

File No.: 04-1000-20-2024-476

September 11, 2024

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of July 26, 2024 under the ***Freedom of Information and Protection of Privacy Act*** for:

All email communications of Karen Fry containing "Crab Park". Date range: January 1, 2024 to July 25, 2024.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2024-476); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

:pm

From: "Susanthan, Charmaine" <charmaine.susanthan@vancouver.ca>

To: "Vieira, Cyndi" <cyndi.vieira@vancouver.ca>

Date: 8/7/2024 3:23:21 PM

Subject: FW: All-staff message: Update on CRAB Park clean-up and compliance plan and next steps (March 18, 2024)

Attachments: All-staff message - Update on CRAB Park clean-up and compliance plan and next steps (March 18, 2024).pdf

Hi Cyndi,

This is the only email that I can extract which refers to the subject matter in the FOI for the given dates.

Thanks,
Charmaine

From: COV Broadcast Server s.15(1)(l)
Sent: Monday, March 18, 2024 9:25 AM
To: All Staff (COV) - DL s.15(1)(l)
Cc: COV Broadcast Server s.15(1)(l)
Subject: All-staff message: Update on CRAB Park clean-up and compliance plan and next steps (March 18, 2024)

Key takeaway

In this email, Sandra Singh, Deputy City Manager and Steve Jackson, General Manager of the Vancouver Board of Parks and Recreation, provide another update for staff about the work taking place in CRAB Park to make it cleaner and safer.

***Managers and supervisors, please share this email with staff who do not have regular access to email.**

Good morning,

Following on [last Tuesday's message](#), we wanted to share another update on the important cleanup and compliance work about to start in CRAB Park as we move into the notification phase. For in-depth information on the Park Control By-law and the General Manager's Designated Area, please refer to last week's message.

After three weeks of consultation and process discussions, the Vancouver Board of Parks and Recreation and the City of Vancouver have shared the [Confirmed Plan](#) for the upcoming cleanup and compliance work at the CRAB Park Designated Area with those sheltering there.

As previously noted, there are significant amounts of debris and garbage, non-compliant materials, propane tanks, rats, needles, and feces that have accumulated in and around the General Manager's Designated Area for daytime sheltering in CRAB Park. There are also many large structures that are non-compliant with the Park Control By-law and guidelines.

To safely carry out the cleanup, the confirmed cleanup and compliance plan will be as follows:

- Starting today, people sheltering in the Designated Area of CRAB Park will be required to relocate to a nearby Temporary Sheltering Area within the park by end of day on March 24 for work to begin on March 25. A variety of services will be available to support people to relocate and for those who may be experiencing stress during this time. Once everyone has safely relocated, staff will fence off the General Manager's Designated Area.
- Beginning on March 25, the Designated Area will become an active work zone for a one-week period as City staff use mobile equipment to remove large structures and debris and to repair the area.
- After the Designated Area has been repaired, staff will support people sheltering in the park to return to the

- Area beginning in early April according to established By-law requirements, GM Notice requirements, and operational and safety guidelines.
- Only those that have been sheltering in the CRAB Park Designated Area will be supported to move back in to ensure they are prioritized for the limited space. Fencing will remain up in some areas longer term to allow for repair of the site.

Our ACCS Homelessness Services Outreach team continues to connect with people sheltering outdoors and supporting them to access income, support services and housing and shelter spaces as they become available.

As we did last week, we again want to convey the deep appreciation and respect City leadership has for our Park Board and City colleagues who do this work. This is an inter-departmental effort that includes colleagues from the Park Board, Engineering Services, Arts, Culture, Community Services, Vancouver Fire Rescue Services, Civic Engagement and Communications, Legal Services, and the Vancouver Police Department. These are very challenging and complex situations, and our integrated team approaches this work with a level of care, thoughtfulness, and authenticity for which we should all be appreciative.

If you have questions about this work, please [submit them here](#) so we may respond.

Best,
Sandra and Steve

Sandra Singh (she/her)
Deputy City Manager
City of Vancouver
sandra.singh@vancouver.ca

Steve Jackson (he/him)
General Manager
Board of Parks and Recreation
steve.jackson@vancouver.ca

Clean up and compliance plan:



All-staff message: Update on CRAB Park clean-up and compliance plan and next steps (March 18, 2024)

Note for managers and supervisors: this email is intended for all staff so it is important to ensure it is shared with operational and frontline staff who are off-network.

Time sensitive	
Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>

Please share this at a convenient time in a way that works for your team.

Key takeaway

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If you have questions about this work, please [submit them here](#) s.15(1)(l) [@vancouver.ca](mailto:_____@vancouver.ca)) so we may respond.

Best,
Sandra and Steve

Sandra Singh (she/her)
Deputy City Manager
City of Vancouver
sandra.singh@vancouver.ca

Steve Jackson (he/him)
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Board of Parks and Recreation
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Clean up and compliance plan:

