

File No.: 04-1000-20-2024-528

October 31, 2024



Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of August 19, 2024 under the *Freedom of Information and Protection of Privacy Act* for:

1. Total number of licenced dogs in Mount Pleasant; and

2. Total number of 311 calls regarding off leash dogs in Mount Pleasant. Date range: January 1, 2019 to August 16, 2024.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download these sections here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2024-528); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C Director, Access to Information & Privacy



If you have any questions, please email us at <u>foi@vancouver.ca</u> and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response package)

:pm

Date	Number of Dog Licenses in Mt. Pleasant	
Jan-Dec 2019		1665
Jan-Dec 2020		1642
Jan-Dec 2021		1933
Jan-Dec 2022		1817
Jan-Dec 2023		1805
Jan-Aug 28, 2024		1213
Total		10075

Classification Hierarchy - 1	Type Case ID	Location	Sub Type	Details	Channel	SLA Status	Create DateTime	Close DateTime	Case Queue	All Events	Case Latitude	Case Longitude
Animal Concern Case	201001651764	1495 ONTARIO ST	Dog Dog off leash	Location: 1495 ONTARIO ST Type of animal: Dog of leash What day(s) of the week is this happening? 20 July What time of day is this happening? 15:30 Animal breed: S.22(1) Provide details: Dog running around alone with no owner. Caused cyclists to fall and running on street Is there an animal welfare or cruelty issue? No Name: S.22(1) Email address: S.22(1) Phone number: S.22(1)	WEB	Attained - Case Closed	45494	45494	DBL_Animal Services Dis	patch 7/20/2024 3:35:06 PM - empro-svc-account - Agent Created Case - 7/20/2024 3:35:18 PM - empro-svc-account - Online Form Updated by System - 7/20/2024 3:35:19 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/20/2024 3:45:27 PM <u>\$.22(1)</u> - Agent Finished - Case Closed. Closed date : Sat Jul 20 15:45:00 PDT 2024 Dispatched to Crew Assigned to ACO 28 - DG24 254259 - JB		-123
imal Concern Case	201000299868	220 TERMINAL AV	Dog Dog off leash	Location: 220 TERMINALAV Tog Type of concern: Dog Type of concern: Dog o I could walk by as I had no where to go if it Tarme after me, \$, \$,22(1)		Attained - Case Closed	44925	44925	DBL_Animal Services Dis	patch 12/29/2022 9:40:38 PM - empro-svc-account - Agent Created Case - 12/29/2022 9:40:55 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 12/30/2022 9:16:37 AM S:22(1) Agent Finished - Case Closed. Closed date : Fri Dec 30 09:16:00 PST 2022 Dispatched to Crew Assigned to ACO4, DG 22-315087 - DB	49	-123
mal Concern Case	201000587834	Unknown	Dog Dog off leash	Location: Habitat Island Park (SOUTH EAST FALSE CREEK) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed:	Chat	Attained - Case Closed	45062	45062	DBL_Animal Services Dis	patch 5/16/2023 10:16:58 AM - <mark>5:22(1)</mark> - Agent Created Case - 5/16/2023 10:17:11 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/16/2023 10:56:39 AM - <mark>5:22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue May 16 10:56:00 PDT 2023 Dispatched to Crew	49	-123

No Animal breed: s.22(1) Animal colour: s.22(1) Provide details: Reported via chat: Citizen says someone's dog is off-leash in a no animal area s.22(1) across from there is is a little beach, island area and dog is there. The dog seems aggressive and has a hard time letting go of the ball for it's owner. "While chatting with "22" citizen says dog is back on leash now - and they are leaving now. Is there an animal welfare or cruelty issue?

No

(Don't ask just record, does the customer require contact?):

No

Dispatched to Crew Assigned to ACO Patrol DG 23-228400

Animal Concern Case	201001299013	Unknown	Dog Dog off leash	Location: Habitat Island Park (SOUTH EAST FALSE CREEK) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Thursday What time of day is this happening? 11:20 am Is this request from VPD or Fire? No Animal breed: NA Animal colour:	Phone	Attained - Case Closed	45358	45358
				Animal colour: s.22(1) Provide details: s.22(1) leash. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	g off			

Animal Concern Case	201001410887	Unknown	Dog Dog off leash	Location: Habitat Island Park (SOUTH EAST FALSE CREEK) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Most days when the weather is good What time of day is this happening? Between 12-2pm Animal bred: \$22(1) Animal colour: \$.22(1) Provide details:	Mobile App	Attained - Case Closed	45400	45400
				s.22(1) Habitat Island tos.22(1) . s.22(1) , I just left the dog park. The dog has a distinctive bark and will incessantly bark untile 2 throws a ball. The dog is not friendly and has attacked other dogs before. s.22(1) Is there an animal welfare or cruelty issue?	(1)			

Animal Concern Case	201000252032	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE)
				Type of animal:
				Dog
				Type of concern:
				Dog off leash
				Provide details:
				Dogs off leash all day from morning to late night. Consistently an issue. There is a off leash park right beside it but people still don't use it.
				Is there an animal welfare or cruelty issue?

DBL_Animal Services Dispatch 3/7/2024 11:25:19 AM - 2211 - Agent Created Case - 49 3/7/2024 11:26:00 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/7/2024 11:57:23 AM -<mark>s.22(1)</mark> - Agent Finished - Case 3/7/2024 11:57:23 AM - S.22(1) - Agent Fin Closed date : Thu Mar 07 11:57:00 PST 2024 Dispatched to Crew assigned to Patrol, DG 24-199625

DBL_Animal Services Dispatch 4/17/2024 1:47:48 PM - empro-svc-account - Agent Created 49

Case - (1/1/2024 1:48:02 PM - empro-svc-account - Agent Updated (4)(1/2024 1:48:02 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/17/2024 2:34:21 PM s.22(1) - Agent Finished - Case 4) 17/2024 2:34:21 PM S.22(1) - Agent Finish Closed date : Wed Apr 17 14:34:00 PDT 2024 Dispatched to Crew Dispatched to ACO14 - DG 24-216460 - PD

DBL_Animal Services Dispatch 12/9/2022 10:19:48 AM - empro-svc-account - Agent 49 Created Case -12/9/2022 10:19:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 12/9/2022 10:27:19 AM - s.22(1) - Agent Finished - Case Closed date : Fri Dec 09 10:27:00 PST 2022 Dispatched to Crew Dispatched to ACO04 - DG 22 - 311209 - HB

Mobile App Attained - Case Closed 44904

44904

-123

Animal Concern Case	201001452621	215 W 1ST AV	Dog Dog off leash	Location: 215 W 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? Monday What time of day is this happening? Gpm Animal breed: Many Animal colour:	Mobile App	Attained - Case Closed	45412	45412
				Provide details:				
				With the closure of the nearby field, many dog owners have decided the field next door is now off leash. Multiple dogs running in field is very disappointing				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000827435	215 W 1ST AV	Dog Dog off leash Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? Daytime Provide details: Off-leash dogs have ruined the grounds at Hinge Park. The park is regularly treated as an off-leash park by pet owners because there is no enforcement. Due to climate change, extreme summertime drought, and off-leash dogs, the grounds are already in need of serious remediation, which would require an extended closing of the park. Enforcement is required Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45168	45168
Animal Concern Case	201000824717	1600 MANITOBA ST and ATHLETES WAY	Dog Dog off leash	Location: MANITOBA ST AND ATHLETES WAY Type of animal: Dog Type of concern: Dog of fleash What day(s) of the week is this happening? Monday What time of day is this happening? S:50pm Is this request from VPD or Fire? No Animal breed: S:22(1) Provide details: Caller is reporting one large off leash S:22(1) with it's owner under the pedestrian bridge. The owner S:22(1) Provide details: Caller is reporting one large off leash S:22(1) with it's owner under the pedestrian bridge. The owner S:22(1) but the dog is off leash a approaching people on the seawall. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Attained - Case Closed	45167	45167

Cray 2024 6:10:37 PM - empro-svc-account - Agent Created 2 Case -4/29/2024 6:10:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

DBL_Animal Services Dispatch 4/29/2024 6:10:37 PM - empro-svc-account - Agent Created 49

DBL_Animal Services Dispatch 8/30/2023 9:36:37 AM - empro-svc-account - Agent Created 49

Case -8/30/2023 9:36:46 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/30/2023 11:55:43 AM - <mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Aug 30 11:55:00 PDT 2023 Dispatched to Crew Assigned to Patrol, emailed complainant DG 23-272535 - JA

DBL_Animal Services Dispatch 8/28/2023 5:53:27 PM - 8/28/2023 5:54:00 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/28/2023 5:59:08 PM - <mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Aug 28 17:59:00 PDT 2023 Service provided Dispatched to ACO43 -DG 23 271381 - HB

-123

Animal Concern Case	201001293740	43 E 15T AV	Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? I see it usually weekdays but it's all the time What time of day is this happening? I usually see it after work around 5-530 but it's all the time Animal breed: Many Animal colour:	Mobile App	Attained - Case Closed	45356	45356
				3 dogs Provide details: Dogs off leash and running around everywhere once again. They run off the leash grass area into the path where people are walking. Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201001310478	43 E 15T AV	Dog Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All week What time of day is this happening? Mostly before and after work and lunchtime Animal breed:	Mobile App	Attained - Case Closed	45365	45365
				Multiple Provide details: Dogs off leash and in the fenced in area that clearly is marked no dogs allowed. It's getting worse as the weather gets nicer. Dogs are running around everywhere and owners ar letting them inside the fenced area. I mostly see them after work around 5/530 Is there an animal welfare or cruelty issue? No	2			

Animal Concern Case	201001310424	215 W 1ST AV	Dog Dog off leash	Location: 215 W 15T AV Type of animal: Dog Type of concern: Dog off leash	Mobile App	Attained - Case Closed	45365	45365
				What day(s) of the week is this happening?				
				Every day				
				What time of day is this happening?				
				All day				
				Provide details:				
				It seems dog owners are using almost every park around Olympic Village as an off leash dog park. Park grass is getting destroyed and faeces are being left around.				
				Is there an animal welfare or cruelty issue?				
				No				

DBL_Animal Services Dispatch 3/4/2024 5:26:54 PM - empro-svc-account - Agent Created 49 cn 3/4/2024 5:26:54 PM - empro-svc-account - Agent Created Case -3/4/2024 5:27:05 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/4/2024 5:52:53 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Mar 04 17:52:00 PST 2024 Further action has been planned Assigned to Patrol, DG 24-198195

DBL_Animal Services Dispatch 3/13/2024 5:31:42 PM - empro-svc-account - Agent Created 49

Case -3/13/2024 5:31:58 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/13/2024 5:37:54 PM -<mark>s.22(1)</mark> - Agent Finished - Case Closed Closed date : Wed Mar 13 17:37:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24 202016 - HB

DBL_Animal Services Dispatch 3/13/2024 5:05:45 PM - empro-svc-account - Agent Created 49

Case -3/13/2024 5:05:57 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/13/2024 5:15:34 PM - s.22(1) - Agent Finished - Case 3/13/2024 5:15:34 PM - S.22(1) - Agent Finis Closed date : Wed Mar 13 17:15:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24 - 202010 - HB

-123

-123

Animal Concern Case	201000427995	215 W 15T AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Additional location details: Hinge Park - regarding my earlier complaint about off-leash dogs destroying the grass in Hinge Park - I'm now having second thoughts - there are far more young, active dogs who need the green space to run off-leash in Olympic Village than there are young children who need the green space to play. Type of animal: Dog Type of concern: Dog off leash	WEB	Attained - Case Closed	44987	44987
				Animal breed:				
				many different breeds				
				Provide details:				
				dogs running off-leash - maybe priority should be given to these dogs and young children in Olympic Village will have to find somewhere else to play. There are far more young dogs than there are young children				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201001681213	1650 MANITOBA ST	Dog	Location:	Mobile App	Attained - Case Closed	45503	45503
			Dog off leash	1650 MANITOBA ST				
			Ū.	Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Tuesday				
				What time of day is this happening?				
				lam				
				Animal colour:				
				sizeri				
				Provide details:				
				Flovide details.				
				s.22(1) s down in the square again this morning using the square as dog park to s.22(1) . Dog is constantly barking and off leash. They were told yesterday by another dog				
				owner that it had to be on a leash and were told where the local dog park is, but they ignored and continued. s.22(1) , as it appears citizen: are responsible for all bylaw violations, except of course parking violations - can always count on that ticket on your window.	•			
				are responsible for all bytaw violations, except of course parking violations - can always count on that ticket on your window.				
				Is there an animal welfare or cruelty issue?				

 Animal Concern Case
 20100712037
 215 W 157 AV
 Dog
 Location:
 250 W 157 AV
 Dog off leash
 250 W 157 AV
 250 W 157 AV</

311_Contact Centre - General Feedback	3/1/2023 8:33:49 PM - empro-svc-account - Agent Created Case - 3/1/2023 8:33:59 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash	49	-123
	3/2/2023 8:24:59 AM - <mark>s.22(1)</mark> - Agent Updated Case Details - Reallocated to queue: 311_Contact Centre Reason for reallocation: Please reallocate to Parks Board as it is feedback - DL		
	3/2/2023 10:59:56 AM 5221 - Agent Took Ownership of Case - 3/2/2023 11:01:59 AM 5221 - Agent Finished - Reallocated to queue: 311_Contact Centre - General Feedback Requires special attention		
	3/2/2023 11:51:10 AM 522(1) - Agent Took Ownership of Case - 3/2/2023 11:55:24 AM 522(1) - Agent Finished - Case Closed. Closed date : Thu Mar 02 11:55:00 PST 2023		

Service provided replied back to citizen via attached email

.,

DBL_Animal Services Dispatch 7/30/2024 10:20:37 AM - empro-svc-account - Agent 49 Created Case -7/30/2024 10:20:48 AM - empro-svc-account - Online Form Updated by System -7/30/2024 10:20:48 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/30/2024 11:20:55 AM <u>8.22(1)</u> - Agent Finished - Case Closed. Closed date : Tue Jul 30 11:20:00 PDT 2024 Dispatched to Crew Dispatched to ACO28 - DG 24-259069 - HB

DBL_Animal Services Dispatch 8/14/2024 5:08:23 PM - empro-svc-account - Agent Created 49 Case -

Case -8/14/2024 5:08:40 PM - empro-svc-account - Online Form Updated by System -8/14/2024 5:08:41 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/14/2024 5:22:31 PM - S.22(1) - Agent Finished - Case

Closed date : Wed Aug 14 17:22:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-264818 - HB -123

Animal Concern Case	201001260897	43 E 1ST AV	Dog off leash	Location: 43 E 15T AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All the time Mhat time of day is this happening? All the time Animal breed: 2 different dogs Animal colour: S.22(1) Provide details: Provide details: Provide details: The opte are constantly letting their dogs off leash and into the fenced in area that is OFF LIMITS to dogs. There are many clear signs saying you have to leash dogs and not to leat the minto the fenced area. There weres.22(1) [International them run around inside. I told them that area is off limits to dogs and they need leashed, and one said "yea thank you" and then called <u>S.22(1)</u> for pointing out the rules. I'm so sick of dog owners not following the rules and not having any consequences. This area and neighbor also has dog droppings everywhere. Is there an animal welfare or cruelty issue? No	h	Attained - Case Closed	45349	45349
Animal Concern Case	201000917463	215 W 15T AV	Dog Dog offleash Dog offleash	Location: 215 W 1ST AV Type of animal: Dog Type for concern: Dog off leash What day(s) of the week is this happening? What day(s) of the week is this happening? What time of day is this happening? What time of day is this happening? Morning usually around 7:30am Animal tored: Unknown Animal colour: Multiple Provide details: This past week, <u>5.22(1)</u> off leash dogs in the green space at Hinge Park. There are always at least 3 dogs off leash in this at any given time but these particular two incidents (Monday and Friday) were concerning <u>5.22(1)</u> of the field when the off leash dog towards us and displayed aggressive behavior by <u>5.22(1)</u> . As this is the <u>5.22(1)</u> but this past week, I am questioning whether I should walk him somewhere else for his safety. Is there an animal welfare or cruelty issue? No	ran	Attained - Case Closed	45219	45219
Animal Concern Case	201000146684	215 W 1ST AV	Dog Dog off leash	Location: 215 W 1ST AVType of animal: DogType of concern: Dog off leashProvide details: Always dogs off leash please improve signage and step up enforcement Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44849	44849
Animal Concern Case	201001538218	215 W 15T AV	Dog off leash	Location: 245 WiST ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Morning and Evening Is this request from VPD or Fire? No Animal breed: Multiple Animal colour: Multiple Provide details: 6 or so dogs off leash in the grassy area, on the west side of the park. They are ripping up the ground and defecating everywhere. Caller states that this is becoming very problematic in Hinge Park. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: \$22(1)	Phone	Attained - Case Closed	45445	45445

DBL_Animal Services Dispatch 2/26/2024 5:28:43 PM - empro-svc-account - Agent Created 49 Case -2/26/2024 5:29:13 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 2/27/2024 11:26:57 AM -5.22(1) - Agent Finished - Case Closed. Closed date : Tue Feb 27 11:26:00 PST 2024 Service provided Sent to Patrol - DG 24 195176 - HB

DBL_Animal Services Dispatch 10/20/2023 8:35:05 AM - empro-svc-account - Agent Created Case -10/20/2023 8:35:16 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 10/20/2023 9:02:09 AM S.22(1) Closed. Closed date : Fri Oct 20 09:02:00 PDT 2023 Dispatched to Crew Assigned to ACO4, DG 23-292204, emailed DG from EMPro -DB

 DBL_Animal Services Dispatch 10/15/2022 10:47:35 AM - empro-svc-account - Agent
 49
 -123

 Created Case 10/15/2022 10:47:49 AM - empro-svc-account - Agent
 10/15/2022 10:57:43 AM - s.22(1)
 -Agent Finished - Case

 Closed
 10/15/2022 10:57:43 AM - s.22(1)
 - Agent Finished - Case
 -Closed.

 Closed date : Sat Oct 15 10:57:00 PDT 2022
 Dispatched to Crew
 Assigned to ACO 09 PR, DG 22-292056 - SH
 -S123

 DBL_Animal Services Dispatch 6/2/2024 8:42:02 AM - s.22(1)
 Agent Created Case 49
 -123

DBL_Animal Services Dispatch 6/2/2024 8:42:02 AM - 6/2/2024 8:42:54 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/2/2024 9:25:11 AM -s.22(1) - Agent Finished - Case

Closed. Closed date : Sun Jun 02 09:25:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-237117 - HB

Animal Concern Case	201001550892	215 W 1ST AV	Dog off leash	Location: 215 W 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? everyday What time of day is this happening? all day Is this request from VPD or Fire? No Provide details: Citizen is <u>sc.22(1)</u> of Hinge Park. ^{Conc} is reporting that everyday and especially on any sunny day there are a bunch of dogs (10+) off-leashed at Hinge Park. There is a designated off-leash fenced area but these dogs aren't not in there, they are on the grass. There are signs everywhere warning dog owners of fines for dogs off-leash and they all ignore the signs. Citizen is requesting Animal Services Enforcement Officers to patrol this area more so that owners will comply with the rules. The dogs are digging holes in the park and they run freely when they should be on leash. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: <u>s.22(1)</u> Phone number: <u>s.22(1)</u>	Phone	Attained - Case Closed	45450	45451
Animal Concern Case	201000899827	43 E 15T AV	Dog Dog off leash Dog Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? several What time of day is this happening? all times day/night Is this request from VPD or Fire? No Animal breed: several Animal colour: several Provide details: Caller is wanting the city to be notified that the area here is a pollinator meadow and since some of the fencing has been removed people allow their dogs to run off leash and it is becoming very worn out, dug up and very unsightly. Is there an animal welfare or crueitly issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45210	45210
Animal Concern Case	201000904409	43 E 15T AV	Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day; All day What time of day is this happening? Every day; All day What time of day is this happening? From 6:00 ams 8:00 pm. Animal breed: All Breeds Animal colour: All Colours Provide details: A formerly protected meadow §.22(1) had a few sections of fencing removed by some city workers who said they required the fencing elsewhere and this opening has invited dog owners to bring their dogs into the meadow space to run off leash. Occurs everyday, all day and has destroyed the meadow space which signage states is a protected area not to be used by dogs.	WEB	Attained - Case Closed	45212	45212

Is there an animal welfare or cruelty issue? No

DBL_Animal Services Dispatch 6/7/2024 10:48:24 AM -s.22(1) - Agent Created Case - 49 6/7/2024 10:48:33 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/7/2024 1:46:10 PM -s.22(1) - Agent Finished - Case

6/7/2024 1:46:10 PM - <mark>S.22(1)</mark> - Agent Fini Closed. Closed date : Fri Jun 07 13:46:00 PDT 2024 Further action has been planned sent to patrol - DG24 239407 - JB

DBL_Animal Services Dispatch 10/10/2023 2:51:28 PM -s.22(1) - Agent Created Case - 49 10/10/2023 2:51:48 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/10/2023 2:54:40 PM -s.22(1) - Agent Finished - Case

10/10/2023 2:54:40 PM -<mark>s.22(1)</mark> - Agent Fi Closed. Closed date : Tue Oct 10 14:54:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 288288 - HB

-123

-123

DBL_Animal Services Dispatch 10/12/2023 4:12:19 PM - empro-svc-account - Agent Created 49 Case -10/12/2023 4:12:43 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/12/2023 4:42:44 PM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Oct 12 16:42:00 PDT 2023 Further action has been planned Sent to patrol - DG 23 289046 - HB

Type of animal: Dog Type of animal: Dog of leash What day(s) of the week is this happening? All days of the week What time of day is this happening? All times of day. Animal tored: All breed: All bree	Dog Type of concern: Dog off leash What day(s) of the week is this happening? All days of the week What time of day is this happening?
--	---

Animal Concern Case	201000907521	43 E 1ST AV	Deg	Location:	WEB	Attained - Case Closed	45214	45214
Animal concern case	201000907321	45 E 151 AV	Dog Dog off leash	43 E IST AV	WED	Attailleu - Case Closeu	43214	45214
			Dog off least					
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Every day of the week.				
				What time of day is this happening?				
				Every time of day				
				Animal breed:				
				All breeds				
				Animal colour:				
				All colours				
				Provide details:				
				Owners and their off leash dogs are running, playing, etc. in the designated 'off leash' area in a protected meadow on the s.22(1)				
				s.22(1) There are signs saying no pets allowed in area, but since the city removed some fencing, dog owners see this as an invitation to let their dogs into the area off leash.				
				Is there an animal welfare or cruelty issue?				

Animal Concern Case 201000555495 1650 MANITOBA ST Dog Dog off leash

Location:	Mobile App	Attained - Case Closed	45045
1650 MANITOBA ST			
Type of animal:			
Dog			
Type of concern:			
Dog off leash			
Animal colour:			
5.22(1)			
Provide details:			
This same dog is tied on (again!) barking extremely loud in the neighborhood. This particular dog owner is a repeat offender s.22(1) but as no or else does, s.22(1)	e		
Is there an animal welfare or cruelty issue?			

No

-123

DBL_Animal Services Dispatch 10/14/2023 3:17:23 PM - empro-svc-account - Agent Created 49 Charles Control (Control Control Co

10/14/2023 3:46:58 PM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sat Oct 14 15:46:00 PDT 2023 Further action has been planned Assigned to Patrol, emailed citizen DG 23-289952 from EMPro - JA

DBL_Animal Services Dispatch 10/14/2023 5:11:22 PM - empro-svc-account - Agent Created 49

-123

Case -10/14/2023 5:11:32 PM - empro-svc-account - Agent Creat 10/14/2023 5:11:35 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/14/2023 5:19:53 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Sat Oct 14 17:19:00 PDT 2023 Dispatched to Crew Assigned to Patrol, emailed comp DG 23-289965 - JA

DBL_Animal Services Dispatch 4/28/2023 1:14:01 PM - empro-svc-account - Agent Created 49

45045

Case -4/28/2023 1:19:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/28/2023 1:44:18 PM - s.22(1) - Agent Finished - Case Closed Closed date : Fri Apr 28 13:44:00 PDT 2023 Dispatched to Crew assigned to aco04, dg 23-219428 - rg

Animal Concern Case	201001702990	1616 COLUMBIA ST	Dog
			Dog off leash

Idia COLUMBIA ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? 7 What time of day is this happening? All day Animal breed: 11 different breeds

Animal colour:

Location:

Various

Provide details:

s.22(1)	that was viciously attacke	ds.22(1)	and is now afraid of big dogs. Hinge
park is an on-leash park; however most p	eople have their dogs off leash. They are mainly la	arge dogs that race across the park chasing	balls, playing and digging holes while their
owners are on their phones or chatting to	o other dog owners and not paying attention to th	<pre>neir dogs activities. s.22(1)</pre>	off leash dogs many times which is
not right. It is a family park but families a	re bypassing it because of the dogs. No one wants	s to have their children playing when there	are dogs running freely around. There are 4-5
year old kids soccer practices on Saturda	ys and the coaches have to be very conscious of the	he safety of their players. There have been	too many cases of dog attacks in BC to take
the risk. I have also witnessed dogs run a	cross the walking path in front of pedestrians and	cyclists causing near misses and causing in	jury to cyclist from having to swerve or brake
hard. I fail to see how the city can find th	is acceptable! s.22(1)	about this issue and s.22(1)	agents as well. They tell
us they're trying to educate people inste	ad of giving out fines. This has done nothing to de	eter the dog owners. s.22(1)	that this is not an off leash park
and they usually say "we know" and cont	inue to let their dogs run. s.22(1)	we saw in Whist	tler telling people to keep dogs on leash. We
have seen the signs pop up at kits, Vanie	r and even around the corner from us on Ontario	Street, but not at Hinge Park. s.22(1)	very small sign was put on a
post on the north side of the park which	is useless as most owners come from the east and	I south and don't see it. This morning some	one <mark>s.22(1)</mark>
s 22(1) - all off leash.	I have attached a photo. This is absolutely unacce	eptable!! We pay a lot of money to live here	e and should be able to safely walk our dogs

s.22(1) - all off leash. I have attached a photo. This is absolutely unacceptable!! We pay a lot of money to live here and should be able to safely walk our dogs and take our kids to the park. What is it going to take? When will you do something about this issue? Maybe you would like to bring your kids here for a picnic! Please explain why these dog owners are getting a pass. You have a duty to protect all citizens of this city.

Is there an animal welfare or cruelty issue? No Name:



Animal Concern Case	201000247889	1650 MANITOBA ST	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	44903
			Dog on leasn	1650 MANITOBA ST			
				Type of animal:			
				Dog			
				Type of concern:			
				Dog off leash			
				Animal colour:			
				s.22(1)			

Provide details:

Another dog tied on outside London DrugsI'm getting very tired on the lack of response on this item - there are dogs tied on every day outside London Drugs and Urban Fare along this street; random checks would find them, yet I see no one from the city - lots of parking meter people though.

Is there an animal welfare or cruelty issue?

No

DBL_Animal Services Dispatch 8/10/2024 9:48:47 AM - empro-svc-account - Agent Created 49 Case -8/10/2024 9:48:59 AM - empro-svc-account - Online Form Updated by System -8/10/2024 9:49:00 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 8/10/2024 10:39:59 AM - <u>8.22(1)</u> - Agent Finished - Case Closed. Closed date : Sat Aug 10 10:39:00 PDT 2024 Evither a reliam bac here a planned

Further action has been planned Sent to patrol - DG24 263157 - JB

45514

44903

DBL_Animal Services Dispatch 12/7/2022 4:37:47 PM - empro-svc-account - Agent Created 49 Case -12/7/2022 4:37:54 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog

off leash

12/7/2022 4:47:02 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Wed Dec 07 16:47:00 PST 2022 Dispatched to Crew Assigned to ACO Supervisor for assignment DG 22-311006

Animal Concern Case	201000885759	215 W 1ST AV	Dog Dog off leash	Location: PF (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Weekend What time of day is this happening? Daytime Animal breed: Multiple Provide details: Off leash dogs playing Frisbee in the on-leash park next to the off leash area. Overheard conversion suggests they think it's ok despite knowing they get fined for it if caught. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45201	45201

Animal Concern Case 201000121778 215 W 1ST AV Dog Location: 215 W 1ST AV Type of animal: DogType of concern: Dog off leashProvide details: Always, everyday, all day multiple dogs off leash throughout the day here. It's beside a Mobile App Attained - Case Closed 44837 44837 00 of fleash children's playground. Rude owners don't care and always leaving dog poop. Is there an animal welfare or cruelty issue? No

Animal Concern Case		Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	44946	44946	
		Dog off least	Dog off least	1650 MANITOBA ST				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Animal colour:				
				s.22(1)				
				Provide details:				
				Dog not tied on and barking 10 minutes outside London Drugs				
				Is there an animal welfare or cruelty issue?				

No

DBL_Animal Services Dispatch 10/1/2023 12:17:15 PM - empro-svc-account - Agent Created 49 Case -10/1/2023 12:17:23 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/1/2023 12:48:18 PM - s.22(1) - Agent Finished - Case

10/1/2023 12:48:18 PM -<mark>S.22(1)</mark> - Agent Fir Closed. Closed date : Sun Oct 01 12:48:00 PDT 2023 Dispatched to Crew Assigned to patrol - CH

Case Details - Title updated to: Animal Concern Case - Dog off leash

DBL_Animal Services Dispatch 10/2/2022 1:46:05 PM - empro-svc-account - Agent Created 49

10/2/2022 1:58:35 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Sun Oct 02 13:58:00 PDT 2022 Dispatched to Crew Assigned to ACO 09 PR, DG 22-287376 -SH

DBL_Animal Services Dispatch 6/23/2024 10:00:04 AM - empro-svc-account - Agent 49 -123 Created Case -6/23/2024 10:00:19 AM - empro-svc-account - Online Form Updated by System -6/23/2024 10:00:19 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 6/23/2024 11:51:08 AM - <u>S.22(1)</u> - Agent Finished - Case Closed.

Closed. Closed date : Sun Jun 23 11:51:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-245024

DBL_Animal Services Dispatch 1/19/2023 6:30:17 PM - empro-svc-account - Agent Created 49 Case -

1/19/2023 6:30:30 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/20/2023 9:37:35 AM -8-22(1) Closed. Closed date : Fri Jan 20 09:37:00 PST 2023 Assigned to inspector DG 23*-177896 ACO 04 - an -123

Animal Concern Case	201001686134	1650 MANITOBA ST	Dog Dog off leash	Location: 150 MANTOBA ST Type of animal: Dog Type of concern: Dog of leash What day(s) of the week is this happening? Every day What imo of day is this happening? Retween 10 am and 2 pm Animal colour: 2201 Provide details: Same <u>s.22(1)</u> , playing fetch in the square (using it as a dog park) with the dog off leash. Dog is also continually barking at the ball/frisbee, which is disruptive to residents. This shouldn't be an example to set to others to use thos square as an off leash dog park. Is there an animal welfare or cruelty issue? No Total attachment count:	Mobile App	Attained - Case Closed	45505	45506
Animal Concern Case	201000040901	1600 to 1600 SALT ST	Dog off leash	Location: 1600 SALT ST (BLOCK)Additional location details: In front on London DrugsType of animal: DogType of concern: Dog off leashAnimal colour: ¹²²⁽¹⁾ Provide details: Barking dog tied outside London Drugs Is there an animal welfare or cruelty issue? No	g Mobile App	Attained - Case Closed	44795	44795
Animal Concern Case	201000168466	1650 MANITOBA ST	Dog off leash	Location: 1650 MANITOBA STType of animal: DogType of concern: Dog off leashAnimal colour: ^{5.22(1)} rovide details: Dog tied onto tree and left unattendedIs there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44862	44862
Animal Concern Case	201000135133	1650 MANITOBA ST	Dog off leash	Location: 1650 MANITOBA STAdditional location details: In front of London Drugs, againType of animal: DogType of concern: Dog off leashAnimal colour: ⁶²²⁽¹⁾ rovide details: Another dog tied on outside London Drugs barking for 15 minutes while it's owner shops insideHappens at least daily, sometimes multiple times a day - some repeat offenders, some newls there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44843	44843
Animal Concern Case	201001257588	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Morning, afternoon and evening Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Provide details: Citizen reporting 7-8 big dogs currently off leash playing on the grass while their owners are standing around talking. Citizen says there is no place for kids to play. The owners are not bringing their dogs to the designated dog off leash area. Citizen would like officers to be in the area more and to fine individuals that are allowing their dogs run off leash outside the designated area. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45347	45347

DBL_Animal Services Dispatch 8/1/2024 10:18:35 AM - empro-svc-account - Agent Created 49 -123 Case -8/1/2024 10:18:50 AM - empro-svc-account - Online Form 8/1/2024 10:18:51 AM - empro-svc-account - Unline Form Updated by System -8/1/2024 10:18:51 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 8/1/2024 12:12:44 PM - s.22(1) - Agent Finished - Case 8/1/2024 12:12:44 PM - S.22(1) Closed. Closed date : Thu Aug 01 12:12:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-259853 DBL_Animal Services Dispatch 8/22/2022 9:43:24 AM - empro-svc-account - Agent Created 49 -123 Case -8/22/2022 9:43:35 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 8/22/2022 11:33:15 AM -s.22(1) - Agent Finished - Case Closed. Closed date : Mon Aug 22 11:33:00 PDT 2022 Dispatched to Crew Assigned to ACO 10 DG 22-270537 DBL_Animal Services Dispatch 10/27/2022 2:59:59 PM - empro-svc-account - Agent Created 49 -123 Case -10/27/2022 3:00:09 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/27/2022 4:16:48 PM - s.22(1) - Agent Finished - Case Closed date : Thu Oct 27 16:16:00 PDT 2022 Dispatched to Crew Assigned to ACO 09 DG 22-296452 DBL_Animal Services Dispatch 10/8/2022 5:07:16 PM - empro-svc-account - Agent Created 49 -123 Case -10/8/2022 5:07:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/8/2022 5:22:12 PM - s.22(1) - Agent Finished - Case Closed date : Sat Oct 08 17:22:00 PDT 2022 Dispatched to Crew Assigned to ACO 43 DG 22-289722 DBL_Animal Services Dispatch 2/24/2024 4:57:39 PM - 5.22(1) - Agent Created Case - 49 2/24/2024 4:58:27 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash -123

2/24/2024 5:09:43 PM <u>5.22(1)</u> - Agent Finished - Case Closed. Closed date : Sat Feb 24 17:09:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-193926 - JA

Animal Concern Case	201000952538	43 E 15T AV	Dog Dog off leash Dog off leash	Location: 43 E 1ST AV Additional location details: On the grass area between Hardwick Ave and W 1st Ave Type of animal: Dog Type of concern: Dog officash What day(s) of the week is this happening? today What time of day is this happening? 11:26AM Is this request from VPD or Fire? No Animal breed: S22(1) Provide details: The dog owner and this dag are in this area on the regular basis, always off-leash. The citizen heard that there was previous dog attacks launched by this dog while off-leash because § 22(1) all the dog owners who were the victims during the attack. Is there an animal welfare or crueity issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45234	45234
Animal Concern Case	201001308900	43 E 15T AV	Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All week What time of day is this happening? Usually mealtime, breakfast, lunch, dinner Animal breed: Notation: Evention: Def leash once again. Dog is running around everywhere Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45364	45364
Animal Concern Case	201001679879	1650 MANITOBA ST	Dog Dog off leash	Location: 1550 MANTOBA ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sunday and Monday What time of day is this happening? Sunday and Monday What time of day is this happening? 2:00 to 3:00 Animal breed: Unknown Animal toolour: E Provide details: S.22(1) has a dog has been off lease the past few afternoons, throwing balls and frisbees across the Olympic Village square for a S.22(1) dog to chase. The dog has been of leash for over an hour each day, and is dangerously running for the ball in front of people walking. It has also run into traffic a few times. Please address Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45503	45503
Animal Concern Case	201000099777	1650 MANITOBA ST	Dog Dog off leash	Location: 1650 MANITOBA STType of animal: DogType of concern: Dog off leashProvide details: Tied on to pole outside London DrugsIs there an animal welfare or cruelty issue?	No Mobile App	Attained - Case Closed	44825	44825

DBL_Animal Services Dispatch 11/4/2023 11:29:07 AM - 5.22(1) - Agent Created Case - 49 11/4/2023 11:29:26 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

11/4/2023 11:56:39 AM s.22(1) - Agent Finished - Case

11/4/2023 11:56:39 AM S.222(1) - Agent Finished - Case Closed date : Sat Nov 04 11:56:00 PDT 2023 Further action has been planned Assigned to Patrol, DG 23-298293, emailed DG # from EMPro - IA

DBL_Animal Services Dispatch 3/13/2024 9:38:25 AM - empro-svc-account - Agent Created 49

Case -3/13/2024 9:38:41 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/13/2024 10:18:16 AM -s.22(1) - Agent Finished - Case Closed Closed date : Wed Mar 13 10:18:00 PDT 2024 Further action has been planned Sent to patrol - DG 24 201870 - HB

DBL_Animal Services Dispatch 7/29/2024 3:04:44 PM - empro-svc-account - Agent Created 49 Case -7/29/2024 3:05:25 PM - empro-svc-account - Online Form Updated by System -7/29/2024 3:05:26 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/29/2024 4:18:56 PM -<mark>s.22(1)</mark> - Agent Finished - Case 7/29/2024 4:16:56 PM - S. 22(1) - Agent Fin Closed date : Mon Jul 29 16:18:00 PDT 2024 Dispatched to Crew Assigned to aco 11 - DG 24 258678 - CH

DBL_Animal Services Dispatch 9/20/2022 7:25:00 PM - empro-svc-account - Agent Created 49

Ch 9/20/2022 7:25:00 PM - empro-svc-account - Agent Created 2 Case -9/20/2022 7:25:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

