

File No.: 04-1000-20-2024-103

March 15, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of February 14, 2024 under the ***Freedom of Information and Protection of Privacy Act*** for:

**Number of complaints made to the City regarding people discarding cigarette butts on the streets and in parks, and the number of fines issued as a result of those complaints. Date range: January 1, 2023 to December 31, 2023.**

All responsive records are attached. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Please note that records were provided by Engineering Services for streets-related complaints, and Park Board for park-related complaints. Engineering Services advised that no fines were issued as a result of the complaints contained in the records.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2024-103); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:aa

OPENDATE	CIG	BUTTS	COMMENTS	SRC	CASE_NUM	CASTNO	CASTNAME	COMMENTS_PRETTY
2023-08-23	CIG	BUTTS	§.22(1) who sees very often residents of the said address litter sidewalk, street, and boulevard with cigarette butts. §.22(1) requesting the City to send a letter or enforce the bylaw.	311	67898	515	SKEENA ST	<strong style="background-color: rgb(229, 229, 229);">§.22(1) who sees very often residents of the said address litter sidewalk, street, and boulevard with cigarette butts. Caller §.22(1) requesting the City to send a letter or enforce the bylaw.</strong>
2023-07-04	CIG	BUTTS	Location: 1269 HAMILTON STType of feedback: ComplaintDepartment: Engineering ServicesBusiness Unit: Solid Waste ProgramsProvide details: The caller has reported Waste Connections dumpster #688933 several times:Jan 14 201000331629 / SR 2084788May 30 201000626517 / SR 2148648June 7 follow upThe dumpster is always left unlocked with the lid open. The odor from the dumpster is very strong and has a negative impact on other businesses in the area (restaurants with outdoor patios that can smell the dumpster). The caller §.22(1) §.22(1) She can send photos to support her complaint. She would like to see something done as soon as possible about the situation.(Don't ask just record, does the customer require contact?): Yes</li></ol><b>July 4.23 @ 1240 hrs - tasty bisto container unlocked and some mess. I spoke to §.22(1) owner and he came out says he will clean it up and lock it. §.22(1) §.22(1) I contacted complainant and §.22(1) §.22(1) I discussed options for cig butts and passed on info to Josh outreach coordinator here to discuss with §.22(1)</b><b>July 7.23 recheck container locked and clean</b><b>July 13.23 - I called §.22(1) to see if Josh had contacted her but she says not yet. §.22(1) put out 2 buckets for cig butts with signs and it seems to working out well.</b>	311	67255	1269	HAMILTON ST	Location: <strong>1269 HAMILTON ST</strong>Type of feedback: <strong>Complaint</strong>Department: <strong>Engineering Services</strong>Business Unit: <strong>Solid Waste Programs</strong>Provide details: <strong>The caller has reported Waste Connections dumpster #688933 several times: Jan 14 201000331629 / SR 2084788 May 30 201000626517 / SR 2148648 June 7 follow up The dumpster is always left unlocked with the lid open. The odor from the dumpster is very strong and has a negative impact on other businesses in the area (restaurants with outdoor patios that can smell the dumpster). The caller §.22(1) §.22(1) She can send photos to support her complaint. She would like to see something done as soon as possible about the situation. (Don't ask just record, does the customer require contact?): <strong>Yes</strong></li></ol><b>July 4.23 @ 1240 hrs - tasty bisto container unlocked and some mess. I spoke to §.22(1) owner and he came out says he will clean it up and lock it. §.22(1) §.22(1) I contacted complainant and §.22(1) §.22(1) I discussed options for cig butts and passed on info to Josh outreach coordinator here to discuss with §.22(1)</b><b>July 7.23 recheck container locked and clean</b><b>July 13.23 - I called §.22(1) to see if Josh had contacted her but she says not yet. §.22(1) put out 2 buckets for cig butts with signs and it seems to working out well.</b>
