

File No.: 2026-322

April 29, 2026

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of April 14, 2026 under the *Freedom of Information and Protection of Privacy Act* for:

**Record of all information released as part of FOI request number 2022-547:
"Records of all communications containing any of the following words: "decamp",
"tent city", "encampment", "encampments", "Hastings", "East Hastings",
"Homeless", "unhoused" and "unsheltered" in the email correspondence of Paul
Mochrie, City Manager."**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.3(3)(f), s.13(1), s.14, s.15(1), s.15(1)(l) & (f), s.16(1), s.17(1), and s.22(1) of the Act. You can read or download these sections here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under Part 5 of the Act, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (2026-322); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Kevin Tuerlings, FOI Case Manager, for

[Signed by Kevin Tuerlings]

Siân Madsen, MA, MAS
Acting Director, Access to Information & Privacy

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. You may also contact 3-1-1 (604-873-7000) if you require accommodation or do not have access to email.

Encl. (Response package)

:kt

From: ["Levitt, Karen" <karen.levitt@vancouver.ca>](mailto:karen.levitt@vancouver.ca)
To: ["Reid, Lauren" <Lauren.Reid@vancouver.ca>](mailto:Lauren.Reid@vancouver.ca)
Date: 8/4/2022 7:00:50 PM
Subject: s.14

Lauren,

s.13(1), s.14



Thanks,

Karen

s.14



s.14



From: "Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
To: teri.collins@gov.bc.ca
maya.engebrecht@gov.bc.ca
Date: 8/19/2022 6:40:54 PM
Subject: City of Vancouver East Hastings Street Response Services and Supports

Dear Teri and Maya,

I hope this email finds you very well.

Further to your conversation with Paul Mochrie (copied here) earlier this morning, we wanted to provide you with a more detailed, comprehensive -- albeit not exhaustive -- list of various services and supports that the City has been providing as part of the East Hastings Street response efforts.

It is important to note that our work with community partners, as well as individuals sheltering outdoors, continues to focus on voluntary compliance with Fire Chief's Safety Order and City By-laws, and cooperation with City staff. This includes increased resources to encourage and assist people to voluntarily remove their structures and store their personal belongings. While our crews continue to attend daily to clean the streets and sidewalks as much as possible, the partnership with community organizations has been integral as we work to address the life safety risks, as identified in the Fire Chief's Safety Order, in a meaningful, respectful, and caring way.

We are acutely aware that any meaningful solution to balancing the often-conflicting rights and needs of the diversity of people who rely on sidewalks and the public realm in a situation like the one we are responding to currently, can only be delivered in collaboration with communities. To that end, the City has engaged in a number of ongoing community partnerships that collectively seek a reasonable balance to addressing the needs of diverse community members who are differentially impacted by the current situation -- those without homes and those who live, work, recreate, socialize, and who deliver services on the blocks.

The City has identified limited start-up funds to initiate services and supports identified by the community, and we are currently working with a number of vendors, suppliers and community partners on providing the following:

Housing Outreach Services

The City's Homelessness Services Outreach Team continues to engage regularly with individuals experiencing homelessness or are at risk of homelessness, to support their needs as related to accessing income, housing and other supports. The Outreach Team works collaboratively with BC's Housing's Coordinated Access and Assessment team, bringing forward individuals to be considered for housing. In addition, the Outreach Team also works with individuals to provide rent supplements to support individuals renting in the private sector.

Counselling/Mental Health & Healing and Wellness Supports for Indigenous peoples

Currently, the City is working with the community partner, Watari to provide counselling and access to healing circles for Indigenous peoples who are living unsheltered. The City also continues to work with Vancouver Coastal Health to ensure provision of further support and assistance.

Food Services

The City is working with various community partners to provide funding for food services for 150-200 daily meals.

Access to Storage

The City has been able to contract CleanStart to provide designated storage access 4 days per week, 2 hours per day. As of next week storage operations will gradually ramp up to 16 hours per day, starting on August 22 and operated by the community partner, the Aboriginal Front Door Society. In addition, Atira Women's Resource Society, another community partner has been providing storage for women only.

Women's Safety

Due to the increase in violence against women along the blocks, the City has been and will continue to fund Mission Possible to provide security 13 hours/day, 7 days/week to support safe access to the DTES Women's Centre and to the Olivia Skye residence at 41 East Hastings. PACE is now providing outreach to sex workers who are living unsheltered along E. Hastings.

Access to Washrooms

Comfort station hours have been increased so that these will be accessible nearly 24 hours /day. The City will also be operating a new mobile washroom with peer supervision at both the mobile trailer and Pigeon Park to ensure safety and access to these critical spaces.

Drop In Space

A drop in space will be opened at 390 Main Street on August 22. This space will also have washroom access and improved access to the storage facility and it will be operated by Aboriginal Front Door Society.

Peer Street Cleaning

The City continues to work with VANDU and the Overdose Prevention Society on a block stewardship program to assist unsheltered people to keep spaces clean and to work with Fire Services to support fire safety and remove fire hazards (propane).

Micro-cleaning Grant Program

The City has provided annual Street Cleaning Grants since 1999 to non-profit agencies that have the capacity to provide micro-cleaning services and supplement our street cleaning services.

Community Outreach

Information on voluntary removal of structures, as well as resources and services that City has been provided directly to individuals has been regularly communicated through flyers that are being hand delivered to each resident by City staff multiple times per week.\u8239

In addition, an ongoing Working Group on Alternatives to Street Cleaning practices was established in May 2022. Participants include Elders, several residents w/lived experience of homelessness, VANDU, Pivot Legal Society, WAHRS (Western Aboriginal Harm Reduction Society), Coalition of Peers, Stop the Sweeps, and CUPE 1004. Other organizations have joined meetings, including the Overdose Prevention Society and Mission Possible.

Getting important resources and supports in place on East Hastings Street for those who are sheltering outdoors continues to be an immediate key priority for the City.\u8239 There is a number of services and supports in addition to those listed above, that we have been delivering or are about to commence as we continue to work to the best of our ability through this difficult situation. We'd be happy to discuss these with you in due course.

Until then, please feel free to reach out to me, or my colleagues copied on this email, with any questions or queries you may have.

Best wishes,

Branislav

Branislav Henselmann

Acting General Manager | Arts, Culture and Community Services

From: "MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/17/2022 5:19:47 PM
Subject: DRAFT - Media Event - Run of Show Hastings DTES
Attachments: 20220817-CMO-Hastings Street DTES media event run of show-V01.docx

Hi Paul,

Here is a run of show for Friday's planned media event. We added Donnie Rosa from Park Board as having someone to speak to that piece might be good as well. If this looks good to you, we'll start placing holds in calendars, etc.

Angela

Angela MacKenzie 정유진 (she/her)
Associate Director

Civic Engagement & Communications
City of Vancouver
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c. s.15(1)(l)



The City of Vancouver is on the unceded traditional territories of the xʷməθdōʔr̄əm (Musqueam), Mᐱq̄wú 7mesh (Squamish), and səliwətaʔ (Tsleil-Waututh) Nations.





From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Reid, Lauren" <Lauren.Reid@vancouver.ca>
Date: 8/11/2022 5:26:56 PM
Subject: Draft Response to the BC Human Rights Commissioner
Attachments: 2022-08-11 Response to the BC Human Rights Commissioner - Draft.docx

Hi again,

Here is a draft response to the BC Human Rights Commissioner re: Hastings from the Mayor – feel free to edit as you see fit.

It's quite long but does a great job of listing all the efforts and investments the City has been making in support of the unhoused people on Hastings Street.

We'd appreciate it if you could share with us the final version your office sends.

We suggest you use this letter to also create a response to the federal Housing Advocate letter that came to the Mayor yesterday.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

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From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Ralph, Alexander" <Alexander.Ralph@vancouver.ca>
Date: 8/26/2022 2:05:22 PM
Subject: DTES encampment

Hi Alex,

As discussed, the DTES Hastings Encampment continues to be an urgent situation which requires time-sensitive provision of goods and services where standard procurement requirements of multiple quotes and/or RFPs would delay provision of these services. I support purchases approved by the Emergency Operations Centre (EOC) process bypassing the City's competitive procurement process under the Procurement Policy 9.1 (a) as this is necessary to protect human, animal or plant life or health.

Please do not hesitate to contact me or Daniel Stevens (EOC Director) if you have any questions about this approval.

Thanks,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Connected Leaders - DL" s.15(1)(l)

Date: 8/16/2022 9:29:23 AM

Subject: E Hastings St encampment - EOC activation

Good morning all,

As you are likely aware, City staff have been actively working to encourage and support people sheltering outdoors to remove structures and tents on Hastings Street in the Downtown Eastside, following the July 25 order issued by Vancouver Fire Rescue Services (VFRS). The City also has a responsibility under the City's street and traffic bylaw to remove these structures, which pose significant fire hazards as well as public safety concerns and decreased accessibility for sidewalks and roadways.

Managing this complex and difficult situation will continue to require coordination and collaboration across many departments and agencies. To help us continue to do so effectively, the City's EOC (emergency operations centre) has been activated to Level 2.

As we move forward, it will also be critical for us to be agile, and support from across departments will be important, particularly in responding to requests from the EOC for information and resources. Please expedite any request from the EOC or supporting operational departments. For example, requests for procurement, approvals or EOC staffing. Please also be aware that many staff are supporting this work and may be delayed in responding to day-to-day work.

Finally, I would like to thank all those who have been working tirelessly in response to the very difficult situation on Hastings Street with thoughtfulness and keeping the needs of people and businesses in the neighbourhood at the forefront.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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From: "Pontikis, Maria" <Maria.Pontikis@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Singh, Sandra" <Sandra.Singh@vancouver.ca>
"LaClaire, Lon" <lon.laclaire@vancouver.ca>
"CHOW, Howard (VPD)" <howard.chow@vpd.ca>
"Fry, Karen" <Karen.Fry@vancouver.ca>
"Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
"Baker, Sue" <Sue.Baker@vancouver.ca>
"Zupan, Mike" <mike.zupan@vancouver.ca>
"Hogan, Paul (eng)" <Paul.Hogan@vancouver.ca>
"Sidwell, Amy" <Amy.Sidwell@vancouver.ca>
"Scollard, Taryn" <taryn.scollard@vancouver.ca>
"Lepps, Betty" <Betty.Lepps@vancouver.ca>
"Gandha, Amit" <Amit.Gandha@vancouver.ca>
"CHAPMAN, Don" <don.chapman@vpd.ca>
"DEANS, Shaun" <shaun.deans@vpd.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
"MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>
"Tait, Godfrey" <Godfrey.Tait@vancouver.ca>
"Lagerquist, Darryl" <Darryl.Lagerquist@vancouver.ca>
"Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
"Mah, Jason" <Jason.Mah@vancouver.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>
"Rosa, Donnie" <Donnie.Rosa@vancouver.ca>
"Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>
"Stevens, Daniel" <Daniel.Stevens@vancouver.ca>
"Melles, Bruk" <Bruk.Melles@vancouver.ca>
"Lam, Phoenix" <Phoenix.Lam@vancouver.ca>
"Ali, Shabna" <Shabna.Ali@vancouver.ca>
"Kapoor, Sarah" <Sarah.Kapoor@vancouver.ca>
"Ralph, Alexander" <Alexander.Ralph@vancouver.ca>
"EOC Planning Chief (Vancouver)" s.15(1)(l)
"Wong, Gillian" <Gillian.Wong@vancouver.ca>
"Clark, Elizabeth" <Elizabeth.Clark@vancouver.ca>
"Mital, Eric" <Eric.Mital@vancouver.ca>
"Beatch, Laurence" <Laurence.Beatch@vancouver.ca>
"Wilson, Darcy" <Darcy.Wilson@vancouver.ca>
"Savage, Gordon" <Gordon.Savage@vancouver.ca>
"Hurford, Dianna" <Dianna.Hurford@vancouver.ca>
"Tardif-Bennett, Ashley" <Ashley.Tardif-Bennett@vancouver.ca>
"Myles, Miranda" <Miranda.Myles@vancouver.ca>
"Walker, Breanna" <Breanna.Walker@vancouver.ca>
"Rana, Preet" <Preet.Rana@vancouver.ca>
"McDonald, Gordon" <Gordon.McDonald@vancouver.ca>
"Monckton, Neil" <Neil.Monckton@vancouver.ca>
"Legall, Akeena" <Akeena.Legall@vancouver.ca>

Date: 8/24/2022 4:57:37 PM

Subject: E. Hastings St. Press Briefing (August 24, 2022): Media Summary

Good afternoon,

Please see below a media summary from this morning's E. Hastings St. press briefing, including highlights and key themes, outlets in attendance, Q&A transcript, media clipping links/sentiment and social coverage.

Thanks again to many folks on this thread for making the time for this morning briefing. Should you require any further details, please let me know.

Maria Pontikis (she/her)
Chief Communications Officer

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E. Hastings St. Press Briefing: Media Summary

Link to archived feed: <https://www.youtube.com/watch?v=n7igUeg6ubl>

Highlights & key themes

- Broad coverage across key outlets including Global, CTV, CityNews1130 and CBC, with media in-person attendance from 14 outlets, plus another half-dozen virtually.
- Tone of questioning during press conference was mirrored in the resulting coverage and was mostly neutral despite the sensitive nature of the subjects covered.
- Key messages covered focused on: 40 shelter spaces taken up* by those sheltering on East Hastings, the 2,000 kg of materials removed daily, and the progress being made despite challenging situations.
 - *BCH will correct the record with media to confirm these 40 spots are in the matching process and not yet accepted
- Mayor widely quoted around systemic, long-term messages, specifically the challenge of the work, him being proud of staff and progress to-date, and the humanitarian aspects of the work.
- City Manager clipped most extensively on the operational aspects of the progress, specifically on the materials removal piece.
- Fire Chief quoted on her messages around removal of structures and preventing further fires.

Media RSVPs & attendance

MEDIA OUTLET	NAME OF REPORTER
1. Daily Hive	Amir Ali
2. Omni/CityTV	Allan Chek (camera)
3. Omni/CityTV	TBD (reporter)
4. Black Press Media	Jane Skrypnek
5. The Tyee	Jen St. Denis
6. Sing Tao	Justin Wong
7. CTV	Tahmina Aziz (reporter) Maria Weisgarber (reporter)
8. CTV	Herb Ramos (camera) Gary Barndt (camera)
9. Canadian Press	Brieanna Charlebois
10. Glacier Media	Graeme Wood
11. Fairchild TV	Daniel Lee (camera)
12. CBC	Justine Boulin (photographer)
13. CBC	Susana da Silva (reporter) Joel Law (camera)
14. Globe and Mail	Frances Bula
15. Citynews/Rogers	Martin MacMahon
16. Global	Grace Ke Cory Callaghan Chris Allard
17. Radio-Canada	Wildinette Paul William Burr
18. Radio-Canada/CBC	Frederic Gagnon

Received live stream link:

- Tiffany Crawford – Vancouver Sun
- Andrea Woo – Globe and Mail
- James Fung – Fairchild Radio
- Ian Young – Canadian Press
- Audrey Simon – Radio-Canada
- Kenneth Chan – Daily Hive
- Bob Mackin – The Breaker News

Media Q&A

CBC - Susana da Silva - How many structures have been removed? And how many people are housed at this point? And how many spaces are needed?

Paul Mochrie: It is very difficult to quantify the number of structures removed. It's a fluid situation. There are also structures emerging every day as well, so it's hard to give a precise number. We are prioritizing the locations identified by the fire department. There were 10 of the most critical fire safety risks. Now there is a reduction. In mid-July, we estimated there are about 200 people on Hastings Street who are unhoused but that number is shifting as well.

Dale McMann: 40 people are deemed highest priority because they are from that stretch of Hastings Street, who have accepted housing. We are quickly looking for housing, storage and other facilities. The rough count shows there are about 200 unhoused but that number changes all the time.

CityNews/1130 - Martin MacMahon - The Fire Chief used the word "incremental" to describe the situation at Hastings. Are you satisfied with what's happened so far?

Mayor Stewart: This is an extremely complex situation. This is the most vulnerable community impacted in the worst possible way. I am satisfied with the progress we made at the City and Province level. BC Housing is helping to house the individuals. Seven out of the 10 fire risks are cleared, also cleared tons of garbage from the street. In the Oppenheimer and Strathcona encampments, it was also a slower process because this is a compassionate approach. There's no way to do it in a hurry in respect of the traumatic situation people are facing on the street. I am extremely proud of the work.

DailyHive - Amir Ali - You refer to the MOU. What do you say to the advocates who claim that the fire order is a violation of the MOU?

Mayor Stewart: The MOU helped dealing with the Strathcona situation in the least traumatic way. The MOU is still in place and this is the only way to move forward. But the fire risks intensifies the need to move this as quickly as possible. I am extremely proud of how the City and BC Housing have been moving. At the end of the day, the person who is traumatized enough to be end up on Hastings Street should be the focus and that is the core of the MOU.

Follow-up question - There is some involvement of VPD in removing the encampment. Any concern on how VPD handles the situation?

Paul Mochrie: VPD members are not directly involved in this operation. Our objective shared by the VPD and everyone involved is an approach not to use police enforcement.

Globe and Mail - Frances Bula - Everyone is a bit puzzled by why the City needed to take so long to respond.

Mayor Stewart: We are proceeding based on the MOU signed in the Strathcona situation. Housing takes time to come on line. In the end, the only way to fully meet the Fire Chief's order and to help people on Hastings the most is to provide long-term housing. If that's not possible, shelter is the next option. We are not caught unaware, it's just the housing supply does not meet the demand. The compassion approach we are taking demands that response.

Follow-up question - How did the City allow the situation to get to the point where the Fire Chief needs to put out an order?

Mayor Stewart: The lack of housing is the core problem here. You just don't want to move people on to another bad situation.

Paul Mochrie: We see seasonal increase of people sheltering outdoors in summer months, that's the historical pattern observed in Vancouver. In fact, people sheltering on Hastings Street is not new. This is the issue we have been working with community for years and crew has been cleaning the street daily which involved people needing to move their structure. What we have been seeing beginning in July, is a significant number of structures on Hastings. We have seen large encampment in the past but a large encampment on a major arterial is new. Concurrent to that, is the decrease in willingness to move to allow cleaning.

Black Press - Jane Skrypnek - Some unhoused people prefer to camp somewhere instead of staying at SROs. How are you going to improve the shelter conditions to make people actually want to stay in those places?

Dale McMann: We recognize that SROs is less than an ideal solution. There are SROs that are owned by the City or the Province and operated by non-profits. There are also SROs that are own and operated privately which we have no control over. Having said that, many SROs were built 90 to 100 years ago; they are not equipped to deal with today's climate. We are working with partners to provide air-conditioning, fans, etc. to mitigate heat issues.

Follow-up question - Have you talked to the private SRO owners about the situation?

Chief Fry: We meet with SRO owners and operators regularly. 181 are identified by the fire department. We inspect each of those once at least six months.

Radio Canada - Wildinette Paul - Is there any kind of deadline to clear everything?

Mayor Stewart: The progress is satisfying. 40 people are housed indoor so far. I understand it is not fast enough for some people but it is done in a compassionate manner. We have dealt with 7 out of 10 fire hazards and cleared tons of garbage.

Paul Mochrie: This is a process that we are reassessing every day. We are optimistic to make progress. We are not working towards a fixed deadline at this point.

Question: Some advocates think that the focus should be on SROs and the fire hazards should be dealt with.

Chief Fry: There are 181 SROs in the City right now. We conducted 447 inspections. There are 72 locations we found violations this year alone. Violations can be anything from fire separations, holes in walls, people that are hoarding, fire alarms that need to be reset, etc. We have had 4,910 incidents in SROs alone. That's not just fire but also overdose. That makes up 10 per cent of our calls. We are continuing to work with SROs to ensure compliance.

Radio Canada - William Burr - You are asking people to leave without a place to go. BC Human Rights Commissioner has suggested using parking lots or some places that are safer. Why not do something like that?

Paul Mochrie: There are homeless people across the city and where to go is a question that's asked every day. The focus is to provide indoor options and to house them ASAP. Concurrent with that, we are looking at providing water, sanitary and storage spaces for people who are sheltering. There are not enough space to house the 500 homeless people in Vancouver. That means it's contemplating moving people to another community, which is also traumatic. Providing a City encampment is not a long-term solution. The only solution is to provide the support as best as we can.

Mayor Stewart: It is important to recognize the effort that is made. Over the last four years, there were billions of dollars invested in providing affordable and supportive housing for the people who are living in a rough situation but we still don't meet the demand. The impact of COVID-19 is affecting people worse. Poisoned drug supply is also inflicting trauma.

CTV - Maria Weisgarber - How optimistic are you we can ever catch up on the situation?

Mayor Stewart: No one is on the street forever. It is going to take a long time to catch up. We have been undermining the investment for so long and housing needs time to build.

Globe and Mail - Frances Bula - What happen to the people who are camping at Crab Park?

Dale McMann: We look at the DTES holistically and Crab Park is part of it. When we factor in the high priority individuals who need to be housed, those at Crab Park are part of the discussion.

Media clippings (specific to press event)

Headline	Source	Author	Sentiment
Vancouver officials hold press conference on efforts to remove structures in Downtown Eastside	Global News	Darrian Matassa-Fung	Neutral
Vancouver city manager outlines next steps to remove structures in Downtown Eastside	Global News	Staff	Neutral
City to address Hasting tent removal this morning	CTV Morning Live	Tahmina Aziz	Neutral
Vancouver officials to provide update on Downtown Eastside tent removal	City News	Hana Mae Nassar and Dean Recksiedler	Neutral
Many tents remain on Downtown Eastside; Vancouver mayor pleased with progress	City News	Staff and The Canadian Press	Neutral
'It's not a matter of if a fire is going to happen, it's when it's going to happen': Vancouver fire chief on encampment safety concerns	Global News	Staff	Neutral
40 residents of Vancouver street camp accept accommodation: BC Housing	Vancouver is Awesome	The Canadian Press	Negative
'Extremely challenging situation,' Vancouver mayor says of work to clear East Hastings encampment	CTV News	Alyse Kotyk	Negative
Vancouver mayor, fire chief and BC Housing to speak about tent city removal	CTV Morning Live	Tahmina Aziz	Negative
Vancouver says 'progress' being made in finding shelter for homeless people living in DTES tent city	The Province	Tiffany Crawford	Negative
40 residents of Vancouver street camp accept accommodation: BC Housing	The Star Vancouver	The Canadian Press	Negative
City of Vancouver update on clearing Hastings Street encampment	Global News at Noon	Jasmine Bala	Neutral
2,000 kg of debris being removed daily from East Hastings Street	Daily Hive	Amir Ali	Neutral
40 East Hastings residents have accepted housing as 'challenging' street-clearing work continues: officials	CBC News	The Canadian Press	Negative

Social coverage (specific to press event)

Link	Account	Followers	Retweets	Quote Tweets	Likes	Comments
Link	@iamkennethchan Kenneth Chan Daily Hive (Buzz Connected Media)	11400	41	9	89	JUST IN... City of Vancouver will allow the Hastings encampment to remain in place. Instead of the previous calls for "immediate" removal, they are now focusing on addressing the biggest fire risks and "voluntary decampment." Pretty close to status quo. #DTES #vanpoli
Link	@CityNewsVAN CityNews Vancouver	287200	6	3	14	The City of Vancouver says 40 people who were living in an encampment along East Hastings on the Downtown Eastside have accepted offers for a place to stay from BC Housing. However, dozens of tents remain between Gore and Abbott streets. https://t.co/fEkX04szhJ
Link	@GlobalBC Global BC	420400	5		8	Slow and steady appears to be Vancouver's approach to removing the tent encampment along Hastings Street. @JasmineBala_ has an update from Mayor Kennedy Stewart and other city officials. More: https://trib.al/ZzI7c5A

Link	@cbcnewsbc CBC News British Columbia	307700	5		12	B.C. Housing says 40 people in Vancouver who were living in a Downtown Eastside street encampment being cleared by city workers have accepted offers of accommodation. https://t.co/tbtRbMq3Le
Link	@martinmacmahon Martin MacMahon CityNews (Rogers Sports & Media)	6911	4		2	The City of Vancouver is providing an update on efforts to remove tents from East Hastings Street. City Manager Paul Mochrie says crews are removing 2,000 KG worth of stuff a day, much of it combustible. #vanpoli Vancouver Mayor Kennedy Stewart says he is "pleased" with progress to remove East Hastings tent, but says it won't be fast enough for some people. Tomorrow will mark a month since Fire Chief Fry issued order to remove tents there. Stewart stresses must be done with compassion.
Link	@CTVVancouver CTV News Vancouver	344200	1	1	1	Engineering staff say they're removing 2,000 kilograms per day of material from an encampment on Vancouver's Downtown Eastside. https://t.co/6mjy8KPP3O
Link	@DailyHiveVan Daily Hive Vancouver	289500	1		3	2,000 kg of material being removed daily from East Hastings Street #vanpoli https://t.co/zuDvviGG1
Link	@VancouverSun The Vancouver Sun	282500	1	1	5	Vancouver says 'progress' being made in finding shelter for homeless people living in DTES tent city https://t.co/woPHXvr9IY
Link	@theprovince The Province	188500			1	Vancouver says 'progress' being made in finding shelter for homeless people living in DTES tent city https://t.co/FBJKoh8ByC
Link	@starvancouver The Star Vancouver	65200			1	40 residents of Vancouver street camp accept accommodation: BC Housing https://t.co/i1YDYIHnVp
Link	@martinmacmahon Martin MacMahon CityNews (Rogers Sports & Media)	6911				Many tents remain on Downtown Eastside; Vancouver mayor pleased with progress: https://vancouver.citynews.ca/2022/08/24/vancouver-hastings-eastside-tent-removal-update/ #vanpoli

From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l)
Date: 8/9/2022 11:45:55 AM
Subject: East Hastings Update

Dear Mayor and Council,

This is an update the Hastings Street structure removal work.

- As has been reported to Council already, staff have developed the Hastings Structures Removal Plan, and are continuing to work across various departments and with community and government partners to gain compliance with the Streets By-law and the Fire Chief's Order, while continuing to implement and pilot a human rights-based social infrastructure model of supports for people.
- Implementation of the plan is commencing today, August 9. This 7 day/week operation will consist of following phases:
 - Phase 1: August 9 – 15
 - ⊙ENG staff will work with people individually on voluntarily removing structures in a collaborative, deliberate and measured approach.
 - ⊙VPD will be present on the street with ENG staff, and will provide support from a distance, from a peace keeping perspective.
 - Phase 2: August 16 – 22
 - ⊙ENG will implement order, block by block approach.
 - ⊙VPD will be present on the street with ENG staff, and will provide support from a distance, from a peace keeping perspective, as well as support enforcement as required.
- ACCS will continue its longstanding work to build relationships with community groups and support Engineering Services to collaborate on community led street cleaning efforts. Specifically, staff have been providing support to community members, including the provision of safe spaces, storage sites, drop in space, access to food and washrooms to increase safety, well-being, life and gender safety, hygiene, and the continuation of outreach services.
- Interim storage options with up to 2 x 360 litre bins will also be provided and will be facilitated by CleanStart, who will support the securing and transport of belongings to one of two temporary options:
 - Regularly accessible storage will be located at 390 Main (4 times per week to start).
 - Less frequently accessible storage will be at 987 East Cordova in a large

SeaCan (once per month).

- (If people don't want to utilize the storage options, they will still have the option to access a storage tote for their belongings.)
- As individuals agree to remove structures, and the work is well underway, a small care package that includes a medicine bag (prepared by Elders from Carnegie) and a meal ticket/s to ESC will be provided as appropriate.
- ACCS and Engineering Services will continue to work with community partners on long term, creative solutions to the work of maintaining streets by-law and fire code by-law in the interest of safety for all unhoused and housed residents.

Please feel free to direct any further questions related to this matter to Branislav Henselmann, A/General Manager, ACCS, or Taryn Scollard, Deputy General Manager, ENG, and they will make sure to provide the answers in the weekly Q&A roundup.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθN̓θəm/Musqueam, ḵʷəḵʷəḵw̓/Squamish and səliłwətaʔ/Tsleil-Waututh nations

From: "EOC Planning Chief \(\Vancouver\)" s.15(1)(l)
To: "EOC Situation Report - DL" s.15(1)(l)
Date: 8/22/2022 6:10:10 PM
Subject: EOC Hastings Destructuring - Aug 22/2022
Attachments: 2022-08-22- Situation Report - Hastings Destructuring.pdf

Hello all,

Please see the attached EOC Situation Report for today, August 22, 2022.

Full updates on all tasks from the action plan will be distributed on Thursday.

Best,

Gillian Wong
Deputy Planning Chief
Emergency Operations Centre
City of Vancouver
E s.15(1)(l)

Situation Report

Event Name	Hastings De-Structuring
Date	Aug 22, 2022
Time	18:00
Operational Period	2 (Aug 20-26)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, Deputy Planning Chief
Authorized by	Daniel Stevens, EOC Director

*This document may be distributed within your municipality or agency
 Any distribution outside your agency requires prior approval from the EOC Director*

EOC CONTACT INFO

Email: s.15(1)(l)

1. Fire at 568 Powell Street and 215 Princess St

- ~60 evacuees of two buildings were supported at reception centres at Evelyne Saller Centre (404 Alexander St) and at the Budzey Building (operated by Rain City at 220 Princess Ave)
- VFRS assisted evacuees retrieve belongings
- Some evacuees will be unable to return.
 - Both SRO operators (Rain City and a private SRO operator) have been able to provide accommodations to evacuees or evacuees have found lodging with friends/family.
 - No group lodging will be stood up, however VEMA has provided cots and blankets
- Additional evacuee supports have been available and/or requested (e.g. Disaster Psychosocial, Income Assistance, Animal Control for assisting pets)
- A meeting will be held for evacuees from 568 Powell at 10:00am Aug 23

1. Cheque Day is this week
2. Meeting for first responders is scheduled for Tuesday, August 23.
3. Press conference scheduled for 10am on Wednesday August 24th for CoV, VFRS, Parks and BC Housing.
4. EOC continues to monitor potential for heat event this coming week.

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	August 23	<ul style="list-style-type: none"> Counsellors support on-site weekdays
2	De-Structuring Operations	In progress	s.13(1)
3	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> Connecting people with supports and identify emerging issues.
	b. APT - Pigeon Park	Aug 25	<ul style="list-style-type: none"> Kiosk will be operational Sept 2. APT operation is not contingent on the kiosk being operational.
	c. Mobile Washroom Trailer - Gore & Hastings	Delayed: Aug 31	<ul style="list-style-type: none"> On track to confirm contractor and execute service agreement. Issue: Need to find an alternate power source. Electrical Design is looking for a solution.

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	d. Comfort Stations	Ongoing	<ul style="list-style-type: none"> Extended hours (20hrs/day) on both sites July 26-Aug 31
	e. Storage & Drop in		
	- 390 Main (Storage and Drop in)	Ongoing	<ul style="list-style-type: none"> Operational however requires transition and intake process plans.
	- 987 E Cordova (Storage and Drop in)	Ongoing	<ul style="list-style-type: none"> Operational however requires transition and intake process plans.
	- 320 Alexander (Drop in only)	Ongoing	<ul style="list-style-type: none"> Issues with finalizing contract to allow 320 Alexander to be used as a drop in site.
	f. Housing and Shelters	In progress	<ul style="list-style-type: none"> Work with BC Housing to identify housing Limited housing stock
	g. Supports for Indigenous Peoples	Ongoing	<ul style="list-style-type: none"> Includes 390 Main St drop-in site
	h. Supports for women	Ongoing	<ul style="list-style-type: none"> Includes 320 Alexander drop-in site
4	Communications	Ongoing	<ul style="list-style-type: none"> Meeting the timelines on producing communication material to support operations

Status Legend:

Not started

In progress

Complete/Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
5	Monitoring Parks	Ongoing	s.13(1)
6	Phase 3 Planning	August 24	
7	Coordination with Partners	Ongoing	<ul style="list-style-type: none"> Meeting tomorrow with first responders to address concerns related to current and potential operations.
8	Impoundment Plan	August 26	s.13(1)
9	Enhance EOC Operations	August 26	
10	Track and forecast costs	Ongoing	<ul style="list-style-type: none"> No identified issues

Status Legend:	Not started	In progress	Complete/Ongoing	On hold/ Issues	Cancelled
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De-construction

Required Metrics	Key progress metrics						
	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# of priority sites cleared /10	5.5	2	2.5	0	0	0	1
# Fire Department Connections made accessible	5	1	2	0	1	0	1
# of structures taken down	12	3	3	2	2	2	0
# of tents taken down	10	--	3	2	1	2	2
# new structures have appeared between Abbott and Gore	8	1	3	1	3	0	0
# of carts distributed by Sanitation	76	15	20	20	14	3	4
# propane tanks removed	8	2	2	2	0	0	2
# flyers distributed	50	50	0	0	0	0	0
# of Evelyne Saller meal tickets distributed by ENG teams	35	25	10	0	0	0	0
Tonnage of material removed (kg)	n/a	2500	4500	3500	3000	2500	3000
# of Operations Workers deployed	n/a	20	18	18	12	12	18
# of Supervisors deployed	n/a	3	--	2	1	1	2
# of Managers deployed	n/a	1	--	1	1	1	1
# of VFRS Inspectors deployed	n/a	4	4	4	2	2	3

Storage & Drop-ins

Required Metrics	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# of staffing resources deployed @ Carnegie Outreach	n/a	2	2	2	3	3	3
# of totes @ 390 Main (73 tote capacity)	n/a	3	4	1	--	0	1
# of people storing totes @ 390 Main (73 tote capacity)	n/a	--	3	1	--	0	1
# of totes @ 987 E. Cordova (24 tote capacity)	n/a	0	0	0	0	0	0
# of people storing totes @ 987 E. Cordova (24 tote capacity)	n/a	--	--	0	0	0	0
# of totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	n/a	--	7	10			
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	n/a	--	--	--			

Housing & Shelters

Key progress metrics

Required Metrics	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	2	0	0	0	2	0	0
# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	0	--	--	--	0	0	0
# of shelter spaces available today	n/a	10	17	14	31	33	35
# of SRO units ready for tenaning today	n/a	30	30	30	30	30	30
Estimated # of SRO units available by end of next week	n/a	--	--	20	20	20	20

Communications

Required Metrics	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# of media requests received and responded *	1	0	0	0	0	1	

* Reporting is 1 day delayed

Monitoring Parks

Metric	Total (Since Aug 17)		17-Aug		18-Aug		19-Aug		20-Aug		21-Aug		22-Aug	
	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Total New sheltering in DTES Parks	87	113	14	20	15	20	10	12	22	29	12	14	14	18
# New sheltering Andy Livingstone Park	--	--	2	5	2	--	1	2	--	--	2	3	1	2
# New sheltering Crab Park	--	--	7	9	4	--	5	5	--	9	2	3	4	6
# New sheltering Oppenheimer Park	--	--	2	2	3	--	2	3	--	5	2	3	2	2
# New sheltering Strathcona Park	--	--	2	2	3	--	1	1	--	1	2	2	1	2
# New sheltering McLean Park	--	--	0	0	2	--	0	0	--	--	2	2	1	1
# New sheltering Pigeon Park	--	--	1	2	1	--	1	1	--	--	1	--	1	0
# New sheltering at other parks	--	--	--	--	--	--	--	--	--	--	1	1	4	5

End of document

From: "Aaron Bailey" <aaron@vandu.org>
To: "Stewart, Kennedy" <Kennedy.Stewart@vancouver.ca>
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shane.simpson.mla@leg.bc.ca
Date: 8/12/2022 4:17:09 PM
Subject: [EXT] Open Letter - Homelessness is a health and safety risk: Why we need a public health approach in tent cities

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

To whom it may concern,

The following letter is submitted on behalf of Drs. Bernie Pauly and Marilou Gagnon, Professors in the School of Nursing at the University of Victoria, and Aaron Bailey, a graduate researcher in Health Promotion at Queen's University and community organizer with the Vancouver Area Network of Drug Users. Drawing from our experience as community-based public health researchers, we call on the City of Vancouver and VFRS to reverse course on the decampment of Hastings Street.

Homelessness is a health and safety risk: Why we need a public health approach in tent cities

August 12th, 2022

Yet again, fire officials are calling for displacement of those without housing based on a selective assessment of fire risk while ignoring other health and safety risks. On July 25th, Vancouver Fire and Rescue Services (VFRS) issued a Fire Order to the City of Vancouver calling for the removal of tents and improvised structures along East Hastings Street between Main and Gore. When block residents pushed for their reasoning, a VFRS spokesperson, at a July 27th press conference, reiterated that the intent of the order was not to displace people living on Hastings Street. We, as public health researchers who have worked alongside residents of tent cities throughout so-called British Columbia and the lower mainland, recognize that the execution of this Fire Order by the City of Vancouver will materially result in the decampment of the Hastings Tent City placing the health and safety of residents at serious risk including ongoing risk of fire. We call for a public health approach to tent cities.

The issuance of the July 25th fire order follows on the heels of successful calls by residents and community advocates to end the violent practice of "street sweeps." A daily practice which allowed the City of Vancouver and Vancouver Police Department to destroy unhoused residents' belongings as a means of enforcing the Street and Traffic Bylaw 2849. Street sweeps came to a brief end on July 1st, 2022, and residents were granted a brief reprieve from cyclical displacement. The eventual July 25th Fire Order was issued without warning or consultation with community members, who were not and have not been provided with anywhere else to go or basic necessities for health and safety. As of August 9th, the first day of supposed enforcement of the VFRS' order, the City of Vancouver had ceased garbage collection throughout the Hastings Tent City, failed to provide adequate water, sanitation, and hygiene facilities, and maintained a limited presence on the block, creating confusion and panic amongst those who live there. In the absence of compassionate leadership from the City of Vancouver, block stewards and their peers have risen to the challenge of keeping their community safe, passable, and clean. The undoing of this progress to end street sweeps was accelerated by a large police presence on the morning of August 9th that continued throughout the day. Despite calls from residents and advocates for a minimal police presence, as residents struggled to pack up their belongings in plastic trash bins provided by the City of Vancouver. While police did not assist with decampment, their presence resulted in a violent response to an individual experiencing a mental health crisis at the intersection of Main and Hastings. When residents, advocates, and supporters appeared on the scene, they were brutalized and arrested. This response is in the face of no housing options being made available for residents of the Hastings Tent City.

Tent city residents across BC have historically faced the same threats of displacement due to fire risk during the summer months. This same rationale for displacement was true for residents of Discontent City in Nanaimo, Anita Place in Maple Ridge, and Camp Namegans in Saanich. Persistent homelessness, visible in the presence of tent cities throughout Canada and particularly in BC, highlights the failure of society to ensure basic human rights and access to the basic determinants of health such as housing, food, water, social supports, self-determination, and freedom from violence and discrimination enshrined in international agreements including the International Covenant on Economic, Social and Cultural Rights [1]. In 2019, Canada passed the [National Housing Strategy Act \[laws-lois.justice.gc.ca\]](https://laws-lois.justice.gc.ca) which enshrined in legislation the right to adequate housing for all Canadians.

People residing along East Hastings Street as well as those in earlier tent cities including

Oppenheimer Park and Crab Park, have repeatedly claimed that living in tent cities, in the absence of other acceptable options including safe and decent short-term housing options, improves psychological and physical health including community belonging, autonomy and self-determination. We call on all governments to shift from using public health as a rationale to displace tent cities to adopting a public health approach that includes fire safety as one factor among others to reduce public health and safety concerns associated with homelessness.

Overemphasizing fire safety can obscure and exacerbate harms

A frequent and recurring issue related to tent cities is that of safety with increasing concerns related to fire safety, public order and public health hazards. The most recent concern about fire safety and threats of displacement come amidst recent incidents and reports of [attacks on homeless persons \[cbc.ca\]](#) involving fire. Recently, the Canadian Human Rights Commission called for an [end to violence against homeless persons \[chrc-ccdp.gc.ca\]](#) and [BC Office of the Human Rights Commissioner \[bchumanrights.ca\]](#) called for respect of human rights of unhoused person in encampments. When we talk of public safety, it is often homeless people who are at most risk due to attacks and lack of resources. In summer, fire hazards are elevated across the province. The risk of fire exists whether people live in unsheltered settings alone or in tent cities. The risk of fire also exists in unsafe housing.

The “solutions” to these fire risks in tent cities across the province has been legal injunctions and fire orders often with conditions that can exacerbate the harms of homelessness. In some prior tent cities, the use of tarps was banned. This actually increases heat within tents and poses a significant health and safety risk for people sheltering in exposed tents. While it is in the interests of everyone to manage fire risks, banning tarps is something we would never dream of doing in a BC Parks campsite.

The July 25th Fire Order does little to address fire safety conditions in Single Room Occupancy Hotels (SROs) in the Downtown Eastside, which represent a significant fire-related risk to the health and safety of residents. The devastating April 9th fire at the Winters Hotel, a Gastown SRO operated by a non-profit housing provider, led to the death of two people and complex, lingering health problems for other tenants. SRO fire safety is a longstanding concern in the Downtown Eastside, where neighbourhood activists have attempted to enforce Fire Bylaw regulations and ensure that buildings are equipped with functioning sprinkler systems [since the 1970s \[google.ca\]](#). At present, decades of civic inaction on bylaw enforcement in SROs, unaccountable management, [governmental failure to uphold tenants rights \[onlinelibrary.wiley.com\]](#), and [federal divestment from evidence-based SRO upgrading programs \[journals.sagepub.com\]](#) have created urgent safety concerns throughout the neighborhood housing stock. A recent analysis of publicly available data by neighbourhood advocates found that 40% of existing SRO's designated under the Single Room Accommodation (SRA) Bylaw have outstanding Fire Bylaw violations, with the most common infractions relating to fire alarm systems and sprinklers. While concerns about fire safety in encampments are serious and real, they pale in comparison to those experienced by SRO tenants in the neighbourhood, many of whom stay outside as a result of the dangerous conditions in their buildings. Tenant leadership and concerted investment from federal and provincial governments remain the best solutions to SRO fire safety.

Homelessness is not a consequence of bad choices but a consequence of bad policies including

withdrawal of funding from social housing, privatization of the housing market, erosion of the social safety net, and colonization that has stripped Indigenous people of opportunities, land and resources. As well, there are systemic gaps when people exit corrections, health care, and foster care and gaps between health and social systems. The risks of fire and public disorder are often powerful narratives that fail to recognize the reality of the situation in which tent cities emerge and the conditions in which people are forced to live without access to safe, acceptable and affordable housing. The public health hazards are a lack of adequate shelter, safe drinking water, sanitation, food, and food storage as well as adequate structures to protect people from the elements and environmental hazards. All of which threaten the health of camp residents.

The Ottawa Charter: Five Principles of a Public Health Approach

International rights to housing and health including the [International Covenant on Economic, Social and Cultural Rights \[ohchr.org\]](#) that uphold access to adequate physical structures with safe drinking water, heating and lighting, sanitation, food storage, site drainage, energy for cooking and access to emergency services, security of tenure, affordability, and habitability (liveable in terms of protection from weather and potential threats to well-being, accommodate special physical needs with accessibility to services and built with respect to cultural identity and diversity). In addition to this, the [International Covenant on Civil and Political Rights \[ohchr.org\]](#) lays out the importance of self-determination and being able to obtain an adequate standard of living without discrimination.

Public health aims to improve conditions in which people can be healthy through health promotion, health protection, and disease and illness prevention. Canada is a world leader in population health and public health. [The Ottawa Charter for Health Promotion \[canada.ca\]](#) is an internationally recognized public health framework consisting of five principles meant to guide action to promote the population's health and well-being. In the absence of affordable and appropriate housing. We call on the provincial government to adopt a public health approach to tent cities in BC by adopting the following five principles:

1. Build Healthy Public Policy - Healthy public policy means ensuring that all citizens have access to decent housing that is acceptable, culturally appropriate and at a cost that they can afford given minimum wage earnings and/or social assistance rates. In the absence of implementing evidence-based responses to homelessness, municipal governments should not construct bylaws that unfairly restrict the ability of homeless people, including those living in tent cities, to erect permanent shelter to protect themselves from the elements and provide a measure of safety and stability.

2. Create environments which support healthy living - Recognizing that people who are homeless do not have access to the basic determinants of health, environments should be organized in a way that does not create or contribute to poor health, and instead, improves it. Health protection measures include ensuring access to a safe quality and quantity of water, waste removal, food (including food storage, cooking areas, and refrigeration), hygiene, prevention of communicable disease, pest control, and measures to protect against exposure to cold and heat, electricity, and fire prevention- in other words, just what we all want and need. Health promotion measures include immediate housing placement offered with options, income and disability assistance as needed, and employment assistance if requested. Governments and all organizations should be working with and assisting all homeless people, including maximizing the opportunities for increased health protections possible in tent cities as well as working towards permanent solutions.

3. Strengthen community action on health - Communities themselves must determine what

their needs are and how best to meet them. We must ensure that tent city residents maintain autonomy and self-determination over their homes and lives while also gaining access to health, social and public safety services. Governments and all organizations should work with tent city residents to meet their health and safety needs as well as to develop long-term solutions.

4. Invest in building capacity and supporting people with lived experience - Governments and all organizations involved in making decisions about tent cities should work with tent city residents to comply with various safety requirements including safety orders. Opportunities should be provided to encourage and support the development of peer-led work in the provision of health, promotion of safety, and access to other services (e.g., harm reduction).

