

File No.: 2025-974

April 21, 2026

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am writing regarding your request of December 12, 2025 under the ***Freedom of Information and Protection of Privacy Act*** for:

The following records* within the Transfer & Landfill Operations and Engineering & Environment Branches regarding disposal of ostrich carcasses or biohazard waste from Universal Ostrich Farm (Edgewood, BC):

1. **Weigh-scale / load transaction records for any loads received that were described at intake as animal carcasses, biohazard, infectious or hazardous waste, or otherwise flagged as non-routine or special-handling waste, including:**
 - a. **Weigh-scale tickets or equivalent transaction records showing gross / tare / net weight;**
 - b. **Date/time, number of loads, and any load ID or ticket number; and**
 - c. **Any associated comments or notes fields captured in the weigh-scale or intake system for those same transactions; and**
2. **Intake notes, exception reports, or operational records describing containment or packaging for the loads identified in point one, limited to records that directly describe how the material arrived (e.g. references to sealed bladders, liners, wrapping, loose material, or similar observations).**

Date range: November 8, 2025 to November 15, 2025.

***Request for records excludes photographs, NDAs or confidentiality agreements, general policy, permitting, or certificate records.**

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2025-974); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Siân Madsen, MA, MAS
Acting Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response package)

:ma



320-507 WEST BROADWAY
VANCOUVER, BC V5Z 0B4

PHONE: 311 (INSIDE VANCOUVER)
604-873-7000 (OUTSIDE VANCOUVER)

Date: 11/08/25
Time In: 01:20 PM
Time Out: 01:20 PM
Ticket #: 407080
Truck ID: s.15(1)(l)
Truck Lic. Plate:
Trailer ID:
Trailer Lic. Plate:
Account: 9996
Commercial or Residential Cash
Origin: Outside Metro Vancouver
Route:
Not Specified

Gross: 42330 kg MAN WT
Tare: 22460 kg MAN WT
Net: 19870 kg

Material

111 - Avian Influenza	\$0.00
19.87 tonne @ \$0.00/tonne	
Extra Fee:	\$0.00

Total Fee:	\$0.00
Deposit:	\$0.00
Total Tendered:	\$0.00
Payment Type(s):	
No Charge	\$0.00

Signature

*****Reprint***Reprint*****



320-507 WEST BROADWAY
VANCOUVER, BC V5Z 0B4

PHONE: 311 (INSIDE VANCOUVER)
604-873-7000 (OUTSIDE VANCOUVER)

Date: 11/08/25

Time In: 01:30 PM

Time Out: 01:30 PM

Ticket #: 407081

Truck ID: s.15(1)(l)

Truck Lic. Plate:

Trailer ID:

Trailer Lic. Plate:

Account:9996

Commercial or Residential Cash

Origin:Outside Metro Vancouver

Route:

Not Specified

Gross: 44240 kg MAN WT

Tare: 18750 kg MAN WT

Net: 25490 kg

Material

111 - Avian Influenza	\$0.00
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25.49 tonne @ \$0.00/tonne	
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Extra Fee:	\$0.00
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Total Fee:	\$0.00
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Deposit:	\$0.00
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Total Tendered:	\$0.00
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Payment Type(s):

No Charge	\$0.00
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Signature

*****Reprint***Reprint*****

Transfer & Landfill Operations - Landfill

Standard Operating Procedure - SRM and AI - Agricultural Waste Management

Procedure Title: #59 SRM and AI - Agricultural Waste Management
Department / Branch: Transfer & Landfill Operations
Site / Equipment: Vancouver Landfill
VanDoc#: DOC/2021/290302

