

File No.: 04-1000-20-2024-095

March 19, 2024

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of February 8, 2024 under the *Freedom of Information and Protection of Privacy Act* for:

Record of the number of calls the City received about complaints regarding flooding due to bursting pipes on private properties, including the postal code or neighbourhoods they originated from. Date range: January 1, 2024 to January 31, 2024.

All responsive records are attached. Please note that the records reflect calls received by the City's 3-1-1 call centre, and do not necessarily indicate flooding occurred, but rather instances of leaks which may have included flooding (please see "Sub-Type" column in attached records).

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2024-095); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

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| | Case ID | Classification Hierarchy - Type | Neighbourhood | Sub Type | Create Date | Close Date |
|----|--------------|---------------------------------|--------------------------|-----------------------------|-------------|------------|
| 1 | 201001210376 | Water Leak Case | Hastings-Sunrise | High volume leak** | 31-Jan-24 | 20240201 |
| 2 | 201001209744 | Water Leak Case | Dunbar-Southlands | Low volume leak | 31-Jan-24 | 20240209 |
| 3 | 201001209694 | Water Leak Case | Downtown | Other - Emergency** | 31-Jan-24 | 20240201 |
| 4 | 201001209564 | Water Leak Case | Shaughnessy | Low volume leak | 31-Jan-24 | 20240209 |
| 5 | 201001209381 | Water Leak Case | Mount Pleasant | Other water leak issue | 31-Jan-24 | 20240201 |
| 6 | 201001209059 | Water Leak Case | Kerrisdale | Low volume leak | 31-Jan-24 | 20240209 |
| 7 | 201001208945 | Water Leak Case | Kerrisdale | Low volume leak | 31-Jan-24 | 20240202 |
| 8 | 201001208105 | Water Leak Case | Kensington-Cedar Cottage | Other water leak issue | 31-Jan-24 | 20240131 |
| 9 | 201001207931 | Water Leak Case | Kitsilano | High volume leak** | 31-Jan-24 | 20240131 |
| 10 | 201001207694 | Water Leak Case | Mount Pleasant | Low volume leak | 30-Jan-24 | 20240131 |
| 11 | 201001207585 | Water Leak Case | Mount Pleasant | Low volume leak | 30-Jan-24 | 20240131 |
| 12 | 201001207188 | Water Leak Case | Dunbar-Southlands | High volume leak** | 30-Jan-24 | 20240201 |
| 13 | 201001206047 | Water Leak Case | Strathcona | Other water leak issue | 30-Jan-24 | 20240130 |
| 14 | 201001205038 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 30-Jan-24 | 20240131 |
| 15 | 201001204552 | Water Leak Case | Killarney | Other water leak issue | 30-Jan-24 | 20240213 |
| 16 | 201001204425 | Water Leak Case | Kitsilano | Low volume leak | 29-Jan-24 | 20240209 |
| 17 | 201001203963 | Water Leak Case | Sunset | Low volume leak | 29-Jan-24 | 20240213 |
| 18 | 201001203192 | Water Leak Case | Fairview | Low volume leak | 29-Jan-24 | 20240131 |
| 19 | 201001203190 | Water Leak Case | Riley Park | High volume leak** | 29-Jan-24 | 20240213 |
| 20 | 201001202327 | Water Leak Case | Shaughnessy | High volume leak** | 29-Jan-24 | 20240131 |
| 21 | 201001202121 | Water Leak Case | Downtown | Low volume leak | 29-Jan-24 | |
| 22 | 201001200556 | Water Leak Case | Hastings-Sunrise | Low volume leak | 28-Jan-24 | 20240201 |
| 23 | 201001200508 | Water Leak Case | Dunbar-Southlands | Other - Emergency** | 28-Jan-24 | 20240201 |
| 24 | 201001200305 | Water Leak Case | Riley Park | Low volume leak | 28-Jan-24 | 20240201 |
| 25 | 201001200238 | Water Leak Case | Shaughnessy | High volume leak** | 28-Jan-24 | 20240206 |
| 26 | 201001200082 | Water Leak Case | Oakridge | High volume leak** | 28-Jan-24 | 20240131 |
| 27 | 201001199891 | Water Leak Case | Hastings-Sunrise | Road caved in/washed away** | 27-Jan-24 | 20240129 |
| 28 | 201001199361 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 27-Jan-24 | 20240214 |
