

File No.: 04-1000-20-2024-602

November 5, 2024

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of September 28, 2024 under the *Freedom of Information and Protection of Privacy Act* for:

Record of the Strategic Plan for Engineering Services for the period 2023-2026, as well as the most recent organizational chart for the department.

The information you are requesting is excepted from disclosure under section s.15(1)(l), s.19(1)(a), and s.22(3)(d) of the Act. You can read or download these sections here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Please note, Engineering Services confirms there is no Strategic Plan for Engineering Services for the period of 2023-2026, but rather an ongoing set of priorities that has been provided as part of the responsive records.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2024-602); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

:ma

Business Planning & Decision-Making

Business Planning & Decision-Making



Strategic Priority: Work collaboratively across divisions to plan and allocate finite resources across the department, achieve priorities and make decisions in a structured and consistent manner

	Areas of Focus	Deliverable (Timeframe)
1	Permit improvement project	<ul style="list-style-type: none">• Develop and maintain a development conditions library• Implement target review timelines for DP application reviews
2	Capital Delivery Improvement	<ul style="list-style-type: none">• Enhanced departmental processes; increase awareness of challenges and solutions to support capital delivery• Streamlined involvement with CPDOC
3	Branch Manager experience (continued)	<ul style="list-style-type: none">• Implement findings of clerical review• Define next phase of priorities
4	UNDRIP Strategy Implementation and reconciliation	<ul style="list-style-type: none">• Support city-wide work to prioritize UNDRIP implementation actions• Develop departmental project structures and resourcing approach

Safety

Strategic Priority: Establish structures, procedures and resources to embed safety in everything we do. Empower and support staff to actively manage safety in the workplace.

	Areas of Focus	Deliverable
1	Psychological safety pilot	Continued focus on 'Civility and Respect' (based on Benchmark Survey results) – successful pilot conflict theatre class (UBC) expanding to additional teams with focus on post D&I training. Initial conversations to partner with PB then ACCS around similar issues without duplicating work.
2	Workplace safety culture	Pivot from FLHA to Crew talk consistency, including feedback from Sanitation worker focus group. Pivot from Worker protection by law to larger CSO lead initiative around staff safety. Some pilots prior to Council report in June.
3	Yards Safety Projects	Successful PPE Policy launch in Sept! Heat and Smoke program minor modifications and calibration. Enhanced Mobile equipment training program (Streets and Sewers Operations).
4	Safety roles and responsibilities	Internal Audit results of fatality investigation. Yards branch and increased compliance resources. Contractor Coordination and utility hit focus increasing.

Culture

Strategic Priority: Foster an inclusive and connected culture that promotes diversity and equity and engages all staff (inside and outside) across branches and divisions.

	Areas of Focus	Deliverable
1	Diversity and Inclusion Strategy	<ul style="list-style-type: none"> • Advance recruitment of dedicated D&I position • Advance 2023 D&I work streams
2	ENG Mission and Values	<ul style="list-style-type: none"> • Complete staff engagement and confirm departmental mission and values
3	Communicating with Operations staff	<ul style="list-style-type: none"> • Align with Corporate's "Communicating with off-network workers" Project • Including ENG specific content, recommendations, and templates from BACWL survey

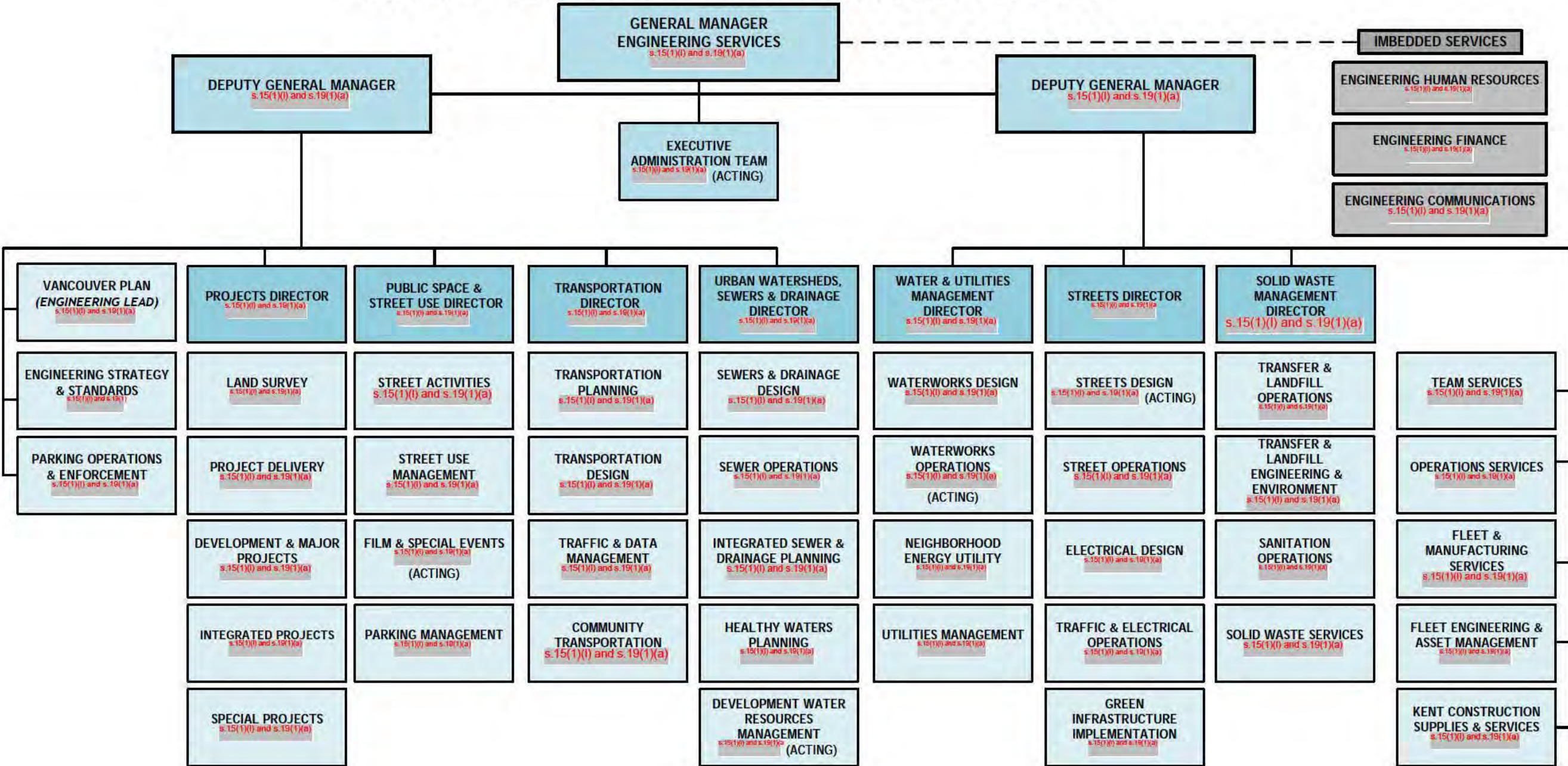


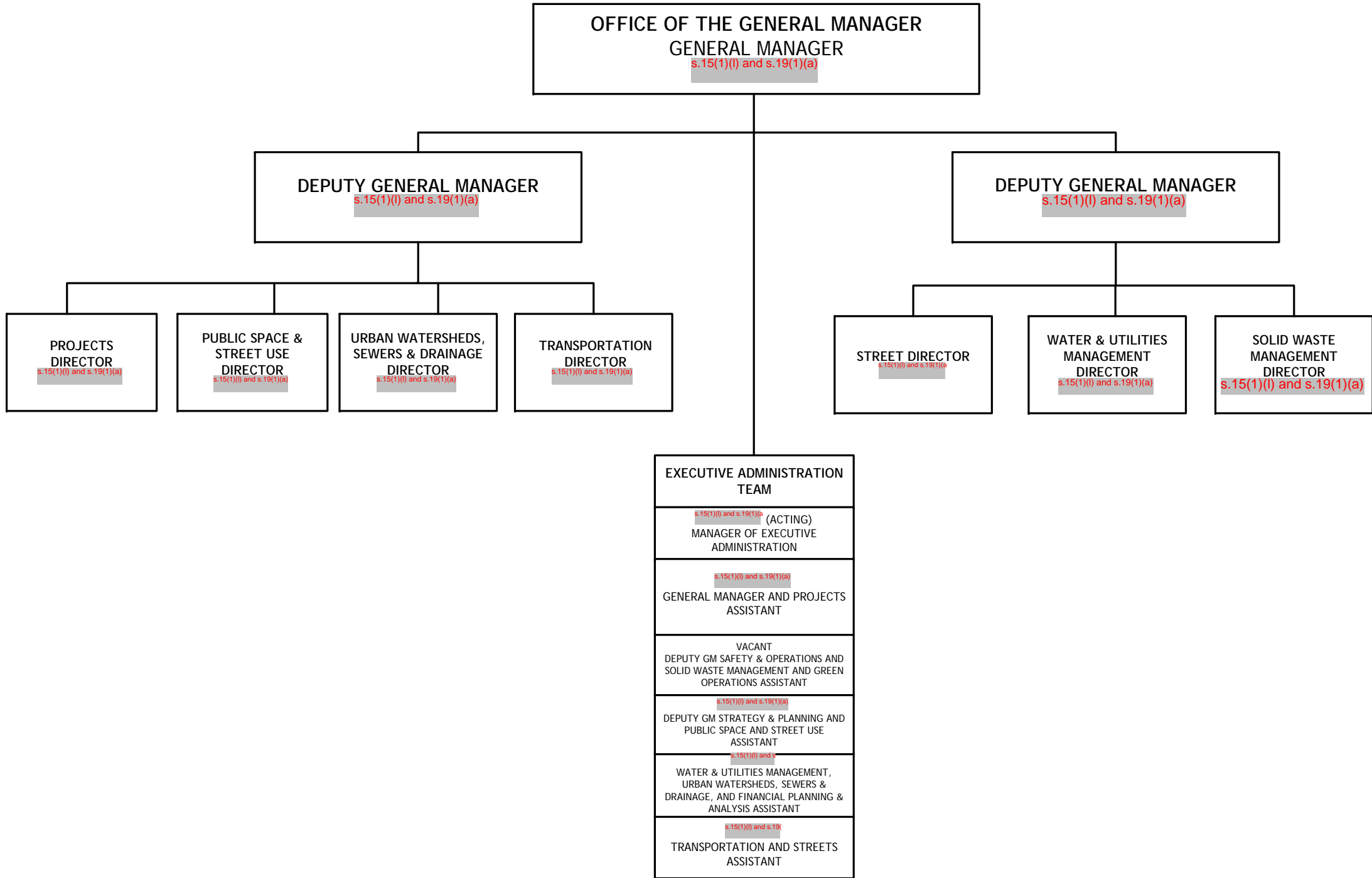
2024 ENGINEERING SERVICES ORGANIZATION CHARTS

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ENGINEERING SERVICES ORGANIZATION CHART





ENGINEERING HUMAN RESOURCES
Chief Human Resources Officer

s.15(1)(l) and s.19(1)(a)

s.15(1)(l) and s.19(1)(a)
DIRECTOR, HR BUSINESS
PARTNERSHIPS

s.15(1)(l) and s.19(1)(a)
MANAGER, HR BUSINESS
PARTNERSHIPS

s.15(1)(l) and s.19(1)(a)
HRC

s.15(1)(l) and s.19(1)(a)
HRC

s.15(1)(l) and s.19(1)(a)
HRC

s.15(1)(l) and s.19(1)(a)
HRC

s.15(1)(l) and s.19(1)(a)
MANAGER, RECOVERY & WELLNESS

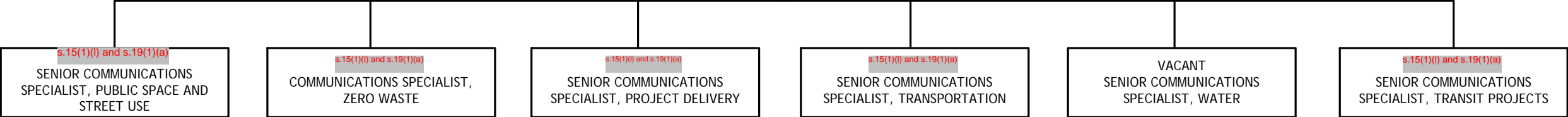
s.15(1)(l) and s.19(1)(a)
CASE MANAGER II

s.15(1)(l) and s.19(1)(a)
CASE MANAGER II

s.15(1)(l) and s.19(1)(a)
CASE MANAGER I

s.15(1)(l) and s.19(1)(a)
CASE MANAGER I

ENGINEERING COMMUNICATIONS MANAGER
s.15(1)(l) and s.19(1)(a)



Updated: May 1, 2024

**DEPUTY GENERAL MANAGER STRATEGY &
PLANNING**
s.15(1)(l) and s.19(1)(a)

**ENGINEERING STRATEGY AND
STANDARDS**

SEE PAGE 8

**PARKING OPERATIONS &
ENFORCEMENT**

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PUBLIC SPACE & STREET U E

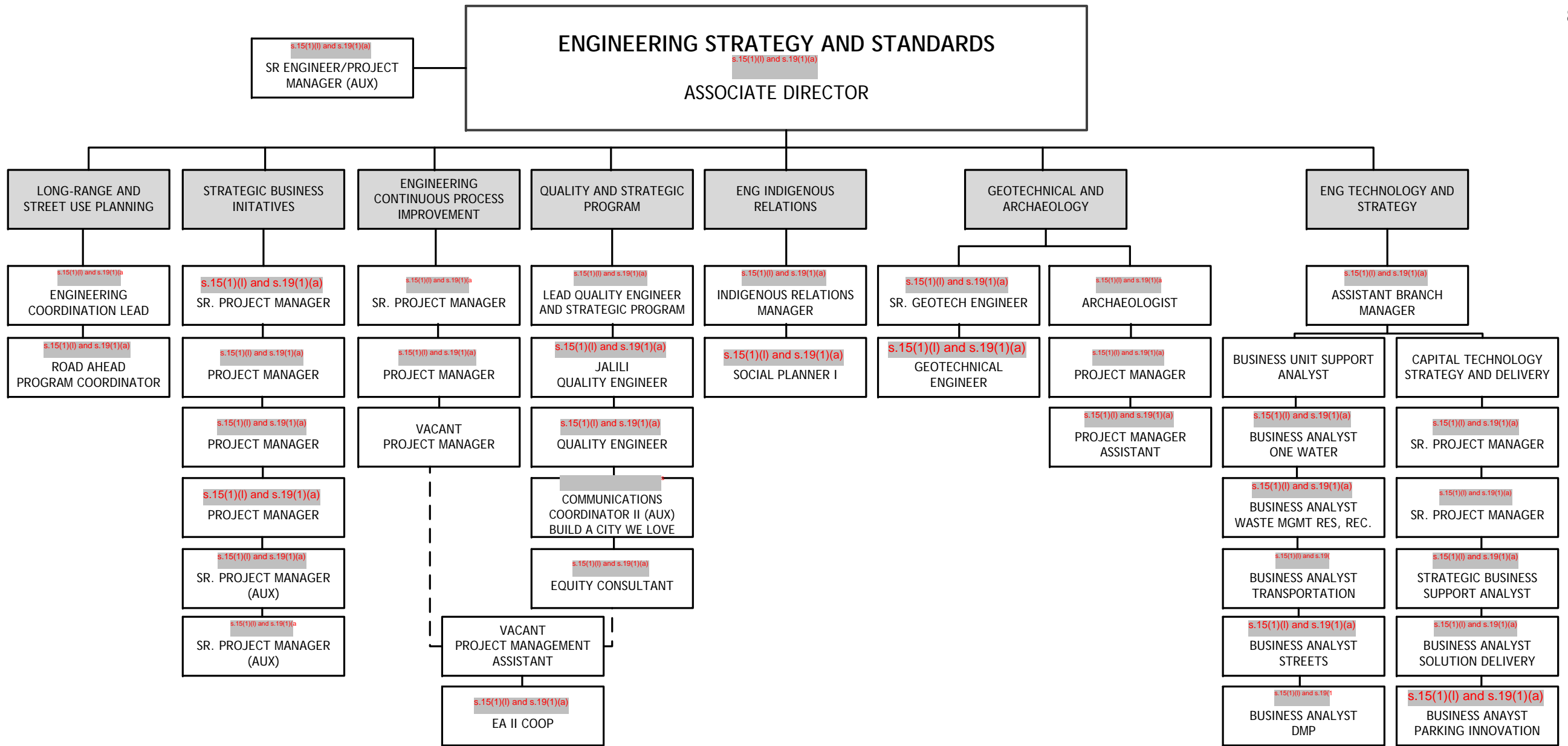
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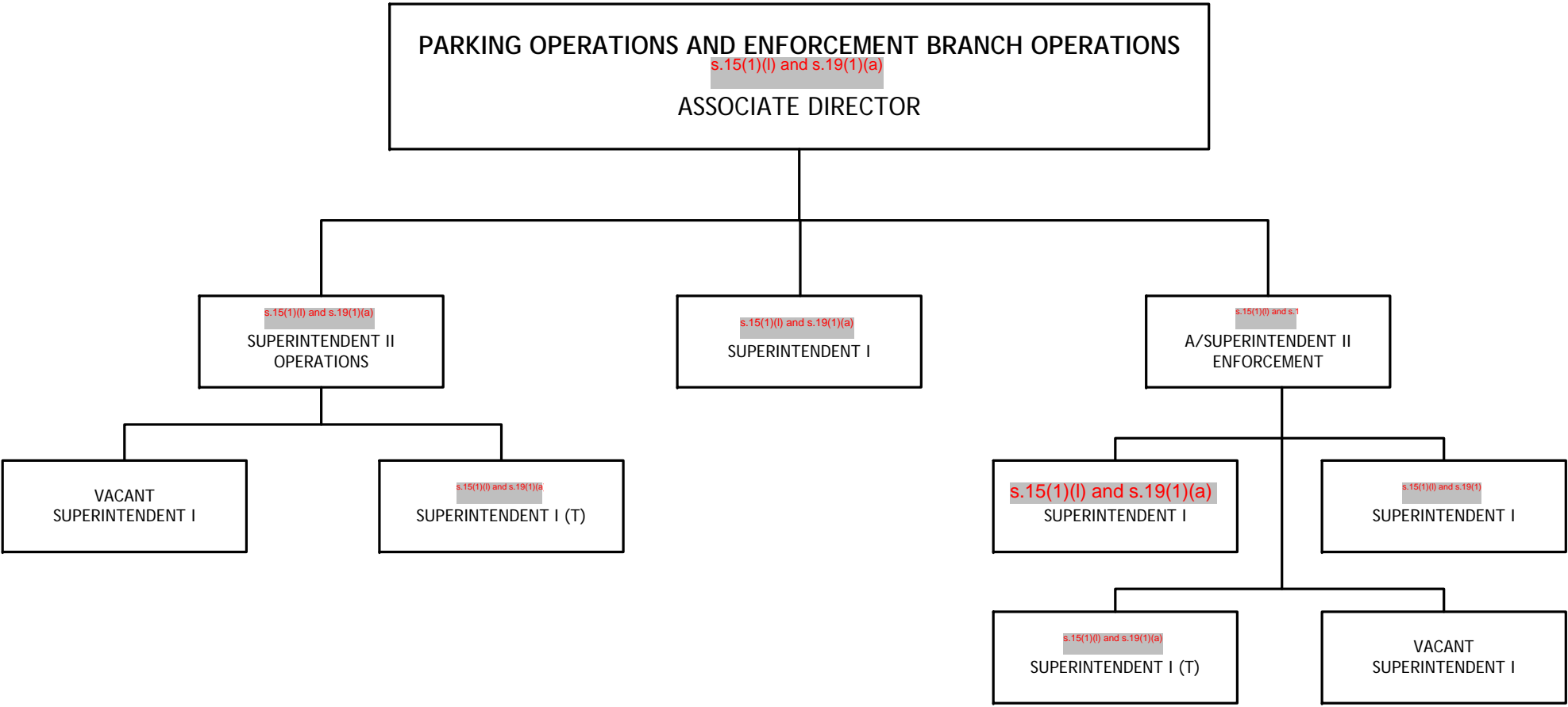
TRANSPORTATION

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**URBAN WATERSHEDS,
SEWERS & DRAINAGE**

SEE PAGE 60





Updated: July 18, 2024

DEPUTY GENERAL MANAGER
s.15(1)(l) and s.19(1)(a)

