

From: "Mochrie, Paul" <[Paul.Mochrie@vancouver.ca](mailto:Paul.Mochrie@vancouver.ca)>

To: "[Direct to Mayor and Council - DL](#)"

Date: 12/2/2024 3:01:34 PM

Subject: ENG - Memo - Improvements on Bus Route 23

Attachments: ENG - Memo - Improvements on Bus Route 23.pdf

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Dear Mayor and Council,

Please see the attached Memo from Lon LaClaire regarding **Improvements on Bus Route 23**. A short summary of the memo is as follows:

- TransLink plans to upgrade Route 23 (Main St Station / English Bay) from a community shuttle bus to a standard bus in spring 2025 to reduce overcrowding.
- Construction is starting in the coming weeks along roadways and bus stops to allow for larger buses, including Bidwell St between Beach Ave and Davie St, and Pacific St between Jervis St and Thurlow St.
- TransLink adjusted the routing and bus stop changes based on feedback from their consultation in December 2023.
- Affected residents and businesses are being notified, using alternative methods due to the Canada Post labour disruption.

If you have any questions, please feel free to contact Lon LaClaire at 604-873-7336 or [lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)

Best,  
Paul

**Paul Mochrie** (he/him)  
City Manager  
City of Vancouver  
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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ (Tsleil-Waututh) Nations.



ENGINEERING SERVICES  
Lon LaClaire, M.Eng., P.Eng.  
City Engineer/General Manager

## MEMORANDUM

December 2, 2024

TO: Mayor and Council

CC: Paul Mochrie, City Manager  
Armin Amrolia, Deputy City Manager  
Karen Levitt, Deputy City Manager  
Sandra Singh, Deputy City Manager  
Katrina Leckovic, City Clerk  
Maria Pontikis, Chief Communications Officer, CEC  
Teresa Jong, Administration Services Manager, City Manager's Office  
Mellisa Morphy, Director of Policy, Mayor's Office  
Trevor Ford, Interim Chief of Staff, Mayor's Office

FROM: Lon LaClaire  
General Manager, Engineering Services

SUBJECT: Update - Improvements on Bus Route 23

RTS #: N/A

This memo provides an update on the upcoming construction on roadways and bus stops along Bus Route 23 (Main St Station / English Bay), as a follow up to the Memo to Mayor and Council dated November 22, 2023 [Improvements on Bus Route 23](#).

### Upcoming Construction

TransLink plans to upgrade Route 23 from community shuttle buses to standard buses in spring 2025 to increase passenger capacity. Bus service will be faster and more reliable with reduced passenger pass-ups and improved access for people using mobility devices and strollers. To support these improvements, the following construction will be starting in the coming weeks:

- **Bidwell St between Beach Ave and Davie St** – The pavement will be reconstructed from a local street to an arterial street standard to support the weight of larger buses. In order to safely accommodate two-way traffic along the bus route, on-street parking will be restricted on both sides of the street between Burnaby St and Davie St. On-street parking and the public bike share station will remain on the west side of Bidwell St between Burnaby St and Beach Ave, as this section is wider. Speed tables, which are longer speed humps used on bus routes, will be reconstructed at the same locations as

the existing speed humps and a new sidewalk will be added on the west side of Bidwell alongside Alexandra Park.

- **Pacific St between Jervis St and Thurlow St** – To support the wider buses, the travel lanes and parking regulations will be adjusted. Parking on the south side will be removed. The north-side parking will be made full-time, with some parking removed near the intersections. An interim eastbound protected bike lane will be added on this section to connect the Beach Ave bike lane to the existing bike lane east of Thurlow St.
- **Beach Ave between Howe St and Hornby St** – Pavement markings will be added and parking will be removed on the north side of the street, as well as on the south side near Hornby St. The public bike share station will be moved next to the bike lane on Beach Ave west of Hornby Street.
- **Bus stops along the route** – At various bus stops along Route 23, sidewalks and bus stop landing areas will be extended for wheelchair accessibility and to provide more space at all bus doors. Curbside regulations and parking will be adjusted at these stops. New parking or loading zones will be provided where bus stops are cancelled.

## Routing and Bus Stop Changes

TransLink adjusted the proposed bus route and stop changes based on their consultation with transit riders in December 2023, which is summarized on their website ([translink.ca/route23](https://translink.ca/route23)). The routing and bus stop changes that will take effect in spring 2025 are shown in **Appendix A**.

## Planned Notifications

In the coming weeks, construction will start at various bus stop and roadways. Some of the affected residents and businesses have been notified by mail, and alternative methods will be used including hand-delivered notification letters and posters due to the current Canada Post labour disruption. As soon as Canada Post services become available, additional letters will also be sent via Canada Post.

Further information will be available on the City's webpage ([vancouver.ca/bus-stops](https://vancouver.ca/bus-stops)) and members of the public, businesses, and stakeholders can also contact project staff via email ([buspriority@vancouver.ca](mailto:buspriority@vancouver.ca)).

Please contact me if you have any questions.



Lon LaClaire, M.Eng., P.Eng.  
General Manager, Engineering Services

604.873.7336 | [lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)

## Appendix A

Map of TransLink's proposed routing and bus stop changes along Route 23 (in effect spring 2025) and upcoming construction on several roadways.



Key highlights of the adjusted bus route and stop changes based on TransLink's consultation in December 2023:

- TransLink had proposed shifting westbound service from Beach Ave to Pacific St between Howe St and Jervis St to have two-way service along Pacific St. Based on consultation feedback, the current routing of westbound service along Beach Ave and eastbound service along Pacific St will continue.
- TransLink considered extending the route along Denman St and Robson St to connect with Burrard Station due to the deteriorating pavement on Bidwell St, which cannot support a larger bus in its existing condition. This interim routing change was proposed as a short-term measure until the pavement upgrades could occur on Bidwell St. TransLink has since adjusted the timelines and are funding the pavement upgrades on Bidwell St so that the existing terminus in the West End can remain on Bidwell St, Davie St, and Denman St. This routing aligns with the City's long-term transportation network and TransLink's potential future plans to extend bus service into Stanley Park.
- Between Quebec St and Abbott St, TransLink will shift westbound service from Keefer St to Expo Blvd. Eastbound bus service will remain on Keefer St.
- Several bus stops will be removed, and new stops will be added to improve spacing.