

REVENUE SERVICES

Revenue Services has temporarily relocated to 515 W. 10th Ave. (one block north of City Hall).

Payment and inquiries for the following services are now located at 515 W. 10th Ave.

✓ **PROPERTY TAX**
In-person payment and inquires.

✓ **EMPTY HOMES TAX**
Visit 515 W. 10th Ave for appointments unless a staff member has asked you to meet at City Hall.

✓ **UTILITY BILLING**

✓ **BYLAW FINES**

✓ **PERMITS AND LICENCES**



Get directions: vancouver.ca/city-hall-locations

GET HELP WITH YOUR TAX NOTICE

Check out our guide on how to read your tax notice at: vancouver.ca/tax-notice

SET UP AN ONLINE ACCOUNT

Sign up to receive tax notices by email at: vancouver.ca/property-services

UPDATE YOUR MAILING ADDRESS

Has your mailing address changed?
Do you own more than one property?

Update your address with BC Assessment at: bcassessment.ca/update

PROPERTY TAX REMINDERS



PAYING YOUR PROPERTY TAX

Online: The quickest and easiest way to pay is online via your financial institution.

In-Person: In-person payments can be made at 515 W. 10th Ave., Monday – Friday, 8:30 am – 5 pm

By Mail: Drop your cheque at City Hall, 453 West 12th Avenue (south) entrance mail slot 24 hours a day. Payments received after midnight on July 3, 2024 will be considered late.



CLAIMING YOUR HOME OWNER GRANT

Submit your grant application directly to the Province at: gov.bc.ca/homeownergrant

For help, call the Province at **1-888-355-2700**

IMPORTANT: After you receive confirmation of a successful grant submission, it may take 3-4 days to update your property tax account. To avoid a late penalty, pay the balance (minus your eligible grant amount) before the property tax due date.



PROPERTY TAX DEFERRALS

The Province's Property Tax Deferment Program is a low-interest provincial loan program designed to help qualified B.C. home owners pay their annual property taxes.

Learn more at: gov.bc.ca/propertytaxdeferment

For general inquiries, please email:

taxdeferment@gov.bc.ca

For translations or more information, please visit: vancouver.ca/property-tax

有關翻譯文本或更多信息，請訪問: vancouver.ca/property-tax

如果需要参阅翻译文本或者是获得更多资讯，请浏览: vancouver.ca/property-tax

Para sa mga salin sa Tagalog o para sa karagdagang impormasyon, bisitahin ang: vancouver.ca/property-tax

ਅਨੁਵਾਦਾਂ ਜਾਂ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਵੇਖੋ: vancouver.ca/property-tax

Để có bản dịch hoặc biết thêm thông tin, xin vui lòng truy cập: vancouver.ca/property-tax

Para obtener traducciones o más información, visite: vancouver.ca/property-tax

IMPORTANT INFORMATION PROPERTY TAXES DUE JULY 3, 2024



PROPERTY TAXES 2024

Sign up to receive tax notices by email:

vancouver.ca/property-services



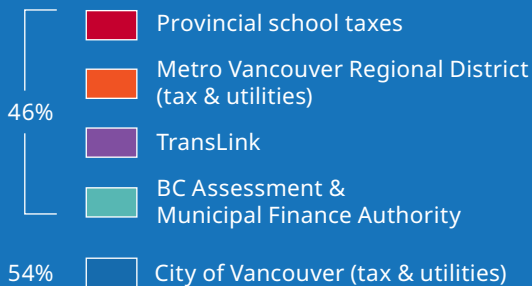
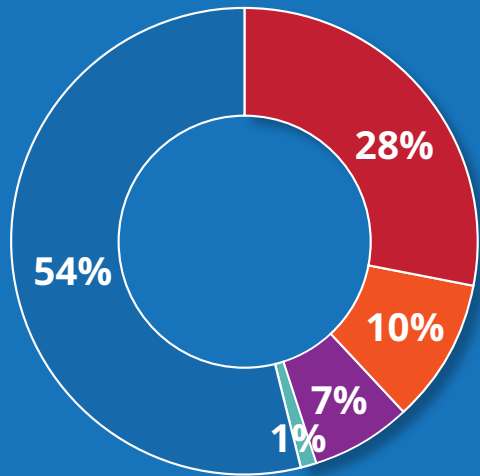
ONLY 54% OF YOUR TAXES AND UTILITY FEES GO TO THE CITY OF VANCOUVER

Across all properties, about **46 per cent of property taxes and utility fees fund regional services, schools, transit, drinking water supply and wastewater treatment.** The City does not have control over what is charged or how levies are distributed across the region.

The other 54 per cent of property taxes and utility fees fund City services.

As an example, the total amount charged to the owner of a median-value single-family home includes \$4,860 in taxes/fees to the City of Vancouver and \$3,502 in taxes/fees collected by the City on behalf of other authorities.

Learn more at: vancouver.ca/property-tax



TAX RELIEF PROGRAMS

The City offers two property tax relief programs:

TARGETED LAND ASSESSMENT AVERAGING

which addresses assessment volatility for eligible **Residential** (Class 1), **Light Industry** (Class 5) and **Other** (Class 6) properties.

Learn more at: vancouver.ca/averaging

DEVELOPMENT POTENTIAL RELIEF PROGRAM PILOT

which addresses unrealized development potential for eligible **Light Industry** (Class 5) and **Business & Other** (Class 6) properties.

Learn more at: vancouver.ca/tax-relief

CAPITAL INVESTMENTS

Capital investments respond to population growth and fund the replacement and renewal and expansion of Marpole Community Centre, and the upgrades to the Granville and Cambie Bridges.

Key projects include new parks in Southeast False Creek and East Fraserlands, renewal and expansion of Marpole Community Centre, and the upgrades to the Granville and Cambie Bridges.

Council approved a capital expenditure budget of \$782 million for 2024.

Learn more at: vancouver.ca/capital-projects

HOW THE CITY'S PORTION OF TAXES IS SPENT

The City of Vancouver's portion of taxes generally represents approximately half of the overall tax bill.

It funds essential services as well as facilities such as recreation centres and infrastructure such as sewer pipes, roads and bridges. These estimates only show the part of the taxes that belong to the City, which you can find on the "General Levy" line of your 2024 property tax notification.

CITY SERVICES	Per cent of Levy	Strata Unit	Single-Family Home	Business
Vancouver Police Department	30%	\$419	\$1,148	\$2,159
Capital Investments, Debt & General Government	20%	\$280	\$766	\$1,439
Vancouver Fire Rescue Services	13%	\$182	\$498	\$935
Technology, Facilities, Planning & Corporate Services	12%	\$168	\$459	\$863
Engineering (Streets & Sewer)	9%	\$126	\$344	\$648
Parks & Recreation	7%	\$98	\$268	\$504
Arts, Culture & Community Services	5%	\$70	\$191	\$360
Vancouver Public Library	4%	\$56	\$153	\$288
Estimated General Levy	100%	\$1,399	\$3,827	\$7,196

Note: Separate from the City's General Levy, you may also see Engineering Utility Fees listed on your tax notice for services including sewer, water and solid waste collection. The notice will also include taxes levied by other taxing authorities.

Median Residential Strata Unit Assessed at \$806,000
 Median Single-Family Home Assessed at \$2,205,000
 Median Business Property Assessed at \$1,232,000