

File No.: 04-1000-20-2025-443

July 18, 2025

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of July 8, 2025 under the ***Freedom of Information and Protection of Privacy Act*** for:

Record of both the December 2018 and March 2025 False Creek Neighbourhood Energy Utility (NEU) bills issued by the City to the account contact for NEU customer located at 95 East 1st Avenue.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2025-443); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

:dl



Utility Billing Office
PO Box 7747
Vancouver, BC V6B 8R1

NEIGHBOURHOOD ENERGY UTILITY

33

ACCT NUMBER: **s.15(1)(i)** BILLING PERIOD: Dec 1, 2018
ACCESS CODE: **s.15(1)(i)** TO: Dec 31, 2018
DUE DATE: Jan 31, 2019 BILLING DATE: Dec 31, 2018



NAME: RAILYARD HOUSING CO OP
FOR SERVICE AT: 95 1ST AVE E
ACCOUNT TYPE: RESIDENTIAL
CUSTOMER NOTE: CONCERT - BUILDING 1

FOLIO: 638-184-93-0000

ROUTE: 500

DATE	METER NO.	NO. OF DAYS	CURRENT READING	PREV READING	CONSUMPTION	AMOUNT
Dec 31, 2018	A-78339824	31	1284130	1114860	169270 UNITS	
	PREVIOUS BILL AMOUNT					24,939.24
Dec 19, 2018	PAYMENT					-11,435.70
Dec 31, 2018	CHARGE PER KW-HR (A)					8,727.25
Dec 31, 2018	GST ON CHARGE PER KW-HW (A)					415.58
Dec 31, 2018	LEVY PER M2 FL AREA			9,936.00 Units		5,779.77
Dec 31, 2018	GST ON FL AREA			9,936.00 Units		275.23
					IF PAID AFTER DUE DATE:	28,701.37
					DISCOUNT AVAILABLE:	690.81
					IF PAID ON OR BEFORE DUE DATE:	28,010.56

THE DISCOUNT WILL BE LOST IF PAYMENT IS NOT RECEIVED BY THE DUE DATE

1 UNIT = 1 KW-HR BILLED AT \$0.049103 PER KW-HR

LEVY PER M2 FL AREA IS BILLED AT \$0.554 PER M2

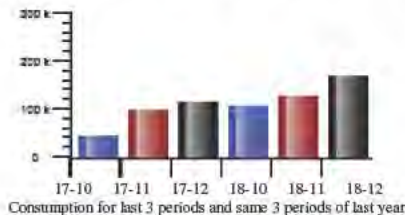
LEVY FOR PEAK ENERGY DEMAND IS BILLED AT \$8.326 PER KW OF PEAK HEAT ENERGY DEMAND

G.S.T Number BN121361042 Please note that credits resulting from heat returned to the energy transfer station will not generate GST input tax credit for the City of Vancouver. It is the responsibility of the vendor to monitor revenues to ensure they qualify for the small supplier exemption for collecting and remitting GST. For information on how to apply for the residential rebate of the Provincial Sales Tax (PST) for mixed use properties please visit http://www.sbr.gov.bc.ca/documents_library/bulletins/pst_203.pdf or contact the Provincial Government.

For more information on the Neighbourhood Energy Utility, go to vancouver.ca/neu

Check your account balance and details online. You can also sign up to receive your next utility bill by email. Learn more at:

vancouver.ca/property-services.



NEIGHBOURHOOD ENERGY UTILITY

Please make cheques payable to:

City of Vancouver
PO Box 7747
Vancouver BC V6B 8R1

BILLING DATE: Dec 31, 2018

DUE DATE: Jan 31, 2019

ACCT NUMBER: **s.15(1)(i)**

DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT

IF PAID AFTER DUE DATE: **\$28,701.37**

IF PAID ON OR BEFORE DUE DATE: **\$28,010.56**

AMOUNT PAID

FOR SERVICE AT: 95 1ST AVE E



UTILITY

RAILYARD HOUSING CO OP
ATTN: CO-OP OFFICE/COORDINATOR
95 E 1ST AVE
VANCOUVER BC V5T 1A1

s.15(1)(i)

00028701370 00028010562

Utility Bill Information

QUESTIONS? Find the answers at:
vancouver.ca/utilitybilling

WAYS TO PAY YOUR UTILITY BILL

Pay online or by phone through your bank or credit union and get an instant confirmation receipt.

Drop your payment at the City Hall 12th Avenue (south) entrance mail slot. This is available 24 hours a day, 7 days a week.

In person at your bank. Bring your utility bill with you for first time set-up.

By mail to PO Box 7747, Vancouver, BC, V6B 8R1
Mail your cheque payable to City of Vancouver early. Postmarks are not accepted as proof of on-time payment.