5. Reorient health systems - to promote a better balance between health promotion and curative services. Governments and all organizations should ensure that health services for tent cities focus on promotion, prevention and restorative services and include an emphasis on the inclusion of peer workers. Basic health services available to camp residents should include primary care (management of acute and chronic health conditions, wound management, immunizations, screening and assessments); mental health and harm reduction training and support (overdose management and prevention; sterile supplies); and first aid training.

These five principles of health promotion align with the [National Protocol for Homeless Encampments in Canada](#) [[make-the-shift.org](#)] which outlines a clear set of principles for operationalizing a public health approach to tent cities:

1. Recognize residents of homeless encampments as rights holders
2. Meaningful engagement and effective participation of encampment residents
3. Prohibition of forced evictions of encampments
4. Explore all viable alternatives to eviction
5. Ensure that any relocation is human rights compliant
6. Ensure encampments meet basic needs of residents consistent with human rights
7. Ensure human-rights-based goals and outcomes, and the preservation of dignity for encampment residents
8. Respect, protect, and fulfill the distinct rights of Indigenous Peoples in all engagement with encampment residents

A public health approach means working with tent city residents to implement evidence-based approaches to ending homelessness rather than punitive bylaw enforcement strategies which are not evidence-based, diverting resources and energy from public health solutions and even increasing harms.

Aaron Bailey, MSc Candidate, Health Promotion, School of Kinesiology and Health Studies, Queen's University, Program Coordinator, Eastside Illicit Drinkers Group for Education, Vancouver Area Network of Drug Users

Bernie Pauly, RN, PhD, Professor, School of Nursing, University of Victoria, Scientist at the Canadian Institute for Substance Use Research, Lead, Right to Housing Research Collective, University of Victoria, Expert Witness, Super Intent City and Camp Namegans.

Marilou Gagnon, RN, PhD, Professor, School of Nursing, University of Victoria, Scientist at the Canadian Institute for Substance Use Research, and former organizer with Camp Namegans

Media Contact:

Aaron Bailey

aaron@vandu.org

From: "Lyndsay Watson" <lyndsay@pivotlegal.org>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
"Renning, Rob" <rob.renning@vancouver.ca>
"Anna Cooper" <anna@pivotlegal.org>
Date: 8/5/2022 3:22:28 PM
Subject: [EXT] Pivot Legal Society Letter to Vancouver Fire Rescue Services
- Response requested to our July 29, 2022 letter
Attachments: 2022-08-05 PLS Letter to VFRS.pdf

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Dear Fire Chief Karen Fry and Deputy Chief Rob Renning,

Please see the attached time-sensitive letter regarding your July 25 fire order.

Sincerely,

Lyndsay Watson

she/her/hers
LEGAL DIRECTOR

Pivot Legal Society

Direct: 604-255-9700 ext. 165
www.pivotlegal.org | @pivotlegal

121 Heatley Ave
Vancouver, BC V6A 3E9
Unceded Coast Salish Lands of the Musqueam, Squamish, and Tsleil-Waututh Nations

We acknowledge the land on which we gather is the unceded territory of the Coast Salish Peoples, including the territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.

This message and any documents attached hereto, is intended only for the addressee and may contain privileged or confidential information. Any unauthorized disclosure is strictly prohibited. If you have received this message in error, please notify us immediately so that we may correct our internal records. Please then delete the original message. Thank you.

Karen Fry
Fire Chief, Vancouver Fire Rescue Services
Karen.fry@vancouver.ca

Rob Renning
Deputy Chief, Vancouver Fire Rescue Services
Rob.Renning@vancouver.ca

Via Email

August 5, 2022

Dear Fire Chief Karen Fry and Deputy Chief Rob Renning,

RE: Response requested to our July 29, 2022 letter

July 25 Order Issued by Vancouver Fire Rescue Services

We write further to our letter to you and other City of Vancouver representatives dated July 29, 2022. We understand from your out of office message that you are away until August 19, 2022 so we have also addressed this letter to Deputy Chief Rob Renning.

To date, we have not received any response to our July 29 letter from the Vancouver Fire Rescue Service, despite our urgent concerns regarding the legal soundness of your Order, including its implications for the *Charter* rights of those sheltering on the premises concerned, namely "Unit block W Hastings to 200 block E Hastings and surrounding vicinity".

Based on communications received from the City of Vancouver, it appears the City is proceeding with enforcement of your Order beginning Tuesday, August 9, 2022.

We reiterate our request (from our previous correspondence) that you provide the following information as soon as possible, and in any event in advance of Tuesday:

- what evidence you are relying upon to conclude that those evicted from Hastings Street will be safer overall camping alone, away from Hastings Street;
- what evidence you are relying upon to conclude that those evicted from Hastings Street will be more fire safe camping alone, away from Hastings Street;
- how you have ensured that those evicted have somewhere to shelter in public space, off of Hastings Street;
- how you have addressed the increased risk of drug poisoning deaths because people are being dispersed;
- how you have have addressed the impact of extreme heat on those people being dispersed.

As a government decision-maker, your orders must comply not only with the *Charter*, but with administrative law. Procedural fairness requires that you provide reasons explaining how you justify your Order.¹ The Supreme Court of Canada, in its *Vavilov* decision, summarized your duty as follows:

Many administrative decision makers are entrusted with an extraordinary degree of power over the lives of ordinary people, including the most vulnerable among us. The corollary to that power is a heightened responsibility on the part of administrative decision makers to ensure that their reasons demonstrate that they have considered the consequences of a decision and that those consequences are justified in light of the facts and law.²

We again ask for a response to our questions, explaining your reasons, before enforcement of your Order begins on Tuesday August 9.

Sincerely,

s.15(1), s.22(1)

Anna Cooper
Staff Lawyer, Pivot Legal Society

s.15(1), s.22(1)

Lyndsay Watson
Legal Director, Pivot Legal Society

cc: **#StopTheSweeps Coalition**

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Bruk Melles
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Bruk.Melles@vancouver.ca

Dave Meers
Assistant Chief, Vancouver Fire Rescue Services
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dianna.hurford@vancouver.ca

¹ *Baker v. Canada (Minister of Citizenship and Immigration)*, [1999] 2 SCR 817, at para 43

² *Canada (Minister of Citizenship and Immigration) v. Vavilov*, 2019 SCC 65, at para 135 [emphasis added]

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Taryn Scollard
Deputy General Manager, Operations & Safety
taryn.scollard@vancouver.ca

From: ["Collins, Teri OHCS:EX" <Teri.Collins@gov.bc.ca>](mailto:Teri.Collins@gov.bc.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 8/18/2022 1:33:58 PM
Subject: [EXT] Provincial Framework Hastings outline 08.18.22 130pm
Attachments: Provincial Framework Hastings outline 08.18.22 130pm.docx

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Paul,

Just following up to your communications with Shannon and sharing the draft framework to guide both tomorrow's discussion as well as ongoing work across the partners.

I'd be happy to receive your feedback this afternoon in advance of sharing with the cohort on the meeting tomorrow.

Happy to take a call any time this afternoon as well if you'd like to chat.

Teri

Teri Collins, MA
Assistant Deputy Minister
Housing and Construction Standards
Ministry of Attorney General and Ministry Responsible for Housing
Ph: 250-952-2569/**Mobile: 250-216-2218**

From: "Lyndsay Watson" <lyndsay@pivotlegal.org>
To: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
"LaClaire, Lon" <lon.laclaire@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
Date: 8/12/2022 4:23:43 PM
Subject: [EXT] Storage being offered to residents of Hastings Tent City
Attachments: 2022-08-08 Pivot Letter to CoV - Storage.pdf

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Dear Representatives of the City of Vancouver,

Please see the attached correspondence.

Yours truly,

Lyndsay Watson

she/her/hers
LEGAL DIRECTOR

Pivot Legal Society

Direct: 604-255-9700 ext. 165
www.pivotlegal.org | @pivotlegal

121 Heatley Ave
Vancouver, BC V6A 3E9
Unceded Coast Salish Lands of the Musqueam, Squamish, and Tsleil-Waututh Nations

We acknowledge the land on which we gather is the unceded territory of the Coast Salish Peoples, including the territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səllwataʔ/Selilwitulh (Tsleil-Waututh) Nations.

This message and any documents attached hereto, is intended only for the addressee and may contain privileged or confidential information. Any unauthorized disclosure is strictly prohibited. If you have received this message in error, please notify us immediately so that we may correct our internal records. Please then delete the original message. Thank you.

Sandra Singh

General Manager, Arts, Culture and Community Services

sandra.singh@vancouver.ca

Lon LaClaire, M.Eng, P.Eng

General Manager, Engineering Services

lon.laclaire@vancouver.ca

MaryClare Zak

Managing Director, Social Policy & Projects Division

MaryClare.Zak@vancouver.ca

Via Email

August 12, 2022

Dear Representatives of the City of Vancouver,

**RE: Storage being offered to residents of Hastings Tent City
(July 25 Order Issued by Vancouver Fire Rescue Services)**

We write seeking clarity regarding the storage being offered to those sheltering on Hastings Street.

We have seen municipalities use storage options in the past in order to facilitate a more humane looking decampment, then inevitably close these (already inadequate) services shortly after eviction is complete. The end result is that people have no more options to safeguard their possessions than before decampment, and they face having all their stored possessions either thrown away, or simply put back out on the street.

We have also seen storage solutions which are effectively inaccessible to the people needing to use them: for example, because of an unsuitable location, or limited opening hours.

We are concerned that these issues are reflected in the City's current storage plan. We gather that short-term storage is only available for drop-in access Wednesdays and Fridays for 2 hours each day, and that there is no drop-in access at all for long-term storage. Can you please clarify the following:

Short-term storage (390 Main St)

1. How much storage space will each person be provided with?
2. How long will the City be providing these storage services? Namely, what is the minimum amount of time the City guarantees they will be providing this service?
3. Will the City commit to storing a person's belongings until that person is securely housed and has had adequate time to transfer their possessions into housing?
4. How does a person identify themselves in order to access their stored possessions?

5. Is this storage only being provided as part of the eviction process or will it be available to other unhoused people surviving on and near Hastings?

Long-term storage (987 East Cordova St)

6. In addition to the above questions, how long will possessions be stored at the Long-Term location before being transferred to the Short-Term location?

The May 2022 report *#StoptheSweeps: Ending Cyclical Displacement & Criminalized Poverty in Vancouver*¹ outlined several recommendations concerning storage options (at p. 7):

4. Provide funding to storage facilities in an easily-accessible area.
 - a. Any confiscated belongings must be stored at a facility located within the Downtown Eastside.
 - b. Storage facilities must be secure, easily accessible, of an adequate size, and informed by best practices and cultural safety for people who rely on public space.
 - c. Retrieval process must respect the limited access unhoused people have to identifying documentation.
 - d. Storage facilities must provide long-term, low-barrier storage space (i.e. 3-6 months).

The City's storage plan as we understand it does not appear to address the majority of these points. We ask that you explain why storage services are not being provided in the manner requested.

Finally, and critically, while storage should definitely be provided to those who are sheltering outside, and while such storage can support the City's goal of limiting personal possessions on sidewalks, storage is not housing and should never be used as justification for eviction. Unhoused and inadequately housed people need access to their possessions 24/7 just like everyone else.

Sincerely,

s.15(1), s.22(1)

Anna Cooper
Staff Lawyer, Pivot Legal Society

s.15(1), s.22(1)

Lyndsay Watson
Legal Director, Pivot Legal Society

cc: #StopTheSweeps Coalition

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Armin Amrolia
Deputy City Manager
armin.amrolia@vancouver.ca

Karen Levitt
Deputy City Manager
karen.levitt@vancouver.ca

Karen Fry
VFRS Fire Chief
karen.fry@vancouver.ca

¹ <https://stopthesweeps.ca/wp-content/uploads/2022/05/2022-Street-Sweeps-Report-Final-1.pdf>

From: "MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/16/2022 9:25:40 AM
Subject: FOR CMO Review - Message to Connected Leaders: Hastings St DTES EOC Activation

Morning Paul,

Please find below for your review a draft email to issue this week to Connected Leaders, acknowledging the activation of the EOC and some of the complex work that is underway to manage the situation along Hastings Street in the Downtown Eastside.

Please note that in addition to this email to Connected Leaders re: Hastings EOC, there are several other key messages planned for this week from the CMO, which I will send to you for your review separately. The full sequence is outlined below:

- Today (Tuesday)** – Hastings EOC message to Connected Leaders (draft below which has also been reviewed by Daniel Stevens)
- Wednesday** – All staff message touching on Hastings, the heat response and public events (Pride, Celebration of Lights)
- Thursday** – The WorkSafeBC decision letter regarding the death of the Gord Dolyniuk has also now arrived and a response message is planned for Thursday. We recommend keeping this message separate from the others.

We will also share the proposed branded monthly template and town hall plan with you in the coming weeks for your consideration to launch in September.

Thank you,
Angela

///

s.13(1)



s.13(1)

Best,
Paul

Angela MacKenzie 정유진 (she/her)
Associate Director

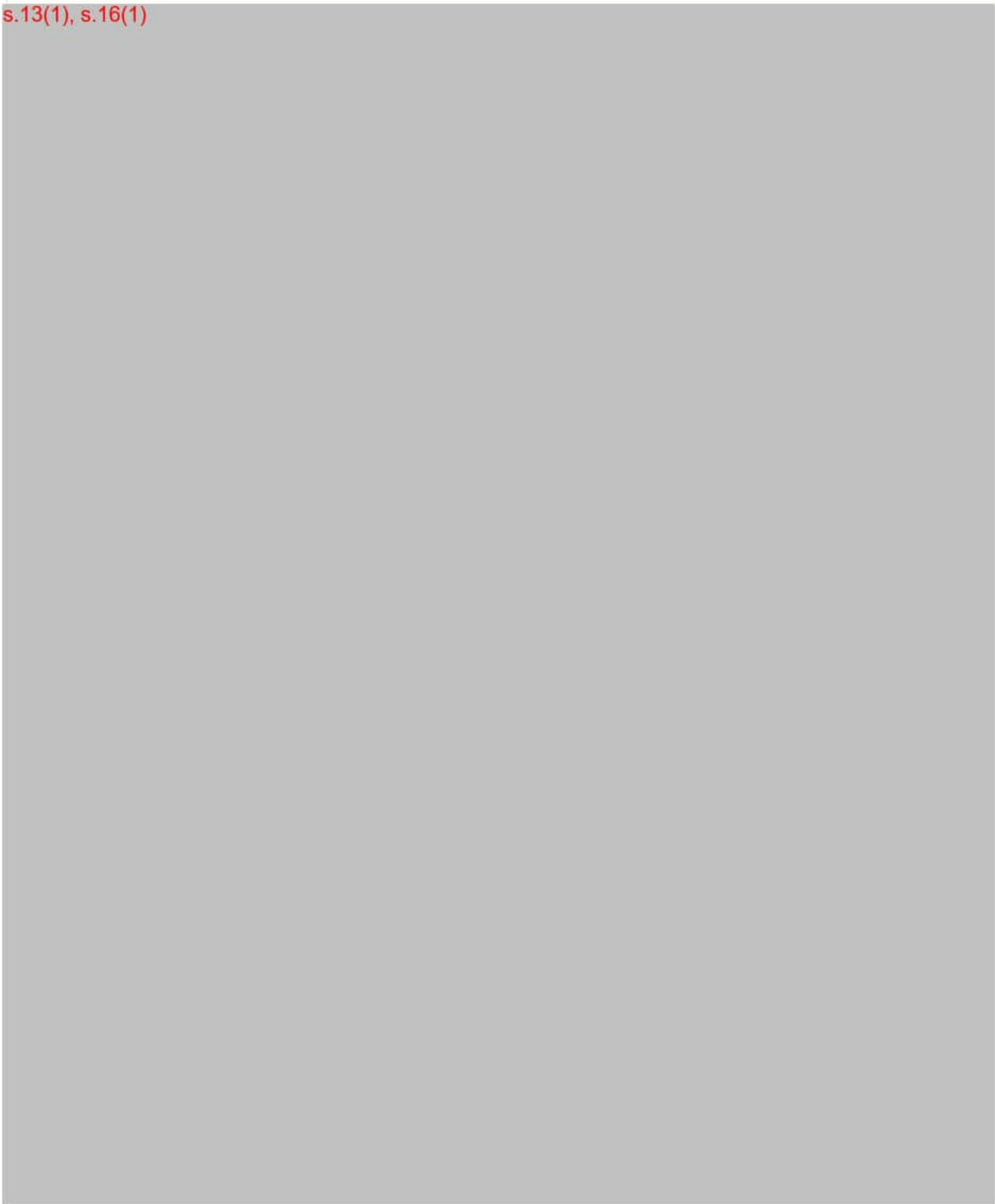
Civic Engagement & Communications
City of Vancouver
angela.mackenzie@vancouver.ca
c. s.15(1)(l)



The City of Vancouver is on the unceded traditional territories of the xʷməθdōʔtəm (Musqueam), Mḵqḵwú 7mesh (Squamish), and səliwətaʔ (Tseil-Waututh) Nations.

From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
To: s.16(1)
Date: 8/23/2022 12:41:33 PM
Subject: s.16(1)

s.13(1), s.16(1)



s.13(1), s.16(1)



Armin Amrolia - Deputy City Manager (she/her)

armin.amrolia@vancouver.ca

D – 604.873.7627

C – s.15(1)(l)

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθd̓-r̓əm/Musqueam, M̓p̓q̓w̓ú 7mesh/Squamish and səliłwətał/Tsleil-Waututh nations

From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/22/2022 5:29:36 PM
Subject: s.14 [Redacted]

Connect tomorrow. A

From: Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Sent: Monday, August 22, 2022 5:28 PM
To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Amrolia, Armin <Armin.Amrolia@vancouver.ca>
Subject: s.14 [Redacted]

s.14 [Redacted]

s.13(1) [Redacted]

s.13(1) [Redacted]

Ryan

Ryan Bigelow, CPA, CA
T: 604-673-8151 | ryan.bigelow@vancouver.ca

s.14 [Redacted]

s.14



s.14



From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/15/2022 4:47:31 PM
Subject: FW: E Hastings Relief.xlsx
Attachments: E Hastings Relief.xlsx

Andrew and Pat at BC Hsg conferring about potential sites.

s.13(1)

Will keep you posted.

From: Patrick Murphy <pmurphy@bchousing.org>
Sent: Monday, August 15, 2022 4:26 PM
To: Vincent Tong <vtong@bchousing.org>; Amrolia, Armin <Armin.Amrolia@vancouver.ca>
Cc: Newman, Andrew <Andrew.Newman@vancouver.ca>
Subject: [EXT] FW: E Hastings Relief.xlsx

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

fyi

From: Patrick Murphy
Sent: August 15, 2022 4:20 PM
To: Heidi Hartman <hhartman@bchousing.org>; Allison Dunnet <adunnet@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Laura Mathews <lmathews@bchousing.org>; Gorka Zabala <gzabala@bchousing.org>; Daniel Bulmez <dbulmez@bchousing.org>
Cc: Dale McMann <dmcman@bchousing.org>
Subject: E Hastings Relief.xlsx

Here is a very rough noting of what we have investigated for E Hastings.

A couple of updates from COV

s.13(1), s.16(1), s.17(1)

s.13(1), s.16(1), s.17(1)



From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/26/2022 9:40:22 AM
Subject: FW: [EXT] FW: E Hastings Relief.xlsx

s.13(1)

Armin

From: Amrolia, Armin
Sent: Friday, August 26, 2022 9:31 AM
To: 'Patrick Murphy' <pmurphy@bchousing.org>; Newman, Andrew <Andrew.Newman@vancouver.ca>
Subject: RE: [EXT] FW: E Hastings Relief.xlsx

Hi Patrick ☐we have identified a few, 2 are rising to the top. We will have something to you shortly. Thx

From: Patrick Murphy <pmurphy@bchousing.org>
Sent: Friday, August 26, 2022 9:30 AM
To: Newman, Andrew <Andrew.Newman@vancouver.ca>; Amrolia, Armin <Armin.Amrolia@vancouver.ca>
Subject: [EXT] RE: [EXT] FW: E Hastings Relief.xlsx

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Any updates on potential sites for s.13(1), s.16(1), s.17(1)

s.13(1), s.16(1), s.17(1)

From: Newman, Andrew <Andrew.Newman@vancouver.ca>

Sent: August 26, 2022 7:28 AM

To: Amrolia, Armin <Armin.Amrolia@vancouver.ca>; Patrick Murphy <pmurphy@bchousing.org>

Subject: RE: [EXT] FW: E Hastings Relief.xlsx

Thanks Patrick, I relay these leads to the ACCS/VAHA team reviewing the options

Appreciate the update and will get back to you with any details.

AN

From: Amrolia, Armin <Armin.Amrolia@vancouver.ca>

Sent: Thursday, August 25, 2022 5:43 PM

To: Patrick Murphy <pmurphy@bchousing.org>

Cc: Newman, Andrew <Andrew.Newman@vancouver.ca>

Subject: Re: [EXT] FW: E Hastings Relief.xlsx

Thanks so much Patrick. Appreciate the work and appreciate the opportunity to discuss options.

s.13(1)

Always available on the cell/text. Armin

Sent from my iPhone

On Aug 25, 2022, at 5:38 PM, Patrick Murphy <pmurphy@bchousing.org> wrote:

\u-257 ? **City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Armin

As discussed we have a few options on our list that I think we should get some City feedback on and any advice as to process to operationalize this for shelter use.

s.13(1), s.16(1), s.17(1)

s.13(1), s.16(1), s.17(1)

We are looking to confirm whether operationalizing any of these locations would be supported and what permits/authorizations would be required given that both s.13(1), s.16(1), s.17(1)

Thanks

Patrick

From: "Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
"Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
Date: 8/16/2022 5:31:26 PM
Subject: FW: Updated Hastings Ops Plan - August 8,2022
Attachments: ACCS - HHS - Hastings Deconstructing Operational Plan - July 2022 - DRAFT.tr5

FYI – this is a living document. Please do not forward.

Thanks,

Branislav

From: Henselmann, Branislav
Sent: Monday, August 8, 2022 5:15 PM
To: Levitt, Karen <karen.levitt@vancouver.ca>; Amrolia, Armin <Armin.Amrolia@vancouver.ca>
Subject: FW: Updated Hastings Ops Plan - August 8,2022
Importance: High

Hi both – just an FYI here. Please do not forward.

Thank you,

Branislav

From: Melles, Bruk <Bruk.Melles@vancouver.ca>
Sent: Monday, August 8, 2022 5:07 PM
To: Scollard, Taryn <taryn.scollard@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Tran, Tan <tan.tran@vpd.ca>; Henselmann, Branislav <Branislav.Henselmann@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; Sidwell, Amy <Amy.Sidwell@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Guerette, Jeannine <Jeannine.Guerette@vancouver.ca>; LaClaire, Lon <lon.laclaire@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: Updated Hastings Ops Plan - August 8,2022
Importance: High

Hi Everyone,

Please find attached the latest draft of the Hastings Operations Plan. This continues to be a living document, updated as the situation evolves.

We had a classic Vandocs scare about an hour ago (known problem, version 10 issue!)

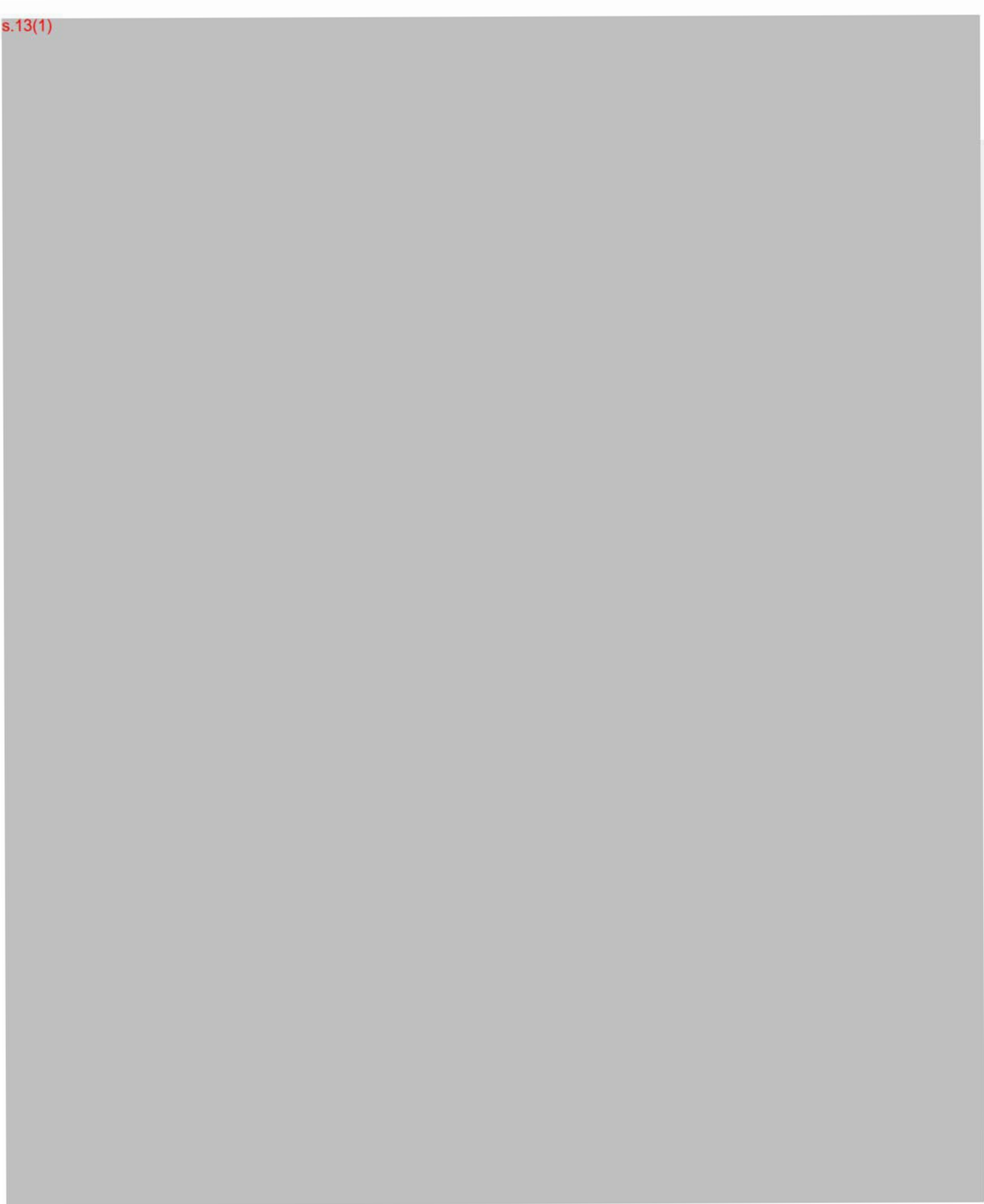
Please add any edit suggestions using "comments" in track changes. **Please do not edit the actual content.**

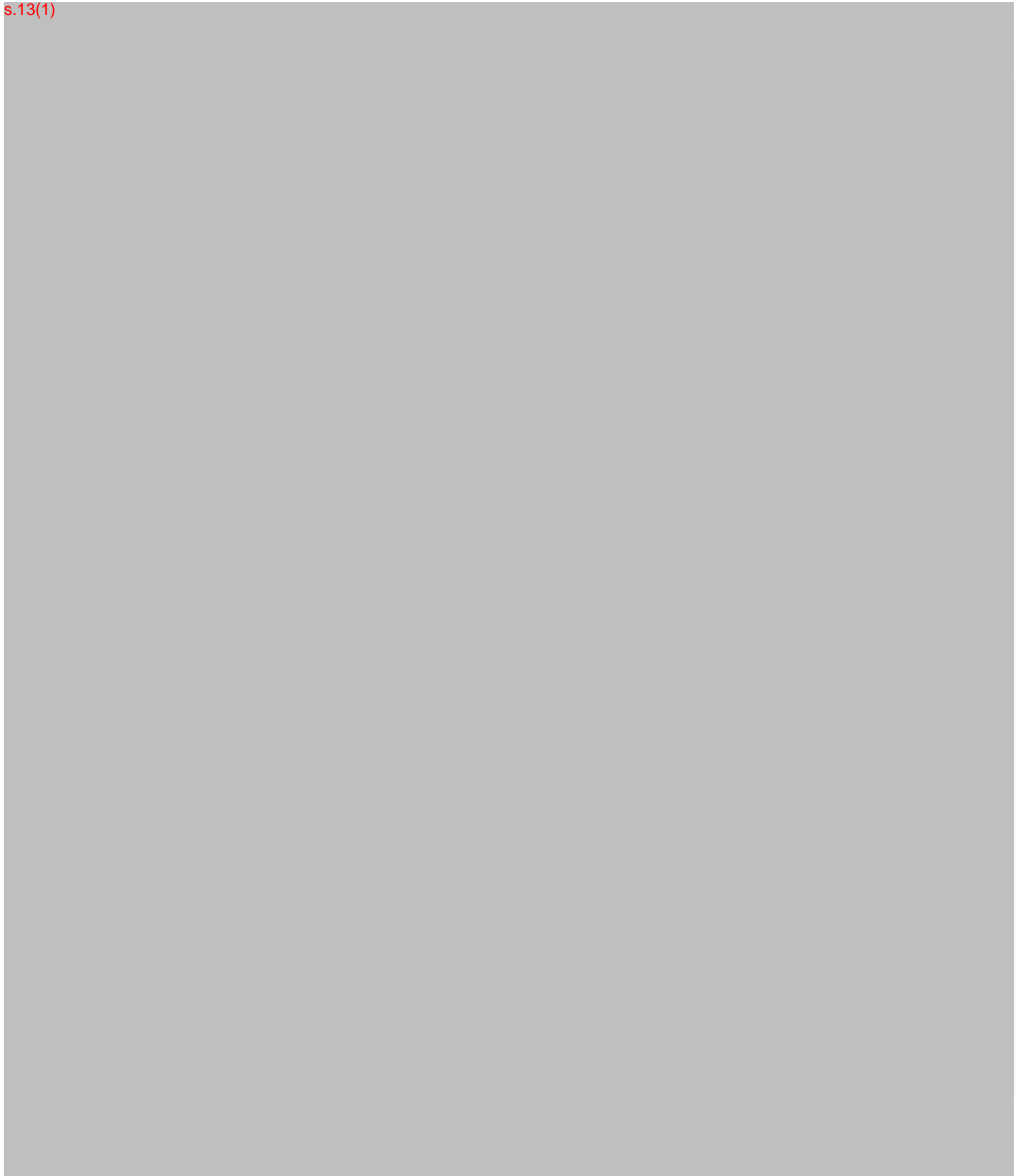
This document remains confidential and not for distribution at this point.

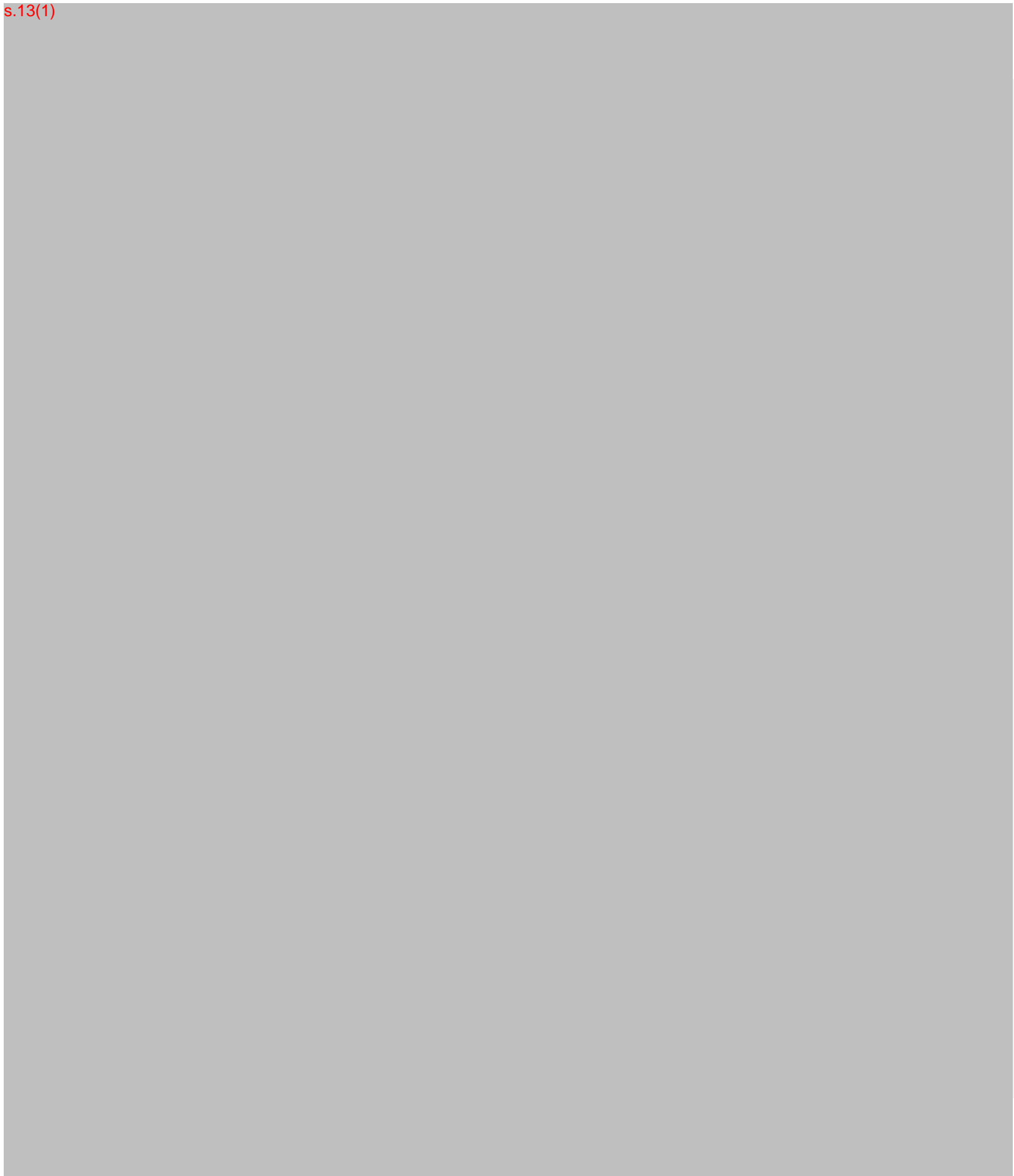
Respectfully,
Bruk

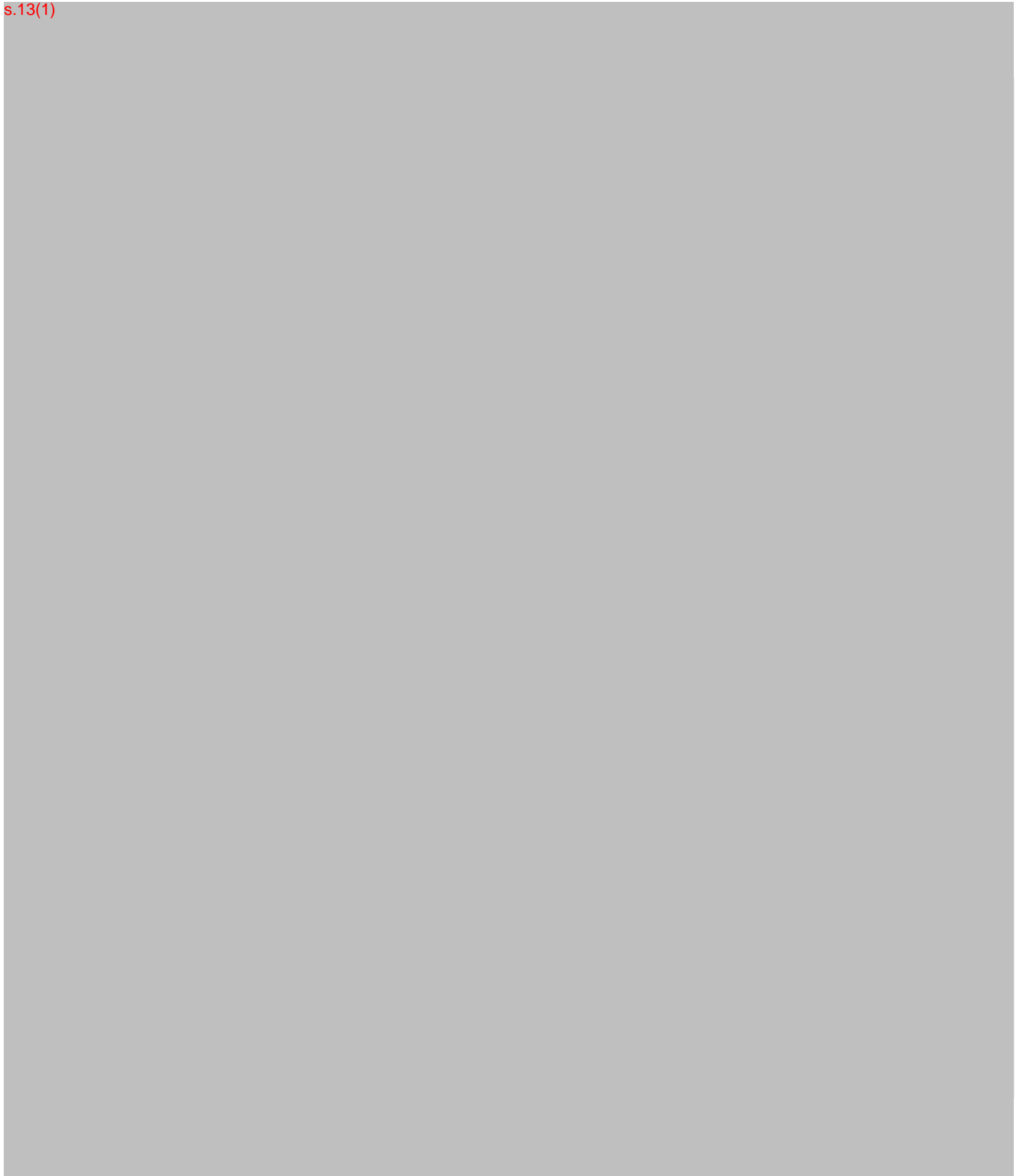
Bruk Melles | Director, Homelessness Services
Housing & Homelessness Services
Arts, Culture & Community Services | City of Vancouver
bruk.melles@vancouver.ca
Mobile: s.15(1)(l)
Pronouns: she/her/hers

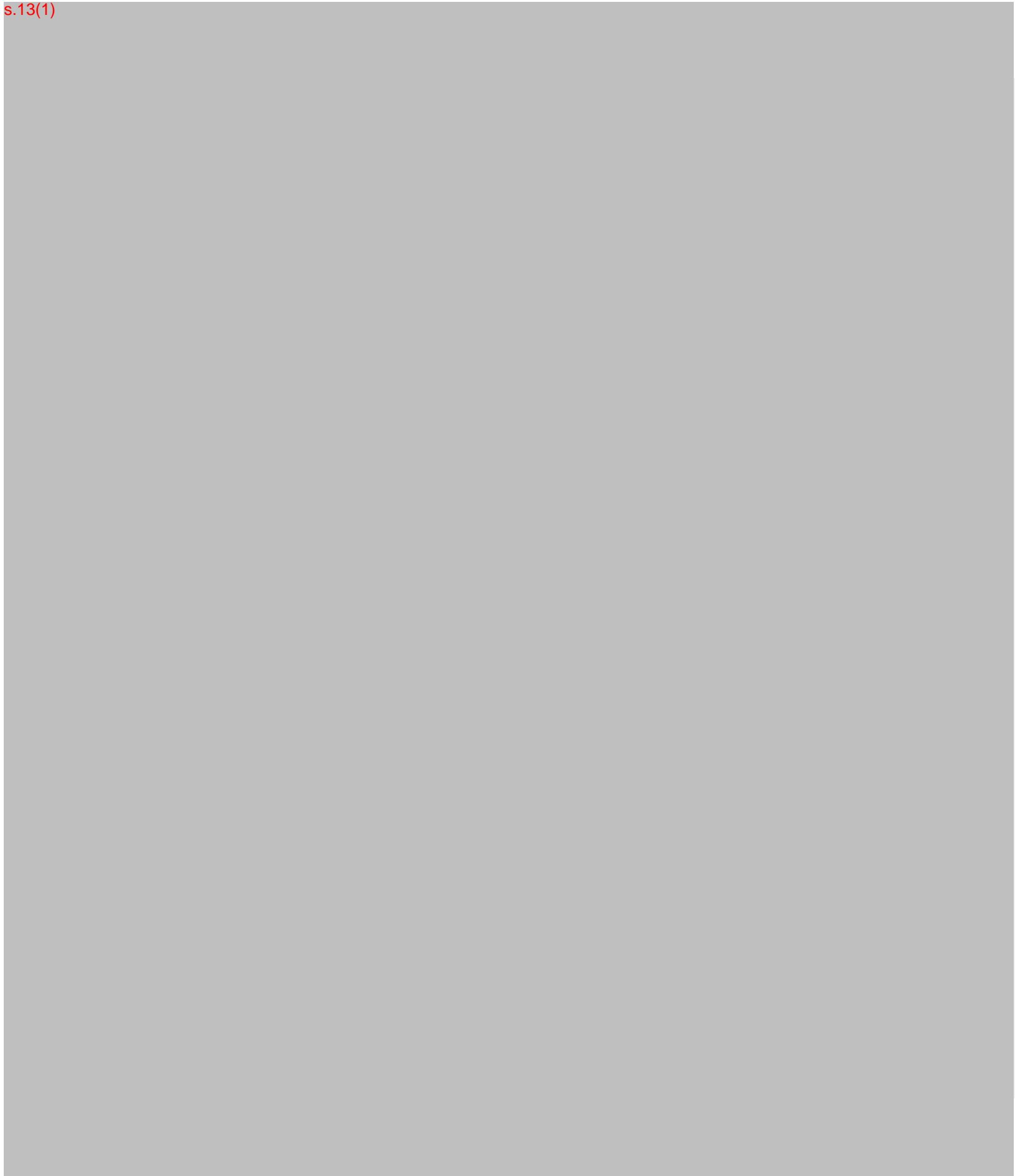
I am humbly thankful that I live and work on the unceded homelands of the xʷməθN̓θəm̓ (Musqueam), Skwx̱w̓ú7mesh (Squamish), and səlilwətaʔ (Tsleil-Waututh) Peoples

