

File No.: 04-1000-20-2024-748

February 4, 2025

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of December 19, 2024 under the *Freedom of Information and Protection of Privacy Act* for:

**Regarding the December 14, 2024 announcement about the safety incident on the Stanley Park Railway, record of Park Board General Manager's and Train Operations Team Lead's correspondence about the incident, from the time they were notified and the time they reported to Park Board staff and commissioners, through December 15, 2024 at 9:00 p.m.**

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l), s.22(1), and s.22(3)(d) of the Act. You can read or download these sections here:

[http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Please note, our office has been informed there was a phone call on December 15, 2024 between the General Manager and the Associate Director of the Park Board which accounts for much of the discussion relating to this matter.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2024-748); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C  
Director, Access to Information & Privacy**

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

:ma

From: ["Yip, Rosemary" <rosemary.yip@vancouver.ca>](mailto:rosemary.yip@vancouver.ca)  
To: ["Sarah Li" <sarah.li@showpass.com>](mailto:sarah.li@showpass.com)  
[sarah@wearepatio.com](mailto:sarah@wearepatio.com)  
["Abigail Showpass \ \(Support\\)" <clients@showpass.com>](mailto:clients@showpass.com)  
Date: 12/14/2024 10:48:00 AM  
Subject: CRITICAL Bright Nights train

---

Hi everyone,

I have a couple of different messages to communicate.

Our Director of Park Operations has closed Stanley Park today due to high winds. However, we had a worker safety incident that has led to a decision to suspend operations. That media release will be released around noon today, so I want to give you the heads up.

I'll be sending out an email to today's ticketholders regarding the closure and refunds (full ticket value plus taxes and fees – we are billed for fees) as well as the ticketholders for the next 3 days as we have to investigate the worker safety incident. Please don't proceed with refunds until I've had a chance to get the approved messaging out to affected ticketholders.

Thanks,

Rosemary Yip  
Train Operations Team Lead  
Vancouver Park Board | City of Vancouver  
[rosemary.yip@vancouver.ca](mailto:rosemary.yip@vancouver.ca)  
Tel: 604-257-8465  
Cel: **s.15(1)(l)**  
Pronouns: she/her

*I acknowledge that we are on the unceded territories of the Coast Salish Nation, the x'm k'y'm (Musqueam), s'wxwú7mesh (Squamish) and s'liłw ta (Tsleil-Waututh)*

From: ["Yip, Rosemary" <rosemary.yip@vancouver.ca>](mailto:rosemary.yip@vancouver.ca)  
To: ["Lee, Sora" <Sora.Lee@vancouver.ca>](mailto:Sora.Lee@vancouver.ca)  
CC: ["Davidson, Catherine" <Catherine.Davidson@vancouver.ca>](mailto:Catherine.Davidson@vancouver.ca)  
Date: 12/15/2024 3:41:00 PM  
Subject: ee s.22(1) incident resulting in health care and lost time

---

Hi Sora,

I'm emailing to inform you that we had an incident involving a worker on Friday evening. The worker received First Aid onsite and was taken to the hospital for further medical attention. s.22(1)

s.22(1) we also closed down the site yesterday due to the wind storm and because we need to work with Catherine's team to address the cause of the incident.

So it's a bit complicated, but if we had opened last night, s.22(1) would not have been able to work her scheduled shift. I have not yet spoken directly with her but have messaged her to check in and haven't heard back yet.

The preliminary investigation has been performed, and Catherine has been briefed. Please let me know what documentation you will need at this time.

Thank you.

Rosemary Yip  
Train Operations Team Lead  
Vancouver Park Board City of Vancouver  
rosemary.yip@vancouver.ca  
Tel: 604-257-8465  
Cel: s.15(1)(l)  
Pronouns: she/her

*I acknowledge that we are on the unceded territories of the Coast Salish Nation, the x'm k'y'm (Musqueam), s'wxwú7mesh (Squamish) and s'liłw ta (Tsleil-Waututh)*

From: "Yip, Rosemary" <[rosemary.yip@vancouver.ca](mailto:rosemary.yip@vancouver.ca)>

To: "Brodie, John" <[John.Brodie@vancouver.ca](mailto:John.Brodie@vancouver.ca)>

Date: 12/15/2024 10:03:00 AM

Subject: FW: Certificate of Inspection: AMOP-4403338-2024

Attachments: Certificate\_of\_Inspection\_Permit\_html\_AM -0000998966-2020\_Insp\_AMOP-4403338-2024.pdf

FYI

I spoke with TSBC safety officer yesterday regarding the incident. We are required to have an inspection prior to reopening.