TEAM SERVICES

STREETS

FLEET ENGINEERING & ASSET
MANAGEMENT

FLEET & MANUFACTURING
SERVICES

KENT MATERIALS

WATER & UTILITIES
MANAGEMENT

SOLID WASTE MANAGEMENT

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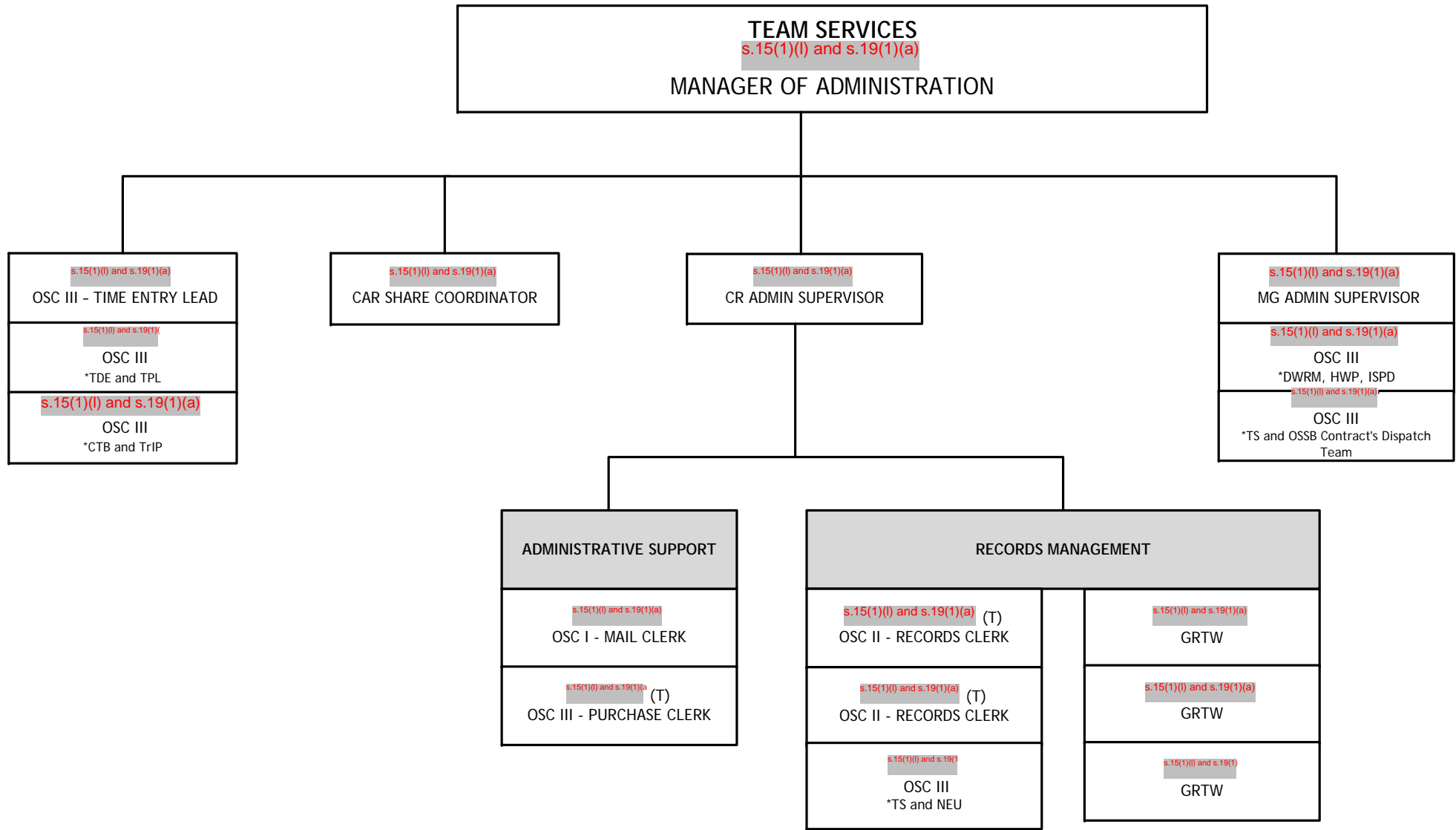
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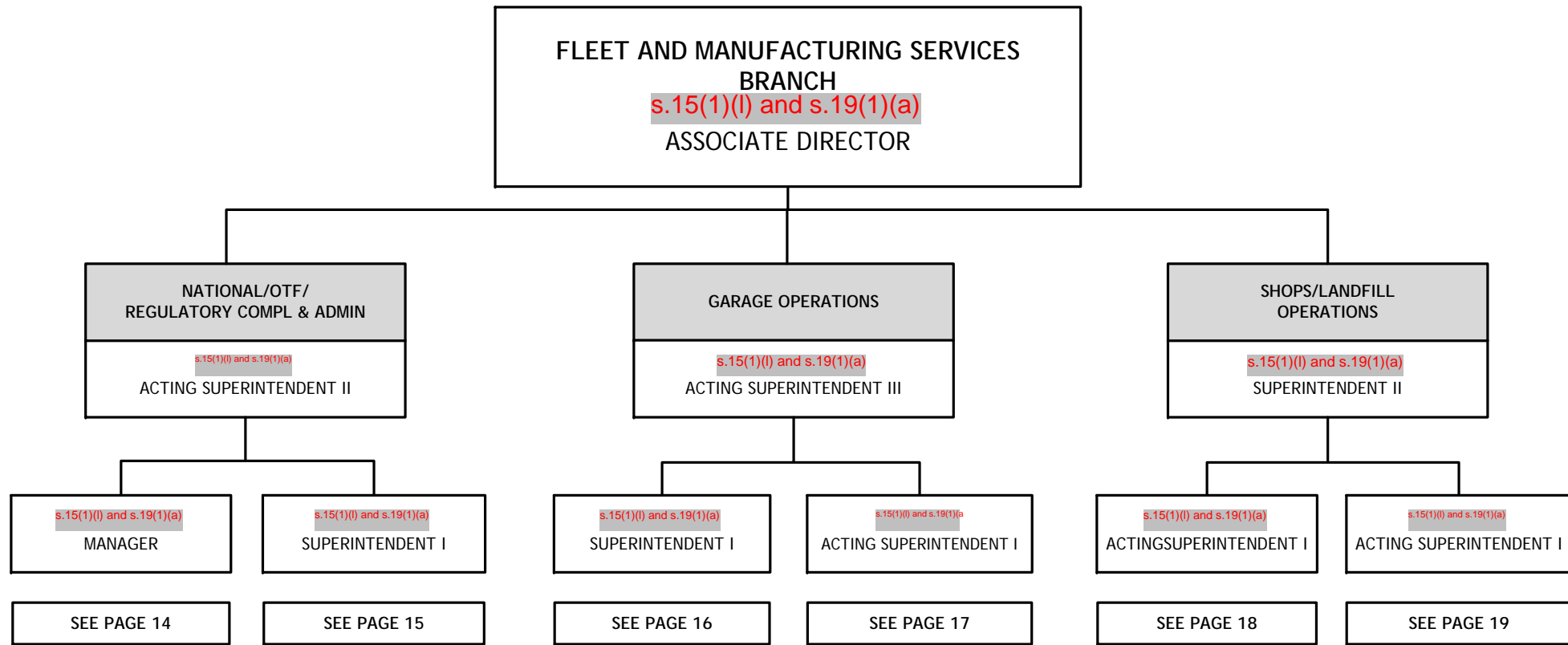
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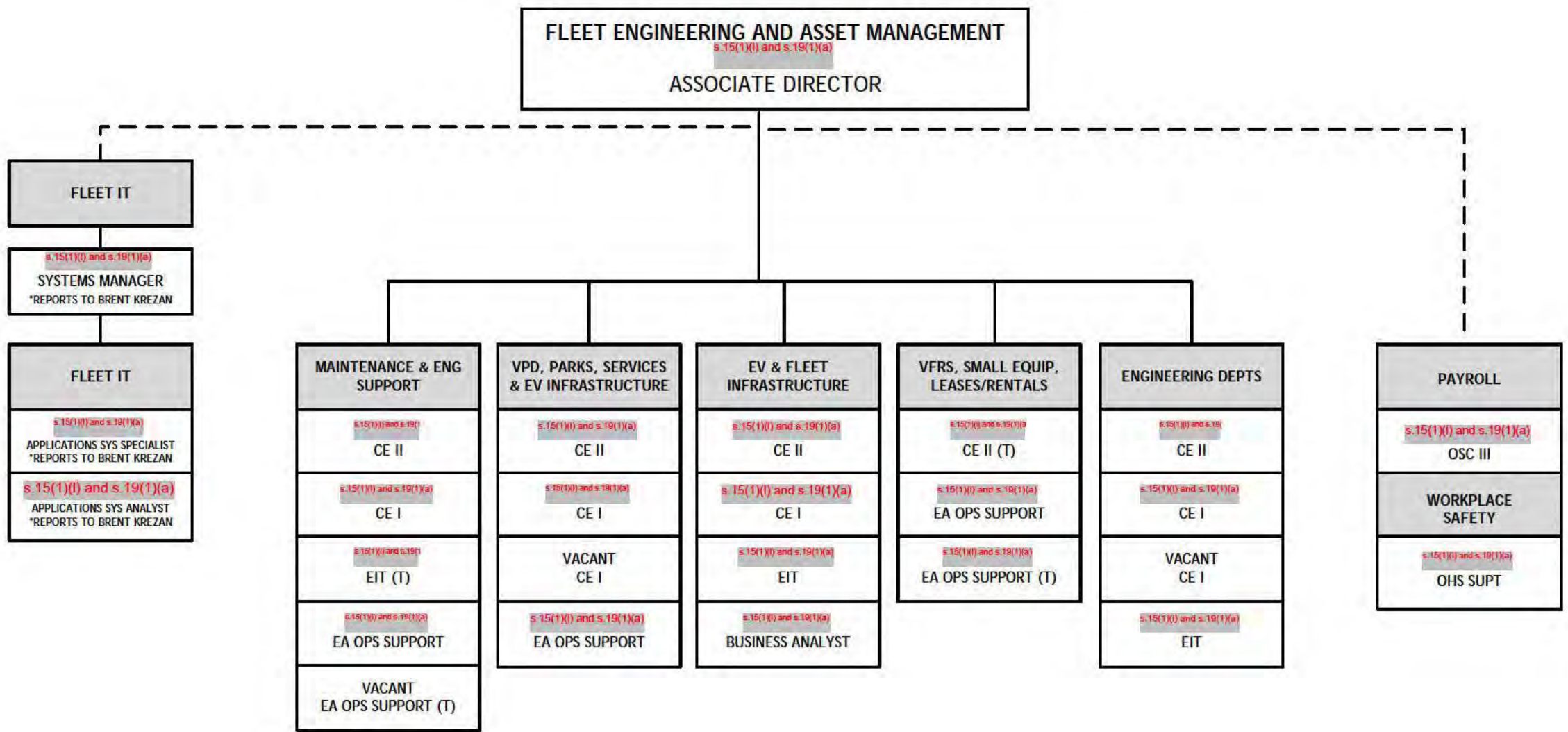
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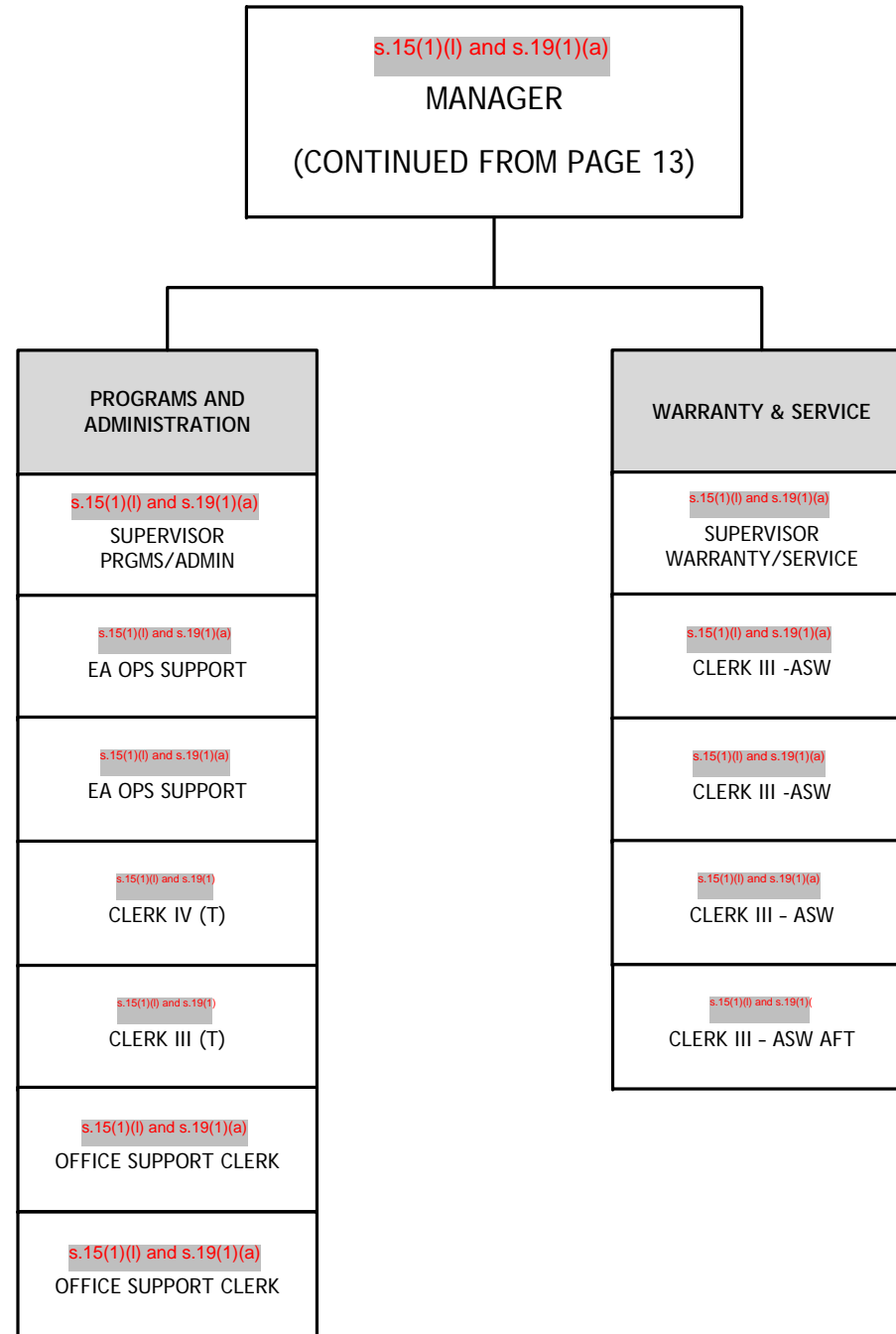


Updated: September 26, 2024



Updated: June 13, 2024





Updated: June 13, 2024

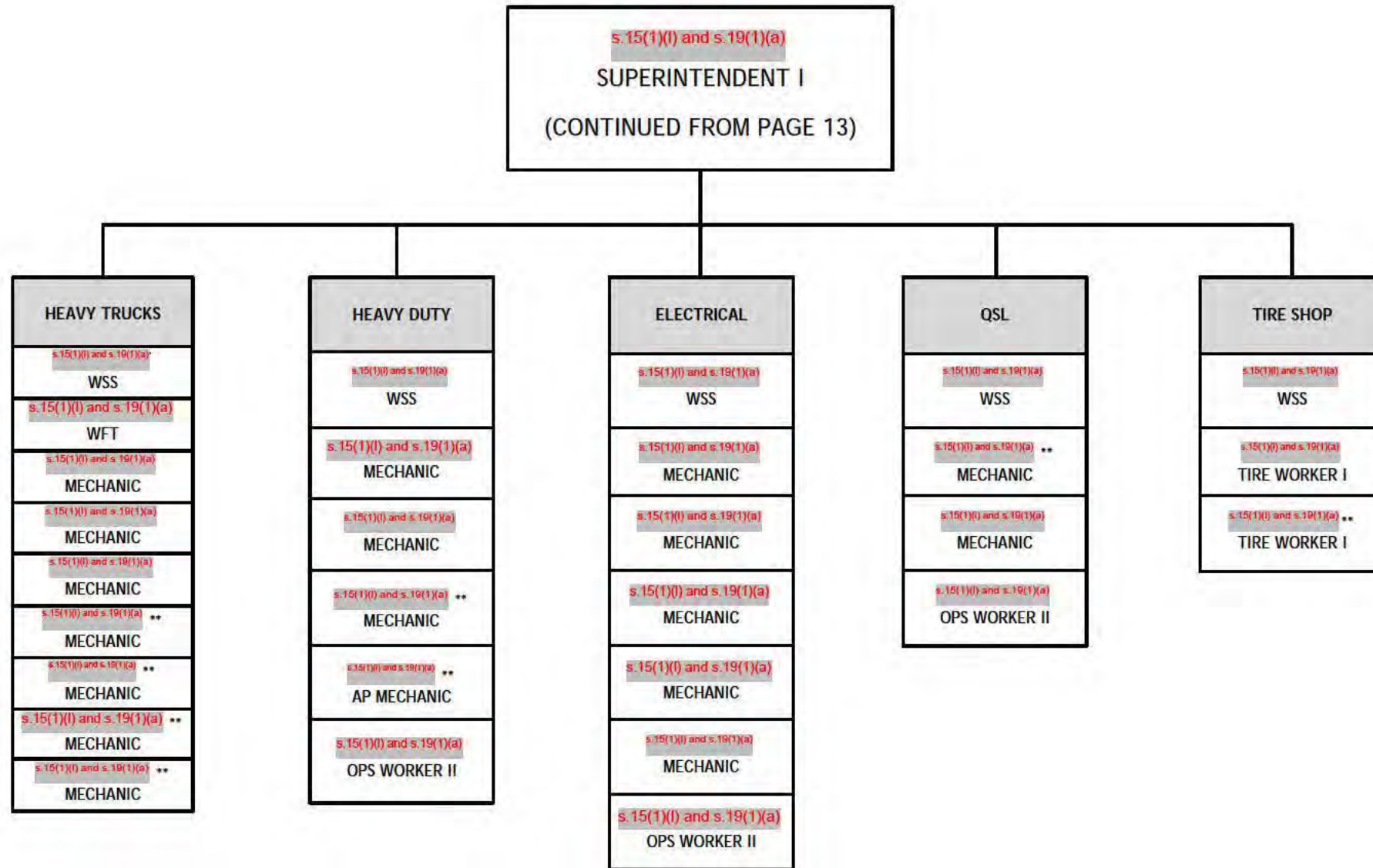
s. 15(1)(l) and s. 19(1)(a)
SUPERINTENDENT I
 (CONTINUED FROM
 PAGE 13)

NATIONAL YARD	
s. 15(1)(l) and s. 19(1)(a)	WSS
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a) **	OPS WORKER II (AUX)

NATIONAL YARD AFTERNOON	
s. 15(1)(l) and s. 19(1)(a)	WSS
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a) **	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	OPS WORKER II

OUTFITTING	
s. 15(1)(l) and s. 19(1)(a)	WSS
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a)	MECHANIC
s. 15(1)(l) and s. 19(1)(a) *	MECHANIC

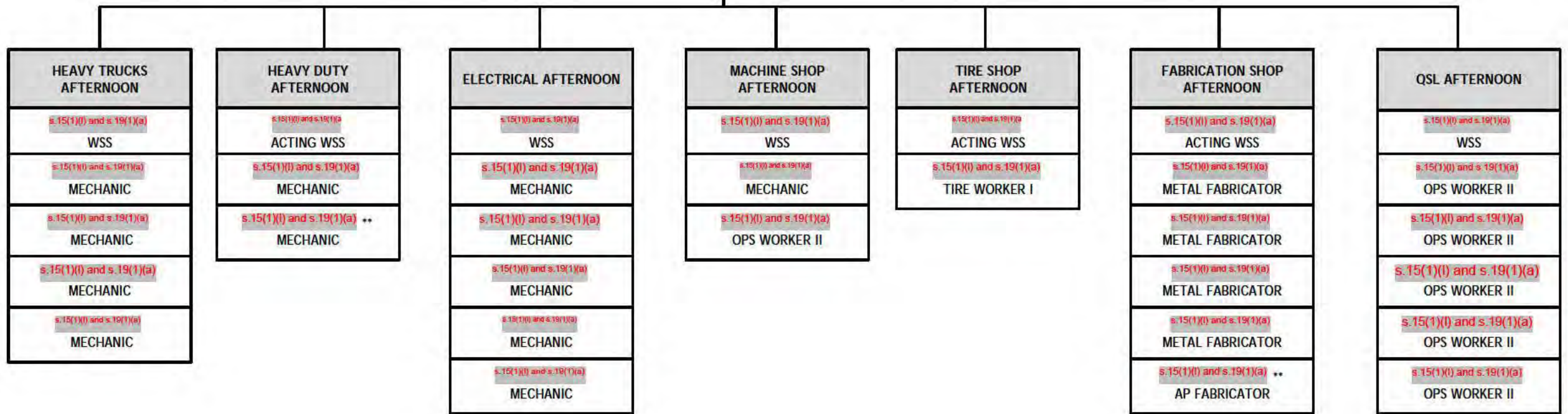
** STAFF ON TEMPORARY DEPT SHIFTS



** STAFF ON TEMPORARY DEPT SHIFTS

Updated: June 13, 2024

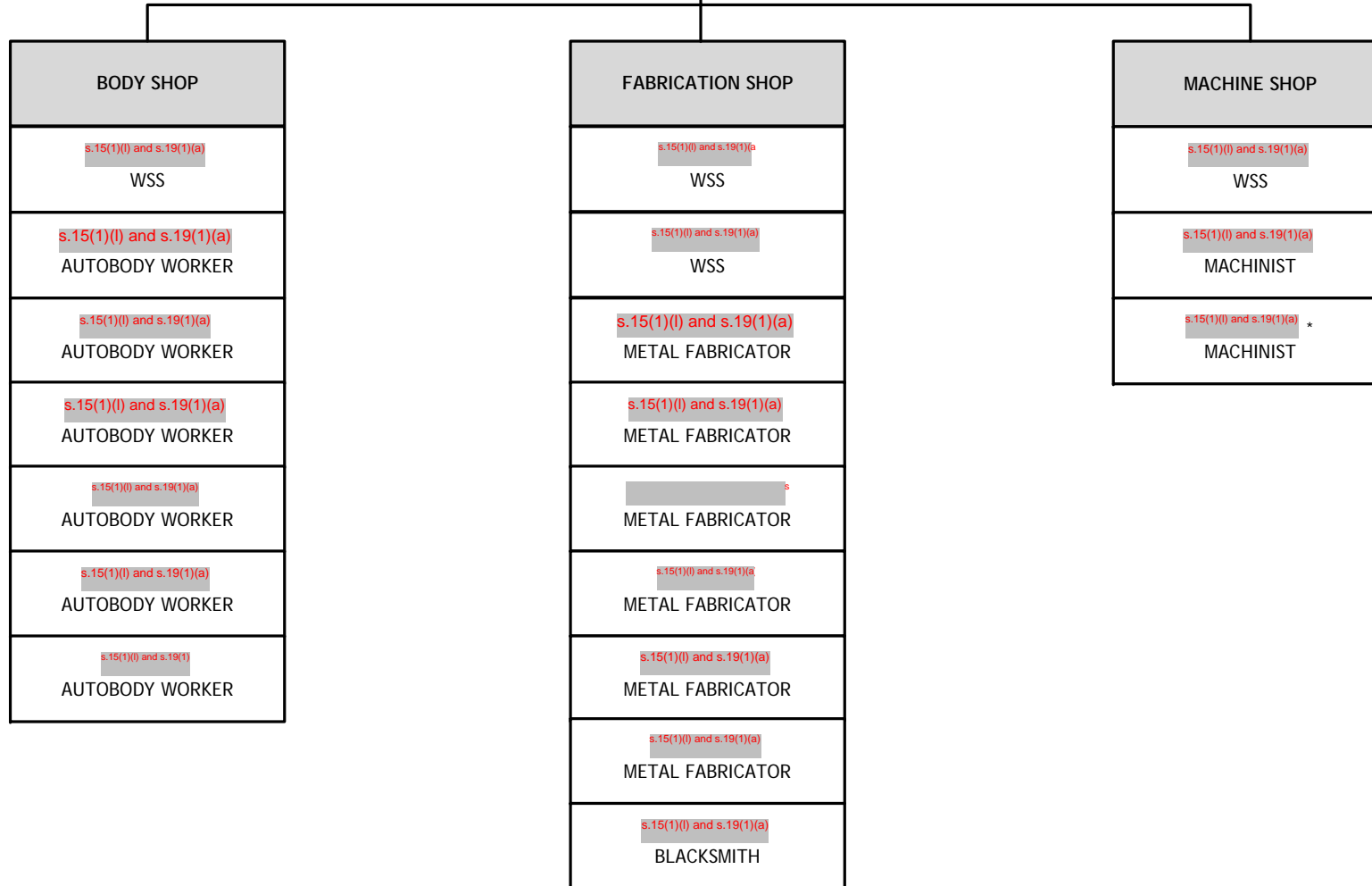
s. 15(1)(f) and s. 19(1)(a)
ACTING SUPERINTENDENT I
 (CONTINUED FROM PAGE 13)



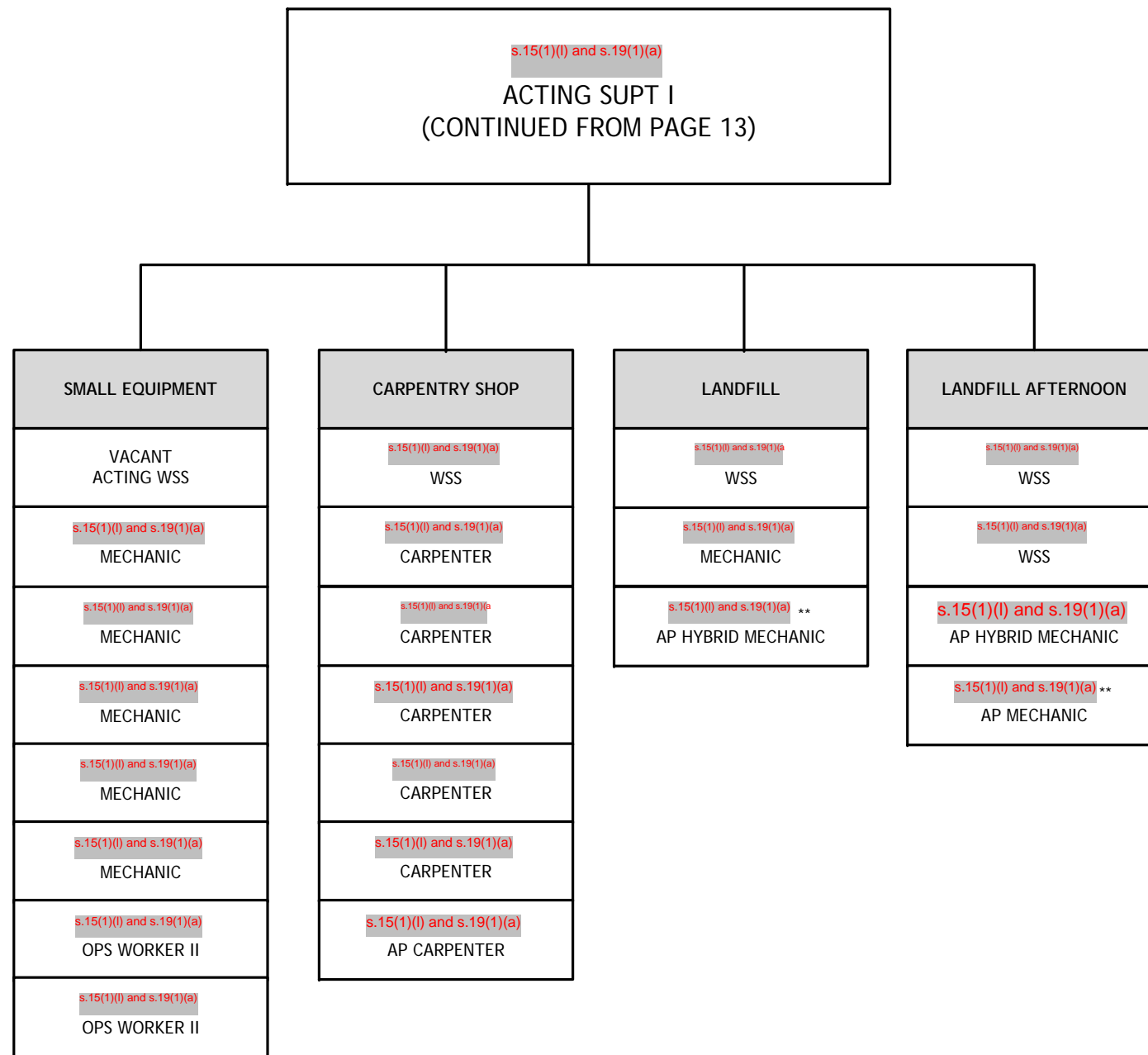
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Updated: September 13, 2024

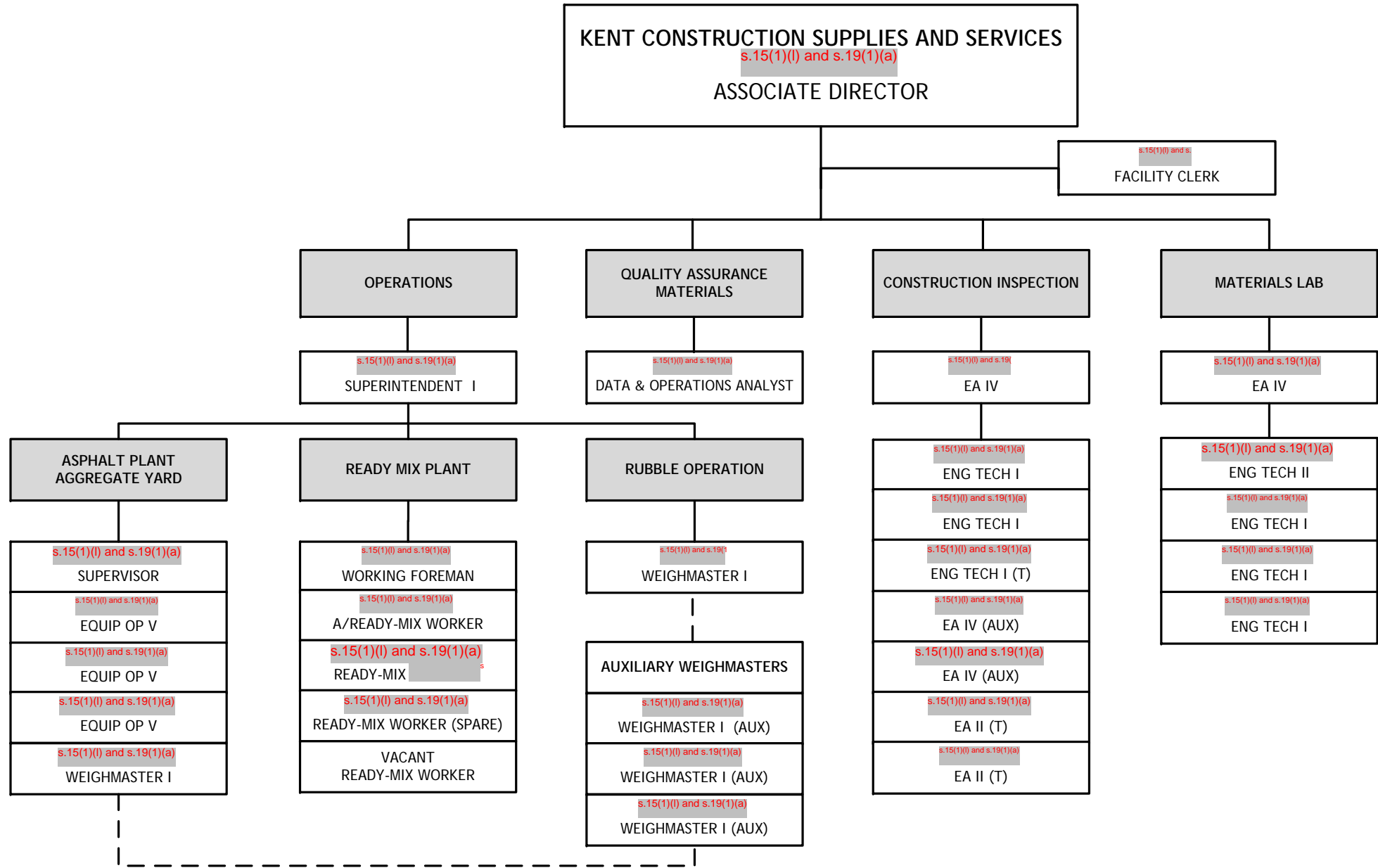
s.15(1)(l) and s.19(1)(a)
ACTING SUPERINTENDENT I
 (CONTINUED FROM PAGE 13)

