

File No.: 2026-183

May 7, 2026

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of February 28, 2026 under the ***Freedom of Information and Protection of Privacy Act*** for:

The following records (in Excel format) related to graffiti clean-up within the City of Vancouver for the geographic area bounded by Oak Street, Cambie Street, West Broadway, and King Edward:

- 1. All graffiti-related incident reports and service requests within this area during the 2025 calendar year, including:**
 - a. The incident type or classification for each occurrence;**
 - b. The precise location or address associated with each incident;**
 - c. The number of times a clean-up crew was dispatched for each incident or location; and**
 - d. The dollar amount charged per dispatch or per service visit;**
- 2. Work orders issued to Goodbye Graffiti for these incidents; and**
- 3. The total annual amount paid to Goodbye Graffiti for graffiti clean-up within the defined area for 2025.**

Date range: January 1, 2025 to December 31, 2025.

All responsive records are attached. Please note that Street Activities staff have advised our office that there are no records responsive to point 1.d and point 3 of your request – the City pays a fixed monthly rate for city-wide service on City and Park Board property.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2026-183); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Siân Madsen, MA, MAS
Acting Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. via transfer site (Response Package)

:pm

Address	Dispatched
1000 Intersection of W 16TH AV and OAK ST	1
1006 W 12TH AV	2
2480 LAUREL ST	1
2525 WILLOW ST	1
2559 CAMBIE ST	2
2560 HEATHER ST	1
2596 OAK ST	2
2600 Intersection of LAUREL ST and W 10TH AV	1
2600 Intersection of OAK ST and W 10TH AV	2
2600 to 2700 CAMBIE ST	1
2615 CAMBIE ST	1
2700 Intersection of OAK ST and W 11TH AV	1
2750 HEATHER ST	1
2775 LAUREL ST	1
2800 Intersection of OAK ST and W 12TH AV	1
2800 to 2800 WILLOW ST	1
2818 CAMBIE ST	1
2900 Intersection of CAMBIE ST and W 14TH AV	2
2970 OAK ST	1
2975 CAMBIE ST	3
2975 OAK ST	2
3017 OAK ST	1
3050 OAK ST	2
3100 Intersection of OAK ST and W 16TH AV	3
3108 OAK ST	1
3195 OAK ST	1
3264 OAK ST	1
3391 HEATHER ST	3
3399 Cambie St	1
3402 HEATHER ST	3
3416 OAK ST	1
3476 OAK ST	2
3483 WILLOW ST	1
3500 Intersection of CAMBIE ST and W 19TH AV	4
3500 Intersection of HEATHER ST and W 19TH AV	1
3500 WILLOW ST	1
3777 CAMBIE ST	1
3800 Intersection of LAUREL ST and W 22ND AV	1
3819 CAMBIE ST	1
400 Intersection of W KING EDWARD AV and CAMBIE ST	1
4010 CAMBIE ST	1
4033 CAMBIE ST	1
4070 OAK ST	1
457 W BROADWAY	1
497 W BROADWAY	1
500 to 500 W BROADWAY	1

505 W 13TH AV	1
555 W 12TH AV	1
556 W 18TH AV	1
600 Intersection of W 12TH AV and HEATHER ST	1
600 W 10TH AV	1
614 W BROADWAY	1
667 W 14TH AV	1
682 W 16TH AV	1
693 W BROADWAY	1
700 Intersection of W KING EDWARD AV and WILLOW ST	1
702 W 18TH AV	3
703 W 16TH AV	1
733 W 14TH AV	1
800 Intersection of W 14TH AV and LAUREL ST	1
800 Intersection of W 20TH AV and LAUREL ST	1
801 W 22ND AV	9
806 W 18TH AV	2
868 W 16TH AV	1
875 W 18TH AV	1
893 W 20TH AV	2
898 W 17TH AV	1
900 Intersection of W 10TH AV and LAUREL ST	2
900 Intersection of W 19TH AV and OAK ST	1
900 Intersection of W 20TH AV and OAK ST	1
900 to 900 W 15TH AV	1
908 W BROADWAY	1
918 W 19TH AV	1
920 W 10TH AV	1
935 W 10TH AV	2
95 W 11TH AV	1
955 W 10TH AV	2
968 W 20TH AV	1
972 W 19TH AV	
975 W 10TH AV	
985 W 10TH AV	
990 W 12TH AV	
998 W 19TH AV	

