

GET HELP WITH YOUR TAX NOTICE





PAY YOUR TAXES ONLINE

The quickest and easiest way to pay is online via your financial institution. Set up an online account: vancouver.ca/property-services

PAY Y

PAY YOUR TAXES BY MAIL

If tax payments sent by mail arrive late, a 5% penalty is applied to the unpaid balance. Canada Post postmarks are not proof of on-time payment. Courier is recommended for international payments to ensure timely receipt.

Mailing address: City of Vancouver, Revenue Services, PO Box 7747, Vancouver, BC, V6B 8R1

Courier address: City of Vancouver, Revenue Services, 453 West 12th Avenue, Vancouver, BC, V5Y 1V4



PAY YOUR TAXES IN PERSON

In-person at 515 W. 10th Avenue, Monday to Friday, 8:30 am to 5 pm.

You can also drop off your cheque at City Hall, 453 West 12th Avenue (south) entrance mail slot 24 hours a day. Payments received after midnight on July 3, 2025 will be considered late.

PROPERTY TAX REMINDERS

Has your mailing address changed? Do you own more than one property? Update your address at: **bcassessment.ca/update**



CLAIM YOUR HOME OWNER GRANT

Submit your grant application to the Province: **gov.bc.ca/homeownergrant**

For help, call the Province: 1-888-355-2700

IMPORTANT: After you receive confirmation of a successful grant submission, it may take 3-4 days to update your property tax account. To avoid a late penalty, pay the balance (minus your eligible grant amount) before the property tax due date.

PROPERTY TAX DEFERRALS

The Province's Property Tax Deferment Program is a low-interest provincial loan program designed to help qualified B.C. home owners pay annual property taxes.

Learn more: gov.bc.ca/propertytaxdeferment General inquiries: taxdeferment@gov.bc.ca

WE'VE MOVED!

Revenue Services has temporarily relocated to 515 W. 10th Ave. (one block north of City Hall).



Get directions: vancouver.ca/city-hall-locations

You can make in-person payments and inquiries for:



PROPERTY TAX

In-person payment and inquiries.



EMPTY HOMES TAX

For appointments, unless a staff member has asked you to meet at City Hall.







For translations or more information, please visit: vancouver.ca/property-tax

有關翻譯文本或更多信息,請訪問: vancouver.ca/property-tax

如果需要参阅翻译文本或者是获得更多资讯,请浏览: vancouver.ca/property-tax

Para sa mga salin sa Tagalog o para sa karagdagang impormasyon, bisitahin ang: vancouver.ca/property-tax

ਅਨੁਵਾਦਾਂ ਜਾਂ ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ, ਕਿਰਪਾ ਕਰਕੇ ਵੇਖੋ: vancouver.ca/property-tax

Để có bản dịch hoặc biết thêm thông tin, xin vui lòng truy cập: vancouver.ca/property-tax

Para obtener traducciones o más información, visite: vancouver.ca/property-tax

PROPERTY TAXES DUE JULY 3, 2025



PROPERTY TAXES 2025

Sign up to receive tax notices by email:

vancouver.ca/property-services

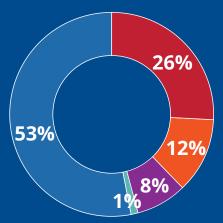


53% OF TAXES & UTILITY FEES GO TO THE CITY OF VANCOUVER

What about the rest? About 47 per cent of property taxes and utility fees fund regional services, schools, transit, drinking water supply and wastewater treatment. The City collects these charges.

This year, utility fees increased by 18.2%, driven primarily by a 50% increase in sewer charges by Metro Vancouver for costs associated with the North Shore Wastewater Treatment facility.

Learn more at: vancouver.ca/property-tax





WHERE YOUR CITY TAXES GO

About half of your tax bill goes to the City of Vancouver. Taxes fund essential services such as fire and policing, library services, park maintenance and recreation programs. This is the "General Levy" line on your 2025 property tax notification.

INVESTING IN CITY INFRASTRUCTURE

On top of services, property taxes fund capital investments with 1% of your tax bill dedicated to new funding for infrastructure renewal. This includes renewal and expansion of essential infrastructure such as sewer and water pipes, roads, bridges, community centres, sport fields and fire halls.

The City is working to expedite the delivery of new infrastructure and ensure those investments are delivered efficiently. In 2024, the City successfully spent 98% of the money set aside for capital projects, compared to 63% in previous years. Council approved a capital expenditure budget of \$880 million for 2025.

You can see the breakdown of capital spending to the right and read more about capital projects underway: **vancouver.ca/capital-projects**

CITY TAX RELIEF

The City offers two property tax relief programs:

TARGETED LAND ASSESSMENT AVERAGING

Addresses assessment volatility for eligible Residential (Class 1), Light Industry (Class 5) and Other (Class 6) properties.

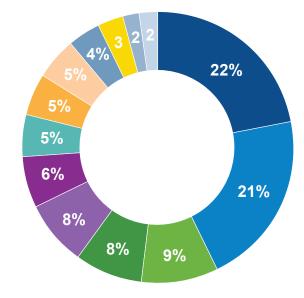
Learn more: vancouver.ca/averaging

DEVELOPMENT POTENTIAL RELIEF PROGRAM PILOT

Addresses unrealized development potential for eligible **Light Industry** (Class 5) and **Business & Other** (Class 6) properties.

Learn more: vancouver.ca/tax-relief

2025 CAPITAL SPENDING (BY CATEGORY)



One Water: Potable water, rainwater & sanitary water	\$195M	22%
Streets	\$184M	21%
Community facilities	\$81M	9%
Arts, culture & heritage	\$71M	8%
Housing	\$67M	8%
Parks & public open spaces	\$55M	6%
Public Safety	\$47M	5%
Technology	\$40M	5%
Waste collection, diversion & disposal	\$40M	5%
Childcare	\$32M	4%
Civic facilities & equipment	\$30M	3%
Emerging priorities, contingency & project delivery	\$20M	2%
Renewable energy	\$17M	2%