

File No.: 04-1000-20-2024-374

July 18, 2024

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of June 20, 2024 under the *Freedom of Information and Protection of Privacy Act* for:

**Record of off-leash dog complaints made to 3-1-1 for the following parks:**

1. **Strathcona Park;**
2. **John Hendry Park;**
3. **Balaclava Park; and**
4. **Locarno Beach Park.**

**Date range: January 1, 2024 to June 19, 2024.**

All responsive records are attached.\* Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

\*Please note, 3-1-1 staff confirmed there were no reported cases for Balaclava Park.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2024-374); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Alternatively, you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm

Classification Hierarchy - Type	Case ID	Location	Sub Type	Details	Channel	SLA Status	Client	Client Phone	Create DateTime	Close DateTime	Case Queue	All Events
Animal Concern Case	201001303018	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Additional location details: South beach Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? Dawn to dusk Animal colour: Brown and white Provide details: Off leash dog harassing wildlife on trout lake south beach which is a no dogs allowed beach Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	s.22(1)		2024-03-09 14:15	2024-03-09 15:07	DBL_Animal Services Dispatch	3/9/2024 2:15:17 PM - empro-svc-account - Agent Created Case - 3/9/2024 2:15:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  3/9/2024 3:07:44 PM - SEB96 - Agent Finished - Case Closed. Closed date : Sat Mar 09 15:07:00 PST 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-200501, emailed complainant from EMPro – DB
Animal Concern Case	201001397208	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Seems daily- s.22(1) What time of day is this happening? Late morning - are there now Is this request from VPD or Fire? No Animal breed: s.22(1) Animal colour: both are brown Provide details: Everytime the citizen is with s.22(1) dog on leash, these two dogs approach off leash. The dog owner s.22(1) s.22(1) and lets s.22(1) male & female dogs roam freely off leash. Citizen does have a picture of the guy and one of the dogs. s.22(1) will email to animal.services@vancouver.ca Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: s.22(1) Email address: Phone number: s.22(1)	Phone	Attained - Case Closed	s.22(1)	s.22(1)	2024-04-10 11:16	2024-04-10 11:40	DBL_Animal Services Dispatch	4/10/2024 11:16:10 AM - AVVEK - Agent Created Case - 4/10/2024 11:16:19 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/10/2024 11:40:22 AM - SEB96 - Agent Finished - Case Closed. Closed date : Wed Apr 10 11:40:00 PDT 2024 Further action has been planned Dispatched to Patrol - DG 24-213662 - PD
Animal Concern Case	201001404589	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Additional location details: s.22(1) that runs parallel to Victoria Drive. This off leash dog was at the north west corner of the park. It was parked in the alley behind houses in the 2900 block of Victoria drive. Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Saty What time of day is this happening? 9 am Animal breed: Large Animal colour: s.22(1) Provide details: s.22(1) and having the dog off leash in this part of the park. I am unclear if this is a on or off leash part of the park. It is not near the water, which I know to be for sure an off leash area. The dog was rolling around in the grass many metres away from the owner. I have no more information other than what I have shared in this email if this is enough information to give this person a warning or a ticket then by all means go ahead if it is not then that is fine I don't need to have many back-and-forth emails around this. I would request if you do reach out to this individual that information is included around cynophobia and how harmful illegal off leashing is to 5-10% of the population and hopefully this person will be more responsible in the future. Is there an animal welfare or cruelty issue? No Name s.22(1) Email address: s.22(1) Phone number: s.22(1)	Mobile App	Attained - Case Closed			2024-04-14 17:31	2024-04-14 17:42	DBL_Animal Services Dispatch	4/14/2024 5:31:17 PM - empro-svc-account - Agent Created Case - 4/14/2024 5:31:32 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/14/2024 5:42:40 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sun Apr 14 17:42:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-215242