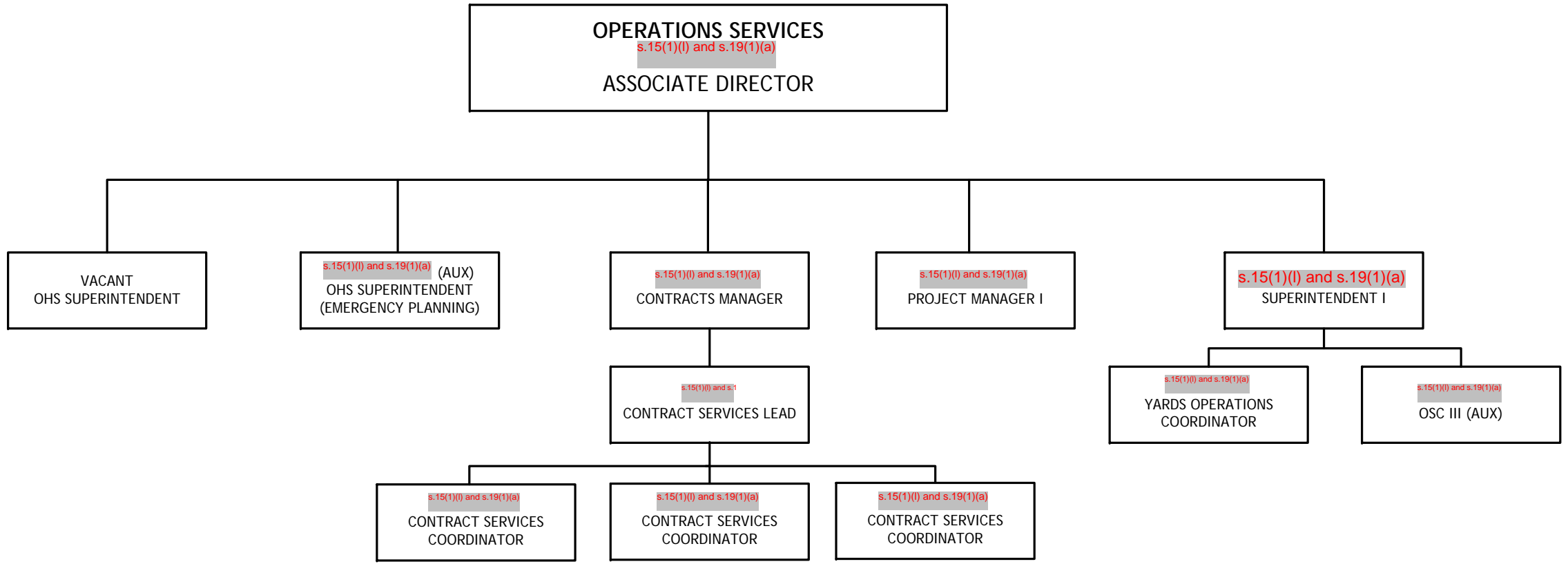


* STAFF ORIENTING ON DAYS BEFORE MOVING TO AFTERNOONS



** STAFF ON TEMPORARY DEPT SHIFTS





ENGINEERING PROJECTS & DEVELOPMENT SERVICES
s.15(1)(l) and s.19(1)(a)
DIRECTOR

LAND SURVEY

SEE PAGE 23

PROJECT DELIVERY

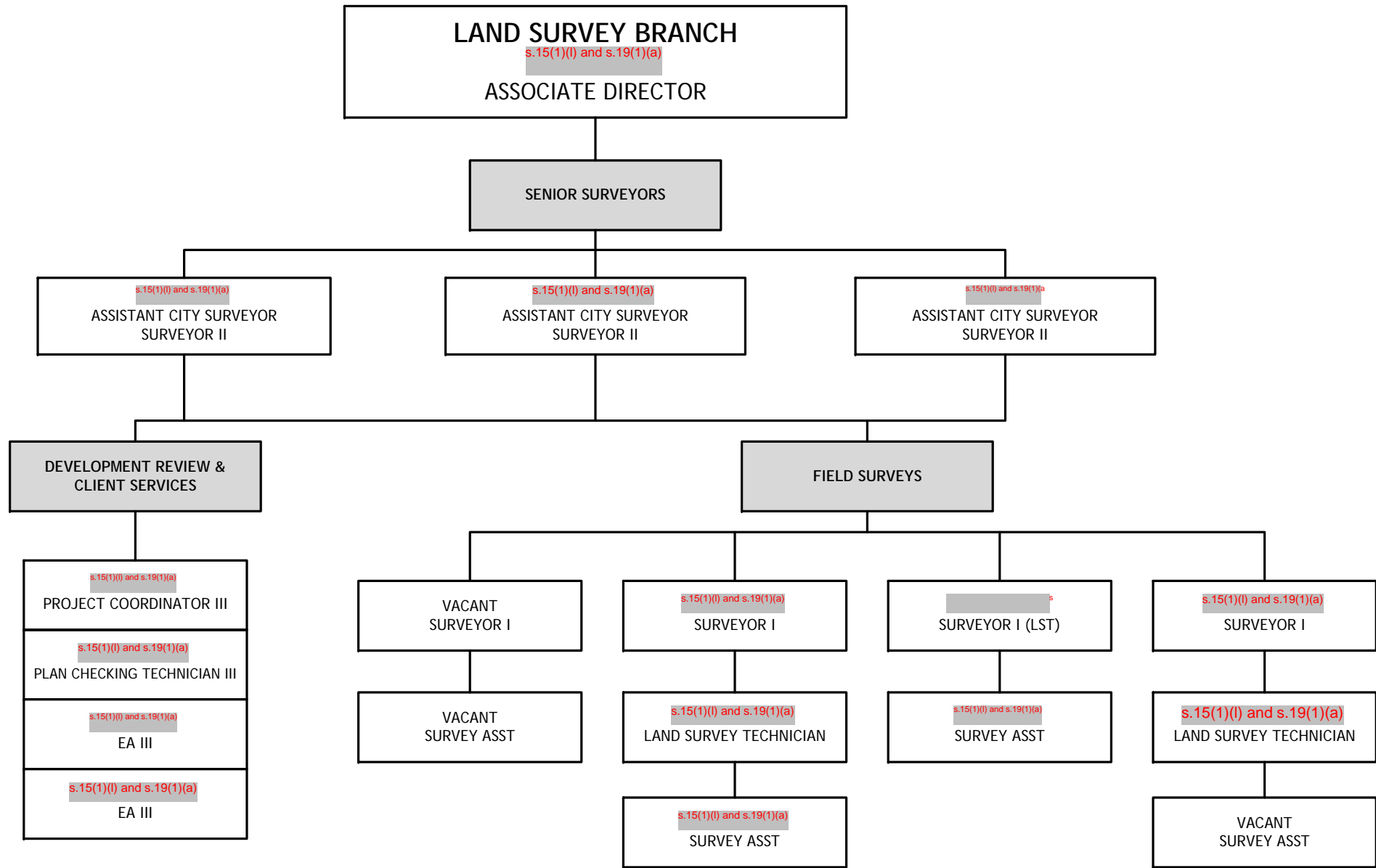
SEE PAGE 24

DEVELOPMENT AND MAJOR PROJECTS

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INTEGRATED PROJECTS

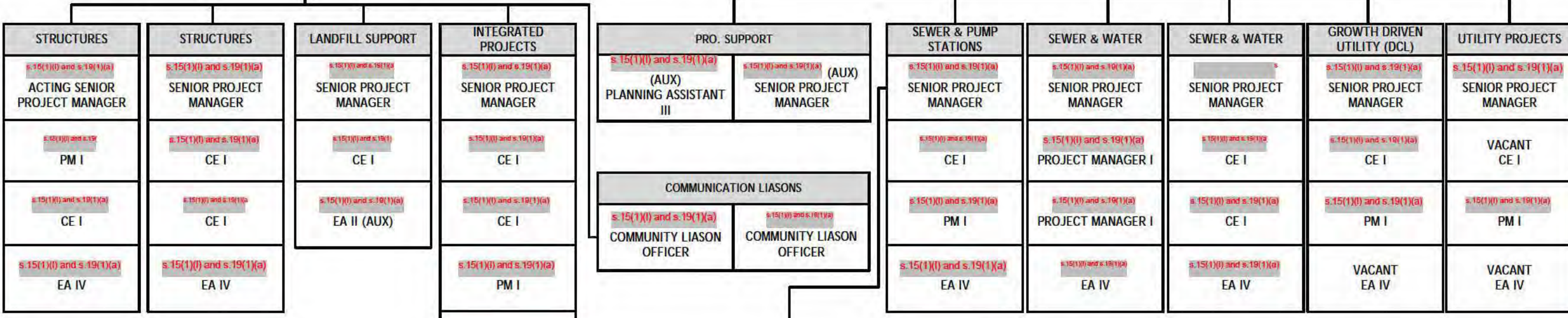
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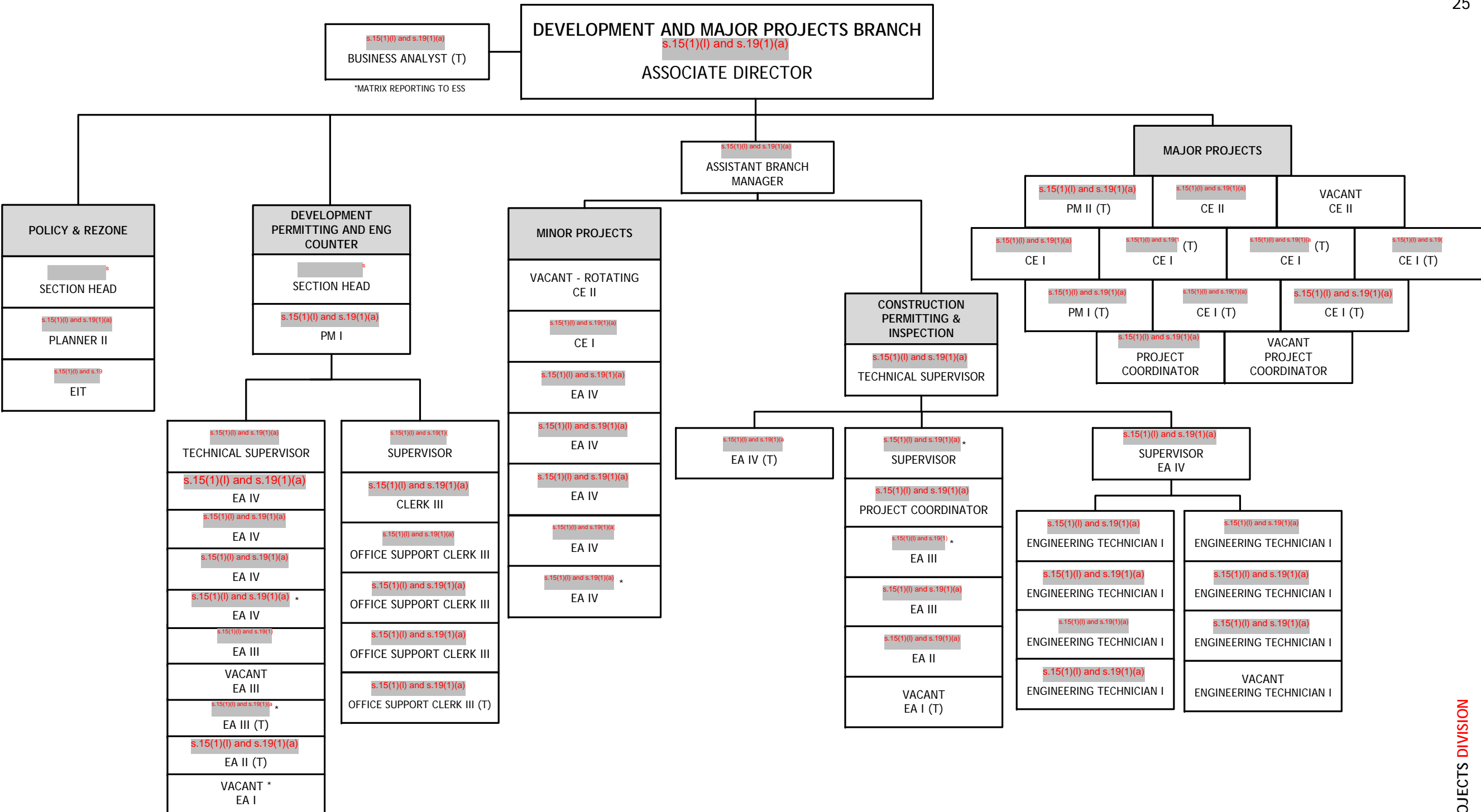


PROJECT DELIVERY BRANCH
 s.15(1)(l) and s.19(1)(a)
 ASSOCIATE DIRECTOR

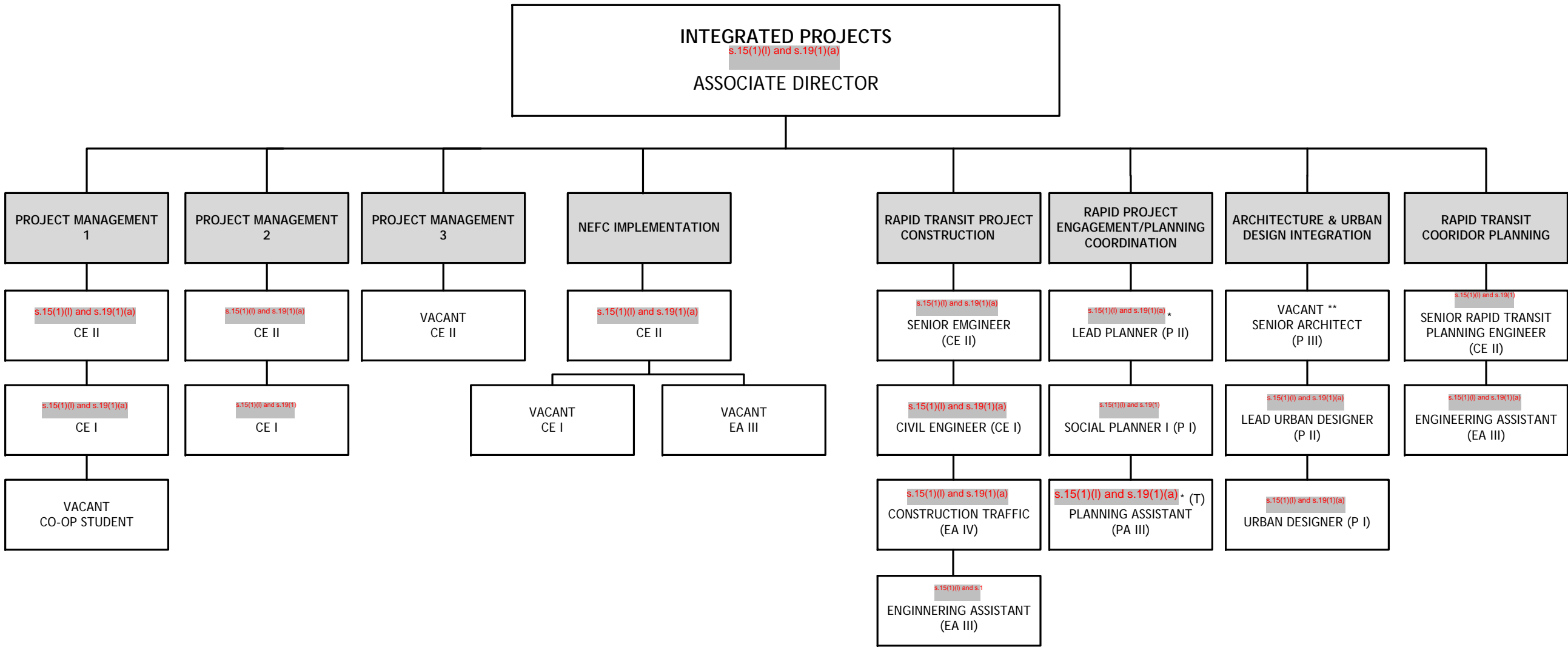
INTEGRATED ENGINEERING PROJECTS (IEP)
 s.15(1)(l) and s.19(1)(a)
 ASSISTANT BRANCH MANAGER

UTILITIES AND CONSTRUCTION PLANNING





* NOTES TEMPORARY BACKFILL



* JOINT REPORTING TO CITYWIDE AND REGIONAL PLANNING (PDS)
 ** JOINT REPORTING TO DEVELOPMENT PLANNING (PDS)
 *** JOINT REPORTING TO CIVIC ENGAGEMENT AND COMMUNICATIONS (CMO)

Updated: August 12, 2024

**PUBLIC SPACE & STREET USE
DIRECTOR**
s.15(1)(l) and s.19(1)(a)

STREET ACTIVITIES

SEE PAGE 29-30

STREET USE MANAGEMEN

SEE PAGE 31

FILM & SPECIAL EVENTS

SEE PAGE 32

PARKING M NAGEMENT

SEE PAGE 33

STREET ACTIVITIES BRANCH
 s.15(1)(l) and s.19(1)(a)
 ASSOCIATE DIRECTOR

POLICY + HIGH STREET PROJECTS

SEE PAGE 29

PROJECT MANAGEMENT SUPPORT

SEE PAGE 29

DESIGN + PARTNERSHIPS

SEE PAGE 29

SERVICES + AMENITIES
MANAGEMENT

SEE PAGE 30

COMMUNITY-BASED
PUBLIC REALM MANAGEMENT

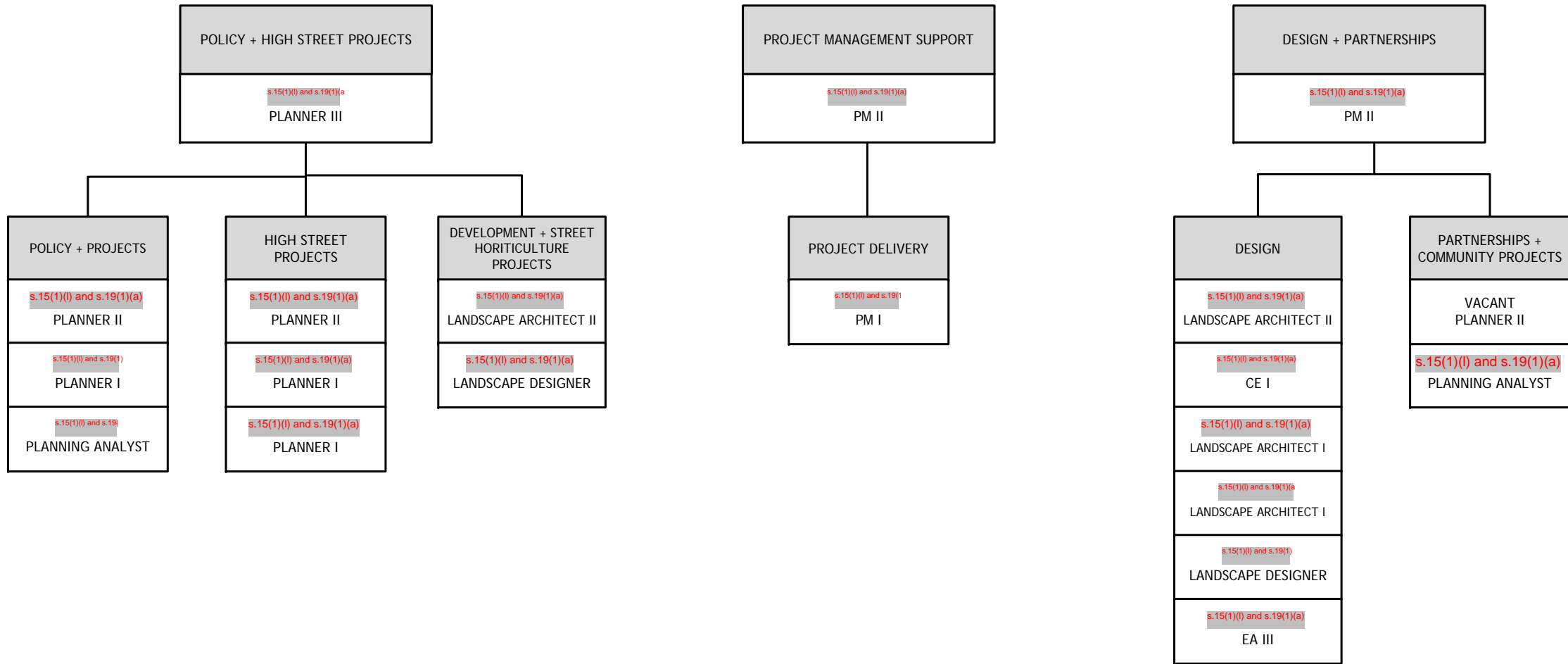
SEE PAGE 30

STREET ACTIVITIES BRANCH

PUBLIC SPACE & STREET USE DIVISION

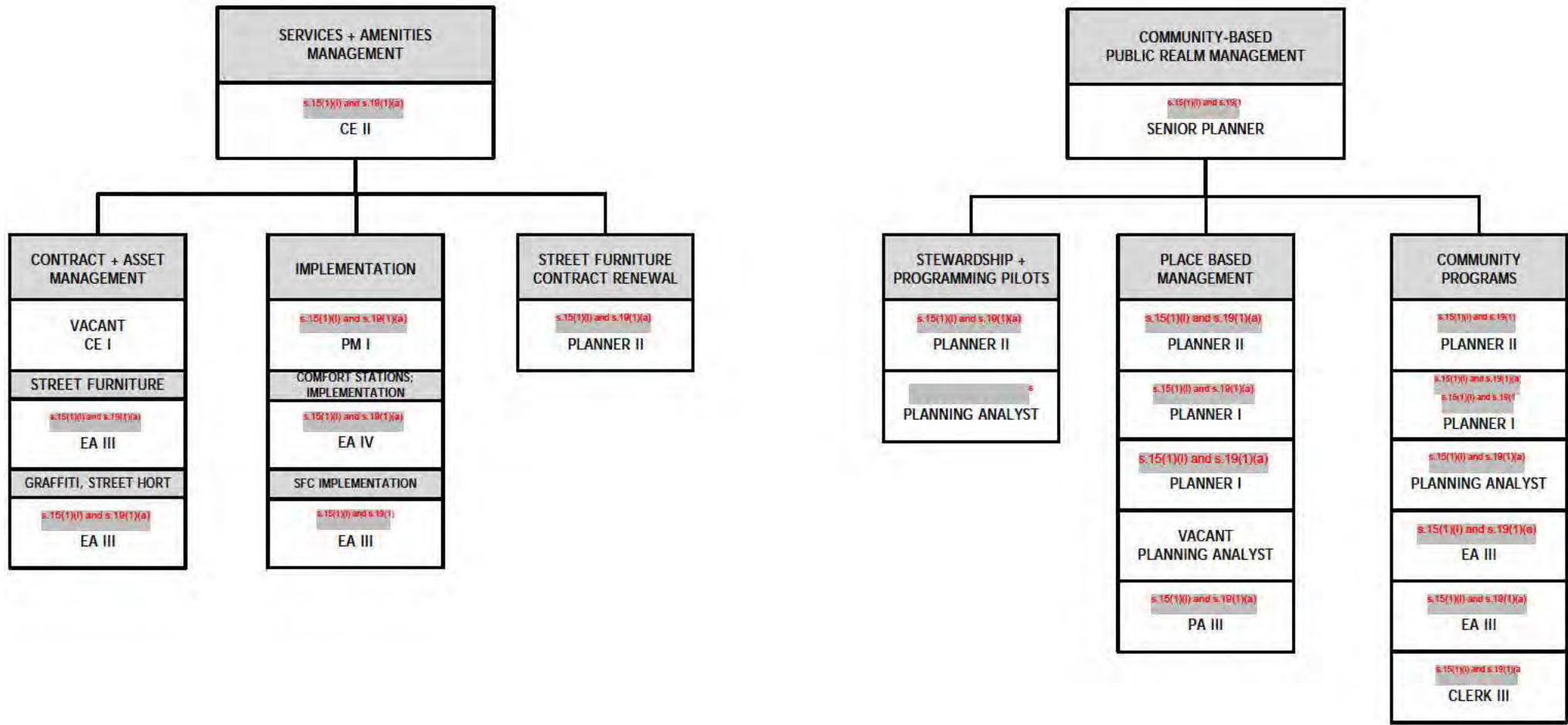
Updated: June 28, 2024

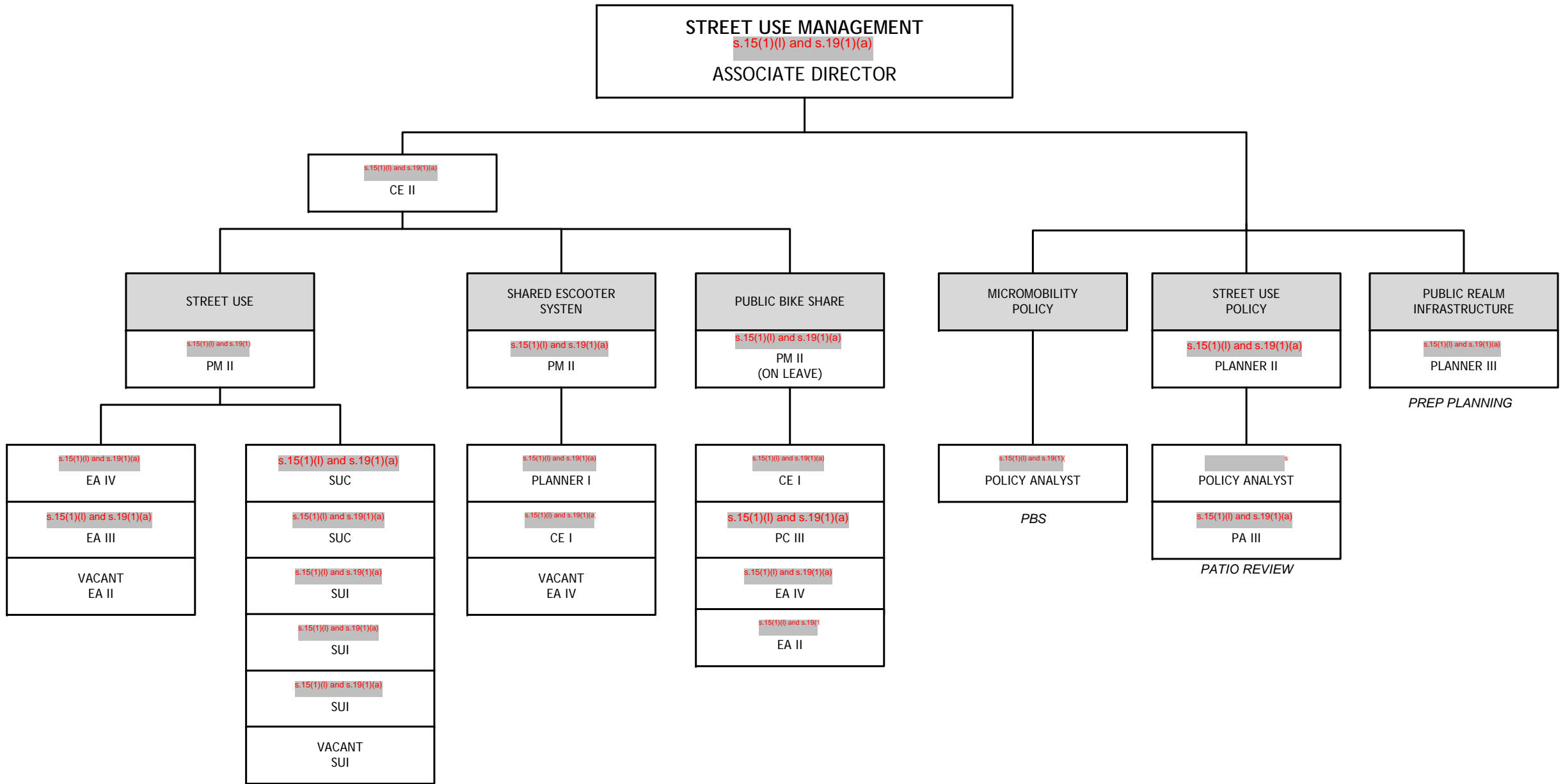
STREET ACTIVITIES BRANCH
(CONTINUED FROM PAGE 28)