| 29 | 201001198948 | Water Leak Case | Mount Pleasant | Low volume leak | 26-Jan-24 | 20240129 |
| 30 | 201001198780 | Water Leak Case | Dunbar-Southlands | Other - Emergency** | 26-Jan-24 | 20240129 |
| 31 | 201001198742 | Water Leak Case | Hastings-Sunrise | Low volume leak | 26-Jan-24 | 20240207 |
| 32 | 201001198557 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 26-Jan-24 | 20240129 |
| 33 | 201001198466 | Water Leak Case | Hastings-Sunrise | High volume leak** | 26-Jan-24 | 20240201 |
| 34 | 201001198343 | Water Leak Case | Dunbar-Southlands | Building flooding** | 26-Jan-24 | 20240131 |
| 35 | 201001198294 | Water Leak Case | West Point Grey | High volume leak** | 26-Jan-24 | 20240216 |
| 36 | 201001198267 | Water Leak Case | Shaughnessy | Other - Emergency** | 26-Jan-24 | 20240129 |
| 37 | 201001198188 | Water Leak Case | Shaughnessy | High volume leak** | 26-Jan-24 | 20240126 |
| 38 | 201001198055 | Water Leak Case | Shaughnessy | High volume leak** | 26-Jan-24 | 20240209 |
| 39 | 201001197980 | Water Leak Case | Dunbar-Southlands | High volume leak** | 26-Jan-24 | 20240201 |
| 40 | 201001197934 | Water Leak Case | Shaughnessy | Low volume leak | 26-Jan-24 | 20240208 |
| 41 | 201001197798 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 26-Jan-24 | 20240209 |
| 42 | 201001197083 | Water Leak Case | Renfrew-Collingwood | Other water leak issue | 26-Jan-24 | 20240212 |
| 43 | 201001196534 | Water Leak Case | Victoria-Fraserview | Low volume leak | 26-Jan-24 | 20240201 |
| 44 | 201001195994 | Water Leak Case | Shaughnessy | High volume leak** | 25-Jan-24 | 20240129 |
| 45 | 201001195925 | Water Leak Case | South Cambie | High volume leak** | 25-Jan-24 | 20240129 |
| 46 | 201001195906 | Water Leak Case | South Cambie | High volume leak** | 25-Jan-24 | 20240125 |
| 47 | 201001194000 | Water Leak Case | Hastings-Sunrise | Low volume leak | 25-Jan-24 | 20240129 |
| 48 | 201001193886 | Water Leak Case | Grandview-Woodland | High volume leak** | 25-Jan-24 | 20240209 |
| 49 | 201001193267 | Water Leak Case | Victoria-Fraserview | Low volume leak | 25-Jan-24 | |
| 50 | 201001173091 | Water Leak Case | Arbutus Ridge | Low volume leak | 24-Jan-24 | 20240205 |
| 51 | 201001172932 | Water Leak Case | Kerrisdale | Low volume leak | 24-Jan-24 | 20240131 |
| 52 | 201001172719 | Water Leak Case | Oakridge | Other - Emergency** | 24-Jan-24 | 20240206 |
| 53 | 201001170638 | Water Leak Case | Kitsilano | Other water leak issue | 24-Jan-24 | 20240124 |
| 54 | 201001169736 | Water Leak Case | Strathcona | High volume leak** | 23-Jan-24 | 20240201 |
| 55 | 201001169314 | Water Leak Case | Hastings-Sunrise | High volume leak** | 23-Jan-24 | 20240124 |
| 56 | 201001169267 | Water Leak Case | Sunset | Low volume leak | 23-Jan-24 | 20240207 |
| 57 | 201001168849 | Water Leak Case | Victoria-Fraserview | High volume leak** | 23-Jan-24 | |
| 58 | 201001168834 | Water Leak Case | Kerrisdale | Low volume leak | 23-Jan-24 | 20240125 |
| 59 | 201001167982 | Water Leak Case | Hastings-Sunrise | Low volume leak | 23-Jan-24 | 20240125 |
| 60 | 201001166597 | Water Leak Case | Hastings-Sunrise | Low volume leak | 23-Jan-24 | 20240201 |
| 61 | 201001165049 | Water Leak Case | Oakridge | Low volume leak | 22-Jan-24 | 20240131 |
| 62 | 201001165036 | Water Leak Case | Dunbar-Southlands | High volume leak** | 22-Jan-24 | 20240123 |
| 63 | 201001164440 | Water Leak Case | Dunbar-Southlands | High volume leak** | 22-Jan-24 | 20240122 |
| 64 | 201001164364 | Water Leak Case | Grandview-Woodland | Other - Emergency** | 22-Jan-24 | 20240124 |
| 65 | 201001164210 | Water Leak Case | Killarney | Low volume leak | 22-Jan-24 | 20240201 |
| 66 | 201001164061 | Water Leak Case | Dunbar-Southlands | High volume leak** | 22-Jan-24 | 20240123 |
| 67 | 201001163890 | Water Leak Case | Riley Park | High volume leak** | 22-Jan-24 | 20240122 |
| 68 | 201001163192 | Water Leak Case | | Water main break** | 22-Jan-24 | 20240124 |