Animal Concern Case	201001404596	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Additional location details: Dogs off leash all around the park. Not near the "dog area" on the north end. Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Saturday What time of day is this happening? 9 :20 am Animal breed: Various Animal colour: Various Provide details: So many illegal off leash dogs. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	s.22(1)		2024-04-14 17:36	2024-04-14 17:39	DBL_Animal Services Dispatch	4/14/2024 5:36:32 PM - empro-svc-account - Agent Created Case - 4/14/2024 5:36:44 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/14/2024 5:39:25 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sun Apr 14 17:39:00 PDT 2024 Duplicate request
Animal Concern Case	201001404600	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sat What time of day is this happening? 9 am Animal breed: Many Provide details: One of about 15 off illegal offleash dogs. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	s.22(1)		2024-04-14 17:38	2024-04-14 17:39	DBL_Animal Services Dispatch	4/14/2024 5:38:22 PM - empro-svc-account - Agent Created Case - 4/14/2024 5:38:28 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/14/2024 5:39:20 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sun Apr 14 17:39:00 PDT 2024 Duplicate request
Animal Concern Case	201001404603	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sat What time of day is this happening? 9:30 am Provide details: More off leash digs. Who know where the on/off leash boundary is???there are NO signs! But these people laughed trying to get their off leash dog off the beach. There are some small signs there. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	s.22(1)		2024-04-14 17:40	2024-04-14 17:41	DBL_Animal Services Dispatch	4/14/2024 5:40:32 PM - empro-svc-account - Agent Created Case - 4/14/2024 5:40:45 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/14/2024 5:41:34 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sun Apr 14 17:41:00 PDT 2024 Duplicate request
Animal Concern Case	201001404604	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sat What time of day is this happening? 9:30 Provide details: Dogs off leash everywhere. No one cares about this law. But people can't use these spaces. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	s.22(1)		2024-04-14 17:42	2024-04-14 17:43	DBL_Animal Services Dispatch	4/14/2024 5:42:52 PM - empro-svc-account - Agent Created Case - 4/14/2024 5:43:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/14/2024 5:43:35 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sun Apr 14 17:43:00 PDT 2024 Duplicate request

Animal Concern Case	201001404605	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sat What time of day is this happening? 9 am Provide details: dogs off leash. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	s.22(1)		2024-04-14 17:44	2024-04-14 17:44	DBL_Animal Services Dispatch	4/14/2024 5:44:10 PM - empro-svc-account - Agent Created Case - 4/14/2024 5:44:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/14/2024 5:44:49 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sun Apr 14 17:44:00 PDT 2024 Duplicate request Assigned to Patrol, DG 24-215242
Animal Concern Case	201001406603	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? 3:40 Is this request from VPD or Fire? No Animal breed: Unknown Animal colour: Brown Provide details: s.22(1) Dog is s.22(1) . On South side of the beach near the logs. Close to the Nanaimo side near the kids baseball. SLS Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: s.22(1) Email address: s.22(1) Phone number: s.22(1)	Phone	Attained - Case Closed	s.22(1)	s.22(1)	2024-04-15 15:41	2024-04-15 16:03	DBL_Animal Services Dispatch	4/15/2024 3:41:41 PM - NUY0023 - Agent Created Case - 4/15/2024 3:41:55 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/15/2024 4:03:51 PM - MOQ7922 - Agent Finished - Case Closed. Closed date : Mon Apr 15 16:03:00 PDT 2024 Duplicate request Sent to patrol - DG 24 - 215628 - HB
Animal Concern Case	201001416554	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? frequently What time of day is this happening? frequently Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: There are currently 4 off leash dogs on the beach. They are chasing the ducks and going into the water. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: s.22(1) Email address: s.22(1) Phone number: s.22(1)	Phone	Attained - Case Closed	s.22(1)	s.22(1)	2024-04-20 13:55	2024-04-20 14:33	DBL_Animal Services Dispatch	4/20/2024 1:55:04 PM - AVLNM - Agent Created Case - 4/20/2024 1:55:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/20/2024 2:33:57 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sat Apr 20 14:33:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-217498

