

File No.: 04-1000-20-2025-359

July 25, 2025

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of June 12, 2025 under the ***Freedom of Information and Protection of Privacy Act*** for:

All records regarding complaints, inspections, incidents, injuries, or repair work relating to the sidewalk located at or near 2370 Cornwall Avenue. Date range: June 30, 2019 to June 11, 2025.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l) and s.22(1) of the Act. You can read or download these sections here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2025-359); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

:dl



Encroachment: N

Sidewalk and Boulevard History Report

2535921	RStRepair	PAUL BARBOSA	Fri, Jul 4, 2025	VINE ST and CORNWALL AV	Jul 03/25 - Refer to P Barbosa - Crew to patch deviations- weather permitting - P Barbosa Jul 03/25 - Referred to P Barbosa Jul 03/25 - Refer to Street Design - TLO Candidate- Future plans - P Barbosa Jul 03/25 - Referred to Street Design This street location is being tracked for future repaving consideration. Current condition is not ideal but there are many blocks of street across the City that are in similarly poor condition, and the City's budgets for repaving are limited. The City's street network periodically undergoes a condition assessment. That assessment data is used to help identify repaving candidates.	Thu, Jul 3, 2025	DAVID SANDHU
2430054	RGeneralIssue		Fri, Dec 6, 2024	VINE ST and CORNWALL AV	Dec 6/24 - Duplicate Case refer to SR 2429973 duplicate case see sr 2429973	Mon, Dec 9, 2024	DAVID SANDHU
2401455	RConstComplaint		Tue, Oct 8, 2024	2310 CORNWALL AV	Oct 8/24 - No current action by street ops.	Tue, Oct 8, 2024	DAVID SANDHU
2398075	RStRepair		Wed, Oct 2, 2024	2394 CORNWALL AV	Oct 2/24 - Duplicate request please refer to SR 2397983 <div>Emailed Streets EA - Request does not meet CoV criteria for Streets Emergency - Case not dispatched - MW</div><div> </div>	Wed, Oct 2, 2024	DAVID SANDHU
2397983	RConstComplaint		Wed, Oct 2, 2024	2394 CORNWALL AV	<div>Emailed Streets EA - Request does not meet CoV criteria for Streets Emergency - Case not dispatched - MW</div><div> </div> Oct 2/24 - Street Ops not working in the area, please redirect accordingly 	Tue, Oct 1, 2024	MIKE WELLS
2174990	RGeneralIssue		Tue, Jul 18, 2023	2305 CORNWALL AV	Please refer to Parks Board. Street Ops does not typically use leaf blowers and if it was found near kits pool, it was likely a parks item. Jul 18/23 - Referred to 311	Wed, Oct 2, 2024	DAVID SANDHU
2066233	RStSnowIce	BLAIR GORDON TODD	Mon, Dec 12, 2022	2394 CORNWALL AV	Dec 12/22 - 2394 Cornwall - No issue found. - Crew 67 Dec 9/22 - Referred to B Todd	Tue, Jul 18, 2023	TYLER FAHMI
1959141	RPotholeRepair	BLAIR GORDON TODD	Mon, Jun 6, 2022	CORNWALL AV and VINE ST	<table border="0" cellpadding="0" cellspacing="0" width="478" style="border-collapse: collapse; width: 359pt"><tbody><tr height="20" style="height: 15.0pt"><td height="20" width="478" style="height: 15.0pt; width: 359pt">Dispatched to City Response Truck/George on 28 May 22@10:37 . LPR</td></tr></tbody></table>	Fri, Dec 16, 2022	TYLER FIELD
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						Sat, May 28, 2022	LUIS REYES
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1808147	RFurnitureNew		Thu, Jul 15, 2021	2305 CORNWALL AV		Emailed s.15(1)(f) @vancouver.ca to reallocate to the department responsible for light standards 	Mon, Jul 12, 2021	MATTHEW CALLOW
1642592	RSideWalkRepair	RICHARD BRUCE	Tue, Jul 14, 2020	2386 CORNWALL AV		Dispatched to Sanitation at 15:30	Fri, Jul 10, 2020	LEAH SAND
						Emailed to Afternoon Shift.	Fri, Jul 10, 2020	CHERRY COHEN
							Wed, Jul 15, 2020	ASHLEY CHANDRA
						Jul 10/20 - 2386 Cornwall Ave. - Tripping Hazard. Along Balsam St. @ this address on cornwall, several spots along the sidewalk have come up due to the roots of trees. Spray paint along sidewalk. Referred to streets- Sanitation Emergency Crew Log Sh	Mon, Jul 13, 2020	TYLER FIELD
						The sidewalk in this area needs to be redone. Sidewalks are cracked and trees are lifting up parts of the sidewalk. Sanitation spray painted all the cracks orange. Refer to Streets.	Fri, Jul 10, 2020	LEAH SAND
1441765	RStRepair	RICHARD BRUCE	Mon, Apr 29, 2019	CORNWALL AV and VINE ST		Jun 27/19 - Completed - Crew 62	Wed, Jul 3, 2019	TYLER FAHMI
						Apr 29/19 - Surface patch required when crew available - P Barbosa	Tue, Apr 30, 2019	TYLER FAHMI
						Apr 29/19 - Referred to J Bruce	Mon, Apr 29, 2019	TYLER FIELD
1402383	RGeneralIssue	STUART MCMILLAN	Thu, Jan 24, 2019	2305 CORNWALL AV		Jan 24/19 - Referred to S McMillan	Thu, Jan 24, 2019	TYLER FIELD
						Jan 28/19 - Emailed 311 to refer to Parks.	Mon, Jan 28, 2019	TYLER FIELD
						Jan 24/19 - 2305 Cornwall - Kits pool belongs to Parks Board. Refer to them please. - Crew 502 Jan 28/19 - Referred to Parks	Mon, Jan 28, 2019	TYLER FIELD
1271026	RStRepair	MARCO BIAGINI	Tue, Apr 17, 2018	2305 CORNWALL AV		Apr 9/18 - Referred to M Biagini	Mon, Apr 9, 2018	TYLER FIELD
						Apr 17/18 - Refer to Parks Board. Emailed 311	Tue, Apr 17, 2018	TYLER FIELD
1249310	RGeneralIssue		Sat, Feb 10, 2018	2305 CORNWALL AV		Dispatched to Env Protection/D Elford on 10-Feb-18 @ 15:45. LPR	Sat, Feb 10, 2018	National Yards Night Shift
1240241	RStRepair	MARCO BIAGINI	Wed, Jan 31, 2018	2305 CORNWALL AV		Jan 31/18 - Refer to Parks Board. - M. Biagini<div>Emailed 311.</div>	Wed, Jan 31, 2018	TYLER FIELD
						Dispatched to Sanitation (604-603-1207) to investigate on Jan 21/18 at 09:06 ALH	Sun, Jan 21, 2018	National Yards Night Shift
1237282	RSurfaceWtrFlood	JASON AZUELOS	Wed, Mar 7, 2018	CORNWALL AV and VINE ST				
1233298	RGeneralIssue	STUART MCMILLAN	Wed, Jan 24, 2018	BALSAM ST and CORNWALL AV		Jan 24/18 - Balsam St @ Cornwall Av - Removed and recycled - Crew 502	Thu, Feb 1, 2018	NIAMH MCGEE
1200154	RStRepair		Wed, Oct 18, 2017	2305 CORNWALL AV		Oct 18/17 - Referred to 311 to redirect to Parks	Wed, Oct 18, 2017	TYLER FAHMI