| 69 | 201001162997 | Water Leak Case | Downtown | High volume leak** | 22-Jan-24 | 20240131 |
| 70 | 201001162882 | Water Leak Case | Arbutus Ridge | Low volume leak | 22-Jan-24 | 20240130 |
| 71 | 201001162639 | Water Leak Case | Hastings-Sunrise | High volume leak** | 22-Jan-24 | 20240122 |
| 72 | 201001162383 | Water Leak Case | Kitsilano | High volume leak** | 22-Jan-24 | 20240201 |
| 73 | 201001162187 | Water Leak Case | Kitsilano | Other water leak issue | 22-Jan-24 | 20240201 |
| 74 | 201001161775 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 21-Jan-24 | 20240125 |
| 75 | 201001161723 | Water Leak Case | West Point Grey | Building flooding** | 21-Jan-24 | 20240123 |
| 76 | 201001161680 | Water Leak Case | Fairview | High volume leak** | 21-Jan-24 | 20240122 |
| 77 | 201001161624 | Water Leak Case | Renfrew-Collingwood | Water main break** | 21-Jan-24 | 20240131 |
| 78 | 201001161554 | Water Leak Case | Victoria-Fraserview | Low volume leak | 21-Jan-24 | |
| 79 | 201001161230 | Water Leak Case | Killarney | High volume leak** | 21-Jan-24 | 20240201 |
| 80 | 201001161143 | Water Leak Case | Victoria-Fraserview | High volume leak** | 21-Jan-24 | 20240201 |
| 81 | 201001161038 | Water Leak Case | Kitsilano | Other - Emergency** | 20-Jan-24 | 20240131 |
| 82 | 201001161036 | Water Leak Case | Kitsilano | High volume leak** | 20-Jan-24 | 20240123 |
| 83 | 201001160903 | Water Leak Case | Kensington-Cedar Cottage | Water main break** | 20-Jan-24 | 20240125 |
| 84 | 201001160847 | Water Leak Case | Kerrisdale | High volume leak** | 20-Jan-24 | 20240123 |
| 85 | 201001160565 | Water Leak Case | Arbutus Ridge | Low volume leak | 20-Jan-24 | 20240123 |
| 86 | 201001160487 | Water Leak Case | West Point Grey | Low volume leak | 20-Jan-24 | 20240125 |
| 87 | 201001160374 | Water Leak Case | Kerrisdale | Low volume leak | 20-Jan-24 | 20240124 |
| 88 | 201001160147 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 20-Jan-24 | 20240131 |
| 89 | 201001160102 | Water Leak Case | Killarney | High volume leak** | 20-Jan-24 | 20240129 |
| 90 | 201001160087 | Water Leak Case | Sunset | High volume leak** | 20-Jan-24 | 20240201 |

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|-----|--------------|-----------------|--------------------------|------------------------|-----------|----------|
| 91 | 201001159986 | Water Leak Case | West End | High volume leak** | 20-Jan-24 | 20240124 |
| 92 | 201001159959 | Water Leak Case | Kensington-Cedar Cottage | High volume leak** | 20-Jan-24 | 20240122 |
| 93 | 201001159743 | Water Leak Case | South Cambie | High volume leak** | 19-Jan-24 | 20240122 |
| 94 | 201001159555 | Water Leak Case | Marpole | Water main break** | 19-Jan-24 | 20240125 |
| 95 | 201001158977 | Water Leak Case | Kitsilano | High volume leak** | 19-Jan-24 | 20240126 |
| 96 | 201001158803 | Water Leak Case | Fairview | Other - Emergency** | 19-Jan-24 | 20240122 |
| 97 | 201001158664 | Water Leak Case | West End | Low volume leak | 19-Jan-24 | 20240123 |
| 98 | 201001158396 | Water Leak Case | Dunbar-Southlands | Low volume leak | 19-Jan-24 | |
| 99 | 201001157750 | Water Leak Case | South Cambie | Low volume leak | 19-Jan-24 | 20240122 |
| 100 | 201001157636 | Water Leak Case | West Point Grey | High volume leak** | 19-Jan-24 | 20240119 |
| 101 | 201001157415 | Water Leak Case | Renfrew-Collingwood | Water main break** | 19-Jan-24 | 20240126 |
| 102 | 201001157214 | Water Leak Case | West Point Grey | Low volume leak | 19-Jan-24 | |
| 103 | 201001156640 | Water Leak Case | Kitsilano | Low volume leak | 18-Jan-24 | 20240130 |
| 104 | 201001156225 | Water Leak Case | Oakridge | Building flooding** | 18-Jan-24 | 20240119 |
| 105 | 201001156101 | Water Leak Case | Downtown | Low volume leak | 18-Jan-24 | |
| 106 | 201001155946 | Water Leak Case | Shaughnessy | High volume leak** | 18-Jan-24 | 20240126 |