Animal Concern Case	201001416578	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Additional location details: Near the south beach, concession Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Saturday What time of day is this happening? 2 pm Animal breed: Unknown Animal colour: Brown Provide details: Off leash Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	s.22(1)		2024-04-20 14:18	2024-04-20 14:26	DBL_Animal Services Dispatch	4/20/2024 2:18:27 PM - empro-svc-account - Agent Created Case - 4/20/2024 2:18:40 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/20/2024 2:26:53 PM - MUQ6923 - Agent Finished - Case Closed. Closed date : Sat Apr 20 14:26:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-217495
Animal Concern Case	201001471268	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? every day What time of day is this happening? morning Is this request from VPD or Fire? No Animal breed: multiple dogs Provide details: Citizen is reporting multiple dogs off leash in the park Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: s.22(1) Email address: s.22(1) Phone number: s.22(1)	Phone	Attained - Case Closed	s.22(1)	s.22(1)	2024-05-09 09:13	2024-05-09 10:06	DBL_Animal Services Dispatch	5/9/2024 9:13:00 AM - AVGJ - Agent Created Case - 5/9/2024 9:13:11 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  5/9/2024 10:06:23 AM - MUQ6923 - Agent Finished - Case Closed. Closed date : Thu May 09 10:06:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-225814
Animal Concern Case	201001538712	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? June 2nd What time of day is this happening? 4:40pm Is this request from VPD or Fire? No Animal breed: s.22(1) Animal colour: s.22(1) Provide details: Request to have enforcement happen more often at this park. Incident took place on the south end of the park which should be a leashed area. s.22(1) by a dog that was not on leash. Citizen s.22(1) and owner didn't do anything about it. s.22(1) and the altercation was concerning. Please flag this park for more ticketing of off leash dogs if possible. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: s.22(1) Email address: s.22(1) Phone number: s.22(1) Street number: s.22(1) Street name: s.22(1) City: Vancouver	Phone	Attained - Case Closed	s.22(1)	s.22(1)	2024-06-02 16:58	2024-06-02 17:02	DBL_Animal Services Dispatch	6/2/2024 4:58:11 PM - AVAS - Agent Created Case - 6/2/2024 4:58:34 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  6/2/2024 5:02:39 PM - MOQ7922 - Agent Finished - Case Closed. Closed date : Sun Jun 02 17:02:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-237209 - HB

Animal Concern Case	201001582644	3300 VICTORIA DRIVE	Dog Dog off leash	Location: John Hendry (Trout Lake) Park (3300 VICTORIA DRIVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Weekend What time of day is this happening? All day Animal breed: Many Animal colour: Many Provide details: Dozens of dogs off leash throughout park. Pooping, disturbing, entering playgrounds. Is there an animal welfare or cruelty issue? No Name: §.22(1) Email address: §.22(1)	Mobile App	Attained - Case Closed	No Name No Name		2024-06-22 11:24	2024-06-22 11:40	DBL_Animal Services Dispatch	6/22/2024 11:24:53 AM - empro-svc-account - Agent Created Case - 6/22/2024 11:25:11 AM - empro-svc-account - Online Form Updated by System - 6/22/2024 11:25:11 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  6/22/2024 11:40:52 AM - JUM7923 - Agent Finished - Case Closed. Closed date : Sat Jun 22 11:40:00 PDT 2024 Further action has been planned sent to patrol - DG24 244766 - JB
Animal Concern Case	201001379944	3300 VICTORIA DRIVE	Dog Dog off leash	Location: 3300 VICTORIA DRIVE Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? N/A What time of day is this happening? Mornings Is this request from VPD or Fire? No Provide details: Caller would like to report that there are multiple dogs off-leash at the south end of Trout Lake. Caller says that this is not a permitted dog park and the §.22(1) . Caller says that more signage around the park would be important to inform owners that the south end of Trout Lake is not an off-leash dog park. Caller says that there should be no dogs on the beach at all. More enforcement would be appreciated as there is complete disregard of the signs and the bylaws. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes Name: §.22(1) Email address: §.22(1) Phone number: §.22(1) Street number: §.22(1) Street name: §.22(1) City: Vancouver	Phone	Missed - Case Closed	§.22(1)	§.22(1)	2024-04-01 11:43	2024-04-02 10:57	DBL_Animal Services Dispatch	4/1/2024 11:43:54 AM - CEQ6221 - Agent Created Case - 4/1/2024 11:44:27 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash  4/2/2024 10:57:46 AM - MOQ7922 - Agent Finished - Case Closed. Closed date : Tue Apr 02 10:57:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24 210157 - HB
Applied filters: Street Number is 3300 Street Name is VICTORIA DRIVE Sub Type is Dog												
Dog off leash Department is DBL - Animal Services Year is 2024 Channel is not All, Chat Out, E-mail Out, Facebook In, Facebook Out, Forum In, Forum Out, IVR, Phone Out, Social Media Out, Spam Email In, Spam Fax In, Spam Mail In, Spam SMS In, Twitter Out, or Twitter In												