Sidewalk and Boulevard History Report

1171558	RStRepair		Mon, Nov 8, 2021	CORNWALL AV and VINE ST	<p><p class="MsoNormal">This location was forward to StreetsDesign for Thin Lift Overlay repaving consideration. Resolve case as no further action at this time.</o:p></o:p></p></p> <p>Oct 17/17 - Please forward to Asset management for thin lift program. Possibly 2018 list - D Moore</p> <p>Aug 15/17- Refer to D. Moore.</p>	Mon, Nov 8, 2021	KEVIN WONG
					<p>Oct 17/17 - Please forward to Asset management for thin lift program. Possibly 2018 list - D Moore</p> <p>Aug 15/17- Refer to D. Moore.</p>	Fri, Oct 20, 2017	TYLER FAHMI
1120774	RPotholeRepair	MARCO BIAGINI	Tue, Apr 25, 2017	CORNWALL AV and VINE ST	Apr 25/ 17 @ 11.30am. Dispatched to C1203.	Tue, Apr 25, 2017	LISA WESSELING
1107291	RPotholeRepair	MARCO BIAGINI	Thu, Mar 23, 2017	CORNWALL AV and VINE ST	<p>Mar 23/17- Crew 67 (N. Cummings) Filled 14 potholes.</p> <p>Mar 23/17- Crew 67 (N. Cummings) Refer to P. Barbosa for C.O.P</p> <p>Dispatched to Crew 67 @ 0955</p>	Fri, Mar 24, 2017	SARAH KIM
						Fri, Mar 24, 2017	SARAH KIM
						Thu, Mar 23, 2017	ANITA HOGGARD
817946	RPotholeRepair	MARCO BIAGINI	Mon, May 25, 2015	CORNWALL AV and VINE ST	Dispatched to Truck C1203 on May 25/15 at 13:02PM	Mon, May 25, 2015	MARK RAINES
748917	RPotholeRepair	RONALD HAMILTON	Tue, Nov 25, 2014	BALSAM ST and CORNWALL AV	<p>Dispatched to Truck C1203 on Nov 25/14 at 09:35.</p> <p><P style="MARGIN: 0in 0in 10pt" class=MsoNormal>Nov 17/14 - Reprinted in pink for superintendent.<?xml:namespace prefix = o ns = "urn:schemas-microsoft-com:office:office" /><o:p></o:p></P></p>	Tue, Nov 25, 2014	OLIVER THOMAS
						Mon, Nov 17, 2014	TYLER FIELD
679097	RGeneralIssue		Sun, Mar 16, 2014	BALSAM ST and CORNWALL AV	Mar. 16/14 - (2405 Cornwall) Property sign down - blocking the sidewalk. 3 pictures taken. Moved off of the sidewalk. -Crew 503, B. Huth 	Mon, Mar 17, 2014	MELISSA MEADS
549178	RGeneralIssue		Fri, Feb 15, 2013	2330 CORNWALL AV	Feb 15/13 - brought safety materials to the site for an open excavation hazard - found nothing at the location given - reported findings to 311 - Crew 504 D McKee	Mon, Feb 18, 2013	BELINDA WOODS
544567	RPotholeRepair	RONALD HAMILTON	Wed, Jan 30, 2013	CORNWALL AV and VINE ST	<p>Jan. 28/13 - Premixed 4 potholes - refer to crew for hot mix. &nbsp; Crew 504 - B. Huth</p> <p>Jan. 29/13 - referred to R. Hamilton.</p>	Tue, Jan 29, 2013	MELISSA MEADS
						Tue, Jan 29, 2013	MELISSA MEADS



Sidewalk and Boulevard History Report

Sidewalk: 96291 2300 CORNWALL AV S

Activity From:

Activity To:

Address: 2300 to 2399 CORNWALL AV

Street Side: S

Maintenance: COV Engineering

District: N5

Owner: COVAV

Encroachment: N

Inspections	Type	Assign To	Complete Date	Hazard Reported	WO Created	Location
289513	RSwHazard	RUPERT GUFFEY	Wed, Apr 16, 2025			
268480	RSwHazard	DAVID TRAN	Wed, Apr 10, 2024	Curb Distortion	1819447	At Civic 2386
				Sidewalk Trip	1818663	At Civic EPL 2368
				Sidewalk Trip	1819460	At Civic 2370
247678	RSwHazard	VICTOR NGUYEN	Fri, Apr 28, 2023			
225780	RSwHazard	KEVIN NORMAN	Fri, Apr 1, 2022			
204831	RSwHazard	AMIN DASTANI	Fri, Apr 23, 2021			
181775	RSwHazard	MEHDI YAZDANI	Tue, Mar 10, 2020			
160851	RSwHazard	MISA YAN	Mon, Apr 15, 2019			
139911	RSwHazard	ARATA KOMIYA	Wed, Apr 18, 2018			
115889	RSwHazard	MARK ANDRUK	Tue, Apr 11, 2017	Curb Distortion	854373	2 meters E of Civic WPL 2386
91402	RSwHazard	STEPHEN LAZENBY	Tue, Apr 5, 2016			
69153	RSwHazard	KEVIN NORMAN	Tue, Mar 10, 2015			
43423	RSwHazard	ADIL BHATHENA	Mon, Mar 10, 2014			
20189	RSwHazard	WENDELL CHRISTENSEN	Wed, Feb 13, 2013			

W.O.#	Activity	Assign To	Complete Date	Accomplishments	Accomplishment Date
1819460	RInsp_Blv	RICHARD TOWNEND	Tue, May 21, 2024	Shovel load of asphalt	Tue, May 21, 2024
				Asphalt Fillet - Sidewalk	Tue, May 21, 2024
1819447	RInsp_Rdwy	RICHARD TOWNEND	Tue, May 21, 2024	Shovel load of asphalt	Tue, May 21, 2024
				Asphalt Fillet - Sidewalk	Tue, May 21, 2024
1818663	RInsp_Blv	MARK ANSTICE	Fri, May 17, 2024	Shovel load of asphalt	Fri, May 17, 2024
				Asphalt Fillet - Sidewalk	Fri, May 17, 2024
1218909	RSwReact	WALTER ANDRADE	Tue, Jul 14, 2020	Asphalt Fillet - Sidewalk	Tue, Jul 14, 2020

Sidewalk and Boulevard History Report

1183481	RStrCut				
854373	RInsp_Rdwy	TONY FARIA	Thu, Apr 13, 2017	Asphalt Fillet - Sidewalk	Thu, Apr 13, 2017

Service Requests	Request Type	Assign To	Resolved Date	W. O #	Log Notes	Log Date	Log By
1029882	RTreesVegetation	VINCE SANTORELLI	Thu, Oct 20, 2016		<p><p class="MsolNormal">Oct 20/16 - (H. Khan)Refer to Parks Board.</o:p></p></p> <p>Oct 18/16 - Refer to V. Santorelli.</p>	<p>Mon, Oct 24, 2016</p> <p>Tue, Oct 18, 2016</p>	<p>SARAH KIM</p> <p>SARAH KIM</p>

Associated Address Requests	Request Type	Assign To	Resolved Date	Associated Address	W. O #	Log Notes	Log Date	Log By
2535921	RStRepair	PAUL BARBOSA	Fri, Jul 4, 2025	VINE ST and CORNWALL AV		<p>Jun 30/25 - Referred to P Barbosa</p> <p>Jul 03/25 - Refer to P Barbosa - Crew to patch deviations- weather permitting - P Barbosa Jul 03/25 - Referred to P Barbosa</p> <p>Jul 03/25 - Refer to Street Design - TLO Candidate- Future plans - P Barbosa Jul 03/25 - Referred to Street Design</p> <p>This street location is being tracked for future repaving consideration. Current condition is not ideal but there are many blocks of street across the City that are in similarly poor condition, and the City's budgets for repaving are limited. The City's street network periodically undergoes a condition assessment. That assessment data is used to help&nbsp;identify repaving candidates.</p>	<p>Mon, Jun 30, 2025</p> <p>Thu, Jul 3, 2025</p> <p>Thu, Jul 3, 2025</p> <p>Fri, Jul 4, 2025</p>	<p>RANDALL LEE</p> <p>DAVID SANDHU</p> <p>DAVID SANDHU</p> <p>KEVIN WONG</p>
2430054	RGeneralIssue		Fri, Dec 6, 2024	VINE ST and CORNWALL AV		<p>Dec 6/24 - Duplicate Case refer to SR 2429973</p> <p>duplicate case see sr 2429973</p>	<p>Mon, Dec 9, 2024</p> <p>Sun, Dec 1, 2024</p>	<p>DAVID SANDHU</p> <p>ALYSSA DOVE</p>
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Streets Service Request Slip

SR #	Address: 2386 CORNWALL AV		Location Details:		Responsible
R1642592					RO
SR Description			Sub Type		Created Date
Sidewalk - Repair			xSidewalkBrokeInjury		2020/07/10
311 Case #	Reference #	Scheduled Start	Incident Date	Request Date	Due Date
101014170160			2020/07/10	10-JUL-20	2020/07/17
Attached Work Orders		Assigned To		Crew ID	
1218909		RICHARD BRUCE		RMS88	
Job Details : Jul 10/20 - 2386 Cornwall Ave. - Tripping Hazard. Along Balsam St. @ this address on cornwall, several spots along the sidewalk have come up due to the roots of trees. Spray paint along sidewalk. Referred to streets- Sanitation Emergency Crew Log Sh					
Contact Name		Contact Phone		Contact Type	Requested By
s.22(1)		s.22(1)		Other	
Alert State: No Alert					
Crew Comments					
Date: 2020/07/14		Print Name:			Crew ID:
Comments:					