| 107 | 201001155799 | Water Leak Case | Kensington-Cedar Cottage | High volume leak** | 18-Jan-24 | 20240126 |
| 108 | 201001155552 | Water Leak Case | Kerrisdale | Low volume leak | 18-Jan-24 | 20240126 |
| 109 | 201001155476 | Water Leak Case | Renfrew-Collingwood | Other - Emergency** | 18-Jan-24 | 20240122 |
| 110 | 201001155197 | Water Leak Case | Strathcona | Other water leak issue | 18-Jan-24 | 20240118 |
| 111 | 201001154529 | Water Leak Case | Kitsilano | High volume leak** | 18-Jan-24 | 20240126 |
| 112 | 201001154453 | Water Leak Case | Dunbar-Southlands | High volume leak** | 18-Jan-24 | 20240126 |
| 113 | 201001154438 | Water Leak Case | Dunbar-Southlands | High volume leak** | 18-Jan-24 | 20240118 |
| 114 | 201001154338 | Water Leak Case | Arbutus Ridge | High volume leak** | 17-Jan-24 | 20240126 |
| 115 | 201001154298 | Water Leak Case | Grandview-Woodland | Other - Emergency** | 17-Jan-24 | 20240118 |
| 116 | 201001153872 | Water Leak Case | Dunbar-Southlands | High volume leak** | 17-Jan-24 | 20240118 |
| 117 | 201001153829 | Water Leak Case | Kitsilano | Building flooding** | 17-Jan-24 | 20240122 |
| 118 | 201001153543 | Water Leak Case | Fairview | High volume leak** | 17-Jan-24 | 20240130 |
| 119 | 201001153224 | Water Leak Case | Dunbar-Southlands | High volume leak** | 17-Jan-24 | 20240131 |
| 120 | 201001153188 | Water Leak Case | Downtown | High volume leak** | 17-Jan-24 | 20240201 |
| 121 | 201001153064 | Water Leak Case | Riley Park | High volume leak** | 17-Jan-24 | 20240201 |
| 122 | 201001152655 | Water Leak Case | Dunbar-Southlands | Low volume leak | 17-Jan-24 | 20240130 |
| 123 | 201001152143 | Water Leak Case | Grandview-Woodland | Other water leak issue | 17-Jan-24 | 20240122 |
| 124 | 201001151892 | Water Leak Case | Mount Pleasant | Water main break** | 17-Jan-24 | 20240119 |
| 125 | 201001151871 | Water Leak Case | Dunbar-Southlands | High volume leak** | 17-Jan-24 | 20240117 |
| 126 | 201001151869 | Water Leak Case | Downtown | High volume leak** | 16-Jan-24 | 20240117 |
| 127 | 201001151847 | Water Leak Case | Victoria-Fraserview | Water main break** | 16-Jan-24 | 20240118 |
| 128 | 201001151837 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 16-Jan-24 | 20240117 |
| 129 | 201001151797 | Water Leak Case | Strathcona | High volume leak** | 16-Jan-24 | 20240117 |
| 130 | 201001151775 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 16-Jan-24 | 20240116 |
| 131 | 201001151726 | Water Leak Case | Riley Park | High volume leak** | 16-Jan-24 | 20240118 |
| 132 | 201001151716 | Water Leak Case | Downtown | Building flooding** | 16-Jan-24 | 20240117 |
| 133 | 201001151671 | Water Leak Case | Mount Pleasant | Building flooding** | 16-Jan-24 | 20240123 |
| 134 | 201001151658 | Water Leak Case | Shaughnessy | High volume leak** | 16-Jan-24 | 20240117 |
| 135 | 201001151629 | Water Leak Case | Arbutus Ridge | High volume leak** | 16-Jan-24 | 20240122 |
| 136 | 201001151550 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 16-Jan-24 | 20240117 |
| 137 | 201001151283 | Water Leak Case | West Point Grey | Low volume leak | 16-Jan-24 | 20240117 |
| 138 | 201001151260 | Water Leak Case | West Point Grey | Low volume leak | 16-Jan-24 | 20240117 |
| 139 | 201001151019 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 16-Jan-24 | 20240118 |
| 140 | 201001150951 | Water Leak Case | Kitsilano | Other water leak issue | 16-Jan-24 | 20240130 |
| 141 | 201001150752 | Water Leak Case | Grandview-Woodland | Building flooding** | 16-Jan-24 | 20240208 |
| 142 | 201001150659 | Water Leak Case | West End | High volume leak** | 16-Jan-24 | 20240116 |
| 143 | 201001150412 | Water Leak Case | Kerrisdale | Low volume leak | 16-Jan-24 | 20240117 |
| 144 | 201001150255 | Water Leak Case | Hastings-Sunrise | Low volume leak | 16-Jan-24 | 20240116 |
