

2025 Annual Report and 2026 Operational Plan

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- Released in conjunction with 2026 Audit Plan (Jan 30th)
- Required to produce only an Annual Report– this is also the OAG’s 2026 Operational Plan
- See in one place how OAG has performed, where it is now, and where it’s headed
- Second year of responsibility for Whistleblower Policy
- 2 audit reports issued
- 2 follow-up report on status of previous audit recommendations

Team Update



- **Mandate** – To assist Council in holding itself and City administrators accountable for the quality of stewardship over public funds and for the achievement of value for money in City operations
- **Mission** – To provide assurance that City of Vancouver services are delivered with due care for economy, efficiency and effectiveness
- **Goal 1** – To produce objective, high quality audits in accordance with Canadian Audit Standards
- **Goal 2** – To conduct timely and effective investigations of complaints received under the City’s Whistleblower Policy
- **Goal 3** – To provide City departments with objective, helpful recommendations
- **Goal 4** – To produce a positive return on investment for Vancouver taxpayers

- **Goal 1:**

To produce objective, high quality audits in accordance with Canadian Audit Standards

KPI	2024 Actual	2025 Target	2025 Actual	2026 Target
1.1 Number of reports produced	5	6	4	5
1.2 Proportion of audit files passing inspection by the Chartered Professional Accountants of BC (CPABC)	n/a	n/a	n/a	100%

- **Recreation Facility Asset Management – September**
 - 13 recommendations
- **Cybersecurity – November**
 - 10 recommendations

- **Goal 2:**

To conduct timely and effective investigations of complaints received under the City’s Whistleblower Policy

KPI	2025 Target	2025 Actual	2026 Target
2.1 Timely assessment of whistleblower reports within 10 days	100%	100%	100%
2.2 Implementation rate for recommendations stemming from investigations	90% after 1 year	82% (14/17)	90% after 1 year

- **Goal 3:**
To provide City departments with objective, helpful recommendations

KPI	2024 Actual	2025 Target	2025 Actual	2026 Target
3.1 Proportion of recommendations accepted by audited departments	100%	100%	100%	100%
3.2 Proportion of recommendations endorsed by the AGC	100%	100%	100%	100%
3.3 Proportion of recommendations fully implemented by audited departments within three years	36% (12/33)	n/a Fully measured in 2026	52% (17/33)	60% (20/33)

- **Goal 4:**

To produce a positive return on investment for Vancouver taxpayers

KPI	2024 Actual	2025 Target	2025 Actual	2026 Target
4.1 Proportion of OAG five-year operational costs matched by positive financial impacts for the City attributable to our recommendations	328%	100%	453%	100%

Questions?

