

File No.: 2025-1009

February 9, 2026

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of December 17, 2025 under the *Freedom of Information and Protection of Privacy Act* for:

The following records from Vancouver Fire Rescue Services regarding Firehall 10:

1. A summary of service calls categorized by the following neighbourhoods:

- a) **UBC Campus;**
- b) **Chancellor Place Neighbourhood;**
- c) **East Campus Neighbourhood;**
- d) **Hampton Place Neighbourhood;**
- e) **Hawthorn Place Neighbourhood; and**
- f) **Wesbrook Place Neighbourhood;**

2. Staffing levels for the fire hall for the same period.

Date range: January 1, 2020 to December 1, 2025.

All responsive records are attached.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2025-1009); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Siân Madsen, MA, MAS
Acting Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

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Date Range: January 1, 2020 to December 31, 2025	
Area	Total # of Incidents
UBC Campus	6,250
Chancellor Place Neighbourhood	209
East Campus Neighbourhood	29
Hampton Place Neighbourhood	402
Hawthorn Place Neighbourhood	475
Wesbrook Place Neighbourhood	1,273

Staffing Levels		
Year	Apparatus	Fire Fighters
2020	2	8
2021	2	8
2022	2	8
2023	2	8
2024	2	8
2025	2	8

* Fire Fighters (Includes Captain and Lieutenant)

UBC Campus		
Call Category	# of Incidents	% Breakdown
Alarm	2,522	40.4%
Assist & Other	529	8.5%
Fire	201	3.2%
Hazmat	69	1.1%
Medical	2,344	37.5%
Public Service	248	4.0%
Rescue/MVI/Hazard	337	5.4%
Grand Total	6,250	100.0%

Chancellor Place		
Call Category	# of Incidents	% Breakdown
Alarm	79	37.8%
Assist & Other	16	7.7%
Fire	3	1.4%
Hazmat	6	2.9%
Medical	83	39.7%
Public Service	7	3.3%
Rescue/MVI/Hazard	15	7.2%
Grand Total	209	100.0%

East Campus		
Call Category	# of Incidents	% Breakdown
Alarm	8	27.6%
Assist & Other	2	6.9%
Fire	2	6.9%
Hazmat	0	0.0%
Medical	14	48.3%
Public Service	2	6.9%
Rescue/MVI/Hazard	1	3.4%
Grand Total	29	100.0%

Hampton Place		
Call Category	# of Incidents	% Breakdown
Alarm	92	22.9%
Assist & Other	87	21.6%
Fire	6	1.5%
Hazmat	1	0.2%
Medical	187	46.5%
Public Service	18	4.5%
Rescue/MVI/Hazard	11	2.7%
Grand Total	402	100.0%

Hawthorn		
Call Category	# of Incidents	% Breakdown
Alarm	198	41.7%
Assist & Other	33	6.9%
Fire	10	2.1%
Hazmat	4	0.8%
Medical	183	38.5%
Public Service	20	4.2%
Rescue/MVI/Hazard	27	5.7%
Grand Total	475	100.0%

Wesbrook Place		
Call Category	# of Incidents	% Breakdown
Alarm	353	27.7%
Assist & Other	194	15.2%
Fire	41	3.2%
Hazmat	22	1.7%
Medical	539	42.3%
Public Service	38	3.0%
Rescue/MVI/Hazard	86	6.8%
Grand Total	1,273	100.0%