

From: **"Mochrie, Paul"**

To: **"Direct to Mayor and Council - DL"**

Date: 2/23/2024 1:55:52 PM

Subject: Memo - Patio Program Review – Upcoming Stakeholder Engagement

Attachments: Memo - Patio Program Review – Upcoming Stakeholder Engagement.pdf

Dear Mayor and Council,

Please see the attached memo from Lon LaClaire. A short summary of the memo is as follows:

- From February 26 through early March, staff will conduct stakeholder engagement with patio permit holders and hospitality industry representatives to discuss patio design guidelines, accessibility, fees and costs, and the permit application process.
- Staff will continue engagement throughout 2024 and report back in fall 2024 on engagement findings, recommendations for a revised Patio Program, and next steps for implementation in 2025.
- Patio permit holders will receive a permit renewal reminder by email on March 1.
- Sixty curbside patios have remained in place this winter through the Year-Round Curbside Patio Trial; staff are monitoring patios for use and impacts to the street.

If you have any questions, please feel free to contact Lon LaClaire at 604-873-7336 or lon.laclaire@vancouver.ca.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Sḵwxwú7mesh (Squamish), and səlilwətał (Tsleil-Waututh) Nations.

MEMORANDUM

February 23, 2024

TO: Mayor and Council

CC: Paul Mochrie, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Sandra Singh, Deputy City Manager
Katrina Leckovic, City Clerk
Maria Pontikis, Chief Communications Officer, CEC
Teresa Jong, Administration Services Manager, City Manager's Office
Mellisa Morphy, Director of Policy, Mayor's Office
Trevor Ford, Chief of Staff, Mayor's Office

FROM: Lon LaClaire
General Manager, Engineering Services

SUBJECT: Patio Program Review – Upcoming Stakeholder Engagement

RTS #: 14718

This memo provides an update on implementation of the Patio Program and outlines upcoming stakeholder engagement for the Patio Program Review.

Permit Renewals for Summer Patio Season

All 2023 patio permit holders will receive an automatic renewal reminder by email on March 1. Businesses that wish to re-install the same patio as last year may follow the link in the email, pay fees and submit required documents (such as updated insurance) to renew their permit. Businesses can apply for a new patio at any time by submitting an application via the City's Patio Program website.

No changes to the Summer Patio Program will be introduced this year, while the Patio Program Review is still underway. Permit holders and industry representatives, including BIAs, have been informed.

Year-Round Curbside Patio Trial

Sixty curbside patios have remained in place this winter, as the businesses are participating in the continued Year-Round Curbside Patio Trial (compared to 67 last winter). Staff are monitoring the patios for use and potential impacts on street operations and the public realm. The trial will help to inform a long-term approach to curbside patios, which is being developed through the Patio Program Review.

Businesses participating in the year-round curbside patio trial may also renew their permits for the summer term starting March 1.

Patio Program Review Engagement

As part of the ongoing Patio Program Review, staff are conducting a second round of stakeholder workshops for BIAs and industry representatives, and current and former patio permit holders, from February 26 through early March. Staff will present potential approaches for revised design guidelines, as well as ongoing work on patio-related costs and fees and streamlining the permit application process. Key topics will include:

- Providing a range of options for patio designs, including new design elements;
- Improving the accessibility of patios and public realm;
- Enabling patios to adapt to seasonal changes;
- Tools to reduce the financial and administrative burden to businesses; and
- Potential ways to streamline the permit application process.

Next Steps

In summer 2024, staff will present draft design guidelines and proposed revisions to the program in a further round of stakeholder engagement. In fall 2024, staff will report back to Council with recommendations for a revised Patio Program and next steps for implementation in 2025.

If you have any questions, please do not hesitate to contact me directly.



Lon LaClaire, M.Eng., P.Eng.
General Manager, Engineering Services

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