9/21/2022 8:39:48 AM -s.22(1) - Agent Finished - Case Closed. Closed date : Wed Sep 21 08:39:00 PDT 2022 Dispatched to Crew Assigned to ACO 43 DG 22-282368

-123

-123

Animal Concern Case	201000342758	43 E 1ST AV	Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash Animal breed: Unknown Animal colour: 5.22(1) Provide details: Multiple dogs off leash Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	44946	44946
Animal Concern Case	201000216068	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE)Type of animal: DogType of concern: Dog off leashls this request from VPD or Fire? NoAnimal bre VariousAnimal colour: VariousProvide details: Citizen has noticed the presence of ACO has decreased over the summer, so dog owners are starting to use the green space next the designated off leash dog park area instead. Dogs are mainly running off leash in the green space between 9am to 10am daily. Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No		Attained - Case Closed	44888	44888

Animal Concern Case	201000321959	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W IST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: many Animal colour: Many Provide details: Citizen complaining this area needs to be monitored more. There is more than a dozen dogs off leash in the park area, not the off leash area. This makes is uncomfortable of \$.22(1) visiting the park. Pls send over a ranger to ticket asap. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44937	44937
Animal Concern Case	201000333296	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: various Animal colour: various Provide details: Caller lives <u>S.22(1)</u> 8 dogs off leash in Hinge Park Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44942	44942

DBL_Animal Services Dispatch 1/19/2023 3:53:22 PM - empro-svc-account - Agent Created 49 -123 Ch 1/19/2023 3:53:22 PM - empro-svc-account - Agent Created 2 Case -1/19/2023 3:53:35 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 1/19/2023 5:37:19 PM - s.22(1) Agent Finished - Case Closed. Closed. Closed date : Thu Jan 19 17:37:00 PST 2023 Further action has been planned Forwarded to ACC Supervisors for Patrol assignment – Assigned to ACO9, DG 23-177649 – DB DBL_Animal Services Dispatch 11/23/2022 9:25:23 AM - 522(1) - Agent Created Case - 49 11/23/2022 9:25:40 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern -123 Case - Dog off leash 11/23/2022 10:07:17 AM S.22(1) Agent Finished - Case Closed date : Wed Nov 23 10:07:00 PST 2022 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO4, DG 22-307563 – DB DBL_Animal Services Dispatch 1/10/2023 12:36:21 PM - 222(1) Agent Created Case - 49 1/10/2023 12:36:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash -123 1/10/2023 1:00:07 PM -<a>s.22(1) - Agent Finished - Case Closed date : Tue Jan 10 13:00:00 PST 2023 Dispatched to Crew Assigned to ACO 42 DG 23-172483

1/: Up	/16/2023 10:54:02 AM - <mark>5.22(1)</mark> - Agent Created Case - /16/2023 10:54:15 AM - empro-svc-account - Agent pdated Case Details - Title updated to: Animal Concern ase - Dog off leash	49	
1/	/16/2022 11:16:02 AM C 22(1) Agent Einished Case		

1/16/2023 11:16:02 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 16 11:16:00 PST 2023 Dispatched to Crew Dispatched to ACO09 - DG 23-175612 - HB

Animal Concern Case	201000346670	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: various Animal colour: various Provide details: Caller lives in the area with <u>5.22(1)</u> is upset that every day there is easily 1/2 a dozen dogs off leash in the kids playground tearing it upwhen there is an off leash sector for the dogs to play inthere is no where for kids to play safely down here. Would like animal control to make more of a visual presence and start ticketing these people. Is there an animal welfare or cruelty issue? No	Phone	Attained - Case Closed	44949	44949
				(Don't ask just record, does the customer require contact?): No				

Animal Concern Case	201000355561	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Additional location details: In the field next to the offleash area. Type of animal: Dog Type of concern: Dog offleash Is this request from VPD or Fire? No Animal breed: 2x dog Provide details: There are 2x dogs offleash in the field next to the offleash dog area in park. This is an ongoing issue in this area. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44952	44952
Animal Concern Case	201000387122	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Provide details: CItizen is reporting multiple off leash dogs; 5; in the park. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Attained - Case Closed	44966	44966

DBL_Animal Services Dispatch 1/22/2023 12:45:54 PM - 22(1) - Agent Created Case - 49 1/22/2023 12:46:06 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/22/2023 12:48:22 PM - s.22(1) - Agent Finished - Case 1/22/2023 12:48:22 PM - <mark>S.22(1)</mark> - Agent F Closed date : Sun Jan 22 12:48:00 PST 2023 Dispatched to Crew Dispatched to ACO09 - DG 23 178595 - HB

DBL_Animal Services Dispatch 1/26/2023 8:41:35 AM - s.22(1) - Agent Created Case - 49 1/26/2023 8:41:46 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/26/2023 8:59:29 AM - s.22(1) - Agent Finished - Case 1/26/2023 8:59:29 AM - S-22(1) - Agent Finish Closed. Closed date : Thu Jan 26 08:59:00 PST 2023 Assigned to inspector DG 23-180742 ACO04 FF - AN

DBL_Animal Services Dispatch 2/9/2023 8:41:54 AM -<mark>s.22(1)</mark> - Agent Created Case - 49 2/9/2023 8:42:06 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/9/2023 8:51:28 AM ^{5.22(1)}. Agent Finished - Case Closed. Closed date : Thu Feb 09 08:51:00 PST 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO4, DG 23-187117 – DB

-123

-123

Animal Concern Case	201000392731	215 W 1ST AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: multiple Provide details:	Phone	Attained - Case Closed	44969	44969
				At least half dozen dogs running off leash at Hinge Park. Is there an animal welfare or cruelty issue?				
				No				
				(Don't ask just record, does the customer require contact?):				
				No				

Animal Concern Case	201000401046	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No	Phone	Attained - Case Closed	44973	44973
				Provide details:				
				Citizen is requesting animal services to address 4 large dogs off leash running around Hinge Park.				
				Is there an animal welfare or cruelty issue?				
				No				
				(Don't ask just record, does the customer require contact?):				
				No				
Animal Concern Case	201000413096	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog	Phone	Attained - Case Closed	44980	44980

Type of concern:	
Dog off leash	
Is this request from VPD or Fire?	
No	
Animal breed:	
Many	
Animal colour:	
Many	
Provide details:	
6 dogs off leash at Hinge Park - citizen has concerns about flesh eating disease and said something like dogs have dise	eases (health concerns) and the turf is destroyed due to the
dogs. Not an off-leash area. 6 large dogs playing with a soccer ball. Multiple owners. s.22(1)	due to a bad turf in the
past. Also, s.22(1) for the turf. Citizen was upset becauses.22(1)	due to the dogs.
Is there an animal welfare or cruelty issue?	
No	

(Don't ask just record, does the customer require contact?):

No

 DBL_Animal Services Dispatch 2/12/2023 9:44:35 AM - 2211
 - Agent Created Case - 49
 49

 2/12/2023 9:44:47 AM - empro-svc-account - Agent Updated
 Case Details - Title updated to: Animal Concern Case - Dog off leash
 2/12/2023 9:54:52 AM - 5.22(1)

2)12/2023 9:54:52 AM - S.22(1) Closed date : Sun Feb 12 09:54:00 PST 2023 Dispatched to Crew Dispatched to ACO09 - DG 23 188337 - HB

DBL_Animal Services Dispatch 2/16/2023 9:12:50 AM <u>\$ 22(1)</u> - Agent Created Case - 49 2/16/2023 9:13:03 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-

2/16/2023 10:28:20 AM - <mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Feb 16 10:28:00 PST 2023 Dispatched to Crew assigned to ACO04, DG 23-189995 - RG

DBL_Animal Services Dispatch 2/22/2023 5:15:02 PM - S22(1). Agent Created Case - 49 2/22/2023 5:15:09 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/22/2023 5:50:53 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Feb 22 17:50:00 PST 2023 Dispatched to Crew Assigned to ACO Supervisor DG 23-192363

-123

		Dog off leash	Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Additional location details: open field beside off leash dog park Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Ongoing issue for many years, dog owners are allowing their dogs to be off leash in the open field beside the off leash dog park. Caller advises officers can come any day any t there are always off leash dogs playing fetch with their owner there. Caller takes 22(1) not be allowed, need signage and patrol. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes		

Animal Concern Case	201000504312	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: Citizen explains the dogs are continuously off leash and 5.22(1) isn't able to enjoy the park.	Phone	Attained - Case Closed	45028	45028
				Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):				
Animal Concern Case	201000575753	215 W 15T AV	Dog	No Location:	Phone	Attained - Case Closed	45056	45056

A	nimal Concern Case	201000575753	215 W 1ST AV	Dog	Location:	Phone	Attained - Case Closed	45056	45056
				Dog off leash	Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE)				
					Type of animal:				
					Dog				
					Type of concern:				
					Dog off leash				
					Is this request from VPD or Fire?				
					No				
					Animal breed:				
					multiple				
					Animal colour:				
					multiple				
					Provide details:				
					The Citizen says the area has turned into an off leash park. Children cannot play without dogs chasing them. You cannot sit because dog run you over.				
					Is there an animal welfare or cruelty issue?				
					No				
					(Don't ask just record, does the customer require contact?):				

DBL_Animal Services Dispatch 4/10/2023 10:30:22 AM - S.22(1) Agent Created Case - 49 4/10/2023 10:30:45 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 4/11/2023 8:52:45 AM S.22(1) - Agent Finished - Case

Closed Closed date : Tue Apr 11 08:52:00 PDT 2023 Service provided Assigned to ACO 40 DG 23-212894 - DL

4/11/2023 8:52:49 AM - s.22(1) - Agent Finished - Case

4) 11/2023 6:32:49 AW 5:22(1) - Ageint Hin Closed date : Tue Apr 11 08:52:00 PDT 2023 Service provided Assigned to ACO 40 DG 23-212894 - DL

4/11/2023 8:53:37 AM -<mark>s.22(1)</mark> - Agent Finished - Case

4/11/2023 8:53:37 AM - 5.22(1) - Agent Finish Closed date : Tue Apr 11 08:53:00 PDT 2023 Service provided Assigned to ACO 40 DG 23-212894

DBL_Animal Services Dispatch 4/11/2023 5:13:50 PM - ^{5.22(1)} - Agent Created Case - 49 4/11/2023 5:14:03 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

4/11/2023 5:20:44 PM - <u>5.22(1)</u> - Agent Finished - Case Closed. Closed date : Tue Apr 11 17:20:00 PDT 2023 Dispatched to Crew Dispatched to ACO04 - DG 23 213045

DBL_Animal Services Dispatch 5/9/2023 6:41:28 PM - ⁸⁻²²⁽¹⁾. Agent Created Case - 49 5/9/2023 6:41:40 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/10/2023 9:56:15 AM - ⁸⁻²²⁽¹⁾ Agent Finished - Case

Closed. Closed. Closed. date : Wed May 10 09:56:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-225036, no follow up requested as per Lagan – DB

Animal Concern Case	201000587216	215 W 1ST AV	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	45062	45062
				Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Animal breed:				
				s.22(1)				
				Provide details: Aggressive dog off leash, also aggressive owner. Time and date: May 15, 2023 at 8:40pm Breed: <mark>5.22(1)</mark> , standard colorOwner: <mark>5.22(1)</mark> attached Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201000663472	215 W 1ST AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash Animal breed: Unknown Animal colour: Unknown Provide details: The grass field at hinge park always has dogs in it And because of this children and adults do not use this area for sports or leisure as often as they would as the grass is so heavily torn up and dog poop present. More patrols need to be done here and tickets issued so that the dog owner community understands the boundaries. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45092	45093
Animal Concern Case	201000707431	215 W 15T AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every time he's theres What time of day is this happening? 12:45 Is this request from VPD or Fine? No Animal breed: Couple Animal breed: Couple Animal colour: All different Provide details: The park is no longer turf because of the dogs that come here and are off leash. There's always multiple dogs that are off leash at the park and they need to be told that this is no an off leash park. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Attained - Case Closed	45113	45113

DBL_Animal Services Dispatch 5/15/2023 8:43:36 PM - empro-svc-account - Agent Created 49 cn 5/15/2023 8:43:36 PM - empro-svc-account - Agent Created 2 Case -5/15/2023 8:43:58 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/16/2023 9:41:10 AM - ^{S.22(1)} Agent Finished - Case 5/16/2023 9:41:10 AM - ***2(1) Closed date : Tue May 16 09:41:00 PDT 2023 Dispatched to Crew Assigned to Supervisor for reassignment, DG 23-228348 - DB

DBL_Animal Services Dispatch 6/15/2023 10:21:40 AM - empro-svc-account - Agent 49 ch 6/15/2023 10:21:40 AM - empro-svc-account - Agent Created Case -6/15/2023 10:21:58 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 6/15/2023 12:09:44 PM - s.22(1) - Agent Finished - Case b) 15/2023 12:09:47 m arctary 100 12 Closed Closed date : Thu Jun 15 12:09:00 PDT 2023 Dispatched to Crew assigned to patrol dg 23-242247 - rg

DBL_Animal Services Dispatch 7/5/2023 12:49:59 PM - #221 - Agent Created Case - 49 7/5/2023 12:50:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/5/2023 1:16:53 PM - s.22(1) - Agent Finished - Case 7/5/2023 1:16:53 PM - 5.22(1) - Agent Finis Closed.
Closed date : Wed Jul 05 13:16:00 PDT 2023
Further action has been planned
Sent to Patrol - DG 23 249527 - HB

-123

-123

Animal Concern Case	201000772849	215 W 1ST AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Before work, lunch and after work Is this request from VPD or Fire? No Provide details: Citizen advises that Hinge Park is constantly used as a off leash dog park. There are higher volumes of off leash dogs from 7-8:30, lunchtime and after 4:30pm. Would like to see more enforcement of the off leash bylaw to prevent future dog attacks. <u>§.22(1)</u> Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45141	45141
Animal Concern Case	201000777860	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? 7-8am, 12-1pm, 4-6pm Is this request from VPD or Fire? No Animal colour: Many Provide details: Caller stase they always see dogs off leash and in the past <u>8.22(1)</u> by off leash dogs in the park. Caller is doing their due diligence and reporting it to City. Caller is requesting more bylaw officers doing patrols regularly. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45143	45143
Animal Concern Case	201000838595	215 W 1ST AV	Dog Dog off leash Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All the time. Brutal What time of day is this happening? All day Provide details: This is a deaf to off leash park. I realize it has been leased to the school board but for now still a city responsibility. Get out there and fine these dog owners. §.22(1) and they laugh or say they are doing no harm. Is there an animal welfare or cruetly issue? No	WEB	Attained - Case Closed	45175	45175

DBL_Animal Services Dispatch 8/3/2023 9:17:20 AM - s.22(1) - Agent Created Case - 49 8/3/2023 9:17:34 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/3/2023 9:44:41 AM 5.22(1) - Agent Finished - Case Closed. Closed date : Thu Aug 03:09:44:00 PDT 2023 Assigned to inspector dg 23-261494 PATROL-AN

DBL_Animal Services Dispatch 8/5/2023 9:13:49 AM - 5.22(1) - Agent Created Case - 49 8/5/2023 9:14:07 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/5/2023 9:20:50 AM 5.22(1) Agent Finished - Case Closed. Closed date : Sat Aug 05 09:20:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-262343, emailed complainant from EMPro – DB

DBL_Animal Services Dispatch 9/5/2023 7:25:16 PM - empro-svc-account - Agent Created 49

Case -9/5/2023 7:25:32 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

9/6/2023 10:30:58 AM - <u>5:22(1)</u> - Agent Finished - Case Closed. Closed date : Wed Sep 06 10:30:00 PDT 2023 Dispatched to Crew Assigned to ACO40, emailed citizen DG 23-275084 - JA -123

-123

Animal Concern Case	201001233379	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? 9:11 AM Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Caller is upset that the park is being dug up by loose dogs. There are 5 there right now, the owners think it's perfectly fine for their very large off leash dogs to be digging holes the ground creating tripping hazards, for their dogs to deficate on the turfsos.22(1) that no one is patrolling and issuing out tickets to these dog owners. Is there an animal weffare or crueity jusse? No (Don't ask just record, does the customer require contact?): Yes		Attained - Case Closed	45334	45334
Animal Concern Case	201001403986	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Additional location details: Green space next to hinge park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What time of day is this happening? From 7 am Till evening Provide details: There is a dog park adjacent to hinge park. Dog owners don't like it and took over the south green space as a dog park. The grass is now a mud pit and city has fenced it off to regrow. Several weeks ago and the dog owners have now moved to the north green space and it will soon be a mud pit a bigger concern is that this space borders on the bike g and pedestrian path. There are sometimes 7 large dogs been exercised with balls thrown, the ball often goes over the paths, it is only a matter of time before a cyclist has a dog run in front of them or knock a pedestrian down. It is illegal and unsafe.We need some signage to reinforce it is a on leash only area. The north side is a very popular picnic spot pople on nice nights coming up.People cannot spread their food and blankets on mud and while dogs are being exercised. Many residents are frustrated by this. Is there an animal welfare or crueity issue? No Name: s22(1) Email address: s2(2) Phone number: s2(2)		Attained - Case Closed	45396	45396
Animal Concern Case	201001502052	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Between 4:30pm - 6pm Is this request from VPD or Fire? No Provide details: At least 3 off leash dogs in the Hinge Park. Caller indicated it happens everyday between 4:30pm - 6pm. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Mame: Email address: S.22(1)	Phone	Attained - Case Closed	45437	45437

DBL_Animal Services Dispatch 2/12/2024 9:15:14 AM - 2211 - Agent Created Case - 49 2/12/2024 9:16:18 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/12/2024 9:48:13 AM -s.22(1) - Agent Finished - Case

2)12/2024 9:48:13 AM - S.22(1) - Agent Fini Closed date : Mon Feb 12 09:48:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 188769 - HB

DBL_Animal Services Dispatch 4/13/2024 9:17:22 PM - empro-svc-account - Agent Created 49

-123

-123

ch 4/13/2024 9:17:22 PM - empro-svc-account - Agent Created 2 Case -4/13/2024 9:17:34 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/14/2024 11:21:09 AM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Apr 14 11:21:00 PDT 2024 Further action has been planned Sent to patrol - DG 24 215189 - HB

DBL_Animal Services Dispatch 5/24/2024 2:50:23 PM - s.22(1) - Agent Created Case - 49 5/24/2024 2:50:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/24/2024 3:30:26 PM - s.22(1) - Agent Finished - Case

Closed. Closed date : Fri May 24 15:30:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-232796

Animal Concern Case	201001568318	215 W 15T AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dg off leash What day(s) of the week is this happening? Most days, especially Weekends. What time of day is this happening? 4pm and later. Is this request from VPD or Fire? No Provide details: Caller reaching out to report multiple dogs off leash at this park. There is a dog-off leash park within this same park but dog owners are not utilizing it. Caller specifically mentior how the city just spent time and money to fix the grassy areas in this park, and now the dogs are there destroying the city's work by digging/defecating in the grass.Caller noted there are 8 dogs currently off leash in the park today, June 15th around noon.CSR advised of SLS. Is there an animal welfare or cruelty issue? No [Dom' task just record, does the customer require contact?): No Name: Email address: \$.22(1) Phone number: \$.22(1)		Attained - Case Closed	45458	45459
Animal Concern Case	201001617392	215 W 15T AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog offleash What day(s) of the week is this happening? everyday What time of day is this happening? 9:30 am Is this request from VPD or Fire? No Provide details: 7 Dogs off leash just running around Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: no name Email address: customerdeclined@vancouver.ca Phone number: 6048737000	Phone	Attained - Case Closed	45477	45477
Animal Concern Case	201001622040	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? daily What time of day is this happening? daily (nightly Is this request from VPD or Fire? No Provide details: About 6 dogs off leash in the park right now (930pm). Ongoing occurance Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Name (311 use this profile) Email address: customerdeclined@vancouver.ca Phone number: 6048737000	Phone	Attained - Case Closed	45479	45479

-123

-123

DBL_Animal Services Dispatch 6/15/2024 11:57:02 AM -8.22(1) - Agent Created Case - 49 6/15/2024 11:57:15 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/15/2024 12:32:19 PM - s.22(1) - Agent Finished - Case

6/15/2024 12:32:19 PM - S.22(1) - Agent Fi Closed. Closed date : Sat Jun 15 12:32:00 PDT 2024 Further action has been planned sent to patrol - DG24 242279 - JB

DBL_Animal Services Dispatch 7/4/2024 9:32:22 AM - 5.22(1) - Agent Created Case - 49 7/4/2024 9:33:17 AM - empro-svc-account - Online Form 7/4/2024 9:33:17 AM - empro-svc-account - Online Form 7/4/2024 9:33:17 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 7/4/2024 10:44:55 AM -s.22(1) - Agent Finished - Case 7/4/2024 10:44.35 km order 1/7 2024 Closed date : Thu Jul 04 10:44:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-248797 - HB

DBL_Animal Services Dispatch 7/5/2024 9:26:38 PM - 7/5/2024 9:27:26 PM - empro-svc-account - Online Form
49 7/5/2024 9:27:26 PM - empro-svc-account - Online Form Updated by System -7/5/2024 9:27:27 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/6/2024 9:17:51 AM - ⁵²²⁽¹⁾. Agent Finished - Case Closed. Closed date : Sat Jul 06 09:17:00 PDT 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-249432, no follow up required as submitted anonymously – DB

Email address: s.22(1)

Location: 1650 MANITOBA STType of animal: DogType of concern: Dog off leashAnimal colour: ⁵²²⁽¹⁾ rovide details: Another dog tied on outside London Drugs, barking for 10 Mobile App Attained - Case Closed 44847 minutes straight. Is there an animal welfare or cruelty issue? No Dog Dog off leash Animal Concern Case 201000142293 1650 MANITOBA ST 44847

Animal Concern Case	201000325882	1650 MANITOBA ST	Dog Dog off leash	Location: 1650 MANITOBA ST Type of animal: Dog Type of concern: Dog off leash Animal colour: S.22(1) Provide details:	Mobile App	Attained - Case Closed	44938	44938
				Another day, more barking dogsDog has been consistently barking for over 5 minutes, non stop while tied on outside London Drugs Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201001265818	43 E 1ST AV	D
			D

Dog	Location:	Mobile App	Attained - Case Closed	45351	45351
Dog off leash	43 E 15T AV	мовис Арр	Attained Case closed	45551	45551
205 011 12031	Type of animal:				
	Dog				
	Type of concern:				
	Dog off leash				
	What day(s) of the week is this happening?				
	Every day				
	What time of day is this happening?				
	All day				
	Animal breed: s.22(1)				
	Animal colour: s.22(1)				
	Provide details:				
	This particular person has had ^{a 22} dog off leash and in the fenced off-limit are 5.22(1) 5.22(1) on Monday already. People off leash and go into the fenced area a				
	the time but this person has been here around 5:15 pm. 222 dog also pooed in the fenced area and the person definitely did not go in and clean it. As I was writing this report,				
	s.22(1) , also is playing in in the fence area and off leash. Please send someone to patrol and ticket people. This problem will not stop until people a	re			
	held accountable.				
	Is there an animal welfare or crueity issue?				

DBL_Animal Services Dispatch	7/15/2024 8:57:49 PM - empro-svc-account - Agent Created 4	9
	Case -	
	7/15/2024 8:58:14 PM - empro-svc-account - Online Form	
	Updated by System -	
	7/15/2024 8:58:15 PM - empro-svc-account - Agent Updated	
	Case Details - Title updated to: Animal Concern Case - Dog	
	off leash	

7/16/2024 8:58:54 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue Jul 16 08:58:00 PDT 2024 Service provided Sent to Patrol - DG 24-253156 - HB

DBL_Animal Services Dispatch 10/13/2022 10:51:05 AM - empro-svc-account - Agent 49

-123

-123

-123

ch 10/13/2022 10:51:05 AM - empro-svc-account - Agent Created Case -10/13/2022 10:51:15 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/13/2022 11:12:38 AM -<a>s.22(1) - Agent Finished - Case

10/13/2022 11:12:38 AM -S.22(1) - Agent F Closed. Closed date : Thu Oct 13 11:12:00 PDT 2022 Dispatched to Crew Assigned to ACO 09 DG 22-291261

DBL_Animal Services Dispatch 1/11/2023 6:12:37 PM - empro-svc-account - Agent Created 49 Case -1/11/2023 6:13:01 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 1/12/2023 10:02:21 AM - ^{s.22(1)} Agent Finished - Case

Agent Finis Closed date : Thu Jan 12 10:02:00 PST 2023 Dispatched to Crew Assigned to ACO4, DG 23-173703 - DB

DBL_Animal Services Dispatch 2/28/2024 5:27:13 PM - empro-svc-account - Agent Created 49 Case -

Case - 2/28/2024 5:27:33 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/28/2024 5:57:13 PM -s.22(1) - Agent Finished - Case Closed. Closed date : Wed Feb 28 17:57:00 PST 2024

Further action has been planned Assigned to Patrol, DG 24-195890 - JA

Animal Concern Case	201000362505	43 E 1ST AV	Dog Dog off leash	Location: 43 E 15T AV Type of animal: Dog Type of concern: Dog off leash Animal breed:	Mobile App	Attained - Case Closed	44956	44956
				Unknown				
				Animal colour:				
				s.22(1)				
				Provide details:				
				Recurrent dog off leash				
				Is there an animal welfare or cruelty issue?				
				No				

Α	Animal Concern Case	201000281773	43 E 1ST AV	Dog Dog off leash	Location: 43 E 1ST AV Type of animal: Dog	Mobile App	Attained - Case Closed	44915	44915
					Type of concern: Dog off leash				
					Animal breed:				
					Unknown s2211 dog				
					s.22(1)				
					Provide details:				
					Recurrent dogs off leash knocking down children in Rast Park. Please enforce posted fine warnings				
					Is there an animal welfare or cruelty issue?				
					No				

Animal Concern Case	201001509651	215 W 15T AV	Dog Dog off leash	Location: 215 W 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every What time of day is this happening?	Mobile App	Attained - Case Closed	45441	45441
				What time of day is this happening? All day Animal breed: Many Animal colour: Many Provide details:				
				It seems dog owners are using almost every park around Olympic Village as an off leash dog park. Park grass is getting covered faeces are being left around. Families and childre play here. Can we not have some parks that dogs are not allowed at????4 dogs off leash!	n			

Is there an animal welfare or cruelty issue?

No

DBL_Animal Services Dispatch 1/29/2023 1:54:01 PM - empro-svc-account - Agent Created 49 -123 Ch 1/29/2023 1:54:01 PM - empro-svc-account - Agent Created 2 Case -1/29/2023 1:54:13 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 1/29/2023 1:57:50 PM -<mark>S.22(1)</mark> - Agent Finished - Case 1/29/2023 1:57:50 PM - S.22(1) - Agent Fir Closed. Closed date : Sun Jan 29 13:57:00 PST 2023 Dispatched to Crew Dispatched to ACO10 - HB 311_Contact Centre -Feedback 12/19/2022 1:39:34 PM - empro-svc-account - Agent Created 49 -123 Case -12/19/2022 1:39:47 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 12/19/2022 1:46:33 PM -<mark>s.22(1)</mark> - Agent Updated Case Details - Reallocated to queue: 311_Contact Centre Reason for reallocation: Dispatched & assigned to AC009 DG 22-312776. Please reallocate to Parks Board in regards to signage - DL 12/19/2022 1:50:39 PM ^{5.22(1)} - Agent Updated Case Details - Reallocated to queue: 311_Contact Centre -Feedback Reason for reallocation: received via public stuff 12/19/2022 2:12:21 PM -s.22(1) - Agent Took Ownership of Case -12/19/2022 2:14:29 PM -<mark>5:22(1)</mark> - Agent Finished - Case L/J 17/0002 E... Closed date : Mon Dec 19 14:14:00 PST 2022 Referred to another service group Seems like signage already in place, so no need to notify PB. DBL_Animal Services Dispatch 5/28/2024 5:02:19 PM - empro-svc-account - Agent Created 49 -123 Case -5/28/2024 5:02:34 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/28/2024 5:29:54 PM s.22(1) - Agent Finished - Case 5/28/2024 5:29:34 PM S.22(1) - Agent Finis Closed date : Tue May 28 17:29:00 PDT 2024 Further action has been planned sent to patrol - DG24 234724 - JB

Animal Concern Case	201000716437	Unknown	Dog Dog off leash	Location: East Park (43 EAST 1ST AVE) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sunday What time of day is this happening? Synday What time of day is this happening? Synday What time of day is this happening? Synday What time of day is this happening? Synday Mhat ime of day is this happening? Synday Mhat is the opening is a synday is the opening is a synday is a syn	g	Attained - Case Closed	45117	45117
				No				

Animal Concern Case	201000573359	Unknown	Dog Dog off leash	Location: East Park (43 EAST 1ST AVE) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Unknown Animal colour: S.22(1) Provide details: There are two dogs off leash and the owmer's don't care that there is a sign indicating otherwise. Caller has also S.22(1) but they disregard the information. The same owmer's with the same dogs are there everyday around this time. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Attained - Case Closed	45055	45055
Animal Concern Case	201000602119	215 W 15T AV	Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE) Additional location details: Hi There, Every day now there are dogs off leash at the grass at hinge park. The space once enjoyed by families is now overrun with dogs and their mess. There is a dog park right next to this space. Can you please start enforcing the rules so the residents of OV can get their park back Type of nimal: Dog Type of concern: Dog off leash Provide details: Hi There, Every day now there are dogs off leash at the grass at hinge park. The space once enjoyed by families is now overrun with dogs and their mess. There is a dog park right next to this space. Can you please start enforcing the rules so the residents of OV can get their park back Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45070	45070

Animal Concern Case	201001569089	1600 COLUMBIA ST and WALTER HARDWICK AV	Dog Dog off leash	Location: COLUMBIA ST AND WALTER HARDWICK AV Additional location details: Hinge Park Type of animal: Dog Type of concern: Dog off leash	Mobile App	Attained - Case Closed	45459	45459
				What day(s) of the week is this happening?				
				Saturday				
				What time of day is this happening?				
				Afternoon				
				Provide details:				
				Multiple dogs off lease. Issue might be lack of signage. Only one obvious sign visible.				
				Is there an animal welfare or cruelty issue?				
				No				

DBL_Animal Services Dispatch 7/9/2023 10:21:39 PM - empro-svc-account - Agent Created 49 Case -7/9/2023 10:21:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 7/10/2023 9:48:17 AM -<mark>8:22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jul 10 09:48:00 PDT 2023 Service provided DG 23-251383 Patrol-an

DBL_Animal Services Dispatch 5/8/2023 5:19:08 PM - 22(1) - Agent Created Case - 49 5/8/2023 5:19:33 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 5/8/2023 5:45:08 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon May 08 17:45:00 PDT 2023 Dispatched to Crew Assigned to ACO Supervisor for assignment DG 23-224282 -DL

DBL_Animal Services Dispatch 5/23/2023 2:38:13 PM - empro-svc-account - Agent Created 49 Case -5/23/2023 2:38:32 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/23/2023 5:12:20 PM - sent Finished - Case Closed. Closed date : Tue May 23 17:12:00 PDT 2023 Dispatched to Crew Assigned to ACO Patrol. DG 23-231701

DBL_Animal Services Dispatch 6/16/2024 10:46:57 AM - empro-svc-account - Agent Created Case -6/16/2024 10:47:11 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 6/16/2024 10:50:07 AM -5.22(1) - Agent Finished - Case Closed. Closed date : Sun Jun 16 10:50:00 PDT 2024 Further action has been planned Sent to patrol -DG 24-242580 - HB

-123

Animal Concern Case	201001674819	1600 COLUMBIA ST and WALTER HARDWICK AV	Dog off leash	Location: COLUMBIA ST AND WALTER HARDWICK AV Additional location details: Park near this intersection. Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? unknown What time of day is this happening? unknown What time of day is this happening? unknown Is this request from VPD or Fire? No Animal breed: unknown Animal colour: unknown Provide details: Reported via online chat and abandoned so limited information provided. They said: "owners tend to play with their dogs off Leash on this grass area and there were situations that when I wanted to enjoy the park couple dogs jumped over" and wanted to play with the citizen and citizen said something like there need to be some boundaries. And leaving dig waste everywhere. Citizen says maybe bylaw officer can enforce so people take this seriously. They said that there is a sign saying dogs must be on leash but nobody seems to follow. Is there an animal welfare or cruelty issue? No (Don't ax just record, does the customer require contact?): No Name: No Name (311 use this profile) Email address: customerdeclined@vancouver.ca Phone number: 6048737000	Chat	Attained - Case Closed	45500	45500
Animal Concern Case	201001468411	43 E 1ST AV	Dog Dog off leash	Location: 43 E 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? All day Animal breed: <u>\$22(1)</u> Provide details: There is a <u>\$22(1)</u> There is a <u>\$22(1)</u> or that there was a fine. Please have regular Rangers patrolling so that people don't think they're above the law Is there an animal welfare or cruelty issue? No Name: <u>\$22(1)</u> Final address: <u>\$22(1)</u> Phone number: <u>\$22(1)</u>	Mobile App	Attained - Case Closed	45420	45420
Animal Concern Case	201001619313	215 W 1ST AV	Dog off leash	Location: 215 W 1ST AV Type of animal: Dog Type of concern: Dog of leash What day(s) of the week is this happening? All the time What time of day is this happening? Every day Animal breed: S22(1) Animal colour: S.22(1) Provide details: Park is full of holes dug by dogs and dogs running off leash Is there an animal welfare or cruelty issue? No Name: S.22(1) Phone number: S.22(1)	Mobile App	Attained - Case Closed	45478	45478

7/26/2024 1:36:51 PM -s.22(1) - Agent Finished - Case Closed. Closed date : Fri Jul 26 13:36:00 PDT 2024

Further action has been planned Assigned to patrol - 24 257402 - CH

DBL_Animal Services Dispatch 5/7/2024 5:40:21 PM - empro-svc-account - Agent Created 49

-123

case -S/7/2024 5:40:31 PM - empro-svc-account - Agent Created Case -S/7/2024 5:40:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/7/2024 5:44:05 PM -<a>s.22(1) - Agent Finished - Case

S/1/2024 3:44:05 PM - S.22(1) - Agent Finish Closed. Closed date : Tue May 07 17:44:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-224744 - HB

DBL_Animal Services Dispatch 7/4/2024 5:29:22 PM - empro-svc-account - Agent Created 49

-123

7/4/2024 5:29:27 IM Templosocaccount - Agent Cleated Case
 7/4/2024 5:29:36 PM - empro-svc-account - Online Form Updated by System 7/4/2024 5:29:37 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/4/2024 6:11:31 PM -s.22(1) - Agent Finished - Case 7/4/2024 0:11:31 PM - S.22(1) Closed date : Thu Jul 04 18:11:00 PDT 2024 Dispatched to Crew assigned to Patrol, DG 24-248910

Animal Concern Case	201001340806	1678 PULLMAN PORTER ST	Dog Dog off leash	Location: 1678 PULLMAN PORTER ST Type of animal: Dog Type of concern: Dog off leash	WEB	Attained - Case Closed	45371	45371
				What day(s) of the week is this happening?				
				Tuesday				
				What time of day is this happening?				
				630pm				
				Provide details:				
				Dog offleash with owner playing I pollinator park				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern	Case 20100105	8596	1678 PULLMAN PORTER ST	Dog Dog off leash	Location: 1678 PULLMAN PORTER ST Additional location details: Butterfly garden Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Everyday What time of day is this happening? Animal breed: Multiple Provide details: The fence is being moved and people are trearing the area as a dog off leash park. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45278	45278
Animal Concern	Case 20100038	36104	215 W 1ST AV	Dog Dog off leash	Location: Park Site On South East False Creek (Hinge Park) (215 W 1ST AVENUE)	Phone	Attained - Case Closed	44966	44966

Type of animal: Type of animal Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Animal colour: s.22(1) and another dog (breed unknown) Animal colour: s.22(1) Provide details:

Two dogs off leash at Hinge Park located at W 1st and Columbia St. Citizen says that they are running off-leash outside of the dog park area at Hinge Park.

Is there an animal welfare or cruelty issue?

No

(Don't ask just record, does the customer require contact?):

No

DBL_Animal Services Dispatch 3/19/2024 7:00:30 PM - empro-svc-account - Agent Created 49 Ch 3/13/2024 7:00:30 PM - empro-svc-account - Agent Created 2 Case -3/13/2024 7:00:44 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/20/2024 10:37:52 AM -s.22(1) - Agent Finished - Case

3/20/2024 10:37:52 AM - S.22(1) - Agent Fin Closed. Closed date : Wed Mar 20 10:37:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-205038

DBL_Animal Services Dispatch 12/18/2023 7:58:58 AM - empro-svc-account - Agent 49 ch 12/18/2023 7:58:58 AM - empro-svc-account - Agent Created Case -12/18/2023 7:59:13 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

12/18/2023 11:00:04 AM - s.22(1) - Agent Finished - Case Closed. Closed date : Mon Dec 18 11:00:00 PST 2023 Further action has been planned sent to patrol - DG23 312824 - JB

DBL_Animal Services Dispatch 2/8/2023 2:12:16 PM -5.22(1) - Agent Created Case - 49 2/8/2023 2:12:38 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/8/2023 3:39:26 PM - <mark>5:22(1)</mark>- Agent Finished - Case Closed. Closed date : Wed Feb 08 15:39:00 PST 2023 Dispatched to Crew

-123

-123

Animal Concern Case	201000367583	215 W 1ST AV	Dog Dog off leash	Location: 215 W 1ST AV Additional location details: The grass field Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Provide details:	Phone	Attained - Case Closed	44958	44958
				There is five dogs off leash in the not permitted area. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No				

Animal Concern Case	201000420999	265 W 1ST AV	Dog	Location:	WEB	Attained - Case Closed	44984	44984
			Dog off leash	265 W LST AV				
				Additional location details:				
				s.22(1)				
				Type of animal:				
				Dog Type of concern:				
				Dog off leash				
				Dog on reash Animal bred:				
				Animal colour:				
				s.22(1)				
				Provide details:				
				Helks.22(1) is an extremely negligent dog owner. ^{8,22(1)} is a wonderful dog but frequently off leash. 8,22(1)				
				s.22(1) It's unclear what s.22(1)				
				s.22(1) .s.22(1) Please help before this escalates 22(1) needs to be held accountable				
				Is there an animal welfare or cruelty issue?				
				s 22(1) Animal colour: S.22(1) Provide details: Helks 22(1) is an extremely negligent dog owner. ^{b 22(1} is a wonderful dog but frequently off leash. S.22(1) S.22(1) It's unclear what S.22(1) S.22(1) It's unclear what S.22(1) Please help before this escalates 22(1) needs to be held accountable				

Animal Concern Case	201000883706	215 W 1ST AV	

Dog Dog off leash Dog Dog off leash

Attained - Case Closed 45199 Phone Location: 215 W 1ST AV Type of animal: Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Right now What time of day is this happening? Right now Is this request from VPD or Fire? No No Animal breed: Unknown Animal colour: Animal colour: s.22(1) Provide details: 3 off leash dogs at the Hinge Park. Is there an animal welfare or cruelty issue?