Case#	Incident Type	Location	Month	Week scheduled
201002108241	Graffiti Removal - City Property Case - Political	3476 OAK ST	Jan	3
201002261676	Graffiti Removal - City Property Case - Political	801 W 22ND AV	Mar	1
201002289970	Graffiti Removal - City Property Case - Political	3476 OAK ST	Mar	3
201002330407	Graffiti Removal - City Property Case - Tag (1 colour)	2596 OAK ST	Apr	1
201002350302	Graffiti Removal - City Property Case - Tag (1 colour)	614 W BROADWAY	Apr	2
201002366889	Graffiti Removal - City Property Case - Hate or offensive	3399 CAMBIE ST	Apr	3
201002445899	Graffiti Removal - City Property Case - Tag (1 colour)	2615 CAMBIE ST	May	3
201002445902	Graffiti Removal - City Property Case - Tag (1 colour)	2600 to 2700 CAMBIE ST	May	3
201002490601	Graffiti Removal - City Property Case - Sticker or poster	801 W 22ND AV	Jun	1
201002497240	Graffiti Removal - City Property Case - Hate or offensive	3100 Intersection of OAK ST and W 16TH AV	Jun	1
201002500744	Graffiti Removal - City Property Case - Hate or offensive	3108 OAK ST	Jun	1
201002511200	Graffiti Removal - City Property Case - Hate or offensive	789 W 18TH AV	Jun	2
201002511208	Graffiti Removal - City Property Case - Hate or offensive	3391 HEATHER ST	Jun	2
201002511214	Graffiti Removal - City Property Case - Hate or offensive	3402 HEATHER ST	Jun	2
201002511223	Graffiti Removal - City Property Case - Hate or offensive	3402 HEATHER ST	Jun	2
201002513720	Graffiti Removal - City Property Case - Hate or offensive	3483 WILLOW ST	Jun	2
201002517998	Graffiti Removal - City Property Case - Political	800 Intersection of W 14TH AV and LAUREL ST	Jun	2
201002518053	Graffiti Removal - City Property Case - Political	900 to 900 W 15TH AV	Jun	2
201002518091	Graffiti Removal - City Property Case - Political	800 Intersection of W 20TH AV and LAUREL ST	Jun	2
201002518157	Graffiti Removal - City Property Case - Political	3500 Intersection of HEATHER ST and W 19TH AV	Jun	2
201002518184	Graffiti Removal - City Property Case - Political	875 W 18TH AV	Jun	2
201002518203	Graffiti Removal - City Property Case - Political	3416 OAK ST	Jun	2
201002519501	Graffiti Removal - City Property Case - Hate or offensive	702 W 18TH AV	Jun	2
201002519508	Graffiti Removal - City Property Case - Hate or offensive	893 W 20TH AV	Jun	2
201002519510	Graffiti Removal - City Property Case - Hate or offensive	801 W 22ND AV	Jun	2
201002520339	Graffiti Removal - City Property Case - Hate or offensive	801 W 22ND AV	Jun	2
201002521301	Graffiti Removal - City Property Case - Hate or offensive	3500 WILLOW ST	Jun	3
201002525213	Graffiti Removal - City Property Case - Sticker or poster	3100 Intersection of OAK ST and W 16TH AV	Jun	3
201002535707	Graffiti Removal - City Property Case - Hate or offensive	801 W 22ND AV	Jun	3
201002535708	Graffiti Removal - City Property Case - Hate or offensive	801 W 22ND AV	Jun	3
201002535711	Graffiti Removal - City Property Case - Hate or offensive	893 W 20TH AV	Jun	3
201002535713	Graffiti Removal - City Property Case - Hate or offensive	918 W 19TH AV	Jun	3
201002535714	Graffiti Removal - City Property Case - Hate or offensive	972 W 19TH AV	Jun	3
201002535715	Graffiti Removal - City Property Case - Hate or offensive	998 W 19TH AV	Jun	3
201002535718	Graffiti Removal - City Property Case - Hate or offensive	703 W 16TH AV	Jun	3
201002535723	Graffiti Removal - City Property Case - Hate or offensive	702 W 18TH AV	Jun	3
201002535725	Graffiti Removal - City Property Case - Hate or offensive	702 W 18TH AV	Jun	3
201002535728	Graffiti Removal - City Property Case - Hate or offensive	702 W 18TH AV	Jun	3
201002538411	Graffiti Removal - City Property Case - Hate or offensive	556 W 18TH AV	Jun	4
201002566157	Graffiti Removal - City Property Case - Political	3402 HEATHER ST	Jun	4