Thanks,

Rose

From: Dave Lywak <[Dave.Lywak@technicalsaftybc.ca](mailto:Dave.Lywak@technicalsaftybc.ca)>

Sent: Sunday, December 15, 2024 9:21 AM

To: Yip, Rosemary <[rosemary.yip@vancouver.ca](mailto:rosemary.yip@vancouver.ca)>; Moyls, Krista <[Krista.Moyls@vancouver.ca](mailto:Krista.Moyls@vancouver.ca)>

Subject: Certificate of Inspection: AMOP-4403338-2024

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# TECHNICAL SAFETY BC

**Permit Number:** AM -0000998966-2020

**Unit Number:** 22744

**Inspection Number:** AMOP-4403338-2024

When inquiring always refer to these numbers.

Hi City of Vancouver,

Further to the assessment performed on 15 December, 2024, please find attached a copy of the Certificate of Inspection.

Site Address	2099 Beach Avenue Vancouver British Columbia V6G 1Z4
Permit Number	AM -0000998966-2020
Inspection Number	AMOP-4403338-2024
Inspection Type	ASSESS: AM OP: Incident
Unit Name / Unit Number	TRAIN / 22744

Please be advised for any non-compliances identified, they must be resolved by the date(s) indicated on the attached Certificate of Inspection.

Should you have any questions regarding this Certificate of Inspection, please contact Technical Safety BC at 1-866-566-7233.

For information on the Safety Standards Act, Regulations, and the Review/Appeal process, please visit [www.technicalsaftybc.ca](http://www.technicalsaftybc.ca).

Dave Lywak | Safety Officer, Elevating Devices, Passenger Ropeways & Amusement Devices

TECHNICAL SAFETY BC | Safe technical systems. Everywhere.

Mobile: [778 828 9518](tel:7788289518) | Toll-free: [1 866 566 7233](tel:18665667233)

Suite [600 - 2889 East 12th Avenue, Vancouver, BC V5M 4T5](#)

[technicalsaftybc.ca](http://technicalsaftybc.ca) [[technicalsaftybc.ca](http://technicalsaftybc.ca)]

BC Safety Authority is now Technical Safety BC. While we have changed our name, we remain committed to our vision of *Safe technical systems. Everywhere.*

Learn more about our evolving services and how we share safety knowledge at [www.technicalsaftybc.ca](http://www.technicalsaftybc.ca) [[technicalsaftybc.ca](http://technicalsaftybc.ca)].

This email and any files transmitted with it is intended for the individual to whom it is addressed. Unauthorized use, reproduction or dissemination of this email is strictly prohibited. If you have received this email in error, please contact me immediately.

# CERTIFICATE OF INSPECTION

## Operating Incident

### Contact Information

City of Vancouver  
 453 12th Ave W  
 Vancouver BC V5Y 1V4

**Activity Date:** 15 December, 2024

### Site Address

TRAIN  
 2099 Beach Avenue  
 Vancouver British Columbia V6G 1Z4

**Inspection Result:** Failed

**Assessment Type:** ASSESS: AM OP: Incident

### Unit Information

Name	Unit Number	Status	Manufacturer	Mobility
TRAIN	22744	Active	Chance Rides	Fixed

### Non-Compliances

All Non-Compliances must be resolved by the due date unless specified otherwise in Safety Officer Notes.

Line	Code Violation and Comments	Followup Date
1	<p><b>Code:</b> 015 EDSR                      GENERAL - Documentation Provide</p> <p><b>Safety Officer Note:</b>                      EDSR Part 4 Incidents</p>	Jan 14, 2025



	Incidents in respect of all elevating devices  (20) Unless otherwise specified by a provincial safety manager, an elevating device that has been involved in an incident must be shut down immediately and must not be repaired or returned to service without the permission of a provincial safety officer.	
2	<b>Code:</b> SSA 36(2) Reporting incidents  <b>Safety Officer Note:</b> SSA 36 (2) A person must not remove, disturb or interfere with anything in, on or about the place where the incident occurred except for the following: (a) as is necessary to rescue a person, to prevent personal injury or death or to protect property; (b) in accordance with the regulations; (c) in accordance with the directions of a safety officer or safety manager.	Jan 14, 2025

### Safety Officer Notes

Incident inspection. Generated from Incident notification ID 55272

As per our conversation yesterday afternoon Saturday December.14.2024 ensure that Stanley Park Train remain closed until Technical Safety incident investigation has been completed.

As well please ensure that scene remain untouched but in safe manner.

### General Requirements and Information

1. All non-compliances must be resolved by the date indicated on the Certificate Of Inspection.
2. Technical Safety BC is to be notified of any incident that results in an injury to any person or damage to the regulated equipment. To report an incident, go to [www.technicalafetybc.ca](http://www.technicalafetybc.ca) (search for report an incident)
3. When an Operating Permit is required, the installation owner has 60 days to obtain a valid Operating Permit following a Passed Final Assessment



4. In accordance with s.20(3) of the Safety Standards General Regulation and Directive: **Correction of Non-Compliances for Amusement Devices D-AM 2020-01**, non-compliances identified on this certificate of inspection must be corrected within the date specified. **To declare that non-compliances have been corrected, submit a declaration via Online Services or submission of the Amusement ride / passenger ropeway information system confirmation of correction of non-compliances form.**

Safety Officer Name: Dave Lywak  
Safety Officer Phone: 778-828-9518  
Safety Officer Email: Dave.Lywak@technicalsaftybc.ca

If you disagree with a safety officer decision noted on this Certificate of Inspection, you may request, in writing, a Safety Manager review within 30 days from the date of issue. A Review Request Form can be obtained from any Technical Safety BC office or online at: [www.technicalsaftybc.ca](http://www.technicalsaftybc.ca) (search: "manager review")

For information on the Safety Standards Act, Regulations, and the Review/Appeal process, please visit [www.technicalsaftybc.ca](http://www.technicalsaftybc.ca)



**From:** "Tait, Godfrey" <Godfrey.Tait@vancouver.ca>  
**To:** "Jackson, Steve" <Steve.Jackson@vancouver.ca>  
**CC:** "Brodie, John" <John.Brodie@vancouver.ca>  
"Yip, Rosemary" <rosemary.yip@vancouver.ca>  
**Date:** 12/15/2024 1:10:18 PM  
**Subject:** FW: Train update

---

Hi Steve,  
Would you like to do this today via Zoom? Let me know if you'd like to connect briefly to chat with me about it.  
Godfrye

---

**From:** Alissa Thibault <alissa.thibault@globalnews.ca>  
**Sent:** Sunday, December 15, 2024 11:48 AM  
**To:** Media <media@vancouver.ca>  
**Subject:** Fw: Train update

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**From:** Alissa Thibault  
**Sent:** Sunday, December 15, 2024 11:47:12 AM  
**To:** PB Communications <PB.communications@vancouver.ca>  
**Cc:** Brett Ballah <brett.ballah@globalnews.ca>  
**Subject:** Train update

Morning team,

Wondering if anyone would be available today to speak with us on camera about the Stanley Park train? We've reached out to the commissioners who tell us staff are better positioned to speak given that this is an operational issue.

we're hoping you might be able to share any further information about what happened to the staff member.

Thanks so much,

Alissa Thibault

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From: ["Moyls, Krista" <Krista.Moyls@vancouver.ca>](mailto:Krista.Moyls@vancouver.ca)

To: ["Yip, Rosemary" <rosemary.yip@vancouver.ca>](mailto:rosemary.yip@vancouver.ca)

Date: 12/13/2024 11:32:51 PM

Subject: Odyssey first aid report s.22(1)

Attachments: IMG\_1078.jpg

IMG\_1079.jpg

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Krista Moyls  
Site Supervisor  
Stanley Park Railway

s.15(1)(l)

# ODYSSEY

## FIELD CARE REPORT

A. INCIDENT INFORMATION

s.22(1)

s.22(1)

s.22(1)

**Confidential When Completed**

Odyssey Medical Inc. | 28 Currie St, Unit 24, Barrie ON, L4M 5N4

Version: 2023-04-27 (Final)

ODYSSEY

FIELD CARE REPORT

F. TREATMENT PROVIDED  
s.22(1)

s.22(1)

s.22(1)

**Confidential When Completed**

Odyssey Medical Inc. | 28 Currie St, Unit 24, Barrie ON, L4M 5N4

Version: 2023-04-27 (Final)

**From:** "Moyls, Krista" <Krista.Moyls@vancouver.ca>  
**To:** "Yip, Rosemary" <rosemary.yip@vancouver.ca>  
**Date:** 12/14/2024 10:01:12 AM  
**Subject:** Re: Odyssey first aid report s.22(1)

---

I left the form on your desk. Sorry, didn't think you wouldn't be able to access the park. I'll send you an email from my computer

Krista Moyls  
Site Supervisor  
Stanley Park Railway  
s.15(1)(l)

---

**From:** Yip, Rosemary <rosemary.yip@vancouver.ca>  
**Sent:** Saturday, December 14, 2024 9:59:48 AM  
**To:** Moyls, Krista <Krista.Moyls@vancouver.ca>  
**Subject:** RE: Odyssey first aid report s.22(1)

Can you provide your report of events please?

s.22(3)(d) I will need to put together a meline for Parklane – me it was reported, what s.22(1) told you, etc.  
Thanks.

---

**From:** Moyls, Krista <Krista.Moyls@vancouver.ca>  
**Sent:** Friday, December 13, 2024 11:33 PM  
**To:** Yip, Rosemary <rosemary.yip@vancouver.ca>  
**Subject:** Odyssey first aid report s.22(1)

Krista Moyls  
Site Supervisor  
Stanley Park Railway  
s.15(1)(l)

From: "Yip, Rosemary" <rosemary.yip@vancouver.ca>  
To: "Curtis" s.22(1)  
Date: 12/14/2024 6:12:00 PM  
Subject: RE: SP Train operations suspension

Hi Curtis,  
Yes, that is correct. I'll provide an update in the upcoming week for the crew.  
Thanks for checking.

Rosemary

From: Curtis s.22(1)  
Sent: Saturday, December 14, 2024 6:07 PM  
To: Yip, Rosemary <rosemary.yip@vancouver.ca>  
Subject: Re: SP Train operations suspension

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Hi Rosemary, I just want to confirm rather than assume.

This means train staff shifts are cancelled until further notice is that correct?

On Sat, Dec 14, 2024 at 2:56\u8239 PM Yip, Rosemary <rosemary.yip@vancouver.ca> wrote:

Hi everyone,

I wanted to advise that due to an incident last night involving one of our staff, train operations have been suspended pending an OH&S investigation.

Though the train won't be operational until cleared, Bright Nights remains open for folks to enjoy the seasonal displays on the plaza and support the Burn Fund through donations at the gate.

Vendors should anticipate reopening on Sunday, following a cleanup from the wind event today.

Event security should resume on Sunday as well.

Please let me know if you have any questions or concerns.

Thanks,  
Rosemary

**Board of Parks and Recreation\u8239**  
**Information bulletin\u8239**  
**December 14, 2024\u8239**

## Stanley Park Train suspends operations

Effective today, the Vancouver Board of Parks and Recreation is suspending Stanley Park Train operations until further notice following a worker safety incident last night, December 13, 2024.

Staff are working to notify and refund all affected customers who had reservations this weekend and into early next week. We are very sorry as we understand the inconvenience and disappointment this represents for everyone who were looking forward to enjoying this beloved holiday tradition with their friends and loved ones.

The safety incident involved one of the Park Board's train operators. The incident has been reported to the City's Occupational Health and Safety team who will be following all required protocols to investigate. While this is underway, train operations need to be suspended to ensure the safety of our staff.

During the period in which the train's operations are suspended, we welcome visitors to come and enjoy the seasonal displays on the train plaza.