Streets Service Request Slip

Lagan E-Form Details

1. Type of sidewalk problem:**Broken Causing Personal Injury****
2. If Other, provide details:
3. Is there a black patch on it?**Yes**
4. Is it safe?**No**
5. Describe issue in detail (in front of, beside, side of street, etc.):**June 30 around 1:30pm, citizen was crossing the sidewalk in front of the address and did not notice the uneven sidewalk as it was recently repaired and had a black patch and citizen stepped in and fell and hurt himself and called to file a claim, citizen was provided with case number and transferred to Risk Management voicemail. He mentioned that it's about 2 to 3 feet area that is uneven or sunken in.**
6. Is this request due to Motor Vehicle Accident?**No**
7. If Yes, provide details on license plate number or other details (if known):
8. (Don't ask just record - Did caller indicate they want a call back?)**No**

Lagan Case Details

Streets Service Request Slip

SR #	Address: 2305 CORNWALL AV		Location Details:		Responsible
R1807186					RO
SR Description			Sub Type		Created Date
311 Feedback cases					2021/07/07
311 Case #	Reference #	Scheduled Start	Incident Date	Request Date	Due Date
101015186456			2021/07/07	07-JUL-21	2021/07/15
Attached Work Orders		Assigned To		Crew ID	
		VINCE SANTORELLI			
Job Details :					
Contact Name		Contact Phone	Contact Type	Requested By	
s.22(1)		s.22(1)	Other		
Alert State: Warning Acknowledged					
Crew Comments					
Date: 2021/07/14		Print Name:			Crew ID:
Comments:					

Streets Service Request Slip

Lagan E-Form Details

1. Describe details (who, what, where, when, why): **Caller would like the city to take a serious look at the dry grasses on the boulevards and city property. She believes the extreme heat and dryness is a recipe for disaster that could burn down the city. She is mostly concerned with the grasses are around wooden poles or near structures. Caller was not pleased to see paving taking place in recent days when the city is already so hot and there are other things that could be posing a safety issue that should be attended to. Caller mentioned the city is not using good common sense right now and she is not pleased with the use of her tax dollars.**

2. Type of feedback: **Complaint**

3. Feedback regarding: **City Department**

4. Department: **Engineering Services**

5. Division or Branch Name: **Streets**

6. Were any other cases or service requests created as a result of this feedback? **No**

7. If Yes, provide case number(s) or other relevant details:

8. (Don't ask, just record - did caller indicate they want a call back?): **Yes**

9. Your address:

10. Contact name:

11. Contact number:

12. Email address:

Lagan Case Details

Streets Service Request Slip

Lagan E-Form Details

1. Location: **2394 CORNWALL AV**
2. (Has the snow or ice already caused property damage, injury, or severe traffic obstruction?) **Snow/ice - Other**
3. If other: **Accessibility**
4. Requestor: **None of the above**
5. Type of request: **Ice**
6. Location: **Curb ramp crosswalk**
7. Provide details: **Curb cuts need to be cleared. They are not useable in wheelchairs currently.**
8. (Don't ask just record, does the customer require contact?): **No**

Lagan Case Details

Location: 2394 CORNWALL AV

[Location Vanmap Link](#)

Streets Service Request Slip

SR #	Address: 2300 - 2399 CORNWALL AV COVAV	Location Details:			Responsible
R2289473					RO
SR Description			Sub Type		Created Date
311 Feedback cases					2024/03/02
311 Case #	Reference #	Scheduled Start	Incident Date	Request Date	Due Date
201001290550			2024/03/02	02-MAR-24	2024/03/11
Attached Work Orders		Assigned To			Crew ID
		HUSSAIN KHAN			

Job Details :

Contact Name	Contact Phone	Contact Type	Requested By
s.22(1)	s.22(1)	Other	

Alert State: No Alert

Crew Comments

Date: 2024/03/05	Print Name:	Crew ID:
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Comments:

Streets Service Request Slip

Lagan E-Form Details

1. Location: **2300 CORNWALL AV (BLOCK)**
2. Additional location details: **North side of Cornwall between Balsam and Arbutus**
3. Type of feedback: **Complaint**
4. Department: **Engineering Services**
5. Business Unit: **Streets Operations**
6. Provide details: **Complaint regarding vegetation removal on City boulevard:**
Citizen would like to know why all the vegetation was removed on the City boulevard on the north side of Cornwall between Balsam and Arbutus. The street trees have been left but all of the other shrubs and bushes are gone. The area looks naked now and the citizen wants a response as to why this was done. Please call.
7. (Don't ask just record, does the customer require contact?): **Yes**

Lagan Case Details

Location: 2300 CORNWALL AV (BLOCK)

[Location Vanmap Link](#)

Wagon Location **Manitoba Yard**

A/A 92A7P122
Rev. _____

Streets Operations Daily Crew Report

July 14, 2020

Work order # and Hours

Crew # **67**
Field Supervisor **Mezzomo** s.15(1)(l)
Superintendent **Jim Bruce**



(signed)


(signed)

1	2	3	4	5
EF 204239	EF 51156200	20080736	EF 2086269	

Hours of Work 7:00 AM - 3:30 PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	1	2	3	4	5
s.22(1)	D. Gubert			6000			1	1	1	5	
s.22(1)	W. Andrade	B1203		6000			1	1	1	5	
Equipment Name			Equipment ID			Running Hrs					
TRUCK, DUMP, 1 YARD			B1203			1 1 1 5					
Toilets			Number of			0					
Flashers			Number of								
Dumps (National Yards Only)			Yrds Dumped								

Sign safety when Departing Location:		Cones		<input type="checkbox"/>	Snow Fence		<input type="checkbox"/>	Tape		<input type="checkbox"/>	Barricade		<input type="checkbox"/>	Ramps		<input type="checkbox"/>	Flashers		<input type="checkbox"/>	Delineators		<input type="checkbox"/>	
Signage Used:																				By:		(Initials)	
Activity Code						Units Completed								Measurement									

Sign safety when Departing Location:		Cones		<input type="checkbox"/>	Snow Fence		<input type="checkbox"/>	Tape		<input type="checkbox"/>	Barricade		<input type="checkbox"/>	Ramps		<input type="checkbox"/>	Flashers		<input type="checkbox"/>	Delineators		<input type="checkbox"/>	
Signage Used:																				By:		(Initials)	
Activity Code						Units Completed								Measurement									

Sign safety when Departing Location:	Cones	<input type="checkbox"/>	Snow Fence	<input type="checkbox"/>	Tape	<input type="checkbox"/>	Barricade	<input type="checkbox"/>	Ramps	<input type="checkbox"/>	Flashers	<input type="checkbox"/>	Delineators	<input type="checkbox"/>
Signage Used:													By:	(Initials)
Activity Code					Units Completed					Measurement				

Sign safety when Departing Location:		<input type="checkbox"/> Cones	<input type="checkbox"/> Snow Fence	<input type="checkbox"/> Tape	<input type="checkbox"/> Barricade	<input type="checkbox"/> Ramps	<input type="checkbox"/> Flashers	<input type="checkbox"/> Delineators
Signage Used:		By: _____ (Initials)						
Activity Code		Units Completed		Measurement				

Sign safety when Departing Location:		Cones		<input type="checkbox"/>	Snow Fence		<input type="checkbox"/>	Tape		<input type="checkbox"/>	Barricade		<input type="checkbox"/>	Ramps		<input type="checkbox"/>	Flashers		<input type="checkbox"/>	Delineators		<input type="checkbox"/>	
Signage Used:																				By:		(Initials)	
Activity Code						Units Completed								Measurement									

Wagon Location **National Yard**

Streets Operations Daily Crew Report

May 17, 2024

Crew # 67

Field Supervisor **Mezzomo**

Superintendent **Dan Gurniak**

Hours of Work 7:00 AM - 3:30 PM

A. 926176354 - Alce

Rev.