Revision History				
Revision #	Document #	Description	Revision Date	Revised by
New SOP	DOC/2021/29369	Created new SOP	Nov. 22, 2021	Laura Wydra
1		Added risk assessment	Nov. 29, 2022	Laura Wydra, Calvin Lum, Joe Parasiuk
2	DOC/2021/290302	Added operational containment and record retention requirements	Dec. 07, 2022	Mike Budzik
3	DOC/2021/290302	PPE section revised – edits to previous Special Risk Material SOP - DOC/2021/29369 to reflect request from Province April 22, 2024 to Nov. 28, 2024	April 26, 2024	Allan O'Connor, Joe Parasiuk, Laura Wydra
4	DOC/2021/290302	Annual review	Nov. 2024	P.Dosangh L.Russell
5	DOC/2021/290302	Adding Avian Influenza (AI) waste	June 2025	M. Budzik/ K. Ifaka

Purpose and Scope

This Standard Operating Procedure (SOP) has been developed to safely manage the burial of animal carcasses and receipt of agricultural waste at the Landfill when requested by the federal or provincial government. This SOP will serve to eliminate and/or control the hazards likely to be encountered by exposed workers. Workers are required to follow this SOP to comply with regulatory requirements.

Animal carcasses typically consist of cattle, goat, sheep and avian mortalities. SRM is defined as 'the skull, brain, trigeminal ganglia, eyes, tonsils, spinal cord and dorsal root ganglia of cattle aged 30 months or older, and the distal ileum of cattle of all ages. This definition includes the cattle carcass containing SRM or any part of a cattle carcass from which SRM has not been removed'.

Avian Influenza (AI) infected waste consists of bird carcasses that have been infected avian influenza.

Hazard Analysis / Risk Assessment

The following SOP was developed based on documentation from the Canadian Food Inspection Agency, specifically a Risk Assessment / Checklist for Specified Risk Material (SRM) Permit and Landfill Sites SRM Policy¹. Please see SRM Disposal Permit and other authorizations / guidance documents stored in VanDocs:

VanDocs title:

SRM Disposal Permit:
 DOC/2025/178012
 ENG - TLO - VL - SRM Disposal Authorization Permit – CFIA – Specified Risk Material – PDF – Final – 2024-11-25

¹ Canadian Food Inspection Agency Policy: Permits for Landfill Sites Receiving Specified Risk Material

Other Authorizations and Guidelines:

DOC/2024/097533: ENG – TLO – VL – 2024 SRM Disposal Authorization Letter – ENV – Approval Letter – 2024-04-25

DOC/2025/170615: ENG – TLO – VL – MOE Authorization Letter – Hazardous Waste Regulation Substitution Letter – Carcasses Infected with Avian Influenza Disease – 2025-06-12

DOC/2025/182275: ENG – TLO – VL MoE Guidance for Municipal Staff Handling Bird Mortalities – PDF – 2022-05-10

Prior to beginning the steps listed in this procedure, consider the current conditions at the work location, new and unidentified hazards may be present. Eliminate the hazards or contact your supervisor for further guidance.

Tools / Equipment / Materials Required

The following tools, equipment and materials are required to perform this SOP:

- Bulldozer
- Water Truck during dry conditions
- Cover material – dirt/demo hog or other material used for cover
- Vehicle with an eyewash bottle no further than 30 meters away

Personal Protective Equipment Required

PPE outlined below must be worn by Spotter, GPS Technician, or designate, Bulldozer Operator and any person that may be in the vicinity of the unloading and/or burial activities.

- WorkSafeBC approved safety protective footwear (heavy-duty, above the ankle, construction-type safety boots with external triangular green and white Ω CSA patches)
- WorkSafeBC approved Hi-visibility reflective vest or coveralls (dual contrast)
- Safety glasses or goggles
- Hearing protection
- Coveralls
- Full or Half Face Respirator
 - Cartridge Type:
 - NORTH / Honeywell Respirator Cartridge Defender Multipurpose 75SCP100
Or (depending on what brand the respirator face piece is)
 - 3M™ Cartridge 60926, Multi-Gas/Vapour P100 60

Prerequisites**Knowledge / Skills / Abilities**

- Proficiency with the SOP

Training / Certification

- New employees must be supervised when initially completing the task
- Must be approved to operate bulldozer, water truck

Procedure

Complete each step before proceeding to the next one. If at anytime during the performance of this work, additional risks (not identified by this SOP) present themselves, contact your supervisor for further direction / instructions.