| 145 | 201001150025 | Water Leak Case | Hastings-Sunrise | Low volume leak | 16-Jan-24 | 20240117 |
| 146 | 201001149993 | Water Leak Case | Oakridge | Low volume leak | 16-Jan-24 | 20240117 |
| 147 | 201001149734 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 16-Jan-24 | 20240117 |
| 148 | 201001149383 | Water Leak Case | Strathcona | Low volume leak | 16-Jan-24 | 20240125 |
| 149 | 201001149332 | Water Leak Case | Sunset | High volume leak** | 16-Jan-24 | 20240116 |
| 150 | 201001149287 | Water Leak Case | Hastings-Sunrise | High volume leak** | 16-Jan-24 | 20240117 |
| 151 | 201001149142 | Water Leak Case | Sunset | High volume leak** | 16-Jan-24 | 20240130 |
| 152 | 201001149116 | Water Leak Case | Hastings-Sunrise | Low volume leak | 16-Jan-24 | 20240116 |
| 153 | 201001149093 | Water Leak Case | Kensington-Cedar Cottage | Building flooding** | 16-Jan-24 | 20240116 |
| 154 | 201001149091 | Water Leak Case | Renfrew-Collingwood | Low volume leak | 16-Jan-24 | 20240126 |
| 155 | 201001149056 | Water Leak Case | Renfrew-Collingwood | Other water leak issue | 16-Jan-24 | 20240116 |
| 156 | 201001149055 | Water Leak Case | Arbutus Ridge | Other water leak issue | 16-Jan-24 | 20240118 |
| 157 | 201001149022 | Water Leak Case | Shaughnessy | Low volume leak | 15-Jan-24 | 20240122 |
| 158 | 201001149016 | Water Leak Case | Strathcona | Building flooding** | 15-Jan-24 | 20240208 |
| 159 | 201001148980 | Water Leak Case | Renfrew-Collingwood | Low volume leak | 15-Jan-24 | 20240116 |
| 160 | 201001148949 | Water Leak Case | Kitsilano | High volume leak** | 15-Jan-24 | 20240117 |
| 161 | 201001148871 | Water Leak Case | Victoria-Fraserview | Other water leak issue | 15-Jan-24 | 20240116 |
| 162 | 201001148805 | Water Leak Case | Kerrisdale | High volume leak** | 15-Jan-24 | 20240117 |
| 163 | 201001148796 | Water Leak Case | Arbutus Ridge | Other water leak issue | 15-Jan-24 | 20240117 |
| 164 | 201001148706 | Water Leak Case | Oakridge | Low volume leak | 15-Jan-24 | 20240117 |
| 165 | 201001148646 | Water Leak Case | West Point Grey | High volume leak** | 15-Jan-24 | 20240116 |
| 166 | 201001148556 | Water Leak Case | Renfrew-Collingwood | Other water leak issue | 15-Jan-24 | 20240116 |
| 167 | 201001148439 | Water Leak Case | Victoria-Fraserview | Water main break** | 15-Jan-24 | 20240125 |
| 168 | 201001148433 | Water Leak Case | Kerrisdale | High volume leak** | 15-Jan-24 | 20240122 |
| 169 | 201001148318 | Water Leak Case | Kitsilano | High volume leak** | 15-Jan-24 | 20240119 |
| 170 | 201001148224 | Water Leak Case | Victoria-Fraserview | High volume leak** | 15-Jan-24 | 20240117 |
| 171 | 201001148046 | Water Leak Case | Fairview | High volume leak** | 15-Jan-24 | 20240116 |
| 172 | 201001148027 | Water Leak Case | Dunbar-Southlands | High volume leak** | 15-Jan-24 | 20240116 |
| 173 | 201001147834 | Water Leak Case | Strathcona | Water main break** | 15-Jan-24 | 20240115 |
| 174 | 201001147699 | Water Leak Case | Grandview-Woodland | Low volume leak | 15-Jan-24 | 20240131 |
| 175 | 201001147641 | Water Leak Case | Kitsilano | High volume leak** | 15-Jan-24 | 20240124 |
| 176 | 201001147469 | Water Leak Case | Arbutus Ridge | Other - Emergency** | 15-Jan-24 | 20240117 |
| 177 | 201001147407 | Water Leak Case | Marpole | Building flooding** | 15-Jan-24 | 20240207 |
| 178 | 201001146819 | Water Leak Case | Oakridge | Water main break** | 15-Jan-24 | 20240122 |
| 179 | 201001146773 | Water Leak Case | Hastings-Sunrise | Water main break** | 15-Jan-24 | 20240115 |
| 180 | 201001146746 | Water Leak Case | West Point Grey | High volume leak** | 15-Jan-24 | 20240124 |
| 181 | 201001146565 | Water Leak Case | Arbutus Ridge | High volume leak** | 15-Jan-24 | 20240205 |

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|-----|--------------|-----------------|--------------------------|------------------------|-----------|----------|
