

From: **"Singh, Sandra"**

To: **"Direct to Mayor and Council - DL"**

Date: 1/21/2024 1:19:10 PM

Subject: Correction from BC Housing re: EWR Utilization, Jan 11 - 17 inclusive

Good afternoon Mayor and Council,

Further to my email below, we have received confirmation from BC Housing that the data their staff had shared with us about the EWR usage for Jan 11-17 was not accurate. While they were able to provide updated data for January 17, they have advised that they have no way to go back and confirm accurate usage for January 11-16. I have updated the chart below with this new information. To confirm, our City Warming Centre data is accurate.

	11-Jan		12-Jan		13-Jan		14-Jan		15-Jan		16-Jan		17-Jan	
Extreme Weather Response (EWR)	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity
The Nest	nd	20	nd	20	nd	20	nd	20	nd	20	nd	20	20	20
Covenant House	nd	10	nd	10	nd	10	nd	10	nd	10	nd	10	10	10
Directions	nd	10	nd	10	nd	10	nd	10	nd	10	nd	10	10	10
Marpole	nd	30	nd	30	nd	30	nd	30	nd	30	nd	30	30	30
Aboriginal Front Door	nd	42	nd	42	nd	42	nd	42	nd	58	nd	58	58	58
Belkin House	nd	25	nd	25	nd	25	nd	25	nd	25	nd	25	25	25
Kiwassa Neighbourhood House	nd	20	nd	20	nd	20	nd	20	nd	20	nd	20	20	20
Hastings Commercial (1726 E Hastings)	nd	15	nd	15	nd	15	nd	15	nd	15	nd	15	15	15
<b>Total # visitors</b>	nd	<b>172</b>	nd	<b>172</b>	nd	<b>172</b>	nd	<b>172</b>	nd	<b>188</b>	nd	<b>188</b>	<b>188</b>	<b>188</b>
Warming Centre	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity
Powell Street Getaway	30	25	24	25	31	25	33	25	24	25	25	25	30	25
Chinatown Peace Church	23	15	23	15	N/A <i>Did not open due to site programming</i>	15	13	15	25	15	22	15	26	15
Odd Fellows Lodge	20	20	26	20	34	20	26	20	21	20	23	20	19	20
West End Community Centre	6	16	12	16	18	16	11	16	9	16	11	16	11	16
Creekside Community Centre	11	20	18	20	11	20	6	20	14	20	11	20	3	20
St. Mary's	6	20	12	20	9	20	5	20	8	20	9	20	7	20
Overdose Prevention Society	23	30	20	30	24	30	21	30	19	30	TBA	30	TBC	30
Bud Osborne	-	-	-	-	-	-	-	-	-	-	-	-	25	20
<b>Total # visitors</b>	<b>119</b>	<b>146</b>	<b>135</b>	<b>146</b>	<b>127</b>	<b>146</b>	<b>115</b>	<b>146</b>	<b>120</b>	<b>146</b>	<b>101</b>	<b>146</b>	<b>121</b>	<b>166</b>

Early Entry Warming Centre	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity
Carnegie Community Centre	-	-	45	55	28	55	22	55	18	55	8	55	16	55

To confirm, we have advised BC Housing that we do need accurate EWR usage data to support service response and planning moving forward.

Thank you,

Sandra

**From:** Singh, Sandra

**Sent:** Thursday, January 18, 2024 4:23 PM

**To:** Direct to Mayor and Council - DL

**Cc:** City Manager's Correspondence Group - DL

Wittgens, Margaret

**Subject:** RE: Potential correction from BC Housing re: CEWR Utilization, Jan 11 - 17 inclusive

Good afternoon Mayor and Council,

BC Housing has now updated their data and confirmed that last night, all EWR shelters were at 100% capacity. We are awaiting their corrections to their January 11-16 data and then will update the table below at that time.

Thank you and my apologies. It did seem strange that the utilization was low in some cases.