(Don't ask just record, does the customer require contact?):

No

No

Yes

-123

DBL_Animal Services Dispatch 1/31/2023 12:40:30 PM -<mark>5.22(1)</mark> - Agent Created Case - 49 1/31/2023 12:40:44 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/31/2023 12:53:14 PM - s.22(1) Agent Finished - Case

Closed date : Tue Jan 31 12:53:00 PST 2023 Dispatched to Crew

DBL_Animal Services Dispatch 2/27/2023 11:34:29 AM - empro-svc-account - Agent 49

-123

ch 2/27/2023 11:34:29 AM - empro-svc-account - Agent Created Case -2/27/2023 11:34:47 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 2/27/2023 11:43:39 AM -s.22(1) - Agent Finished - Case Closed. Closed date : Mon Feb 27 11:43:00 PST 2023 Dispatched to Crew Dispatched to ACO10 - DG 23 194307 - HB

DBL_Animal Services Dispatch 9/29/2023 12:44:43 PM s22(1) - Agent Created Case - 49 9/29/2023 12:45:12 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/29/2023 1:16:03 PM -s.22(1) - Agent Finished - Case

45199

Closed date : Fri Sep 29 13:16:00 PDT 2023 Dispatched to Crew Assigned to Patrol, emailed citizen DG 23-284233 - JA

Animal Concern Case	201000978827	265 W 1ST AV	Dog Dog off leash Dog Dog off leash	Location: 265 W 15T AV Additional location details: S.22(1) Type of animal: Dog Type of animal: Dog of leash What day(s) of the week is this happening? every day What time of day is this happening? every day What time of day is this happening? all day Animal colour: S.22(1) Animal colour: S.22(1) Provide details: S.22(1) Provide details: S.22(1) Lets the leash drag and does not hold it. this results in the dog 5.22(1) the urine is high lighter colored dont think 5.22(1) Is there an animal welfare or cruelty issue? Yes	WEB	Attained - Case Closed	45249	45249
Animal Concern Case	201001028857	265 W 1ST AV	Dog Dog off leash Dog Dog off leash	Location: 265 W 15T AV Additional location details: S22(1) Type of animal: Dog of leash What day(s) of the week is this happening? daily What time of day is this happening? varies Animal breed: S22(1) Provide details: S.22(1) Provide details: S.22(1) Sthere an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45264	45264
Animal Concern Case	201001544383	215 W 1ST AV	Dog Dog off leash	Location: 215 W 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Regularily What time of day is this happening? Early in the morning & amp; 4-5pm Is this request from VPD or Fire? No Animal breed: assorted Animal colour: assorted Animal colour: assorted Provide details: Currently 5 dogs off leash, there were more a minute ago at Hinge Park - at the square of grass. Is there an animal welfare or cruelty issue? No	Phone	Attained - Case Closed	45448	45448

Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Name (311 use this profile) Email address: customerdeclined@vancouver.ca Phone number: 6048737000 DBL_Animal Services Dispatch 11/19/2023 8:44:01 AM - empro-svc-account - Agent Created Case -11/19/2023 8:44:15 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

11/19/2023 9:22:40 AM - s.22(1) - Agent Finished - Case

11/19/2023 9:22:40 AM -<mark>s.22(1)</mark> - Agent Fi Closed. Closed date : Sun Nov 19 09:22:00 PST 2023 Dispatched to Crew Dispatched to ACO43 -DG 23 304386 - HB

DBL_Animal Services Dispatch 12/3/2023 4:57:00 PM - empro-svc-account - Agent Created 49

-123

Case -12/3/2023 4:57:15 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 12/3/2023 5:11:31 PM - s.22(1) - Agent Finished - Case Cased

Closed. Closed. Closed date : Sun Dec 03 17:11:00 PST 2023 Dispatched to Crew Assigned to ACO43, D6 23-309370, emailed comp DG number from EMPro - JA

DBL_Animal Services Dispatch 6/4/2024 4:55:07 PM - s22(1) - Agent Created Case - 49 6/4/2024 4:55:59 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

6/4/2024 5:16:43 PM -s.22(1) - Agent Finished - Case

Closed Closed date : Tue Jun 04 17:16:00 PDT 2024 Further action has been planned sent to patrol - DG24 238208 - JB

Animal Concern Case	201001545335	215 W 15T AV	Dog off leash	Location: 215 W 15T AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? every day around 630 What time of day is this happening? around 630 pm Is this request from VPD or Fire? No Animal breed: many Animal colour: many Provide details: Citizen called upset about amount of dogs off leash near Hinge park. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Name (131 use this profile) Email address:customerdeclined@vancouver.ca Phone number: 6048737000	Phone	Attained - Case Closed	45448	45448
Animal Concern Case	201001544703	158 WALTER HARDWICK AV	Dog off leash	Location: 158 WALTER HARDWICK AV Additional location details: Hinge Park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day all the time What time of day is this happening? All the time Provide details: Dogs off leash in an on leash area all the time. By law needs to be enforced. Is there an animal welfare or crueity issue? No Mane: 22(1) Phone number: 5.22(1)	Mobile App	Attained - Case Closed	45448	45448
Animal Concern Case	201001503535	141 W 15T AV	Dog Dog off leash	Location: 141 W 1ST AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Saturday What time of day is this happening? Saturday Non of the saturday Non of the sat	Mobile App	Attained - Case Closed	45438	45438

City of Vancouver - FOI 2024-528 - Page 29 of 105

-123

DBL_Animal Services Dispatch 6/4/2024 8:30:20 PM - empro-svc-account - Agent Created 49

6/4/2024 8:30:30 PM - Employee account - Agent Cleated Case -6/4/2024 8:30:33 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/5/2024 10:04:37 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Jun 05 10:04:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-238485 - HB

DBL_Animal Services Dispatch 5/25/2024 5:36:43 PM - empro-svc-account - Agent Created 49

Case -5/25/2024 5:36:56 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/25/2024 6:02:31 PM - <mark>S.22(1)</mark> - Agent Finished - Case

5/25/2024 6:02:31 PM - S.22(1) - Agent Finis Closed date : Sat May 25 18:02:00 PDT 2024 Dispatched to Crew assigned to ACO 6 - DG24 233183 - JB

-123

Animal Concern Case	201000604696	1700 COOK ST and W 1ST AV	/ Dog Dog off leash	Location: COOK ST AND W 1ST AV	Phone	Attained - Case Closed	45071	45071
				Additional location details: By the Easy Park Lot				
				Type of animal:				
				Dog				
				Type of concern: Dog off leash				
				by the request from VPD or Fire?				
				No				
				Animal breed:				
				s.22(1) Animal colour:				
				s.22(1) Provide details:				
				Caller advises the owner is near by S.22(1) and not keeping an eye on 22 dog that is running around and chomping on pylons that are nearby. Caller feels that this is a				
				dangerous situation for the dog and potentially any children in the area.				
				Is there an animal welfare or cruelty issue? No				
				INU				
				(Don't ask just record, does the customer require contact?):				
				No				

Animal Concern Case	201000477920	1988 WYLIE ST	Dog Dog off leash	Location: 1988 WYLE ST Additional location details: S.22(1) Type of animal: Dog Type of concern: Dog offleash Is this request from VPD or Fire? No Animal breed: S.22(1) Animal breed: S.22(1) Provide details: S.22(1) S.22(Phone If-	Attained - Case Closed	45013	45013
Animal Concern Case	201000753097	285 E 5TH AV	Dog Dog off leash	Location: 285 E 5TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? July 13th 2023 What time of day is this happening? 3:56pm Animal breed: 5.22(1) Animal colour:	WEB	Attained - Case Closed	45133	45133

Dog off leash and wandering, Img_1247 and img_1246 shows dog having wanders.22(1) and the owners waiting for it. Img_1243 shows dog on left side away from owner. owners car license plates.22(1)

Is there an animal welfare or cruelty issue?

No

s.22(* Provide details: DBL_Animal Services Dispatch 5/24/2023 2:44:54 PM - 2211 - Agent Created Case - 49 5/24/2023 2:45:05 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 5/24/2023 3:14:13 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed May 24 15:14:00 PDT 2023

Dispatched to Crew assigned to aco04 dg 23-232207 - rg

DBL_Animal Services Dispatch 3/27/2023 5:06:37 PM 5:22(1). Agent Created Case - 49 3/27/2023 5:06:50 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 3/27/2023 5:12:46 PM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Mar 27 17:12:00 PDT 2023 Dispatched to Crew Dispatched to ACS37 - DG 23 206878 - HB

DBL_Animal Services Dispatch 7/25/2023 10:17:39 PM - empro-svc-account - Agent Created 49 Case -7/25/2023 10:17:59 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

Case - Dog off leash 7/26/2023 11:34:22 AM -<u>S.22(1)</u> - Agent Finished - Case Closed.

//26/2023 11:34:22 AM -S.22(1) - Agent H Closed. Closed date : Wed Jul 26 11:34:00 PDT 2023 Dispatched to Crew Dispatched to ACO06 - DG 23 258040 - HB -123

-123

Animal Concern Case	201000562712	2150 BRUNSWICK ST	Dog off leash	Location: 2150 BRUNSWICK ST Additional location details: Not sure about the S.22(1) Animal breed: S.22(1) Provide details: Dog is always off leash and unattended a lot: S.22(1) Dog is always off leash and unattended a lot: S.22(1) Dog is always off leash and unattended a lot: S.22(1) Lot is left unattended and we are worried about traffic and other dogs reacting. No	v not aggressive	WEB	Attained - Case Closed	45049	45049
Animal Concern Case	201000818627	2150 BRUNSWICK ST	Dog Dog off leash Dog off leash	Location: 2150 BRUNSWICK ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? What time of day is this happening? 3:30pm Animal breed: 2:2(1) Animal colour: 5:22(1) Provide details: 1:221 had dog off leash in Guelph Park, then walked the dog off leash <u>5:22(1)</u> No	v	WEB	Attained - Case Closed	45163	45164
Animal Concern Case	201000549959	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash Animal breed: I'm not sure. <u>5.22(1)</u> Animal colour: <u>5.22(1)</u> Provide details: The dog <u>5.22(1)</u> and usked him to put the dog on a leash, that this is not an off leash dog park. <u>5.22(1)</u> put his dog on a leash. The dog again <u>5.22(1)</u> asked the man to <u>5.22(1)</u> The owner is unhing is aggressive and constantly off leash. Attached is a picture of the owner of the Dog; I believe his name is <u>5.22(1)</u> The owner is unhing	he owner came up , and refused to	Nobile App	Attained - Case Closed	45042	45042

Is there an animal welfare or cruelty issue?

No

5/2/2023 4:53:31 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue May 02 16:53:00 PDT 2023 Dispatched to Crew Assigned to ACO10 DG 23-221701 - DL

DBL_Animal Services Dispatch 8/24/2023 11:23:13 PM - empro-svc-account - Agent Created 49

Case -8/24/2023 11:23:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 8/25/2023 2:08:06 PM - s.22(1) - Agent Finished - Case 8/25/2023 2:08:00 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Fri Aug 25 14:08:00 PDT 2023 Dispatched to Crew Assigned ACO40, emailed citizen from EMPro, DG 23-270227 -JA

DBL_Animal Services Dispatch 4/26/2023 12:42:33 AM - empro-svc-account - Agent Created Case -4/26/2023 12:42:48 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/26/2023 8:33:10 AM - S.22(1) Agent Finished - Case 4/26/2023 8:33:10 AM - 5-22 (*7 Agent Finished Closed date : Wed Apr 26 08:33:00 PDT 2023 Dispatched to Crew Assigned to AC023, DG 23-218557 - DB

-123

-123

Animal Concern Case	201000560791	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash Animal breed: \$22(1) Animal colour: \$22(1) Provide details: Generally, this park has turned into an off-leash dog park now.But, on a more worrisome note\$,22(1) \$.22(1)	Mobile App	Attained - Case Closed	45048	45048
				clear, I am more worried about the combative attitude of the owner and refusal to leash the dog when there is clearly no control of the dog. Seemingly, the dog just wants to p but is not being instructed/trained properly.	ay			
				Is there an animal welfare or cruelty issue?				
				Yes				

Animal Concern Case	201000327846	1001 E 7TH AV	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	44939	44939
			Dog on leasn	China Creek North Park (1001 E 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Provide details:				
				Daily multiple dogs off leash. 5.22(1) , I'm approached by dogs off leash. So many dogs in neighborhood. Need a fenced off area as the exercise facilities for humans can only be used by people un afraid of dogs.				
				Is there an animal welfare or cruelty issue?				
				No				

Anima	al Concern Case	201001462930	1001 E 7TH AV	Dog	Location:	Phone	Attained - Case Closed	45417
				Dog off leash	China Creek North Park (1001 E 7TH AV)			
					Type of animal:			
					Dog			
					Type of concern:			
					Dog off leash			
					What day(s) of the week is this happening?			
					Saturday			
					What time of day is this happening?			
					8:00pm			
					Is this request from VPD or Fire?			
					No			
					Animal breed:			
					Various			
					Animal colour:			
					Various			
					Provide details:			
					Citizen calling to advise there are about 10 dogs off leash at the park.			
					Is there an animal welfare or cruelty issue?			
					No			
					(Don't ask just record, does the customer require contact?):			
					No Name ⁵²²⁽¹⁾ Email address: <mark>5.22(1)</mark>			
					Phone number: s.22(1)			

DBL_Animal Services Dispatch 5/1/2023 8:32:54 PM - empro-svc-account - Agent Created 49 cn 5/1/2023 8:32:54 PM - empro-svc-account - Agent Created Case -5/1/2023 8:33:07 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/2/2023 8:40:54 AM - ^{5:22(1)} Agent Finished - Case Closed. Closed date : Tue May 02 08:40:00 PDT 2023 Dispatched to Crew Assigned to Dispatch Clerk for reassignment, DG 23-221510 -DB

DBL_Animal Services Dispatch 1/12/2023 3:17:07 PM - empro-svc-account - Agent Created 49

Case -1/12/2023 3:17:20 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/12/2023 3:36:17 PM - s.22(1) - Agent Finished - Case 1/1/2023 3:36:1/ PM - S.22(1) - Agent Hir Closed. Closed date : Thu Jan 12 15:36:00 PST 2023 Dispatched to Crew Assigned to ACO 42 DG 23-173920

DBL_Animal Services Dispatch 5/4/2024 8:17:28 PM - sempro-svc-account - Agent Updated 5/4/2024 8:17:45 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

45417

5/5/2024 9:38:18 AM -s.22(1) - Agent Finished - Case S) S) 2024 9:38:18 AWI - S. 22 (1)
 Agent Finis
 Closed date : Sun May 05 09:38:00 PDT 2024
 Further action has been planned
 Sent to Patrol - DG 24-223630 - HB

-123

Animal Concern Case	201001460875	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What disk(s) of the week is this happening? Every day What time of day is this happening? morning, afternoon and evening Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: There are multiple dogs constantly off leash in China Creek Park North. <u>5.22(1)</u> and the <u>5.22(1)</u> replied with "where is the sign that says to put my dog on leash?". The caller showed <u>5.22</u> a sign near the playground. So the signs don't seem to be visible enough for these dog owners and hopefully we can put more signs and do some enforcement at this park. I also suggested that the caller request signage through our park improvement case online. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: <u>5.22(1)</u> Phone number: <u>5.22(1)</u>	Phone	Attained - Case Closed	45416	45416
Animal Concern Case	201000162676	1001 E 7TH AV	Dog Dog off leash	Location: China Creek North Park (1001 E 7TH AV)Additional location details: Field at China creek park Type of animal: DogType of concern: Dog off leashAnimal breed: MultipleAnimal colour: Multiple Provide details: 10+ dogs off leash. It's like this almost daily. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44859	44859

Animal Concern Case	201000560734	1001 E 7TH AV	Dog Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: 2201 Provide details: This 22011 is always off leash at the park and it's charged at the children in the park a few times now. Citizen would like to see Animal control there to have this person under control. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45048	45048
Animal Concern Case	201000621246	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog offeash Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: Dog are off leash in the park all day.SPCA is nearby walking reactive dogs daily. Its and issue. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45074	45074

DBL_Animal Services Dispatch 5/3/2024 12:30:52 PM - s.22(1) - Agent Created Case - 49 5/3/2024 12:31:00 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/3/2024 12:58:23 PM s.22(1) - Agent Finished - Case

5/3/2024 12:58:23 PM S.22(1) - Agent Fi Closed. Closed date : Fri May 03 12:58:00 PDT 2024 Further action has been planned assigned Patrol, DG 24-222838

Case -10/24/2022 5:36:27 PM - empro-svc-account - Agent Urea 10/24/2022 5:36:27 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/25/2022 8:29:10 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed date : Tue Oct 25 08:29:00 PDT 2022 Dispatched to Crew Assigned to ACO 10 MG, DG 22-295743 -SH

DBL_Animal Services Dispatch 10/24/2022 5:36:17 PM - empro-svc-account - Agent Created 49

DBL_Animal Services Dispatch 5/1/2023 7:26:01 PM 52211 - Agent Created Case -5/1/2023 7:26:33 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash -123 49

5/2/2023 8:36:03 AM - ^{5.22(1)}. Agent Finished - Case Closed. Closed date : Tue May 02 08:36:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-221508 - DB

DBL_Animal Services Dispatch 5/27/2023 3:22:35 PM - 822(1). 5/27/2023 3:22:47 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 5/27/2023 4:56:56 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Sat May 27 16:56:00 PDT 2023

Dispatched to Crew assigned to patrol dg 23-233713 - rg

City of Vancouver - FOI 2024-528 - Page 33 of 105

-123

-123

Animal Concern Case	201000830550	1001 E 7TH AV	Dog Dog off leash Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Tursday What time of day is this happening? 12:45PM Is this request from VPD or Fire? No Provide details: Client has had several incidents with off-leash dogs at China Creek Park North. This park does not have an off-leash area. <u>s</u> .22(1) s.22(1) well as it was going for the ball, <u>s</u> .22(1) that there should be harsher enforcement from the animal control officers at this park - as <u>s</u> .22(1) that there should be harsher enforcement from the animal control officers at this park - as <u>s</u> .22(1) that there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone s	Attained - Case Closed	45170	45170
Animal Concern Case	201000841096	1001 E 7TH AV	Dog Dog off leash Dog Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sept 6 at 7:40pm What time of day is this happening? 7:40pm	Phone	Attained - Case Closed	45176	45176

Citizen sees 12 dogs off leash right now. Citizen was advised Animal Control is done at this time but noting this in a case that maybe they can come before they are done for the day and issue tickets to anyone they see with dogs off leash. Ongoing issue at this park. Is there an animal welfare or cruelty issue?

7:40pm Is this request from VPD or Fire?

(Don't ask just record, does the customer require contact?):

No Animal breed: Many Animal colour: Many Provide details:

No

No

Animal Concern Case 201001092892 1001 E 7TH AV Dog Dog off leash

Attained - Case Closed 45294 Phone Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Wednesday What time of day is this happening? 9:20AM Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Provide details: Coller reporting regularly seeing dogs off leash at China Creek Park North. At time of call, caller said there were 10 dogs off leash. Caller has seen dogs digging up the ground in the area of the baseball diamond, causing damage in the past. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):

DBL_Animal Services Dispatch 8/31/2023 1:16:16 PM - s.22(1) - Agent Created Case - 49 8/31/2023 1:16:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 8/31/2023 1:39:43 PM **5.22(1)** - Agent Finished - Case Closed. Closed date : Thu Aug 31 13:39:00 PDT 2023

Dispatched to Crew Assigned to ACO40, emailed citizen DG 23-272900 - JA

DBL_Animal Services Dispatch 9/6/2023 7:41:54 PM 2201 - Agent Created Case - 9/6/2023 7:42:05 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 9/7/2023 8:51:13 AM Closed date : Thu Sep 07 08:51:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23:275550, no follow up required as submitted anonymously – DB

DBL_Animal Services Dispatch 1/3/2024 9:27:17 AM - ^{5.22(1)}- Agent Created Case - 49 1/3/2024 9:27:33 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

45294

1/3/2024 10:16:17 AM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Jan 03 10:16:00 PST 2024 Eurther action has been planned

Further action has been planned sent to patrol - DG24 170517 - JB

-123

-123

Animal Concern Case	201001218645	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Feb 4th, 2024 What time of day is this happening? F55 pm Is this request from VPD or Fire? No Animal colour: S.22(1) Provide details: There is one S.22(1) No Provide details: There is one S.22(1) was leaving. Is there an animal welfare or cruelty Issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45327	45327
Animal Concern Case	201001245664	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Morning Is this request from VPD or Fire? No Animal breed: N/A Animal colour: N/A Provide details: Citizen reporting on-going issue at China Creek North Park. Over 12 dogs roaming around off leash at the park. Caller advised this is an issue that needs to be addressed by Animal Services. Caller advised that this is a major safety concern as there are small children that play around this park and wilh large dogs off leash th presents a danger. Caller advised that the regulars know when the officers are coming to the area and will quickly put their dogs leash back on and only end up receiving a verbal warning from the officer. As soon as the officer leaves. everyone will unleash their dogs again, also caller advised the owners know that after 7pm animal service won't attend and so there is usually even more off-leash dogs after that time. Is there an animal welfare or crueity issue? No (Don't ask just record, does the customer require contact?): No		Attained - Case Closed	45339	45339
Animal Concern Case	201001479998	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All What time of day is this happening? Evening Is this request from VPD or Fire? No Animal breed: All Animal colour: Multiple Provide details: Citizen and§:22(1) and there was a lot of off leash parks in the area and citizen said that this happens. Citizen§:22(1) and was off leash and once again the dog was off leash and not on leash in an on leash park. Is there an animal welfare or cruelty issue? No [Don't ask just record, does the customer require contact?): No Name: ^{#22(1} Email address: §.22(1) Phone number:	Phone	Attained - Case Closed	45426	45426

s.22(1)

DBL_Animal Services Dispatch 2/4/2024 1:57:17 PM - 522(1) 2/4/2024 1:58:11 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/4/2024 1:59:52 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Feb 04 13:59:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 185575 - HB

DBL_Animal Services Dispatch 2/17/2024 11:15:04 AM 5.22(1) - Agent Created Case - 49 2/17/2024 11:15:21 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

-123

2/17/2024 11:37:11 AM S.22(1) - Agent Finished - Case Closed. Closed date : Sat Feb 17 11:37:00 PST 2024 Further action has been planned Assigned to Patrol, DG 24-191137 - JA

DBL_Animal Services Dispatch 5/13/2024 9:46:25 PM 2221 - Agent Created Case - 49 5/13/2024 9:46:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

5/14/2024 9:47:50 AM -S.22(1) - Agent Finished - Case Closed. Closed date : Tue May 14 09:47:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-228083 - HB

Animal Concern Case 201003	1704707	1001 E 7TH AV	Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? During the day, every day What time of day is this happening? All throughout the daytime Is this request from VPD or Fire? No Animal breed: Many Animal colour: Many Provide details: Activity: Ongoing issue. Request for consistent enforcement at this park s.22(1) In both cases. Another incident dog was chasing birds through couple weeks ago with dog attacked a human. Off leash. s.22(1) Is of sports activity, people are running on the track. There's a playground there too wi initiative for consistent enforcement of dogs off leash at this park as this is happening al Is there an animal welfare or cruelty issue? No [Don't ask just record, does the customer customerdeclined@vancouver.cavPhone number: 6048737000	Inting to go back to the park. Today there was ano ugh traffic and running across the street from the Citizen said with kids as well. Citizen is highlighting these inci g all times of the day, throughout the day while An	ther incident. <mark>S.22(1)</mark> park. Off leash.Also, another incident a d that person didn't file a report. There is a dents in hopes that Animal Control takes the nimal Control Officers are on duty.	Phone	Attained - Case Closed	45516	45516
----------------------------	---------	---------------	---------------	---	--	--	-------	------------------------	-------	-------

Animal Concern Case	201000527531	1001 E 7TH AV	Dog off leash	Location: 1001 E 7TH AV Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Many Animal colour: Many Provide details: Reporting about 30 dogs off leash.One dog <u>\$.22(1)</u> and is refusing the leash their dog.Caller would appreciate if Animal Service can come and enforce the bylaw. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45041	45041
---------------------	--------------	---------------	---------------	--	-------	------------------------	-------	-------

Animal Concern Case	201000506913	1001 E 7TH AV	Dog Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Type of animal: Dog	Mobile App	Attained - Case Closed	45029	45029
				Type of concern:				
				Dog off leash				
				Animal breed:				
				Multiple				
				Animal colour:				
				Lots of dogs				
				Provide details:				
				Dogs running around off leash one aggressively came up to a child barking and got into a fight with another one. Lots of dogs off leash				
				Is there an animal welfare or cruelty issue?				
				No				

DBL_Animal Services Dispatch 8/11/2024 9:32:06 PM 522(1) - Agent Created Case - 49 8/11/2024 9:33:11 PM - empro-svc-account - Online Form Updated by System -8/11/2024 9:33:13 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 8/12/2024 10:03:30 AM -s.22(1) - Agent Finished - Case

Closed date : Mon Aug 12 10:03:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-263830 - HB

DBL_Animal Services Dispatch 4/24/2023 8:06:43 PM -<mark>s.22(1)</mark> - Agent Created Case - 49 4/24/2023 8:06:54 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/25/2023 10:03:59 AM - ^{s.22(1)} Agent Finished - Case 4/25/2023 10:03:59 AM - Agent Finished - Case Closed date : Tue Apr 25 10:03:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-218477 – DB

DBL_Animal Services Dispatch 4/12/2023 6:20:17 PM - empro-svc-account - Agent Created 49

Case -4/12/2023 6:20:34 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/13/2023 8:24:19 AM -s.22(1) - Agent Finished - Case 4) 13/2023 8:24:19 AM - S. 22(1) - Agent Fin Closed. Closed date : Thu Apr 13 08:24:00 PDT 2023 Dispatched to Crew Dispatched to ACO40, DG 23 213658 - HB

-123

-123

Animal Concern Case	201000489434	1001 E 7TH AV	Dog	Location:	Mobile App	Attained - Case Closed	45019	45019
			Dog off leash	China Creek North Park (1001 E 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Provide details:				
				Multiple				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000158799	492 E 6TH AV	Dog Dog off leash	Location: 492 E 6TH AVType of animal: DogType of concern: Dog off leashProvide details: Many dogs off leash at school field Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44856	44857

Animal Concern Case	201000133901	1001 E 7TH AV	Dog	Location: China Creek North Park (1001 E 7TH AV)Type of animal: DogType of concern: Dog off leashAnimal colour: 5.22(1) rovide details: Multiple dogs off leash with a bunch of Mobile App	Attained - Case Closed	44842	44842
			Dog off leash	kids running around on the fieldis there an animal welfare or cruelty issue? No			

Animal Concern Case	201000846437	110 W 7TH AV	Dog Dog off leash Dog	Location: Jonathan Rogers Park (110 W 7TH AV)	Mobile App	Attained - Case Closed	45179	45179
			Dog off leash	Type of animal:				
				Dog Type of concern:				
				Dog off leash What day(s) of the week is this happening?				
				Saturday What time of day is this happening?				
				2pm				
				Provide details: Many dogs off leash harassing kids.				
				Is there an animal welfare or cruelty issue? No				

DBL_Animal Services Dispatch 4/2/2023 5	37:54 PM - empro-svc-account - Agent Created	49
Case -		
4/2/2023 5	38:09 PM - empro-svc-account - Agent Updated	
Case Detail	s - Title updated to: Animal Concern Case - Dog	
off leash		

4/2/2023 5:41:27 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Apr 02 17:41:00 PDT 2023 Dispatched to Crew Dispatched to ACO10 - DG 23 209654 - HB

DBL_Animal Services Dispatch 10/21/2022 6:14:13 PM - empro-svc-account - Agent Created 49

ch 10/21/2022 6:14:13 PM - empro-svc-account - Agent Creat Case -10/21/2022 6:14:25 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/22/2022 12:33:16 PM - s.22(1) - Agent Finished - Case Closed date : Sat Oct 22 12:33:00 PDT 2022 Dispatched to Crew Assigned to ACO 09 PR, DG 22-294821 -sh

DBL_Animal Services Dispatch 10/7/2022 4:22:59 PM - empro-svc-account - Agent Created 49 -123 ch 10//7/2022 4:22:59 PM - empro-svc-account - Agent Created 2 Case -10/7/2022 4:23:11 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/7/2022 4:37:06 PM -<mark>s.22(1)</mark> - Agent Finished - Case

Loged. Closed date : Fri Oct 07 16:37:00 PDT 2022 Dispatched to Crew Dispatched to ACO09 - DG 22 289446 - HB

DBL_Animal Services Dispatch 9/9/2023 2:09:36 PM - empro-svc-account - Agent Created 49 Case -9/9/2023 2:09:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/9/2023 2:27:00 PM -s.22(1) - Agent Finished - Case Closed. Closed. Closed date : Sat Sep 09 14:27:00 PDT 2023 Dispatched to Crew Assigned to Patrol, emailed citizen DG 23-276402 - JA

-123

-123

Animal Concern Case	201000304857	444 E 6TH AV	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	44929	44929
			Dog off leasn	444 E 6TH AV				
				Additional location details:				
				Mount pleasant grass field				
				Type of animal:				
				Dog Type of concern: Dog off leash Animal breed: 5.22(1) Animal colour: 5.22(1) Provide details: 5.22(1) Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201000398171	1001 E 7TH AV	Dog	Location:	Mobile App	Attained - Case Closed	44972	44972
			Dog off leash	China Creek North Park (1001 E 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Animal breed:				
				Various				
				Animal colour:				
				Various				
				Provide details:				
				At least 4'sogs off leash Is there an animal welfare or cruelty issue? No				
Animal Concern Case	201000099591	460 E 6TH AV	Dog Dog off leash	Location: 460 E 6TH AVType of animal: DogType of concern: Dog off leashAnimal breed: Multiple Provide details: A dozen dogs off leash near the playground. No need to call me Thanks. Is there an animal welfare or cruelty issue? No	e. Mobile App	Attained - Case Closed	44825	44825

Animal Concern Case 201000303354 460 E 6TH AV	Dog Dog off leash
---	----------------------

Location:	Mobile App	Attained - Case Closed	44927	44928
460 E 6TH AV				
Additional location details:				
Mount pleasant school grass field				
Type of animal:				
Dog				
Type of concern:				
Dog off leash				
Animal breed:				
s.22(1)				
Animal colour:				
s.22(1) Provide details: Two owners. s.22(1) Is there an animal welfare or cruelty issue?				

No

DBL_Animal Services Dispatch 1/2/2023 2:56:03 PM - empro-svc-account - Agent Created 49 Case -1/2/2023 2:56:16 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 3:34:36 PM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 15:34:00 PST 2023 Service provided Advised by ACOS37 he would call COM and not to create a call - HB

DBL_Animal Services Dispatch 2/14/2023 5:38:56 PM - empro-svc-account - Agent Created 49

Case -2/14/2023 5:39:06 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 2/14/2023 5:44:41 PM - s.22(1) - Agent Finished - Case

Closed. Closed date : Tue Feb 14 17:44:00 PST 2023 Dispatched to Crew Dispatched to ACO10 - DG 23 189223 - HB

DBL_Animal Services Dispatch 9/20/2022 5:34:38 PM - empro-svc-account - Agent Created 49 Case -9/20/2022 5:34:39 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/20/2022 5:54:58 PM - <u>5.22(1)</u> - Agent Finished - Case Closed. Closed date : Tue Sep 20 17:54:00 PDT 2022 Dispatched to Crew Assigned to ACO 10 MG, DG 22-282078 -sh

DBL_Animal Services Dispatch 1/1/2023 11:35:14 AM - empro-svc-account - Agent Created 49 Case -1/1/2023 11:35:33 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 9:19:26 AM 5.22(1) - Agent Finished - Case Closed. Closed date : Mon Jan 02 09:19:00 PST 2023 Assigned to inspector DG 23-167713 ACO 09-an -123

-123

-123

Animal Concern Case	201000105257	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STType of animal: DogType of concern: Dog off leashis this request from VPD or Fire? NoProvide details 222 would like to report multiple dogs off leash at Phone 2300 Guelph. This is between 5-7 am and 5-6pmls there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No	Attained - Case Closed	44827	44827
Animal Concern Case	201000083900	460 E 6TH AV	Dog Dog off leash	Location: 460 E 6TH AVType of animal: DogType of concern: Dog off leashAnimal breed: Multiple Animal colour: Multiple Provide details: Dogs off leash right next to the Mobile playground is there an animal welfare or cruelty issue? No	App Attained - Case Closed	44817	44817
Animal Concern Case	201000069042	110 W 7TH AV	Dog Dog off leash	Location: 110 W 7TH AVAdditional location details: Aggressive off leash dogs at Jonathan Rogers parkType of animal: DogType of concern: Dog off leashAnimal breed: Looks like Mobile. S.22(1) mix Animal colour: 22(1) Provide details: Several off leash dogs running all over park, including two very aggressive / poorly attended to dogs Is there an animal welfare or cruelty issue? No	App Missed - Case Closed	44809	44810
Animal Concern Case	201000721501	1001 E 7TH AV	Dog Dog off leash	Location: Mobile Cation: Cation: Up of animal: Cation: Day Day To go f concern: Cation: Day Day Wate day(s) of the week is this happening? Cation: Day Day Wate day(s) of the week is this happening? Cation: Mate day(s) of the week is this happening? Cation: Mate day Cation: Mate day Cation: Maine localou: Cation:	App Attained - Case Closed	45119	45119
Animal Concern Case	201000088904	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STAdditional location details: School grass fieldType of animal: DogType of concern: Dog off leashAnimal breed: Multiple Animal colour: Multiple Provide Mobile details: Many dogs off leash. No need to call me. Thanks for your help. Is there an animal welfare or cruelty issue? No	App Attained - Case Closed	44819	44819

DBL_Animal Services Dispatch	9/23/2022 7:57:27 AM - 8:22(1) - Agent Created Case - 9/23/2022 7:57:37 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash	49	-123
	9/23/2022 8:12:36 AM <u>\$.22(1)</u> - Agent Finished - Case Closed. Closed date : Fri Sep 23 08:12:00 PDT 2022 Dispatched to Crew Sent to supervisor for assignment - HB		

DBL_Animal Services Dispatch	9/12/2022 4:28:06 PM - empro-svc-account - Agent Created Case - 9/12/2022 4:28:20 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash	49	-123
	9/12/2022 5:46:24 PM - <mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Sep 12 17:46:00 PDT 2022 Dispatched to Crew Assigned to ACO 10 DG 22-279092		

DBL_Animal Services Dispatch 9/4/2022 6:16:35 PM - empro-svc-account - Agent Created 49 ch 9/4/2022 6:16:35 PM - empro-svc-account - Agent Created Case -9/4/2022 6:16:48 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/6/2022 11:29:59 AM - s.22(1) - Agent Finished - Case

Glosed date : Tue Sep 06 11:29:00 PDT 2022 Assigned to inspector DG 22-276971 ACO Supervisor-an

DBL_Animal Services Dispatch 7/11/2023 4:28:19 PM - empro-svc-account - Agent Created 49 Case - 7/11/2023 4:28:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/11/2023 4:38:09 PM -s.22(1) - Agent Finished - Case Closed date : Tue Jul 11 16:38:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 251961 - HB

DBL_Animal Services Dispatch	9/14/2022 5:52:24 PM - empro-svc-account - Agent Created	49	-123
	Case -		
	9/14/2022 5:52:32 PM - empro-svc-account - Agent Updated		
	Case Details - Title updated to: Animal Concern Case - Dog off leash		
	9/15/2022 9:05:40 AM - s.22(1) - Agent Finished - Case		
	Closed.		
	Closed date : Thu Sep 15 09:05:00 PDT 2022		
	Assigned to inspector		
1	DG 22-280179 ACO43 - an		

-123

Animal Concern Case	201000697580	1001 E 7TH AV	Dog Dog off leash	Location: China Creek North Park (1001 E 7TH AV) Additional location details: China Creek N park Type of animal: Dog Type of concern: Dog off leash Animal breed: Multiple Animal colour:	Mobile App	Missed - Case Closed	45108	45110
				Provide details:				
				Multiple dogs off leash. No need to call me. Thanks for your help.				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201001303705	110 W 7TH AV	Dog off leash	Location: 10 W 7TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? All day Provide details: This has become an unofficial off leash park. Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45362	45362
Animal Concern Case	201000303597	2300 GUELPH ST	Dog Dog off leash	Yes Location: 2300 GUELPH ST Additional location details: Mt pleasant school gravel field and grass field	Mobile App	Attained - Case Closed	44928	44928

