

From: ["van Dyk, Donny"](#)

To: ["Direct to Mayor and Council"](#)

Date: 5/13/2026 3:29:38 PM

Subject: Memo - Pilot to Expand the Mailing of Parking Tickets

Attachments: Memo - Expansion of Mailed Parking Tickets Pilot Program.pdf

Dear Mayor and Council,

Please see the attached memo from Lon LaClaire. A short summary of the memo is as follows:

- The Parking Operations and Enforcement Branch is testing mailing parking tickets (instead of placing them on windshields) using License Plate Recognition equipped vehicles in select areas, under existing bylaw authority.
- The approach aims to improve efficiency, reduce in-person conflict, and increase compliance through more consistent enforcement—ultimately improving parking availability.
- The program is focused on four residential permit zones near transit hubs (Commercial-Broadway, Joyce Station, Oakridge, and Commercial Drive) with historically low compliance.
- The pilot will assess processes, identify gaps, and evaluate impacts on enforcement practices and staff safety to inform future use.
- If successful, the model may expand citywide; a public information bulletin will be released by mid-May to raise awareness.

If you have any questions, please feel free to contact Lon LaClaire at 604-873-7336 or lon.laclaire@vancouver.ca.

Thanks,

Donny

Donny van Dyk (he/him)

City Manager

City of Vancouver



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

MEMORANDUM

May 13, 2026

TO: Mayor and Council

CC: Donny van Dyk, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Sandra Singh, Deputy City Manager
Chris Freek, Director of Civic Engagement & Communications
Katrina Leckovic, City Clerk
Teresa Jong, Administrative Services Manager, City Manager's Office
Mellisa Morphy, Director of Policy, Mayor's Office
Trevor Ford, Chief of Staff, Mayor's Office

FROM: Lon LaClaire
General Manager, Engineering Services

SUBJECT: Pilot to Expand the Mailing of Parking Tickets

RTS #: N/A

The Parking Operations and Enforcement Branch has launched a pilot program that expands the mailing of parking violation tickets, as a safer and more effective alternative to placing physical tickets on a vehicle's windshield. This pilot will take place in specific geographic areas where enforcement is undertaken with the use of License Plate Recognition (LPR) camera-equipped vehicles.

The mail out process is permitted under Bylaw No. 10201 and is already in use for a number of enforcement activities. It has the potential to improve operational efficiency, reduce conflict or harassment from members of the public, and increase compliance through more frequent enforcement, ultimately leading to greater parking availability for residents. Tickets will be mailed via Canada Post.

The pilot is taking place in the following residential permit zones: Commercial-Broadway Station, Joyce Station, Oakridge and Commercial Drive. These four zones are associated with transit hubs and experience low compliance, requiring more enforcement to reduce illegal parking and its impacts on residents.

The pilot will assess operational protocols and the mail out process and identify gaps and areas for improvement. It will also guide future handling of mailed tickets and assess impacts on parking enforcement practices and staff safety.

The use of LPR technology and mailed tickets will likely expand to other areas across the city depending on the pilot's results. In many North American cities and jurisdictions, LPR enforcement combined with mailed tickets serve as the primary enforcement mechanism.

An information bulletin will be released by mid-May to raise the public's awareness of this pilot. For more information about mailed parking tickets, please visit: [Parking tickets by mail](#)

If you have any questions, please contact me directly.

A handwritten signature in blue ink, appearing to read 'Lon LaClaire', with a stylized flourish at the end.

Lon LaClaire, M.Eng., P.Eng.
General Manager, Engineering Services

604.873.7336 | lon.laclaire@vancouver.ca