Work order # and Hours

1	2	3	4	5
---	---	---	---	---

(signed)

(signed)

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code				
s.22(1)	M. Boudreau		✓	7001						
s.22(1)	M. Anstice	C1273		6000			1-0	4-0	.5	1-0
s.22(1)	F. Dos Santos Muniz			6000			1-0	4-0	.5	1-0
Equipment Name			Equipment ID			Running Hrs				
TRUCK, CLASS 4, CREW CAB, DUMP BODY, DIESEL			C1273			1-0 4-0 .5 1-0				
Toilets			Number of			0				
Flashers			Number of							
Dumps (National Yards Only)			Yrds Dumped							

ENTERED

Wagon Location **National Yard**

A/A **926186397**

Streets Operations Daily Crew Report

Rev. _____

May 21, 2024

Work order # and Hours

Crew # **71**
Field Supervisor **Mezzomo** **s.15(1)(l)**
Superintendent **Dan Gurniak**

(signed) _____
(signed) _____

Hours of Work **7** AM - **3:30** PM

Emp #	Employee	Equip #	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	1	2	3	4	5
s.22(1)	R. Townend	D1282		6000			4		1	1	2
s.22(1)	M. Patton			6000			4		1	1	2
s.22(1)	M. Rietveld			7006							
Equipment Name			Equipment ID			Running Hrs					
TRUCK, DUMP, 1 YARD			D1282			4 1 1 2					
TRUCK, DUMP, 1 YARD			E1283								
Lane Closure Truck (Ansan)			Ansan Ind. LTD								
Lane Closure Truck (Ansan)			Ansan Ind. LTD								
Toilets			Number of								
Flashers			Number of								
Dumps (National Yards Only)			Yrds Dumped								

ENTERED 

Sign safety when Departing Location:		Cones <input type="checkbox"/>		Snow Fence <input type="checkbox"/>		Tape <input type="checkbox"/>		Barricade <input type="checkbox"/>		Ramps <input type="checkbox"/>		Flashers <input type="checkbox"/>		Delineators <input type="checkbox"/>			
Signage Used:														By: _____		(Initials) _____	
Activity Code _____				Units Completed _____				Measurement _____									

Sign safety when Departing Location:		Cones	<input type="checkbox"/>	Snow Fence	<input type="checkbox"/>	Tape	<input type="checkbox"/>	Barricade	<input type="checkbox"/>	Ramps	<input type="checkbox"/>	Flashers	<input type="checkbox"/>	Delineators	<input type="checkbox"/>
Signage Used:														By:	(Initials)
Activity Code					Units Completed					Measurement					

Sign safety when Departing Location:	Cones	<input type="checkbox"/>	Snow Fence	<input type="checkbox"/>	Tape	<input type="checkbox"/>	Barricade	<input type="checkbox"/>	Ramps	<input type="checkbox"/>	Flashers	<input type="checkbox"/>	Delineators	<input type="checkbox"/>
Signage Used:													By:	(Initials)
Activity Code					Units Completed					Measurement				

Sign safety when Departing Location:	<input type="checkbox"/> Cones	<input type="checkbox"/> Snow Fence	<input type="checkbox"/> Tape	<input type="checkbox"/> Barricade	<input type="checkbox"/> Ramps	<input type="checkbox"/> Flashers	<input type="checkbox"/> Delineators	<input type="checkbox"/>
Signage Used:								By: (Initials)
Activity Code	Units Completed			Measurement				

Sign safety when Departing Location:		Cones		<input type="checkbox"/>	Snow Fence		<input type="checkbox"/>	Tape		<input type="checkbox"/>	Barricade		<input type="checkbox"/>	Ramps		<input type="checkbox"/>	Flashers		<input type="checkbox"/>	Delineators		<input type="checkbox"/>
Signage Used:		By: (Initials)																				
Activity Code						Units Completed						Measurement										

Work Order Summary

Work Order #: 1218909 RSw_Flt_NM 67-2020
Asset ID #: 96291
Group Project #: 86269 RSw_Flt_NM 67-2020 Streets Operations
Location: 2300 - 2399 CORNWALL AV
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: 1642592 **Contact Name:** s.22(1) **Phone#:** s.22(1)
Requested By: **Requested Date:** **Initiated Date:** Jul 15, 2020

Assigned By: RICHARD BRUCE **Assigned To:** WALTER ANDRADE
Assigned Date: Jul 14, 2020 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** Jul 14, 2020

Comments: Crew 67 - Sidewalk Fillets - Non-MRN | Accomplishment Code: RSwAsFit

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1218909	Completed	Jul 14, 2020				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
Jul 14, 2020		Asphalt Fillet - Sidewalk	8	RMS67	WALTER ANDRADE	AC - 2386

Work Area Prefix: R **SAP Network #:** EERD86269 **WBS#:** EER-00009-SF-NM-AP
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Summary

Work Order #: 1818663 Boulevard Hazard
Asset ID #: 96291
Group Project #: 103091 RSw_Fit_NM 67-2024 Streets Operations
Location: 2300 - 2399 CORNWALL AV
Operational Status: **Ref #1:** : **Ref #2:**
Service Request: **Contact Name:** **Phone#:**
Requested By: **Requested Date:** **Initiated Date:** May 16, 2024

Assigned By: DANNY GURNIAK **Assigned To:** MARK ANSTICE
Assigned Date: May 16, 2024 **Crew ID:** RMS67 **Work Started:**
Result: Completed **Work Completed:** May 17, 2024

Comments: **Where:** At Civic EPL 2368
Hazard: Sidewalk Trip
Comments: at driveway

 This work order created by inspection # 268480
 Inspector: s.22(1) (DAVID TRAN)
 Inspected Date: 2024-05-16 8:06:16 AM

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1818663	Completed	May 17, 2024				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
May 17, 2024		Asphalt Fillet - Sidewalk	1	RMS67	MARK ANSTICE	AC
May 17, 2024		Shovel load of asphalt	1	RMS67	MARK ANSTICE	AC

Work Area Prefix: R **SAP Network #:** EERD103091 **WBS#:** EER-00009-SF-NM-AP
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Work Order Summary

Work Order #: 1819460 **Boulevard Hazard**
Asset ID #: 96291
Group Project #: 103099 **RSw_Fit_NM 71-2024** **Streets Operations**
Location: 2300 - 2399 CORNWALL AV
Operational Status: **Ref #1: :** **Ref #2:**
Service Request: **Contact Name:** **Phone#:**
Requested By: **Requested Date:** **Initiated Date:** May 17, 2024

Assigned By: DANNY GURNIAK **Assigned To:** RICHARD TOWNEND
Assigned Date: May 17, 2024 **Crew ID:** RMS71 **Work Started:**
Result: Completed **Work Completed:** May 21, 2024

Comments:
 Where: At Civic 2370
 Hazard: Sidewalk Trip
 Comments: 1m West of entrance at COV utility

 This work order created by inspection # 268480
 Inspector s.22(1) DAVID TRAN)
 Inspected Date: 2024-05-17 12:38:01 PM

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1819460	Completed	May 21, 2024				
Accomplishment Date		Description	Quantity	Truck#	Assigned To	Comments
May 21, 2024		Asphalt Fillet - Sidewalk	1	RMS71	RICHARD TOWNEND	AC
May 21, 2024		Shovel load of asphalt	2	RMS71	RICHARD TOWNEND	AC

Work Area Prefix: R **SAP Network #:** EERD103099 **WBS#:** EER-00009-SF-NM-AP
Parent Network: **Billable:** N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	<u>\$0.00</u>	<u>\$0.00</u>

Classification Hierarchy - Type	Case ID	Location	Local Area	Sub Type	Details	Channel	SLA Status	Create DateTime	Close DateTime	Case Closure Reason	Case Queue	All Events
Street and Sidewalk Use Request Case	201000984808	2300 to 2300 CORNWALL AV	Kitsilano	Signs (other) Concern	Location: 2300 CORNWALL AV (BLOCK) Specify topic: Signs (other) If other: Elections Signs Type of request: Concern Provide details: Citizen advising there are several metal signs in the boulevard along Cornwall Ave in front of Kits pool. They have Vision Vancouver's website on them and they say "SLOW DOWN". (Don't ask just record, does the customer require contact?): No	Phone	Attained - Case Closed	11/21/23 6:55 PM	11/23/23 8:53 AM	Reviewed and no action planned	ENG_Street Use Management	11/21/2023 6:55:21 PM - S.22(1) Agent Created Case - 11/21/2023 6:55:30 PM - empro-svc-account - Agent Updated Case Details - Hansen URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_use r?requestid=201000984808&page=hansen 11/21/2023 6:55:31 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Street and Sidewalk Use Request Case - Signs (other) 11/23/2023 8:53:46 AM S.22(1) Agent Finished - Case Closed. Closed date : Thu Nov 23 08:53:00 PST 2023 Reviewed and no action planned Street Use Management does not impound Vision Zero signs
Snow and Ice Removal From City Property Case	201000249650	2394 CORNWALL AV	Kitsilano	Snow/Ice - Other Ice	Location: 2394 CORNWALL AV (Has the snow or ice already caused property damage, injury, or severe traffic obstruction?) Snow/Ice - Other If other: Accessibility Requestor: None of the above Type of request: Ice Location: Curb ramp crosswalk Provide details: Curb cuts need to be cleared. They are not useable in wheelchairs currently. (Don't ask just record, does the customer require contact?): No	Chat	Attained - Case Closed	12/8/22 12:35 PM	12/16/22 11:19 AM	Service provided	ENG_Streets Operations	12/8/2022 12:35:53 PM S.22(1) Agent Created Case - 12/8/2022 12:36:04 PM - empro-svc-account - Agent Updated Case Details - Hansen URL updated to: https://forms.prd.vancouver.ca/form/preview/cov_vof_search_by_use r?requestid=201000249650&page=hansen 12/8/2022 12:36:06 PM - empro-svc-account - Agent Updated Case Details - Title updated to: Snow and Ice Removal From City Property Case - Ice 12/8/2022 12:37:12 PM - empro-svc-account - Hansen Case Created - Case Reference 2066233 12/16/2022 11:23:30 AM - empro-svc-account - Agent Finished - Case Closed. Closed date : Fri Dec 16 11:19:58 PST 2022 Service provided Service provided
Applied filters: Full Date is on or after 2022-08-17 and is before 2025-06-12 Street Name is CORNWALL AV Street Number is 2300 to 2300, 2305, 2310, 2320, 2330, 2340, 2350, 2358, 2368, 2370, 2386, or 2394 Channel is not All, Chat Out, E-mail Out, Facebook In, Facebook Out, Forum In, Forum Out, IVR, Phone Out, Social Media Out, Spam Email In, Spam Fax In, Spam Mail In, Spam SMS In, Twitter Out, or Twitter In												