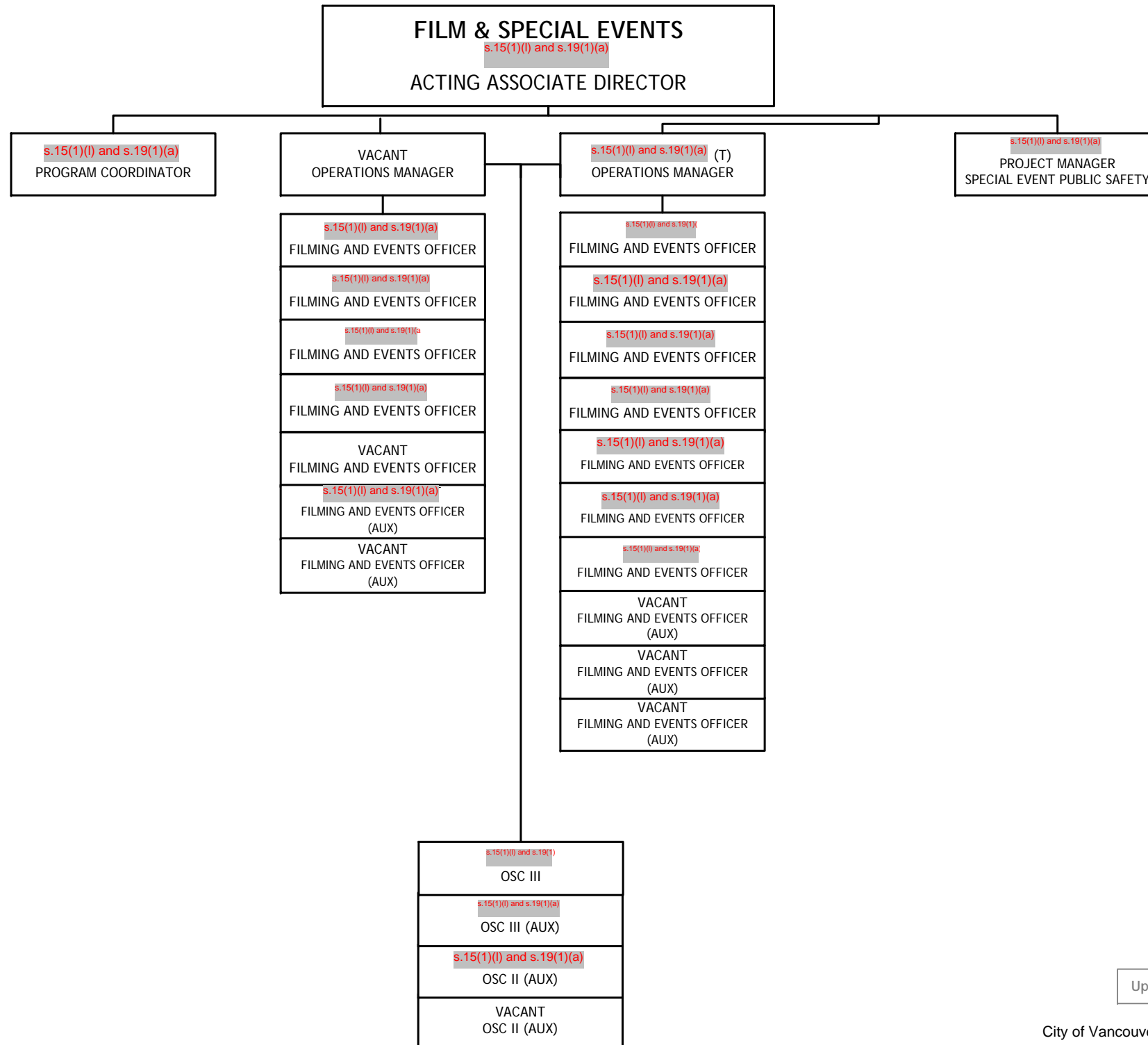
Updated: May 3, 2024

STREET ACTIVITIES BRANCH
(CONTINUED FROM PAGE 28)





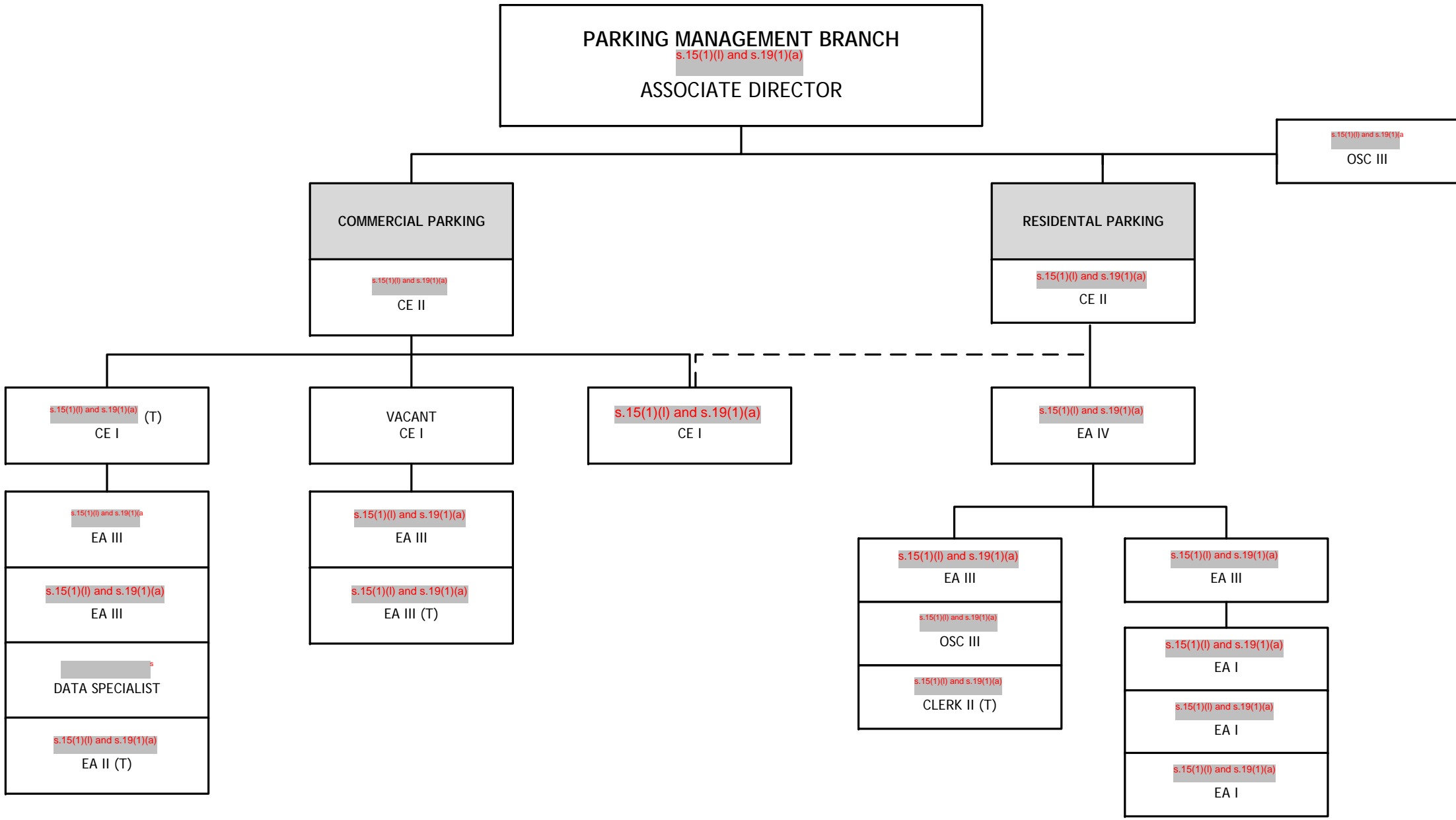
Updated May 15, 2024



FILM & SPECIAL EVENTS BRANCH

PUBLIC SPACE & STREET USE DIVISION

Updated September 13, 2024



**TRANSPORTATION
DIRECTOR**
s.15(1)(l) and s.19(1)(a)

TRANSPORTATION PLANNING

SEE PAGE 35

TRANSPORTATION DESIGN

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**TRAFFIC & DATA
MANAGEMENT**

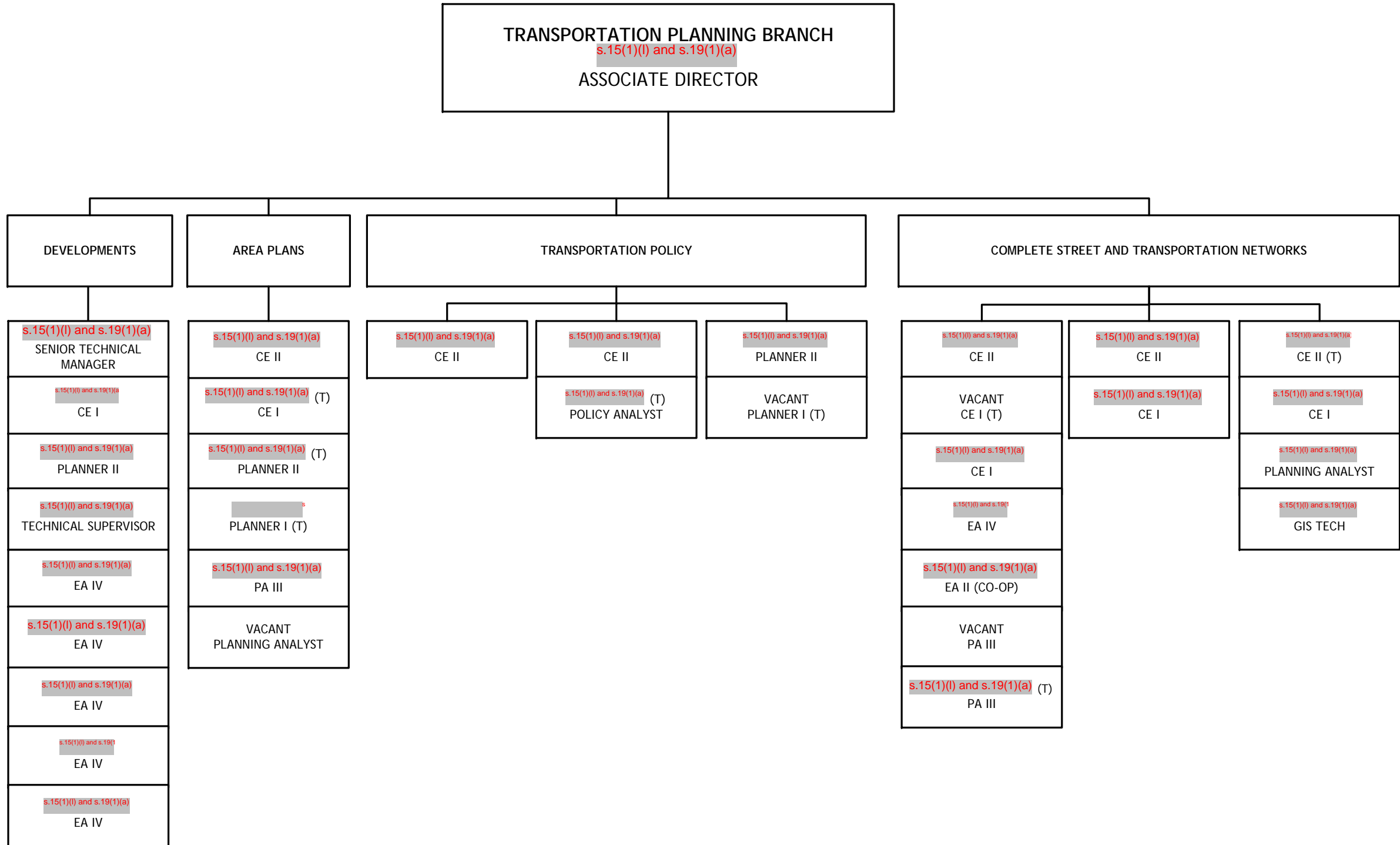
SEE PAGES 37-39

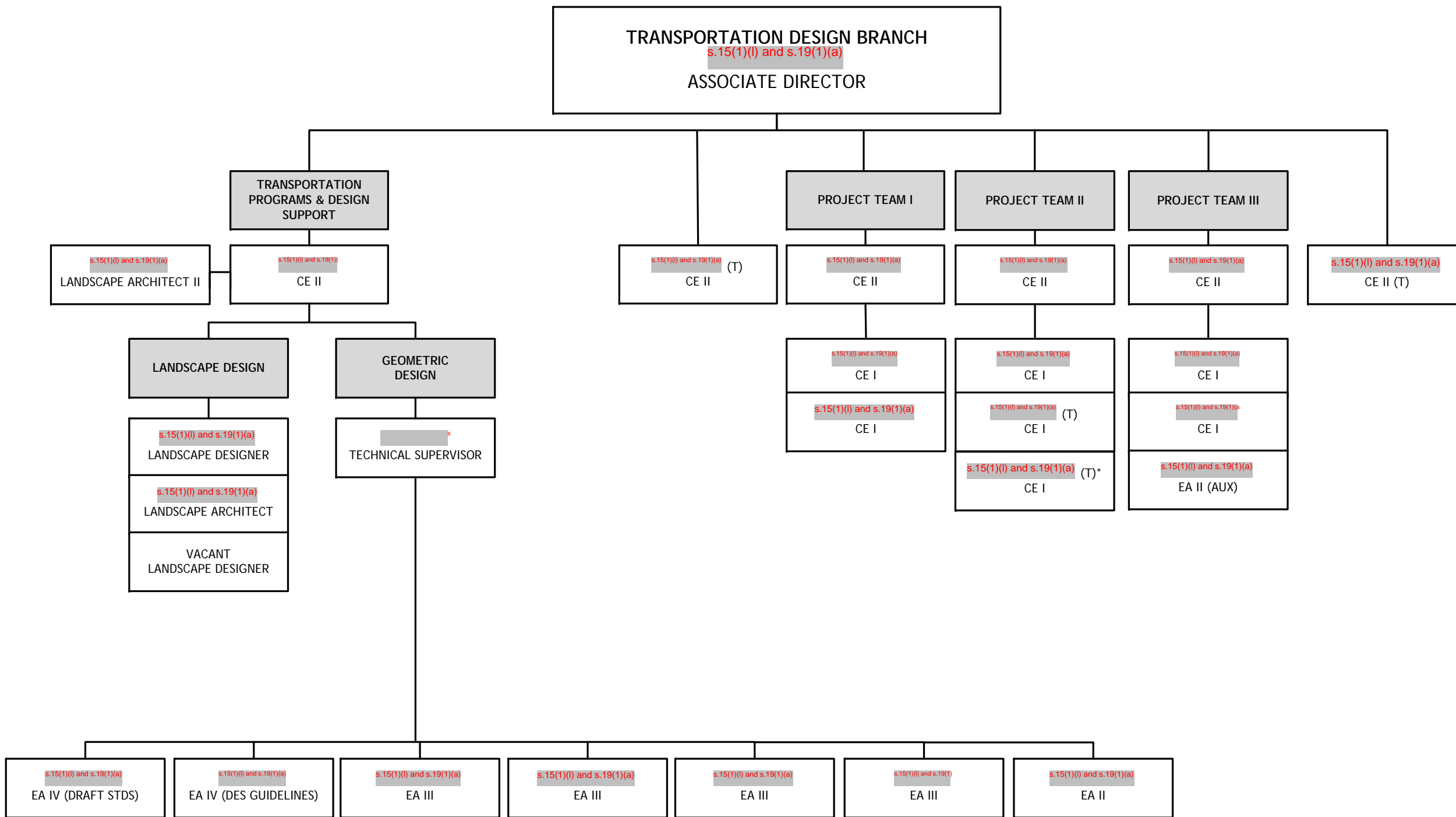
**TRANSIT INTEGRATION &
PROJECTS**

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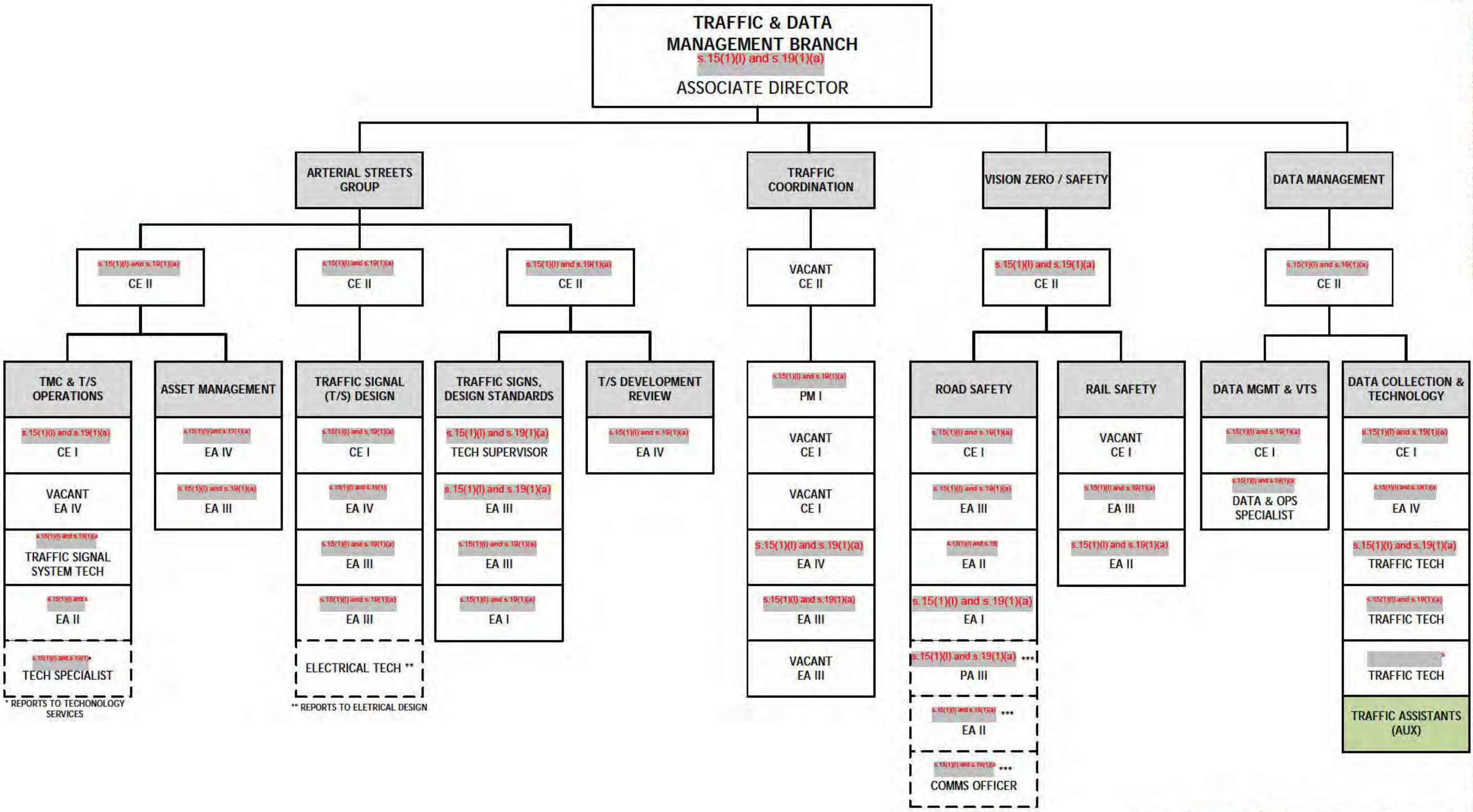
**COMMUNITY
TRANSPORTATION**

SEE PAGE 41





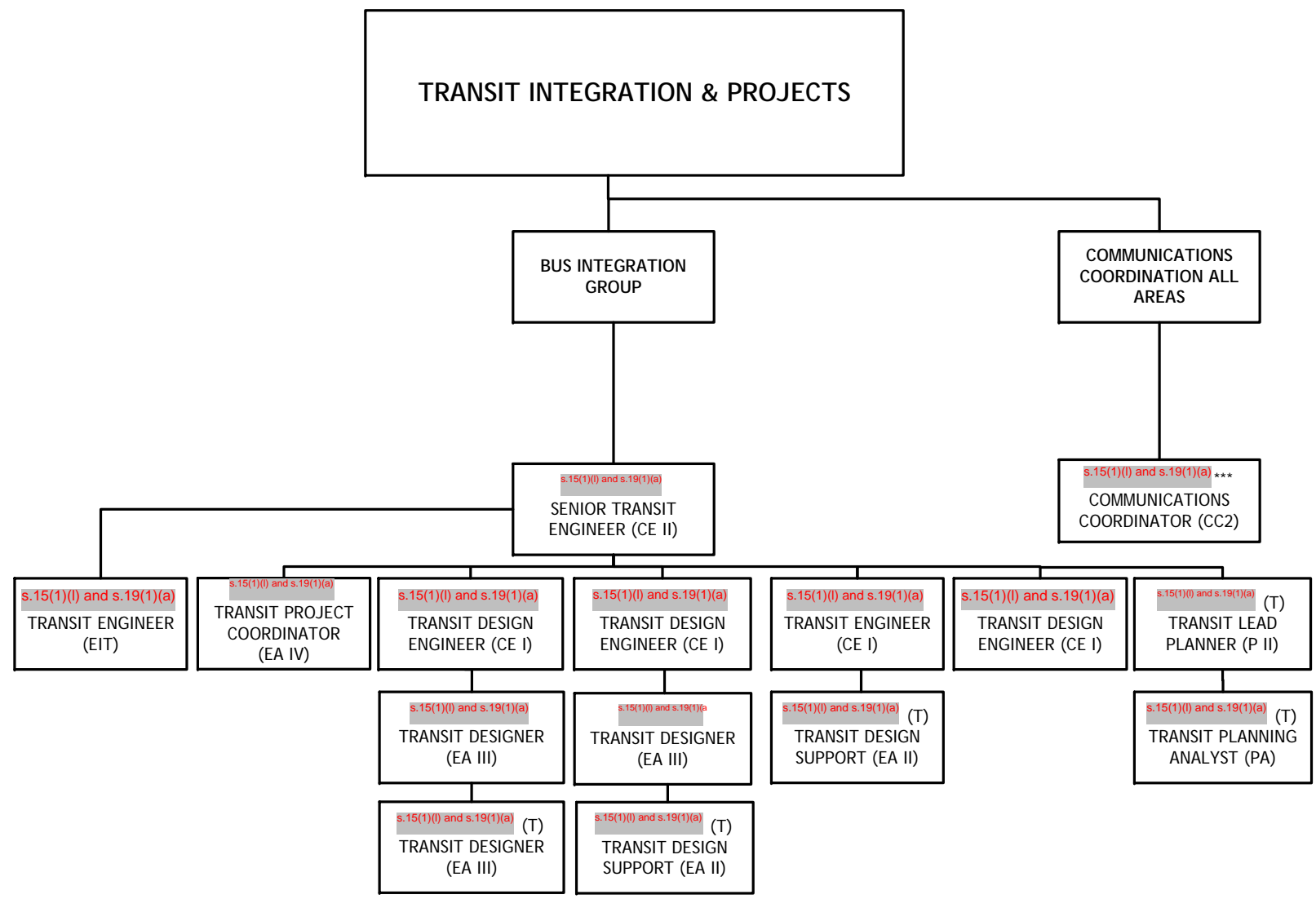
*Covering for incumbent s.22(3)(d)



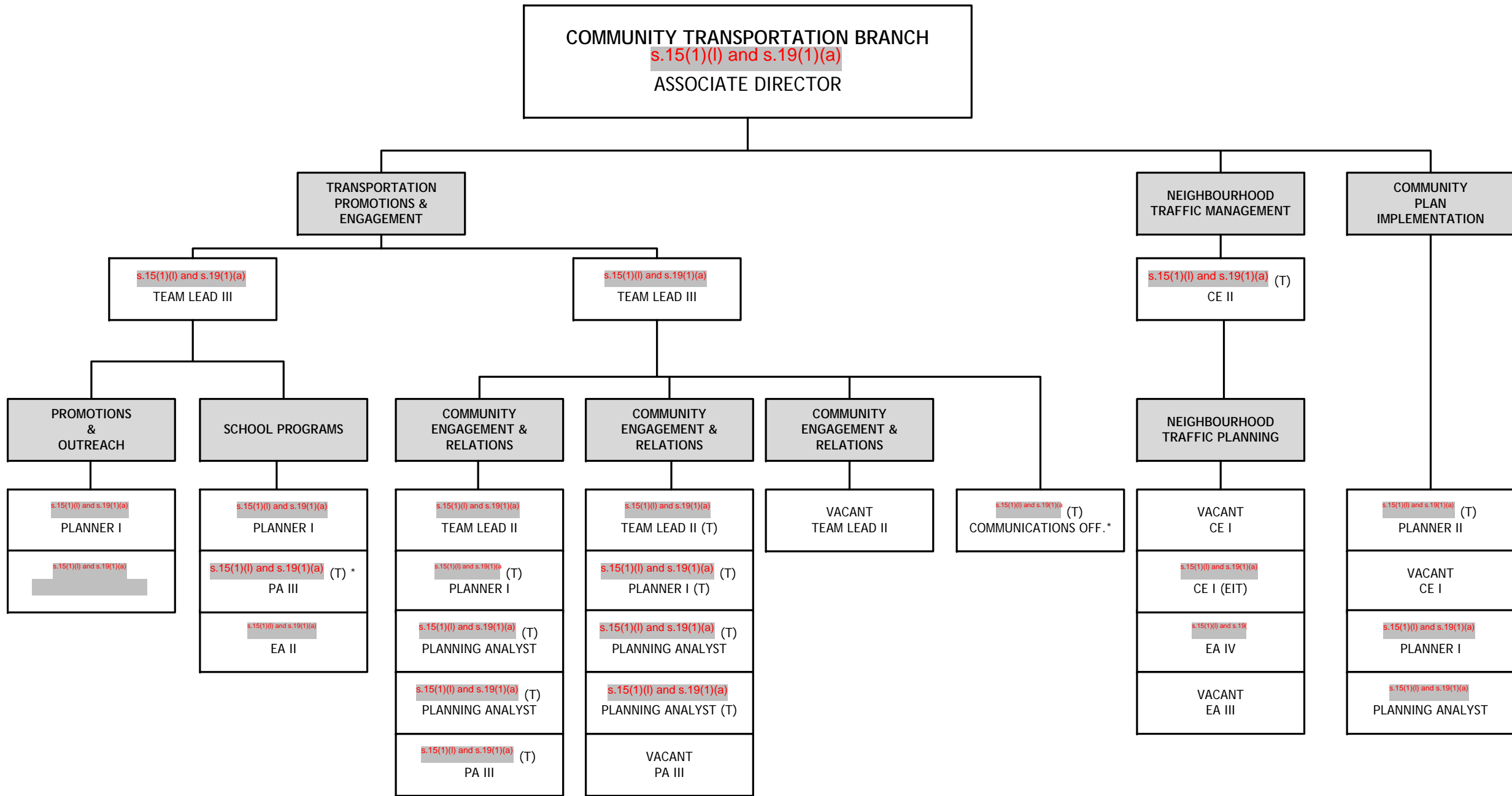
* REPORTS TO TECHNOLOGY SERVICES

** REPORTS TO ELETRICAL DESIGN SERVICES

*** REPORTS TO CTB



Updated: March 22, 2024



COMMUNITY TRANSPORTATION BRANCH
TRANSPORTATION DIVISION

*Joint reporting to Traffic and Data Management Branch (TDM)

