

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Direct to Mayor and Council - DL"

Date: 9/3/2024 4:40:45 PM

Subject: HandyDART labour dispute: update and messaging

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Dear Mayor & Council,

You may be aware of and have received communications regarding the ongoing HandyDART labour dispute. The Union representing HandyDART employees provided official strike notice, which was effective at 5 am PST today, Sept. 3. Given there is in place between the parties an essential services agreement, cancer, renal and MS trips will be provided during the strike while other non-essential trips are cancelled.

Should you be asked to comment on this matter by stakeholders, media or other parties, below are some limited key messages you may wish to use. You also are welcome to refer any media inquiries to [media@vancouver.ca](mailto:media@vancouver.ca).

- Ensuring safe, convenient, and accessible transit for all residents is important to the City of Vancouver.
- The City of Vancouver, as a neutral third party to this matter, hopes the two parties are able to reach a resolution in a timely manner.

Questions related to the HandyDART service model should be directed to TransLink. Questions related to collective bargaining should be directed to Transdev.

Should you have additional questions about the foregoing, please let me know and we will direct them through the weekly Council Q&A process.

Best,  
Paul

Paul Mochrie (he/him)  
City Manager  
City of Vancouver  
[paul.mochrie@vancouver.ca](mailto:paul.mochrie@vancouver.ca)



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xw'kməy (Musqueam), S'wxwú7mesh (Squamish), and s'ílwl'ta (Tsleil-Waututh) Nations.