201002566196	Graffiti Removal - City Property Case - Political	3402 HEATHER ST	Jun	4
201002566227	Graffiti Removal - City Property Case - Political	3391 HEATHER ST	Jun	4
201002566250	Graffiti Removal - City Property Case - Political	806 W 18TH AV	Jun	4
201002567531	Graffiti Removal - City Property Case - Political	898 W 17TH AV	Jun	4
201002578446	Graffiti Removal - City Property Case - Hate or offensive	801 W 22ND AV	Jun	4
201002586361	Graffiti Removal - City Property Case - Tag (1 colour)	2800 Intersection of OAK ST and W 12TH AV	Jul	2
201002589685	Graffiti Removal - City Property Case - Sticker or poster	3100 Intersection of OAK ST and W 16TH AV	Jul	2
201002589732	Graffiti Removal - City Property Case - Political	702 W 18TH AV	Jul	2
201002589769	Graffiti Removal - City Property Case - Sticker or poster	3100 Intersection of OAK ST and W 16TH AV	Jul	2
201002594145	Graffiti Removal - City Property Case - Political	806 W 18TH AV	Jul	2
201002594155	Graffiti Removal - City Property Case - Political	3402 HEATHER ST	Jul	2
201002594157	Graffiti Removal - City Property Case - Political	3402 HEATHER ST	Jul	2
201002598854	Graffiti Removal - City Property Case - Political	3402 HEATHER ST	Jul	2
201002598860	Graffiti Removal - City Property Case - Political	3391 HEATHER ST	Jul	2
201002602697	Graffiti Removal - City Property Case - Political	868 W 16TH AV	Jul	2
201002611126	Graffiti Removal - City Property Case - Hate or offensive	600 Intersection of W 12TH AV and HEATHER ST	Jul	2
201002615721	Graffiti Removal - City Property Case - Hate or offensive	505 W 13TH AV	Jul	2
201002616349	Graffiti Removal - City Property Case - Political	955 W 10TH AV	Jul	2
201002617511	Graffiti Removal - City Property Case - Hate or offensive	2975 CAMBIE ST	Jul	2
201002621344	Graffiti Removal - City Property Case - Political	985 W 10TH AV	Jul	2
201002643250	Graffiti Removal - City Property Case - Hate or offensive	3264 OAK ST	Jul	2
201002645623	Graffiti Removal - City Property Case - Political	955 W 10TH AV	Jul	2
201002649714	Graffiti Removal - City Property Case - Political	801 W 22ND AV	Jul	2
201002668812	Graffiti Removal - City Property Case - Political	682 W 16TH AV	Jul	2
201002671869	Graffiti Removal - City Property Case - Hate or offensive	2600 Intersection of LAUREL ST and W 10TH AV	Aug	1
201002672928	Graffiti Removal - City Property Case - Political	801 W 22ND AV	Aug	1
201002674495	Graffiti Removal - City Property Case - Political	1000 Intersection of W 16TH AV and OAK ST	Aug	1
201002674843	Graffiti Removal - City Property Case - Hate or offensive	968 W 20TH AV	Aug	1
201002674846	Graffiti Removal - City Property Case - Hate or offensive	900 Intersection of W 20TH AV and OAK ST	Aug	1
201002674850	Graffiti Removal - City Property Case - Hate or offensive	900 Intersection of W 19TH AV and OAK ST	Aug	1
201002674859	Graffiti Removal - City Property Case - Hate or offensive	4070 OAK ST	Aug	1
201002674877	Graffiti Removal - City Property Case - Hate or offensive	3800 Intersection of LAUREL ST and W 22ND AV	Aug	1
201002675147	Graffiti Removal - City Property Case - Hate or offensive	555 W 12TH AV	Aug	1
201002677624	Graffiti Removal - City Property Case - Political	2775 LAUREL ST	Aug	1
201002687265	Graffiti Removal - City Property Case - Political	908 W BROADWAY	Aug	2
201002687774	Graffiti Removal - City Property Case - Hate or offensive	2600 Intersection of OAK ST and W 10TH AV	Aug	3
201002687778	Graffiti Removal - City Property Case - Hate or offensive	2700 Intersection of OAK ST and W 11TH AV	Aug	3
201002689677	Graffiti Removal - City Property Case - Hate or offensive	3050 OAK ST	Aug	3
201002693643	Graffiti Removal - City Property Case - Hate or offensive	1006 W 12TH AV	Aug	3
201002699208	Graffiti Removal - City Property Case - Tag (1 colour)	2525 WILLOW ST	Aug	3
201002700642	Graffiti Removal - City Property Case - Other	801 W 22ND AV	Aug	3