1.0 SRM - Agricultural Waste Management Guidelines

- 1) Trucks delivering SRM - Agricultural Waste will be weighed at the scales and then sent to a specific burial area location as identified by the Landfill Engineer.
- 2) All SRM – Agricultural Waste greater than 4 mm in size will be contained within the SRM burial area.
- 3) The material must be covered immediately with a minimum of 0.5m of cover material to prevent exposure of birds and other wild or domestic animals. Check the area at the end of shift to ensure full containment.
- 4) During dusty conditions, the water truck must be used to spray the piles and layers of SRM - Agricultural Waste to minimize dust prior to covering it.

2.0 AI - Agricultural Waste Management Guidelines

- 1) Trucks delivering AI - Agricultural Waste will be weighed at the scales and then sent to a specific burial area location as identified by the Landfill Engineer.
- 2) All AI infected waste is to be confined during handling, storage and transportation by packing in a 6 mil plastic bag (or equivalent) placed within a second 6 mil plastic bag (or equivalent) and then sealed. AI infected waste arriving at the Vancouver Landfill must be contained in this (or a similar) manner (e.g. roll-off bins with sealed bin liners).
- 3) The material must be covered immediately with a minimum of 0.5 m of cover material to prevent exposure of birds and other wild or domestic animals. Check the area at the end of shift to ensure full containment.

3.0 Spotter, GPS Technician or designate

- 1) Direct SRM or AI - Agricultural Waste load to be tipped directly into the prepared burial hole.
- 2) Survey the burial location for inclusion in disposal records.
- 3) To prevent tracking SRM or AI - Agricultural Waste on vehicles and heavy equipment, ensure the equipment does not make contact with the SRM or AI - Agricultural Waste.
- 4) Any leakage of the SRM or AI must be reported to your supervisor immediately

4.0 Bulldozer Operator

- 1) If operationally feasible, dedicate the equipment to the SRM or AI - Agricultural Waste burial location to prevent cross contamination. If no equipment is available to be dedicated to the SRM or AI - Agricultural Waste burial location, the equipment must be cleaned before it can be used anywhere else.
- 2) Place the cover material on the blade of the bulldozer and use to cover the SRM or AI – Agricultural Waste and push it as necessary. No SRM or AI should come in contact with the dozer blade.
- 3) Ensure that the equipment being used to cover the SRM or AI - Agricultural Waste has a fully functional air conditioning system so positive pressure can be maintained in the cab.
- 4) Keep doors and windows shut while pushing SRM or AI - Agricultural Waste.

5.0 Equipment Decontamination

- 1) The disposal process has been developed to prevent exposure of SRM and AI to personnel, tools and equipment. Measures taken include ensuring AI is sealed in two layers of plastic

and that equipment only comes into direct contact with the soil covering the waste and not the waste itself.

- 2) However, should any portion of the equipment (e.g. bulldozer blade) come into contact with the waste, it should be backed away from the point of contact to an area that is as close to the disposal trench as possible while also be accessible by the water truck.
- 3) The decontamination area should be prepared so that water from the decontamination process can drain towards the disposal trench.
- 4) The exposed area on the equipment should then be pressure washed using the water cannon nozzle on the water truck ensuring that the resulting run-off drains into the disposal trench.
- 5) Staff conducting this decontamination process should stand upwind of the equipment and be wearing an air purifying respirator, eye protection, disposable latex gloves and Tyvek coveralls.
- 6) Once decontamination is complete, staff performing the work should carefully remove latex gloves and Tyvek coveralls and seal them in plastic bags for disposal. This should be followed by cleaning the air-purifying respirator and eye protection with disinfectant wipes immediately followed by washing hands and face with soap and water.