STREETS
s.15(1)(l) and s.19(1)(a)
DIRECTOR

STREETS DESIGN

SEE PAGE 41

STREET OPERATIONS

SEE PAGES 42-45

ELECTRICAL DESIGN

SEE PAGE 46

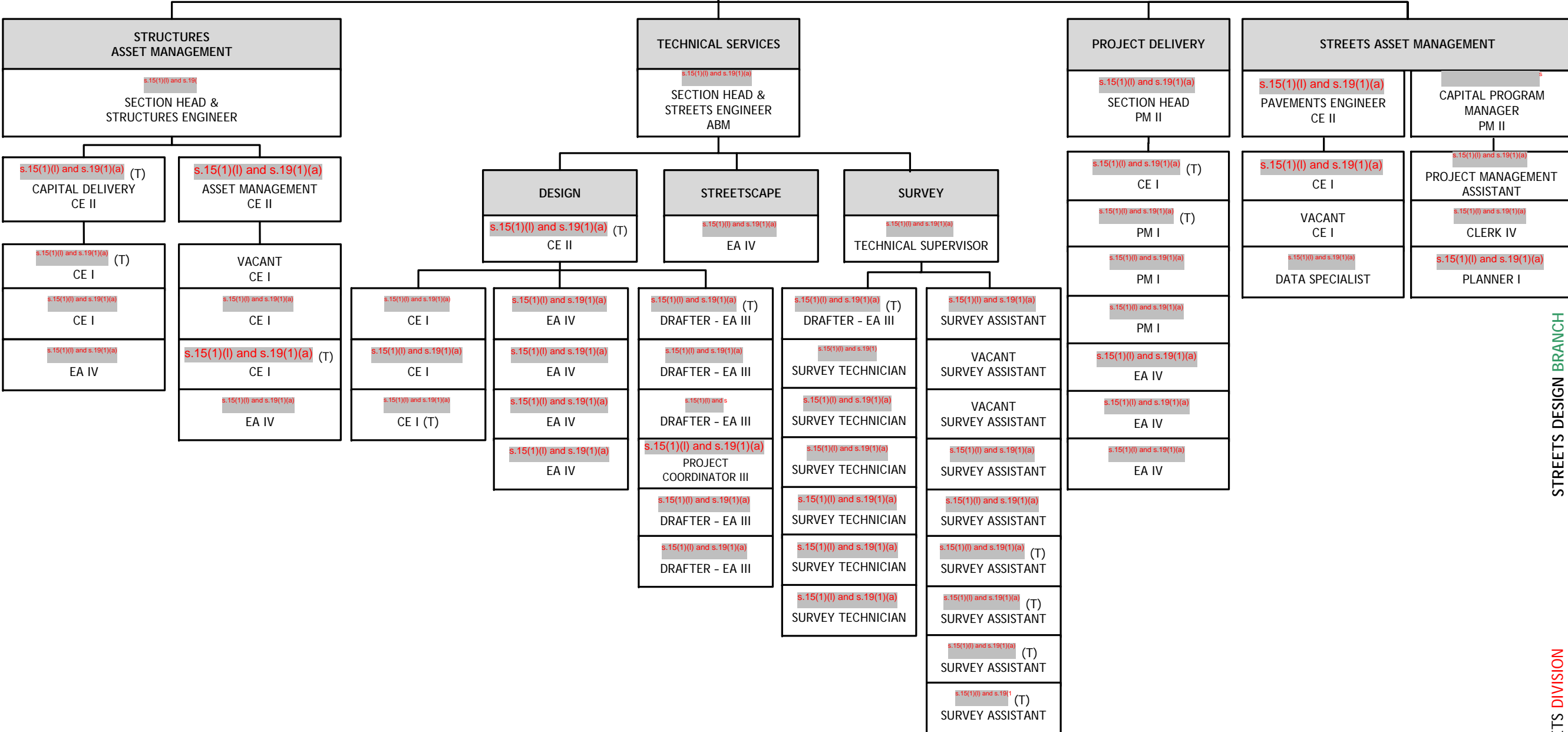
TRAFFIC & ELECTRICAL OPERATIONS

SEE PAGE 47

GREEN INFRASTRUCTURE IMPLEMENTATION

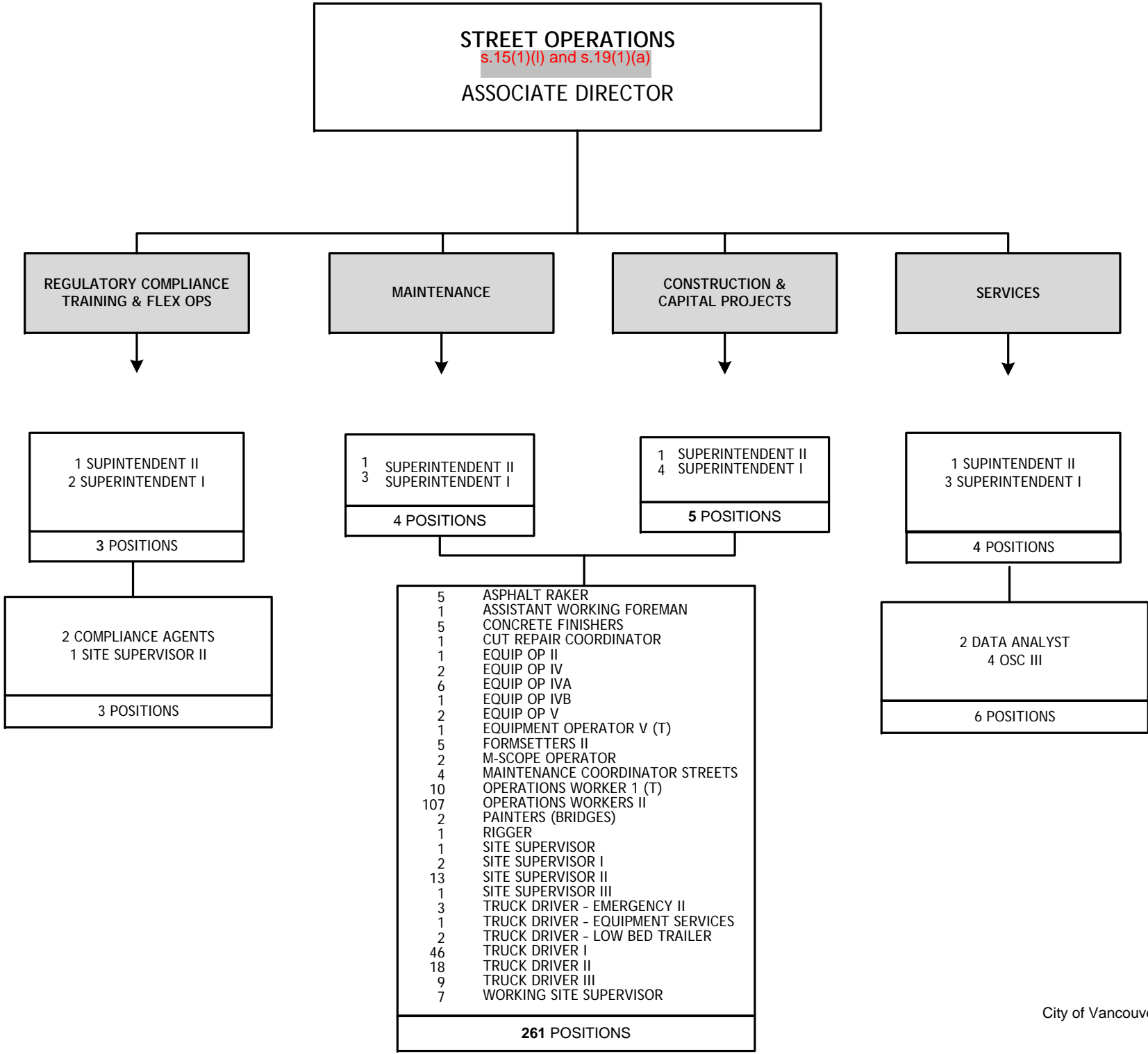
SEE PAGE 48

STREETS DESIGN
s.15(1)(l) and s.19(1)(a)
ACTING ASSOCIATE DIRECTOR



STREETS DESIGN BRANCH

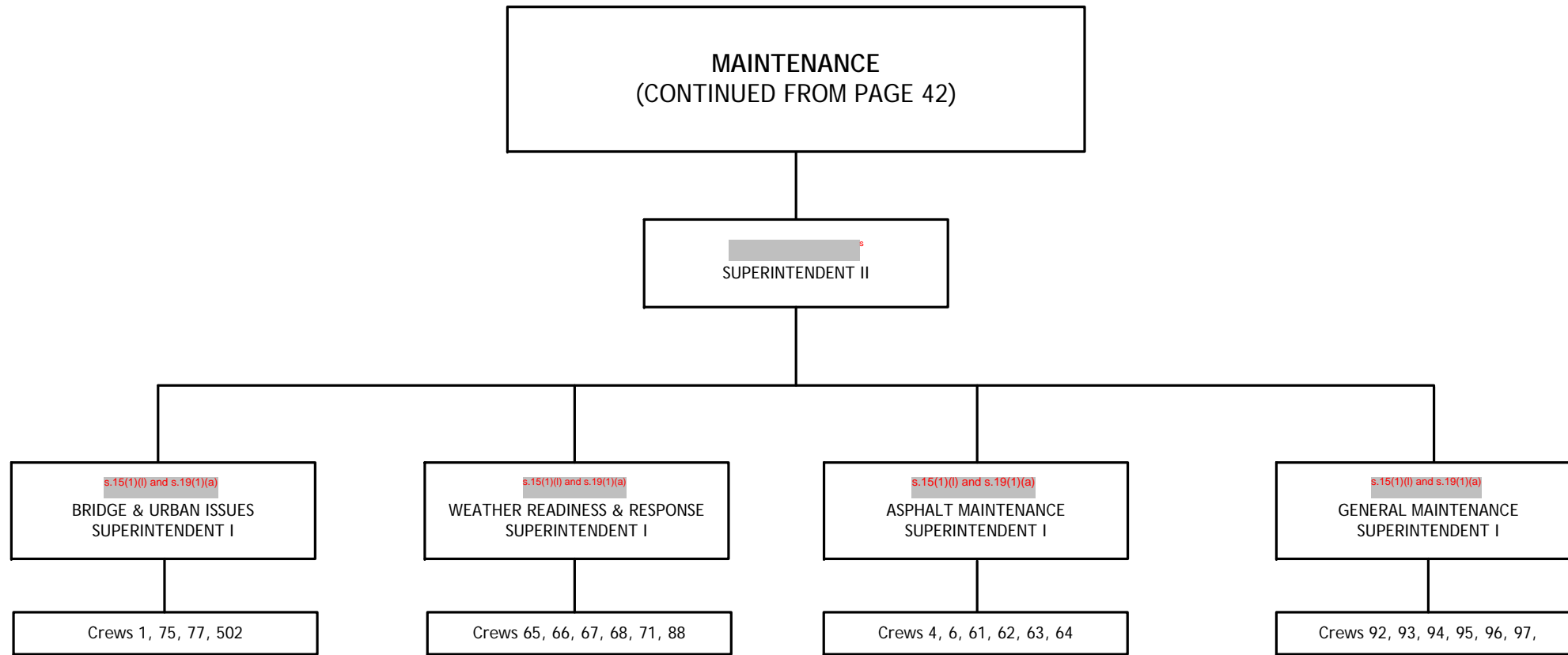
STREETS DIVISION

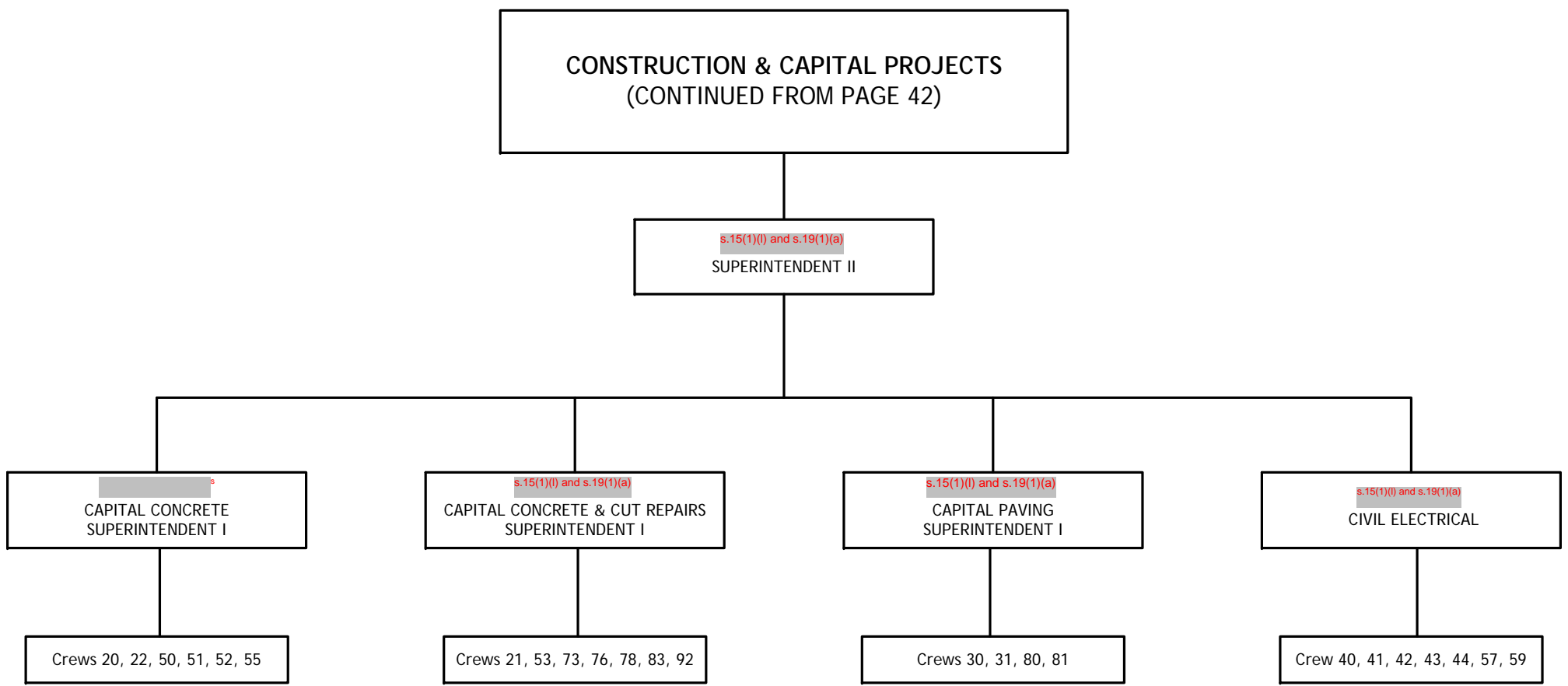


STREET OPERATIONS BRANCH

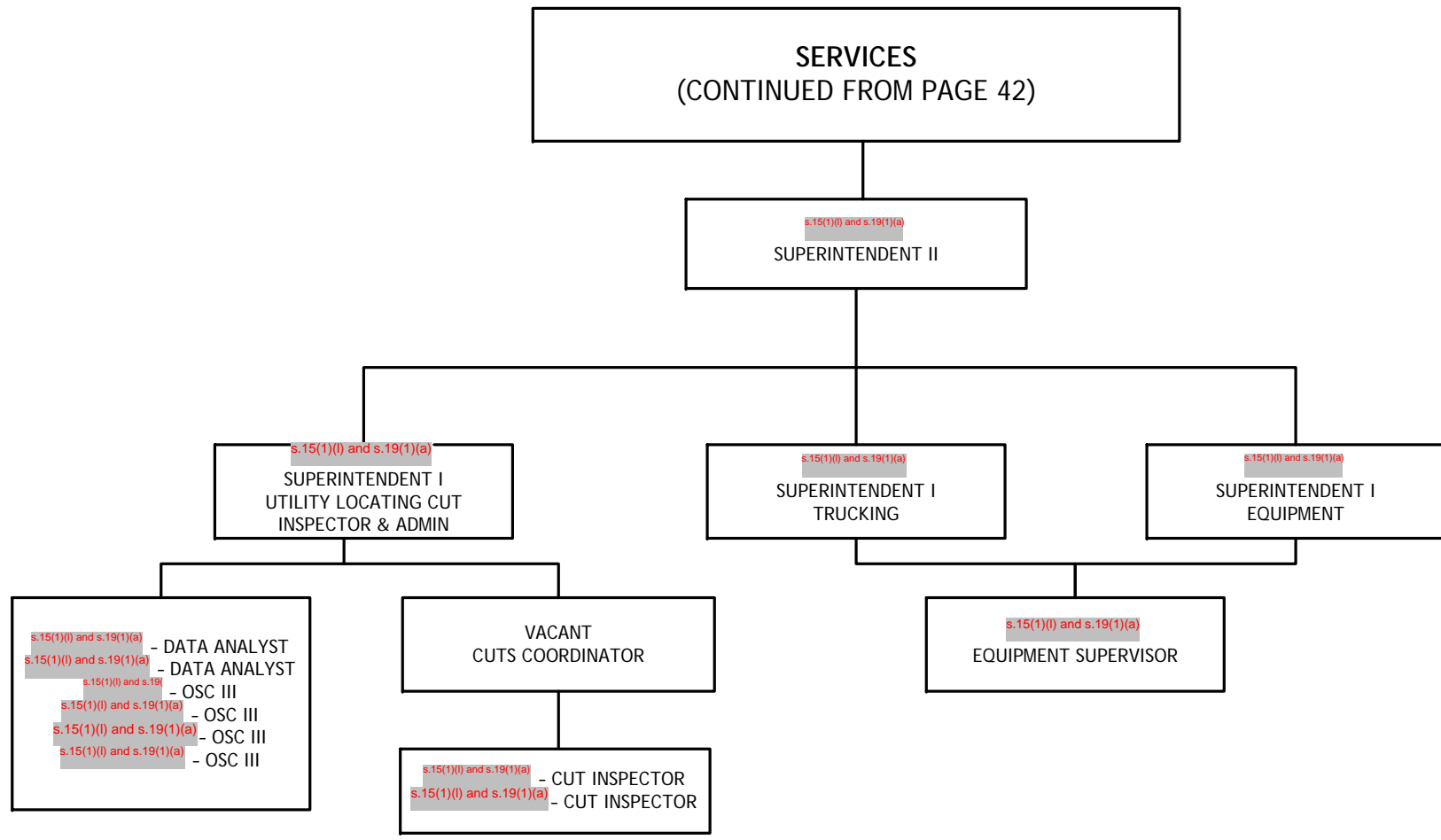
STREETS DIVISION

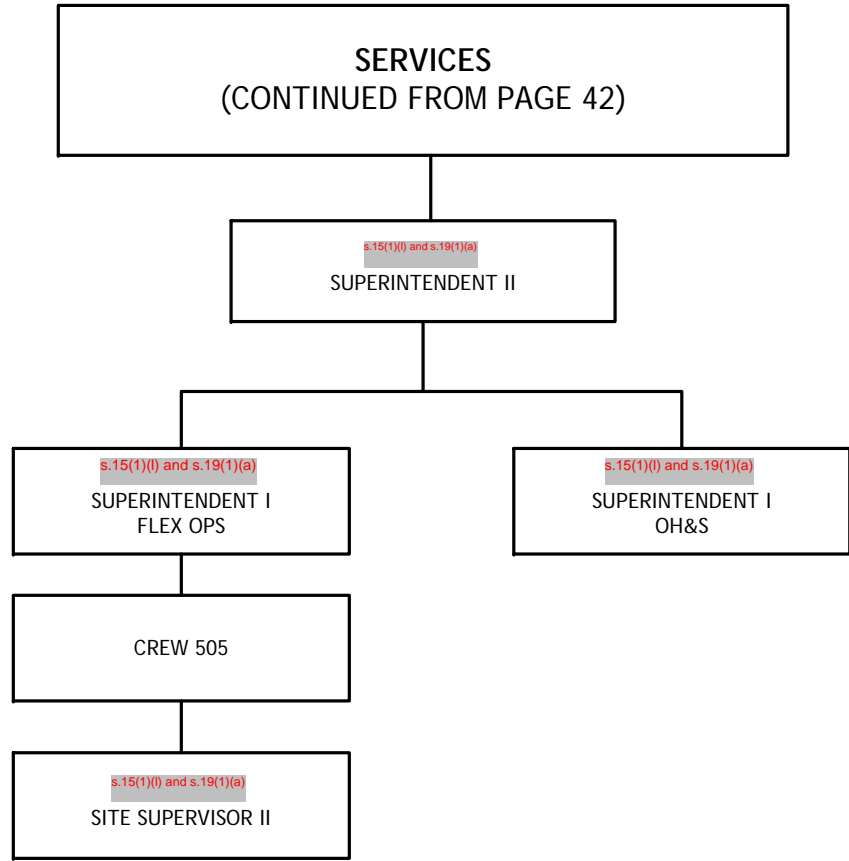
Updated: September 10, 2024





STAFF SHARED AMONG SERVICES/CUT REPAIR, CONSTRUCTION AND MAINTENANCE





ELECTRICAL DESIGN BRANCH
s.15(1)(l) and s.19(1)(a)
ASSOCIATE DIRECTOR

ELECTRICAL DESIGN
<small>s.15(1)(l) and s.19(1)(a)</small> SECTION HEAD (EE II)

ASSET MANAGEMENT, EV AND PREP
<small>s.15(1)(l) and s.19(1)(a)</small> BUSINESS SUPPORT MGR

PROJECT MANAGEMENT AND CAPITAL PROGRAMS
VACANT EE II

<ul style="list-style-type: none"> 4 EE I (RFT) 3 EE I (TFT) 1 EEI (TFT) - VACANT 1 EA III (RFT) - DRAFTER 1 EA III (TFT) - DRAFTER 1 ELECTRICAL TECHNICAN II (RFT) 6 ELECTRICAL TECHNICAN I (RFT) 3 ELECTRICAL TECHNICAN I (TFT)
<ul style="list-style-type: none"> 21 TOTAL POSITIONS 13 RFT 8 TFT

<ul style="list-style-type: none"> 1 EA III - ASSETS 1 EEI (RFT)
<ul style="list-style-type: none"> 3 TOTAL POSITIONS 3 RFT

<ul style="list-style-type: none"> 1 PROJECT MANAGER I (TFT)
<ul style="list-style-type: none"> 2 TOTAL POSITIONS 2 RFT

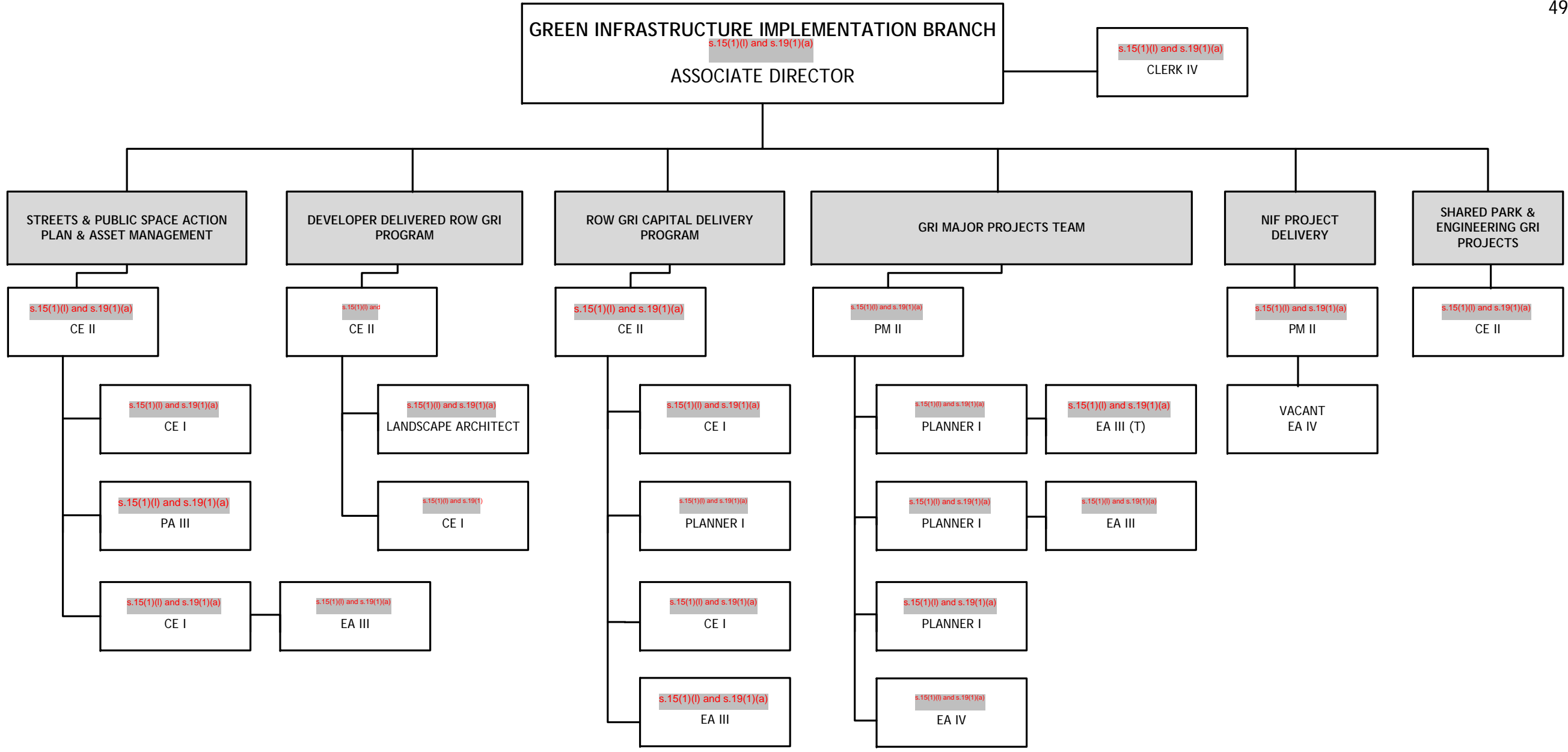
TRAFFIC & ELECTRICAL OPERATIONS BRANCH
s.15(1)(l) and s.19(1)(a)
ASSOCIATE DIRECTOR

TRAFFIC OPERATION & ADMIN
SUPERINTENDENT II

ELECTRICAL OPERATIONS
SUPERINTENDENT II

<ul style="list-style-type: none"> 1 SUPERINTENDENT I 1 WORKING FOREMAN 3 TRADES II 1 SIGN MAKER 2 TRADES I 1 TRADES I (TFT) 2 OPERATIONS SUPERVISOR 4 TRAFFIC PAINTER III (TFT) 11 TRAFFIC PAINTER II 23 TRAFFIC PAINTER I 21 TRAFFIC PAINTER I (TFT) 9 TRAFFIC PAINTER (AUX) 1 ADMINISTRATION MANAGER 1 PRINT SHOP OPS SUPERVISOR 1 PRINTER II 1 PRINTER II (AUX) 1 REPROGRAPHICS 3 REPROGRAPHICS (AUX) 1 CLERK V 1 CLERK IV 3 EA OPS SUPPORT 5 CLERK III 1 CLERK III (TFT) 15 CLERK III (AUX) 11 OSC III 1 OSC III (TFT) 1 OSC II 2 OSC II (TFT) 1 OSC I 2 OSC I (AUX) 								
<table border="0"> <tr> <td style="width: 50px;">131</td> <td>TOTAL POSITIONS</td> </tr> <tr> <td>72</td> <td>RFT</td> </tr> <tr> <td>30</td> <td>TFT</td> </tr> <tr> <td>29</td> <td>AUX</td> </tr> </table>	131	TOTAL POSITIONS	72	RFT	30	TFT	29	AUX
131	TOTAL POSITIONS							
72	RFT							
30	TFT							
29	AUX							

<ul style="list-style-type: none"> 3 SUPERINTENDENT I 10 TRADE SUPERVISOR 2 TRADE SUPERVISOR (TFT) 1 LEAD HAND 63 ELECTRICIAN 4 ELECTRICIAN HELPER 9 ELECTRICIAN APPRENTICE 10 ELECTRONICS TECHNICIAN 2 ELECTRONICS TECHNICIAN (TFT) 						
<table border="0"> <tr> <td style="width: 50px;">105</td> <td>TOTAL POSITIONS</td> </tr> <tr> <td>101</td> <td>RFT</td> </tr> <tr> <td>4</td> <td>TFT</td> </tr> </table>	105	TOTAL POSITIONS	101	RFT	4	TFT
105	TOTAL POSITIONS					
101	RFT					
4	TFT					



