

From: "Mochrie, Paul"
To: "Zhou, Lenny" <Lenny.Zhou@vancouver.ca>
Date: 2024-07-06 4:40:49 PM
Subject: Re: Heat response - proactive communications (Friday, July 5, 2024)

Mayor and Council,

Environment Canada has now issued a heat warning for tomorrow (Sunday). We are implementing the first phase of the heat response, including cooling centre activation.

Best,
Paul

From: Mochrie, Paul
Sent: Saturday, July 6, 2024 12:15 PM
To: Zhou, Lenny <Lenny.Zhou@vancouver.ca>
Cc: Direct to Mayor and Council - DL
Subject: Re: Heat response - proactive communications (Friday, July 5, 2024)

Hi Lenny,

Thanks for the question. To confirm, the trigger for activation of our heat response and associated communications is the issuance of a heat warning. ECCC has not yet issued a warning for Vancouver, but the VEMA team is monitoring and we will proceed immediately should a warning be issued.

Best,
Paul

From: Zhou, Lenny <Lenny.Zhou@vancouver.ca>
Sent: Saturday, July 6, 2024 9:19:42 AM
To: Mochrie, Paul
Subject: Re: Heat response - proactive communications (Friday, July 5, 2024)

Hi Paul, I saw environment Canada has issued a special weather statement early this morning. Wondering if city is planning to send this

communication today?

Thanks
Lenny

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From: Mochrie, Paul
Sent: Thursday, July 4, 2024 12:00:26 PM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL <CMCG@vancouver.ca>
Subject: Heat response - proactive communications (Friday, July 5, 2024)

Good morning Mayor and Council,

As you will be aware, temperatures are forecast to increase over the coming days. At this time, Environment Canada has NOT issued a heat warning for Vancouver.

In the event a heat warning is issued, please be advised that the City will publish the following information bulletin to inform residents that cooling centres are activated, and to remind the public to stay safe in hot weather. The City will also deploy radio ads on major radio stations in the Lower Mainland to remind residents to go to a cooling centre when needed.

Materials are also translated into French, Traditional Chinese, Simplified Chinese, Tagalog, Punjabi, Vietnamese, Farsi, Spanish, Korean, Portuguese, and Japanese. More information can be found at [Vancouver.ca/hotweather](https://vancouver.ca/hotweather).

About Thresholds

When the daytime temperature reaches **24 to 27°C**, the City's heat safety communications will focus on organic and paid social media related to preparedness and planning such as: the importance of wellness checks, who is most vulnerable to heat and ways to stay informed. The City's heat webpage ([Vancouver.ca/hotweather](https://vancouver.ca/hotweather)) is updated with the latest information and the City also distributes print materials through SRO operators and community groups.

When the daytime temperature reaches **27°C and above**, the City's heat safety communications will focus on reminding residents to monitor indoor temperatures, tips on keeping the home safe, especially for seniors and citizens with limited mobility, and information on cooling centres and misting stations.

We appreciate your support in amplifying heat preparation messaging throughout the season and during a heat event.

Many thanks,
Paul

City of Vancouver
Information Bulletin

Heat Warning in effect: City of Vancouver reminds residents to stay safe during hot weather

As Environment Canada has issued a heat warning for Vancouver, the City of Vancouver is reminding residents to stay safe during hot weather by taking actions to protect themselves and others and through a wide range of services available in the community.

Keep cool

Cooling centres in community centres and libraries are now activated.

- Everyone is welcome to cool down and rehydrate at one of these centres and some will allow well behaved pets.
- In addition to these air-conditioned facilities, members of the public are welcome to seek shade at any of the City's other community centres, at weather protected plazas and under trees, umbrellas and awnings at parks and beaches.

Guidance from health partners indicates that it may be unsafe for some people at greater risk of heat illness to spend time in indoor temperatures above 26°C. The risk may increase significantly when indoor temperatures are above 31°C.

Make a plan to stay cool. When possible, use an air conditioner to cool your home or individual rooms in your home. Take cool baths or showers, wear a wet shirt or apply damp towels to your skin, open windows at night and close windows, blinds and curtains during the day. If you can't stay cool at home, visit malls, neighbourhood spaces, or public cooling centres.

Stay hydrated

It is important to stay hydrated when it is very hot. Drink plenty of water before you feel thirsty.

- There are over 200 permanent fountains across Vancouver, with additional temporary ones added across the city during the summer months.
- Use a misting station to wet your skin or the clothes you're wearing. Misting stations are available 24/7 via a push button.
- You can also visit beaches, swimming pools, wading pools, and spray parks to do the same.

Checking on people can be life-saving

We all have a role to play by regularly checking in on family members, neighbours and friends who are vulnerable to heat. This includes:

- People aged 60 and over;
- People who are socially isolated and/or live alone;
- People with pre-existing health conditions, such as diabetes, heart disease, or respiratory disease
- People with mental illness such as schizophrenia, depression, or anxiety;
- People who use substances, including alcohol;
- People who are experiencing homelessness or with marginal housing; and
- People with limited mobility and other disabilities.

During heat events, City staff working outdoors in the community will look out for people suffering heat-related illness. The City has bottled water available for distribution to targeted community groups through key partners and through Cooling Centres.

For more information, or to stay informed with the most up-to-date information including places to stay cool, visit vancouver.ca/hotweather or the City's social media channels (X, Instagram and Facebook).

Download the Alertable app to receive public safety advisories and emergency alerts with information on City of Vancouver services and resources. To download Alertable, visit vancouver.ca/get-alerts.

For more information on health and safety tips during the summer season, please visit vch.ca/extremeheat.

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Media contact:

Civic Engagement and Communications

media@vancouver.ca

Paul Mochrie (he/him)

City Manager

City of Vancouver



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ ḵ y̱ m̱ (Musqueam), S̱ w̱ w̱ 7̱ mesh (Squamish), and s̱ ḻ ḻ w̱ ṯ a̱ (Tsleil-Waututh) Nations.