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To: "Direct to Mayor and Council - DL"

Date: 10/17/2024 11:30:51 AM

Subject: Elections BC data error re Trutch St addresses

Good afternoon Mayor and Council,

I am writing to update you on an issue that was brought to our attention by a resident earlier today. Specifically, an individual who resides at an address on Trutch St attended a polling station to cast his vote in the Provincial election and was advised by the Elections BC staff member that his address is reflected in their voter database as Musqueamview St. The discrepancy between that information and his identification did not prevent him from voting.

As you are aware, the City has not implemented the new name for Trutch St and all of our systems continue to reflect Trutch St as the street name.

Our team is presently looking into this matter and has established the following:

- Early findings:
 - This is a problem with Elections BC's system;
 - There has been no renaming of Trutch Street on any back-end systems by the City of Vancouver nor other agencies (that we're aware of) yet;
 - The term Musqueamview Street that's being referred to by the resident is actually incorrect which raises a question about the data source that Elections BC is using;
 - This issue impacts about 50 properties, and while not ideal and not acceptable, the issue did *not* prevent the resident from voting.

Tamarra Wong, Manager of Elections and Business Services is actively trying to reach her contact at Elections BC, and will escalate within Elections BC as necessary. The goal is to i) inform Elections BC of this issue, and have them confirm that this should not impede voting by residents of the street, ii) agree what next steps should be taken by Elections BC, including potential communication by Elections BC to residents of the street.

We will respond to the resident to raised this concern and are preparing messaging for purposes of public communication, if required. We are also reaching out to Musqueam Indian Band to inform of this issue.

If you have any questions or concerns at this time, please let me know.

Paul

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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x̱m̱ ḵ y̱ m̱ (Musqueam), S̱ wxw̱7mesh (Squamish), and s̱ lilw̱ ta̱ (Tsleil-Waututh) Nations.