Case Status: Open

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CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Friday, June 27, 2025 9:53:43 AM
Case Creation Date: From 6/30/2019 To 8/16/2022
Case Status: Open

101013181883	2140		CORNWALL AV		V6K 1B4		<div>1. Type of Encroachment issue: Hedges</div> <div>2. If Other, provide details:</div> <div>3. Describe the issue and location in detail: The hedge in front of 2140 Cornwall Ave is almost half overgrown onto the sidewalk and blocking.</div> <div>4. (Don't ask just record - Did caller indicate they want a call back?) No</div> <div>5. Confirm Address:</div> <div>6. Safety concern present? undefined</div> <div>7. Remediation recommended? undefined</div> <div>8. If yes, provide details:</div> <div>9. Parks able to assist in remediation? undefined</div> <div>10. If yes, provide quoted cost for remediation:</div> <div>11. Park Board Inspector name:</div> <div>12. Inspector contact number:</div> <div>13. Email address:</div>		1	7/30/2019 9:32:00 AM	8/6/2019 3:20:01 PM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1488665 created / updated at Tuesday, July 30, 2019 9:33:21 AM Hansen Change in Comments: Comments: Jul 31/19 - Referred to V Santorelli. Added on 31/07/2019 8:07:36 AM. Hansen Service Request has been reviewed: Case reviewed on 31/07/2019 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 31/07/2019 12:00:00 AM. Service Provided: 10 - Service Provided. Jul 31/19 - 2140 Cornwall - Encroachment notice served.. Resolved on 31/07/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-08-06 15:20:01.323 Service Provided 10 - Service Provided. Jul 31/19 - 2140 Cornwall - Encroachment notice served.. Resolved on 31/07/2019 12:00:00 AM.
101013537402	2012		CORNWALL AV		V6J 1E1		<div>1. Type of Encroachment issue: Tree Overgrowth</div> <div>2. If Other, provide details:</div> <div>3. Describe the issue and location in detail: There is a large tree encroaching the sidewalk, taking over half the sidewalk as per caller.</div> <div>4. (Don't ask just record - Did caller indicate they want a call back?) No</div> <div>5. Confirm Address:</div> <div>6. Safety concern present? undefined</div> <div>7. Remediation recommended? undefined</div> <div>8. If yes, provide details:</div> <div>9. Parks able to assist in remediation? undefined</div> <div>10. If yes, provide quoted cost for remediation:</div> <div>11. Park Board Inspector name:</div> <div>12. Inspector contact number:</div> <div>13. Email address:</div>		1	11/25/2019 10:46:00 AM	11/28/2019 2:20:57 PM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1546650 created / updated at Monday, November 25, 2019 10:46:53 AM Hansen Change in Comments: Comments: Nov 26/19 - Referred to V Santorelli. Added on 26/11/2019 7:27:28 AM. Hansen Service Request Assigned: Case was assigned on 26/11/2019 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 26/11/2019 12:00:00 AM. Service Provided: 10 - Service Provided. Nov 28/19 - 2012 Cornwall - Encroachment notice served by mail. - s zabudsky. Resolved on 28/11/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-11-28 14:20:57.23 Service Provided 10 - Service Provided. Nov 28/19 - 2012 Cornwall - Encroachment notice served by mail. - s zabudsky. Resolved on 28/11/2019 12:00:00 AM.
101013616716	1987		CORNWALL AV		V6J 1C9	app version: 2.31 original address: 1991 Cornwall Ave alias: 1991 CORNWALL AVE full: 1987 CORNWALL AVE, VANCOUVER, BC	<div>1. Type of vegetation: Hedges</div> <div>3. Describe issue and location in detail: At the south end of the alley between Maple and Walnut Street along Cornwall Avenue, there is an apartment building directly beside Charqui Grill with a tall hedge that blocks the view of cars exiting the alley, and pedestrians going from the east side of the sidewalk to the west side. Though there are no accidents at this particular alley/sidewalk interaction that I know of, I have seen and been a part of many close calls. The hedge is a danger to pedestrians at night and day and could easily be fixed by simply cutting down the hedge so that there is better visibility between the pedestrians and drivers. I would hate for anything to happen, and I'm sure it was not the intention of the building managers to take away the line of sight at that crossing.</div> <div>4. (Don't ask just record - Did caller indicate they want a call back?) No</div>	PS Description: undefined<p>PS#: 7237101<p>Click images below to expandhttp://www.ublicstuff.com/request/view/7237101</p><p>Click images below to expand<p>http://maps.googleapis.com/maps/api/staticmap?markers=49.272562497682%2C-123.14955664702&size=600x300&key=AlzaSyDchlJ_DVw7N-5SscsAxDhrl1hK1UYvXic&signature=_4stEsyttVzj3Cu34jqmwHomDs=" alt="mapurl" width="300" height="300"><p>http://www.ublicstuff.com/request/view/7237101</p>	1	12/21/2019 8:25:31 PM	12/31/2019 2:27:00 PM	Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID7237101 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1557830 created / updated at Saturday, December 21, 2019 8:25:43 PM Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue. Dec 27/19 - 1987 Cornwall - No notice served at this time, will monitor. - h khan. Resolved on 27/12/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-12-31 14:20:51.31 Upon Investigation No Issue Exists at Location 24 - Investigation found no issue. Dec 27/19 - 1987 Cornwall - No notice served at this time, will monitor. - h khan. Resolved on 27/12/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:09.423 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1557830 created / updated at Tuesday, December 31, 2019 2:26:59 PM Agent Finished: Case Closed. Closed date : 2019-12-31 14:27:00.187 Back to previous status Closing case after 'Add Event'

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Friday, June 27, 2025 9:53:43 AM

