

**From:** "Singh, Sandra" <Sandra.Singh@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL"  
**Date:** 12/17/2025 2:45:54 PM  
**Subject:** Upcoming Info Bulletin — Power Outage at City Hall

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Dear Mayor and Council,

The City will be issuing the below Information Bulletin today, Wednesday, December 17, 2025, regarding the ongoing power outage at City Hall.

The City has also shared the following social links which you may wish to amplify through your accounts:

City of Vancouver Social Media for Power Outage

X: <https://x.com/CityofVancouver/status/2001363130451136662?s=20>

Threads: <https://www.threads.com/@cityofvancouver/post/DSYAck8gay1?xmt=AQF016bUpX4063zGrGJTGFpYk1JnFFBTb22UuGSjsugOg>

Facebook: [https://www.facebook.com/stories/102152288622919/UzpfSVNDOjg0MDIyNzExODY0MTc0MQ==/?view\\_single=1](https://www.facebook.com/stories/102152288622919/UzpfSVNDOjg0MDIyNzExODY0MTc0MQ==/?view_single=1)

Instagram: <https://www.instagram.com/stories/cityofvancouver>

With thanks,  
Sandra

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City of Vancouver  
Information Bulletin  
December 17, 2025

### Vancouver City Hall closed due to power outage

Vancouver City Hall is currently experiencing a power outage due to last night's windstorm and is closed to the public today, but staff and services remain available to support you.

The outage only affects the City Hall building at 453 West 12th Avenue. The nearby Development and Building Services location at 515 West 10<sup>th</sup> Avenue and the Crossroads building at 522 West 8th Avenue are not impacted.

There is no access to Revenue Services at City Hall today. Residents can still access those services at our 515 West 10th Ave location:

- Payments: property tax, Empty Homes Tax (Vacancy Tax), bylaw fines, utility charges, accounts receivable
- Decals: commercial decals, garbage stickers
- Permits & Licensing: alarm permits, residential parking permits, business licences

Due to the outage, we cannot accept cash payments today. Property tax and utility payments can still be made online through your financial institution or submitted by mail. To submit your Empty Homes Tax declaration, please visit [vancouver.ca/ehd](https://vancouver.ca/ehd).

BC Hydro has crews onsite and they are working to restore power at City Hall. For power outage updates, please check the BC Hydro outage map at <https://bit.ly/4s3TYzu>. Should City Hall remain

without power for tomorrow, we will provide updates on our website and social media accounts in the morning. You can continue to access City services through [vancouver.ca](http://vancouver.ca) and 3-1-1.

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Media Contact:

Civic Engagement and Communications

[media@vancouver.ca](mailto:media@vancouver.ca)