

File No.: 2026-020

January 19, 2026

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of January 7, 2026 under the *Freedom of Information and Protection of Privacy Act* for:

Record of the annual number of Vancouver Fire & Rescue Services calls for service to the following addresses, broken down by call type for the years 2018 to 2024:

- 1. 39 Smithe St.;**
- 2. 45 Smithe St.; and**
- 3. 188 N Renfrew St.**

All responsive records are attached.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2026-020); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Siân Madsen, MA, MAS
Acting Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response Package)

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Incident Address

188 N RENFREW

Row Labels

Number of Calls

Alarm	57
Assist & Other	4
Fire	1
Medical	19
Grand Total	81

	2018	2019	2020	2021	2022	2023	2024
Alarm	1	4	6	10	18	10	8
Assist & Other	-	-	1	-	2	1	-
Fire	-	1	-	-	-	-	-
Medical	4	4	1	2	2	4	2

Incident Address 39 SMITHE

Row Labels	Number of Calls
Alarm	166
Assist & Other	23
Fire	2
Hazmat	1
Medical	197
Public Service	33
Rescue/MVI/Hazard	15
Grand Total	437

	2018	2019	2020	2021	2022	2023	2024
Alarm	38	28	12	24	25	23	16
Assist & Other	1	5	2	4	2	6	3
Fire	-	-	1	-	1	-	-
Hazmat	1	-	-	-	-	-	-
Medical	36	38	8	16	26	40	33
Public Service	10	6	3	1	8	2	3
Rescue/MVI/Hazard	1	4	-	-	3	4	3

Incident Address 45 SMITHE

Row Labels	Number of Calls
Medical	6
Rescue/MVI/Hazard	1
Grand Total	7

	2018	2021	2023
Medical	3	1	2
Rescue/MVI/Hazard	1	-	-