In person at the City Hall Revenue Services office. Lineups may be long.

Sign up for Pre-Authorized Withdrawals and have your payment automatically withdrawn from your bank account on the due date. Learn more at vancouver.ca/upaws.



OTHER UTILITY INFORMATION

Pay by the due date: Your utility bill payment must be received by the Utility Billing Office or your bank by the due date. Postmarks are not accepted as proof of on-time payment.

Forms of payment: Credit cards are not accepted for payment of utility bills. Credit card cheques are not accepted.

Learn about your bill: Learn more about meter billing and understanding your bill at vancouver.ca/utilitybilling.

Contact us:

Vancouver City Hall: 453 West 12th Avenue
Revenue Services Department
(Ground Floor)

Open 8:30 am – 5 pm,
Monday to Friday (except holidays)

Phone: 3-1-1 (7am – 10 pm, 7 days a week)

Outside Vancouver: 604-873-7000



Utility Billing Office
PO Box 7747
Vancouver, BC V6B 8R1

NEIGHBOURHOOD ENERGY UTILITY

Multiple Copies Printed

34

ACCT NUMBER: **s.15(1)(l)** BILLING PERIOD: Mar 1, 2025
ACCESS CODE: **s.15(1)(l)** TO: Mar 31, 2025
DUE DATE: Apr 29, 2025 BILLING DATE: Mar 31, 2025



NAME: CLT EAST 1ST COMMUNITY SOCIETY
FOR SERVICE AT: 95 1ST AVE E
ACCOUNT TYPE: RESIDENTIAL
CUSTOMER NOTE: CONCERT - BUILDING 1

FOLIO: 638-184-93-0000

ROUTE: 500

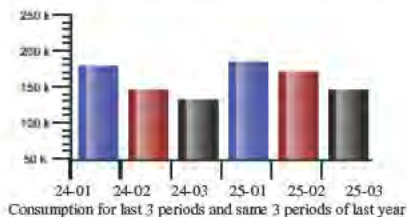
DATE	METER NO.	NO. OF DAYS	CURRENT READING	PREV READING	CONSUMPTION	AMOUNT
Mar 31, 2025	A-80013498	31	5469100	5322810	146290 UNITS	
						19,405.71
						PREVIOUS BILL AMOUNT
Mar 27, 2025	PRE AUTHORIZED WITHDRAWALS					-18,523.64
	DISCOUNT					-882.07
Mar 31, 2025	CHARGE PER KW-HR (A)					9,700.28
Mar 31, 2025	GST ON CHARGE PER KW-HR (A)					461.92
Mar 31, 2025	LEVY PER M2 FL AREA			9,936.00 Units		7,031.71
Mar 31, 2025	GST ON FL AREA			9,936.00 Units		334.84
						TOTAL AMOUNT: 17,528.75
						DISCOUNT AVAILABLE: 796.76
						AMOUNT TO BE WITHDRAWN: 16,731.99

THE DISCOUNT WILL BE LOST IF PAYMENT IS NOT RECEIVED BY THE DUE DATE

PLEASE NOTE - DO NOT pay this bill. You are on the PRE-AUTHORIZED WITHDRAWALS plan and the amount shown will be withdrawn from your bank account on the due date indicated.

1 UNIT = 1 KW-HR BILLED AT \$0.06630855 PER KW-HR
LEVY PER M2 FL AREA IS BILLED AT \$0.7077 PER M2
LEVY FOR PEAK ENERGY DEMAND IS BILLED AT \$10.64805 PER KW OF PEAK HEAT ENERGY DEMAND
These amounts include a markup to reflect automatic application of 5% penalty if not paid by invoice due date.

G.S.T Number BN121361042 Please note that credits resulting from heat returned to the energy transfer station will not generate GST input tax credit for the City of Vancouver. It is the responsibility of the vendor to monitor revenues to ensure they qualify for the small supplier exemption for collecting and remitting GST. For more information on the Neighbourhood Energy Utility, go to vancouver.ca/neu
Know your bank's cut off time for same day bill payments. Transactions are considered to be paid the date the item posts to your account. Go paperless by signing up for electronic billing: vancouver.ca/property-services.



NEIGHBOURHOOD ENERGY UTILITY

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City of Vancouver
PO Box 7747
Vancouver BC V6B 8R1

BILLING DATE: Mar 31, 2025
DUE DATE: Apr 29, 2025
ACCT NUMBER: **s.15(1)(l)**

DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT
TOTAL AMOUNT: **\$17,528.75**
AMOUNT TO BE WITHDRAWN: **\$16,731.99**

AMOUNT PAID
XXXXXXXXXXXXXX

FOR SERVICE AT: 95 1ST AVE E



UTILITY

CLT EAST 1ST COMMUNITY SOCIETY
220-1651 COMMERCIAL DR
VANCOUVER BC V5L 3Y3

s.15(1)(l)

00017528757 00016731994

Utility Bill Information

QUESTIONS? Find the answers at:
vancouver.ca/utilitybilling

WAYS TO PAY YOUR UTILITY BILL

Pay online or by phone through your bank or credit union and get an instant confirmation receipt.