6.0 Access

- 1) SRM - Agricultural Waste will have a burial location that is used only for SRM or AI – Agricultural Waste.
- 2) AI – Agricultural Waste that is sealed in two layers of plastic can be disposed of in the asbestos trench.
- 3) Avoid walking through SRM or AI - Agricultural Waste burial area even after it has been covered.

7.0 Supervisory Staff or Site Safety Supervisor, as applicable

- 1) All integrity breaches that may occur on site must be reported to the Superintendent/Landfill Manager who will inform Canadian Food Inspection Agency.
- 2) Where feasible, assign the task of covering SRM or AI - Agricultural Waste to an experienced Operator.
- 3) Discuss the approach for managing SRM or AI - Agricultural Waste at the beginning of each receiving day with the Bulldozer Operator and Spotter as part of the daily Field Level Hazard Assessment.

8.0 Records

- 1) Disposal records are to be kept for each operating day, located on-site and retained for a period of 10 years.

Other Information

- None

References**Regulatory References**

- *OH&S Regulation*: Not Applicable

Emergency Procedure

In the event of a serious medical emergency, contact the First Aid Attendant through the radio or at s.15(1)(l) s.15(1)(l) Appoint a specific person to contact 911 and have that person report back that 911 has been called. For minor injuries, contact the first aid attendant for treatment. Refer to the VLF First Aid Response and the VLF Emergency Response Safe Work Procedures for procedures that must be followed in the event of an emergency.

Appendix 1

Table 1: Hazard Analysis and Risk Assessment Results

The risk rating shows the risk with the implemented controls identified in the risk management column.

Hazard	Hazard Event Description/ Location	Risk Management	Probability	Severity	Risk Rating
Infection	Workers come into contact with avian influenza virus or SRM tissue	• Separation by sealing AI waste in two layers of plastic prior to arrival at landfill • Separation by disposing of waste directly from the vehicle to the trench without contact with personnel or equipment • Separation by immediate placement of soil cover over disposed waste • Proper and effective runoff control and use of PPE should equipment decontamination be required • Proper personal hygiene should be practiced	1	3	3
Slips, Trips, and Falls	Workers can slip or trip on uneven ground or due to weather conditions	• Wear above the ankle safety protective footwear. • Be aware of surroundings and hazards	3	2	6
Noise/Hearing	Equipment can be loud when operating	• Wear hearing protection	4	1	4
Inhalation of Dust	Vehicles and mobile equipment can cause dust	• Wear a respirator if dust becomes an issue • Call for the water truck for dust control measures	1	4	4
Mobile Equipment	Workers are operating around mobile equipment and could be struck by	• Maintain a safe distance from mobile equipment • Wear hi-vis dual contrast vest or coveralls	1	5	5

Table 2: Probability Rating

PROBABILITY OF INCIDENT		
PROBABILITY	RATING	CRITERIA
Rare	1	Occurs less than annually, has been known to occur
Unlikely	2	Once per month to once per year
Possible	3	Once per week to once per month
Likely	4	Once daily
Almost Certain	5	Continuous or many times daily

Table 3: Severity Rating

INJURY SEVERITY		
SEVERITY	RATING	CRITERIA
Minimal	1	No Injury
Minor	2	First Aid
Moderate	3	Medical treatment, time loss, limited duties for up to 7 days.
Major	4	Hazard may cause illness or permanent partial loss of one or more bodily functions (loss of consciousness, fracture, loss of body part)
Extreme	5	Hazard may cause death or loss of one or more bodily functions (cancer, amputation)

Table 4: Risk Rating Summary

The risk rating is established by multiplying the severity rating times the probability rating which then provided the overall risk rating for the hazard.