WATER & UTILITIES MANAGEMENT
s.15(1)(l) and s.19(1)(a)
DIRECTOR

WATERWORKS DESIGN

SEE PAGES 51-54

WATERWORKS OPERATIONS

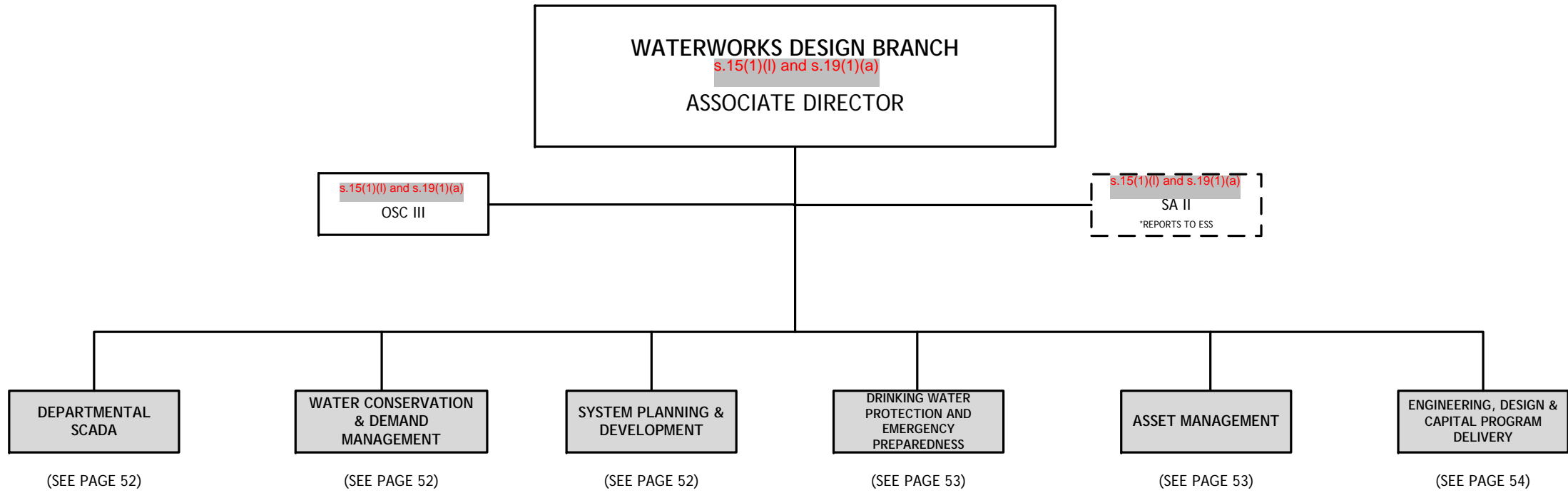
SEE PAGES 55-60

**NEIGHBOURHOOD ENERGY
UTILITY**

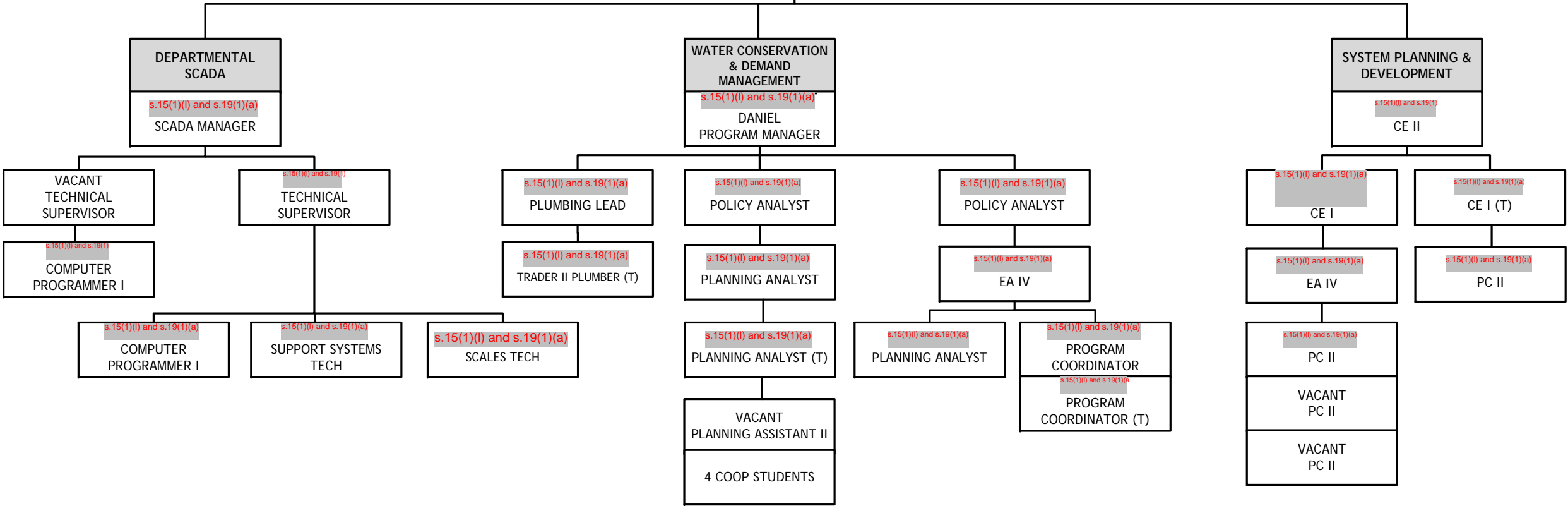
SEE PAGE 61

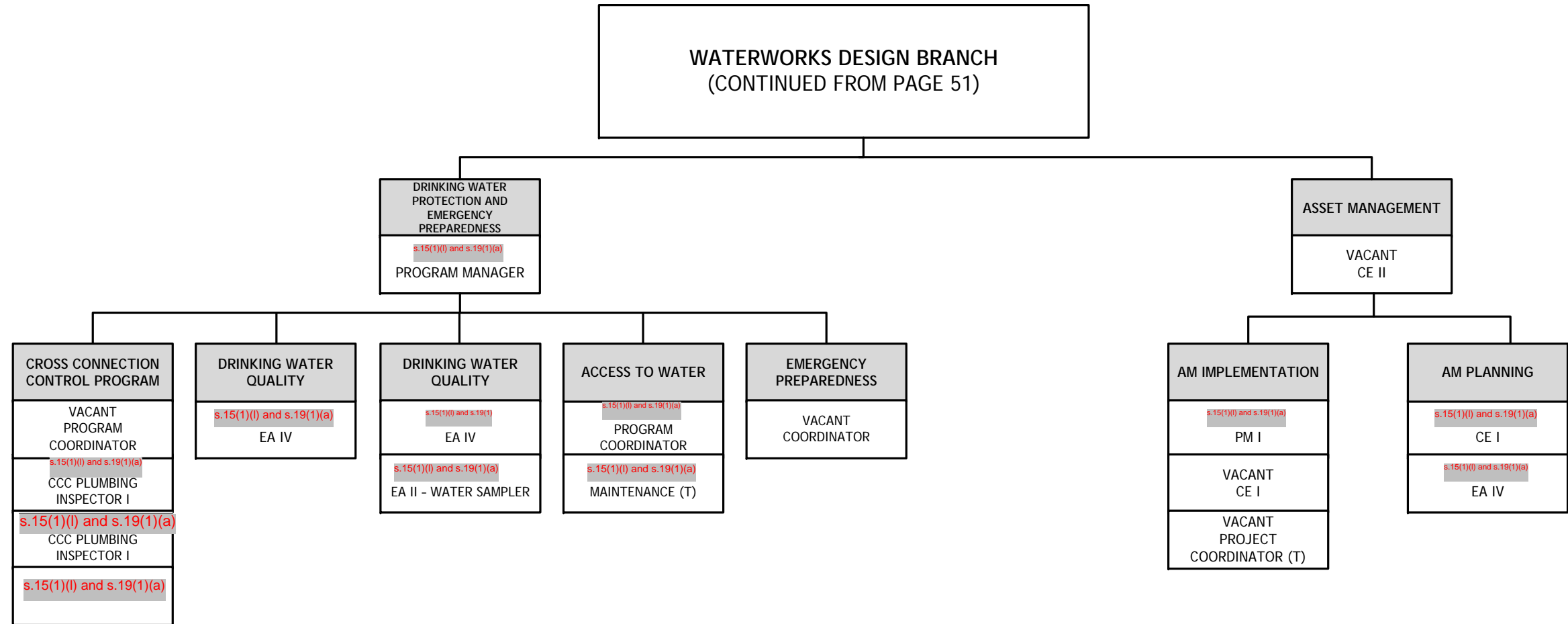
UTIL TIES MANAGEMENT

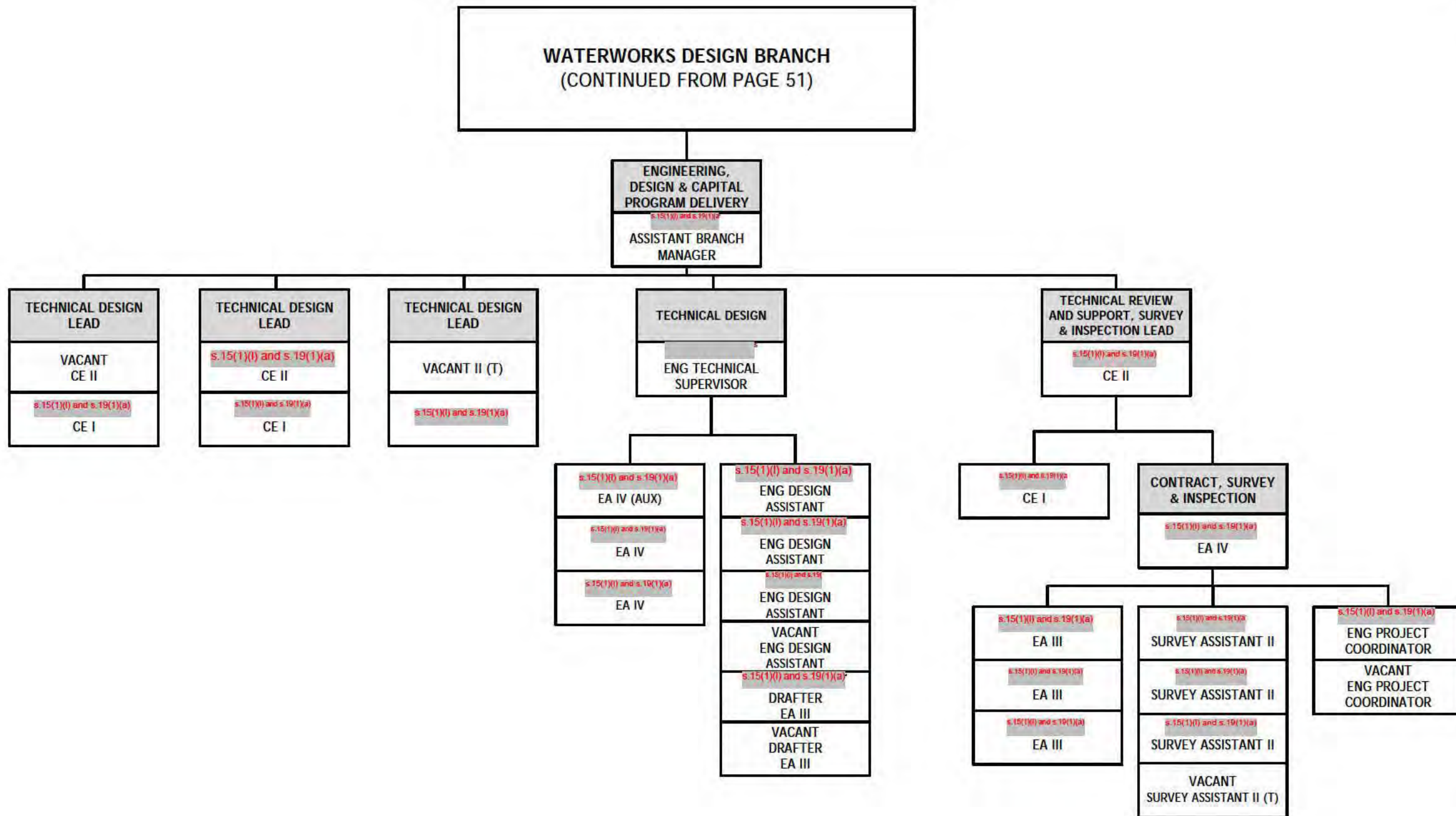
SEE PAGE 62

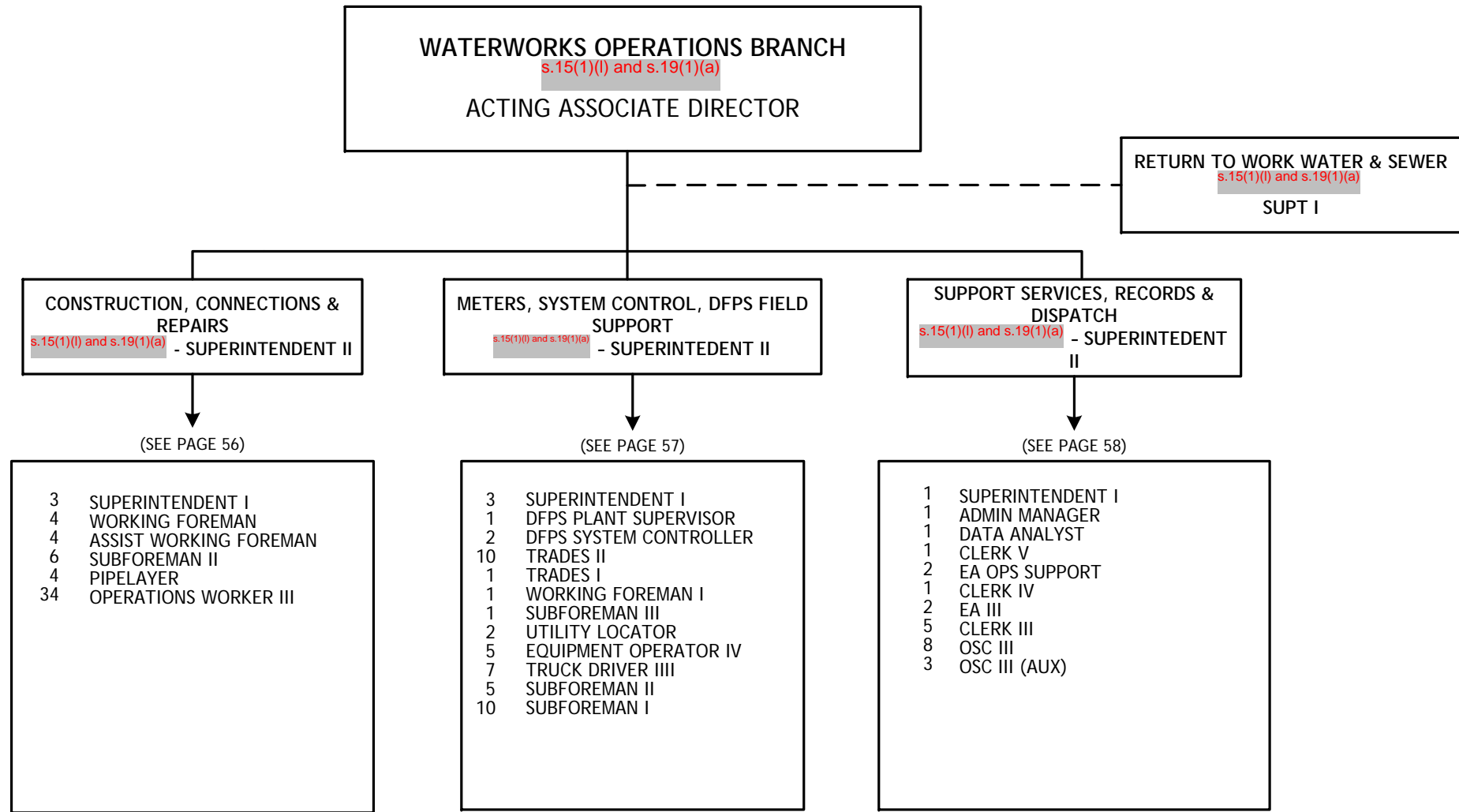


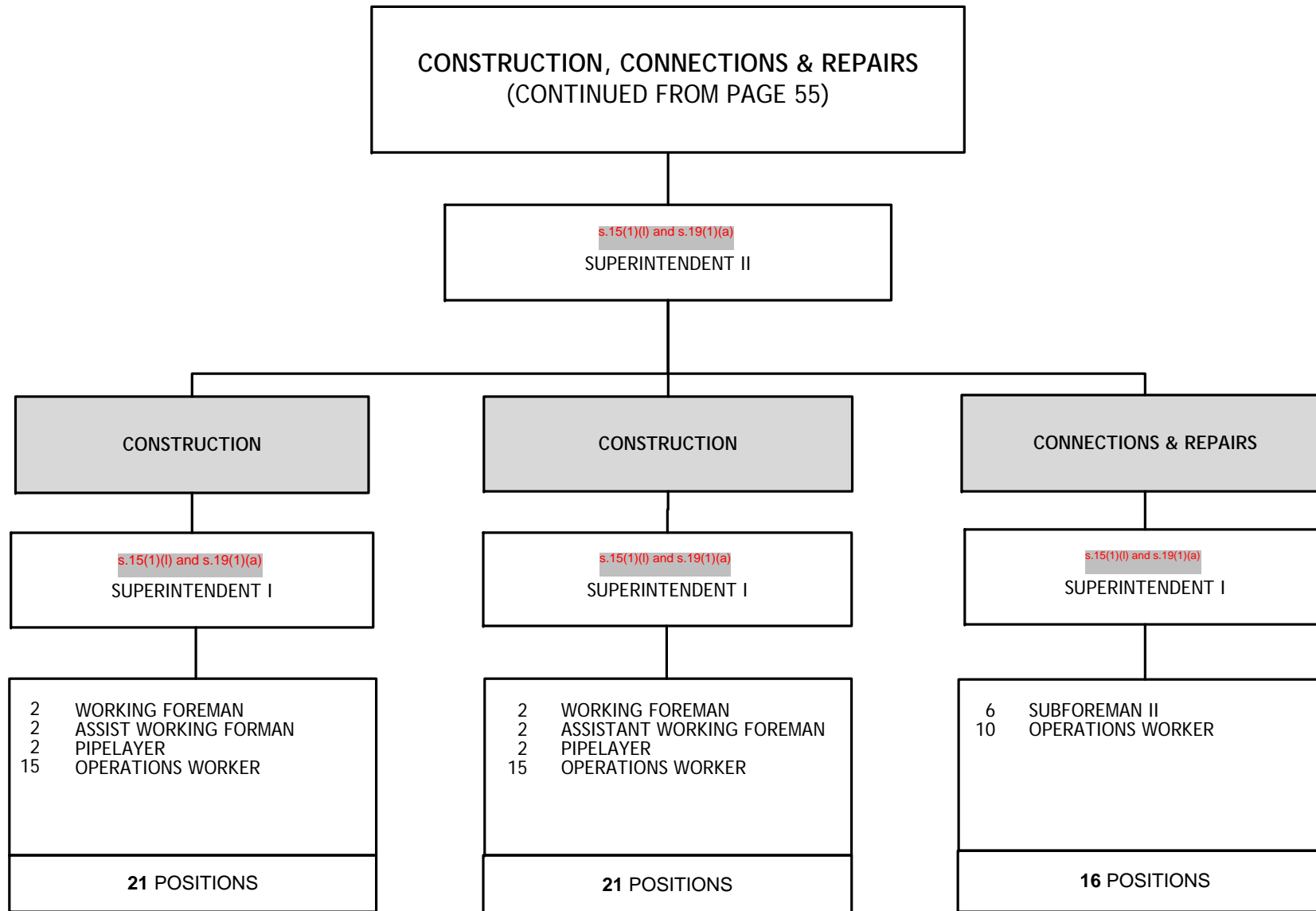
WATERWORKS DESIGN BRANCH (CONTINUED FROM PAGE 51)