Case Creation Date: From 6/30/2019 To 8/16/2022

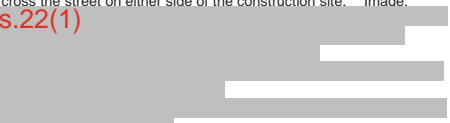
Case Status: Open

101013664880	1987		CORNWALL AV		V6J 1C9	app version: 2.31 original address: 1991 Cornwall Ave alias: 1991 CORNWALL AVE full: 1987 CORNWALL AVE, VANCOUVER, BC	1. Type of vegetation: Hedges 3. Describe issue and location in detail: Cars can't see sidewalk due to overgrown hedge. 4. (Don't ask just record - Did caller indicate they want a call back?) No	PS Description: undefined<p>PS#: 7319589<p>Click images below to expand<p><p>http://www.publicstuff.com/request/view/7319589<p>	1	1/10/2020 2:05:52 PM	1/17/2020 2:58:19 PM	Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID7319589 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1564557 created / updated at Friday, January 10, 2020 2:06:05 PM Hansen Service Request has been reviewed: Case reviewed on 13/01/2020 9:21:00 AM. Hansen Service Request Assigned: Case was assigned on 13/01/2020 9:21:00 AM. Service Provided: 10 - Service Provided. Jan 14/20 - 1987 Cornwall - Encroachment notice served. - h khan. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-01-17 14:50:36.427 Service Provided 10 - Service Provided. Jan 14/20 - 1987 Cornwall - Encroachment notice served. - h khan. Resolved on 14/01/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-01-17 14:55:19.777 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1564557 created / updated at Friday, January 17, 2020 2:58:18 PM Agent Finished: Case Closed. Closed date : 2020-01-17 14:58:19.09 Back to previous status Closing case after 'Add Event'
101014414837	2140		CORNWALL AV		V6K 1B4		1. Type of Encroachment issue: Hedges 2. If Other, provide details: 3. Describe the issue and location in detail: This is a 2 panel sidewalk of which 1 entire panel worth for the entire length of the hedge is covering it. As well as Ivy is on the sidewalk as well. Makes it hard to go around people. 4. (Don't ask just record - Did caller indicate they want a call back?) No 5. Confirm Address: 6. Safety concern present? undefined 7. Remediation recommended? undefined 8. If yes, provide details: 9. Parks able to assist in remediation? undefined 10. If yes, provide quoted cost for remediation: 11. Park Board Inspector name: 12. Inspector contact number: 13. Email address:		1	10/2/2020 12:20:00 PM	10/6/2020 3:03:14 PM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1684635 created / updated at Friday, October 02, 2020 12:22:28 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1684635 created / updated at Friday, October 02, 2020 12:23:53 PM Hansen Change in Comments: Comments: Oct 5/20 - Referred to V Santorelli. Added on 05/10/2020 7:34:11 AM. Attended by Inspector: 43 - Attended by Inspector. Oct 5/20 - 2140 Cornwall - Served first letter by mail. - I adams. Resolved on 05/10/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-10-06 15:03:14.14 Attended by Inspector 43 - Attended by Inspector. Oct 5/20 - 2140 Cornwall - Served first letter by mail. - I adams. Resolved on 05/10/2020 12:00:00 AM.
101015365652	2554		CORNWALL AV		V6K 1C2		1. Type of Encroachment issue: Hedges 2. If Other, provide details: 3. Describe the issue and location in detail: On the south side of the street. About the 5th house east of Trafalgar. The hedges is taking up more than half o fhte sidewalk. Caller is not too sure about the address but this is the blue house with a semi circle bay windows. Caller believes this is the 5th house from Trafalgar St. 4. (Don't ask just record - Did caller indicate they want a call back?) No 5. Confirm Address: 6. Safety concern present? undefined 7. Remediation recommended? undefined 8. If yes, provide details: 9. Parks able to assist in remediation? undefined 10. If yes, provide quoted cost for remediation: 11. Park Board Inspector name: 12. Inspector contact number: 13. Email address:		1	9/15/2021 11:42:00 AM	9/17/2021 1:41:52 PM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1839279 created / updated at Wednesday, September 15, 2021 11:46:34 AM Hansen Service Request Assigned: Case was assigned on 2021-09-16 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-09-16 12:00:00 AM. Hansen Change in Comments: Comments: Sep 16/21 - Referred to V Santorelli. Added on 2021-09-16 7:57:00 AM. Attended by Inspector: 43 - Attended by Inspector. Sep 16/21 - 2554 Cornwall - Servied notice. - h khan. Resolved on 2021-09-16 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2021-09-17 13:41:52.063 Attended by Inspector 43 - Attended by Inspector. Sep 16/21 - 2554 Cornwall - Servied notice. - h khan. Resolved on 2021-09-16 12:00:00 AM.

CA13COV10 - eForm Detail Report by Address

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Date Run: Friday, June 27, 2025 9:53:43 AM
Case Creation Date: From 6/30/2019 To 8/16/2022
Case Status: Open

101016206728	2120		CORNWALL AV		V6K 1B4	<div>1. Type of Encroachment issue: Shrubs 2. If Other, provide details: 3. Describe the issue and location in detail: PSID 12334648 Photo: https://bit.ly/3PjMZ1z The shrubs are now taking up over 1/2 of the sidewalk. 4. (Don't ask just record - Did caller indicate they want a call back?) No 5. Confirm Address: 6. Safety concern present? undefined 7. Remediation recommended? undefined 8. If yes, provide details: 9. Parks able to assist in remediation? undefined 10. If yes, provide quoted cost for remediation: 11. Park Board Inspector name: 12. Inspector contact number: 13. Email address:</div>		1	7/19/2022 6:36:00 PM	7/22/2022 11:18:33 AM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1986654 created / updated at Tuesday, July 19, 2022 6:37:14 PM Hansen Service Request has been reviewed: Case reviewed on 2022-07-20 7:10:00 AM. Hansen Service Request Assigned: Case was assigned on 2022-07-20 7:10:00 AM. Attended by Inspector: 43 - Attended by Inspector. Jul 21/22 - Served first encroachment by mail - L Adams. Resolved on 2022-07-21 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2022-07-22 11:18:33.473 Attended by Inspector 43 - Attended by Inspector. Jul 21/22 - Served first encroachment by mail - L Adams. Resolved on 2022-07-21 12:00:00 AM.
101014035155	1800	1899	CORNWALL AV			<div>1. Type of garbage: Other 2. If Other, provide details: Garbage and gloves broken glass 3. (What collection zone is the abandoned garbage located?) Not Applicable 4. Provide details: There is a sidewalk along this location that runs from Cornwall to under the Burrard street Bridge. The whole away along this sidewalk there is broken glass and gloves and other garbage along either side of the sidewalk. The citizen is concerned that some trips and gets cut or picks up something from the gloves that are dumped there. 5. (Don't ask, just record - did caller indicate they want a call back?): No</div>	https://www.google.ca/maps/@49.2724691,-123.1462655,3a,75y,37.08h,99.52t/data=!3m6!1e1!3m4!1sMWpCAPubEqczw4UkqyUdAl2e0!7!16384!8!8!9 CSR spoke to Joan and Judith about this location as it doesn't show who own the propertyon VanMap it looks like a easement on this property .	1	5/26/2020 1:30:00 PM	5/28/2020 11:09:16 AM	Eng_Sanitation - Street Cleaning Services	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1622157 created / updated at Tuesday, May 26, 2020 1:41:58 PM Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 27/05/2020 6:00:04 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 27/05/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-05-28 11:09:15.9 Service Provided 10 - Service Provided. Completed. Resolved on 27/05/2020 12:00:00 AM.
101014269763	2040		CORNWALL AV		V6J 1E1	<div>1. Type of inquiry: Unpermitted Complaint 2. If Other, provide details: 3. Permit number (SU or TZ): tz-2018-03039 4. Describe issue in detail: The permit is under the ready to issue status. The citizen noted the following via vanconnect: "there is construction going on in front of the building and they are blocking the sidewalk with heavy machinery. there are no signs about sidewalk being closed for to cross to the other side from either side of the construction." 5. Caller's email address (this is department's prefered method for contacting the customer): 6. (Don't ask, just record - did caller indicate they want a call back?): Unknown</div>	2020/08/13 14:29:00 -- Sumit Sharma -- PS#: 8550531 Via vanconnect: " There is construction going on in front of the building and there is a heavy machinery blocking the sidewalk. They don't have any signs that say that the sidewalk is closed or advising to cross the street on either side of the construction site." Image:  s.22(1) ' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><p/>http://www.p ublicstuff.com/request/view/8550458<p/>	1	8/13/2020 2:20:00 PM	8/14/2020 12:54:20 PM	Eng_Engineering Development Services	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Engineering Development Services Agent Finished: Case Closed. Closed date : 2020-08-14 12:54:19.937 Service Provided to inspector

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Date Run: Friday, June 27, 2025 9:53:43 AM
Case Creation Date: From 6/30/2019 To 8/16/2022
Case Status: Open

