

From: **"Mochrie, Paul"**
To: **"Direct to Mayor and Council - DL"**
Date: 2024-07-17 9:00:13 AM
Subject: Strategic and Project Support Office

Dear Mayor and Council,

I am writing to let you know that we will be communicating with City staff later this morning about a reorganization of three existing teams to establish a new **Strategy and Project Support Office (SPSO)**. Ben Pollard, currently Director, Business Planning and Project Support at the City, will lead this new office as the new Chief Strategy Officer, and will continue to report to Karen Levitt in the City Manager's Office.

The SPSO will bring together the City's [Business Planning and Project Support \(BPPS\)](#), [Strategic Planning and Program Management \(SPPM\)](#) and [Finance and Performance Measurement \(F&PM\)](#) teams into a single, integrated strategy and business support team. BPPS reports through the City Manager's Office and the SPPM and F&PM teams previously reported through Finance.

The SPSO will offer strategic business advisory services, continuous improvement support, performance measurement, project management for critical Council priorities and improved delivery of City projects.

Merging these three teams will create significant efficiencies over time, ensure team members are deployed in the most effective way possible, and importantly, result in real cost savings, which will be quantified during the 2025 budget process. We expect that these efficiencies will result in savings between \$700,000 and \$1,100,000, with potential additional savings as the team evolves its work, all while enhancing the strategic project delivery function across the City.

This focus on delivery, creating efficiencies, cost-savings and continuous improvement and improved performance measurement all respond to recent recommendations by the [Mayor's Budget Task Force](#).

Should you have questions about the foregoing organizational changes and their impacts, do not hesitate to contact me.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətaʔ (Tseil-Waututh) Nations.