

File No.: 04-1000-20-2025-050

February 28, 2025

s.22(1)

Dear s.22(1)

**Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of January 22, 2025 under the *Freedom of Information and Protection of Privacy Act (the Act)* for:

**Record of all 3-1-1 and Van311 complaints regarding trucks and cement trucks accessing the Broadway Subway Project and idling on Yukon Avenue within no-idling designated areas as marked by City signage. Date range: January 1, 2023 to January 21, 2025.**

We have completed the search for responsive records for this request and no responsive records have been located from 3-1-1 and Van311. Staff advised that 3-1-1 does not track complaints to do with the Broadway Subway line.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2025-050); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

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