Classification Hierarchy - Type	Case ID	Location	Sub Type	Details	Channel	SLA Status	Client	Client Phone	Create DateTime	Close DateTime	Case Queue	All Events
Animal Concern Case	201001550954	4445 NW MARINE DRIVE	Dog Dog off leash	<p>Location: Locarno Beach Park (4445 NW MARINE DRIVE)</p> <p>Type of animal: Dog</p> <p>Type of concern: Dog off leash</p> <p>What day(s) of the week is this happening?</p> <p>Has gone different days and times of the day - is does not matter.</p> <p>What time of day is this happening?</p> <p>When the beach opens up and any other time of day</p> <p>Is this request from VPD or Fire? No</p> <p>Animal breed: assorted</p> <p>Animal colour: assorted</p> <p>Provide details:</p> <p>Locarno beach near the eastern side of the volleyball court, the beach area, is constantly occupied with dogs off leash. s.22(1) or finds that the dogs are left to be aggressive with one another without interference by the dog owners. Today, this morning about 6am, then again 8-10am s.22(1) As well, another incident yesterday. Please have this area monitored. It does not matter the time of day and always at this location. Furthermore, it seems the off leash areas (Spanish Banks) have no dogs on the grounds, they seem to all be at Locarno Beach and Jericho Beach (by the entrance way - it is a free for all, it is really really bad).</p> <p>Is there an animal welfare or cruelty issue?</p> <p>No</p> <p>(Don't ask just record, does the customer require contact?):</p> <p>No</p> <p>Name: s.22(1)</p> <p>Email address: s.22(1)</p> <p>Phone number: s.22(1)</p>	Phone	Attained - Case Closed	s.22(1)	s.22(1)	2024-06-07 11:01	2024-06-07 14:00	DBL_Animal Services Dispatch	<p>6/7/2024 11:01:42 AM - AVVEK - Agent Created Case -</p> <p>6/7/2024 11:02:13 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash</p> <p>6/7/2024 2:00:25 PM - JUM7923 - Agent Finished - Case Closed.</p> <p>Closed date : Fri Jun 07 14:00:00 PDT 2024</p> <p>Further action has been planned sent to patrol - DG24 239412 - JB</p>
Applied filters: Street Number is 4445 Street Name is NW MARINE DRIVE												
Dog off leash Department is DBL - Animal Services Year is 2024 Channel is not All, Chat Out, E-mail Out, Facebook In, Facebook Out, Forum In, Forum Out, IVR, Phone Out, Social Media Out, Spam Email In, Spam Fax In,												