| 182 | 201001146091 | Water Leak Case | Riley Park | Low volume leak | 15-Jan-24 | 20240116 |
| 183 | 201001146057 | Water Leak Case | Kitsilano | High volume leak** | 15-Jan-24 | 20240119 |
| 184 | 201001146052 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 14-Jan-24 | 20240119 |
| 185 | 201001145999 | Water Leak Case | Hastings-Sunrise | High volume leak** | 14-Jan-24 | 20240114 |
| 186 | 201001145994 | Water Leak Case | Hastings-Sunrise | High volume leak** | 14-Jan-24 | 20240129 |
| 187 | 201001145956 | Water Leak Case | Hastings-Sunrise | Low volume leak | 14-Jan-24 | 20240116 |
| 188 | 201001145935 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 14-Jan-24 | 20240116 |
| 189 | 201001145929 | Water Leak Case | Riley Park | Low volume leak | 14-Jan-24 | 20240115 |
| 190 | 201001145906 | Water Leak Case | Victoria-Fraserview | High volume leak** | 14-Jan-24 | |
| 191 | 201001145893 | Water Leak Case | Renfrew-Collingwood | Other water leak issue | 14-Jan-24 | 20240115 |
| 192 | 201001145798 | Water Leak Case | Kitsilano | Building flooding** | 14-Jan-24 | 20240117 |
| 193 | 201001145774 | Water Leak Case | Marpole | High volume leak** | 14-Jan-24 | |
| 194 | 201001145757 | Water Leak Case | Downtown | High volume leak** | 14-Jan-24 | 20240209 |
| 195 | 201001145741 | Water Leak Case | Mount Pleasant | High volume leak** | 14-Jan-24 | 20240119 |
| 196 | 201001145740 | Water Leak Case | Kitsilano | High volume leak** | 14-Jan-24 | |
| 197 | 201001145730 | Water Leak Case | Mount Pleasant | High volume leak** | 14-Jan-24 | 20240115 |
| 198 | 201001145691 | Water Leak Case | Mount Pleasant | Building flooding** | 14-Jan-24 | 20240117 |
| 199 | 201001145690 | Water Leak Case | Sunset | Building flooding** | 14-Jan-24 | 20240117 |
| 200 | 201001145687 | Water Leak Case | Marpole | Low volume leak | 14-Jan-24 | 20240115 |
| 201 | 201001145669 | Water Leak Case | Downtown | Building flooding** | 14-Jan-24 | 20240114 |
| 202 | 201001145659 | Water Leak Case | Dunbar-Southlands | High volume leak** | 14-Jan-24 | 20240117 |
| 203 | 201001145628 | Water Leak Case | Hastings-Sunrise | Low volume leak | 14-Jan-24 | 20240130 |
| 204 | 201001145608 | Water Leak Case | Kerrisdale | Low volume leak | 14-Jan-24 | 20240131 |
| 205 | 201001145605 | Water Leak Case | Sunset | Building flooding** | 14-Jan-24 | 20240207 |
| 206 | 201001145589 | Water Leak Case | Kensington-Cedar Cottage | High volume leak** | 14-Jan-24 | 20240119 |
| 207 | 201001145576 | Water Leak Case | Kensington-Cedar Cottage | High volume leak** | 14-Jan-24 | 20240118 |
| 208 | 201001145505 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 14-Jan-24 | 20240118 |
| 209 | 201001145446 | Water Leak Case | Strathcona | Low volume leak | 14-Jan-24 | 20240115 |
| 210 | 201001145440 | Water Leak Case | Strathcona | High volume leak** | 14-Jan-24 | 20240216 |
| 211 | 201001145375 | Water Leak Case | Hastings-Sunrise | High volume leak** | 14-Jan-24 | 20240122 |
| 212 | 201001145368 | Water Leak Case | Downtown | Building flooding** | 14-Jan-24 | 20240119 |
| 213 | 201001145260 | Water Leak Case | West Point Grey | Low volume leak | 13-Jan-24 | 20240115 |
| 214 | 201001145259 | Water Leak Case | Fairview | Other - Emergency** | 13-Jan-24 | 20240115 |
| 215 | 201001145231 | Water Leak Case | Mount Pleasant | Low volume leak | 13-Jan-24 | 20240116 |
| 216 | 201001145174 | Water Leak Case | Hastings-Sunrise | Other - Emergency** | 13-Jan-24 | 20240201 |
| 217 | 201001145138 | Water Leak Case | Strathcona | High volume leak** | 13-Jan-24 | 20240207 |
| 218 | 201001145081 | Water Leak Case | West Point Grey | Building flooding** | 13-Jan-24 | 20240113 |
| 219 | 201001145072 | Water Leak Case | Grandview-Woodland | High volume leak** | 13-Jan-24 | 20240113 |
| 220 | 201001145047 | Water Leak Case | Kerrisdale | Low volume leak | 13-Jan-24 | 20240117 |
| 221 | 201001144999 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 13-Jan-24 | 20240116 |
