
From: Rosa, Donnie
Sent: Thursday, December 30, 2021 9:25 AM
To: PB Commissioners
Cc: PB Communications; PB SLT (Senior Leadership Team) - DL; Park Board GM's Office
Subject: Extreme Weather Response

Hello Commissioners,

This email is in response to two questions from Commissioners about snow removal and extreme weather response preparedness.

Staff have an aggressive operational plan for addressing snow removal in priority locations. This plan has been developed by operational folks who understand our priority areas combined with safety risks and our capacity to address. It's important to note that with the impact of COVID our capacity is significantly reduced. Staff are doing their best to attend to the many priorities. We understand that walking paths are priorities, and that revenue generating locations are also priorities. Again, staff are working diligently during this holiday season to clear snow, keep lights on, open warming centres, ensure safety, conduct wellness checks and take on extra shifts to cover for their colleagues who have taken sick or need to isolate during this challenging time.

We will continue to provide the best service levels possible and appreciate your support and understanding while we triage. I am incredibly proud of the team and their willingness to go above and beyond during this extreme weather event, with many folks working every day during this holiday season.

Again, your support and patience, along with your trust in the staff team, is appreciated.

Donnie
they/she