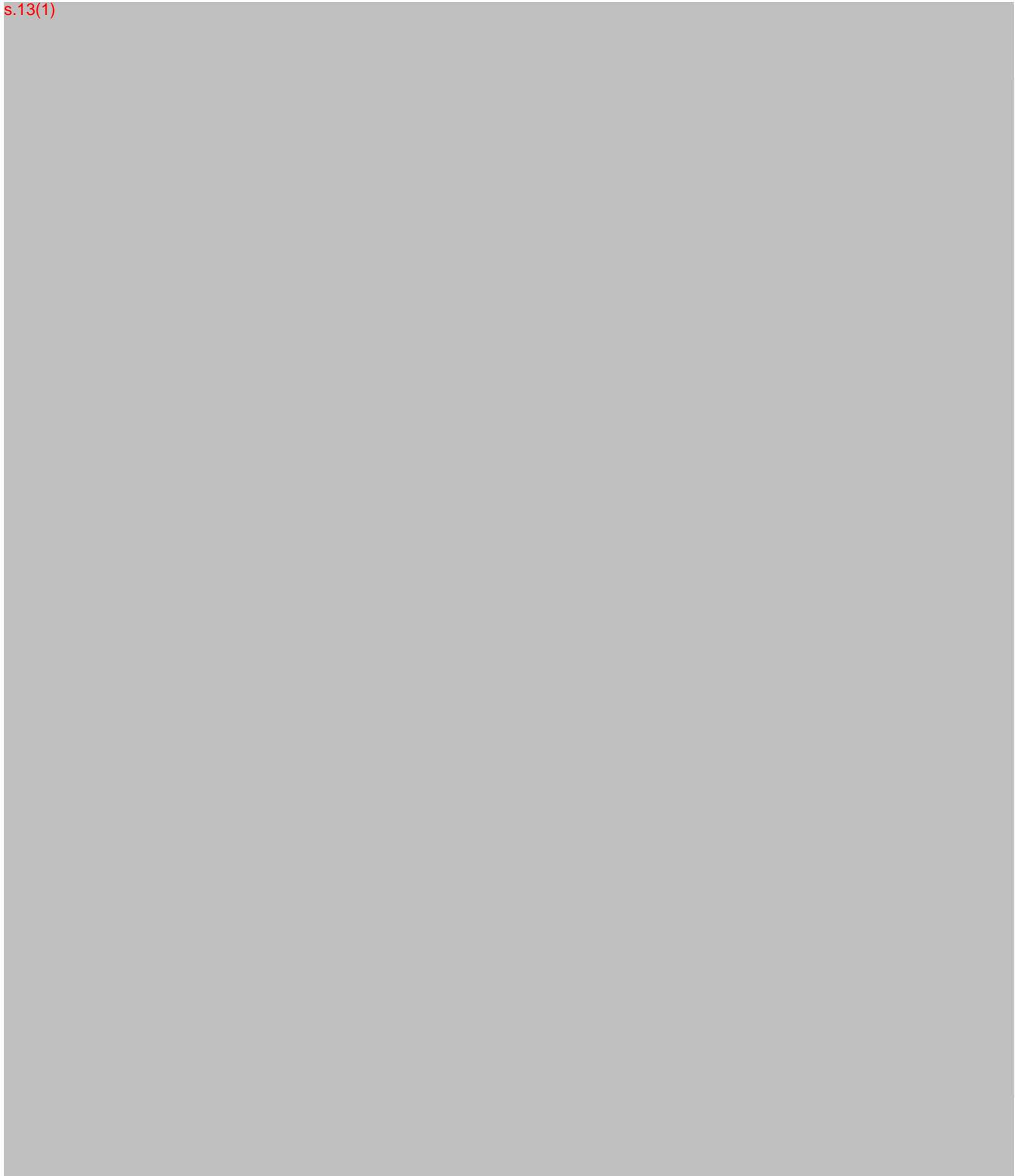


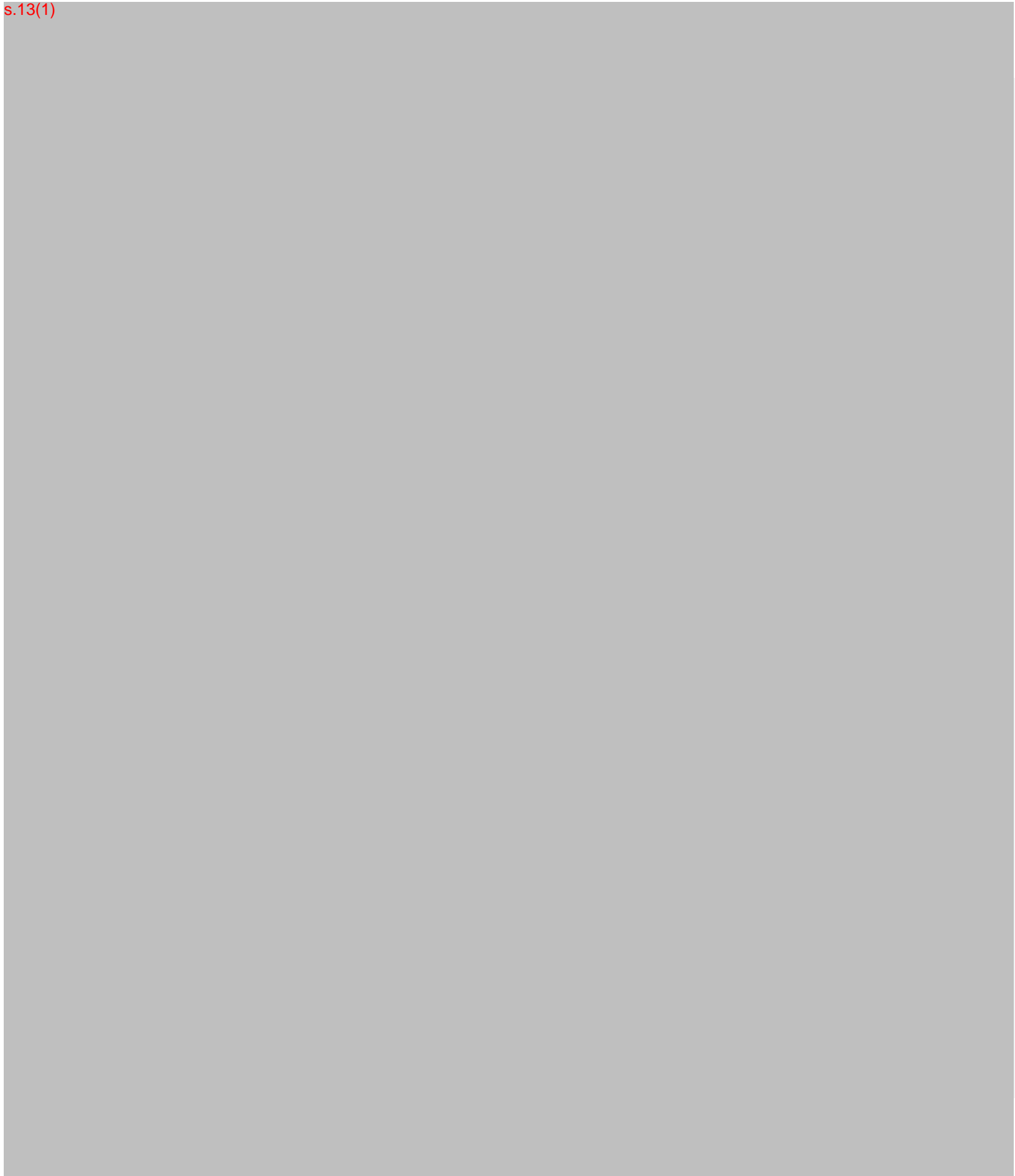


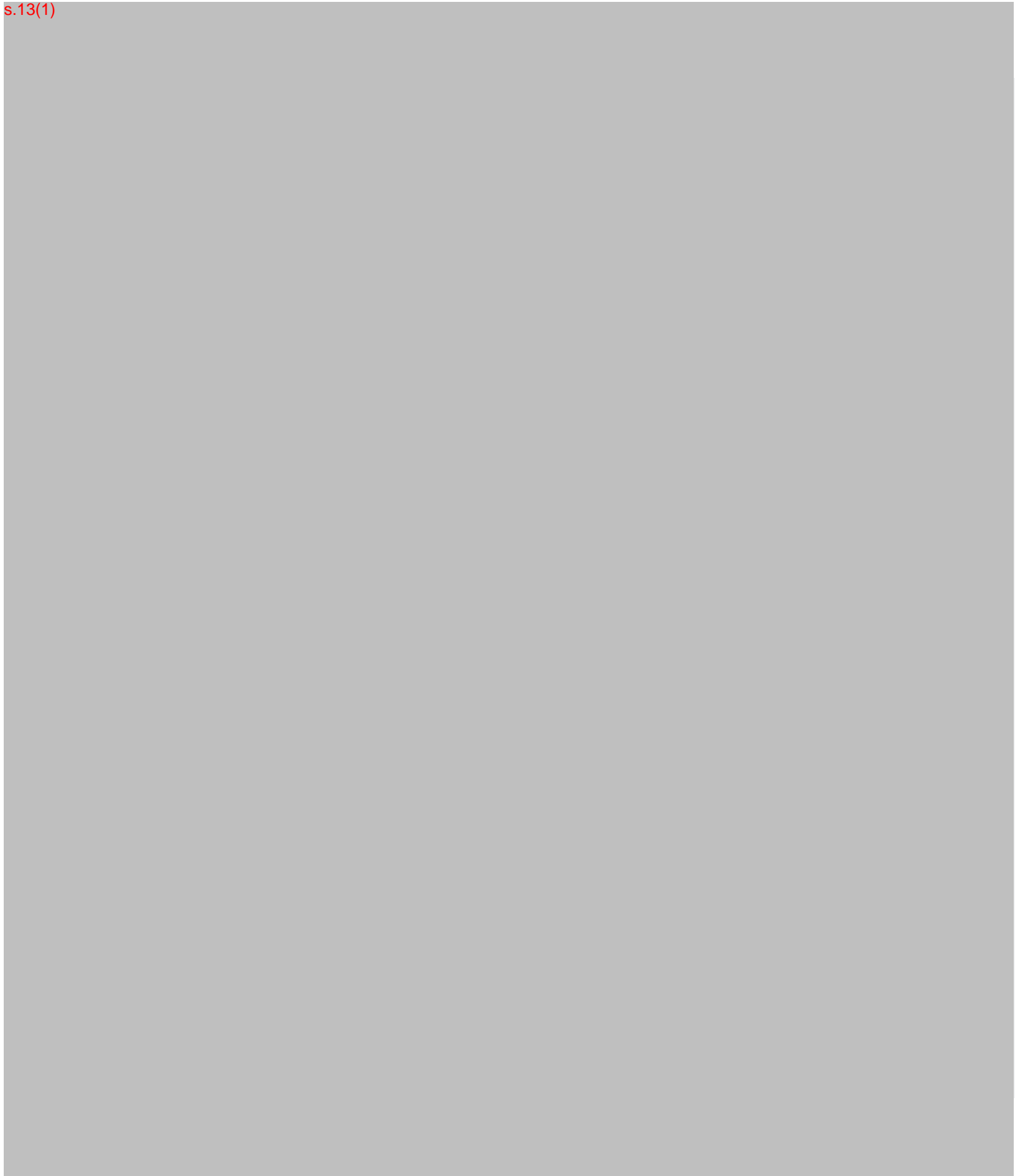


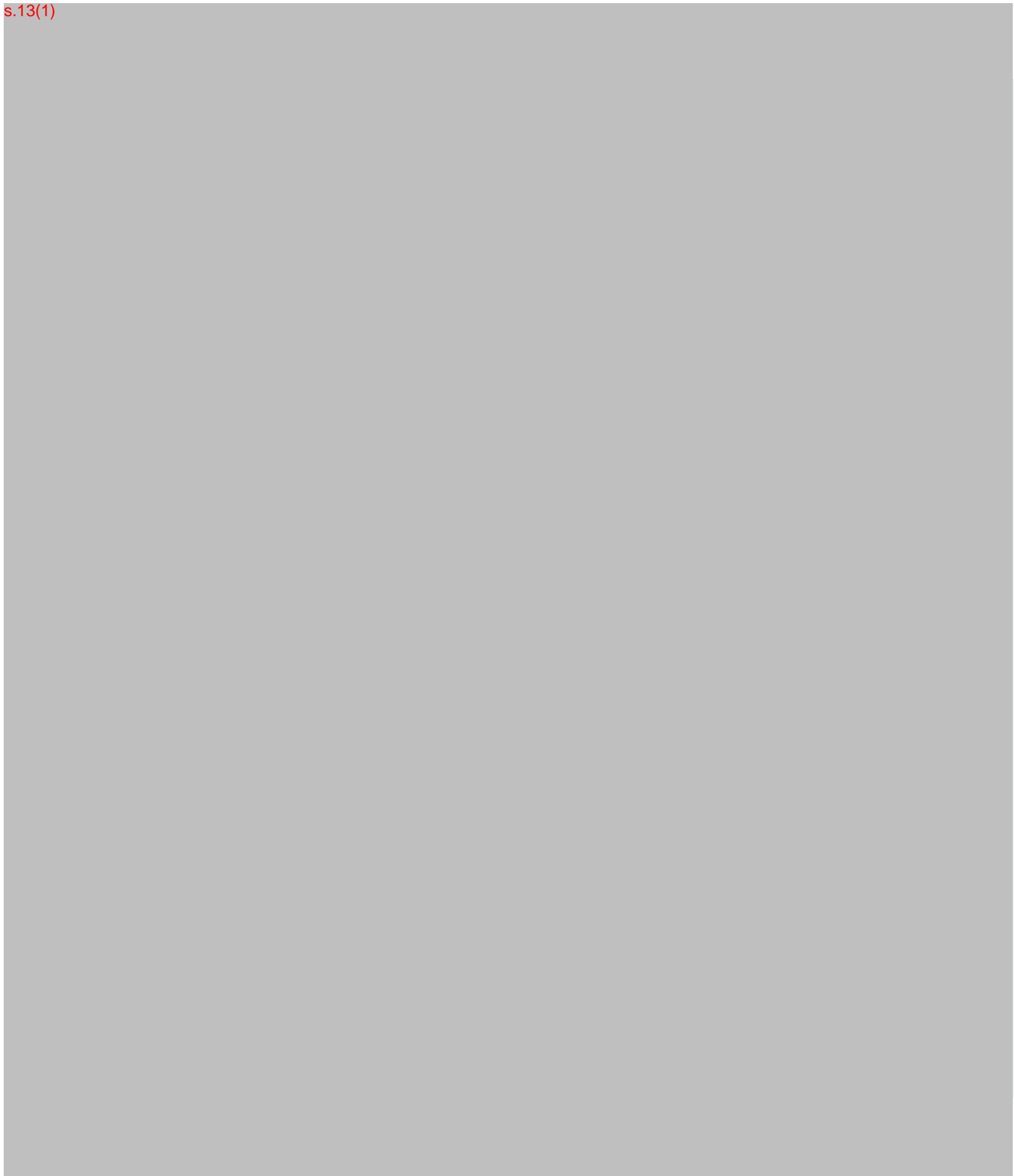


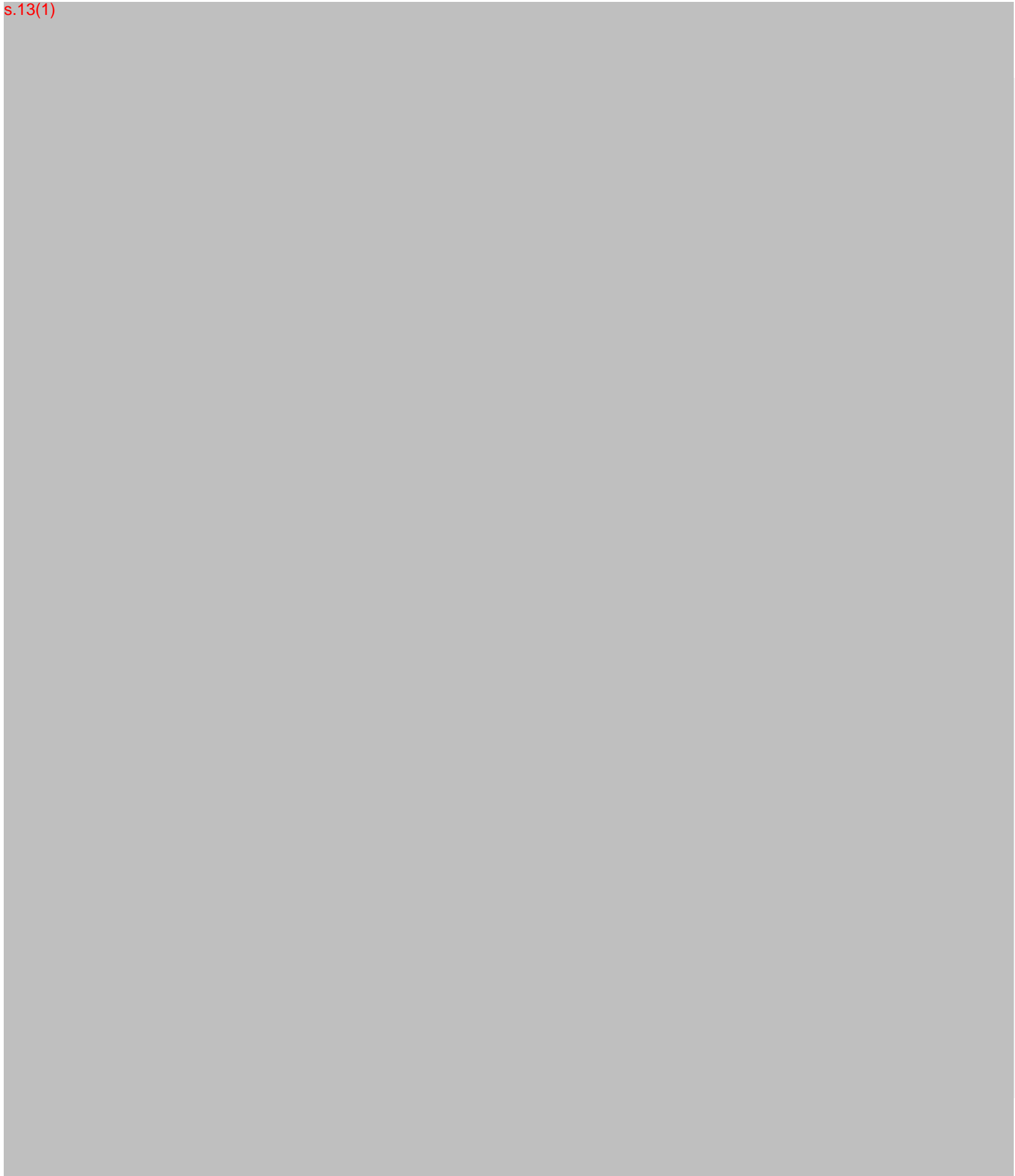


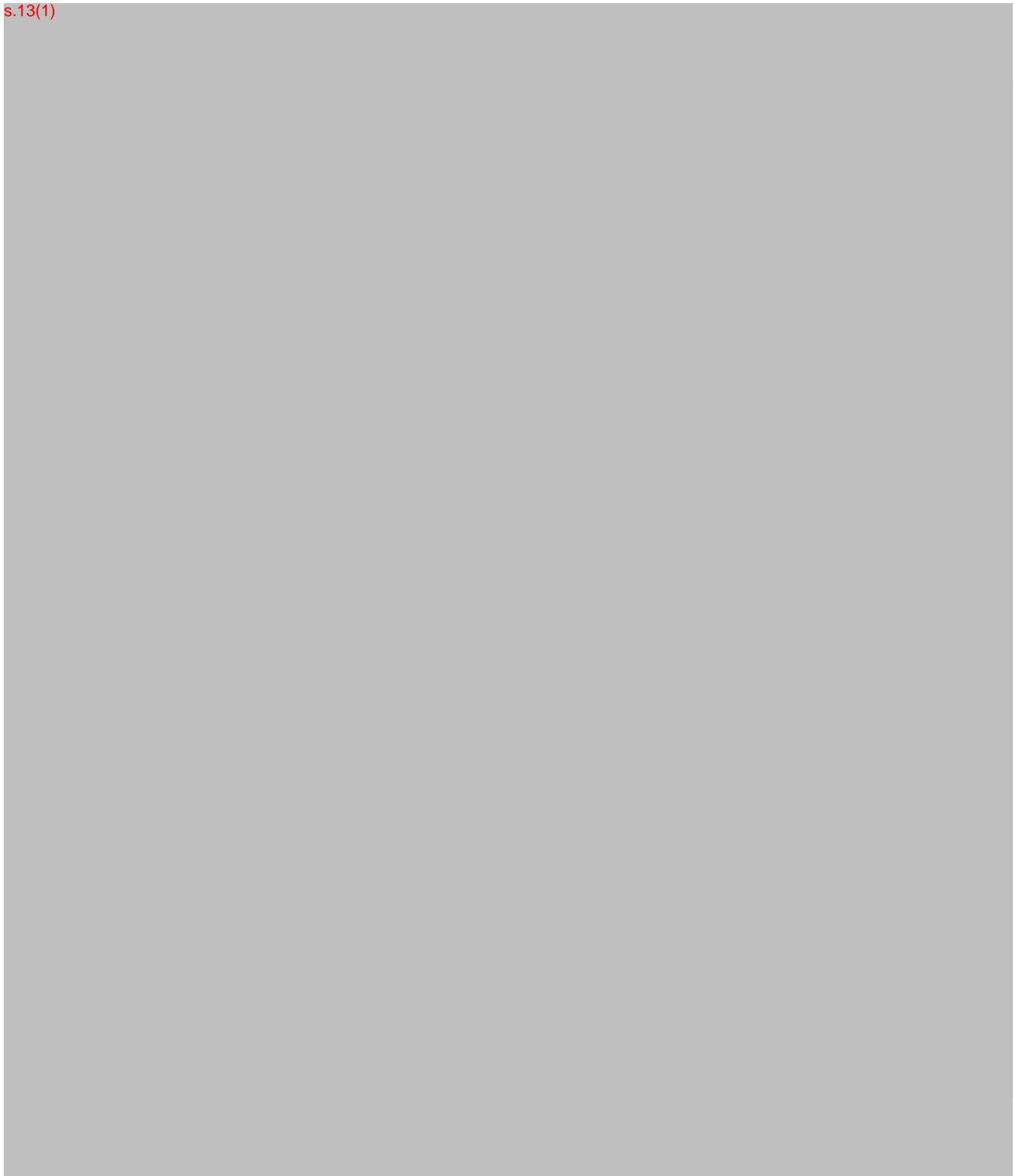


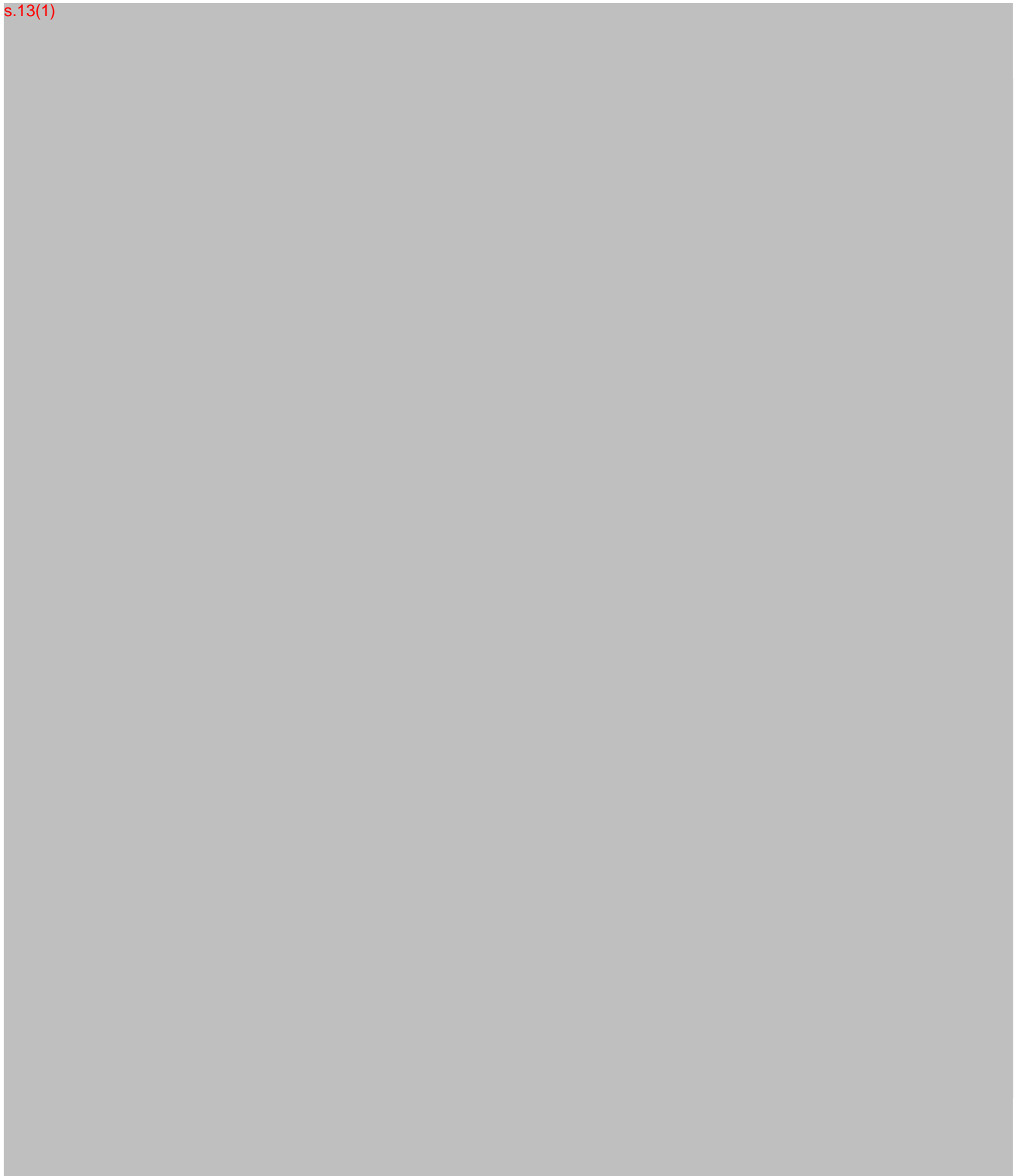


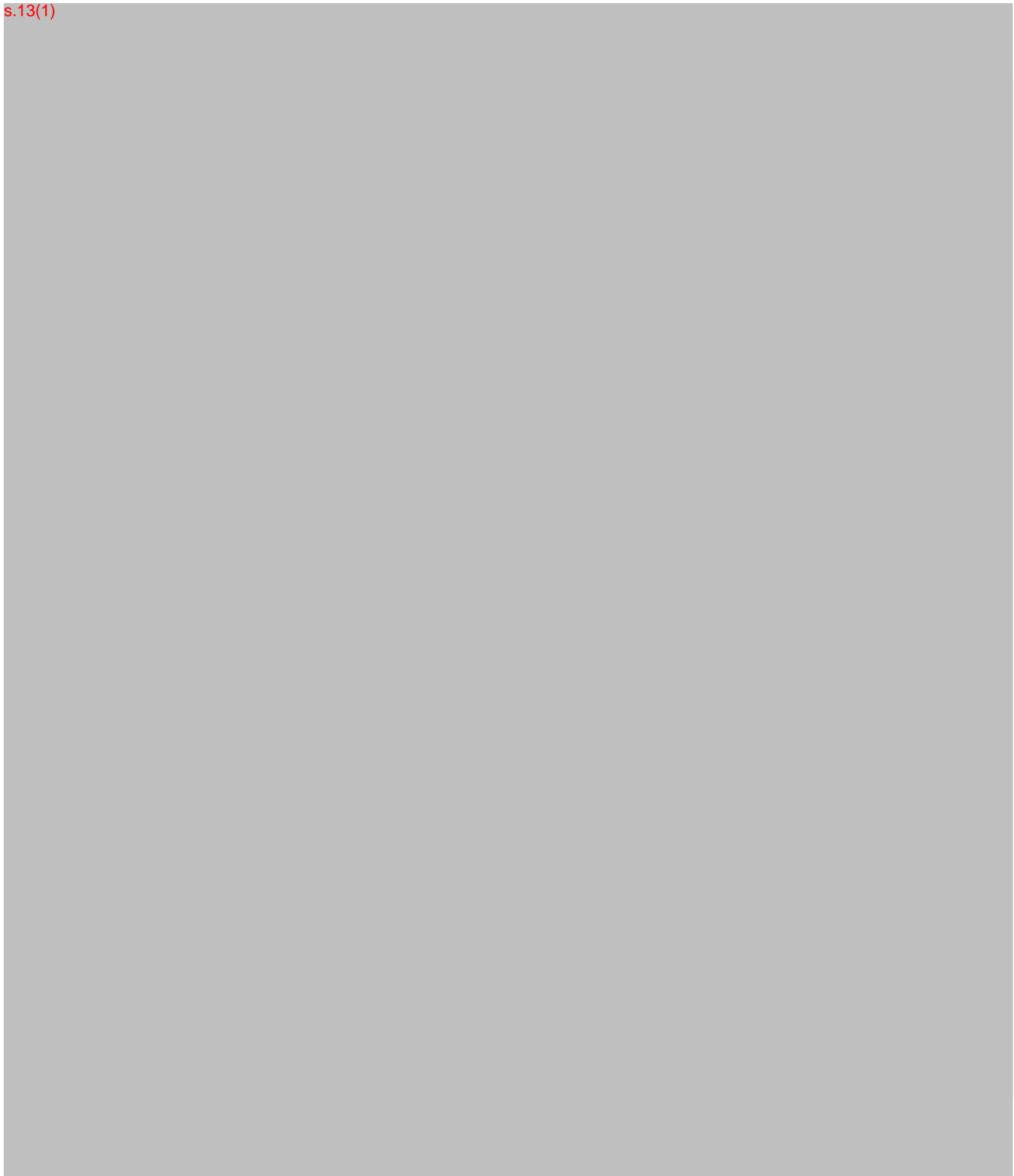


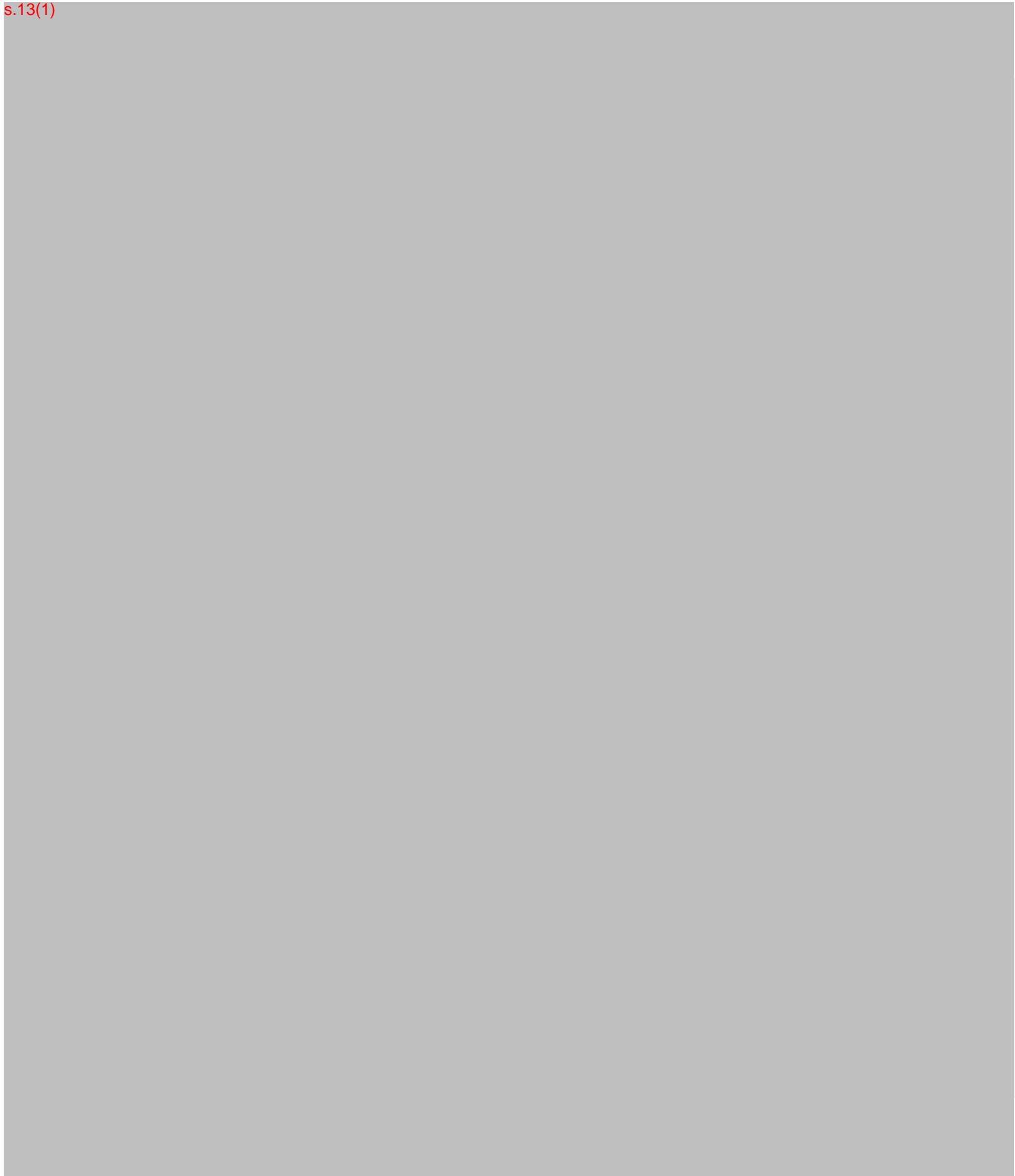


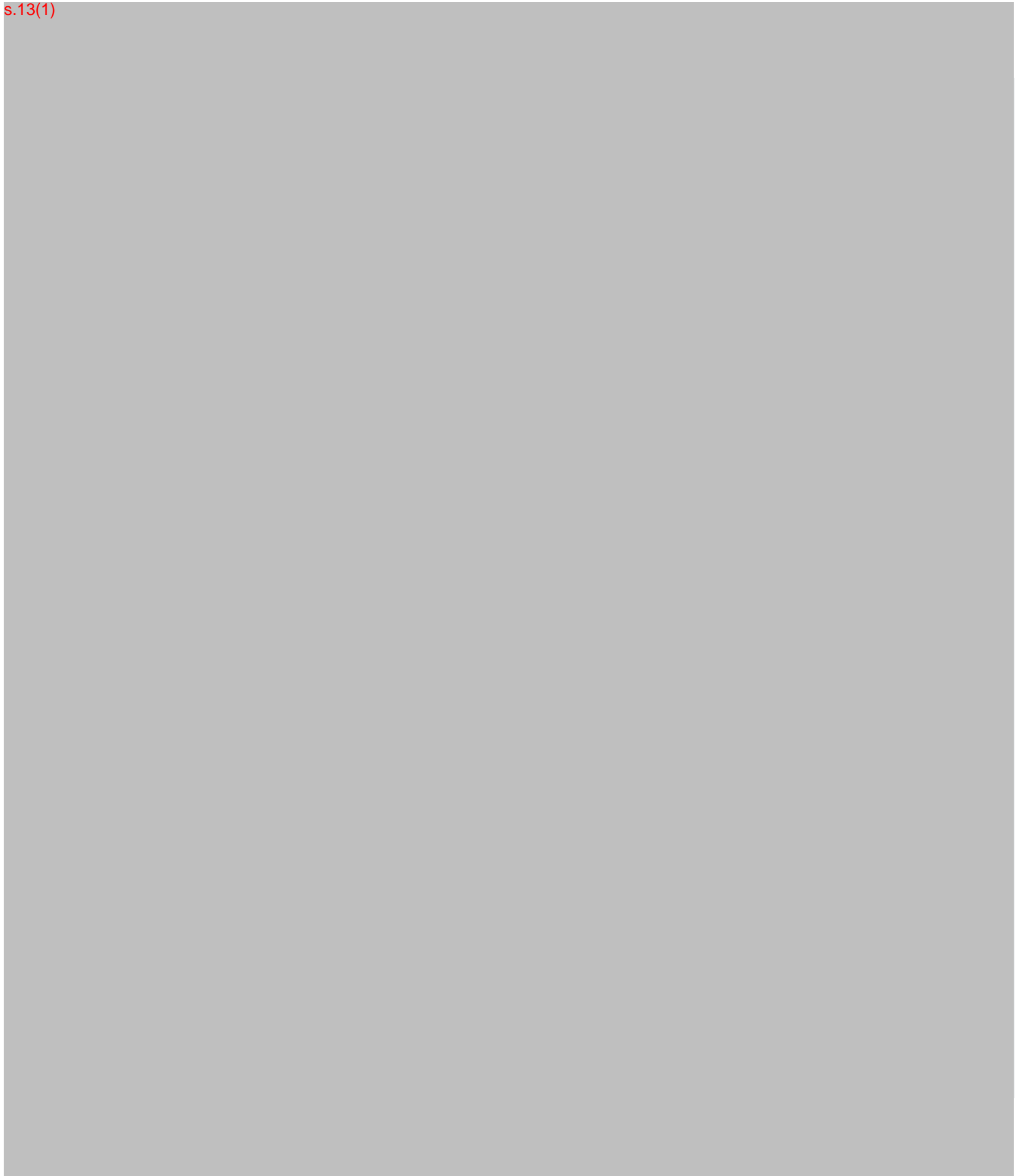


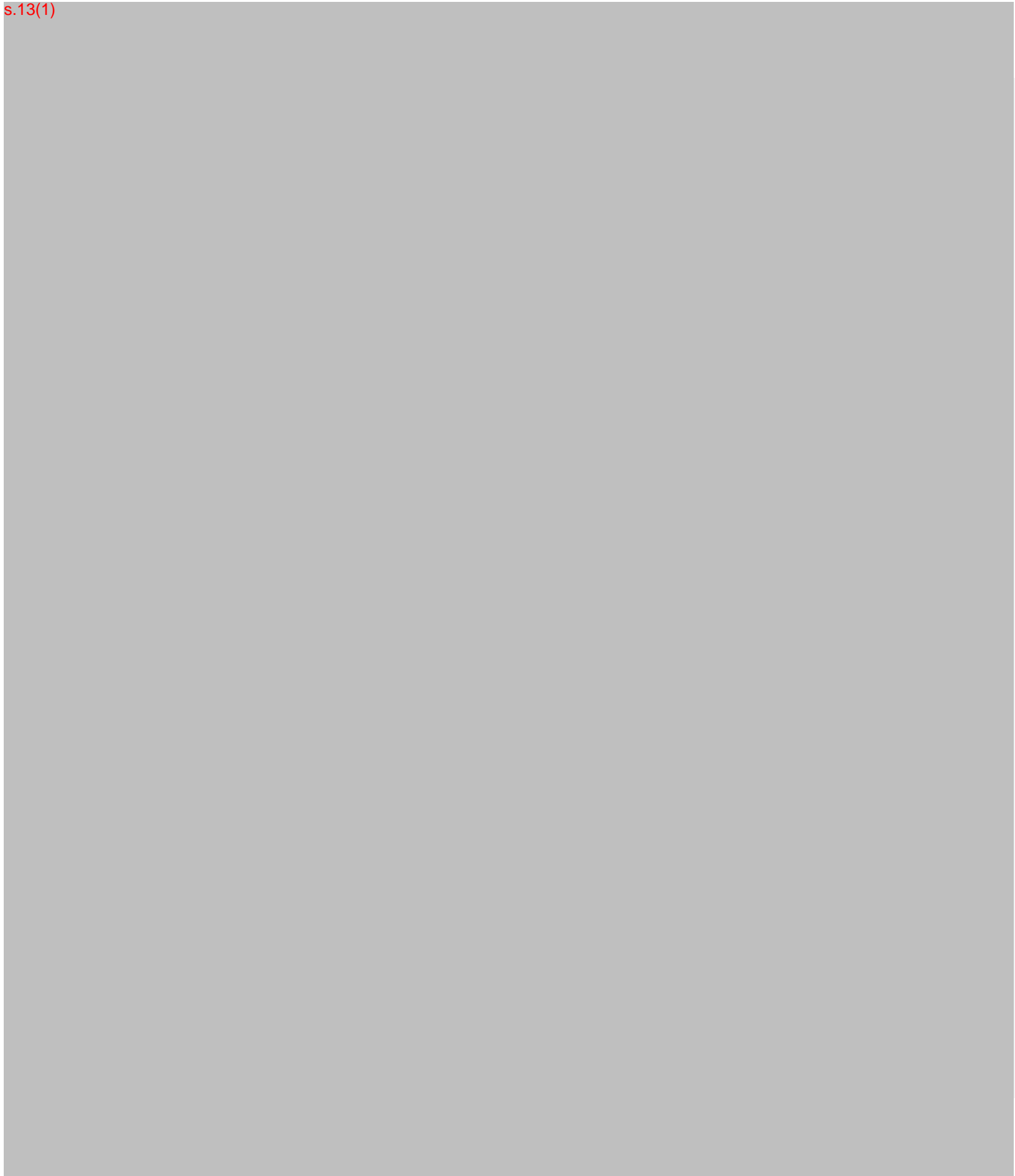


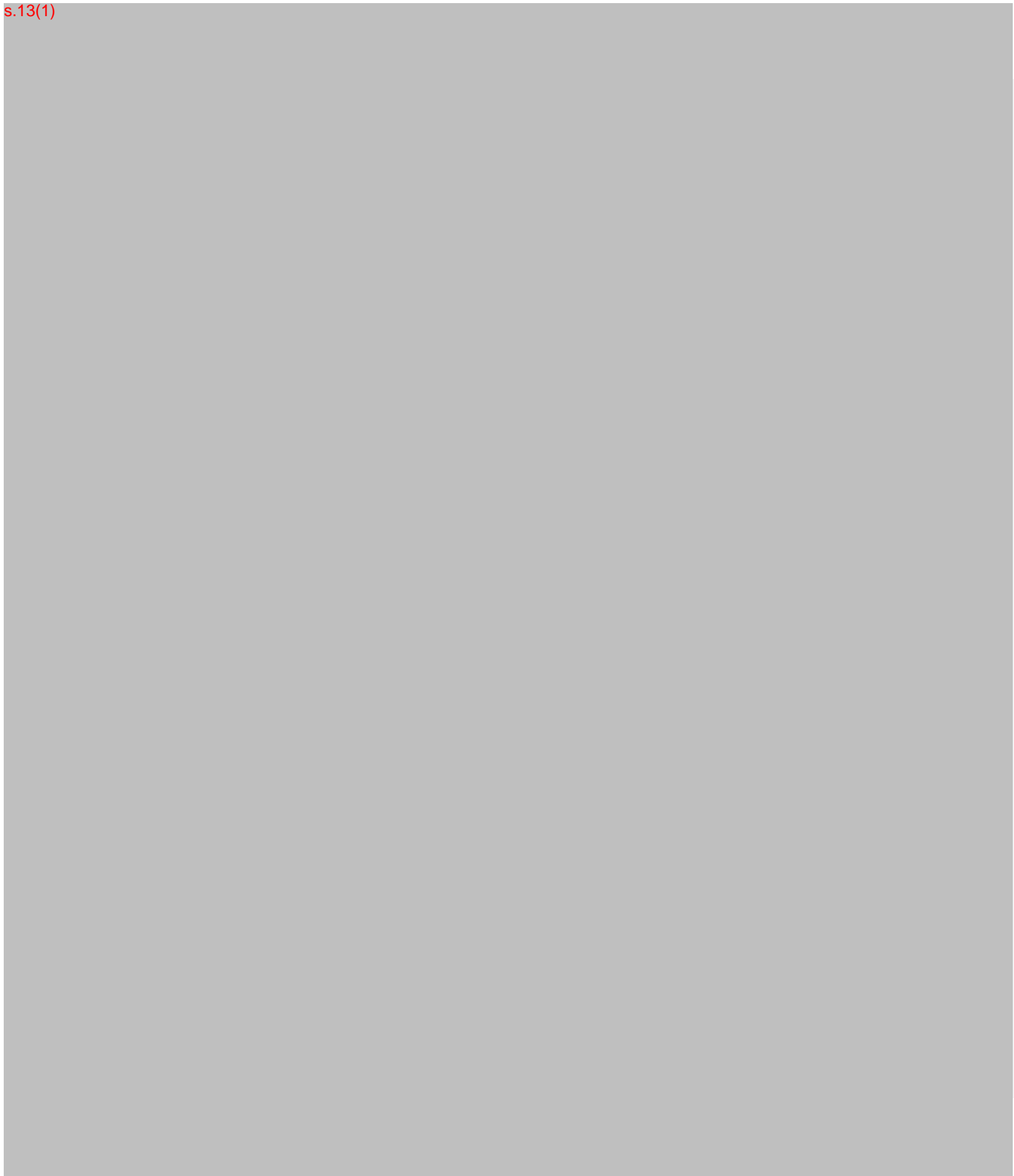


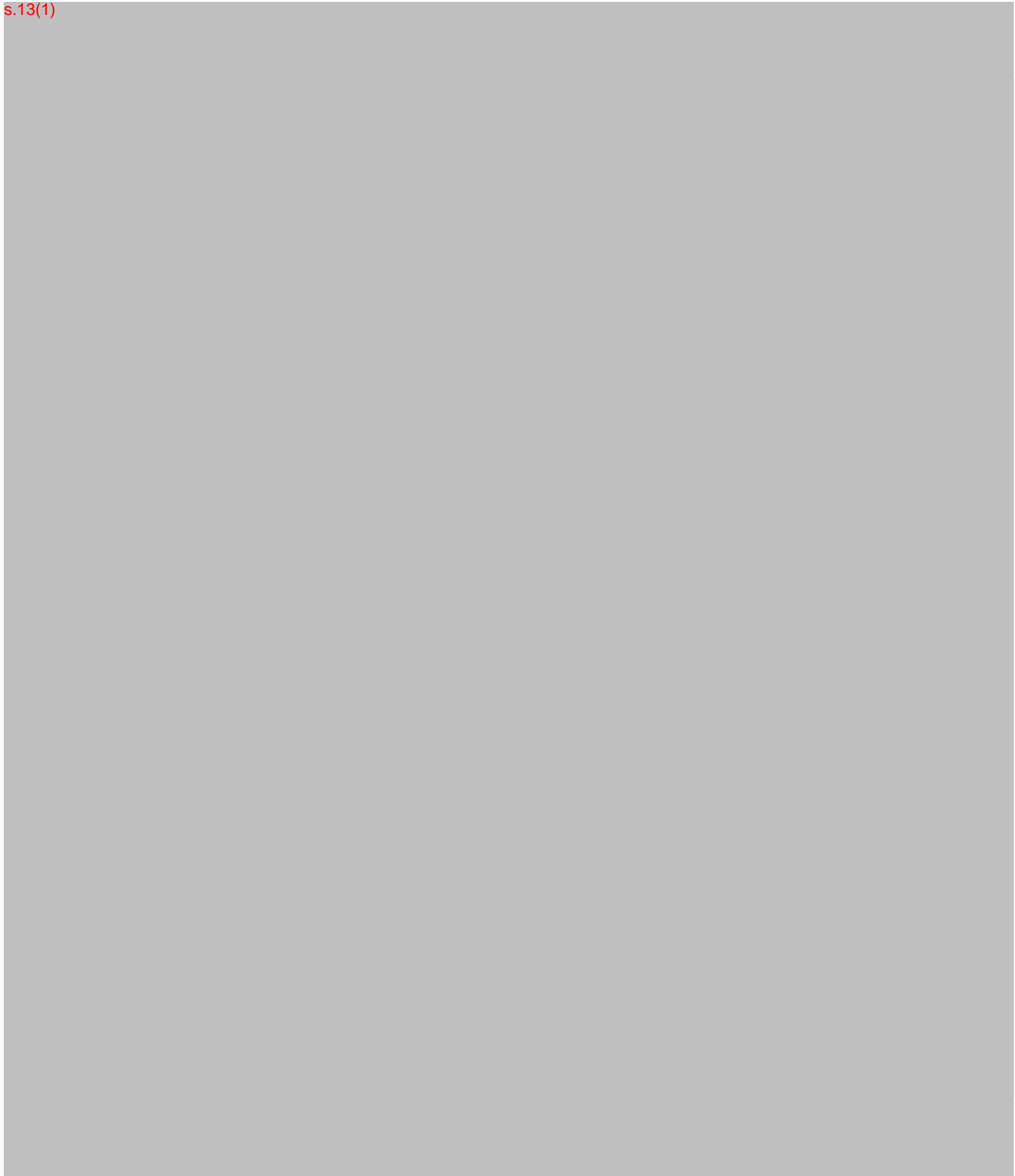


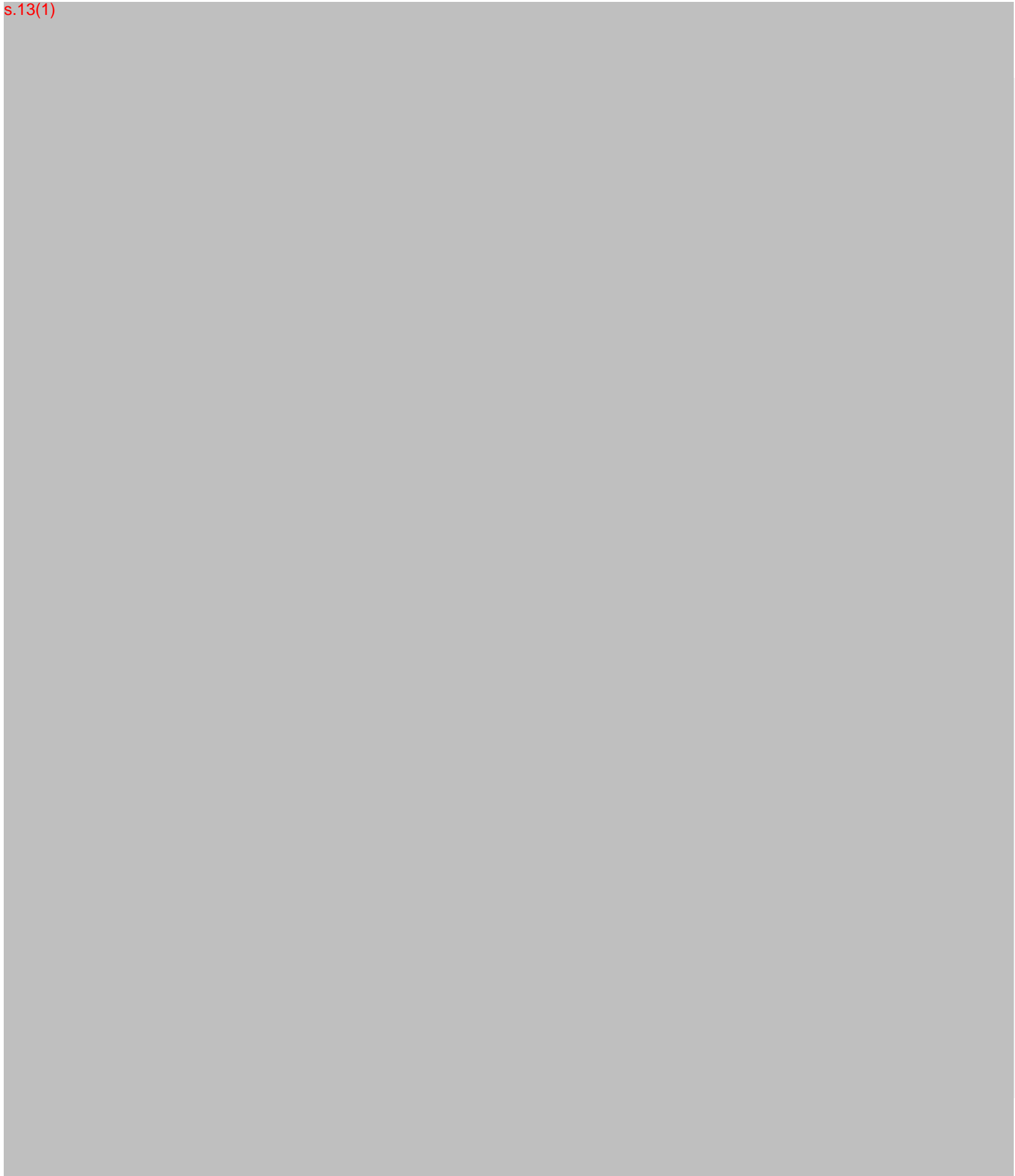


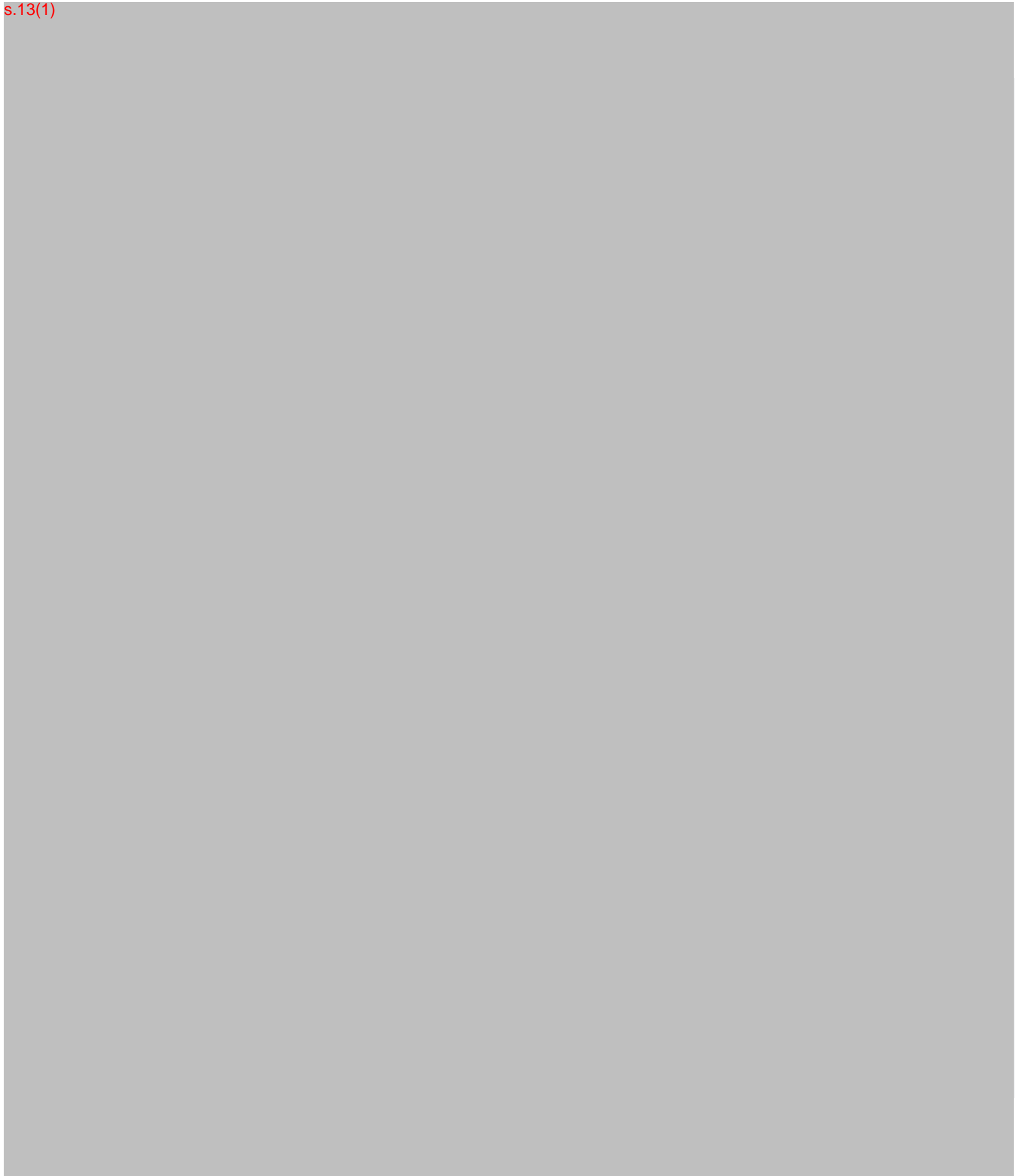


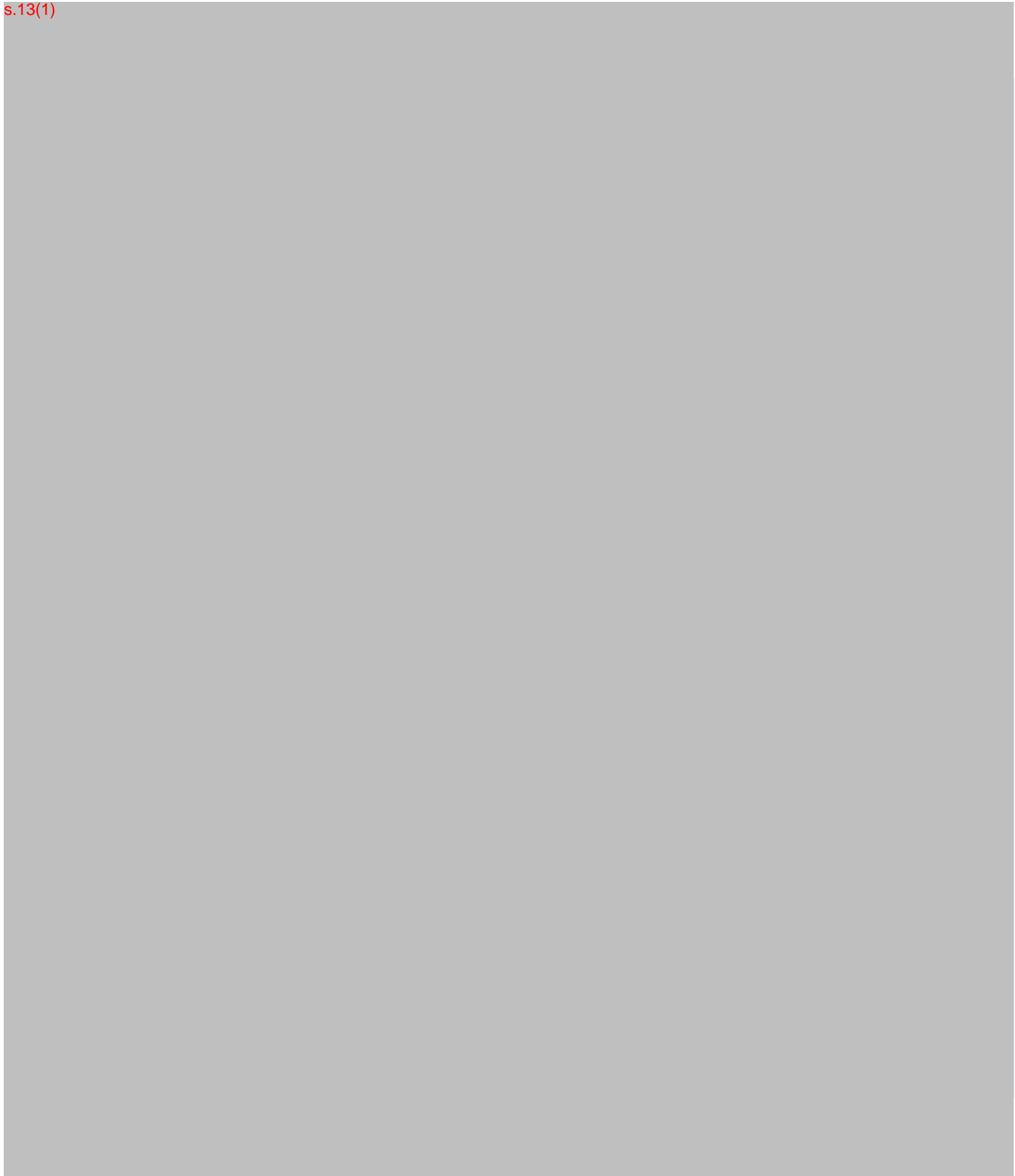


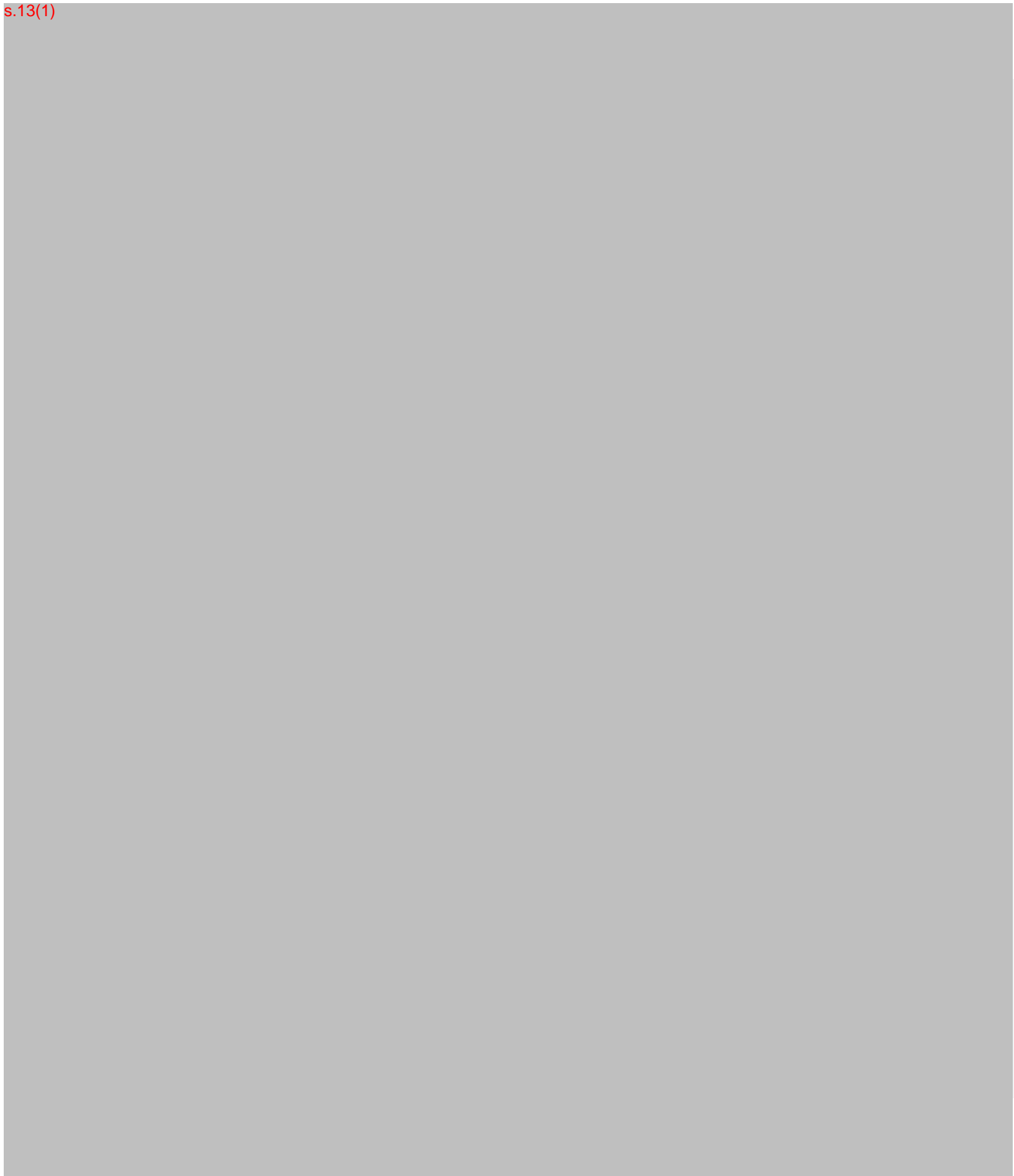


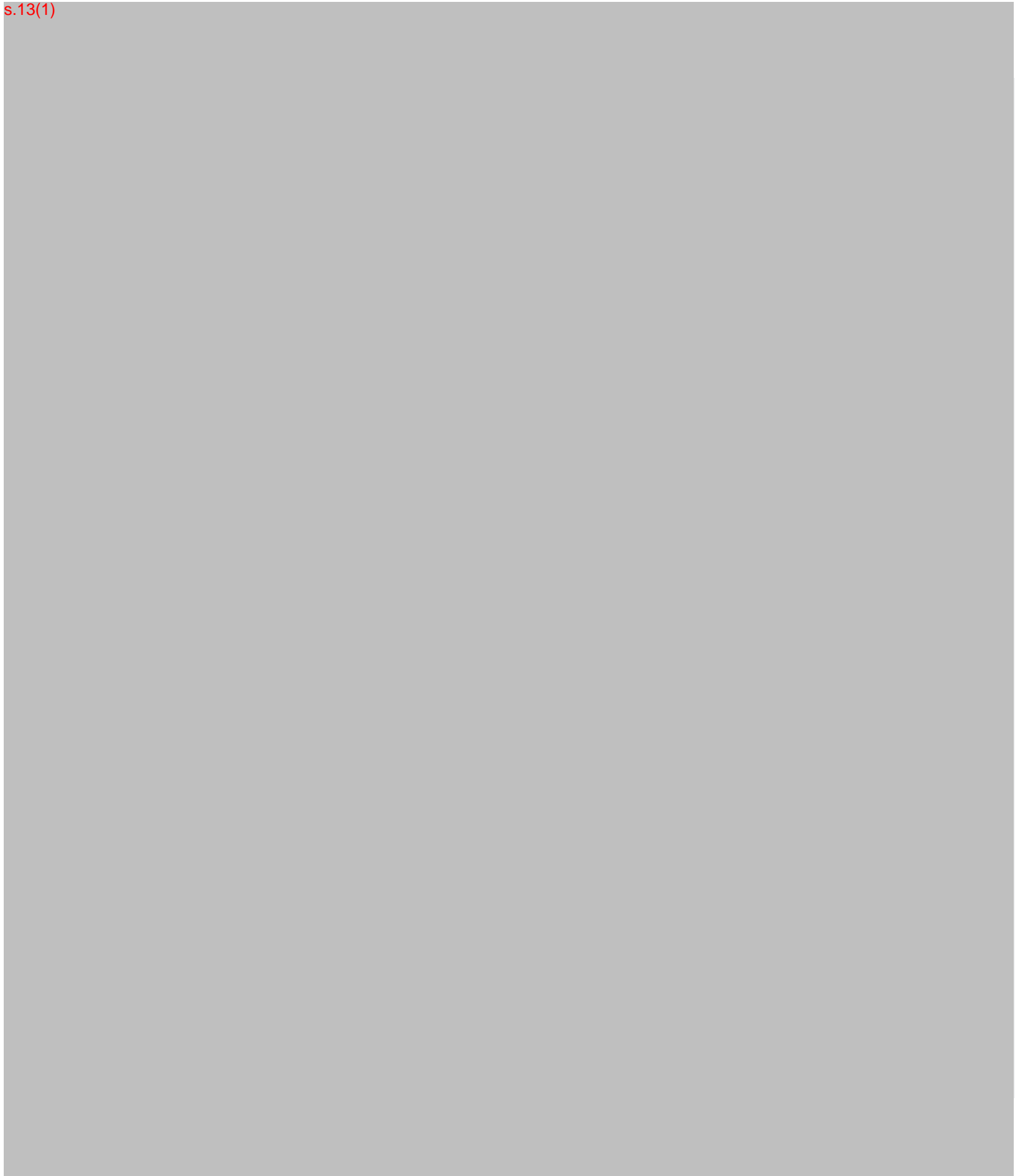


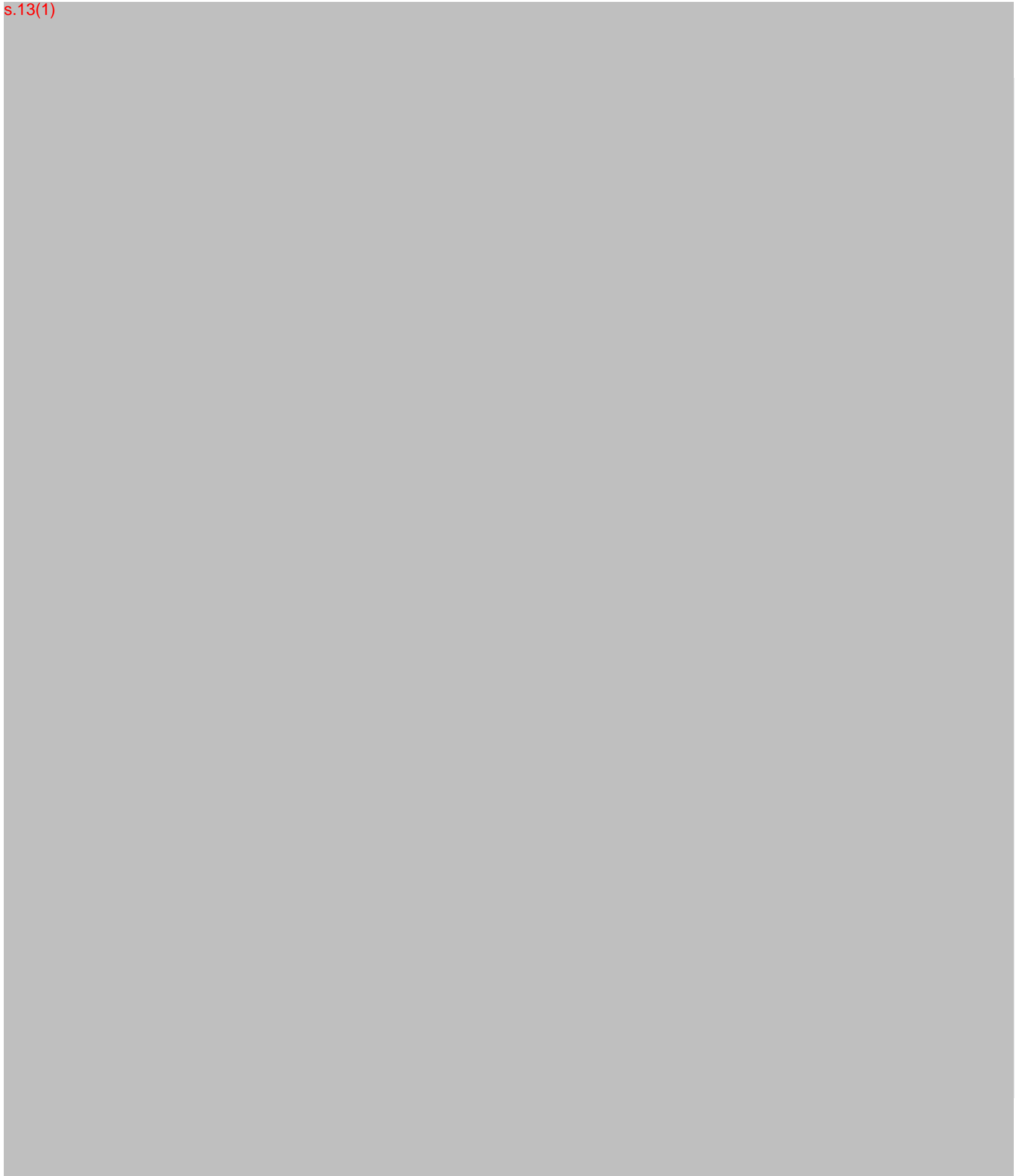


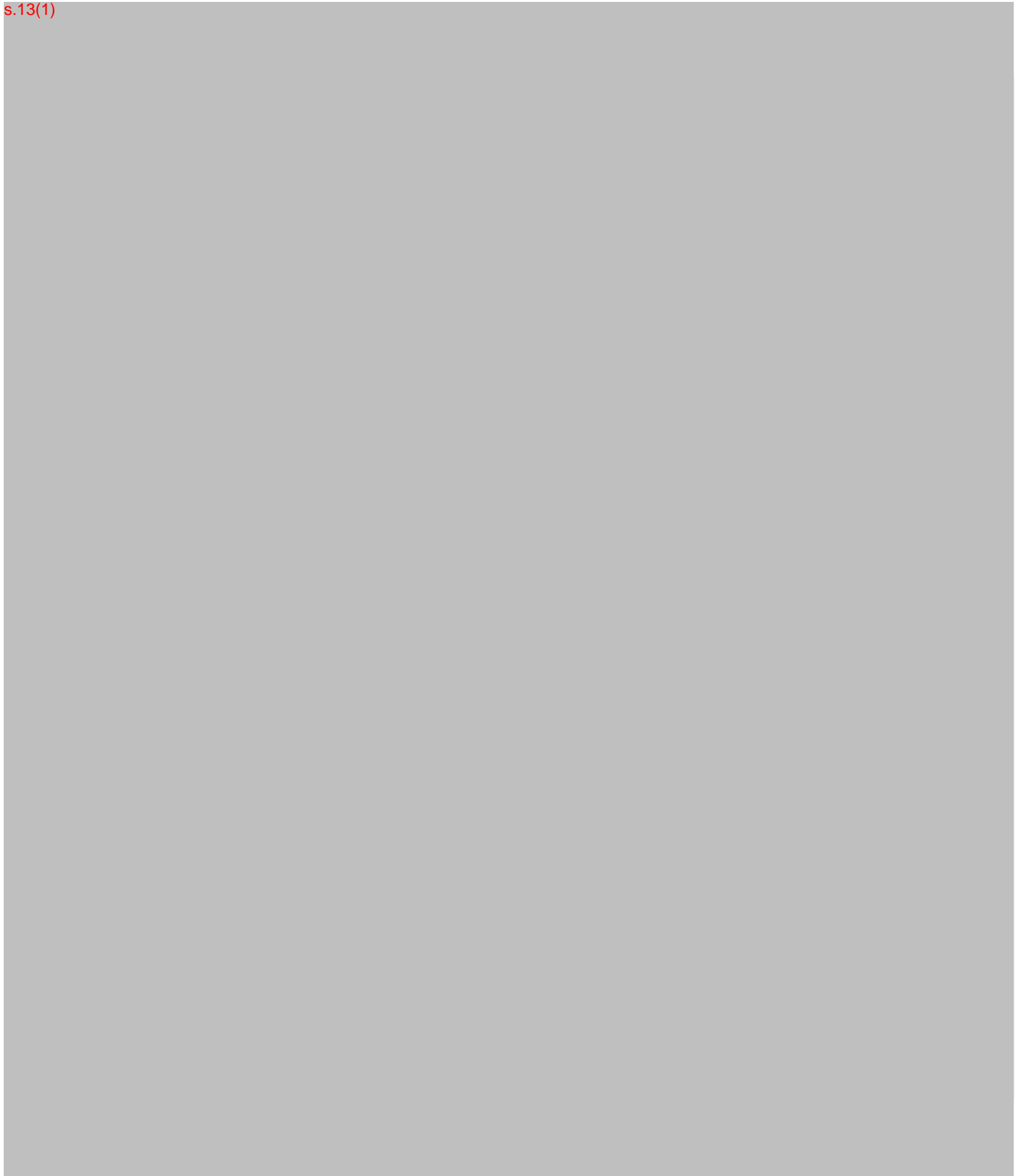


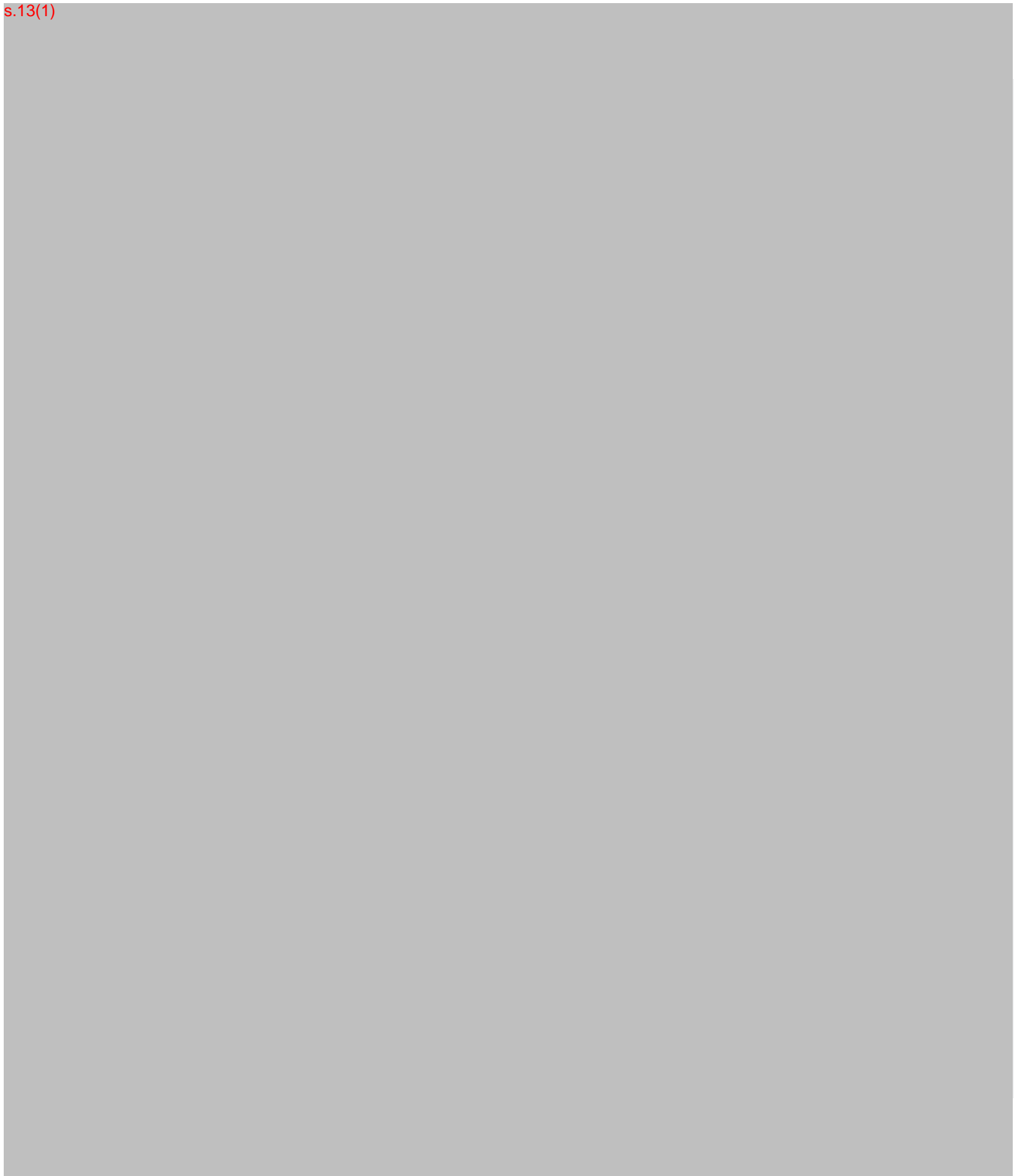


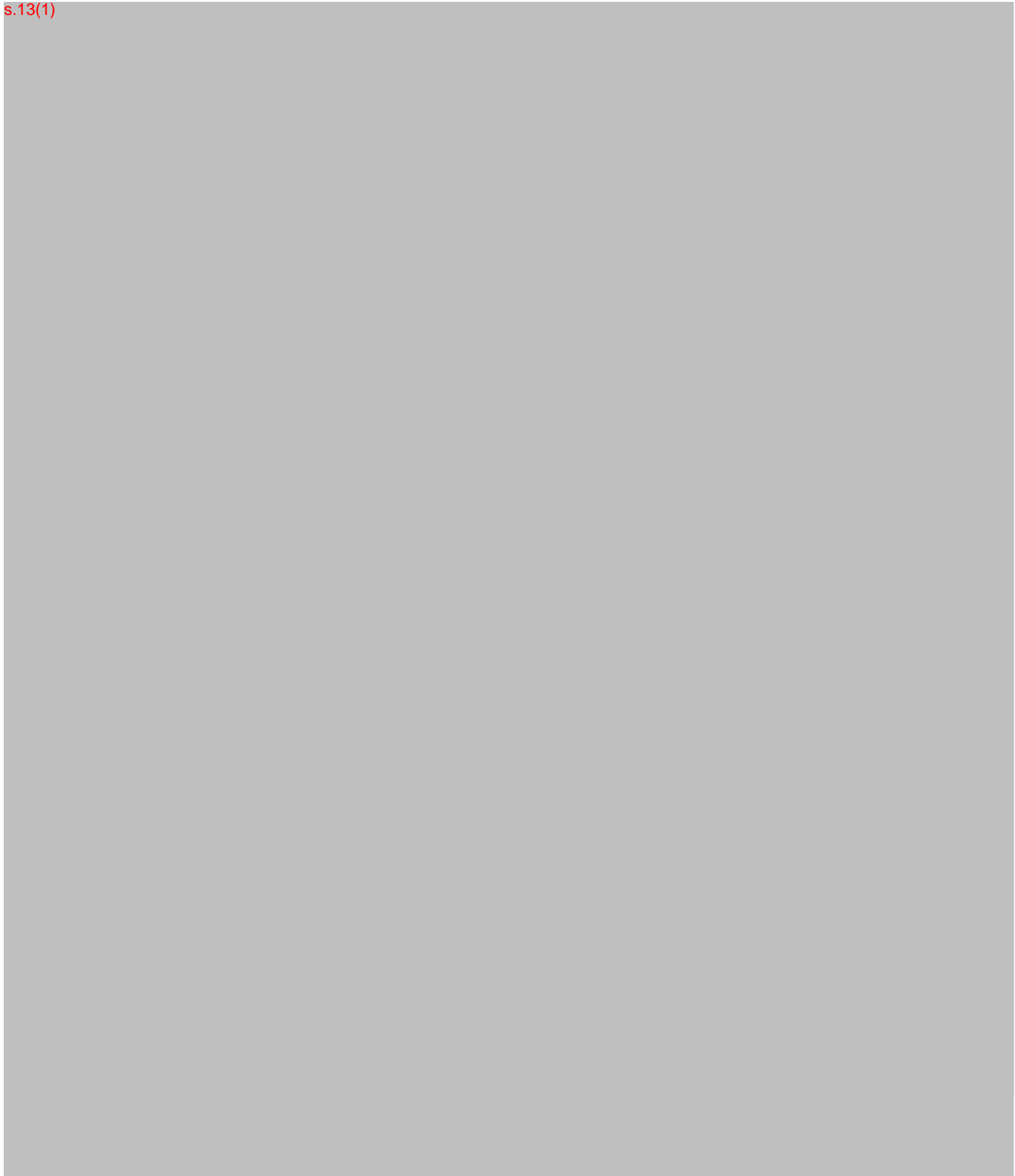


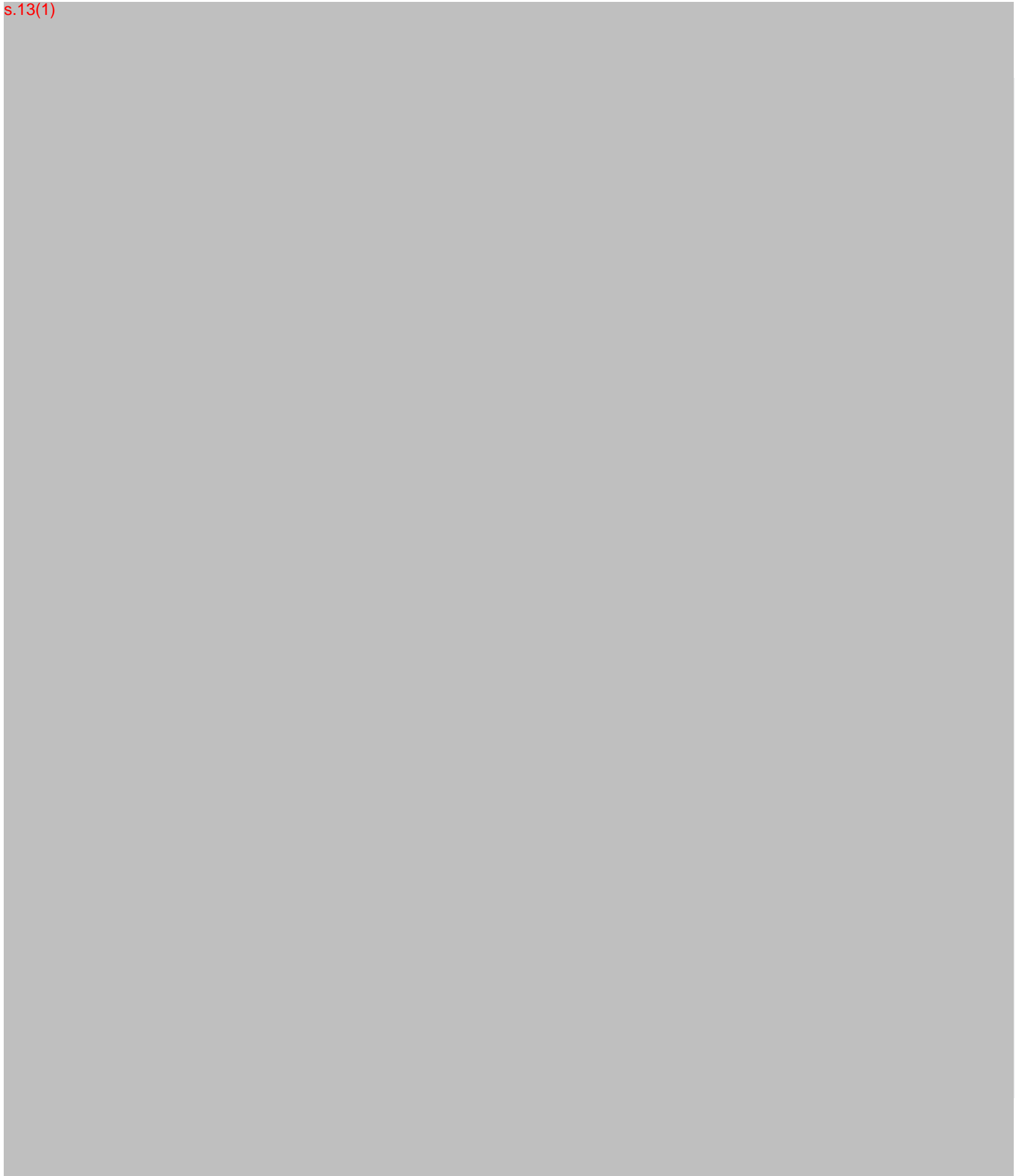


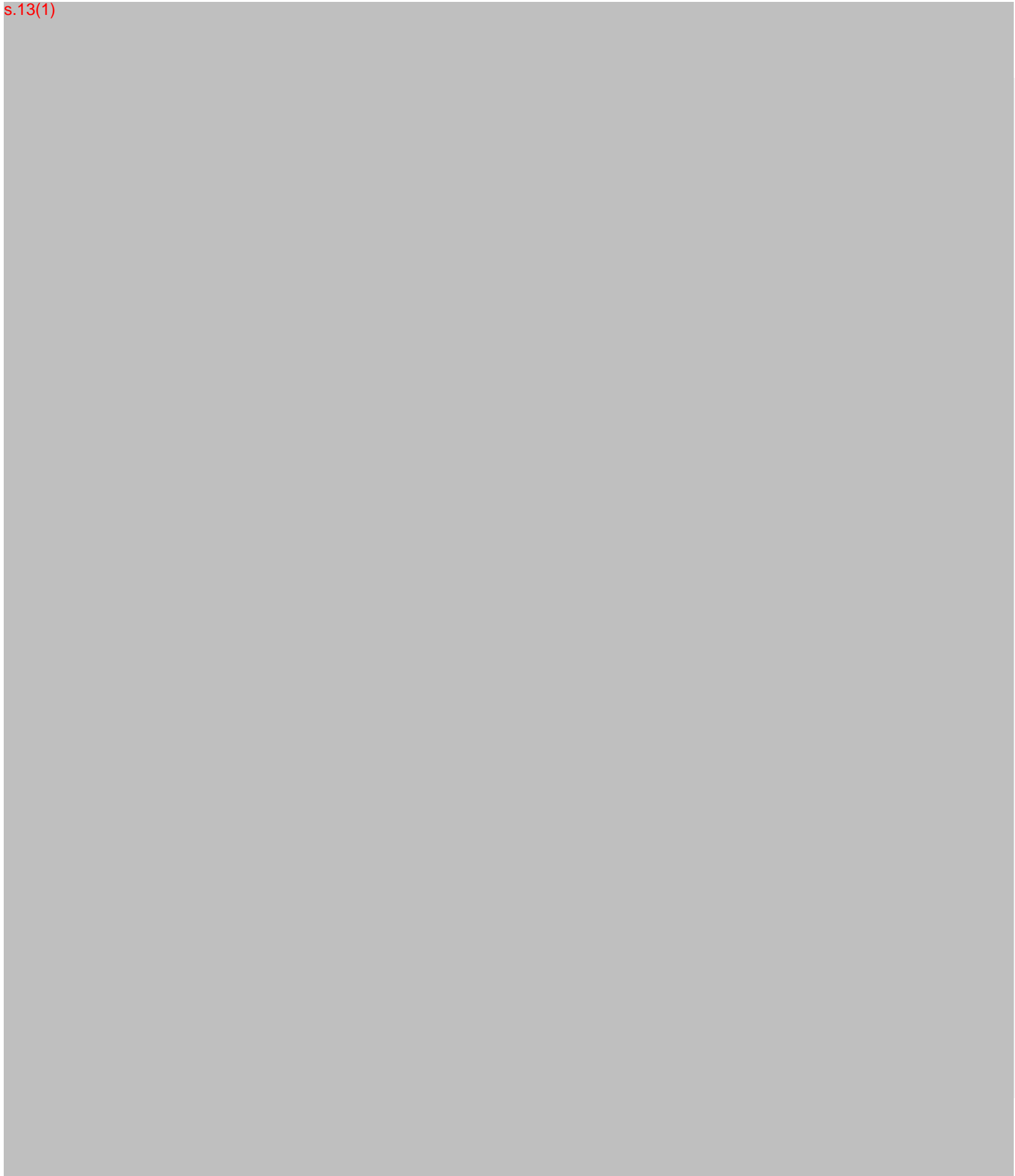


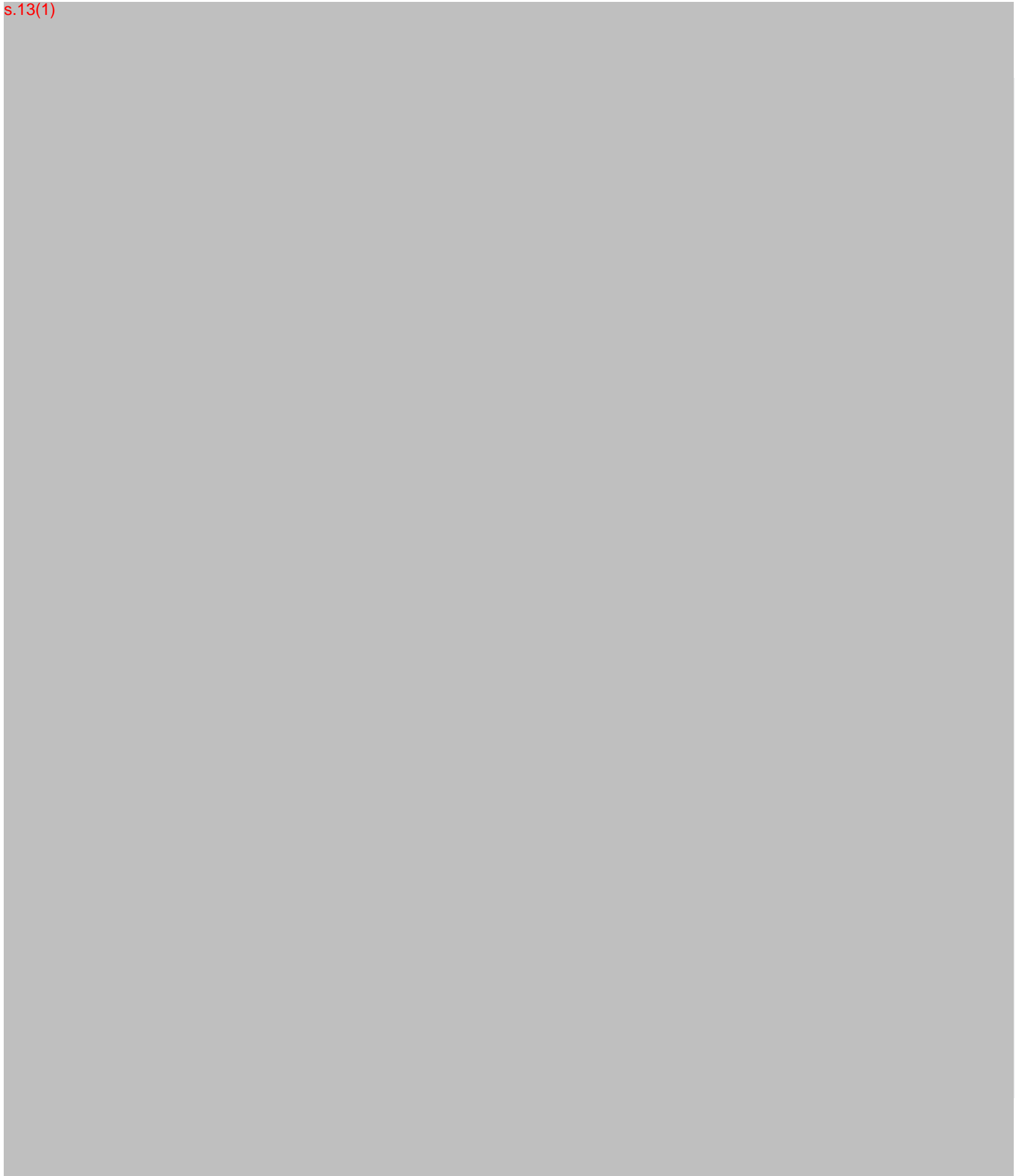


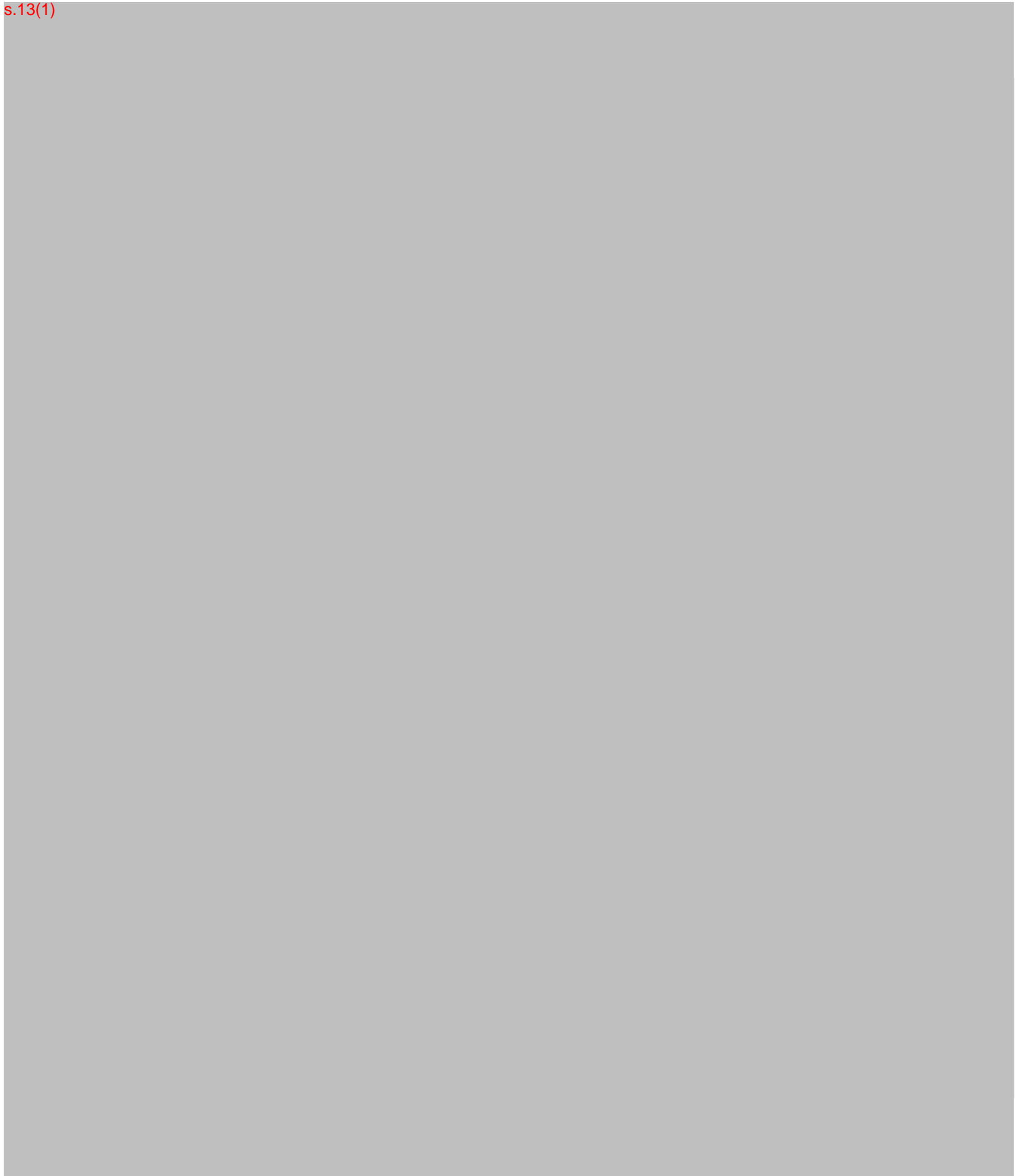


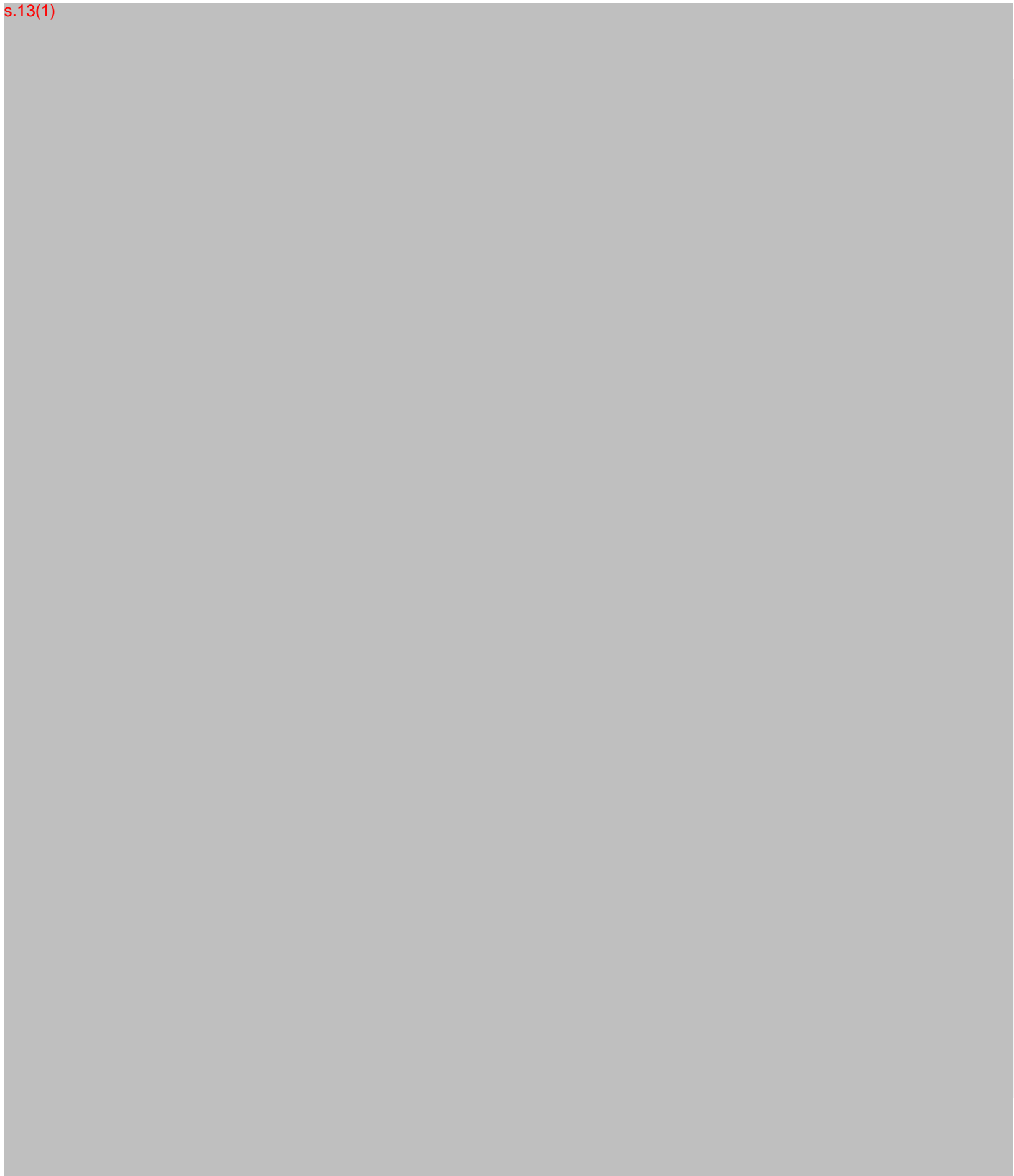












From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Armin Amrolia" <armin.amrolia@vancouver.ca>
"Levitt, Karen" <karen.levitt@vancouver.ca>
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/9/2022 7:06:30 AM
Subject: Fwd: revised operation plan
Attachments: image001.png
ACCS - HHS - Hastings Destructuring Operational Plan - Aug 8 2022
- CONFIDENTIAL DRAFT.pdf

Latest version of plan

Sent from my iPhone

Begin forwarded message:

From: "Baker, Sue" <Sue.Baker@vancouver.ca>
Date: August 8, 2022 at 5:19:29 PM PDT
To: "Partridge, Stephane [VCH]" <Stephane.Partridge@vch.ca>, Carmen Hall <chall@bchousing.org>, "Tran, Tan" <tan.tran@vpd.ca>, "Etherington, Caitlin [VCH]" <Caitlin.Etherington@vch.ca>, Will Valenciano <wvalenci@bchousing.org>, "Compton, Miranda [VCH]" <Miranda.Compton@vch.ca>, meghan.will@gov.bc.ca
Cc: "Singh, Sandra" <Sandra.Singh@vancouver.ca>, "Melles, Bruk" <Bruk.Melles@vancouver.ca>, "Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
Subject: revised operation plan

Please see revised draft for our start tomorrow. Please feel free to share in your circles but note this is a draft and confidential. Let us know if you have any questions or feedback.

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers

This email is being sent from the unceded territory of the xʷməθkʷəy̍əm (Musqueam), Skwx̱w̱817_wú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Stewart, K" <K.Stewart@vancouver.ca>](mailto:K.Stewart@vancouver.ca)
["Monckton, Neil" <Neil.Monckton@vancouver.ca>](mailto:Neil.Monckton@vancouver.ca)
Date: 8/19/2022 10:34:32 AM
Subject: Hastings St - provincial coordination group
Attachments: Item 3 - Provincial Framework Hastings outline 08.18.22.pdf

Good morning,

I am writing in follow up to the call that Shannon Salter convened this am with the Deputies/ADMs from various ministries along with BCH, VCH, VPD and ourselves. That group has now been established as a formal steering committee for the coordinated provincial response and will be meeting weekly going forward. Shannon's staff in AG/Housing circulated the attached framework for the provincial response and integration with our efforts.