201002705427	Graffiti Removal - City Property Case - Political	3195 OAK ST	Aug	3
201002705732	Graffiti Removal - City Property Case - Political	2700 Intersection of OAK ST and W 11TH AV	Aug	3
201002706141	Graffiti Removal - City Property Case - Hate or offensive	900 Intersection of W 10TH AV and LAUREL ST	Aug	3
201002716808	Graffiti Removal - City Property Case - Hate or offensive	935 W 10TH AV	Aug	4
201002732012	Graffiti Removal - City Property Case - Hate or offensive	801 W 22ND AV	Aug	4
201002734045	Graffiti Removal - City Property Case - Hate or offensive	700 Intersection of W KING EDWARD AV and WILLOW ST	Aug	4
201002737147	Graffiti Removal - City Property Case - Etching	2975 OAK ST	Sep	1
201002739451	Graffiti Removal - City Property Case - Hate or offensive	95 W 11TH AV	Sep	1
201002742023	Graffiti Removal - City Property Case - Political	3017 OAK ST	Sep	1
201002742541	Graffiti Removal - City Property Case - Tag (1 colour)	733 W 14TH AV	Sep	1
201002742566	Graffiti Removal - City Property Case - Hate or offensive	900 Intersection of W 10TH AV and LAUREL ST	Sep	1
201002742772	Graffiti Removal - City Property Case - Hate or offensive	497 W BROADWAY	Sep	1
201002742653	Graffiti Removal - City Property Case - Political	955 W 10TH AV	Sep	1
201002744051	Graffiti Removal - City Property Case - Hate or offensive	955 W 10TH AV	Sep	1
201002744289	Graffiti Removal - City Property Case - Political	2559 CAMBIE ST	Sep	1
201002744318	Graffiti Removal - City Property Case - Political	2560 HEATHER ST	Sep	1
201002744329	Graffiti Removal - City Property Case - Political	935 W 10TH AV	Sep	1
201002744334	Graffiti Removal - City Property Case - Political	975 W 10TH AV	Sep	1
201002744344	Graffiti Removal - City Property Case - Political	975 W 10TH AV	Sep	1
201002751231	Graffiti Removal - City Property Case - Hate or offensive	600 W 10TH AV	Sep	2
201002759129	Graffiti Removal - City Property Case - Political	2900 Intersection of CAMBIE ST and W 14TH AV	Sep	2
201002764468	Graffiti Removal - City Property Case - Hate or offensive	2559 CAMBIE ST	Sep	3
201002764476	Graffiti Removal - City Property Case - Hate or offensive	2559 CAMBIE ST	Sep	3
201002771702	Graffiti Removal - City Property Case - Political	2750 HEATHER ST	Sep	3
201002822133	Graffiti Removal - City Property Case - Political	3500 Intersection of CAMBIE ST and W 19TH AV	Sep	4
201002824723	Graffiti Removal - City Property Case - Political	2900 Intersection of CAMBIE ST and W 14TH AV	Sep	4
201002826220	Graffiti Removal - City Property Case - Tag (1 colour)	400 Intersection of W KING EDWARD AV and CAMBIE ST	Sep	5
201002839577	Graffiti Removal - City Property Case - Hate or offensive	457 W BROADWAY	Oct	1
201002849983	Graffiti Removal - City Property Case - Tag (1 colour)	920 W 10TH AV	Oct	2
201002850892	Graffiti Removal - City Property Case - Hate or offensive	667 W 14TH AV	Oct	2
201002853367	Graffiti Removal - City Property Case - Political	4010 CAMBIE ST	Oct	2
201002853378	Graffiti Removal - City Property Case - Political	4033 CAMBIE ST	Oct	2
201002853443	Graffiti Removal - City Property Case - Political	3819 CAMBIE ST	Oct	2
201002853455	Graffiti Removal - City Property Case - Political	3819 CAMBIE ST	Oct	2
201002853477	Graffiti Removal - City Property Case - Hate or offensive	3777 CAMBIE ST	Oct	2
201002855069	Graffiti Removal - City Property Case - Political	2818 CAMBIE ST	Oct	2
201002855115	Graffiti Removal - City Property Case - Political	1006 W 12TH AV	Oct	2
201002855120	Graffiti Removal - City Property Case - Political	1006 W 12TH AV	Oct	2
201002867860	Graffiti Removal - City Property Case - Tag (1 colour)	500 to 500 W BROADWAY	Oct	3
201002890503	Graffiti Removal - City Property Case - Tag (1 colour)	2600 Intersection of OAK ST and W 10TH AV	Nov	1
201002891883	Graffiti Removal - City Property Case - Hate or offensive	2800 to 2800 WILLOW ST	Nov	1