Type of animal: Dog Type of concern: Dog off leash Animal colour: s.22(1) Provide details:

Off leash and two ran up on the playground scaring children

Is there an animal welfare or cruelty issue? No

cn b/30/2023 12:32:23 PM - empro-svc-account - Agent Creat Case -6/30/2023 12:32:35 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

DBL_Animal Services Dispatch 6/30/2023 12:32:23 PM - empro-svc-account - Agent Created 49

7/2/2023 4:29:38 PM -<mark>5:22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Jul 02 16:29:00 PDT 2023 Assigned to inspector DG 23-248478 ACO10 - an

DBL_Animal Services Dispatch 3/10/2024 3:03:50 PM - empro-svc-account - Agent Created 49

Case - 3/10/2024 3:04:12 PM - empro-svc-account - Agent Created 2 3/10/2024 3:04:12 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/10/2024 3:07:23 PM - s.22(1) - Agent Finished - Case Glosed date : Sun Mar 10 15:07:00 PDT 2024 Further action has been planned Sent to patrol - DG 24 - 200815

DBL_Animal Services Dispatch 1/1/2023 3:04:28 PM - empro-svc-account - Agent Created 49

Case -1/1/2023 3:04:38 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 8:19:55 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 08:19:00 PST 2023 Assigned to inspector DG 23-167704 aco 09-AN

-123

Animal Concern Case	201001569373	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All Animal breed: Unknown Animal colour: 5.22(1) Frovide details: Currently dog off leash on school field Is there an animal welfare or cruelty issue? No Name: 5.22(1) Fmail address: 5.22(1)	Mobile App	Attained - Case Closed	45460	45460
Animal Concern Case	201001130826	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST 7ype of animal: Dog 7ype of concern: Dog off leash What day(s) of the week is this happening? Sunday What time of day is this happening? 7:30 AM Provide details: Provid	Mobile App	Attained - Case Closed	45298	45298
Animal Concern Case	201000050866	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STAdditional location details: Playground Type of animal: DogType of concern: Dog off leashProvide details: Multiple dogs off leash and ran onto playground where kids are playingls there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44799	44799

Animal Concern Case	201000480809	110 W 7TH AV	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	45014	45014
			Dog off least	Jonathan Rogers Park (110 W 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Provide details:				
				Park is being used by 10-20 off leash dogs. Ruins abilities for others to use the park and field.				
				Is there an animal welfare or cruelty issue?				
				No				

6/16/2024 4:21:48 PM - S.22(1) - Agent Fir Closed. Closed date : Sun Jun 16 16:21:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-242620 - HB

Cn b) 1b) / 2U24 4:14:53 PM - empro-svc-account - Agent Created 2 Case -6/16/2024 4:15:09 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/16/2024 4:21:48 PM -<mark>s.22(1)</mark> - Agent Finished - Case

DBL_Animal Services Dispatch 6/16/2024 4:14:53 PM - empro-svc-account - Agent Created 49

DBL_Animal Services Dispatch 1/7/2024 8:44:06 AM - empro-svc-account - Agent Created 49

Case -1/7/2024 8:44:16 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/7/2024 10:31:38 AM -<mark>s.22(1)</mark> - Agent Finished - Case I//2024 10:3::38 AM - S.22(1) - Agent Fir Closed date : Sun Jan 07 10:31:00 PST 2024 Further action has been planned sent to patrol - DG24 172864 - JB

DBL_Animal Services Dispatch 8/25/2022 7:34:32 PM - empro-svc-account - Agent Created 49 Case – 8/25/2022 7:34:45 PM - empro-svc-account - Agent Updated Case Details – Title updated to: Animal Concern Case – Dog off leash 8/26/2022 8:55:43 AM - ^{S.22(1)} Agent Finished - Case

Closed. Closed date : Fri Aug 26 08:55:00 PDT 2022 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO14, DG 22-272156 – DB

DBL_Animal Services Dispatch 3/28/2023 6:54:26 PM - empro-svc-account - Agent Created 49 Case -3/28/2023 6:54:35 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/29/2023 10:46:20 AM -s.22(1) - Agent Finished - Case Closed. Closed date : Wed Mar 29 10:46:00 PDT 2023 Dispatched to Crew Assigned to ACO 10 DG 23-207997

-123

-123

City of Vancouver - FOI 2024-528 - Page 41 of 105

-123

Animal Concern Case	201000549715	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Animal breed:	Mobile App	Attained - Case Closed	45042	45042
				Multiple				
				Animal colour:				
				Multiple				
				Provide details:				
				A dozen off leash dogs have taken over the entire lawn area of the park against leash bylaws				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000303367	2300 GUELPH ST	Dog	Location:	Mobile App	Attained - Case Closed	44927	44928
			Dog off leash	2300 GUELPH ST				
				Additional location details:				
				Mount pleasant school grass field				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Animal breed:				
				s.22(1)				
				Animal colour ^{s 22(1)}				
				Provide details: Two separate owners and animals				
				Is there an animal welfare or cruelty issue? No				
Animal Concern Case	201000896075	2300 GUELPH ST	Dog	Location:	Phone	Attained - Case Closed	45206	45206
			Dog off leash	2300 GUELPH ST Type of animal:				
				Dog				
				Type of concern: Dog off leash				
				What day(s) of the week is this happening?				
				Friday October 6th What time of day is this happening?				
				Vitat time of day is this happening: 6:20pm				
				Is this request from VPD or Fire?				
				No Animal breed:				
				Multiple				
				Animal colour: Multiple				
				Provide details:				
				There are 13 dogs currently running around off leash at the grass field at Mount Pleasant Elementary School. This school field constantly has dogs running around off leash on a regular basis.				
				Is there an animal welfare or cruelty issue?				
				No (Don't ask just record, does the customer require contact?):				
				(von rask just record, does the customer require contact). No				
				NO				

City of Vancouver - FOI 2024-528 - Page 42 of 105

DBL_Animal Services Dispatch 4/25/2023 5:48:07 PM - empro-svc-account - Agent Created 49 Cray 22 (2023) 5:48:07 PM - empro-svc-account - Agent Created 2 Case -4/25/2023 5:48:26 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/26/2023 8:46:43 AM - s.22(1) Agent Finished - Case 4/26/2023 8:46:43 AM - 5-24 W Agent Finished - Case Closed date : Wed Apr 26 08:46:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-218559, emailed complainant from EMPro – DB

DBL_Animal Services Dispatch 1/1/2023 11:40:28 AM - empro-svc-account - Agent Created 49

Case -1/1/2023 11:40:28 AM - empro-svc-account - Agent Created 4 (J/1/2023 11:40:42 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 9:20:03 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 09:20:00 PST 2023 Assigned to inspector DG 23-167713 ACO 09-an

DBL_Animal Services Dispatch 10/6/2023 6:25:32 PM -s.22(1) - Agent Created Case - 49 10/6/2023 6:26:11 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/7/2023 8:45:48 AM -<mark>s.22(1)</mark> - Agent Finished - Case

Closed Closed date : Sat Oct 07 08:45:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 287496 - HB

-123

-123

Animal Concern Case	201000873745	2300 GUELPH ST	Dog Dog off leash Dog off leash	Location: 230 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What tay(s) of the week is this happening? Right ay What time of day is this happening? Mow Animal breed: Several different ones Animal colour: S22(1) etc Provide details: S off leash dogs right beside the school playground Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45194	45194
Animal Concern Case	201000304783	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Additional location details: Mount pleasant school grass field Type of animal: Dog Type of concern: Dog off leash Animal colour: 2011 Provide details: Kids playing soccer with off leash dog on the field. Owner has a second dog who is leashed. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44929	44929
Animal Concern Case	201000304825	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: School grass field Type of animal: Dog Type of concern: Dog off leash Animal colour: E2210 Provide details: Kids playing soccer on the field. Owners unleashing their dogs anyway.Owner r <mark>s.22(1)</mark>	Mobile App	Attained - Case Closed	44929	44929

Is there an animal welfare or cruelty issue?

No

City of Vancouver - FOI 2024-528 - Page 43 of 105

DBL_Animal Services Dispatch 9/24/2023 2:08:58 PM - empro-svc-account - Agent Created 49 Case -9/24/2023 2:09:15 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

9/24/2023 3:05:52 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Sep 24 15:05:00 PDT 2023 Further action has been planned Sent to Patrol -HB

DBL_Animal Services Dispatch 1/2/2023 2:24:41 PM - empro-svc-account - Agent Created 49

Case -1/2/2023 2:24:54 PM - empro-svc-account - Agent Created Case -1/2/2023 2:24:54 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 2:35:36 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Mon Jan 02 14:35:00 PST 2023 Dispatched to Crew Dispatched to AC009 - DG 22 167749 - HB

DBL_Animal Services Dispatch 1/2/2023 2:40:23 PM - empro-svc-account - Agent Created 49

-123

-123

Case -1/2/2023 2:40:36 PM - empro-svc-account - Agent Created Case -1/2/2023 2:40:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 2:55:00 PM - <mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 14:55:00 PST 2023 Dispatched to Crew Dispatched to AC009 DG 22-167753 - HB

Animal Concern Case 201000560735 110 W 7TH AV		Dog	Location:	Mobile App	Attained - Case Closed	45048	45048	
			Dog off leash	Jonathan Rogers Park (110 W 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Provide details:				
				Many dogs off leash. Nothing ever done about it.				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case 201000113915 400 to 400 E 7TH AV Location: 400 E 7TH AV (BLOCK)Type of animal: DogType of concern: Dog off leashAnimal breed S.22(1) active ^{8.22(1)} nimal colour ^{8.22(1)} Provide details: Dog off leash and WEB running about on 7th avenue - owners were by the car while dog ran around 7th avenueowner car license 8.22(1) ficture shows the owners, their car and the dogOther picture shows dog taking a dump and owners nowhere nearl have other pictures but quality is poorls there an animal welfare or cruelty issue? No Missed - Case Closed 44832 44832

Animal Concern Case 201001312806

2300 GUELPH ST Dog Dog off leash

Dog Dog off leash

Location: 2300 GUELPH ST Type of animal:

Dog Type of concern: Dog off leash

What day(s) of the week is this happening?

All days

What time of day is this happening? All times outside if school hiurs

Animal breed: Many Animal colour: Many Provide details: At least 13 dogs currently off leash. Is there an animal welfare or cruelty issue? No

Mobile App Attained - Case Closed 45366

45366

DBL_Animal Services Dispatch	S/1/2023 7:26:57 PM - empro-svc-account - Agent Created Case - 5/1/2023 7:27:07 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash S/2/2023 8:32:21 AM - S22(1) - Agent Finished - Case Closed. Closed date : Tue May 02 08:32:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-221506, emailed complainant from EMPro – DB	49	-123
DBL_Animal Services Dispatch	9/27/2022 7:51:24 PM - empro-svc-account - Agent Created Case - 9/27/2022 7:51:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/28/2022 9:24:25 AM - S.22(1) - Agent Finished - Case Closed. Closed date : Wed Sep 28 09:24:00 PDT 2022 Dispatched to Crew Assigned to ACO 43 DG 22-285070 9/28/2022 9:24:29 AM - S.22(1) - Agent Finished - Case Closed. Closed date : Wed Sep 28 09:24:00 PDT 2022 Dispatched to Crew Assigned to ACO 43 DG 22-285070 9/28/2022 9:53:27 AM - S.22(1) - Agent Finished - Case Closed. Closed date : Wed Sep 28 09:53:00 PDT 2022 Dispatched to Crew Assigned to ACO 43 DG 22-285070	49	-123
DBL_Animal Services Dispatch	3/14/2024 5:47:36 PM - empro-svc-account - Agent Created Case - 3/14/2024 5:47:56 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 3/14/2024 5:55:13 PM - S.22(1) - Agent Finished - Case Closed. Closed date : Thu Mar 14 17:55:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-202434	49	-123

Animal Concern Case	201000304864	2300 GUELPH ST	Dog	Location:	Mobile App	Attained - Case Closed	44929	44929
			Dog off leash	2300 GUELPH ST				
				Additional location details:				
				Grass field				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Animal colour:				
				s.22(f) Provide details: Kids are playing				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case

		Dog	Location:	WEB	Attained - Case Closed	44979	44979
		Dog off leash	Jonathan Rogers Park (110 W 7TH AV)				
			Type of animal:				
			Dog				
			Type of concern:				
			Dog off leash				
			Animal breed:				
			Many				
			Animal colour:				
			Many				
			Provide details: There are always many dogs off leash at the park. They have taken over the entire grass field and many owners are not respectful of the other people using the space. s.22(1) and I never feel comfortable s.22(1) is immediately accosted by unleashed animals. Is there an animal welfare or cruelty issue? No	2			

Animal Concern Case	201001641173	2390 BRUNSWICK ST	Dog	Location:	Mobile App	Attained - Case Closed	45489	45489
			Dog off leash	2390 BRUNSWICK ST				
				Additional location details:				
				Four dogs off leash				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Every single day.				
				What time of day is this happening?				
				8:45				
				Is this request from VPD or Fire?				
				No				

DBL_Animal Services Dispatch 1/2/2023 2:59:22 PM - empro-svc-account - Agent Created 49 cn 1/2/2023 2:59:22 PM - empro-svc-account - Agent Created Case -1/2/2023 2:59:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 3:34:25 PM -<mark>s.22(1))</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 15:34:00 PST 2023 Service provided Advised by ACOS37 he would call COM and not to create a call

DBL_Animal Services Dispatch 2/21/2023 9:20:39 PM - empro-svc-account - Agent Created 49

Case -2/22/2023 8:53:27 AM -<mark>8:22(1)</mark> - Agent Finished - Case 2/22/2023 8:53:27 AM - 5 22(1) - Agent Finisher Closed date : Wed Feb 22 08:53:00 PST 2023 Assigned to inspector DG 23-192171 ACO04-an

DBL_Animal Services Dispatch 7/16/2024 9:00:10 AM - empro-svc-account - Agent Created 49 Case Case 7/16/2024 9:00:26 AM - empro-svc-account - Online Form
 Updated by System 7/16/2024 9:00:29 AM - empro-svc-account - Agent Updated
 Case Details - Title updated to: Animal Concern Case - Dog off leash 7/16/2024 9:06:45 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue Jul 16 09:06:00 PDT 2024 Duplicate request

-123

Mobile App Attained - Case Closed 45420

45420

Animal Concern Case	201001468964	110 W 7TH AV	Dog	Location:	Mobile App	Attained - Case Closed	45420
			Dog off leash	110 W 7TH AV			
				Type of animal:			
				Dog			
				Type of concern:			
				Dog off leash			
				What day(s) of the week is this happening?			
				Every day			
				What time of day is this happening?			
				All day long			
				Animal breed:			
				Multiple			
				Animal colour:			
				Multipr			
				Provide details:			
				Currently 5 off leash dogs running all over park. Same as every single morning this time.			
				Is there an animal welfare or cruelty issue?			
				No			
				Name: s.22(1)			
				Email address:			
				s.22(1)			

Animal Concern Case	201000303562	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Additional location details: My pleasant school grass field Type of animal: Dog Type of concern: Dog off leash Animal breed: Unknown Animal colour: S-22(1) Provide details: Separate dogs and owners (one of each, not a family with 2 dogs) Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	44928	44928
Animal Concern Case	201001396075	677 E 7TH AV	Dog Dog off leash	Location: 677 E 7TH AV Additional location details: the corner of 7th and Fraser Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Most weekdays What time of day is this happening? between 6:50am and 7:05am Animal breed: s.22(1)	WEB	Attained - Case Closed	45392	45392

S.22(1)	
Animal colour:	
Mostly <mark>s.22(1)</mark>	
Provide details:	
s.22(1) dog off leash on the way to China reek parks.22(1) , the dog is not in control and run	nning everywhere <mark>s.22(1)</mark> . I
have also asked ^{8.22(} that is s.22(1) and I to please wait until we are inside or to cross the street.s.2	2(1) , but the dog often
runs up behind us, scaring my very nervous rescue. s.22(1)	I am not really sure what
else I can do.	
Is there an animal welfare or cruelty issue?	

No No Name:<mark>s.22(1)</mark> Email address:

s.22(1)

DBL_Animal Services Dispatch 5/8/2024 9:31:22 AM - empro-svc-account - Agent Created 49 cn 5/8/2024 9:31:22 AM - empro-svc-account - Agent Created Case -5/8/2024 9:31:41 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/8/2024 9:43:34 AM - s.22(1) - Agent Finished - Case

5/8/2024 9:43:34 AM -s.22(1) Closed. Closed date : Wed May 08 09:43:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-225101 - HB

DBL_Animal Services Dispatch 1/1/2023 2:32:47 PM - empro-svc-account - Agent Created 49

Case -1/1/2023 2:32:59 PM - empro-svc-account - Agent Created Case -1/1/2023 2:32:59 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 8:37:20 AM -<mark>5:22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 08:37:00 PST 2023 Assigned to inspector DG 23-167705 ACO 0-an

DBL_Animal Services Dispatch 4/9/2024 4:17:44 PM - empro-svc-account - Agent Created 49 Case -4/9/2024 4:17:57 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/9/2024 4:28:32 PM - s22(1) Agent Finished - Case Closed. Closed date : Tue Apr 09 16:28:00 PDT 2024 Dispatched to Crew Dispatched to Patrol - DG-24 213311 - P.D

-123

-123

Animal Concern Case	201000955696	2304 PRINCE ALBERT ST	Dog	Location:	WEB	Attained - Case Closed	45237	45237
			Dog off leash	2304 PRINCE ALBERT ST				
			Dog	Additional location details:				
			Dog off leash	There are so many off leash dogs on the sidewalk in this area. S.22(1) This has	5			
				happened several times last week. These dogs also have no recall and run up to myself and my dog. I don't mind if its one off leash dog per walk, but its be 2 or 3 off leash dogs p	ber			
				30 minute walk and its getting unsafe. This is happening on the sidewalks, not near the parks.				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				every day				
				What time of day is this happening?				
				morning and Sish (right after work)				
				Animal bred:				
				more then one dog				
				Provide details:				
				There are three in particular we have a hard time with. 1)S.22(1) 2)S.22(1))S.22(1) iszed dog4) all S.22(1)				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000304795	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: Mt pleasant elementary grass field Type of animal: Dog Type of concern: Dog off leash Animal breed: 5.22(1) Animal colour: 5.22(1) Provide details: Kids are playing soccer on the field. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44929	44929
Animal Concern Case	201001248968	110 W 7TH AV	Dog off leash	Location: 10 W 7TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Tuesday What time of day is this happening? 102 pm Provide details: 4 dogs off leash again at Rogers park Is there an animal welfare or crueltly issue? Yes	Mobile App	Attained - Case Closed	45343	45343
Animal Concern Case	201000573508	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Provide details: Dogs off leash again Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45055	45055

Yes

11/6/2023 4:59:45 PM -<mark>s.22(1)</mark> - Agent Finished - Case 11/b/2U23 + -32 - 32 - 11 Closed date : Mon Nov 06 16:59:00 PST 2023 Further action has been planned Sent to Patrol - DG 23 299260 - HB

Ch 11/6/2023 4:48:43 PM - empro-svc-account - Agent Created 2 Case -11/6/2023 4:49:12 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

DBL_Animal Services Dispatch 11/6/2023 4:48:43 PM - empro-svc-account - Agent Created 49

DBL_Animal Services Dispatch 1/2/2023 2:28:43 PM - empro-svc-account - Agent Created 49

-123

Case -1/2/2023 2:28:55 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 2:39:09 PM -<a>s.22(1) - Agent Finished - Case 1/2/2023 2:39:09 PM - 5:22(1) - Agent Finis Closed. Closed date : Mon Jan 02 14:39:00 PST 2023 Dispatched to Crew Dispatched to ACO09 - DG 23-167750 - HB

DBL_Animal Services Dispatch 2/20/2024 1:03:09 PM - empro-svc-account - Agent Created 49

Case Details - Title updated to: Animal Concern Case - Dog off leash

2/20/2024 1:24:12 PM -s.22(1) - Agent Finished - Case 2/20/20/21:24:12 PM - S.22(1) - Agent H Closed. Closed date : Tue Feb 20 13:24:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 192098 - HB

cn 5/8/2023 7:56:39 PM - empro-svc-account - Agent Created Case -5/8/2023 7:56:32 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/9/2023 8:39:29 AM - ^{\$22(1)} - Agent Finished - Case Closed. Closed date : Tue May 09 08:39:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-224538, emailed complainant from EMPro – DB

DBL_Animal Services Dispatch 5/8/2023 7:56:19 PM - empro-svc-account - Agent Created 49

-123

-123

Animal Concern Case	201000304263	502 E 7TH AV	Dog Dog off leash	Location: 502 E 7TH AV	Mobile App	Attained - Case Closed	44928	44928
				Additional location details: Additional location details: Mt pleasant elementary grass field Type of animal: Dog Type of concern: Dog off leash Animal colour: S.22(1) Provide details: Two humans two owners. Is there an animal welfare or cruelty issue? No				
Animal Concern Case	201000836165	2390 BRUNSWICK ST	Dog Dog off leash Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST) Additional location details: Orange playground and asphalt area Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? 3:30m Animal breed: S.22(1) Animal colour: S.22(1) Provide details: Very arrogant owner with off leash dog that ^{8,2} doesn't look at at all. The dog poops without ^{8,2} paying attention /noticing or picking it up, and the dog ran out in front of kids of their bikes - <u>S.22(1)</u> . The owner was dismissive and rude to the <u>S.22(1)</u> saying that <u>B.22(1)</u> a right to be here (even with the dog off leash and not under his control). <u>S.22(1)</u> . The dog is in the background.		Missed - Case Closed	45174	45175
Animal Concern Case	201000331467	2300 GUELPH ST	Dog off leash	Location: 230 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Animal colour: S.22(1) Provide details: two dogs off leash in a park that is supposed to be leashes Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44941	44941

-123

Ch 1/2/2023 10:58:44 AM - empro-svc-account - Agent Created 2 Case -1/2/2023 10:58:58 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

DBL_Animal Services Dispatch 1/2/2023 10:58:44 AM - empro-svc-account - Agent Created 49

1/2/2023 11:31:05 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 11:31:00 PST 2023 Dispatched to Crew dispatched to ACO09 - DG 22 167727 - HB

DBL_Animal Services Dispatch 9/4/2023 3:34:46 PM - empro-svc-account - Agent Created 49

Case -9/4/2023 3:35:03 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/5/2023 12:02:56 PM - 5.22(1) - Agent Finished - Case

9/5/2023 12:02:56 PM -<mark>S.22(1)</mark> - Agent Finished - Case Closed date : Tue Sep 05 12:02:00 PDT 2023 Dispatched to Crew Assigned to Patrol - Emailed complainant via EMpro - CH

DBL_Animal Services Dispatch 1/14/2023 3:08:04 PM - empro-svc-account - Agent Created 49

Case -1/14/2023 3:08:19 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/14/2023 3:12:17 PM **S.22(1)** - Agent Finished - Case Closed. Closed date : Sat Jan 14 15:12:00 PST 2023 Dispatched to Crew Dispatched to AC009 - DG 23 - 175021 - HB

-123

Animal Concern Case	201001222145	110 W 7TH AV	Dog Dog off leash	Location:	WEB	Attained - Case Closed	45328	45328
			bog on reash	110 W 7TH AV				
				Additional location details:				
				Jonathan Rogers Park is not an off dog leash park yet it is treated like one by many dog owners. There is significant dog feces on what is left of the grass. The field has also been				
				destroyed by off leash dogs when the ground is sodden and is now just mud. Please enforce the City's bylaws.				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				, What time of day is this happening?				
				Vinia unite of doy is this happening: 0700-0830				
				Animal breed:				
				unknown				
				Animal colour:				
				s.22(1)				
				Provide details:				
				John Rogers Park is being treated as on off leash dog field.				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000571434	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Provide details: 9 dogs off leash Spm May 7. Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45054	45054
Animal Concern Case	201001378164	110 W 7TH AV	Dog off leash	Location: 11 OW 7TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? 3/30/24 What time of day is this happening? 12:15pm Is this request from VPD or Fire? No Animal tored: 2211 Animal colour: 22121 Provide details: There is an off leash, unfixed <u>5.22(1)</u> at Jonathan Rogers Park. The owner has been approached by other park users. Refuses to leash <u>5.22</u> dog. Dog is running and instigating with other animals.Ary minute now its going to tackle a toddler. Around <u>5.22(1)</u> . Created via live chat. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Name (131 use this profile) Email address: customerdeclined@vancouver.ca Phone number: 6048737000	Chat	Attained - Case Closed	45382	45382

DBL_Animal Services Dispatch 2/6/2024 8:35:45 AM - empro-svc-account - Agent Created 49 cn 2/6/2024 8:35:45 AM - empro-svc-account - Agent Created Case -2/6/2024 8:35:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/6/2024 9:17:47 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue Feb 06 09:17:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 186393 - HB

DBL_Animal Services Dispatch 5/8/2023 8:36:24 AM - empro-svc-account - Agent Created 49

cn 5/8/2023 8:36:24 AM - empro-svc-account - Agent Created Case -5/8/2023 8:36:43 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/8/2023 9:51:45 AM -<mark>s.22(1)</mark> - Agent Finished - Case

5/8/2023 9:51:45 AM - S.22(1) - Agent Finish Closed date : Mon May 08 09:51:00 PDT 2023 Further action has been planned Sent to patrol, emailed com - HB

DBL_Animal Services Dispatch 3/30/2024 12:28:02 PM - 222(1). Agent Created Case - 49 3/30/2024 12:28:41 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

3/30/2024 3:26:02 PM -<mark>s.22(1)</mark> - Agent Finished - Case 3/30/2024 3:26:02 PM -<mark>5.22(1)</mark> - Agent Finis Closed date : Sat Mar 30 15:26:00 PDT 2024 Further action has been planned sent to patrol - DG24 209298 - JB

-123

Animal Concern Case	201001564606	110 W 7TH AV	Dog Dog off leash	Location: 110 W 7TH AV 7 ype of animal: Dog 7 ype of concern: Dog off leash What day(s) of the week is this happening? Thursday What time of day is this happening? 3:05PM Is this request from VPD or Fire? No Provide details: 6 + dogs off leash in Jonathan Rogers Park. Citizen states they feel scared of the off leash dogs. Requesting for assistance. Is there an animal welfare or cruelty issue? No [Doft task just record, does the customer require contact?]: No Name: #201 Phone number: 5:22(1)	Phone	Attained - Case Closed	45457	45457
Animal Concern Case	201001609707	110 W 7TH AV	Dog off leash	Location: 110 W 7TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? In the morning Is this request from VPD or Fire? No Animal breed: Multiple Provide details: Citizen states that there is a lot of off leash dogs that are getting into the children's playground and causing issues. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: § 22(1) Phone number §.22(1)	Phone	Missed - Case Closed	45474	45476
Animal Concern Case	201000113431	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV)Type of animal: DogType of concern: Dog off leashProvide details: 5.22(1) , I've seen dogs tackle others trying to enjoy the park has gotten out of hand. I've had dogs come up and 5.22(1) , I've seen dogs tackle others trying to enjoy a meal at this park. I used to see much more enforcement, but lately have seen none. I just watched someone's unleashed dog attach another's on-leash dog and that isn't okay. Please step up bylaw enforcement at this park. Is there an animal welfare or cruelty issue? No		Missed - Case Closed	44832	44832
Animal Concern Case	201000519544	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W TTH AV) Additional location details: Throughout the park Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: multiple Animal colour: Various Provide details: At least 20 dogs are off leash at Jonathan Rogers Park. This is not an off leash park. The citizen is there \$.22(1) but they cannot even kick a ball around. Please Is here an animal welfare or cruelty issue? No [Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45036	45036

DBL_Animal Services Dispatch 6/13/2024 3:06:28 PM -s.22(1) - Agent Created Case - 49 6/13/2024 3:06:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/13/2024 3:25:53 PM -<mark>s.22(1)</mark> - Agent Finished - Case

-123

-123

-123

-123

6/13/2024 3:25:53 PM - S.22(1) - Agent Fir Closed. Closed date : Thu Jun 13 15:25:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-

Updated by System -7/1/2024 10:30:37 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 7/2/2024 12:00:11 PM s.22(1) - Agent Finished - Case Closed date : Tue Jul 02 12:00:00 PDT 2024 Further action has been planned Sent to patrol - DG24 248062 - JB

DBL_Animal Services Dispatch 9/27/2022 3:29:00 PM - empro-svc-account - Agent Created 49 Case -9/27/2022 3:29:08 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/28/2022 8:18:10 AM - s.22(1) - Agent Finished - Case 9/28/2022 8:18:10 AM - S.22(1) - Agent Finis Closed date : Wed Sep 28 08:18:00 PDT 2022 Dispatched to Crew Assigned to ACO 43 DG 22-285052

DBL_Animal Services Dispatch 4/19/2023 5:39:32 PM -s.22(1) - Agent Created Case - 49 4/19/2023 5:40:02 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/20/2023 9:00:06 AM - ^{S.22(1)} Agent Finished - Case 4/20/2023 9:00:00 AM - 2014 Agent Finished - Case Closed. Closed date : Thu Apr 20 09:00:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-216468 – DB

Animal Concern Case	201000519561	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Somary dogs are off-leash at this park right now - lots of children nearby. Daily occurrence. Please patrol the area more often. Also, citizen says his children are in the park and th dogs seem to think they are playing catch with his children. They are barking etc. too. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45036	45036
Animal Concern Case	201000582694	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W TTH AV) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Several Animal colour: Several Animal colour: Several Caller says there are currently many off leash dogs at this location. This is a frequent issue. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45059	45059
Animal Concern Case	201000599870	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Assorted Animal colour: Assorted Frovide details: Citizen each dogs are constantly off leash in the area.At this moment, there are at least 7 dogs off leash.Citizen would like to see ACO issue out warnings and educate the local public regarding on leash policies. [Don't ask just record, does the customer require contact?]:	Phone	Missed - Case Closed	45068	45069

No

DBL_Animal Services Dispatch 4/19/2023 5:48:34 PM - 5:22(1). Agent Created Case - 49 4/19/2023 5:49:04 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/20/2023 9:10:13 AM - ^{5:22(1)} Agent Finished - Case Closed. Closed date : Thu Apr 20 09:10:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, added to DG 23-216468 – DB

DBL_Animal Services Dispatch 5/12/2023 4:54:54 PM - 22(1) - Agent Created Case - 49 5/12/2023 4:55:06 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/12/2023 5:05:12 PM - 8.22(1) - Agent Finished - Case

5/12/2023 5:05:12 PM -<mark>s.22(1)</mark> - Agent Finished -Closed. Closed date : Fri May 12 17:05:00 PDT 2023 Dispatched to Crew assigned to patrol - dg 23-226610 - rg

DBL_Animal Services Dispatch 5/22/2023 11:46:27 AM 5.22(1) - Agent Created Case - 49 5/22/2023 11:46:39 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/23/2023 9:16:05 AM s.22(1) - Agent Finished - Case

Closed. Closed date : Tue May 23 09:16:00 PDT 2023 Further action has been planned Sent to Patrol, DG 23 231400 - HB -123

-123

Animal Concern Case	201001254947	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Friday What time of day is this happening? 820am Provide details: S dogs off leash at j rogers park	Mobile App	Attained - Case Closed	45345	45345
Animal Concern Case	201001303735	110 W 7TH AV	Dog Dog off leash	I suga on reasin al j rogers park Is there an animal welfare or cruelty issue? Yes Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog of leash What day(s) of the week is this happening? Sunday What time of day is this happening? Sunday What time of day is this happening? Sounday Provide details: Kids chased by aggressive off leash dogs. People have stopped bringing kids here because dogs are off leash every day all day. When there is an attack by an off leash dog here ill subpeona all the many reports of off leash dogs here. Is there an animal welfare or cruelty issue? Yes	Mobile App	Attained - Case Closed	45362	45362
Animal Concern Case	201001396690	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W TTH AV) Type of animal: Dog Type of concern: Dog of Heash What day(s) of the week is this happening? Wednesday What time of day is this happening? Wednesday Provide details: No less than 9 dogs off leash in this park with a playground. It would seem the city of Vancouver has no interest in ensuring the safety of children despite recent reports of fatal dg attacks on Children in various Canadian cities. If the city did take this issue seriously these dog owners would actually be fined not just informed, but the best solution would be segmenting Rogers park for an actual fenced-in dog park. Is there an animal welfare or cruelty issue? Yes Name: SZC(1) Email address:	Mobile App	Attained - Case Closed	45392	45392

DBL_Animal Services Dispatch 2/23/2024 8:19:15 AM - empro-svc-account - Agent Created 49 Cray 2/22/2024 8:19:15 AM - empro-svc-account - Agent Created 2 Case -2/23/2024 8:19:26 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/23/2024 9:47:03 AM - s.22(1) Agent Finished - Case

2/23/2024 9:47:03 AM - ⁵⁻²² Agent Finished - Case Closed date : Fri Feb 23 09:47:00 PST 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-193367, emailed complainant from EMPro – DB

DBL_Animal Services Dispatch 3/10/2024 3:41:52 PM - empro-svc-account - Agent Created 49

Case -3/10/2024 3:42:05 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 3/10/2024 3:48:02 PM -<mark>S.22(1)</mark> - Agent Finished - Case

3/10/2024 3:48:02 PM - S.22(1) - Agent Fini: Closed date : Sun Mar 10 15:48:00 PDT 2024 Further action has been planned Sent to patrol - DG 24 - 200824 - HB

DBL_Animal Services Dispatch 4/10/2024 8:48:28 AM - empro-svc-account - Agent Created 49

Case -4/10/2024 8:48:52 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/10/2024 11:09:32 AM s.22(1) Agent Finished - Case 4/10/20/2 11:09:32 AM Agent Finishe Closed date : Wed Apr 10 11:09:00 PDT 2024 Further action has been planned Dispatched to Patrol - DG 24-213651 - P.D

-123

-123

Animal Concern Case 201001403209 110 W 7TH AV Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Saturday What time of day is this happening? Joam Provide details: 4 off leash dogs while a toddler soccer program going on. Very dangerous. Is there an animal welfare or cruelty issue? Yes Name: S22(1) Email address:	Mobile App	Attained - Case Closed	45395	45395
--	---	------------	------------------------	-------	-------

Animal Concern Case	201001409669	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Wednesdy What time of day is this happening? B30 Provide details: 7 dogs off leash. Hand out some tickets. Every day here is the same. Is there an animal welfare or cruelty issue? Yes Name: E22(1) Email address:	Mobile App	Attained - Case Closed	45399	45399
Animal Concern Case	201001417126	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash What div(s) of the week is this happening? Right now and every day What time of day is this happening? Right now and every day What time of day is this happening? Throughout the day Animal breed: Multiple Provide details: Throw and every the flow have summing all were the laws for the further for the for used	Mobile App	Attained - Case Closed	45403	45403

There are currently 7 off leash dogs running all over the lawn (much of which has been destroyed by dog use). Is there an animal welfare or cruelty issue? No

Name: \$22(1) Phone number: <u>\$.22(1)</u>

-123

DBL_Animal Services Dispatch 4/13/2024 10:21:00 AM - empro-svc-account - Agent 49 cn 4/13/2024 10:21:00 AM - empro-svc-account - Agent Created Case -4/13/2024 10:21:13 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/13/2024 10:32:53 AM -s.22(1) - Agent Finished - Case

4/13/2024 10:32:53 AM - S.22(1) - Agent Fin Closed. Closed date : Sat Apr 13 10:32:00 PDT 2024 Further action has been planned Dispatched to Patrol - DG 24-214843 - PD

DBL_Animal Services Dispatch 4/17/2024 8:38:28 AM - empro-svc-account - Agent Created 49

-123

Case -4/17/2024 8:38:43 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/17/2024 10:37:28 AM -<mark>s.22(1)</mark> - Agent Finished - Case 4) Jr/2024 Job. 100 - 100 Closed Closed date : Wed Apr 17 10:37:00 PDT 2024 Further action has been planned Dispatched to Patrol - DG 24-216383 - PD

DBL_Animal Services Dispatch 4/21/2024 11:14:40 AM - empro-svc-account - Agent 49 Created Case -4/21/2024 11:14:58 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 4/21/2024 11:20:22 AM - s.22(1) - Agent Finished - Case

4/21/20/211:20:22 AM - S.22(1) - Agent Fi Closed date : Sun Apr 21 11:20:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-217738

Dog off leash	Jonathan Rogers Park (110 W 7TH AV)
	Additional location details:
	Dogs off leash and ruining the grass
	Type of animal:
	Dog
	Type of concern:
	Dog off leash
	What day(s) of the week is this happening?
	Everyday
	What time of day is this happening?
	All the time
	Animal breed:
	Mixed
	Animal colour:
	522(1
	Provide details:
	Many off leash dogs at the park
	Is there an animal welfare or cruelty issue?
	No
	Name:

Name: szzn Email address: s.22(1) Phone number: s.22(1)

Animal Concern Case	201001549942	110 W 7TH AV	Dog	Location:	Phone	Attained - Case Closed	45450	45450
			Dog off leash					
				Jonathan Rogers Park (110 W 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Today (06/06/2024)				
				What time of day is this happening?				
				Currently (06/06/2024)				
				Is this request from VPD or Fire?				
				No				
				Animal breed:				
				Various Astronomical Astronomic				
				Animal colour: Various				
				vanuus Provide details:				
				r round becaus. Citizen calling to advise there are 10+ dogs off leash in the area. This has been an ongoing issue, please attend.				
				Is there an animal welfare or cruelty issue?				
				No Don't ask just record, does the customer require contact?): No				
				Name: ^{E22(} Email address: <u>5.22(1)</u> Phone number: <u>5.22(1)</u>				