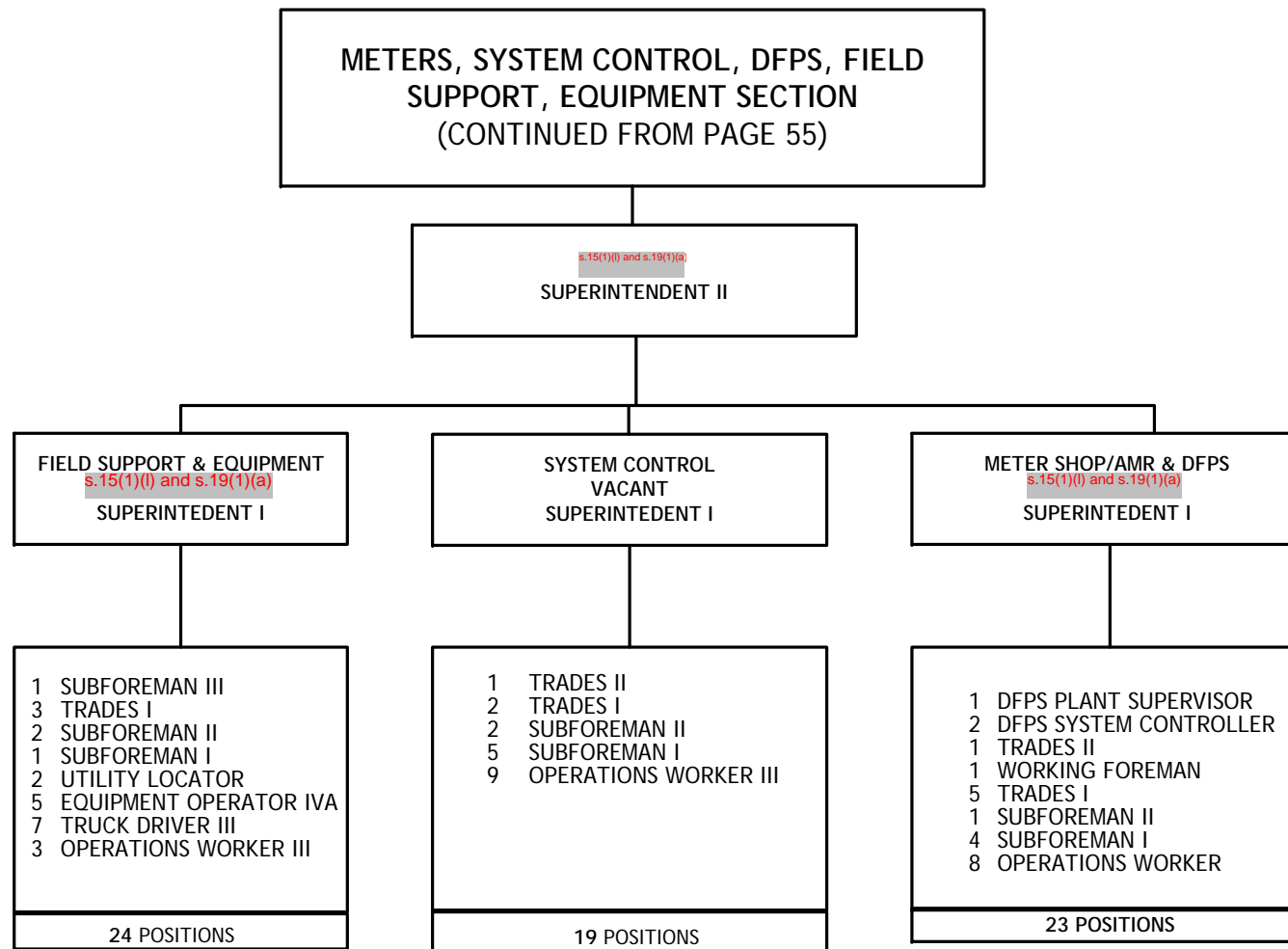


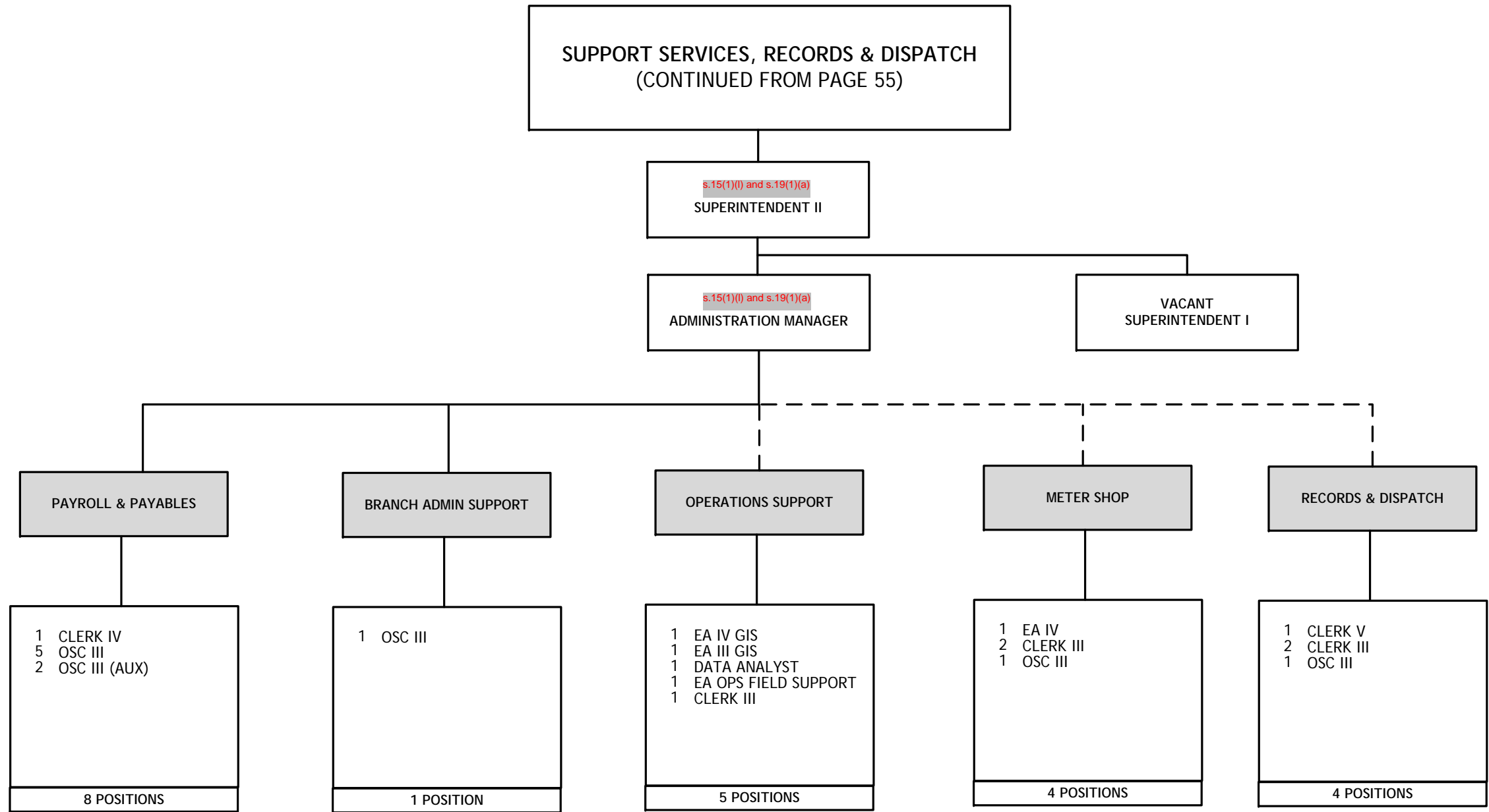












NEIGHBOURHOOD ENERGY BRANCH
s.15(1)(l) and s.19(1)(a)
ASSOCIATE DIRECTOR

s.15(1)(l) and s.19(1)(a)
SENIOR TECHNICAL MANAGER

s.15(1)(l) and s.19(1)(a) (T)
NEIGHBOURHOOD ENERGY PLANNER II

s.15(1)(l) and s.19(1)(a) (AUX)
NEIGHBOURHOOD ENERGY PLANNER II

s.15(1)(l) and s.19(1)(a)
NEU OPERATIONS MANAGER

s.15(1)(l) and s.19(1)(a)
SENIOR ENERGY ENGINEER

s.15(1)(l) and s.19(1)(a)
SENIOR ENERGY ENGINEER

s.15(1)(l) and s.19(1)(a)
SR. ENERGY FACILITY OPERATOR

s.15(1)(l) and s.19(1)(a)
EA IV

s.15(1)(l) and s.19(1)(a)
CE I

**VACANT
CE I**

**VACANT
ENERGY FACILITY OPERATOR**

s.15(1)(l) and s.19(1)(a)
ENERGY FACILITY OPERATOR

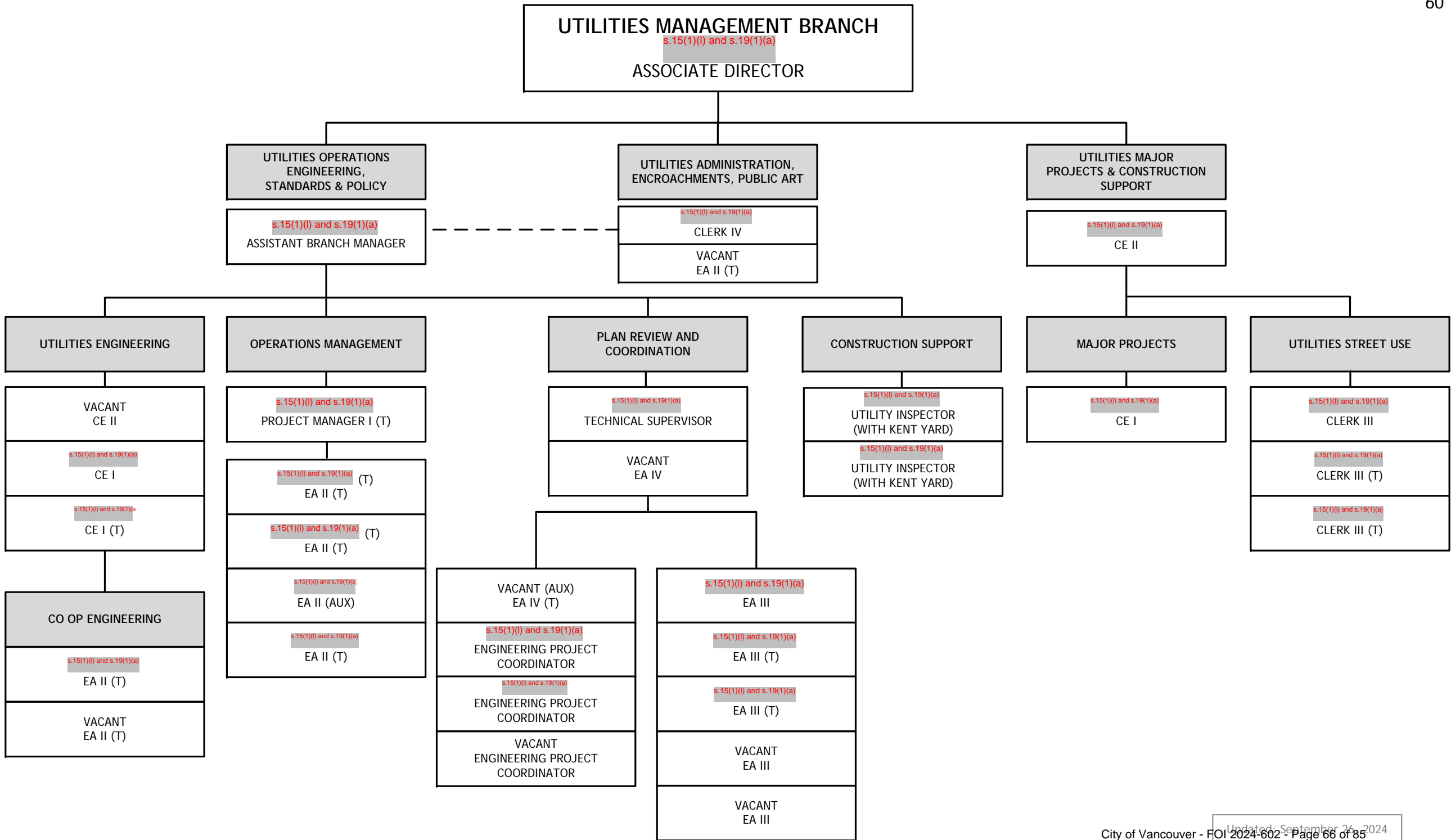
s.15(1)(l) and s.19(1)(a)
ENERGY FACILITY OPERATOR (TFT)

s.15(1)(l) and s.19(1)(a)
ENERGY FACILITY OPERATOR (AUX)

s.15(1)(l) and s.19(1)(a)
ENERGY FACILITY OPERATOR (AUX)

s.15(1)(l) and s.19(1)(a)
ENERGY FACILITY OPERATOR (AUX)

s.15(1)(l) and s.19(1)(a)
ENERGY FACILITY OPERATOR (AUX)



UTILITIES MANAGEMENT BRANCH
WATER & UTILITIES MANAGEMENT DIVISION

URBAN WATERSHEDS, SEWERS & DRAINAGE
s.15(1)(l) and s.19(1)(a)
DIRECTOR

SEWER & DRAINAGE DESIGN

SEE PAGE 62

SEWER OPERATIONS

SEE PAGES 63-67

**INT GRATED SEWER &
DRAINAGE PLANNING**

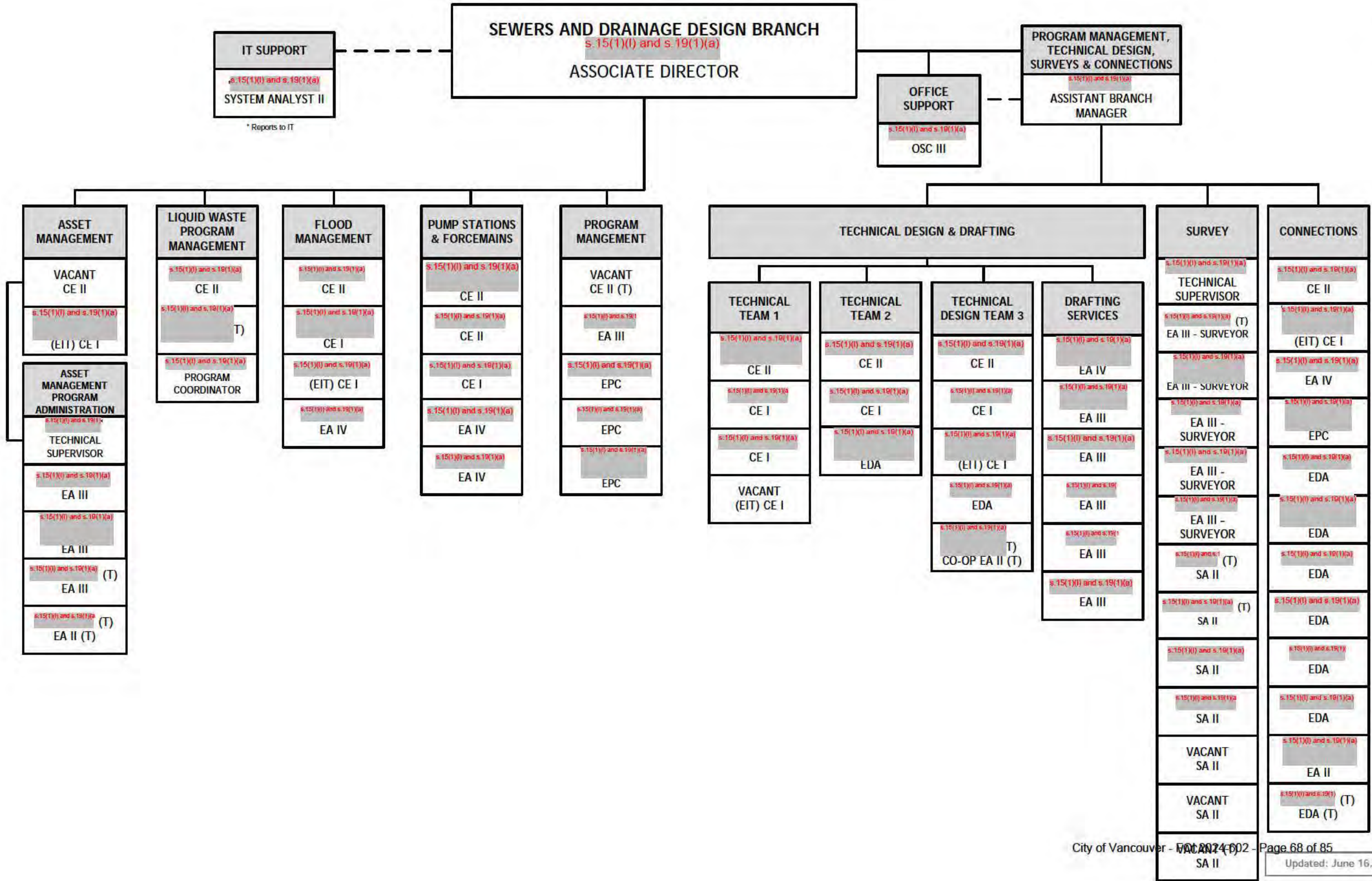
SEE PAGE 68

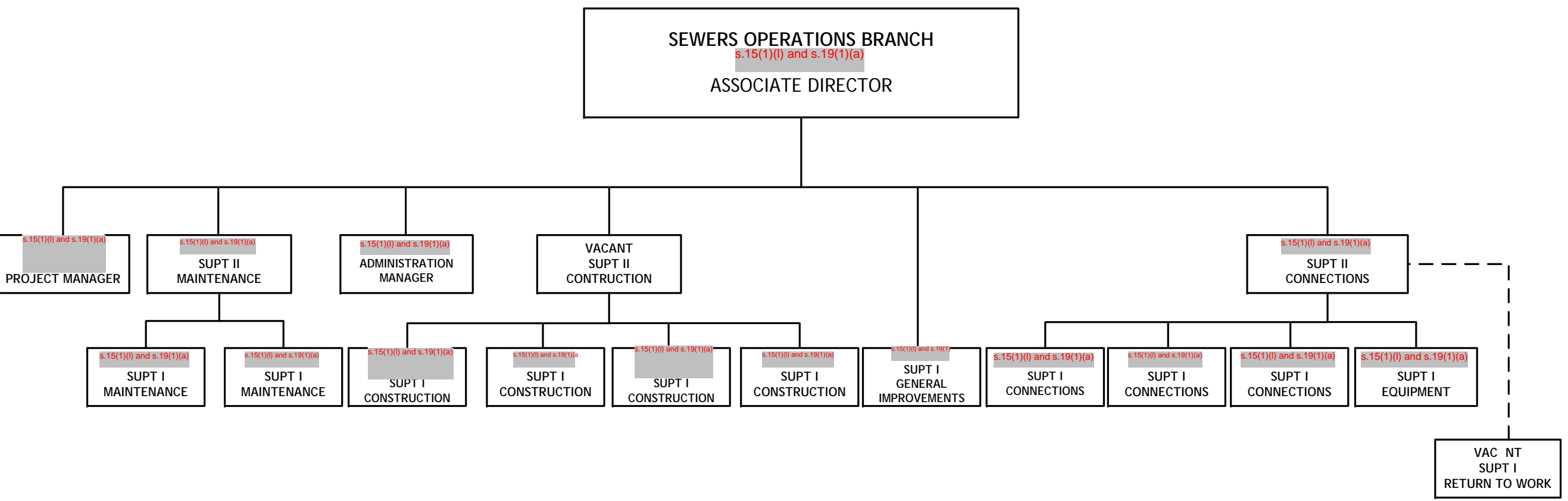
HEALTHY WATERS PLANNING

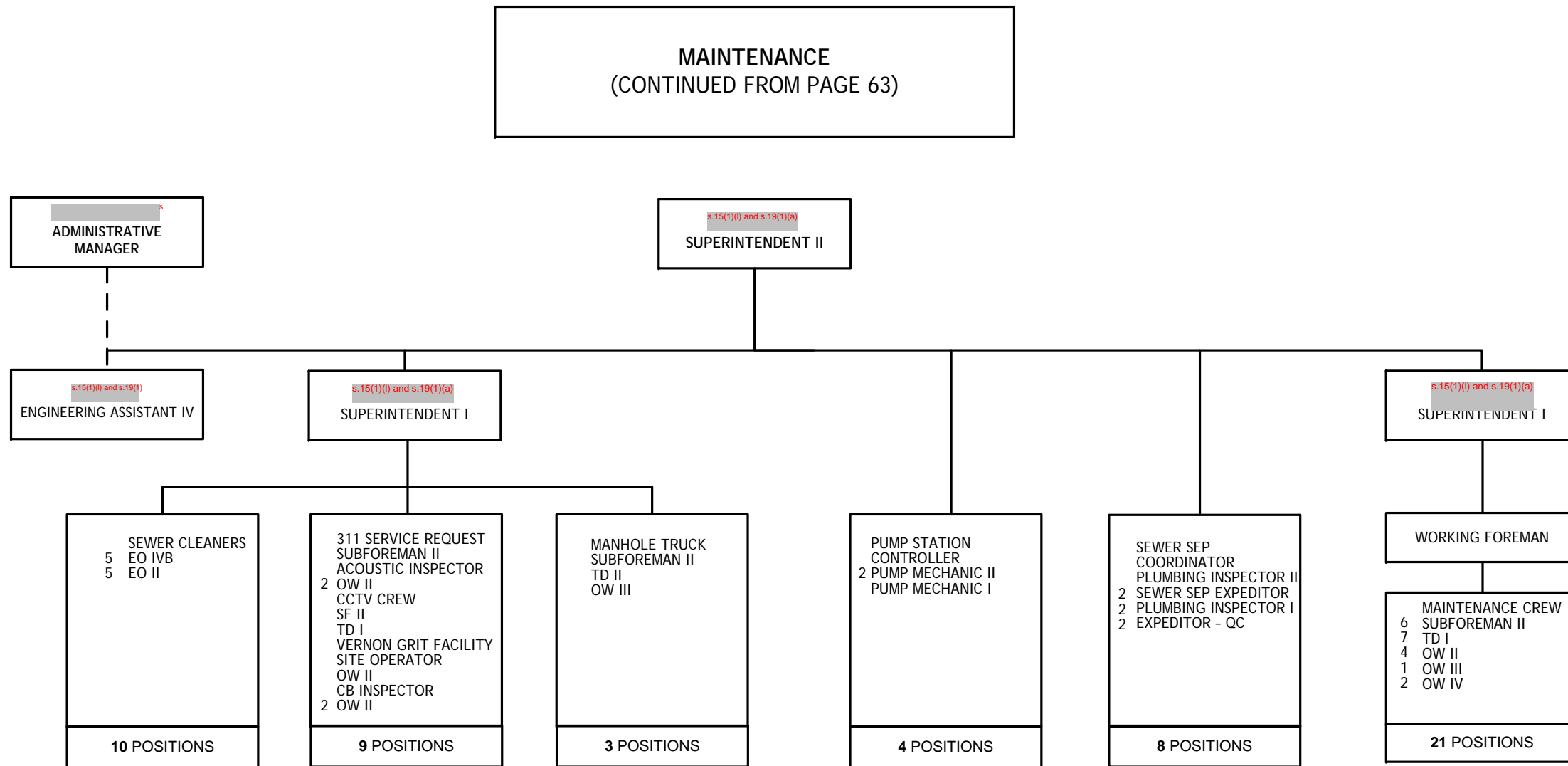
SEE PAGE 69

**DEVELOPMENT WATER
RESOURCES MANAGEMENT**

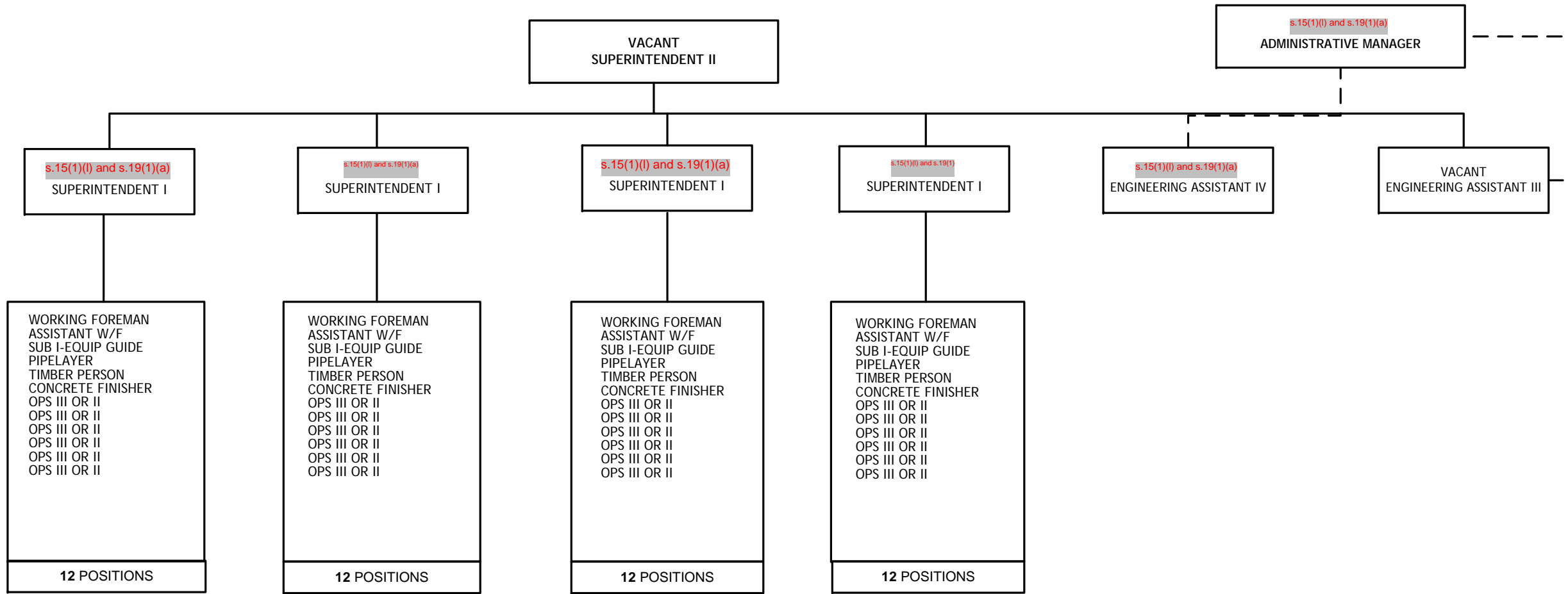
SEE PAGE 70



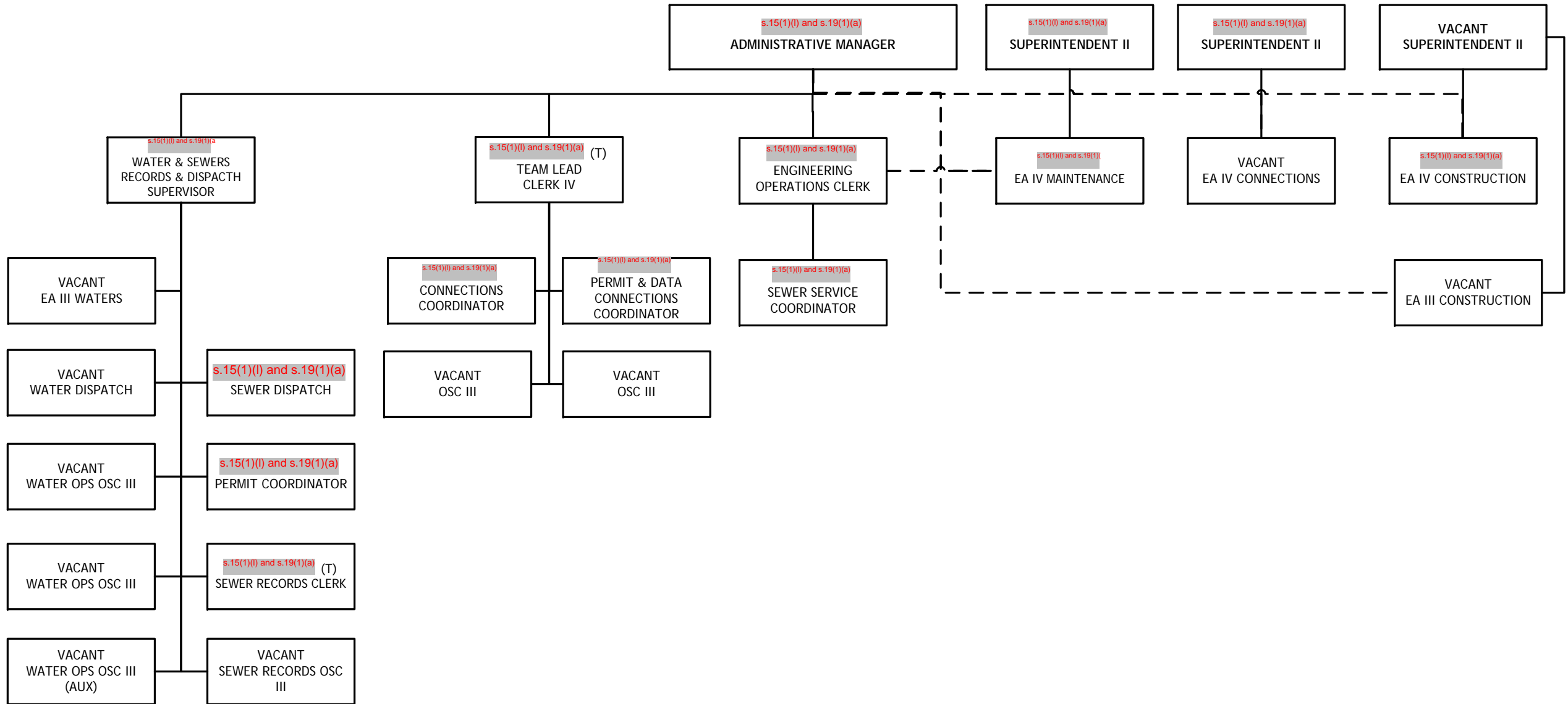




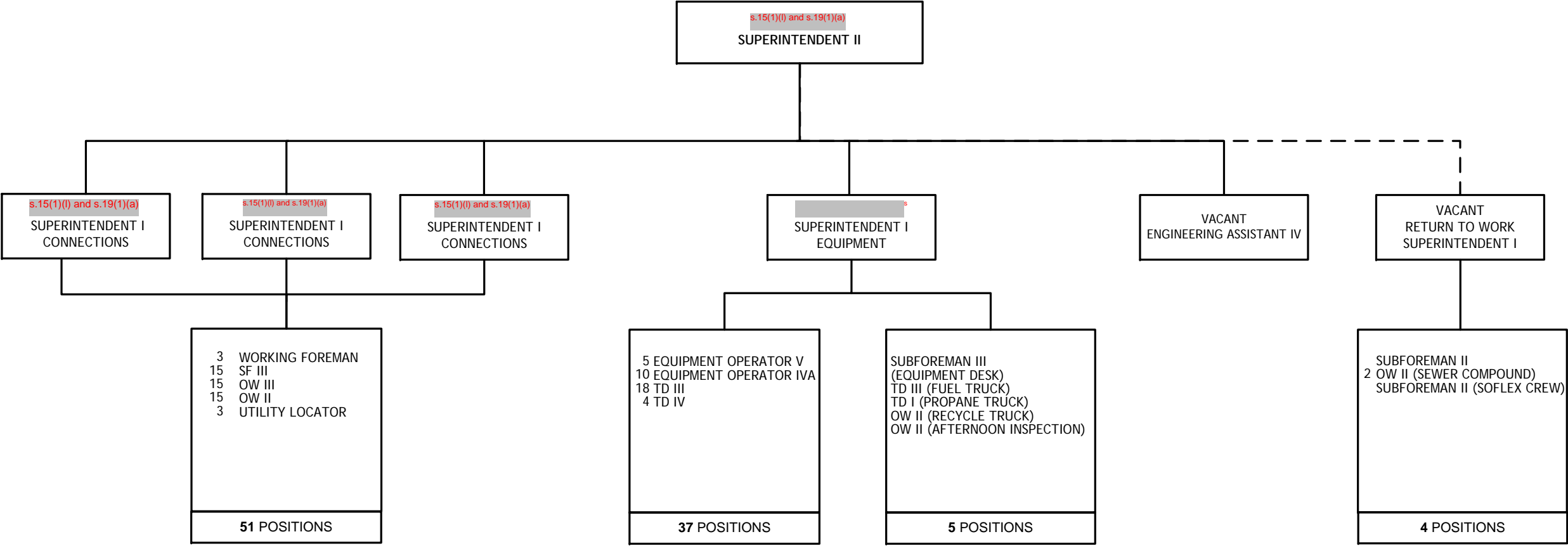
CONSTRUCTION
(CONTINUED FROM PAGE 63)



ADMINISTRATION
(CONTINUED FROM PAGE 63)