From	To	Risk	Required Action
1	3	Low	Complete work with no additional control measures
4	9	Moderate	Implement, monitor, and maintain control measures
10	14	High	Modify work design and reassess before starting work
15	25	Critical	Stop work. Supervisor to reassess work task and process

From: [McDermott, Jonathan](#)
To: [Dodd, Chris](#); [Belanger, Lynn](#)
Subject: FW: Sensitive landfill issue messaging for 311
Date: Wednesday, November 12, 2025 12:50:31 PM

FYI

From: Domes, Krystyna <Krystyna.Domes@vancouver.ca>
Sent: Wednesday, November 12, 2025 12:48 PM
To: Fanzega, Taryn <Taryn.Fanzega@vancouver.ca>
Cc: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Subject: Sensitive landfill issue messaging for 311

Hi Taryn,

Thanks for the chat earlier and support on this item.

As discussed, hoping you can assist with the following:

- Share below messaging with 311 operators noting sensitivity and this is for "if-asked" questions only (or however you think is best to frame it)
- Set up a 'hot issue' flag so that calls can be tracked.

Here is the messaging:

- *At the request of BC Ministry of Environment (ENV) and Canadian Food Inspection Agency (CFIA), the City provided a secure disposal site at the Vancouver Landfill.*
- *The process is highly controlled and follows strict guidelines from ENV and CFIA.*
- *There is no risk to the public, staff, drinking water or air. Public and staff safety and environmental protection remain our top priorities*
- *Further questions regarding this matter should be directed to CFIA.*

<https://inspection.canada.ca/en/about-cfia/contact-cfia>

If a caller asks to provide feedback please have them note "Thank you – we will share your feedback with the appropriate department." Feedback can be sent to the landfill folks through that usual process.

If you have any questions or if your teams need anything further in the coming days/weeks please let us know.

Thanks,
Krystyna

From: [Dodd, Chris](#)
To: [McDermott, Jonathan](#)
Cc: [Belanger, Lynn](#)
Subject: Re: 311 complaints
Date: Monday, November 10, 2025 9:06:59 AM

Perfect. Was planning on using the notes in the council briefing. Will let you know if any issues.

From: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>
Sent: Monday, November 10, 2025 8:41:02 AM
To: Dodd, Chris <Chris.Dodd@vancouver.ca>
Cc: Belanger, Lynn <Lynn.Belanger@vancouver.ca>
Subject: RE: 311 complaints

Hi Chris,

You can call them back and limit your comments to the following please:

- *At the request of BC Ministry of Environment (ENV) and Canadian Food Inspection Agency (CFIA), the City provided a secure disposal site at the Vancouver Landfill.*
- *The process is highly controlled and follows strict guidelines from ENV and CFIA.*
- *There is no risk to the public, staff, drinking water or air. Public and staff safety and environmental protection remain our top priorities*
- *Further questions regarding this matter should be directed to CFIA.*

If asked only: Can we get access to film at the landfill?

- *Unfortunately, the landfill is an active work site, and access/filming is not permitted.*

If asked only: As the Vancouver Landfill is located in Delta, is the City of Delta aware of the disposal of birds affected by avian influenza?

- *Yes, they are aware*

From: Dodd, Chris <Chris.Dodd@vancouver.ca>
Sent: Monday, November 10, 2025 8:16 AM

To: McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>

Cc: Belanger, Lynn <Lynn.Belanger@vancouver.ca>

Subject: 311 complaints

Hi Jon and Lynn,

I have received a few 311 complaints asking for calls back from citizens wanting to know more about the recent burial activities.

Jon, would you prefer I call these people back or do you want this to go through a different channel?

Just want to be sure we are all on the same page.

From: [Dodd, Chris](#)
To: [Li, Norman](#); [Dosanjh, Paul](#); [Zarjampour, Ali](#); [Wagner, Stacey](#)
Cc: [Zarjampour, Ali](#); [Mouzakis, Anthony](#)
Subject: Re: Trucks for tomorrow
Date: Monday, November 10, 2025 9:07:49 AM

And for all as discussed JD. Any calls direct them to me please.