| 222 | 201001144993 | Water Leak Case | Downtown | Other water leak issue | 13-Jan-24 | 20240117 |
| 223 | 201001144975 | Water Leak Case | Fairview | Low volume leak | 13-Jan-24 | 20240207 |
| 224 | 201001144956 | Water Leak Case | Riley Park | High volume leak** | 13-Jan-24 | 20240113 |
| 225 | 201001144893 | Water Leak Case | Grandview-Woodland | High volume leak** | 13-Jan-24 | 20240207 |
| 226 | 201001144879 | Water Leak Case | Killarney | High volume leak** | 13-Jan-24 | 20240113 |
| 227 | 201001144864 | Water Leak Case | Hastings-Sunrise | Building flooding** | 13-Jan-24 | 20240113 |
| 228 | 201001144821 | Water Leak Case | Riley Park | Water main break** | 13-Jan-24 | 20240115 |
| 229 | 201001144731 | Water Leak Case | South Cambie | High volume leak** | 13-Jan-24 | 20240207 |
| 230 | 201001144605 | Water Leak Case | West End | High volume leak** | 13-Jan-24 | 20240122 |
| 231 | 201001144593 | Water Leak Case | Kensington-Cedar Cottage | High volume leak** | 13-Jan-24 | 20240122 |
| 232 | 201001144507 | Water Leak Case | Renfrew-Collingwood | Other water leak issue | 13-Jan-24 | 20240116 |
| 233 | 201001144466 | Water Leak Case | Kensington-Cedar Cottage | Other water leak issue | 13-Jan-24 | 20240116 |
| 234 | 201001144433 | Water Leak Case | Hastings-Sunrise | High volume leak** | 13-Jan-24 | 20240116 |
| 235 | 201001144423 | Water Leak Case | Dunbar-Southlands | Other water leak issue | 13-Jan-24 | 20240117 |
| 236 | 201001144408 | Water Leak Case | Hastings-Sunrise | High volume leak** | 13-Jan-24 | 20240118 |
| 237 | 201001144327 | Water Leak Case | Renfrew-Collingwood | High volume leak** | 12-Jan-24 | 20240116 |
| 238 | 201001144278 | Water Leak Case | Renfrew-Collingwood | Building flooding** | 12-Jan-24 | 20240116 |
| 239 | 201001144211 | Water Leak Case | West Point Grey | Other water leak issue | 12-Jan-24 | 20240125 |
| 240 | 201001143966 | Water Leak Case | Grandview-Woodland | Building flooding** | 12-Jan-24 | 20240117 |
| 241 | 201001143961 | Water Leak Case | Sunset | High volume leak** | 12-Jan-24 | 20240125 |
| 242 | 201001143499 | Water Leak Case | Riley Park | Low volume leak | 12-Jan-24 | 20240207 |
| 243 | 201001143053 | Water Leak Case | Grandview-Woodland | Low volume leak | 12-Jan-24 | 20240122 |
| 244 | 201001142242 | Water Leak Case | Downtown | High volume leak** | 12-Jan-24 | 20240112 |
| 245 | 201001141983 | Water Leak Case | West End | High volume leak** | 11-Jan-24 | 20240118 |
| 246 | 201001141255 | Water Leak Case | Killarney | Low volume leak | 11-Jan-24 | 20240201 |
| 247 | 201001141193 | Water Leak Case | Marpole | Low volume leak | 11-Jan-24 | 20240123 |
| 248 | 201001140679 | Water Leak Case | Killarney | High volume leak** | 11-Jan-24 | 20240125 |
| 249 | 201001140597 | Water Leak Case | Kensington-Cedar Cottage | Other water leak issue | 11-Jan-24 | 20240115 |
| 250 | 201001140286 | Water Leak Case | Killarney | Low volume leak | 11-Jan-24 | 20240111 |
| 251 | 201001140113 | Water Leak Case | Marpole | High volume leak** | 11-Jan-24 | 20240111 |
| 252 | 201001139871 | Water Leak Case | Kensington-Cedar Cottage | High volume leak** | 11-Jan-24 | 20240213 |
| 253 | 201001139835 | Water Leak Case | Victoria-Fraserview | Low volume leak | 11-Jan-24 | 20240111 |
| 254 | 201001139801 | Water Leak Case | Victoria-Fraserview | Low volume leak | 11-Jan-24 | 20240118 |
| 255 | 201001139668 | Water Leak Case | West Point Grey | Low volume leak | 11-Jan-24 | 20240216 |
| 256 | 201001138224 | Water Leak Case | Victoria-Fraserview | Water main break** | 10-Jan-24 | 20240118 |
| 257 | 201001138009 | Water Leak Case | Renfrew-Collingwood | Other water leak issue | 10-Jan-24 | 20240130 |
| 258 | 201001137562 | Water Leak Case | Kensington-Cedar Cottage | Low volume leak | 10-Jan-24 | 20240115 |
| 259 | 201001137426 | Water Leak Case | West Point Grey | Low volume leak | 10-Jan-24 | 20240111 |