Drop your payment at the City Hall 12th Avenue (south) entrance mail slot. This is available 24 hours a day, 7 days a week.

In person at your bank. Bring your utility bill with you for first time set-up.

By mail to PO Box 7747, Vancouver, BC, V6B 8R1
Mail your cheque payable to City of Vancouver early. Postmarks are not accepted as proof of on-time payment.

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OTHER UTILITY INFORMATION

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NEIGHBOURHOOD ENERGY UTILITY

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ACCT NUMBER: **s.15(1)(l)** BILLING PERIOD: Mar 1, 2025
ACCESS CODE: **s.15(1)(l)** TO: Mar 31, 2025
DUE DATE: Apr 29, 2025 BILLING DATE: Mar 31, 2025



NAME: VANCOUVER (CITY)
FOR SERVICE AT: 95 1ST AVE E
ACCOUNT TYPE: RESIDENTIAL
CUSTOMER NOTE: CONCERT - BUILDING 1

FOLIO: 638-184-93-0000

ROUTE: 500

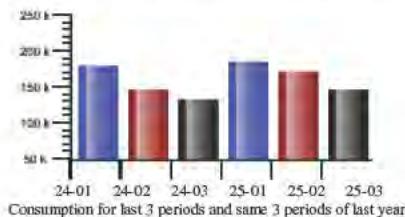
DATE	METER NO.	NO. OF DAYS	CURRENT READING	PREV READING	CONSUMPTION	AMOUNT
Mar 31, 2025	A-80013498	31	5469100	5322810	146290 UNITS	
	PREVIOUS BILL AMOUNT					19,405.71
Mar 27, 2025	PRE AUTHORIZED WITHDRAWALS					-18,523.64
	DISCOUNT					-882.07
Mar 31, 2025	CHARGE PER KW-HR (A)					9,700.28
Mar 31, 2025	GST ON CHARGE PER KW-HR (A)					461.92
Mar 31, 2025	LEVY PER M2 FL AREA					7,031.71
Mar 31, 2025	GST ON FL AREA					334.84
				9,936.00 Units		
				9,936.00 Units		
					TOTAL AMOUNT:	17,528.75
					DISCOUNT AVAILABLE:	796.76
					AMOUNT TO BE WITHDRAWN:	16,731.99

THE DISCOUNT WILL BE LOST IF PAYMENT IS NOT RECEIVED BY THE DUE DATE

PLEASE NOTE - DO NOT pay this bill. You are on the PRE-AUTHORIZED WITHDRAWALS plan and the amount shown will be withdrawn from your bank account on the due date indicated.

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TOTAL AMOUNT: **\$17,528.75**
AMOUNT TO BE WITHDRAWN: **\$16,731.99**

AMOUNT PAID
XXXXXXXXXXXXXX

FOR SERVICE AT: 95 1ST AVE E



UTILITY

VANCOUVER (CITY)
C/O PROPERTY TAX OFFICE
PO BOX 7747 STN TERMINAL
VANCOUVER BC V6B 8R1

s.15(1)(l) 00017528757 00016731994

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FOR SERVICE AT: 95 1ST AVE E
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CUSTOMER NOTE: CONCERT - BUILDING 1

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ROUTE: 500

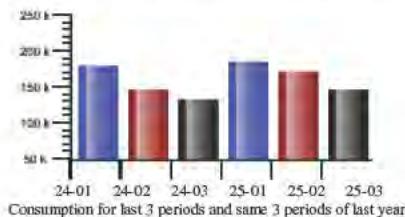
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Vancouver BC V6B 8R1

BILLING DATE: Mar 31, 2025
DUE DATE: Apr 29, 2025
ACCT NUMBER: **s.15(1)(l)**

DETACH THIS PORTION AND RETURN WITH YOUR PAYMENT

TOTAL AMOUNT: **\$17,528.75**
AMOUNT TO BE WITHDRAWN: **\$16,731.99**

AMOUNT PAID
XXXXXXXXXXXXXX

FOR SERVICE AT: 95 1ST AVE E



UTILITY

RAILYARD HOUSING CO OP
ATTN: CO-OP OFFICE/COORDINATOR
95 E 1ST AVE
VANCOUVER BC V5T 1A1

s.15(1)(l) 00017528757 00016731994

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