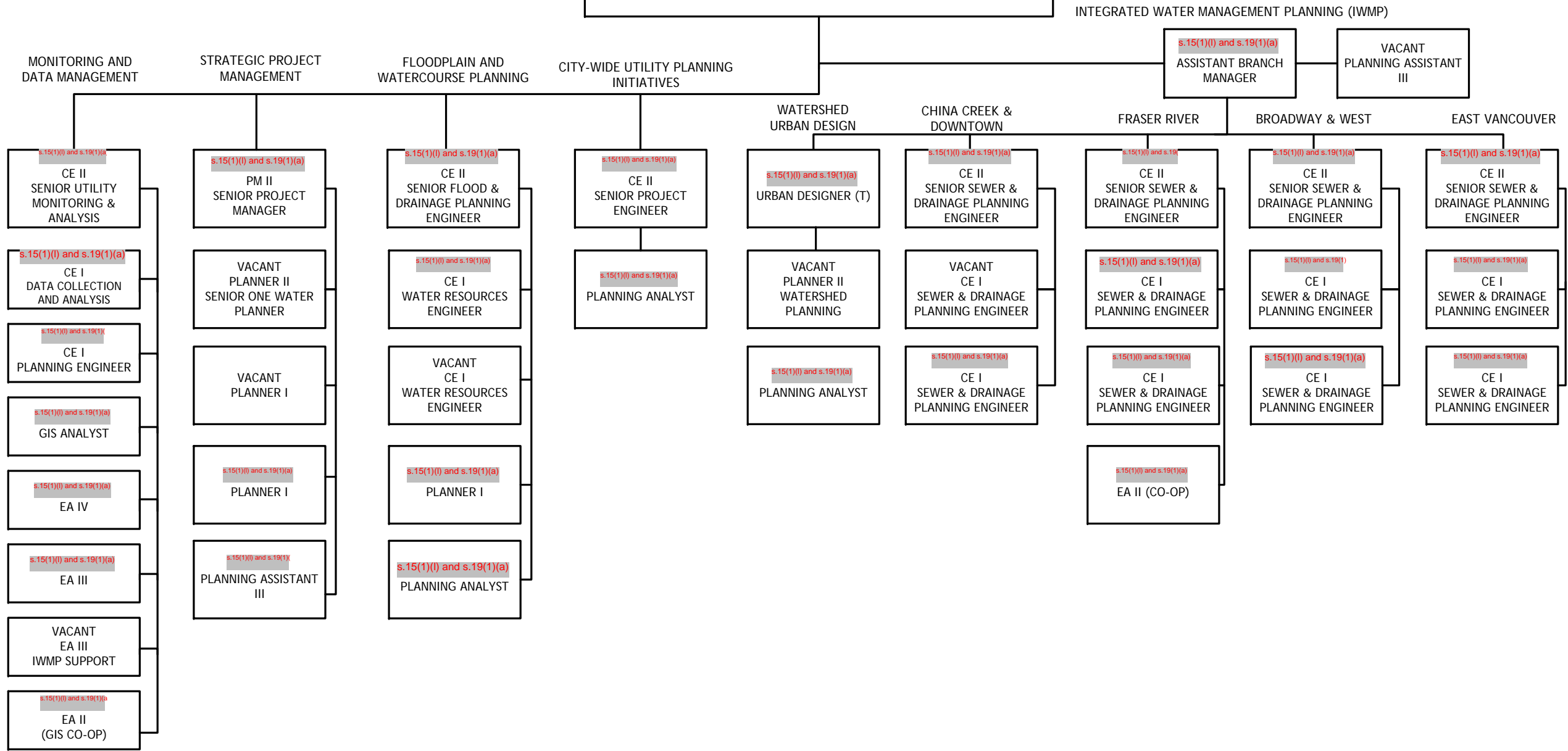


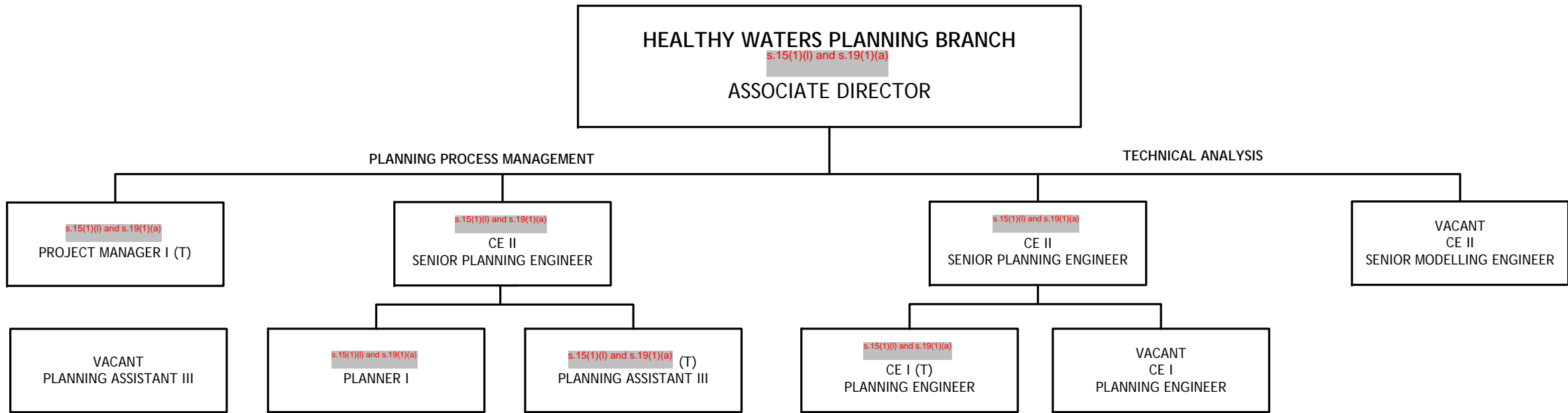
CONNECTIONS
(CONTINUED FROM PAGE 63)

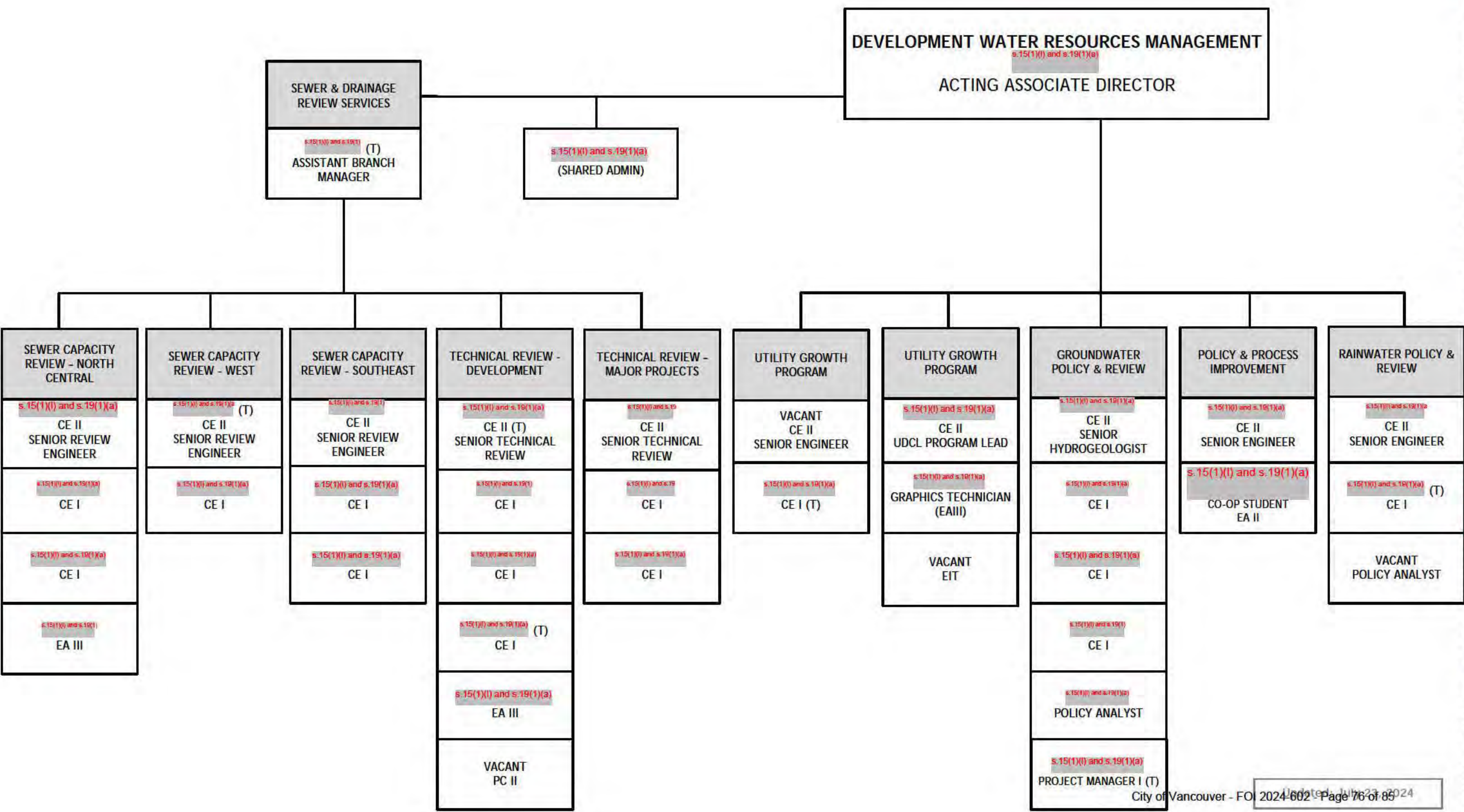


Updated: June 1, 2023

INTEGRATED SEWER AND DRAINAGE PLANNING
s.15(1)(l) and s.19(1)(a)
ASSOCIATE DIRECTOR







SOLID WASTE MANAGEMENT DIVISION
s.15(1)(l) and s.19(1)(a)
DIRECTOR

TRANSFER AND LANDFILL
OPERATIONS

SEE PAGES 72

TRANSFER AND LANDFILL
ENGINEERING &
ENVIRONMENT

SEE PAGES 73

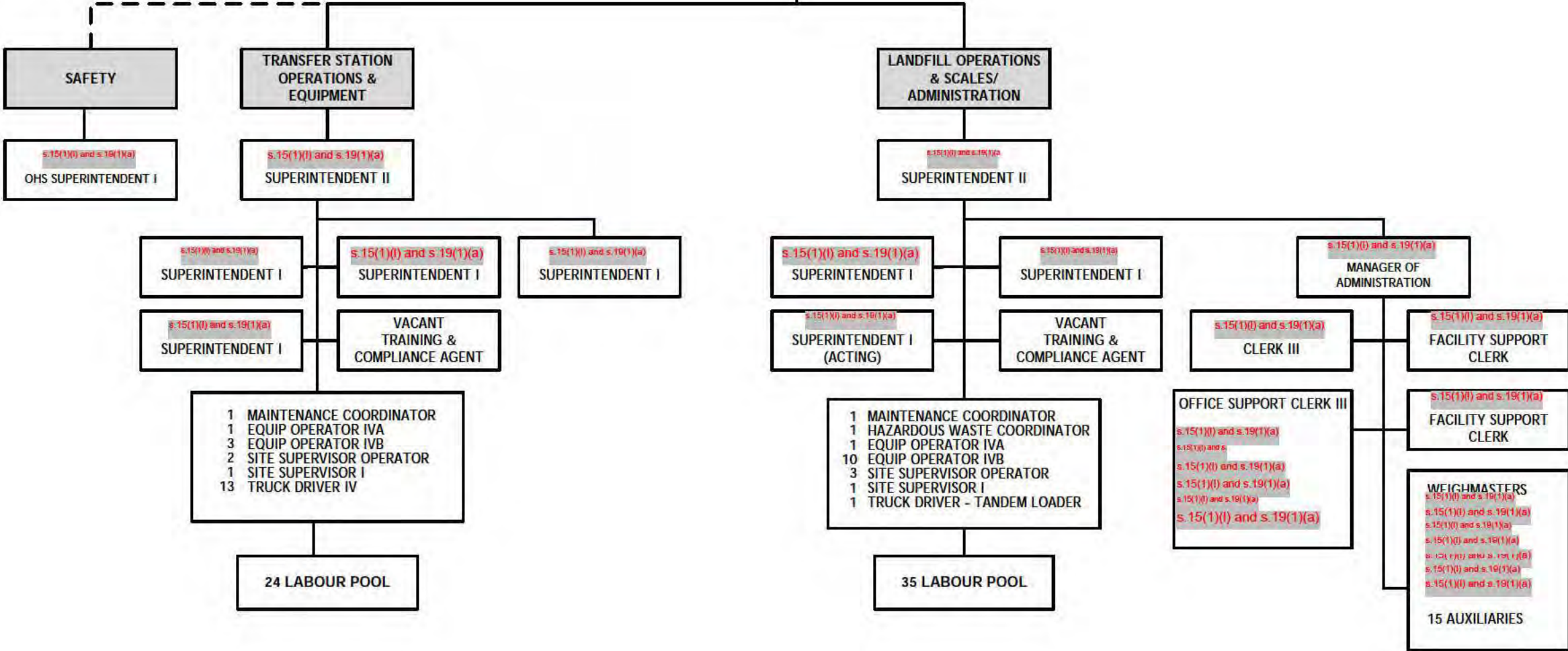
SANITATION SERVICES

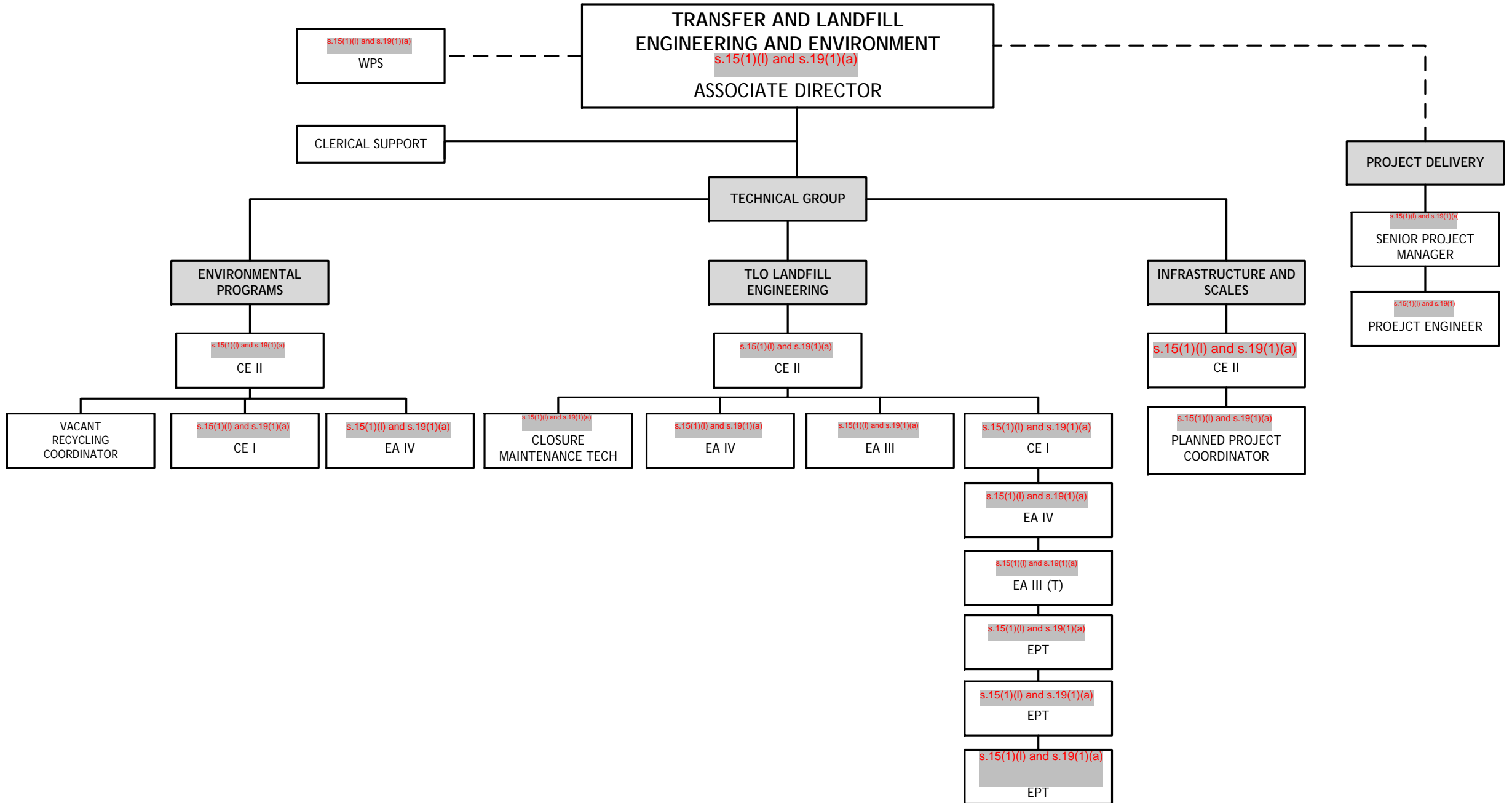
SEE PAGES 74-77

SOLID WASTE SERVICES

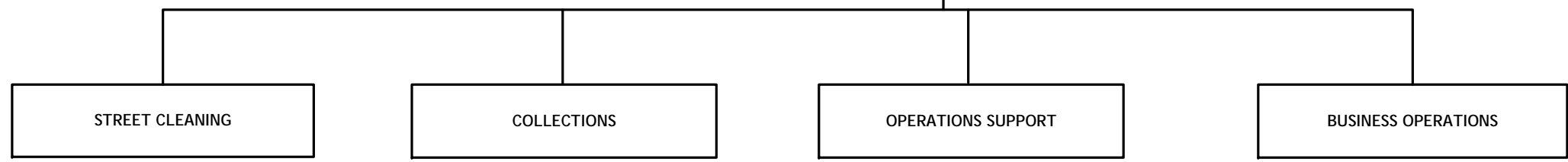
SEE PAGE 78

TRANSFER AND LANDFILL OPERATIONS
ASSOCIATE DIRECTOR





SANITATION SERVICES
s.15(1)(l) and s.19(1)(a)
ASSOCIATE DIRECTOR



(SEE PAGE 75)

- 1 SUPERINTENDENT II - STREET CLN
- 2 SUPERINTENDENT I - AFTERNOONS
- 2 SUPERINTENDENT I - NIGHTS
- 2 SUB-FOREMAN II - AFTERNOONS
- 4 SUB-FOREMAN II - NIGHTS
- 5 EQUIPMENT OPERATOR III
- 1 EQUIPMENT OPERATOR II (T)
- 4 TRUCK DRIVER III
- 28 TRUCK DRIVER II
- 35 OPERATIONS WORKER II

84 POSITIONS

(SEE PAGE 76)

- 1 SUPERINTENDENT II - COLLECTIONS
- 1 SUPERINTENDENT I - GARBAGE
- 1 SUPERINTENDENT I - GREEN BIN
- 1 SUB-FOREMAN II - GARBAGE
- 1 SUB-FOREMAN II - GREEN BIN
- 1 SUB-FIREMAN II - CW/SE
- 37 TRUCK DRIVER III
- 1 TRUCK DRIVER I
- 1 TRUCK DRIVER I (T)
- 20 OPERATIONS WORKER II

65 POSITIONS

(SEE PAGE 75)

- 1 SUPERINTEDENT II - OPS SUPPORT
- 1 SUPERINTEDENT I - EQUIPMENT
- 1 SUB-FOREMAN II - DAYS
- 1 SUB-FOREMAN II - POSTER REMOVAL
- 1 SUB-FOREMAN II - CW/SPECIAL EV
- 1 SUB-FOREMAN II (T) - SPECIAL EV
- 3 EQUIPMENT OPERATOR III
- 1 TRUCK DRIVER CONTAINER
- 1 TRUCK DRIVER I
- 1 TRUCK DRIVER I (T)
- 6 OPERATIONS WORKER II
- 3 OPERATIONS WORKER II (T)

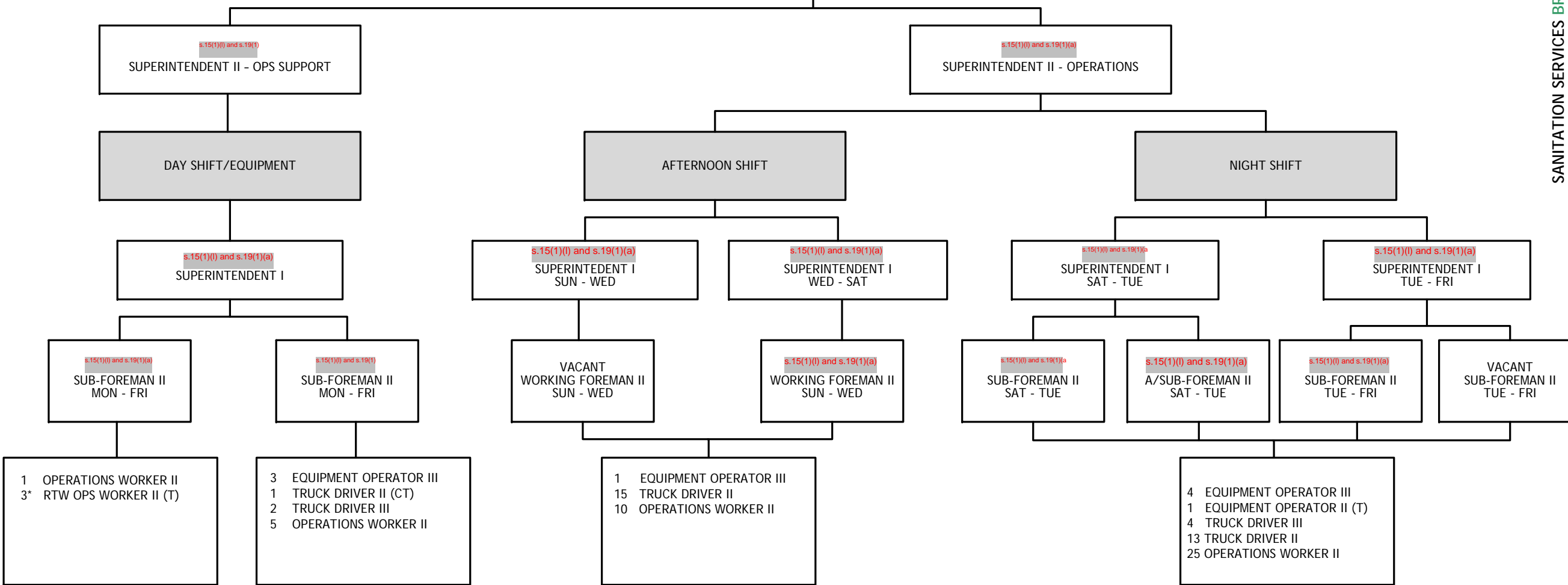
21 POSITIONS

(SEE PAGE 77)

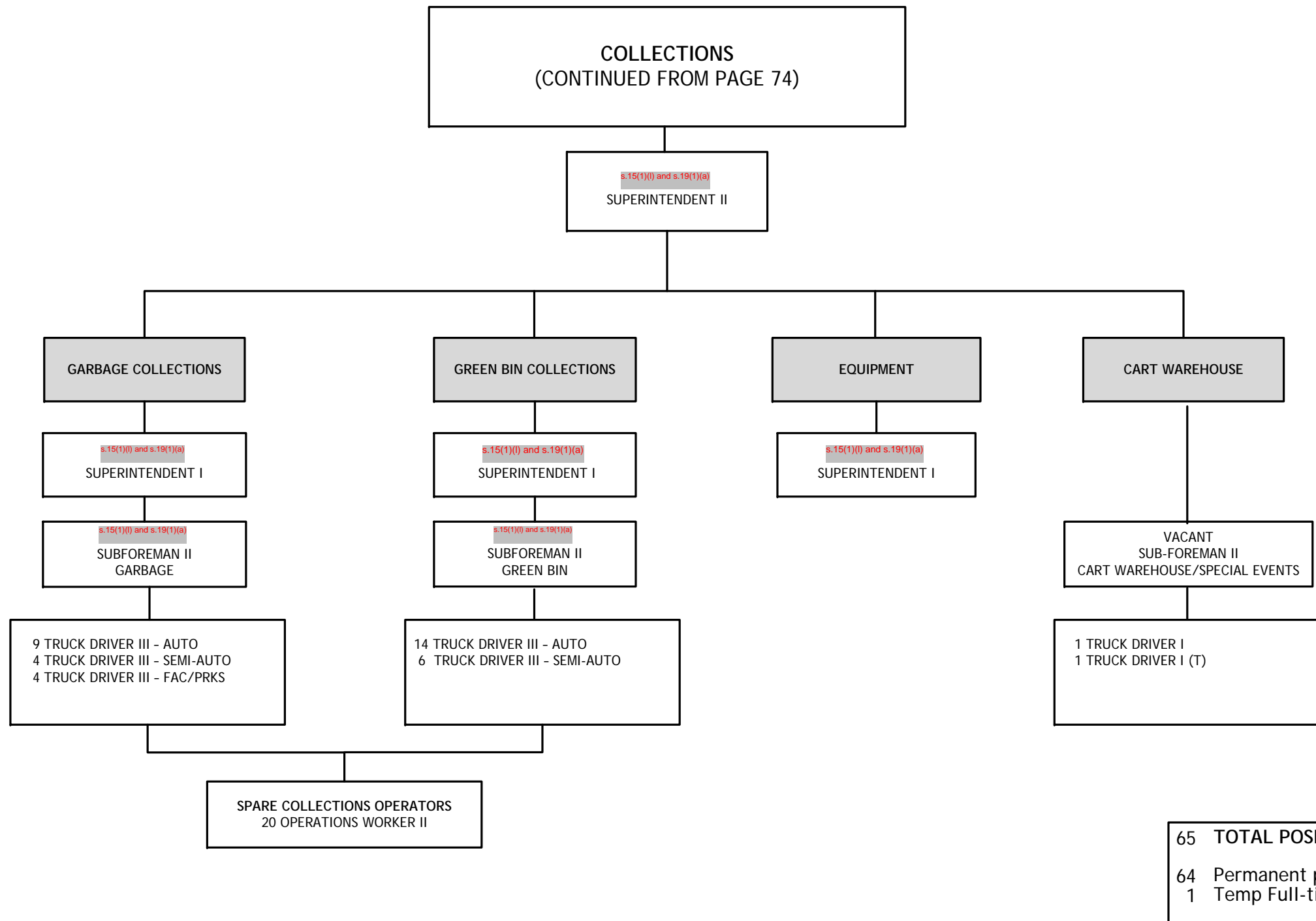
- 1 MANAGER, BUSINESS OPERATIONS
- 1 ENGINEERING ASSISTANT III
- 1 GRAPHICS TECHNICIAN
- 2 CLERK III
- 2 OFFICE SUPPORT CLERK III
- 1 OFFICE SUPPORT CLERK III (AUX)

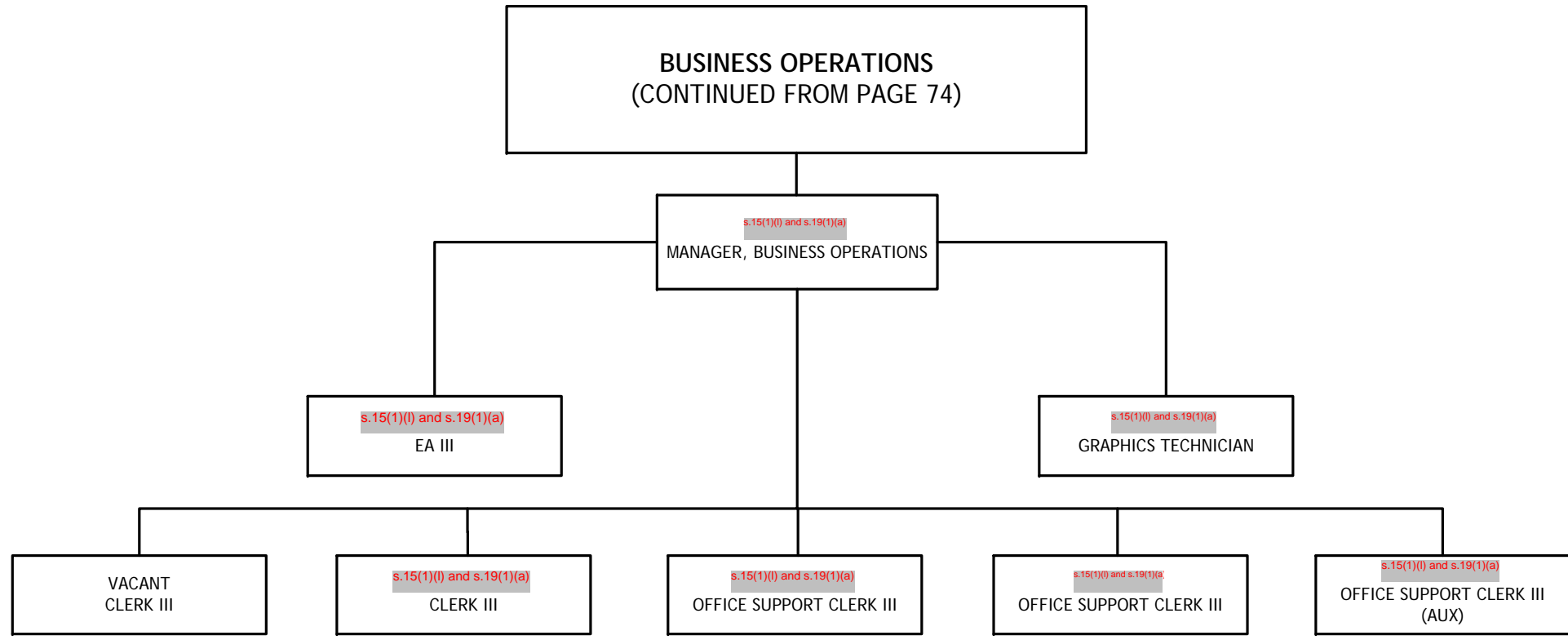
8 POSITIONS

STREET CLEANING & OPERATIONS SUPPORT (CONTINUED FROM PAGE 74)



105 TOTAL POSITIONS
 101 Permanent positions
 4 Labour pool





8 TOTAL POSITIONS
 7 Permanent positions
 1 Auxiliary positions

SOLID WASTE SERVICES BRANCH
 s.15(1)(l) and s.19(1)(a)
ASSOCIATE DIRECTOR