Apart from the signal of Provincial attention/commitment to the file, there were no significant developments arising out of the call. We provided the context for the situation we are facing with Hastings/CRAB and our response, including the unique challenges associated with management of Hastings St. We (City, Fire, VPD) also reiterated the potential for a critical incident that would compel a shift in approach. PSSG/Police Services also expressed concern regarding that risk. We have a plan in place for that eventuality and will be bringing Provincial staff into the loop.

BC Housing confirmed that they have 35 SRO rooms available immediately and are working with Outreach to house the most vulnerable clients from Hastings. They will also have 20 additional shelter spaces by Mon/Tues next week and have a further 20 spaces that they can activate shortly. Beyond that, they indicated a potential of 130-140 total SRO rooms, some of which require substantial repair and would not come online for several weeks. They are also exploring purchases to create more SRO and shelter capacity.

s.13(1), s.16(1)

There was also a general agreement to coordinate on public communications and avoid surprises, as per the undertaking in the MOU. I have indicated that we will need to provide some public update next week and I gather Shannon has asked Adam in Min. Rankin's office to connect with me directly. Once I hear from him, I will connect back with you to debrief. You may already have heard whatever it is he is going to convey to me.

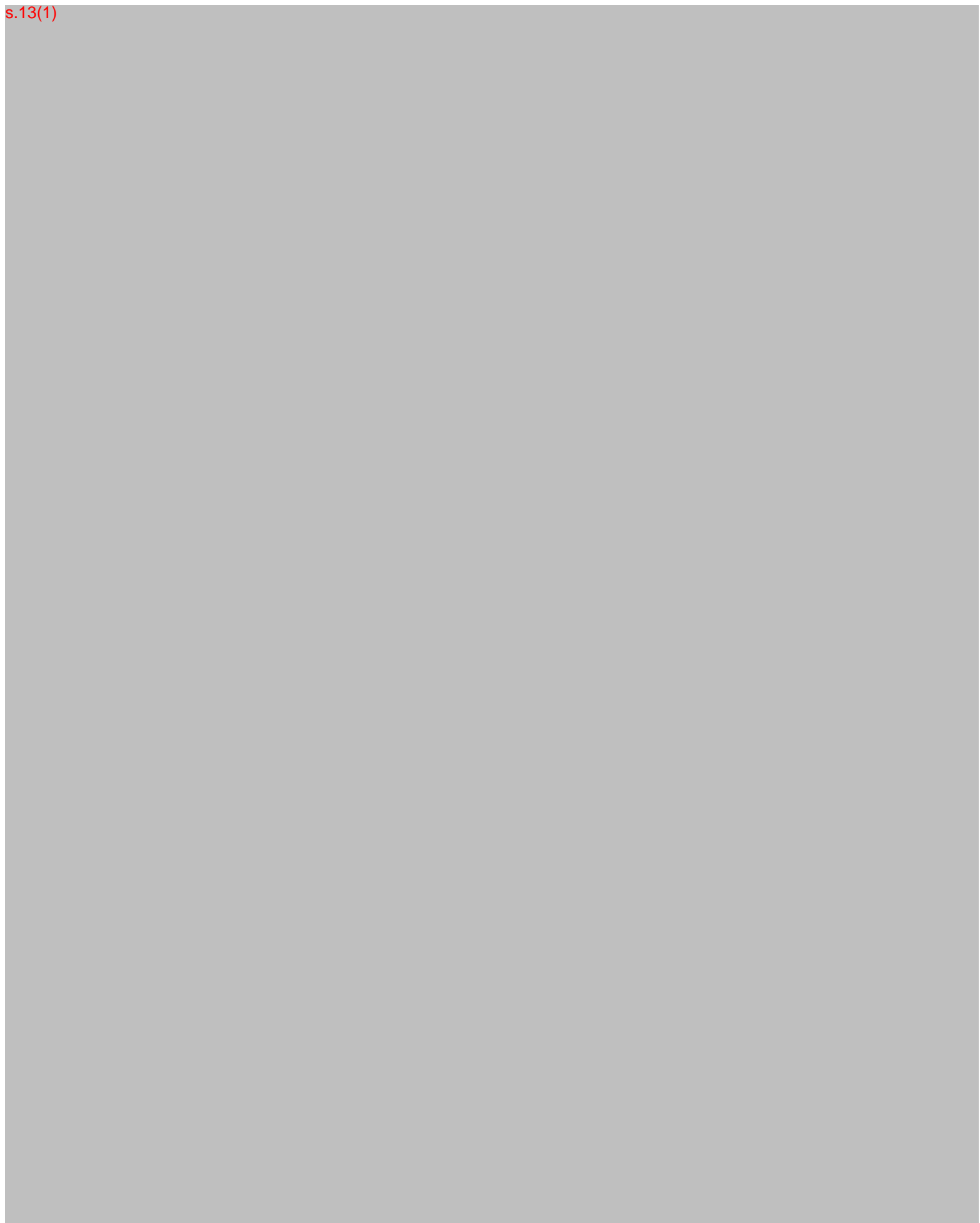
Please let me know if you have any questions or other thoughts at this point.

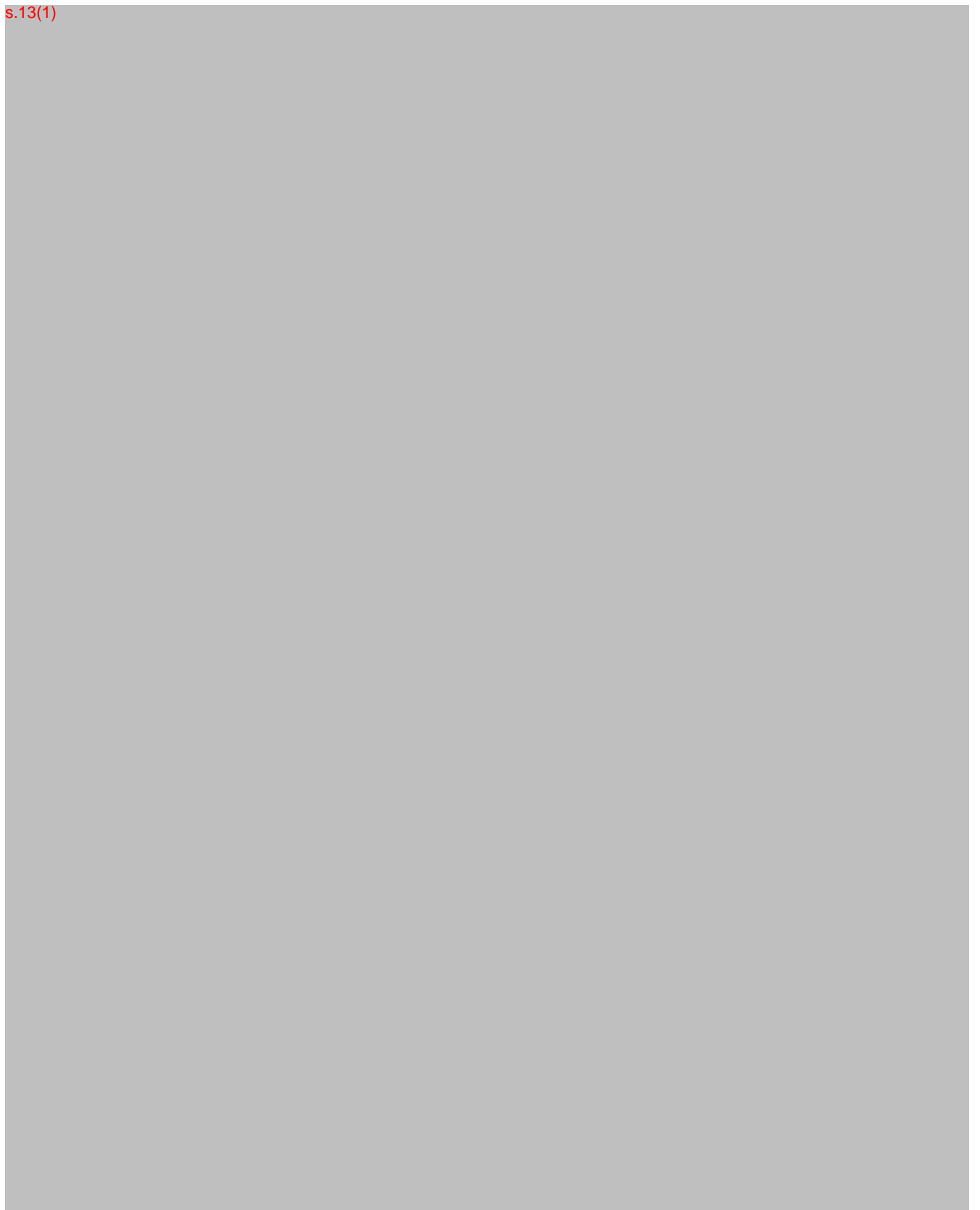
Thanks,
Paul

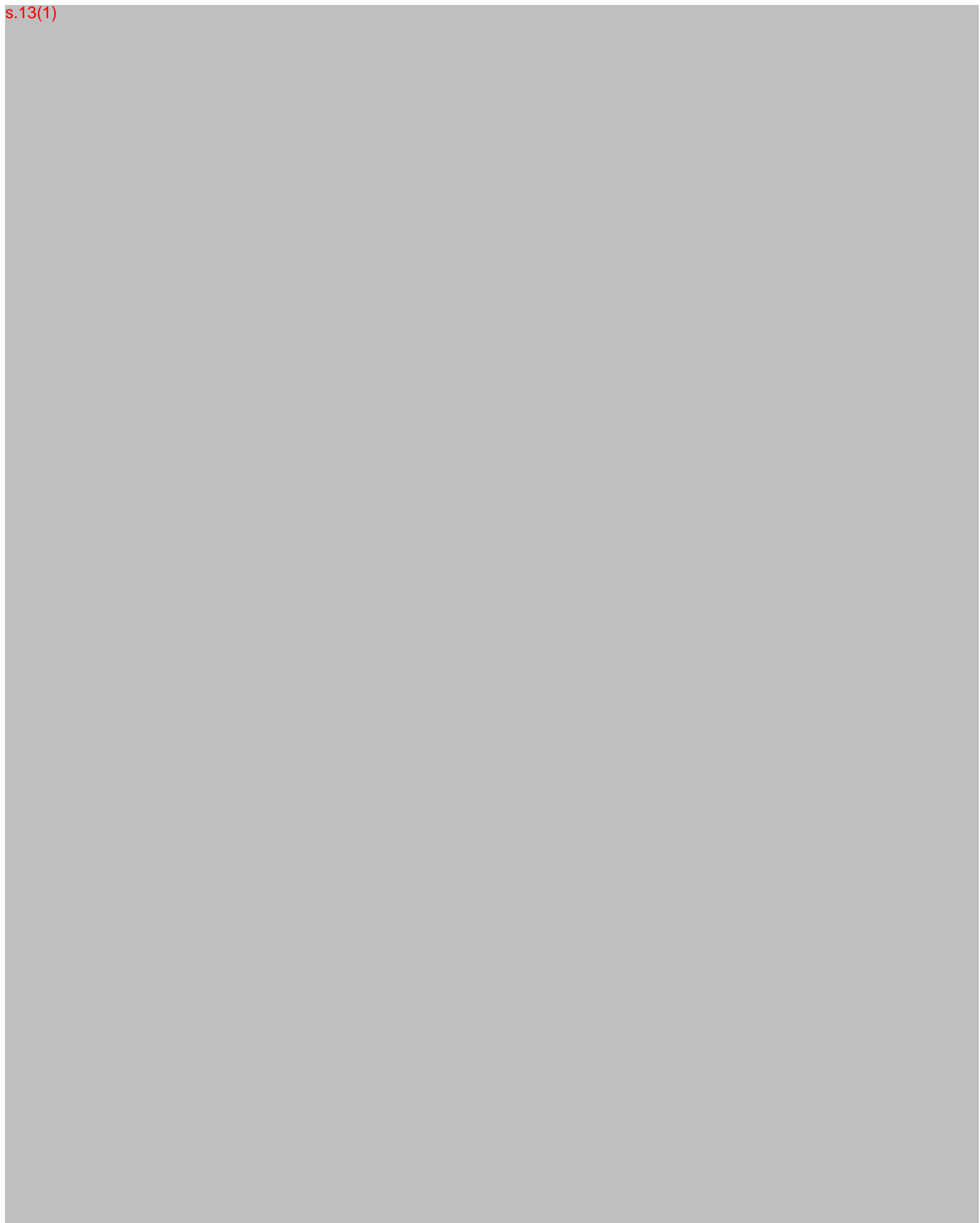
Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666

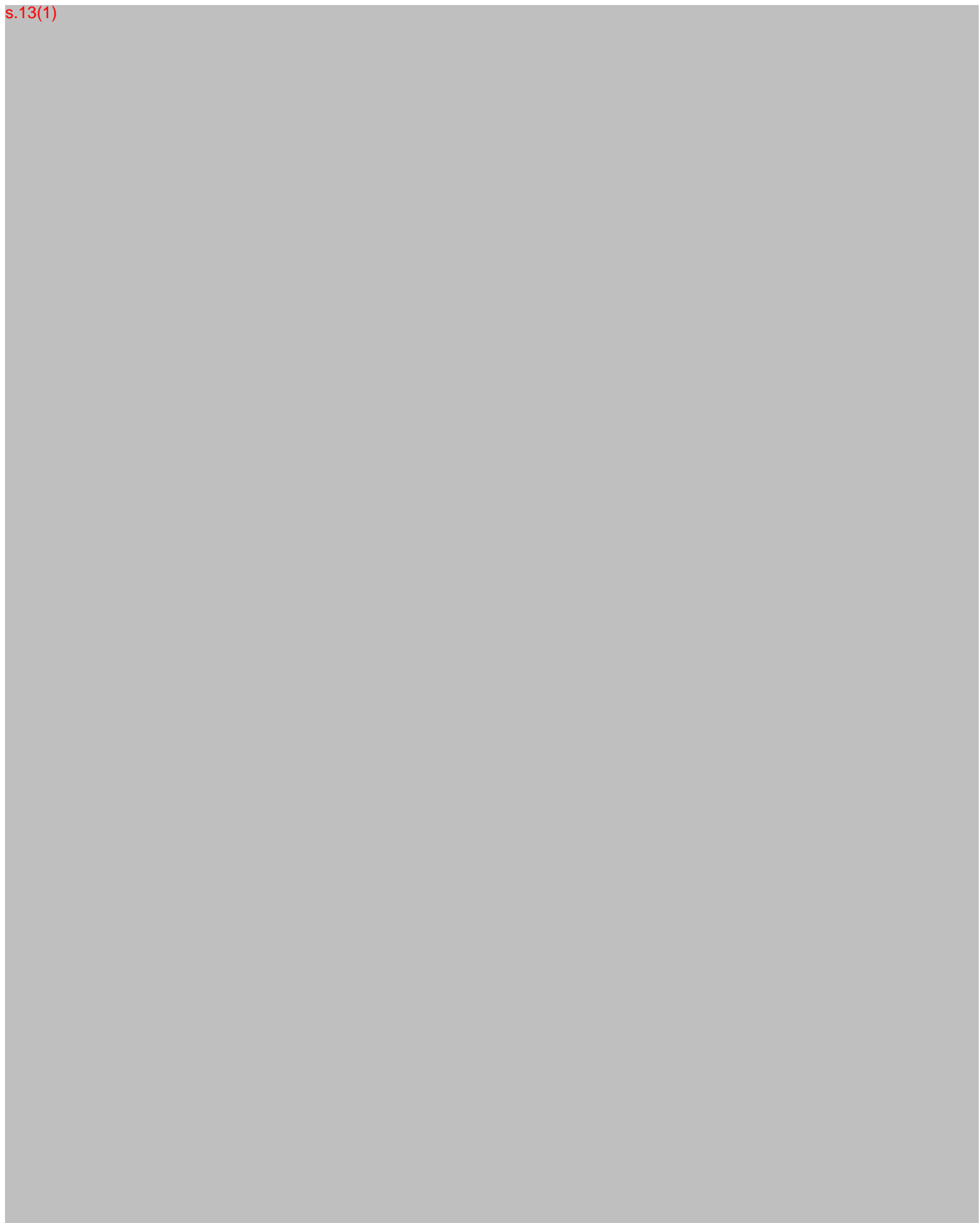


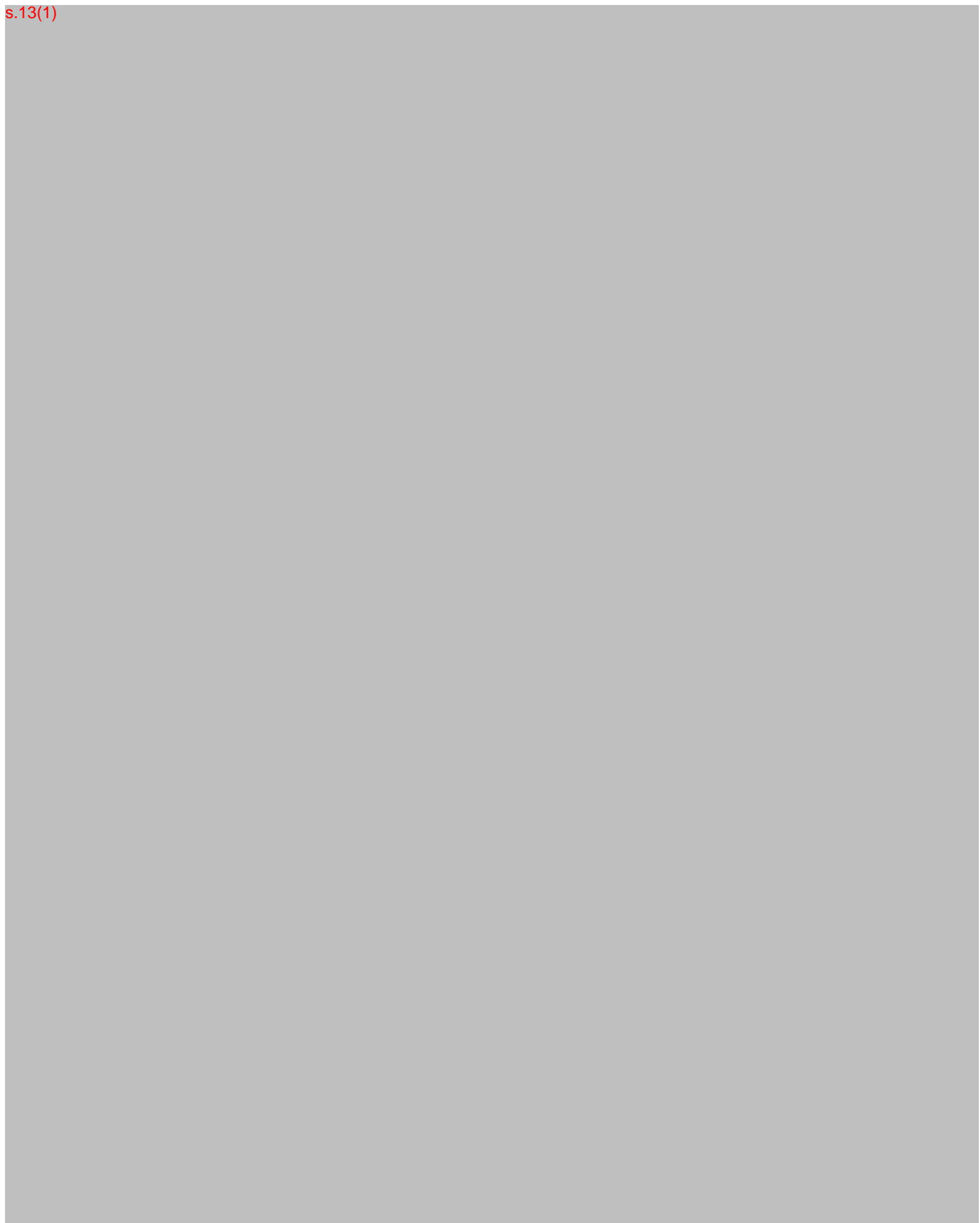
The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθlám̓ (Musqueam), lə́w̓ú 7mesh (Squamish), and səlilwətał (Tseil-Waututh) Nations.

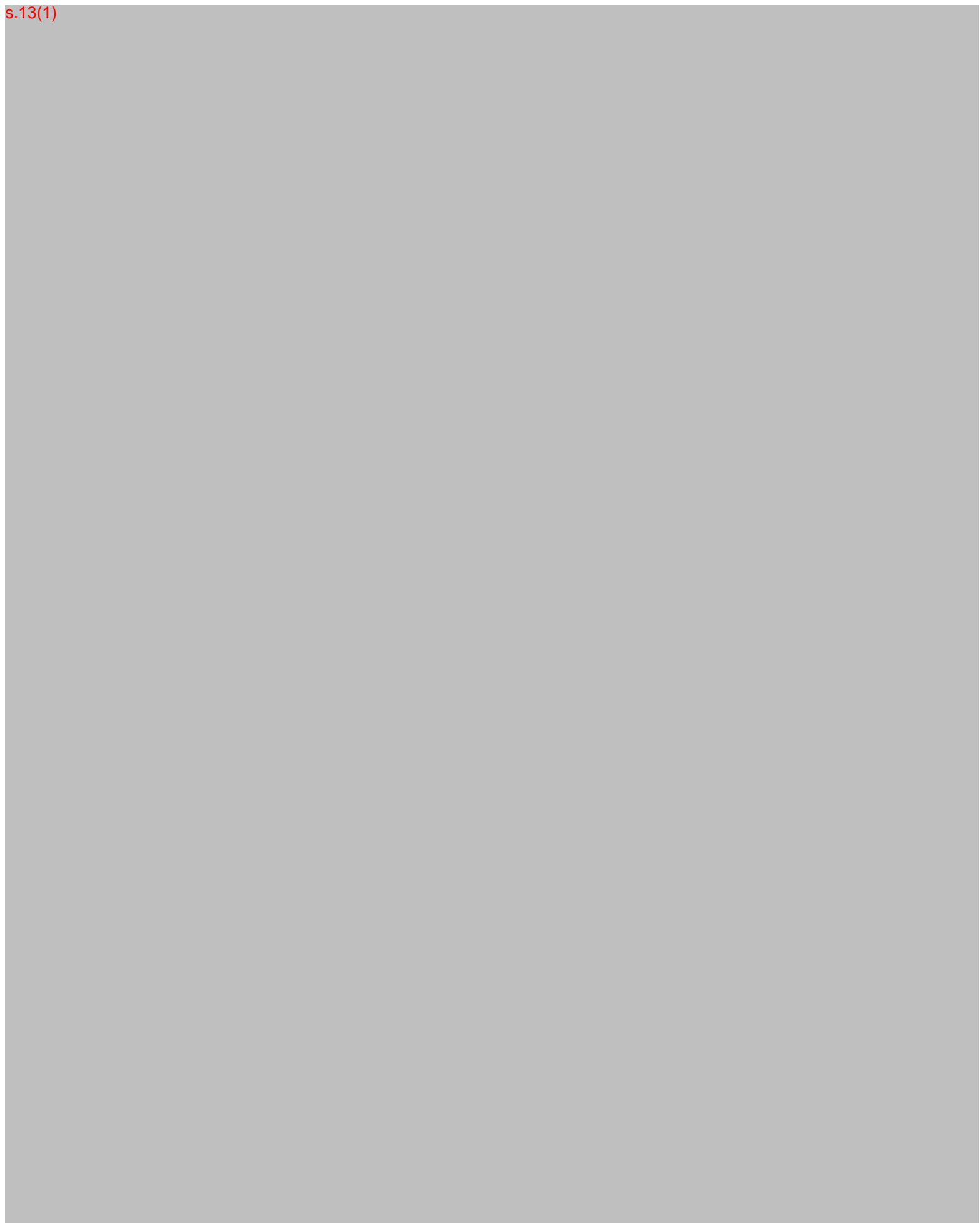


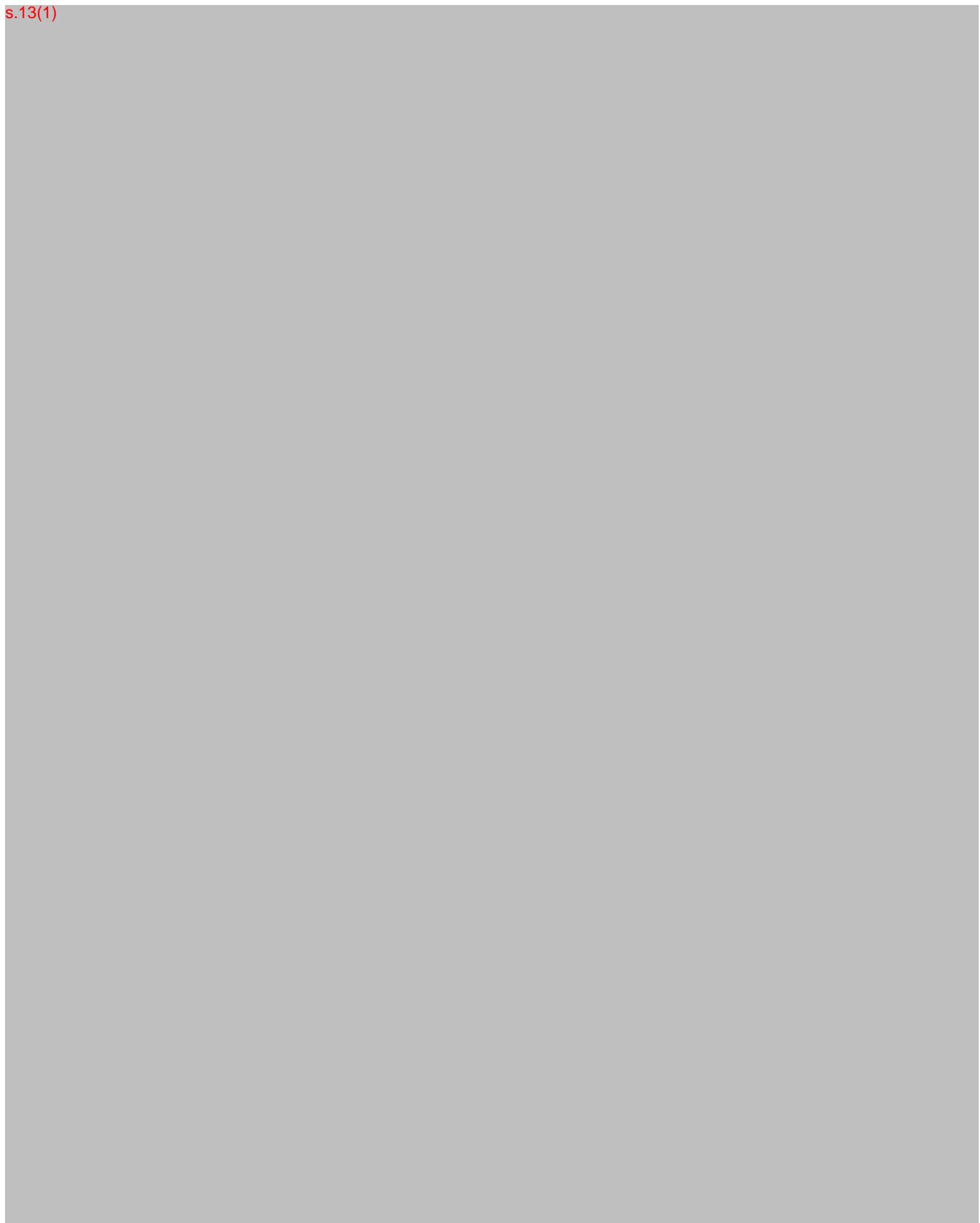


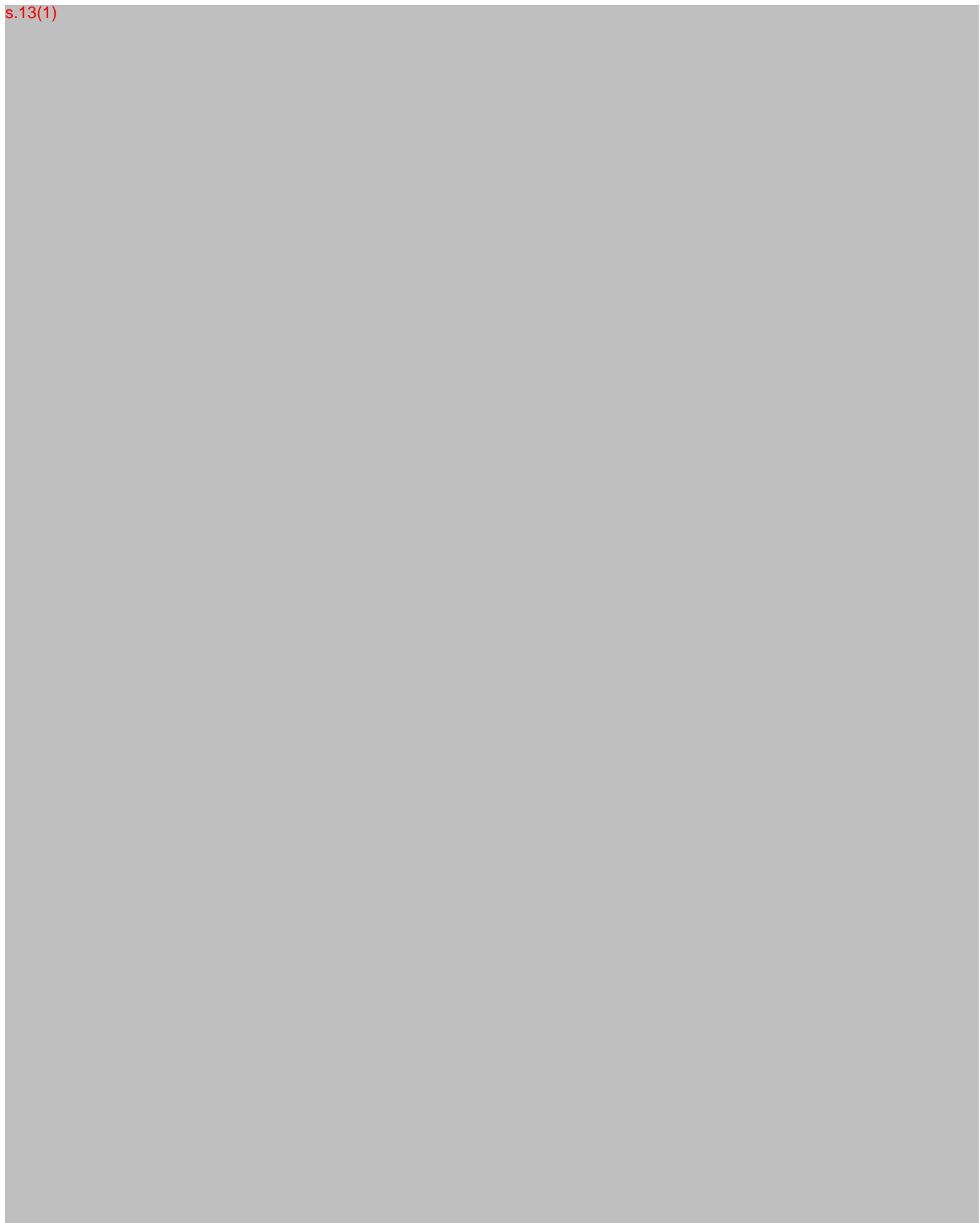












From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/20/2022 8:56:50 AM

Subject: Hastings St - update

Good morning Mayor and Council,

I am writing to provide an end-of-week with an update on the continuing efforts by staff related to the removal of structures on East Hastings Street, which remains focused on voluntary compliance from individuals sheltering outdoors.

Staff are continuing to work on E Hastings St and are moving from tent to tent conveying the messaging that structures need to be dismantled and other materials reduced. Vancouver Fire Rescue Services joined city crews again yesterday and progress in removing the most serious fire hazards was slower, but steady. Staff are also continuing to work with community partners to provide storage solutions.

There was one incident reported yesterday involving threats to an Engineering staff member and VFRS inspector. A report has been filed with VPD. As you can appreciate, this work is very stressful for everyone involved and psychological safety supports are in place for staff.

As per my previous update, the Province has now convened an executive steering committee to coordinate the provincial response and ensure alignment with our efforts. Deputy Ministers from Housing, Health, SPDR and Public Safety are participating in that group, along with representation from BC Housing and Vancouver Coastal Health.

BC Housing staff are undertaking a concerted effort to identify housing units and additional shelter capacity for individuals staying on Hastings Street and in parks, including exploration of purchasing additional properties. Outreach staff have identified individuals for placement into housing units that are available now and are collaborating with BC Housing and building operators to expedite those placements. That process will continue as additional units/shelter spaces become available.