Rosemary Yip

Train Operations Team Lead

Vancouver Park Board City of Vancouver

[rosemary.yip@vancouver.ca](mailto:rosemary.yip@vancouver.ca)

Tel: 604-257-8465

Cel: s.15(1)(l)

Pronouns: she/her

*I acknowledge that we are on the unceded territories of the Coast Salish Na on, the x m k y m (Musqueam), s wx\u02817\_w\u02817mesh (Squamish) and s lilw ta (Tsleil-Waututh)*



From: "Yip, Rosemary" <rosemary.yip@vancouver.ca>  
To: "Mike" s.22(1)  
Date: 12/14/2024 7:12:00 PM  
Subject: RE: SP Train operations suspension

Hi Mike

I will provide an update early next week. We have refunded all ticketholders through Wednesday, and I'll have more information at that point.

So sorry for this, Mike. Not at all what we want to happen.

From: Mike s.22(1)  
Sent: Saturday, December 14, 2024 6:23 PM  
To: Yip, Rosemary <rosemary.yip@vancouver.ca>  
Subject: Re: SP Train operations suspension

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What shall I tell my staff - are we day to day?

Thanks!

Mike

On Sat., Dec. 14, 2024, 2:56 p.m. Yip, Rosemary, <rosemary.yip@vancouver.ca> wrote:

Hi everyone,

I wanted to advise that due to an incident last night involving one of our staff, train operations have been suspended pending an OH&S investigation.

Though the train won't be operational until cleared, Bright Nights remains open for folks to enjoy the seasonal displays on the plaza and support the Burn Fund through donations at the gate.

Vendors should anticipate reopening on Sunday, following a cleanup from the wind event today.

Event security should resume on Sunday as well.

Please let me know if you have any questions or concerns.

Thanks,  
Rosemary

**Board of Parks and Recreation**  
**Information bulletin**  
**December 14, 2024**

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The safety incident involved one of the Park Board's train operators. The incident has been reported to the City's Occupational Health and Safety team who will be following all required protocols to investigate. While this is underway, train operations need to be suspended to ensure the safety of our staff.

During the period in which the train's operations are suspended, we welcome visitors to come and enjoy the seasonal displays on the train plaza.

Rosemary Yip

Train Operations Team Lead

Vancouver Park Board City of Vancouver

[rosemary.yip@vancouver.ca](mailto:rosemary.yip@vancouver.ca)

Tel: 604-257-8465

Cel: s.15(1)(l)

Pronouns: she/her

*I acknowledge that we are on the unceded territories of the Coast Salish Na on, the x m k y m (Musqueam), s vx\u02817\_w\u02817mesh (Squamish) and s lilw ta (Tsleil-Waututh)*

From: "Yip, Rosemary" <rosemary.yip@vancouver.ca>  
To: "Phil" s.22(1)  
Date: 12/14/2024 7:18:00 PM  
Subject: RE: Train Operations

---

Hi Phil,  
Yes, train operations shi3 are cancelled until we resume service. At this time, we don't know when that will be. I'm really sorry. I will provide another update early in the week.

---

From: Phil s.22(1)  
Sent: Saturday, December 14, 2024 3:03 PM  
To: Yip, Rosemary <rosemary.yip@vancouver.ca>  
Subject: Train Operations

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Hello Rosemary

I know right now you are buried in a blizzard of inquiries and site assessment, but does the cancellation of operations mean our planned shi3 are also canceled? I'm asking so I can plan accordingly. s.22(1)

Sincerely  
Phillip

From: "Yip, Rosemary" <rosemary.yip@vancouver.ca>

To: "311 Operations (Internal Use)" s.15(1)(l)

Date: 12/14/2024 2:03:00 PM

Subject: RE: Train Tonight

---

And Susan, another layer on top of this park closure...

The Train is suspending operations indefinitely while we investigate an OH&S incident...

We've automatically refunded ticketholders from Saturday 14<sup>th</sup> to Wednesday 18<sup>th</sup> and will update early next week. I'll keep your team looped in. Please see IB released an hour ago below.

Thanks again,  
Rosemary

**Vancouver Board of Parks and Recreation\u8239  
Information bulletin\u8239  
December 14, 2024\u8239**

## Stanley Park Train suspends operations

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The safety incident involved one of the Park Board's train operators. The incident has been reported to the City's Occupational Health and Safety team who will be following all required protocols to investigate. While this is underway, train operations need to be suspended to ensure the safety of our staff.

During the period in which the train's operations are suspended, we welcome visitors to come and enjoy the seasonal displays on the train plaza.