201002950436	Graffiti Removal - City Property Case - Hate or offensive	693 W BROADWAY	Dec	1
201002956094	Graffiti Removal - City Property Case - Political	2480 LAUREL ST	Dec	1
201002987727	Graffiti Removal - City Property Case - Political	2975 CAMBIE ST	Dec	4
201002998754	Graffiti Removal - City Property Case - Political	2975 OAK ST	Dec	5
201002998765	Graffiti Removal - City Property Case - Political	2596 OAK ST	Dec	5
201002998770	Graffiti Removal - City Property Case - Political	990 W 12TH AV	Dec	5
201002998773	Graffiti Removal - City Property Case - Political	990 W 12TH AV	Dec	5
201002998775	Graffiti Removal - City Property Case - Political	2970 OAK ST	Dec	5
201002998776	Graffiti Removal - City Property Case - Political	2975 CAMBIE ST	Dec	5

Based on Meeting Minute records, Douglas Park was deprioritized from responding to cases classified as "hate and offensive" within a 24hr window and instead defined as a separate patrol area in itself. This was reiterated during the meeting Tuesday July 29, August 12, September 9. Clean-ups in the area continued to be addressed on a weekly basis as a neighbourhood, rather than to/for specific addresses, and graffiti not reported through 311 is also removed during these weekly patrols.