A media briefing is planned for Wednesday, Aug. 24 to share information about the City's efforts, and a BC Housing spokesperson is confirmed to join.

Our crews will be continuing their work over the weekend and the EOC remains operational in support of this initiative. Please let me know if you have any questions at this point and we will continue to brief on our progress.

Thank you,
Paul

Paul Mochrie (he/him)

City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθn̓θəm (Musqueam), ḵwə́kwə́w 7mesh (Squamish), and səlilwətał (Tseil-Waututh) Nations.

From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l)
Date: 8/5/2022 3:35:06 PM
Subject: Hastings St Update and Correspondence with PIVOT
Attachments: City - Letter (Pivot Legal Society) - Hastings Street By-Laws and Fire Chiefs Order (2022-08-05) (002).pdf

Hello Mayor and Council,

Please find attached a letter sent today by Lon LaClaire and Sandra Singh to PIVOT Legal Society, in response to a letter PIVOT sent City management last week concerning the Hastings Street situation.

As well, here is an update on work underway and timing.

- Planning for work on the Hastings St is proceeding well and staff are confident of readiness to start Phase I next Tuesday as planned.
- OPS and VANDU have committed to start working today with people at the Phase I sites to remove structures in advance of the City starting its Phase I next Tuesday. This is a new and encouraging commitment from these groups who have previously expressed reticence to assist with structures removal. Staff will assess progress early next week.
- Lon and Sandra have met with adjacent area BIAs and representatives from Engineering and ACCS will continue to meet with this group on a weekly basis.

Thanks,

Karen

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August 5, 2022

Pivot Legal Society
121 Heatley Avenue
Vancouver, BC V6A 3E9

Dear Ms. Cooper, Ms. Watson, and Ms. Manoe,

(Please note we based your address on the pronouns identified on the Pivot website)

Thank you for your letter dated July 29 in which you outline numerous concerns related to the situation on Hasting Street. Before we respond, I would like to recognize the important role that PIVOT Legal Society plays in advocating for people who would not otherwise have representation.

In your letter you outline a number of issues and concerns related to the work to identify alternatives to VPD presence in street sweeps as well as the broader issue of how governments in BC address unsheltered homelessness.

It is important to clarify that the City never indicated it would not enforce the *Street and Traffic By-law* as it relates to keeping sidewalks clear of structures. The work with community partners on an alternative approach to "street sweeps" was intended to find an alternative to VPD presence during by-law enforcement. As you know, we have been exploring whether community organizations can play a role in helping people comply with the *Street and Traffic By-law*, recognizing that such potential partnerships do not preclude enforcement of the Street and Traffic Bylaw at some point if structures are not removed. The withdrawal of VPD from day-to-day operations should not be interpreted as a City decision to not enforce the *Street and Traffic By-law*. Instead, the VPD announcement accelerated the work to try to find an alternative approach to their presence that we had started months earlier.