---

From: 311 Operations (Internal Use) s.15(1)(l)  
Sent: Saturday, December 14, 2024 12:57 PM  
To: Yip, Rosemary <rosemary.yip@vancouver.ca>  
Subject: RE: Train Tonight

Ok thank you, Rosemary! I'll let the floor know.

Susan

---

From: Yip, Rosemary <rosemary.yip@vancouver.ca>  
Sent: Saturday, December 14, 2024 12:56 PM  
To: 311 Operations (Internal Use) s.15(1)(l)  
Subject: RE: Train Tonight

Hi Susan

Just wanting to confirm that Bright Nights is closed tonight as Stanley Park has been shut down.  
Thanks very much.

Rosemary

---

From: 311 Operations (Internal Use) s.15(1)(l)  
Sent: Saturday, December 14, 2024 9:15 AM  
To: Yip, Rosemary <[rosemary.yip@vancouver.ca](mailto:rosemary.yip@vancouver.ca)>  
Subject: Train Tonight

Hi Rosemary,

Just wondering if the train is going ahead this evening. It has been very windy (though I think its going to die down later) so just wanted to double check as we're ge ng inquires from ci zens about it.

Maybe its too soon to know for sure though?

Thanks!

Susan Picha | CSRII | Supervisor (*she/her*)  
3-1-1 Operations | City of Vancouver  
[susan.picha@vancouver.ca](mailto:susan.picha@vancouver.ca)  
604-829-4312 ext. 88560

From: ["Yip, Rosemary" <rosemary.yip@vancouver.ca>](mailto:rosemary.yip@vancouver.ca)

To: ["Moyls, Krista" <Krista.Moyls@vancouver.ca>](mailto:Krista.Moyls@vancouver.ca)

["Veuger, Cynthia" <Cynthia.Veuger@vancouver.ca>](mailto:Cynthia.Veuger@vancouver.ca)

CC: ["Mike" s.22\(1\)](#)

["Devon Taylor" <devon@burnfund.org>](mailto:devon@burnfund.org)

["ELANGO VAN PALANI \ \(organicvillacatering@gmail.com\)" <organicvillacatering@gmail.com>](mailto:organicvillacatering@gmail.com)

["Luk Seonghu" <luk@praguery.com>](mailto:luk@praguery.com)

[info@praguery.com](mailto:info@praguery.com)

["E Marchant" <insomniaccoffee@gmail.com>](mailto:insomniaccoffee@gmail.com)

["Michael Murray" <contact@stanleyparkecolony.ca>](mailto:contact@stanleyparkecolony.ca)

["Gurjinder Bains" <gubains@paladinsecurity.com>](mailto:gubains@paladinsecurity.com)

["Supreet Singh" <supsingh@paladinsecurity.com>](mailto:supsingh@paladinsecurity.com)

["Tom O'Connell | ODYSSEY" <tom.oconnell@odysseymedical.ca>](mailto:tom.oconnell@odysseymedical.ca)

BCC: [Christina s.22\(1\)](#)

[s.22\(1\)](#)

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["Phil" s.22\(1\)](#)

[s.22\(1\)](#)

Date: 12/14/2024 2:56:00 PM

Subject: SP Train operations suspension

Hi everyone,

I wanted to advise that due to an incident last night involving one of our staff, train operations have been suspended pending an OH&S investigation.

Though the train won't be operational until cleared, Bright Nights remains open for folks to enjoy the seasonal displays on the plaza and support the Burn Fund through donations at the gate.

Vendors should anticipate reopening on Sunday, following a cleanup from the wind event today.

Event security should resume on Sunday as well.

Please let me know if you have any questions or concerns.

Thanks,

Rosemary

**Board of Parks and Recreation**  
**Information bulletin**  
**December 14, 2024**

## **Stanley Park Train suspends operations**

Effective today, the Vancouver Board of Parks and Recreation is suspending Stanley Park Train operations until further notice following a worker safety incident last night, December 13, 2024.

Staff are working to notify and refund all affected customers who had reservations this weekend and into early next week. We are very sorry as we understand the inconvenience and disappointment this represents for everyone who were looking forward to enjoying this beloved holiday tradition with their friends and loved ones.