| 260 | 201001137257 | Water Leak Case | Riley Park | Low volume leak | 10-Jan-24 | 20240206 |
| 261 | 201001137058 | Water Leak Case | Mount Pleasant | Low volume leak | 09-Jan-24 | 20240111 |
| 262 | 201001136630 | Water Leak Case | Marpole | Low volume leak | 09-Jan-24 | 20240111 |
| 263 | 201001136476 | Water Leak Case | Fairview | Low volume leak | 09-Jan-24 | 20240112 |
| 264 | 201001136188 | Water Leak Case | Hastings-Sunrise | Low volume leak | 09-Jan-24 | 20240111 |
| 265 | 201001135674 | Water Leak Case | Sunset | Water main break** | 09-Jan-24 | 20240109 |
| 266 | 201001135301 | Water Leak Case | Sunset | Low volume leak | 09-Jan-24 | 20240209 |
| 267 | 201001135265 | Water Leak Case | Victoria-Fraserview | High volume leak** | 09-Jan-24 | 20240110 |
| 268 | 201001134535 | Water Leak Case | Riley Park | Low volume leak | 09-Jan-24 | 20240111 |
| 269 | 201001134062 | Water Leak Case | Dunbar-Southlands | Low volume leak | 08-Jan-24 | 20240115 |
| 270 | 201001133395 | Water Leak Case | Victoria-Fraserview | Low volume leak | 08-Jan-24 | 20240125 |
| 271 | 201001133086 | Water Leak Case | West End | Low volume leak | 08-Jan-24 | 20240109 |
| 272 | 201001131458 | Water Leak Case | Mount Pleasant | Other water leak issue | 08-Jan-24 | 20240110 |

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| 273 | 201001131368 | Water Leak Case | Victoria-Fraserview | Low volume leak | 07-Jan-24 | 20240115 |
| 274 | 201001131226 | Water Leak Case | Kitsilano | Building flooding** | 07-Jan-24 | 20240124 |
| 275 | 201001131204 | Water Leak Case | Shaughnessy | Water main break** | 07-Jan-24 | 20240110 |
| 276 | 201001130781 | Water Leak Case | West End | Low volume leak | 06-Jan-24 | 20240110 |
| 277 | 201001130671 | Water Leak Case | Hastings-Sunrise | Low volume leak | 06-Jan-24 | 20240116 |
| 278 | 201001130630 | Water Leak Case | Arbutus Ridge | Low volume leak | 06-Jan-24 | 20240108 |
| 279 | 201001130571 | Water Leak Case | Killarney | Low volume leak | 06-Jan-24 | 20240110 |
| 280 | 201001130234 | Water Leak Case | Dunbar-Southlands | High volume leak** | 06-Jan-24 | 20240108 |
| 281 | 201001130011 | Water Leak Case | Riley Park | High volume leak** | 06-Jan-24 | 20240110 |
| 282 | 201001129971 | Water Leak Case | Dunbar-Southlands | Low volume leak | 06-Jan-24 | 20240124 |
| 283 | 201001127447 | Water Leak Case | Shaughnessy | Low volume leak | 04-Jan-24 | 20240116 |
| 284 | 201001127369 | Water Leak Case | Downtown | Other water leak issue | 04-Jan-24 | 20240105 |
| 285 | 201001127235 | Water Leak Case | Grandview-Woodland | Low volume leak | 04-Jan-24 | 20240116 |
| 286 | 201001126724 | Water Leak Case | Marpole | Low volume leak | 04-Jan-24 | 20240109 |
| 287 | 201001126289 | Water Leak Case | Kerrisdale | Low volume leak | 04-Jan-24 | 20240126 |
| 288 | 201001125857 | Water Leak Case | Killarney | Other water leak issue | 04-Jan-24 | 20240105 |
| 289 | 201001105066 | Water Leak Case | Sunset | Low volume leak | 03-Jan-24 | 20240103 |
| 290 | 201001103861 | Water Leak Case | Fairview | Low volume leak | 03-Jan-24 | 20240104 |
| 291 | 201001080580 | Water Leak Case | Riley Park | Low volume leak | 02-Jan-24 | 20240102 |
| 292 | 201001080149 | Water Leak Case | Arbutus Ridge | Low volume leak | 02-Jan-24 | 20240116 |
| 293 | 201001080048 | Water Leak Case | Downtown | High volume leak** | 02-Jan-24 | 20240102 |
| 294 | 201001080009 | Water Leak Case | West Point Grey | High volume leak** | 02-Jan-24 | 20240110 |
| 295 | 201001079902 | Water Leak Case | Renfrew-Collingwood | Low volume leak | 01-Jan-24 | 20240108 |
| 296 | 201001079626 | Water Leak Case | Fairview | Low volume leak | 01-Jan-24 | 20240108 |
| 297 | 201001079550 | Water Leak Case | Dunbar-Southlands | Low volume leak | 01-Jan-24 | 20240110 |
| 298 | 201001079345 | Water Leak Case | Oakridge | High volume leak** | 01-Jan-24 | 20240111 |