

**From:** "Singh, Sandra" <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>  
**To:** "[Direct to Mayor and Council -](#)  
**Date:** 3/9/2026 5:41:59 PM  
**Subject:** Notice: Email Campaign Regarding VAC Pool Redevelopment

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Hello Mayor and Council,

Many staff as well as Mayor and Council have recently received, or may receive, emails related to the proposed redevelopment of the Vancouver Aquatic Centre (VAC) pool. These messages appear to be part of an organized email campaign encouraging members of the public to contact the City to express concerns regarding the project. The emails reference the website [saveourvacpool.ca](http://saveourvacpool.ca) and appear to follow a publicly circulating template.

Most emails received to date are expressing disapproval of the project and calling for action to address the group's concerns. However, some of these emails have included inappropriate and insulting language directed at some staff members. CPS have reviewed these messages, implemented email re-direct of emails from these senders, and liaised with VPD. Although the tone of some messages may be strong and very unpleasant, thus far they generally do not meet the threshold for threatening communications.

Guidance for email recipients:

- If you receive an email that contains inappropriate, threatening language, harassment, or language that causes concern for personal safety, please forward it to City Protective Services (CPS) for review at [cps@vancouver.ca](mailto:cps@vancouver.ca)
- CPS has opened an information file with the Vancouver Police Department, and through the Office of the Chief Safety Officer (OCSO) will continue to review any correspondence that may meet the threshold for criminal or threatening communication, or that could reasonably cause a person to fear for their safety or the safety of others.

CPS will continue to monitor the situation and provide updates if required.

Thank you,

Sandra

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