

File No.: 04-1000-20-2024-674

November 27, 2024

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of November 15, 2024 under the ***Freedom of Information and Protection of Privacy Act*** for:

Training information for recruits in Animal Services By-law Control on trauma-informed work. Date range: January 1, 2023, to November 14, 2024.

All responsive records are attached.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2024-674); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

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From: [Gray, John](#)
To: [DBL Animal Services - DL](#)
Subject: Vancouver Humane Society - Caring For Yourself & Others: Preventing Compassion Fatigue & Burnout Training
Date: Wednesday, June 19, 2024 2:52:10 PM

As Discussed in the Staff meeting

Here is the link to the free online training on Compassion Fatigue

<https://vancouverhumanesociety.bc.ca/trauma-informed-training/>

<https://youtu.be/7keppA8XRas?si=jlxu4KX6OFogr-3>

ASPCA Resources

<https://www.aspcapro.org/resource/compassion-fatigue-resilience-resources-animal-shelter-staff-volunteer-wellness>

Regards

John

JOHN TW GRAY | Manager, Animal Services

John Gray

Animal Services Manager

Animal Services | City of Vancouver

t: 604-871 -6861 | e: john.gray@vancouver.ca

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