



July 6, 2022

MEMO TO : Park Board Commissioners

FROM : Amit Gandha – Director of Parks

SUBJECT : **Park Ranger Service Model Review RFP – Board Briefing Memo**

Dear Commissioners,

The purpose of this memo is to provide an update on work underway related to the Park Ranger Service Model review.

On October 18, 2021, the Board approved [Park Ranger Service Model Phase 1 recommendations](#) that included direction for staff to report back “with recommendations for the mandate of the new enhanced by-law enforcement positions, including details on the proposed position title, job scope, training requirements, and schedule coverage.” To support the comprehensive approach required for this work, staff will be issuing a Request for Proposals (RFP) for a consultant to undertake research and provide recommendations on best practices for a service model that will enable Park Rangers to achieve compliance with upholding Park Board By-laws.

This project aligns with the [VanPlay](#) directions of “Welcome Everyone” and “Delivering Services Equitably” by providing safe, clean and welcoming parks and recreation spaces, as well as by working inclusively to address inequities. The Park Board’s [Reconciliation Mission, Vision & Values](#) will bring a lens to the work that includes centering community voice and foregrounding equity and cultural sensitivity. Additionally, a harm reduction and trauma informed approach will be explored, including the feasibility of using restorative justice, or other approaches as alternative measures to ticketing/enforcement, where appropriate.

Staff anticipate reporting back to the Board with recommendations in late 2022, which will be dependent upon the timing and outcomes of the RFP process and consultant deliverables. Further updates will be provided if there are unexpected delays.

Regards,

A handwritten signature in black ink, appearing to read 'Amit Gandha'.

Amit Gandha (*he/him*)
Director of Parks

/dp/clc

Copy to: PB Leadership Team
Manager, Park Operations
PB Communications