

File No.: 04-1000-20-2024-727

January 9, 2025

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of December 11, 2024 under the ***Freedom of Information and Protection of Privacy Act*** for:

**In regards to any RFP issued regarding pretreatment information management software tool in the Water Division:**

- 1. A list of vendors who reached out with their proposals;**
- 2. Record of what the City of Vancouver was doing before utilizing this software; and**
- 3. The metric/scorecard used to evaluate them.**

**Date range: September 1, 2024 to September 30, 2024.**

We have completed the search for responsive records for this request and no responsive records have been located. Supply Chain Management staff have advised our office that the RFP has not been completed and is still an active procurement; therefore, the records for points one and three are not yet available.

In regard to point two, the Director of Water & Utilities Management has advised that the City currently uses a drive-by automatic meter reading (AMR) system for collecting consumption data. The AMR hardware and software are provided by Sensus. The AMR technology has been used to collect water meter data since 2006. Prior to 2006 water meters were read using manual means.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2024-727); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

:ag