

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>

"Direct to Mayor and Council"

Date: 6/27/2025 11:58:13 AM

Subject: RE: Upcoming Information Bulletin: Canada Place closed to general traffic June 30 to July 5 (June 27, 2025)

Good morning Sarah,

Thanks for raising this matter. Our team advises that the existing ride-hailing pick-up zone for cruise passengers is on-street on Canada Place, between Howe and Burrard streets. However, this portion of the street will be closed for Canada Together festivities. As such, the pick-up zone will be temporarily relocated to Cordova Street, between Thurlow and Burrard streets. A ride-hailing geo-fence has been established to pin pick-ups to the temporary zone and help guide both drivers and passengers to the correct location.

Ride-hailing vehicles are not permitted to pick up within the Canada Place terminal as there is insufficient space to do so. However, they can and are encouraged to drop off cruise passengers on the lower P2 level of the terminal, accessible via Main Street and Waterfront Road. Ride-hailing vehicles picking up or dropping off passengers for the Pan Pacific Hotel and Fairmont Waterfront Hotel will be permitted to access Howe Street.

As a point of clarification, we will add this line to the information bulletin before it is issued today:

Ride-hailing vehicles picking up or dropping off passengers for the Pan Pacific Hotel and Fairmont Waterfront Hotel will be permitted to access Howe Street. Ride-hailing vehicles can drop off cruise passengers on the lower P2 level of the terminal, accessible via Main Street and Waterfront Road. Cruise-related ride-hailing vehicles need to pick up on 1000 W Cordova.

If you have further questions about the foregoing, please let me know.

Best,

Paul

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>

Sent: Friday, June 27, 2025 10:25 AM

To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council

Cc: City Manager's Correspondence Group

Subject: RE: Upcoming Information Bulletin: Canada Place closed to general traffic June 30 to July 5 (June 27, 2025)

Paul,

Thanks for this. I have one question that flagged for me.

The information bulletin states taxis but does not mention rideshare, unlike the longer summertime traffic management plan.

Does that mean that rideshare is not permitted during next week's closure and they are being treated differently than taxis? Taxis are not as easy to secure for hotel guests and for locals generally as rideshare so this means options are limited for travellers or people have to be dropped off further away.

I anticipate this may be because taxis are more visually identifiable? Is that the case? But noting ride share vehicles have stickers to indicate their use.

Would appreciate hearing from staff on this as I'd like to know why rideshare is apparently precluded?

thx

Sarah Kirby-Yung, MBA she/her

Councillor – City of Vancouver

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I am humbly thankful that I live and work on the territories of the xʷməθkʷəy̓əm ([Musqueam](#)), Skwx̱u817 _wú7mesh ([Squamish](#)) and səłilwətaʔt / səłilwitulh ([Tsleil-Waututh](#)) Nations.

From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Friday, June 27, 2025 9:48 AM

To: Direct to Mayor and Council

Cc: City Manager's Correspondence Group

Subject: Upcoming Information Bulletin: Canada Place closed to general traffic June 30 to July 5 (June 27, 2025)

Dear Mayor and Council,

I am writing to inform you that the City will be issuing the below information bulletin about the closure of Canada Place to general traffic from June 30 to July 5 for Canada Together events and busy Vancouver Convention Centre activity. Taxis, buses and hotel guests will have access to hotels and the cruise ship terminal.

Please keep this information bulletin embargoed until it goes live from the City media email account. Maria will reply to this email with the relevant vancouver.ca link and social media links, once these are live.

Best,
Paul

Paul Mochrie (he/him)

City Manager

City of Vancouver

paul.mochrie@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwx̱wú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

City of Vancouver
Information bulletin
June 27, 2025

Canada Place closed to general traffic June 30 to July 5

From June 30 to July 5, Canada Place will be closed to general traffic to accommodate [Canada Together](#) events and busy conference activity at the Vancouver Convention Centre. Access via Howe Street will be limited to taxis, buses and hotel guests destined to the Fairmont Waterfront Hotel, Pan Pacific Hotel and Canada Place cruise terminal only.

Expect heavy congestion in the area and plan ahead.

The 800- and 900-blocks of Cordova Street will also be closed July 1st for Canada Together events.

To support these changes, Howe Street between Cordova Street and Canada Place will operate as a two-way road from late June onwards. The portion of Canada Place between Howe and Burrard streets will continue to operate one-way westbound as part of our Canada Place [one-way pilot](#).

Learn more on our [tour bus](#) and [limos/ride-hailing/taxis](#) web pages.

Emergency vehicle access will be maintained at all times.

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Media contact:
Civic Engagement and Communications
media@vancouver.ca