From: Li, Norman <Norman.Li@vancouver.ca>
Sent: Monday, November 10, 2025 9:06:07 AM
To: Dosanjh, Paul <Paul.Dosanjh@vancouver.ca>; Dodd, Chris <Chris.Dodd@vancouver.ca>; Zarjampour, Ali <ali.zarjampour@vancouver.ca>; Wagner, Stacey <Stacey.Wagner@vancouver.ca>
Cc: Zarjampour, Ali <ali.zarjampour@vancouver.ca>; Mouzakis, Anthony <Anthony.Mouzakis@vancouver.ca>
Subject: Re: Trucks for tomorrow

Thanks JD and Ali for handling these sensitive loads even though they arrived later than expected. Sounds like we only had one or two inquiries about the loads but they were handled appropriately. Thanks for your professional efforts on Saturday!

Norman

From: Dosanjh, Paul <Paul.Dosanjh@vancouver.ca>
Sent: Saturday, November 8, 2025 4:43 PM
To: Dodd, Chris <Chris.Dodd@vancouver.ca>; Zarjampour, Ali <ali.zarjampour@vancouver.ca>; Wagner, Stacey <Stacey.Wagner@vancouver.ca>; Li, Norman <Norman.Li@vancouver.ca>
Cc: Zarjampour, Ali <ali.zarjampour@vancouver.ca>; Mouzakis, Anthony <Anthony.Mouzakis@vancouver.ca>
Subject: RE: Trucks for tomorrow

Hi,

The livestock arrived at approximately 3:20pm. and were directed to the designated disposal area on Road 40. The operation was conducted under the supervision of a CFIA inspector who remained on site throughout the process.

Upon arrival, both tractor-trailers were positioned and unloaded in accordance with the approved disposal procedures. The water truck was utilized for dust and odor control, and bird control measures were in place during and following the disposal. Operators were present to assist with offloading and to ensure the material was immediately covered.

The entire operation was completed safely, efficiently, and in full compliance with all regulatory and site requirements. No issues or delays were reported.

Confidentiality Notice:

No photographs, videos, or social media postings are permitted regarding this activity. All information related to this operation is to remain confidential

Thank you,

From: Wagner, Stacey <Stacey.Wagner@vancouver.ca>
Sent: Friday, November 7, 2025 2:12 PM
To: Zarjampour, Ali <ali.zarjampour@vancouver.ca>; Dosanjh, Paul <Paul.Dosanjh@vancouver.ca>
Subject: FW: Trucks for tomorrow

Fyi...

From: Wagner, Stacey
Sent: Friday, November 7, 2025 1:55 PM
To: Dodd, Chris <Chris.Dodd@vancouver.ca>; Dosanjh, Paul <Paul.Dosanjh@vancouver.ca>
Cc: Li, Norman <Norman.Li@vancouver.ca>
Subject: RE: Trucks for tomorrow

Thanks Chris.

Connected with JD. We need to have 2 weights - inbound and outbound for each plate.

Weights can be read from the reader up above the scales.

Thanks
Stacey

From: Dodd, Chris <Chris.Dodd@vancouver.ca>
Sent: Friday, November 7, 2025 1:41 PM
To: Wagner, Stacey <Stacey.Wagner@vancouver.ca>; Dosanjh, Paul <Paul.Dosanjh@vancouver.ca>
Cc: Li, Norman <Norman.Li@vancouver.ca>
Subject: Trucks for tomorrow

Hi Stacey,

Truck numbers below for tomorrow delivery.

Unit # 11668

License plate: s.15(1)(l)

Unit # 12079

License plate: s.15(1)(l)

Unit # 622325

License plate: s.15(1)(l)

Thanks let me know if you need anything further for the scales.

New Message



To: Zach. CFIA

G'morning, trucks were off site and going at 545

Sat, Nov 8 at 10:54 AM

I'm going to have two inspectors (likely myself) join that the landfill today. Primarily to confirm disposal is complete

Any contact we should know at entry?

No problem. Please call my superintendent. His name is JD. s.15(1)(l)

Read 2025-11-08

Thu, Nov 13 at 12:39 PM

Hey C

Subject

shout

Text Message • RCS



calling to touch base.

Cheers