101013694447	2494		CORNWALL AV		V6K 1B8	<div>1. Type of sidewalk problem: Cracked 2. If Other, provide details: 3. Is there a black patch on it? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): The sidewalk by the bus stop in front of this building has a crack in it. There was an asphalt patch on it previously but it is breaking and it has become a tripping hazard. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No</div>		1	1/20/2020 1:40:00 PM	1/27/2020 10:16:16 AM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1568856 created / updated at Monday, January 20, 2020 1:41:40 PM Hansen Service Request Assigned: Case was assigned on 21/01/2020 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 21/01/2020 12:00:00 AM. Hansen Change in Comments: Comments: Jan 21/20 - Referred to J Bruce. Added on 21/01/2020 7:16:39 AM. Hansen Work Order Created: Work order 1160524 has been initiated on 27/01/2020 12:00:00 AM. Work Order type is RSwReact. Service Provided: 10 - Service Provided. . Resolved on 23/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-01-27 10:16:16.293 Service Provided 10 - Service Provided. . Resolved on 23/01/2020 12:00:00 AM.
101014170160	2386		CORNWALL AV		V6K 1B7	<div>1. Type of sidewalk problem: Broken Causing Personal Injury 2. If Other, provide details: 3. Is there a black patch on it? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): June 30 around 1:30pm, citizen was crossing the sidewalk in front of the address and did not notice the uneven sidewalk as it was recently repaired and had a black patch and citizen stepped in and fell and hurt himself and called to file a claim, citizen was provided with case number and transferred to Risk Management voicemail. He mentioned that it's about 2 to 3 feet area that is uneven or sunken in. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No</div>		1	7/10/2020 2:46:00 PM	7/15/2020 10:59:38 AM	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1642592 created / updated at Friday, July 10, 2020 2:49:41 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1642592 created / updated at Friday, July 10, 2020 2:50:55 PM Hansen Change in Comments: Comments: Emailed to Afternoon Shift.. Added on 10/07/2020 2:54:13 PM. Hansen Service Request Assigned: Case was assigned on 10/07/2020 3:14:00 PM. Hansen Service Request has been reviewed: Case reviewed on 10/07/2020 3:14:00 PM. Hansen Change in Comments: Comments: Dispatched to Sanitation at 15:30. Added on 10/07/2020 3:30:15 PM. Hansen Change in Comments: Comments: The sidewalk in this area needs to be redone. Sidewalks are cracked and trees are lifting up parts of the sidewalk. Sanitation spray painted all the cracks orange. Refer to Streets.. Added on 10/07/2020 9:53:31 PM. Hansen Change in Comments: Comments: Jul 10/20 - 2386 Cornwall Ave. - Tripping Hazard. Along Balsam St. @ this address on cornwall, several spots along the sidewalk have come up due to the the roots of trees. Spray paint along sidewalk. Referred to streets - Sanitation Emergency Crew Log Sh. Added on 13/07/2020 3:06:21 PM. Hansen Service Request Assigned: Case was assigned on 13/07/2020 12:00:00 AM. Service Provided: 10 - Service Provided. . Resolved on 14/07/2020 12:00:00 AM. Hansen Work Order Created: Work order 1218909 has been initiated on 15/07/2020 12:00:00 AM. Work Order type is RSwReact. Agent Finished: Case Closed. Closed date : 2020-07-15 10:59:38.377 Service Provided 10 - Service Provided. . Resolved on 14/07/2020 12:00:00 AM.
101014841879	1991		CORNWALL AV		V6J 1C9	<div>app version: 2.31 original address: 1995 Cornwall Ave alias: 1995 CORNWALL AVE full: 1991 CORNWALL AVE, VANCOUVER, BC</div> <div>1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on it? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No</div> <div>PS Description: City owned tree roots have lifted up sidewalk causing trip hazard on city owned sidewalk. needs remediation.<p/>PS#: 9645149<p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/9645149<p/></div>		1	3/3/2021 12:15:41 PM	3/11/2021 2:20:55 PM	Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID9645149 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1749674 created / updated at Wednesday, March 03, 2021 12:16:13 PM Hansen Change in Comments: Comments: Mar 4/21 - Referred to J Bruce. Added on 2021-03-04 7:17:22 AM. Hansen Service Request Assigned: Case was assigned on 2021-03-04 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-04 12:00:00 AM. Hansen Change in Comments: Comments: Mar 4/21 - Fillets already completed. Refer to V Santorelli for possible brick work - F Mezzomo Mar 8/21 - Referred to V Santorelli. Added on 2021-03-08 1:02:04 PM. Hansen Service Request Assigned: Case was assigned on 2021-03-08 12:00:00 AM. Attended by Inspector: 43 - Attended by Inspector. Mar 8/21 - 1991 Cornwall - Will schedule crew. - v santorelli. Resolved on 2021-03-08 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2021-03-11 14:16:25.793 Attended by Inspector 43 - Attended by Inspector. Mar 8/21 - 1991 Cornwall - Will schedule crew. - v santorelli. Resolved on 2021-03-08 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-03-11 14:20:01.533 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1749674 created / updated at Thursday, March 11, 2021 2:20:54 PM Agent Finished: Case Closed. Closed date : 2021-03-11 14:20:54.993 Back to previous status Closing case after 'Add Event'

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Date Run: Friday, June 27, 2025 9:53:43 AM
Case Creation Date: From 6/30/2019 To 8/16/2022
Case Status: Open

101013859055	2400	2499	CORNWALL AV			<div>1. Type of complaint: Construction Materials</div> <div>2. If Other, provide details:</div> <div>3.Describe the issue in detail: Signage from repair of sidewalk stating No parking 7-5 has been up for 2 weeks but the repair is well and truly done and it is preventing parking for seniors attending the nursing home.</div> <div>4. Type of construction work: Street</div> <div>5. If Other, provide details:</div> <div>6. (Was Road Ahead and Minor Construction Crew List checked?) No</div> <div>7. (Provide any relevant information found on Road Ahead and/or Minor Construction Crew List): n/a</div> <div>8. (Don't ask just record - Did caller indicate they want a call back?) No</div>	No parking sign shows street ops on it.	1	3/16/2020 2:57:00 PM	3/17/2020 2:08:38 PM	Eng_Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations</div> <div>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1594973 created / updated at Monday, March 16, 2020 3:00:54 PM</div> <div>Hansen Change in Comments: Comments: Mar 17/20 - Referred to b vistaunet. Added on 17/03/2020 7:55:41 AM.</div> <div>Hansen Service Request has been reviewed: Case reviewed on 17/03/2020 12:00:00 AM.</div> <div>Hansen Service Request Assigned: Case was assigned on 17/03/2020 12:00:00 AM.</div> <div>Attended by Inspector: 43 - Attended by Inspector. Mar 17/20 - Top soil needs to be completed. Will be completed within the next few days - B Vistaunet. Resolved on 17/03/2020 12:00:00 AM.</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2020-03-17 14:08:38.153</div> <div>Attended by Inspector</div> <div>43 - Attended by Inspector. Mar 17/20 - Top soil needs to be completed. Will be completed within the next few days - B Vistaunet. Resolved on 17/03/2020 12:00:00 AM.</div>
101016006727	INTERSECTION		CORNWALL AV	VINE ST		<div>1. Type of complaint: Pedestrian/Bike/Traffic Issues</div> <div>2. If Other, provide details:</div> <div>3.Describe the issue in detail: Citizen called to find out when the sidewalk on the west side of the street at Cornwall Ave & Vine St & York & Vine St will be reopened due to the construction of the sidewalk ramps as citizen is disabled and unable to access the sidewalk and it's been taped off for weeks and no work</div> <div>4. Type of construction work: Sidewalk</div> <div>5. If Other, provide details:</div> <div>6. (Was Road Ahead and Minor Construction Crew List checked?) No</div> <div>7. (Provide any relevant information found on Road Ahead and/or Minor Construction Crew List): na</div> <div>8. (Don't ask just record - Did caller indicate they want a call back?) Yes</div>		1	5/9/2022 11:43:00 AM	5/17/2022 9:41:29 AM	Eng_Streets Operations	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations</div> <div>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1949958 created / updated at Monday, May 09, 2022 11:46:01 AM</div> <div>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1949958 created / updated at Monday, May 09, 2022 11:46:31 AM</div> <div>Hansen Change in Comments: Comments: Non-Emergency; referred to Streets EA's. Added on 2022-05-09 11:53:02 AM.</div> <div>Hansen Change in Comments: Comments: May 10/22 - Referred to B Vistaunet. Added on 2022-05-10 7:12:00 AM.</div> <div>Hansen Service Request has been reviewed: Case reviewed on 2022-05-10 12:00:00 AM.</div> <div>Hansen Service Request Assigned: Case was assigned on 2022-05-10 12:00:00 AM.</div> <div>Hansen has changed the Queue within the Hansen Sys: Case queue changed to RD (Street Design) on 2022-05-11 12:43:20 PM.</div> <div>Hansen Service Request has been reviewed: Case reviewed on 0001-01-01 12:00:00 AM.</div> <div>Hansen Change in Comments: Comments: May 10/22 - Cornwall & Vine - Work being done by contractor. Refer to Street Design (Ramp program) for resolve - B Vistaunet May 11/22 - Referred to Street Design. Added on 2022-05-11 12:42:51 PM.</div> <div>No Service Provided: 11 - No Service Provided. . Resolved on 2022-05-17 9:39:00 AM.</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2022-05-17 09:41:26.427</div> <div>No Service Provided</div> <div>11 - No Service Provided. . Resolved on 2022-05-17 9:39:00 AM.</div> <div>Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'</div> <div>Hansen Change in Comments: Comments: Left msg for Citizen to call back, Kevin @ 604-873-7623.. Added on 2022-05-17 9:40:18 AM.</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2022-05-17 09:41:28.833</div> <div>Back to previous status</div> <div>Closing case after 'Add Event'</div>

