Date: 4/9/2025 2:29:51 PM Subject: YVR voted Best Airport in North America
Hi Council –
Putting the note below on your radar, sharing the great news that, once again, YVR has been named the Best Airport in North America at the Skytrax World Airport Awards mote details below.
Thanks,
Karen
Karen Levitt, Deputy City Manager karen.levitt@vancouver.ca
The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x ^w məθk ^w əyʻəm/Musqueam, Skwx\u817 _wú7mesh/Squamish and səlilwəta\frac{1}{2}/Tsleil-Waututh nations

From: YVR Government Relations < Government Relations@yvr.ca>

From: <u>"Levitt, Karen" < karen.levitt@vancouver.ca></u>

To: "Direct to Mayor and Council

Sent: Wednesday, April 9, 2025 12:06 PM

To: YVR Government Relations < <u>Government Relations@yvr.ca</u>>

Subject: YVR voted Best Airport in North America

City of Vancouver Warning - This message is from an external sender

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Good afternoon,

We are delighted to share that YVR has once again been named Best Airport in North America at the Skytrax World Airport Awards. This marks YVR as the only airport to be awarded this recognition 14 times in the past 16 years. YVR also ranked 13th in the world's top 20 airports, up four places from 2024, as well as Cleanest Airport in North America for the third consecutive year.

The Skytrax World Airport Awards are based on the world's largest independent customer satisfaction survey—completed by airport customers from more than 100 nationalities across 570 airports—and set the global benchmark for airport excellence by evaluating passenger experiences across key service and product performance indicators.

Here's what President and CEO at YVR, Tamara Vrooman, had to say about the award:

"I am thrilled that YVR has been recognized as the Best Airport in North America and is ranked among the world's top airports. This achievement is a testament to the dedication and passion of our incredible team, our valued community, and the trusted partners we work alongside every day. This award belongs to all of us."

This recognition underscores YVR's commitment to sustainable growth, exceptional customer service, and community support, while driving business, economic development, and innovation in BC. We look forward to celebrating our employees, customers, community, and business partners in the coming months.

Read the full news release here [news.yvr.ca] or engage with our LinkedIn [linkedin.com] post!

Sincerely,

Charlotte Mitchell (she/her/hers)

Government Relations Strategist

Vancouver Airport Authority

MOBILE: 604.644.3558 | yvr.ca/TAKEcare [yvr.ca]

