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To: ["Direct to Mayor and Council - DL"](#)

Date: 11/21/2025 10:28:21 AM

Subject: VanStat Program Update

Attachments: image002.png

Good morning Mayor and Council,

We are looking forward to our inaugural VanStats meeting next week on the 28th. Please note we are exploring an alternative time that same day and will confirm asap – in recognition of this, I request that you hold time in the afternoon for rescheduling.

Program Structure

- Brings critical City services together to review KPIs related three shared outcomes:
 - Clean & Functional Public Realm
 - Safe People & Places
 - A Supportive Community
- Initial Participating Services include Street Cleaning (ENG), Park Rangers (VPB), Police (VPD), Fire /Rescue (VFRS), Homelessness Services (ACCS)
- Initial neighbourhood scope: West End, Downtown, Mount Pleasant, Strathcona

How It Works

- Monthly meetings on the 4th Thursday of each month (Nov and Dec 2026 meetings will be off schedule due to calendars and holidays)
- Meetings will be co-chaired by the Mayor (or Deputy) and City Manager
- These are the same as Monday briefings procedurally (they are not Council meetings) so Council engagement should focus on questions and seeking clarity
- Departments will present neighbourhood-level indicators, operational pressures, and performance trends
- Presentations will focus on highest-impact issues
- Clear follow-up via an Action Log/Tracker

What Council Will See

- Neighbourhood-level performance snapshots
- Service responses to emerging issues
- Identified actions for targeted improvements
- Identification of cross-cutting challenges, risks, and needs

Transparency & Public Reporting

- First two meetings will be internal only to settle logistics (Nov 28 and Dec 18)
- Business Improvement Associations will be invited to the Jan and Feb 2026 meetings
- We anticipate opening up meetings to the public generally for March 2026
- Public-facing materials include:
 - Monthly public digest summarizing key themes
 - Public dashboard on Vancouver.ca (early 2026 launch)

Next Steps

- Nov 28: First meeting — introduce services, indicators, and program structure
- December–Q1 2026: Begin tracking action and impacts
- Ongoing: Monthly meetings + public-facing updates
- Mid-2026: Evaluation to determine potential expansion to additional services, outcomes, and/or neighbourhoods

We will reserve some time on next Friday's agenda to respond to questions on the above, but I'm also happy to respond to any questions before then as well as needed. Please feel free to email me directly.

Thank you,

Sandra

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