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Date Run: Friday, June 27, 2025 9:53:43 AM

Case Creation Date: From 6/30/2019 To 8/16/2022

Case Status: Open

101015648067	2025		CORNWALL AV		V6J 1E2	app version: 2.31 original address: 2025 Cornwall Ave alias: 2025 CORNWALL AVE full: 2025 CORNWALL AVE, VANCOUVER, BC	1. Property type: Apartment 4. Condition of sidewalk: Icy 6. Date and time of incident: Jan 5, 4:00 pm , but it?s like this 24/7 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 8. Confirm property address: 2025 Cornwall Ave.	PS Description: Frozen ice on sidewalk, beside busy Cornwall St. - dangerous!!!!This building owner NEVER shovels this sidewalk. This sidewalk is high traffic area with many pedestrians. <p>PS#: 11343033</p><p>Click images below to expand</p><p>http://www.publicstuff.com/request/view/11343033</p>	1	1/5/2022 6:13:14 PM	1/6/2022 3:40:08 PM	Eng_Kent Construction Supplies and Services	Agent Created Case: Public Stuff request id: PSID11343033 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887604 created / updated at Wednesday, January 05, 2022 6:13:28 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887604 created / updated at Wednesday, January 05, 2022 6:14:14 PM Hansen an action has been scheduled: On 2022-01-06 10:16:28 AM an action has been scheduled for 2022-01-06 10:16:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2022-01-06 10:16:28 AM. Service Provided: 10 - Service Provided. . Resolved on 2022-01-06 3:04:00 PM. Agent Finished: Case Closed. Closed date : 2022-01-06 15:07:17.297 Service Provided: 10 - Service Provided. . Resolved on 2022-01-06 3:04:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:10:04.717 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887604 created / updated at Thursday, January 06, 2022 3:12:59 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:12:59.953 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:15:05.1 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887604 created / updated at Thursday, January 06, 2022 3:18:39 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:18:40.21 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:20:06.89 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887604 created / updated at Thursday, January 06, 2022 3:25:20 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:25:21.127 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:30:04.603 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887604 created / updated at Thursday, January 06, 2022 3:33:11 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:33:11.97 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:35:04.817 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
101015648082	2025		CORNWALL AV		V6J 1E2	app version: 2.31 original address: 2025 Cornwall Ave alias: 2025 CORNWALL AVE full: 2025 CORNWALL AVE, VANCOUVER, BC	1. Property type: Apartment 4. Condition of sidewalk: Other 6. Date and time of incident: Jan 5 at 4:00 pm 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 8. Confirm property address: 2025 Cornwall Ave - same problem reported in past! Repeat offender!!	PS Description: The same building that does not clear main sidewalk also has disgusting dumpster (I don't see link to report this on this app....??). But same landlord with far reaching negligence!!!!<p>PS#: 11343061</p><p>Click images below to expand</p><p>http://www.publicstuff.com/request/view/11343061</p>	1	1/5/2022 6:23:07 PM	1/6/2022 3:48:18 PM	Eng_Kent Construction Supplies and Services	Agent Created Case: Public Stuff request id: PSID11343061 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887609 created / updated at Wednesday, January 05, 2022 6:23:15 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887609 created / updated at Wednesday, January 05, 2022 6:23:25 PM Hansen an action has been scheduled: On 2022-01-06 10:16:29 AM an action has been scheduled for 2022-01-06 10:16:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2022-01-06 10:16:29 AM. Duplicate Request: 30 - Duplicate Request. . Resolved on 2022-01-06 3:14:00 PM. Agent Finished: Case Closed. Closed date : 2022-01-06 15:16:16.57 Duplicate Request 30 - Duplicate Request. . Resolved on 2022-01-06 3:14:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:20:07.33 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.Closed date : 2022-01-06 15:30:04.99 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887609 created / updated at Thursday, January 06, 2022 3:33:21 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:33:21.773 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:35:05.64 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:39:54.643 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887609 created / updated at Thursday, January 06, 2022 3:40:16 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:40:17.613 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-06 15:44:59.213 Open311 Feedback; Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1887609 created / updated at Thursday, January 06, 2022 3:48:17 PM Agent Finished: Case Closed. Closed date : 2022-01-06 15:48:18.173 Back to previous status; Closing case after 'Add Event'

CA13COV10 - eForm Detail Report by Address

Shows the detailed case information on selected eforms created within a time period and of a certain status

Date Run: Friday, June 27, 2025 9:53:43 AM
Case Creation Date: From 6/30/2019 To 8/16/2022
Case Status: Open

101015656541	2210		CORNWALL AV		V6K 1B5	<div>1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: Citizen slipped and fell in front of The Local. The sidewalk has not been cleared and it is a sheet of ice. He fell and hurt himself and lost his umbrella. He would like compensation. 311 advised the bylaw states the sidewalks need to be cleared by 10am the day following the snowfall and we would submit a bylaw violation report. 4. Condition of sidewalk: Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: 5:20pm Jan 7th, 2022. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 8. Provide property address:</div>		1	1/7/2022 5:39:00 PM	1/8/2022 2:43:18 PM	Eng_Kent Construction Supplies and Services	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1889028 created / updated at Friday, January 07, 2022 5:45:03 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1889028 created / updated at Friday, January 07, 2022 5:45:33 PM Hansen an action has been scheduled: On 2022-01-08 8:43:37 AM an action has been scheduled for 2022-01-08 8:43:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2022-01-08 8:43:37 AM. Service Provided: 10 - Service Provided. . Resolved on 2022-01-08 2:41:00 PM. Agent Finished: Case Closed. Closed date : 2022-01-08 14:43:17.937 Service Provided 10 - Service Provided. . Resolved on 2022-01-08 2:41:00 PM.
101015666268	2120		CORNWALL AV		V6K 1B4	<div>app version: 2.31 original address: 2122 Cornwall Ave alias: 2122 CORNWALL AVE full: 2120 CORNWALL AVE, VANCOUVER, BC</div> <div>1. Property type: Apartment 4. Condition of sidewalk: Icy 6. Date and time of incident: January 9th, 2022 2:57PM 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 8. Confirm property address: 2122 Cornwall Ave</div>	<div>PS Description: For weeks this building has failed to clear the snow and ice from their own walkways and the city sidewalk, creating extremely hazardous ice. it is the only building on this block to have failed to clear snow and ice.<p>PS#: 11358943<p/>Click images below to expand<p/><p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/11358943<p/></div>	1	1/10/2022 4:02:16 PM	1/12/2022 8:12:12 AM	Eng_Kent Construction Supplies and Services	Agent Created Case: Public Stuff request id: PSID11358943 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1891130 created / updated at Monday, January 10, 2022 4:08:56 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1891130 created / updated at Monday, January 10, 2022 4:11:56 PM Hansen Service Request has been reviewed: Case reviewed on 2022-01-11 8:35:59 AM. Hansen an action has been scheduled: On 2022-01-11 8:35:59 AM an action has been scheduled for 2022-01-11 8:35:00 AM. No Service Provided: 11 - No Service Provided. . Resolved on 2022-01-12 7:40:00 AM. Agent Finished: Case Closed.Closed date : 2022-01-12 07:41:18.56 No Service Provided11 - No Service Provided. . Resolved on 2022-01-12 7:40:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.Closed date : 2022-01-12 07:44:57.24 Open311 Feedback: Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1891130 created / updated at Wednesday, January 12, 2022 7:46:58 AM Agent Finished: Case Closed. Closed date : 2022-01-12 07:46:58.887 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-12 07:49:52.613 Open 311 Feedback: Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1891130 created / updated at Wednesday, January 12, 2022 7:54:14 AM Agent Finished: Case Closed. Closed date : 2022-01-12 07:54:14.877 Back to previous status. Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback; Agent Finished: Case Closed. Closed date : 2022-01-12 07:54:53.66; Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2022-01-12 07:59:54.737; Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1891130 created / updated at Wednesday, January 12, 2022 8:00:14 AM Agent Finished: Case Closed. Closed date : 2022-01-12 08:00:15.567 Back to previous status; Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback; Agent Finished: Case Closed. Closed date : 2022-01-12 08:04:52.61; Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1891130 created / updated at Wednesday, January 12, 2022 8:12:11 AM Agent Finished: Case Closed. Closed date : 2022-01-12 08:12:11.587 Back to previous status. Closing case after 'Add Event'















DANGER
120/240
VOLTS



MINI-MAX²

61328
05629

20823

2025 CORNWALL



WASTE
ONNECTIONS
OF
CANADA

604-525-2072

DO NOT PARK
NO HAZARDOUS
WASTES ACCEPTED
CAUTION CAUTION

paper

containers