2023-06-29	CIG		<li>Location: 2178 W 41ST AVAdditional location details: back alley, behind Asa Sushi (2178 West 41 Ave)Type of request: UnlockedType of container: GarbageName of hauling company: Waste Connections of CanadaProvide container number (if available): 687820Provide details: This dumpster is always open and unlocked. On Saturday June 24th, there was a fire in the dumpster to which the fire dept responded. Cause unknown but likely the result of a tossed cigarette, either by one of their own employees (who regularly toss their cigarettes on the ground) or a passerby. Despite the fire, they continue to leave the bin open and unlocked. Cardboard is currently on the top of the garbage.</li></ol>	311	67225	2178	W 41ST AV	<ol style="background-color: rgb(229, 229, 229);"><li>Location: <strong>2178 W 41ST AV</strong>Additional location details: <strong>back alley, behind Asa Sushi (2178 West 41 Ave)</strong>Type of request: <strong>Unlocked</strong>Type of container: <strong>Garbage</strong>Name of hauling company: <strong>Waste Connections of Canada</strong>Provide container number (if available): <strong>687820</strong>Provide details: <strong>This dumpster is always open and unlocked. On Saturday June 24th, there was a fire in the dumpster to which the fire dept responded. Cause unknown but likely the result of a tossed cigarette, either by one of their own employees (who regularly toss their cigarettes on the ground) or a passerby. Despite the fire, they continue to leave the bin open and unlocked. Cardboard is currently on the top of the garbage.</strong></li></ol>
2023-05-03	CIG	BUTTS	resident at this prop constantly smoking outside disposing his cigarette butts on the blvd & s/w and not disposing of them properly. She has witnessed him multiple times and has taken pictures of the cigarette butts being disposed of everywhere	311	66322	§.22(1)	§.22(1)	<strong style="background-color: rgb(229, 229, 229);">resident at this prop constantly smoking outside disposing his cigarette butts on the blvd & s/w and not disposing of them properly. She has witnessed him multiple times and has taken pictures of the cigarette butts being disposed of everywhere</strong>
2023-04-18	CIG	BUTTS	§.22(1) DUMPED-<span style="background-color: rgb(229, 229, 229);">Very large cup full of cigarette butts dumped out of driver door while driving</span>	311	66045	2235	DUNDAS ST	§.22(1) DUMPED-<span style="background-color: rgb(229, 229, 229);">Very large cup full of cigarette butts dumped out of driver door while driving</span><strong style="background-color: rgb(229, 229, 229);"> </strong>
2023-04-17	CIG	BUTTS	<span style="background-color: rgb(229, 229, 229);">did not witness but claims they know where they come from Continuous dumping of cigarette butts.-Are these people getting fined by the city. I'm complaining every several wks.</span>	311	66019	575	E 22ND AV	<span style="background-color: rgb(229, 229, 229);">did not witness but claims they know where they come from Continuous dumping of cigarette butts.-Are these people getting fined by the city. I'm complaining every several wks.</span>
2023-03-29	CIG		Citizen is calling to complain about lack of containment of garbage, green and recycling at this address Citizen said has cleanup most of the garbage but doesn't feel it's his duty to clean the lane Apr 4.23 @ 1045 hrs - see pictures. Y container plastic, cig package, call owner.- Apr 5.23 @ 1530 hrs - spoke to male says missed call from §.22(1) §.22(1) owner I explained complaint. He will bring in totes now as he says other people dump. I advised him of contaminated green bin. He will clean it out.- Apr 12.23 @1306 recheck all good - close	311	65819	§.22(1)	§.22(1)	<strong>Citizen is calling to complain about lack of containment of garbage, green and recycling at this address Citizen said has cleanup most of the garbage but doesn't feel it's his duty to clean the lane</strong> </strong><strong>Apr 4.23 @ 1045 hrs - see pictures. Y container plastic, cig package, call owner.</strong> </strong><strong>Apr 5.23 @ 1530 hrs - spoke to male says missed call from §.22(1) owner I explained complaint. He will bring in totes now as he says other people dump. I advised him of contaminated green bin. He will clean it out.</strong> </strong><strong>Apr 12.23 @1306 recheck all good - close</strong>
2023-01-05	CIG	BUTTS	banned items are continuously put in the garbage cart and green cart for property §.22(1) Citizen states cigarette butts, plastic and other banned items are often found in the green cart and food waste, cans and other meant to be recycled products are often found in the garbage cart. Citizen has approached users of property, but they have no interest in correcting their behavior	311	64597	§.22(1)	§.22(1)	<strong style="background-color: rgb(229, 229, 229);">banned items are continuously put in the garbage cart and green cart for property §.22(1) Citizen states cigarette butts, plastic and other banned items are often found in the green cart and food waste, cans and other meant to be recycled products are often found in the garbage cart. Citizen has approached users of property, but they have no interest in correcting their behavior</strong>

Smoking in Parks Summary	#
Discarded cig cases	2
Fines Issued	0

Hansen Case #	Ranger Badge	Date	Park Location	311 Case #
2186608	145, 148	8/7/2023 18:13	MacDonald Park - Man in s.22(1) smoking since 4:30pm in car, and littering cigarette butts outside	201000780762
2195712	64,92,123	8/23/2023 12:08	Alexandra Park - Male Smoking and Tossing Lit Cigarette on ground	