

File No.: 04-1000-20-2025-170

March 10, 2025

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of March 7, 2025 under the ***Freedom of Information and Protection of Privacy Act*** for:

**Record of CCTV footage from Buster's Towing (City of Vancouver Impound Lot) for 10 – 15 minutes preceding 6:18 pm on January 10, 2025.**

We have completed the search for responsive records for this request and no responsive records have been located. City Protective Services staff have confirmed that the requested footage is no longer available as footage is not retained beyond 30 days, as per standard retention periods.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2025-170); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

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