As you know, the number of structures on the sidewalks along Hastings Street rapidly grew in the following weeks. While the City was working with partners on alternative approaches to VPD presence in by-law enforcement, staff were very clear in communications with community groups that the structures were untenable and creating safety risks. Understandably, it is now clear that relying on a community group to support the City to remove structures may not be realistic as asking the community to do this work places them in a difficult situation. While we hope that a community-based street cleaning approach can continue to play an integral role in sidewalk stewardship moving forward, we recognize that we will also need to find approaches to by-law enforcement that do not rely on community groups.

The July 25 Fire Chief's Order simply accelerated the planning already underway to remove structures from the sidewalks. Chief Fry's Order highlights the urgent life-safety risks caused by structures so close to buildings and provides some specific direction, but to be very clear, the need to remove structures had already been communicated numerous times to community partners.

The fire risks to people on the sidewalks and living and working in the neighbourhood are significant and I encourage you to recognize them. If a fire starts in a structure or tent, the risk to those on Hastings street is extremely high given the number of structures tied together that can quickly ignite, spread, and cause serious harm. Further, if a fire starts from the outside of a building it will enter into the void spaces of the building rendering any sprinkler system that may be installed ineffective. The fire will spread rapidly and, given the abutting adjacency of buildings along these blocks, the risk of a fire rapidly spreading to a number of buildings is high. The number of affordable housing units along this stretch of Hastings is significant and any undue risk to these buildings is unacceptable as a fire could see both death or injury to both the people sleeping in tents along the building perimeter and tenants. This also could result in a significant number of people thrust into unexpected homelessness. As well, there are many business and services along these blocks whose tenants and workers would be at risk.

We have had two fires in this stretch since the structures intensified: one started outside of the Street Church, witnessed by over a dozen people with no one intervening or calling VFRS. That fire caused the evacuation of the 80 units at The Maple. Earlier this week a fire broke out at The Molson Hotel. Due to the structures on the street VFRS could not access the water source for a rapid response. If these fires had managed to spread further, it could have led to a significant loss of life, housing could have been lost, and people's businesses and livelihoods damaged. We simply cannot tolerate this level of fire risk in a dense urban setting.

Further, as you know, there are other significant risks escalating along these blocks: reports of increased violence against women, assaults on people entering and exiting buildings, and reports of the increased presence of organized crime are significant concerns. And, of course, Hastings Street is a major arterial for the downtown core, required by public transit and emergency services for rapid access to and from the downtown core. We have already seen people stepping into and walking in the curb lane because passage along the sidewalk is either unsafe or impossible. This is unacceptable and places them and others at significant risk of injury or death.

We recognize that the risks of homelessness are significantly higher than when people are housed and also of drug poisoning death by people using illicit substances. The City has implemented a number of measures within its purview and means to mitigate these risks, recognizing that housing, income, and health are the jurisdiction of senior government. The City has implemented washroom trailers with harm reduction and peer monitoring supports and is also activating the ATP at Pigeon Park with a similar monitoring program. We have supported VCH to locate OPS sites in City buildings and continue to actively advocate for safe supply to senior government. We have also invested significantly in housing and shelter creation and daytime drop-in spaces despite these social services being the purview of senior government.

As you know, there are currently not sufficient indoor spaces (shelter or housing units) for people experiencing homelessness, whether they are on Hastings Street, in Crab Park, or across the city. We understand the gravity of this situation first and foremost for those experiencing homelessness and also for the broader community who are also impacted. The City is working assertively with senior government to build new housing and increase shelter options, while advocating for policy and programs such as safe supply, decriminalization of substance use, increased income assistance, and increased daytime drop-ins, etc.

We know the tools and resources we have at our disposal as local government are inadequate to respond to the complexity and challenges of the scale of homelessness we are facing. Despite the gap in services and the understandable frustration we, you, and others feel about that, we still cannot have tents and structures on sidewalks, adjacent to buildings and busy streets as they put even more people at risk.

As noted above, we do value the role PIVOT and other advocacy groups play in pressing for systems and program changes. We also know this letter will not satisfy your demands, but hope we have at least clarified some information about the work on Hastings Street.

Sincerely,

s.15(1), s.22(1)

Lon LaClaire, M.Eng, P.Eng
General Manager
Engineering Services

604.873.7336 | lon.laclaire@vancouver.ca

s.15(1), s.22(1)

Sandra Singh
General Manager
Arts, Culture, and Community Services

604.871.6858 | sandra.singh@vancouver.ca

cc: Paul Mochrie, City Manager
Karen Levitt, Deputy City Manager
Armin Amrolia, Deputy City Manager
Karen Fry, Fire Chief

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From: "Swanson, Jean" <Jean.Swanson@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/15/2022 3:40:28 PM
Subject: hastings St. tents
Attachments: homeless threat.jpg
st market.jpg

Paul, I see you're back in the saddle. Hope you had a nice time off. I've been down to hastings a few times in the last few days talking to our staff and also folks at VANDU and OPS and folks on the street. I have some ideas and questions.

#1. Could we have a proper fire watch there. I asked this before and staff response was that we have the fire stewards. But they aren't the same as a proper, paid, 24/7 fire watch.

#2. The Housing minister is saying

<https://urldefense.com/v3>

[/__https://news.gov.bc.ca/releases](https://news.gov.bc.ca/releases)

[/2022AG0119-001242_!!G4oVokrRG-Im!_sGl0G-E6ZFmksvDylA_p7M2Ye6ogWFLKL6wS5wYNeY86ZrvfAuK5bCwh2nynEKRIz8KE\\$](https://news.gov.bc.ca/releases/2022AG0119-001242_!!G4oVokrRG-Im!_sGl0G-E6ZFmksvDylA_p7M2Ye6ogWFLKL6wS5wYNeY86ZrvfAuK5bCwh2nynEKRIz8KE$)

that some housing will be available in Sept

and more later. Do we know how many units, and have a schedule for when they will be ready?

#3. I assume you've seen the horrific note that has been circulating along the street threatening to burn people with gasoline (see attachment) if they don't leave. I'm hearing that the police are investigating this. I hope this won't be used as a "reason" to move people to nowhere as they will still be on the street and vulnerable to any whacko who wants to assault and or torch them but maybe not as visible as they would be on Hastings.

#4. One way to relieve some of the pressure on Hastings would be for the Street market to have a bigger spot because a lot of the folks who can't fit into the market are setting up on the sidewalk near it. There is a fenced off area right next to the St. Market (see second attachment). Could the Market expand to that area? Or could we find them a bigger place?

#5. I still think we need to acquire some space, a parking lot, or close off some side streets, and provide sanitation and safety and let people move there til we have housing for them. Could we use the parking lot at the Patricia Hotel? BC Housing must own that. The pub patrons could park on the street. They shouldn't be driving anyway. Haha.

What a hard problem to deal with when there is no housing!!!! Hope our staff are faring ok. I saw some of the “personal Possession” garbage bins that the city is providing. That's a good step I think.

Take care. Jean

City Councilor Jean Swanson

phone 604-873-7243 email CLRswanson@vancouver.ca

address 453 W 12 Ave Vancouver, BC V5Y 1V4

twitter [@jeanswanson_](https://twitter.com/jeanswanson_) facebook www.facebook.com/swanson4council/

I am thankful that I live and work on the territories of the xʷməθ̓ŋ̓əəm [Musqueam](#), Skwx̓w̓ú7mesh [\(Squamish\)](#), and Ǿ̓ñ̓eilwətaʔ / Ǿ̓ñ̓ěš̓ñ̓ě [\(Stuikwaututh\)](#) nations.

While it suits me to send this email now, I do not expect a reply if its outside your working hours.

Because I am a City Councillor, any email that you send me or that I send you that is about City business from either my work or personal email address may be included in records requested under the [BC Freedom of Information and Protection of Privacy Act](#). The City reviews requests and withholds any information that would be an invasion of privacy or cause harm by one of the means listed in the Act.

ATTENTION: HOMELESS

TENTS & BELONGINGS ON THE SIDE WALKS WILL BE BURNED WITH GASOLINE AND PROPANE CANISTERS.

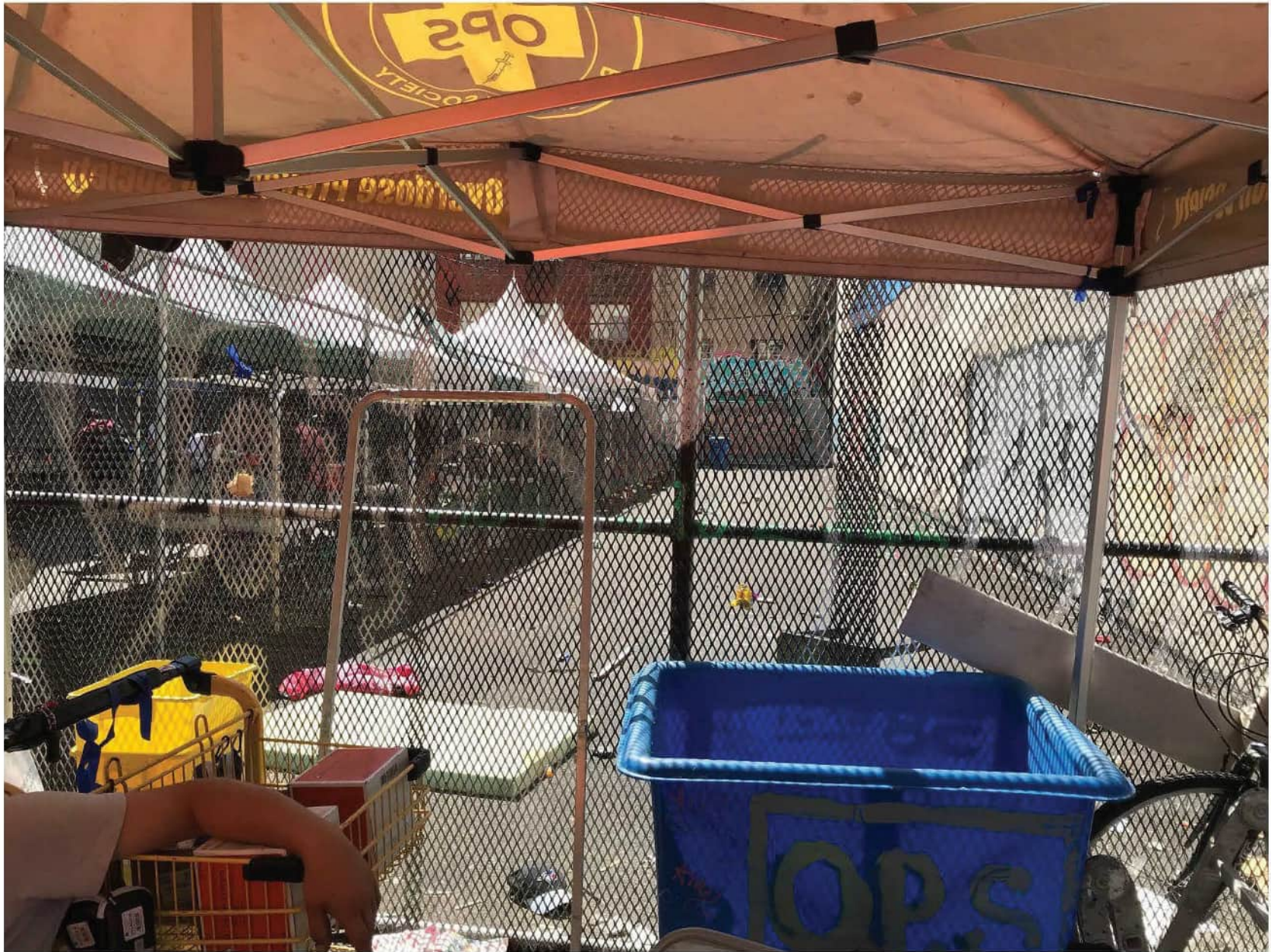
RESIDENTS THAT LIVE IN THE AREA WILL NOT YOU TO DESTROY OUR COMMUNITY ANY LONGER WITH YOUR SELFISH.

YOU HAVE 7 DAYS

THIS IS A SERIOUS WARNING TO THE HOMELESS IN THE AREA. LEAVE NOW OR SUFFER THE CONSEQUENCES OF YOUR SELFISH ADDICTION.

INSITE: THE SAFE INJECTION SITE WILL BE THE FIRST BUILDING TO BE BURNED DOWN IF THE HOMELESS AND ADDICTED HUMAN DO NOT LEAVE THE AREA IN THE 7 DAY PERIOD.

LAST AND FINAL PROMISE



From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l)
Date: 8/9/2022 9:24:43 PM
Subject: Hastings Street - Final Update for Today

Dear Mayor and Council,

This will be the final update on the Hastings Street situation today.

Today's activities, Day One of the Hastings Structures Removal Plan (August 9th)

- City team convened at 8 am and the operation started at 10 am in front of the Regent.
- There were City staff, VANDU, the Pivot Legal Society, the VPD, and various other community groups were present.
- Flyer distribution over the past two weeks assured that people knew the dismantling was going to begin, and that staff was going to be accompanied by the VPD to provide support and keep the peace.
- VPD closed Hastings Street from Main Street to Columbia Street, as street activity spilled on to the road.
- Small protest by the Land Defenders were on the 100 block, mostly citing issues about the lack of housing.
- Carts and bins provided to individuals who wanted to start packing their belongings.
- Late afternoon a separate, more serious incident at the Carnegie Centre took place, which was described in an email to Council earlier today.

Plans for tomorrow (Thursday August 10th)

- In order to de-escalate tensions, the City will not be undertaking any structures removal activities tomorrow.
- The City's activities, starting at 10 am, will focus on distributing flyers that will let people know about storage options. Senior Engineering and ACCS staff will also be circulating and talking to individuals about the process, and answering their questions, including those pertaining to today's late afternoon Carnegie incident – to further de-escalate and ensure that everyone is aware of the City's upcoming plans.
- Engineering Services will continue to undertake cleanup of the surrounding areas of the Main/Hastings strip, without VPD presence.
- The team will convene at the end of the day and create a strategy for Thursday

/Friday's activities/approach.

I know you know, but I just want to emphasise how hard staff are working on this, and how hard this situation has been on our staff. A great number of individuals – from senior executives to front line workers, across many departments including Engineering Services, the VPD, ACCS, VF&RS, the Board of Parks and Recreation, Civic Engagement and Communications – are working for very long hours ... some are working during their vacations, others are filling in for their managers who are away. If any of you want to write a thank you and/or some words of encouragement for the team, I'd be happy to pass this along.

Wishing you a peaceful night.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθn̓θəm/Musqueam, ḵóḵwú 7mesh/Squamish and salilwataʔ/Tsleil-Waututh nations

From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l)
Date: 8/11/2022 6:42:15 PM
Subject: Hastings Street Structures Removal Update
Attachments: Letter from Federal Housing Advocate to Mayor of Vancouver_re__Concern_re_Encampments_Vancouver_220810.pdf

Dear Mayor and Council,

By the way of update on today's work related to the Hastings Street structure removal, please note that staff are continuing to advance Phase 1 of the Hastings Structures Removal Plan.

Sanitation crews have been out earlier today to provide garbage removal service and offer storage containers, as well as to conduct further outreach and communication. The team plans to take a similar approach tomorrow, including providing containers and doing more clean up.

Staff are actively responding to this dynamic situation in real time, and we will continue to provide you with updates and near-term plans on a daily basis.

Also, attached is a letter to the Mayor that was sent yesterday from Marie-Josée Houle, the Federal Housing Advocate. Staff is supporting the Mayor's Office in preparing a response, which we will share with Council once it is completed.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθN̓íj̓əm/Musqueam, ᓄᓄᓄú 7mesh/Squamish and səllwətaʔ/Tsleil-Waututh nations



Canadian
human rights
commission

Commission
canadienne des
droits de la personne

August 10, 2022

His Worship Kennedy Stewart
Mayor of Vancouver
3rd Floor, City Hall
453 West 12th Ave
Vancouver, BC
V5Y 1V4

By Email: Kennedy.Stewart@vancouver.ca

Dear Mayor Stewart,

I write to you today because I am greatly concerned about the City of Vancouver's plans reported in the media to remove temporary shelters on East Hastings Street in the Downtown Eastside. The National Housing Strategy Act (2019) recognized housing as a fundamental human right and that housing is essential to the inherent dignity and well-being of the person and to building sustainable and inclusive communities. This means that despite the complex issues homeless encampments raise for municipalities, all Canadian municipalities under the Act, including Vancouver, have the responsibility at all times, to uphold the human rights of people living in these encampments.

Pursuant to the Act, I was appointed as the Federal Housing Advocate in February of 2022 with a mandate which includes monitoring the right to adequate housing in Canada and conducting reviews of systemic housing issues. In my inaugural annual report¹, I highlighted the importance of taking a human rights-based approach to encampments and underlined the need for intergovernmental collaboration to ensure the right to housing for residents of encampments. I would like to take this opportunity to draw your attention to a number of key principles identified by Leilani Farha when she was the United Nations Special rapporteur on the right to adequate housing. These principles need to be respected in order to uphold the human rights of encampment residents²:

1. Recognize residents of homeless encampments as rights holders;
2. Meaningful engagement and effective participation of encampment residents;
3. Prohibition of forced evictions of encampments;
4. Explore all viable alternatives to eviction;

¹ https://housing.chrcreport.ca/pdfs/office_of_the_federal_housing_advocate-annual_report_2021.pdf

² <https://www.make-the-shift.org/wp-content/uploads/2020/04/A-National-Protocol-for-Homeless-Encampments-in-Canada.pdf>

.../2

344 Slater Street / 344, rue Slater
Ottawa, Ontario, Canada K1A 1E1
www.chrc-ccdp.gc.ca

5. Ensure that any relocation is human rights compliant;
6. Ensure encampments meet basic needs of residents consistent with human rights, including access to clean water, sanitation facilities, electricity, and heat, as well as support services;
7. Ensure human rights-based goals and outcomes, and the preservation of dignity for encampment residents; and
8. Respect, protect, and fulfill the distinct rights of Indigenous Peoples in all engagements with encampments

Leilani Farha noted in particular that under international human rights law, forced evictions constitute a gross violation of human rights and are prohibited in all circumstances, including in the context of encampments.

I will be visiting Vancouver from August 29 to September 1, 2022 to meet with people experiencing homelessness and inadequate housing and learn more about the issues. Following this visit, I would welcome an opportunity to have a virtual conversation about the challenges Vancouver is facing and how I can work with you and the rest of City Council to advance the right to housing in your great city.

Yours sincerely,

s.15(1), s.22(1)

Marie-Josée Houle
Federal Housing Advocate

From: "Levitt, Karen" <karen.levitt@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/12/2022 8:30:07 PM

Subject: Hastings Street Update

Dear Mayor and Council,

This is an update on staff's continued efforts to advance Phase 1 of the Hastings Structures Removal Plan.

Similar to yesterday, the City's Sanitation crews were out today providing garbage removal service and offering storage containers, and conducting further outreach and communication. The was undertaken without any significant negative incident; please note that the arrests in DTES reported in the media were not linked to staff's ongoing efforts.

The team plans to continue with Phase 1 of the Hastings Structures Removal Plan throughout the weekend. We will be taking a similar approach to that of the last few days of staff efforts, anticipating to benefit from the recent momentum, following the setback last Tuesday afternoon.

Detailed planning for Phase 2 (mandatory removal of structures) and Phase 3 (sustainment once structures have been removed) of the Hastings Structures Removal Plan is currently underway. We expect to provide Mayor and Council with the details and timing of these phases toward the end of next week.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

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From: ["Stevens, Daniel" <Daniel.Stevens@vancouver.ca>](mailto:Daniel.Stevens@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 8/18/2022 8:29:09 PM
Subject: Hastings update for M+C

Paul,

Please see update for Mayor and Council below. Thanks Angela for drafting.
Reviewed by me, Brannislav, and Taryn.

Daniel

s.13(1)



Thank you,
Paul

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/30/2022 12:56:16 PM

Subject: Hastings Update

Good afternoon Mayor and Council,

Throughout the weekend and yesterday, staff continued their work on East Hastings Street, encouraging the voluntary removal of structures from those sheltering outdoors. Staff commenced power washing on Saturday and Sunday, and consistently removed approximately 2500 kg of material daily. Yesterday they succeeded in clearing 12 tents and a growing number of bins are in storage. The City's Homelessness Services Outreach team is conducting early-morning outreach to connect people with income, supports and housing as it becomes available.

There continues to be good progress in meeting the requirements of the Fire Order: all priority doorways and fire connections have been cleared, however some key locations remain a challenge. With more sidewalk areas now open, our staff will be undertaking focused street cleaning and flushing this week and continuing with power washing. Sanitation staff who were witness to one of the violent incidents followed up by VPD on Saturday made a decision to return to their work that afternoon.

Staff will continue to provide any significant updates as they become available.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l) >
Date: 8/11/2022 10:23:12 AM
Subject: Letter from the BC Office of the Human Rights Commissioner
Attachments: 2022-08-09 Letter To AG, Mayor - final.pdf

Dear Mayor and Council,

Sharing with you here a letter the Mayor received on August 9, 2022 from the BC Office of the Human Right Commissioner concerning the Hastings Street situation, attached.

Staff are supporting the Mayor's Office in preparing a response, and we will share that with you once it has been completed.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

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s.3(3)(f)

s.3(3)(f)

s.3(3)(f)

s.3(3)(f)

From: "Lagerquist, Darryl" <Darryl.Lagerquist@vancouver.ca>
To: "Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
"Baker, Sue" <Sue.Baker@vancouver.ca>
"Zupan, Mike" <mike.zupan@vancouver.ca>
"Hogan, Paul \ (eng\)" <Paul.Hogan@vancouver.ca>
"Lepps, Betty" <Betty.Lepps@vancouver.ca>
"Sidwell, Amy" <Amy.Sidwell@vancouver.ca>
"Scollard, Taryn" <taryn.scollard@vancouver.ca>
"CHAPMAN, Don" <don.chapman@vpd.ca>
"DEANS, Shaun" <shaun.deans@vpd.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
"Moore, Tyler" <tyler.moore@vancouver.ca>
"Gandha, Amit" <Amit.Gandha@vancouver.ca>
"MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>
"Tait, Godfrey" <Godfrey.Tait@vancouver.ca>
"Peterson, Darren" <darren.peterson@vancouver.ca>
"Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>
"Clark, Elizabeth" <Elizabeth.Clark@vancouver.ca>
"Levitt, Karen" <karen.levitt@vancouver.ca>
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/14/2022 10:29:12 PM
Subject: MEETING SUMMARY & ACTIONS - Hastings Phase 2 and Phase 3 Planning

Hi All,

Thanks for your time today! Below is a summary of the discussion and actions. I tried to keep it succinct on the salient points and decisions that I had captured in my notes and from the whiteboard.

Actions follow the summary of each portion of the day. I am sure there are actions we need to add in our upcoming meetings tomorrow. If you would like the whiteboard photos from the session, let me know.

Please let me know of pertinent errors / omissions that should be included in this summary. Apologies in advance for this – we ran through a lot today!

Have a great night all and thank you again,

Darryl



Respectfully acknowledging the unceded Homelands of xʷməθN̓θéəm (Musqueam), ḵóḵwú 7mesh (Squamish), and səlilwətaʔ (Tseil Waututh) Nations.

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Morning – Phase 2 Planning

Meeting Objectives:

1. To converge strategic approach to Phase 2 planning efforts between COV and VPD
2. To understand timing of Phase 2 execution.

Summary of Discussion:

1. We are not starting from scratch ☺ a lot of great work underway.
2. VFRS confirmed the following:
 - a. Fire Chief's Order (FCO) is imminent and applies to COV ☺ structures and combustibles are on public space / sidewalks / roadways
 - b. Ideally, there would be no structures or combustible material on public space / sidewalks / roadways
 - c. VFRS recognizes the complex and multifaceted challenges and generally views the City's response as compliant with the FCO to-date as work continues to:
 - i. Remove combustibles and flammable material
 - ii. Gain and maintain access to all buildings and Fire Department Connections (FDC)
3. Current VPD authority is reliant on the FCO, however, a critical incident will drive increased VPD intervention and operations:
 - a. SRO Incident
 - b. Community protests from ramp up of Phase 1
 - c. Fire
 - d. Murder
 - e. Acts of Violence: shootings, sexual & physical assaults, etc.
4. **TIMING:**
 - a. Assuming a critical incident does not occur, Phase 1 (voluntary removal of

structures and combustibles) will continue week of Aug. 15

- i. ENG will ramp up Sanitation team deployment over the next week, increasing presence on the streets and encouraging voluntary removal while providing storage / communications to community members
 - ii. On Aug. 19, the Hastings Leadership Group (HLG) will assess the progress made during the week (Aug. 15-19) and make a decision on advancing to Phase 2 commencing on Aug. 23 (metrics to define "progress" should be considered early this week) added this as an action).
- b. If HLG decides **NOT** to proceed to Phase 2 on Aug. 19, Phase 1 operations will continue; HLG will reassess progress on Sept. 5 for decision on Phase 2 deployment on Sept. 9.
 - c. If the FCO is rescinded prior to decision dates (Aug. 19 or Sept. 5), HLG to reassess next steps.
5. Convergence of VPD Phase 2 Plan and COV Phase 2 plan will commence on Monday Aug. 15 with respective COV and VPD operational teams.

PHASE 1 & 2 ACTIONS:

1. **Mike Zupan:** Confirm resourcing for ramp up of Phase 1 starting Aug. 15
2. **Amy Sidwell:** Develop impoundment plan for ramped up of Phase 1
3. **Sue Baker:** Lead on Phase 2 Plan alignment with VPD (Monday)
4. **Angela MacKenzie:** Confirm Phase 2 Communication lead with Paul Mochrie and Howard Chow (VPD)
5. **Darryl Lagerquist:** Define on-going metrics from ENG, ACCS, and VPD (Crime stats to be confirmed by Don Chapman)
6. **Paul Mochrie/CMO:** Book daily (5PM) HLG meeting through EOC
7. **HLG/CMO:** Define key metrics on removal progress prior to Aug. 19 HLG Meeting

Afternoon Phase 3A & 3B Sustainment Planning

Meeting Objective:

1. To set up process for Phase 3 Sustainment Planning

Summary of Discussion:

1. Phase 3 has three components:

A. s.13(1)

s.13(1)

B. s.13(1)

1. s.13(1)

2.

3.

C. s.13(1)

2. Key Success Factors for Phase 3A & B

- Managing ENG staff safety concerns and comfort with the options ⑧ need ENG team on side and safe
- Confirming VPD role with each option ⑧ escorts vs rapid response model
- Increased funding for COV and VPD
- Retention of staff
- Supporting social infrastructure
- Community NPO Alignment

3. We must prioritize requests from the community:

- a. Washrooms
- b. Showers
- c. Storage

d. Drop-in space

PHASE 3A & B ACTIONS:

1. **Darryl Lagerquist:** Lead development of Phase 3A & B Plan
 - a. SMEs / working group:
 - ⊙Mike Zupan
 - ⊙Mary Clare Zak
 - ⊙Paul Hogan
 - ⊙Amy Sidell
 - ⊙Don Chapman, VPD
 - ⊙Shaun Dean, VPD
 - ⊙Rick Lee, VPD
 - ⊙Darren Peterson
 - ⊙Sue Baker
2. **Daniel Stevens:** EOC activation to support ramp up of COV infrastructure
 - a. Expedite supports to community: washrooms, showers, storage, drop-in centres
 - b. Broader support to acute challenges
 - c. Integrated communication within COV and across agencies
3. **Branislav:** Support expediting social infrastructure resources
4. **Sue Baker:** Develop messaging to community members and involve CEC
 - a. Where people can go
 - b. What they can do
5. **Don Chapman:** Decide on sharing messaging on Crime stats

-----Original Appointment-----

From: Lagerquist, Darryl

Sent: Friday, August 12, 2022 6:03 PM

To: Lagerquist, Darryl; Henselmann, Branislav; Zak, MaryClare; Baker, Sue; Zupan, Mike; Betty Lepps (Betty.Lepps@vancouver.ca); Sidwell, Amy; Scollard, Taryn; Wittgens, Margaret; CHAPMAN, Don; DEANS, Shaun; Meers, Dave; Moore, Tyler; Gandha, Amit; MacKenzie, Angela; Tait, Godfrey; Peterson, Darren; Jasper, Kirsten; Clark, Elizabeth; Levitt, Karen

Cc: Hogan, Paul (eng); Mochrie, Paul

Subject: Hastings Phase 2 and Phase 3 Planning

When: Sunday, August 14, 2022 9:00 AM-4:00 PM (UTC-08:00) Pacific Time (US & Canada).

Where: IN PERSON - s.15(1)(l) (20 person)

Hi All,

Updating the invite per Kirsten / Karen's email. We will keep it as one invite for now and in the morning we will determine who needs to remain for the afternoon. I have booked until 4pm but we will aim to wrap up sooner.

As mentioned, this is an **in-person** meeting.

Thank you again,

Darryl

From: "Swanson, Jean" <Jean.Swanson@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/25/2022 11:24:20 AM
Subject: My two cents on hastings st. tent crisis

Keeping you all in the loop, I'm hoping the city can do the following re the Hastings St. mess. I think it's a good plan and it would be great to actually do it. COPE put out a news release with it. Take care. Jean

In the short term:

- Immediately provide washrooms for tenters on the street.
- Close off some side streets and/or find a space like a parking lot where people who are tenting on Hastings can go and be, and where we can provide washrooms, water, electricity and basic sanitation, overdose prevention and cultural programming.
- Fund peers to organize and maintain these safer places.
- Provide real safe supply that anyone who uses street drugs can access so they don't die.

Medium term:

- All three levels of government start acquiring hotels and/or any empty apartment buildings that can be offered immediately to unhoused people for dignified housing.
- If none or insufficient numbers are for sale, immediately acquire a site or sites for tiny house villages, and either buy or build tiny houses for unsheltered people so they can at least be dry and have a door to lock by winter. Provincial and federal governments should pay for this but if they won't the City should.

Long term:

- Plan for thousands of new units of dignified new housing, with a timeline for when we will actually have enough so no one has to be unhoused. Senior government should pay for this with the City providing the land.
- The province needs to raise welfare and disability rates to meet the real cost of living.

City Councillor Jean Swanson

phone 604-873-7243 email CLRswanson@vancouver.ca
address 453 W 12 Ave Vancouver, BC V5Y 1V4
twitter [@jeanswanson](https://twitter.com/jeanswanson) facebook www.facebook.com/swanson4council/

I am thankful that I live and work on the territories of the xʷməθŋəʔəm (Musqueam), Skwx̱w̱u817_wú7mesh (Squamish), and ǫ̓ᓄᓐᓴᓴᓴ (Yaletown) nations.

While it suits me to send this email now, I do not expect a reply if its outside your working hours.

Because I am a City Councillor, any email that you send me or that I send you that is about City business from either my work or personal email address may be included in records requested under the [BC Freedom of Information and Protection of Privacy Act](#). The City reviews

requests and withholds any information that would be an invasion of privacy or cause harm by one of the means listed in the Act.

From: "Melles, Bruk" <Bruk.Melles@vancouver.ca>
To: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
"Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
Date: 8/25/2022 7:38:15 AM
Subject: s.16(1)

Hi Armin and thanks for the updates. Apologies just getting caught up from yesterday.

s.13(1), s.16(1)

Many thanks,
Bruk

From: Amrolia, Armin <Armin.Amrolia@vancouver.ca>
Sent: Wednesday, August 24, 2022 1:57 PM
To: Henselmann, Branislav <Branislav.Henselmann@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Subject: s.16(1)

s.13(1), s.16(1)

s.13(1), s.16(1)

From: Amrolia, Armin
Sent: Wednesday, August 24, 2022 12:47 PM
To: Henselmann, Branislav <branislav.henselmann@vancouver.ca>
Cc: Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Subject: s.16(1)

Hi Branislav and Bruk ☐ please see below. s.16(1)
s.16(1) Let me know if you need any more info/help. A

From: Amrolia, Armin
Sent: Wednesday, August 24, 2022 12:44 PM
To: Newman, Andrew <Andrew.Newman@vancouver.ca>
Cc: s.16(1) Vilis, Amy <amy.vilis@vancouver.ca>
Subject: s.16(1)

s.16(1)

Armin Amrolia - Deputy City Manager (she/her)

armin.amrolia@vancouver.ca

D ☐ 604.873.7627

C ☐ s.15(1)(l)

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From: "Boyle, Christine" <Christine.Boyle@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 8/29/2022 8:57:29 AM
Subject: RE: E Hastings St - update

Paul,

I just want to pass along another big, deep thank you to you and the staff team who have been leading this through August. I know how hard folks are working, with care and urgency, and limited tools, at a time when everyone was hoping to have a bit of a break, and am really really grateful.

Christine

Councillor Christine Boyle (she/her)

CITY OF VANCOUVER

phone 604-873-7242 email CLRboyle@vancouver.ca

address 453 W 12 Ave Vancouver, BC V5Y 1V4

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From: Mochrie, Paul <Paul.Mochrie@vancouver.ca>

Sent: Saturday, August 27, 2022 1:12 PM

To: Direct to Mayor and Council - DL s.15(1)(l)

Cc: City Manager's Correspondence Group - DL s.15(1)(l)

Subject: E Hastings St - update

Good afternoon Mayor and Council,

As a wrap-up for the past week, I am writing to share an update on our continued efforts to remove structures on East Hastings Street, which remain focused on voluntary compliance from individuals sheltering outdoors.

Eighteen staff members from Engineering Services were working on Hastings St yesterday and succeeded in clearing a number of structures and removing 2500 kilos of material. Staff also distributed 20 meal tickets and water. Fifteen staff will be continuing with this work on Saturday and Sunday.

Our Outreach Team has also been out daily this week developing a better sense as to whom on East Hastings Street may require housing. Approximately 115 people have been identified as sleeping on East Hastings regularly. In addition, between 10 and 12 new people have been observed to be sheltering outdoors in parks each day this week, the majority of these individuals are coming to Crab Park.

The new automated public toilet at Pigeon Park is installed and operational as of this afternoon, with member of the Overdose Prevention Society attending to provide overdose prevention, peer support,

and peer monitoring of the space. The toilet will operate from 9am to 9pm daily. Staff also are working to have a peer supported washroom trailer up and running in the area in early September.

Meetings will continue next week with our partners at the Provincial Framework planning table on near and long-term planning.

Staff will continue to provide any significant updates as they become available.

Best,
Paul

From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>
To: s.16(1)
Date: 8/17/2022 5:19:46 PM
Subject: RE: Hastings St

s.13(1), s.16(1)

Thank you again.

Armin Amrolia - Deputy City Manager, Interim GM REFM (she/her)

armin.amrolia@vancouver.ca

D – 604.873.7627

C – s.15(1)(l)

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From: s.16(1)
Sent: Wednesday, August 17, 2022 4:19 PM
To: Amrolia, Armin <Armin.Amrolia@vancouver.ca>
Cc: s.16(1)

; Singh, Sandra
<Sandra.Singh@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Mauboules, Celine
<celine.mauboules@vancouver.ca>; Bigelow, Ryan <Ryan.Bigelow@vancouver.ca>
Subject: [EXT] RE: Hastings St

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s.13(1), s.16(1)

s.13(1), s.16(1)



From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>

Date: 16 August 2022 at 12:09:49 PM GMT-7

To: s.16(1)



Cc: "Singh, Sandra" <Sandra.Singh@vancouver.ca>, "Henselmann
Branislav" <Branislav.Henselmann@vancouver.ca>, s.16(1)
s.16(1)



"Bigelow, Ryan" <Ryan.Bigelow@vancouver.ca>, "Melles,


Bruk" <Bruk.Melles@vancouver.ca>, "Mauboules,

Celine" <celine.mauboules@vancouver.ca>

Subject: Hastings St

\u-257 ?

s.13(1), s.16(1)




s.13(1), s.16(1)




s.13(1), s.16(1)



s.13(1), s.16(1)



s.13(1), s.16(1)



Many thanks.

Armin Amrolia - Deputy City Manager, Interim GM, REFM (she/her)

armin.amrolia@vancouver.ca

D ☐ 604.873.7627

C ☐ s.15(1)(l)

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From: ["Monckton, Neil" <Neil.Monckton@vancouver.ca>](mailto:Neil.Monckton@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 8/24/2022 1:53:11 PM
Subject: Re: Hastings St encampment - correspondence

Hi Paul,

I was waiting for today to happen to finalize. Will do that and send by Friday.

I checked with Minister Rankin's office yesterday about whether or not they had met with the advocate. They had at her request.

We have not received a similar request so I wanted to check with Kennedy about whether or not we should seek a meeting.

Will let you know by tomorrow what we decide.

Neil

Sent from my iPhone

On Aug 24, 2022, at 1:27 PM, Mochrie, Paul
<Paul.Mochrie@vancouver.ca> wrote:

\u-257 ?

Hi Neil,

I understand that staff have provided draft responses to correspondence received from the Human Rights Commissioner, Federal Housing Advocate and Minister Mark regarding the situation on Hastings St. Are you able to confirm whether those letters have been sent? If not, please let me know if there is anything more you need from us.

On a separate but related note, I gather the Federal Housing Advocate is scheduled to be in town August 29-September 2. Has there been any engagement with your office regarding that visit?

Many thanks,
Paul

Paul Mochrie (he/him)
City Manager

City of Vancouver

paul.mochrie@vancouver.ca

604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθN̓θəm (Musqueam), Skwx̌w̓7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Fry, Pete" <Pete.Fry@vancouver.ca>
Date: 8/25/2022 11:51:29 AM
Subject: s.15(1)(l)

Thanks Pete. We will follow up on your questions below.

By way of clarification in the interim, staff have not requested VPD to refrain from enforcing the Street and Traffic Bylaw (nor would that be something we would ever do).

Paul

From: Fry, Pete <Pete.Fry@vancouver.ca>
Sent: Wednesday, August 24, 2022 7:11 AM
To: Mochrie, Paul <Paul.Mochrie@vancouver.ca>
Subject: s.15(1)(l)

Hi Paul,

s.15(1)(f)

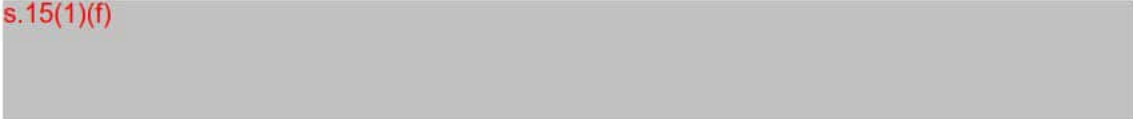


Questions

- Are VPD explicitly instructed not to uphold the relevant sections (ie sec. 70) of the Street and

Traffic Bylaw?

- What obligation does City/REFM have to leaseholders to maintain a safe and problem free streetscape/building conducive to minimum standards for running a business?
- Can REFM do a bit more maintenance and upkeep at this location?
- What other remedy can we suggest to these tenants to address this situation, or to the camper to relocate?
- s.15(1)(f)



Pete Fry | City Councillor

City of Vancouver | 453 W 12th Avenue

Vancouver | BC V5Y 1V4

604.873.7246 | Pete.fry@vancouver.ca

Twitter: @PtFry



From: "LaClaire, Lon" <lon.laclaire@vancouver.ca>
To: meenakshi@pivotlegal.org
lyndsay@pivotlegal.org
anna@pivotlegal.org
Date: 8/5/2022 12:02:14 PM
Subject: Response to Pivot's letter RE: July 25 Order Issued by Vancouver Fire & Rescue Services
Attachments: City - Letter (Pivot Legal Society) - Hastings Street By-Laws and Fire Chiefs Order (2022-08-05) (002).pdf

Good Afternoon all,

Attached please find our response to your July 29th letter.

Regards,
Lon & Sandra

From: Meenakshi Manoe <meenakshi@pivotlegal.org>
Sent: Friday, July 29, 2022 3:18 PM
To: Stewart, Kennedy <Kennedy.Stewart@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>
Cc: Shames, Albert <Albert.Shames@vancouver.ca>; Sumter-Freitag, April <April.Sumter-Freitag@vancouver.ca>; McRae-Smith, Bronwen <Bronwen.McRae-Smith@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Magnusson, Rachel <Rachel.Magnusson@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Southard, Rose <Rose.Southard@vancouver.ca>; Schwebs, Saul <Saul.Schwebs@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; AG.Minister@gov.bc.ca; Melanie.Mark.MLA@leg.bc.ca; commissioner@bchumanrights.ca; Lyndsay Watson <lyndsay@pivotlegal.org>; Anna Cooper <anna@pivotlegal.org>
Subject: [EXT] July 25 Order Issued by Vancouver Fire & Rescue Services
Importance: High

Hello,

Please find attached a time-sensitive letter addressed to City of Vancouver representatives. Kindly direct any response to Anna Cooper, Lyndsay Watson and myself.

Thank you,
Meenakshi

--

Meenakshi Mannoe

Pronouns: she/her/hers

Criminalization & Policing Campaigner

Pivot Legal Society

Direct: 604-255-9700 ext.164

www.pivotlegal.org [pivotlegal.org] | [@pivotlegal](https://twitter.com/pivotlegal) [[twitter.com](https://twitter.com/pivotlegal)]

121 Heatley Avenue, Vancouver, BC, V6A 3E9

Unceded territories of the xʷməθd̓ʷr̓əm (Musqueam),

Mdpq̓p̓ōʷmesh (Squamish), and l̓'et̓'ilwətaʔ (Tsleil-Waututh) Nations.

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CONFIDENTIAL

August 5, 2022

Pivot Legal Society
121 Heatley Avenue
Vancouver, BC V6A 3E9

Dear Ms. Cooper, Ms. Watson, and Ms. Manoe,

(Please note we based your address on the pronouns identified on the Pivot website)

Thank you for your letter dated July 29 in which you outline numerous concerns related to the situation on Hasting Street. Before we respond, I would like to recognize the important role that PIVOT Legal Society plays in advocating for people who would not otherwise have representation.

In your letter you outline a number of issues and concerns related to the work to identify alternatives to VPD presence in street sweeps as well as the broader issue of how governments in BC address unsheltered homelessness.

It is important to clarify that the City never indicated it would not enforce the *Street and Traffic By-law* as it relates to keeping sidewalks clear of structures. The work with community partners on an alternative approach to "street sweeps" was intended to find an alternative to VPD presence during by-law enforcement. As you know, we have been exploring whether community organizations can play a role in helping people comply with the *Street and Traffic By-law*, recognizing that such potential partnerships do not preclude enforcement of the Street and Traffic Bylaw at some point if structures are not removed. The withdrawal of VPD from day-to-day operations should not be interpreted as a City decision to not enforce the *Street and Traffic By-law*. Instead, the VPD announcement accelerated the work to try to find an alternative approach to their presence that we had started months earlier.

As you know, the number of structures on the sidewalks along Hastings Street rapidly grew in the following weeks. While the City was working with partners on alternative approaches to VPD presence in by-law enforcement, staff were very clear in communications with community groups that the structures were untenable and creating safety risks. Understandably, it is now clear that relying on a community group to support the City to remove structures may not be realistic as asking the community to do this work places them in a difficult situation. While we hope that a community-based street cleaning approach can continue to play an integral role in sidewalk stewardship moving forward, we recognize that we will also need to find approaches to by-law enforcement that do not rely on community groups.

The July 25 Fire Chief's Order simply accelerated the planning already underway to remove structures from the sidewalks. Chief Fry's Order highlights the urgent life-safety risks caused by structures so close to buildings and provides some specific direction, but to be very clear, the need to remove structures had already been communicated numerous times to community partners.

The fire risks to people on the sidewalks and living and working in the neighbourhood are significant and I encourage you to recognize them. If a fire starts in a structure or tent, the risk to those on Hastings street is extremely high given the number of structures tied together that can quickly ignite, spread, and cause serious harm. Further, if a fire starts from the outside of a building it will enter into the void spaces of the building rendering any sprinkler system that may be installed ineffective. The fire will spread rapidly and, given the abutting adjacency of buildings along these blocks, the risk of a fire rapidly spreading to a number of buildings is high. The number of affordable housing units along this stretch of Hastings is significant and any undue risk to these buildings is unacceptable as a fire could see both death or injury to both the people sleeping in tents along the building perimeter and tenants. This also could result in a significant number of people thrust into unexpected homelessness. As well, there are many business and services along these blocks whose tenants and workers would be at risk.

We have had two fires in this stretch since the structures intensified: one started outside of the Street Church, witnessed by over a dozen people with no one intervening or calling VFRS. That fire caused the evacuation of the 80 units at The Maple. Earlier this week a fire broke out at The Molson Hotel. Due to the structures on the street VFRS could not access the water source for a rapid response. If these fires had managed to spread further, it could have led to a significant loss of life, housing could have been lost, and people's businesses and livelihoods damaged. We simply cannot tolerate this level of fire risk in a dense urban setting.

Further, as you know, there are other significant risks escalating along these blocks: reports of increased violence against women, assaults on people entering and exiting buildings, and reports of the increased presence of organized crime are significant concerns. And, of course, Hastings Street is a major arterial for the downtown core, required by public transit and emergency services for rapid access to and from the downtown core. We have already seen people stepping into and walking in the curb lane because passage along the sidewalk is either unsafe or impossible. This is unacceptable and places them and others at significant risk of injury or death.