Animal Concern Case 201001558925 110 W 7TH AV Dog Dog off leash

201001421196

Animal Concern Case

110 W 7TH AV

Dog

Location:

Location: Jonathan Rogers Park (110 W 7TH AV) Additional location details: In the middle of the field - NW corner Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What day(s) of the week is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What day(s) of the week is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day No No Every day No No Every day No Every day No Every day No Every day No No Every day No No Every day No Every day No Every day No Every day No No Every day No Every day No No Attained - Case Closed 45406

WEB

Phone

Attained - Case Closed 45455

45406

45455

4/23/2024 1:04:02 PM - s.22(1) - Agent Finished - Case

4/23/2024 100-02 rm 0-22 rm 0-22 rm 0-2 Closed date : Tue Apr 23 13:04:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-218466 - HB

-123

-123

6/7/2024 11:07:58 AM - S.22(1) - Agent Finished - Case Closed. Closed date : Fri Jun 07 11:07:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-239348

DBL_Animal Services Dispatch 6/11/2024 1:32:08 PM - 822(1 - Agent Created Case - 49 6/11/2024 1:33:35 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/11/2024 1:40:35 PM -s.22(1) - Agent Finished - Case

Closed. Closed date : Tue Jun 11 13:40:00 PDT 2024 Further action has been planned Sent to patrol - HB

Animal Concern Case	201001565064	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Constantly What time of day is this happening? Constantly Is this request from VPD or Fire? No Provide details: Customer reported issue earlier today, ACO attended.Now that ACO has left, the off-leash dogs are back. Upwards of 10.They request enforcement return please. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Amme (311 use this profile)	Phone	Attained - Case Closed	45457	45457
				Email address: customerdeclined@vancouver.ca Phone number: 6048737000				

Animal Concern Case	201001571831	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Mornings and evenings Animal breed: Multiple Animal colour: Multiple Provide details: At least a half a dozen large dogs off leash at the park right now. <u>\$.22(1)</u> , is unable to use the park because of them. Is there an animal welfare or cruelty issue? No Name: <u>\$.22(1)</u> Email address: <u>\$.22(1)</u> Phone number: <u>\$.22(1)</u>	Mobile App	Attained - Case Closed	45461	45461
Animal Concern Case	201000821566	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Very often. What time of day is this happening? Very often. What time of day is this happening? Yom S this request from VPD or Fire? No Animal breed: Many Animal colour: Many Provide details: Reporting about 4 dogs off leash. Requesting animal control officer. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Attained - Case Closed	45165	45166

No

DBL_Animal Services Dispatch 6/13/2024 5:37:49 PM - 522(1) 6/13/2024 5:38:42 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/13/2024 5:43:03 PM -s.22(1) - Agent Finished - Case Closed date : Thu Jun 13 17:43:00 PDT 2024 Insufficient info

DBL_Animal Services Dispatch 6/17/2024 4:39:01 PM - empro-svc-account - Agent Created 49

-123

Case - Gase - Gase - Gase - Gase - Control - Agent Updated Case - Cas

6/17/2024 4:43:58 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Mon Jun 17 16:43:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-243045 - HB

DBL_Animal Services Dispatch 8/26/2023 7:50:12 PM -<mark>s.22(1)</mark> - Agent Created Case - 49 8/26/2023 7:50:28 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/27/2023 12:28:56 PM -s.22(1) - Agent Finished - Case Closed date : Sun Aug 27 12:28:00 PDT 2023 Dispatched to Crew Assigned to patrol - complainant emailed via EMpro - CH

-123

Animal Concern Case	201001246956	2200 GLEN DRIVE and E 7TH AV	Dog off leash	Location: GLEN DRIVE AND E 7TH AV Additional location details: China creek north park. Type of concern: Dog off leash What day(s) of the week is this happening? Seven days a week What time of day is this happening? Throughout the day, even after aunset Animal breed: All Animal colour: All Provide details: Park REGULARLY being misused as off-leash park. Literal congregations of dog owners letting their dogs run around the park unattended. This is otherwise a soccer field/baseball diamonds, but dog waste from irresponsible dog owners not watching their dogs runs in tind a minefield. I regularly see dogs running around well after dark, and zero chance their owners can see where their dogs are doing their business. I've also more than once had poorly behaved dogs ⁵ ,22(1) mis park would be fish in a barrel day after day. ⁶ , 22(2) the park, and it's such a shame that on a nice sunny day when people are out socializing, they have to watch where they are stepping/setting up their picnic blankets for fear of stepping on dog waste. If an off-leash park is what local residents want, let them petition the city for a fenced off, dedicated space. Otherwise, in my opinion, the city has already declared this is not the space for such things. Is there an animal welfare or cruelty issue? No	ir ; 1	Missed - Case Closed	45341	45342
Animal Concern Case	201001254766	1000 E 7TH AV and GLEN DRIVE	Dog off leash	Location: E 7TH AV AND GLEN DRIVE Additional location details: China creek north park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All day Mhat time of day is this happening? All day Animal breed: All Animal colour: All Provide details: More people treating China creek North as an off leash dog park. I've been asked to report through the website each day as long as it persists so here we are. Attached picture is Feb 22, 2024 at about Spm. At least 5 dogs off leash in the park where signs clearly state it is not an offleash dog park. No	WEB	Attained - Case Closed	45345	45345
Animal Concern Case	201001258143	1000 E 7TH AV and GLEN DRIVE	Dog off leash	Location: E 7TH AV AND GLEN DRIVE Additional location details: China creek north park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? Every day What time of day is this happening? All through the day Animal breed: All Animal colour: All More people treating this park as an off leash dog park. Picture is Feb 25th at 2:30pm.Last night as well. Too dark for pictures, but at least 4 dogs running around with light up collars on. Absolutely no chance owners are picking up after their dogs being so dark.It's so constant, this park being misused by dog owners. Literally every day. Anytime I drive o walk past. Is there an animal welfare or cruelty issue?	WEB	Attained - Case Closed	45348	45348

DBL_Animal Services Dispatch 2/19/2024 10:32:14 AM - empro-svc-account - Agent 49

-123

-123

ch 2/19/2024 10:32:14 AM - empro-svc-account - Agent Created Case -2/19/2024 10:32:28 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/20/2024 11:36:16 AM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue Feb 20 11:36:00 PST 2024 Further action has been planned Sent to Patrol - HB

DBL_Animal Services Dispatch 2/22/2024 8:02:29 PM - empro-svc-account - Agent Created 49

Case - 2/22/2024 8:02:29 PM - empro-svc-account - Agent Created 2/22/2024 8:02:49 PM - empro-svc-account - Agent Updated 2/22/2024 8:02:49 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/23/2024 10:18:14 AM -s.22(1) - Agent Finished - Case

2/23/2024 10:18:14 AM - s.22(1) - Agent I Closed. Closed date : Fri Feb 23 10:18:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-193398 - JA

DBL_Animal Services Dispatch 2/25/2024 2:34:07 PM - empro-svc-account - Agent Created 49

Case -2/25/2024 2:34:21 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/25/2024 2:50:12 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Feb 25 14:50:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-194231

City of Vancouver - FOI 2024-528 - Page 56 of 105

Animal Concern Case	201001261126	2200 GLEN DRIVE and E 7TH AV	Dog off leash	Location: GLEN DRIVE AND E 7TH AV Additional location details: China creek north park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All Animal breed: All Animal colour: All Provide details: Returning from work. 4pm today, more people treating China creek north as an off leash dog park. Count 3 in this picture. Is there an animal welfare or cruelty issue?	WEB	Attained - Case Closed	45349	45350
Animal Concern Case	201001265598	1000 E 7TH AV and GLEN DRIVE	Dog off leash	Location: E TTH AV AD GLEN DRIVE Additional location details: China creek north park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All What day(s) of the week is this happening? All Animal breed: Ali Animal breed: Ali Animal colour: Ali Provide details: Apm Feb 28th. 4 dogs counted off leash near the children's playground Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45351	45351
Animal Concern Case	201001310579	1000 E 7TH AV and GLEN DRIVE	Dog Dog off leash	Location: E 7TH AV AND GLEN DRIVE Additional location details: China creek North Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All What time of day is this happening? All Animal breed: All	WEB	Attained - Case Closed	45365	45365

A group of dog owners all with their dogs off leash. 5 dogs in this group alone.

Is there an animal welfare or cruelty issue?

No

Animal colour: All Provide details: DBL_Animal Services Dispatch 2/26/2024 10:28:35 PM - empro-svc-account - Agent Created 49 Charles Control (Control Control Co

2/27/2024 12:00:02 PM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Tue Feb 27 12:00:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 195189 - HB

DBL_Animal Services Dispatch 2/28/2024 4:07:41 PM - empro-svc-account - Agent Created 49

Case -2/28/2024 4:07:57 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/28/2024 5:23:41 PM -<mark>S.22(1)</mark> - Agent Finished - Case 2/28/2024 5:23:41 PM - S.22(1) - Agent Fini: Closed date : Wed Feb 28 17:23:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-195883

DBL_Animal Services Dispatch 3/13/2024 6:45:14 PM - empro-svc-account - Agent Created 49

Case -3/14/2024 9:19:38 AM - S.22(1) Agent Finished - Case Closed. Closed. Closed date : Thu Mar 14 09:19:00 PDT 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-202253, emailed complainant from EMPro – DB -123

Animal Concern Case	201001377765	1000 E 7TH AV and GLEN DRIVE	Dog off leash	Location: E 7TH AV AND GLEN DRIVE Additional location details: China creek north park Type of animal: Dog Type of concern: Dog of leash What day(s) of the week is this happening? All Mhat time of day is this happening? All Animal breed: All Animal colour: All Provide details: I haven't logged a complaint in awhile, but rampant use of this park as an off-leash park persists. So here's another complaint until something happens about this. It's getting out of control. Nearly 10 dogs this evening. Is there an animal welfare or cruelty issue? No Name: <u>\$22(1)</u> Email address: <u>\$22(1)</u>	WEB	Attained - Case Closed	45381	45382
Animal Concern Case	201001411531	1000 E 7TH AV and GLEN DRIVE	Dog Off leash	Location: E TTH AV AND GLEN DRIVE Additional location details: China creek north park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All What day(s) of the week is this happening? All What day(s) of the week is this happening? All Animal breed: All Animal colour: All Provide details: This afternoon, <u>§.22(1)</u> on the track <u>§.22(1)</u> by an off-leash dog, THREE separate times. This park doesn't have enclosed fences. I see poorly behaved dogs run out into the street from time to time, which is gonna cause a disaster on a busy road like Great Northern Way. A dog, or someone else is going to get hu in either a collision, or some other incident as a result of the flagrant disobedience of city by-law by irresponsible dog owners. I have seen by-law enforcement in the park from time to time, but clearly the message is not stores to dog owners. Is there an animal welfare or crueity issue? No Name: <u>§.22(1)</u> Email address: <u>§.22(1)</u> Phone number: §.22(1)	WEB	Attained - Case Closed	45400	45400
Animal Concern Case	201001449908	1000 E 7TH AV and GLEN DRIVE	Dog off leash	Location: E 7TH AV AD GLEN DRIVE Additional location details: China creek North park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All What time of day is this happening? All Animal breed: All Animal breed: All Provide details: Counting at least 8 dogs off leash at this moment in the park. A congregation of irresponsible owners with little regard for other park users. Just watched <u>\$.22(1)</u> parts a dog that was following ^{\$22} in an unwelcome manner Is there an animal welfare or crueitly issue? No Name: <u>\$.22(1)</u> Email address: <u>\$.22(1)</u>	WEB	Attained - Case Closed	45411	45411

DBL_Animal Services Dispatch 3/29/2024 7:37:57 PM - empro-svc-account - Agent Created 49

Ch 3/29/2024 7:37:57 PM - empro-svc-account - Agent Created 2 Case -3/29/2024 7:38:10 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/30/2024 12:08:35 PM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sat Mar 30 12:08:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-209259

DBL_Animal Services Dispatch 4/17/2024 4:53:42 PM - empro-svc-account - Agent Created 49

Case - 4/17/2024 4:53:56 PM - empro-svc-account - Agent Updated 4/17/2024 4:53:56 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/17/2024 5:03:23 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Wed Apr 17 17:03:00 PDT 2024 Dispatched to Crew Dispatched to Patrol - DG 24-216504 - PD

DBL_Animal Services Dispatch 4/28/2024 2:21:14 PM - empro-svc-account - Agent Created 49

Case -4/28/2024 2:21:38 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/28/2024 4:29:58 PM -s.22(1) - Agent Finished - Case

4/28/2024 4:29:38 PM - S. 22(1) - Agent Fin Closed. Closed date : Sun Apr 28 16:29:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-220408

-123

Animal Concern Case	201001218692	2339 COLUMBIA ST	Dog	Location:	Mobile App	Attained - Case Closed	45327	45327
			Dog off leash	2339 COLUMBIA ST				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Sunday				
				What time of day is this happening?				
				All day				
				Provide details:				
				5 dogs off leash. Very common issue here				
				Is there an animal welfare or cruelty issue? Yes				
Animal Concern Case	201000931859	2300 GUELPH ST	Dog Dog off leash Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Now What time of day is this happening? Now Animal breed: Multiple Animal colour: Multiple Provide details: Three unleashed dogs on school field Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45229	45229
Animal Concern Case	201000570261	110 W 7TH AV	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	45053	45053
				Jonathan Rogers Park (110 W 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Provide details:				
				Dogs off leash at all times of day. Has become a defacto off leash park. Concerned for children. Maybe a child will have to be attacked before enforcement occurs.				
				Is there an animal welfare or cruelty issue?				

Yes

DBL_Animal Services Dispatch 2/4/2024 2:35:02 PM - empro-svc-account - Agent Created 49 Case -2/4/2024 2:35:18 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/4/2024 2:50:40 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sun Feb 04 14:50:00 PST 2024 Dispatched to Crew assigned to Patrol, DG 24-185586

DBL_Animal Services Dispatch 10/29/2023 3:27:07 PM - empro-svc-account - Agent Created 49

Case -10/29/2023 3:27:24 PM - empro-svc-account - Agent Crea Case -10/29/2023 3:27:24 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/29/2023 5:16:24 PM -5.22(1) - Agent Finished - Case Closed. Closed date : Sun Oct 29 17:16:00 PDT 2023 Dispatched to Crew assigned to patrol - ch

DBL_Animal Services Dispatch 5/6/2023 3:20:19 PM - empro-svc-account - Agent Created 49 Case -5/6/2023 3:20:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 5/6/2023 3:32:05 PM - S.22(1) - Agent Finished - Case Closed. Closed date : Sat May 06 15:32:00 PDT 2023 Dispatched to Crew assigned to patrol - dg 23-223437 - rg

-123

-123

Animal Concern Case	201000595202	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Animal breed:	Mobile App	Attained - Case Closed	45065	45065
				Many Animal colour: Many Provide details: 7 dogs off leash Is there an animal welfare or cruelty issue? No				
Animal Concern Case	201000559041	110 W 7TH AV	Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Animal breed: Multiple Animal colour: Provide details: Numerous dogs off leash all over lawn Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45047	45047
Animal Concern Case	201000322953	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: 5 dogs off leash Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Attained - Case Closed	44937	44937

No

DBL_Animal Services Dispatch 5/18/2023 7:58:14 PM - empro-svc-account - Agent Created 49 cn 5/18/2023 /:58:14 PM - empro-svc-account - Agent Created 2 Case -5/18/2023 7:58:26 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/19/2023 8:47:35 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Fri May 19 08:47:00 PDT 2023 Service provided Sent to patrol, emailed COM DG 23 229896 - HB

DBL_Animal Services Dispatch 5/1/2023 11:01:01 AM - empro-svc-account - Agent Created 49

Case -SJ/2023 11:01:16 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/1/2023 11:06:17 AM -<mark>S.22(1)</mark> - Agent Finished - Case Closed . Closed date : Mon May 01 11:06:00 PDT 2023 Further action has been planned

DBL_Animal Services Dispatch 1/10/2023 3:49:16 PM - 1/10/2023 3:49:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/10/2023 3:59:33 PM - s.22(1) - Agent Finished - Case Closed date : Tue Jan 10 15:59:00 PST 2023 Dispatched to Crew Assigned to ACO 10 DG 23-172772

City of Vancouver - FOI 2024-528 - Page 60 of 105

-123

-123

Animal Concern Case	201001339809	110 W 7TH AV	Dog Dog off leash	Location: 11 OW 7TH AV Additional location details: John Rogers Park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Tuesday What time of day is this happening? Lunch Animal breed: Multiple Provide details: Multiple dogs off leash Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45371	45371
Animal Concern Case	201000322585	110 W 7TH AV	Dog off leash	Location: Ionathan Rogers Park (110 W 7TH AV) Additional location details: Multiple unleashed dogs all over park Type of concern: Dog off leash Animal breed: Multiple Animal colour: Multiple Provide details: Numerous unleashed dogs running all over park Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44937	44937
Animal Concern Case	201001227388	110 W 7TH AV	Dog Dog off leash	Location: 110 W 7TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day all day What time of day is this happening? All hours Provide details: Just passed by this notorious unsanctioned off leash area. 6 dogs off leash. 915 am. Thursday. Is there an animal welfare or cruelty issue? Yes	Mobile App	Attained - Case Closed	45330	45330
Animal Concern Case	201000108537	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STType of animal: DogType of concern: Dog off leashIs this request from VPD or Fire? NoAnimal breed: Different breedsAnimal colour: Different coloursProvide details: There are atleast 5 off leash dogs at Mount Pleasant Elementary School, in the playing field area. Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44829	44829

DBL_Animal Services Dispatch 1/10/2023 2:37:11 PM - empro-svc-account - Agent Created 49

DBL_Animal Services Dispatch 3/19/2024 12:57:41 PM - empro-svc-account - Agent Created 49

ch 3/19/2024 12:57:51 PM - empro-svc-account - Agent Creat Case -3/19/2024 12:57:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/19/2024 1:13:04 PM -<mark>S.22(1)</mark> - Agent Finished - Case

3/19/2024 1:13:04 PM - S.22(1) - Agent Fini: Closed. Closed date : Tue Mar 19 13:13:00 PDT 2024 Further action has been planned sent to patrol - DG 24 204144 - HB

Case - 1/10/2023 2:37:21 PM - empro-svc-account - Agent Cleated - 1/10/2023 2:37:21 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/10/2023 2:53:14 PM - ^{5.22(1)} Agent Finished - Case Closed. Closed date : Tue Jan 10 14:53:00 PST 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO4, DG 23-172663 – DB

DBL_Animal Services Dispatch 2/8/2024 9:16:49 AM - empro-svc-account - Agent Created 49 Case -2/8/2024 9:17:01 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/8/2024 9:46:48 AM - s.22(1) - Agent Finished - Case Closed. Closed date : Thu Feb 08 09:46:00 PST 2024 Further action has been planned Assigned to Patrol, DG 24-187320 - JA

DBL_Animal Services Dispatch 9/25/2022 9:21:41 AM - 22(1) - Agent Created Case - 49 9/25/2022 9:21:53 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/25/2022 9:28:00 AM - 5.22(1) - Agent Finished - Case

Closed. Closed date : Sun Sep 25 09:28:00 PDT 2022 Dispatched to Crew

9/25/2022 9:28:45 AM - s. 22(1) 9/25/2022 9:29:15 AM - s. 22(1) - Agent Finished - Case Closed. Closed date : Sun Sep 25 09:29:00 PDT 2022 Dispatched to Crew Dispatched to ACO43 - DG 22 283909 - HB -123

-123

Animal Concern Case	201000111123	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STAdditional location details: Playground on north side of schoolType of animal: DogType of concern: Dog off leashAnimal breed: S.22(1) Animal colour: S.22(1) Provide details: Someone is hanging around the slide while their S.22(1) lies unleashed under the jungle gym. Several children including my own are too uncomfortable to play as a result. S.22 has been here for 10 minutes or so. The owner is a S.22(1) No	0	Attained - Case Closed	44831	44831
Animal Concern Case	201000137828	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STAdditional location details: school grass fieldType of animal: DogType of concern: Dog off leashIs this request from VPD or Fire? NoProvide details: Larg amount of dog off leash daily from 7AM-8:30AM and SPM-7PM.Not only the dogs interfere the sports practice, but they also terrify and scare the kids on the field. Some dog owners also react aggressively when some other citizens ask them to leash their dogs. No sign indicates it's the off leash area. The citizen requests the By-law officer to stop by today to enforce the by-law.Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No		Attained - Case Closed	44845	44846
Animal Concern Case	201000152625	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STType of animal: DogType of concern: Dog off leashis this request from VPD or Fire? NoAnimal breed: severalAnimal colour: severalProvide details: Several dogs off leash on the school groundsis there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44853	44853
Animal Concern Case	201000192458	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STAdditional location details: All over the school grounds - on the fields.Type of animal: DogType of concern: Dog off leashis this request from VPD or Fir NoAnimal breed: VariousAnimal colour: VariousProvide details: At least 5 dogs off leash at Mount Pleasant Elementary School. This is not an off leash area. Children are trying to play here.Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No		Attained - Case Closed	44875	44875
Animal Concern Case	201000406577	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal colour: 220(1) Provide details: There are four dogs off leash at Mount Pleasant Elementary school at 2300 Guelph st right now. This is a ongoing issue that happens daily throughout the day. These also made the Vancouver school board aware of the issue. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44977	44977



2/19/2023 2:12:10 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Sun Feb 19 14:12:00 PST 2023 Dispatched to Crew Dispatched to ACO10 - DG 23 191125 - HB

Animal Concern Case	201000418458	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog	Phone	Attained - Case Closed	44983	44983
				Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Dogs Animal colour:				
				Animar colour: Various Provide details: There are 4 large dogs off leash at Mount Pleasant Elementary School. Is there an animal welfare or cruelty issue?				
				No (Don't ask just record, does the customer require contact?):				
				No				

Animal Concern Case	201000492038	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: On the grass field Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: multiple dogs are off leash at the mount pleasant elementary school field Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45020	45020
Animal Concern Case	201000499377	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: n/a Animal colour: n/a Provide details: Citizen states there are 4+ dogs off leash at Mount Pleasant Elementary School. Recently, there children were playing with a ball in the park and an off leash dog ran over 600 yea charging toward their ball, which really scared them. Citizen states they have raised this concern before. They are requesting for Animal Services to come and ticket those who have their dogs off leash at this park. Is there an animal welfare or cruelty issue? No		Missed - Case Closed	45024	45024

(Don't ask just record, does the customer require contact?):

No

DBL_Animal Services Dispatch 2/25/2023 4:34:03 PM 22(1) - Agent Created Case - 49 2/25/2023 4:34:26 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/25/2023 4:45:15 PM - s.22(1) Agent Finished - Case Closed date : Sat Feb 25 16:45:00 PST 2023 Dispatched to Crew

DBL_Animal Services Dispatch 4/3/2023 7:36:23 PM - 22(1) - Agent Created Case - 49 4/3/2023 7:36:43 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/4/2023 8:47:36 AM - s.22(1) - Agent Finished - Case 4/4/2023 8:47:36 AM - 5.22(1) - Agent Finis Closed date : Tue Apr 04 08:47:00 PDT 2023 Dispatched to Crew Assigned to ACO10 DG 23-210361

DBL_Animal Services Dispatch 4/7/2023 2:54:04 PM - 5.22(1) - Agent Created Case - 49 4/7/2023 2:54:20 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 4/8/2023 8:10:51 AM -s.22(1) - Agent Finished - Case Closed date : Sat Apr 08 08:10:00 PDT 2023 Dispatched to Crew Dispatched to ACO40 - DG 23 212041 - Attended

> > City of Vancouver - FOI 2024-528 - Page 63 of 105

-123

-123

Animal Concern Case	201000578013	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: various Animal colour: various Provide details: Citizen says the are about 5 dogs and they are all off-leash at Mt. Pleasant Elementary School. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45057	45057
Animal Concern Case	201000584525	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Provide details: multiple Provide details: multiple dogs off leash in field behind school Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45061	45061
Animal Concern Case	201000780517	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Many What time of day is this happening? Mary What time of day is this happening? Often Is this request from VPD or Fire? No Animal breed: N/A Animal colour: S22(1) Provide details: Citizen states the Mount Pleasant Elementary School field has been fenced off so that no one can use it during the summer. Citizen states that there is a loose area of fence where you are able to enter the field. Often, there are people sneaking into the field with their dogs, letting them run off leash. Citizen states that there is a loose area of fence where you are able to enter the field. Often, there are people sneaking into the field with their dogs, letting them run off leash. Citizen is going to contact VSB to alert them of the trespassers.Currently, there are two dogs off leash on the field. Citizen wasn't able to identify breeds. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):	Phone	Missed - Case Closed	45146	45146

(Don't ask just record, does the customer require contact?): No

DBL_Animal Services Dispatch 5/10/2023 5:33:16 PM - ⁸ 22(1). Agent Created Case - 49 5/10/2023 5:33:27 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/10/2023 5:52:54 PM - s.22(1) - Agent Finished - Case S)10/2023 5:52:54 PM - S.22(1) - Agent Finish Closed date : Wed May 10 17:52:00 PDT 2023 Dispatched to Crew assigned to patrol, dg 23-225445 - rg

DBL_Animal Services Dispatch 5/14/2023 7:57:12 PM -<mark>s.22(1)</mark> - Agent Created Case - 49 5/14/2023 7:57:25 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/15/2023 8:34:28 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon May 15 08:34:00 PDT 2023 Dispatched to Crew Assigned to ACO PatroL DG 23-227706

DBL_Animal Services Dispatch 8/7/2023 2:39:14 PM - s.22(1) - Agent Created Case - 49 8/7/2023 2:39:28 PM - s.2000 - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

-123

-123

8/8/2023 11:39:03 AM -<mark>s.22(1)</mark> - Agent Finished - Case

Closed Closed date : Tue Aug 08 11:39:00 PDT 2023 Dispatched to Crew Dispatched to ACO06 - DG 23 263338 - HB

Animal Concern Case	201000807021	2300 GUELPH ST	Dog off leash Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Zpm in the evenings What time of day is this happening? all week long Is this request from VPD or Fire? No Animal treed: Various Animal colour: Various Provide details: The soccer feel is fenced off to protect the field but someone cut a hole in the fence by the basketball hoops and dog owners are have their dogs off leash in the area. Is this rea animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45157	45158
				No				

Animal Concern Case	201000870171	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? Early evening Is this request from VPD or Fire? No Animal breed: various Arnimal colour: various Provide details: 7 off-leash dogs at Mount Pleasant Elementary. Is ther a na nimal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45191	45191
Animal Concern Case	201000893994	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? 6:45PM What time of day is this happening? 6:45Pm	Phone	Attained - Case Closed	45205	45205

6-645Pm Is this request from VPD or Fire?

Animal breed: 15 Dog Animal colour: 15 Dogs Provide details: It's like an off leash dog park and there's 15 + dogs off leash running around an elementary school Is there an animal welfare or cruelty issue? No (Don't ski ust record, does the customer require contact?):

(Don't ask just record, does the customer require contact?): No

No Animal breed:

DBL_Animal Services Dispatch 8/18/2023 7:31:08 PM - 5.22(1). Agent Created Case - 49 8/18/2023 7:31:19 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/19/2023 3:19:12 PM - s.22(1) - Agent Finished - Case 8/19/2023 3:19:12 PM - S.22(1) - Agent Fini Closed. Closed date : Sat Aug 19 15:19:00 PDT 2023 Dispatched to Crew Assigned to Patrol DG# 23-267899

-123

-123

-123

DBL_Animal Services Dispatch 9/21/2023 6:01:54 PM - s22(1) 9/21/2023 6:02:07 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

9/21/2023 6:12:18 PM -s.22(1) - Agent Finished - Case Closed. Closed date : Thu Sep 21 18:12:00 PDT 2023 Dispatched to Crew Assigned to ACO40, emailed complainant DG 23-280959 - JA

DBL_Animal Services Dispatch 10/5/2023 6:50:11 PM - \$2211 - Agent Created Case - 49 10/5/2023 6:50:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/6/2023 11:04:02 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed date : Fri Oct 06 11:04:00 PDT 2023 Dispatched to Crew Assigned to Patrol, emailed comp DG 23-287088 - JA

City of Vancouver - FOI 2024-528 - Page 65 of 105

Animal Concern Case	201001057158	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Y days a week What time of day is this happening? Morning 9-12 and evening after 5pm Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Provide details: Saturday and Sunday mornings are the worst - there are currently 7 dogs off leash, none are on leash right now. Citizen's child plays soccer on the school grounds in the spring and there is damage from dogs which VSB likely doesn't have budget to repair, dog owners let their dogs dig holes and don't pick up dog waste on a daily basis. Requesting more enforcement. Is there an animal welfare or cruelty issue?	Phone	Attained - Case Closed	45276	45276
Animal Concern Case	201001075401	2300 GUELPH ST	Dog Dog off leash	No Dort ask just record, does the customer require contact?): No Location: 2300 GUELPH ST Additional location details: Mt. Pleasant Elementary School Type of animal: Dog Type of animal: Dog Type of animal: Dog Type of animal: Dog Type of animal: Set (Strapped School S	Phone	Attained - Case Closed	45289	45289
Animal Concern Case	201001131304	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sunday What time of day is this happening? Sunday What time of day is this happening? S pm Provide details: Today at 5 pm, there were no fewer than 10 dogs off leash in the school field. It was dark enough that there's no way the congregation of owners are catching all the poops. Dogs are off leash in the Mt Pleasant Elementary School field with extreme regularity, despite the clear signage. I don't pass by the field very often, but I see off leash dogs almost ever time I do. This is such a common problem that s. 22(1) , until something is hopefully done about it (ideally the opening of a proper off leash area in a nearby park).It's extremely unfortunate that the school park seems to the default off leash area for so many owners, given that dog feces will inevitably be missed and then stepped on by a child playing at school. According to our neighbourhood S.22(1) this is an every week occurrence for many parents in the neighborhood.		Attained - Case Closed	45299	45299

Is there an animal welfare or cruelty issue?

No

-123

DBL_Animal Services Dispatch 1	12/16/2023 10:53:26 AM -	s.22(1)	Agent Created Case -	49
1	12/16/2023 10:53:40 AM -	empr	o-svc-account - Agent	
ι	Updated Case Details - Title updated to: Animal Concern			
0	Case - Dog off leash			

12/16/2023 11:11:39 AM 5.22(1) - Agent Finished - Case Closed. Closed date : Sat Dec 16 11:11:00 PST 2023 Further action has been planned Sent to patrol - DG23 312572 - JB

DBL_Animal Services Dispatch 12/28/2023 2:52:24 PM -<mark>s.22(1)</mark> - Agent Created Case - 49 12/28/2023 2:52:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

12/28/2023 2:57:47 PM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Dec 28 14:57:00 PST 2023 Further action has been planned Sent to Patrol - DG 23 315048 - HB

-123

DBL_Animal Services Dispatch 1/7/2024 5:12:18 PM - empro-svc-account - Agent Created 49

Case -1/7/2024 5:12:41 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/7/2024 5:24:47 PM -<mark>s.22(1)</mark> - Agent Finished - Case

1/7/2024 5:24:47 PM - 5.22(1) - Agent Finis Closed date : Sun Jan 07 17:24:00 PST 2024 Further action has been planned sent to patrol - DG24 173010 - JB

Animal Concern Case	201001142221	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: Mount Pleasant Elementary School Type of animal: Dog Type of onnern: Dog off leash What day(s) of the week is this happening? Friday What time of day is this happening? Bam Is this request from VPD or Fire? No Animal breed: Various Animal breed: Various Animal colour: Various Provide details: Citizen reporting off leash dog parks using the school field. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45303	45303
Animal Concern Case	201001226895	2300 GUELPH ST	Dog off leash	Location: 230 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Most days What it of day is this happening? S pm Provide details: There are currently 8 off leash dogs in the school field, despite the new signage. Dogs are off leash in the Mt Pleasant Elementary School field with extreme regularity, despite the clear signage. I don't pass by the field very often, but 1 see off leash dogs almost every time I do. This is such a common problem that's_22(1) until something is hopefully done about it (ideally the opening of a proper off leash area in a nearby park).It's extremely unfortunate that the school park seems to the default off leash area for so many owners, given that dog feces will inevitably be missed and then stepped on by a child playing at school. According to our neighbourhood s.22(1) It is is an every week occurrence for many parents in the neighborhood. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45330	45330
Animal Concern Case	201001247518	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST 7ype of animal: Dog 7ype of concern: Dog off leash What day(s) of the week is this happening? Any day with good weather What time of day is this happening? After 4 pm, before sundown Provide details: Today I counted 9 off leash dogs almost every time I do. This is such a common problem that 5.22(1) Interval the scheme the sch		Attained - Case Closed	45342	45343

Is there an animal welfare or cruelty issue?

No

DBL_Animal Services Dispatch 1/12/2024 8:23:03 AM - 22(1) - Agent Created Case - 49 1/12/2024 8:23:15 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/12/2024 10:55:44 AM - s.22(1) - Agent Finished - Case

1/12/2024 10:55:44 AM - S.22(1) - Agent Closed. Closed date : Fri Jan 12 10:55:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-176089

DBL_Animal Services Dispatch 2/7/2024 5:16:40 PM - empro-svc-account - Agent Created 49

-123

-123

Case -2/7/2024 5:16:52 PM - empro-svc-account - Agent Created Case -2/7/2024 5:16:52 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/7/2024 5:35:22 PM -s.22(1) - Agent Finished - Case

2/7/2024 5:35:22 PM - S.22(1) - Agent Finish Closed date : Wed Feb 07 17:35:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-187078

DBL_Animal Services Dispatch 2/19/2024 4:52:38 PM - empro-svc-account - Agent Created 49

Case -2/19/2024 4:52:48 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/20/2024 1:21:28 PM -<mark>s.22(1)</mark> - Agent Finished - Case

Closed date : Tue Feb 20 13:21:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 192097 - HB

Animal Concern Case	201001312812	2300 GUELPH ST	Dog	Location:	Mobile App	Attained - Case Closed	45366	45366
	Dog off le	Dog off leash	2300 GUELPH ST					
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Thursday				
				What time of day is this happening?				
				545pm Provide details: There are over 13 off leash dogs on the school's soccer field Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201001338639	2300 GUELPH ST	Dog Dog off leash	Location:	Mobile App	Attained - Case Closed	45370	45370
			Dog officasii	2300 GUELPH ST				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Every day				
				What time of day is this happening?				
				8 am-4pm Provide details: <u>5.22(1)</u> the Mt Pleasant Elementary School, and I've noticed a bunch of new(ish) signs about off leash dogs, that are completely ignored. There are usually a few dogs when I walk around at 8am. Is there an animal welfare or cruelty issue? No				
Animal Concern Case	201001342904	2300 GUELPH ST	Dog Dog off leash	Location:	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		Location: 2300 GUELPH ST	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST			Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern:	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening?	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening?	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What time of day is this happening? 5:30pm	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What time of day is this happening?	Phone	Attained - Case Closed	45372	45372
Animal Concern Case	201001342904	2300 GUELPH ST		2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What time of day is this happening? 5:30pm	Phone	Attained - Case Closed	45372	45372

Multiple

DBL_Animal Services Dispatch 3/14/2024 5:49:57 PM - empro-svc-account - Agent Created 49 cn 3/14/2024 5:49:57 PM - empro-svc-account - Agent Created 2 Case -3/14/2024 5:50:10 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/14/2024 5:57:35 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Thu Mar 14 17:57:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-202435

DBL_Animal Services Dispatch 3/18/2024 7:52:35 PM - empro-svc-account - Agent Created 49

Case -3/18/2024 7:52:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/19/2024 10:07:18 AM -s.22(1) - Agent Finished - Case 3/19/20/2 10:07:18 AM - S. 22(1) - Agent Hir Closed date : Tue Mar 19 10:07:00 PDT 2024 Further action has been planned Sent to patrol - DG 24 204079 - HB

DBL_Animal Services Dispatch 3/20/2024 5:44:51 PM -s.22(1) - Agent Created Case - 49 3/20/2024 5:45:04 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/20/2024 5:56:32 PM -<mark>s.22(1)</mark> - Agent Finished - Case

Closed. Closed date : Wed Mar 20 17:56:00 PDT 2024 Further action has been planned Sent to Patrol - HB

-123

s.22(1) Provide details: Citizen called to report over 15 dogs off leash at Mount Pleasant Elementary school. This happens daily and requesting for more patrols around the school/park. Is there an animal welfare or cruelty issue?	
Citizen called to report over 15 dogs off leash at Mount Pleasant Elementary school. This happens daily and requesting for more patrols around the school/park.	

