:30 pm-9am  
Final intake: 12:00am  
*Details: Youth 13-24 years. Accessible. No pets. No carts.*

### 5 Belkin House (EWR)

Downtown – 555 Homer St  
EWR Alert only: 9pm-7am  
*Details: Not accessible. No pets. Breakfast served at 7:30am.*

### 6 Aboriginal

Front Door  
390 Main St  
EWR Alert Only: Open 11pm-7am  
*Details: Pets OK. No carts. Accessible.*

### 7 Marpole Neighbourhood House

Marpole – 8585 Hudson St  
EWR Alert Only: 10pm-8:30am  
*Details: Accessible, Pets OK. Carts storage available outside.*

### 8 The Nest

320 Alexander Street  
EWR Alert Only: 8pm-7:30am  
*Details: Shelter services are for Transgender, gender diverse, and two-spirit people only Accessible, Pets OK. Carts storage available outside.*

## Warming Centres (Feels like -4°C)

Updated Warming Centre list with current activations is available at: [twitter.com/EWRMetroVan](https://twitter.com/EWRMetroVan)

### 9 Powell Street

Getaway  
(Lookout Society)  
DTES – 450 E Hastings St  
Open under EWR Alert:  
9pm-7:30am  
*Details: Accessible. Pets OK. Carts OK. Includes an Overdose Prevention Site. Phone: 604-255-7026 ext 1*

### 10 Odd Fellows Hall

Fairview – 1443 W 8th Ave  
Warming Centre Alert only:  
9:30pm-8:30am  
*Details: Not accessible. No pets. Carts OK.*

### 11 West End

Community Centre  
West End – 870 Denman St  
(enter Haro St)  
Warming Centre Alert only:  
11pm-6am  
*Details: Accessible. Pets OK. Carts OK.*

### 12 Creekside

Community Centre  
Mount Pleasant –  
1 Athletes Way  
Warming Centre Alert only:  
10:30pm-6:30am  
*Details: Accessible. Pets OK. Carts OK.*

### 13 Chinatown Peace

Church  
DTES – 375 E Pender St.  
Warming Centre Alert only:  
9:30pm-7:30am  
*Details: Bikes and carts OK. Accessible.*

### 14 St. Mary's Church

Kerrisdale – 2490 W 37th Ave  
Warming Centre Alert only:  
9pm-6:30am  
*Details: Bikes and carts OK. Accessible.*

### 15 Overdose Prevention Society

DTES – 141 E Hastings  
Warming Centre Alert only:  
11pm-8:00am  
*Details: Pets OK, No carts Accessible.*

## Daytime Service Centres

### 1 Evelyne Saller Centre (COV)

DTES – 404 Alexander St  
Mon-Fri 9am-11pm  
Sat-Sun 10am-10pm  
*Details: Accessible. No pets. Low-cost meals. Free laundry. Warm showers.*

### 16 Gathering Place (COV)

Downtown –  
609 Helmcken St  
10am-8pm, 7 days/week  
*Details: Accessible. No pets. Low-cost meals. Free laundry. Warm showers.*

### 17 Carnegie Community Centre (COV)

DTES – 401 Main St  
9am-11pm, 7 days/week  
*Details: Accessible. No pets. Low-cost meals. Place to get warm.*

For Year Round Shelters and More Information:  
2-1-1

[shelters.bc211.ca](https://shelters.bc211.ca)  
[@bc211help](https://bc211help)