We recognize that the risks of homelessness are significantly higher than when people are housed and also of drug poisoning death by people using illicit substances. The City has implemented a number of measures within its purview and means to mitigate these risks, recognizing that housing, income, and health are the jurisdiction of senior government. The City has implemented washroom trailers with harm reduction and peer monitoring supports and is also activating the ATP at Pigeon Park with a similar monitoring program. We have supported VCH to locate OPS sites in City buildings and continue to actively advocate for safe supply to senior government. We have also invested significantly in housing and shelter creation and daytime drop-in spaces despite these social services being the purview of senior government.

As you know, there are currently not sufficient indoor spaces (shelter or housing units) for people experiencing homelessness, whether they are on Hastings Street, in Crab Park, or across the city. We understand the gravity of this situation first and foremost for those experiencing homelessness and also for the broader community who are also impacted. The City is working assertively with senior government to build new housing and increase shelter options, while advocating for policy and programs such as safe supply, decriminalization of substance use, increased income assistance, and increased daytime drop-ins, etc.

We know the tools and resources we have at our disposal as local government are inadequate to respond to the complexity and challenges of the scale of homelessness we are facing. Despite the gap in services and the understandable frustration we, you, and others feel about that, we still cannot have tents and structures on sidewalks, adjacent to buildings and busy streets as they put even more people at risk.

As noted above, we do value the role PIVOT and other advocacy groups play in pressing for systems and program changes. We also know this letter will not satisfy your demands, but hope we have at least clarified some information about the work on Hastings Street.

Sincerely,

s.15(1), s.22(1)

Lon LaClaire, M.Eng, P.Eng
General Manager
Engineering Services

604.873.7336 | lon.laclaire@vancouver.ca

s.15(1), s.22(1)

Sandra Singh
General Manager
Arts, Culture, and Community Services

604.871.6858 | sandra.singh@vancouver.ca

cc: Paul Mochrie, City Manager
Karen Levitt, Deputy City Manager
Armin Amrolia, Deputy City Manager
Karen Fry, Fire Chief

CONFIDENTIAL

From: "EOC Planning Chief \(\Vancouver\)" s.15(1)(l)
To: "EOC Situation Report - DL" s.15(1)(l)
Date: 8/23/2022 6:01:05 PM
Subject: Sit Rep - EOC Hastings Destructuring - Aug 23/2022
Attachments: 2022-08-23- Situation Report - Hastings Destructuring.pdf

Hello all,

Please see the attached EOC Situation Report for today, August 23, 2022.

Full updates on all tasks from the action plan will be distributed on Thursday.

Best,

Gillian Wong
Deputy Planning Chief
Emergency Operations Centre
City of Vancouver
E s.15(1)(l)

Situation Report

Event Name	Hastings De-Structuring
Date	Aug 23, 2022
Time	18:00
Operational Period	2 (Aug 20-26)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, Deputy Planning Chief
Authorized by	Branislav Henselmann, EOC Director

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 Any distribution outside your agency requires prior approval from the EOC Director*

EOC CONTACT INFO

Email: s.15(1)(l)

1. Fire at 568 Powell Street and 215 Princess St.
 - Neither site will be reoccupied without significant remediation so residents are displaced indefinitely.
 - Emergency Support Services (ESS) continues to provide ongoing support to displaced residents.
A meeting for evacuees was held today and another is set for tomorrow.

2. First Responder meeting was productive. Open invitation for follow up meetings as needed.

1. Cheque Day is tomorrow, Aug 24
2. Press conference scheduled for 10am on Wednesday August 24th for CoV, VFRS, and BC Housing. CEC has received ~10 media RSVPs at time of reporting.
3. EOC continues to monitor potential for heat event this coming week. Latest information from Environment Canada forecasts that there will not be a heat warning and that air quality from wildfire smoke is not currently at dangerous levels.

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	August 23	<ul style="list-style-type: none"> Counsellors support on-site weekdays
2	De-Structuring Operations	In progress	s.13(1)
3	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> Connecting people with supports and identify emerging issues.
	b. APT - Pigeon Park	Aug 25	<ul style="list-style-type: none"> Kiosk will be operational Sept 2. APT operation is not contingent on the kiosk being operational.
	c. Mobile Washroom Trailer - Gore & Hastings	Delayed: Aug 31	<ul style="list-style-type: none"> On track to confirm contractor and execute service agreement. Issue: Need to find an alternate power source. Electrical Design is looking for a solution.
	d. Comfort Stations	Ongoing	<ul style="list-style-type: none"> Operating at 20hrs per day (5AM to 1AM). Risk: funding in place until Aug 31 for the additional hours. Team working with ACCS for funding extension.

Status Legend:

Not started

In progress

Complete/Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	e. Storage & Drop in		
	- 390 Main (Storage and Drop in)	Ongoing	<ul style="list-style-type: none"> Aboriginal Front Door operational today. Hours from 10-2. Planning for drop in. Food program starting up.
	- 987 E Cordova (Storage)	Ongoing	<ul style="list-style-type: none"> No issues to report
	- 320 Alexander (Drop in only)	In progress	<ul style="list-style-type: none"> This space is not operational as we are awaiting notice from the board which meets on August 25th
	- 101 Cordova St (Women's Only storage)	Ongoing	<ul style="list-style-type: none"> The space opened on August 17th. Women are using storage. Hours are M-Fr 8:30-10:30 AM for drop off and 4-6 pick up 7 days per week.
	f. Housing and Shelters	In progress	s.13(1)
	g. Supports for Indigenous Peoples	Ongoing	<ul style="list-style-type: none"> Aboriginal Front Door began outreach today
	h. Supports for women	Ongoing	<ul style="list-style-type: none"> Still seeking space. Storage for women is available but drop in space not available.
4	Communications	Ongoing	<ul style="list-style-type: none"> Advisory issued for the media briefing on Aug 23 with City, VFRS and BCH. ~10 media RSVPs to date

Status Legend:

Not started

In progress

Complete/Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
5	Monitoring Parks	Ongoing	s.13(1)
6	Phase 3 Planning	August 24	
7	Coordination with Partners	Ongoing	
8	Impoundment Plan	August 26	

Status Legend:	Not started	In progress	Complete/ Ongoing	On hold/ Issues	Cancelled
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#	Objective	Status/Target	Risks/Issues/Comments
9	Enhance EOC Operations	August 26	s.13(1)
10	Track and forecast costs	Ongoing	• No identified issues

Status Legend:

Not started

In progress

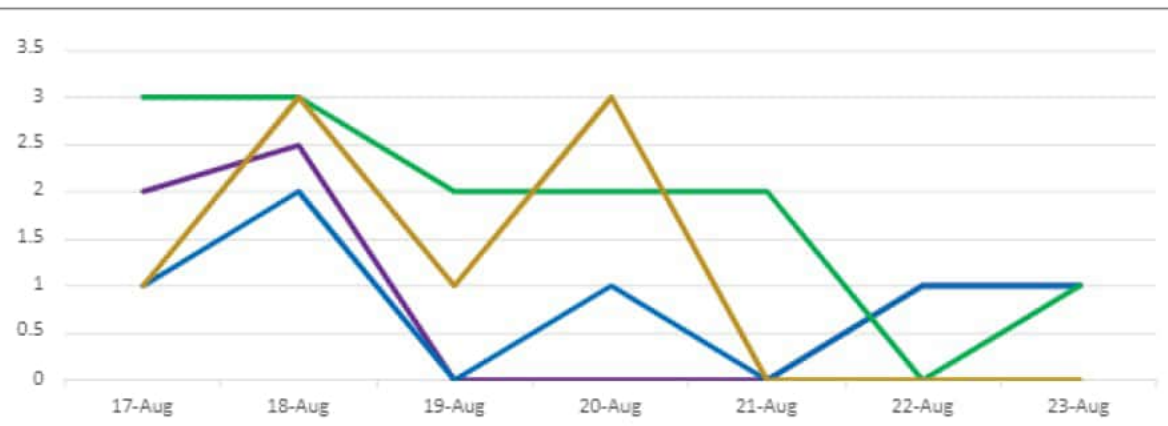
Complete/Ongoing

On hold/ Issues

Cancelled

De-construction

- 1** # of priority sites cleared /10
- 1** # Fire Department Connections made accessible
- 1** # of structures taken down
- 0** # new structures have appeared between Abbott and Gore



Housing & Shelters

- 0** # unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)
- 0** # unhoused people within Abbott - Gore that accepted offer of housing (~210 people)
- 31** # of shelter spaces available today
- 30** # of SRO units ready for tenanting today
- 20** Estimated # of SRO units available by end of next week

Monitoring Parks

	Structures	People
Total New	19	25
Andy Livingstone Park	4	6
Crab Park	8	10
Oppenheimer Park	2	2
Strathcona Park	1	2
McLean Park	1	1
Pigeon Park	1	1
Other Parks	2	3

De-construction

Required Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	Total (Since Aug 17)
# of priority sites cleared /10	2	2.5	0	0	0	1	1	6.5
# Fire Department Connections made accessible	1	2	0	1	0	1	1	6
# of structures taken down	3	3	2	2	2	0	1	13
# new structures have appeared between Abbott and Gore	1	3	1	3	0	0	0	8
# of tents taken down	--	3	2	1	2	2	3	13
# of carts distributed by Sanitation	15	20	20	14	3	4	0	76
# propane tanks removed	2	2	2	0	0	2	0	8
# flyers distributed	50	0	0	0	0	0	0	50
# of Evelyne Saller meal tickets distributed by ENG teams	25	10	0	0	0	0	45	80
Tonnage of material removed (kg)	2500	4500	3500	3000	2500	3000	2500	n/a
# of Operations Workers deployed	20	18	18	12	12	18	17	n/a
# of Supervisors deployed	3	--	2	1	1	2	2	n/a
# of Managers deployed	1	--	1	1	1	1	1	n/a
# of VFRS Inspectors deployed	4	4	4	2	2	3	4	n/a

Storage & Drop-ins

Required Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	2	2	2	3	3	3	2	n/a
# of totes @ 390 Main (73 tote capacity)	3	4	1	--	0	1	1	10
# of people storing totes @ 390 Main (73 tote capacity)	--	3	1	--	0	1	1	8
# of totes @ 987 E. Cordova (24 tote capacity)	0	0	0	0	0	0	0	n/a
# of people storing totes @ 987 E. Cordova (24 tote capacity)	--	--	0	0	0	0	0	n/a
# of totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	7	10	--	--	--	10	n/a
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	--	--	--	--	--	--	n/a

Housing & Shelters

Required Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	Total (Since Aug 17)
# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	0	0	0	2	0	0	0	2
# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	--	--	--	0	0	0	0	0
# of shelter spaces available today	10	17	14	31	33	35	31	n/a
# of SRO units ready for tenanting today	30	30	30	30	30	30	30	n/a
Estimated # of SRO units available by end of next week	--	--	20	20	20	20	20	n/a

Communications

Required Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	Total (Since Aug 17)
# of media requests received and responded *	0	0	0	0	1	1	--	2

* Reporting is 1 day delayed

Monitoring Parks

Metric	17-Aug		18-Aug		19-Aug		20-Aug		21-Aug		22-Aug		23-Aug		Total (Since Aug 17)	
	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Total New sheltering in DTES Parks	14	20	15	20	10	12	22	29	12	14	14	18	19	25	106	138
# New sheltering Andy Livingstone Park	2	5	2	--	1	2	--	--	2	3	1	2	4	6	--	--
# New sheltering Crab Park	7	9	4	--	5	5	--	9	2	3	4	6	8	10	--	--
# New sheltering Oppenheimer Park	2	2	3	--	2	3	--	5	2	3	2	2	2	2	--	--
# New sheltering Strathcona Park	2	2	3	--	1	1	--	1	2	2	1	2	1	2	--	--
# New sheltering McLean Park	0	0	2	--	0	0	--	--	2	2	1	1	1	1	--	--
# New sheltering Pigeon Park	1	2	1	--	1	1	--	--	1	--	1	0	1	1	--	--
# New sheltering at other parks	--	--	--	--	--	--	--	--	1	1	4	5	2	3	--	--

End of document

From: ["EOC Planning Chief \\(\Vancouver\\)"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.15(1)(l)
Date: 8/24/2022 5:55:32 PM
Subject: Sit Rep - EOC Hastings Destructuring - Aug 24/2022
Attachments: 2022-08-24- Situation Report - Hastings Destructuring (1).pdf

Hello all,

Please see the attached EOC Situation Report for today, August 24, 2022.

A full update on all tasks from the EOC Action Plan will be distributed tomorrow (Thursday).

Best,
Elizabeth

Elizabeth Clark | EOC Planning Chief
City of Vancouver Emergency Operations Centre

s.15(1)(l)

Situation Report

Event Name	Hastings De-Structuring
Date	Aug 24, 2022
Time	17:50
Operational Period	2 (Aug 20-26)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Elizabeth Clark, Planning Chief
Authorized by	Daniel Stevens, EOC Director

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 Any distribution outside your agency requires prior approval from the EOC Director*

EOC CONTACT INFO

Email: s.15(1)(l)

1. Steady progress continued today. Several locations outside of the ten priority fire locations were cleared and additional areas continue to be cleared.
2. Press conference was held today with broad coverage across media outlets.
3. Progress made regarding washroom trailer, APT and new potential storage space at 323 Alexander.
4. Key meetings with BC Housing occurred today.
5. Income and disability assistance payments were issued today (cheque day).
6. Fire at 568 Powell Street and 215 Princess Street
 - RainCity Housing, BC Housing and Emergency Support Services (ESS) continue to provide support to displaced individuals. Residents of 215 Princess Street are currently housed at the Budzey building and residents of 586 are housed at Brandiz Hotel.
 - Minimal impacts to sheltering options already committed to supporting Hastings operations.

1. Meeting with Veterans Manor is scheduled tomorrow to discuss using old Evelyn Saller site for women's drop-in.
2. EOC continues to monitor temperature and air quality levels. Environment Canada forecasts that there will not be a heat warning and that air quality from wildfire smoke is not currently at dangerous levels.

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	August 23	<ul style="list-style-type: none"> Counsellors support on-site weekdays
2	De-Structuring Operations	In progress	s.13(1)
3	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> Was not in field today but will resume tomorrow (Aug 25). Connecting people with supports and identify emerging issues.
	b. Automated Public Toilet (APT) - Pigeon Park	Aug 25 (potential delay, will confirm tomorrow)	<ul style="list-style-type: none"> Crews onsite with Overdose Prevention Society (OPS) today for installation and testing. Kiosk will be operational Sept 2. APT operation is not contingent on the kiosk being operational.

Status Legend:

Not started

In progress

Complete/Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	c. Mobile Washroom Trailer - Gore & Hastings	Delayed: Aug 31	<ul style="list-style-type: none"> Mobile washroom trailer delivered to National Yard. Staffing (NPO/ENG) review today and electrical review for hook-up assessed. Meeting with Fire and Water re: Temporary Hydrant Permit confirmed fast turnaround. Issue: Need to find an alternate power source. Electrical Design is looking for a solution.
	d. Comfort Stations	Ongoing	<ul style="list-style-type: none"> Operating at 20hrs per day (5AM to 1AM). Ongoing extended hours approved, ACCS approved funding extension for additional hours to end of September (\$5K)
	e. Storage & Drop in		
	- 390 Main (Storage and Drop in)	Ongoing	<ul style="list-style-type: none"> Aboriginal Front Door operational today. Hours from 10AM-2PM.
	- 987 E Cordova (Storage)	Ongoing	<ul style="list-style-type: none"> No issues to report
	- 320 Alexander (Drop in only)	In progress	<ul style="list-style-type: none"> This space is not operational as we are awaiting notice from the board which meets on August 25th
	- 101 Cordova St (Women's Only storage)	Ongoing	<ul style="list-style-type: none"> The space opened on August 17th. Women are using storage. Hours are M-Fr 8:30-10:30 AM for drop off and 4-6 pick up 7 days per week.

Status Legend:

Not started

In progress

Complete/Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	- 323 Alexander Street (Storage) - unconfirmed	Ongoing	<ul style="list-style-type: none"> Possible new storage location. Site visit conducted to assess as potential new storage space.
	f. Housing and Shelters	In progress	s.13(1)
	g. Supports for Indigenous Peoples	Ongoing	<ul style="list-style-type: none"> No issues identified.
	h. Supports for women	Ongoing	<ul style="list-style-type: none"> Still seeking space. Storage for women is available but drop in space not available.
4	Communications	Ongoing	<ul style="list-style-type: none"> Press conference with City, VFRS and BCH held today. No issues identified.
5	Monitoring Parks	Ongoing	s.13(1)

Status Legend:	Not started	In progress	Complete/ Ongoing	On hold/ Issues	Cancelled
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#	Objective	Status/Target	Risks/Issues/Comments
6	Sustainment Planning (formerly Phase 3 Planning)	Ongoing	s.13(1)
7	Coordination with Partners	Ongoing	
8	Impoundment Plan	August 26	

Status Legend:	Not started	In progress	Complete/Ongoing	On hold/ Issues	Cancelled
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#	Objective	Status/Target	Risks/Issues/Comments
9	Enhance EOC Operations	August 26	s.13(1)
10	Track and forecast costs	Ongoing	• No identified issues

Status Legend:

Not started

In progress

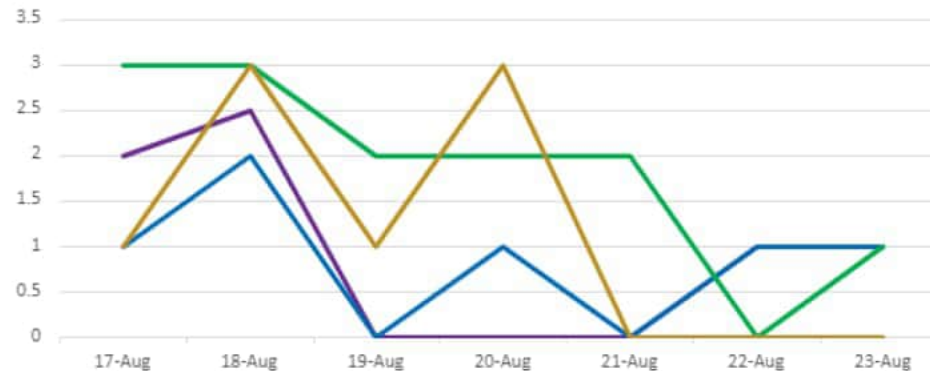
Complete/Ongoing

On hold/ Issues

Cancelled

De-construction

For Aug 24	Total (Since Aug 17)	
0	6.5	# of priority sites cleared /10
9	15	# Fire Department Connections made accessible
0	13	# of structures taken down
0	8	# new structures have appeared between Abbott and Gore



Housing & Shelters

For Aug 24	Total (Since Aug 17)	
0	2	# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)
0	0	# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)
35		# of shelter spaces available today
30		# of SRO units ready for tenanting today
20		Estimated # of SRO units available by end of next week

Monitoring Parks

	Total (Since Aug17)	
	Structures	People
Total New	118	155
For Aug 24		
	Structures	People
Total New	12	17
Andy Livingstone Park	2	0
Crab Park	5	4
Oppenheimer Park	3	7
Strathcona Park	0	4
McLean Park	1	--
Pigeon Park	1	2
Other Parks	0	0

Communications

For Aug 23 *	Total (Since Aug 2)	
0	54	# of media requests received and responded to (previous day)

* Reporting is 1 day delayed

De-construction

Required Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	Total (Since Aug 17)
# of priority sites cleared /10	2	2.5	0	0	0	1	1	0	6.5
# Fire Department Connections made accessible	1	2	0	1	0	1	1	9	15
# of structures taken down	3	3	2	2	2	0	1	0	13
# new structures have appeared between Abbott and Gore	1	3	1	3	0	0	0	0	8
# of tents taken down		3	2	1	2	2	3	10	23
# of carts distributed by Sanitation	15	20	20	14	3	4	0	0	76
# propane tanks removed	2	2	2	0	0	2	0	3	11
# flyers distributed	50	0	0	0	0	0	0	0	50
# of Evelyne Saller meal tickets distributed by ENG teams	25	10	0	0	0	0	45	30	110
Tonnage of material removed (kg)	2500	4500	3500	3000	2500	3000	2500	2500	n/a
# of Operations Workers deployed	20	18	18	12	12	18	17	17	n/a
# of Supervisors deployed	3	--	2	1	1	2	2	3	n/a
# of Managers deployed	1	--	1	1	1	1	1	1	n/a
# of VFRS Inspectors deployed	4	4	4	2	2	3	4	2	n/a

Storage & Drop-ins

Storage & Drop-ins Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	2	2	2	3	3	3	2	0	n/a
# of totes @ 390 Main (73 tote capacity)	3	4	1	--	0	1	1	10	n/a
# of people storing totes @ 390 Main (73 tote capacity)	--	3	1	--	0	1	1	8	n/a
# of totes @ 987 E. Cordova (24 tote capacity)	0	0	0	0	0	0	0	--	n/a
# of people storing totes @ 987 E. Cordova (24 tote capacity)	--	--	0	0	0	0	0	--	n/a
# of totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	7	10	--	--	--	10	10	n/a
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	--	--	--	--	--	--	--	n/a

Housing & Shelters

Housing & Shelters Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	Total (Since Aug 17)
# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	0	0	0	2	0	0	0	0	2
# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	--	--	--	0	0	0	0	0	0
# of shelter spaces available today	10	17	14	31	33	35	31	35	n/a
# of SRO units ready for tenanting today	30	30	30	30	30	30	30	30	n/a
Estimated # of SRO units available by end of next week	--	--	20	20	20	20	20	20	n/a

Communications

Communications Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	Total (Since Aug 2)
# of media requests received and responded to (previous day) *	0	0	0	0	1	1	0		54

* Reporting is 1 day delayed

Monitoring Parks

Metric	17-Aug		18-Aug		19-Aug		20-Aug		21-Aug		22-Aug		23-Aug		24-Aug		Total (Since Aug 17)	
	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Total New sheltering in DTES Parks	14	20	15	20	10	12	22	29	12	14	14	18	19	25	12	17	118	155
# New sheltering Andy Livingstone Park	2	5	2	--	1	2	--	--	2	3	1	2	4	6	2	0	--	--
# New sheltering Crab Park	7	9	4	--	5	5	--	9	2	3	4	6	8	10	5	4	--	--
# New sheltering Oppenheimer Park	2	2	3	--	2	3	--	5	2	3	2	2	2	2	3	7	--	--
# New sheltering Strathcona Park	2	2	3	--	1	1	--	1	2	2	1	2	1	2	0	4	--	--
# New sheltering McLean Park	0	0	2	--	0	0	--	--	2	2	1	1	1	1	1	--	--	--
# New sheltering Pigeon Park	1	2	1	--	1	1	--	--	1		1	0	1	1	1	2	--	--
# New sheltering at other parks	0	0	0	0	0	0	0	0	1	1	4	5	2	3	0	0	--	--

End of document

From: ["EOC Planning Chief \\(\Vancouver\\)"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.15(1)(l)
Date: 8/25/2022 7:03:15 PM
Subject: Sit Rep - EOC Hastings Destructuring - Aug 25/2022
Attachments: 2022-08-25- Situation Report - Hastings Destructuring.pdf

Hello all,

Please see the attached EOC Situation Report for today, August 25, 2022, which includes updates on EOC objectives and tasks.

Best,

Gillian Wong
Deputy Planning Chief
Emergency Operations Centre
City of Vancouver
E s.15(1)(l)

Situation Report


Event Name	Hastings De-Structuring
Date	Aug 25, 2022
Time	19:00
Operational Period	2 (Aug 20-26)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, EOC Deputy Planning Chief
Authorized by	Branislav Henselmann, EOC Director

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 Any distribution outside your agency requires prior approval from the EOC Director*

EOC CONTACT INFO

Email: s.15(1)(l)

1. The Veteran's Manor board is meeting today to discuss the use of old Evelyne Saller Centre (320 Alexander)
2. A second People and Support Services planning meeting with BC Housing took place today and will start including ministry partners and Indigenous housing partners next week.
3. Automated Public Toilet (APT) at Pigeon Park is planned to be activated tomorrow, Aug 25.
4. As of today, Emergency Support Services (ESS) is standing down services provided to residents displaced from 568 Powell Street and 215 Princess Street. RainCity Housing, BC Housing and the SRO operator of 215 Princess St. will continue to support evacuees and identify alternate housing solutions for residents.

1. Overdose Awareness Day is Wednesday, August 31. A march starting at VANDU to Main and Hastings as well as a block party are being planned and promoted via posters being circulated in the area.
2. Meeting with BIA is scheduled for tomorrow.
3. Temperatures will decrease as of tomorrow and remain in the low 20's through the weekend.
4. Tomorrow marks the end of Operational Period #2 (Aug 20-26) for the EOC. Action planning for Operational Period #3 (Aug 27-Aug 31) begins tomorrow morning. Note that operational periods #3 and #4 are shorter than previous operational periods s.13(1) 

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	August 23	<ul style="list-style-type: none"> Counsellors support on-site weekdays Train-the-trainer sessions will be starting for staff
2	De-Structuring Operations	In progress	s.13(1)
3	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> No issues to report
	b. Automated Public Toilet (APT) - Pigeon Park	Aug 25 (potential delay, will confirm tomorrow)	<ul style="list-style-type: none"> Outfront/Contractor working out heat and electrical for APT. Hoping to be activated tomorrow with concrete pouring still outstanding.

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

Summary: Status & Risks - Continued

#	Objective	Status/Target	Risks/Issues/Comments
	c. Mobile Washroom Trailer - Gore & Hastings	Delayed: Aug 31	<ul style="list-style-type: none"> Electrical review mitigations complete. Will require electrical generator for interim and staffing solutions to meet Aug 31 deadline (in ground work) and daily removal, recharge, and return from National Yards. Hydro Meter requires conversion from information only to active meter with expedited BC1 request.
	d. Comfort Stations	Ongoing	s.13(1)
	e. Storage & Drop in		
	- 390 Main (Storage and Drop in)	Ongoing	• No issues to report
	- 987 E Cordova (Storage)	Ongoing	• No issues to report
	- 320 Alexander (Drop in only)	In progress	s.13(1)
	- 101 Cordova St (Women/ Gender Diverse Storage)	Ongoing	• No issues to report

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	- 323 Alexander Street (Storage) - unconfirmed	Ongoing	<ul style="list-style-type: none"> Possible new storage location. Site visit conducted to assess as potential new storage space.
	f. Housing and Shelters	In progress	s.13(1)
	g. Supports for Indigenous Peoples	Ongoing	<ul style="list-style-type: none"> No issues to report.
	h. Supports for women	Ongoing	<ul style="list-style-type: none"> No issues to report.
4	Communications	Ongoing	<ul style="list-style-type: none"> Updated Key Messages document Working on storage information flyers No risks or issues identified.
5	Monitoring Parks	Ongoing	s.13(1)

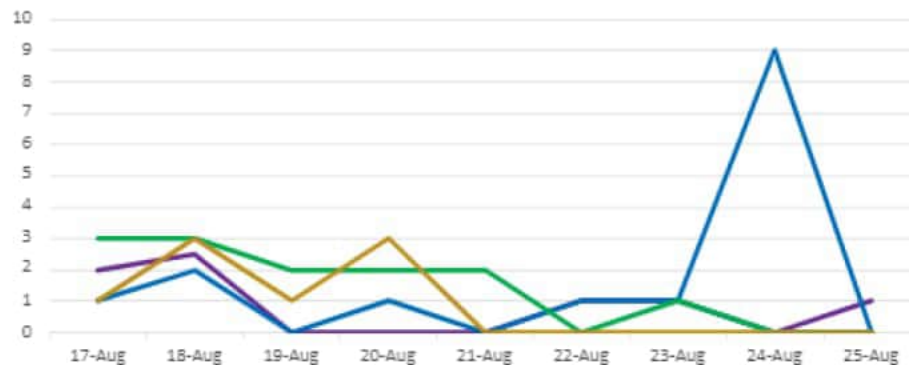
Status Legend:	Not started	In progress	Complete/ Ongoing	On hold/ Issues	Cancelled
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#	Objective	Status/Target	Risks/Issues/Comments
6	Sustainment Planning (formerly Phase 3 Planning)	Ongoing	s.13(1)
7	Coordination with Partners	Ongoing	<ul style="list-style-type: none"> No issues or risks to report.
8	Impoundment Plan	August 26	<ul style="list-style-type: none"> No significant risks or issues. Pre-impoundment and impoundment notices distributed for review.
9	Enhance EOC Operations	Complete/ August 26	s.13(1)
10	Track and forecast costs	Ongoing	<ul style="list-style-type: none"> No identified issues

Status Legend:	Not started	In progress	Complete/ Ongoing	On hold/ Issues	Cancelled
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De-construction

For Aug 25	Total (Since Aug 17)	
1	7.5	# of priority sites cleared /10
0	15	# Fire Department Connections made accessible
0	13	# of structures taken down
0	8	# new structures have appeared between Abbott and Gore



Housing & Shelters

For Aug 25	Total (Since Aug 17)	
0	2	# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)
0	0	# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)
41		# of shelter spaces available today
50		# of SRO units ready for tenanting today
0		Estimated # of SRO units available by end of next week

Monitoring Parks

	Total (Since Aug17)	
	Structures	People
Total New	134	177
For Aug 25		
	Structures	People
Total New	16	22
Andy Livingstone Park	4	6
Crab Park	7	11
Oppenheimer Park	2	2
Strathcona Park	1	1
McLean Park	1	2
Pigeon Park	1	--
Other Parks	0	0

Communications

For Aug 24 *	Total (Since Aug 2)	
5	59	# of media requests received and responded to (previous day)

* Reporting is 1 day delayed

De-construction

De-construction Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	Total (Since Aug 17)
# of priority sites cleared /10	2	2.5	0	0	0	1	1	0	1	7.5
# Fire Department Connections made accessible	1	2	0	1	0	1	1	9	0	15
# of structures taken down	3	3	2	2	2	0	1	0	0	13
# new structures have appeared between Abbott and Gore	1	3	1	3	0	0	0	0	0	8
# of tents taken down		3	2	1	2	2	3	10	4	27
# of carts distributed by Sanitation	15	20	20	14	3	4	0	0	0	76
# propane tanks removed	2	2	2	0	0	2	0	3	0	11
# flyers distributed	50	0	0	0	0	0	0	0	0	50
# of Evelyne Saller meal tickets distributed by ENG teams	25	10	0	0	0	0	45	30	12	122
Tonnage of material removed (kg)	2500	4500	3500	3000	2500	3000	2500	2500	2500	n/a
# of Operations Workers deployed	20	18	18	12	12	18	17	17	16	n/a
# of Supervisors deployed	3	--	2	1	1	2	2	3	2	n/a
# of Managers deployed	1	--	1	1	1	1	1	1	1	n/a
# of VFRS Inspectors deployed	4	4	4	2	2	3	4	2	2	n/a

Storage & Drop-ins

Storage & Drop-ins Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	2	2	2	3	3	3	2	0	3	n/a
# of totes @ 390 Main (73 tote capacity)	3	4	1	--	0	1	1	10	10	n/a
# of people storing totes @ 390 Main (73 tote capacity)	--	3	1	--	0	1	1	8	8	n/a
# of totes @ 987 E. Cordova (24 tote capacity)	0	0	0	0	0	0	0	--	0	n/a
# of people storing totes @ 987 E. Cordova (24 tote capacity)	--	--	0	0	0	0	0	--	0	n/a
# of totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	7	10	--	--	--	10	10	10	n/a
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	--	--	--	--	--	--	--	--	n/a

Housing & Shelters

Housing & Shelters Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	Total (Since Aug 17)
# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	0	0	0	2	0	0	0	0	0	2
# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	--	--	--	0	0	0	0	0	0	0
# of shelter spaces available today	10	17	14	31	33	35	31	35	41	n/a
# of SRO units ready for tenanting today	30	30	30	30	30	30	30	30	50	n/a
Estimated # of SRO units available by end of next week	--	--	20	20	20	20	20	20	0	n/a

Communications

Communications Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	Total (Since Aug 2)
# of media requests received and responded to (previous day)	0	0	0	0	1	1	0	5		59

* Reporting is 1 day delayed

Monitoring Parks

Metric	18-Aug		19-Aug		20-Aug		21-Aug		22-Aug		23-Aug		24-Aug		25-Aug		Total (Since Aug 17)	
	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Total New sheltering in DTES Parks	15	20	10	12	22	29	12	14	14	18	19	25	12	17	16	22	134	177
# New sheltering Andy Livingstone Park	2	--	1	2	--	--	2	3	1	2	4	6	2	0	4	6	--	--
# New sheltering Crab Park	4	--	5	5	--	9	2	3	4	6	8	10	5	4	7	11	--	--
# New sheltering Oppenheimer Park	3	--	2	3	--	5	2	3	2	2	2	2	3	7	2	2	--	--
# New sheltering Strathcona Park	3	--	1	1	--	1	2	2	1	2	1	2	0	4	1	1	--	--
# New sheltering McLean Park	2	--	0	0	--	--	2	2	1	1	1	1	1	--	1	2	--	--
# New sheltering Pigeon Park	1	--	1	1	--	--	1		1	0	1	1	1	2	1	--	--	--
# New sheltering at other parks	0	0	0	0	0	0	1	1	4	5	2	3	0	0	0	0	--	--

Reporting by EOC Objective

EOC Objective

Ensure occupational health and safety plans, processes and orientations are implemented for EOC and field staff

#	Related Tasks	Status / Target	Risks / Issues
1	Implement a team to support health, physical, psychosocial and safety for EOC, outreach and field staff.	In progress/ Aug 23	
2	Establish a safety plan and safety orientation for new EOC employees on site at s.15(1)(l)	In progress/ Aug 22	
3	Implement an on site first aid team.	In progress/ Aug 22	
4	Support occupational health and safety plans and processes.	In progress/ Aug 23	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status / Target	Risks / Issues
1	Remove structures, prioritizing those that are impeding fire department connections and building entrances & exits.	Ongoing / Aug 26	Ongoing work on reducing the footprint of the existing structures, removing unwanted materials. Multiple tents were taken down. 9 Fire connections cleared, and one new entrance opened.
2	Remove priority structures at the following locations: Regent Hotel, 2-15 E. Hastings, 41-57 E. Hastings, 123 & 123 ½ E. Hastings	Ongoing / Aug 26	123 and 123 ½ cleared. Regent continuing to be reduced and more work on other areas.
3	Continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore.	Ongoing / Aug 26	Ongoing work on removing structures and combustible material.
4	Accelerate the transition of packed items and totes into storage.	Ongoing / Aug 26	Risk: slow movement of carts into storage. Some areas have accumulated multiple carts which are causing crowding issues on the street.

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Install and operationalize a peer supported APT in Pigeon Park

#	Related Tasks	Status / Target	Risks / Issues
1	Schedule installation and operationalization of APT.	Complete/ Aug 26	
2	Coordinate and schedule installation and security plan for the peer kiosk (Britco)	In progress/ Aug 26	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

APT is planned to be operational tomorrow, Aug 26.

EOC Objective

Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.

#	Related Tasks	Status / Target	Risks / Issues
1	Execute an extended service agreement with washroom trailer vendor.	In progress/ Aug 23	
2	Finalize deployment plan for daily delivery servicing and removal.	In progress/ Aug 24	
3	Secure street use permits for replacement of trailer.	In progress/ Aug 24	
4	Coordinate power to the trailer.	In progress/ Aug 25	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Support transition of packed totes into storage in collaboration with community partners

#	Related Tasks	Status / Target	Risks / Issues
1	Confirm whether AFDS requires any potential logistical support to transition packed totes into storage (i.e via additional community partner or other)	In progress/ Aug 22	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Enhance external communication to media, public and people sheltering outdoors

#	Related Tasks	Status / Target	Risks / Issues
1	Develop key messaging and communication products (e.g. flyers, posters) for people sheltering outdoors for s.13(1)	In progress	
2	Finalize communication strategy in alignment with VPD and VFRS to support s.13(1)	Aug 26	
3	Coordinate media briefing for August 24 and develop associated media advisory and information bulletin.	Complete	
4	Work with VCH and BC Housing to align messaging for Aug. 24 media briefing and ongoing public messaging.	Complete	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Develop internal communications to staff

#	Related Tasks	Status / Target	Risks / Issues
1	Develop and communicate staff support available to ACCS, Engineering, EOC and other supporting personnel.	Aug 24	
2	Continue providing updates to Mayor and Council.	In progress	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Monitor downstream impacts in CoV Parks

#	Related Tasks	Status / Target	Risks / Issues
1	Monitor the number of daily structures appearing in CoV parks and track which structures are directly related to people who were sheltering outdoors on Hastings Street.	In progress	
2	Track structure related 311 complaints.	In progress	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Develop long term sustainment strategy for management of Hastings Street (Phase 3)

#	Related Tasks	Status / Target	Risks / Issues
1	Develop resourcing plan.	Complete / Aug 22	
2	Identify strategies to deter structures at high-risk infrastructure (e.g. decals, art).	On hold / Aug 22	Need new date
3	Identify funding sources to plan.	In progress / Aug 24	
4	Draft s.13(1), s.17(1)	New date: Aug 24	Resourcing plan needs to be approved first

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Track service supports available to Hastings community members

#	Related Tasks	Status / Target	Risks / Issues
1	Compile a list and track status of service supports available to Hastings community members and provide to provincial partners	Complete/ Aug 22	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Develop impoundment plan for seized materials

#	Related Tasks	Status / Target	Risks / Issues
1	Finalize cataloguing and inventory system for impounded materials.	Complete	
2	Finalize cataloguing and inventory system for impounded materials.	In Progress/ Aug 31	<ul style="list-style-type: none"> Outstanding item to get agreement on Pigeon Park as community pickup location. Target date moved out to allow for more urgent actions to be prioritized.
3	Finalize public facing messaging to support the plan.	In Progress/ Aug 31	<ul style="list-style-type: none"> Documents sent out for review. Target date moved out to allow for more urgent actions to be prioritized.

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Enhance EOC operations

#	Related Tasks	Status / Target	Risks / Issues
1	s.15(1)(l) [Redacted]	Complete/ Aug 22	
2	Recruit additional EOC staff and develop staffing schedule through mid-September.	Complete/ Aug 26	
3	Develop and implement staff onboarding process.	In progress/ Aug 26	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

EOC Objective

Continue financial tracking and forecasting

#	Related Tasks	Status / Target	Risks / Issues
1	Continue working with departments to track current and forecasted costs.	Ongoing	

Status Legend:

Not started	In progress	Complete	On hold / Issues	Cancelled
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Comments
None.

End of document

From: ["EOC Planning Chief \ \(Vancouver\)"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.13(1)
Date: 8/26/2022 6:10:24 PM
Subject: Sit Rep - EOC Hastings Deconstructing - Aug 26/2022
Attachments: 2022-08-26- Situation Report - Hastings Deconstructing.pdf

Hello all,

Please see the attached EOC Situation Report for today, August 26, 2022.

Best,

Gillian Wong

Planning Chief

Emergency Operations Centre

City of Vancouver

E s.15(1)(l)



Situation Report

Event Name	Hastings De-Structuring
Date	Aug 26, 2022
Time	18:00
Operational Period	2 (Aug 20-26)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, EOC Deputy Planning Chief
Authorized by	Branislav Henselmann, EOC Director

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Any distribution outside your agency requires prior approval from the EOC Director*

EOC CONTACT INFO**Email:** s.15(1)(l)

1. The Automated Public Toilet (APT) at Pigeon Park is operational today
2. Meeting with BIA happened today and COV will be working with them on tailored communication planning moving forward.

1. Overdose Awareness Day is Wednesday, August 31. A march starting at VANDU to Main and Hastings as well as a block party are being planned and promoted via posters being circulated in the area.
2. Temperatures will remain in the low 20's today and through the weekend.
3. Today marks the end of Operational Period #2 (Aug 20-26) for the EOC. Operational Period #3 begins tomorrow, Aug 27.
4. The Action Plan for Operational Period #3 (Aug 27-Aug 31) is being reviewed and then will be distributed.

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	In Progress / August 29	<ul style="list-style-type: none"> Safety orientation developed and will be delivered on an ongoing basis starting Aug 29th First aid and emergency plan complete Psychological safety supports in place for EOC and field staff Physical safety supports in place for EOC
2	De-Structuring Operations	In progress	s.13(1)
3	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> No issues to report
	b. Automated Public Toilet (APT) - Pigeon Park	Complete	<ul style="list-style-type: none"> Operational as of today. Tasks related to operationalizing a kiosk are planned for Operational period #3. Currently activated and staffed until 9pm this evening. Fully operational from 9am – 9pm starting tomorrow.

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	c. Mobile Washroom Trailer - Gore & Hastings	Delayed: Sep 15	s.13(1)
	d. Comfort Stations	Ongoing	<ul style="list-style-type: none"> Confirmed with operator re: extended hours for September.
	e. Storage & Drop in		
	- 390 Main (Storage and Drop in)	Ongoing	<ul style="list-style-type: none"> Open 7am-11pm starting Monday. Outreach on blocks of Hastings starting next week. Arranging meet and greet for Sanitation and AFDS outreach to develop process and protocol for next week.
	- 987 E Cordova (Storage)	Ongoing	<ul style="list-style-type: none"> No issues to report
	- 320 Alexander (Drop in only)	In progress	s.13(1)
	- 101 E. Cordova St (Women/ Gender Diverse Storage)	Ongoing	<ul style="list-style-type: none"> Met with Atira today to discuss improved operations plan and outreach alignment with Sanitation and Carnegie to improve uptake.

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

#	Objective	Status/Target	Risks/Issues/Comments
	- 323 Alexander Street (Storage) - unconfirmed	Ongoing	<ul style="list-style-type: none"> Possible new storage location. Site visit conducted to assess as potential new storage space.
	f. Housing and Shelters	In progress	<ul style="list-style-type: none"> No issues to report.
	g. Supports for Indigenous Peoples	Ongoing	<ul style="list-style-type: none"> No issues to report.
	h. Supports for women	Ongoing	<ul style="list-style-type: none"> No issues to report.
4	Communications	Ongoing	<ul style="list-style-type: none"> No risks or issues identified.
5	Monitoring Parks	Ongoing	<ul style="list-style-type: none"> s.13(1)

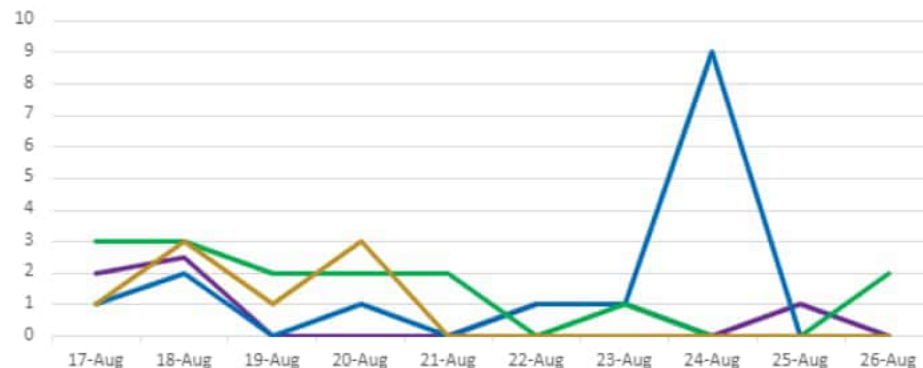
Status Legend:	Not started	In progress	Complete/Ongoing	On hold/ Issues	Cancelled
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#	Objective	Status/Target	Risks/Issues/Comments
6	Sustainment Planning (formerly Phase 3 Planning)	Ongoing	s.13(1)
7	Coordination with Partners	Ongoing	• No issues or risks to report.
8	Impoundment Plan	August 26	• No significant risks or issues. • Pre-impoundment and impoundment notices distributed for review.
9	Enhance EOC Operations	Complete	• No issues or risks to report.
10	Track and forecast costs	Ongoing	• No identified issues

Status Legend:	Not started	In progress	Complete/Ongoing	On hold/ Issues	Cancelled
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De-construction

For Aug 26	Total (Since Aug 17)	
0	7.5	# of priority sites cleared /10
All Clear	15	# Fire Department Connections made accessible
2	15	# of structures taken down
0	8	# new structures have appeared between Abbott and Gore



Housing & Shelters

For Aug 26	Total (Since Aug 17)	
1	3	# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)
0	0	# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)
37		# of shelter spaces available today
50		# of SRO units ready for tenanting today
2		Estimated # of SRO units available by end of next week

Communications

For Aug 25 *	Total (Since Aug 2)	
1	60	# of media requests received and responded to (previous day)

* Reporting is 1 day delayed

Monitoring Parks

	Total (Since Aug17)	
	Structures	People
Total New	147	197
For Aug 26		
	Structures	People
Total New	13	20
Andy Livingstone Park	4	10
Crab Park	7	9
Oppenheimer Park	1	1
Strathcona Park	0	0
McLean Park	0	0
Pigeon Park	1	0
Other Parks	0	0

De-construction

De-construction Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	26-Aug	Total (Since Aug 17)
# of priority sites cleared (out of 10)	2	2.5	0	0	0	1	1	0	1	0	7.5
# Fire Department Connections made accessible	1	2	0	1	0	1	1	9	All Clear	All Clear	15
# of structures taken down	3	3	2	2	2	0	1	0	0	2	15
# new structures have appeared between Abbott and Gore	1	3	1	3	0	0	0	0	0	0	8
# of tents taken down		3	2	1	2	2	3	10	4	2	29
# of carts distributed by Sanitation	15	20	20	14	3	4	0	0	0	0	76
# propane tanks removed	2	2	2	0	0	2	0	3	0	0	11
# flyers distributed	50	0	0	0	0	0	0	0	0	0	50
# of Evelyne Saller meal tickets distributed by ENG teams	25	10	0	0	0	0	45	30	12	20	142
Tonnage of material removed (kg)	2500	4500	3500	3000	2500	3000	2500	2500	2500	2250	n/a
# of Operations Workers deployed	20	18	18	12	12	18	17	17	16	18	n/a
# of Supervisors deployed	3	--	2	1	1	2	2	3	2	3	n/a
# of Managers deployed	1	--	1	1	1	1	1	1	1	1	n/a
# of VFRS Inspectors deployed	4	4	4	2	2	3	4	2	2	0	n/a

Storage & Drop-ins

Storage & Drop-ins Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	26-Aug	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	2	2	2	3	3	3	2	0	3	2	n/a
# of totes @ 390 Main (73 tote capacity)	3	4	1	--	0	1	1	10	10	13	n/a
# of people storing totes @ 390 Main (73 tote capacity)	--	3	1	--	0	1	1	8	8	11	n/a
# of totes @ 987 E. Cordova (24 tote capacity)	0	0	0	0	0	0	0	--	0	0	n/a
# of people storing totes @ 987 E. Cordova (24 tote capacity)	--	--	0	0	0	0	0	--	0	0	n/a
# of totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	7	10	--	--	--	10	10	10	10	n/a
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	--	--	--	--	--	--	--	--	--	--	n/a

Housing & Shelters

Housing & Shelters Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	26-Aug	Total (Since Aug 17)
# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	0	0	0	2	0	0	0	0	0	1	3
# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	--	--	--	0	0	0	0	0	0	0	0
# of shelter spaces available today	10	17	14	31	33	35	31	35	41	37	n/a
# of SRO units ready for tenanting today	30	30	30	30	30	30	30	30	50	50	n/a
Estimated # of SRO units available by end of next week	--	--	20	20	20	20	20	20	0	0	n/a

Communications

Communications Metrics	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug	23-Aug	24-Aug	25-Aug	26-Aug	Total (Since Aug 2)
# of media requests received and responded to (previous day)	0	0	0	0	1	1	0	5	1		60

* Reporting is 1 day delayed

Monitoring Parks

	New Sheltering In DTES Parks																
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total		
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	
17-Aug	2	5	7	9	2	2	2	2	0	0	1	2	0	0	14	20	
18-Aug	2	--	4	--	3	--	3	--	2	--	1	--	0	0	15	0	
19-Aug	1	2	5	5	2	3	1	1	0	0	1	1	0	0	10	12	
20-Aug	--	--	--	9	--	5	--	1	--	--	--	--	0	0	0	15	
21-Aug	2	3	2	3	2	3	2	2	2	2	1		1	1	12	14	
22-Aug	1	2	4	6	2	2	1	2	1	1	1	0	4	5	14	18	
23-Aug	4	6	8	10	2	2	1	2	1	1	1	1	2	3	19	25	
24-Aug	2	0	5	4	3	7	0	4	1	--	1	2	0	0	12	17	
25-Aug	4	6	7	11	2	2	1	1	1	2	1	--	0	0	16	22	
26-Aug	4	10	7	9	1	1	0	0	0	0	1				13	20	
Total (Since Aug 17)	22	34	49	66	19	27	11	15	8	6	9	6	7	9	147	197	

End of document

From: "Zupan, Mike" <mike.zupan@vancouver.ca>
To: "EOC Planning Chief (Vancouver)" s.15(1)(l)
"EOC Situation Report - DL" s.15(1)(l)
Date: 8/27/2022 4:06:58 PM
Subject: Sit Rep - EOC Hastings Destructuring - Aug 27/2022

Hello Everyone,

A brief description of today's Engineering work in the field.