Classification Hierarchy - Type	Case ID	Location	Sub Type	Details	Channel	SLA Status	Client	Client Phone	Create DateTime	Close DateTime	Case Queue	All Events
Animal Concern Case	201001451196	857 MALKIN AV	Dog Dog off leash	<p>Location: Strathcona Park (857 MALKIN AV)</p> <p>Type of animal: Dog</p> <p>Type of concern: Dog off leash</p> <p>What day(s) of the week is this happening? Everyday</p> <p>What time of day is this happening? 11:40am</p> <p>Is this request from VPD or Fire? No</p> <p>Animal breed: s.22(1)</p> <p>Provide details: Citizen called to report that there was a s.22(1) with s.22(1) owner on the bike off leash at the Strathcona Park, Citizen said s.22(1) spoke to ACO Martin few days ago and he gave s.22(1) his card, but is concerned as the there are more and more dogs off leash and becoming a concern for the area.</p> <p>Is there an animal welfare or cruelty issue? No</p> <p>(Don't ask just record, does the customer require contact?): No</p> <p>Name: No Name (311 use this profile)</p> <p>Email address: customerdeclined@vancouver.ca</p> <p>Phone number: s.22(1)</p>	Phone	Attained - Case Closed	No Name (311 use this profile) Anonymous	s.22(1)	2024-04-29 11:51	2024-04-29 12:01	DBL_Animal Services Dispatch	<p>4/29/2024 11:51:54 AM - avbks - Agent Created Case -</p> <p>4/29/2024 11:52:45 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash</p> <p>4/29/2024 12:01:13 PM - MUQ6923 - Agent Finished - Case Closed.</p> <p>Closed date : Mon Apr 29 12:01:00 PDT 2024</p> <p>Further action has been planned assigned to Patrol, DG 24-220800</p>
Animal Concern Case	201001563101	857 MALKIN AV	Dog Dog off leash	<p>Location: Strathcona Park (857 MALKIN AV)</p> <p>Type of animal: Dog</p> <p>Type of concern: Dog off leash</p> <p>What day(s) of the week is this happening? Thursday</p> <p>What time of day is this happening? Mornings</p> <p>Is this request from VPD or Fire? No</p> <p>Animal breed: Multiple</p> <p>Animal colour: Multiple</p> <p>Provide details: Citizen is reporting that there often people using the ball diamonds in Heather Park as an defacto Dog Park. This morning there were 7 dogs running around while their owners watched.The owners would have had to walk by the signs that indicated the location of a nearby dog park as well as one was seen sitting right next to a "please keep your dog on a leash" sign next to the bleachers.The caller s.22(1) from the park as the owner of the 5 smaller dogs would not keep them leashed and they were s.22(1) was driving a s.22(1) citizen is asking that animal control officers investigate and perhaps step up Enforcement in this area.</p> <p>Is there an animal welfare or cruelty issue? No</p> <p>(Don't ask just record, does the customer require contact?): Yes</p> <p>Name: s.22(1)</p> <p>Email address: s.22(1)</p> <p>Phone number: s.22(1)</p>	Phone	Attained - Case Closed	s.22(1)		2024-06-13 09:21	2024-06-13 9:56	DBL_Animal Services Dispatch	<p>6/13/2024 9:21:00 AM - KIM1222 - Agent Created Case -</p> <p>6/13/2024 9:21:13 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash</p> <p>6/13/2024 9:56:44 AM - MOQ7922 - Agent Finished - Case Closed.</p> <p>Closed date : Thu Jun 13 09:56:00 PDT 2024</p> <p>Further action has been planned Sent to patrol - DG 24-241488 - HB</p> <p>6/13/2024 9:56:45 AM - MOQ7922 - Agent Finished - Case Closed.</p> <p>Closed date : Thu Jun 13 09:56:00 PDT 2024</p> <p>Further action has been planned Sent to patrol - DG 24-241488 - HB</p> <p>6/13/2024 9:56:58 AM - MOQ7922 - Agent Finished - Case Closed.</p> <p>Closed date : Thu Jun 13 09:56:00 PDT 2024</p> <p>Service provided Sent to patrol - DG 24-241488 - HB</p>
Applied filters:												
Street Number is 857 Street Name is MALKIN AV Sub Type is Dog												
Dog off leash Department is DBL - Animal Services Year is 2024 Channel is not All, Chat Out, E-mail Out, Facebook In, Facebook Out, Forum In, Forum Out, IVR, Phone Out, Social Media Out, Spam Email In, Spam Fax In, Spam Mail In, Spam SMS In, Twitter Out,												