Animal Concern Case	201001413729	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? now What time of day is this happening? now What time of day is this happening? now Is this request from VPD or Fire? No Animal breed: variety Animal colour: variety Provide details: 20 off-leash dogs at Mount Pleasant Elementary school, adjacent to Guelph Park. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Name (311 use this profile) Email address: customerdeclined@vancouver.ca Phone number: 6048737000	Phone	Attained - Case Closed	45401	45401
Animal Concern Case	201001424508	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? S:00 PM Is this request from VPD or Fire? No Animal breed: multiple Provide details: There are 214 dogs off leash in the park at this time. Is there an animal welfare or cruelty issue? No Contrask just record, does the customer require contact?): No Mame: 220 Finali address: S.22(1) Phone number: S.22(1) Street number: 22011 Street name: S.22(1) City:	Phone	Attained - Case Closed	45407	45407

DBL_Animal Services Dispatch 4/3/2024 5:16:51 PM S.22(1) Agent Created Case - 4/3/2024 5:17:06 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/3/2024 5:19:43 PM - s.22(1) - Agent Finished - Case

4/3/2024 5:19:43 PM - S.22(1) Closed date : Wed Apr 03 17:19:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-210704 - HB

DBL_Animal Services Dispatch 4/18/2024 5:39:04 PM - 4/18/2024 5:39:50 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 4/18/2024 5:44:29 PM - <mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Apr 18 17:44:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-216887 - HB

DBL_Animal Services Dispatch 4/24/2024 5:18:34 PM - 22(1) 4/24/2024 5:18:44 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 4/24/2024 5:33:54 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Apr 24 17:33:00 PDT 2024 Dispatched to Crew Dispatched to Patrol - DG 24-218895 - PD

-123

-123

Animal Concern Case	201001470786	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? All days What time of day is this happening? What time of day is this happening? What time of day is this happening? Whenever there is good weather Provide details: Dogs are off leash in the Mt Pleasant Elementary School field with extreme regularity, despite the clear signage. I don't pass by the field very often, but I see off leash dogs almo every time I do. This is such a common problem that <u>s.22(1)</u> until something is hopefully done about it (ideally the opening of a proper off leash area in a nearby park).It's extremely unfortunate that the school park seems to the default off leash area for so many owners, given that dog feces will inevitably be missed and then stepped on by a child playing at school. According to our neighbourhood <u>s.22(1)</u> this is an every week occurrence for many parents in the neighborhood. In today's picture, there are at least 10 off leash dogs. The owners are standing around chatting while the dogs play and at least some not watching closely. As I was writing this u, a dog j <u>s.22(1)</u> I appreciate the signage that got put up, but I expect it would be more effective if you sent <u>s.22(1)</u> Email address: <u>s.22(1)</u>		Attained - Case Closed	45421	45421
Animal Concern Case	201001553700	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern:	Mobile App	Attained - Case Closed	45452	45452

				Type of concern: Dog off leash What day(s) of the week is this happening? Sunday What time of day is this happening? 8:30 am Provide details: 5 off leash dogs on the school field this morning. Big pile of dog poo on the school grounds. When school's out and the weather's good, there are almost always dogs off leash, it's the place in the neighborhood where dog owners congregate. I'd love to hear if there's any fines given out for offleash dogs at this school. Is there an animal welfare or cruelty issue? No Name: 822(1) Email address:	S			
Animal Concern Case	201001620089	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Additional location details: School grass field Type of animal: Dog Type of concern: Dog offileash What day(s) of the week is this happening? Thurs What time of day is this happening? 7:45pm Animal colour: 2007 Provide details: Dog and owner are on a school field that has been fenced off to allow the grass time to regenerate over the summer. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45478	45478

No

s.22(1)

No Name: s.22(1) Email address: s.22(1) Phone number:

DBL_Animal Services Dispatch 5/8/2024 5:44:38 PM - empro-svc-account - Agent Created 49 cn 5/8/2024 5:44:38 PM - empro-svc-account - Agent Created Case -5/8/2024 5:44:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/8/2024 6:01:19 PM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed May 08 18:01:00 PDT 2024 Further action has been planned Sent to patrol - HB

DBL_Animal Services Dispatch 6/9/2024 8:50:26 AM - empro-svc-account - Agent Created 49

Case -6/9/2024 8:50:42 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/9/2024 10:40:23 AM -s.22(1) - Agent Finished - Case 6/9/2024 10:40:23 AM - S.22(1) - Agent Fir Closed date : Sun Jun 09 10:40:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-240031

DBL_Animal Services Dispatch 7/5/2024 9:48:37 AM - empro-svc-account - Agent Created 49 Case -7/5/2024 9:49:59 AM - empro-svc-account - Agent Octated Updated by System -7/5/2024 9:49:00 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/5/2024 10:13:40 AM -s.22(1) - Agent Finished - Case

Closed date : Fri Jul 05 10:13:40 AW - S.22(1) Closed date : Fri Jul 05 10:13:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-249139

-123

-123

Animal Concern Case	201000598486	1 KINGSWAY	Dog Dog off leash	Location: Mount Pleasant (1 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Multiple Animal colour: Multiple Provide details: Reporting multiple dogs off leash in the on on leash school grounds. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45067	45067

Animal Concern Case	201001641118	2390 BRUNSWICK ST	Dog Dog off leash	Location: 230 BRUNSWICK ST Additional location details: Second off leash dog outside schoolAt start time in two minutes Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Tuesdat What day(s) of the week is this happening? 8:35 Animal breed: 5:22(1) Provide details: Dog off leash two different people separate dogs/owners at school drop off (not small one on leash in pic. See between his legs) Is there an animal welfare or crueitly issue? No Name: 5:22(1) Email address:	Mobile App	Attained - Case Closed	45489	45489
Animal Concern Case	201001482685	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal:	Phone	Attained - Case Closed	45427	45427

Type of concern: Dog off leash What day(s) of the week is this happening? Everyday of the week What time of day is this happening? 8 am	
What day(s) of the week is this happening? Everyday of the week What time of day is this happening?	
Everyday of the week What time of day is this happening?	
What time of day is this happening?	
8 am	
o din	
Is this request from VPD or Fire?	
No	
Animal breed:	
s.22(1)	
Animal colour:	
s.22(1)	
Provide details:	
s22 called to report multiple dog owners with off leash dogs at Mount Pleasant Elementary school field every morning around 8 am. They are not picking up their dog waste ar	d
kids are stepping on the waste and tracking it back to the school. ^{\$22} would like to see more ACO to monitor the area if possible.	
Is there an animal welfare or cruelty issue?	
No	
(Don't ask just record, does the customer require contact?): Yes Name: 222Email address S.22(1) Phone number:	
s.22(1)	

DBL_Animal Services Dispatch 5/20/2023 6:15:13 PM - ⁶²²⁽¹⁾- Agent Created Case - 49 5/20/2023 6:15:28 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/21/2023 9:00:03 AM -<mark>s.22(1)</mark> - Agent Finished - Case S/21/2023 9:00:03 AM - S.22(1) - Agent Fini Closed date : Sun May 21 09:00:00 PDT 2023 Further action has been planned Sent to Patrol DG 23 - 230705 - HB

DBL_Animal Services Dispatch 7/16/2024 8:39:08 AM - empro-svc-account - Agent Created 49

Case -7/16/2024 8:39:51 AM - empro-svc-account - Online Form //16/2024 8:39:53 AM - empro-svc-account - Online Form Updated by System -/16/2024 8:39:53 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/16/2024 8:56:00 AM -<mark>S.22(1)</mark> - Agent Finished - Case 7) 16/2024 8:56:00 AM - S. 22(1) - Agent Fir Closed date : Tue Jul 16 08:56:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-253155 - HB

DBL_Animal Services Dispatch 5/15/2024 8:11:04 AM - S.22(1) - Agent Created Case - 49 5/15/2024 8:11:18 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/15/2024 8:20:49 AM - s.22(1) Agent Finished - Case Closed. Closed date : Wed May 15 08:20:00 PDT 2024

Closed date : Wed May 15 08:20:00 PDT 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-228627, emailed complainant from EMPro – DB

-123

-123

Animal Concern Case	201000583658	110 W 7TH AV	Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash Animal breed:	Mobile App	Attained - Case Closed	45060	45060
				Multiple Animal colour:				
				Multiple				
				Provide details:				
				Numerous off leash dogs running all over the park despite the park being full of visitors including many children.				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000693338	2390 BRUNSWICK ST	Dog Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST) Additional location details: *2211 actives 5.22(1) off leash around Guelph Park and walkway and children playground Type of animal: Dog Type of concern: Dog off leash Animal breed: not sure 5.22(1) active Animal colour:	WEB	Attained - Case Closed	45106	45107
				s22(1) Provide details: Owner's license plate S.22(1) Dog owner (S.22(1)) made no attempts to keep dog away from sidewalk and walkway Is there an animal welfare or cruelty issue? No				

Dog Dog	110 W 7TH AV	201000571038	Animal Concern Case	

Location:	Mobile App	Attained - Case Closed	45054	45054
Jonathan Rogers Park (110 W 7TH AV)				
Type of animal:				
Dog				
Type of concern:				
Dog off leash				
Provide details:				
All day long dogs off leash				
Is there an animal welfare or cruelty issue?				
Yes				

Animal Co	oncern Case	201001607819	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern:	Mobile App	Attained - Case Closed	45472	2
					Dog off leash				
					What day(s) of the week is this happening?				
					Every				
					What time of day is this happening?				
					6am - 10pm				
					Provide details: Today dog owners have broken into the closed school field. See the attachment. Usually approximately 100 dogs a day <mark>s.22(1)</mark> Is there an animal welfare or cruelty issue? No Name: s.22(1) Email address: s.22(1)				

DBL_Animal Services Dispatch 5/13/2023 5:40:58 PM - empro-svc-account - Agent Created 49 cn 5/13/2023 5:40:58 PM - empro-svc-account - Agent Created 2 Case -5/13/2023 5:41:16 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/13/2023 5:55:48 PM -<mark>5.22(1)</mark> - Agent Finished - Case 5/13/2023 5:55:48 PM - 5.22(1) Closed date : Sat May 13 17:55:00 PDT 2023 Dispatched to Crew assigned to patrol - dg 23-227051 - rg

DBL_Animal Services Dispatch 6/28/2023 10:39:08 PM - empro-svc-account - Agent Created 49 Case -

6/28/2023 10:39:20 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 6/29/2023 1:02:13 PM -s.22(1) - Agent Finished - Case

Closed date : Thu Jun 29 13:02:00 PDT 2023 Dispatched to Crew Dispatched to ACO40 - DG 23 247337 - HB

DBL_Animal Services Dispatch 5/7/2023 4:06:45 PM - empro-svc-account - Agent Created 49

case -5/7/2023 4:07:09 PM - empro-svc-account - Agent Created Case -5/7/2023 4:07:09 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/7/2023 4:26:30 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Sun May 07 16:26:00 PDT 2023 Dispatched to Crew Assigned to ACO PatroL DG 23-223785

DBL_Animal Services Dispatch 6/29/2024 9:44:10 AM - empro-svc-account - Agent Created 49 -123 Case -6/29/2024 9:44:20 AM - empro-svc-account - Online Form

45472

6/29/2024 9:44:20 AM - empro-svc-account - Online Form Updated by System -6/29/2024 9:44:20 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/29/2024 11:05:51 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sat Jun 29 11:05:00 PDT 2024 Further action has been planned sent to patrol - DG24 247083 - JB

-123

-123

Animal Concern Case	201000159697	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH STType of animal: DogType of concern: Dog off leashls this request from VPD or Fire? NoAnimal breed: severalAnimal colour: severalProvide details: There Phone are several off leash dogs in the playground of this school very aggressive is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No	Attained - Case Closed	44857	44857

Anin	mal Concern Case	201000649556	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Animal breed: Animal breed: Many Animal colour: Many Provide details: Many off leash dogs in grass field behind school Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45086	45086
Anin	mal Concern Case	201000303572	502 E 7TH AV	Dog off leash	Location: SOZ E TTH AV Additional location details: Mount pleasant school gravel field Type of animal: Dog Type of concern: Dog off leash Animal colour: S22(1) Provide details: Kids are playing and not all are comfortable with dogs. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44928	44928
Anin	nal Concern Case	201000919083	2390 BRUNSWICK ST	Dog off leash	Location: 2390 BRUNSWICK ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Everyday What time of day is this happening? S:00pm onwards Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Provide details: Daily occurence of off leash dogs. Today there are 10 off leash dogs. Is there an animal welfare or cruelty issue? No	Phone	Attained - Case Closed	45220	45220

(Don't ask just record, does the customer require contact?):

DBL_Animal Services Dispatch 10/22/2022 4:20:54 PM - 322(1) - Agent Created Case - 49 10/22/2022 4:21:07 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash -123 10/22/2022 4:56:11 PM -s.22(1) - Agent Finished - Case Closed date : Sat Oct 22 16:56:00 PDT 2022

Dispatched to Crew Assigned to ACO 10 MG, DG 22-294838 - SH

DBL_Animal Services Dispatch 6/8/2023 8:46:59 PM - empro-svc-account - Agent Created 49 cn b/8/2023 8:46:39 PM - empro-svc-account - Agent Created Case -6/8/2023 8:47:09 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 6/9/2023 10:43:12 AM -s.22(1) - Agent Finished - Case

Closed. Closed date : Fri Jun 09 10:43:00 PDT 2023 Dispatched to Crew assigned to patrol dg 23-239872 - rg

DBL_Animal Services Dispatch 1/1/2023 2:42:12 PM - empro-svc-account - Agent Created 49 Case -1/1/2023 2:42:28 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/2/2023 8:29:14 AM -<mark>5:22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Jan 02 08:29:00 PST 2023 Assigned to inspector DG 23-167704 ACO 09-an

DBL_Animal Services Dispatch 10/20/2023 6:26:02 PM . 10/20/2023 6:26:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

-123

-123

10/21/2023 10:41:38 AM -s.22(1) - Agent Finished - Case

10/21/2023 10:41:38 AM - S. 22(1) Closed date : Sat Oct 21 10:41:00 PDT 2023 Further action has been planned Assigned to Patrol, emailed citizen DG 23-292622 - JA

Animal Concern Case	201000930544	2390 BRUNSWICK ST	Dog Dog off leash Dog off leash	Location: 2390 BRUNSWICK ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Mornings and evenings usually between 4:00-6:00 pm Is this request from VPD or Fire? No Animal breed: Multiple Animal colour: Multiple Provide details: Dogs are off leash at the children's playground at Mt. Pleasant Elementary School. There are 6 - 9 dogs daily on average at this playground. They are there in the mornings between 7:00 - 8:00 am and later in the day between 4:00 - 6:00 pm when the children are playing. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	n	Attained - Case Closed	45227	45227
Animal Concern Case	201000127213	2390 BRUNSWICK ST	Dog Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST)Additional location details: Entire parkType of animal: DogType of concern: Dog off leashls this request from VPD or Fire? NoAnimal breed: MultipleAnimal colour: MultipleProvide details: At least 10 dogs off leash in the park. Citizen said it is not fair to other users in the park. Some people are afraid of dogs.ls there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44839	44839
Animal Concern Case	201000639223	2390 BRUNSWICK ST	Dog Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: unknown Animal oclour:	Phone	Attained - Case Closed	45082	45082

Animal colour:

unknown Provide details:

Provide details: s.22(1) . There are 7-8 people with their dogs off leash at this park and one of the dogs s.22(1) . Fortunately, the dog owner was able to call their dog back. The citizen did state that the dogs need to be ON leash, no reaction by the dog owner. Animal Services needs to get to this park. Is there an animal welfare or cruelty issue?

(Don't ask just record, does the customer require contact?):

No

201000705863 2390 BRUNSWICK ST Dog Dog off leash Attained - Case Closed 45112 45112 Animal Concern Case Location: Phone Guelph Park (2390 BRUNSWICK ST) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? First time today. What time of day is this happening? July 4 @8:30pm Is this request from VPD or Fire? No Animal breed: s.22(1) Animal colour: s.22(1) Provide details Caller states the dog is running around loose and owner is throwing the ball. Caller states 5.22(1). Caller states the dog appears dangerous. Caller is scared to go near the park. Is there an animal welfare or cruelty issue? (Don't ask just record, does the customer require contact?):



DBL_Animal Services Dispatch 7/4/2023 8:51:32 PM - 5. 22(1) - Agent Created Case - 49 7/4/2023 8:51:44 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 7/5/2023 10:47:13 AM -s.22(1) - Agent Finished - Case Closed date : Wed Jul 05 10:47:00 PDT 2023 Dispatched to Crew Dispatched to ACO40 - DG 23 249435 - HB

Animal Concern Case	201000710980	2390 BRUNSWICK ST	Dog Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Every day Maimal colour: S.22(1) Animal colour: Animal colour: S.22(1) Animal colour: S.22(1) Animal colour: S.22(1) Animal colour: S.22(1) Animal colour: S.22(1) Animal colour: S.22(1) Animal colour: S.22(1) Animal colour: Animal colour:	Phone	Attained - Case Closed	45114	45114
Animal Concern Case	201001563107	2390 BRUNSWICK ST	Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST) Type of animal: Dog Type of concern: Dog of leash What day(s) of the week is this happening? right now What time of day is this happening? right now Is this request from VPD or Fire? No Animal breed: S.22(1) and other dogs Provide details: Multiple dogs running off leash. One of them is a <u>s.22(1)</u> dog and one of them is a large <u>s.22(1)</u> Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: <u>s.22(1)</u> Email address: customerdeclined@vancouver.ca Phone number: S.22(1)	Phone	Attained - Case Closed	45456	45456
Animal Concern Case	201000679835	2300 GUELPH ST	Dog off leash	Location: ZND GUELPH ST Type of animal: Dog Type of concern: Dog off leash Animal breed: S.22(1) Animal colour: S.22(1) Provide details: Owner refused to leash dog as series is a "tax payer". Spoke to series i yesterday and again today. Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45100	45100

DBL_Animal Services Dispatch 7/6/2023 2:42:41 PM = 7/6/2023 2:43:26 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/6/2023 2:54:47 PM -<mark>s.22(1)</mark> - Agent Finished - Case

7/6/2023 2:54:47 PM - <u>5.222(1)</u> - Agent Fini: Closed date : Thu Jul 06 14:54:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 250008 - HB

DBL_Animal Services Dispatch 6/13/2024 9:22:24 AM - 522(1) - Agent Created Case - 49 6/13/2024 9:23:48 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

-123

6/13/2024 11:23:54 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Jun 13 11:23:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-241512

DBL_Animal Services Dispatch 6/22/2023 8:21:22 PM - empro-svc-account - Agent Created 49

Case -6/22/2023 8:21:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/23/2023 11:18:47 AM - <mark>5.22(1)</mark>. Agent Finished - Case Closed. Closed date : Fri Jun 23 11:18:00 PDT 2023 Dispatched to Crew assigned to aco 40 DG 23-245181 - rg

Animal Concern Case	201000732192	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? Gam Provide details: 60 dogs a day, all day. Broken into the fenced off school field. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45124	45124
Animal Concern Case	201000717180	2390 BRUNSWICK ST	Dog Dog off leash	Location: Guelph Park (2390 BRUNSWICK ST) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? 11:00 Provide details: Multiple off leash dogs in on leash park Is there an animal welfare or cruetty issue?	Mobile App	Attained - Case Closed	45117	45117

No

Animal Concern Case 201000931250

2300 GUELPH ST

Dog Dog off leash Dog Dog off leash

 Location:
 Mobile App
 Attained - Case Closed
 45228
 45228

 2300 GUELPH ST
 Type of animal:

 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 45228
 4528
 45228
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528
 4528

Provide details:

Off leash dog in playground. Owner reluctantly leashed dog sbd went to school field to let it off leash again.

Is there an animal welfare or cruelty issue?

No

7/10/2023 11:00:13 AM S.22(1) - Agent Finished - Case Closed.

ch //10/2023 10:52:36 AM - empro-svc-account - Agent Created Case -/10/2023 10:52:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

Closed date : Mon Jul 10 11:00:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 - 251412 - HB

DBL_Animal Services Dispatch 7/10/2023 10:52:36 AM - empro-svc-account - Agent 49

DBL_Animal Services Dispatch 10/28/2023 4:18:01 PM - empro-svc-account - Agent Created 49 Case -10/28/2023 4:18:22 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 10/28/2023 4:48:20 PM - S.22(1) Agent Finished - Case

Closed. Closed date : Sat Oct 28 16:48:00 PDT 2023 Further action has been planned Assigned to Patrol, DG 23-294958, emailed DG # from EMPro - JA

DBL_Animal Services Dispatch 7/16/2023 8:25:56 PM - empro-svc-account - Agent Created 49

 n/16/2023 8:25:56 PM - empro-svc-account - Agent Ureated Case - 7/16/2023 8:26:10 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash
 7/17/2023 9:43:54 AM - 8:22(1) Agent Finished - Case Closed.
 Closed date : Mon Jul 17 09:43:00 PDT 2023 Assigned to inspector DG 23-254038 ACO SUPERVISOR-AN

-123

Animal Concern Case	201000492043	110 W 7TH AV	Dog Dog off leash	Location:	Mobile App	Missed - Case Closed	45020	45020
			Dog on least	Jonathan Rogers Park (110 W 7TH AV)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Provide details:				
				Every night and all weekends Johnathan Rogers park is overrun with off leash dogs. Tonight 8 dogs off leash. s.22(1) by a dog bite. Enforcement is needed.	5			
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case	201000480719	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash Animal breed: Various Animal colour: Various Provide details: Several dogs at Mount Pleasant elementary school off leash Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45014	45014
Animal Concern Case	201000846492	110 W 7TH AV	Dog Dog off leash Dog Dog off leash	Location: Jonathan Rogers Park (110 W 7TH AV) Type of animal: Dog Type of concern: Dog off leash	Mobile App	Attained - Case Closed	45179	45180

More signs shold be put up. Dogs off leash everywhere here. Never been to this park when a dog not off leash.

What day(s) of the week is this happening?

Is there an animal welfare or cruelty issue?

What time of day is this happening?

Saturday

All day

Yes

Provide details:

DBL_Animal Services Dispatch 4/3/2023 7:41:27 PM - empro-svc-account - Agent Created 49 Case -4/3/2023 7:41:46 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 4/4/2023 8:56:02 AM - S.22(1) - Agent Finished - Case

Closed date : Tue Apr 04 08:56:00 PDT 2023 Dispatched to Crew Assigned to ACO 10 DG 23-210456

4/4/2023 8:56:05 AM - 5.22(1). Agent Finished - Case Closed. Closed date : Tue Apr 04 08:56:00 PDT 2023 Dispatched to Crew Assigned to ACO 10 DG 23-210456

4/4/2023 10:55:44 AM - ^{S.22(1)} Agent Finished - Case Closed. Closed date : Tue Apr 04 10:55:00 PDT 2023 Dispatched to Crew assigned to aco06, dg 23 210514 - rg

DBL_Animal Services Dispatch 3/28/2023 5:44:29 PM - empro-svc-account - Agent Created 49

Case -3/28/2023 5:44:41 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/29/2023 10:32:25 AM - <mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Mar 29 10:32:00 PDT 2023 Dispatched to Crew Assigned to ACO 43 DG 23-207991

 311_Contact Centre - General
 9/9/2023 2:52:35 PM - empro-svc-account - Agent Created
 49

 Feedback
 Case 9/9/2023 2:52:51 PM - empro-svc-account - Agent Updated
 49

 Case 9/9/2023 2:52:51 PM - empro-svc-account - Agent Updated
 49

 Case 9/9/2023 2:52:51 PM - empro-svc-account - Agent Updated
 49

 Case Details - Title updated to: Animal Concern Case - Dog off leash
 49

9/9/2023 3:05:37 PM 5:22(1) Reallocated to queue: 311_Contact Centre Reason for reallocation: Please forward this complaint to Parks as they are requesting more signage, DG 23-276406 was created and assigned to the Partol team to address the off leash aspect of this complaint - DB

9/10/2023 1:06:37 PM - ^{8:22(1)} Agent Updated Case Details -Reallocated to queue: 311_Contact Centre - General Feedback

9/10/2023 7:05:41 PM S.22(1) Agent Took Ownership of Case -9/10/2023 7:07:53 PM -S.22(1)- Agent Finished - Case Closed. Closed date : Sun Sep 10 19:07:00 PDT 2023 Referred to another service group 201000847543 -123

Animal Concern Case	201000504351	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: School park at the mount Pleasant elementary school Type of animal: Dog Type of concern: Dog off leash Animal breed: Various Animal colour: Various Provide details: Over eight dogs off leash on the school field Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45028	45028
Animal Concern Case	201001503609	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: Mount pleasant elementary grass field Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Friday What day(s) of the week is this happening? Friday What time of day is this happening? 6pm Animal breed: Many Animal colour: Many Provide details: Many dogs off leash - as usual! - in the school field. I witnessed one digging a hole without owner intervention.Occasionally a by-law officer comes by the school at 3pm when to is not an issue. I think you need more officers who work evenings and weekends when the neighborhood dog owners ruin this playing space for the neighborhood children (who don't have backyards to play in). Is there an animal welfare or cruelty issue? No Name: \$22(1) Email address: \$.22(1) Phone number: \$22(1)		Attained - Case Closed	45438	45438
Animal Concern Case	201001502601	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: Mount Pleasant School field. Dogs off leash Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Now Friday What time of day is this happening? 6:45pm Provide details: Multiple dogs on field off-leash. Is there an animal welfare or cruelty issue? No Name: Ez201 Email address: 5:22(1)	Mobile App	Attained - Case Closed	45437	45437

DBL_Animal Services Dispatch 4/11/2023 5:40:06 PM - empro-svc-account - Agent Created 49 cn 4/11/2023 5:40:06 PM - empro-svc-account - Agent Created 2 Case -4/11/2023 5:40:20 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/11/2023 5:52:17 PM S.22(1) Agent Finished - Case 4/11/2023 5:52:17 PM S.22(1) Closed. Closed date : Tue Apr 11 17:52:00 PDT 2023 Dispatched to Crew Dispatched to ACO04 - DG 23 213049 - HB

DBL_Animal Services Dispatch 5/25/2024 7:41:25 PM - empro-svc-account - Agent Created 49

Case - S/25/2024 7:41:39 PM - empro-svc-account - Agent Cleated - S/25/2024 7:41:39 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/26/2024 9:36:35 AM -<mark>S.22(1)</mark> - Agent Finished - Case

5/26/2024 9:36:35 AM -5.22(1) - Agent Fini Closed date : Sun May 26 09:36:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-233443 - HB

DBL_Animal Services Dispatch 5/24/2024 6:47:18 PM - empro-svc-account - Agent Created 49

Case -5/24/2024 6:47:32 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/25/2024 9:38:32 AM - s.22(1) Agent Finished - Case

5/25/2024 9:38:32 AM - Closed Closed. Closed date : Sat May 25 09:38:00 PDT 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-233048, emailed complainant from EMPro – DB

-123

Mobile App	Attained - Case Closed	45045	
IVIODIIE ADD	Attained - Case Closed	45045	

45045

Animal Concern Case	201000556173	700 E 7TH AV and FRASER ST	Dog	Location:
			Dog off leash	Sahalli Park (E 7TH AV AND FRASER ST)
				Additional location details:
				In sahalli park at the picnic table
				Type of animal:
				Dog
				Type of concern:
				Dog off leash
				Animal breed:
				s.22(1)
				Animal colour:
				s.22(1)
				Drouido dotailo

s.22(1) Provide details: 5.22(1) had only ever seens 5.22¹ to Sahalli park and let's 5.22² roam off-leash and harass other dogs and people and ignoring people when they ask 5.22 to leash 5.22 dog. Prior to today, we had only ever seens 5.20¹ to Sahalli park with 5.22 dog off leash at night and 5.22(1) had only ever seens 5.20¹ to Sahalli park with 5.22 dog off leash at night and 5.22(1) behaviour seemed aggressive. I saw the 5.22(1) 4:20 pm. Other dogs that were leashed in the park were barking at 5.22¹ gog to 5.22¹ way and the owner made no attempt to stop his dog from approaching dogs or people. I took photos in case it may help bylaw officers to identify the 5.22¹ dog I there have been previous complaints.

Is there an animal welfare or cruelty issue?

No

Animal Concern Case	201001387958	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Additional location details: Mt Pleasant Elementary field Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day, specifically Thursday What time of day is this happening? Every day, specifically Thursday What time of day is this happening? Every day, specifically Thursday What time of day is this happening? Every day, specifically Thursday What time of day is this happening? Every day, specifically Thursday What time of day is this happening? Every day, specifically Thursday What time of day is this happening? Every day. Animal Colour: Several Provide details: There are several off leash dogs on the field while young children are playing Is there an animal welfare or cruelty issue? No Name: Every day. Every	Mobile App	Attained - Case Closed	45387	45387
Animal Concern Case	201000341628	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Additional location details: Mount Pleasant elementary school field. #221) Dog off leash during school hours Type of animal: Dog Type of concern: Dog off leash Animal breed: 5.22(1) Animal colour: 5.22(1) Provide details: 5.22(1) Provide details: 5.22(1) field during school hours Is there an animal welfare or cruelly issue?	Mobile App	Attained - Case Closed	44945	44945

Closed. Closed date : Fri Apr 28 16:57:00 PDT 2023 Dispatched to Crew assigned to aco10, dg 23-219503 - rg

Cra 4/28/2023 4:37/58 PM - empro-svc-account - Agent Created 2 Case -4/28/2023 4:38:08 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/28/2023 4:57:16 PM - 8.22(1) Agent Finished - Case

DBL_Animal Services Dispatch 4/28/2023 4:37:58 PM - empro-svc-account - Agent Created 49

DBL_Animal Services Dispatch 4/4/2024 6:26:34 PM - empro-svc-account - Agent Created 49

Case -4/4/2024 6:26:51 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/5/2024 8:20:44 AM - ^{5:22(1)} Agent Finished - Case Closed. Closed date : Fri Apr 05 08:20:00 PDT 2024 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 24-211429, emailed complainant from EMPro – DB

DBL_Animal Services Dispatch 1/19/2023 11:15:18 AM - empro-svc-account - Agent 49

-123

Created Case -1/19/2023 11:15:35 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/19/2023 11:36:19 AM - s.22(1) Agent Finished - Case Closed. Closed date : Thu Jan 19 11:36:00 PST 2023

Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO42, DG 23-177453 – DB

-123

Animal Concern Case	201000499388	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash	Phone	Missed - Case Closed	45024	45024
				Is this request from VPD or Fire? No Animal breed: 4 different breeds Animal colour: different colors Provide details: There are 4 off-leash dogs on the southeast corner of the grounds at Mount Pleasant Elementary School, closest intersection is St. George Street and E 8 Avenue.				
				Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?):				
				No				

Animal Concern Case	201000635923	2300 GUELPH ST	Dog Dog off leash	Location: 2300 GUELPH ST	Mobile App	Attained - Case Closed	45080	45080
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Animal breed:				
				Many				
				Animal colour:				
				Many				
				Provide details:				
				Many many at least 10 dogs off leash in school park.				
				Is there an animal welfare or cruelty issue?				
				No				
Animal Concern Case	201000916829	1155 E BROADWAY	Dog off leash Dog Dog off leash	Location: 1155 E BROADWAY Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? today What time of day is this happening? 3pm Animal colour: 5.22(1) Provide details:	WEB	Attained - Case Closed	45219	45219

I saw a dog lying under the tree in the vcc broadway campus. under the leaves. unattended

Is there an animal welfare or cruelty issue?

No

DBL_Animal Services Dispatch 4/7/2023 3:01:24 PM - S.22(1) - Agent Created Case - 49 4/7/2023 3:01:33 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/8/2023 8:30:47 AM - S.22(1) - Agent Finished - Case 4/8/2023 8:30:47 AM - 5.22(1) - Agent Fin Closed. Closed date : Sat Apr 08 08:30:00 PDT 2023 Dispatched to Crew Dispatched to ACO40 - DG 23 212046 - HB

DBL_Animal Services Dispatch 6/2/2023 6:04:01 PM - empro-svc-account - Agent Created 49

Case -6/2/2023 6:04:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/3/2023 8:54:15 AM - <mark>S.22(1)</mark>- Agent Finished - Case

b/3/2023 8:54:13 nm Forman 2000 Closed date : Sat Jun 03 08:54:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 - 237370 - HB

DBL_Animal Services Dispatch 10/19/2023 3:16:28 PM - empro-svc-account - Agent Created 49

Case -10/19/2023 3:16:49 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

10/19/2023 3:27:01 PM - S.22(1) Agent Finished - Case Closed date : Thu Oct 19 15:27:00 PDT 2023 Dispatched to Crew assigned to aco 40 - ch

-123

-123

Animal Concern Case	201001704516	2300 GUELPH ST	Dog off leash	Location: 2300 GUELPH ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sunday What time of day is this happening? S:37pm Animal breed: Multiple Animal colour: Multiple Provide details: Multiple dogs off leash on school field. Field is closed and fenced off so people snuck in somehow. No need to call me. Thanks! Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45516	45516
Animal Concern Case	201001643373	2398 FRASER ST	Dog off leash	Location: 2398 FRASER ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Tues What time of day is this happening? 7-9pm Animal breed: 5.22(1) Animal colour: 5.22(1) Provide details: 5.22(1) Provide details: 5.22(1) That is unleashed. We are 5.22(1) Provide details: 5.22(1) Des the world end because you're uncomfortable?, 5.22(1) the dog keeps coming back to us. 52: at no point tries to put the leash back on the dog. The park is pretty lively and full of other people. Is there an animal welfare or cruelty issue? No Total attachment count: 2 Name: 5.22(1) Email address 5.22(1)	WEB g but	Attained - Case Closed	45490	45490
Animal Concern Case	201000413130	456 E 8TH AV	Dog Dog off leash	Location: 456 E 8TH AV Additional location details: Mount pleasant grass field Type of animal: Dog Type of concern: Dog off leash Animal breed: Lots! Animal colour: Lots! Provide details:	Mobile App	Attained - Case Closed	44980	44980

There are at least 9 off leash dogs right now! 5:30 weekdays would be a great time to come by please.

Is there an animal welfare or cruelty issue?

