

From: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
Date: 8/20/2024 10:32:45 AM
Subject: RE: Staff Announcement – Director of City Protective Services

My apologies – the announcement was sent to CLT (it was not sent to the All Staff list)

Sandra

From: Singh, Sandra
Sent: Tuesday, August 20, 2024 10:30 AM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL
Subject: FW: Staff Announcement – Director of City Protective Services

Good morning Mayor and Council,

Please find below an announcement sent out this morning to all staff from Magnus Enfeldt, Chief Safety Officer, regarding the appointment of the City's new Director of City Protective Services.

I am very pleased to announce that Mike Mallen has been appointed as the City's new Director of City Protective Services (CPS) following a competitive search process.

Mike has been a part of our City team since 2018, initially serving as Manager of Security Systems and Infrastructure Design at CPS where he developed our security systems program and gradually upgraded our security infrastructure. Since November 2023, he has been acting in the Associate Director role, and has been demonstrating his extensive knowledge and experience in security as well as his public service leadership, collaboration, and management skills.

With a robust background in security service leadership, Mike's professional background includes hands-on operational roles as well as executive management positions. Beginning as an Operations Manager at Securiguard in 2011, he swiftly advanced to Director of Operations in 2013, and later to Vice President of Operations in 2015. His VP responsibilities spanned across five markets in British Columbia and Alberta, where he provided security services oversight and executive leadership. As part of Securiguard's Executive Committee, Mike played a pivotal role in business development, marketing, operations, and financial strategies.

Mike's leadership experience and acumen is reinforced by successful operational management experience. From 2005 to 2011, he managed several flagship stores at Indigo Books, including those at Broadway, Metrotown, and Park Royal. Prior to his tenure with the City, Mike also served for two and a half years as the Chief Operating Officer at the Museum of Vancouver. His background with operational management and leadership experiences in both the private and public sector have resulted in Mike's demonstrated public service approach to protective services, something I have come to appreciate over his tenure as acting Associate Director.

Mike will officially begin his new role on August 26th. Please join me in congratulating Mike and welcoming him to this very important position.

10/22/2024

Thank you,

Sandra

Sandra Singh | Deputy City Manager

City of Vancouver

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The City of Vancouver acknowledges the unceded homelands of the x m k y m (Musqueam), S wxwú7mesh (Squamish), and Selilwitulh (Tseil-Waututh) Nations.