Sandra

**From:** Singh, Sandra

**Sent:** Thursday, January 18, 2024 3:15 PM

**To:** Direct to Mayor and Council - DL

**Cc:** City Manager's Correspondence Group - DL

; Wittgens, Margaret

**Subject:** RE: Potential correction from BC Housing re: CEWR Utilization, Jan 11 - 17 inclusive

**Importance:** High

Good afternoon Mayor and Council,

The EWR utilization numbers below are data that BC Housing staff provided to us today. They have since advised that there may be updates to this. Please hold off on sharing this information until I confirm the numbers. Some of the EWRs might have been busier than indicated below.

Thank you,

Sandra

**From:** Singh, Sandra

**Sent:** Thursday, January 18, 2024 2:28 PM

**To:** Direct to Mayor and Council - DL

**Cc:** City Manager's Correspondence Group - DL

Wittgens, Margaret

**Subject:** Update: Consolidated Warming Centre and EWR Utilization, Jan 11 - 17 inclusive

Good afternoon Mayor and Council,

Please find below the consolidated EWR shelter and Warming Centre capacity for the period of January 11 through January 17 from the ACCS Homelessness Services team.

	11-Jan		12-Jan		13-Jan		14-Jan		15-Jan		16-Jan		17-Jan	
<b>Extreme Weather Response (EWR)</b>	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity
The Nest	12	20	21	20	20	20	19	20	20	20	4	20	5	20
Covenant House	7	10	4	10	8	10	8	10	6	10	8	10	6	10
Directions	4	10	5	10	6	10	5	10	6	10	3	10	3	10
Marpole	18	30	13	30	16	30	14	30	13	30	12	30	17	30
Aboriginal Front Door	40	42	42	42	42	42	42	42	36	58	50	58	39	58
Belkin House	21	25	21	25	24	25	21	25	21	25	19	25	20	25
Kiwassa Neighbourhood House	3	20	9	20	7	20	6	20	11	20	6	20	5	20
Hastings Commercial (1726 E Hastings)	10	15	12	15	16	15	11	15	10	15	8	15	6	15
<b>Total # visitors</b>	<b>115</b>	<b>172</b>	<b>127</b>	<b>172</b>	<b>139</b>	<b>172</b>	<b>126</b>	<b>172</b>	<b>123</b>	<b>188</b>	<b>110</b>	<b>188</b>	<b>101</b>	<b>188</b>
<b>Warming Centre</b>	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity
Powell Street Getaway	30	25	24	25	31	25	33	25	24	25	25	25	30	25
Chinatown Peace Church	23	15	23	15	N/A Did not open due to site programming		13	15	25	15	22	15	26	15
Odd Fellows Lodge	20	20	26	20	34	20	26	20	21	20	23	20	19	20
West End Community Centre	6	16	12	16	18	16	11	16	9	16	11	16	11	16
Creekside Community Centre	11	20	18	20	11	20	6	20	14	20	11	20	3	20
St. Mary's	6	20	12	20	9	20	5	20	8	20	9	20	7	20
Overdose Prevention Society	23	30	20	30	24	30	21	30	19	30	TBA	30	TBC	30
Bud Osborne	-	-	-	-	-	-	-	-	-	-	-	-	25	20
<b>Total # visitors</b>	<b>119</b>	<b>146</b>	<b>135</b>	<b>146</b>	<b>127</b>	<b>146</b>	<b>115</b>	<b>146</b>	<b>120</b>	<b>146</b>	<b>101</b>	<b>146</b>	<b>121</b>	<b>166</b>

Early Entry Warming Centre	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity	People	Capacity
Carnegie Community Centre	-	-	45	55	28	55	22	55	18	55	8	55	16	55

Thank you,

Sandra

**Sandra Singh** | Deputy City Manager

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Pronouns: she/her

*The City of Vancouver acknowledges the unceded homelands of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and Selílwitulh (Tsleil-Waututh) Nations.*