14 people made up our Urban Issues crew along with 1 Supervisor and Manager. The day started with a VPD incident as our team started work on E.Hastings. At approximately 9:30am in front of 57 E. Hastings a member of the public was stabbed in an altercation. COV employees were not involved, however, one employee witnessed part of the event and all Sanitation/Street Ops Employees evacuated and mustered s.15(1)(l) as per our safety protocol. We held an incident debrief and Mental health support was offered and after our discussion all staff felt comfortable to continue work.

The team removed 1 tent, 2 propane tanks, downsized existing structures up and down Hastings with all spaces and doorways that have been previous cleared, remaining open. In addition crews removed 8 unused carts from the street, removed approximately 2000kg of garbage and material and 2 personal possessions carts were moved into storage.

The team will be back out on Hastings tomorrow am.

Regards,

Mike

Mike Zupan
Manager, Sanitation Services
Engineering Services | City of Vancouver
Office 604-326-4706
Mobile s.15(1)(l)

From: EOC Planning Chief (Vancouver) s.15(1)(l)
Sent: Friday, August 26, 2022 6:10 PM
To: EOC Situation Report - DL s.15(1)(l)
Subject: Sit Rep - EOC Hastings Destructuring - Aug 26/2022

Hello all,

Please see the attached EOC Situation Report for today, August 26, 2022.

Best,

Gillian Wong

Planning Chief

Emergency Operations Centre

City of Vancouver

E.s.15(1)(l)

From: "Levitt, Karen" <karen.levitt@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/10/2022 4:54:13 PM

Subject: Staff Responses to Council Questions Concerning Hastings Street Structures Removal

Dear Mayor and Council,

Here are staff responses to questions received yesterday from Councillor Boyle and Councillor Wiebe concerning the City's Hastings Street structures removal activities.

Thanks,

Karen

Councillor Boyle's questions

Has BC Housing been involved at all? Is there anything in our MoU with the Province that is relevant in this situation, particularly in terms of the province providing (and funding) supports or opening shelter spaces?

- BCH has been part of a larger coordination group, and engaged in the daily meetings during pre-implementation phase. They continue to be engaged in daily, as well as partner/stakeholder meetings.*

Also are there other spaces that staff are suggesting people relocate to?

- At this time, staff is not suggesting any specific spaces for individuals to relocate to. A new daytime drop in space will be made available as of August 25th at 390 Main.*
- Staff have also been clear that, although structures that are causing life & safety hazards and access challenges need to come down, people have the choice to remain in the area.*
- In our communications, City staff have been offering storage options, where individuals will have some access to their belongings (currently 4 days /week).*

Councillor Wiebe's questions

Following up on Boyles concerns can we get a better idea of the roles of each department /organization was suppose to play and what issues did we have in the execution? There seems to be a lot of different information on social media about the how the day was suppose to be rolled out.

- *Throughout the efforts to date, ACCS have been looking after community outreach and overall coordination, and ENG has looked after litter removal and conversations with community members along E Hastings to encourage removal. In addition, four members of VPD were present yesterday to support the ENG staff, and -- if and as needed only -- to keep the peace.*
- *While the initial, first day execution of Phase 1 had no issues, it was difficult to anticipate the number of media and protesters that converged on the area immediately. This made the staff efforts significantly more challenging. Consideration will be given to creating a barricade system for ENG staff to be able to do their work without media and protesters in such close proximity to the staff in the future.*
- *It is important to note that yesterday afternoon's increased police presence in the area of Main St. and Hastings St. was not as a result of the City's effort to remove structures as per the Street and Traffic Bylaw and the Vancouver Fire Rescue Services (VFRS) Fire Order. To clarify, police were called by Carnegie Centre staff just before 3 p.m., who reported a man throwing computers and behaving erratically. As officers were taking him into custody, the man resisted arrest and fought with police. A large crowd gathered and became hostile and combative with the officers.*

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθN̓əm̓/Musqueam, ᓄᓄᓂᓂᓂ 7mesh/Squamish and salilwatał/Tsleil-Waututh nations

From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l)
Date: 8/12/2022 8:06:42 PM
Subject: Table of Councillor Questions and Staff Responses - August 8-12

Dear Mayor and Council,

In response to the questions that you have submitted, staff have compiled the following points for your information.

Staff have indicated where answers contain confidential information and/or have shaded in green responses that have already been shared with you.

Thanks,

Karen

Karen Levitt, Deputy City Manager (she/her)
 karen.levitt@vancouver.ca **telephone** (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθN̓əṣəm/Musqueam, ḵwəṣwəṣ/Squamish and səllwataʔ/Tsleil-Waututh nations

#	Date Submitted	Submitted by	Question	Response
1	6/1/2022	Cllr Swanson	<p>RE: 927 Main:</p> <p>I'm hearing that this building has some permanent residents even though it has an SRA exemption. Can we have a staff person check this out, making sure to insulate permanent tenants from landlord pushback that might evict them? Is it possible to revoke an SRA exemption if a landlord is renting to permanent residents?</p>	<p>ACCS and Legal Services staff have reviewed the SRA exemption conditions for 927 Main St and concluded that SRA re-designation of 927 Main is not possible due to the following reasons:</p> <ul style="list-style-type: none"> - In 2009 927 Main St. received an exemption based on its use as a hotel /hostel. This exemption no longer exists since the By-law was updated in 2012. Staff can only enforce the current SRA By-law and its requirements. - At the time of exemption the owner of 927 Main St. provided all the required evidence to prove the buildings use was primarily for a hotel/hostel. - The current business licence for 927 Main is for a commercial hostel

			<p>/hotel. There is no limit on how long an individual can stay in a hotel/hostel under any of the City's by-laws.</p> <ul style="list-style-type: none"> - There is no precedent for buildings to be added back on to the SRA registry. - Once a building is removed from the SRA registry there is no mechanism to enforce the SRA Bylaw. <p>Staff met with the SRO-C and Unite Here to inform them that the City can't revoke the exemption status for the reasons listed above and invited them to share any new developments related to the building. Staff will also continue to monitor the situation at 927 Main St as well as the sales and tenant activity in the area (e.g. The Cobalt and Ivanhoe).</p>
2	7/29/2022	Cllr Swanson	<p>FW: [EXT] Block 300 Robson Street- Homer and Hamilton Residential areas -Issues and request</p> <p>Shannen, can staff figure out if we can do anything about this? Ask translink to move the bus stop? Get a good neighbour agreement with the businesses? Thanks.</p> <p>Email for reference</p> <p>Hope this email finds you well. I'm writing on behalf s.22(1)</p> <p>s.22(1) Unfortunately, in recent years, city planning and zoning have made it impossible for us to have a normal life. We simply don't have one day of quiet and peace in our</p>

This section of Robson Street is in the heart of downtown, and adjacent to a number of city-serving amenities including the Central Library, and other popular destinations, including Rogers Arena, BC Place and Granville Entertainment District.

The land use polices in this area have been in place for several decades (e.g. Downtown Official Development Plan, Central Area Plan, etc.), and were always intended to foster lively street activity throughout the day, while providing valuable commercial and retail services to those working, living and shopping in and around downtown.

More specifically, retail commercial (including restaurants) is not only permitted, but required on this portion of Robson Street at the street level, as per the Retail Use Continuity policy (Section 2 – DODP). The intent of this section is to provide for retail, retail-commercial and service uses along popular pedestrian routes for the interest and enjoyment of pedestrians and visitors.

The businesses highlighted by the resident are all licenced and permitted to

		<p>apartments.</p> <p>An overview of our location is : In one corner we have a 24/7 Mcdonald (275 Robson St #211, Vancouver, BC V6B 0E7). In the opposite direction, we have 24/7 Seven-11 (310 Robson St). We have a very busy bus stop #50622 right outside our building which is the #17 and operates every 10 minutes from 6 am to 12 am daily. On the same street in Hamilton, we have Vancouver Fire Hall No. 8 - Yaletown. We have the Hop on Hop off buses stop outside our windows for passengers. We have the Grouse mountain tours stopping outside our windows for passengers.</p> <p>You can't imagine the amount of noise and air pollution we have to live with on a day-to-day basis.</p> <p>In addition to all the noises, we have to endure the fact that the city keeps granting permission to businesses that are extremely high maintenance within the same block, has taken its toll on us. Several fast food restaurants were open in the last 2 months in this block. They are open till past midnight and have been a magnet for intoxicated ppl to hang out.</p> <p>Chipotle (Homer st and Robson) in particular which opened 1 month ago has caused a great deal of stress.</p>	<p>operate. Staff have reached out to the three businesses in question and advised them of the City of Vancouver Motor Vehicle Noise and Emission Abatement (Idling) and Noise Control By-Laws, however some of the trucks are likely refrigerator trucks, which are exempt from the Idling By-Law due to the nature of the equipment and service to the property. The businesses have agreed to request their delivery trucks to minimize idling time when at all possible as a courtesy to the neighborhood. I'd like to also note that the manager at McDonalds confirmed that they tie up chairs around 9-10pm each night to limit the noise and crowds gathering during nighttime hours.</p> <p>Staff will be reaching out to the resident to relay this information, and letting them know they can contact the City's Property Use Inspections Branch to follow up on this complaint to ensure McDonald's is adhering to the conditions on their licence that the patio is to be cleared and closed by 11pm nightly.</p> <p>In collaboration with Coast Mountain Bus Company (CMBC) and TransLink, a balance of accessibility and efficiency is considered in the placement of a bus stop, which includes factors such as stop spacing, position and proximity to crossing facilities, connecting service routes and other destinations. For stop #50622 (WB Robson FS Hamilton St), it's a high ridership stop that caters to key mixed use destinations including the Vancouver Public Library while providing sufficient sidewalk space for wheelchair accessibility, queuing and bus stop amenities. The stop is also optimally located far side which is CMBC operators preference for traffic management and pedestrian safety, and has balanced spacing among adjacent stops at Robson and Granville St & Smithe and Expo. We've assessed alternative locations in the past, but existing bus stop #50622 is deemed integral to transit operations and bus stop accessibility in the area and will remain at this location.</p>	
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They receive delivery in heavy trucks 5 days a week between 2 am to 4 am. These are heavy loading trucks with a ref on top so they are not being turned off. The truck is left idle for min 90 minutes in the middle of the night while it's being offloaded. I wish we could send you a recording of the noise they cause. It's as if they are in our bedrooms.

It's the same situation with 7-11. They get delivery during the day as early as 5 am. Again a heavy truck parks right outside our windows for 120 minutes per visit.

The city and the system have truly failed the residents of this block.

We have filed and submitted 100+ requests (to Translink) for this 50622 bus stop to be moved to the next block (not residential). No answer was ever provided.

We have begged the city to limit Mcdonald's patio access after 11pm. ppl sit there, yelling, doing drugs, fighting, and having music on, after 12 am almost every weekend. No answer was ever provided.

We have begged these truck drivers and their companies to speed up the delivery and turn off their cars. No answer was ever provided.

We call for parking enforcement. They can't do anything about it.

We begged 7-11 to ask their driver to park in the back-ally. No answer was ever provided.

We hoped the city only grants licenses to quiet and low-maintenance businesses and keeps the residential area somewhat residential. (we have a nail salon, we have a phone company, we have a pizza shop that closes at 9 - we love them, we supported them during covid) but a fast food chain that needs supplies 5 times a week shows the city had no consideration for the well-being of the ppl who live in these buildings.

As if the city is trying to force ppl out of these buildings.

I have voted in every single city council election since I was eligible, we pay our taxes on time, but the city simply doesn't care for us. Doesn't hear us. Our issues and stresses go unnoticed.

Many of us are forced to work from home since covid, and it's been a nightmare living in this location. In this economy, not many people have the luxury of just moving. s.22(1) suffering these conditions. Every family and apartment deserves at least several hours of peace and quiet , we get none.

And that's why I and many of my fellow neighbors have decided to reach out to you directly. We have elected you, please be our voice, our living conditions are declining by the day. s.22(1) s.22(1) s.22(1) and I'm desperate to find a


			<p>solution. And I'm not alone, many many many of my neighbors s.22(1) [REDACTED] s.22(1) [REDACTED]</p> <p>Please let us know what we can do to improve these cases. Who we can reach out to take some actions for us. Thank you!</p> <p>s.22(1) [REDACTED]</p>	
3	7/30/2022	Other	<p>RE: Another Sinkhole 5990 Victoria Drive Case # 16207251</p>	Answer in progress

			<p>Hi Hussain,</p> <p>Thanks for meeting with me July 22nd, 2022 concerning the above case. To let you know the original sinkhole at 5990 Victoria Drive that was called in by myself on July 20th, 2022 was filled & seeded this past week by a crew in your department.</p> <p>Last night on my return home I discovered another divot/sinkhole on the same boulevard on East 45th Avenue. This one is located close to the fire hydrant and stop sign at the corner of East 45th Avenue & Victoria Dr.</p> <p>I called in this morning and spoke with COV CSR Cheryl and this new sinkhole has been attached to the same file #16207251.</p> <p>I will be monitoring the rest of the boulevard over the next few days and hope that we can set up a meeting between yourself and one of the city engineers and possibly a staff member from "Parks" to go over this situation.</p> <p>Thanks.</p> <p>s.22(1) [REDACTED]</p>	
4	8/5/2022	Cllr Fry	<p>RE: 8100 Cambie - teardown</p> <p>I'm writing after meeting with delegates from TZU CHI Society regarding their property at 8100 Cambie</p>	<p>This site is located at 510 W 65th Ave, and is currently zoned CD-1. The City has not received a development permit application for this property.</p> <p>Zoning and Development By-law Section 10.8.1 states that a building cannot be</p>

		<p>block. To refresh: this site has been profiled as a unique site in the Cambie Corridor Phase 3 (2015). Owners TZU CHI are non-profit Buddhist society, have submitted an LOE to City via Reverie Architects, received positive reply and suggested changes from staff and are hopefully closer to developing site with 29 sto tower, 100+ strata condos with society and public benefit use including daycare, kindergarten, school, library, youth drop in, meeting hall etc. HOWEVER, Currently the lot includes a number of old wood frame townhouses, vacant since 2017. The dilapidated buildings are boarded and fenced but continuously broken into: squatted and graffitied – scavengers have ripped out all pipes and copper, leaving broken asbestos drywall everywhere – These buildings are demonstrably unsafe, unwelcome by neighbours, and irredeemable by the owners. It seems best for everyone if they could be torn down. TZU CHI would like to replace the current hazard with a community garden while they await RZ/DP. They are being told they cannot tear down the buildings, they are also being charged considerable EHT on the site.</p> <ol style="list-style-type: none"> 1. Can we expedited a demo of these unsafe and uninhabitable buildings? 2. Has our new acting CBO reviewed this site of recent? 3. Would a community garden onsite while waiting for an RZ/DP still be billed EHT? 	<p>demolished without first obtaining a development permit for the demolition work. Further, Section 10.8.2 states that if the buildings being demolished were used as residential rental accommodation, a development permit cannot be issued for demolition until the applicant has obtained a development permit for the new development. The intention of Section 10.8.2 is to help protect rental stock, and encourage developers to maintain their buildings and keep them occupied as long as possible as they work through the redevelopment process.</p> <p>Section 10.8.3 provides exemptions to the requirements outlined in Section 10.8.2.</p> <p>The Chief Building Official has inspected the property and found no indications of fire damage or any unsafe structural conditions. Further the building is secured, and the property owner is responsible for ensuring it is maintained in a secure condition. The buildings do not pose a hazard to public health and safety in their current condition, and do not warrant emergency demolition per Sections 10.8.3(b), (d) and (e).</p> <p>Section 10.8.3.(f) states that a multiple dwelling building in which units are individually owned in accordance with the Strata Property Act (British Columbia) and no fewer than 75% of the units are owner-occupied is exempted from Section 10.8.2, and a development permit could be issued for the demolition (without a development permit for the new development being issued). In other words, if the Society occupied at least 75% of the strata units, they would be able to receive a demolition permit. However, they need to demonstrate that these units were owner occupied to trigger this exemption and allow the issuance of a development permit to demolish the building.</p> <p>510 W 65th Ave is classified as a “Class 1 residential” property by BC Assessments, and demolishing the buildings will not exempt the property from Empty Homes Tax. EHT is applicable to properties even if the buildings are demolished, unless permits for the new development are issued by July 1st of the</p>	
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				<p>reference year. Further, construction needs to proceed diligently in order to qualify for an EHT exemption.</p> <p>After demolishing the buildings, the property owner can create a community garden without a development permit. More information about creating a community garden can be found on the City's website: https://vancouver.ca/people-programs/community-gardens.aspx</p> <p>However, they will need to contact BC Assessments to change the classification of this property from Class 1 to Class 8 to qualify for an EHT exemption. You can learn more about property classes on the BC Assessments website: https://info.bcassessment.ca/Services-products/property-classes-and-exemptions/understanding-property-classes-and-exemptions</p>
5	8/5/2022	Cllr Swanson	<p>RE: Van Plan</p> <p>Could u find the right person to ask: does the court decision on sro vacancy control have any impact on the city's ability to srrenghen the TRPP (should a new council want this) and/or protect tenants in the broadway and Vancouver plan areas?</p>	Answer in progress
6	8/7/2022	Cllr Boyle & Cllr Wiebe	<p>RE: Central Valley Greenway</p> <p>Cllr Boyle: I continue to hear safety concerns about the lack of</p>	As a result of the roof collapse at 3434 Lougheed Hwy on July 14, 2022, WorkSafeBC closed the Central Valley Greenway (CVG) between Rupert St and Boundary Rd while an investigation and assessment were completed for the building. The property line of the compromised building is directly adjacent to the

			<p>an alternative route around the Central Valley Greenway closure. Does your team have a sense of how long that closure will last, and when an alternative route will be in place?</p> <p>Cllr Wiebe: I was wondering if there's a timeline for us to reopen this important segment of the Central Valley Greenway?</p>	<p>Central Valley Greenway, which was closed due to safety concerns.</p> <p>Shortly after the incident, City staff were notified that the CVG was closed and identified a potential temporary detour along Lougheed Hwy/Broadway. However, WorkSafeBC deemed the detour was not feasible as the contractor needed that space for its work. City staff have been in communication with WorkSafeBC regarding the site and emphasized the need to either reopen the Central Valley Greenway (CVG) or provide a temporary detour for cyclists. Unfortunately this is a part of the City with limited redundancy in the road network and there are few detour options. However, we do not yet have a timeline for when the Central Valley Greenway can be reopened or a temporary detour can be implemented. WorkSafeBC has indicated that due to the proximity of the CVG to the building, an engineering assessment of the structural integrity of the building would need to be conducted before the CVG can be reopened, which will not happen until more debris is cleared.</p> <p>Providing safe and reliable active transportation options is critical and we will continue to work with WorkSafeBC and the contractor to determine whether a bike provision can be implemented during their work as soon as possible.</p>
7	8/7/2022	Cllr Boyle	<p>RE: Cornwall & Arbutus</p> <p>Three other questions/requests that I'd appreciate hearing back on asap:</p> <p>1. Installing a large planter at the NW corner of Cornwall and Arbutus, to act as a bit of a barrier to protect the green space there, if another car comes through. I've heard from many neighbours now, who have witnessed accidents there, and who would feel safer having something to stand behind. (And it would be a relatively easy and very visible way to show that we are working on things.) There are</p>	<p>1. In terms of a potential planter at the corner, hopefully the changes we're planning to pilot on the street will resolve the left-turn collision issue. Before installing a physical measure to protect pedestrians, we'd want to ensure that it was making the street safer, which may not be the case if we can resolve the collision issue by managing turns. Additionally, the sidewalk is narrow and if we were to install something, we'd want to work with Parks & Rec to expand the sidewalk in the corner. We will talk to Parks and Rec staff about putting a planter on the green space, however that wouldn't protect pedestrians waiting at the corner.</p> <p>2. As communicated recently to Council, staff plan to pilot lower speed limits on certain arterial/collector streets, including Cornwall adjacent to Henry Hudson school. Staff will also look at piloting a lower speed limit along the park in this</p>

			<p>neighbours who would happily plant flowers and tend to it.</p> <p>2. Extending the reduced speed pilot planned along Henry Hudson school all the way West to Balsam. Can staff do this? When will the pilot be announced?</p> <p>3. I appreciate the quick move to pilot no left-turns west-bound at Arbutus on Cornwall, though am already hearing from a few people concerned about the impact this will have at Yew. Are we looking at / can we look at putting a turning signal in for left turns west-bound at Yew? Would that help?</p>	<p>location, and update Council after it's been reviewed. We will also look at parking restrictions along the street. The pilot on Cornwall could be coordinated with the school zones on arterials/collectors speed reduction pilot at the 9 schools. The timeline includes notifying schools in late fall 2022, including the Kitsilano residents for the case of Henry Hudson Elementary.</p> <p>3. A westbound left turn signal at Yew & Cornwall isn't a tool that could easily be used for this situation. Suitable locations for a left turn phase have an existing left turn bay and a high left turn demand (at least 100 veh/h in the peak hour). The combined demand for the left turn at both locations (Yew and Arbutus) would be around ~40 -60 veh/h in the peak hour. At Yew & Cornwall there isn't space for a new left turn bay and repurposing one of the through lanes for a left turn bay would negatively impact traffic and transit travel times. We will look at this again when we work with TransLink on the Broadway Subway Bus Integration Plan in the next couple years. Staff will collect traffic volume data before /after the left turn ban and monitor resident feedback as well as reviewing safety outcomes to determine if any adjustments to the left turn ban at Arbutus/ Cornwall are necessary.</p>
8	8/7/2022	Cllr Swanson	<p>RE: tiny houses</p> <p>following up on Hastings at tent city concerns Armin was working on , what ever happened to the tiny houses we budgeted for? I bet a few folks would move to them if we had them.</p>	Answer in progress
9	8/8/2022	Cllr Swanson	<p>RE: Murdered Indigenous Women</p> <p>I've been wondering and now I've been contacted by Indigenous friends who are also wondering, with the recent deaths of 3 Indigenous women, if there could be another Picton out there, maybe someone using poison drugs as their weapon? Is there a way to check into this, hopefully to rule it out, but also to</p>	<p>CONFIDENTIAL</p> <p>s.15(1)</p> 

stop it if that is what is happening? Any ideas how to figure this out and if anyone is looking into it??

s.15(1)

Every missing person report is prioritized based on risk and investigated in a timely manner. There is an elevated risk when marginalized or vulnerable people are involved, which includes Indigenous people, children, the elderly, sex workers, people experiencing homelessness or mental illness, people who use alcohol or drugs, or anyone with physical challenges. The work being done by the VPD's Missing Person Unit exceeds the provincial standards for missing person investigations. Our team of dedicated investigators work with diverse communities to leverage the community's expert knowledge, networks, and skills to help find missing persons. If an investigation finds that foul play may be a factor, VPD Major Crime detectives will take over the case. No file is closed until the person is found.

The VPD maintains a page on its website detailing all outstanding missing persons since 1960:

				<p>https://www.vancouvermissingpersons.com/missinglist</p> <p>As always, if there is any specific information that emerges from community, related to any of our missing persons' files we encourage you to pass them along to us.</p>
10	8/8/2022	Cllr Swanson	<p>RE: Tent City</p> <p>a Nanaimo resident sent me these links about what Nanaimo did to deal with a tent city. It looks like a special deal with the province. It's less than real housing but maybe folks would opt for it. Could our</p>	Answer in progress

			<p>staff check this out? https://www.nanaimo.ca/your-government/social-issues-and-community-safety/community-and-social-service-programs/homelessness/temporary-modular-housing [nanaimo.ca]</p> <p>https://www.nanaimo.ca/docs/your-government/news-events/news/nanaimo-fact-sheet-labieux---final.pdf [nanaimo.ca]</p> <p>https://www.vancouverislandfreedaily.com/news/disorder-conflict-violence-frequent-overdoses-why-nanaimo-tent-city-was-dismantled/ [vancouverislandfreedaily.com] Thank you. Take care. Jean.</p>	
11	8/8/2022	Cllr Boyle	<p>RE: Large fir tree at s.22(1)</p> <p>Can I get info on this location and whether the tree protection by-law would apply? And what to advise the resident?</p> <p>s.22(1)</p> <p>of many trees in this area. Much wildlife can be found in these trees including eagles, Northern Flickers, squirrels and many birds. Vancouver talks about keeping the green canopy. Here is your chance to do so. s.22(1)</p> <p>East where there is plenty of room.</p>	Answer in progress

			<p>You may be hearing from other neighbours in the surrounding area.</p> <p>I have filled out a form explaining this to the city via Vancouver.ca/contactdbl Their reference number is #101016264295.</p>	
12	8/8/2022	Cllr De Genova	<p>RE: Street Light Outage</p> <p>A s.22(1) reached out to me with concern the street lights are out on East 51st Avenue at Knight Street to Inverness and Culloden Street at East 49th to East 55th Avenues.</p> <p>s.22(1) told me this was logged with 311 but it's now going onto day 6 of this outage. s.22(1) also mentioned someone did trip and fall recently in the evening.</p> <p>Is there any way you can look into this outage and predict when s.22(1) and others can expect the street lights to be turned back on?</p> <p>s.22(1) number is s.22(1)</p>	Answer in progress
13	8/9/2022	Cllr Boyle	<p>RE: East Hastings Update</p> <p>Wondering if we can get an update. I'm hearing - and</p>	This is a short update regarding the ongoing efforts related to COV's Hastings Structure Removal.

			<p>seeing video and photos - of quite a heavy visible police presence at Main and Hastings. And a tension that is escalating. Which doesn't seem in line with what's being described below.</p> <p>I'd appreciate any information staff can provide about the situation as it unfolds. So Cllrs can comment if asked in ways that are helpful and don't further escalate the situation.</p>	<p>As planned, the City did not undertake any structures removal activities today. Instead, staff efforts, that started at 10 am, focused mainly on distribution of flyers with further information about storage options, and the ongoing structures removal process.</p> <p>Staff will be convening tomorrow to do further work on determining and fine-tuning the extent of Phase I efforts. We will be able to provide more information in due course.</p> <p>Many thanks to those of you who sent words of staff appreciation; we conveyed your message and the staff was very thankful.</p>
14	8/9/2022	Cllr Swanson	<p>RE: East Hastings Update</p> <p>Q1: I'm hearing that a senior with a walker got beaten. Can we de-escalate somehow?</p> <p>Q2: Also are there other spaces that staff are suggesting people relocate to?</p> <p>Q3: Are there some hotels that could B bought?</p> <p>Q4: What if we had a fire watch on Hastings like we have in hotels when sprinklers aren't working. ?? We'd have to pay someone or several folks to do it but might provide some safety for the time being??</p>	<p>A1: The VPD and all involved are working to deescalate and stabilise the situation. Here is the news release from the VPD</p> <p><u>VPD officers assaulted in melee with large crowd in the Downtown Eastside Vancouver</u> – Several Vancouver Police officers have been assaulted in the Downtown Eastside this afternoon following the arrest of a man causing a disturbance at the Carnegie Centre. Officers were called by Carnegie Centre staff just before 3 p.m., who reported a man throwing computers and behaving erratically. As officers were taking him into custody, the man resisted arrest and fought with police. A large crowd gathered, and became hostile and combative with the officers. Several police officers were assaulted. Multiple arrests were made. VPD officers were in the area at the request of the City of Vancouver to stand by and keep the peace while City workers conducted their information campaign into the tent and structure removal on Hastings Street. More information to come as it is made available.</p> <p>A2:</p> <ul style="list-style-type: none"> • At this time, staff is not suggesting any specific spaces for individuals to relocate to. A new daytime drop in space will be made available as of August 25th at 390 Main.

				<ul style="list-style-type: none"> • Staff have also been clear that, although structures that are causing life & safety hazards and access challenges need to come down, people have the choice to remain in the area. • In our communications, City staff have been offering storage options, where individuals will have some access to their belongings (currently 4 days/week). <p>A3: Answer in progress</p> <p>A4: This type of “Fire Watch” was put into place early on when tents started to pose a concern from a fire perspective. There were “Block Fire Captains” assigned to meet this need and extinguishers provided.</p> <p>This still does not address the Fire Departments timely access to the building or access to Fire Department Connections (FDC) or the egress of the persons living in the buildings along Hastings.</p>
15	8/9/2022	Cllr Wiebe	RE: East Hastings Update Following up on Boyles concerns can we get a better	<ul style="list-style-type: none"> • Throughout the efforts to date, ACCS have been looking after community outreach and overall coordination, and ENG has looked after litter removal and conversations with community members along E Hastings to encourage removal.

			<p>idea of the roles of each department/organization was suppose to play and what issues did we have in the execution? There seems to be a lot of different information on social media about the how the day was suppose to be rolled out.</p>	<p>In addition, four members of VPD were present yesterday to support the ENG staff, and -- if and as needed only -- to keep the peace.</p> <ul style="list-style-type: none"> • While the initial, first day execution of Phase 1 had no issues, it was difficult to anticipate the number of media and protesters that converged on the area immediately. This made the staff efforts significantly more challenging. Consideration will be given to creating a barricade system for ENG staff to be able to do their work without media and protesters in such close proximity to the staff in the future. • It is important to note that yesterday afternoon's increased police presence in the area of Main St. and Hastings St. was not as a result of the City's effort to remove structures as per the Street and Traffic Bylaw and the Vancouver Fire Rescue Services (VFRS) Fire Order. To clarify, police were called by Carnegie Centre staff just before 3 p.m., who reported a man throwing computers and behaving erratically. As officers were taking him into custody, the man resisted arrest and fought with police. A large crowd gathered and became hostile and combative with the officers.
16	8/9/2022	Cllr Boyle	<p>RE: RE: East Hastings Update</p> <p>Has BC Housing been involved at all? Is there anything in our MoU with the Province that is relevant in this situation, particularly in terms of the province providing (and funding) supports or opening shelter spaces?</p> <p>Also are there other spaces that staff are suggesting people relocate to?</p> <p>Also just want to add a thank you to city staff who are working on navigating this thoughtfully and compassionately. It's clearly incredibly challenging.</p>	<ul style="list-style-type: none"> • BCH has been part of a larger coordination group, and engaged in the daily meetings during pre-implementation phase. They continue to be engaged in daily, as well as partner/stakeholder meetings. • At this time, staff is not suggesting any specific spaces for individuals to relocate to. A new daytime drop in space will be made available as of August 25th at 390 Main. • Staff have also been clear that, although structures that are causing life & safety hazards and access challenges need to come down, people have the choice to remain in the area. • In our communications, City staff have been offering storage options, where individuals will have some access to their belongings (currently 4 days/week).

17	8/9/2022	Cllr Fry	<p>RE: Balmoral Sign</p> <p>Hearing the there has been a decision to send the heritage Art Deco Balmoral Sign to landfill. I'm getting messages from a number of heritage advocates with concern about this. I've also had an enquiry from WesGroup with an interest to buy and restore the Balmoral sign. As Vancouver Sun reports LowTide are also interested.</p> <p>https://vancouver.sun.com/news/local-news/historic-neon-sign-to-be-trashed-by-the-city-of-vancouver).</p> <p>Who can they speak to about purchasing? Can proceeds of purchase be applied to some sort of social policy grant or purpose? Can a condition of purchase be included to ensure respectful re-use? Taking a wider view - heritage advocates have expressed concern about other at risk historic Hastings neons like the Patricia (BCHousing) and Astoria (Sahotas) what sort of strategies are in place for protection /rehabilitation of these like we've seen elsewhere (I recall PHS had partnered on some with Pennsylvania and Ramier hotels)</p>	Answer in progress
18	8/10/2022	Cllr Bligh	<p>RE: garbage pick up</p> <p>I realize there are a lot of pressing issues right now but I have to follow upon a concern raised regarding the inconsistent garbage and green bin pick up in certain neighbourhoods. Green bin pick up was missed last week and now garbage pick up was missed this week, 29th and Dumfries area. If there is</p>	Answer in progress

			any further context that can be shared I would appreciate passing it along to the resident. Noting they have reported it to 311.	
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From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/24/2022 9:08:25 AM

Subject: Upcoming information bulletin: Hastings St. progress update (August 24, 2022)

Dear Mayor and Council,

I am writing to inform you that the City will be issuing the below information bulletin following the press conference this morning, August 24, 2022, on efforts to remove structures from East Hastings Street and support those sheltering outdoors. The press conference will begin at 10:00 am and we will issue the information bulletin at 11:00 am. Please keep this information embargoed until the information bulletin goes live from the City media email account.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməŋəm (Musqueam), ləwəwú 7mesh (Squamish), and səliwətaʔ (Tsleil-Waututh) Nations.
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**City of Vancouver
Information Bulletin
August 24, 2022**

East Hastings St. Progress Update

City staff have been working with non-profit partners and other levels of government to support those sheltering outdoors on East Hastings St. in the Downtown Eastside (DTES) while working on the removal of structures that pose a significant risk.

Staff have made steady progress to carry out the voluntary removal of structures from high priority areas along East Hastings St., such as building entryways and exits, and removing high-risk flammable materials. Engineering staff have also been removing more than 2000 kgs of materials per day.

We are approaching this in a manner that respects the challenges faced by individuals experiencing homelessness, while remaining committed to maintaining the health, safety, cleanliness and accessibility of City streets in the DTES.

Since the Fire Chief's Order was issued on July 25, 2022, the City has increased staffing and resources to encourage and assist people to voluntarily remove their structures, store their personal belongings and move from the area. These efforts were underway prior to the issuance of the Chief's Order and are continuing with the aim of addressing the serious life safety risks, as well as to ensure that sidewalks remain accessible and sanitary and to ensure continued access to adjacent buildings.

The risk of fires resulting in further losses of affordable housing in the DTES remains a serious concern. Most recently, on Monday, August 22, a fire that started on the exterior of 568 Powell St. resulted in extensive damage to three buildings, displaced 59 residents, sent one person to the hospital and injured one firefighter.

The City acknowledges that some people sheltering on East Hastings Street and in other public spaces do not have options to move indoors and we have been working closely with BC Housing to urgently find places for people who are sheltering outdoors.

The City also understands that some people moving off East Hastings Street may need to shelter overnight in public spaces. This is a near-term option as the City continues advocating and working with senior governments for more housing and support services.

While the assisted removal of structures is ongoing, getting important resources and supports in place on Hastings for those who are sheltering outdoors and for other area residents and businesses has been a priority for the City.

The City is currently providing or working on the following support:

- **The City's Homelessness Services Outreach Team** continues to engage regularly with individuals experiencing homelessness or at risk of homelessness, to support their needs as related to accessing income, housing and other supports.
- **Counselling/Mental Health & Healing and Wellness Supports for Indigenous peoples:** the City is working with Aboriginal Front Door to provide cultural supports, counselling and access to healing circles for Indigenous peoples.
- **Food Services:** the City is providing funding for food services for hundreds of daily meals. Meals are being provided through A Better Life Foundation and with community partners working with Aboriginal Front Door.

- **Access to Storage/Drop-In Spaces:** Funded by the City, Aboriginal Front Door and Atira have initiated daily storage programs as part of their drop-in and outreach programs. This week (Aug 22) the Aboriginal Front Door (AFD) Drop-In at 390 Main will be open 4 hours (10am-2pm), increasing to 8 hours next week and 16 hours until end of October 2022. The Atira SheROes Outreach team supporting storage for women and gender diverse people receives drop-offs from Monday to Friday from 8:30am-10:30am, with access 7 days a week from 4-6pm. The City is also working with CleanStart to gather, label, track and move belongings for people who choose to move into storage. Longer-term storage facilities and additional sites are being explored.
- **Gender and Sex Worker Safety:** Due to the increase in gender-based violence along the blocks, the City has been and will continue to fund Mission Possible for community navigator support 13 hours/day, 7 days/week. This program supports safe access to the Downtown Eastside Women's Centre (DEWC) and to the Olivia Skye residence at 41 East Hastings. PACE is also providing outreach to sex workers who are living unsheltered along East Hastings.
- **Access to Washrooms:** Washroom hours have been increased so that these will be accessible nearly 24 hours/day. The City has allocated funding to operate a new mobile washroom on Gore and Hastings, replacing the Overdose Prevention Society (OPS)-operated washroom at 99 West Pender as part of the City's Washroom Trailer Program. An Automated Public Toilet at Pigeon Park that had broken down is being replaced and both the toilet and mobile trailer will be fully operational by next week. There is City-funded peer supervision at both the mobile trailer and Pigeon Park washrooms to ensure safe access. Additional indoor washrooms are available at Drop-In spaces.
- **Sanitation Crews:** City crews continue to increase street and sidewalk cleaning daily, and the community partnerships have been integral as we work to address the life safety risks as identified in the Fire Chief's Order.

Poverty, homelessness, mental health and substance use are a result of systemic drivers and we are working closely with senior government who have the mandate and funding to address these underlying issues. This is a complex effort and the City appreciates the work of the many community organizations and social enterprises who have been contributing expertise and effort as well as the support of BC Housing and Vancouver Coastal Health.

We recognize that this work will have an emotional impact on the community and everyone involved. City staff are conducting the work with thoughtfulness and care of the residents and their circumstances.

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Media contact:

Civic Engagement & Communications
media@vancouver.ca

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Direct to Mayor and Council - DL" s.15(1)(l)
Date: 8/23/2022 10:44:57 AM
Subject: Upcoming media advisory: Hastings St. press conference tomorrow (August 24, 2022)

Dear Mayor and Council,

I am writing to inform you that the City will be holding a press conference and issuing an information bulletin tomorrow, August 24, 2022, on efforts to remove structures from East Hastings Street and support those sheltering outdoors. Please keep this information embargoed until the media advisory is issued this afternoon at 3pm.

I also will share the information bulletin with you before it is issued to media.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666



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Media invited to Hastings Street briefing

Media are invited to clip City Leadership on efforts to remove structures from East Hastings Street and support those sheltering outdoors.

Mayor Kennedy Stewart, City Manager Paul Mochrie, VFRS Chief Karen Fry, and Dale McMann from BC Housing will be available for questions following their briefing.

Media availability:

Date: Wednesday, August 24, 2022

Time: 10:00 am

Location: Media Center, Main Floor, City Hall

Spokespeople:

- Mayor Kennedy Stewart, City of Vancouver
- Paul Mochrie, City Manager, City of Vancouver
- Chief Karen Fry, Vancouver Fire and Rescue Services
- Dale McMann, VP of Operations, BC Housing

RSVP:

- Access to the event is by RSVP only.
- Media attending will be required to display valid media credentials upon entry.
- To RSVP please email media@vancouver.ca.

Please note:

- This media availability is in-person only.
- A YouTube livestream will be provided for those who wish to listen only.

-30-

Media contact:

Civic Engagement & Communications

media@vancouver.ca

From: "Levitt, Karen" <karen.levitt@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/8/2022 4:40:17 PM

Subject: Upcoming Media Statement: City to Begin Removal of Structures on Hastings Street (August 9, 2022)

EMBARGOED TIL AUGUST 9, 2022 @ 9 AM

Dear Mayor and Council,

I am writing to inform you that the City will be issuing the following media statement today regarding the removal of structures along Hastings Street. Please keep this information bulletin embargoed until it goes live from the City media email account at 9 am tomorrow (Aug. 9, 2022).

All the best,

Karen

City of Vancouver

Media statement

August 9, 2022

City to begin removal of structures on Hastings Street

City staff will begin working with those sheltering outdoors today to remove structures on East Hastings between Gore Avenue and Abbott Street in the Downtown Eastside (DTES). The removal of structures will begin with the highest risk areas and is expected to continue over the coming weeks. The City has also arranged temporary storage to secure people's personal belongings.

This is a complex effort and the City appreciates the work of the many community organizations and social enterprises who have been contributing expertise and effort as well as the support of BC Housing and Vancouver Coastal Health.

We recognize that this work will have an emotional impact on the community and everyone involved. City staff will be seeking to conduct the work with thoughtfulness and care of the residents and their circumstances.

We ask that media be sensitive to the needs of those sheltering outdoors as well as staff and community partners in the area at this time. If gathering footage, media are asked to take a trauma-informed approach and respect requests for distance and/or instructions by City staff or police while filming.

Media are also advised that interviews with staff are not available as they will be engaged in the work.

Background

The City's Street and Traffic By-law prohibits structures on sidewalks and the City enforces this by-law. We are also responding to Vancouver Fire Rescue Services (VFRS) Fire Order issued on July 25 ordering the removal of structures in the area due to fire risk. The City has been working with the community, non-profit organizations and those with lived experience on a thoughtful, phased approach for structure removal to adhere to the order.

Our crews also continue to attend daily to clean the streets and sidewalks as much as possible and the partnership with community partners has been integral as we address both the fire and life safety risks along these blocks.

-30-

Media contact:
City of Vancouver
Civic Engagement and Communications
media@vancouver.ca

From: "Levitt, Karen" <karen.levitt@vancouver.ca>

To: "Direct to Mayor and Council - DL" s.15(1)(l)

Date: 8/10/2022 8:46:24 PM

Subject: Update - Hastings Structures Removal

Dear Mayor and Council,

This is a short update regarding the ongoing efforts related to COV's Hastings Structure Removal.

As planned, the City did not undertake any structures removal activities today. Instead, staff efforts, that started at 10 am, focused mainly on distribution of flyers with further information about storage options, and the ongoing structures removal process.

Staff will be convening tomorrow to do further work on determining and fine-tuning the extent of Phase I efforts. We will be able to provide more information in due course.

Many thanks to those of you who sent words of staff appreciation; we conveyed your message and the staff was very thankful.

Thank you,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca **telephone** (604) 873-7251

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From: "Amrolia, Armin" <Armin.Amrolia@vancouver.ca>

To: s.16(1)

Date: 8/23/2022 6:11:32 PM

Subject: s.16(1)

s.13(1), s.16(1)



Armin Amrolia - Deputy City Manager, Interim GM, REFM (she
/her)armin.amrolia@vancouver.ca

D – 604.873.7627

C – s.15(1)(l)

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