No

DBL_Animal Services Dispatch 8/11/2024 5:39:03 PM - empro-svc-account - Agent Created 49 Case -8/11/2024 5:39:13 PM - empro-svc-account - Online Form 8/11/2024 5:39:13 PM - empro-svc-account - Online Form Updated by System -8/11/2024 5:39:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/11/2024 5:59:31 PM 8.22(1) Agent Finished - Case

8/11/2024 5:59:31 PM S-22(1) Agent Finis Closed date : Sun Aug 11 17:59:00 PDT 2024 Further action has been planned Assigned to patrol - DG 2024 263541 - ch

DBL_Animal Services Dispatch 7/16/2024 8:10:00 PM - empro-svc-account - Agent Created 49

Case -7/16/2024 8:10:11 PM - empro-svc-account - Online Form //16/2024 8:10:11 PM - empro-svc-account - Online Form Updated by System -/16/2024 8:10:12 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/17/2024 9:41:58 AM - 8.22(1) Agent Finished - Case

//1//2024 9:41:55 AM - 0:221 (TAgent Finished - Case Closed.
 Closed date : Wed Jul 17 09:41:00 PDT 2024
 Dispatched to Crew
 Assigned to ACO28, DG 24-253556, emailed DG from EMPro - DB

DBL_Animal Services Dispatch 2/22/2023 5:39:48 PM - empro-svc-account - Agent Created 49 Case -2/22/2023 5:40:00 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/22/2023 5:56:39 PM - S.22(1) - Agent Finished - Case 2/22/2023 5:56:39 PM - 5-22(11) - Agent Finis Closed date : Wed Feb 22 17:56:00 PST 2023 Dispatched to Crew Assigned to ACO Supervisor DG 23-192364

-123

-123

Animal Concern Case	201000779028	400 E 8TH AV and ST. GEO ST	RGE Dog Dog off leash	Location: E STH AV AND ST. GEORGE ST Additional location details: Mount pleasant elementary grass field Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sunday What time of day is this happening? Dom Provide details: Field has a fence around it for the summer. Dog owners are sneaking in to use it as a dog park. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45144	45144
Animal Concern Case	201001052820	1155 E BROADWAY	Dog off leash	Location: 1155 E BROADWAY Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? 7 What time of day is this happening? anytime of the day Provide details: 5.22(1) at the China Creek North Park. It is frustrating that it has become a complete off-lease dog park. Anytime of the day from sumise to sunset, the field is filled with dog owners and their dogs. Often times a lot of people ignore and do not pick up their dog waste. We're frustrated that there is no signage and no control. During the pandemic there used to a patrol officer who will fine those who brings their dogs to grass field but now that has stopped. Please help. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	45274	45274

Animal Concern Case	201001345846	522 E 8TH AV	Dog	Location:	WEB	Attained - Case Closed	45374	45374
			Dog off leash	522 E 8TH AV				
				Additional location details:				
				s.22(1)				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				I see them off leash daily				
				What time of day is this happening?				
				Mornings, afternoons and evenings				
				Animal breed:				
				s.22(1)				
				Animal colour:				
				s.22(1)				
				Provide details:				
				There is a s.22(1) who does not leash their dog. The 22(1) walks 30+feet ahead of the owner and charges at people and other on leash dogs. I have	e			
				s.22(1) s.22(1)				
				s.22(1) I proceeded to yell, "leash your dog". The owner called their dog and immediately started walking in the opposite direction. I believe the s22(1)				
				was acting aggressively and would s.22(1) had I not yelled signaling the owner to intervene. I know s.22(1) aren't large dogs, but left to their own devices	till			
				pose a threat to humans and other animals. I maybe the only one to officially complain, but s.22(1) have voiced their concern.				
				Is there an animal welfare or cruelty issue?				
				No				

DBL_Animal Services Dispatch 8/6/2023 10:07:07 AM - empro-svc-account - Agent Created 49 cn 8/6/2023 10:07:10 AM - empro-svc-account - Agent Created 2 Case -8/6/2023 10:07:16 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/6/2023 11:16:45 AM S.22(1) - Agent Finished - Case Closed. Closed date : Sun Aug 06 11:16:00 PDT 2023 Dispatched to Crew Dispatched to ACO06 - DG 23 262675 - HB

DBL_Animal Services Dispatch 12/14/2023 9:57:06 AM - empro-svc-account - Agent 49 ch 12/14/2023 9:5:706 AM - empro-svc-account - Agent Created Case -12/14/2023 9:58:09 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

12/14/2023 10:52:12 AM - S.22(1) - Agent Finished - Case 12/14/2023 10:52:12 AM - S.22(1) - Agent F Closed. Closed date : Thu Dec 14 10:52:00 PST 2023 Further action has been planned Sent to patrol - DG23 312011 - JB

DBL_Animal Services Dispatch 3/22/2024 12:00:07 PM - empro-svc-account - Agent Created 49 Case -3/22/2024 12:00:32 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/22/2024 12:27:31 PM - S.22(1)- Agent Finished - Case 3/22/20/2 12:27:31 PM - 3-22 (1) Agent F Closed date : Fri Mar 22 12:27:00 PDT 2024 Dispatched to Crew assigned to ACO36, DG 24-205817

-123

-123

Animal Concern Case	201001660889	2455 PRINCE EDWARD ST	Dog	Location:		WEB	Attained - Case Closed	45498	45498
			Dog off leash	2455 PRINCE EDWARD ST					
				Additional location details:					
				Prince Edward Street then on Broadway					
				Type of animal: Dog					
				Type of concern:					
				Dog off leash					
				What day(s) of the week is this happening?					
				Wednesday 4:45pm					
				What time of day is this happening?					
				4:45pm					
				Animal breed:					
				s.22(1) actives.22(1)					
				Animal colour:					
				s.22(1)					
				Provide details: s.22(1) had dog off leash at least southbound from Prince Edward on Broadway. The dogs.22(1)	dag taak a duma nat				
				sure if ^{\$22} even picked it up. <u>\$22(1)</u> was walking the dog. The owner address is <u>\$22(1)</u>	dog took a dump, not				
				success an animal welfare or cruelty issue?					
				No					
				Name: s.22(1) Email address: s.22(1)					
				Phone number:					
				s.22(1)					

Animal Concern Case	201000753093	s.22(1)	Dog	Location:	WEB	Attained - Case Closed	45133	45133
			Dog off leash	s.22(1) Type of animal:				
				Dog Type of concern:				
				iype or concern: Dog off leash				
				What day(s) of the week is this happening?				
				July 8th				
				What time of day is this happening? 2:26pm				
				Animal breed:				
				s.22(1) active				
				Animal colour: s.22(1)				
				Provide details:				
				Dog off leash and was not under owner commandOwner lives at s.22(1) . See s.22(1)				
				Is there an animal welfare or cruelty issue?				
				No				

Animal Concern Case 201001498717 s.22(1)		Animal Concern Case	201001498717	s.22(1)
--	--	---------------------	--------------	---------

Dog Dog off leash

Location:		Mobile App
s.22(1)		
Type of animal:		
Dog		
Type of concern:		
Dog off leash		
What day(s) of the week is this happening?		
Sometimes		
What time of day is this happening?		
Daylight hours		
Provide details:		
s.22(1)	brings out for a neighborhood walk and only one had a leash (over 2 meters). 22 does not watch the dogs and	
lets them walk on their own far ahead or behind s.22(1)	see or control the dog. s.22(1)	
not being under control and s.22(1)	. I have seen ^{s.22(} doing this many times before buts.22(1)	
s.22(
Is there an animal welfare or cruelty issue?		
No		
Name:		
s.22(1)		
Email address:		
s.22(1)		
Phone number:		
s.22(1)		

7/24/2024 5:13:12 PM - empro-svc-account - Online Form Updated by System -7/24/2024 5:13:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/24/2024 5:20:12 PM - S.22(1) Agent Finished - Case 7/24/2024 5:20:12 PM - 5.22(1) Agent Fin Closed. Closed date : Wed Jul 24 17:20:00 PDT 2024 Dispatched to Crew Dispatched to ACO43 -0 DG 24-256553 - HB

DBL_Animal Services Dispatch 7/25/2023 10:10:17 PM - empro-svc-account - Agent Created 49

Case -7/25/2023 10:10:36 PM - empro-svc-account - Agent Creating 7/25/2023 10:10:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/26/2023 11:29:13 AM S.22(1) - Agent Finished - Case

7/26/2023 11:29:13 AM S.22(1) - Agent Fi Closed date : Wed Jul 26 11:29:00 PDT 2023 Dispatched to Crew Dispatched to ACO04 - DG 23 258037 - HB

DBL_Animal Services Dispatch 5/23/2024 11:16:35 AM - empro-svc-account - Agent Created Case -5/23/2024 11:16:47 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 5/23/2024 11:34:22 AM S.22(1) - Agent Finished - Case

Attained - Case Closed 45435

45435

5/23/2024 11:34:22 AM S.22(1) - Agent Hir Closed date : Thu May 23 11:34:00 PDT 2024 Dispatched to Crew assigned to ACO36, DG 24-232213

-123

-123

Animal Concern Case	201000727569	102 W BROADWAY	Dog off leash	Lecation: 12 V BROADWAY Type of animal: Dog of leash What day(s) of the week is this happening? friday, June 30th, 2023 What time of day is this happening? 2:15pm Animal breed: 2:21 active S.22(1) dog Animal colour: S.22(1) Provide details: Dog off leash at least from 2500 block Manitoba , up along 10th avenue and northwards to S.22(1) Is there an animal welfare or cruelty issue?	WEB	Attained - Case Closed	45121	45121
Animal Concern Case	201000762076	1005 E BROADWAY	Dog Dog off leash	Location: 1005 E BROADWAY Additional location details: On maps it saysS.22(1) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Saturday What time of day is this happening? 1030m Animal breed: Unknown Animal breed: Unknown Animal colour: S.22(1) Provide details: S.22(1) Provide details: S.22(1) Provide details: S.22(1) Mail a block ahead turn around for a moment was a ploring alone. I originally thought the dog may have escaped from their home, then noticed a S.22(1) Aff a block ahead turn around for a moment was a bloing what appeared to be a leash. #20 turned bac away from the dog and turned right onto Windsor. We continued walking behind the dog, who started to sprint and turn right onto Windsor. When I was at the corner of Windsor and Broadway, I saw the S.22(1) Is there an animal welfare or cruelty issue? No	k	Attained - Case Closed	45136	45136
Animal Concern Case	201000967909	100 KINGSWAY and E 10TH AV	Dog off leash	Location: KINGSWAY AND E 10TH AV Type of animal: Dog Type of concern: Dog offleash What day(s) of the week is this happening? Traight What time of day is this happening? Tr45pm Is this request from VPD or Fire? No Animal breed: Bully breed Animal colour: S.22(1) Provide details: Caller's, 22(1) The dog is possibly a §.22(1) The dog is not appear to be a puppy at all. It was also clear the owner did not have control over their dog. Caller is worried this blatant disregard for the leash bylaws could easily lead to an altercation especially if another dog was reactive. This near incident took place around the corner from the Burnham Place which is on the corner of the above intersection. The owner of the dog was a \$.22(1) Is there an animal weffare or cruelty issue? No (Don't ask just record, does the customer require contact?): No		Attained - Case Closed	45244	45244
Animal Concern Case	201000080308	2626 WATSON ST	Dog Dog off leash	Location: 2626 WATSON STType of animal: DogType of concern: Dog off leashIs this request from VPD or Fire? NoAnimal breed: S.22(1) rovide details: Citizen is concerned that a s.22(1) possibly named ^{s.22(1)} walks in the neighbourhood with an "attack" dog off leash with no collar or tag. Citizen is concerned because S.22(1) could attack someone. Citizen does not know the location of where the dog lives nor has there been any incidents at this time. S.2 just wants to make sure that the city knows about it in case there is a issue.Is there an animal welfare or cruelty issue? No(Don't ask just record, does the	Phone	Attained - Case Closed	44815	44815

incidents at this time is just wants to make sure that the city knows about it in case there is a issue. Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No

7/13/2023 4:57:46 PM -<mark>s.22(1)</mark> - Agent Finished - Case 7/13/2023 4:5/:46 PM - S.22(1) - Agent Fi Closed. Closed date : Thu Jul 13 16:57:00 PDT 2023 Dispatched to Crew Dispatched to ACO06 - DG 23 252732 - HB

DBL_Animal Services Dispatch 7/29/2023 10:42:19 AM - empro-svc-account - Agent 49

-123

-123

ch //29/2023 10:42:39 AM - empro-svc-account - Agent Created Case -7/29/2023 10:42:34 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/29/2023 11:48:18 AM - ^{s.22(1)} Agent Finished - Case (729) 2023 11:48:18 AW - Y Agent Finished - C Closed.
Closed date : Sat Jul 29 11:48:00 PDT 2023
Dispatched to Crew
Assigned to ACO4, DG 23-259437, emailed DG to complainant through EMPro - DB

DBL_Animal Services Dispatch 11/13/2023 8:04:47 PM. 11/13/2023 8:05:03 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash -123 11/14/2023 8:42:22 AM S.22(1) Agent Finished - Case

Closed. Closed date : Tue Nov 14 08:42:00 PST 2023 Dispatched to Crew Assigned to ACO43, DG 23-302113, comp did not provide email - JA

DBL_Animal Services Dispatch 9/10/2022 12:11:54 PM - 5:22(1). Agent Created Case - 49 9/10/2022 12:12:02 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/10/2022 12:19:58 PM - S.22(1) - Agent Finished - Case

Closed date : Sat Sep 10 12:19:00 PDT 2022 Dispatched to Crew Dispatched to ACO04 - DG 22 278429 - HB

Animal Concern Case	201000159742	1255 E 10TH AV	Dog Dog off leash	Location: China Creek South Park (1255 E 10TH AV)Type of animal: DogType of concern: Dog off leashIs this request from VPD or Fire? NoAnimal breed: multiple dogsAnimal colour: multiple dogsProvide details: Citizen is reporting 7 dogs off leash in Chine Creek park South Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44857	44857
Animal Concern Case	201001414886	1255 E 10TH AV	Dog Dog off leash	Location: China Creek South Park (1255 E 10TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? now What time of day is this happening? now What time of day is this happening? now St this request from VPD or Fire? No Animal breed: unsure	Phone	Attained - Case Closed	45402	45402
Animal Concern Case	201001647203	1255 E 10TH AV	Dog Dog off leash	Phone number: \$.22(1) Location: China Creek South Park (1255 E 10TH AV) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Thursday What time of day is this happening? 12.55pm Is this request from VPD or Fire? No Animal breed: S.22(1) Animal breed: S.22(1) Animal colour: S.22(1) Animal off leash in china creek park. Is there a naimal weffare or cruelty issue? No [Don't ask just record, does the customer require contact?]: No Name: S.22(1) Phone number: S.22(1) Phone number:	Phone	Attained - Case Closed	45492	45492
Animal Concern Case	201001058063	298 E 11TH AV	Dog Dog off leash	s.22(1) Location: 28 E 11TH AV Type of animal: Dog Type of concern: Dog of leash What day(s) of the week is this happening? weekdays What time of day is this happening? weekdays What time of day is this happening? morning afternoon Animal breed: s.22(1) Provide details: H, 2 large dogs, they will charge at people walking by they seem nice but still unnerving 5.22(1) I eash, easy to spot 22% its almost every day, 11 and 5.22(1), thank you for your help with this issue Is there an animal welfare or cruelty issue? Yes	WEB	Attained - Case Closed	45278	45278

DBL_Animal Services Dispatch	10/22/2022 5:03:42 PM - ^{©22(1)} Agent Created Case - 10/22/2022 5:03:52 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash	49	-123
	10/22/2022 5:17:04 PM - <mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sat Oct 22 17:17:00 PDT 2022		
	Closed.		

Dispatched to Crew Assigned to ACO 10 MG, DG 22-294840 - SH

DBL_Animal Services Dispatch 4/19/2024 12:33:37 PM S.22(1). Agent Created Case - 49 4/19/2024 12:33:54 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/19/2024 1:27:32 PM - <mark>S.22(1)</mark>- Agent Finished - Case Closed. Closed date : Fri Apr 19 13:27:00 PDT 2024 Further action has been planned sent to patrol - DG24 217193 - JB

DBL_Animal Services Dispatch 7/18/2024 1:01:58 PM - 8:22(1). Agent Created Case - 49 -123 7/18/2024 1:02:09 PM - empro-svc-account - Online Form Updated by System -7/18/2024 1:02:10 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/18/2024 3:23:53 PM - 8:22(1) Agent Finished - Case Closed date : Thu Jul 18 15:23:00 PDT 2024 Further action has been planned Sent to patrol DG 24 254120 - CH

DBL_Animal Services Dispatch 12/17/2023 12:10:26 PM - empro-svc-account - Agent 49 Created Case -12/17/2023 12:10:40 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 12/17/2023 12:27:47 PM - S.22(1) Agent Finished - Case

Closed date : Sun Dec 17 12:27:00 PST 2023 Dispatched to Crew Assigned to ACO43, DG 23-312646 - JA -123

Animal Concern Case	201001057883	644 E 12TH AV	Dog Dog off leash	Location: 644 E 12TH AV Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? all the time What time of day is this happening? all the time Is this request from VPD or Fire?	Phone	Attained - Case Closed	45277	45277
				No Animal breed: S.22(1) Animal colour: S.22(1) Provide details: The dog is off-leash all the time, chasing people and animals on both private and city property. No sever injury result of this yet but it does cause quite disturbance. The dog own is thes.22(1) Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	ier			

Animal Concern Case	201001491682	2832 ST. GEORGE ST	Dog Dog off leash	Location: 2832 ST. GEDRGE ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Now What time of day is this happening? Now Provide details: Off leash dog in Robson Park Is there an animal welfare or cruelty issue? No Name: S22(1) Email address: S-22(1)	Mobile App	Attained - Case Closed	45433	45433
Animal Concern Case	201000814336	599 KINGSWAY	Dog Dog off leash Dog Dog off leash	Location: Robson Park (S99 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Today What time of day is this happening? Now Provide details: Dogs off leash Is there an animal welfare or cruelty issue?	WEB	Attained - Case Closed	45161	45161

	Animal Concern Case	201000816507	599 KINGSWAY	Dog Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? BAM-10PM Is this request from VPD or Fire? No Animal breed: Multiple Animal breed: Multiple Provide details: Ctizen reporting that <mark>5.22(1)</mark> are currently 4 dogs offleash in the park. Is there an animal welfare or cruelty issue? No [Don't ask just record, does the customer require contact?]: No	there are multiple dogs offleash in the park (and this is not an offleash park). There	Phone	Attained - Case Closed	45162	45163
--	---------------------	--------------	--------------	----------------------	---	--	-------	------------------------	-------	-------

DBL_Animal Services Dispatch 12/17/2023 9:47:05 AM - S.22(1) Agent Created Case 49 12/17/2023 9:47:17 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 12/17/2023 11:13:26 AM S.22(1) Agent Finished - Case

Closed. Closed. Closed date : Sun Dec 17 11:13:00 PST 2023 Dispatched to Crew Assigned to ACO43, DG 23-312639, citizen did not provide email - JA

DBL_Animal Services Dispatch 5/20/2024 2:16:06 PM - empro-svc-account - Agent Created 49 Case -

Case - Zuy Zu24 2:16:06 PM - empro-svc-account - Agent Created Z Case - 5/20/2024 2:16:15 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/20/2024 4:53:02 PM **S.22(1)** Agent Finished - Case Closed.

Closed. Closed date : Mon May 20 16:53:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-230859

DBL_Animal Services Dispatch 8/23/2023 9:33:22 AM - empro-svc-account - Agent Created 49 Case -

Case -8/23/2023 9:33:39 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/23/2023 11:59:38 AM - S.22(1) - Agent Finished - Case

Closed. Closed date : Wed Aug 23 11:59:00 PDT 2023 Further action has been planned Assigned to patrol, emailed citizen DG 23-269396 - JA

8/24/2023 1:05:23 PM - 5.22(1) Agent Finished - Case Closed. Closed date : Thu Aug 24 13:05:00 PDT 2023 Further action has been planned Assigned to Patrol, complainant did not provide contact info, DG 23-269825 - JA -123

-123

-123

Animal Concern Case	201000400989	599 KINGSWAY	Dog off leash	Location: 599 KINGSWAY Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Provide details:	Phone	Attained - Case Closed	44973	44973
				Caller says it is a chronic problem in this park - it is not an off-leash area but people always let their dogs run all over the park, including playing fields. 5.22(1) and and almost gets knocked over by dogs on a regular basis. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No				
Animal Concern Case	201000413626	599 KINGSWAY	Dog Dog off leash	Location: 599 KINGSWAY Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: n/a Animal colour: n/a Provide details: Citizen said that two dogs were off leash at this park at this morning around 0815 and that this is a chronic problem at this park. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44980	44980
Animal Concern Case	201000413677	599 KINGSWAY	Dog Dog off leash	Location: 599 KINGSWAY Type of animal: Dog Type of concern: Dog off leash	Phone	Attained - Case Closed	44980	44980

Animat consur. n/a Provide details: Citizen said that two dogs were off leash at this park at this morning around 0815⁸²²⁽ said that this is a chronic problem at this park. Is there an animal welfare or cruelty issue? .

Is this request from VPD or Fire?

(Don't ask just record, does the customer require contact?):

No Animal breed: n/a Animal colour: DBL_Animal Services Dispatch 2/16/2023 8:51:29 AM - S.22(1) Agent Created Case - 49 2/16/2023 8:51:42 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 2/16/2023 10:39:57 AM - s.22(1) Agent Finished - Case 2/16/2023 10:39:57 AM - S.22(1) Agent Fi Closed. Closed date : Thu Feb 16 10:39:00 PST 2023 Dispatched to Crew Assigned to ACO04, dg 23 189997 - RG

DBL_Animal Services Dispatch 2/23/2023 9:14:50 AM - 5:22(1) 2/23/2023 9:15:06 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 49

2/23/2023 9:30:31 AM - ^{5.22(1)} Agent Finished - Case Closed. Closed date : Thu Feb 23 09:30:00 PST 2023 Test or Created in Error Case created in error.

DBL_Animal Services Dispatch 2/23/2023 9:25:02 AM - *2211 2/23/2023 9:25:15 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

2/23/2023 9:53:54 AM 8.22(1) Agent Finished - Case Closed. Closed. Closed date : Thu Feb 23 09:53:00 PST 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO4, DG 23-192646 – DB

-123

Animal Concern Case	201000430856	599 KINGSWAY	Dog Dog off leash	Location:	Phone	Attained - Case Closed	44988	44988
			Dog off leasn	599 KINGSWAY				
				Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				Is this request from VPD or Fire?				
				No				
				Provide details:				
				Citizen is reporting 3 dogs off leash at Robson park. Every time citizen goes through the park, there are multiple dogs off leash during the times of 7-8am and 4-6pm. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No				

Animal Concern Case	201000484935	599 KINGSWAY	Dog off leash	Location: S99 KINGSWAY Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal colour: Multiple Provide details: A group of dog owners are planning an off-leash "protest" at Robson Park on Saturday, April 1st at 7am. They have posters up in the park advising of this. They are trying to take over the park. Please ensure that Animal Services has bylaw officers on site to enforce City bylaws.Note: Park Rangers have also been advised. Is there an animal welfare or cruelty issue? No [Don't ask just record, does the customer require contact?]:	Phone	Attained - Case Closed	45016	45016
Animal Concern Case	201000696598	599 KINGSWAY	Dog Dog off leash	Location: 599 KINGSWAY Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: na Animal colour: na Provide details: Citizen said that there are 4 off leash dogs in the park every day between <u>\$.22(1)</u> issue with animal control. Citizen would like a call back from John Grey to discuss this matter further.	Phone	Attained - Case Closed	45107	45108

No

(Don't ask just record, does the customer require contact?):

Yes

DBL_Animal Services Dispatch 3/3/2023 8:25:54 AM - 5.22(1). Agent Created Case - 49 3/3/2023 8:26:07 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 3/3/2023 10:42:34 AM - S.22(1) Agent Finished - Case Closed. Closed date : Fri Mar 03 10:42:00 PST 2023 Dispatched to Crew Assigned to ACO Supervisor for assignment DG 23-196742

DBL_Animal Services Dispatch 3/30/2023 2:29:41 PM - S.22(1) - Agent Created Case - 49 3/30/2023 2:29:55 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

3/30/2023 2:37:05 PM - <mark>S.22(1)</mark>- Agent Finished - Case Closed. Closed date : Thu Mar 30 14:37:00 PDT 2023 Dispatched to Crew Assigned to supervisor DG 23-208588

DBL_Animal Services Dispatch 6/30/2023 9:15:32 AM 6/30/2023 9:16:08 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 6/30/2023 4:34:41 PM 8:22(1) Agent Finished - Case

6/30/2023 4:34:41 PM Sector JAgent Finished - Case Closed. Closed date : Fri Jun 30 16:34:00 PDT 2023 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to Patrol, DG 23-247901, forward request for follow up to John Gray – DB

-123

49

-123

Animal Concern Case	201000814264	599 KINGSWAY	Dog off leash	Location: S99 KINGSWAY Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? See note below What time of day is this happening? See note below Is this request from VPD or Fire? No Animal colour: See and below: A final colour: See and below: See and below: See and below Is this request from VPD or Fire? No See and below: See and below: See and below See and below Is this request from VPD or Fire? No (Don't ask just record, does the customer require contact?): Yes	Phone	Missed - Case Closed	45161	45163
Animal Concern Case	201000975992	599 KINGSWAY	Dog Dog off leash	Location: 599 KINGSWAY Additional location details: Robson Park Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every day What time of day is this happening? All times of day Is this request from VPD or Fire? No Animal breed: Various breeds Animal colour: Various breeds Animal colour: Various scolours Provide details: Citizen states <u>6.22(1)</u> about off-leash dogs in this park and the City does nothing about it. <u>5.22(1)</u> falling over because of these dogs racing around ⁵²² would like a phone call to discuss what the City is going to do about this and when they will finally do it. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes	Phone	Attained - Case Closed	45247	45248
Animal Concern Case	201001137168	599 KINGSWAY	Dog Dog off leash	Location: 599 KINGSWAY Type of animal: Dog Type of concern: Dog off leash Obg off leash What day is this happening? Every day What time of day is this happening? Every day What time of day is this happening? Right now Is this request from VPD or Fire? No Animal breed: 12 dogs Animal colour: 12 dogs Animal colour: 12 dogs Provide details: Citizen said that 12 dogs are off leash right now in Robson Park in the playing field. 5,22(1) does not see any enforcement. 22 is requesting tog et a phone call back from John Gray regarding this complaint. Citizen would also like to file a feedback to parks board regarding this issue because ²² is aid the field gets damaged with the dogs ripping it up. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes	Phone	Attained - Case Closed	45301	45301

DBL_Animal Services Dispatch 8/23/2023 9:10:45 AM -s.22(1) - Agent Created Case - 49 8/23/2023 9:10:57 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/24/2023 12:34:05 PM S.22(1) Agent Finished - Case 8/24/2023 12:34:05 PM Agent Finish Closed date : Thu Aug 24 12:34:00 PDT 2023 Dispatched to Crew Assigned to ACO40 DG 23-269813 - ajh

DBL_Animal Services Dispatch 11/17/2023 10:29:37 AM - s.22(1) - Agent Created Case - 49 11/17/2023 10:33:43 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

11/17/2023 12:50:36 PM - s.22(1) - Agent Finished - Case

11/17/2023 12:50:56 PM - 5.22(1) - Agent Closed Closed date : Fri Nov 17 12:50:00 PST 2023 Further action has been planned Assigned to Patrol, DG 23-303606 - JA

DBL_Animal Services Dispatch 1/10/2024 8:38:17 AM 522(1) Agent Created Case - 49 1/10/2024 8:38:30 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/10/2024 10:04:41 AM -s.22(1) - Agent Finished - Case

Closed. Closed. Closed date : Wed Jan 10 10:04:00 PST 2024 Further action has been planned Sent to Patrol - DG 24 - 174926 - HB

City of Vancouver - FOI 2024-528 - Page 89 of 105

-123

-123

Animal Concern Case	201001577765	599 KINGSWAY	Dog off leash	Location: 599 KINGSWAY Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Thursday What time of day is this happening? 10AM Is this request from VPD or Fire? No Animal breed: 5.22(1) Animal colour: 5.22(1) Provide details: The customer is reporting this dog owner had their dog off leash. It is 5.22(1) Provide details: The customer is reporting this dog owner had their dog off leash. It is 5.22(1) Provide details: The customer is reporting this dog owner had their dog off leash. It is 5.22(1) The caller requested for the owner to put the dog on leash and the dog owner was aggressive. The caller threatened to phone the City and the dog owner put the dog on leash then walked away. SLS	Phone	Attained - Case Closed	45463	45463
				The customer is reporting this dog owner had their dog off leash. It is 8.22(1) The caller requested for the owner to put the dog on leash and the dog owner				

Animal Concern Case	201000247661	<u>s.22(1)</u>	Dog Dog off leash	Location: S-22(1) Type of animal: Dog Type of concern: Dog off leash Animal breed: S-22(1) Animal colour: S-22(1) Provide details: The owner of these two dogs never has them on a leash. Park, school, daycare and roads nearby. The two dogs poop around the neighborhood and the owner does not pick up after them. I recently witnessed the dogs running across 15th Ave, off leash and nearly causing a cyclist to crash. Owner was on their phone oblivious. Is there an animal welfare or cruelty issue? No	WEB	Attained - Case Closed	44903	44903
Animal Concern Case	201000108646	599 KINGSWAY	Dog Dog off leash	Location: Robson Park (599 KINGSWAY)Type of animal: DogType of concern: Dog off leashAnimal breed: 52211 aggressive breeds that needs to run wildAnimal colour: 52211 and loved it. Yet for many times on a daily basis(till this moment, today), there are always some people letting their dogs unleashed in the dog-leashed Robson park, as if they are totally entitled to do so.Statt early morning we hear dog barking, the owners shouting out the dog's name at 7 am to later on unleashed dogs running into and licking people. I have talked to some community members and we all agree that not everyone liked that, especially now with the pandemic, everyone should be more cautious of interactions and social distance. And it's the owner's responsibility to leash and manage the dogs so they won't disturt other community member's peace and space, NOT the other way around. The dog owners acted as if the dog-unleashed sign(metal plate) in the park doesn't exist. They let their dog run wild and don't show any apologetic manner when their dogs are intruding other people's space. Some even act as if other people should'n use the park for cercentional activities since that's hindering their dogs freedom. Personally I don't hate dogs but here are a few changes I would like to sees ow ccan enjoy the beautful park: T. The dog-leashed sign (metide dege leashed sign to the newest version.2, We request more animal control personale and more frequent supervision in this park. It's not our job to ask the dog own to leash their dog. 522(1) when I thouge the that knowledge, neither are they willing to do so. Plus, as a citizen we don't have the right to check their dog incense. Thank you for reading my letter, and hopefully we can have a much more well-managed park for the community with the support from the City of Vancouver. Is there a animal welfare or cruely issue? No	ier	Attained - Case Closed	44829	44829

12/7/2022 4:34:32 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Wed Dec 07 16:34:00 PST 2022 Dispatched to Crew Assigned to ACO10 DG 22-311002

DBL_Animal Services Dispatch 9/25/2022 11:08:17 AM - empro-svc-account - Agent Created Case -9/25/2022 11:08:27 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/25/2022 11:15:46 AM -s.22(1) - Agent Finished - Case Closed. Closed date : Sun Sep 25 11:15:00 PDT 2022 Dispatched to Crew Dispatched to ACO43 - DG 22 283915 - HB 9/25/2022 11:15:49 AM - s.22(1) Agent Finished - Case Closed. Closed date : Sun Sep 25 11:15:00 PDT 2022 Dispatched to Crew Dispatched to ACO43 - DG 22 283915 - HB 9/25/2022 11:16:28 AM -s.22(1) - Agent Finished - Case Closed. Closed date : Sun Sep 25 11:16:00 PDT 2022 Duplicate request DG 22 - 283915 - HB

DBL_Animal Services Dispatch 12/7/2022 3:37:57 PM - empro-svc-account - Agent Created 49 Case -12/7/2022 3:38:09 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

DBL_Animal Services Dispatch 6/20/2024 10:12:42 AM -3.22(1) - Agent Created Case - 49 6/20/2024 10:12:56 AM - empro-svc-account - Online Form Updated by System -6/20/2024 10:12:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/20/2024 10:47:42 AM - s.22(1) - Agent Finished - Case Closed date : Thu Jun 20 10:47:00 PDT 2024 Insufficient info No dog owner information - HB

-123

-123

City of Vancouver - FOI 2024-528 - Page 90 of 105

Animal Concern Case	201000340635	599 KINGSWAY	Dog Dog off leash

Robson Park (599	(INGSWAY)
Type of animal:	,
Dog	
Type of concern:	
Dog off leash	
Animal breed: S.	22(1)
Animal colour:	()
s.22(1)	
Provide details:	

s.22(1) , driving a s.22(1) , driving a s.22(1) and a s.22(1) and a s.22(1) was here on Tuesday and this morning at 9'o clock. A total irresponsible dog owner.Pls come to Robson park between 9-10 AM.

Is there an animal welfare or cruelty issue?

No

Animal Concern Case	201001712206	2910 ST. GEORGE ST	Dog off leash	Location: 2910 ST. GEORGE ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Today What time of day is this happening? Now Provide details: 2 large dogs off leash near playing children Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45519	45519
Animal Concern Case	201001689762	2910 ST. GEORGE ST	Dog off leash	Location: 2910 ST. GEORGE ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Most days What time of day is this happening? Evenings, all day on weekends Provide details: At least 3 off leash dogs right now, including ones near kids playing in playground Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45507	45507

Animal Concern Case	201000103654	599 KINGSWAY	Dog	Location: Rol
			Dog off leash	details: s.22
				away, but die

Location: Robson Park (599 KINGSWAY)Type of animal: DogType of concern: Dog off leashIs this request from VPD or Fire? NoAnimal breed: unknownAnimal colour: 2210 Provide Phone Attained - Case Closed 44826 details: 5, 22(1) Caller and others 5, 22(1) The dog owner did not call dog back right away, but did eventually, dog owner was being verbally aggressive towards caller. Ongoing issue of other dog owners who have their dogs off leash in morning and afternoons, requesting enforcement for patrol. Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): Yes

DBL_Animal Services Dispatch 1/18/2023 6:33:12 PM - empro-svc-account - Agent Created 49

Case -1/18/2023 6:33:29 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 1/19/2023 8:25:50 AM -8:22(1) - Agent Finished - Case Closed date : Thu Jan 19 08:25:00 PST 2023

Closed date : Thu Jan 19 08:25:00 PST 2023 Assigned to inspector DG 23-177326 ACO04-an

DBL_Animal Services Dispatch 8/14/2024 7:24:01 PM - empro-svc-account - Agent Created 49

Case -8/14/2024 7:24:14 PM - empro-svc-account - Online Form Updated by System -8/14/2024 7:24:15 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/15/2024 11:23:29 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Aug 15 11:23:00 PDT 2024 Further action has been planned Assigned to patrol - DG 24 265129 - ch

DBL_Animal Services Dispatch 8/2/2024 7:53:24 PM - empro-svc-account - Agent Created 49 Case -

8/2/2024 7:53:36 PM - empro-svc-account - Online Form Updated by System -8/2/2024 7:53:36 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/3/2024 10:12:07 AM <u>s.22(1)</u> - Agent Finished - Case Closed. Closed date : Sat Aug 03 10:12:00 PDT 2024

Closed date : Sat Aug 03 10:12:00 PDT 2024 Further action has been planned Sent to patrol - DG260563 - JB

DBL_Animal Services Dispatch 9/22/2022 11:41:40 AM 9/22/2022 11:41:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/22/2022 12:44:35 PM - **S.22(1)** - Agent Finished - Case Closed. Closed date : Thu Sep 22 12:44:00 PDT 2022

44827

Closed date : Thu Sep 22 12:44:00 PDT 2022 Dispatched to Crew Dispatched to ACO10 - DG 22 282847 - HB -123

-123

Animal Concern Case	201000644085	599 KINGSWAY	Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: vary Animal colour: vary Provide details: Bam - dogs off leash in a park area not permissible. Citizen states dogs are running across playing field, they need to have ticketing done where animal control officer attends wit a police to give out fines. Citizen states there are several pet owners that have previously been ticketed but they are still continuing to leave their dogs off leash. Citizen states there needs to be more enforcement. Is there an animal welfare or cruelty issue? No [Don't ask just record, does the customer require contact?]:	Phone	Attained - Case Closed	45084	45084
Animal Concern Case	201001243647	599 KINGSWAY	Dog off leash	Location: Robson Park (S99 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? 8:00am, 12:00-1:00pm and after 4:00pm Is this request from VPD or Fire? No Animal breed: Various Animal breed: Various Provide details: Citizen reporting 8 dogs off leash this morning around 8:00am. This time is where the citizen has observed dogs off leash the most. Animal Services has already contacted citizen the past about this concern and said that signs were put up to educate dog owners but those signs have since been removed. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45338	45338
Animal Concern Case	201001400958	599 KINGSWAY	Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animals: Dog Type of concern: Dog of Teash What day(s) of the week is this happening? Friday What time of day is this happening? Refore 830am Is this request from VPD or Fire? No Animal breed: various Animal breed: various Animal breed: various Provide details: This is an ongoing issue where owners are allowing their dogs to run around the park off leash. Citizen S.22(1) and no action has been taken. Citizen would like to speak directly with ACO. Is there an animal welfare or cruelty issue? No [On't ask just record, does the customer require contact?): Yes Name: S.22(1) Email address: customer declined@vancouver.ca Phone number S.22(1) Street number: S.22(1) City: Vancouver Postcode: S.22(1)	Phone	Attained - Case Closed	45394	45394

DBL_Animal Services Dispatch 6/7/2023 8:28:54 AM 6/7/2023 8:29:36 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/7/2023 9:29:49 AM - s.22(1) - Agent Finished - Case

6/7/2023 3:29:49 AM - s.22(1) Closed date : Wed Jun 07 09:29:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 239013 - HB

-123

-123

-123

2/16/2024 10:19:00 AM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Fri Feb 16 10:19:00 PST 2024 Further action has been planned assigned to Patrol, DG 24-190678 - JA

DBL_Animal Services Dispatch 4/12/2024 8:30:46 AM - 522(1) - Agent Created Case - 49 4/12/2024 8:31:33 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/12/2024 10:14:31 AM -s.22(1) - Agent Finished - Case Closed. Closed. Closed date : Fri Apr 12 10:14:00 PDT 2024 Service provided assigned to admin for supervisor, DG 24-214485 - JA

Animal Concern Case	201001466014	599 KINGSWAY	Dog Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animal: Dog Type of concern:	Mobile App	Attained - Case Closed	45419	45419
				Dog off leash				
				What day(s) of the week is this happening?				
				Every day				
				What time of day is this happening?				
				Very often				
				Provide details:				
				Dogs off leash all the time, including near the playground				
				Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201001556923	599 KINGSWAY	Dog Dog off leash	Location: Robson Park (S99 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Now What time of day is this happening? Now Animal breed: Many Animal colour: Many Provide details: 3 off leash dogs. Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45454	45454
Animal Concern Case	201001629810	599 KINGSWAY	Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What time of day is this happening? 7:30-8 am Is this request from VPD or Fire? No Animal breed: Unknown Animal colour: #221 Provide details: Citizen called to report off leash dogs at Robson Park every morning. Citizen would like to request to see what sort of actions are taken by Animal control. #221 Provide details: Citizen called to report off leash dogs at Robson Park every morning. Citizen would like to request to see what sort of actions are taken by Animal control. #221 Provide details: Citizen called to report off leash dogs at Robson Park every morning. Citizen would like to request to see what sort of actions are taken by Animal control. #221 Provide details: Citizen called to report off leash dogs at Robson Park every morning. Citizen would like to request to see what sort of actions are taken by Animal control. #221 Provide details: Citizen called to report off leash dogs at Robson Park every morning. Citizen would like to request to see what sort of actions are taken by Animal control. #221 Provide details: Citizen taken by Animal welfare or cruelty issue? No [On't ask just record, does the customer require contact?]: Yes Name: \$.22(1) Email address: customerdeclined@vancouver.ca Phone number: \$.22(1) Street number: \$.22(1) Email address: customerdeclined@vancouver.ca Phone number: \$.22(1) Street number: #225 #226 #227 #22	Phone	Attained - Case Closed	45483	45483

DBL_Animal Services Dispatch 5/6/2024 6:14:36 PM - empro-svc-account - Agent Created 49 cn 5/b/2024 b:14:3b PM - empro-svc-account - Agent Created Case -5/b/2024 b:14:50 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/6/2024 6:17:48 PM - 5.22(1) - Agent Finished - Case Closed. Closed date : Mon May 06 18:17:00 PDT 2024 Further action has been planned Sent to Patrol -DG 24-224203 - HB

DBL_Animal Services Dispatch 6/10/2024 4:49:32 PM - empro-svc-account - Agent Created 49

Case -6/10/2024 4:49:39 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 6/10/2024 4:57:48 PM s.22(1) - Agent Finished - Case

Closed date : Mon Jun 10 16:57:00 PDT 2024 Duplicate request Sent to patrol - DG 24-240481 - HB

DBL_Animal Services Dispatch 7/10/2024 9:26:54 AM - 8.22(1). Agent Created Case - 49 7/10/2024 9:27:37 AM - empro-svc-account - Online Form Updated by System -7/10/2024 9:27:37 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 7/10/2024 9:42:56 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed . Closed date : Wed Jul 10 09:42:00 PDT 2024 Service provided Sent to ACS11 for phone call - HB