The safety incident involved one of the Park Board's train operators. The incident has been reported to the City's Occupational Health and Safety team who will be following all required protocols to investigate. While this is underway, train operations need to be suspended to ensure the safety of our staff.

During the period in which the train's operations are suspended, we welcome visitors to come and enjoy the seasonal displays on the train plaza.

Rosemary Yip

Train Operations Team Lead

Vancouver Park Board - City of Vancouver

rosemary.yip@vancouver.ca

Tel: 604-257-8465

Cel: s.15(1)(l)

Pronouns: she/her

*I acknowledge that we are on the unceded territories of the Coast Salish Nation, the x'm k'y'm (Musqueam), s'wxwú7mesh (Squamish) and s' lilw ta (Tsleil-Waututh)*

From: ["Brodie, John" <John.Brodie@vancouver.ca>](mailto:John.Brodie@vancouver.ca)  
To: ["Jackson, Steve" <Steve.Jackson@vancouver.ca>](mailto:Steve.Jackson@vancouver.ca)  
CC: ["Yip, Rosemary" <rosemary.yip@vancouver.ca>](mailto:rosemary.yip@vancouver.ca)  
Date: 12/13/2024 11:39:02 PM  
Subject: Worker safety incident at Stanley Park Train

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Hi Steve,

There was an employee safety incident tonight at the Stanley Park Train. My understanding from information received from Rosemary (who was offsite, but connected with Krysta) is that a driver suffered acute symptoms from the exhaust on one of the trains which required medical attention from first aid. First aid provided <sup>s.22(1)</sup> oxygen onsite, but <sup>s.22(1)</sup> was then taken to the hospital for further recovery. There were no known safety impacts for any guests.

Given this incident and information already known about the exhaust issues, I do not feel that the Stanley Park Train is currently a safe environment to work in for our drivers and recommend that we stop operations until a more comprehensive exhaust solution can be designed and implemented.

I've set up a meeting to discuss the incident for 9:15am on Saturday morning (you, Godfrey, Rose and I are invited), so I'm hoping we can connect then and determine the path forward.

John



John Brodie, PMP | Director, Business Services  
Vancouver Board of Parks and Recreation  
2099 Beach Avenue, Vancouver | <sup>s.15(1)(l)</sup>





John &gt;



Fri, Dec 13 at 10:39 PM

Giving you a heads-up that there was another safety issue at the train tonight. s.22(1)

s.22(1)

s.22(1)

. I think we need to prepare to stop operations as I don't feel comfortable moving forward under current circumstances.

I'll connect with Godfrey in the morning.

Sat, Dec 14 at 7:13 AM

Yep. Definitely need to look at that now.

Bring me in as needed.

Sat, Dec 14 at 8:46 PM

Stibbard just called me and said he's asked his team to fast-track solutions. He thought it could be a night's worth of work, but his guys aren't TSBC certified for amusement rides, so might not be that easy.

Worth seeing where he can get us. Would be good to have Rose connect with Hedgehog and maybe



iMessage





John &gt;



s.22(1)

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Worth seeing where he can get us. Would be good to have Rose connect with Hedgehog and maybe they provide oversight again like last time. Would be nice if given it's not the drive train or track if it didn't need as many TSBC hurdles.

Delivered



iMessage





Magnus >



iMessage  
Sun, Dec 15 at 9:05 AM

Morning Steve - s.22(3)(d)

s.22(3)(d)

s.22(3)(d)

Thx Magnus

Believe so but let me confirm.

Thx.

Confirmed

s.22(3)(d)

Thanks. I'll give s.22(3)(d) a call today to give some answers, sticking to what we know.

Sun, Dec 15 at 11:46 AM

Thanks Magnus

Delivered



iMessage





Godfrey >

Sat, Dec 14 at 1:02 PM

Release just went out

Will stay in touch

Hey. First message went to city leadership as opposed to PB... no biggy but let's share with PBLT and GMO

Also is commissioner note going out?

Scratch. Just saw it.

Sorry saw both. Email string not as easy to follow on iPhone.

The first message went to Commissioners w a Cc to LT and GMO

All good!

Sat, Dec 14 at 3:55 PM

So far no media requests...

jinxy!

Jinxy in the house....

Sun, Dec 15 at 1:12 PM



iMessage