-123

-123

Animal Concern Case	201001693014	599 KINGSWAY	Dog Dog off leash	Location: Robson Park (599 KINGSWAY)	Phone	Attained - Case Closed	45510	45511
			-	Type of animal:				
				Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Everyday				
				What time of day is this happening?				
				730am to 830am, 12pm to 1pm and 4pm to 430pm				
				Is this request from VPD or Fire?				
				No Animal breed: various Animal colour: various				
				Provide details:				
				There is an ongoing issue with dogs off leash at this park. More signage was installed, but people have been taking them down. Only a small number of dog owners received	_			
				warnings and violations. It has not stopped the behavior. Citizen feels there is not enough enforcement, so dog owners are not abiding by the signs or regulations. ^{\$22(1)} like A	С			
				to work with VPD to address the off leash dog issue. Citizen would like to speak with someone about this as soon as possible.				
				Is there an animal welfare or cruelty issue?				
				No 1/2024 set internet does the sustance couries contact.). Vie Name S 22(1) [and doesn sustance delined @uncourse co Disco sumber:				
				(Don't ask just record, does the customer require contact?): Yes Name: S.22(1) Email address; customerdeclined@vancouver.ca Phone number: S.22(1) Street number S.22(1) City: Vancouver Postcode: S.22(1)				

Animal Concern Case	201001705050	599 KINGSWAY	Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Early morning Is this request from VPD or Fire? No Animal breed: Mixed breeds Animal colour: Various Provide details: Once again there are 3 different ownersthey are there every day right around 8 am. Today it is 8:15am. Caller has spoken previously to ACO Ryan. This is the same park with t same dogs. Caller would like Animal Services to start at this park earlier than known start times and start ticketingthe signs aren't working. Owners need to be ticketed. Is there an animal welfare or cruelty issue? No Don't ask just record, does the customer require contact?): No Name §.22(1) Email address: customerdeclined@vancouver.ca Phone number §.22(1) Street number: §2 Street name: §.22(1)	Phone	Attained - Case Closed	45516	45516
Animal Concern Case	201001707721	599 KINGSWAY	Dog off leash	Location: Robson Park (59 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? monday and tuesday What time of day is this happening? all day Is this request from VPD or Fire? No Animal colour: Final colour: Fin	Phone	Attained - Case Closed	45517	45517

DBL_Animal Services Dispatch 8/6/2024 8:38:45 AM - 22(1) - Agent Created Case -8/6/2024 8:39:55 AM - empro-svc-account - Online Form Updated by System -8/6/2024 8:39:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 49

8/6/2024 12:03:58 PM -s.22(1) - Agent Finished - Case

Closed date : Tue Aug 06 12:03:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24-261375 - HB

DBL_Animal Services Dispatch 8/12/2024 9:31:17 AM 22(1) - Agent Created Case - 49 8/12/2024 9:33:25 AM - empro-svc-account - Online Form Updated by System -8/12/2024 9:33:26 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/12/2024 10:44:01 AM -s.22(1) - Agent Finished - Case 8/12/20/2 10:44:01 AM - S. 22(1) - Agent Hir Closed date : Mon Aug 12 10:44:00 PDT 2024 Further action has been planned Sent to patrol - DG 24-263850 - HB

DBL_Animal Services Dispatch 8/13/2024 9:40:35 AM 5.22(1) - Agent Created Case - 49 8/13/2024 9:41:56 AM - empro-svc-account - Online Form 8/13/2024 9:41:56 AM - empro-svc-account - Unline Form Updated by System -8/13/2024 9:41:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 8/13/2024 10:15:08 AM - s.22(1) - Agent Finished - Case

Closed. Closed date : Tue Aug 13 10:15:00 PDT 2024 Further action has been planned Sent to patrol - DG24 264251 - JB

-123

-123

Animal Concern Case	201000445171	599 KINGSWAY	Dog Dog off leash	Location: Robson Park (S99 KINGSWAY) Type of animal: Dog Type of concern: Dog offleash Animal breed: too many to name Provide details: I have seem more and more dogs off leash from 7am-9am in the designated dog on leash area- Robson Park in the past month. Around 7:30, I saw the same patch of dog ow that I've sent photos to you previously, who let the dogs run wild. Some of them are even wearing the same clothes. Around 8:00, another patch of dog owners came. At 9:1 another patch of ladies with their dogs running around. I request:Please come at the time slot mentioned above at least 2-3 days per week.Please replace the old dog on leas signages and put on some directing signages to the nearest dog off leash park: Saint George Dog Park. (within 10mins walk) don't feel safe to take photos myself and can't all the dogs' breed. But here's the car plate number of one s.22(1) officers to patrol on a regular basis to send the clear signal that you can't simply break the bylaw and chase away other park users at not cost. We need new dog on leash 3: The other day, <u>S.22(1)</u> was even staring at the old signage to the worth the disignates to the worth designate to alway with breaking the bylaw. Now there is a dog off leash, And' ² sin ignored it and kept letting the dog run around. Everything is sending out signals that the dog on leash area.Please send animal control officers on a regular basis. And ask the owners to go to the Saint George Dog Park.Please direct the request to the responsible departments: updating the old signages and putting on new ones to direct them to to off leash park.I have made the same requests again and again. Animal control officers came a few times and then stopped howing up. Dog owners are coming back even m frequently all day long. That's why we need frequent patrols.As of the signage requests, I've requested on 311, I've sent emails to the Park Board. Nothing, no responds at a nothing changes, I will keep up report these issues till they are addressed. Is there an anim	D, sh inage. ply just og e dog re	Attained - Case Closed	44995	44995
---------------------	--------------	--------------	----------------------	---	--	------------------------	-------	-------

Animal Concern Case	201000425673	700 to 700 E 14TH AV	Dog Dog off leash	Location: 700 E 14TH AV (BLOCK) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: S:22(1) Animal colour: S:22(1) Provide details: Citizen has the licence plate of the vehicle that the dog came in: S:22(1) Provide details: Citizen has the licence plate of the vehicle that the dog came in: S:22(1) No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	44986	44986
Animal Concern Case	201000527375	599 KINGSWAY	Dog off leash	Location: Robson Park (599 KINGSWAY) Type of animal: Dog Type of concern: Dog off leash Provide details: Dogs off leash in a non- off-leash park, near a playground. Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45041	45041

No

-123

DBL_Animal Services Dispatch 3/10/2023 10:34:24 AM - empro-svc-account - Agent	49
Created Case -	
3/10/2023 10:34:30 AM - empro-svc-account - Agent	
Updated Case Details - Title updated to: Animal Concern	
Case - Dog off leash	

3/10/2023 10:52:56 AM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Fri Mar 10 10:52:00 PST 2023 Dispatched to Crew Sent to supervisor for assignment - DG 23 199742 - HB

-123

3/1/2023 9:13:33 AM - ^{5:22(1)} Agent Finished - Case Closed. Closed date : Wed Mar 01 09:13:00 PST 2023 Dispatched to Crew Assigned to ACO4, DG 23-195576 - DB

DBL_Animal Services Dispatch 4/24/2023 5:32:58 PM - empro-svc-account - Agent Created 49

ch 4/24/2023 5:32:58 PM - empro-svc-account - Agent Created 4 Case -4/24/2023 5:33:18 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/24/2023 5:41:26 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Apr 24 17:41:00 PDT 2023 Dispatched to Crew Assigned to ACO Patrol DG 23-217885

Animal Concern Case	201000975920	s.22(1)	Dog Dog off leash	Location: s.22(1) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Everyday What time of day is this happening? Different times Is this request from VPD or Fire? No Animal breed: s.22(1) breed Animal colour: s.22(1) Provide details: The owner of this dog lets it run loose everyday, multiple times a day, during walks. There is not even a leash visible and the Citizen S.22(1) s.22(1) Provide details: The owner of this dog lets it run loose everyday, multiple times a day, during walks. There is not even a leash visible and the Citizen S.22(1) s.22(1) No No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45247	45248
Animal Concern Case	201000199344	599 KINGSWAY	Dog Dog off leash	Location: 599 KINGSWAYType of animal: DogType of concern: Dog off leashts this request from VPD or Fire? NoAnimal breed: VariousAnimal colour: VariousProvide details: Citizer 5.22(1) off leash that were running around and the provide the pitter of the path The provide the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The provide details around and the pitter of the path The pitter of the pitter of the path The pitter of the pitter of the pitter of the path The pitter of		Attained - Case Closed	44880	44880

s.22(1) and they witness dogs off leash each time. This morning there wass.22(1) off leash that were running around and they almost ran into citizen on the foot path which would have knocked them over. Dog owner gave attitude when citizen asked to keep dogs off the path. There was another person with as.22(1) This morning that dog was on leash however every other morning they are off leash - owner is as.22(1) After work just before 5pm as.22(1) and titizen and came very close, they had to put their foot up to stop the dog from coming closer. All these incidents make them feel unsafe and they feel the City should be patrolling the park and issuing tickets more. They are also concerned the playing field has been destroyed by off leash dogs digging holes and skidding, there are bald patches all over. Is there an animal welfare or cruelty issue? No(Don't ask just record, does the customer require contact?): Yes

Dog Dog off leash Location: 599 KINGSWAY Animal Concern Case 201000843793 599 KINGSWAY Phone Attained - Case Closed 45177 45177 Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? 7 davs a week What time of day is this happening? 7am to 8:30am Is this request from VPD or Fire? No Animal breed: Unknown Animal colour: s.22(1) Provide details: S.22(1) would like to report that there are four dogs running off-leash in the morning between 7am to 8:30am at Robson Park. S.22(1) says that the dogs are out of control and s.22 feels unsafe walking through the park. Breed is unknown as there are four different dogs. Is there an animal welfare or cruelty issue? (Don't ask just record, does the customer require contact?): Yes Animal Concern Case 201000897574 599 KINGSWAY Dog Dog off leash Missed - Case Closed 45208 45209 Location: Phone 599 KINGSWAY Dog Dog off leash Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Frequently What time of day is this happening? All day Is this request from VPD or Fire? No Provide details: There are about 5 dogs off leash in Robson Park this morning. They are taking up the field making it unable to be used. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No

DBL_Animal Services Dispatch 11/17/2023 10:16:25 AM -s.22(1) - Agent Created Case - 49 -123 11/17/2023 10:26:31 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 11/17/2023 12:42:45 PM -s.22(1) - Agent Finished - Case Closed date : Fri Nov 17 12:42:00 PST 2023 Dispatched to Crew Assigned to ACO40, 23-303604 DBL_Animal Services Dispatch 11/14/2022 6:59:16 PM - 8221 - Agent Created Case - 49 11/14/2022 6:59:29 PM - empro-svc-account - Agent -123 Updated Case Details - Title updated to: Animal Concern Case - Dog off leash Closed. Closed date : Tue Nov 15 09:29:00 PST 2022 Further action has been planned Forwarded to ACO Supervisors for Patrol assignment – Assigned to ACO4, DG 22-304757 – DB DBL_Animal Services Dispatch 9/8/2023 8:59:19 AM - 5.22(1) - Agent Created Case - 49 9/8/2023 8:59:30 AM - empro-svc-account - Agent Updated -123 Case Details - Title updated to: Animal Concern Case - Dog off leash 9/8/2023 9:07:16 AM - S.22(1) Closed date : Fri Sep 08 09:07:00 PDT 2023 Dispatched to Crew Assigned to ACO34, DG 23-275960 - DB

	10/9/2023 8:26:01 AM	49
	10/10/2022 0:27:51 AM C 22/1) Agent Einiched Care	

10/10/2023 9:27:51 AM - s.22(1) - Agent Finished - Case Closed. Closed date : Tue Oct 10 09:27:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 288204 - HB

Animal Concern Case	201001452785	599 KINGSWAY	Dog Dog off leash	Location: S99 KINGSWAY Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Wednesday What time of day is this happening? %:10am Is this request from VPD or Fine? %: No Animal breed: \$22(1) Animal breed: \$22(1) Provide details: Provide detai	Phone	Attained - Case Closed	45427	45427
Animal Concern Case	201001710074	599 KINGSWAY	Dog off leash	Location: 539 KINGSWAY Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? thronic problem What time of day is this happening? thronic problem Is this request from VPD or Fire? No Animal colour: assorted Animal colour: assorted Ariside detail: At 8:15am this morning there were 6 dogs off leash and one of the offenders the citizens 22(1) and they are still offending. Would like the off leash offenders to be ticketed. Feedback case will be created to John Gray Is there an animal welfare or crule Jissue? No (Don't ack inty record, does the cutorymer require contact?): No Name: § 22(1) Email address: customerdeclined@vancouver.ca Phone number § 22(1) Street number: § 22(1) is treet name: § 22(1) is try. Vancouver Postcode: \$22(1)	Phone	Attained - Case Closed	45518	45518
Animal Concern Case	201000342952	100 to 100 W 15TH AV	Dog off leash	Location: 100 W 15TH AV (BLOCK) Type of animal: Dog Type of concern: Dog off leash Animal breed: Multiple dogs Provide details: Multiple dogs off leash every day is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	44946	44946
Animal Concern Case	201001466592	3015 FRASER ST	Dog Dog off leash	Location: 3015 FRASER ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Every moming What time of day is this happening? Every moming What time of day is this happening? 7:45-515 Is this request from VPD or Fire? No Animal breed: 5:22(1) Animal colour: 5:22(1) Provide details: Caller has seen the owner of this 5:22(1) dog off leash most every moming for the last two years in Robson Park. Just yesterday the caller happened to see where the dog resides when they saw the owners valking back into their house at \$22(1) The owners of this dog are \$5:22(1) The dog is \$5:22(1)THE dog is \$5:22(1)	Phone	Attained - Case Closed	45419	45419

Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: 5,22(1), Email address: customer declined@vancouver.ca Ph City: Vancouver Postcode 5.22(1) ntact?): No couver.ca Phone number: **5**.22(1) Street number: ⁵²²⁽³Street name: **5**.22(1)

DBL_Animal Services Dispatch 5/15/2024 8:45:32 AM - Agent Created Case - 49 5/15/2024 8:46:26 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/15/2024 10:20:09 AM - 5.22(1) Agent Finished - Case Closed. Closed date : Wed May 15 10:20:00 PDT 2024 Service provided Forwarded to ACS12 - HB

DBL_Animal Services Dispatch 8/14/2024 8:52:41 AM (5320) - Agent Created Case - 49 8/14/2024 8:55:33 AM - empro-svc-account - Online Form

-123

-123

Updated by System -8/14/2024 8:55:34 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/14/2024 11:15:59 AM -5:22(1) - Agent Finished - Case

Closed. Closed date : Wed Aug 14 11:15:00 PDT 2024 Further action has been planned assigned to patrol, DG 24-264725

DBL_Animal Services Dispatch 1/19/2023 4:55:33 PM - empro-svc-account - Agent Created 49

Case – 1/19/2023 4:55:42 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/19/2023 5:52:37 PM - 5:22(1) Agent Finished - Case

Closed,
 C

DBL_Animal Services Dispatch 5/7/2024 9:29:59 AM - 2021) Agent Created Case -5/7/2024 9:31:04 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 49

-123

-123

5/7/2024 11:08:22 AM -5 22(1) Agent Finished - Case Closed. Closed date : Tue May 07 11:08:00 PDT 2024 Dispatched to Crew Dispatched to ACO40 - DG 24 - 224522 - PD

City of Vancouver - FOI 2024-528 - Page 97 of 105

Animal Concern Case	201000636373	3161 ONTARIO ST	Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Type of animal: Dog Type of concern: Dog off leash Animal breed: Multiple Animal colour: Multiple Provide details: Lots of large off leash dogs. Children at park. Dog owners get abusive when asked to leash up. Is there an animal welfare or cruelty issue? No	Mobile App	Attained - Case Closed	45080	45080
Animal Concern Case	201001687737	100 W 15TH AV	Dog Dog off leash	Location: IOU W 15TH AV Additional location details: Simon Fraser Elementary School Playground Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What fay(s) of the week is this happening? Daily What time of day is this happening? Tam-9am, Spm-10pm Is this request from VPD or Fire? No Animal breed: Many Animal colour: Many Provide details: Reporting many dogs that are off leash inside Simon Fraser Elementary School Playground area. Caller states the dogs are chasing after little children and it scares them. This prevents children from safely enjoying the playground. Caller is requesting more presence of the animal officers to enforce the bylaw. Is there an animal welfare or cruelly issue? No [Don't ask just record, does the customer require contact?]: No Name: S.22(1) Email address S.22(1) Phone number:	Phone	Attained - Case Closed	45506	45506
Animal Concern Case	201001541677	s.22(1)	Dog Dog off leash	Location: 5.22(1) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? 3-5 PM Provide details: Frequent off-leash dogs. Is there an animal welfare or cruelty issue? No Name: 5.22(1) Email address: 5.22(1)	Mobile App	Attained - Case Closed	45447	45447

Phone number: S.22(1)

DBL_Animal Services Dispatch 6/3/2023 8:59:50 AM - empro-svc-account - Agent Created 49 cn b/3/2023 9:00:10 AM - empro-svc-account - Agent Lreated Case -6/3/2023 9:00:10 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/3/2023 9:12:25 AM - <mark>\$.22(1)</mark> - Agent Finished - Case

6/3/2023 9:12:25 AM - 5.22(1) - Agent Fin Closed. Closed date : Sat Jun 03 09:12:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 237376 - HB

DBL_Animal Services Dispatch 8/1/2024 7:36:35 PM - 5.22(1) Agent Created Case - 49 8/1/2024 7:36:49 PM - empro-svc-account - Online Form 0/1/2024 7:36-39 PM - empre-svc-account - Online Form Updated by System -8/1/2024 7:36:50 PM - empre-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

8/2/2024 10:51:27 AM - <mark>S.22(1)</mark>- Agent Finished - Case

8/2/2024 10:51:27 AM - D.22 (1) - Agent Fin Closed. Closed date : Fri Aug 02 10:51:00 PDT 2024 Further action has been planned Assigned to Patrol - DG24 260217 - CH

DBL_Animal Services Dispatch 6/3/2024 5:16:10 PM - empro-svc-account - Agent Created 49

Case – 6/3/2024 5:16:23 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

6/3/2024 5:24:42 PM - S.22(1)- Agent Finished - Case

6/3/2024 5:24:42 PM - 5-2-2 (1) - Agent Finis Closed date : Mon Jun 03 17:24:00 PDT 2024 Further action has been planned Sent to patrol - HB

-123

-123

Animal Concern Case	201000405711	3161 ONTARIO ST	Dog Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Various Animal colour: Various Provide details:	Phone	Attained - Case Closed	44975	44975
				There are about 5 dogs off leash and 3 owners at Mount Pleasant Elementary. The points that Animal Control would have to access would be the south and west points. Is there an animal welfare or cruelty issue?				
				No				
				(Don't ask just record, does the customer require contact?):				
				No				

Animal Concern Case	201000496229	3161 ONTARIO ST	Dog Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Type of animal: Dog Type of concern: Dog off leash Is this request from VPD or Fire? No Animal breed: Multiple Animal colour: Multiple Provide details: Citizen states that there is at least 9 dogs running around off-leash Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45022	45022
Animal Concern Case	201001196115	3161 ONTARIO ST	Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Everyday What time of day is this happening? Bam-IDam Is this request from VPD or Fire? No Animal breed: Many Animal colour: Many Provide details: Caller is <u>5.22(1)</u> and is reporting that dog owners regularly have their dogs off leash here. They are causing damage to the park itself as well as the owners do not leash their dogs when requested by the landscaping team.Caller is hoping that animal services can maybe animal services can conduct an educational campaign about leashing dogs. Is there an animal welfare or cruelty issue? No	Phone	Attained - Case Closed	45317	45317

No

(Don't ask just record, does the customer require contact?): No

-123

DBL_Animal Services Dispatch 2/18/2023 11:19:10 AM s22(1) - Agent Created Case - 49 2/18/2023 11:19:20 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/18/2023 11:27:46 AM -<mark>S.22(1)</mark> - Agent Finished - Case Closed. Closed date : Sat Feb 18 11:27:00 PST 2023 Dispatched to Crew Assigned to ACO04, dg 23 190824 - RG

DBL_Animal Services Dispatch 4/5/2023 4:57:39 PM - 5.22(1), Agent Created Case - 49 4/5/2023 4:57:49 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

-123

4/5/2023 5:08:44 PM - <mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Apr 05 17:08:00 PDT 2023 Dispatched to Crew assigned to aco04, dg 23 211185 - rg

DBL_Animal Services Dispatch 1/26/2024 8:33:51 AM -s.22(1) - Agent Created Case - 49 1/26/2024 8:34:45 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

1/26/2024 10:34:37 AM -S.22(1) - Agent Finished - Case

I/20/2022 total of the control of th

Animal Concern Case	201001387769	3161 ONTARIO ST	Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Additional location details: Grassy area in park (\$22(1)) dog off leash, annoying other dogs in area. Type of concern: Dog off leash What day(s) of the week is this happening? Thursday What day(s) of the week is this happening? Atermoon Animal breed: \$22(1) Animal colour: \$22(1) Provide details: \$22(1) had dog off leash in park, annoying other dogs. Is there an animal welfare or cruelty issue? No Nome receive: \$.22(1) Phone number: \$.22(1)	WEB	Attained - Case Closed	45387	45387
Animal Concern Case	201001387829	3161 ONTARIO ST	Dog Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Additional location details: Park area near Ontario St Type of animal: Dog Type of concern: Dog offleash What day(s) of the week is this happening? Thursdat What time of day is this happening? 4:45 pm Animal breed: \$22(1) Animal colour: \$22(1) Provide details: Dog name: \$22(1) Is there an animal welfare or cruelty issue? No Name: \$22(1) Email address: \$22(1)	WEB	Attained - Case Closed	45387	45387
Animal Concern Case	201001489107	3161 ONTARIO ST	Dog Dog off leash	Location: Mount Pleasant Park (3151 ONTARIO ST) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? now What time of day is this happening? 15 minutes ago Is this request from VPD or Fire? No Animal breed: assorted Animal colour: assorted Provide details: There are 4 dogs off leash 15 minutes ago - vary in size with different owners. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: No Name (311 use this profile) Email address: customerdeclined@vancouver.ca Phone number: 6048737000	Phone	Attained - Case Closed	45430	45430

4/4/2024 4:48:22 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Apr 04 16:48:00 PDT 2024 Further action has been planned Sent to Patrol - DG 24 - 211130 - HB

DBL_Animal Services Dispatch 4/4/2024 5:09:11 PM - empro-svc-account - Agent Created 49

4/4/2024 5:09:11 PM - Employee account - Agent Cleated
 Case 4/4/2024 5:09:33 PM - empro-svc-account - Agent Updated
 Case Details - Title updated to: Animal Concern Case - Dog off leash

4/4/2024 5:20:21 PM - s.22(1) - Agent Finished - Case

4/4/2024 5:20:21 PM - 5.222(1) - Agent Fini Closed date : Thu Apr 04 17:20:00 PDT 2024 Further action has been planned assigned to Patrol, DG 24-211135

DBL_Animal Services Dispatch 5/17/2024 5:21:06 PM - 5.22(1) - Agent Created Case - 49 5/17/2024 5:21:52 PM - empro-swc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

5/17/2024 5:49:34 PM -<mark>s.22(1)</mark> - Agent Finished - Case

Closed. Closed date : Fri May 17 17:49:00 PDT 2024 Further action has been planned Assigned to Patrol, DG 24-229901

-123

-123

Is this request from VPD or Fire? No Animal breed: Multiple Provide details: Caller has reported tots of off leash dogs are always in this park. Clitzen has stated that they have repeatedly reported this park as being used inappropriately as an off-leash park, and is disappointed by the lack of presence of animal control, and/or the ineffectiveness of their involvement. Caller was \$.22(1) location yesterday, and the person \$.22(1) Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No No Mome: \$.22(1) Email address: \$.22(1) Phone number: \$.22(1) Street number: \$.22(1) Street name: \$.22(1)	Animal breed: Multiple Provide details: Caller has reported lots of off leash dogs are always in this park.Citizen has stated that they have repeatedly reported this park as being and is disappointed by the lack of presence of animal control, and/or the ineffectiveness of their involvement. Caller was \$.22(1) location yesterday, and the person \$.22(1) in dog droppings.				
--	---	--	--	--	--

Animal Concern Case	201000513220	3161 ONTARIO ST	Dog Dog off leash	Location: 3161 ONTARIO ST Type of animal: Dog Type of concern: Dog off leash	Phone	Attained - Case Closed	45033	45033
				Is this request from VPD or Fire?				
				No				
				Provide details:				
				Citizen reported many off leash dogs in the park on daily basis,				
				Is there an animal welfare or cruelty issue?				
				No				
				(Don't ask just record, does the customer require contact?):				
				No				
Animal Concern Case	201000869988	3161 ONTARIO ST	Dog Dog off leash	Location: 3161 ONTARIO ST Additional location details: Mount Pleasant Park	Phone	Attained - Case Closed	45191	45191

Mount Pleasant Park
Type of animal:
Dog
Type of concern:
Dog off leash
What day(s) of the week is this happening?
Daily
What time of day is this happening?
Afternoon
Is this request from VPD or Fire?
No
Provide details:
Many off-leash dogs in the non-designated off-leash area on the field near the children's playground in this park. The dogs dug the field and created the holes for the tripping hazard.
Is there an animal welfare or cruelty issue?
No
(Don't ask just record, does the customer require contact?):
No

DBL_Animal Services Dispatch 4/17/2023 8:26:00 AM - S.22(1) Agent Created Case - 49 4/17/2023 8:26:10 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

4/17/2023 8:46:13 AM -<mark>s.22(1)</mark> - Agent Finished - Case Closed. Closed date : Mon Apr 17 08:46:00 PDT 2023 Dispatched to Crew Dispatched to ACO43 - DG 23 215213 - HB

DBL_Animal Services Dispatch 9/21/2023 4:06:00 PM -<mark>5.22(1)</mark> - Agent Created Case - 49 9/21/2023 4:06:39 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/21/2023 4:12:45 PM - s.22(1) - Agent Finished - Case Closed. Closed date : Thu Sep 21 16:12:00 PDT 2023 Further action has been planned Assigned to Patrol, citizen did not provide email, DG 23-280944 - JA

-123

Animal Concern Case	201000893368	3161 ONTARIO ST	Dog off leash	Location: 3161 ONTARIO ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? During the week What time of day is this happening? Mother the week What time of day is this happening? mornings and afternoon Is this request from VPD or Fire? No Animal breed: n/a Animal colour: n/a Provide details: There needs to be some enforcement in this park because this is a daily occurrence. People play frisbee with their dog and the dog has a leash on it's collar but the leash is not being held. Mostly he said it's happening in the mornings and also happening after school. Is there an animal welfare or cruelty issue? No	Phone	Attained - Case Closed	45205	45205
				No (Don't ask just record, does the customer require contact?): No				

Animal Concern Case	201000922812	3161 ONTARIO ST	Dog Dog off leash	Location: 3161 ONTARIO ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Monday What time of day is this happening? S15pm Is this request from VPD or Fire? No Animal breed: multiple Animal colour: multiple Animal colour: multiple Provide details: Multiple dogs off leash in park Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	45223	45223

Animal Concern Case	201000926915	3161 ONTARIO ST	Dog off leash	Location: 3161 ONTARIO ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Today. What day(s) of the week is this happening? Today. What day(s) of the week is this happening? Today. What time of day is this happening? Today. What time of day is this happening? Today. What day(s) of the week is this happening? Today. What time of day is this happening? Today. What time of day is this happening? No S.22(1) Provide details: 2 dog running off leash at the park. One <u>S.22(1)</u> . They are both ^{5.22(1} dogs. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Voc	Phone	Attained - Case Closed	45225	45225

D	 10/5/2023 2:18:58 PM - 2220 - Agent Created Case - 10/5/2023 2:20:14 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash	49
	off leash	

10/5/2023 4:11:34 PM -<mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Thu Oct 05 16:11:00 PDT 2023 Dispatched to Crew Assigned to Patrol - CH

DBL_Animal Services Dispatch 10/23/2023 5:20:35 PM - 522(1) - Agent Created Case - 49 10/23/2023 5:20:48 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

-123

-123

10/23/2023 5:43:24 PM -<mark>s.22(1))</mark> - Agent Finished - Case Closed. Closed date : Mon Oct 23 17:43:00 PDT 2023 Further action has been planned Assigned to Patrol, DG 23-293341, emailed DG # through EMPro - JA

DBL_Animal Services Dispatch 10/25/2023 5:18:31 PM - 222(1) - Agent Created Case - 49 10/25/2023 5:18:44 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash -123

10/25/2023 5:23:37 PM <mark>5.22(1)</mark> - Agent Finished - Case Closed. Closed date : Wed Oct 25 17:23:00 PDT 2023 Further action has been planned Sent to Patrol - DG 23 294031 - HB

Animal Concern Case	201001238735	3161 ONTARIO ST	Dog off leash	Location: 3161 ONTARIO ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? now What time of day is this happening? 15 minutes ago Is this request from VPD or Fire? No Provide details: Citizen is calling to say that #22(1) dog that was off leash at the park s.22(1) leash and the owner laughed at #22(Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes	Phone	Attained - Case Closed	45336	45336
Animal Concern Case	201001646978	3161 ONTARIO ST	Dog Dog off leash	Location: 3161 ONTARIO ST Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Daily What time of day is this happening? PM mostly Is this request from VPD or Fire? No Animal breed: Unknown Animal colour: 5.22(1) Provide details: Citizen called to report off leash dogs at Mount Pleasant Park and ⁵²²⁶ is reporting that there are 2 dogs off leashed this morning and it happens quite often and the park and ⁵²²⁶ hopes to see more enforcement from Animal services if possible. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): No Name: <u>5.22(1)</u> Email address: <u>6.22(1)</u> Phone number: <u>5.22(1)</u> Street number: <u>5.22(1)</u> Email address: <u>6.22(1)</u> Phone number: <u>5.22(1)</u> Street number: <u>5.22(1)</u>	Phone	Attained - Case Closed	45492	45492
Animal Concern Case	201000475338	Unknown	Dog Dog off leash	Location: none Additional location details: Mount Pleasant elementary school ground. Between Guelph and St George Type of animal: Dog Type of concern: Dog off leash Animal breed: Various Animal colour: Various Provide details: Several off leash dogs at Mount Pleasant elementary school Is there an animal welfare or cruelty issue?	Mobile App	Attained - Case Closed	45012	45012

No

DBL_Animal Services Dispatch 2/14/2024 9:47:43 AM -s.22(1) - Agent Created Case - 49 2/14/2024 9:47:56 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

2/14/2024 9:54:21 AM -<mark>s.22(1)</mark> - Agent Finished - Case 2)14/2024 9:54:21 AM - S.22(1) - Agent Fini Closed date : Wed Feb 14 09:54:00 PST 2024 Dispatched to Crew assigned to ACO36, DG 24-189719

-123

DBL_Animal Services Dispatch 7/18/2024 12:06:14 PM - S.22(1) Agent Created Case - 49 7/18/2024 12:06:26 PM - empro-svc-account - Online Form Updated by System -7/18/2024 12:06:26 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

7/18/2024 3:38:30 PM - s.22(1) - Agent Finished - Case

Closed date : Thu Jul 18 15:38:00 PDT 2024 Further action has been planned Assigned to patrol 24 254127 DG - CH

DBL_Animal Services Dispatch 3/26/2023 4:35:02 PM - empro-svc-account - Agent Created 49 Ch 3/2b/2023 4:35:02 PM - empro-svc-account - Agent Created 4 Case -3/2b/2023 4:35:15 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 3/26/2023 4:43:05 PM -<mark>s.22(1)</mark> - Agent Finished - Case Closed date : Sun Mar 26 16:43:00 PDT 2023 Dispatched to Crew assigned to aco40, dg 23 206447 - rg

-123

Animal Concern Case	201000835723	3161 ONTARIO ST	Dog Dog off leash Dog Dog off leash	Location: Mount Pleasant Park (3161 ONTARIO ST) Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Everyday What time of day is this happening? Mornings and evenings Animal breed: Multiple	Mobile App	Missed - Case Closed	45173	45174
				Animal colour: Multiple Provide details: Dog owners using Mt Pleasant park as a dog park. My <mark>s.22(1)</mark> Is there an animal welfare or cruelty issue? No				

Animal Concern Case	201000847228	100 W 16TH AV and	Dog	Location:	Phone	Attained - Case Closed	45180	45180
		COLUMBIA ST	Dog off leash	W 16TH AV AND COLUMBIA ST				
			Dog	Type of animal:				
			Dog off leash	Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Sept. 10th				
				What time of day is this happening?				
				1:15pm				
				Is this request from VPD or Fire?				
				Yes**				
				Animal breed:				
				Unknown				
				Animal colour:				
				s.22(1)				
				Provide details:				
				Dog at large. S.22(1) dog. Crossed the busy street of 16th and headed southbound at intersection. Citizen no longer has visual of dog.				
				Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes				

Animal Concern Case	201000847229	101 W 16TH AV and	Dog
		COLUMBIA ST	Dog
			Dog
			Dog

Location: W 16TH AV AND COLUMBIA ST Type of animal: Phone Attained - Case Closed 45180 45180 og off leash Type of animal: Dog Type of concern: Dog off leash What day(s) of the week is this happening? Sept. 10th What time of day is this happening? 1:15pm Is this request from VPD or Fire? Yes** Animal breed: Unknown Animal colour: **5.22(1)** markings Provide details: Dog at large.**5.22(1)** dog. Crossed th Dog off leash Dog at large, \$22(1) dog. Crossed the busy street of 16th and headed southbound at intersection. Citizen no longer has visual of dog. Is there an animal welfare or cruelty issue? No (Don't ask just record, does the customer require contact?): Yes

DBL_Animal Services Dispatch 9/4/2023 11:26:26 AM - empro-svc-account - Agent Created 49 cn 9/4/2023 11:26:26 AM - empro-svc-account - Agent Created 2 Case -9/4/2023 11:26:37 AM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash 9/5/2023 10:55:22 AM -<mark>s.22(1)</mark> - Agent Finished - Case

DBL_Animal Services Dispatch 9/10/2023 1:23:17 PM - ^{8,22}(1) - Agent Created Case - 49 9/10/2023 1:23:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

> 9/10/2023 1:47:07 PM -s.22(1) - Agent Finished - Case 9/10/2023 1:47:07 PM - S.22(1) - Agent Finished - Case Closed date : Sun Sep 10 13:47:00 PDT 2023 Dispatched to Crew Assigned to ACO 33 - Emailed complainant via EMpro - CH

DBL_Animal Services Dispatch 9/10/2023 1:23:17 PM - 2211 - Agent Created Case - 49 9/10/2023 1:23:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

9/10/2023 1:47:07 PM -s.22(1) - Agent Finished - Case Closed. Closed date : Sun Sep 10 13:47:00 PDT 2023 Dispatched to Crew Assigned to ACO 33 - Emailed complainant via EMpro - CH

City of Vancouver - FOI 2024-528 - Page 104 of 105

-123

-123

-123

9/5/2023 10:55:22 AM -<mark>S.:22(1)</mark> - Agent Finished - Case Closed date : Tue Sep 05 10:55:00 PDT 2023 Dispatched to Crew Assigned to patrol - Complainant emailed via EMpro - CH

Animal Concern Case	201000847230	102 W 16TH AV and	Dog	Location:	Phone	Attained - Case Closed	45180	45180
		COLUMBIA ST	Dog off leash	W 16TH AV AND COLUMBIA ST				
			Dog	Type of animal:				
			Dog off leash	Dog				
				Type of concern:				
				Dog off leash				
				What day(s) of the week is this happening?				
				Sept. 10th				
				What time of day is this happening?				
				1:15pm				
				Is this request from VPD or Fire?				
				Yes**				
				Animal breed:				
				Unknown				
				Animal colour:				
				s.22(1) markings				
				Provide details:				
				Dog at large. S.22(1) dog. Crossed the busy street of 16th and headed southbound at intersection. Citizen no longer has visual of dog.				
				Is there an animal welfare or cruelty issue?				
				No				
				(Don't ask just record, does the customer require contact?):				
				Yes				

Animal Concern Case 201000847231

103 W 16TH AV and COLUMBIA ST Dog Dog off leash Dog Dog off leash

Location:	Phone	Attained - Case Closed	45
W 16TH AV AND COLUMBIA ST			
Type of animal:			
Dog			
Type of concern:			
Dog off leash			
What day(s) of the week is this happening?			
Sept. 10th			
What time of day is this happening?			
1:15pm			
Is this request from VPD or Fire?			
Yes**			
Animal breed:			
Unknown			
Animal colour:			
s.22(1) markings			
Provide details:			
Dog at large. 5.22(1) dog. Crossed the busy street of 16th and headed southbound at intersection. Citizen no longer has visual of dog.			
Is there an animal welfare or cruelty issue?			
No			
(Don't ask just record, does the customer require contact?):			
Yes			

Dog off leash Dog Dog off leash Department is DBL - Animal Services Full Date is on or after 2019-01-01 and is before 2024-08-17 17 Channel is not All, Chat Out, E-mail Out, Facebook In, Facebook Out, Forum In, Forum Out, IVR, Phone Out, Social Media Out, Spam Email In, Spam Fax In, Spam Mail In, Spam SMS In, Twitter Out, or Twitter In DBL_Animal Services Dispatch 9/10/2023 1:23:17 PM - 22(1) - Agent Created Case - 49 9/10/2023 1:23:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

9/10/2023 1:47:07 PM - s.22(1) - Agent Finished - Case 9/10/20231-47:07 PM - S.ZZC[1] - Agent Finance Cool Closed date : Sun Sep 10 13:47:00 PDT 2023 Dispatched to Crew Assigned to ACO 33 - Emailed complainant via EMpro - CH

DBL_Animal Services Dispatch 9/10/2023 1:23:17 PM =22[1] - Agent Created Case - 49 9/10/2023 1:23:31 PM -empro-svc-account - Agent Updated Case Details - Title updated to: Animal Concern Case - Dog off leash

45180

9/10/2023 1:47:07 PM -<a>s.22(1) - Agent Finished - Case

9/10/2023 1:47:07 PM - S.22(1) - Agent Finished - Case Closed date : Sun Sep 10 13:47:00 PDT 2023 Dispatched to Crew Assigned to ACO 33 - Emailed complainant via EMpro - CH

-123